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† Also admitted in Iowa
†† Also admitted in New York, Illinois and Washington, D.C.

OF COUNSEL
VINCENT T. EARLY
THOMPSON BENNETT
JOHN T. PETERS, JR.
JOSEPH J. BURGIE
(1926 - 1992)

April 5, 2000

ORIGINAL

RECEIVED-FPSC
00 APR -6 PM 3:06
RECORDS AND REPORTING

000 416 - 77

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850

Re: AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU ® CONNECTION SM

Dear Sir:

Enclosed herewith for filing with the Commission, please find an original and six (6) copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed stamped envelope attached thereto.

Please contact me if you have additional questions or concerns.

Very truly yours,

EARLY, LENNON, PETERS & CROCKER, P.L.C.

Patrick D. Crocker
PDC/tlb

Enclosures

Check received with filing and forwarded to the Commission. Fiscal Department will deposit check to RAR and payor of deposit.

Initials of person who forwarded check:

[Handwritten initials]

DOCUMENT NUMBER-DATE

04290 APR-68

FPSC-RECORDS/REPORTING

FLORIDA PUBLIC SERVICE COMMISSION

AMERICAN FARM BUREAU, INC.)
D/B/A THE FARM BUREAU® CONNECTIONSM)
APPLICATION FOR AUTHORITY)
TO PROVIDE INTEREXCHANGE)
TELECOMMUNICATIONS SERVICES)
WITHIN THE STATE OF FLORIDA)

Docket No.

ORIGINAL

APPLICATION

1. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carriers. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

DOCUMENT NUMBER-DATE
04290 APR-68
FPSC-RECORDS/REPORTING

2. This is an application for (check one):

- Original Authority** (New Company)
- Approval of Transfer** (To another certified company).
- Approval of Assignment of existing certificate**
(To an uncertificated company).
- Approval for transfer of control** (To another certified company).

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship.

AMERICAN FARM BUREAU, INC.

4. Name under which the applicant will do business (fictitious name, etc.):

THE FARM BUREAU® CONNECTIONSM

5. National address (including street name & number, post office box, city, state and zip code).

**225 Touhy Avenue
Park Ridge, IL 60068**

6. Florida address (including street name & number, post office box, city, state and zip code).

NOT APPLICABLE

7. Structure of organization:

- | | |
|---|--|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Corporation |
| <input checked="" type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Other, _____ | |

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169.FS) if applicable.

NOT APPLICABLE

(b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

NOT APPLICABLE

(2) officer, director, partner or stockholder in any other Florida certified telephone. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NOT APPLICABLE

9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F99000001694

Applicant has the authority to transact business within the state of Florida. Applicant attaches evidence of such as Exhibit A.

(b) Name and address of the company's Florida registered agent.

**Scottie Butler
5700 S.W. 34th Street
Gainesville, Florida 32608**

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: G99085900314

(d) Indicate if any of the officers, directors, or any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

NOT APPLICABLE

- (2) officer, director, partner or stockholder in any other Florida certified telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NOT APPLICABLE

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application:

**Patrick D. Crocker, Attorney
EARLY, LENNON,
PETERS & CROCKER, P.L.C.
900 Comerica Building
Kalamazoo, Michigan 49007
(616) 381-8844**

- (b) Official Point of Contact for the ongoing operations of the company:

**Casey Wojciechowski
225 Touhy Avenue
Park Ridge, IL 60068
(800) 362-3276**

- (c) Tariff:

**Patrick D. Crocker, Attorney
EARLY, LENNON, PETERS & CROCKER, P.L.C.
900 Comerica Building
Kalamazoo, Michigan 49007
Telephone: (616) 381-8844
Facsimile: (616) 349-8525**

- (d) Complaints/Inquiries from customers:

**Mark Krolowkowski
225 Touhy Avenue
Park Ridge, IL 60068
(800) 362-3276**

11. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.

Applicant has authority to provide services as an interexchange carrier in Arkansas, California, Georgia, Idaho, Illinois, Iowa, Louisiana, Maine, Michigan, Minnesota, Missouri, Montana, Nebraska, Nevada, New York, North Dakota, Oklahoma, Oregon, Pennsylvania, Tennessee, Texas, Utah, Vermont, Virginia, and West Virginia.

- (b) Has applications pending to be certified as an interexchange carrier.

Applicant has an application pending in New Mexico.

- (c) Is certificated to operate as an interexchange carrier.

