

State of Florida
-M-E-M-O-R-A-N-D-U-M-



Public Service Commission

ORIGINAL

DATE: February 2, 2000
TO: Kay Flynn
FROM: Richard Tudor *RTD*
RE: 991222-TP Florida Relay Service RFP

Please include the following documents in the docket file:

1. December 8, 1999 letter from AT&T in response to attached November 30, 1999 letter from the Public Service Commission.
2. November 30, 1999 letter from Hamilton in response to attached November 30, 1000 letter from the Public Service Commission
3. December 3, 1999 letter from Sprint in response to attached November 30, 1999 letter from the Public Service Commission.
4. Form A Proposal Evaluation by Stephanie Cater
5. Form A Proposal Evaluation by Rick Wright
6. Form A Proposal Evaluation by Matt Brinkley
7. Form B Proposal Evaluation by Jerry Conner
8. Form B Proposal Evaluation by Rita Slater
9. Form B Proposal Evaluation by Laura King
10. Form B Proposal Evaluation by Richard Tudor
11. Form B Proposal Evaluation by Rick Moses
12. Form C Proposal Evaluation by Jerry Conner
13. Form C Proposal Evaluation by Rita Slater
14. Form C Proposal Evaluation by Laura King
15. Form C Proposal Evaluation by Richard Tudor
16. Form C Proposal Evaluation by Rick Moses



295 N. Maple Avenue
Basking Ridge, NJ 07920 USA

December 8, 1999

Mr. Richard Tudor
Assistant Director, Division of Telecommunications
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED
DEC 09 1999
CMU

Dear Mr. Tudor:

This in response to your letter dated November 30, 1999 wherein the Florida Public Commission requests additional information concerning matters contained in AT&T's RFP Response.

1. Please be advised that AT&T's original response dated November 10, 1999 *does* contain a typographical error and we do intend to comply with ANSI T1.506-1997. Please accept the corrected response to Item B-24 as attached.
2. Pursuant to your second and third requests, AT&T understands and will comply with the FPSC's request for a bid security deposit in the amount of \$500,000.

At the time, AT&T filed its RFP response, AT&T inadvertently made the bond payable to the Florida Public Service Commission. AT&T has obtained a new bond which is payable to Florida Telecommunications Relay, Inc. as required by the Florida RFP. A copy of the new bond is enclosed herein. The replacement bond is being sent to you directly from Seaboard Surety Company, for delivery Friday December 10th. The new bond is provided to you in exchange for nullification of the first, incorrect bond. Please return the original bond to me at your convenience.

3. In response to the Commission's request for an explanation about the limiting forfeiture language of the bond, AT&T responds as follows. The limiting forfeiture language of the bond is standard bond language used by AT&T's surety company. The standard bond language allows a qualified forfeiture of the bond to Florida if AT&T is awarded the bid but does not enter into a contract and give a bond for the faithful performance of the contract within the required number of days after notice of the award. This language complies with the Florida RFP's provisions in Section C.6. Inasmuch as your letter inquires about the qualifications on the amount of the bond which is forfeited in such instance, AT&T concedes that the standard bond language limits the forfeiture to "the difference in money between the amount of the bid of the said principal and the amount for which the obligee may legally contract with another party to perform the said work if the latter amount be in excess of the former; but in no event shall the surety's liability exceed the penal sum hereof." As set forth in AT&T's response to Section A.22 of the Florida RFP, it is AT&T policy to limit liability to any direct, proven damages. As such, AT&T cannot agree to an unqualified forfeiture of the entire bond.

In any event, at this time, AT&T is eager to win the Florida RFP, proceed to contract, and provide telecommunications relay service to Florida. To this end, AT&T is happy to address any further concerns of the FPSC. If you have any further questions or clarifications, please do not hesitate to contact me.

Sincerely,

D. Sue Decker
ACS General Manager
Ph: (908) 221-8144
Email: sdecker@att.com

99 DEC -9 AM 10:22
MAIL ROOM
COMMUNICATIONS SECTION



RESPONSE

AT&T understands and will comply.

The AT&T network and facility will meet or exceed all of the following measures and standards for transmission characteristics:

- American National Standards Institute/Electronic Industries Association (ANSI/EIA) PBX standard TIA/EIA - 464B.
- American National Standards Institute- Network Performance-Switched Exchange Access Network Transmission Specifications (ANSI T1.506- 1997)
- ANSI T1.508-1998 Revision, redesignation and consolidation of ANSI T1.508- 1992 and ANSI T1.508a- 1993 << American National Standards for Telecommunications Loss Plan for Evolving Digital Networks Secretariat Alliance for Telecommunications Industry

The circuits that AT&T will provision for the Florida Relay Service will be ISDN MegaCom 800 which will transverse on the Software Defined Network (SDN) within the AT&T telecommunications universe. These circuits comply with a grade-of-service of P.01 which provide a functionally equivalent probability of a fast busy as one might encounter on the overall voice network.

AT&T's universe includes matching 4ESS and 5ESS switches and in each case, a fully performing redundant switch is available to handle redirected calls in case of a network trouble or outage.

AT&T will install sufficient trunking to support all forecasted Florida Voice, Baudot, and ASCII calls plus twenty percent for increases in volumes not currently anticipated. This will insulate AT&T's Florida Relay center from impact factors that can not be planned and insures a Communications Assistant will be available for each and every call.

AT&T's Network Management Control Center (NMCC) will provide seven day, twenty-four hour coverage to guide and circumvent troubles on any/all circuits provisioned for Florida Relay use.

SEABOARD SURETY COMPANY

HOME OFFICE: NEW YORK, NY

RECEIVED

PROPOSAL BOND

DEC 10 1999

CMU

Know all Men by these Presents:

THAT WE, AT&T Corp., 32 Avenue of the Americas, New York, NY 10013

as principal, and SEABOARD SURETY COMPANY, a corporation under the laws of the State of New York, having its principal place of business in the City of New York, New York, as surety, are held and firmly bound unto Florida Telecommunications Relay, Inc., Division of Records and Reporting; 2540 Shumard Oak Blvd; Tallahassee, FL 32399

as obligee, in the sum of **Five Hundred Thousand and 00/100** -----DOLLARS, (\$500,000.00) lawful money of the United States of America, for the payment of which, well and truly to be made, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

SIGNED, sealed and dated this 21st day of October 19 1999.

WHEREAS, the said principal is herewith submitting its proposal for

The provision of telecommunications Relay Service for the State of Florida

THE CONDITION OF THE ABOVE OBLIGATION IS SUCH, that if the aforesaid principal shall be awarded the contract upon said proposal and shall within the required number of days after the notice of such award enter into a contract and give bond for the faithful performance of the contract, then this obligation shall be null and void; otherwise the principal and surety will pay unto the obligee the difference in money between the amount of the bid of the said principal and the amount for which the obligee may legally contract with another party to perform the said work if the latter amount be in excess of the former; but in no event shall the surety's liability exceed the penal sum hereof.

AT&T Corp.

Principal

By

Paul Riley
Paul Riley, Assistant Secretary

SEABOARD SURETY COMPANY

By

Tracey D. Watson
Tracey D. Watson, Attorney-in-Fact

Ileana Perez

Ileana Perez, Licensed Resident Agent

STATE OF NEW JERSEY

COUNTY OF **SOMERSET**

On this 21ST day of OCTOBER, 1999, before me, the undersigned notary public, personally came: Paul Riley to me known and who, being duly sworn by me, did depose and say that he works in Basking Ridge, New Jersey and that he is the Assistant Secretary of the corporation described within and that he executed the foregoing instrument.

Brian E. Stufhr

My Commission Expires
04-01-2001

Brian E. Stufhr
(Notary Public)

Seaboard Surety Company
St. Paul Fire and Marine Insurance Company
St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company

United States Fidelity and Guaranty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.

Power of Attorney No. 20305

Certificate No. 85048

KNOW ALL MEN BY THESE PRESENTS: That Seaboard Surety Company is a corporation duly organized under the laws of the State of New York, and that St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company and St. Paul Mercury Insurance Company are corporations duly organized under the laws of the State of Minnesota, and that United States Fidelity and Guaranty Company is a corporation duly organized under the laws of the State of Maryland, and that Fidelity and Guaranty Insurance Company is a corporation duly organized under the laws of the State of Iowa, and that Fidelity and Guaranty Insurance Underwriters, Inc. is a corporation duly organized under the laws of the State of Wisconsin (herein collectively called the "Companies"), and that the Companies do hereby make, constitute and appoint

Migdalia Otero, Paula Yip-Ying, Hillary Baylor, J. Holland, Shirley Dewely, Jeremy Wilder, Kelly R. Bratton, Vincent Moy, Theresa Giraldo, Ana W. Oliveras, Tracey D. Watson, Sheila McGuckin, Terry Ann Gonzales-Selman, Kimberly A. Bruno, Jennifer Caldarella, Robyn Walsh, Beverly Woolford, Rosemarie Foley and James F. Hall

of the City of New York State New York their true and lawful Attorney(s)-in-Fact, each in their separate capacity if more than one is named above, to sign its name as surety to, and to execute, seal and acknowledge any and all bonds, undertakings, contracts and other written instruments in the nature thereof on behalf of the Companies in their business of guaranteeing the fidelity of persons, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.

IN WITNESS WHEREOF, the Companies have caused this instrument to be signed this 13th day of April 1999

Seaboard Surety Company
St. Paul Fire and Marine Insurance Company
St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company

United States Fidelity and Guaranty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.



Michael B. Keegan
MICHAEL B. KEEGAN, Vice President

Michael R. McKibben
MICHAEL R. MCKIBBEN, Assistant Secretary

State of Maryland
City of Baltimore

On this 13th day of April 1999, before me, the undersigned officer, personally appeared Michael B. Keegan and Michael R. McKibben, who acknowledged themselves to be the Vice President and Assistant Secretary, respectively, of Seaboard Surety Company, St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company, St. Paul Mercury Insurance Company, United States Fidelity and Guaranty Company, Fidelity and Guaranty Insurance Company, and Fidelity and Guaranty Insurance Underwriters, Inc. and that they, as such, being authorized so to do, executed the foregoing instrument for the purposes therein contained by signing the names of the corporations by themselves as duly authorized officers.

In Witness Whereof, I hereunto set my hand and official seal.
My Commission expires the 13th day of July, 2002.



Rebecca Easley-Onokala
REBECCA EASLEY-ONOKALA, Notary Public

This Power of Attorney is granted under and by the authority of the following resolutions adopted by the Boards of Directors of Seaboard Surety Company, St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company, St. Paul Mercury Insurance Company, United States Fidelity and Guaranty Company, Fidelity and Guaranty Insurance Company, and Fidelity and Guaranty Insurance Underwriters, Inc. on September 2, 1998, which resolutions are now in full force and effect, reading as follows:

RESOLVED, that in connection with the fidelity and surety insurance business of the Company, all bonds, undertakings, contracts and other instruments relating to said business may be signed, executed, and acknowledged by persons or entities appointed as Attorney(s)-in-Fact pursuant to a Power of Attorney issued in accordance with these resolutions. Said Power(s) of Attorney for and on behalf of the Company may and shall be executed in the name and on behalf of the Company, either by the Chairman, or the President, or any Vice President, or an Assistant Vice President, jointly with the Secretary or an Assistant Secretary, under their respective designations. The signature of such officers may be engraved, printed or lithographed. The signature of each of the foregoing officers and the seal of the Company may be affixed by facsimile to any Power of Attorney or to any certificate relating thereto appointing Attorney(s)-in-Fact for purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, and subject to any limitations set forth therein, any such Power of Attorney or certificate bearing such facsimile signature or facsimile seal shall be valid and binding upon the Company, and any such power so executed and certified by such facsimile signature and facsimile seal shall be valid and binding upon the Company with respect to any bond or undertaking to which it is validly attached; and

RESOLVED FURTHER, that Attorney(s)-in-Fact shall have the power and authority, and, in any case, subject to the terms and limitations of the Power of Attorney issued them, to execute and deliver on behalf of the Company and to attach the seal of the Company to any and all bonds and undertakings, and other writings obligatory in the nature thereof, and any such instrument executed by such Attorney(s)-in-Fact shall be as binding upon the Company as if signed by an Executive Officer and sealed and attested to by the Secretary of the Company.

I, Michael R. McKibben, Assistant Secretary of Seaboard Surety Company, St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company, St. Paul Mercury Insurance Company, United States Fidelity and Guaranty Company, Fidelity and Guaranty Insurance Company, and Fidelity and Guaranty Insurance Underwriters, Inc. do hereby certify that the above and foregoing is a true and correct copy of the Power of Attorney executed by said Companies, which is in full force and effect and has not been revoked.

IN TESTIMONY WHEREOF, I hereunto set my hand this 21st day of OCTOBER 1999



Michael R. McKibben
Michael R. McKibben, Assistant Secretary

To verify the authenticity of this Power of Attorney, call 1-800-421-3880 and ask for the Power of Attorney clerk. Please refer to the Power of Attorney number, the above-named individuals and the details of the bond to which the power is attached.

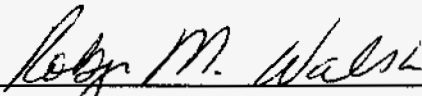
ACKNOWLEDGMENT OF ANNEXED INSTRUMENT

STATE OF NEW YORK

COUNTY OF NEW YORK

On this 21ST day of OCTOBER, 19 99 before me personally came Tracey D. Watson, to me known who being by me duly sworn, did depose and say that he resides in New York, NY; that he is the Attorney-in-Fact of the **SEABOARD SURETY COMPANY**, the corporation described in and which executed the above instrument; that he knows the seal of said corporation; that it was so affixed to said instrument is such corporate seal; that it was so affixed by order of the Board of Directors of said corporation, and that he signed his name thereto by like order; and the affiant did further depose and say that the Superintendent of Insurance of the State of New York, has pursuant to Section 327 of the Insurance Law of the State of New York, issued to Seaboard Surety Company his certificate of qualification, evidencing the qualification of said Company and its sufficiency under any law of the State of New York as surety and guarantor, and the propriety of accepting and approving it as such; and that such certificate has not been revoked.

ROBYN M. WALSH
Notary Public, State of New York
No. 041365043427
Qualified in New York County
Commission Expires May 03, 2001



Notary Public

Financial Statement - March 31, 1999

St. Paul Fire and Marine Insurance Company

<u>Assets</u>		<u>Liabilities, Surplus & Other Funds</u>	
Bonds	\$ 7,851,401,817	Losses	\$ 6,569,615,691
Stocks	4,430,104,541	Reins. Payable on Paid Losses	19,094,778
Mortgage Loans	8,000,000	Loss Adjustment Expense	1,417,939,679
Real Estate	638,678,036	Contingent Commissions	13,408,960
Cash on Hand/Deposit	43,219,797	Other Expenses	118,348,403
Short Term Investments	96,926,069	Taxes, Licenses and Fees	29,453,856
Other Invested Assers	586,899,855	Federal & Foreign Income Taxes	235,184,585
Receivable for Securities	12,963,114	Unearned Premiums	1,502,266,184
Agents' Balances	869,063,384	Dividends Unpaid - Policyholders	38,001,614
Funds held dep. with Reins Co.	23,118,935	Fund Held - Reins. Treaties	20,879,887
Reinsurance Recoverable	41,841,632	Funds Withheld	84,780,125
Guaranty Funds Receivable	5,145,749	Remittances and items not allocated	10,678,309
EDP Equipment	44,183,245	Reins, Unauth. Cos. Less Funds Held	85,175,832
Accrued Interest & Dividends	153,329,846	Adjustment for Foreign Exchange	75,995,106
Equiry/Deposits/Pools & Assoc.	53,180,826	Drafts Outstanding	74,144,358
Other Assets	<u>54,419,140</u>	Payable to Affiliates	337,146,079
		Payable for Securities	11,202,858
		Other Liabilities	223,326,417
		Special Reserve-Guaranty Fund	<u>1,000,000</u>
		TOTAL LIABILITIES	10,867,642,721
		Guaranty Surplus Fund	1,000,000
		Capital Paid Up	20,000,000
		Surplus	<u>4,023,833,265</u>
		Surplus as Regards Policyholders	<u>4,044,833,265</u>
TOTAL ASSETS	\$ <u>14,912,475,986</u>	TOTAL LIABILITIES & SURPLUS	\$ <u>14,912,475,986</u>

Securities carried at \$600,568,516 in the foregoing statement, are deposited as required by law.

STATE OF MINNESOTA)
) SS
 COUNTY OF RAMSEY)

Virginia D. Briol, Insurance Reporting Officer of the St. Paul Fire and Marine Insurance Company, being duly sworn, deposes and says that she is the above described officer of said company; that said company is a corporation duly organized, existing and engaging in business as a surety company under and by virtue of the laws of the State of Minnesota, and has duly complied with all requirements of the laws of said state applicable to said company and is duly qualified to act as surety under such laws; that the above is a true statement of the assets and liabilities of said company of the 31st day of March, 1999.

Subscribed and sworn to before me this 9th day of June, 1999.

M M Dubois
 M M DUBOIS
 NOTARY PUBLIC - MINNESOTA
 My Commission Expires Jan. 31, 2000
 G:\fed\stat\dept\com\m\pau\1999r&m

Virginia D. Briol
 Virginia D. Briol, Insurance Reporting Officer

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF
TELECOMMUNICATIONS
RICHARD TUDOR
ASSISTANT DIRECTOR
(850) 413-6516 (V)
(850) 413-6517 (F)
rtudor@psc.state.fl.us

Public Service Commission

November 30, 1999

Ms. D. Sue Decker
General Manager, Accessible Communications Services
AT&T Corp.
295 North Maple Ave. Rm 7123M1
Basking Ridge, NJ 07920

Dear Ms. Decker:

The purpose of this letter is to seek input concerning certain matters contained in your November, 1999 proposal to provide relay service in Florida. Please respond to the following by **December 6, 1999**.

1. Item B-24, page 68 of your proposal. The second bullet point on that page refers to an ANSI standard identified as ANSI T1.50b - 1997. The RFP refers to ANSI T1.506 - 1997. Is the reference in your proposal a typographical error? If not, please indicate that you will comply with ANSI T1.506 - 1997. Also, explain what ANSI T1.50b - 1997 is and provide a copy.
2. Item C-6, page 132 and Appendix E of your proposal. The Seaboard Surety Company bond shows liability to the Florida Public Service Commission. The RFP requires that the bond be payable to the Florida Telecommunications Relay, Inc. Please provide a bond payable to the correct entity, Florida Telecommunications Relay, Inc.
3. Item C-6, page 132 and Appendix E of your proposal. The last paragraph of the Proposal Bond limits the liability to the "difference in money between the amount of the bid of the principal and the amount for which the obligee may legally contract with another party to perform the said work if the latter amount be in excess of the former..." The RFP does not put such a limitation on the security amount and states that the "bid security shall be forfeited". Explain why the filed bid security is limited.

Florida Relay RFT
Page 2

Please respond to the above questions by December 6, 1999. If you have any questions, please contact me.

Sincerely,



Richard Tudor
Assistant Director, Communications

c: Matt Brinkley
Martha Brown
Stephanie Cater
Mike Ellis
Laura King
Don MacDonald
Cindy Miller
Rick Moses
Thomas E. O'Neill
Gary Warren
Rick Wright

RNT/jb



1001 Twelfth Street - Aurora, Nebraska 68018
Telephone: 402/694-5101 • TTY: 800/821-1834
Toll Free: 800/821-1831 • FAX: 402/694-2848
E-mail: info@hamilton.net
Website: http://www.hamilton.net

November 30, 1999

Via Federal Express and Facsimile

Mr. Richard Tudor
Assistant Director, Communications
State of Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Fax: (850)413-6517

Re: Docket No. 991222-TP

Dear Mr. Tudor:

The purpose of this letter is to respond to the two questions of your letter dated November 30, 1999.

1. Item B-17, page 62 of Hamilton proposal. The last sentence before "Premise # 1" should read as follows:

A copy of the confidentiality policy is available to relay users at no cost.

2. Item C-6, pages 135 and 139 of Hamilton's proposal. We made contact with our bonding company to determine if the specific language was necessary or placed there for some specific reason. The bonding company advised us that it was simply a standard preprinted form which they use for that purpose. With that in mind and to eliminate any questions, we are sending you a different bid form which does not contain that language. Attached is a copy of the bid bond without that particular language in it. The bonding company made it clear to us that they have reviewed the RFP and intend the bid bond to be consistent with that so if there is another suggested form that differs from either of these that is preferred, let us know.

The original of the bid bond with the revised form along with the original of this letter will be delivered to your offices via Federal Express on Thursday. If any further questions or clarification is needed, do not hesitate to let me know.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Gary Warren".

Gary Warren
Executive Vice President

GW/dw

BID BOND

KNOW ALL BY THESE PRESENTS, That we, Hamilton Telephone Company dba Hamilton Telecommunications

of 1001 12th St., Aurora, Ne. 68818 (hereinafter called the Principal),

as Principal, and United States Fidelity and Guaranty Company

(hereinafter called the Surety), as Surety are held and firmly bound unto Florida Telecommunications Relay, Inc.

(hereinafter called the Obligor) in the penal sum of Five Hundred Thousand and 00/100 -----
----- Dollars (\$ 500,000.00)

for the payment of which the Principal and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, That WHEREAS, the Principal has submitted or is about to submit a proposal to the Obligor on a contract for Telecommunications Relay Service System in Florida

NOW, THEREFORE, If the said Contract be ~~stably~~ awarded to the Principal and the Principal shall, within such time as may be specified, enter into the Contract in writing, and give bond, if bond is required, with surety acceptable to the Obligor for the faithful performance of the said Contract, then this obligation shall be void; otherwise to remain in full force and effect.

Signed and sealed this 10th day of November, 1999

Betty Van Luchene
Witness

Hamilton Telephone Company dba Hamilton Telecommunications (Seal)
Principal
Jeffrey E. V.P.
Title

Marilyn J. Carr
Witness

United States Fidelity and Guaranty Company
By Stephanie Watts
Stephanie Watts Attorney-in-Fact

John R. Neu
John R. Neu, Florida Resident Agent

HAMILTON TELECOMMUNICATIONS **Facsimile Cover Sheet**

____ Telephone Company

____ Relay Services

____ Internet Services

____ Telemarketing Division

Date: 11-30-99

Number of pages: 3
including cover sheet

To: Attention: Ms. Richard Judor
 Company Name: Florida PSC
 Address: _____
 Fax Number: (850) 413-6517

From: Name: Gary Warren
 Hamilton Telecommunications
 1001 Twelfth Street
 Aurora, Nebraska 68818
 Phone # (402)694-5101 Fax# (402)694-5037

COMMENTS:

CONFIDENTIALITY NOTICE

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS CONFIDENTIAL INFORMATION INTENDED FOR THE USE OF THE INDIVIDUAL(S) OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE FOR DELIVERY TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS FAX IN ERROR, PLEASE NOTIFY US BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE US POSTAL SERVICE AND WE WILL REIMBURSE YOU THE EXPENSE. THANK YOU.

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF
TELECOMMUNICATIONS
RICHARD TUDOR
ASSISTANT DIRECTOR
(850) 413-6516 (V)
(850) 413-6517 (F)
rtudor@psc.state.fl.us

Public Service Commission

November 30, 1999

Mr. Gary Warren, Executive Vice President
Hamilton Telephone Company
1001 12th Street
Aurora, NE 68818-2907

Dear Mr. Warren:

The purpose of this letter is to seek input concerning certain matters contained in your November, 1999 proposal to provide relay service in Florida. Please respond to the following by **December 6, 1999**.

