

ORIGINAL

PUBLIC SERVICE COMMISSION

NOTICE OF PUBLIC SERVICE COMMISSION AGENDA ON MARCH 28, 2000

DOCKET NO. 981104-EU

RULE NO.

RULE TITLE:

25-6.049

Measuring Customer Service

The Public Service Commission notifies all interested persons that the above rule has been rescheduled for the agenda conference for the following time and place:

TIME AND DATE: Tuesday, March 28, 2000, at 9:30 a.m.

PLACE: Florida Public Service Commission, Room 148, The Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL.

PURPOSE AND EFFECT: To consider the record of the rulemaking proceeding for the amendments to the rule and to adopt, reject, or modify the proposed amendments to the rule.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE IS: Mary Anne Helton 850-413-6096.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771.

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