

STATE OF FLORIDA

Commissioners:  
JOE GARCIA, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
E. LEON JACOBS, JR.  
LILA A. JABER



CAPITAL CIRCLE OFFICE CENTER  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0850

# Public Service Commission

## AGENDA

### FLORIDA PUBLIC SERVICE COMMISSION STAFF WORKSHOP ON PERMANENT PERFORMANCE MEASURES FOR OPERATIONS SUPPORT SYSTEMS

DOCKET NO. 000121-TP

MARCH 30, 2000

Room 152, Betty Easley Conference Center  
(Call-in Number: Suncom 278-0979; Non-Suncom (850) 488-0979)  
4075 Esplanade Way  
Tallahassee, Florida

<i>TIME ALLOTTED</i>	<i>SESSION/PRESENTER</i>	<i>REPRESENTING</i>
9:30 a.m. - 10:00 a.m.	Opening Comments	STAFF
10:00 a.m. - 11:00 a.m.	Dave Coon	BELLSOUTH
11:00 a.m. - 11:15 a.m.	Break	
11:15 a.m. - 11:45 a.m.	Andrew F. Van Slyke	SPRINT
11:45 a.m. - 12:15 p.m.	Karen Kinard	MCI WORLDCOM
12:15 p.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:15 p.m.	Tom McCabe	TDS TELECOM/QUINCY TELEPHONE COMPANY
1:15 p.m. - 1:45 p.m.	Fran French/Kim Caswell	GTE FLORIDA
1:45 p.m. - 2:45 p.m.	Marsha Rule/Cheryl Bursh	AT&T
2:45 p.m. - 3:00 p.m.	Break	
3:00 p.m. - Conclusion	Follow-up discussion and additional clarification, as necessary	STAFF

Consistent with Commission policy, this meeting is open to the public.

DOCUMENT NUMBER - DATE

03846 MAR 28 00

7:55 PM - 8:00 PM - 8:00 PM

RECEIVED-HPSC

MEMORANDUM 00 MAR 28 PM 2:18

March 28, 2000

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) *OV*

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

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Attached is a Workshop Agenda, to be issued in the above-referenced docket. Please FAX to all interested persons. (Number of pages in agenda - 1)

TV/sa  
Attachment  
cc: Division of Auditing & Financial Analysis (Harvey, Vinson,  
Stallcup)  
I:wsagenda.tv

*371/37*  
*3/28/00*