1. Item B - 17, page 62 of your proposal. The last sentence before "Premise #1" does not appear to be a complete sentence ("A copy of..."). Please correct this sentence as it was originally intended.
2. Item C-6, pages 135 and 139 of your proposal. The last paragraph of the Proposal Bond limits the liability to the "difference not to exceed the penalty hereof between the amount specified in said bid and such larger amount for which the Obligee may in good faith contract with another Party to perform the Work..." The RFP does not put such a limitation on the security amount and states that the "bid security shall be forfeited". Explain why the filed bid security is limited.

Please respond to the above questions by December 6, 1999. If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Richard Tudor".

Richard Tudor
Assistant Director, Communications

Florida Relay RFT
Page 2

c: Matt Brinkley
Martha Brown
Stephanie Cater
D. Sue Decker
Mike Ellis
Laura King
Don MacDonald
Cindy Miller
Rick Moses
Thomas E. O'Neill
Rick Wright

RNT/jb



12/3/99 10:00 AM
12/3/99 10:00 AM

December 3, 1999

Richard Tudor
Assistant Director, Communications
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Subject: Sprint's proposal to provide relay service to Florida

Reference: 1. Richard Tudor's letter dated November 30, 1999
2. Florida TRS RFP 991222-TP

Dear Mr. Tudor,


Sprint appreciates the opportunity to clarify certain matters concerning our proposal to provide relay service to Florida as identified in the referenced letter. Provided below are our responses preceded by a restatement of the items for clarification.

1. Item 3-4, page 86 and Appendix H of your proposal. The RFP requires the filing of a primary banking source letter of reference. Please provide.
 - 1.A. Sprint provided a list of bank references in Appendix H of our proposal. We provide herewith as an attachment to this letter, a facsimile copy of a specific banking letter of reference from Citibank. The original of this letter of reference is being sent under separate cover.
2. Item C-6, page 89 and Appendix I of your proposal. The RFP requires that the bond be accompanied by a duly authenticated power of attorney evidencing that the person executing the bond on behalf of the Surety had the authority to do so on the date of the bond. The power of attorney contained in Appendix I does not contain such evidence; please submit such evidence.
 - 2.A In accordance with the RFP, Sprint submitted one original and twenty copies of our proposal. The copy marked "original" contained an original Power of Attorney complete with the required signatures. However these signatures are printed in a light blue that when copied, did not reproduce. We have attached a second original copy of the bid bond, complete with corporate seal and signatures, to this letter for your easy reference.

3. Item C-6 page 89 and Appendix I of your proposal. The last paragraph of the Proposal Bond limits the liability to the "difference not to exceed the penalty hereof between the amount specified in said bid and such larger amount for which the Obligee may in good faith contract with another Party to perform the Work . . ." The RFP does not put such a limitation on the security amount and states that the "bid security shall be forfeited". Explain why the filed bid security is limited.
- 3.A. The bid bond provided in Sprint's proposal is a widely used, generic form. Sprint acknowledges that the bid bond is in the fixed amount of \$500,000. This is confirmed by the attached letter from Marsh USA, Inc., Sprint's insurance agency, that serves as evidence that the amount of coverage afforded under the submitted bid bond is \$500,000.

Should you need additional clarification regarding Sprint's proposal for Florida Relay Services, please do not hesitate to contact me directly at (303) 297-5268 (V/TTY)

Cordially,



Mike Ellis
Senior Government Account Manager
Sprint TRS

- Enclosures:
1. Original copy of Power of Attorney
 2. Letter from Marsh USA, Inc.
 3. Facsimile copy of Citibank letter of reference



POWER OF ATTORNEY

SAFECO INSURANCE COMPANY OF AMERICA
GENERAL INSURANCE COMPANY OF AMERICA
HOME OFFICE: SAFECO PLAZA
SEATTLE, WASHINGTON 98185

No. 2612

KNOW ALL BY THESE PRESENTS:

That SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA, each a Washington corporation, does each hereby appoint *****MICKEY BICKHAM; Lee's Summit, Missouri; KEITH A. STILES; Kansas City Missouri; PAIGE M. TURNER; Odessa, Missouri; SALLIE O. WILEY; Prairie Village, Kansas; MICHAEL J. GRANACHER, ***** ROY R. YANCEY; Overland Park, Kansas*****

its true and lawful attorney(s)-in-fact, with full authority to execute on its behalf fidelity and surety bonds or undertakings and other documents of a similar character issued in the course of its business, and to bind the respective company thereby.

IN WITNESS WHEREOF, SAFECO INSURANCE COMPANY OF AMERICA and GENERAL INSURANCE COMPANY OF AMERICA have each executed and attested these presents

this 10 day of July 19 98

CERTIFICATE

Extract from the By-Laws of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA:

"Article V, Section 13. - FIDELITY AND SURETY BONDS . . . the President, any Vice President, the Secretary, and any Assistant Vice President appointed for that purpose by the officer in charge of surety operations, shall each have authority to appoint individuals as attorneys-in-fact or under other appropriate titles with authority to execute on behalf of the company fidelity and surety bonds and other documents of similar character issued by the company in the course of its business . . . On any instrument making or evidencing such appointment, the signatures may be affixed by facsimile. On any instrument conferring such authority or on any bond or undertaking of the company, the seal, or a facsimile thereof, may be impressed or affixed or in any other manner reproduced; provided, however, that the seal shall not be necessary to the validity of any such instrument or undertaking."

Extract from a Resolution of the Board of Directors of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA adopted July 28, 1970.

"On any certificate executed by the Secretary or an assistant secretary of the Company setting out, (i) The provisions of Article V, Section 13 of the By-Laws, and (ii) A copy of the power-of-attorney appointment, executed pursuant thereto, and (iii) Certifying that said power-of-attorney appointment is in full force and effect, the signature of the certifying officer may be by facsimile, and the seal of the Company may be a facsimile thereof."

I, R. A. Pierson, Secretary of SAFECO INSURANCE COMPANY OF AMERICA and of GENERAL INSURANCE COMPANY OF AMERICA, do hereby certify that the foregoing extracts of the By-Laws and of a Resolution of the Board of Directors of these corporations, and of a Power of Attorney issued pursuant thereto, are true and correct, and that both the By-Laws, the Resolution and the Power of Attorney are still in full force and effect.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the facsimile seal of said corporation

this 29TH day of OCTOBER 19 99

Paige M. Turner

Marsh USA Inc.
2405 Grand Blvd. (64108)
P.O. Box 419105
Kansas City, MO 64141-6105
816 556 4267 Fax: 816 556 4362259
Paige.M.Turner@marshmc.com

MARSH

December 2, 1999

Mr. Richard Tudor
Assistant Director
Division of Telecommunications
State of Florida
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**Subject: Sprint Communications Company L.P.
Bid/Proposal Bond for Florida Relay System (Docket #991222-TP)
Bid Date: November 10, 1999
Surety: Safeco Insurance Company of America**

Dear Mr. Tudor:

This letter is in response to your letter to Sprint Communications Company L.P. (Sprint) dated November 30, 1999 and is a result of our telephone conversation on December 1st.

We previously provided a Bid Bond for the captioned which was issued on American Institute of Architects (AIA) Form 310 on behalf of our insured, Sprint. The AIA bond form and wording utilized is the most widely used and accepted format in the United States and contains the generic wording for bid bonds. However, as it is the State of Florida's requirement that this bond provide coverage in the amount of \$500,000 without the limitations outlined in the last paragraph of the bond, please let this letter serve as evidence that the amount of coverage afforded under this bond is \$500,000.

Also as it seems you did receive the original Power of Attorney with the bid bond, enclosed is an original Power bearing the original execution date of the bid bond dated October 29, 1999.

We trust you will find this in order; however, if there should be any questions or complications, please contact Sprint or our office.

Best regards,



Paige M. Turner
Attorney-in-Fact for Safeco Insurance Company of America

cc: Don Rawlings, Sprint
Tim Rose, Safeco

\\MMI_US_KCI_P01\VOL1\USERS\PTURNER\State of Florida.doc

An **MMC** Company

Citibank, N.A.

399 Park Avenue
New York, NY 10043

99 DEC -6 AM 9 28

MAIL ROOM

December 2, 1999

Florida Public Service Commission
Division of Records & Reporting
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
Attn: Richard Tudor

RECEIVED

DEC 06 1999

RE: Sprint's proposal to provide Florida TRS proposal docket#99122-TP

CMU

This letter will confirm that Citibank N.A. has a long standing relationship with Sprint Corporation and its subsidiaries.

Sprint Corporation and its subsidiaries enjoy a strong relationship with Citibank N.A. worldwide. Sprint Corporation and its subsidiaries are highly valued global customers. We know Sprint Corporation to be financially responsible in their business transactions.

Sprint Corporation and its subsidiaries have maintained their accounts with Citibank in a manner consistent with our business understanding and our relationship with Sprint Corporation and its subsidiaries has been most satisfactory. We hold Sprint Corporation and its subsidiaries in high regard and we are pleased to support their efforts.

Sincerely,



Amy Kawanishi
Manager

All persons are informed that this is a strictly confidential response to a request. It is not guaranteed and may be incomplete. Any statement on the part of this bank, or any of its officers, as to the responsibility or standing of any person, firm, or corporation, or as to the value of any securities, is given as a mere matter of opinion for which no responsibility, in any way, is to attach to this bank or any of its officers. Furthermore, no offer or solicitation on our part with respect to the sale or purchase of any securities is intended or to be implied.



**Proposal Response
To
State of Florida
Florida Public Service Commission
For
Telecommunications Relay Service**

Clarification Items



STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF
TELECOMMUNICATIONS
RICHARD TUDOR
ASSISTANT DIRECTOR
(850) 413-6516 (V)
(850) 413-6517 (F)
rtudor@psc.state.fl.us

Public Service Commission

November 30, 1999

Mr. Mike Ellis, Sprint Relay Sales Manager
Sprint Communications Company, L. P.
Mailstop: CODENB1430
1099 18th Street, Suite 1400
Denver, CO 80202

Dear Mr. Ellis:

The purpose of this letter is to seek input concerning certain matters contained in your November, 1999 proposal to provide relay service in Florida. Please respond to the following by **December 6, 1999**.

1. Item C-4, page 86 and Appendix H of your proposal. The RFP requires the filing of a primary banking source letter of reference. Please provide.
2. Item C-6, page 89 and Appendix I of your proposal. The RFP requires that the bond be accompanied by a duly authenticated power of attorney evidencing that the person executing the bond on behalf of the Surety had the authority to do so on the date of the bond. The power of attorney contained in Appendix I does not contain such evidence; please submit such evidence.
3. Item C-6, page 89 and Appendix I of your proposal. The last paragraph of the Proposal Bond limits the liability to the "difference not to exceed the penalty hereof between the amount specified in said bid and such larger amount for which the Obligee may in good faith contract with another Party to perform the Work..." The RFP does not put such a limitation on the security amount and states that the "bid security shall be forfeited". Explain why the filed bid security is limited.

Florida Relay RFT
Page 2

Please respond to the above questions by December 6, 1999. If you have any questions, please contact me.

Sincerely,



Richard Tudor
Assistant Director, Communications

c: Matt Brinkley
Martha Brown
Stephanie Cater
D. Sue Decker
Laura King
Don MacDonald
Cindy Miller
Rick Moses
Thomas E. O'Neill
Gary Warren
Rick Wright

RNT/jb

EVALUATOR: Stephanie Cater

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM A

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Stephanie Cater

Date

11/17/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 58	FINANCIAL INFORMATION RFP REF. C-4
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input type="radio"/> PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>Company does not have primary banking source letter of reference.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>Times interest earned ratio is below the minimum indicator.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/19/99

EVALUATOR'S SIGNATURE: Stephanie A. Carter

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 60	BID SECURITY DEPOSIT RFP REF. C-6
<p align="center">AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES Security deposit does not appear to have an expiration date. Bond made payable to Florida Public Service Commission.</p>
<p align="center">Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES Security deposit does not appear to have an expiration date.</p>
<p align="center">Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES Security deposit does not appear to have an expiration date. Power of attorney does not appear to be duly authenticated.</p>
<p align="center">Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES Company has not provided a security deposit. Per 11/19/99 letter from the company they are willing to provide a cashiers check as a security if accepted by the Commission.</p>

DATE: 11/19/99

EVALUATOR'S SIGNATURE: Stephanie A. Carter

EVALUATOR: Rick Wright

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION
FORM A

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Rick Wright

Date

11/19/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 58	FINANCIAL INFORMATION RFP REF. C-4
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES
Sprint <input type="radio"/> PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>Did not provide a primary banking source letter of reference</i>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>Though one of the financial indicators was deficient, overall the company looks financially sound.</i>

DATE: 11/19/99

EVALUATOR'S SIGNATURE: *Rick Wright*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 60	BID SECURITY DEPOSIT RFP REF. C-6
<p>AT&T</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES Bond is not payable to FTRF but to the FPSC Difficult to determine expiration date of bond but appears it would be in effect until bond is awarded.</p>
<p>Hamilton</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES Difficult to determine the date of expiration of Bond but appears it would be in effect until Bid is awarded.</p>
<p>Sprint</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES Power of Attorney letter does not appear to be properly authenticated.</p>
<p>Vista</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES No security deposit was provided though the company is willing to provide one if bid is awarded to the company.</p>

DATE: 11/19/99

EVALUATOR'S SIGNATURE: Rick Wraht

EVALUATOR: Matt Brinkley

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION
FORM A

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Matt Brinkley

Date

11-17-99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 58	FINANCIAL INFORMATION RFP REF. C-4
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES Not Need more up to date primary Banking source letters of reference.</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES Income before interest and taxes raises questions (confidential) however in light of overall financial position: ok.</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11-17-97 EVALUATOR'S SIGNATURE: Matthew Pickney

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM A**

Page 1

CHECK LIST ITEM 60	BID SECURITY DEPOSIT RFP REF. C-6
<p style="font-size: 1.2em; font-weight: bold;">AT&T</p> <p style="font-size: 0.8em;">Conditioned</p> <div style="display: flex; justify-content: space-around; align-items: center;"> PASS FAIL </div> <p style="font-size: 0.7em;">(CIRCLE ONE)</p>	<p>NOTES</p> <p>Deposit is payable to FPSC not FTRE. Needs to be rectified otherwise fail</p>
<p style="font-size: 1.2em; font-weight: bold;">Hamilton</p> <div style="display: flex; justify-content: space-around; align-items: center;"> PASS FAIL </div> <p style="font-size: 0.7em;">(CIRCLE ONE)</p>	<p>NOTES</p>
<p style="font-size: 1.2em; font-weight: bold;">Sprint</p> <div style="display: flex; justify-content: space-around; align-items: center;"> PASS FAIL </div> <p style="font-size: 0.7em;">(CIRCLE ONE)</p>	<p>NOTES</p> <p>Power of Attorney letter is not signed and witnessed</p>
<p style="font-size: 1.2em; font-weight: bold;">Vista</p> <p style="font-size: 0.8em;">Conditioned</p> <div style="display: flex; justify-content: space-around; align-items: center;"> PASS FAIL </div> <p style="font-size: 0.7em;">(CIRCLE ONE)</p>	<p>NOTES</p> <p>Deposit is available subject to the FPSC accepting a condition relieving Vista of the obligation to provide a performance bond equal to the 1st yr price of the contract, otherwise fail Pass</p>

DATE: 11-16-99

EVALUATOR'S SIGNATURE: Matthew Riker

EVALUATOR: Jerry Conner

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM B

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

99 DEC 21 PM 12:33
RECEIVED
STATE OF FLORIDA
PUBLIC SERVICE COMMISSION

Evaluator's Signature Jerry L. Conner
Date 12/18/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 2	TRANSMITTAL LETTER, ADDRESS, CONTACT PERSON, TEL. & FAX NO., LEGAL NAME OF BIDDER, AND STATEMENT OF COMPLIANCE WITH OR LACK OF COMPLIANCE WITH RFP REQUIREMENTS RFP REF. C-2
<p align="center">AT&T</p> <p><input checked="" type="radio"/> PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Page 1</i></p>
<p align="center">Hamilton</p> <p><input checked="" type="radio"/> PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>p 1-4</i></p>
<p align="center">Sprint</p> <p><input checked="" type="radio"/> PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Letter p 1-6</i></p>
<p align="center">Vista</p> <p><input checked="" type="radio"/> PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Trans Mission Letter</i></p>

200 21

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 3	CHECK LIST RFP REF. C-8 AND E
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P 6-10</i>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P 5-8</i>
Sprint <input type="radio"/> PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P 7&8</i> <i>Check List different & hard To read NOT the Right form</i>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>unnumbered pages before of contents</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 4	CERTIFICATION BY FPSC AND FCC RFP REF. A-5
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.12</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.9</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.9</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.7</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 5	CONFLICT OF INTEREST RFP REF. A-28
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 23</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 128 P 2</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 9</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 10</i> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 6	CAN PROVIDE BY JUNE 1, 2000 RFP REF. B-3
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p 24</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 29</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 11</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p 11-12</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 7	TERM OF CONTRACT RFP REF. B-4
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p 26</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 29</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 13</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 13</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. ...*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 8	ACCESS NUMBERS RFP REF. B-5
<p align="center">AT&T</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES p 26 & 27</p>
<p align="center">Hamilton</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES No reference To How wrong Access Numbers caller will be Transitted No MENTION of securing Approval from FPSC for Authority to get more Numbers</p>
<p align="center">Sprint</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES p 13</p>
<p align="center">Vista</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES p. 13 No MENTION of FPSC Approval</p>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: Jerry L. Carr

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 9	LOCATION OF RELAY CENTER RFP REF. B-6
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES p 27&28
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES p 29-31
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES p 14
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES p 13&14

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Gary L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

**CHECK LIST ITEM
10**

**AVAILABILITY OF SYSTEM TO USERS
RFP REF. B-7**

AT&T

NOTES *p. 30*

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES *p. 34*

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES *p. 14*

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES *p. 14*

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry J. Con*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 17	LANGUAGES SERVED RFP REF. B-14
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.50</i>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.61</i>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.29</i>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P.37</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry F. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 19	SHIFT ADVISOR/CONSULTANT RFP REF. B-16
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 51</i>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 61</i>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 29</i> <i>Answer very Brief</i>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 38</i> <i>Thorough</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *James L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 20	CONFIDENTIALITY RFP REF. B-17
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 52</i>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>Very thorough</i>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 30</i>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 38-41</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 22	OBSCENITY RFP REF. B-19
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P-121</i>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 73274</i>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 40</i>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 47</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Co*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 26	EQUIPMENT COMPATIBILITY RFP REF. B-23
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 67</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 80</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 45</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 50 & 51</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Gary L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 27	TRANSMISSION LEVELS RFP REF. B-24
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 67 & 68</i>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 80</i>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 45</i>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 51-52</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 28	MEASURING EQUIPMENT ACCURACY RFP REF. B-25
AT&T	NOTES <i>P. 69</i> <i>Detailed & well done</i>
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES <i>P. 80</i> <i>Answer short & non specific</i>
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES <i>P. 46</i>
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES <i>P. 52</i> <i>Short Answer</i> <i>non specific</i>
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: *11/21/99*

EVALUATOR'S SIGNATURE: *Jerry L. ...*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 30	INTERCEPT MESSAGES RFP REF. B-27
AT&T <div style="display: flex; justify-content: space-between; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES p. 76 Modification of Message Needed
Hamilton <div style="display: flex; justify-content: space-between; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES p. 84 Simplistic Approach "it wont happen" No Samples of Messages
Sprint <div style="display: flex; justify-content: space-between; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES p. 50-51 Messages do NOT offer ALTERNATIVES. Like if This is an emergency call 911 or Use of another relay Center.
Vista <div style="display: flex; justify-content: space-between; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES p. 56 & 57 Messages are NOT useful To Caller NO ALTERNATIVE ACTIONS Suggested.