Applicant is certificated to operate as an interexchange carrier in Arkansas, California, Georgia, Idaho, Illinois, Iowa, Louisiana, Maine, Michigan, Minnesota, Missouri, Montana, Nebraska, Nevada, New York, North Dakota, Oklahoma, Oregon, Pennsylvania, Tennessee, Texas, Utah, Vermont, Virginia, and West Virginia.

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

Applicant has never been denied authority to operate as an interexchange carrier.

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

Applicant has never had material regulatory penalties imposed for violations of any telecommunications statutes.

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Applicant has never been involved in Civil court proceedings with an interexchange carrier, local exchange company, or other telecommunications entity.

12. What services will the applicant offer to other certified telephone companies:

Applicant will not offer services to other certificated telephone companies.

- | | | | |
|--------------------------|-------------------------|--------------------------|------------|
| <input type="checkbox"/> | Facilities. | <input type="checkbox"/> | Operators. |
| <input type="checkbox"/> | Billing and Collection. | <input type="checkbox"/> | Sales. |
| <input type="checkbox"/> | Maintenance. | | |
| <input type="checkbox"/> | Other: _____ | | |

13. Do you have a marketing program?

Yes

14. Will your marketing program:

- Pay commissions?
- Offer sales franchise?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

Applicant shall pay commissions to its sales representatives.

16. Who will receive the bills for your services (Check all that apply)?

- | | | | |
|-------------------------------------|------------------------|-------------------------------------|---------------------------------|
| <input checked="" type="checkbox"/> | Residential customers. | <input checked="" type="checkbox"/> | Business customers. |
| <input type="checkbox"/> | PATS providers. | <input type="checkbox"/> | PATS station end-users. |
| <input type="checkbox"/> | Hotels & motels. | <input type="checkbox"/> | Hotel & motel guests. |
| <input type="checkbox"/> | Universities. | <input type="checkbox"/> | University dormitory residents. |
| <input type="checkbox"/> | Other: (specify)_____. | | |

17. Please provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide the name and phone number) and how is this information provided?

Yes, the Company name will appear on the bill.

(b) Name and address of the firm who will bill for your service.

Applicant will bill directly for services.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings.

Applicant attaches recent financial statements as Exhibit B.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

Applicant has sufficient financial capability to provide the requested service in the geographic areas proposed to be served. Applicant's operating revenue will provide Applicant with sufficient financial resources to provide service in the proposed areas. Applicant will not require additional funding to offer services contemplated within the Application.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

Applicant has sufficient financial capability to provide the requested service in the geographic areas proposed to be served. Applicant's operating revenue will provide Applicant with sufficient financial resources to provide service in the proposed areas. Applicant will not require additional funding to offer services contemplated within the Application.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Applicant will operate as a switchless reseller. Applicant will not own or lease any facilities to provide the services proposed within the Application.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

Resume of Applicant's current officers appear as Exhibit C.

C. Technical capability.

As a switchless reseller, Applicant will rely upon the technical capability of the underlying facilities based carrier. The commission has determined that Applicant's underlying facilities based carrier has the technical capability to provide the proposed services.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25024.485 (example enclosed).

Applicant's proposed Tariff is attached hereto as Exhibit D.

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minutes rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access if FGB
 Method of access is FGB
 Method of access is 800

- MTS with statewide flat rates per minute (i.e. not distance sensitive)
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

- MTS for pay telephone service providers

- Block-of-time calling plan (Reach out Florida, Ring America, etc.)

- 800 Service (Toll free)

- WATS type service (Bulk or volume discount)
- Method of access is via dedicated facilities
- Method of access is via switched facilities

- Private Line services (Channel Services)
(For ex. 1.544 ms., DS-3, etc)

- Travel Service
- Method of access is 950
- Method of access is 800

- 900 service

- Operator Services
- Available to presubscribed customers
- Available to non presubscribed customers (for example to patrons of hotels, students in Universities, patients in hospitals)
- Available to inmates

Services included are:

- Station assistance
- Person to Person assistance
- Directory Assistance
- Operator verify and interrupt
- Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above)?

