

**ORIGINAL**

**ATTACHMENT B**

**Petition by BellSouth Telecommunications, Inc.'s  
Waiver of Rules 25-4.107, 25-4.108, and 25-4.113,  
Florida Administrative Code**

Docket No. 000028-TL

**2 COPIES  
REDACTED INFORMATION**

AFA \_\_\_\_\_  
APP \_\_\_\_\_  
CAF \_\_\_\_\_  
CMU \_\_\_\_\_  
CTR \_\_\_\_\_  
EAG \_\_\_\_\_  
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WAW \_\_\_\_\_  
OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

1  
2 EXHIBIT A

3 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

4 In re: Petition by BellSouth  
5 Telecommunications, Inc., for Waiver  
6 of Rules 25-4.107, 25-4.108, and  
25-4.113, Florida Administrative Code )

) Docket No.

) Filed:

7 STATE OF FLORIDA

8 COUNTY OF MIAMI-DADE

9 AFFIDAVIT OF [REDACTED] AND [REDACTED]

10 Before me, the undersigned authority, personally appeared [REDACTED]

11 [REDACTED] who stated that she is currently [REDACTED] - [REDACTED]

12 for BellSouth Telecommunications, Inc. ("BellSouth"), and [REDACTED] who

13 stated that she is currently [REDACTED] - [REDACTED] for BellSouth, and

14 further state the following:

15 1. I, [REDACTED], am a person over the age of 21 residing in the  
16 state of Florida. My title is [REDACTED] for BellSouth,  
17 a Georgia Corporation. I have been in that position since 1990. My business  
18 address is [REDACTED] Florida [REDACTED].

19 2. I, [REDACTED], am a person over the age of 21, residing in the  
20 state of Florida. My title is [REDACTED] for BellSouth. I have  
21 been in that position since 1997. My business address is [REDACTED]  
22 [REDACTED], Florida [REDACTED].

23 3. We are submitting this Affidavit in support of BellSouth's Petition for  
24 Rule Waiver.

1 4. We compiled the information contained in Exhibit B based on our  
2 personal knowledge and experience with the person(s) and locations set forth  
3 therein.

4 5. The person in question has obtained telecommunications service from  
5 BellSouth using a variety of fraudulent means, has incurred substantial unpaid bill  
6 balances with BellSouth, has supplied BellSouth with invalid and false information,  
7 and attempted to pay for service with checks that were returned due to insufficient  
8 funds. This has occurred at the locations set forth in Exhibit B.

9 6. BellSouth has expended a great deal of time, effort, and expense in  
10 its dealings with this person.

11 7. Further affiants sayeth not.

12 WITNESSES:

13 [REDACTED] [REDACTED]  
14 [REDACTED] [REDACTED]  
15 [REDACTED] [REDACTED]  
16 [REDACTED] [REDACTED]  
17 [REDACTED] [REDACTED]

