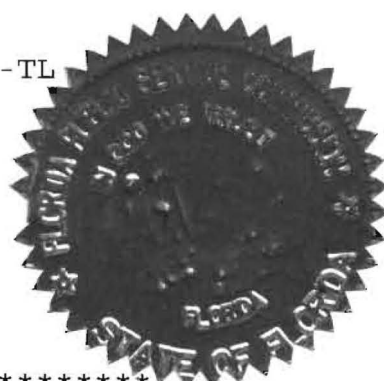


BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

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In the Matter of : DOCKET NO. 990517-TL
:
:
Request for review of :
proposed numbering plan :
relief for the 904 area :
code. :

DOCKET NO. 990517-TL



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PROCEEDINGS: LAKE CITY SERVICE HEARING

BEFORE: CHAIRMAN JOE GARCIA
COMMISSIONER J. TERRY DEASON
COMMISSIONER E. LEON JACOBS, JR.

DATE: Wednesday, January 26, 2000

TIME: Commenced at 10:00 a.m.
Concluded at 11:35 a.m.

PLACE: Columbia County School Board
Administrative Complex Auditorium
528 West Duval Street
Lake City, Florida

REPORTED BY: JANE FAUROT, RPR
FPSC Division of Records & Reporting
Chief, Bureau of Reporting

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1 APPEARANCES:

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7 Public Counsel, c/o the FLorida Legislature, 111 West
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9 STAN GREER, BellSouth Telecommunications,
10 Inc., 150 South Monroe Street, Suite 400,
11 Tallahassee, Florida 32301, appearing on behalf of
12 BellSouth Telecommunications, Inc.

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P R O C E E D I N G S

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2 CHAIRMAN GARCIA: Good morning. We only have a
3 few people to speak, and Commissioner Jacobs has seen most
4 of what we are going to do. And the cold weather has
5 gotten into his bones, he is running a little bit late.
6 So what we are going to do is let me explain what you have
7 before you. I know there are a few citizens here.

8 This designates some of the plans that our staff
9 is looking at. One of the things I would ask you when you
10 come before us is to tell us if you have a preference or a
11 question, because that will be very helpful to us.

12 Let me have the counsel read the notice.

13 MS. KEATING: By notice issued January 12th,
14 2000, this time and place have been set for a service
15 hearing in Docket No. 990517. The purpose is as set forth
16 in the notice.

17 CHAIRMAN GARCIA: And what we are going to do
18 now is Mr. Beck, as soon as Mr. Foley finishes his
19 presentation, is going to call the witnesses. And before
20 then Mr. Beck will remind me to swear them in because I
21 always forget to swear in the witnesses that are going to
22 be speaking here.

23 If you are thinking about speaking but aren't
24 sure, go ahead and swear in, that way it avoids us going
25 through it twice. But we will do it each time if you

1 would rather do it that way.

2 Mr. Foley, though, we are going to ask him some
3 questions as he is doing the presentation to give you a
4 better understanding. To be quite honest, I didn't
5 understand all of these maps, so it will help me
6 understand them better, also, as we go through it. And
7 that said, Mr. Foley.

8 Do I need to swear in Mr. Foley or not?

9 MS. KEATING: I believe you probably want to
10 swear in all the witnesses, and Mr. Foley is a witness.

11 CHAIRMAN GARCIA: Okay. Let's go ahead and do
12 that. If you are here to speak, and you have signed up to
13 speak, or even if you haven't signed up to speak but are
14 thinking about speaking, I would appreciate it if you
15 would stand and raise your right hand.

16 (Witnesses sworn.)

17 CHAIRMAN GARCIA: Mr. Foley

18 - - - - -

19 THOMAS FOLEY

20 appeared as a witness and, swearing to tell the truth,

21 testified as follows:

22 DIRECT STATEMENT

23 CHAIRMAN GARCIA: Mr. Foley.

24 MR. FOLEY: Good morning. Thank you, Chairman
25 Garcia, Commissioner Deason. I would like to start out

1 this morning and explain to the people who are here very
2 briefly what NANPA, which is the North American Numbering
3 Plan Administration, and just what we do and what role we
4 play in this process.

5 Back in '95, the FCC took an important step and
6 came up with the North American Numbering Plan
7 Administration which was to be an independent entity. We
8 were formed because of the North American Numbering
9 Council's recommendation to have an independent
10 administrator. Lockheed Martin originally was named as
11 the neutral administrator, and because of some changes in
12 corporate structures, Lockheed Martin divested themselves
13 of the CIS portion of the business and we became an
14 independent company called Newstar.

15 I am an employee of Newstar, and we are acting
16 on behalf of the North American Numbering Plan
17 administration. I am an NPA relief planner, and my duties
18 are as follows: I perform relief coordination to
19 determine the need for, identify possible alternatives and
20 timing for any NPA or area code relief. We take the lead
21 in preparing options and we convene an industry meeting to
22 discuss with the industry and have the industry reach
23 consensus on a plan to recommend to this Commission.

24 We also compile documents and file the necessary
25 papers with the Commission with the industry

1 recommendation, which essentially starts this whole
2 process. We also handle jeopardy issues, which means at a
3 point when the NPA is nearing exhaust we get with the
4 industry to determine how we can make it last until NPA
5 relief can be accomplished, and then we coordinate initial
6 industry activities for implementation.

7 Basically, there are three types of NPA relief
8 that we consider. There is one called the geographic
9 split, and that is the most common one. That is where the
10 existing area code or NPA is divided into two or more
11 separate geographic areas, each one with its own
12 distinctive NPA. In that particular case, one area gets a
13 new NPA, one area retains the old one.

14 An overlay, which is becoming more and more
15 common nowadays is where more than one NPA serves the same
16 geographic area. In the State of Florida, this is
17 happening right now in the Miami area and it is happening
18 in the Orlando area.

19 The third kind of relief that is considered
20 sometimes is something called a boundary realignment, and
21 this is where a portion of an adjacent NPA, which is not
22 growing as fast, or is underutilized, is extended into the
23 faster growing area. And then, of course, we have several
24 combinations of any of the above that can be applied.

25 The industry has gotten together and come up

1 with several attributes for the different types of plans.
2 For a split, the attributes are as follows: They provide
3 a single area code to each geographic area, this could
4 minimize confusion for customers outside the area when
5 identifying a geographic area that they are calling.

6 Future splits will reduce the geographic size
7 of the of the area code. Splits require an area code
8 change for approximately one-half of the customers if you
9 have a two-way splint, and two-thirds of the customers
10 with a three-way split. Stationary, business cards,
11 advertising needs to be revised. Geographic splits
12 permits seven-digit local dialing within the smaller home
13 area code. However, local dialing across the NPA boundary
14 will become ten digits.

15 For an overlay there will be multiple area codes
16 for each geographic area, and will end further shrinkage
17 of the geographic area assigned to the area code.
18 Overlays avoid the need for public and political
19 involvement concerning split boundaries and which side
20 should retain the existing area code. An overlay will not
21 require any telephone numbers to be changed for existing
22 customers. However, if the stationery and signage does
23 not already include the area code it will have to include
24 the area code. And an overlay will require the customers
25 to dial ten digits for all calls within that geographic

1 area.

2 A concentrated growth overlay is the third
3 alternative that is considered. Special and unique
4 monitoring methods not currently available are required to
5 exhaust the area outside the concentrated area. When you
6 see a concentrated growth area here shortly you will
7 understand what that means. It is very difficult to
8 predict the exhaust in the nonoverlay area.

9 Customer confusion pertaining to dialing
10 patterns for concentrated overlays could exist. In order
11 to preserve the existing NXX or the exchange codes, the
12 NPA must be identified as needing relief and the relief
13 plans put in place much earlier than otherwise would be
14 considered in a nonconcentrated type overlay.

15 Concentrated growth overlay minimizes the
16 implementation of ten-digit dialing for customers and only
17 places ten-digit dialing on the areas that are growing the
18 fastest. Normally no existing customers will be required
19 to change their seven-digit telephone number.

20 Specifically for the 904 area code right now,
21 it is shown on the map up here and basically includes the
22 16 counties for the most part in northeast Florida. Next
23 one, please.

24 Basically, what has happened in the planning
25 history for the 904 NPA, is jeopardy was declared in April

1 of '99, at which point the code administration people who
2 assign the NXX codes to an NPA determined that the supply
3 of codes was less than necessary to meet a relief
4 interval.

5 The industry held a planning meeting on
6 June 30th, and the results of that planning meeting were
7 filed with the Florida Public Service Commission on
8 August 16th. The projected exhaust date for this NPA,
9 including the rationing, is fourth quarter 2001.

10 This part is going to get a little tricky with
11 the slides because it will call for the different slides
12 at the time, if you would like to do that. The industry
13 considered six relief plans during the industry meeting.
14 The first alternative was a distributed overlay and the
15 new NPA code would be assigned to the same geographic area
16 as the existing 904. Customers would retain their
17 customer current telephone numbers, however they would
18 have to start dialing ten digits for local calls.

19 The area code life is estimated to be 10.1 to
20 20.3 years, and that span is given because NANPA and the
21 industry realizes that there are some conservation methods
22 that may be put into place, we don't know what they are
23 yet, we don't know the impact, but we know that it will
24 have an impact. Under traditional methods the life of
25 alternative one is 10.1 years.

1 Alternative two --

2 CHAIRMAN GARCIA: So that I understand fully,
3 this is ten-digit dialing. In essence, what we are
4 talking about here is that everybody keeps their existing
5 area code, new area codes at some point in the future are
6 laid into this same pattern. So in particular cell phones
7 as they come on line in some of the faster growing
8 neighborhoods start getting the new area codes, but
9 everyone is required to dial ten digits throughout the
10 entire area?

11 MR. FOLEY: Yes.

12 CHAIRMAN GARCIA: Thank you, Mr. Foley.

13 MR. FOLEY: Alternative two is a concentrated
14 growth overlay, and a new NPA code would be assigned to
15 the rate centers -- and a rate center is a geographic area
16 that has the same calling plan within it -- in Nassau,
17 Duval, and St. Johns Counties, which is called Area A in
18 the map, with an effective date of the third quarter of
19 2000. Any unassigned 904 NXXs would be only used to
20 extend the life outside of that green shaded area.