DATE: 11/21/99

EVALUATOR'S SIGNATURE: Jerry L. Com

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM
35

CHARGES FOR INCOMING CALLS -
RFP REF. B-32

AT&T

NOTES *P. 88*

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES *P. 91*

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES *P. 59*

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES *P. 64*

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/21/99

EVALUATOR'S SIGNATURE:

Jerry L. Conner

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 40	RECIPIENT OF TOLL REVENUES RFP REF. B-37
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 98</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 109</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 68</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 69</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

Jerry L. Conner

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PROPOSAL EVALUATION FORM B**

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**CHECK LIST ITEM
51**

**SUBMISSION OF MONTHLY INVOICE
RFP REF. B-44**

AT&T

NOTES *P. 120*

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES *P. 130*

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES *P. 80*

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES *P. 83*

PASS **FAIL**
(CIRCLE ONE)

DATE: *11/21/99*

EVALUATOR'S SIGNATURE:

Jerry L. Conner

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 52	TRAVEL RFP REF. B-45
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P 121</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>131</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 81</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 83</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 53	REPORTING REQUIREMENTS RFP REF. B-46
AT&T <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P 123</i>
Hamilton <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p 131 & 132 Thorough</i>
Sprint <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 81-83</i>
Vista <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p 93-95</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 54	LIQUIDATED DAMAGES RFP REF. B-47
<p>AT&T</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES P 124-125</p> <p>AT&T has NOT agreed to fully comply with section d. but has indicated willingness to negotiate on page 125</p> <p>self imposed limitation to \$1,000,000 is NOT compliant with RFP</p>
<p>Hamilton</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES p. 137</p>
<p>Sprint</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES p. 87</p>
<p>Vista</p> <p>PASS <input checked="" type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES p. 85</p>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 55	TRANSFER TO NEW PROVIDER RFP REF. B-48
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 125</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 132</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 83-84</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 85</i> <i>no specifics</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Carr*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 56	INSURANCE RFP REF. B-49
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 126</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 133</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 84</i> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>P. 85 & 86</i> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Co*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 57	PUBLIC ENTITY CRIMES RFP REF. C-3
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 127</i> <i>No attachment of form.</i>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 134</i> <i>No form Attached</i>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 86</i> <i>No form attached</i>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 88</i> <i>No Forms Attached.</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *Jerry L. Conner*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 61	SUBCONTRACTORS RFP REF. C-7
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 132</i>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 135 Tab 7 p. 22</i>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 89-90</i>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>p. 90</i>

DATE: 11/21/99

EVALUATOR'S SIGNATURE: *James F. Carr*

EVALUATOR: Rita Slater

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION **RECEIVED**

FORM B

NOV 19 1999

CMU

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

RECEIVED

NOV 19 11:53

Evaluator's Signature

Rita L. Slater

Date

November 17, 1999

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION FORM B

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CHECK LIST ITEM 2	TRANSMITTAL LETTER, ADDRESS, CONTACT PERSON, TEL. & FAX NO., LEGAL NAME OF BIDDER, AND STATEMENT OF COMPLIANCE WITH OR LACK OF COMPLIANCE WITH RFP REQUIREMENTS RFP REF. C-2
AT&T	<p>NOTES * First telecommunication Co. to provide service/Relay in 1986 /TTY Operator Service RFSO</p> <p>* Free LD & intrastate toll calls to every Relay user in FL for 3 months (subject to tariff) the day the new AT&T FLA Relay Center opens its door</p> <p>* Relay 200th Platform (upfront automation, call control, call routing, 7th Division Readiness, planned upgrades)</p> <p>* Relay Service Acct Mgr (Website) set to begin in January 2000</p> <p>* TRS contracts for 13 states, D.C., US Virgin Islands & P.R.</p>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Hamilton	<p>* Request additional time for implementation & start-up if date for letter of intent to award (Jan. 14, 2000) is delayed by State of FLA</p> <p>* Subcontract with Society's Assets, Inc. (SAI) Wisconsin-based non-profit Corporation</p> <p>* Outreach activity plans including an in-state outreach program if purchased by FL</p>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Sprint	<p>NOTES * Offers a list of additional features that will be provided at no additional cost</p> <p>* a host of optional features that could be mixed and combined to provide deaf H.H., speech-impaired with at-or-near functional equivalency</p> <p>* Some administrative contract clauses - ability to address during negotiations (B-4.2.f Other Optional features) if Sprint is awarded</p>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Vista	<p>* Subcontractor with MCI to provide FLA Relay Service since June 1999</p> <p>NOTES</p> <p>* day-to-day relay operations for Calif Speech-to-Speech Relay since Feb. 1999</p> <p>* Vista provides services in various ways to different groups/organizations</p> <p>* Will comply with all specifications/requirements of FL RFP except Section B-4.3 (Performance Bond) - Negotiation may be needed if Vista is awarded</p> <p>* Section C-6 (Bid Security Deposit) \$500,000 bid bond will be forwarded to FLA PSC on Nov. 10, 1999</p> <p>* Section C-4 (Financial Info); Section D (Price Proposal); Section B-9 (Timely Ctn. Confidential (in 8 Black binders restricted for evaluators</p>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 3	CHECK LIST RFP REF. C-8 AND E
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* Item 63 - Price Proposal (p. 133)</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* Item 63 - in Separate Document</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* Initials cc (C. J. Clements for Tony D'Agata)</i></p> <p><i>* Item 63 - Price Proposal</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* Item 63 - in an envelope</i></p>

DATE: *Nov. 13 1999*

D. J. S. T.

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 4	CERTIFICATION BY FPSC AND FCC RFP REF. A-5
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* has been certified and authorized to provide interchange TDD services throughout Florida</p> <p>* also has been certified & authorized by FCC to provide interstate and international relay services</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* currently FCC Certification for Telecommunication relay in all 5 states & services</p> <p>* Will obtain any FPSC Certification required, if any, prior to the start-up date</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Will provide a Fla Certification of Public Convenience and Necessity and FCC Authority upon request of FPSC.</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* uses only Fla Certified Vendors which also include FCC authority to provide interstate and international services</p> <p>* Will provide copies of their Vendors Certification upon request by FPSC</p>

DATE: Nov. 13, 1999

EVALUATOR'S SIGNATURE: Rita L. Slater

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 5	CONFLICT OF INTEREST RFP REF. A-28
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *Nov 14, 1999*

EVALUATOR'S SIGNATURE: *Rita L. Slater*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 6	CAN PROVIDE BY JUNE 1, 2000 RFP REF. B-3
<p align="center">AT&T</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Transition/Implementation "kick-off" Mtg</p> <p>* Include proposed work schedule for implementing service on June 1, 2000 as included (Timeline schedule) on p. 25</p>
<p align="center">Hamilton</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Timeline (schedule) is included - p. 27-28</p> <p>* Will use Sub-contractor with SAI (Society's Assets, Inc.)</p> <p>* Plan to test with the current 800 provider prior to start-up date</p>
<p align="center">Sprint</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Proposed service activation schedule is included - p. 12 (may be modified but service initiation dates are firm & will be complied with)</p> <p>* Will have a relay center in place by Sept. 1, 2000</p>
<p align="center">Vista</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* as current employer of FRS - smooth, seamless transition from current contract to new contract</p> <p>* They relocate to avoid future catastrophes</p> <p>* will employ special feature to improve/update current services</p>

DATE: Nov. 14, 1999

D. to L. Station

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 7	TERM OF CONTRACT RFP REF. B-4
AT&T <div style="display: flex; justify-content: space-around; align-items: center;"><input checked="" type="radio"/> PASS<input type="radio"/> FAIL</div> <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <div style="display: flex; justify-content: space-around; align-items: center;"><input checked="" type="radio"/> PASS<input type="radio"/> FAIL</div> <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <div style="display: flex; justify-content: space-around; align-items: center;"><input checked="" type="radio"/> PASS<input type="radio"/> FAIL</div> <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <div style="display: flex; justify-content: space-around; align-items: center;"><input checked="" type="radio"/> PASS<input type="radio"/> FAIL</div> <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

Nov 14 1999

D. J. S. et

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 8	ACCESS NUMBERS RFP REF. B-5
<p align="center">AT&T</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* With permission, will use AT&T's nationwide number for Teletypewriter, speech-to-speech and Spanish-to-Spanish relay service</p> <p>* AT&T's Relay Choice Profile (VCO, HCO, ASC7, user ANI)</p>
<p align="center">Hamilton</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Will acquire a 800 number for customer service and also 900 # for Spanish-to-Spanish</p>
<p align="center">Sprint</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Will provide free Toll number for Spanish access</p> <p>* Will request FPSC authority for needed 800 numbers</p>
<p align="center">Vista</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Will provide new access for Spanish speaking users, including Spanish-to-Spanish</p> <p>* Will provide 10-digit International number supply to allow travel outside of US to access FRS from countries not supplying 800 no.</p>

DATE: Nov. 14, 1999

EVALUATOR'S SIGNATURE: Rita L. Slater

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 9	LOCATION OF RELAY CENTER RFP REF. B-6
<p align="center">AT&T</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p><i>* Investigation has been conducted to find possibilities of marketable locations in Fla. - Significant pool of potential employees, suitable space - excellent facilities within three prime employment markets - focus in Palm and St. Louis Counties and the Cincinnati and Jacksonville areas</i></p>
<p align="center">Hamilton</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p><i>NOTES * Several communities have been investigated - Space options: Tampa, St. Petersburg, Ocala // Space relay separated from other business facilities / building facility with specification for relay service operation / Attachment 1 shows detailed plan for operation</i></p>
<p align="center">Sprint</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p><i>NOTES</i></p> <p><i>* Tentative location (Miami and/or Pensacola)</i></p> <p><i>* In case, (June, July & August 2000 - calls handled by any existing relay centers, out of state or at the center(s) in state</i></p>
<p align="center">Vista</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p><i>NOTES</i></p> <p><i>* assume full operation from an in-state location.</i></p> <p><i>* If and when relocating the relay center, service will continue to be provided from existing Miami location until the new center is fully operational (call handling support from its Massachusetts Relay Center as a possible option during the transition to the new center)</i></p>

DATE: *Nov. 14, 1999*

EVALUATOR'S SIGNATURE: *Rita L. Slater*

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CHECK LIST ITEM 10	AVAILABILITY OF SYSTEM TO USERS RFP REF. B-7
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* will include 24-hour customer service support</p> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Include xm consent pd, 3rd party number, person-to-person, calling card, collect call, calls accessing pagers, answering machines, voice mails, calls accessing conference calls.</p> <p>* access to FRS from outside of U.S. w/ relay calls terminating in Fla</p> <hr/> <hr/> <hr/> <hr/>

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EVALUATOR'S SIGNATURE: Rita L. Slater

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CHECK LIST ITEM 17	LANGUAGES SERVED RFP REF. B-14
AT&T	<p>NOTES</p> <ul style="list-style-type: none"> * Translate ASL syntax into English; limited English into correct English * Team of bilingual CAs qualified and competent to relay calls in English and ASL
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Hamilton	<p>NOTES</p> <ul style="list-style-type: none"> * Will employ bilingual staff - if a CA is fluent in other language / will provide other language as they are available * Will not provide any additional language in its basic price
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Sprint	<p>NOTES</p> <ul style="list-style-type: none"> * Offer Spanish services as part of standard relay product (Spanish-to-Spanish, English-to-Spanish, Spanish-to-English) * Proficient bilingual CAs * Provide macros and other functions
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Vista	<p>NOTES</p> <ul style="list-style-type: none"> * Bilingual CAs (Spanish macros help) * Callers may request translation from ASL syntax to English and vice-versa vice-versa. * Will train CAs to handle this type of calls
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	

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CHECK LIST ITEM 19	SHIFT ADVISOR/CONSULTANT RFP REF. B-16
<p>AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p><i>* Many of AT&T CAs and managers completed advanced classes in ASL and received ASL certification in other relay centers and will expect the same in Florida</i></p>
<p>Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p>
<p>Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p><i>* All Sprint relay center has at least one to assist customers who use ASL each working shift</i></p>
<p>Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p><i>* Will recruit + hire specialized shift advisors knowledgeable in both ASL and Deaf Culture</i></p> <p><i>* Will work with area Deaf Services Organizations to identify + recruit qualified applicants for these positions</i></p> <p><i>* Certified interpreter, highly skilled / require to pass internal certification exams + continue to develop skills through continuing education programs</i></p> <p><i>* Will train CAs to handle ASL calls</i></p>

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CHECK LIST ITEM 20	CONFIDENTIALITY RFP REF. B-17
AT&T	<p>NOTES</p> <ul style="list-style-type: none"> * AT&T Relay 2000SM Plat Form provide extra level of Confidentiality / Relayed conversations and individual CAs screen and cannot be retrieved. * Agreed to all B-17 (a-b-c-d) * CAs required to sign Pledge of Confidentiality, Code of Ethics, Confidentiality Policy, Privacy of Communication, + Customer Based * Includes a copy of each document above in the binder
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Hamilton	<p>NOTES</p> <ul style="list-style-type: none"> * All calls information automatically disappear from screen upon termination of calls * Rules of access to facility is strictly followed * Includes several example of appropriation/inappropriation behaviors among CAs in the binder * Includes a copy of Certification of Confidentiality in the binder * CAs and staff require to sign the Certification of Confidentiality
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Sprint	<p>NOTES</p> <ul style="list-style-type: none"> * Prospective CAs are screened in interview process on issues regarding ethics and Confidentiality * Train CAs on possible types of breaches of Confidentiality * Provide healthy detachment to handle stress among CAs and confidentiality assistance program * CAs required to sign confidentiality agreement * Termination of employment results when confidentiality is breached
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Vista	<p>NOTES</p> <ul style="list-style-type: none"> * CAs and other personnel required to sign detailed Pledge of Confidentiality, and Relay Code of Ethics * Breach or Complaint or allegation → termination of employment * Will provide Training / classes / supplemental training * All staff will be given guidelines to follow / on-going, reminders posted * Copy of Pledge of Confidentiality + Relay Code of Ethics included in the binder (Attachment 2)
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	

DATE: July 14 1999

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CHECK LIST ITEM 22	OBSCENITY RFP REF. B-19
<p align="center">AT&T</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES * CAs trained to direct the caller back + if obscenity continues severely, CAs refer the customer to supervisor who would then try to solve the problem. The CA or supervisor would terminate the call after warning - if the obscenity continues</p> <p>* the situation - documented + kept on file for future reference</p> <p>* the repeated offender - reported to AT&T Corporate Security and FPSC</p>
<p align="center">Hamilton</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES * If obscenity occurs, the CA refers to the supervisor who would attempt to resolve the problem - reason for obscenity, etc. When the problem is resolved, either CA or supervisor may complete the call activity.</p>
<p align="center">Sprint</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES * CA would try to redirect caller - ask if caller wish to make a call (twice) If the offense continues, the supervisor would take over + request the caller to make a call (twice). If the offense continues, the supervisor would notify ahead and terminate the call.</p>
<p align="center">Vista</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* CAs may call supervisor for assistance. Supervisor would assess the situation + try to solve the problem in various ways. If the offense persists, the CA or supervisor may terminate the call after two warnings.</p>

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CHECK LIST ITEM 26	EQUIPMENT COMPATIBILITY RFP REF. B-23
AT&T	<p>NOTES * AT&T relay facilities use only Ultratec Modems (which have been tested + found to be the best source of quality modems)</p> <p>* compatible with all Ultratec models and Ameriphone Dialogue V and all other TTYs available today.</p> <p>* support connectivity of Baudot + ASCII</p>
<input checked="" type="radio"/> PASS (CIRCLE ONE) <input type="radio"/> FAIL	
Hamilton	<p>NOTES * Relay platform compatible with all basic protocol of TTDs distributed throughout Florida</p> <p>* has automatic identification of connecting speed system within its relay platform</p> <p>* "self-learning" database (memorize + recognize first time calls within their originating telephone number + speed)</p> <p>* auto-detect difference between Baudot + ASCII signal within the same modem</p>
<input checked="" type="radio"/> PASS (CIRCLE ONE) <input type="radio"/> FAIL	
Sprint	<p>NOTES * Compatible with voice, Baudot + ASCII codes</p> <p>* compatible with all Ultratec models and Ameriphone Dialogue V</p> <p>* unique system which identifies various types of incoming calls, thus cut down the average CA work time to minimum</p>
<input checked="" type="radio"/> PASS (CIRCLE ONE) <input type="radio"/> FAIL	
Vista	<p>NOTES * Offers profile to register originating number and type of equipment used (relay console)</p> <p>* recognizes ANI and set up appropriate communication parameters</p> <p>* compatible with Baudot + ASCII and wide range of TTY's included all models distributed throughout the state</p>
<input checked="" type="radio"/> PASS (CIRCLE ONE) <input type="radio"/> FAIL	

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EVALUATOR'S SIGNATURE

Rita L. L. L.

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CHECK LIST ITEM 27	TRANSMISSION LEVELS RFP REF. B-24
<p align="center">AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>* will meet or exceed (a) ANSI/EIA/PBX standard TIA/EIA-464B NOTES (b) ANSI TE. 506-1997 (c) ANSI TE. 506-1998</p> <p>* Circuits - ISDN MegaCom 800 (Software Defined Network (SDN) within telecommunications universes (comply with grade-14-series of P.O.I.)</p> <p>* includes matching 4ESS and 5ESS switches</p> <p>* Install sufficient trunking to support all forecasted 7-lin. Voice Bandwidth + ASCII plus 20% for volume increase</p> <p>* Network Management Control Center - 7-day, 24-hour coverage</p>
<p align="center">Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>* all transmission owned by Hamilton or purchased from authorized interexchange and/or local exchange carriers</p> <p>* facilities meet or exceed FCC and PSC standards for circuit loss + noise</p> <p>* Currently Hamilton relay centers are meeting standards (ANSI T1.506-1977)</p>
<p align="center">Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>* Certified Interexchange Carrier (IXC) in all 50 states</p> <p>NOTES</p> <p>* Transmission circuits meet or mostly exceed ANSI T1.506-1977)</p> <p>* TRS carried on Sprint's all digital fiber-optic network (first nationwide network for clear channel voice + error-free high speed data transmission)</p> <p>* Will meet the standards as amended by ANST in Florida</p>
<p align="center">Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>* Will meet or exceed FCC and Commission inter-exchange performance standards for circuit loss and noise</p> <p>* Will continually monitor or test facilities to continue the requirements</p> <p>* Emergency support groups will conduct on going review of latest accepted standards for communications, including Bellco specifications</p>

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CHECK LIST ITEM 28	MEASURING EQUIPMENT ACCURACY RFP REF. B-25
<p style="font-size: 1.2em; font-weight: bold;">AT&T</p> <p style="margin-top: 20px;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p><i>* primary responsibility of dedicated technical team of 4 individuals to ensure that every meter, recording & ticketing device on AT&T's 2000 platform are accurate</i></p> <p><i>* programmed to automatically dial to NIST Bureau of Standards for time synchronization on daily basis (higher than 97% required)</i></p> <p><i>* fully redundant online tracking system - available in case of incapacitated primary tracking device</i></p> <p><i>* each relay site is part of self-healing wide area network (transition from primary to redundant system with no impact to data)</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Hamilton</p> <p style="margin-top: 20px;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* will comply</i></p> <p><i>* its accuracy greatly surpasses 97%</i></p> <p><i>* will provide a very high level of reporting accuracy</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Sprint</p> <p style="margin-top: 20px;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* maintains automated process for measuring service statistics for both subscribers billing & reporting to FPSC</i></p> <p><i>* Reporting CDR (Call Detail Record) accurate at least 97% within variance of 1 sec. CDR includes phone #, credit card #, originating & terminating phone #, start time & ending time of call & call duration to the nearest 100th of a second.</i></p> <p><i>* CDR along with Operations Measurement (OM) and NOC (Toll free) reports - exceed the contract requirements</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Vista</p> <p style="margin-top: 20px;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* All Relay equipment used to capture call details for billing subscribers and FPSC will be tested before its installment - should be accurate 97% within 1 second grace period</i></p> <p><i>* Technology support staff will periodically evaluate & perform on all equipment to ensure proper & efficient functionality</i></p>

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P. L. Slota

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CHECK LIST ITEM 30	INTERCEPT MESSAGES RFP REF. B-27
<p align="center">AT&T</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES * provisioned numerous network messages in baudot, voice, ASCII + Spanish (acts of nature, work stoppage, weather delay + technical difficulties)</p> <p>* Samples of intercept messages</p> <p>* Willing to consult with OSC if need to modify any of these messages</p>
<p align="center">Hamilton</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES * provides system with automated back-up capability to other centers</p> <p>* due to multiple circuit failures or for any other reason, callers will be notified with appropriate type of intercept messages</p> <p>* all intercept messages in problems with unbound circuits under control of unbound service provider</p>
<p align="center">Sprint</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES * relies on re-routing capability of Sprint Relay network to re-route to other TRS centers within Sprint network thus no calls are lost</p> <p>* In case of blockage of trunks and center being evacuated for safety reason, intercept messages are sent until center is back in operation</p> <p>* Minutes of use to access intercept messages not included in billable minutes</p>
<p align="center">Vista</p> <p align="center">PASS FAIL (CIRCLE ONE)</p>	<p>NOTES * Callers receive intercept announcement / its type depends on point of failure</p> <p>* Four potential points for intercept messages:</p> <ul style="list-style-type: none"> a) Inbound, LER Switch Failure b) Inbound, Relay Network Failure c) Inbound, Relay ACD Failure d) Outbound, Network Failure <p style="text-align: right;">) certain in ccept message for each.</p>

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CHECK LIST ITEM 35	CHARGES FOR INCOMING CALLS - RFP REF. B-32
AT&T	<p>NOTES</p> <p>* # Toll free number. / no portion of billing will be charged to toll # user. <i>fail</i></p>
<p>PASS FAIL (CIRCLE ONE)</p>	
Hamilton	<p>NOTES</p> <p>* users do NOT see or get billed for the "links" going + from relay center - No billing for local calls.</p> <p>* Intrastate/intralata calls will be billed to customer's carrier (free use of relay service)</p>
<p>PASS FAIL (CIRCLE ONE)</p>	
Sprint	<p>NOTES</p> <p>* No charge to toll # user <i>fail</i></p>
<p>PASS FAIL (CIRCLE ONE)</p>	
Vista	<p>NOTES</p> <p>* Toll-free numbers will access the service from both in-state and out-of-state at no charge to user.</p>
<p>PASS FAIL (CIRCLE ONE)</p>	

Nov 15 1999

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CHECK LIST ITEM 40	RECIPIENT OF TOLL REVENUES RFP REF. B-37
<p align="center">AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>* all LD calls used default through AT&T's national network unless users request their calls be handled through carriers of their choice</p> <p>* It's most sophisticated TRS billing system handles both call types accurately (central area, intrastate or interstate)</p> <p>* Relay users will be billed based upon their pre-subscribed calling plan with their LD providers</p> <p>* Willing to provide special offer of three months of free long distance and intrastate toll calling service (subject to tariff) from day the AT&T Fla Relay Center officially opens its doors.</p>
<p align="center">Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Hamilton will not perform any billing functions under this contract will not retain any toll revenues</p> <p>* all LD calls (intrastate, interstate + international) will be billed by relay users' carriers of their choice</p>
<p align="center">Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Will comply.</p>
<p align="center">Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Will comply.</p> <p>* While Vista will not generate any toll revenues for itself for any calls placed through Fla Relay but MCI may retain those call revenues for calls by users request MCI as their carrier of choice</p>

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CHECK LIST ITEM 51	SUBMISSION OF MONTHLY INVOICE RFP REF. B-44
<p>AT&T</p> <p>NOTES</p> <p><i>* will comply</i></p> <p>PASS FAIL (CIRCLE ONE)</p>	
<p>Hamilton</p> <p>NOTES</p> <p><i>* will comply</i></p> <p><i>* will include (amount due for services based on session time number of minutes of session time (number of interstate minutes billed to NECA</i></p> <p>PASS FAIL (CIRCLE ONE)</p>	<p><i>* Sample invoice in Attachment 3</i></p>
<p>Sprint</p> <p>NOTES</p> <p><i>* will comply</i></p> <p><i>* Sample invoice in Appendix F</i></p> <p>PASS FAIL (CIRCLE ONE)</p>	
<p>Vista</p> <p>NOTES</p> <p><i>* will comply</i></p> <p>PASS FAIL (CIRCLE ONE)</p>	

Apr 15 1990

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CHECK LIST ITEM 52	TRAVEL RFP REF. B-45
AT&T	NOTES <i>will comply -</i>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES <i>will comply</i>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES <i>will comply</i>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES <i>will comply</i>
<input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	

DATE: *Nov. 15, 1999*

D. L. Slater

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CHECK LIST ITEM 53	REPORTING REQUIREMENTS RFP REF. B-46
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Responsibility of "TRS Reports Specialists" (Database Center) - to create TRS reports with call volumes + statistics (B-46 thru B, 46.K)</p> <p>* Service Automated Reports Generator (SARG) software technology supporting data collection/reporting</p> <p>* SARG team's ability + flexibility to provide ad hoc reports</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Will comply with each item listed under B-46</p> <p>* Samples (reports A-H) are included in Attachment 3 in the binder</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* Will comply with each item listed under B-46.</p> <p>* Will work with FPSC in development of ad hoc reports and their associated costs</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p>* will comply</p> <p>* willing to discuss special requirements or to modify reporting forms to best achieve those goals.</p> <p>* Reports may be in hard copy and/or electronic form.</p>

March 16, 1999

D. J. P. L. T.

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CHECK LIST ITEM
54

LIQUIDATED DAMAGES
RFP REF. B-47

AT&T

NOTES

* Will comply with B-47(a-b-c)
* Cannot agree on B-47(c) but will negotiate to reach an agreement.
* all liquidated damages provisions - subject to total limit of liability in amount of \$1,000,000

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

* will comply.

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

* will comply.

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

* will comply.