18 SWORN TO AND SUBSCRIBED *January*  
19 BEFORE ME THIS *5th* DAY OF 2000.

20 [REDACTED]  
21 NOTARY PUBLIC, STATE OF FLORIDA  
22 AT LARGE

PC docs 189897



	Name and address	Connection to [REDACTED]	Telephone Number	Service Dates	Reason for Denial	Balance Due
1						
2	[REDACTED] (Res)					
3	[REDACTED]	Location Leased to [REDACTED]	[REDACTED]	07-07-92 to		
4	1 Boca Raton, FL	user of service	[REDACTED]	12-22-92	(PSC Case)	\$1,412.07
5	[REDACTED] (Bus)					
6	[REDACTED]	Location Leased to [REDACTED]	[REDACTED]	12-22-92 to		
7	2 Boca Raton, FL	[REDACTED]	[REDACTED]	04-16-93	Supplied false Corporate Info	\$1,706.68
8	[REDACTED] (Bus)					
9	[REDACTED]	Location Leased to [REDACTED] &	[REDACTED]	08-04-93 to	Supplied False Credit Info &	
10	3 Boca Raton, FL	[REDACTED] was registered agent	[REDACTED]	10-26-93	Non Pay Disconnect (PSC Appeal Informal Hearing)	\$1,548.78
11	[REDACTED] (Bus)					
12	[REDACTED]	Location Leased to [REDACTED]	[REDACTED]	10-15-93 to	Supplied False Info	
13	4 Boca Raton, FL	[REDACTED]	[REDACTED]	09-22-94	Non Pay Disconnect & DC Checks (PSC Appeal)	\$2,385.91
14	[REDACTED] (Res)					
15	[REDACTED]	Registered Agent	[REDACTED]	03-26-96 to	Non Pay Disconnect for	
16	5 Boca Raton, FL		[REDACTED]	04-26-96	Accounts # 1 & 3	\$57.21
17	[REDACTED] (Bus)					
18	[REDACTED]	[REDACTED] President	[REDACTED]	08-20-94 to	Non Pay Disconnect	
19	6 Boca Raton, FL	[REDACTED]	[REDACTED]	03-12-96	(PSC Courtesy Call)	\$5,528.83
20	[REDACTED] (Bus)					
21	[REDACTED]	[REDACTED] owned location &	[REDACTED]	11-15-96 to	Non Pay Disconnect	
22	7 Boca Raton, FL	Registered Agent	[REDACTED]	07-14-97	(PSC Appeal)	\$1,956.23

Exhibit B

1 2 3	[Redacted] (Bus) 8 Boca Raton, FL	Location Owned by [Redacted]	[Redacted]	12-12-96 to 07-14-97	Non Pay disconnect (No PSC Handled Informally)	\$1,182.24
4 5 6	[Redacted] (Bus) 9 Boca Raton, FL	Location Owned by [Redacted]	[Redacted]	06-06-97 to 11-23-97	Non Pay Disconnect (PSC Appeal)	\$723.82
7 8 9 10	[Redacted] (Res) 10 Boca Raton, FL	Location Owned by [Redacted] Two stop payment checks by [Redacted]	[Redacted]	01-05-98 to 08-24-98	Non Pay Disconnect & No Valid Corp(PSC Appeal)	\$1,334.14
11 12 13 14	[Redacted] (Res) 11 Boca Raton, FL	Location Owned by [Redacted]	[Redacted]	02-06-98 to 10-12-98	Non Pay Disconnect for Account 10 & False Info	\$563.06
15 16 17 18	[Redacted] (Bus) 12 Boca Raton, FL	Location Owned by [Redacted]	[Redacted]	06-09-98 to 03-11-99	Non Pay Disconnect	\$808.31
19 20 21	[Redacted] (Bus) MemoryCall Voice Mail Box No Address	Sole Office [Redacted]	[Redacted]	11-29-98 to 03-99	Non Pay Disconnect for this Account & # 7	\$199.05
22 23 24	[Redacted] (Bus) 14 Boca Raton, FL	[Redacted] Owns Location/director signed Dishonored-Check Acct Name changed from [Redacted]	[Redacted]	08-21-98 to 04-09-99	Non Pay Disconnect	\$1,069.61
25 26 27	[Redacted] (Bus) 15 Boca Raton, FL	[Redacted] Owns location & Director 2nd Line for #14	[Redacted]	09-02-98 to 04-21-99	(PSC Case)	\$735.86

