#### State of Florida



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE:	January 7, 2000
TO:	Division of Records and Reporting
FROM:	Division of Records and Reporting  Stephanie Clapp, Division of Water and Wastewater   AN A DIVISION OF WATER AND A DIVISION O
RE:	Docket No. 970201-WU, Application for transfer of facilities of Lake Region Paradise
	Island and amendment of Certificate No. 582-W in Polk County by Keen Sales, Rentals
	and Utilities, Inc.

Please add the following to the docket file:

- 1. December 9, 1999, letter from Keen concerning the calculation of possible overcharge of the Lake Region Paradise Island customers.
- December 22, 1999, letter from Keen providing samples of current bills mailed to the Lake Region Paradise Island customers reflecting the rate rollback to the level in place at the time of purchase of the system, according to our auditor.

Please note that two copies are provided.

Thank you.

Attachments

cc: Division of Water and Wastewater (Messer, Redemann)
Division of Legal Services (Crosby)

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CMU .	- Company
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DOCUMENT NUMBER-DATE
00483 JAN II 8

KŠRŪ

Keen Salest Rentals and Utilities, Inc.

085 Dyson Road Haines City, FL 33844 Business Phone 941-421-6827

December 9, 1999

RECEIVED

DEC 1 4 1999

Florida Public Service Commiss
Division of Water and Wastewn

Ms. Stephanie Clapp,
Division of Water and Wastewater
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 970201-WU, Application for transfer of Lake Region Paradise Island and amendment of Certificate No. 582-W in Polk County by Keen Sales, Rentals and Utilities, Inc.

Dear Ms. Clapp:

Enclosed you will find the summary of the requested rate overcharging for the thirty-five (35) months we have owned Lake Region Paradise Island.

We would like to state the following:

- 1. The rates given to us by Steve Cliett upon purchase of Lake Region Paradise Island were: \$10.10 - Base - 5,000 gallons 1.18 - Each 1,000 gallons thereafter
- 2. We then incorporated the tax required by the State (4.71%) and the rates became as follows: \$10.58 Base 3,000 gallons 1.24 Each 1,000 gallons thereafter
- 3. Upon the request of the State, and until further notice, we have changed the rates to: \$ 9.85 Base 5,000 gallons 1.15 Each 1,000 gallons thereafter

Also, we have paid the required State Tax for the years 1997 & 1998 and will pay the required State Tax for 1999 on Lake Region Paradise Island.

To obtain the overcharging of the rates as requested, we took each individual month and broke it down as follows:

- 1. Those individuals who had less than the minimum at either the 3,000 gallon rate or 5,000 gallon rate.
- 2. Those individuals who had at least 3,000 but less than 5,000.
- 3. The base rate for all individuals.
- 4. Those individuals who had over 5,000 gallons of water.

We are enclosing a copy of the actual worksheet for the first month we billed the customers at Lake Region Paradise Island as an explanation of the above. If you would like further explanation of how we determined the overages or would like to spot check us on our calculations by requesting a few other months worksheets, please feel free to do so.

We look forward to the hasty conclusion of this matter.

Sincerely,

J. Ray Keen President

JRK/mmc Enclosures (2)

#### SUMMARY

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\*\*\*NOTE: This averages to a overcharge of \$128.67 per month.

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Orchage Difference 878.14 817.55 60.59 39,00 - We chad on hes; don'ts over 5000 gallons 60.59 - own charged on Base 2.12 on gallons of (3000 to 5000)

7.92 on gallons of (3000 to 5000)

109.63 aveclarge for 2/97 (1) GAllons OUSE 5000 (FOR MONTH: 433, 338 - 1000 = 43.33 X.094 = 39.00

KSRU

### Keen Sales, Rentals and Utilities, Inc.

685 Dyson Road Haines City, FL 33844 Business Phone 941-421-6827

## RECEIVED

DEC 28 1999

Florida Public Service Commission Division of Water and Wastewater

December 22, 1999

Ms. Stephanie Clapp Division of Water & Wastewater Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Lake Region Paradise Island

Dear Ms. Clapp:

Enclosed you will find copies of ten (10) bills for Lake Region Paradise Island proving that we have readjusted the rates per your request.

We have actually enchosed more than ten (10); however, there are several open accounts at the beginning of the billing list.

If you have any questions, or need any more information, please feel free to contact us.

Sincerely,

J Ray Keen Fresident

JRK/mmc

PUBLIC SERVICE COMMISSION

1939 DEC 58 VN 8 5 6

DIVISION OF ADMINISTRATION

#### KEEN UTILITIES, INC. 685 DYSON ROAD HAINES CITY, FL. 3384+ (863) 421-6827 EMERGENLY BEEPER: 502-0624

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RETURN THIS STUB FOR PROPER CREDIT

#### KEEN UTILITIES INC. 685 DYSON HAINES CITY, FL 33844 (863) 421-6827

Return Postage Guaranteed
Address Correction Requested

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KEEN UTILITIES, INC. 685 DYSON ROAD HAINES CITY, FL 33844 (863) 421-6827 EMERGENCY BEEPER: 502-0624 Return Postage Guaranteed Address Correction Requested

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RETURN THIS STUB FOR PROPER CREDIT

#### KEEN UTILITIES, INC. 685 DYSON HAINES CITY, FL J3844 (863) 421-6827 EMERGENCY BEEPER: 502-0624

Return Postage Guaranteed Address Correction Requested

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#### KEEN UTILITIES (NC. 685 DYSON HAINES CITY, FL 33844 (863) 421-6827 EMERGENCY BEEPER: 502-0624

Return Postage Guaranteed
Address Correction Requested

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#### KEEN UTILITIES, 685 DYSON ROAD HAINES CITY, FL 33844 (863) 421-6827 EMERGENCY BEEPER: 502-0624

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#### Return Postage Guaranteed Address Correction Requested

\*\*\*\*\* DELIVER TO \*\*\*\*

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