

FLORIDA PUBLIC UTILITIES COMPANY

Before the Florida Public Service Commission

Docket No. 990535-WU

Notice to Customers of Approval of Rate Increase

Dated February 29, 2000

Dear Customer:

By Order issued February 7, 2000, the Florida Public Service Commission ("Commission") granted Florida Public Utilities Company an increase in water rates for the Fernandina Beach Division in Nassau County, Florida. A rate increase is necessary to allow the utility to recover the reasonable and prudent costs of providing service and an opportunity to earn a fair and reasonable rate of return. The Staff of the Commission conducted customer meetings on November 3 and 4, 1999. On February 7, 2000, the Commission issued a Notice of Proposed Agency Action Approving Increased Water Rates and Charges ("PAA Order").

The rates will become effective for service rendered on or after March 1, 2000. A schedule showing Florida Public Utilities Company's rates prior to the rate case ("Present Rates"), Florida Public Utilities Company's Proposed Rates, and the Commission's Approved Rates is set forth on the reverse side of this notice. The Staff of the Commission approved this notice.

If you have any questions concerning your bill or this notice, please call our Customer Service Representatives at (904) 261-3663 between the hours of 8:00 a.m. and 5:00 p.m. weekdays.

Written comments to the Commission regarding Florida Public Utilities Company, its rates or service, may be directed to the following address: Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. You may also call the Commission's Division of Consumer Affairs at the following toll-free number (800) 342-3552.

As always it is a pleasure and we appreciate the opportunity to serve you.

WATER SERVICE (monthly rates)

<u>Class/Meter Size</u>	<u>Present Rates</u>	<u>Proposed Rates</u>	<u>Approved Rates</u>
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Residential

Base Facility Charge

5/8"	\$ 8.20	\$ 10.45	\$ 8.57
1"	\$ 18.54	\$ 23.62	\$ 21.43
2"	\$ 56.51	\$ 72.00	\$ 68.56
3"	\$ 111.70	\$ 142.32	\$ 128.55
4"	\$ 208.33	\$ 265.43	\$ 214.25

Commodity Charge per hundred cubic feet (CCF)

All CCF's	\$ 0.84	0-5 CCF's	\$ 0.62	< 10 CCFs	\$ 0.87
		6-20 CCF's	\$ 0.93	10-25 CCFs	\$ 1.09
		> 20 CCF's	\$ 1.28	> 25 CCFs	\$ 1.31

General Service (Multiple Family Dwellings, Commercial, Industrial, and Public Authority)

Base Facility Charge

5/8"	\$ 8.20	\$ 10.45	\$ 8.57
1"	\$ 18.54	\$ 23.62	\$ 21.43
2"	\$ 56.51	\$ 72.00	\$ 68.56
3"	\$ 111.70	\$ 142.32	\$ 149.98
4"	\$ 208.33	\$ 265.43	\$ 257.10
6"			\$ 535.63
8"			\$ 771.30
10"			\$1242.65

Commodity Charge per hundred cubic feet (CCF)

All CCF's	\$ 0.84	\$ 1.09	\$ 1.04
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Fire Hydrant Service

Base Facility Charge

4"	\$ 70.29	\$ 89.56	\$ 81.39
5"	\$ 107.11	\$ 136.47	\$ 124.02
6"	\$ 145.07	\$ 184.83	\$ 167.97

Automatic Sprinkler System Service

Base Facility Charge

2"	\$ 19.09	\$ 24.32	\$ 5.71
4"	\$ 70.29	\$ 89.56	\$ 21.43
6"	\$ 145.07	\$ 184.83	\$ 44.64
8"	\$ 185.32	\$ 236.12	\$ 64.28
10"	\$ 265.82	\$ 338.68	\$ 103.55

MISCELLANEOUS SERVICE CHARGES

	<u>Present Rates</u>	<u>Proposed Rates</u>	<u>Approved Rates</u>
During Business Hours			
Initial Connection	\$ 5.00	\$ 12.00	\$ 12.00
Normal Reconnection	\$ 8.00	\$ 12.00	\$ 12.00
Violation Reconnection	\$ 8.00	\$ 12.00	\$ 12.00
Premises Visit	\$ 4.00	\$ 8.00	\$ 8.00
After Business Hours			
Initial Connection	\$ 5.00	\$ 12.00	\$ 12.00
Normal Reconnection	\$ 8.00	\$ 12.00	\$ 12.00
Violation Reconnection	\$ 12.00	\$ 18.00	\$ 18.00

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of Florida Public Utilities Company,
Fernandina Beach Division, for an Increase in Water
Rates in Nassau County, Florida

Docket No. 990535-WU

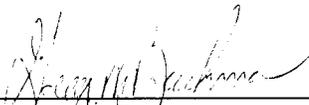
AFFIDAVIT

STATE OF FLORIDA

NASSAU COUNTY

BEFORE ME, the undersigned authority, duly authorized by law to administer oaths and to take acknowledgements, on this day personally appeared George M. Bachman, who, after being duly sworn on oath, deposes and says:

1. That he has personal knowledge of the matters set forth herein:
2. That between February 28 and 29, 2000, a copy of the Notice attached hereto was sent by regular U.S. Mail to all customers of record within the service areas of Florida Public Utilities Company, Fernandina Beach Water Division.



George M. Bachman
Controller and Assistant Treasurer
Florida Public Utilities Company

Sworn to and subscribed before me this 1st day of March, 2000 by George M. Bachman who is personally known to me.





Kathleen R. Guerrero
Notary Public
State of Florida

SEAL:

My Commission expires: 8/26/03