21 Customers in the concentrated overly would
22 retrain their current telephone numbers, however, they
23 would require ten digits for local calling. Outside the
24 area would require seven digits for local calling and
25 would exhaust at some point in the future. The area code

1 life is 11.4 years for Area A, which is then combined with
2 the new area code. And for Area B, which would remain the
3 904 area code is only 4.1 years. At that 4.1 years then
4 the remainder of the area in Area B would be absorbed into
5 the new area code.

6 Alternative three is a geographic split. The
7 split boundary runs along rate center boundaries in
8 Nassau, Duval, and St. Johns Counties, which is shown in
9 Area A up here on the map. The life for Area A would be
10 seven years, Area B would be about 14.3 years. And in
11 this case the Public Service Commission would decide which
12 side got the new area code and which side would keep the
13 904.

14 Alternative four is called the north and
15 northwest. It is called that just because that was a name
16 to give it. It is also a geographic split. The split
17 boundary includes Nassau, Duval, Baker, Bradford, Union,
18 Alachua, Columbia, Gilchrist, Lafayette, Suwannee and
19 Hamilton Counties in one geographic area, the area green
20 in A up there, okay. These 11 counties would have a life
21 of approximately six years. And Area B, which would be
22 the -- I think they were yellow originally, but the
23 yellowish brown color would have a life of about 17.3
24 years.

25 Alternative five, which is Nassau --

1 CHAIRMAN GARCIA: This one violates the
2 guidelines that NANPA established, right?

3 MR. FOLEY: Correct.

4 COMMISSIONER GARCIA: The 17.3 years.

5 MR. FOLEY: The 17.3 years. NANPA has
6 established some -- the industry has established some
7 guidelines that NANPA follows unless there is no other
8 alternatives, and it has to do with no life should be
9 longer than 15 years, and it should not be necessarily in
10 the case of a split an unbalanced life where one side has
11 one year and the other side has 10 or 11 years. They try
12 to balance them so they are relatively equal.

13 Alternative five, which is called Nassau/Duval
14 Counties, again, is a geographic split, and the boundary
15 line includes Nassau and Duval Counties in one geographic
16 area with the life being 9.5 and 10.7 years as shown in
17 the area. All right. There would be seven-digit local
18 dialing within each of the colored zones, and ten-digit
19 local dialing across the boundary.

20 Alternative number six, which was the last one
21 considered at the meeting and was presented by an industry
22 member at the meeting, basically is a geographic split
23 with the lines running along the rate center boundaries in
24 Nassau, Duval, Clay, St. Johns Counties as depicted with
25 Area A, okay. Area B would have a life of 17 years and

1 Area A would have a life of 5.8 years. Again, this is, as
2 Chairman Garcia indicated, not with necessarily the
3 guidelines that we have laid down.

4 At the industry meeting in June, the industry
5 participants reached consensus to eliminate the geographic
6 split plans, alternatives three, four, five and six. The
7 reasons given were the alternatives divide numerous local
8 calling areas and cause too many customers to undergo
9 telephone number changes. At least their telephone area
10 code changes.

11 In addition, alternatives three and four result
12 in NPAs of unbalanced lives as what we indicated earlier,
13 and alternative six produces a noncontiguous NPA as well
14 as an NPA with an unbalanced life.

15 When we said noncontiguous -- if you put that
16 slide back up for alternative six -- it basically cuts the
17 NPA into three parts. The two parts that are the yellow
18 part, Area B would remain as one area code, and Area A
19 would be another. There is not a continuous geographic
20 presence across all of them.

21 Industry participants reached consensus to
22 eliminate alternative two, the concentrated growth
23 overlay, for several reasons. The portion of the 904
24 without the overlay has a very short life, only four
25 years. No administrative tool has been developed to

1 monitor exhaust in concentrated overlay, and it divides
2 local calling areas. It would also create customer
3 confusion from outside the area of the concentrated
4 overlay. And if competitive local exchange carriers
5 request codes in rate centers, the life of the relief
6 could suddenly and significantly be reduced outside of the
7 concentrated overlay.

8 Participants reached consensus to recommend
9 alternative one, the all services distributed overlay to
10 the Florida Public Service Commission. The Florida Public
11 Service Commission was served notice by a filing by NANPA
12 on behalf of the industry on August 16, 1999. Subsequent
13 to the filing, the Florida Public Service Commission staff
14 on their own developed six additional alternatives, and
15 they are called alternative seven through twelve. These
16 plans have not been reviewed by NANPA or the industry, and
17 I think if you would want a detailed explanation of them,
18 because some of the things involve timing and things, I
19 would have to call on the staff to do that.

20 Does anyone have any questions for me?

21 CHAIRMAN GARCIA: Do me a favor, Mr. Foley, give
22 me an idea of what -- with one fell swoop you wiped out
23 the ones I had a good understanding of.

24 Tell me how many number changes are we talking
25 about for those alternatives that the industry felt --

1 MR. FOLEY: The industry would have to address
2 that as to specific numbers.

3 CHAIRMAN GARCIA: Okay. Anyone in the industry
4 want to address that, or maybe staff knows the rationale?

5 MS. KEATING: Could you repeat the question?

6 CHAIRMAN GARCIA: Yes, I'm sorry. Mr. Foley
7 said that alternatives two -- which ones were discounted,
8 two, three, four, and five?

9 MR. FOLEY: Yes, sir. And six. The industry
10 reached consensus on one. They eliminated the others for
11 various reasons. The elimination of areas three, four,
12 and five were primarily because of the number changes, the
13 area code changes for the participants involved, and the
14 boundaries lying across local calling areas which would
15 necessitate great volumes of local ten-digit dialing.

16 They eliminated six because it is noncontiguous
17 and has unbalanced life. And number two was eliminated,
18 the concentrated overlay, because of some administrative
19 problems with it, and the difficulty that the industry
20 felt that customers would have understanding how it was
21 going to grow and the short life of the B side of the
22 alternative.

23 CHAIRMAN GARCIA: This is a bad time to take
24 testimony. I just want to make sure that staff makes sure
25 that is validated on the record somehow and that we have

1 an understanding of why it is --

2 MR. ILERI: Commissioner Garcia, we need to know
3 about the projections.

4 CHAIRMAN GARCIA: Identify yourself for the
5 record.

6 MR. ILERI: This is Levent Ileri from the
7 Florida Public Service Commission and I'm an engineer with
8 the Division of Telecommunications. These predictions
9 were based on the information that was gathered from the
10 data base that NANPA prepared.

11 MR. FOLEY: The projections of the exhaust dates
12 is based upon the last official COCUS taken prior to the
13 time that the plans were put together. The COCUS is the
14 Central Office Code Utilization Survey, it is basically
15 the beginning of a forecasting tool to estimate the lives
16 of the various NPAs.

17 MR. ILERI: So they can predict that if an area
18 code exhaust shall be more than 15 years, they can
19 actually be in existence for at least 15 years.

20 MR. FOLEY: Yes, that is true.

21 MR. ILERI: You do have 17 years and less than
22 17 years.

23 MR. FOLEY: As with all forecasting tools that
24 are available, they are subject to a lot of error,
25 especially out in the later years. This is the best tool

1 that we have. It is the tool that the industry has used
2 for quite awhile for forecasting. It does have its
3 shortcomings, but this is the only tool that the industry
4 has approved for use right now as far as forecasting
5 goes. And, yes, there could be discrepancies in the later
6 years.

7 MR. ILERI: So can we say that the elimination
8 that we have discussed during the June 30th meeting for
9 the alternatives may be invalid.

10 CHAIRMAN GARCIA: The thing may be invalid.

11 MR. FOLEY: It may be, yes.

12 COMMISSIONER DEASON: I have a question, and if
13 it can't be answered now, that's fine, but I want an
14 explanation at some point.

15 Mr. Foley, you have indicated that there are
16 some problems with some of the geographic split offerings.
17 You indicated that there were some problems with the
18 number of customers who would be receiving new area codes
19 and the fact that some of the local calling areas would be
20 split.

21 Well, that seems to be a generic problem with
22 any geographic split. By definition that is going to
23 happen. What I need to know is if there is anything
24 particularly unique about some of the options that were
25 rejected which makes them unworkable in comparison to

1 other geographic splits which have occurred. I need to
2 know why those specific options were rejected for specific
3 reasons as opposed to just general reasons why perhaps
4 industry doesn't like a geographic split.

5 MR. FOLEY: The reasons that were given were the
6 ones provided by the industry for eliminating them, and we
7 could go to the industry and ask them to give you the
8 detail, or you could ask them directly.

9 COMMISSIONER DEASON: Perhaps at the hearing we
10 can get that information.

11 CHAIRMAN GARCIA: And that is precisely what I
12 was asking staff in the first place.

13 Very good, Mr. Foley, we will probably call you
14 up for some technical question at some point.

15 Let me introduce us. This is Chairman --
16 Commissioner Deason to my right, my former Chairman. And
17 to my left is future Chairman Mr. Jacobs, Leon Jacobs. By
18 the way, both of them are North Florida folks, so you are
19 in good hands to some degree. And I'm from South Florida.

20 We are going to now start calling up witnesses.
21 Let me ask you when you come up if you, again, have those
22 maps, something that we can't appreciate because we don't
23 live in this part of the state, is precisely those
24 boundaries. We are going to ask you since you have an
25 understanding of your community of interest how those

1 boundaries effect you.

2 Because I've got to tell you, from a
3 philosophical point of view whenever possible this
4 Commission has preferred to go to geographic splits. From
5 a philosophical point the industry prefers an overlay. So
6 we end up -- that's why we are having hearings on these
7 things, because we found that citizens are very helpful in
8 their input and have thus far been very helpful throughout
9 the process of changing area codes.

10 So we may ask you a few questions. If you don't
11 know, don't worry about it. We are just trying to get a
12 better understanding from those who live here who tend to
13 have a much better understanding than we will what exactly
14 those boundaries mean to you.