PASS **FAIL**
(CIRCLE ONE)

Nov 16 1999

D. L. Slota

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 55	TRANSFER TO NEW PROVIDER RFP REF. B-48
<p align="center">AT&T</p> <p align="center"> <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* will comply</i></p>
<p align="center">Hamilton</p> <p align="center"> <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* will comply</i></p>
<p align="center">Sprint</p> <p align="center"> <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* will comply</i></p> <p><i>* has performed several successful service transitions since 1992</i></p> <p><i>* Recommend a traffic transition by LATA over a period of 4-5 weeks to ensure a seamless conversion of service.</i></p>
<p align="center">Vista</p> <p align="center"> <input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <p><i>* will comply</i></p>

Nov 16, 1999

D. J. S. L. S.

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CHECK LIST ITEM 56	INSURANCE RFP REF. B-49
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>* will comply</i>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>* will comply</i> <i>* will supply the necessary certification upon award of contract</i>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>* will comply</i>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <i>* will comply</i>

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CHECK LIST ITEM 57	PUBLIC ENTITY CRIMES RFP REF. C-3
AT&T <div style="display: flex; justify-content: space-around;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <i>* will comply -</i>
Hamilton <div style="display: flex; justify-content: space-around;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <i>* will comply</i> <i>* is not in violation of this statute.</i>
Sprint <div style="display: flex; justify-content: space-around;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <i>* has complied</i> <i>* Neither sprint nor any of its subcontractors have been placed on the convicted vendor list.</i>
Vista <div style="display: flex; justify-content: space-around;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <i>* has complied.</i>

DATE: *Nov 16, 1999*

Rita L. Klotz

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 61	SUBCONTRACTORS RFP REF. C-7
<p align="center">AT&T</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* AT&T does not use out-tasking vendors (subcontractors) to provide any portion of TRS</p> <p>* Provides its own facilities, equipment + employees for every single aspect of relay service</p> <p>* Reserves right to use subcontractors on a need determined basis</p>
<p align="center">Hamilton</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Propose to work with Society's Assets, Inc., a Wisconsin based non-profit corporation as a subcontractor</p> <p>* Service experience of SAI - Executive Summary (Tab A) for detailed experience information</p>
<p align="center">Sprint</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* Communication Service for the Deaf (CSD), parent company of USA Relay (headquarters in Sioux Falls, SD)</p> <p>* USA Relay provides functionally equivalent phone service to deaf, H.A. + speech-impaired</p> <p>* Profiles of top personnel in CSD and USA Relay are included & explained in relay service</p> <p>* Precision Response Corporation (PRC) for Sprint has providing relay service since 1997</p>
<p align="center">Vista</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES</p> <p>* MCI Worldcom will be its primary sub subcontractor. MCI has direct experience in providing relay service</p> <p>* intends to subcontract other support services to deaf community organizations (Staff and Consulting support for Customer Services, ASL and Deaf Culture Training, ASL Interpreter provisioning)</p> <p>* Will inform FPSC in advance of any new subcontractors to be used</p>

DATE: Nov 16, 1999

D + 4 10 +

EVALUATOR: Laura King

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM B

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Laura King

Date

11/16/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 2	TRANSMITTAL LETTER, ADDRESS, CONTACT PERSON, TEL. & FAX NO., LEGAL NAME OF BIDDER, AND STATEMENT OF COMPLIANCE WITH OR LACK OF COMPLIANCE WITH RFP REQUIREMENTS RFP REF. C-2
-----------------------------	---

AT&T	NOTES <i>AT+T complete legal name - page 110-111 AT+T Corp. - same letter only use - AT+T.</i>
PASS FAIL (CIRCLE ONE) <input checked="" type="radio"/>	

Hamilton	NOTES
PASS FAIL (CIRCLE ONE) <input type="radio"/>	

Sprint	NOTES
PASS FAIL (CIRCLE ONE) <input type="radio"/>	

Vista	NOTES
PASS FAIL (CIRCLE ONE) <input type="radio"/>	

DATE: *11/16/19*

EVALUATOR'S SIGNATURE: *[Signature]*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
4

**CERTIFICATION BY FPSC AND FCC
RFP REF. A-5**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 10/1/00

EVALUATOR'S SIGNATURE: JV/9

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 5	CONFLICT OF INTEREST RFP REF. A-28
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/1/00

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 6	CAN PROVIDE BY JUNE 1, 2000 RFP REF. B-3
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/1/00

EVALUATOR'S SIGNATURE: 2017

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 7	TERM OF CONTRACT RFP REF. B-4
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/15/03


EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 8	ACCESS NUMBERS RFP REF. B-5
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 10/10/79

EVALUATOR'S SIGNATURE: 

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 9	LOCATION OF RELAY CENTER RFP REF. B-6
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/20/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 10	AVAILABILITY OF SYSTEM TO USERS RFP REF. B-7
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 1/10/79

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 17	LANGUAGES SERVED RFP REF. B-14
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/1/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 19	SHIFT ADVISOR/CONSULTANT RFP REF. B-16
AT&T <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 1/11/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 20	CONFIDENTIALITY RFP REF. B-17
<p align="center">AT&T</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/>
<p align="center">Hamilton</p> <p align="center"> <input type="radio"/> PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES P. 62 - "a copy of the confidentiality policy is available" Is this a typo - should "is" be "if". The RFP says shall provide - not provide "if available". Uncertain if this is just a typo.</p>
<p align="center">Sprint</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/>
<p align="center">Vista</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/>

DATE: 1/21/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 22	OBSCENITY RFP REF. B-19
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/1/99

EVALUATOR'S SIGNATURE: *[Handwritten Signature]*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 26	EQUIPMENT COMPATIBILITY RFP REF. B-23
------------------------------	--

AT&T	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	

Hamilton	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	

Sprint	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	

Vista	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 2/16/97

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
27

TRANSMISSION LEVELS
RFP REF. B-24

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE:

6/1/75

EVALUATOR'S SIGNATURE:

[Handwritten Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
28

MEASURING EQUIPMENT ACCURACY
RFP REF. B-25

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 1/14

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
35

**CHARGES FOR INCOMING CALLS -
RFP REF. B-32**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: _____

EVALUATOR'S SIGNATURE: _____

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
40

**RECIPIENT OF TOLL REVENUES
RFP REF. B-37**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: _____

EVALUATOR'S SIGNATURE: _____

2/15

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 51	SUBMISSION OF MONTHLY INVOICE RFP REF. B-44
AT&T	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 4/2/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 52	TRAVEL RFP REF. B-45
AT&T <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <div style="display: flex; justify-content: space-around; align-items: center;">PASS <small>(CIRCLE ONE)</small>FAIL</div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *1/2/04*

EVALUATOR'S SIGNATURE: *[Signature]*

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B

Page 1

CHECK LIST ITEM 53	REPORTING REQUIREMENTS RFP REF. B-46
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>Reports are due 25th not 14th long.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11-1-99

EVALUATOR'S SIGNATURE: NIS

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
54

LIQUIDATED DAMAGES
RFP REF. B-47

AT&T

NOTES P 128 - "AT&T can not agree to ..."
*Is this a failure?? Limit
of liability?*

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: *1/2/01*

EVALUATOR'S SIGNATURE: *N/B*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

**CHECK LIST ITEM
55**

**TRANSFER TO NEW PROVIDER
RFP REF. B-48**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: _____

EVALUATOR'S SIGNATURE: WIS

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 56	INSURANCE RFP REF. B-49
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/1/11

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
57

PUBLIC ENTITY CRIMES
RFP REF. C-3

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 1/1/99

EVALUATOR'S SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 61	SUBCONTRACTORS RFP REF. C-7
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: 

EVALUATOR: Richard Tudor

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM B

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Richard Tudor

Date

11-17-99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 2	TRANSMITTAL LETTER, ADDRESS, CONTACT PERSON, TEL. & FAX NO., LEGAL NAME OF BIDDER, AND STATEMENT OF COMPLIANCE WITH OR LACK OF COMPLIANCE WITH RFP REQUIREMENTS RFP REF. C-2
AT&T	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 11/15/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 3	CHECK LIST RFP REF. C-8 AND E
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 4/15/99

EVALUATOR'S SIGNATURE: *Rubel Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 4	CERTIFICATION BY FPSC AND FCC RFP REF. A-5
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/15/99

EVALUATOR'S SIGNATURE: *Rubad Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 5	CONFLICT OF INTEREST RFP REF. A-28
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/13/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
6

CAN PROVIDE BY JUNE 1, 2000
RFP REF. B-3

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES *Work schedule "skimpy"; probably because they are
the incumbent provider.*

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/15/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 7	TERM OF CONTRACT RFP REF. B-4
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: Richard Tudos

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 8	ACCESS NUMBERS RFP REF. B-5
<p>AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Already has national Sp.to Sp, Telebraille & Speech to Speech numbers which will be used with the FPSC's authority.</i></p>
<p>Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Will obtain Sp.to Sp. & customer service number upon award of contract</i></p>
<p>Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES</p>
<p>Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Indicates Vista will also supply a 10 digit international number. also mentions it will have a toll free customer service number.</i></p>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 9	LOCATION OF RELAY CENTER RFP REF. B-6
<p>AT&T</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Possible sites - Lakeland, St. Pierre, Orlando, Jay</i></p>
<p>Hamilton</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Will begin in-state in June 1, 2000. Possible sites Tampa, St. Pete, Ocala. Will overflow to Louisiana.</i></p>
<p>Sprint</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>"at least one relay center" in Fla. Possible locations are Miami or Pensacola. May use out of state centers for first 3 months.</i></p>
<p>Vista</p> <p>PASS FAIL (CIRCLE ONE)</p>	<p>NOTES <i>In-state June 1.</i></p>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 10	AVAILABILITY OF SYSTEM TO USERS RFP REF. B-7
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: Richard Tuder

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 17	LANGUAGES SERVED RFP REF. B-14
<p>AT&T</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>mentions translating limited Eng. into correct English & ASL syntax into English - need to confirm B-12's requirement for verbatim - unless requested.</i></p>
<p>Hamilton</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>Mentions interpreting between ASL-like typing & spoken English - need to confirm B-12's req. for verbatim - unless requested. (says part of customer profile.)</i></p>
<p>Sprint</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>also offers span./Eng. translation - charge? Extra relay time billed to state?</i></p>
<p>Vista</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>clarify verbatim is default.</i></p>

DATE: 11/16/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

**CHECK LIST ITEM
19**

**SHIFT ADVISOR/CONSULTANT
RFP REF. B-16**

AT&T

NOTES

PASS FAIL
(CIRCLE ONE)

Hamilton

NOTES

PASS FAIL
(CIRCLE ONE)

Sprint

NOTES

PASS FAIL
(CIRCLE ONE)

Vista

NOTES

PASS FAIL
(CIRCLE ONE)

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 20	CONFIDENTIALITY RFP REF. B-17
<p align="center">AT&T</p> <p align="center">NOTES</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p> </p> <p> </p> <p> </p> <p> </p>
<p align="center">Hamilton</p> <p align="center">NOTES</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p><i>p. 64 Clarify that CA gender is std, not optional (B-12a)</i></p> <p><i>p. 69 Clarify that "directly assoc. w/ relay center" includes PSC staff</i></p> <p> </p> <p> </p>
<p align="center">Sprint</p> <p align="center">NOTES</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p> </p> <p> </p> <p> </p> <p> </p>
<p align="center">Vista</p> <p align="center">NOTES</p> <p align="center"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p><i>p. 40 & 41 Clarify that monitoring on in-process is allowed by FPSC evaluators. (B-12c)</i></p> <p> </p> <p> </p>

DATE: 4/17/95

EVALUATOR'S SIGNATURE: Rihad Todor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 22	OBSCENITY RFP REF. B-19
AT&T <div style="text-align: center;"><input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small></div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <div style="text-align: center;"><input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small></div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <div style="text-align: center;"><input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small></div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <div style="text-align: center;"><input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small></div>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Rubal Tado*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
26

EQUIPMENT COMPATIBILITY
RFP REF. B-23

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Todor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
27

TRANSMISSION LEVELS
RFP REF. B-24

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
28

**MEASURING EQUIPMENT ACCURACY
RFP REF. B-25**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/17/09

EVALUATOR'S SIGNATURE: Rubael Todor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
30

INTERCEPT MESSAGES
RFP REF. B-27

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard L. Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 35	CHARGES FOR INCOMING CALLS - RFP REF. B-32
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
40

RECIPIENT OF TOLL REVENUES
RFP REF. B-37

AT&T

NOTES *p 98 - Clarify the option to not bill certain calls.
3 mos. free AT&T toll.*

PASS FAIL
(CIRCLE ONE)

Hamilton

NOTES

PASS FAIL
(CIRCLE ONE)

Sprint

NOTES

PASS FAIL
(CIRCLE ONE)

Vista

NOTES

PASS FAIL
(CIRCLE ONE)

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B

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CHECK LIST ITEM 51	SUBMISSION OF MONTHLY INVOICE RFP REF. B-44
AT&T	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES App. F - determine why "Conversation Minutes" is down on bid How is interstate toll-free minutes estimated?
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 52	TRAVEL RFP REF. B-45
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center; margin-top: 20px;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center; margin-top: 20px;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center; margin-top: 20px;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center; margin-top: 20px;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 4/17/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 53	REPORTING REQUIREMENTS RFP REF. B-46
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 54	LIQUIDATED DAMAGES RFP REF. B-47
AT&T	<p><i>NOTES p/25 - wants to limit total liability to 1,000,000 (per year, type contract?). also, wants to negotiate terms but doesn't explain.</i></p>
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	<p>NOTES</p>
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	<p>NOTES</p>
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	<p>NOTES</p>
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 11/17/99

EVALUATOR'S SIGNATURE: Richard Tudor

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B

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CHECK LIST ITEM 55	TRANSFER TO NEW PROVIDER RFP REF. B-48
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>p. 84 - Sprint suggests a 4-5 week transition by LATM.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 56	INSURANCE RFP REF. B-49
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>p 126 - ATT requires state to I.D. levels of liability insurance</i></p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Rubal Tudor*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 57	PUBLIC ENTITY CRIMES RFP REF. C-3
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <i>10/23</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Rubal Tuler*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 61	SUBCONTRACTORS RFP REF. C-7
<p align="center">AT&T</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>No subcontractor but reserves the right -</i></p>
<p align="center">Hamilton</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>will use Sonitex assets -</i></p>
<p align="center">Sprint</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>will use CSD, parent of USA Relay - P90 - clarify PR's role.</i></p>
<p align="center">Vista</p> <p><input checked="" type="radio"/> PASS <input type="radio"/> FAIL (CIRCLE ONE)</p>	<p>NOTES <i>will use NCI -</i></p>

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Richard Tudor*

EVALUATOR: Rick Moses

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM B

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Rick A. Moses

Date

11/10/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM 3	CHECK LIST RFP REF. C-8 AND E
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/10/99

EVALUATOR'S SIGNATURE: D. M. M.

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

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CHECK LIST ITEM
4

**CERTIFICATION BY FPSC AND FCC
RFP REF. A-5**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

Will become critical if necessary

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/12/95

EVALUATOR'S SIGNATURE: Phillip A. Moran

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 5	CONFLICT OF INTEREST RFP REF. A-28
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *11/2/99*

EVALUATOR'S SIGNATURE: *D. W. H. [Signature]*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

**CHECK LIST ITEM
6**

**CAN PROVIDE BY JUNE 1, 2000
RFP REF. B-3**

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: 11/12/99

EVALUATOR'S SIGNATURE: Richard A. Morse

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 7	TERM OF CONTRACT RFP REF. B-4
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	

DATE: *11/12/00*

EVALUATOR'S SIGNATURE: *R. M. Moore*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 8	ACCESS NUMBERS RFP REF. B-5
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES <i>Company state that they will comply but have not specifically state that any calls to the access service number will be accepted I assume that by the compliance stated that the service will be provided</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"> <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small> </p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/2/92

EVALUATOR'S SIGNATURE: Richard H. Mirra

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 9	LOCATION OF RELAY CENTER RFP REF. B-6
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/2/00

EVALUATOR'S SIGNATURE: Bill A. Brown

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 10	AVAILABILITY OF SYSTEM TO USERS RFP REF. B-7
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/99

EVALUATOR'S SIGNATURE: *William M. [unclear]*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 17	LANGUAGES SERVED RFP REF. B-14
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 19	SHIFT ADVISOR/CONSULTANT RFP REF. B-16
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/2/97

EVALUATOR'S SIGNATURE: D. M. White

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 20	CONFIDENTIALITY RFP REF. B-17
AT&T	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 11/2/99

EVALUATOR'S SIGNATURE: *Richard M...*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 22	OBSCENITY RFP REF. B-19
AT&T <div style="display: flex; justify-content: space-around; align-items: center;">PASS FAIL</div> <p style="text-align: center; font-size: small;">(CIRCLE ONE)</p>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <div style="display: flex; justify-content: space-around; align-items: center;">PASS FAIL</div> <p style="text-align: center; font-size: small;">(CIRCLE ONE)</p>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <div style="display: flex; justify-content: space-around; align-items: center;">PASS FAIL</div> <p style="text-align: center; font-size: small;">(CIRCLE ONE)</p>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <div style="display: flex; justify-content: space-around; align-items: center;">PASS FAIL</div> <p style="text-align: center; font-size: small;">(CIRCLE ONE)</p>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/99

EVALUATOR: *D. M. M.*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 26	EQUIPMENT COMPATIBILITY RFP REF. B-23
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/97 EVALUATOR SIGNATURE: [Signature]

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 27	TRANSMISSION LEVELS RFP REF. B-24
AT&T	NOTES <i>U. mention of ANSI T1.20-1997</i> <i>Double top where ANSI T1.20-1997 is mentioned</i>
PASS <input checked="" type="radio"/> FAIL <small>(CIRCLE ONE)</small>	
Hamilton	NOTES
<input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	
Sprint	NOTES
<input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	
Vista	NOTES
<input checked="" type="radio"/> PASS FAIL <small>(CIRCLE ONE)</small>	

DATE: 11/12/03

EVALUATOR'S SIGNATURE: *Paul H. Moore*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 28	MEASURING EQUIPMENT ACCURACY RFP REF. B-25
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/99

D. M. M.

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 30	INTERCEPT MESSAGES RFP REF. B-27
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/09

EVALUATOR'S SIGNATURE: Richard M. ...

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 35	CHARGES FOR INCOMING CALLS - RFP REF. B-32
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM
40

RECIPIENT OF TOLL REVENUES
RFP REF. B-37

AT&T

NOTES

PASS **FAIL**
(CIRCLE ONE)

Hamilton

NOTES

PASS **FAIL**
(CIRCLE ONE)

Sprint

NOTES

PASS **FAIL**
(CIRCLE ONE)

Vista

NOTES

PASS **FAIL**
(CIRCLE ONE)

DATE: *11/15/00*

D. Williams

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 51	SUBMISSION OF MONTHLY INVOICE RFP REF. B-44
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/07

EVALUATOR'S SIGNATURE: *Bill M. Mas*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 52	TRAVEL RFP REF. B-45
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/99

EVALUATOR'S SIGNATURE: Richard A. Moore

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 53	REPORTING REQUIREMENTS RFP REF. B-46
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;"><input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *11/12/97*

EVALUATOR'S SIGNATURE: *Paul W. More*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 54	LIQUIDATED DAMAGES RFP REF. B-47
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *11/12/69*

D. Hill M.

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 55	TRANSFER TO NEW PROVIDER RFP REF. B-48
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES <i>Sprint assumes this section means transferring to them as the new provider. The RFP reads that if you become the provider by way of being awarded the contract you will provide the ser. numbers to the vendor using the contract after this one.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">PASS FAIL <small>(CIRCLE ONE)</small></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: *11/12/99*

EVALUATOR'S SIGNATURE: *[Signature]*

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B

Page 1

CHECK LIST ITEM 56	INSURANCE RFP REF. B-49
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/04

EVALUATOR'S SIGNATURE: *Richard B. Mason*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 57	PUBLIC ENTITY CRIMES RFP REF. C-3
AT&T PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista PASS FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/12/99

EVALUATOR'S SIGNATURE: *P. H. D. Phoa*

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM B**

Page 1

CHECK LIST ITEM 61	SUBCONTRACTORS RFP REF. C-7
AT&T <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista <input checked="" type="radio"/> PASS <input type="radio"/> FAIL <small>(CIRCLE ONE)</small>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 1/25/99

EVALUATOR'S SIGNATURE: Richard H. Moore

EVALUATOR: Jerry Conner

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM C

RECEIVED

DEC 03 1999

CMU

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Date

Jerry L. Conner
11/18/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

Page 1

CHECK LIST ITEM 11 MAXIMUM POINTS AVAILABLE 100	MINIMUM CA QUALIFICATIONS AND TESTING RFP REF. B-8
<p style="text-align: center;">AT&T</p> <p>POINTS: <u>75</u></p>	<p>NOTES ^{p. 30-32} what tests are used for Spelling Grammar? Who developed Assessments? What culture test for Deaf culture? Clarity of Speech - Accent detection?</p>
<p style="text-align: center;">Hamilton</p> <p>POINTS: <u>100</u></p>	<p>NOTES ^{p. 34-44} Not specific Very extensive & Detailed information ^{specific} Tools ^{defined} Specific Assessment Tools NOT identified No mention of Accents</p>
<p style="text-align: center;">Sprint</p> <p>POINTS: <u>70</u></p>	<p>NOTES ^{p. 14-16} NO Specific Assessment Tools are mentioned Good definition of ^{Deaf} Culture Training NOT very detailed</p>
<p style="text-align: center;">Vista</p> <p>POINTS: <u>80</u></p>	<p>NOTES ^{p. 15-17} Speed & Accuracy defined No mention of Accent problems No specific Test standards or Measurement Tools</p>

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

Page 1

CHECK LIST ITEM 12 MAXIMUM POINTS AVAILABLE 100	CA TRAINING RFP REF. B-9
<p align="center">AT&T</p> <p>POINTS: <u>80</u></p>	<p>NOTES P 32-37</p> <p>A Breakdown in hours or minutes of training would be helpful.</p> <p>40 hours per year post employment</p> <p>Cross Cultural Training 1 day ASL Syntax Training 1 day Which diagnostic tests?</p>
<p align="center">Hamilton</p> <p>POINTS: <u>100</u></p>	<p>NOTES P 45-57</p> <p>Excellent breakdown of detail & time in training</p> <p>Emphasis on Cultural Sensitivity</p>
<p align="center">Sprint</p> <p>POINTS: <u>75</u></p>	<p>NOTES P 16-21</p> <p>Length of ^{Training} Time in each Module</p> <p>Not Specified</p> <p>Excellent specifics in Modules</p> <p>Very Technical ^{oriented} Training</p>
<p align="center">Vista</p> <p>POINTS: <u>85</u></p>	<p>NOTES P 17-73</p> <p>Excellent specification in Operator Call Processing Training Manual extremely thorough</p> <p>would like more breakdown of hours in training (specific areas)</p> <p>Overall 80 hrs new hire How much ongoing in hours?</p>

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EVALUATOR'S SIGNATURE

Jerry L. Con

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 13 MAXIMUM POINTS AVAILABLE 100	STAFF TRAINING RFP REF. B-10
AT&T POINTS: <u>70</u>	NOTES p. 38-39 Hard to determine emphasis No hourly breakdown of training How many hours of ongoing training? per year per month etc.
Hamilton POINTS: <u>95</u>	NOTES Excellent specifics would like to see hours in the grid provided.
Sprint POINTS: <u>100</u>	NOTES p. 21-23 Excellent breakdown in hours for training I can clearly see the emphasis areas
Vista POINTS: <u>70</u>	NOTES NOT specific on Time Lines and hours in each session NOT extensive enough

