

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date: February 2, 2000

Docket No. 000131-TI

- 1. Division Name/Staff Name: Communications/T.Williams
- 2. OPR: T.Williams
- 3. OCR: _____
- 4. Suggested Docket Title: Request to change the name on Interexchange Telecommunications Certificate No. 3558 from FRONTIER COMMUNICATIONS INTERNATIONAL, INC. to GLOBAL CROSSING NORTH AMERICAN NETWORKS, INC.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:

- Documentation is attached.
- Documentation will be provided with the recommendation.

DOCUMENT NUMBER-DATE
01540 FEB-38
FPSC-RECORDS/REPORTING



February 1, 2000
Via Overnight Delivery

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Walter D'Haeseleer
Director of Communications
Florida Public Service Commission
Division of Communications
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**RE: Change of Name of Frontier Communications International Inc. to
Global Crossing North American Networks, Inc.
Proposed Effective Date: March 4, 2000**

Dear Mr. D'Haeseleer:

Enclosed are the original and three (3) copies of a tariff revision filed on behalf of Global Crossing North American Networks, Inc. formerly known as Frontier Communications International Inc. Also enclosed is a copy of the Secretary of State Amended Certificate of Authority approving the name change, and sufficient address stickers for the headers and footers of the remaining current tariff pages on file with the Commission.

In addition we are enclosing a Global Crossing information sheet containing the current company contact and officer information, please distribute this sheet to all relevant internal departments.

In addition to the name change, the Company will be implementing physical facilities in Florida and requests facilities-based authority. Upon review and approval of this name change filing, and facilities-based status, please reissue the certificate to provide service in the name of Global Crossing North American Networks, Inc.

The Company respectfully requests this tariff revision to become effective on March 4, 2000.

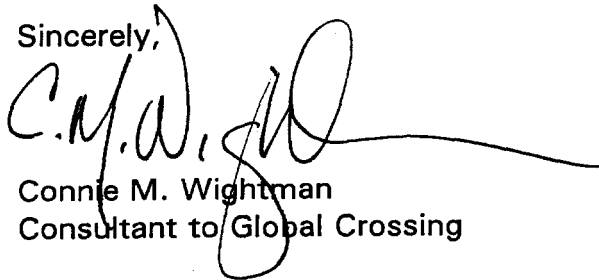
February 1, 2000
Mr. Walter D'Haeseleer
Page 2

Pages included in this filing are as follows:

2 nd Revised Sheet 1	Revises company name;
20 th Revised Sheet 2	Revises company name and updates check sheet;
16 th Revised Sheet 3	Revised company name and updates check sheet;
2 nd Revised Sheet 6	Revises company name;
2 nd Revised Sheet 9	Revises company name;
5 th Revised Sheet 10	Revises company name;
Original Sheet 10.1	Revised company name;
3 rd Revised Sheet 11	Revises company name;
2 nd Revised Sheet 13	Revises company name;
2 nd Revised Sheet 19	Revises company name;
2 nd Revised Sheet 20	Revises company name;
2 nd Revised Sheet 21	Revises company name;
2 nd Revised Sheet 23	Revises company name;
2 nd Revised Sheet 24	Revises company name;
3 rd Revised Sheet 25	Revises company name;
2 nd Revised Sheet 33	Revises company name;
2 nd Revised Sheet 44	Revises company name;
2 nd Revised Sheet 45	Revises company name
2 nd Revised Sheet 62	Revises company name.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions regarding this filing may be directed to my attention at (407) 740-8575.

Sincerely,



Connie M. Wightman
Consultant to Global Crossing

CW/im.

Enclosure

cc: Michael Nighan, Global Crossing
File: Frontier / Global Crossing
TMS: FLI0001



Global Crossing North American Networks, Inc. Contact, Officer and General Information Sheet

Company Previously Known As:

Frontier Communications International Inc.

Address all Correspondence to:

180 South Clinton Avenue
Rochester, NY 14646-0600

Tariff and Compliance Contact:

Ronald G. Rodemerk	
phone -	716.777.5627
fax -	716.325.3096

State Agency Complaint Contact:

Petra Malik	
phone -	716.777.8249
fax -	716.325.3096

Customer Service Numbers:

Consumer Accounts -	800.482.4848
Commercial Accounts-	800.466.4600

Corporate Officers:

(see attachment)

Directors, Officers Report

Global Crossing North American Networks, Inc.