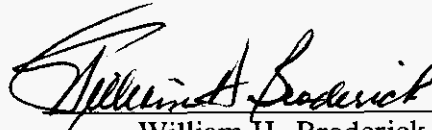
1+

22. _____ Other:

****APPLICANT ACKNOWLEDGEMENT STATEMENT****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent of all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LEC's without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
6. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to may provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
7. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

2/22/00
DATE




William H. Broderick
Its: Treasurer

****APPENDIX B****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)



William H. Broderick

Its: Treasurer

2/22/00
Date

EXHIBIT A

Certificate of Authority to Transact Business

State of Florida



Department of State

I certify from the records of this office that AMERICAN FARM BUREAU, INC., is a corporation organized under the laws of Illinois, authorized to transact business in the State of Florida, qualified on March 29, 1999.

The document number of this corporation is F99000001694.

I further certify that said corporation has paid all fees and penalties due this office through December 31, 1999, and its status is active.

I further certify that said corporation has not filed a Certificate of Withdrawal.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Thirty-first day of March, 1999



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

State of Florida



Department of State

I certify the attached is a true and correct copy of the application by AMERICAN FARM BUREAU, INC., an Illinois corporation, authorized to transact business within the State of Florida on March 29, 1999 as shown by the records of this office.

The document number of this corporation is F99000001694.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Thirty-first day of March, 1999



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

**APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT
BUSINESS IN FLORIDA**

*IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO
REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.*

1. AMERICAN FARM BUREAU, INC.
(Name of corporation; must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.)

2. ILLINOIS 3. 36-3250406
(State or country under the law of which it is incorporated) (FEI number, if applicable)

4. MARCH 23, 1983 5. PERPETUAL
(Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual")

6. NOT AS YET
(Date first transacted business in Florida.) (SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.)

7. 225 TOUHY AVENUE
PARK RIDGE, ILLINOIS
(Current mailing address)

SALE OF INTRASTATE & INTERSTATE TELEPHONE SERVICES AND OTHER COMMUNICATION
SERVICES IN THE STATE OF FLORIDA.

(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box **NOT** acceptable)

Name: SCOTTIE BUTLER

Office Address: 5700 S.W. 34TH STREET

GAINESVILLE, Florida, 32608
(Zip code)

FILED
SECRETARY OF STATE
99 MAR 29 AM 8:55

10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Scottie Butler
(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and addresses of officers and/or directors: (Street address ONLY - P.O. Box NOT acceptable)

A. DIRECTORS (Street address only - P.O. Box NOT acceptable)

Chairman: _____

Address: _____ SFE ATTACHED _____

Vice Chairman: _____

Address: _____

Director: _____

Address: _____

Director: _____

Address: _____

B. OFFICERS (Street address only - P.O. Box NOT acceptable)

President: _____

Address: _____

SFE ATTACHED

Vice President: _____

Address: _____

Secretary: _____

Address: _____

Treasurer: _____

Address: _____

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SECRETARY OF STATE
DIVISION OF CORPORATIONS
99 MAR 29 AM 8:55

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. Dean R Kleckner
(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. PRESIDENT
(Typed or printed name and capacity of person signing application)