15 That said, Mr. Beck, if you will call the first
16 witness.

17 MS. KEATING: Actually, Mr. Chairman, I was just
18 going to make a suggestion. Since the staff proposed
19 alternative seven through twelve, we wondered if it might
20 be helpful we gave a brief description of those just to
21 let customers know --

22 CHAIRMAN GARCIA: Absolutely. That would be a
23 good idea.

24 Mr. Beck, if you will give Mr. Ileri a chance at
25 it.

1 LEVENT ILERI

2 appeared as a witness and, swearing to tell the truth,
3 testified as follows:

4 DIRECT STATEMENT

5 MR. ILERI: Good morning. I would like to go
6 over Alternative 7 through 12. Alternative Number 7 is a
7 geographic split in which the coastline will get one area
8 code that will last 2.3 years and the remainder area will
9 get one area code that will last 26.2 years.

10 And Alternative Number 8 is an overlay and
11 geographic split in which the northern region will get two
12 area codes to last 15.4 years in which every call will be
13 ten digits. And the southern region, Flagler and Volusia
14 Counties will get one area code that will last 39 years.
15 So we are talking about two area codes through this
16 alternative.

17 Alternative Number 9 is a split overlay and
18 geographic split in which three dark regions which are
19 shown on this plat will get two area codes. All the calls
20 will be ten digits, and the remainder, the white or the
21 yellow area on the transparency will get one additional
22 area code to last 36.3 years.

23 Alternative Number 10 is a geographic split
24 boundary extension overlay in which Nassau, Duval, and St.
25 Johns Counties will get two area codes to last 10.1 years

1 and it will have a ten-digit dialing pattern. And the
2 southern region will use some of the prefixes from either
3 the existing or the new area code on this side to last
4 10.2 years.

5 Alternative number 11 is an overlay and
6 geographic split in which the coastline will get two area
7 codes to last 15.5 years. And remainder of the area will
8 get one area code, additional area code to last 36.2
9 years.

10 Alternative Number 12 is similar to Alternative
11 Number 11 except that there is only one additional area
12 code, and the coastline counties will get two area codes
13 to last ten years and of the south and eastern counties
14 will get some of the prefixes from either the old or the
15 new area code to last 10.6 years. And in all of these
16 alternatives when you see a split it means each area code
17 has seven-digit dialing in their local area, and if it
18 says overlay it means there will be ten-digit dialing.
19 And toll charges will be the same as local, nothing will
20 change.

21 CHAIRMAN GARCIA: Levent, If I could ask you a
22 few questions. I noticed that in several of these plans
23 you threw the NANPA guidelines out the window in there, 36
24 years -- 9 has 36.3, 11 has 36.2, and Plan 7 has 36.2, and
25 Plan 8 has 39 years. I would like to throw NANPA out the

1 window, but I was wondering why exactly you did that and
2 what drove you to do that.

3 MR. ILERI: There are two reasons. Sometime in
4 late 1999, the staff made a data request of the county
5 officials, county representatives, and we received input
6 from some of the customers and some of the county
7 officials, and they had indicated a plan that will work
8 for them. And we used that information and we also used
9 our own information to come up with different alternatives
10 and this is the reason we have six additional
11 alternatives.

12 CHAIRMAN GARCIA: All right. That is
13 comforting. So some of these coastal designs are because
14 they were requested by local officials and local
15 government people?

16 MR. ILERI: Some of them, and some of them are
17 due to our previous area code hearings. Sometimes we
18 prefer to have an area code just on the coastline because
19 of the population growth.

20 CHAIRMAN GARCIA: Right. Because that is where
21 you have most of the growth.

22 MR. ILERI: Right.

23 All right, very good.

24 COMMISSIONER DEASON: I have a question. If I
25 understand some of these scenarios correctly, they would

1 necessitate the use of two new area codes in conjunction
2 with the existing area code.

3 MR. ILERI: That's correct.

4 COMMISSIONER DEASON: My question is I thought
5 that that was rejected as against federal policy back
6 several years ago when the 904 area code was split the
7 last time which was just a few short years ago. In fact,
8 there was a proposal that would use two new area codes and
9 have a three-way geographic split at that time for the
10 very reason of extending the period of time before we
11 would be back again doing this whole exercise again.

12 And there was a 3-2 vote on that. But as I
13 understand the majority the reason was we could not get
14 another area code because it was against federal policy.
15 How is it now that you can propose using an additional
16 area code when it wasn't feasible two years ago?

17 MR. ILERI: Commissioner Deason, I'm not
18 familiar with the 904 case because I wasn't working for
19 the Commission at the time. But from what I heard is that
20 there were some special events that occurred during that
21 time period. But I know from the past history that some
22 of the states were able to get two additional area codes
23 through three-way splits, and they have done it like last
24 year in Texas state and other states, as well.

25 COMMISSIONER DEASON: So if we hadn't done it

1 two years ago we might have gotten away with it.

2 MR. ILERI: Right. But I will ask maybe
3 Mr. Foley to address this issue.

4 COMMISSIONER DEASON: That is something else
5 that we need to explore.

6 COMMISSIONER JACOBS: Mr. Ileri, I have two
7 questions. One on Option 12. I didn't quite understand
8 your explanation as to what would happen.

9 MR. ILERI: Alternative Number 12 will be using
10 one area code and using it in the coastline. And you get
11 another area code and you would split the number of
12 prefixes into other areas and use it on those.

13 COMMISSIONER JACOBS: And then this overlay,
14 tell me how it works.

15 MR. ILERI: The way it works is we will get two
16 additional area codes and we are going to use --

17 CHAIRMAN GARCIA: Which one are you on?

18 MR. ILERI: Alternative Number 9, in which the
19 shaded areas, which are the green areas on the
20 transparency, will have overlay. The population is higher
21 in density. So people who live in those areas will get
22 ten-digit dialing because they will have two area codes.
23 But the remainder, the yellow area, or the white area on
24 this map, will have seven-digit dialing with the new area
25 code and to last 36.3 years. And all those other shaded

1 areas will have a life of 15.5 years.

2 COMMISSIONER JACOBS: I noticed Flagler is not
3 in there. I was under the impression that Flagler was a
4 very high growth area.

5 MR. ILERI: It is something we did not consider,
6 but if it is something that you would like us to put it as
7 an alternative, I will have to --

8 COMMISSIONER JACOBS: Well, you may want to look
9 at it. If your criteria is that the overlays would go to
10 the high growth areas, did I understand that correctly?

11 MR. ILERI: That is correct.

12 COMMISSIONER JACOBS: You may want to look at
13 Flagler, because I know Flagler for one or two years has
14 been the highest growth county in the state. So you may
15 want to look at that.

16 MR. ILERI: Okay. So can I include that as
17 Alternative Number 13 in addition to this?

18 COMMISSIONER JACOBS: We can probably do that
19 more accurately when we hear testimony from that area, but
20 I think we ought to consider drawing something up with
21 that option.

22 CHAIRMAN GARCIA: Just real quick, Alternative
23 10 does not require a new area code, correct?

24 MR. ILERI: Alternative Number 10 will require
25 one additional area code.

1 CHAIRMAN GARCIA: So it is two new area codes?

2 MR. ILERI: Just one new area code.

3 CHAIRMAN GARCIA: Okay, great. Thank you.

4 Mr. Beck.

5 MR. BECK: Thank you. Good morning. My name is
6 Charlie Beck for the office the Public Counsel. I am
7 going to call everybody who indicated they wish to speak
8 when you signed up this morning. I will go through
9 everybody who did that first and then there will be an
10 opportunity for anybody else if you have changed your mind
11 or if you wish to speak, as well.

12 When I call your name, if you would, please come
13 up to the podium here and state your name before starting
14 testimony.

15 Our first witness is Mayor Ray Kirkland.

16

- - - - -

17

RAY KIRKLAND

18 appeared as a witness and, swearing to tell the truth,

19 testified as follows:

20

DIRECT STATEMENT

21

22 CHAIRMAN GARCIA: While the mayor walks up, I
23 just want to let you know Mr. Beck is your attorney here,
24 the citizens' attorney representing you. If you have any
25 additional questions, how this proceeding goes or how you
can have some additional input, he represents you before

1 the Commission.

2 MR. KIRKLAND: Good morning. My name is Ray
3 Kirkland, Mayor of the City of Lake City. I come as a
4 witness, but more so I come for information. I am not the
5 fastest citizen in the State of Florida, and I'm not sure
6 I understand what we are about.

7 Let me give you a little bit of a feeling of
8 this. Citizens in our area, as in any area of the state,
9 appear to relate to the market centers in which they
10 operate and live and play. For years and years Lake City
11 has been a market center for about five counties, which
12 also speaks to the result of our growth at the present
13 time. Certain things cause that, of course. This can be
14 shopping facilities, hospital, doctors. Gainesville, for
15 instance, is the one that we have related to for years. A
16 couple of years ago you changed that to 352, which has
17 caused some concern.

18 An observation is that we know that the numbers
19 are too few to cover the numbers of phones that are coming
20 into use today. But, number two, we know that we can't
21 always be associated with someone like Gainesville, which
22 is probably more our market center, secondly would be
23 Jacksonville. Thirdly, I would say that we don't want to
24 go to the ten-digit dialing. Obviously we are going to
25 have to go, is that correct?

1 CHAIRMAN GARCIA: No, sir, Mayor. We have a
2 bunch of options here that don't require ten-digit
3 dialing. The only thing I would tell you is that certain
4 large areas, at least if Florida is an indicator as well
5 as the rest of the nation, certain large commercial areas
6 like Orlando and Miami have already been forced to go to
7 ten-digit dialing. That does not mean that you will be
8 forced to go to ten-digit dialing. It is one of the
9 options.

10 MR. KIRKLAND: I understand that. And it is not
11 based on numbers of people who would have to change their
12 calling cards, or advertising, or those sort of things.

