

ORIGINAL



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March 13, 2000

Ralph Jaeger, Esquire  
Division of Legal Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0833

Re: Docket 960545-WS  
Investigation of Utility Rate of Aloha Utilities, Inc.  
In Pasco County

Dear Mr. Jaeger:

I respond to Mr. Deterding's letter of March 8, 2000, in which he cited a reservation of the second day of the scheduled hearing in this docket for technical testimony.

I know of no rule of procedure, or any similar item that would serve this purpose. To the contrary, it has been commission practice for many years to receive customer testimony immediately after the hearing commences, and to afford an opportunity for further customer testimony as the need arises.

Irrespective of the language of the notice, you should be aware that customers expect to be able to address the commission in person on the rare occasions they have opportunity to do so.

If past Aloha hearings are any example, that may include some or all of the second day of the hearing scheduled in this docket.

Sincerely,

Harold McLean  
Associate Public Counsel

- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
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HM:bsr

cc: F. Marshall Deterding  
Jason Fudge, Esquire  
Blanco S. Bayo, Director  
Mr. Stephen Watford  
Representative Mike Fasano

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