



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

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**DATE:** February 11, 2000  
**TO:** Dr. Mary Bane, Deputy Executive Director/Technical  
**FROM:** Brenda H. Hawkins, Division of Communications (3-6556) *BHHH*  
Tim Vaccaro, Division of Legal Services  
**RE:** Docket 000104-TL - Frontier Communications of the South, Inc. Tariff Filing

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Dr. Bane, Item #24, Docket #000104-TL is listed on the upcoming Agenda (Feb. 15th). The recommendation filed for this docket was to include Attachments A & B, but they were inadvertently not filed with the recommendation.

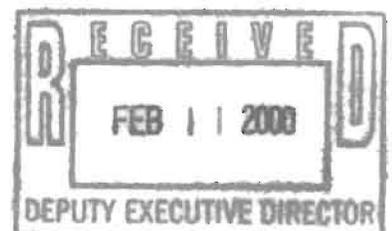
Attached are copies of Attachment A & B, and if there is anything I need to do to inform others of this mistake, please let me know. Thank you.

*OK*  
*MAB*  
*2/11/00*  
*Give copies to the*  
*Commissioners' aides*

DOCUMENT NUMBER-DATE

01858 FEB 11 08

FPSC-RECORDS/REPORTING



Docket No. 000104 TL  
February 3, 2000

GENERAL SUBSCRIBER SERVICES

Attachment A

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC - Tariff No. 2  
Section A2.  
First Revised Sheet 16  
Canceling Original Sheet 16

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GENERAL REGULATIONS (Cont'd)

N. Deposits (Cont'd)

6. The Telephone Company will maintain records indicating the names of customers having deposits on file, the premises occupied by a customer at the time the deposit was placed, the date and amount of the deposit, and a record of all transactions concerning each customer deposit.
7. Non-transferable certificates of deposit will be issued to each customer and means provided so that the customer may claim the deposit if the certificate is lost. These certificates shall contain the notice that after 90 days' service the subscriber is entitled to refund of any deposit over and above an amount equal to one month's Local Service plus two months' actual average Toll Service.
8. The amount of deposit, plus any interest applicable, may be refunded by the Telephone Company at any time or when the contract is terminated; the deposit plus any interest due will be applied to any indebtedness due the Telephone Company for telephone service charges under the contract. In the latter case, refund to the customer will be made no later than 45 days after service has been discontinued.

O. Charge Accounts

1. Charge accounts are non-existent telephone numbers used to provide customers who desire this service a special billing account with the Telephone Company. The account may resemble a regular exchange telephone number, for example 368-0001 (an Atmore, AL number except that the zero thousand group of numbers in Atmore, AL are non-working numbers); or the account number may be a number which does not resemble a regular number, for example 999-0002 (a number useable for this purpose which would not be recognized by any operator as a regular telephone number).
2. The monthly charge for maintaining this service is \$2.50 which is a flat, minimum monthly charge in addition to whatever other charges may be on the account. (I)
3. The Telephone Company reserves the right to furnish this service only when a well-defined need exists, and when the customer can evidence a good credit rating.

(D)  
(D)

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Issued By: Richard Burgess,  
General Manager

Date Issued: January 20, 2000

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC - Tariff No. 2  
Section A9.  
First Revised Sheet 1  
Canceling Original Sheet 1

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FOREIGN EXCHANGE SERVICE

A. General

1. Foreign Exchange Service is exchange service furnished to a subscriber from a Central Office to an exchange other than the one that normally serves the area in which the subscriber is located.
2. Foreign Exchange Service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally, but will do so where facilities of such a character are available as will permit satisfactory telephone transmission and where the service is warranted by the circumstances involved.
3. Foreign Exchange Service may be provided only in connection with Private Branch Exchange Trunk lines and individual line business or residence service. The service will be furnished only at one location or premise for each channel of circuit.

B. Foreign Exchange Service will be furnished in compliance with the Tariff of the Bell System Company concerned or operating in the general area involved, or with the Tariff of AT&T Communications Company.

C. "800" type foreign exchange listings in the white pages of the telephone directory will be \$3.00 per month, billable and payable for the entire 12 month normal directory life at the time of publication or before. No free listings will be provided in the yellow pages on such FX listings. (1)

D. For the fixed Recurring rate element and the Non-Recurring charge associated with the interoffice channel between Exchange Telephone Company and Central Offices, fifty percent (50%) of each Telephone Company's rate will apply for each end of the interoffice channel provided. If the Telephone Company does not bill for either end of the interoffice channel, then the fixed Recurring charge and Non-Recurring charge shall not apply.