13 Sometimes it is, Mayor. What we do is usually
14 the largest area keeps the area code. For example, when
15 we did the area code change of this area. If you will
16 recall there was a great struggle between Tallahassee
17 keeping 904 and Jacksonville. Certain people held onto
18 their guns, but it changed at the end. And the fastest
19 growing area, which was the Jacksonville area. And that's
20 why we back you, because you fall within that area.

21 MR. KIRKLAND: The most populous.

22 CHAIRMAN GARCIA: Right, the most populous. The
23 one that is growing faster required a change quicker. And
24 so that is -- that doesn't necessarily mean that your area
25 is the one that has to change. Usually it is the small

1 area that has to change. But sometimes when we see too
2 much growth in a particular area we can do a concentrated
3 overlay and keep an area seven-digit and then do ten-digit
4 in another area. But you are still related by area code.

5 MR. KIRKLAND: Well, obviously I would speak for
6 the citizens of this area that we would like to retain the
7 904. It appears that there are two lines of reasoning and
8 lines of -- maybe 13 if we are talking about the various
9 alternatives.

10 If I could interrupt you just one second. Let
11 me give you a philosophy that at least -- and,
12 Commissioners, you can correct me -- except for this area
13 code, we generally end up pretty near each other on some
14 of these votes. It comes out unanimous except on some
15 particular instances.

16 Clearly in areas -- there are certain areas that
17 really want to be identified with a number. One of the
18 areas where we found this to be true is in Orlando.
19 Everybody felt that they needed to be associated with the
20 sort of Disney World or downtown Orlando area. And all
21 the businesses came in and said I need the 407. And
22 whether they were in the southern part of the counties or
23 the northern counties, they all wanted that number. And
24 all the hotels wanted that number. They wanted everyone
25 else to change. They didn't want ten-digit dialing, but

1 they all wanted the same number.

2 In that particular case, and I think
3 Commissioner Deason might have dissented on that one, but
4 I think we agreed that it was best to go to ten digit
5 dialing because everybody felt the strong need to identify
6 with that number.

7 In other areas we haven't found that to be the
8 case. In that same hearing we had the Brevard area, or
9 the coastal area, and they -- at one of those hearings
10 someone in the audience came up with the 321 Countdown and
11 he got a standing ovation. We thought it was a great idea
12 and they said, "Give us our own identity." And, of
13 course, we want to be associated, but we are fine with our
14 own identity. And so they were willing to break off. So
15 in that case they got a new area code and then the people
16 of Orlando went to ten digit dialing.

17 I know that all these maps must seem confusing
18 if you don't work on it, because they seem confusing and I
19 do work on it, but clearly it is our way to try to resolve
20 some of those local areas of interest debates that are out
21 there.

22 What we are trying to do is put something in
23 place that will be most responsive to you. And then,
24 finally, I want to tell you that this Commission through a
25 formal inquiry of the FCC asked for special permission to

1 try to work out some different solutions. Because believe
2 it or not, although area code growth -- number utilization
3 is a big problem, it really isn't as big of a problem as
4 it would seem.

5 The bigger problem is competition and people
6 using up numbers or taking numbers from the administrator,
7 the numbering administrator without having a real need for
8 those large blocks of numbers. And we are -- and, Levent,
9 correct me if I'm wrong -- even in this docket trying to
10 consider some alternative that will not require an area
11 code change.

12 MR. ILERI: That is correct.

13 CHAIRMAN GARCIA: Which will require some of
14 those competitors that are in the field that have 20, 30,
15 40,000 numbers assigned to them that are really only using
16 5,000 or 6,000 numbers to give back some of those numbers.
17 And then some of those that are out there that are going
18 to be taking new numbers, to take them in blocks of 1,000.
19 And that could give us years under the present system,
20 which is the first -- and I think everyone would agree, is
21 the best alternative if we can get the FCC to see it our
22 way.

23 But we want to make sure we study all the
24 possibilities so that when we come to a decision, if we
25 can't implement something that is acceptable to the

1 federal authorities, we have something that is acceptable
2 in the worst-case scenario, which is a change, at least it
3 is the best of the alternatives for those areas that we
4 are going to propose.

5 MR. KIRKLAND: Thank you, Mr. Chairman. And I
6 will make one other observation, and I think I would speak
7 for all the citizens in our area, we would like to keep
8 the 904. Understanding that the numbers are short, we
9 certainly would understand that if you have to, you have
10 to. If you are going to do that we suggest that you do it
11 quickly. Because this area of Lake City and Columbia
12 County is probably the last county in the state to go to
13 the 911 street address changes, and we would like our
14 citizens not to have to have several changes in their
15 calling cards and advertising. So with that in mind, we
16 appreciate any consideration we can get.

17 CHAIRMAN GARCIA: May I ask you a few quick
18 questions?

19 MR. KIRKLAND: Yes, sir.

20 CHAIRMAN GARCIA: Mr. Mayor, in particular I
21 look at -- and, again, I'm going to ask you for more
22 global, maybe a little bit outside of your direct
23 jurisdiction. I want to ask you about the spotted one.
24 That seems confusing to me, and I hope you will agree with
25 me, but I just want to get an idea. Staff came up with a

1 spotted one, which basically takes your area and separates
2 it from all the surrounding counties, and gives you
3 ten-digit dialing, but it is to keep you in the high
4 growth areas. Would you think that that is workable or is
5 that a bit confusing?

6 MR. KIRKLAND: Mr. Chairman, I don't know that I
7 can answer that. It is an opinion, it is a personal
8 opinion.

9 CHAIRMAN GARCIA: That's fine, and that's what
10 we are looking for. And, trust me, we are not married to
11 any of these, none of us.

12 MR. KIRKLAND: I certainly wouldn't want to be
13 in an area that had to be changed again in 2.6 years.

14 CHAIRMAN GARCIA: Okay. Look at Page 14, if
15 you've got it with you, and that is Alternative 9.

16 MR. KIRKLAND: Okay.

17 CHAIRMAN GARCIA: What that one does is it
18 takes -- and, Levent, correct me if I'm wrong here -- it
19 takes Lake City, Columbia County, it takes all of the
20 coastal northern area and then all the southern coastal
21 area and gives them -- is it two area codes, Levent?

22 MR. ILERI: That's correct.

23 CHAIRMAN GARCIA: And then the surrounding area
24 would stay seven-digit and a different area --

25 MR. ILERI: That's correct.

1 MR. KIRKLAND: The surrounding area surrounding
2 Columbia County would go to seven-digit, or would stay as
3 seven?

4 CHAIRMAN GARCIA: You would get ten.

5 MR. KIRKLAND: Of course, nobody wants to wear
6 out their finger.

7 CHAIRMAN GARCIA: Especially people in Miami.

8 MR. KIRKLAND: You're familiar with it.

9 CHAIRMAN GARCIA: I used to think about running
10 for mayor until I gave them ten digits.

11 MR. KIRKLAND: I would like to counsel with you
12 before you make that decision. My opinion, my personal
13 opinion is, of course, number one, we would like to stay
14 with the 904. Number two, we would like to stay with
15 seven digit. Number three, I like the 15.5 years with the
16 two area codes. You get used to mostly anything, and you
17 can program these little dudes to do the dialing for you.

18 CHAIRMAN GARCIA: The next page over, which to
19 me initially seems pretty workable. Does that comprehend
20 at least from this area of the state a good area of
21 interest? And you will see, of course, your county and
22 your city right in the center of it. But, in essence,
23 what would happen is all of that area, which is Area B,
24 which is the light area, would stay, Levent, seven digits?

25 MR. ILERI: That's correct, seven digits.

1 CHAIRMAN GARCIA: It would stay seven digits,
2 they would have an area code change. They would keep
3 their area codes, right?

4 MR. ILERI: Actually, in the record in this
5 docket, and we are not really sure if 904 would stay in
6 the Jacksonville area or another area.

7 CHAIRMAN GARCIA: This is a particular case
8 where both -- but let's say we change your area code. How
9 does that area seem in terms of community of interest to
10 you?

11 MR. KIRKLAND: It certainly holds our market
12 center. I mean, we as the market center embrace most of
13 these counties. Northeast, south and west. So that is
14 certainly a viable option. I think it would be
15 appreciated and embraced by the citizens.

16 CHAIRMAN GARCIA: Very good. Mr. Mayor, hang on
17 a second.

18 Commissioners, any questions?

19 COMMISSIONER DEASON: I will ask the staff, and
20 it may help. Of course, on Alternative 10, what is in the
21 northeast section, the Duval, Nassau, St. Johns region,
22 that would be an overlay?

23 MR. ILERI: That is correct.

24 COMMISSIONER DEASON: Okay. And down in the
25 southern section, Volusia and Flagler, that would -- what

1 would that be, how would that work?

2 MR. ILERI: They would get the new area code
3 over 904 area code, and they will get -- the local calls
4 will still be seven digits.

5 COMMISSIONER DEASON: Then that would be the
6 same for all of the territory other than Nassau, Duval,
7 and St. Johns?

8 MR. ILERI: That's correct.

9 CHAIRMAN GARCIA: Thank you, Mayor.

10 MR. KIRKLAND: Thank you very much. I
11 appreciate it.

12 CHAIRMAN GARCIA: Thank you for coming out.

13 MR. BECK: The next witness is Kent Donahue.

14 CHAIRMAN GARCIA: Let me ask, as Mr. Donahue
15 comes up, I just wanted to mention because Commissioner
16 Deason talked about this. Originally when we did this
17 area code split, I think Commissioner Jacobs wasn't with
18 us, and Commissioner Deason tried to get us to consider an
19 additional area code. And at the time he fought hard for
20 it. He wasn't in the majority.

21 And in looking at this we may now be finding the
22 wisdom of his dissent back there. But the idea was to try
23 to address this. We felt that NANPA would be -- we would
24 be violating NANPA and the FCC wouldn't be too friendly
25 with that concept. As you can see this is something that

1 is happening all across the state, so it does put us in an
2 on-going controversy to try to solve it.