1 2 3	[Redacted] (Res) 16 Boca Raton, FL	[Redacted] Owns Property & Rented Room	[Redacted]	03-31-99 to 07-01-99	Non Pay disconnect & No Documents	\$169.98
4 5 6	[Redacted] (Res) 17 Boca Raton, FL	[Redacted] Owns Property & Aversa Rented Room/Provided Documents	[Redacted] change to [Redacted]	08-02-99 to 10-15-99	Disconnected at Customer Request	\$193.07
7 8 9	[Redacted] (Bus) 18 Boca Raton, FL	[Redacted] Owns	[Redacted]	03-16-99 application Date	Tried to connect after #12 was disconnected/Held for \$285 Deposit-Fraud Credit Info	No Bill
10 11 12	[Redacted] (Bus) 19 Highland Beach, FL	[Redacted] Owns	[Redacted]	05-21-99 application date	Tried to connect after #12 was disconnected/Held for \$250 Deposit-Fraud Credit Info	No Bill
13 14 15	[Redacted] (Res) 20 Boca Raton, FL	[Redacted] Owns	[Redacted]	05-14-99 to 06-03-99	Non Pay Disconnect	\$794.38
16 17 18	[Redacted] (Res) 21 Highland Beach, FL	[Redacted] Owns	[Redacted]	04-09-99 to 07-03-99	Disconnected by Mr. [Redacted]	\$198.57
19 20 21	[Redacted] (Bus) 22 Highland Beach, FL	[Redacted] Owns	[Redacted]	07-03-99 to 07-28-99	Disconnected Non Pay & Suspected Fraud/Acct Closed Check [Redacted]/Aversa Acct	\$192.90
22 23 24	[Redacted] (Bus) 23 Highland Beach, FL	[Redacted] Owns	[Redacted]	07-26-99 New Connect	Cancelled before connected-Final Bill & Fraud # 22	No Bill

325

456

24	[REDACTED] (Res) Memory Call Voice Mail Box No Address	[REDACTED] Landlord (See # 16 &17)	[REDACTED]	Oct-99	BellSouth cancelled for Final Bills #16 & 17	No Bill
25	[REDACTED] (Res) Boca Raton, FL	[REDACTED] Owns	[REDACTED]	Oct-99	BellSouth cancelled for Final Bills #16 & 17	No Bill

1 [REDACTED]

2 SOCIAL PROVIDED ON ACCOUNTS [REDACTED]  
3 SOCIAL SECURITY NUMBER ON

4 DRIVERS LICENSE CHECK [REDACTED] ISSUED IN NEW YORK  
5 Between 1979 & 1980 TO  
6 [REDACTED]

7 BOCRIS notes on account #2 [REDACTED] 1-20-93, show the customer  
8 claimed he had the above two social security numbers because his original  
9 was stolen while he was in college. If this is the case why is Mr. [REDACTED]  
10 using the [REDACTED] social security number, which would be the old number?  
11 Also is a person allowed to have two social security numbers?

12 DOB [REDACTED]



## SYNOPSIS

1 Account # 1- [REDACTED] PSC Appeal [REDACTED]

2 Connected at [REDACTED] Boca Raton. Service was connected  
3 on 9-7-92 and disconnected on 12-18-92. FB amount is \$1412.07 Service  
4 was denied 11-97 because customer had given incorrect SS #. PSC appeal  
5 received on 11-12-98 and service was restored until the investigation was  
6 completed. The location was found to be leased to [REDACTED]  
7 Account was subsequently denied on 12-18, for no payment and  
8 documents/fraud. Toll Call dispute. ([REDACTED] was the user of the  
9 service)

10 Account # 2- [REDACTED] (No PSC Appeal) (Part of Informal)

11 [REDACTED]  
12 Connected at [REDACTED] Boca Raton. Account was denied 1-93,  
13 for fraud since the business was not listed as a corporation in Tallah. The  
14 customer was also questioned about an outstanding final bill at the  
15 address, for [REDACTED], (Acct # 1) which was disconnected for  
16 failure to provide proof of ID. Investigation through the landlord  
17 determined the occupant of the location was [REDACTED]  
18 Service was subsequently restored after Mr. [REDACTED] paid a \$250.00 deposit.  
19 (PSC Appeal) This customer claimed the reason he had two social security  
20 numbers, [REDACTED] and [REDACTED] was the original social security #  
21 was stolen while he was in college. Toll Call dispute. Service  
22 disconnected April 1993-fraud-established by [REDACTED] not connected with  
23 [REDACTED]