Issued By: Richard Burgess,  
General Manager

Date Issued: January 20, 2000

Effective: \_\_\_\_\_

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC - Tariff No. 2  
Section A13.  
First Revised Sheet 5  
Canceling Original Sheet 5

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Features (Cont'd)

2. Advance Feature Definitions (Cont'd)

- g. Anonymous Call Rejection (ACR) - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, a Caller ID Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "\*77" (1177 on rotary phones) and can be deactivated by dialing "\*87" (1187 on rotary phones). ACR is included with Caller ID Name only. (C)

A call can be completed to a Caller ID Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card or (3) placing the call after unblocking the telephone number and name.

- h. Call Waiting Deluxe - This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone. The customer must subscribe to a Caller ID feature and Call Forward Don't Answer feature to use this feature.

- i. Call Selector - Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

- j. Operator Call Screening - Operator Call Screening will be provided to alert operator and carrier systems that the call is originating from a CLS line and may require special handling and billing treatment.

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Issued By: Richard Burgess,  
General Manager

Date Issued: January 20, 2000

Effective: \_\_\_\_\_

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, Inc.  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13.  
 First Revised Sheet 9  
 Canceling Original Sheet 9

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

**A. Custom Calling Services (Cont'd)**

**6. Rates**

**b. Min and Max Ranges for Rates**

	<u>Monthly Rates</u>			
	<u>Residence</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
<b>(1.) <u>Basic Features</u></b>				
Call Waiting/Cancel Call Waiting	\$ .50	\$6.00	\$ .50	\$7.00
Three-Way Calling	\$ .50	\$6.00	\$ .50	\$7.00
Call Forwarding	\$ .50	\$6.00	\$ .50	\$7.00
Call Forward Busy/Don't Answer	\$ .50	\$6.00	\$ .50	\$7.00
Speed Calling (8 Code)	\$ .50	\$6.00	\$ .50	\$7.00
Speed Calling (30)	\$ .50	\$6.00	\$ .50	\$7.00
Call Transfer	\$ .50	\$6.00	\$ .50	\$7.00
Automatic Off-Hook Dialing	\$ .50	\$6.00	\$ .50	\$7.00
Call Wake-Up	\$ .50	\$6.00	\$ .50	\$7.00
Shared Speed Calling	\$ .50	\$6.00	\$ .50	\$7.00
Warm Line	\$ .50	\$6.00	\$ .50	\$7.00
Remote Access-Call Forward Var.	\$ .50	\$6.00	\$ .50	\$7.00
Visual Message Waiting Indication	\$ .30	\$6.00	\$ .30	\$7.00
Audible Message Waiting Indication	\$ .30	\$6.00	\$ .30	\$7.00
<b>(2.) <u>Advanced Features</u></b>				
Do Not Disturb	\$ .50	\$10.00	\$ .50	\$10.00
Personal Ringing	\$ .50	\$10.00	\$ .50	\$10.00
**Caller ID	\$ .50	\$10.00	\$ .50	\$10.00
Caller ID Name	\$ .50	\$11.00	\$ .50	\$11.00
Call Return	\$ .50	\$10.00	\$ .50	\$10.00
Repeat Dialing	\$ .50	\$10.00	\$ .50	\$10.00
Call Selector	\$ .50	\$10.00	\$ .50	\$10.00
Preferred Call Forwarding	\$ .50	\$10.00	\$ .50	\$10.00
Call Block	\$ .50	\$10.00	\$ .50	\$10.00
Operator Call Screening	N/A	N/A	\$ .50	\$10.00
Anonymous Call Rejection	\$ .00	\$00.00	\$ .00	\$00.00
Toll Control with PIN	\$ .50	\$10.00	\$ .50	\$10.00
Priority Ringing	\$ .50	\$10.00	\$ .50	\$10.00
Special Call Acceptance	\$ .50	\$10.00	\$ .50	\$10.00
Call Waiting Deluxe	\$ .50	\$10.00	\$ .50	\$10.00

\*\*Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Name.

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(D)  
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Issued By: **Richard Burgess,**  
 General Manager

Date Issued: January 20, 2000

Effective: \_\_\_\_\_

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, Inc.  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13.  
 First Revised Sheet 10  
 Canceling Original Sheet 10

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

**A. Custom Calling Services (Cont'd)**

**6. Rates**

**b. Min and Max Ranges for Rates (Cont'd)**

	<u>Per Activation Rates</u>			
	<u>Residence</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
<b>(3.) <u>Usage Sensitive Features</u></b>				
Call Tracing (per activation)	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Three Way Calling (per activation)	\$ .50	\$ 4.00	\$ .50	\$ 4.00

- (a.) There is no connection charge associated with Call Tracing
- (b.) Charges apply for successful activation only.
- (c.) The monthly maximum for usage sensitive features is \$10.00

(D)

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**Issued By:** Richard Burgess,  
 General Manager

**Date Issued:** January 20, 2000

**Effective:** \_\_\_\_\_

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue

Florida PSC – Tariff No. 2  
First Revised Original Sheet 14  
Canceling Original Sheet 14