3 I'm sorry, sir, go right ahead.

4 - - - - -

5 KENT DONAHUE

6 appeared as a witness and, swearing to tell the truth,
7 testified as follows:

8 DIRECT STATEMENT

9 MR. DONAHUE: Good morning. My name is Kent
10 Donahue from the City of Port Orange. I'm grants
11 coordinator. And today and this afternoon and tomorrow
12 you will see our mayor, our council member, and our city
13 manager and assistant city manager. So I'm first.

14 I was wondering if I can have this placed into
15 the record, if you don't mind, without reading it. Just a
16 few statements along with some other Volusia County
17 delegates coming over here. I just want to focus on
18 Volusia County, if I can. I like that proposal of Number
19 10 there, but I certainly can't speak for our mayor and
20 our city council.

21 Having grown up in Kissimmee, born and raised in
22 Kissimmee before Disney came in, I remember the area code
23 being 305. And, of course, 305 is your nice little county
24 there. So things do change, and we understand in Volusia
25 County.

1 But I want to talk a little bit about the growth
2 we are experiencing in Volusia County. As Commissioner
3 Jacobs mentioned, Flagler County is a rapidly growing
4 area. Right now, if you remember the wildfires from '98,
5 there were only 30,000 people in that county. And we, the
6 City of Port Orange are reaching 50,000 this year.
7 Deltona is over 60,000, Daytona Beach is over 60,000. I
8 think roughly our county population is 440 or 450,000. So
9 we are growing. And being a resident of Lake Marion in
10 Seminole County, the Heathrow area, there has been
11 tremendous growth. Our fourth quarter is just exploding.

12 In the last year I would roughly say seven
13 multi-story buildings, office buildings have been
14 constructed in Lake Marion/Heathrow area. So we are
15 seeing this growth from Orlando up I-4 and towards -- will
16 connect with I-95. And I-4 is Daytona Beach, and we are
17 just south of Daytona Beach. So we were expanding and
18 growing west. We have roughly right now 24 square miles
19 of city limits in Port Orange, and we are seeing a
20 tremendous growth in industrial growth.

21 So I just wanted to focus on that, and I
22 certainly want to emphasize Volusia County's effort to get
23 a unified area code right now. Of course, Deltona is in
24 407. And it is surprising. One day I was calling city
25 hall in DeBary, and I had to call 407. So I just wanted

1 to emphasize that, and I thank you for your time. I
2 appreciate it.

3 CHAIRMAN GARCIA: Let us ask you a few
4 questions. Let's go to 10.

5 MR. DONAHUE: That is my own opinion.

6 CHAIRMAN GARCIA: That's good. That is exactly
7 why we wanted you to be here. Tell me if that Palm Coast
8 St. Johns County sort of -- Flagler, St. Johns County
9 split, is that reasonable? Is that an area where you see
10 that -- I know that obviously there is a lot of back and
11 forth across that area. We have the same problems across
12 the state, but is that a reasonable dividing line?

13 MR. DONAHUE: I would think so. There are, of
14 course, pre-existing alliances with the counties and so
15 forth. I would think with our growth in this area and, of
16 course, Lake City and Columbia area, I think separating
17 Duval County, Nassau, and St. Johns in the overlay like
18 you were suggesting would be a good alternative and a good
19 solution. Of course, they would have opinions themselves.

20 COMMISSIONER JACOBS: Do you agree -- I guess
21 this would be on the next page, Alternative 11. That is
22 to come up with a coast versus inland kind of dichotomy?

23 MR. DONAHUE: And would the coast be the overlay
24 in that case?

25 COMMISSIONER JACOBS: Yes. What are your

1 opinions on that?

2 MR. DONAHUE: It certainly splits our county in
3 half there. And there are natural divisions within our
4 county; west and east Volusia County. At this time I have
5 no opinion on that, on Alternative 11.

6 CHAIRMAN GARCIA: That is which one?

7 MR. DONAHUE: Number 11 on Page 16.

8 CHAIRMAN GARCIA: And that area -- if I'm not
9 mistaken, that area already has a bunch of area code
10 problems.

11 MR. DONAHUE: I like the solution of 321 like
12 Brevard County received with an overlay of --

13 COMMISSIONER GARCIA: Excuse me, you have to
14 change numbers. We would do that and you would have to
15 change numbers and I don't know -- you may like it, but
16 trust me.

17 COMMISSIONER JACOBS: Thank you.

18 MR. DONAHUE: Thank you so much.

19 MR. BECK: Could I ask you a question before you
20 leave?

21 MR. DONAHUE: Yes.

22 MR. BECK: You expressed personally you liked
23 Alternative 10. Could you compare that to Alternative 5?

24 MR. DONAHUE: 5 and 6?

25 MR. BECK: Just 5. Do you have any preference

1 between the two? Alternative 5 has no overlay at all.

2 MR. DONAHUE: Versus 9 or 10, which one?

3 MR. BECK: Number 10 is the one that you said
4 you personally liked, and that has an overlay in Duval and
5 so forth. Alternative 5 is just a straight split with no
6 overlays. Do you have a preference between those two?

7 MR. DONAHUE: Well, balancing out the years of
8 effectiveness with 10, 7, 9, and 5 versus 10, 1, and so
9 everybody would stay with their own seven-digit dialing,
10 is that correct? Yes.

11 MR. BECK: Yes, within their area.

12 MR. DONAHUE: Yes, I would prefer Number 5 over
13 10 looking at it. Certainly that is your call.

14 Thank you.

15 Our next witness is Glenn McKendree.

16 - - - - -

17 GLENN MCKENDREE

18 appeared as a witness and, swearing to tell the truth,

19 testified as follows:

20 DIRECT STATEMENT

21 MR. MCKENDREE: Good morning. My name is Glenn
22 McKendree, I'm Associate Superintendent of Schools in
23 Baker County. I'm speaking on behalf of the six schools
24 in Baker County and approximately 5,000 students. We
25 would like for you to consider some things, and I would

1 like for you to -- if I understand you correctly, Mr.
2 Garcia, in regards to your overall plan, your best
3 proposal would be to pull -- not to change area codes, not
4 to go to ten digits, and to pull away from those high
5 populace areas -- or the low populace areas into the high
6 populace areas, is that correct?

7 CHAIRMAN GARCIA: No. The best alternative --
8 you're close. The best alternative, the way the numbers
9 are distributed are very inefficient. There are ways to
10 try to find a system that is acceptable to the feds that
11 is a more efficient distribution which keeps things as
12 they are for a longer period of time.

13 MR. MCKENDREE: Okay. We would probably support
14 that due to the fact that as Mayor Kirkland said, our
15 marketplace is in Jacksonville. Approximately 40 percent
16 of the parents of the children we serve commute to the
17 Jacksonville area. So for communication because of our
18 principals we feel it would be very advantageous for us to
19 keep things as is for as long as possible. It is in the
20 best interest of the children.

21 We feel that the -- one of the things that
22 creates this is the state legislation now that requires
23 principals to contact parents when their children are
24 truant on a daily basis. And since 40 percent of our
25 children's parents work in Jacksonville, this makes it

1 advantageous for us to be tied to the Jacksonville area.

2 So we would support, probably looking at your
3 alternative plans, something that would be along
4 Alternative Number 4, okay. Although that -- we are also
5 professionally tied with 14 rural districts in the
6 Northeast Florida Education Consortium of which we do a
7 lot of business with other districts. That would probably
8 favor something like Number 8, but not the overlay, just
9 the geographical split of that, what Number 8 would look
10 like, okay. And that would be just another alternative.
11 And, again, I must say I'm speaking totally for our best
12 interest of our kids.

13 CHAIRMAN GARCIA: Let me ask you real quick.
14 Obviously you don't like that split, but I assume you are
15 a Baker resident?

16 MR. MCKENDREE: Yes.

17 CHAIRMAN GARCIA: Looking at Alternative 10,
18 does that Baker, Nassau, Duval split, I understand a good
19 percentage of the people work in the Orlando area, but is
20 that -- I'm sorry in the Jacksonville area. I assume
21 though that -- my question is, is that a well understood
22 dividing area? Is that something that people conceptually
23 understand?

24 MR. MCKENDREE: Yes, I think they would
25 understand that. But, again, I don't think it would serve

1 the interest of our county at its best interest.

2 CHAIRMAN GARCIA: Right. If I could ask you one
3 other question. I notice that the Clay County area right
4 there, as you see it is that, again, a good split into the
5 Duval, St. Johns?

6 MR. MCKENDREE: Which alternative are we talking
7 about?

8 CHAIRMAN GARCIA: We are still on 10. In other
9 words, do you see Clay having a similar community of
10 interest with you, or do you think they are more a part of
11 the Duval area?

12 MR. MCKENDREE: They are probably more of the
13 Duval area.

14 CHAIRMAN GARCIA: Thank you, sir. I appreciate
15 it. Commissioners.

16 COMMISSIONER JACOBS: One question. Your
17 preference would be that you have a connection with the
18 Duval area. And, of course, the trade-off is going to be
19 that because of the high growth that is occurring in Duval
20 you are going to tie yourself to the continuing changes
21 that might occur there because of the high growth that has
22 occurred. Is that something that you see as reasonable
23 for you?

24 MR. MCKENDREE: I think so. I think so. I
25 think we would, again, for as long as possible your plan

1 that Mr. Garcia explained would probably suit us best in
2 regards to keeping things the way they are as long as
3 possible.

4 CHAIRMAN GARCIA: Thank you, sir.

5 MR. BECK: Mr. Chairman, a number of witnesses
6 from Volusia County are here and they have expressed a
7 desire to go together at the end. I don't see anybody
8 else who signed up from the Lake City area, so I was
9 wondering if there is anybody who would like to speak from
10 the Lake City area before we call the other folks? Is
11 there anybody here that wants to speak?

12 If you could -- sir, were you sworn in earlier
13 when the Chairman swore everybody in?

14 CHAIRMAN GARCIA: If there is anybody who is
15 going to speak from any other part of the state at all, if
16 you could rise now we will swear you in.

17 (Witnesses sworn.)