24 Account # 3- [REDACTED] (PSC Appeal received under Account #3 Informal)

25 [REDACTED]  
26 Connected at [REDACTED] Boca Raton. Deposit requested due to  
27 TCL, denied 7-93. Corporation not registered with State of Florida. [REDACTED]  
28 was never a Florida corporation, so Mr. [REDACTED] is solely responsible for this  
29 account. (See PSC write up [REDACTED])

1 Account #4- [REDACTED] (PSC Appeal) [REDACTED]

2 Service Connected at [REDACTED] Boca Raton. Customer had  
3 disputed toll charges. Corporation status for this Corp was not completed  
4 until 8-25-94. Service connected 10-15-93. [REDACTED] was advised that  
5 he was solely responsible for this account. Customer gave BellSouth  
6 several stopped payment checks. Because the customer had paid this  
7 account [REDACTED] with the same checking account, he had proven to  
8 be the sole person responsible for both accounts. (# 3 & #4) Informal PSC  
9 conference was held 1-31-95, where the customer was advised by Paula  
10 Isler, PSC, to provide BellSouth with corporation papers for the two  
11 questionable accounts. After receiving copies of one paper from Mr. [REDACTED]  
12 in March 95, BellSouth Legal advised that the information provided by Mr.  
13 [REDACTED] was not Florida Corporation papers. The information was not  
14 acceptable for corporation verification. The document was for [REDACTED] only  
15 and was not acceptable as a viable corporation to do business as a  
16 corporation in the State of Florida. Mr. [REDACTED] used the corporate name of  
17 [REDACTED] of a corporation in another State. The corporation was aware and  
18 advised he had been using their name without their authorization. The  
19 Account was disconnected 10-93. Final bill amount of \$2,385.91.

20 Account No. 5 [REDACTED] (RES) [REDACTED]

21 [REDACTED] Boca Raton, FL.  
22 This PSC appeal was filed because the customer was denied service for  
23 [REDACTED] account. The actual service was interrupted for the final bill for  
24 [REDACTED] (#1). Customer referred to PSC hearing 1995. The 1995  
25 hearing did not deal with this matter. Since Mr. [REDACTED] had signed a  
26 returned check on Mr. [REDACTED] account BS denied this RES account  
27 for the other service. Mr. [REDACTED] said he would settle the matter in court.  
28 The service was disconnected.

29 Account No. 6 [REDACTED] (PSC CC/Inquiry) [REDACTED]

30 [REDACTED] Boca Raton, FL  
31 PSC appeal customer requested BS write a letter stating BS would restore  
32 the business service until the appeal was resolved, that LEC's could deny  
33 for failure to pay for LD charges. BS, Mr. [REDACTED] and the PSC held two  
34 telephone conferences with the customer. The PSC legal office sent the  
35 customer a letter stating that LEC's could bill and deny service for carrier  
36 charges.

1 Account No. 7 [REDACTED] (PSC Case NO. 174737-I Informal) [REDACTED]

2 [REDACTED]

3 [REDACTED] Boca Raton, FL

4 Service connected 12-12-96 after #6 was disconnected for non payment on  
5 7-14-97. Disputed LCI calls, but never provided a valid claim. Also customer  
6 failed to provide a valid billing responsibility party and the corporate info  
7 provided was not valid. PSC was involved with an informal conference call.  
8 Customer also disputed collect calls from the Palm Beach County jail  
9 during the time Mr. [REDACTED] was incarcerated at the jail.

