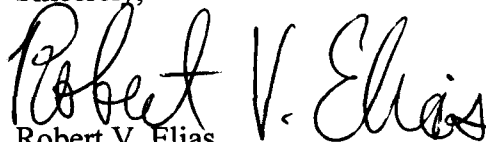




Ms. Vernita Turner  
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January 25, 2000

I hope you find this information helpful. You should contact your utility for information concerning its specific program offerings. If I may be of further assistance, please call me at (850) 413-6189.

Sincerely,

A handwritten signature in cursive script that reads "Robert V. Elias". The signature is written in black ink and is positioned above the printed name and title.

Robert V. Elias  
Chief, Electric and Gas Bureau

RVE:jb

cc: Leroy Rasberry  
Connie Kummer