

February 9, 2000
556 Windmeadows
Altamonte Springs, Fla. 32701

RECEIVED-FPSC
00 FEB 15 AM 11:11
RECORDS AND
REPORTING

Ms. Blanca Bayo
Florida PSC
2540 Shumard Oak Blvd
Tallahassee, Fla. 32399-0850

ORIGINAL

Dear Ms. Bayo

Re: Docket # 990994-TP

I would request the Florida PSC to restrict billing by local phone companies to telephone charges only by that local company plus the residents selected Long distance carrier, From my recent experience it is a matter of easy billing by other than the designated long distance carrier to notify or demand the local billing company that they charge residents for assumed long distance calls with no recourse or accountability. My recent experience with Sprint, the local carrier, was one billing on each of two successive months from Telecom USA, for calls that neither I nor my wife did not make. In fact, regarding the Dec. 14 call, my wife and I have verified to each other that neither one of us was home at the time.

In an attempt to clear up this matter I called Sprint who then told me that they were doing nothing but passing on the charges from Telecom USA. When I called TelecomUSA, to protest these incorrect charges, I was told that no investigation of these calls would be made, that regardless of what I may say, these charges would remain and would be billed through Sprint , correct or not.

At the same time I have used another long distance carrier other than my usual AT&T. Voice Net does not bill me through the local carrier but does so directly to me. In business for at least two years, this will show that other carriers can also bill directly and not through a local carrier. While it may be easier for a phone company to bill through Sprint, this also clogs the already many lines of the bill. Thus, there is another means for these other carriers to bill, that is directly, and I feel this should be done.

Sincerely yours



Richard Gal

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FPSC-RECORDS/REPORTING

FOR QUESTIONS REGARDING YOUR TELCOM USA CHARGES, CALL
YOUR LOCAL BUSINESS OFFICE AS SHOWN ON PAGE ONE.

SUMMARY OF CURRENT CHARGES

LONG DISTANCE CHARGES
TAXES

SEE DETAIL
SEE DETAIL

TOTAL CURRENT CHARGES

LONG DISTANCE CHARGES

BILL FROM 407-831-7028

REF DATE TIME PLACE CALLED
1 DEC 14 08:08:43pm 321GUYANA

NUMBER CALLED FROM PLACE FROM NUMBER CODE
059-256-4632 AT

TKL

SUBTOTAL FOR 407-831-7028

TOTAL LONG DISTANCE CHARGES

***Rate Codes for Interstate and Intrastate Long Distance Calls

	Customer Dial Rate	Overseas Rate	Service Charge/Custom Feat	
A = Automatic Number Identification(ANI)	D = Day E = Evening	R = Standard T = Discount	C = Calling Card P = Person	F = Call F X = Confe
M = Multiple Rate Period	N = Night/Weekend	Y = Economy	S = Station	

C = When this symbol appears in the left margin, it indicates credit has been applied and the toll call is being billed at the reduced rate.

R = When this symbol appears in the left margin, it indicates a toll call has been billed to your account after being investigated by a toll investigation group.

DETAIL OF TAXES

FEDERAL TAX

TOTAL TAX

10 10321

800 476 1234

10 10 321

222 0300

FOR QUESTIONS REGARDING YOUR TELCOM USA CHARGES, CALL
YOUR LOCAL BUSINESS OFFICE AS SHOWN ON PAGE ONE.

SUMMARY OF CURRENT CHARGES

LONG DISTANCE CHARGES
TAXES

SEE DETAIL
SEE DETAIL

TOTAL CURRENT CHARGES

LONG DISTANCE CHARGES

BILL FROM 407-831-0552

REF	DATE	TIME	PLACE CALLED	NUMBER CALLED	FROM PLACE	FROM NUMBER	CODE	
	8 DEC 09	09:43:39pm	321GUYANA	059-256-4632			AT	1

SUBTOTAL FOR 407-831-0552

TOTAL LONG DISTANCE CHARGES

*****Rate Codes for Interstate and Intrastate Long Distance Calls**

	Customer Dial Rate	Overseas Rate	Service Charge/Custom Feature	
A = Automatic Number Identification(ANI)	D = Day	R = Standard	C = Calling Card	F = Call Forward
M = Multiple Rate Period	E = Evening	T = Discount	P = Person	X = Conter
	N = Night/Weekend	Y = Economy	S = Station	

C = When this symbol appears in the left margin, it indicates credit has been applied and the toll call is being billed at the reduced rate.

R = When this symbol appears in the left margin, it indicates a toll call has been billed to your account after being investigated by a toll investigation group.

DETAIL OF TAXES

FEDERAL TAX

TOTAL TAX