Friday, January 14, 2000

DIRECTORS

Robert L. Barrett Director
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

Joseph P. Clayton Director
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646

James G. Dole Director
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

EXECUTIVE OFFICERS

OFFICERS

Joseph P. Clayton Chief Executive Officer
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646

James G. Dole Treasurer
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

Anthony J. Cassara Senior Vice President
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

Donna L. Reeves-Collins Vice President
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646

Josephine S. Trubek Secretary
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

Barbara J. LaVerdi Assistant Secretary
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

Richard N. Kappler Assistant Treasurer
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0700

James F. Mulcahy Assistant Treasurer
Primary Address: 180 South Clinton Avenue
Rochester, New York 14646-0600

Susan I. Sipperley

Primary Address:

Assistant Treasurer

30300 Telegraph Road
Bingham Farms, Michigan 48010

Robert L. Barrett

Primary Address:

Executive Vice President

180 South Clinton Avenue
Rochester, New York 14646-0700

Joseph P. Clayton

Primary Address:

President

180 South Clinton Avenue
Rochester, New York 14646

Harold M. Winfield

Primary Address:

Chief Financial Officer

180 South Clinton Avenue
Rochester, New York 14646



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

November 22, 1999

CSC

TALLAHASSEE, FL

Re: Document Number F9400000776

The Amendment to the Application of a Foreign Corporation for FRONTIER COMMUNICATIONS INTERNATIONAL INC. which changed its name to GLOBAL CROSSING NORTH AMERICAN NETWORKS, INC., a Delaware corporation authorized to transact business in Florida, was filed on November 22, 1999.

Should you have any questions regarding this matter, please telephone (850) 487-6050, the Amendment Filing Section.

Cheryl Coulliette
Document Specialist
Division of Corporation

Letter Number: 099A00055763

Account number: 072100000032

Account charged: 35.00

PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)

1. Frontier Communications International Inc.
Name of corporation as it appears on the records of the Department of State.
2. Delaware Incorporated under laws of
3. February 16, 1994 Date authorized to do business in Florida

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? 9/29/99
5. Global Crossing North American Networks, Inc.
Name of corporation after the amendment, adding suffix "corporation" "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.
6. If the amendment changes the period of duration, indicate new period of duration.

New Duration
7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

New Jurisdiction

FILED
99 NOV 22 AM 11:31
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Barbara J. LaVerdi Signature 9/28/99 Date

Barbara J. LaVerdi Typed or printed name Assistant Secretary Title

State of Florida

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE A. GARCIA



DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(904) 488-1280

Public Service Commission

AUTHORITY NUMBER: T-94-661
January 27, 1995

Mr. Dale M. Gregory
Chief Executive Officer
Frontier Communications International, Inc.
180 South Clinton Avenue
Rochester, NY 14646

Dear Mr. Gregory:

This letter is notification that your request to change your company name from RCI Long Distance, Inc. to Frontier Communications International, Inc. filed under Authority Number T-94-661 was approved in Docket Number 941288-TI, Order Number PSC-95-0074-FOF-TI and became effective January 22, 1995 when the revised tariff sheets and name labels were incorporated in your current tariff on file with the Florida Public Service Commission.

Any subsequent changes to the tariff must be received by the Commission thirty (30) days before the effective date.

Sincerely,


Walter D'Haeseleer
Director
Division of Communications

WD'H/JGS/tjb
Attachments
cc: Division of Consumer Affairs
ixcltrb(6)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of name change on Interexchange Telecommunications Certificate No. 3358 from RCI LONG DISTANCE, INC. to FRONTIER COMMUNICATIONS INTERNATIONAL, INC.) DOCKET NO. 941288-TI) ORDER NO. PSC-95-0074-FOF-TI) ISSUED: January 12, 1995)))))

ORDER ACKNOWLEDGING CHANGE IN NAME

BY THE COMMISSION:

By letter dated December 2, 1994, Technologies Management, Inc., representing RCI Long Distance, Inc., holder of Certificate No. 3558, requested that the certificate be amended to reflect the new corporate name, Frontier Communications International, Inc. Upon review of the Department of State, Division of Corporation's records, it appears that the company has properly registered its new name. Accordingly, we find it appropriate to amend Certificate No. 3558 to reflect the new operating name.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the request by Technologies Management to change the name on Certificate No. 3558 from RCI Long Distance, Inc., to Frontier Communications International, Inc. is approved. It is further

ORDERED that the name change shall be effective ten (10) days from the date of this Order. It is further

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission, this 12th day of January, 1995.

