



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: MARCH 16, 1999

TO: CHAIRMAN JOE GARCIA

FROM: DIVISION OF LEGAL SERVICES (FORDHAM) *BK to EL*
DIVISION OF COMMUNICATIONS (BIEGALSKI) *BK for BS* *Fried*

RE: DOCKET NO. 991376-TP - INITIATION OF SHOW CAUSE PROCEEDINGS AGAINST GTE FLORIDA INCORPORATED FOR VIOLATION OF SERVICE STANDARDS.

REQUEST TO FILE RECOMMENDATION LATE

On September 10, 1999, based upon staff's investigation of GTE's compliance record from January 1998 through September 1999, show cause proceedings were initiated against GTE for apparent service standards violations. On October 13, 1999, prior to staff filing a recommendation in this matter, GTE, the Office of Public Counsel (OPC), and staff met to discuss the concerns regarding GTE's quality of service reports that were the subject of the investigation. By letter, dated October 29, 1999, GTE submitted an offer of settlement. By Order No. PSC-99-2501-PCO-TL, issued December 21, 1999, the Commission rejected GTE's proposed offer of settlement, and set this matter for hearing. The hearing is scheduled for August 17, 2000.

On January 10, 2000, OPC filed a Motion to Determine that GTE's Wilful Violation of the Commission's Quality of Service Rules since January 1, 1996 will be at Issue in this Proceeding. On January 24, 2000, GTE filed its response in opposition.

On February 8, 2000, GTE filed its Response and Objections to Citizens' Third Set of Requests for Production of Documents. GTE objected to providing any documents relating to 1996, 1997, or 2000 in its response to requests number 24, 25, and 31 through 40. On February 10, 2000, OPC filed its First Motion to Compel Against GTE, and on February 22, 2000, GTE filed its Answer opposing OPC's First Motion to Compel.

Staff requests permission to file a recommendation addressing OPC's motions on Friday, March 17, 2000 for the March 28, 2000, Agenda Conference. Staff believes that it is imperative that these issues be addressed by the Commission at the earliest possible Agenda in order for all parties to adequately prepare for hearing.

BK/anr
cc: Division of Communications
Division of Appeals

Ok JEB for Chairman

OK
PART B
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