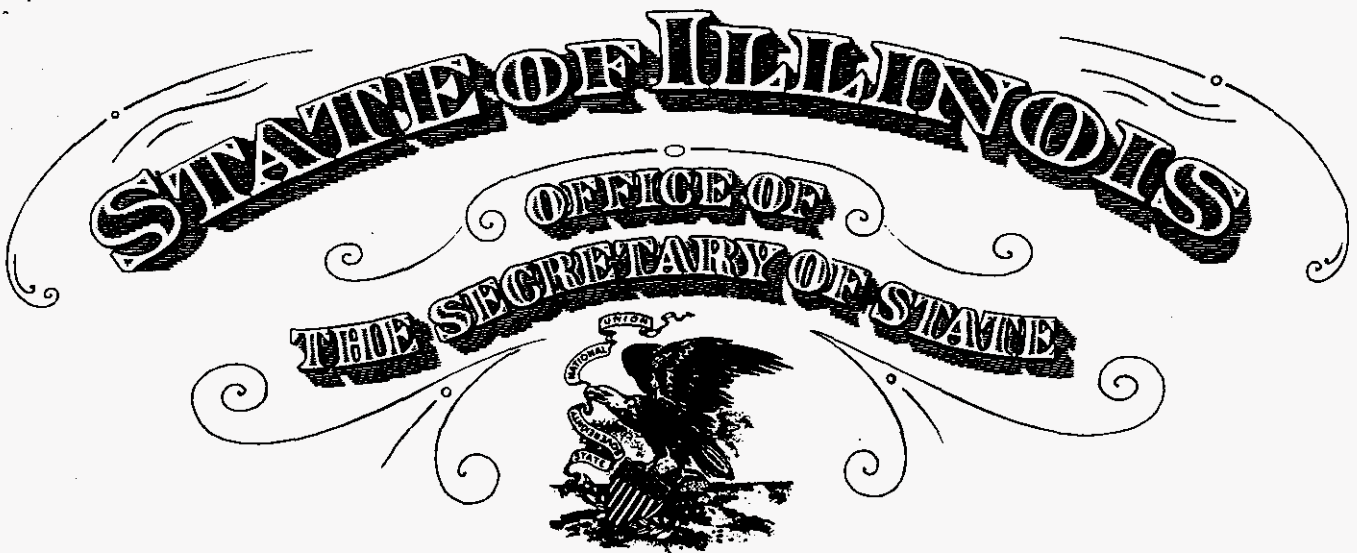
AMERICAN FARM BUREAU, INC.
OFFICERS

NAME	BUSINESS ADDRESS	CITY, STATE, ZIP	TITLE
Dean R. Kleckner	225 Touhy Avenue	Park Ridge, Illinois 60068	President
Carl B. Loop, Jr.	5700 SW 34 th Street	Gainesville, Florida 32608	Vice President
C. David Mayfield	225 Touhy Avenue	Park Ridge, Illinois 60068	Secretary
William Broderick	225 Touhy Avenue	Park Ridge, Illinois 60068	Treasurer
John J. Rademacher	225 Touhy Avenue	Park Ridge, Illinois 60068	General Counsel
Fred Bacchle	225 Touhy Avenue	Park Ridge, Illinois 60068	Vice President, Investments
David Conover	225 Touhy Avenue	Park Ridge, Illinois 60068	Administrator

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SECRETARY OF STATE
DIVISION OF CORPORATIONS
99 MAR 29 AM 8:55

**AMERICAN FARM BUREAU, INC.
OFFICERS AND BOARD OF DIRECTORS**

NAME	TITLE	ADDRESS	CITY/STATE/ZIP CODE
Dear R. Kleckner	President/Director	225 Touhy Avenue	Park Ridge, Illinois 60068
Carl B. Loop, Jr.	Vice President	5700 S.W. 34 th Street	Gainesville, Florida 32608
C. David Mayfield	Secretary	225 Touhy Avenue	Park Ridge, Illinois 60068
William H. Broderick	Treasurer/Executive Officer	225 Touhy Avenue	Park Ridge, Illinois 60068
John J. Rademacher	General Counsel	225 Touhy Avenue	Park Ridge, Illinois 60068
Fred B. Baechle	VP/Investments	225 Touhy Avenue	Park Ridge, Illinois 60068
David P. Conover	Administrator	225 Touhy Avenue	Park Ridge, Illinois 60068
Ronald Anderson	Director	9516 Airline Hwy	Baton Rouge, Louisiana 70815
Flavius Barker	Director	147 Bear Creek Pike	Columbia, Tennessee 38401-2266
Al Christopherson	Director	3080 Eagandale Place	Eagan, Minnesota 55121
Steven Appel	Director	1011 19 th Avenue S.E.	Olympia, Washington 98501
Wayne Dollar	Director	1620 Bass Rd at I-75	Macon Georgia 31210
Guy Donaldson	Director	510 S. 31 st Street	Camp Hill, Pennsylvania 17011
Ken Evans	Director	3401 East Elwood Street	Phoenix, Arizona 85040-1625
Kevin Gardner	Director	9201 Bunsen Parkway	Louisville, Kentucky 40220
Jack Givens	Director	2501 N. Stiles Avenue	Oklahoma City, Oklahoma 73105-3196
Gordon Gowen	Director	295 Sheep Davis Road	Concord, New Hampshire 03301-5747
Gary Hall	Director	2627 KFB Plaza	Manhattan, Kansas 66502-8508
Bruce Hiatt	Director	12580 W. Creek Parkway	Richmond, Virginia 23238-1110
W. B. Jenkins	Director	5301 Glenwood Avenue	Raleigh, North Carolina 27612
Charles Kruse	Director	701 S. Country Club Dr.	Jefferson City, Missouri 65109
John Laurie	Director	7373 W. Saginaw Hwy.	Lansing, Michigan 48909-8460
John Lincoln	Director	6808 Rt. 5 & 20	Bloomfield, New York 14469
Roger Bill Mitchell	Director	9177 East Mineral Circle	Englewood, Colorado 80112
Sam Moore	Director	9201 Bunsen Parkway	Louisville, Kentucky 40220
Bryce Neidig	Director	5225 South 16 th Street	Lincoln, Nebraska 68512
Harry Pearson	Director	225 South East Street	Indianapolis, Indiana 46202
Linda Reinhardt	Director	2627 KFB Plaza	Manhattan, Kansas 66502-8508
John Rigolizo, Jr.	Director	168 W. State Street	Trenton, New Jersey 08611
John Rossner	Director	3415 Commercial St.S.E.	Salem, Oregon 97302-5169
Bob Stallman	Director	7420 Fish Pond Road	Waco, Texas 76798
John Van Sweden	Director	421 N. Water Street	Las Cruces, New Mexico 78801
David Waide	Director	6310-I-55 North	Jackson, Mississippi 39211
Ronald Warfield	Director	1701 Towanda Avenue	Bloomington, Illinois 61701
Edward Wiederstern	Director	5400 University Avenue	West Des Moines, Iowa 50266-5997
Andrew Whisenhunt	Director	10720 Kanis Road	Little Rock, Arkansas 72211-3825
David Winkles	Director	724 Knox Abbott Drive	Cayce, South Carolina 29033