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Serry J. Carr

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CHECK LIST ITEM 14 MAXIMUM POINTS AVAILABLE 25	COUNSELING RFP REF. B-11
AT&T POINTS: <u>25</u>	NOTES P. 24-44 Excellent Superb Support Services Emphasis on INTERVENTION Good Pre Crisis INTERVENTION
Hamilton POINTS: <u>15</u>	NOTES P. 55 More Specifics Needed Weak on individual Counseling
Sprint POINTS: <u>20</u>	NOTES P. 23-24 Specifics are Lacking Good emphasis on group and individual Counseling and Pre crisis INTERVENTION
Vista POINTS: <u>13</u>	NOTES P. 24-25 Weak on Specifics Emphasis is on CA seeking help and weak on INTERVENTION Emphasis on Crisis Triggering Counseling

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Jerry F. Carr

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CHECK LIST ITEM 15 MAXIMUM POINTS AVAILABLE 100	PROCEDURES FOR RELAYING COMMUNICATIONS RFP REF. B-12
AT&T	<p>⁴⁶ a-excellent b-howoften c good d fair e-good NOTES L-excellent g-fair h-Good ^{Response} NO Response TO i what thy # as L is really j and the letter J is MISSING k-ok How L ok M ok O-ok</p>
POINTS: <u>70</u>	
Hamilton	<p>⁵⁹ a-fair b howoften c. Good d-fair e-Good NOTES f Good g-Good h-Good i-fair? j-Good k-OK How L ok M OK N - ok O-Good</p>
POINTS: <u>85</u>	
Sprint	<p>⁹⁹ a-fair b Howoften c. Good d fair e-fair NOTES f superb g-fair h. Good i fair? j Good k-ok How L ok M. ok N - ok O-ok</p>
POINTS: <u>80</u>	
Vista	<p>⁹⁷ a-Good b-excellent c-Good d-excellent e questions NOTES set in a way to put the voice user on defensive f-Excellent g-Good h Excellent i Good j Good k- ok How L ok M ok N - ok O-Good</p>
POINTS: <u>90</u>	

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CHECK LIST ITEM 16 MAXIMUM POINTS AVAILABLE 25	INTERACTION WITH ANSWERING MACHINES AND VOICE RESPONSE UNITS RFP REF. B-13
AT&T POINTS: <u>18</u>	NOTES P. 48-49 System seems Cumbersome
Hamilton POINTS: <u>20</u>	NOTES P. 59-60 Good
Sprint POINTS: <u>21</u>	NOTES P. 28-29 Good
Vista POINTS: <u>25</u>	NOTES P. 32-35 Complete Answers

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CHECK LIST ITEM 18 MAXIMUM POINTS AVAILABLE 25	ADDITIONAL LANGUAGES SERVED RFP REF. B-15
AT&T	NOTES <i>Excellent Possibilities</i>
POINTS: <u>25</u>	
Hamilton	NOTES <i>p. 61</i>
POINTS: <u>0</u>	
Sprint	NOTES <i>p. 29</i> <i>Limited Services in Hours</i>
POINTS: <u>15</u>	
Vista	NOTES <i>p. 37</i>
POINTS: <u>0</u>	

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CHECK LIST ITEM 21 MAXIMUM POINTS AVAILABLE 50	VOICE AND HEARING CARRYOVER RFP REF. B-18	
<p align="center">AT&T</p> <p>POINTS: <u>40</u></p>	<p>NOTES ^{p59 & 60} Good NO MENTION OF Conference or 3 way calling</p>	
<p align="center">Hamilton</p> <p>POINTS: <u>40</u></p>	<p>NOTES ^{p70-73} Good - NO MENTION of 3 way or Conference calls</p>	
<p align="center">Sprint</p> <p>POINTS: <u>45</u></p>	<p>NOTES ^{p32-40} Excellent detail Good - No mention of 3 way or conference calls</p>	
<p align="center">Vista</p> <p>POINTS: <u>50</u></p>	<p>NOTES ^{p42-44} Good Coverage in depth explanation Conference calls important</p>	

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[Signature]

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CHECK LIST ITEM 23 MAXIMUM POINTS AVAILABLE 50	EMERGENCY CALLS RFP REF. B-20
AT&T POINTS: <u>40</u>	^{p61-62} NOTES <i>Good but brief</i>
Hamilton POINTS: <u>35</u>	^{p74} NOTES <i>Good</i>
Sprint POINTS: <u>40</u>	^{p41} NOTES <i>Excellent</i>
Vista POINTS: <u>50</u>	^{p47-48} NOTES <i>Superb</i>

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CHECK LIST ITEM 24 MAXIMUM POINTS AVAILABLE 200	BLOCKAGE RFP REF. B-21
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>200</u></p>	<p>NOTES</p> <p style="text-align: center; font-style: italic;">Historically IT does NOT happen</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>195</u></p>	<p>NOTES</p> <p style="text-align: center; font-style: italic;">Blockage never happens</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>200</u></p>	<p>NOTES</p> <p style="text-align: center; font-style: italic;">Excellent Detail</p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>195</u></p>	<p style="text-align: center; font-size: 0.8em;">p.49</p> <p>NOTES</p>

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CHECK LIST ITEM 25 MAXIMUM POINTS AVAILABLE 200	ANSWER TIME RFP REF. B-22
A.T&T POINTS: <u>200</u>	<p style="text-align: right; margin-right: 20px;">p63-66</p> NOTES Excellent details & Historical data
Hamilton POINTS: <u>190</u>	<p style="text-align: right; margin-right: 20px;">p75-78</p> NOTES Data to back up claims ² is Excellent
Sprint POINTS: <u>180</u>	<p style="text-align: right; margin-right: 20px;">p44&45</p> NOTES Could use more Historical data to back up claims?
Vista POINTS: <u>180</u>	<p style="text-align: right; margin-right: 20px;">p49-50</p> NOTES Data to prove this?

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CHECK LIST ITEM 29 MAXIMUM POINTS AVAILABLE 50	EMERGENCY OPERATIONS RFP REF. B-26
AT&T	<p>NOTES ^{P. 62-75}</p> <p style="text-align: center;">Excellent Capacity To reroute calls & Technical Support</p>
POINTS: <u>50</u>	
Hamilton	<p>NOTES ^{P. 81-83}</p> <p style="text-align: center;">Size of Florida's program will overwhelm the other States ^{to which calls are} stretched Routed? Historical data useful</p>
POINTS: <u>35</u>	
Sprint	<p>NOTES ^{P. 46-50}</p> <p style="text-align: center;">Excellent Plan & Back up data</p>
POINTS: <u>50</u>	
Vista	<p>NOTES ^{P. 52-57}</p> <p style="text-align: center;">Good Plan ALTERNATE CENTERS Can They handle Florida Volume?</p>
POINTS: <u>35</u>	

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CHECK LIST ITEM 31 MAXIMUM POINTS AVAILABLE 50	SERVICE EXPANSION RFP REF. B-28
AT&T POINTS: <u>50</u>	NOTES <i>Good</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>50</u>	NOTES <i>Good</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>50</u>	⁰⁸⁴⁸³⁵ NOTES <i>Good</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>50</u>	⁰⁵¹⁻⁵⁹ NOTES <i>Good</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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CHECK LIST ITEM 32 MAXIMUM POINTS AVAILABLE 50	NEW TECHNOLOGY RFP REF. B-29
AT&T	<p style="margin-left: 20px;">P 78-80</p> <p>NOTES Excellent</p> <p style="margin-left: 40px;">INTERNAL Capacity UNLIMITED</p>
POINTS: <u>50</u>	
Hamilton	<p style="margin-left: 20px;">P 86-87</p> <p>NOTES</p> <p style="margin-left: 40px;">P. 87 benefit to majority users outweighs Needs of Minority?</p>
POINTS: <u>45</u>	
Sprint	<p style="margin-left: 20px;">P 52-54</p> <p>NOTES Excellent History of INNOVATION</p>
POINTS: <u>50</u>	
Vista	<p style="margin-left: 20px;">P 57-60</p> <p>NOTES</p>
POINTS: <u>40</u>	

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CHECK LIST ITEM 33 MAXIMUM POINTS AVAILABLE 100	CONSUMER INPUT RFP REF. B-30
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p><i>P 82-86</i> NOTES</p> <p style="font-size: 1.1em;">Where is Public (Hearings) involvement? They are consumers too but are not initiators of relay calls</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>80</u></p>	<p><i>P 87-96</i> NOTES</p> <p style="font-size: 1.1em;">Public forums - Periodic ^{How often is that?} Emphasis on Customer generated input</p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p><i>P 54-57</i> NOTES</p> <p style="font-size: 1.1em;">Where is The Public (Hearings) involvement?</p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>90</u></p>	<p><i>P 60-67</i> NOTES</p> <p style="font-size: 1.1em;">Public forums - Periodic ^{How often is that?} Excellent Knowledge of Florida deaf Community and Organizations (Key). Outreach & Publicity?</p>

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EVALUATOR'S SIGNATURE: Jerry F. Com

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CHECK LIST ITEM 34 MAXIMUM POINTS AVAILABLE 200	COMPLAINT RESOLUTION RFP REF. B-31
<p align="center">AT&T</p> <p>POINTS: <u>100</u></p>	<p>^{p 86-87} NOTES</p> <p>Does contact by an ATT Rep include face to face contact?</p>
<p align="center">Hamilton</p> <p>POINTS: <u>100</u></p>	<p>^{p 90-91} NOTES</p>
<p align="center">Sprint</p> <p>POINTS: <u>100</u></p>	<p>^{p 57-58} NOTES</p> <p>Historical information on rate of Complaints Good</p>
<p align="center">Vista</p> <p>POINTS: <u>100</u></p>	<p>^{p 62-64} NOTES</p>

All complaints seem to be dependent on
 written or TTY communication and eliminates
 many deaf people who have difficulty expressing
 themselves. To essentially hearing people their complaints
 where is the visible communication?

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EVALUATOR'S SIGNATURE: Jerry F. Con

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CHECK LIST ITEM 36 MAXIMUM POINTS AVAILABLE 50	BILLING ARRANGEMENTS RFP REF. B-33
AT&T POINTS: <u>50</u>	<p><i>p. 89-92</i></p> NOTES Excellent detail
Hamilton POINTS: <u>40</u>	<p><i>p. 91-92</i></p> NOTES Brief
Sprint POINTS: <u>50</u>	<p><i>p. 93-95</i></p> NOTES Excellent detail
Vista POINTS: <u>50</u>	<p><i>p. 64-66</i></p> NOTES Excellent

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EVALUATOR'S SIGNATURE: *Jeremy L. Cannon*

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CHECK LIST ITEM 37 MAXIMUM POINTS AVAILABLE 50	END USER BILLING RFP REF. B-34
AT&T POINTS: <u>50</u>	<i>p 93-95</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>50</u>	<i>p 92-94</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>50</u>	<i>p 65-66</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>50</u>	<i>p 67-69</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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CHECK LIST ITEM 38 MAXIMUM POINTS AVAILABLE 50	RELAYING INTERSTATE OR INTERNATIONAL RFP REF. B-35
AT&T POINTS: <u>50</u>	NOTES <i>95896</i>
Hamilton POINTS: <u>45</u>	NOTES <i>992893</i>
Sprint POINTS: <u>40</u>	NOTES <i>rate schedule will be confusing to relay users</i>
Vista POINTS: <u>45</u>	NOTES

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CHECK LIST ITEM 39 MAXIMUM POINTS AVAILABLE 50	END USER SELECTION OF CARRIER RFP REF. B-36
<p align="center">AT&T</p> <p>POINTS: <u>45</u></p>	<p><i>p. 96-97</i> NOTES</p> <p align="center"><i>Good Clear Explanation</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>25</u></p>	<p><i>p. 95-108</i> NOTES</p> <p align="center"><i>Extremely Complex Print Hard to read</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>45</u></p>	<p><i>p. 67-68</i> NOTES</p>
<p align="center">Vista</p> <p>POINTS: <u>50</u></p>	<p><i>p. 69</i> NOTES</p> <p align="center"><i>NO Vested Interest</i></p>

Jerry L. Corn

4/2/00

FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 41 MAXIMUM POINTS AVAILABLE 50	LONG DISTANCE CALL BILLING
AT&T POINTS: <u>50</u>	<i>p 99-100</i> NOTES
Hamilton POINTS: <u>50</u>	<i>p 109-110</i> NOTES
Sprint POINTS: <u>50</u>	<i>p 108-110</i> NOTES
Vista POINTS: <u>50</u>	<i>p 110-111</i> NOTES

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EVALUATOR'S SIGNATURE: _____

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CHECK LIST ITEM 42 MAXIMUM POINTS AVAILABLE 25	SPECIAL NEEDS RFP REF. B-39
AT&T	NOTES
POINTS: <u>10</u>	
Hamilton	^{P111} NOTES
POINTS: <u>5</u>	
Sprint	NOTES Excellent understanding of Special Needs population
POINTS: <u>25</u>	
Vista	^{P71-73} NOTES Limited View of Special Needs population
POINTS: <u>10</u>	

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EVALUATOR'S SIGNATURE: *Jerry F. Carr*

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CHECK LIST ITEM 43 MAXIMUM POINTS AVAILABLE 25	CUSTOM CALLING TYPE FEATURES (SPEED DIALING & LAST NUMBER REDIAL) RFP REF. B-40
AT&T	<i>P102</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>20</u>	
Hamilton	<i>P111-112</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>20</u>	
Sprint	<i>P11-12</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>20 25 <i>ave</i></u>	
Vista	<i>P13</i> NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>20</u>	

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EVALUATOR'S SIGNATURE: *Jerry L. Conner*

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CHECK LIST ITEM 59 MAXIMUM POINTS AVAILABLE 200	EXPERIENCE AND CUSTOMER REFERENCES RFP REF. C-5
AT&T	<p>NOTES</p> <p>9 STATE SYSTEMS</p> <p>FIRST SYSTEM</p> <p>Good references</p>
POINTS: <u>150</u>	
Hamilton	<p>NOTES</p> <p>4 STATE SYSTEMS</p> <p>primarily small STATES</p> <p>NOT a strong recommendation</p>
POINTS: <u>150</u>	
Sprint	<p>NOTES</p> <p>Strength - Ability to reroute calls</p> <p>24 STATE SYSTEMS</p> <p>Large existing SYSTEM</p> <p>Leader IN INNOVATION</p> <p>Concern about outreach but NOT specific</p>
POINTS: 200 <u>195</u>	
Vista	<p>NOTES</p> <p>3 1/2 STATE SYSTEMS</p> <p>Linked with MCI World COM</p> <p>Did NOT always meet standards</p> <p>Can they handle the volume of Fla?</p>
POINTS: <u>140</u>	

EVALUATOR: Rita Slater

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM C

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DEC 02 1999

CMU

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Rita L. Slater

Date

Dec. 1, 1999

State of Florida
-M-E-M-O-R-A-N-D-U-M-



Public Service Commission

99 DEC -8 AM 8 29
MAIL ROOM

DIVISION OF TELECOMMUNICATIONS • CAPITAL CIRCLE OFFICE CENTER
2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
(850) 413-6558 (V), (850) 413-6559 (F), jhooper@psc.state.fl.us

DATE: December 3, 1999
TO: Rita Slater
FROM: June Benothman
RE: RFP Proposal Evaluations - Form C

Attached you will find two of the original pages you returned to us for the Form C packet. As you will note, on each page, one of the companies scores was omitted.

Please be kind enough to fill in the missing scores and mail them back to us.

The omissions in question are for RFP Ref. B-33 for Sprint (Maximum available points 50) and RFP Ref. B-39 for Vista (Maximum available points 25).

Thank you for your help.

RECEIVED

DEC 08 1999

CMU

*Done -
Rita L. Slater*

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CHECK LIST ITEM 11 MAXIMUM POINTS AVAILABLE 100	MINIMUM CA QUALIFICATIONS AND TESTING RFP REF. B-8
<p align="center">AT&T</p> <p>POINTS: <u>88</u></p>	<p>NOTES - Training in Customer Service</p> <ul style="list-style-type: none"> - Interview: Job/site visit + meeting with Center Manager - CAs take 40-hr format training + development a year - Site-by-site monitoring - Continuation Training Modules included
<p align="center">Hamilton</p> <p>POINTS: <u>91</u></p>	<p>NOTES - ASL Voiceing (NAD Certified Interpreter)</p> <ul style="list-style-type: none"> - Relay User Panel/ASL Break Away/ Documentation from "For a Deaf Son" - Basic Etiquette Skills (guidelines by T D I) - CA Performance Monitoring / formal monitoring, Call Evaluation ^{Spot check} - Video descriptive scenarios / mental checklist / Ethical Decision Making
<p align="center">Sprint</p> <p>POINTS: <u>90</u></p>	<p>NOTES - Use ^{all} use all applicants</p> <ul style="list-style-type: none"> - ASL Workshops (developed by Ochsle College Sign Lang. Program) - Deaf Culture developed by T D I - Diversity Culture - help from local deaf organizations - Evaluation monthly survey + formal reviews - Schedule of regional initial training
<p align="center">Vista</p> <p>POINTS: <u>84</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Relay specific program to pre-screen all applicant - Designed interview package - 90-day test gives annual

11-18-99

R. J. L. R. T.

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CHECK LIST ITEM 12 MAXIMUM POINTS AVAILABLE 100	CA TRAINING RFP REF. B-9
<p align="center">AT&T</p> <p>POINTS: <u>91</u></p>	<p>NOTES - CORE TRS Training Curriculum/developed in partnership with deaf AT&T staff, Gallaudet, NTID, HH, Speech-impaired, TDI</p> <ul style="list-style-type: none"> - Cross Cultural Training (ie TDI) - On-going training development/continuation train. Modules (in Florida)
<p align="center">Hamilton</p> <p>POINTS: <u>94</u></p>	<p>NOTES - Technical Training/familiar with Bellini ^(Caption/HCO/VCO) training</p> <ul style="list-style-type: none"> - New CAs teamed with mentors - Cultural/sensitivity training - Relay Call simulation
<p align="center">Sprint</p> <p>POINTS: <u>94</u></p>	<p>NOTES - Lectures, visual graphics, flowcharts, video, role play, hand-outs, etc.</p> <ul style="list-style-type: none"> - Written + side-by-side evaluations - Training curriculum covering all requirements - Workshops (Voice Inflection, answer machine, TTY pages 2-line VCO)
<p align="center">Vista</p> <p>POINTS: <u>94</u></p>	<p>NOTES - Lectures, demonstrations, video, group activity, interactive games, quizzes, peer presentation + hands-on experience</p> <ul style="list-style-type: none"> - Curriculum covering all aspects of relay service - One-on-one critique + on-going training + supplemental training - Provides in-house library of books, videos, newspapers, magazines, articles, special events, etc regarding to Deaf, HH, Dual-Sense, Speech-impaired

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CHECK LIST ITEM 13 MAXIMUM POINTS AVAILABLE 100	STAFF TRAINING RFP REF. B-10
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="font-size: 1.2em;">POINTS: <u>81</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Technical Modules - Cross-Cultural Modules - subsequent training based on needs of staff members
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="font-size: 1.2em;">POINTS: <u>84</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Informational Meetings Monthly - On-going training, including management on quarterly basis - Seminars - updates on issues to relay service (national, state regulations + legislature, deaf + disabled, technical changes, etc)
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="font-size: 1.2em;">POINTS: <u>81</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Diversified Culture Program ^{internal} covering numerous topics (titles)
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="font-size: 1.2em;">POINTS: <u>84</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Deaf Culture Training (instructor from different organization) - Panels (members of deaf, HH, deaf/blind, speech impaired) - Vista's Outreach + Quality Assurance

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CHECK LIST ITEM 14 MAXIMUM POINTS AVAILABLE 25	COUNSELING RFP REF. B-11
AT&T POINTS: <u>23</u>	NOTES <ul style="list-style-type: none"> - Internal Employee Assistance Program (EAP) (Substance abuse, domestic situation + any other distressing situations) - Counseling Process
Hamilton POINTS: <u>21</u>	NOTES <ul style="list-style-type: none"> - Monthly meetings basis - discuss difficult situations - EAP to reduce stress in their lives
Sprint POINTS: <u>23</u>	NOTES <ul style="list-style-type: none"> - Desensitizing Training - EAP staffed 24 hours/7 days a week
Vista POINTS: <u>20</u>	NOTES <ul style="list-style-type: none"> - Relay User Panel

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CHECK LIST ITEM 15 MAXIMUM POINTS AVAILABLE 100	PROCEDURES FOR RELAYING COMMUNICATIONS RFP REF. B-12
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>82</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Relay Choice Profile - Back end Automation <p>(* B-12 i is not included)</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>88</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Examples of relaying communication are included in binder - Compliment/compliment - from CA to supervisor for processing - Only supervisor terminate call/keep records of calls - CA breach of confidentiality → Termination - Hamilton does not allow substitute CAs in middle of call/willing to overtake (allows substitute if of necessity, conflict of interest, emergency)
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>84</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Adopt + use a list of appropriate responses for different tone of voice without subjective judgments
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>86</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> - Customer Profile features/caller profile option - Examples of "explaining relay" to different group of relay user - CAs - how to deal in different situations, telling TDD callers keep in control

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CHECK LIST ITEM 16 MAXIMUM POINTS AVAILABLE 25	INTERACTION WITH ANSWERING MACHINES AND VOICE RESPONSE UNITS
	RFP REF. B-13

AT&T	<p>NOTES - At&T new proprietary product "Play Back Device" will be fully deployed in each of AT&T Relay Centers by first quarter 2000 (level FIA) if approved by -</p> <p>- allow the use of AMR or SLAM (Automatic Message Retrieval) / Single Line Answering Machine</p> <p>- AT&T CAs will not ask users if he/she wants to leave message (breach of CA Code of Ethics if this is allowed) ???</p>
POINTS: <u>22</u>	

Hamilton	<p>NOTES</p> <p>allow the use of AMR or SLAM</p>
POINTS: <u>18</u>	

Sprint	<p>NOTES</p> <p>- Developed a procedure using Ultra WATS line to ensure that customer is not charged with added outdial</p>
POINTS: <u>18</u>	

Vista	<p>NOTES - Offer Customer Profile option to callers</p> <p>access codes, PIN#, etc not retained - any CA violate the rule subject to disciplinary action or termination</p> <p>- Compatible with Enhanced Protocol features</p> <p>- access state-of-the-art paging systems</p> <p>- process of calls are well-detailed in binder</p> <p>- CAs are allowed to ask caller if he/she wishes to leave a message (will this breach the Code of Ethics?) ???</p>
POINTS: <u>22</u>	

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CHECK LIST ITEM 18 MAXIMUM POINTS AVAILABLE 25	ADDITIONAL LANGUAGES SERVED RFP REF. B-15
AT&T	<p>NOTES</p> <p><i>Language Line (Contracted with Company to continue serving relay calls) Prices of such calls are included</i></p>
POINTS: <u>20</u>	
Hamilton	<p>NOTES</p> <p><i>Will not provide any additional language in its base price but its subcontractor, SAI will provide other languages as they are available.</i></p>
POINTS: <u>6.3</u>	
Sprint	<p>NOTES</p> <p><i>Its subcontractor, PRC provide one primary CA position to handle French + Creole calls - available between 8:00 AM - 2:00 AM Eastern time, 7 days per week (own separate user 800 ^{access} number)</i></p>
POINTS: <u>25</u>	
Vista	<p>NOTES</p> <p><i>Does NOT offer languages other than English, Spanish and ASL</i></p>
POINTS: <u>0</u>	