Blanca S. Bayó

BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

SHS

~~DOCUMENT NUMBER-DATE~~

00389 JAN 12 1995

~~FPSC-RECORDS/REPORTING~~

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 941288-TI
name change on Interexchange) ORDER NO. PSC-95-0074-FOF-TI
Telecommunications Certificate) ISSUED: January 12, 1995
No. 3358 from RCI LONG DISTANCE,)
INC. to FRONTIER COMMUNICATIONS)
INTERNATIONAL, INC.)
_____)

ORDER ACKNOWLEDGING CHANGE IN NAME

BY THE COMMISSION:

By letter dated December 2, 1994, Technologies Management, Inc., representing RCI Long Distance, Inc., holder of Certificate No. 3558, requested that the certificate be amended to reflect the new corporate name, Frontier Communications International, Inc. Upon review of the Department of State, Division of Corporation's records, it appears that the company has properly registered its new name. Accordingly, we find it appropriate to amend Certificate No. 3558 to reflect the new operating name.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the request by Technologies Management to change the name on Certificate No. 3558 from RCI Long Distance, Inc., to Frontier Communications International, Inc. is approved. It is further

ORDERED that the name change shall be effective ten (10) days from the date of this Order. It is further

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission, this 12th day of January, 1995.

/s/ Blanca S. Bayó

BLANCA S. BAYÓ, Director
Division of Records and Reporting

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-904-488-8371.

(S E A L)

SHS

ORDER NO. PSC-95-0074-FOF-TI
DOCKET NO. 941288-TI
PAGE 2

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Civil Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for)
Certificate to Provide)
Interexchange Telecommunications)
Services, with Alternative)
Operator Services.)

RCI LONG DISTANCE, INC.)

DOCKET NO. 940307-TI

ORDER NO. PSC-94-0621-FOF-TI

ISSUED: May 24, 1994

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JULIA L. JOHNSON
DIANE K. KIESLING

NOTICE OF PROPOSED AGENCY ACTION
ORDER GRANTING CERTIFICATE TO
PROVIDE INTEREXCHANGE TELECOMMUNICATIONS
AND ALTERNATIVE OPERATOR SERVICES

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding in accordance with Rule 25-22.029, Florida Administrative Code.

RCI Long Distance, Inc. (RCI), filed an application for certificate of public convenience and necessity to provide interexchange telecommunications and alternative operator services. The application contains the required background information and the proposed tariff. Having considered this application, it appears that it is in the public interest to grant, to RCI, a certificate to provide interexchange telecommunications and alternative operator services.

Interexchange telecommunications services providers are charged with the responsibility of complying with the appropriate provisions of Chapter 364, Florida Statutes, and Chapters 25-4 and 25-24, Florida Administrative Code. Moreover, pursuant to the

ORDER NO. PSC-94-0621-FOF-TI

DOCKET NO. 940307-TI

PAGE 2

provisions of Order No. 16804, interexchange telecommunications services providers are prohibited from constructing facilities to bypass a local exchange company without express prior approval from this Commission. Alternative operator services providers are subject to our decisions in Docket No. 871394-TP, including, but not limited to, Order No. 20489, issued December 21, 1988.

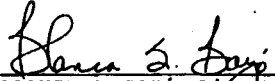
This docket will be closed following the expiration of the period specified in the Notice of Further Proceedings or Judicial Review section of this Order unless an appropriate petition, protesting the application, is filed by one whose substantial interests may or will be affected by this proposed agency action, as provided in Rules 25-22.029 and 25-22.036(7)(a), Florida Administrative Code.

It is, therefore,

ORDERED by the Florida Public Service Commission that we hereby grant, to RCI Long Distance, Inc., a certificate to provide interexchange telecommunications and alternative operator services subject to the conditions stated in the body of this Order. It is further

ORDERED that, unless a person whose interests are substantially affected by the action proposed herein files a petition in the form and by the date specified in the Notice of Further Proceedings or Judicial Review, this order shall become effective on the following date and this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 24th day of May, 1994.