10 Account No. 8 [REDACTED] (Bus) (No PSC Appeal Handled informally)

11 [REDACTED]

12 [REDACTED] Boca Raton, FL

13 Service was connected on 12-12-96 and was billed to [REDACTED] The credit  
14 information was that was a corporation with Mr. [REDACTED] as president. It was  
15 determined there was not valid corporation in Florida and the customer  
16 was advised the billing would be changed to the name of [REDACTED]  
17 The customer did not pay the bills and disputed the billing and said he  
18 requested a transfer of contract, but did not provide the papers. A  
19 conference call was held with the PSC and the customer then stated that  
20 he had filed for personal bankruptcy in April 1997. The customer did not  
21 pay the bill and the service was disconnected on 7-14-97 for non payment.  
22 The customer never provided bankruptcy papers. The final bill amount is  
23 \$1,182.24.

24 Account No. 9 [REDACTED] (Bus) PSC Appeal [REDACTED]

25 [REDACTED] Boca Raton, FL

26 Service was connected on 6-6-97 when the other service at the location  
27 (No 7) was subject to disconnect. Service disconnected 11-23-97 for non  
28 payment. Final bill amount is \$723.82.

1 Account No. 10 [REDACTED] (Res) [REDACTED]

2 PSC Appeal (22402-I closed 9-23-98)

3 [REDACTED] Boca Raton, FL

4 Connected 1-5-98 originally at [REDACTED] Highland Bch,  
5 FL. The order was subsequently transferred to the above address. In  
6 August 1998, [REDACTED] changed the account to be billed in the  
7 name of [REDACTED], still a Res service. [REDACTED] advised he  
8 was the Pres of the Corporation. The business Rep who took the order  
9 failed to obtain a letter from the business stating they would be  
10 responsible for the billing. In addition, Mr. [REDACTED] failed to provide  
11 BellSouth with the requested documents as to his identity due to a  
12 discrepancy with his social security number. (two other parties were  
13 identified as using the same social security number, one being [REDACTED]  
14 [REDACTED]. The customer also had a claim with MCI for charges he claimed  
15 were to be billed direct by MCI. MCI sustained the charges and when BS  
16 advised the customer payment was needed, two checks, stop payment,  
17 were written by [REDACTED] on the account. These payments were to  
18 prevent the denial of the service. The check was returned for Stop Payment  
19 and the service was subsequently denied. The customer filed a PSC  
20 appeal, and a conference call resulted in [REDACTED] claiming that he  
21 was the officer. BS advised the account would be completely disconnected  
22 and a new number/service provided for [REDACTED]  
23 [REDACTED] See No. 14)

24 Account No. 11 [REDACTED] (Bus) [REDACTED]

25 [REDACTED] Boca Raton, FL

26 Connected 2-6-98. Toll Claim Aug 1998. Disconnected 10-12-98 Non  
27 Payment for Account No. 10 at same address. Final Bill amount \$563.06

1 Account No. 12 [REDACTED] (Res) [REDACTED]

2 [REDACTED] Boca Raton, FL

3 Service was connected at [REDACTED] Highland Beach, FL,  
4 and subsequently transferred to [REDACTED] Boca Raton, FL.  
5 The transfer request was initiated by [REDACTED]. The service was  
6 disconnected on 3-11-99 for non payment. The final bill amount is \$808.31.  
7 At this time customer [REDACTED], connected service on 3-31-99 at the  
8 same location. (See No. 16)

9 Account No. 13 [REDACTED] (No Psc) [REDACTED]

10 No service address VMS Only ( No Corp # on Account) only a tax Number  
11 on account, Sole Officer, [REDACTED]. Service was connected on 11-19-  
12 98 and disconnected on 02-03-99 for non payment of the final bill in the  
13 amount of \$199.05.

14 Account No 14 [REDACTED], [REDACTED]

15 PSC Appeal 245981R

16 [REDACTED] Boca Raton, Fl.