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<p>CHECK LIST ITEM 21 MAXIMUM POINTS AVAILABLE 50</p>	<p align="center">VOICE AND HEARING CARRYOVER</p> <p align="center">RFP REF. B-18</p>
<p>AT&T</p> <p>POINTS: <u>41.1</u></p>	<p>NOTES → Carib's Relay Circle Profile option</p> <p>→ Expands HCO-HCO (HTH) capability by allowing 2 speed-impa to listen to CA voice the other person's conversation</p> <p>→ VCO with privacy</p> <p>→ VCO-to-HCO</p>
<p>Hamilton</p> <p>POINTS: <u>38.1</u></p>	<p>NOTES</p> <p>→ Comprehensive description of procedure of different calls</p> <p>→ VCO to TTY or ASCII and ASCII to TTY</p>
<p>Sprint</p> <p>POINTS: <u>43.1</u></p>	<p>NOTES → VCO + HCO users may use either acoustic or direct connect mode</p> <p>→ VCO/HCO services at no additional charge</p> <p>→ VCO-VCO calls <u>can't</u> use VCO and ASCII at same time</p> <p>→ Colorful graphics showing procedure of each type of call</p>
<p>Vista</p> <p>POINTS: <u>41.1</u></p>	<p>NOTES → HCO Customer Profile optional</p> <p>→ Conference / 3-way calling</p> <p>→ VCO-TTY and TTY-VCO calls available</p> <p>→ Comprehensive description of procedure procedure of making different calls in binder</p>

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CHECK LIST ITEM 23 MAXIMUM POINTS AVAILABLE 50	EMERGENCY CALLS RFP REF. B-20
AT&T POINTS: <u>38</u>	NOTES → Emergency database
Hamilton POINTS: <u>38</u>	NOTES → Emergency database → Maintains updated list of Public Emergency Service Answering Point numbers (at no charge)
Sprint POINTS: <u>38</u>	NOTES → Procedure of such calls explained → Uses individual customer database (up to 5 emergency numbers)
Vista POINTS: <u>42</u>	NOTES → Consumer education + outreach efforts / encourage use of 911 "Emergency" feature on consoles → Supervisor assistance → Continue to work with Emergency Service Provider - TTY use → database of every emergency dispatched phone # in US / check for accuracy once a year

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CHECK LIST ITEM 24 MAXIMUM POINTS AVAILABLE 200	BLOCKAGE RFP REF. B-21
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="font-size: 1.2em;">POINTS: <u>180</u></p>	<p>NOTES</p> <p>→ fully-redundant fault tolerant Relay 2000 Platform</p> <p>→ excess trunking capacity in each relay center (engineered with additional 40% of trunking)</p> <p>→ TRS Centers run between 60-75 percent of capacity to expedite additional relay assistance (Example: provided additional relay service during hurricane Floyd)</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="font-size: 1.2em;">POINTS: <u>126</u></p>	<p>NOTES</p> <p>→ Disaster Recovery Plan (provides capacity when needed) R/S</p> <p>→ Hamilton will add nearby 96 trunks to its system in Florida</p> <p>→ Attachment 9 is included in binder</p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="font-size: 1.2em;">POINTS: <u>175</u></p>	<p>NOTES</p> <p>→ Within Sprint Relay system, ACD switch is non-blinking</p> <p>→ Explanation of a call (measured anywhere between call originator + Relay center) is included</p> <p>→ Advantage of superior digital fiber network/SONET network</p> <p>→ Inter Machine Trunks (IMT)/LEC</p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="font-size: 1.2em;">POINTS: <u>126</u></p>	<p>NOTES</p> <p>→ key industry standard constraint, P.O.I. Blinking</p> <p>→ will not flood calls at automated cell distribution</p>

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CHECK LIST ITEM 25 MAXIMUM POINTS AVAILABLE 200	ANSWER TIME RFP REF. B-22
<p align="center">AT&T</p> <p>POINTS: <u>175</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Up-front Automation (UFA) or Voice Up-front automation (VUFA) (at least twice as fast) → Operations Management Center (OMC) - rich with experience in matching call demand with human resources → Tables illustrating its success are included in binder
<p align="center">Hamilton</p> <p>POINTS: <u>160</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Post average answer time in relay room daily → Supervisors are responsible - when alert comes up, all CA responses are logged → Performance statistics are found in the binder
<p align="center">Sprint</p> <p>POINTS: <u>180</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → IRS Operations capability to handle approx 17 million calls per year → Sample average answer time a minimum of every 30 min in each 2-hour period → Qualified staffers in F-SOCC → Had performed excellent service during emergency i.e. storm in NY → Superior digital fiber network / SONET network / IMT / LEC / AC
<p align="center">Vista</p> <p>POINTS: <u>170</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Call is delivered automatically + CA's use two keystrokes or voice greeting immediately. → Will monitor relay center traffic on 30-minute intervals which will be summarized each half hour

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CHECK LIST ITEM 29 MAXIMUM POINTS AVAILABLE 50	EMERGENCY OPERATIONS RFP REF. B-26
<p>AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → other relay providers contracted with AT&T's "Best-in-class" system for emergency operations + uninterruptible power (UPS) → does not subcontract technical platforms + services → 2nd tier power supply (UPS) / 3rd tier back-up to maintain system → Qteotel Intelligent Call Routing System / 7-day, 24-hr support center → graphic picture illustrates how Qteotel works → Automatic Emergency Transfer included in AT&T's Relay 200C program
<p>Hamilton</p> <p>POINTS: <u>45</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → maintains inventory of spare critical components on site → 4 channel rack, channel back cards, T3 CSU pack, switching system → in case of disaster, calls are rerouted to multiple routes (incl 7L) → 4 relay centers, 2 or 3 main switching points with dual processors, many alternate facilities for routing of calls + back-up switching equipment - Attachment 6 details the procedure.
<p>Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → each major center - UPS, back-up power generation + sufficient fuel 24 hr after power failure → fire suppression is <u>not</u> electrically powered in case of fire during power failure → Rockwell Galaxy 155-3000 / all digital state-of-art system, currently used as switching platform for many E911 service providers → Disaster Recovery Plan (detailed in attachment A) → graphic picture illustrates alternate traffic routes → Transmission facilities - part of Sprint's digital fiber-optic backbone network
<p>Vista</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Disaster recovery plan / relay-specific disaster recovery plan → employ nationally dispersed network of 6 DMS-100 ACD's (each capable to handle Fla Relay calls) → UPS support all critical functions → Switched Voice + Digital Transport Network Disaster Recovery Plan → Plan for continuation of relay service in case center becomes destroyed or unoperational / switch operating out of center in service / LE C

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CHECK LIST ITEM 31 MAXIMUM POINTS AVAILABLE 50	SERVICE EXPANSION RFP REF. B-28
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AT&T	NOTES
	<p>→ 20% center capacity above the highest forecasted call volume</p> <p>→ becomes 90% utilized immediate steps to increase capacity limits limits into 15% - 20% range</p>
POINTS: 50	

Hamilton	NOTES
	<p>→ at least 10% more utilization than normally needed at peak time</p> <p>→ can provide additional circuit within one month while using overflow routes to other center - handle traffic in meantime</p> <p>→ project traffic levels out for 12 months ahead</p>
POINTS: 50	

Sprint	NOTES
	<p>→ any expansion used is no additional charge to FPSC</p> <p>→ Equipped to handle an immediate 25% increase in requirements</p> <p>→ Based on usage studies, tracking utilization + support equipment will be expanded when one of these reaches 80% of equipped capacity within 60 days</p>
POINTS: 50	

Vista	NOTES
	<p>→ any expansion will be at no additional charge to FPSC</p> <p>→ Designed to expand no more than 70 business days</p> <p>→ Sophisticated forecasting techniques to determine requirements volume calls</p>
POINTS: 50	

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CHECK LIST ITEM 32 MAXIMUM POINTS AVAILABLE 50	NEW TECHNOLOGY RFP REF. B-29
<p align="center">AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES → Turbo Code, up front automation of text + voice mail + calling profile / IVFA / advanced features as per TV</p> <p>→ usually design features in a universal manner - when approved to "universally" designed applications - no additional charges to state</p> <p>→ New feature of Relay 2000 platform including 711 access</p> <p>→ AT&T Labs - heart of innovative technical development for AT&T Relay</p>
<p align="center">Hamilton</p> <p>POINTS: <u>40</u></p>	<p>NOTES</p> <p>→ Implementation of new types of technology + services at no additional charge unless new technical feature has different cost elements</p>
<p align="center">Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES → Deploy new technology + relay enhancements such as TRS, Customer Database, Branching, VCO/HCO call types, 24hr/7day Customer Service, etc</p> <p>→ Currently conducts speech-to-text trials to demonstrate application technology</p> <p>→ Will use new Ultratec voice recognition technology</p> <p>→ Fastran technology</p> <p>→ Joint development of telecommunication solutions with leading hardware providers</p>
<p align="center">Vista</p> <p>POINTS: <u>40</u></p>	<p>NOTES</p> <p>→ May develop + install upgrades at its discretion at no charge to FPSC</p> <p>→ any updates or upgrades to system - subject to mutual written agreement as applicable rates/prices/terms etc</p> <p>→ Will not be able to deliver cost features such as Speech-to-Speech and Video Key at no cost - negotiating after awarded contract</p>

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CHECK LIST ITEM 33 MAXIMUM POINTS AVAILABLE 100	CONSUMER INPUT RFP REF. B-30
<p align="center">AT&T</p> <p>POINTS: <u>100</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Patty Brennan - New account Manager w/ supporting cast → Internet - year 2000 + plan - AT&T Relay web site - Open to all users → AT&T Care Volunteers to face-to-face presentations to those who do not have access to Internet → AT&T Care Community Service Program
<p align="center">Hamilton</p> <p>POINTS: <u>100</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Network of users over Internet for instant feedback → Will incubate e-mail to key leaders in relay community for feedback → Group meeting/forums, internal customer service systems → Customer Service 24hr to complete all customer service functions at no charge to FPSC
<p align="center">Sprint</p> <p>POINTS: <u>90</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Community forums / sponsor community events → Work with different organizations with diverse backgrounds + needs → Seek representatives in different groups with diverse backgrounds + needs → Work with Columbia HCA Hospital System / not reach activities - National League for Nursing, American Journal of Kidney Diseases
<p align="center">Vista</p> <p>POINTS: <u>100</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Community forums / town meetings - open house → Work with organizations with diverse backgrounds + needs + T.D.I. - Will develop website with direct links to organization websites and be accessible to relay users. → Customer Service 24 hr/day / 7 days/week - with separate 800 number → Work with speech-disabled / UCPA / FLSHA / Centers for Independent Living / hospitals / rehabilitation center / and hearing relay users

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CHECK LIST ITEM 34 MAXIMUM POINTS AVAILABLE 200	COMPLAINT RESOLUTION RFP REF. B-31
<p align="center">AT&T</p> <p>POINTS: <u>190</u></p>	<p>NOTES</p> <p>→ Fax Number as well as Toll-free phone #</p> <p>→ 24 hr day/7 day week</p> <p>→ use of website/Internet</p>
<p align="center">Hamilton</p> <p>POINTS: <u>190</u></p>	<p>NOTES</p> <p>→ 24 hr day/7 day week - toll-free phone number</p> <p>→ e-mail through web-site</p> <p>→ work with organizations - periodic community forums</p>
<p align="center">Sprint</p> <p>POINTS: <u>180</u></p>	<p>NOTES</p> <p>→ Toll-free phone # - complaint/compliment directly to Account Manager</p> <p>→ Supervisor available 24 hr day to provide on-line assistance</p>
<p align="center">Vista</p> <p>POINTS: <u>200</u></p>	<p>NOTES</p> <p>→ 24 hr day/7 day week - Toll-free phone number</p> <p>→ Relay website accessible to all</p> <p>→ fully accessible formats including Braille, large print, electronic mail and audiotapes</p>

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CHECK LIST ITEM 36 MAXIMUM POINTS AVAILABLE 50	BILLING ARRANGEMENTS RFP REF. B-33
<p align="center">AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ User Billing System</p> <p>→ AT&T Billing Stream</p> <p>→ Committed to any LEC to establish method of billing</p> <p>→ Relay 2000 platform - Virtual Call Billing / EMI</p>
<p align="center">Hamilton</p> <p>POINTS: <u>38</u></p>	<p>NOTES</p> <p>→ Will work to gain access to LEC calling cards database / will obtain billing information from LEC's</p> <p>→ Validation link to all major calling cards (AT&T, Sprint, MCI)</p> <p>- perform no billing / forward information to customer's carrier</p>
<p align="center">Sprint</p> <p>RFS</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ accepts LEC and IXC (long distance) calling cards <small>(local)</small></p> <p>- Automatically captures all information to billing of all relay calls except of 976 callers (not offered)</p> <p>→ Virtual Call Detail Billing Record (CDR) processed through automatic rating and invoicing system</p>
<p align="center">Vista</p> <p>POINTS: <u>45</u></p>	<p>NOTES</p> <p>→ Each call record contains comprehensive set of data</p> <p>→ Two different invoice delivery systems for FL Relay</p> <p>→ Caller Profile option</p>

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CHECK LIST ITEM 37 MAXIMUM POINTS AVAILABLE 50	END USER BILLING RFP REF. B-34
<p align="center">AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ Relay 2000 plot form captures all calls. Virtual Call Billing Record EMI</p> <p>→ Committed to extend an offer of 3 months of free long distance and intrastate toll calling services the day the AT&T Relay Center opens</p>
<p align="center">Hamilton</p> <p>POINTS: <u>30</u></p>	<p>NOTES</p> <p>→ Offers intrastate presubscriptions to relay users</p>
<p align="center">Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ FBSC and FIRI to identify dual-sensory impaired customers</p> <p>→ Mileage Band system to determine local or toll/cross state line, LATAs area code boundaries and LEC territories</p>
<p align="center">Vista</p> <p>POINTS: <u>38</u></p>	<p>NOTES</p> <p>→ Call Record and Billing Record data</p>

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CHECK LIST ITEM 38 MAXIMUM POINTS AVAILABLE 50	RELAYING INTERSTATE OR INTERNATIONAL RFP REF. B-35
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AT&T	NOTES
	→ AT&T's technology automatically identifies interstate call.
	→ will be interchange carriers/ carrier of choice calls.
	→ 3 months of free L.D. + interstate toll calling service (first day AT&T Relay Center opens)
POINTS: <u>50</u>	

Hamilton	NOTES
	→ Has 10 major carriers for users to choose (including AT&T, Sprint + MCI)
POINTS: <u>45</u>	

Sprint	NOTES
	→ FRS - discount of 35% off day rates, 25% off evening rates + 10% off night/weekend rate from New York Telecommunications Service stamped rates for all interstate calls
	- Seeks reimbursements (interstate + international calls) from NECA
POINTS: <u>50</u>	

Vista	NOTES
	→ Will also process calls originating outside of Florida and terminating in another state
	→ Call billed to selected carriers calling cards or other major credits.
	→ Willing to work with FPSC and Florida LECs to develop means to maximize use of TRS discounts by all carriers in Florida.
POINTS: <u>48</u>	

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CHECK LIST ITEM 39 MAXIMUM POINTS AVAILABLE 50	END USER SELECTION OF CARRIER RFP REF. B-36
<p align="center">AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ Relay 2000 platform - routes call to LEC access tandem to chosen carrier network</p> <p>→ Carrier of choice includes Sprint, MCI, Frontier, United, LDDS, Metronedia and AT&T</p>
<p align="center">Hamilton</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ three new ANI II digit pairs to identify different types of TRS calls</p> <p>→ Customer Profile program (choice of AT&T, Sprint, MCI, etc)</p> <p>→ provide both intralata + interlata carriers of choice</p>
<p align="center">Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES</p> <p>→ Carrier of Choice (COC) - routed over carrier's network (able to use any billing methods i.e. calling card or major credit card) if no COC preference, call carried over Sprint network</p> <p>→ Industry Carrier Compatibility Form (ICCF)</p>
<p align="center">Vista</p> <p>POINTS: <u>40</u></p>	<p>NOTES</p> <p>→ Since Vista is a service organization, no long distance carrier default utilized in Vista Relay System</p> <p>→ Call Profile option</p>

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CHECK LIST ITEM 41 MAXIMUM POINTS AVAILABLE 50	LONG DISTANCE CALL BILLING RFP REF. B-38
AT&T POINTS: <u>50</u>	<p>NOTES</p> <ul style="list-style-type: none"> → National Bureau of Standards every 24 hours → Customer Billing Issues Resolution Process → User Billing System → AT&T Billing Stream
Hamilton POINTS: <u>40</u>	<p>NOTES</p> <ul style="list-style-type: none"> - No billing (LD) (Access carrier of choice performs all timing functions) - No control over timing functions of other carriers but control when billing should stop → reports more detailed than other LD providers
Sprint POINTS: <u>50</u>	<p>NOTES</p> <ul style="list-style-type: none"> → Each ^{incoming} call - synchronized to ACD switch which is synchronized to Sprint network timing clock linked to Universal Time + Bureau of Stan. → Automated rating + invoicing system - use two internal billing systems + invoice end users
Vista POINTS: <u>50</u>	<p>NOTES</p> <ul style="list-style-type: none"> → Clocks on consoles - synchronized every 24 hrs with ACDs (configured to sophisticated Atomic Clock) → Call detail Record (CDR) → uses 2 different invoice delivery systems

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CHECK LIST ITEM 42 MAXIMUM POINTS AVAILABLE 25	SPECIAL NEEDS RFP REF. B-39
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="font-size: 1.2em;">POINTS: <u>25</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Operator Service for the Deaf (OSD) → Public Phone 2000 → "Sign-It-All" CA station (Blind CAs provide relay for hearing impaired) → Software that converts Morse code to text for users with disabilities other than hearing & speaking → Customer Premium Equipment (CPE) → all above at no charge to FPSC
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="font-size: 1.2em;">POINTS: <u>15</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → relay functions classified special needs service → "translation" in notes section - translator to translate → "slow typing" → Customer service - 24-hr day (all here at no charge to FPSC)
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="font-size: 1.2em;">POINTS: <u>20</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Solicit + contract with community-based organization to provide - Visual/tactile telephone interpreting - community based sites to access video relay (mobility or language) - Blind speech to speech (voice to voice call for speech impaired calls) - Statistics on costs, number of people served, types of service - will be maintained for audit/review by Florida on quarterly basis
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="font-size: 1.2em;">POINTS: <u>18</u></p>	<p>NOTES</p> <ul style="list-style-type: none"> → Caller Profile option - "slow typing" / long hold / "grammatical change requested" → Speech dialing Capabilities - support speech-to-speech calls (all these at no charge to FPSC)

DATE: 11-30-99

EVALUATOR'S SIGNATURE: Rita L. Slater

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CHECK LIST ITEM 43	CUSTOM CALLING TYPE FEATURES (SPEED DIALING & LAST NUMBER REDIAL)
MAXIMUM POINTS AVAILABLE 25	RFP REF. B-40

AT&T	NOTES
POINTS: 22	→ Speed dialing - sub-feature Relay choice/ every user can select personal profile with up to 20 different numbers with special tag such as "Mom", "Work", etc)
	→ last number redial ⇒ not part of AT&T's basic relay offer but will gladly add this in next major software release

Hamilton	NOTES
POINTS: 25	→ Customer Profile - list up to 10 phone numbers along with associated names
	→ will provide last number redial within 6 months of start-up date for contract / user can just tell "redial"

Sprint	NOTES
POINTS: 25	→ Provide Frequently Dialed numbers (speed dialing). stores up to 10 numbers
	→ Provide Last Number Redial - user types "LNP" for "Last Number Redial"

Vista	NOTES
POINTS: ^{R/S} 18	→ Speed Dial Caller Profiles - up to 20 frequently dialed numbers - user type "Call Mom" to initiate the call
	→ Users can access their Speed Dial list when away from home via cell
	→ unable to offer Last Number Redial service for previous Relay session currently under investigation - will contact FPSC for discussion re availability

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EVALUATOR'S SIGNATURE: Peta L. Slater

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<p>CHECK LIST ITEM 44 MAXIMUM POINTS AVAILABLE 200</p>	<p align="center">ALL UNSOLICITED FEATURES IN BASIC RELAY SERVICE PRICE PROPOSAL</p> <p align="center">RFP REF. B-41</p>
<p>AT&T</p> <p>POINTS: <u>200</u></p>	<p>NOTES</p> <p>- Relay 2000 Platform includes 711 reader - Can provide 900/476 if FPSC/FCC mandate. - Provide Automatic Error Correction; ANI; Backward Voice ID; BEA; Bellby Equivalency; COC; Coin-Sent Pd Call, Dynamic Call Routing → Beside above, AT&T offers 40 different features for the benefits of different types of callers at no charge to FPSC</p>
<p>Hamilton</p> <p>POINTS: <u>160</u></p>	<p>NOTES</p> <p>→ Provide a plethora of features + additional services at no charge</p>
<p>Sprint</p> <p>POINTS: <u>180</u></p>	<p>NOTES</p> <p>- Provides 42 features included in price per minute as part of Basic Relay Service</p>
<p>Vista</p> <p>POINTS: <u>170</u></p>	<p>NOTES</p> <p>- Offers Caller Profile; Call Release. Enhanced Protocol; three-way calling + Conference calling; 2 line HCO; VCO to TTY, TTY to VCO; True Caller ID → Able to support 711</p>

DATE: 12-01-99

EVALUATOR'S SIGNATURE: Rita L. Morton

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CHECK LIST ITEM 59 MAXIMUM POINTS AVAILABLE 200	EXPERIENCE AND CUSTOMER REFERENCES RFP REF. C-5
AT&T POINTS: <u>200</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>170</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>190</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>180</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 12-01-99

EVALUATOR'S SIGNATURE: Rita L. Slaton

EVALUATOR: Laura King

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM C

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

LK

Date

12/7/99

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CHECK LIST ITEM 11 MAXIMUM POINTS AVAILABLE 100	MINIMUM CA QUALIFICATIONS AND TESTING RFP REF. B-8
<p>AT&T</p> <p>POINTS: <u>63</u></p>	<p>NOTES 55 WPM - Correct WPM - Average 85 WPM -</p> <p>Tests spelling, silent digraphs - Dord pass entrance</p> <p>24 min - quiet work - no noise to test</p>
<p>Hamilton</p> <p>POINTS: <u>25</u></p>	<p>NOTES 55 WPM w/in 1% spelling error margin</p> <p>Can miss 4 words - nothing on spelling unless it's into voice</p> <p>inflection - increase to 65 WPM (12th grade level)</p> <p>Spelling skills - Proficiency Exam - Follow-up</p> <p>test provided 3, 6 - 12 months - Who wants a bad CA</p>
<p>Sprint</p> <p>POINTS: <u>75</u></p>	<p>NOTES Monthly evaluations +</p> <p>55 WPM - average monthly more than 60 WPM</p> <p>Must pass to be considered for employment.</p>
<p>Vista</p> <p>POINTS: <u>51</u></p>	<p>NOTES 55 WPM - 90% accuracy</p> <p>Complete testing after 3 months of employment</p>

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CHECK LIST ITEM 12 MAXIMUM POINTS AVAILABLE 100	CA TRAINING RFP REF. B-9
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>63</u></p>	<p>NOTES <i>3 week train - CA's give a min. 40 hours of train a year.</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>63</u></p>	<p>NOTES <i>60 hours of train - 60 a class 20 hrs on. CA facilitates. Tech. aspects train.</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>63</u></p>	<p>NOTES <i>Supplemental training programs</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>63</u></p>	<p><small>67.5 - class</small> NOTES <i>80 hours training on site for all new hires. Library of info. available. Instruct. by site. North program.</i></p>