BLANCA S. BAYO, Director
Division of Records and Reporting

(S E A L)

MMB

DOCUMENT NUMBER-DATE

05053 MAY 24 94

FFSC-RECORDS/REPORTING

ORDER NO. PSC-94-0621-FOF-TI
DOCKET NO. 940307-TI
PAGE 3

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

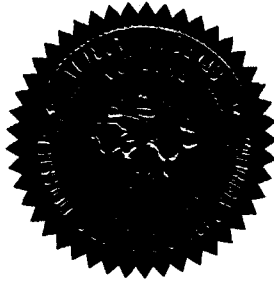
The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on June 14, 1994.

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.



DIRECTOR OF RECORDS AND REPORTING

James S. Fung

Florida Public Service Commission

BY ORDER OF THE

This Certificate shall remain in force and effect until amended, suspended, cancelled or revoked by Order of this Commission.

Order No. PSC-94-0621 in the territory described therein.

Commission, and the conditions and provisions prescribed in Florida Statutes, the Rules, Regulations and Orders of this to provide telecommunication service in accordance with Chapter 364,

whose principal address is 180 South Clinton Avenue
Rochester, NY 14646
RGT LONG DISTANCE, INC.

Upon consideration of the record in the above numbered docket, it is ORDERED that authority be and is hereby granted to

Telephone Certificate of Public Convenience and Necessity

Florida Public Service Commission



Order No. PSC-94-0621-F0F-T1 Date June 15, 1994

Docket No. 940307-T1 Certificate No. 3558

TITLE PAGE
FLORIDA TELECOMMUNICATIONS TARIFF
OF
GLOBAL CROSSING NORTH AMERICAN NETWORKS, INC. (T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunication services provided by Global Crossing North American Networks, Inc. ("Global Networks") with principal offices located at 180 South Clinton Avenue, Rochester, New York 14646. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business. (T) (T)

ISSUED: February 2, 2000

EFFECTIVE DATE: March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

CHECK SHEET

Sheets of this tariff as indicated below are effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

SHEET	REVISION		SHEET	REVISION	
1	Second	*	33	Second	*
2	Twentieth	*	34	Original	
3	Sixteenth	*	35	First	
4	Original		36	First	
5	Fifth		37	Original	
6	Second	*	38	Original	
7	Original		39	Original	
8	Original		40	Original	
9	Second	*	41	Original	
10	Fifth	*	42	Second	
10.1	First	*	42.1	Second	
11	Third	*	42.2	Original	
12	First		43	First	
13	Second	*	43.1	First	
14	Original		43.2	Original	
15	Original		43.3	First	
16	Original		43.4	First	
17	Original		43.5	First	
18	Original		43.6	First	
19	Second	*	44	Second	*
20	Second	*	45	Second	*
21	Second	*	46	Original	
22	First		47	Original	
23	Second	*	48	Original	
24	Second	*	49	Fifth	
25	Third	*	50	First	
26	Original		50.1	Second	
27	Original		51	Original	
28	Original		52	Second	
29	Original		53	Original	
30	Original		54	Second	
31	Original		55	Original	
32	Original				

* Indicates new or revised sheet with this filing

ISSUED: February 2, 2000

EFFECTIVE: March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

CHECK SHEET, (Cont'd.)

SHEET	REVISION	SHEET	REVISION
56	Original		
57	Second		
58	Second		
59	Second		
60	Second		
61	Third		
61.1	Second		
62	Second		*
63	Second		
63.1	Third		
64	Original		
65	Third		
66	Second		
66.1	First		
66.2	Original		
66.3	First		
66.4	First		
67	Third		
68	First		

* Indicates new or revised sheet with this filing

ISSUED: February 2, 2000

EFFECTIVE:

March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

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(T)

ISSUED: February 2, 2000

EFFECTIVE: March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O.	-Central Office	
Corp.	-Corporation	
FCC	-Federal Communications Commission	
FPSC	-Florida Public Service Commission	
Global Crossing	-Global Crossing North American Networks, Inc.	(T)
IXC	-Interexchange Carrier	
LATA	-Local Access and Transport Area	
LEC	-Local Exchange Carrier	
MTS	-Message Telecommunications Service	
PBX	-Private Branch Exchange	

ISSUED: February 2, 2000

EFFECTIVE: March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

1.2 Definitions

1-800 Operator Service - Calls which are placed by dialing a Company provided access number to place a collect or third party-billed call with the assistance of an operator, live or automated in a voice response unit.