To all to whom these Presents Shall Come, Greeting:

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that AMERICAN FARM BUREAU, INC., A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE MARCH 23, 1983, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE RELATING TO THE FILING OF ANNUAL REPORTS AND PAYMENT OF FRANCHISE TAXES, AND AS OF THIS DATE IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS*****

FILED
SECRETARY OF STATE
DIVISION OF REGISTRATIONS
99 MAR 23 11 08 AM '83

In Testimony Whereof, I, hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 27TH day of JANUARY A.D. 1999



Jesse White

SECRETARY OF STATE

TRANSMITTAL LETTER

To: Qualification/Tax Lien Section
Division of Corporations

SUBJECT: AMERICAN FARM BUREAU. INC
(Name of corporation - must include suffix)

Dear Sir or Madam:

The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida", "Certificate of Existence", and check are submitted to register the above referenced foreign corporation to transact business in Florida.

Please return all correspondence concerning this matter to the following:

JEROME J. WERBERITCH

(Name of Person)

AMERICAN FARM BUREAU. INC.

(Firm/Company)

225 TOUHY AVENUE

(Address)

PARK RIDGE. ILLINOIS 60068

(City/State/Zip)

Should you need to call someone concerning this matter, please call:

JEROME J. WERBERITCH

(Name of Person)

at (847) 685-8734

(Area Code & Daytime Telephone Number)

STREET ADDRESS:

Qualification/Tax Lien Section
Division of Corporations
409 E. Gaines St.
Tallahassee, FL 32399

MAILING ADDRESS:

Qualification/Tax Lien Section
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

Enclosed is a check for the following amount:

- \$70.00 Filing Fee \$78.75 Filing Fee & Certificate of Status \$78.75 Filing Fee & Certified Copy \$87.50 Filing Fee, Certificate of Status & Certified Copy

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
90 MAR 29 AM 9:00



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

March 31, 1999

THE FARM BUREAU CONNECTION
225 TOUHY AVENUE
PARK RIDGE, IL 60068

Subject: THE FARM BUREAU CONNECTION

REGISTRATION NUMBER: G99085900314

This will acknowledge the filing of the above fictitious name registration which was registered on March 29, 1999. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between July 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (850) 488-9000.

Tax Liens
Division of Corporations

Letter No. 299A00016105

APPLICATION FOR REGISTRATION OF FICTITIOUS NAME

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS

99 MAR 29 AM 9:06

Section 1

1. **THE FARM BUREAU CONNECTION**
Fictitious Name to be Registered

2. **225 TOUHY AVENUE**
Mailing Address of Business

PARK RIDGE ILLINOIS 60068
City State Zip Code

3. Florida County of principal place of business: **ALACHUA**

4. FEI Number: **36-3250406**

This space for office use only

Section 2

A. Owner(s) of Fictitious Name If Individual(s): (Use an attachment if necessary):

1. Last _____ First _____ M.I. _____ Address _____ City _____ State _____ Zip Code _____ SS# _____	2. Last _____ First _____ M.I. _____ Address _____ City _____ State _____ Zip Code _____ SS# _____
---	---