18 MR. BECK: Would you please state your name to
19 begin with.

20 - - - - -

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25

1 ERNEST L. MINKLEY

2 appeared as a witness and, swearing to tell the truth,

3 testified as follows:

4 DIRECT STATEMENT

5 MR. MINKLEY: Yes. My name is Earnest Minkley.
6 I'm retired. I live here in Lake City. Most of the
7 discussion has been splitting by geographic areas. And my
8 idea was that the majority of growth of telephone numbers
9 is for computers and cell phones and machines of all
10 descriptions. And that an area code be assigned to all of
11 those users and leave the old-fashioned telephones,
12 conventional telephones with the 904 with seven digits.
13 Let those various uses besides home and business
14 telephones use ten digits, and it will be an overlay
15 system on them, but regular 904 on the rest of them. I
16 don't know from a technical standpoint, but the industry
17 will probably fight it.

18 CHAIRMAN GARCIA: Believe it or not, technically
19 it is doable, and it is something that we have looked at
20 at this Commission before. The problem is that because we
21 are in a competitive arena and cellphones today compete
22 directly with land-line phones, and companies have
23 interest in both areas, they want ubiquity of the systems,
24 they want to be able to be head-to-head competitive. And
25 if you add three numbers to one form of communication and

1 not to another -- originally when it first started, New
2 York, as you can imagine, has -- the problems we have now
3 New York had awhile back. And back then it was sort of
4 chic to have a cell phone or a beeper and a different
5 number and you wanted to distinguish that.

6 Today, of course, those marketers don't. So
7 when New York did that they gave all the cell phones and
8 beepers a different number. The cell phones and beeper
9 companies were all too happy to accept a different number,
10 and they agreed to it. Since then, however, they have
11 challenged decisions that require them to have a different
12 area code. And so the FCC has ruled to their advantage or
13 ruled that we can't do that.

14 MR. MCKENDREE: As long as it is under
15 discussion, that's fine. I have every faith that you
16 gentlemen will decide what is in the best interest of our
17 city.

18 CHAIRMAN GARCIA: Thank you. It's a great idea.
19 We don't discount it because it puts the burden on the
20 area that is growing and taking numbers.

21 MR. MCKENDREE: I see eventually that it is
22 going have to go to 11 digits. Thank you.

23 CHAIRMAN GARCIA: You are very right. Thank
24 you, sir.

25 MR. BECK: The next witness is Robert Weiss.

1 ROBERT M. WEISS

2 appeared as a witness and, swearing to tell the truth,

3 testified as follows:

4 DIRECT STATEMENT

5 MR. WEISS: Mr. Chairman and Commissioners, my
6 name is Bob Weiss from Volusia County. I'm the Director
7 of Communications. I have come a number of times to
8 Tallahassee and you have been very helpful to Volusia
9 County in the past.

10 What we start this morning is we are going to --
11 you are going to be seeing a number of officials from the
12 County of Volusia that I hope will show you a unified
13 position in what we are asking for. We hope that between
14 now and the time this finishes on Friday morning in
15 Deltona starting with a few of us this morning, but you
16 will see some of us at each of the five sessions and
17 hopefully you will see more and more of us as larger
18 tonight in Jacksonville and increasingly ing larger as we
19 go St. Augustine, Daytona, and Deltona to speak to you
20 about the telephone woes that we have in Volusia County
21 and a chance to strike a blow for us here in this area
22 code issue.

23 We will have representatives of Congress Mica's
24 office speaking for us on the national level, some folks
25 speaking for us from our state representation in the State

1 House of Representatives, county council, all of our major
2 cities are represented, our Volusia Council of Governments
3 which works with all the governments, the schools, the
4 business community and the citizenry.

5 So I don't know how many total people from
6 Volusia County before these hearings are over that you
7 will hear from, but it will be a number. Sorry we are a
8 little bit late this morning, we drove up from Volusia
9 this morning.

10 Again, what we would like to do is paint a
11 picture to you that what we are asking for, we have looked
12 at these alternatives and to be honest with you they
13 confuse us a little bit. It would appear like Number 10
14 is the best start for us, but what we are asking for very
15 simply is a uniting of Volusia County with one area code.

16 As you well know now, or most of you are aware,
17 Volusia Counsel is split by a LATA boundary and then by an
18 NPA boundary, but the NPA boundary and the LATA boundary
19 do not coincide. The Orange City exchange, which is in
20 the 904 area code, is in the Orlando LATA, where the rest
21 of the 904 area code is in the Daytona LATA.

22 You know we have come before you before for a
23 great deal of relief. We have had since 1991 an open
24 docket where we are trying to get some ECS across the
25 LATA, interLATA and you all have been trying to champion

1 that cause for us before the FCC.

2 What we are hoping through this process is this
3 is an opportunity to, number one, support a geographic
4 split, we would like to see a geographic split as opposed
5 to an overlay. And we would like to see one area code in
6 all of Volusia County. So what I'm asking you to do, I
7 guess, what we are asking you to do is to extend your
8 thinking beyond what is currently 904 and include that
9 little piece of 407, which is in Volusia County, and that
10 includes the entire City of Deltona or about
11 three-quarters of the City of Deltona, DeBary, and so
12 forth.

13 There is precedent for this in that BellSouth --
14 and I see Brother Stan Greer sitting over there --
15 BellSouth has helped us, and Sprint-United as well in
16 coming up with an agreement some months ago that some of
17 you are familiar with where we were able to keep DeBary
18 and Deltona out of the 321 overlay. You all agreed to
19 that with the anticipation that when we tackle this 904
20 problem this would be a chance to unite Volusia County,
21 which it has never been in my time, at least in Volusia
22 County.

23 So what I would like to do is ask a number of
24 our speakers to come up and I've also got a couple of
25 letters to read before we quit this morning. And, again,

1 you will be seeing some of these folks as we go along.
2 What is not clear to me is whether we should get up and
3 speak at every one of these meetings if much of our
4 testimony is the same, or whether we should just introduce
5 what is different each time. But you will be seeing a
6 number of us at all five of these, and some different
7 faces at each. But, again, I hope you will hear one
8 position from Volusia County.

9 So, without any further ado, I would like to ask
10 the Vice Mayor of New Smyrna Beach, Mr. Rogers, if he
11 would come forward and speak for one of our larger cities,
12 New Smyrna Beach.

13 CHAIRMAN GARCIA: Mr. Weiss, before he goes, I
14 just wanted to ask, you feel relatively comfortable with
15 10, but your hope is that if we can work in your problems
16 then --

17 MR. WEISS: The little 407 piece. But to be
18 teemed with Flagler makes very good sense to us in one
19 alternative. And one of our later speakers will speak to
20 that a little bit more.

21 CHAIRMAN GARCIA: Great. And I wanted to ask
22 Levent, is that something that we are considering in this
23 option?

24 MR. ILERI: Chairman Garcia, in a prior docket
25 we have investigated the issues regarding this area and we

1 have approved to do balloting in this area. However, the
2 ballot failed. In fact, the ballot did not meet the 50
3 percent criteria. Therefore, the Commission approved the
4 outcome and closed the investigation.

5 CHAIRMAN GARCIA: So we're not looking at that
6 in this docket at all?

7 MR. ILERI: Not yet.

8 MR. WEISS: Mr. Chairman, if I may just clarify
9 that. There were three areas involved in that issue. Two
10 of them were very clean, the DeBary and Deltona exchanges
11 were exempted from the overlay. Then there was a little
12 piece of our county called Osteen, which is what you are
13 referring to, Levent, which is served by the Sanford
14 exchange, which is in another county, in Seminole County.
15 So what we attempted to do with a ballot, you are correct,
16 within the past year was cut that piece out and create a
17 new exchange. That failed.

18 However, we are thinking and feeling that if you
19 can support us on this single area code for Volusia County
20 we can get that corrected, as well.

21 CHAIRMAN GARCIA: So maybe staff should be
22 looking at that in this docket somewhere.

23 MR. ILERI: Yes, sir.

24 COMMISSIONER DEASON: Let me ask. That would
25 necessitate DeBary and Deltona being changed to whatever

1 area code Volusia gets out of this proceeding, right?

2 MR. WEISS: Yes, sir, exactly.

3 COMMISSIONER JACOBS: And what I understand you
4 to be saying is that you would want to look to have that
5 balloted again?

6 MR. WEISS: For the Osteen piece only. But for
7 the DeBary and Deltona, give up the 407 numbers to Orlando
8 and give them the same code that the rest of Volusia
9 County gets.

10 COMMISSIONER DEASON: Are we going to hear
11 from -- do you know if people that represent those
12 communities, are they going to be testifying?

13 MR. WEISS: Absolutely.

14 CHAIRMAN GARCIA: Of course, I'm sure that the
15 industry doesn't think this is that easy to do. That
16 would require number of changes is what I understand.

17 MR. GREER: Full ten digits.

18 CHAIRMAN GARCIA: Number changes, yes. The
19 problem there, of course, Mr. Weiss, is that we would have
20 to ballot that issue. That is one. And secondly, that it
21 would require a full ten-digit number change. In other
22 words, people would not only be changing their area code,
23 but there are numbers within this area code that you would
24 be moving into that may conflict.

25 MR. WEISS: Would that be true if it was a new

1 area code, a brand new area code?

2 CHAIRMAN GARCIA: Yes, because they have been
3 distributed in that area. The seven digits have probably
4 somehow been distributed, so it would require certain
5 people to change those numbers, correct, Mr. Greer?

6 MR. WEISS: I think the county's position is we
7 would be willing to do that to unite the county.

8 CHAIRMAN GARCIA: Stan, let me swear you in.

9 (Witness sworn.)

10 - - - - -

11 STAN GREER

12 appeared as a witness and, swearing to tell the truth,
13 testified as follows:

14 DIRECT STATEMENT

15 MR. GREER: My name is Stan Greer with
16 BellSouth. Essentially in DeBary it is my recollection
17 that there were two NXXs that were used in the
18 Jacksonville area. So depending on what proposal you come
19 up with, there may or may not be the requirement for full
20 ten-digits number change. So it depends.

