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March 3, 2000

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Bayo:

Subject: Contract Service Arrangements (CSAs)

As required in Docket No. 840228-TL, Order Nos. 13830 dated November 5, 1984 and 15317 dated October 31, 1985, enclosed is a copy of GTE Florida's CSA activity for the fourth quarter, 1999.

Should you require additional information, please contact Linda Rossy at (813) 483-2525.

Sincerely,

Beverly Y. Menard

Beverly Y. Menard

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Enclosures

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GTE FLORIDA INCORPORATED

Contract Service Arrangements Activity Report for Fourth Quarter, 1999

Quarter	CSAs Requested	CSAs Quoted	CSAs Canceled Prior to Customer Quote	CSAs Accepted	CSAs Rejected	CSAs Pending (includes CSAs pending from previous quarters)
4Q, 1999	5	6	0	5	1	19

Quarter	CSA		TARIFF		DIFFERENCE	
	Nonrecurring	Monthly	Nonrecurring	Monthly	Nonrecurring	Monthly
4Q, 1999		\$36,676.00		\$45,098.75		\$8,422.75

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902049

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

Contract service arrangement is for 5-year contract term for various business exchange access services, intra and interexchange private line service, foreign exchange service, etc. The rate quoted the customer is the current tariff rate for services; the purpose of the contract is to guarantee the customer the current tariff rates for the duration of the contract.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	Will vary depending on services ordered	60 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	Will vary depending on services ordered

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	Zero

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

- 1. **Customer Case Number:** FL9902065

- 2. **Location:** Various locations within GTE's service territory

3. **Description of Contract Service Arrangement:**
CSA pricing is for ISDN-PRI including flat rate ECS calling.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$18,952.00	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$23,620.50

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$4,668.50

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902115

2. **Location:** Various locations within GTE's service territory

3. **Description of Contract Service Arrangement:**

CSA pricing is for DID service. Contract includes other services including FlexGrow, PRI over MetroLan (ICB) and CentraNet which are provided at the tariffed rates.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$1,540.00	12 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$3,120.00

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$1,580.00

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902170

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is for ISDN-PRI including flat rate ECS calling. Customer may order additional PRIs during the contract term for \$824 per PRI.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$824.00 per PRI	60 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$950.25 per PRI

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$126.25 per PRI

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902172

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is for ISDN Digital CentraNet.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$15,360.00	Expires 7-06

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$17,408.00

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$2,048.00