17 Connected 08-21-98 at same location where [REDACTED] (No. 10,  
18 11 & 12) lines were connected. Note that the account was connected just  
19 prior to the date that No. 10 was disconnected on 8-24-98 for non-payment.  
20 A PSC case was received on this account with the customer claiming a  
21 dispute with the bill and Sprint calls, but never provided a details of the  
22 dispute. Toll Blocks were added in March 99, and the service was denied  
23 on 4-9-99, to be disconnected on 4-26-99. Prior to this service being  
24 disconnected for non-payment, service for [REDACTED]  
25 (No. 16) was connected on 3-31-99. Since fraud was suspected on the  
26 [REDACTED] account, Toll Blocks were placed and ID documents were  
27 requested. Note that Mr. [REDACTED] was incarcerated on March 17, 1999 and  
28 remained incarcerated until the end of April 99 at the Broward County  
29 Correctional Facility. Collect calls were placed to this number and [REDACTED]  
30 [REDACTED] in addition to [REDACTED] from the Correctional facility during the  
31 time Mr. [REDACTED] was there. (Also ref No. 10 & 16).

1 Account No. 15 [REDACTED]

2 (PSC Appeal 245981R)

3 [REDACTED] Boca Raton, FL

4 This service was connected on 9-2-98, after account [REDACTED]  
5 [REDACTED] No. 10) was disconnected for BS Incorrectly  
6 changing the residential billing, not the class of service into [REDACTED]  
7 Investments with no paperwork. ( PSC Appeal under [REDACTED]  
8 See No. 4.

9 Account No 16 [REDACTED]

10 PSC Inquiry Courtesy Call 273390C

11 [REDACTED] Boca Raton, FL

12 Connected on 3-31-99, when Mr. [REDACTED] knew that he was in danger of  
13 losing service on #14 & #15. Customer claims he rents a room from Mr.  
14 [REDACTED] at [REDACTED] Boca Raton, FL. Toll Blocks were  
15 removed after the customer provided documents showing he previously  
16 resided at a different address when the previous Final Bill [REDACTED]  
17 [REDACTED] was incurred. This account was denied on 4-24, after a check  
18 of \$302.83, written on a closed account for Mr. [REDACTED] was received. The  
19 customer was denied on 6-30-99 for non payment of a past due balance of  
20 \$214.03 and failure to provide a valid lease. The lease provided was not  
21 properly notarized. Specifically the signature of the landlord, was not  
22 notarized. The service was disconnected for non-pay on 7-1-99. The  
23 customer then made a toll claim with [REDACTED] and was given a credit of  
24 \$59.85 applied to new service by carrier in error on the Sept 7<sup>th</sup> bill,  
25 [REDACTED] The final bill amount is \$169.98.

(11)

1 Account No. 17- [REDACTED] Number changed to [REDACTED]  
2 [REDACTED]

3 [REDACTED] Boca Raton, FL

4 Customer requested new service with the same number as No. 16 after he  
5 claimed to have a toll claim. BST's outside legal counsel handled the  
6 customer at this time. After the customer made a toll claim, service was  
7 connected with a \$200 deposit, customer also was to pay \$50 deposit, but  
8 he failed to advise the payment agency and the \$50 was applied as a  
9 payment to Account 16. In September the customer changed the number to  
10 [REDACTED] and the customer was noticed for the current charges and  
11 also the final account No. 16. The customer attempted to Transfer the  
12 service to [REDACTED] without written notice and BST  
13 placed the order on hold. The customer then placed an order for a new  
14 service Memory Call in the Sky #24 and subsequently called to disconnect  
15 the working service for [REDACTED] which was done on 10-15. BST then  
16 cancelled the order for #24 since no written authorization was given. Mr.  
17 [REDACTED] gave Mr. [REDACTED] permission to discuss this account and Mr. [REDACTED]  
18 placed most of the calls about the account to BST and BST's outside legal  
19 counsel. The final bill amount is \$193.07.