21 MR. BECK: Could I ask a question?

22 CHAIRMAN GARCIA: Sure.

23 MR. BECK: Mr. Greer, if a brand new area code
24 was assigned to Volusia, there wouldn't be any problem
25 with DeBary or Deltona.

1 MR. GREER: Well, you would still have the
2 problem --

3 MR. BECK: If it were different than
4 Jacksonville.

5 MR. GREER: True. You could make the conversion
6 for the DeBary exchange, and the Orange City, I think,
7 Sprint -- well, Orange City is already in the 904. So for
8 the DeBary exchange, yes, there would be no problem if
9 Volusia got their own area code. For the Osteen piece,
10 you still would have problems. They would probably still
11 have to take a number change because they are served out
12 of Sanford, and there is about ten exchanges that are
13 intermingled in the Osteen area.

14 MR. BECK: Where are the conflicts in
15 Jacksonville? Is it within Jacksonville, between DeBary
16 and Jacksonville?

17 MR. GREER: If I recall right, there is two, and
18 I can't remember exactly which ones. I have a list. I
19 could look and see fairly quickly. I've got the data and
20 maybe tonight I could tell you what it would be.

21 CHAIRMAN GARCIA: I just want to make sure the
22 thing is -- I just wanted to make sure that staff includes
23 at least an analysis of this piece so we can address it in
24 a later docket if we need to ballot this.

25 MR. ILERI: Okay.

1 CHAIRMAN GARCIA: Thank you, Mr. Weiss. Next
2 speaker.

3 - - - - -

4 BILL ROGERS

5 appeared as a witness and, swearing to tell the truth,
6 testified as follows:

7 DIRECT STATEMENT

8 MR. ROGERS: I'm Bill Rogers, Vice Mayor of the
9 City of New Smyrna Beach in southeast Volusia County. As
10 Mr. Weiss has said, the county as a whole has had several
11 meetings from the different cities, and our consensus is
12 that we would prefer to have our own area code, of course.

13 Also, we don't like the idea of the ten-digit dialing.

14 We would like to unify Volusia County as much as
15 possible. I personally looked at Alternative Number 8,
16 which would include Flagler County and Volusia County
17 together. And according to this, it should give us a
18 39-year working time before a potential another problem.

19 The area of Osteen has been a problem and we
20 would like to have that unified into Volusia County with
21 the single area code, and, of course, the other areas that
22 we talked about, Deltona and DeBary in that area. I think
23 that Volusia County is growing at a pace now that one area
24 code for our area, possibly including Flagler County,
25 would be very appropriate.

1 demographics and specifics that, of course, were not
2 covered by the county. Being from DeLand, we are the
3 county seat. And being the county seat, we have all the
4 county services. That should be considered when you are
5 doing the demographic socio-economic consideration. If
6 you do make a split between Deltona/DeBary, you are
7 segregating a large Hispanic and African-American
8 population from county services. That is going to create
9 two areas codes and be somewhat confusing to people, and
10 this is an issue that I think we should consider.

11 The services for those areas are pretty high,
12 and I think if you check with county employees they will
13 give you the reasons why a lot of those services are
14 provided for Deltona and DeBary in the City of DeLand. A
15 lot of community services. So I would hope that you would
16 take that into effect.

17 You also are splitting congressional districts,
18 Coreen Brown's and Congressman John Mica. I want to give
19 a little different twist to our honorable mayor from New
20 Smyrna. I would hope that he would say that he would
21 prefer that DeBary and Deltona be added to us versus
22 Flagler County. Flagler County is, of course, a good
23 choice, and we do support Flagler County as having a lot
24 of interplay with Volusia County, but at the same time I
25 wouldn't think we would want to take Flagler over DeBary

1 and Deltona, but --

2 MR. ROGERS: I agree.

3 MR. McCROSKEY: Thank you, Mayor. The other
4 issues I think we should consider as we are making our
5 notes, you're splitting the Highway Patrol's regional
6 district from Deltona and DeBary when you do this area
7 code change. The regional headquarters is in DeLand.

8 COMMISSIONER GARCIA: When you area codes, when
9 we do the coastal is what worries you, right, the one that
10 splits --

11 MR. McCROSKEY: Well, I will address that. You
12 have no alternative there for leaving DeBary and Deltona
13 in with Volusia County. So you are splitting the Highway
14 Patrol's district, you are splitting the State's
15 transportation district, you are splitting MPO and the
16 Regional East Coast Florida Regional Planning District as
17 well as the water district, which is very important in our
18 county because we are a sole source water district. We
19 have one source of water for all of Volusia County. So
20 that needs to be considered when you are making these
21 demographic considerations.

22 Hopefully you have taken into account the City
23 of DeLand has projected 5,500 new households. A group
24 called Arvida (phonetic) that most of you are familiar
25 with, St. Joe Paper Company has just completed a DRI for

1 4,500 new houses in the City of DeLand. That will project
2 out to about 10,000 people. Then we have another 1,000
3 people with a development called Twelve Oaks and North
4 Oaks, Dutch Antilles (phonetic) company. That is another
5 1,000 households that should be into your demographic
6 projections.

7 In conclusion, I would like to say that no
8 matter what we decide, 7, 11, and 12 alternatives do not
9 look to be the best for the citizens of DeLand.

10 CHAIRMAN GARCIA: Great. And that is because
11 that coastal plan sort of splits your community, right?

12 MR. McCROSKEY: Right. We already have a
13 palmetto curtain as we affectionately call it, and, you
14 know, we tried to secede during the war, the Civil War,
15 but it seems like you all have accomplished that with
16 Alternative 7, 11, and 12.

17 CHAIRMAN GARCIA: Very good. Commissioners.

18 MS. KEATING: Actually, staff has a question.
19 We wondered if we could possibly get maps showing the
20 splits where the Highway Patrol district is and water
21 district is.

22 MR. McCROSKEY: Absolutely.

23 MS. KEATING: That might be very helpful to us.

24 MR. McCROSKEY: Anything like that, we will be
25 glad to provide you maps, MPO, all of that information.

1 COMMISSIONER JACOBS: I meant to ask this
2 earlier. Alternative 10, I guess, is the one you have
3 expressed preference for?

4 MR. McCROSKEY: I'm going to defer to my county
5 expert. Is that the one we all unitedly support?

6 MR. WEISS: I think if we understand the
7 diagrams, I think 10 is the best. The mayor mentioned 8
8 with the 39 years, but I think that is with an overlay.
9 Am I understanding that correctly? Am I understanding the
10 alternatives correctly? Maybe I'm not. But 10 would be
11 the best one if it means no overlay and means a geographic
12 split.

13 COMMISSIONER JACOBS: If we stick to my
14 questions, which would be Alternative 6 does not have the
15 overlay. It is just a split and it is not exactly the
16 same.

17 MR. McCROSKEY: Why would we take 10 versus 8?

18 MR. WEISS: Because I think 8 -- that means an
19 overlay. Does that mean an overlay? Am I reading that --

20 COMMISSIONER JACOBS: Ten versus 6.

21 MR. WEISS: Ten versus 6. Six would be a little
22 longer.

23 MR. McCROSKEY: Eight would give us 39 years as
24 a group it seems to be kind of --

25 MR. WEISS: I guess what I don't understand is

1 the dark color on the map. Does that indicate an overlay?

2 COMMISSIONER JACOBS: If the plan requires an
3 overlay, then I think generally the darker area is where
4 the overlay would occur.

5 MR. WEISS: Okay. The overlay would be up
6 north. Then we would like Number 8.

7 MR. McCROSKEY: It seems like it gives us 39
8 years as a group. That is second to having DeBary and
9 Deltona part of us.

10 MR. WEISS: Just a few moments ago you heard
11 from Mr. Donahue representing Port Orange, so we put
12 DeLand, Port Orange, and New Smyrna Beach in front of you
13 this morning.

14 This afternoon you will hear from Daytona Beach,
15 Deltona, and some of other major cities. What I would
16 like to do now is turn to the business community. We will
17 have all of our chamber of commerces represented over the
18 five meetings. This morning we have Doctor John Outtersen
19 from the DeLand Chamber of Commerce.

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1 JOHN OUTTERSON

2 appeared as a witness and, swearing to tell the truth,
3 testified as follows:

4 DIRECT STATEMENT

5 DR. OUTTERSON: I have been sworn in. I'm John
6 Outterson of DeLand, Florida. Mr. Garcia, I appreciate
7 the invitation to be here. We met with Mr. Garcia in
8 Daytona Beach, and he said, "Well, if you want to be heard
9 you have got to show up." And so we are here in force.
10 And we want you to hear us, and we want to explain our
11 positions of why we would like a certain arrangement.

12 I need to explain first that Volusia County is a
13 growing county, and it has been changing. What has
14 happened is that years ago the people along the river,
15 DeBary and Deltona, identified more closely -- and
16 Osteen -- identified more closely with Seminole County.
17 But what has happened now is that Deltona has grown,
18 DeBary has grown, Orange City has grown. And what has
19 happened is that we have now sort of joined forces and
20 identified more closely now with a total county as opposed
21 to those areas identifying with Seminole County.

22 And so this is the reason we would like to bring
23 them together into an area code that would embrace all of
24 Volusia County. It is something that just has to happen,
25 and people are now working together in the county, and the

1 area code would just seem to be the logical movement in
2 that direction.

3 From a business standpoint, we would like to
4 retain seven-digit dialing as long as possible. It is
5 easier for people to identify with, it is easier for them
6 to make telephone calls, and so as a result the business
7 community is firmly behind the fact that we want to retain
8 seven-digit dialing as long as possible.

9 Secondly, if you look at the 904 area as it is
10 configured today, and you look down the coast there are
11 three major business centers along the coast. They are
12 the Nassau/Duval county area, the St. Johns and Putnam
13 County area. And then you move on down to Flagler and
14 Volusia County.

15 Mr. Jacobs, I think you mentioned something
16 about the fact that Flagler County is one of the fastest
17 growing counties in the State of Florida. It is. And as
18 a result they have been closely identified with Volusia
19 County. For example, our junior college embraces both
20 Flagler and Volusia County. They are entering into a
21 joint career education development center together. In
22 fact, we even accept Flagler County's garbage.