B. Owner(s) of Fictitious Name If other than individuals(s): (Use attachment if necessary):

1. AMERICAN FARM BUREAU, INC Entity Name 225 TOUHY Address PARK RIDGE ILLINOIS 60068 City State Zip Code Florida Registration Number _____ FEI Number: 36-3250406 <input type="checkbox"/> Applied for <input type="checkbox"/> Not Applicable	2. _____ Entity Name Address _____ City _____ State _____ Zip Code _____ Florida Registration Number _____ FEI Number: _____ <input type="checkbox"/> Applied for <input type="checkbox"/> Not Applicable
--	---

AMERICAN FARM BUREAU, INC IS A LICENSEE OF AMERICAN FARM BUREAU FEDERATION AUTHORIZED TO USE THE FARM BUREAU CONNECTION TRADENAME.

Section 3

I (we) the undersigned, being the sole (all the) party(ies) owning interest in the above fictitious name, certify that the information indicated on this form is true and accurate. I (we) further certify that the fictitious name shown in Section 1 of this form has been advertised at least once in a newspaper as defined in chapter 50, Florida Statutes, in the county where the applicant's principal place of business is located. I (we) understand that the signature(s) below shall have the same legal effect as if made under oath. (At Least One Signature Required)

PRESIDENT, AMERICAN FARM BUREAU, INC. Signature of Owner _____ Date 3/15/99 Phone Number: 847/685-8734	<i>Dean R. Flecken</i> Signature of Owner _____ Date _____ Phone Number: _____
---	--

Section 4

**FOR CANCELLATION COMPLETE SECTION 4 ONLY:
FOR FICTITIOUS NAME OR OWNERSHIP CHANGE COMPLETE SECTIONS 1 THROUGH 4:**

I (we) the undersigned, hereby cancel the fictitious name _____
_____, which was registered on _____ and was assigned registration number _____

Signature of Owner _____ Date _____	Signature of Owner _____ Date _____
-------------------------------------	-------------------------------------

Mark the applicable boxes Certificate of Status - \$10 Certified Copy - \$30
Filing Fee: \$50

Note: Acknowledgements/certificates will be sent to the address in Section 1 only.

CR4E-001 (5/96)

AMERICAN FARM BUREAU, INC.
OFFICERS

NAME	BUSINESS ADDRESS	CITY, STATE, ZIP	TITLE
Dean R. Kleckner	225 Touhy Avenue	Park Ridge, Illinois 60068	President
Carl B. Loop, Jr.	5700 SW 34 th Street	Gainesville, Florida 32608	Vice President
C. David Mayfield	225 Touhy Avenue	Park Ridge, Illinois 60068	Secretary
William Broderick	225 Touhy Avenue	Park Ridge, Illinois 60068	Treasurer
John J. Rademacher	225 Touhy Avenue	Park Ridge, Illinois 60068	General Counsel
Fred Bacchle	225 Touhy Avenue	Park Ridge, Illinois 60068	Vice President, Investments
David Conover	225 Touhy Avenue	Park Ridge, Illinois 60068	Administrator

EXHIBIT B

Financial Statements

FINAL

AMERICAN FARM BUREAU, INC.

BALANCE SHEET

FOR YEAR ENDED OCTOBER 31, 1999

ASSETS

Cash		\$	115,373
Commercial Notes			156,000
Investment in Affiliates			(783,853)
Advance to Affiliate			1,025,000
Accounts Receivable			1,372,563
Accrued Interest			2,819
Satellite Hub & Equipment	\$	300,773	
Less: Accumulated Depreciation		<u>217,904</u>	82,869
Furniture & Fixtures	\$	63,568	
Less: Accumulated Depreciation		<u>35,890</u>	27,678
Prepaid Expense			<u>16,860</u>
TOTAL ASSETS			<u>\$ 2,015,309</u>

LIABILITIES AND STOCKHOLDER'S EQUITY

LIABILITIES

Accounts Payable		\$	<u>893,014</u>
TOTAL LIABILITIES		\$	893,014

STOCKHOLDERS' EQUITY

Common Stock - No Par Value			
10,000 Shares Authorized			
1,000 Shares Issued		\$	2,447,758
Accumulated Deficit:			
Balance November 1, 1998	\$	(2,295,726)	
Add: Net Income for Year			
Ended 10/31/99		<u>970,263</u>	<u>(1,325,463)</u>
TOTAL STOCKHOLDERS' EQUITY			<u>1,122,295</u>
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY			<u>\$ 2,015,309</u>

FINAL

AMERICAN FARM BUREAU, INC.