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CHECK LIST ITEM 13 MAXIMUM POINTS AVAILABLE 100	STAFF TRAINING RFP REF. B-10
AT&T POINTS: <u>51</u>	NOTES <i>No discussion on how individuals or organizations rep. deaf & speech community would be used,</i>
Hamilton POINTS: <u>75</u>	NOTES <i>On-going training on quarterly basis</i>
Sprint POINTS: <u>63</u>	NOTES
Vista POINTS: <u>75</u>	NOTES <i>CA's & Supervisors required to attend on-going classes.</i>

initials

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CHECK LIST ITEM 14 MAXIMUM POINTS AVAILABLE 25	COUNSELING RFP REF. B-11
AT&T	<p>NOTES Ps have access to both professional internal + external counseling + support services. EAP</p>
POINTS: <u>22</u>	
Hamilton	<p>NOTES Supervisors meet w/ employees EAP - quarterly training for all staff to teach ways to reduce stress</p>
POINTS: <u>18.8</u>	
Sprint	<p>NOTES Sup. + management trained to assist CAs w/ emotional support. Desensitizing training. EAP available</p>
POINTS: <u>18.8</u>	
Vista	<p>NOTES All Supervisors + Management staff are trained to provide counseling + stress management tips.</p>
POINTS: <u>18.8</u>	

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CHECK LIST ITEM 15 MAXIMUM POINTS AVAILABLE 100	PROCEDURES FOR RELAYING COMMUNICATIONS RFP REF. B-12
<p align="center">AT&T</p> <p>POINTS: <u>63</u></p>	<p>NOTES <i>many times profile.</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>63</u></p>	<p>NOTES <i>Does not change CA during a call.</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES <i>None</i></p> <p><i>Part (D) - Nothing about notifying the caller about summary (It's a shell in the RFP.</i></p>
<p align="center">Vista</p> <p>POINTS: <u>75</u></p>	<p>NOTES <i>Macros - customer profile. CA. moved to menu on call.</i></p>

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<p>CHECK LIST ITEM 16 MAXIMUM POINTS AVAILABLE 25</p>	<p align="center">INTERACTION WITH ANSWERING MACHINES AND VOICE RESPONSE UNITS</p> <p align="center">RFP REF. B-13</p>
<p>AT&T</p> <p>POINTS: <u>15.7</u></p>	<p>NOTES <i>SLAM - being line numbers machine</i> <i>PH - something \$2000</i></p>
<p>Hamilton</p> <p>POINTS: <u>15.7</u></p>	<p>NOTES <i>PH - submitting mass letter +</i> <i>SLAM part product mean work</i></p>
<p>Sprint</p> <p>POINTS: <u>18.9</u></p>	<p>NOTES <i>PHM - submit net to</i> <i>good detail in proposal</i></p>
<p>Vista</p> <p>POINTS: <u>22</u></p>	<p>NOTES <i>less plan work</i> <i>good detail</i></p>

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CHECK LIST ITEM 18 MAXIMUM POINTS AVAILABLE 25	ADDITIONAL LANGUAGES SERVED
AT&T	RFP REF. B-15
POINTS: <u>15.7</u>	NOTES <i>Language line - separate charge</i>
Hamilton	NOTES <i>Can't provide</i>
POINTS: <u>0</u>	
Sprint	NOTES <i>PRC Subcontractor - handle + create</i>
POINTS: <u>12.6</u>	
Vista	NOTES <i>Can't provide</i>
POINTS: <u>0</u>	

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CHECK LIST ITEM 21 MAXIMUM POINTS AVAILABLE 50	VOICE AND HEARING CARRYOVER RFP REF. B-18
<p align="center">AT&T</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>gain these points</i></p> <p><i>voice-to-voice 4000 to 4100</i></p>
<p align="center">Hamilton</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>VCO to TTY VCO to FSCOT</i></p>
<p align="center">Sprint</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>VCO w/ Privacy</i></p>
<p align="center">Vista</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>caller profile</i></p>

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CHECK LIST ITEM 23 MAXIMUM POINTS AVAILABLE 50	EMERGENCY CALLS RFP REF. B-20
<p align="center">AT&T</p> <p>POINTS: <u>37.5</u></p>	<p>NOTES <i>management database</i></p> <p><i>1 line</i></p> <p><i>emergency assigned</i></p> <p><i>emergency calls in state business</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>37.5</u></p>	<p>NOTES <i>emergency database</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>31.1</u></p>	<p>NOTES <i>yes through AT operator no database!</i></p> <p><i>5 emergency # in individual cust. database.</i></p> <p><i>emergency called</i></p>
<p align="center">Vista</p> <p>POINTS: <u>37.5</u></p>	<p>NOTES <i>emergency key on console - database w/ #</i></p> <p><i>work w/ emergency service provider</i></p> <p><i>emergency called</i></p>

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CHECK LIST ITEM 24	BLOCKAGE
MAXIMUM POINTS AVAILABLE 200	RFP REF. B-21

AT&T	NOTES <i>via 2000 platform</i>
	<i>at case funding</i>
	<i>additional 20%</i>
POINTS: <u>150</u>	

Hamilton	NOTES <i>network cap. increase by peak load requirement</i>
POINTS: <u>126</u>	

Sprint	NOTES <i>P.01</i>
POINTS: <u>126</u>	

Vista	NOTES <i>P.01</i>
POINTS: <u>126</u>	

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CHECK LIST ITEM 25 MAXIMUM POINTS AVAILABLE 200	ANSWER TIME RFP REF. B-22
AT&T POINTS: <u>126</u>	NOTES <i>1.10 second average daily answer time</i> <i>quality of call handling</i> <i>hist. stats provided</i>
Hamilton POINTS: <u>150</u>	NOTES <i>average answer time not to exceed 3.3</i> <i>seconds - Supervisors workstations receive</i> <i>a indication on screen if calls are waiting to</i> <i>be answered Monitor stats on real time basis.</i> <i>historical stats provided</i>
Sprint POINTS: <u>101</u>	NOTES <i>Sample Average answer time every 30</i> <i>minutes - intelligent call routing technology.</i>
Vista POINTS: <u>126</u>	NOTES <i>Monitor relay center traffic on</i> <i>30 min. interval</i>

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CHECK LIST ITEM 29 MAXIMUM POINTS AVAILABLE 50	EMERGENCY OPERATIONS RFP REF. B-26
<p align="center">AT&T</p> <p align="center">POINTS: <u>37.5</u></p>	<p>NOTES <i>Des Tel - Intelligent Call Routing System</i> <i>using Cisco Platform - Automatic Emergency Transfer</i> <i>feature</i></p>
<p align="center">Hamilton</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>fully redundant CPU</i></p> <p>not used</p>
<p align="center">Sprint</p> <p align="center">POINTS: <u>37.5</u></p>	<p>NOTES <i>Intelligent Call Router (ICR)</i> <i>Sprint tests back-up power system once a week</i></p>
<p align="center">Vista</p> <p align="center">POINTS: <u>31.1</u></p>	<p>NOTES <i>reroute calls</i></p>

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CHECK LIST ITEM 31 MAXIMUM POINTS AVAILABLE 50	SERVICE EXPANSION RFP REF. B-28
AT&T POINTS: <u>31.1</u>	NOTES <i>20% of center cap. above highest forecasted call vol.</i>
Hamilton POINTS: <u>31.1</u>	NOTES <i>10% more workstations than normally needed</i>
Sprint POINTS: <u>31.1</u>	NOTES <i>50% up. → 60 days</i>
Vista POINTS: <u>31.1</u>	NOTES <i>4 weeks</i>

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CHECK LIST ITEM 32 MAXIMUM POINTS AVAILABLE 50	NEW TECHNOLOGY RFP REF. B-29
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="font-weight: bold;">POINTS: <u>25.1</u></p>	<p>NOTES <i>AT&T Labs</i></p> <p><i>1 major software release per year.</i></p> <p><i>Joint + Feature Reevaluation Process</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="font-weight: bold;">POINTS: <u>25.1</u></p>	<p>NOTES <i>involved in several rat organizations</i></p> <p><i>which allows it to keep abreast of emerging</i></p> <p><i>tech.</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="font-weight: bold;">POINTS: <u>25.1</u></p>	<p>NOTES <i>joint development ... trade shows</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="font-weight: bold;">POINTS: <u>25.1</u></p>	<p>NOTES <i>work w/ EPSC</i></p>

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J. V. King

DATE

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CHECK LIST ITEM 34 MAXIMUM POINTS AVAILABLE 200	COMPLAINT RESOLUTION RFP REF. B-31
AT&T POINTS: <u>26</u>	NOTES <i>no more confer with - in 800</i> <i>with #, ... auto scheduled w/in 24 hrs</i> <i>... long confidential</i> <i>best service 24 hours</i>
Hamilton POINTS: <u>126</u>	NOTES <i>best service 4/7 - comp. within 24 hrs</i> <i>e-mail all comp resolved 4/7</i> <i>10 days ... - 987, resolved</i> <i>w/in 24 hours</i>
Sprint POINTS: <u>101</u>	NOTES <i>24 hours a day cust. service</i> <i>horizontal infra - 1 person per 25 lines</i>
Vista POINTS: <u>126</u>	NOTES <i>24/7 immediate resp. w/in 24 hours</i> <i>resolution or resp. w/in 24 hours</i>

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CHECK LIST ITEM 36 MAXIMUM POINTS AVAILABLE 50	BILLING ARRANGEMENTS RFP REF. B-33
AT&T POINTS: <u>37.5</u>	NOTES National Customer Care Center maintains AT&T billing system sample bill format
Hamilton POINTS: <u>25</u>	NOTES no bill in house by Hamilton
Sprint POINTS: <u>31.1</u>	NOTES sample bill format - review call processy scenarios are shown
Vista POINTS: <u>25.1</u>	NOTES callen people option for CD

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CHECK LIST ITEM 37 MAXIMUM POINTS AVAILABLE 50	END USER BILLING RFP REF. B-34
AT&T POINTS: <u>25</u>	NOTES Relay 2000 platform auto. captures all call info - ... will be billed at 50% RFP app - will be billed at ...
Hamilton POINTS: <u>37.5</u>	NOTES Will ... Work w/ LECs - very detailed
Sprint POINTS: <u>25.1</u>	NOTES Work w/ AT&T + AT&T re: dual - among upland ... Sprint computers w/ LEC call plans
Vista POINTS: <u>25.1</u>	NOTES process raw call records & billing record data

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CHECK LIST ITEM 38 MAXIMUM POINTS AVAILABLE 50	RELAYING INTERSTATE OR INTERNATIONAL RFP REF. B-35
<p align="center">AT&T</p> <p>POINTS: <u>31.1</u></p>	<p>NOTES <i>understands + will comply</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>31.1</u></p>	<p>NOTES <i>all CD companies which are eligible will be asked to participate in equal access process</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>31.1</u></p>	<p>NOTES <i>Sprint will provide</i></p>
<p align="center">Vista</p> <p>POINTS: <u>31.1</u></p>	<p>NOTES <i>Understands + will comply</i></p>

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CHECK LIST ITEM 39 MAXIMUM POINTS AVAILABLE 50	END USER SELECTION OF CARRIER RFP REF. B-36
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>31.1</u></p>	<p>NOTES <i>AT - 5 min. voice budget</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>31.1</u></p>	<p>NOTES <i>inst. profile into connect to</i> <i>10-</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>25.1</u></p>	<p>NOTES <i>No type of cust profile</i> <i>mentioned</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>31.1</u></p>	<p>NOTES <i>caller profile</i></p>

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CHECK LIST ITEM 41 MAXIMUM POINTS AVAILABLE 50	LONG DISTANCE CALL BILLING RFP REF. B-38
<p align="center">AT&T</p> <p>POINTS: <u>25.1</u></p>	<p>NOTES <i>understands & will comply</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>25</u></p>	<p>NOTES <i>no L.D. billing</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>18.8</u></p>	<p>NOTES <i>only procedure -> 24 hrs no discussion on sup. operator handled calls</i></p>
<p align="center">Vista</p> <p>POINTS: <u>25.1</u></p>	<p>NOTES <i>synchro clock min. 1 a day understands & will comply</i></p>

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CHECK LIST ITEM 42 MAXIMUM POINTS AVAILABLE 25	SPECIAL NEEDS RFP REF. B-39
<p align="center">AT&T</p> <p>POINTS: <u>9.5</u></p>	<p>NOTES <i>OSD? not my response.</i> <i>"evaluating software"</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>12.6</u></p>	<p>NOTES <i>"notes"</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>12.6</u></p>	<p>NOTES <i>RAPRFP - outreach</i></p>
<p align="center">Vista</p> <p>POINTS: <u>15.7</u></p>	<p>NOTES <i>"How to ping / long hold" (via profile)</i> <i>"Laminated banner requested"</i></p>

DATE: 12/6/99

EVALUATOR'S SIGNATURE: W Ly

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CHECK LIST ITEM 43 MAXIMUM POINTS AVAILABLE 25	CUSTOM CALLING TYPE FEATURES (SPEED DIALING & LAST NUMBER REDIAL) RFP REF. B-40
AT&T POINTS: <u>12.5</u>	NOTES 20 th speed dial will add LNR could be added of next software release
Hamilton POINTS: <u>12.6</u>	NOTES Speed dialy - 10 th s w/in 6 months of set-up
Sprint POINTS: <u>8.8</u>	NOTES Speed dialy - 10 th in cost people Type L.N.R.
Vista POINTS: <u>9.5</u>	NOTES Speed dial 20 th s in cost people confidential No LNR for previous reason

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<p>CHECK LIST ITEM 44 MAXIMUM POINTS AVAILABLE 200</p>	<p align="center">ALL UNSOLICITED FEATURES IN BASIC RELAY SERVICE PRICE PROPOSAL</p> <p align="right">RFP REF. B-41</p>
<p>AT&T</p> <p>POINTS: <u>175.5</u></p>	<p>NOTES <i>see notes in proposal</i></p> <p><i>5-</i></p> <p><i>3*</i></p>
<p>Hamilton</p> <p>POINTS: <u>101</u></p>	<p>NOTES <i>see notes in proposal</i></p> <p><i>6-</i></p> <p><i>3*</i></p>
<p>Sprint</p> <p>POINTS: <u>151</u></p>	<p>NOTES <i>see notes in proposal</i></p> <p><i>15+</i></p> <p><i>1*</i></p>
<p>Vista</p> <p>POINTS: <u>126</u></p>	<p>NOTES <i>see notes in proposal</i></p> <p><i>5-</i></p> <p><i>3*</i></p>

DATE: 12/7/22

EVALUATOR'S SIGNATURE: *[Signature]*

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CHECK LIST ITEM 59 MAXIMUM POINTS AVAILABLE 200	EXPERIENCE AND CUSTOMER REFERENCES RFP REF. C-5
AT&T POINTS: <u>15</u>	NOTES <i>↳ PSC - excellent quality BT - very receptive - would select again</i> <i>MS - select again only if you see else no same</i> <i>no more to be done price</i> <i>data - not</i>
Hamilton POINTS: <u>101</u>	NOTES <i>Manhattan - work hard - reservations about</i> <i>SAE - LA - would have again</i>
Sprint POINTS: <u>150</u>	NOTES <i>Nevada - reply recommend</i> <i>Manhattan - would select again</i> <i>By - caution regarding not to be seen in</i> <i>would have again if of great performance - not sure</i>
Vista POINTS: <u>126</u>	NOTES <i>BA - very responsive to call to work</i> <i>with - would have again</i> <i>did not meet AT</i>

12/19/89

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EVALUATOR: Richard Tudor

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By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Richard Tudor

Date

12/8/99

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CHECK LIST ITEM 11 MAXIMUM POINTS AVAILABLE 100	MINIMUM CA QUALIFICATIONS AND TESTING RFP REF. B-8
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES p. 31</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: 70 ^{RM} <u>70</u></p>	<p>NOTES p. 36 - Applicants - 55 wpm - 1% errors. New hires up to 60 wpm in one year. $55 \times .99 = 54.45 \text{ C wpm}$</p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES p. 15</p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: 70 ^{RM} <u>60</u></p>	<p>NOTES p. 16 - 90 day/annual assessment - 55 wpm w/ 90% accuracy $55 \times .90 = 49.5 \text{ C wpm}$</p>

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CHECK LIST ITEM 12 MAXIMUM POINTS AVAILABLE 100	CA TRAINING RFP REF. B-9
AT&T	NOTES
POINTS: <u>75</u>	
Hamilton	NOTES
POINTS: <u>75</u>	
Sprint	NOTES
POINTS: <u>75</u>	
Vista	NOTES
POINTS: <u>75</u>	

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CHECK LIST ITEM 13 MAXIMUM POINTS AVAILABLE 100	STAFF TRAINING RFP REF. B-10
AT&T	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>63</u>	
Hamilton	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>63</u>	
Sprint	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>63</u>	
Vista	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
POINTS: <u>63</u>	

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EVALUATOR'S SIGNATURE: Richard Tuden

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CHECK LIST ITEM 14 MAXIMUM POINTS AVAILABLE 25	COUNSELING RFP REF. B-11
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AT&T	NOTES
POINTS: <u>16</u>	

Hamilton	NOTES
POINTS: <u>16</u>	

Sprint	NOTES
POINTS: <u>16</u>	

Vista	NOTES
POINTS: <u>16</u>	

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CHECK LIST ITEM 15 MAXIMUM POINTS AVAILABLE 100	PROCEDURES FOR RELAYING COMMUNICATIONS RFP REF. B-12
<p align="center">AT&T</p> <p>POINTS: <u>63</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p align="center">Hamilton</p> <p>POINTS: <u>70</u></p>	<p>NOTES O. (p. 59) Does not 4 CAs to accommodate end of shifts or breaks -</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p align="center">Sprint</p> <p>POINTS: <u>63</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p align="center">Vista</p> <p>POINTS: <u>60</u></p>	<p>NOTES h. (p. 30) "Incidental" CA Test not typed to TTY user - But, RFP says "all comments."</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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Richard Tidor

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CHECK LIST ITEM 16 MAXIMUM POINTS AVAILABLE 25	INTERACTION WITH ANSWERING MACHINES AND VOICE RESPONSE UNITS RFP REF. B-13
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AT&T	NOTES p.49 (b.) Customer must hang up while LA retrieve msgs. How messages are retrieved is unclear. Only a "summary" (vs. verbatim) is supplied - "Trying" a Play/Save device - covered available by lot Qtr. 2000.
POINTS: <u>18</u>	

Hamilton	NOTES
POINTS: <u>18</u>	

Sprint	NOTES
POINTS: <u>18</u>	

Vista	NOTES p.35 Transcribes messages from customer's own machine manually + then types them (double chance of error.)
POINTS: <u>13</u>	

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CHECK LIST ITEM 18 MAXIMUM POINTS AVAILABLE 25	ADDITIONAL LANGUAGES SERVED RFP REF. B-15
AT&T POINTS: <u>15</u>	NOTES pp. 50-51 Use language line w/relay to provide over 260 languages - including translation. Charges apply for service.
Hamilton POINTS: <u>0</u>	NOTES
Sprint POINTS: <u>20</u>	NOTES p. 29 Can access any language service provider. Plus - offers one CA for French & Creole 8am-2pm, 7 days a week. separate RFP#.
Vista POINTS: <u>0</u>	NOTES

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CHECK LIST ITEM 21 MAXIMUM POINTS AVAILABLE 50	VOICE AND HEARING CARRYOVER RFP REF. B-18
AT&T POINTS: <u>31</u>	NOTES
Hamilton POINTS: <u>25</u>	NOTES ^{p 73} <i>Cannot commit to but hopes to have HEO to HEO available by 6/00.</i>
Sprint POINTS: <u>31</u>	NOTES
Vista POINTS: <u>31</u>	NOTES

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CHECK LIST ITEM 23 MAXIMUM POINTS AVAILABLE 50	EMERGENCY CALLS RFP REF. B-20
<p align="center">AT&T</p> <p align="center">POINTS: <u>31</u></p>	<p>NOTES Database. If not in database, calls DA operator.</p>
<p align="center">Hamilton</p> <p align="center">POINTS: <u>31</u></p>	<p>NOTES Database</p>
<p align="center">Sprint</p> <p align="center">POINTS: <u>25</u></p>	<p>NOTES Unique customer profiles 5 number emergency database, but no generic emergency database - calls P.A. operator instead.</p>
<p align="center">Vista</p> <p align="center">POINTS: <u>31</u></p>	<p>NOTES Database. Checked 1-2 times / yr. depending on size of community.</p>

R. J. Tolson

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CHECK LIST ITEM 24 MAXIMUM POINTS AVAILABLE 200	BLOCKAGE RFP REF. B-21
AT&T POINTS: <u>175</u>	NOTES <i>p. 62 100% of calls reaching the relay center are answered</i>
Hamilton POINTS: <u>175</u>	NOTES <i>p. 75 Blockage never happens - Hamilton always sends continuous ringing - Blockage will not exist.</i>
Sprint POINTS: <u>170</u>	NOTES <i>p. 42 ACD switch is <u>virtually</u> non-blocking -</i>
Vista POINTS: <u>175</u>	NOTES <i>p. 49 Will not block calls at ACD.</i>

DATE: 11/28/99

EVALUATOR'S SIGNATURE: *Rubén Todor*

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CHECK LIST ITEM 25 MAXIMUM POINTS AVAILABLE 200	ANSWER TIME RFP REF. B-22
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>126</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>126</u></p>	<p>NOTES <i>p. 75 - assures "daily basis" applies to J. 3 sec. ASA & 90% / 10 sec. is monthly.</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>126</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>126</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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EVALUATOR'S SIGNATURE: *Richard Tudor*

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CHECK LIST ITEM 29 MAXIMUM POINTS AVAILABLE 50	EMERGENCY OPERATIONS RFP REF. B-26
AT&T POINTS: <u>40</u>	NOTES <i>p. 74 - 8 back-up centers</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>31</u>	NOTES <i>p. 83 - 4 back-up centers</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>45</u>	NOTES <i>Att A, p. 3 + p. 49 - 11 back-up centers</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>25</u>	NOTES <i>p. 54 - plans to relocate center off of Burrayne Bay p. 53 - 1 back-up center (MASS.)</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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EVALUATOR'S SIGNATURE: Richard Tudor

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CHECK LIST ITEM 31 MAXIMUM POINTS AVAILABLE 50	SERVICE EXPANSION RFP REF. B-28
AT&T POINTS: <u> 31 </u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u> 31 </u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u> 31 </u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u> 31 </u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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CHECK LIST ITEM 32 MAXIMUM POINTS AVAILABLE 50	NEW TECHNOLOGY RFP REF. B-29
AT&T POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/24/99

EVALUATOR'S SIGNATURE: Rubia S. Tudor

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CHECK LIST ITEM 33 MAXIMUM POINTS AVAILABLE 100	CONSUMER INPUT RFP REF. B-30
AT&T POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

Richard Tucker

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CHECK LIST ITEM 34 MAXIMUM POINTS AVAILABLE 200	COMPLAINT RESOLUTION RFP REF. B-31
AT&T POINTS: <u>126</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>126</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>126</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>126</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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EVALUATOR'S SIGNATURE: Rubael Tuder

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CHECK LIST ITEM 36 MAXIMUM POINTS AVAILABLE 50	BILLING ARRANGEMENTS RFP REF. B-33
AT&T POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 12/3/99

EVALUATOR'S SIGNATURE: Richard Tudor

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CHECK LIST ITEM 37 MAXIMUM POINTS AVAILABLE 50	END USER BILLING RFP REF. B-34
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="text-align: center;">POINTS: <u>20</u></p>	<p>NOTES Timing starts when call is answered by called party (but RFP says "shall not include time to explain relay"). No explanation of how discount took place. Incomplete sentence makes it unclear how billing is done for EAS/ECS.</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="text-align: center;">POINTS: <u>25</u></p>	<p>NOTES Does not say billing begins "after relay is explained" - unclear</p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="text-align: center;">POINTS: <u>20</u></p>	<p>NOTES p.66 Timing begins when the dialed customer answers the phone (but RFP says "shall not include time to explain relay"). To prevent billing for EAS calls Sprint says it will establish a "mileage radius" beyond that as toll (but does not say what mileage is or how they will obtain it). NO discussion of discount toll plan.</p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="text-align: center;">POINTS: <u>25</u></p>	<p>NOTES p.67 will provide billing info to LEC which billing info will show "relay call connection time" (whether or not initial time to explain relay is included).</p>

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P. C. Tudor

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CHECK LIST ITEM 38 MAXIMUM POINTS AVAILABLE 50	RELAYING INTERSTATE OR INTERNATIONAL RFP REF. B-35
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p>POINTS: <u>31</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p>POINTS: <u>31</u></p>	<p>NOTES Give discounts for interstate calls over relay</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p>POINTS: <u>37</u></p>	<p>NOTES ^{A67} Gives discounts for interstate calls over relay</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p>POINTS: <u>31</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 12/7/99

EVALUATOR'S SIGNATURE: *Richard Tuder*

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CHECK LIST ITEM 39 MAXIMUM POINTS AVAILABLE 50	END USER SELECTION OF CARRIER RFP REF. B-36
AT&T POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 12/7/99

EVALUATOR'S SIGNATURE: Richard Tudor

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CHECK LIST ITEM 41 MAXIMUM POINTS AVAILABLE 50	LONG DISTANCE CALL BILLING RFP REF. B-38
AT&T POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>31</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

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W. O. T. .

