

1 BELLSOUTH TELECOMMUNICATIONS, INC.
2 DIRECT TESTIMONY OF DAVID P. SCOLLARD
3 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4 DOCKET NO. 991534-TP
5 MARCH 17, 2000

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7 Q. PLEASE STATE YOUR NAME, ADDRESS, AND POSITION WITH
8 BELLSOUTH TELECOMMUNICATIONS, INC.

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10 A. I am David P. Scollard, Room 26D3, 600 N. 19th St., Birmingham, AL 35203.
11 My current position is Manager, Wholesale Billing at BellSouth Billing, Inc., a
12 wholly owned subsidiary of BellSouth Telecommunications, Inc. In that role, I
13 am responsible for overseeing the implementation of various changes to
14 BellSouth's Customer Records Information System ("CRIS") and Carrier
15 Access Billing System ("CABS").

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17 Q. PLEASE SUMMARIZE YOUR BACKGROUND AND EXPERIENCE.

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19 A. I graduated from Auburn University with a Bachelor of Science Degree in
20 Mathematics in 1983. I began my career at BellSouth as a Systems Analyst
21 within the Information Technology Department with responsibility for
22 developing applications supporting the Finance organization. I have served in a
23 number of billing system design and billing operations roles within the billing
24 organization. Since I assumed my present responsibilities, I have overseen the
25 progress of a number of billing system revision projects such as the

1 implementation of the 1997 Federal Communications Commission ("FCC")
2 access reform provisions, billing of unbundled network elements ("UNEs"), as
3 well as the development of billing solutions in support of new products offered
4 to end user customers. I am familiar with the billing services provided by
5 BellSouth Telecommunications to local competitors, interexchange carriers
6 and retail end user customers.

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8 Q. HAVE YOU TESTIFIED PREVIOUSLY BEFORE ANY STATE PUBLIC
9 SERVICE COMMISSION? IF SO, BRIEFLY DESCRIBE THE SUBJECT
10 OF YOUR TESTIMONY.

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12 A. I have testified before the state Public Service Commissions in Alabama,
13 Florida, Georgia, Kentucky, Louisiana, Mississippi, South Carolina, the
14 Tennessee Regulatory Authority, and the Utilities Commission in North
15 Carolina on issues regarding the capabilities of the systems used by BellSouth
16 to bill for services provided to retail customers, Interexchange Carriers (IXCs)
17 as well as Alternative Local Exchange Carriers (ALECs).

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19 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS
20 PROCEEDING?

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22 The purpose of my testimony is to explain the capabilities (and limits to those
23 capabilities) of the systems BellSouth employs to bill Alternative Local
24 Exchange Carriers (ALECs) for reciprocal compensation.

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1 Q. HOW DOES BELLSOUTH BILL ALECs FOR RECIPROCAL
2 COMPENSATION?

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4 A. BellSouth uses a system called the Carrier Access Billing System (CABS) to
5 accumulate, rate and bill all usage charges for calls originated by an ALEC end
6 user terminated by BellSouth. Several times each day usage records for call
7 events that have occurred in the BellSouth network are transmitted to the
8 BellSouth data centers for processing. Records for calls to be billed to
9 BellSouth's retail customers are sent to the retail billing systems while records
10 for billing reciprocal compensation are sent to CABS. Once in CABS, these
11 records are edited to ensure that the data is valid and updated to a data base to
12 await the close of the bill cycle for the ALEC being billed. At the end of the
13 bill cycle, the minutes of use for each type of call being billed are rated using
14 the rate structure from the ALEC's contract and the resultant charges are
15 formatted into the appropriate invoice records (or printed) and sent to the
16 ALEC.

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18 Q. IN ITS COMPLAINT, INTERMEDIA HAS CLAIMED THAT THE INTENT
19 OF THE CONTRACT AMENDMENT EXECUTED ON JUNE 3, 1998 WAS
20 FOR BELLSOUTH TO BILL RECIPROCAL COMPENSATION USING
21 ONE SET OF RATE STRUCTURES FOR CALLS ROUTED THROUGH A
22 MULTIPLE TANDEM ACCESS ARRANGEMENT AND ANOTHER SET
23 OF RATE STRUCTURES FOR CALLS ROUTED THROUGH OTHER
24 ARRANGEMENTS. HAS CABS EVER HAD THE CAPABILITY TO
25 SUPPORT THIS TYPE OF BILLING?

1

2 A. No. In 1996 and 1997, when CABS was being changed to support the billing
3 of ALECs, the business requirements that were developed to describe the
4 needed software revisions called for the system to support a single set of
5 reciprocal compensation rates for each ALEC operating in a given state. This
6 requirement was developed to match the manner in which ALECs would be
7 negotiating interconnection agreements. Therefore, in the state of Florida, for
8 example, CABS could either bill an ALEC reciprocal compensation using a
9 composite rate structure or using an elemental rate structure, but not both. At
10 no time has CABS had the capability to base billing on differing structures to
11 the same ALEC based on the manner in which individual calls are routed
12 through the network.

13

14 Q. HOW HAS BELLSOUTH BEEN BILLING INTERMEDIA SINCE THE
15 JUNE 3, 1998 AMENDMENT?

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17 A. BellSouth has been billing Intermedia in accordance with the terms of the June
18 3, 1998 Amendment effective with the execution of that Amendment. As the
19 Amendment sets forth, BellSouth has billed the new elemental rates for
20 reciprocal compensation for all local traffic.

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23 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

24

25 A. Yes.