23 We spoke of the water. Flagler County also
24 draws from our water reservoir, our aquifer. And so
25 Flagler and Volusia County really work very closely

1 together. We see a lot together, we do a lot together,
2 and as a result if we had the same area code we could get
3 that identification or continue that kind of
4 identification.

5 I have written to all of you with regards to an
6 alternative that I have not seen presented. I would like
7 now to give you a copy of that again so that you might
8 follow along with me. And while you are looking at that,
9 let me just state that the Volusia County Chambers of
10 Commerce and city governments, Volusia County Council,
11 Volusia County school board and Volusia County
12 Organization of Governments support the position to have a
13 single area code serving all of Volusia County. The
14 Volusia County Chambers of Commerce, city governments,
15 Volusia County Council, Volusia County school board and
16 Volusia County Organization of Governments oppose any
17 overlay area code solution which would require ten-digit
18 dialing. It is the desire of these organizations to
19 employ seven-digit dialing for as long as possible.

20 The Volusia County Chambers of Commerce, city
21 governments, Flagler County Commission, Volusia County
22 Council, Volusia County school board, Volusia County
23 Council of Organization of Governments propose that the
24 current 904 area be divided into three area codes using
25 the economic business centers of Duval, Nassau, Volusia

1 and Flagler, and St. Johns and the other counties as a
2 basis for the assignment of the new area codes.

3 This would retain seven-digit dialing in the
4 Duval area for about 9.5 years to 19.1 years before
5 adjustments would have to be made. Such a division would
6 provide for seven-digit dialing for the counties for over
7 twenty years in the new two area codes. This is the point
8 Mr. Deason was bringing out.

9 We have gone through the fear of getting a new
10 area code now, this is the third time within ten years.
11 And from a business standpoint, when you do strategic
12 planning and when you are working in an actual field, you
13 plan, you program your activities years in advance, and
14 when you are committed you have got to have something more
15 stable than going through this transition every time.

16 And so from a business standpoint, and we do a
17 lot of international business in Volusia County, and that
18 is a growing area for us. We would like to have greater
19 stability. And as a result, what we are suggesting is the
20 area geographical split that I have suggested there where
21 you have three area codes with the 904 being retained by
22 the -- well, obviously the Duval/Nassau County would
23 perhaps be the choice for the 904, and that the two other
24 areas would be assigned area codes there.

25 I have suggested that these would last for about

1 twenty years. Well, you could argue that because these
2 are just prognostications and extrapolations, and as you
3 well know, the farther you get out on an extrapolation the
4 greater you are subject to error. But at least we would
5 have twenty years security with seven-digit dialing in
6 these areas. We would have at least ten years in Duval
7 County before -- and ultimately I would imagine you would
8 have to go to ten-digit dialing in the Duval area. But at
9 this would extend it for as long as possible.

10 With that I will shut up.

11 COMMISSIONER DEASON: I have a question.

12 DR. OUTTERSON: Yes, sir.

13 COMMISSIONER DEASON: The business community,
14 assuming in your diagram that Area C received a new area
15 code --

16 DR. OUTTERSON: Yes, sir.

17 COMMISSIONER DEASON: -- the business community
18 fully realizes that they would have to change advertising,
19 business cards, stationery, et cetera.

20 DR. OUTTERSON: Right.

21 COMMISSIONER DEASON: But they are willing for
22 that trade-off if they could be assured that they are not
23 going to have to face this again for 20 years.

24 DR. OUTTERSON: Amen. That is exactly right.
25 Really that uncertainty, you know, really is a challenge

1 to a business, especially if you are doing any
2 international business where you are doing a projection of
3 four and five years and you are trying to get programs out
4 there and you have committed yourself. You have
5 contracted for advertising and everything else, and it all
6 has to be redone once you change the telephone number.
7 And It is just not stationary.

8 CHAIRMAN GARCIA: Levent, I don't want to leave
9 ourselves with a precarious 13, let's make this 14.

10 MR. ILERI: I have a question, Chairman Garcia.
11 I responded to Mr. Outterson's January 7 letter, and
12 evaluated the exhaust years, and these are as follows.
13 For Area A it was 9.5 to 19.1 years, the same as depicted
14 on the chart; Area B will have 25.4 to 50.9 years; and
15 then Area C, 39 to 77.9 years.

16 DR. OUTTERSON: That is an extrapolation. And
17 as you well know, on those extrapolations you have to be a
18 little careful. Especially, I guess, I am concerned about
19 --

20 CHAIRMAN GARCIA: You shouldn't be worried about
21 it. When we first came -- when we changed your number
22 last time we said we wouldn't be back for ten years, and
23 here we are.

24 DR. OUTTERSON: I know. Incidentally, one other
25 thing I need to point out to you. Today, right today in

1 Volusia County, a child going to one of the schools to
2 call his home has to make a long distance call living in
3 Volusia County, and that is why we need have the single
4 area code for all of Volusia County.

5 CHAIRMAN GARCIA: Very good.

6 DR. OUTTERSON: Any other questions?

7 I appreciate the opportunity and the invitation,
8 Mr. Garcia.

9 CHAIRMAN GARCIA: Thank you for taking me up on
10 it.

11 MR. WEISS: Thank you, Commissioners. I would
12 just like to make a couple of more points and I will
13 address any questions you might have and be quiet, as John
14 said.

15 We have some other folks here today representing
16 the Cities of DeLand and of New Smyrna Beach, and my boss
17 from the county, but rather than put multiple speakers
18 representing the same agency, we have one speaker from
19 each of the agencies.

20 Later on you will be hearing directly in later
21 hearings this afternoon and tomorrow from Daytona Beach,
22 more from Port Orange, New Smyrna Beach, Deltona, Ormond
23 Beach, et cetera.

24 I guess the picture we would like to leave you
25 with is that we are truly one county. And maybe this

1 letter written to you folks from the City of Daytona best
2 summarizes it. It says, "Honorable Commissioners, the
3 purpose of this letter is to formally express the total
4 support of the City of Daytona Beach for a single
5 telephone area code for all of Volusia County. Our county
6 is a diverse and yet unified county with a distinct
7 populated coastal plain of which Daytona Beach is the hub,
8 and our inland more rural western neighbors with whom we
9 have a very significant and continuing community of
10 interest.

11 "As you are aware, the county seat resides in
12 DeLand, in the western portion, therefore, mandating
13 constant flow of communications between the east side of
14 the county and the west side of the county. Additionally,
15 the growth in the southwestern portion of the county to
16 include the City of Deltona has further increased this
17 community of interest.

18 "Almost every area of life in Volusia County
19 requires frequent interaction across the county to include
20 governmental, business, support of the many events at the
21 world's most famous beach, schools, medical, and other
22 vital basic services and activities which make the quality
23 of life in our part of Florida what it is.

24 "We, along with the rest of Volusia County, ask
25 your assistance in approving our communications picture by

1 ensuring that all areas of the county are assigned the
2 same single area code and permitted seven-digit dialing
3 throughout as you deal with the relief plan for area code
4 904." And it is signed by the mayor.

5 That probably summarizes what we are looking at
6 here. Our two biggest cities, one is in 407, Deltona, one
7 is in 904 in the coastal plain, 30 miles between, and we
8 have got a great dilemma here as we have got right now two
9 area codes, and as we have told you before, a LATA
10 boundary, and we are looking for whatever relief you can
11 give us.

12 CHAIRMAN GARCIA: Great. I think that concludes
13 our witnesses. Is there anybody else who would like to
14 speak? We promise not to ask questions. Go right ahead.

15 While you walk up, staff, the plan that I have
16 sort of been looking at, Alternative 10, what would that
17 look like as a geographic split? Is there anything that
18 shows that? One of my concerns is if we were to implement
19 10, Plan 10 with the hope of bringing in DeBary and
20 Deltona completely, because there is an overlay occurring
21 that means that we are sharing an area code. That would
22 put us at what Mr. Greer talked about, which is the
23 mandated number change for a certain area.

24 MS. KEATING: I think Alternative 3.

25 CHAIRMAN GARCIA: You're right, perfect. Okay.

1 And then we are going to find out exactly why this is
2 unacceptable under these?

3 Yes, sir.

4 MR. DONAHUE: Hello again. I just wanted to add
5 a point to the gentleman from from DeLand. DeBary and
6 Deltona are kind of unique. DeBary only has three city
7 employees. And, of course, Deltona was incorporated in
8 1995, and thus was 60,000 just like that. They contract
9 with Volusia County to do a lot of their services from
10 animal control to road maintenance. So I just wanted to
11 bring that in. So they work with the county in that
12 aspect. Especially Deltona, they are all by themselves,
13 the three employees, the city manager and two
14 receptionists. So all of their functions, city functions
15 are done by the County of Volusia. I just wanted to throw
16 that in there.

17 CHAIRMAN GARCIA: Okay. I appreciate that. All
18 right, I think that completes us.

19 Staff, our next meeting is in Jacksonville?

20 MS. KEATING: That is correct.

21 CHAIRMAN GARCIA: I know I've got it here
22 somewhere. Here we go. It's at 6:00 o'clock at the
23 Holiday Inn, 6082 Commonwealth Avenue, Jacksonville. And
24 that will be at 6:00 p.m. today, and so we look forward to
25 those of you who liked our performance today, or those you

1 want to add, we will see you there.

2 Thank you very much for coming.

3 (The customer hearing concluded at 11:35 a.m.)

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STATE OF FLORIDA) : CERTIFICATE OF REPORTER
COUNTY OF LEON)

I, JANE FAUROT, RPR, Chief, FPSC Bureau of Reporting FPSC Commission Reporter,

DO HEREBY CERTIFY that the Lake City Service Hearing held in Docket No. 990517-TL was heard by the Florida Public Service Commission at the time and place herein stated; it is further

CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed by me; and that this transcript, consisting of 74 pages, constitutes a true transcription of my notes of said proceedings.

DATED this 15th day of February, 2000.



JANE FAUROT, RPR
FPSC Division of Records & Reporting
Chief, Bureau of Reporting