INCOME STATEMENT

FOR YEAR ENDED OCTOBER 31, 1999

	1999 Budget	1999 Actual	2000 Budget
INCOME			
Investment Fees	\$ 427,300	\$ 434,794	\$ 470,300
Accounting Fees	458,000	458,000	468,000
Communication Fees	684,000	845,842	1,072,300
Interest Income	20,000	22,571	50,000
Commission Income	10,000	11,963	10,000
Satellite Hub Income	1,365,100	1,375,973	1,068,700
	\$ 2,964,400	\$ 3,149,143	\$ 3,139,300
EXPENSES			
Salaries	\$ 764,000	\$ 758,434	\$ 765,500
Management Services	100,000	100,000	100,000
Rent	37,600	37,328	37,600
Travel	85,000	89,040	85,000
Office Supplies	10,000	12,786	12,000
Telephone	22,000	16,055	20,000
Subscriptions	26,500	27,321	26,500
Payroll Taxes	53,000	48,383	52,500
Employee Benefits	175,000	168,969	175,000
Safekeeping	2,200	2,124	2,500
Licenses and Filing Fees	4,100	2,626	2,600
Insurance	7,000	6,742	6,000
Audit	6,500	6,500	6,500
Promotion	1,000	1,706	1,700
Equipment Rental	13,100	12,616	13,100
Depreciation	5,000	4,947	5,500
Satellite Hub Expense	706,000	843,723	786,700
	\$ 2,018,000	\$ 2,139,300	\$ 2,098,700
NET INCOME BEFORE TAX	\$ 946,400	\$ 1,009,843	\$ 1,040,600
FEDERAL INCOME TAX		11,967	
NET INCOME AFTER TAX		\$ 997,876	
EQUITY IN AFFILIATES		(27,613)	
TOTAL INCOME		\$ 970,263	

AMERICAN FARM BUREAU, INC.

INCOME STATEMENT

FOR YEAR ENDED OCTOBER 31, 1999

	1999 Budget	1999 Actual	2000 Budget
INCOME			
Investment Fees	\$ 427,300	\$ 434,794	\$ 470,300
Accounting Fees	458,000	458,000	468,000
Communication Fees	684,000	845,842	3,268,700
Interest Income	20,000	22,571	50,000
Commission Income	10,000	11,963	10,000
Satellite Hub Income	1,365,100	1,375,973	-
TOTAL	\$ 2,964,400	\$ 3,149,143	\$ 4,267,000
EXPENSES			
Salaries	\$ 764,000	\$ 758,434	\$ 1,181,265
Management Services	100,000	100,000	100,000
Rent	37,600	37,328	66,000
Travel	85,000	89,040	135,000
Office Supplies	10,000	12,786	32,500
Telephone	22,000	16,055	36,000
Subscriptions	26,500	27,321	27,500
Payroll Taxes	53,000	48,383	89,000
Employee Benefits	175,000	168,969	261,500
Safekeeping	2,200	2,124	2,500
Licenses and Filing Fees	4,100	2,626	10,600
Insurance	7,000	6,742	15,000
Audit	6,500	6,500	6,500
Promotion	1,000	1,706	50,000
Equipment Rental	13,100	12,616	13,100
Depreciation	5,000	4,947	57,300
Satellite Hub Expense	706,000	843,723	-
Other Communication Expense:			
Space Segment	-	-	388,800
Lines	-	-	94,300
Satellite Misc.	-	-	50,000
State Commissions	-	-	320,000
Legal	-	-	25,000
State Taxes	-	-	84,535
Processing and Billing	-	-	180,000
TOTAL EXPENSES	\$ 2,018,000	\$ 2,139,300	\$ 3,226,400
NET INCOME BEFORE TAX	\$ 946,400	\$ 1,009,843	\$ 1,040,600
FEDERAL INCOME TAX		11,967	
NET INCOME AFTER TAX		\$ 997,876	
EQUITY IN AFFILIATES		(27,613)	
TOTAL INCOME		\$ 970,263	

FINAL

AMERICAN FARM BUREAU, INC.