20 Account No. 18 - [REDACTED]

21 [REDACTED] Boca Raton, FL

22 Attempts were made to connect new service in the above corporate name  
23 on 3-16-99, at [REDACTED] Boca Raton. The account was held  
24 for a \$285 deposit, which was not paid. The Registered Agent was given as  
25 [REDACTED] with no social security number. A call back number of [REDACTED]  
26 [REDACTED] was given on the new connect for a Mr. [REDACTED]. The customer  
27 requested the order be cancelled after he was advised he needed to speak  
28 with the collections office about a Business Final Bill at the location [REDACTED]  
29 [REDACTED]. Another attempt was made to  
30 connect service at [REDACTED] Boca Raton for [REDACTED]  
31 [REDACTED] on 4-8-99. This time the registered Agent was shown as  
32 [REDACTED], ss # [REDACTED], and a contact # of [REDACTED]. This order  
33 was placed on hold for a \$250 deposit and the order was cancelled.

1 Account 19 [REDACTED]

2 [REDACTED] Boca Raton, FL

3 Tried to connect this service on 3-19-99, at [REDACTED] after  
4 [REDACTED] was disconnect, before [REDACTED] connected service No. 13.  
5 After the customer was told he needed to speak with the collections office  
6 about a final bill at the location, the customer cancelled the order. Only info  
7 given was [REDACTED]. The order was placed on hold for  
8 \$285 deposit, but the customer cancelled the order.

9 Account No. 20 [REDACTED]

10 [REDACTED] Boca Raton, FL

11 Service was connected at [REDACTED] Boca Raton, FL. (See 16  
12 & 17) Service was denied on 6-3-99 for toll protection and suspected fraud  
13 due to invalid employment information. Service was disconnected on 6-3-  
14 99 and the final bill amount is \$794.38.

15 Account No. 21 [REDACTED]

16 [REDACTED] Highland Bch, FL

17 Service was connected at an address which was previously occupied by  
18 [REDACTED] Highland. (See No. 12) The  
19 customer first installed this service at [REDACTED] Boca, which  
20 is owned by [REDACTED] and with have previous services. (See No 5, 8 &  
21 12) Customer gave employment information that he worked at [REDACTED]  
22 [REDACTED] which is listed for [REDACTED]. Also  
23 provided Personal Ref as [REDACTED] and [REDACTED]  
24 [REDACTED]. The service was  
25 denied on 6-30-99 for non-payment of the past due amount of \$140.65 and  
26 for suspected fraud and toll protection. The customer provided fraudulent  
27 employment information when the service was established. This service  
28 was disconnected on 7-3-99, at the request of a Mr. [REDACTED]. The final bill  
29 amount is \$198.57.



1 Account No. 22- [REDACTED]

2 [REDACTED] Highland Beach, FL

3 Connected on 7-3-99. The order was incorrectly released and connected  
4 after a \$200 deposit was requested. The service was disconnected for non  
5 payment and for a \$200 deposit check that was written on a closed account  
6 for [REDACTED]. Also the Corporate papers on file with the State did not  
7 match credit info. Final bill amount is \$192.90.

8 Account No. 23 - [REDACTED]

9 [REDACTED] Highland Beach, FL

10 Attempted to connect service at the above address. The credit info showed  
11 Mr. [REDACTED] No. 22), res # [REDACTED] cell  
12 phone) on 7-26 99. The order was issued with a 7-30 due date, but  
13 cancelled for fraud. (See No. 22)

14 Account No. 24 - [REDACTED]

15 Attempted to connect Mail Box in the Sky after service for 17 was in danger  
16 of disconnect. Order issued on 10-14, with a 10-15 due date. The order was  
17 cancelled as the request was not in writing and for final bills on # 16 & 17.

18 Account No. 25 - [REDACTED]

19 [REDACTED], Boca Raton, FL

20 Attempted to connect service on 10-19 under the same number the  
21 customer had disconnected ( No. 17) [REDACTED] after refused service for  
22 No. 24. This order was cancelled for the non- payment of the final bills and  
23 fraud.