Access Line - An arrangement which connects the Customer's location to a Global Crossing North American Networks, Inc. switching center or point of presence. (T)

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Business Line Termination - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Florida Public Service Commission.

Company or Carrier - Global Crossing North American Networks, Inc. (T)
unless otherwise clearly indicated by the context.

ISSUED: February 2, 2000

EFFECTIVE:

March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

Customer - The person, firm, corporation, or other entity which orders and establishes service with the Company, either for its own use or for purposes of resale; and who accesses the Company's network via presubscription, dedicated access, travel and debit card services, or by dialing the Company's 10XXX or 101XXXX, 950, 700 or 500 access codes; and who is responsible for the payment of charges and for compliance with the Company's tariffs. The term "Customer" shall also include a person, firm, corporation or other entity that has not established an account with the Company but 1) accesses and uses the Company's network for telecommunications services via an access code belonging to the Company or any of its affiliates or subsidiaries; 2) places an operator service call from a telephone made available to transient users and presubscribed to the Company, or accepts charges for a collect or third party call carried by the Company; or 3) otherwise accesses the Company's network and receives services for which no other Customer is obligated to compensate the Company.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-Global Crossing calling card or credit card. (T)

Day Rate Period - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

ISSUED: February 2, 2000

EFFECTIVE:

March 4, 2000

ISSUED BY: Manager - Tariffs and Compliance (T)
180 South Clinton Avenue
Rochester, New York 14646
(716) 777-8000 (T)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Dedicated Access - See Special Access.

End User - See Customer.

Equal Access - The ability of the Carrier to serve End Users on a presubscribed basis rather than through the use of dial access codes.

Evening Rate Period - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

FPSC - The Florida Public Service Commission.

Global Crossing - Used throughout this tariff to mean Global Crossing North American Networks, Inc. unless clearly indicated otherwise by the text. (T)
(T)

Holidays - Holidays observed by the Carrier as specified in this tariff.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company

Night/Weekend Rate Period - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

Operator Dialed Surcharge - This charge applies to calls when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of Global Crossing (T)

Global Crossing is a resale common carrier providing intrastate telecommunications services within the State of Florida. (T)

Service is provided twenty-four (24) hours per day, seven (7) days a week.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by Global Crossing North American Networks, Inc. within the state of Florida. (T)

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.6 Minimum Service Period

The minimum service period is one month (30 days).

2.7 Cancellation by Customer

Unless otherwise specified elsewhere in this tariff or by mutually accepted contract between the Customer and the Company, service may be canceled by the Subscriber or Customer on not less than 30 days prior written notice to the Company.

2.8 Refusal or Discontinuance by Company

2.8.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. Global Crossing will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated. (T)

2.8.2 Global Crossing may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency: (T)

- (A) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (B) For use of telephone service for any purpose other than that described in the application.
- (C) For neglect or refusal to provide reasonable access to Global Crossing or its agents for the purpose of inspection and maintenance of equipment owned by Global Crossing or its agents. (T)

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.8 Refusal or Discontinuance by Company, (Cont'd)

- (D) For noncompliance with or violation of Commission regulation or Global Crossing's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination. (T)
- (E) For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the customer's regular monthly bill for service.
- (F) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Global Crossing's equipment or service to others. (T)
- (G) Without notice in the event of tampering with the equipment or services owned by Global Crossing or its agents. (T)
- (H) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Global Crossing may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. (T)
- (I) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
- (J) For periods of inactivity over sixty (60) days.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.9 Limitations of Service

- 2.9.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.9.2 Global Crossing reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law. (T)
- 2.9.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.9.4 Global Crossing reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company. (T)

2.10 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers or Subscribers reselling or rebilling Global Crossing's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission. (T)

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.14 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer or the Subscriber is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.15 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.16 Other Rules

2.16.1 Global Crossing reserves the right to validate the credit worthiness of Customers or Authorized Users through available verification procedures. Where a travel card code cannot be validated, the Customer or Authorized User may be required to provide an acceptable alternate billing method or the Carrier may refuse to place the call. (T)

2.16.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the FPSC.