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

**A. Custom Calling Services (Cont'd)**

**6. Rates (Cont'd)**

**c. Actual Rates**

**(1.) Rates per Line:**

	Monthly Rates						USOC
	Residence			Business			
	Min.	Max.	Actual	Min.	Max.	Actual	
<b>Basic Features</b>							
Call Wait/Cancel Call Wait	\$.50	\$6.00	\$3.00	\$.50	\$7.00	\$3.00	(CW)
Three-Way Calling	.50	6.00	3.00	.50	7.00	3.00	(3WC)
Call Forwarding	.50	6.00	3.00	.50	7.00	3.00	(CF)
Call Forward Busy/Don't Answer	.50	6.00	3.00	.50	7.00	3.00	(CFBSY/CFNAN)
Speed Calling (8)	.50	6.00	3.00	.50	7.00	3.00	(SC8)
Speed Calling (30)	.50	6.00	3.00	.50	7.00	3.00	(SC30)
Call Transfer	.50	6.00	3.00	.50	7.00	3.00	(TRANS)
Auto Off-Hook Dialing	.50	6.00	3.00	.50	7.00	3.00	(AOD)
Call Wake-Up	.50	6.00	3.00	.50	7.00	3.00	(CWUP)
Shared Speed Calling	.50	6.00	3.00	.50	7.00	3.00	(SSC)
Warm Line	.50	6.00	3.00	.50	7.00	3.00	(WARM)
Remote Access- Call Frwd Var.	.50	6.00	3.00	.50	7.00	3.00	(RCF)
Visual Message Waiting Indication	.30	6.00	.50	.30	7.00	.50	(MWVI)
Audible Message Waiting Indication	.30	6.00	.50	.30	7.00	.50	(STUTR)
<b>Advanced Features</b>							
Do Not Disturb	.50	10.00	3.25	.50	10.00	3.25	(DND)
Personal Ringing	.50	10.00	3.25	.50	10.00	3.25	(PR)
**Caller ID	.50	10.00	6.00	.50	10.00	6.00	(CLID)
Caller ID Name	.50	11.00	7.00	.50	11.00	7.00	(CLDN) (I)
Call Return	.50	10.00	3.50	.50	10.00	3.50	(CRET) (I)
Repeat Dialing	.50	10.00	3.50	.50	10.00	3.50	(RD) (I)
Call Selector	.50	10.00	3.25	.50	10.00	3.25	(CS)
Preferred Call Forwarding	.50	10.00	3.25	.50	10.00	3.25	(PCF)
Call Block	.50	10.00	3.25	.50	10.00	3.25	(CREJ)
Operator Call Screening	N/A	N/A	N/A	.50	10.00	2.00	
Anonymous Call Rejection	.00	00.00	0.00	.00	00.00	0.00	(ACR) (R)
Toll Control with PIN	.50	10.00	3.00	.50	10.00	3.00	(TCWP)
Priority Ringing	.50	10.00	3.25	.50	10.00	3.25	(SELRG)
Special Call Acceptance	.50	10.00	3.25	.50	10.00	3.25	(SCA)
Call Waiting Deluxe	.50	10.00	3.50	.50	10.00	3.50	(CWDL) (I)

\*\*Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Name.

Issued By: Richard Burgess,  
                  General Manager

Date Issued: January 20, 2000

Effective: \_\_\_\_\_



Docket No. 200104-TL

February 3, 2000

Attachment B

**FRONTIER COMMUNICATIONS OF THE SOUTH, INC.  
REVENUE IMPACT OF TARIFF FILING  
EFFECTIVE DATE FEBRUARY 20, 2000**

01/26/2000

Tariff Item	Old Rate	New Rate	Change	Demand	Monthly Revenue Increase
Charge accounts	\$ 1.80	\$ 2.50	\$ 0.70	\$ -	\$ -
Foreign exchange listing	\$ 1.75	\$ 3.00	\$ 1.25	\$ 2.00	\$ 2.50
Anonymous Call Rejection	\$ 3.00	\$ -	\$ (3.00)	\$ 94.00	\$ (282.00)
Caller ID Name	\$ 6.00	\$ 7.00	\$ 1.00	\$ 999.00	\$ 999.00
Call Return	\$ 3.25	\$ 3.50	\$ 0.25	\$ 520.00	\$ 130.00
Repeat Dialing	\$ 3.25	\$ 3.50	\$ 0.25	\$ 338.00	\$ 84.50
Call Waiting Deluxe	\$ 3.25	\$ 3.50	\$ 0.25	\$ 412.00	\$ 103.00
Basic Feature Discount	\$ 2.00	\$ 3.00	\$ 1.00	\$ 227.00	\$ 227.00 *
Advance Feature Discount	\$ 3.00	\$ 3.25	\$ 0.25	\$ 11.00	\$ 2.75 *
					\$ 1,266.75

Additional Feature Rates brought to the same rate as the first feature. Therefore, we eliminated this language from the tariff.