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CHECK LIST ITEM 42 MAXIMUM POINTS AVAILABLE 25	SPECIAL NEEDS RFP REF. B-39
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u> 0 </u></p>	<p>NOTES p.101 - mentions CSD but never explains how it benefits relay users or what it is.</p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u> 10 </u></p>	<p>NOTES "Notes" section in customer profile (e.g. ASL translation)</p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u> 15 </u></p>	<p>NOTES Annually contact w/ + use community organizations to provide services. Does not mention amounts, could be minimal</p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u> 10 </u></p>	<p>NOTES p.72 Caller profiles - "slow typing/long hold" also "Grammatical Changes Requested".</p>

DATE: 6/7/99

EVALUATOR'S SIGNATURE: Richard Tudor

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CHECK LIST ITEM 43 MAXIMUM POINTS AVAILABLE 25	CUSTOM CALLING TYPE FEATURES (SPEED DIALING & LAST NUMBER REDIAL) RFP REF. B-40
AT&T POINTS: <u>16</u>	NOTES p.102 - up to 20 numbers for speed dial. Last number redial - not available; may add to next major software release.
Hamilton POINTS: <u>12</u>	NOTES p.111 - up to 10 numbers for speed dial. Last *redial not available for 6 months.
Sprint POINTS: <u>20</u>	NOTES p.71 - up to 10 numbers for speedial. Last #redial std.
Vista POINTS: <u>15</u>	^{A 73} NOTES up to 20 numbers. If away from primary #, customer uses ID# to access speed call list. Last *redial is for current session only; Prior session, not capable.

DATE: 12/8/99

EVALUATOR'S SIGNATURE: Richard Tudor

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<p>CHECK LIST ITEM 44 MAXIMUM POINTS AVAILABLE 200</p>	<p align="center">ALL UNSOLICITED FEATURES IN BASIC RELAY SERVICE PRICE PROPOSAL</p> <p align="center">RFP REF. B-41</p>
<p>AT&T</p> <p>POINTS: <u>75</u></p>	<p>NOTES <i>711 error correction, ANI (toll free) internet relay traffic usage reporting, Relay Station, customer profile, roaming, Speech to Speech, Telebraille</i></p>
<p>Hamilton</p> <p>POINTS: <u>75</u></p>	<p>NOTES <i>customer profile, spell check, ANI, cell forwarding, cell waiting 900/776 pay per call, Turbo Code</i></p>
<p>Sprint</p> <p>POINTS: <u>35</u></p>	<p>NOTES <i>call block, customer profile, ^{deaf blind parking,} delay recorder announcing, error correction, international island no, roaming, Sp. to Eng. translation.</i></p>
<p>Vista</p> <p>POINTS: <u>35</u></p>	<p>NOTES <i>customer profile, Turbo Code + Fast Talk, Caller ID, 711</i></p>

DATE: 12/9/99

EVALUATOR'S SIGNATURE: Riad T. da

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 59 MAXIMUM POINTS AVAILABLE 200	EXPERIENCE AND CUSTOMER REFERENCES RFP REF. C-5
AT&T	NOTES p.129 - started 1/87, 16 states/jurisdictions, 10 centers,
POINTS: <u>175</u>	
Hamilton	NOTES pp 134-135, Tab 5 - 5 states, 9# years, 3 centers started 1/91
POINTS: <u>150</u>	
Sprint	NOTES p.87 - 25 states + Fed. govt. + 4 resellers; started 9/90
POINTS: <u>175</u>	
Vista	NOTES p.89, Att. 4 - serves Mass. + subcontracts FL, 2 centers started 5/96,
POINTS: <u>100</u>	

DATE: 12/9/99

EVALUATOR'S SIGNATURE: Richard Tudor

EVALUATOR: Rick Moses

FLORIDA RELAY SYSTEM

PROPOSAL EVALUATION

FORM C

By my signing below and on all pages of this evaluation, I agree that I do not have and will not have any interest or employment, either directly or indirectly, with potential bidders that would conflict in any manner or degree with my performance on the Request for Proposals Review Committee. [Section 427.704(3)(c), F.S.] I also agree that any materials which I review which are identified as confidential will not be revealed by me at any time to any person unless the materials are at some point determined by the Florida Public Service Commission not to be confidential.

Evaluator's Signature

Rick H. Moses

Date

11/10/99

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 11 MAXIMUM POINTS AVAILABLE 100	MINIMUM CA QUALIFICATIONS AND TESTING RFP REF. B-8
AT&T	<p>NOTES <i>Annual testing, Ave. type speed 85 wpm</i></p> <p><i>Better Ave. Type speed</i></p>
POINTS: <u>77</u>	
Hamilton	<p>NOTES <i>Expect 60 wpm after 1 yr. Retest 3^{at 3} months, 6 months & annually.</i></p>
POINTS: <u>60</u>	
Sprint	<p>NOTES <i>Annual testing and monthly call processing tests, Ave. type speed 60 wpm. Monthly surveys of job performance.</i></p>
POINTS: <u>75</u>	
Vista	<p>NOTES <i>Test after 90 days of employment. Annually thereafter. Screening test for type, speed, grammar and voice skills. Very little mention of ^{daily} supervision.</i></p>
POINTS: <u>60</u>	

DATE: 11/17/99

EVALUATOR'S SIGNATURE: *Richard Moore*

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PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 12 MAXIMUM POINTS AVAILABLE 100	CA TRAINING RFP REF. B-9
AT&T	<p>NOTES <i>40 hrs. ^{training} provided. One on one training</i></p>
POINTS: <u>75</u>	
Hamilton	<p>NOTES <i>W. mention of training ^{regarding} with English. Good lesson training provided B.W.</i></p>
POINTS: <u>51</u>	
Sprint	<p>NOTES <i>Training is more extensive than other bidders and the CAs are more closely supervised for development purposes.</i></p>
POINTS: <u>88</u>	
Vista	<p>NOTES <i>Most of training is on hardware & software. Provide one on one training for week users</i></p>
POINTS: <u>75</u>	

DATE: *11/18/99*

EVALUATOR'S SIGNATURE: *D. M. [Signature]*

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PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 13 MAXIMUM POINTS AVAILABLE 100	STAFF TRAINING RFP REF. B-10
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>50</u></p>	<p>NOTES <i>Does not state how individuals representing the hearing and speech impaired community would be used in the training.</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>70</u></p>	<p>NOTES <i>Not quite as extensive ^{subject matter or} amount of detailed training offered as Sprint. Doesn't mention Spanish training as Sprint does</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES <i>It was...</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>70</u></p>	<p>NOTES <i>Not as extensive subject matter as outlined in Sprint proposal. Also no mention of Spanish as does Sprint.</i></p>

DATE: 11/18/99

EVALUATOR'S SIGNATURE: Phillip A. Moore

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CHECK LIST ITEM 14 MAXIMUM POINTS AVAILABLE 25	COUNSELING RFP REF. B-11
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>23</u></p>	<p>NOTES <i>Managers and supervisors trained and available 24/7. Extensive professional help available. Also provide EAP.</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Hamilton</p> <p style="margin-top: 20px;">POINTS: 22 <u>22</u></p>	<p>NOTES <i>Provide employee counseling beyond supervisor level and include monthly coaching</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>22</u></p>	<p>NOTES <i>Beyond on site counseling, Sprint provides counseling by professionals 24/7 EAP</i></p>
<p style="font-size: 1.2em; font-weight: bold; text-align: center;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>12.6</u></p>	<p>NOTES</p>

DATE: 11/18/99

EVALUATOR'S SIGNATURE: *Richard A. Moore*

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CHECK LIST ITEM 15 MAXIMUM POINTS AVAILABLE 100	PROCEDURES FOR RELAYING COMMUNICATIONS RFP REF. B-12
AT&T POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>63</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>70</u>	NOTES <i>Used customer profile to automatically select the type of svc the relay user prefers. It equates pricing of the calls.</i> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/23/97

EVALUATOR'S SIGNATURE: *Bill A. Wiza*

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CHECK LIST ITEM 16 MAXIMUM POINTS AVAILABLE 25	INTERACTION WITH ANSWERING MACHINES AND VOICE RESPONSE UNITS RFP REF. B-13
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>13.9</u></p>	<p>NOTES <i>Better method of message retrieval from answering machine.</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Hamilton</p> <p style="margin-top: 20px;">POINTS: 15.7 <u>15.7</u></p>	<p>NOTES <i>Requires handset by answering machine to record message from user answering machine. Very good method</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>15.7</u></p>	<p>NOTES <i>Requires handset by answering machine to retrieve message from user answering machine. Poor method</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>15.7</u></p>	<p>NOTES <i>Requires handset by answering machine to retrieve message from user answering machine. Poor method</i></p>

DATE: 11/27/03

EVALUATOR'S SIGNATURE: *Rick G. Moore*

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CHECK LIST ITEM 18 MAXIMUM POINTS AVAILABLE 25	ADDITIONAL LANGUAGES SERVED
AT&T	NOTES <i>Can serve on 261 languages</i>
POINTS: <u>25</u>	
Hamilton	NOTES <i>No additional languages</i>
POINTS: <u>0</u>	
Sprint	NOTES <i>has access to additional languages per item</i>
POINTS: <u>23</u>	
Vista	NOTES <i>No additional language provided</i>
POINTS: <u>0</u>	

DATE: 11/24/97

EVALUATOR'S SIGNATURE: *Paul A. Moore*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 21 MAXIMUM POINTS AVAILABLE 50	VOICE AND HEARING CARRYOVER RFP REF. B-18
AT&T POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Hamilton POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Sprint POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Vista POINTS: <u>37</u>	NOTES <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/22/99

EVALUATOR'S SIGNATURE: *[Signature]*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 23 MAXIMUM POINTS AVAILABLE 50	EMERGENCY CALLS RFP REF. B-20
AT&T POINTS: <u>35</u>	NOTES <i>Use letter for PSM number</i>
Hamilton POINTS: <u>38</u>	NOTES <i>Use letter for PSM number</i>
Sprint POINTS: <u>25</u>	NOTES <i>Use clarity credits for number or value - use to provide grade survey number</i>
Vista POINTS: <u>38</u>	NOTES <i>Use letter</i>

DATE: *11/27/00*

EVALUATOR'S SIGNATURE: *D. M. H. [Signature]*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 24 MAXIMUM POINTS AVAILABLE 200	BLOCKAGE RFP REF. B-21
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>200</u></p>	<p>NOTES <i>Design to run center of cell to 75% capacity, leaving the ability to handle more traffic. Excess traffic to occur at 2</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>50</u></p>	<p>NOTES <i>Offer not to block but cap internet usage on use of the switch. Down side of primary traffic to another center. No mention of 100 ip</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>50</u></p>	<p>NOTES <i>Service is on <u>power records</u> which does not help leg. record</i></p>
<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>150</u></p>	<p>NOTES <i>Will assist @ 120 blockage</i></p>

DATE: 11/22/99

EVALUATOR'S SIGNATURE: Richard L. Thomas

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 25 MAXIMUM POINTS AVAILABLE 200	ANSWER TIME RFP REF. B-22
<p>AT&T</p> <p>POINTS: <u>145</u></p>	<p>NOTES <i>4. to 6. see memo to and except survey situation. The RFP does not request survey data for issues to respondents.</i></p> <p><i>Simple of notes provided above memo to by the Hamilton</i></p>
<p>Hamilton</p> <p>POINTS: <u>151</u></p>	<p>NOTES <i>Pr, 33 memo to</i></p>
<p>Sprint</p> <p>POINTS: <u>151</u></p>	<p>NOTES <i>Use historical data for staffing to ensure time. Simple survey 15 min</i></p>
<p>Vista</p> <p>POINTS: <u>151</u></p>	<p>NOTES <i>Simple by 2 min</i></p>

DATE: 11/2/98

EVALUATOR'S SIGNATURE: *[Signature]*

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CHECK LIST ITEM 29 MAXIMUM POINTS AVAILABLE 50	EMERGENCY OPERATIONS RFP REF. B-26
<p style="font-size: 1.2em; font-weight: bold;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>38</u></p>	<p>NOTES <i>Automatic recovery by local to 8 other centers.</i></p> <p><i>AT&T owns platform and does its own repair.</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>37</u></p>	<p>NOTES <i>Has 4 other centers to route traffic.</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>37</u></p>	<p>NOTES <i>Not clear on exactly what specific procedure Sprint takes in emergency. ^{Other than routing traffic} A lot of discussion of the network, but not much on the actual center & procedures of the center. Has 11 other TRS centers 14 Regs very robust system.</i></p>
<p style="font-size: 1.2em; font-weight: bold;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>37</u></p>	<p>NOTES <i>Clear plan for out-of-state centers. Has 6 other centers.</i></p>

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CHECK LIST ITEM 31 MAXIMUM POINTS AVAILABLE 50	SERVICE EXPANSION RFP REF. B-28
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>32</u></p>	<p>NOTES <i>What until system is 90% utilized before expand service</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>32</u></p>	<p>NOTES <i>Maintain 10% spare capacity but reliance capacity at other centers is added to FL center.</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>40</u></p>	<p>NOTES <i>Expand service when 10% capacity is utilized</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>25</u></p>	<p>NOTES <i>Take 4 weeks to report on path.</i></p>

DATE: 11/2/84

EVALUATOR'S SIGNATURE: *Paul H. Moran*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 32 MAXIMUM POINTS AVAILABLE 50	NEW TECHNOLOGY RFP REF. B-29
AT&T	<p>NOTES <i>Has AT&T been added and to FL</i></p>
POINTS: <u>50</u>	
Hamilton	<p>NOTES <i>See cost + CR Use National Organization to buy as in technology</i></p>
POINTS: <u>30</u>	
Sprint	<p>NOTES <i>Negotiate cost. Use vendor for tech info.</i></p>
POINTS: <u>25</u>	
Vista	<p>NOTES <i>Negotiate cost. Use vendor for tech info</i></p>
POINTS: <u>25</u>	

DATE: 11/2/99

EVALUATOR'S SIGNATURE: *Richard A. Mason*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 33 MAXIMUM POINTS AVAILABLE 100	CONSUMER INPUT RFP REF. B-30
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES <i>Interactive forum, Albany Council, cost survey, call lists, C&P assessment, consumer input activities</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u>70</u></p>	<p>NOTES <i>What services? marketing, evaluation, advisory committee</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES <i>Focus group, meeting, consumer survey. Use city web-site. Sprint. Ask rep for various items. groups call on Web site</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u>75</u></p>	<p>NOTES <i>Will hold town meeting, work with PTEI, how to website, cost one line 2/1/7. In. have City. Invite users to visit and see the Albany Council</i></p>

DATE: 11/22/04

EVALUATOR'S SIGNATURE: Phillip C. Moore

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 34 MAXIMUM POINTS AVAILABLE 200	COMPLAINT RESOLUTION RFP REF. B-31
AT&T POINTS: <u>152</u>	NOTES <i>On line sample list # for mobile that it's requirements</i>
Hamilton POINTS: <u>155</u>	NOTES <i>is award in addition to other sig of RFP</i>
Sprint POINTS: <u>150</u>	NOTES
Vista POINTS: <u>155</u>	NOTES <i>Will provide website</i>

DATE: 11/27/99

EVALUATOR'S SIGNATURE: Robert G. Moore

**FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C**

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CHECK LIST ITEM 36 MAXIMUM POINTS AVAILABLE 50	BILLING ARRANGEMENTS RFP REF. B-33
<p align="center">AT&T</p> <p>POINTS: <u>50</u></p>	<p>NOTES <i>Can bill for all known call types</i></p>
<p align="center">Hamilton</p> <p>POINTS: <u>37.5</u></p>	<p>NOTES <i>Don't produce a bill. Most Altamonte are to the station for some local calls.</i></p>
<p align="center">Sprint</p> <p>POINTS: <u>50</u></p>	<p>NOTES <i>Can accept IXC & LEC calls plus some credit calls.</i></p>
<p align="center">Vista</p> <p>POINTS: <u>38</u></p>	<p>NOTES <i>Same as Hamilton except it states it will accept any LEC call.</i></p>

DATE: 11/2-1994

EVALUATOR'S SIGNATURE: *[Signature]*

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CHECK LIST ITEM 37 MAXIMUM POINTS AVAILABLE 50	END USER BILLING RFP REF. B-34
AT&T	<p>NOTES <i>Provided the notes were correct when the user called to have toll billed through AT&T. Billed from start time - not when CA advised to.</i></p>
POINTS: <u> 0 </u>	
Hamilton	<p>NOTES <i>Timing of call not in compliance with RFP</i></p>
POINTS: <u> 0 </u>	
Sprint	<p>NOTES <i>Appears to be charging for the called party services instead of when CA says period after explanation of relay. Relying on FISC & FIRI to do identity check - many errors.</i></p>
POINTS: <u> 0 </u>	
Vista	<p>NOTES <i>Not clear if timing of call is in compliance with the RFP.</i></p>
POINTS: <u> 30 </u>	

DATE: 11/24/97

EVALUATOR'S SIGNATURE: Paul A. Moore

FLORIDA RELAY SYSTEM
PROPOSAL EVALUATION FORM C

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CHECK LIST ITEM 38 MAXIMUM POINTS AVAILABLE 50	RELAYING INTERSTATE OR INTERNATIONAL RFP REF. B-35
AT&T POINTS: <u>37</u>	NOTES <i>No discount, but meets RFP req.</i>
Hamilton POINTS: <u>37</u>	NOTES <i>Don't bill, but meets RFP req.</i>
Sprint POINTS: <u>50</u>	NOTES <i>Good discount and meets RFP req.</i>
Vista POINTS: <u>37</u>	NOTES <i>Don't bill, but meets RFP req.</i>

DATE: 11/24/99

EVALUATOR'S SIGNATURE: Robert A. Moore

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 42 MAXIMUM POINTS AVAILABLE 25	SPECIAL NEEDS RFP REF. B-39
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p style="margin-top: 20px;">POINTS: <u> 20 </u></p>	<p>NOTES <i>Exhibit more info to list consumer options how they evaluate C&T equip but don't elaborate on exactly what will be provided.</i></p>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p style="margin-top: 20px;">POINTS: <u> 20 </u></p>	<p>NOTES <i>Use the "customer profile" method for plugging the CA that special needs is required Offer notes of equip available through service member and outreach.</i></p>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p style="margin-top: 20px;">POINTS: <u> 25 </u></p>	<p>NOTES <i>Please to contact for review to make table/visual integrity, video relay, speech to speech translator.</i></p>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p style="margin-top: 20px;">POINTS: <u> 18 </u></p>	<p>NOTES <i>Offer note in the "customer profile" that will alert the CA of special needs.</i></p>

DATE: 11/29/99

EVALUATOR'S SIGNATURE: Richard W. Moore

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CHECK LIST ITEM 43 MAXIMUM POINTS AVAILABLE 25	CUSTOM CALLING TYPE FEATURES (SPEED DIALING & LAST NUMBER REDIAL) RFP REF. B-40
AT&T	<p>NOTES <i>Up to 20 number stored</i> <i>Not offering ^{last # dial} unless it become an integral feature</i></p>
POINTS: <u>22</u>	
Hamilton	<p>NOTES <i>Up to 10 number stored</i> <i>Will provide last # dial after initial 6 months</i></p>
POINTS: <u>22</u>	
Sprint	<p>NOTES <i>Up to 10 number stored for speed dial</i> <i>Can provide last # dial from previous session</i></p>
POINTS: <u>25</u>	
Vista	<p>NOTES <i>Up to 20 number stored</i> <i>Cannot provide last # dial for previous relay session</i></p>
POINTS: <u>15</u>	

DATE: 11/29/99

EVALUATOR'S SIGNATURE: *Richard A. Moran*

**FLORIDA RELAY SYSTEM
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CHECK LIST ITEM 44 MAXIMUM POINTS AVAILABLE 200	ALL UNSOLICITED FEATURES IN BASIC RELAY SERVICE PRICE PROPOSAL RFP REF. B-41
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AT&T	NOTES 711, 900/876, Cellular service, Prepaid Plan, DA svc, Paging, Telewriter, W/TTY
POINTS: <u>175</u>	

Hamilton	NOTES Customers profile information, Web site
POINTS: <u>125</u>	

Sprint	NOTES Cellular svc, Paging svc, Dual service pricing
POINTS: <u>170</u>	

Vista	NOTES 711 svc, Relies predominantly on customer profile information, Corporate calling
POINTS: <u>130</u>	

DATE: 11/29/94

EVALUATOR'S SIGNATURE: Rudolph A. Mason

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CHECK LIST ITEM 59 MAXIMUM POINTS AVAILABLE 200	EXPERIENCE AND CUSTOMER REFERENCES RFP REF. C-5
<p style="text-align: center; font-size: 1.2em;">AT&T</p> <p>POINTS: <u>200</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Hamilton</p> <p>POINTS: <u>200</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Sprint</p> <p>POINTS: <u>200</u></p>	<p>NOTES</p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p style="text-align: center; font-size: 1.2em;">Vista</p> <p>POINTS: <u>150</u></p>	<p>NOTES <i>have more for the other</i></p> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

DATE: 11/31/09

EVALUATOR'S SIGNATURE: D. H. M.