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.17 Special Conditions Applicable to Operator Services

2.17.1 Subscribers must place a notice on or near each instrument that provides transient access to Global Crossing's operator services. The notice will be provided by Global Crossing North American Networks, Inc. unless contractual agreement transfers the requirement to the call aggregator (as is frequently the case for LEC-provided public or semi-public service.) In all cases the notice will include the following information, customized for the individual installation: (T)

- (A) InterLATA operator service is provided by Global Crossing. (T)
- (B) Per Call Service Charges: [as per product description and rate described elsewhere in this tariff]
- (C) Calls may be billed to most telephone company calling cards or to major credit cards such as MasterCard or American Express.
- (D) Please consult the local telephone company directory or local telephone company operator for intraLATA dialing instructions and rates.
- (E) To place an interLATA call dial [access code where applicable] + 0 + area code + interLATA telephone number.
- (F) The establishment surcharge for Local Calls is: \$X.XX/X% (to be billed by establishment).
- (G) The establishment surcharge for Long Distance Calls is: \$X.XX/X% (to be billed by establishment).
- (H) Global Crossing's interLATA rates may be obtained by dialing [the toll free number provided by Global Crossing]. (T)

When the premises equipment functions differently than stated above, the tent card or sticker will be modified to reflect the actual dialing pattern. (T)

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SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)

2.17 Special Conditions Applicable to Operator Services, (cont'd.)

- 2.17.2 Any applicable surcharges billed at check out time by a hotel/motel Subscriber for local or long distance calls must also be stated on the tent card. Subscriber surcharges will not be billed on telephone bills by Global Crossing. (T)
- 2.17.3 So long as Florida Rules require, IntraLATA "0+" calls and all "0-" (zero minus) calls will be routed to the local exchange carrier. Where the capability exists, the local exchange carrier will route 0- interLATA calls to the presubscribed carrier of the access line. In all other cases the local carrier will route 0- interLATA calls as determined by applicable state and federal laws.
- 2.17.4 Calls handled and billed by Global Crossing. will be audibly and distinctly branded "Global Crossing Tele-services" at the beginning and end of the operator treatment portion of the call and prior to the commencement of billing. Callers may disconnect from the call after the brand and prior to connection without incurring any call charges. (T)
(T)
- 2.17.5 The Company shall provide an opportunity for each caller to be identified by name to the called party before any collect calls may be completed.

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SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)

3.7 Switched Message Service

3.7.1 General Description

Switched Message Service offers Customers the use of the communications facilities shared among multiple users. When a Switched Message Service call is established in one time-of-day rate period and ends in another, the rate in effect during each rate period is applied to the portion of the total call occurring during that rate period.

3.7.2 Frontrunner Service

Frontrunner Service is a multipoint, switched service allowing Subscribers to originate calls via local telephone access lines, including Equal Access lines which are presubscribed to the Carrier. All calls are rounded to the next higher full minute. Per minute usage charges apply to each call. Volume discounts apply. Subscribers will automatically receive increased volume discounts as their monthly usage increases. All calls will be rated at the appropriately discounted Per Minute Usage Charge for the usage tier achieved. Discounts do not apply to Directory Assistance or Operator Assisted calls. No other volume discounts will be applied to this service. Frontrunner Subscribers will receive a retroactive discount on all calls to their most frequently called area code in each billing period where their total usage exceeds the specified amount. OMNI Card Option allows all Frontrunner Subscribers to originate calls via a Carrier-provided 800 number. All OMNI Card Option calls are rounded to the next higher full minute. Intrastate and interstate Frontrunner and OMNI Card Option usage and international usage will be combined for purposes of applying discounts. Discounts will also be applied to all OMNI Card Option Usage. Frontrunner and Frontrunner OMNI Card Subscribers, who are Global Crossing VISA Card holders in good standing will receive annually a retroactive discount on all usage up to the Maximum Discount amount. (T)

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SECTION 4.0 - RATES, (Cont'd)

4.2 Exemptions and Special Rates

4.2.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the off-day rate during business day hours. Discounts do not apply to per call add-on charges for services when the call is placed by a method that would normally incur the surcharge.

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Global Crossing will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing. (T)

4.2.3 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance to a caller who identified him or herself as being handicapped and unable to dial the call because of the handicap.

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SECTION 4.0 - RATES, (Cont'd)

4.9 Operator Services, (Cont'd)

4.9.3 Pay Telephone Option

So long as the rules of the FPSC allow, Global Crossing offers an optional plan to private pay telephone service providers whereby the applicable end user rates are those contained in sections 4.9.1 and 4.9.2. In addition, the pay telephone service provider may include an optional surcharge of up to \$0.25. (T)

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