

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

MARCH 28, 2000

RE: DOCKET NO. 981104-EU - Proposed amendment of Rule 25-6.049, F.A.C., Measuring Customer Service. (Deferred from the 2/15/00 Commission Conference.)

Issue 1: Should the Commission adopt the proposed amendments to clarify Rule 25-6.049, Florida Administrative Code, Measuring Customer Service?
Recommendation: Yes. The Commission should adopt the proposed amendments with an additional clarifying change.

APPROVED

Issue 2: Should this docket be closed?
Recommendation: Yes. The rule as approved by the Commission should be filed for adoption with the Secretary of State and the docket closed.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Lela J. J...
Susan J. Clark
Joe ...
J. Terry ...

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE
03914 MAR 30 8
FPSC-RECORDS/REPORTING