SATELLITE HUB INCOME STATEMENT

FOR YEAR ENDED OCTOBER 31, 1999

	<u>1999 Budget</u>	<u>1999 Actual</u>	<u>2000 Budget</u>
INCOME			
Hub Operations	\$ 337,200	\$ 329,040	\$ 317,500
Hub Services	280,200	276,308	246,100
Space Segment	610,000	617,043	356,000
Lines	<u>137,700</u>	<u>153,582</u>	<u>149,100</u>
TOTAL	<u>\$ 1,365,100</u>	<u>\$ 1,375,973</u>	<u>\$ 1,068,700</u>
EXPENSES			
Amortization/Depreciation	\$ 45,000	\$ 26,749	\$ 43,800
Management Services	110,000	164,671	209,800
Space Segment	438,800	452,879	388,800
Lines	103,200	129,517	94,300
Miscellaneous	<u>9,000</u>	<u>69,907</u>	<u>50,000</u>
TOTAL EXPENSES	<u>\$ 706,000</u>	<u>\$ 843,723</u>	<u>\$ 786,700</u>
NET INCOME	<u>\$ 659,100</u>	<u>\$ 532,250</u>	<u>\$ 282,000</u>

EXHIBIT C

Resumes of Current Officers

Bob Stallman

President, American Farm Bureau Federation

Bob Stallman, a rice grower from Columbus, Texas, is serving his first term as president of the American Farm Bureau Federation, the nation's largest and most influential general farm organization. The 11th president in the organization's 81-year history, Mr. Stallman was elected president on January 13, 2000. He is the first AFBF president to hail from the Lone Star State.

Prior to becoming AFBF President, Mr. Stallman was president of the Texas Farm Bureau, a position he held since 1993. He also served on AFBF's board of directors since 1994.

Mr. Stallman served on various committees and boards during his tenure on the AFBF board of directors, including chairman of the Audit Committee and chairman of the 1998 Farm Economy Committee. He also sat on the International Trade Advisory Committee.

A third-generation farmer, Mr. Stallman also has been selected to serve on various state and federal committees. In 1996, Texas Gov. George W. Bush appointed Mr. Stallman to the Citizen's Committee on Property Tax Relief. That same year, Mr. Stallman was appointed by then-House Agriculture Committee Chairman Pat Roberts to the Commission on 21st Century Production Agriculture, a panel that is conducting extensive hearings on future farm policy alternatives.

Mr. Stallman was the recipient of the Texas A&M "Friend of Agriculture" award in 1999. In 1986, he was chosen "Man of the Year in Agriculture" by the Columbus (Texas) Rotary Club.

A 1974 honors graduate of the University of Texas, Mr. Stallman began farming in 1975. He quickly assumed leadership roles with Farm Bureau, joining the board of directors of the Colorado County (Texas) Farm Bureau in 1977. He eventually served in all officer positions for Colorado County Farm Bureau, including president.

He is a member of the Texas A&M College of Agriculture Development Council and a life member of the University of Texas Ex-Students' Association. He has served as co-chairman and sits on the executive committee of the Texas Agriculture Summit. He also served on the executive committee of the Texas Rice Task Force.

A member of St. Paul's Lutheran Church in Columbus, Texas, Mr. Stallman has two daughters, Angela, a registered nurse in Temple, Texas; and Kimberly, a student at the University of Houston.

RICHARD D. HARRIS

Chief Administrative Officer & Secretary-Treasurer

Richard D. Harris was elected by the American Farm Bureau Federation's board of directors in March 2000 to the newly created position of Chief Administrative Officer and Secretary/Treasurer, consolidating several former officer positions. He is also secretary/treasurer of AFBF's affiliated companies.

For more than three years prior to joining AFBF, Mr. Harris was Executive Director and Secretary/Treasurer of the Iowa Farm Bureau Federation and Senior Vice President/Secretary-Treasurer of that organization's affiliated insurance company.

Harris began his career with Iowa Farm Bureau in 1968 as a county fieldman. He also served as Director of Field Services, Director of Public Affairs and Administrative Director.

A native of Greenfield, Iowa, Mr. Harris has been active in many civic and professional organizations. He is married, and has three children and three grandchildren.

March 23, 2000

AMERICAN FARM BUREAU FEDERATION
225 Touhy Avenue
Park Ridge, IL 60068
Phone: (847) 685-8600

JACK LAURIE
President
Michigan Farm Bureau Federation

Jack Laurie, a Tuscola County dairy and cash-crop farmer, was elected president of the Michigan Farm Bureau in 1986. He has been a member of the organization's board of directors since 1966 and served as the board's vice president from 1977 until 1986.

The Laurie family operates a 2,000-acre farm near Cass City, producing feed grains, navy beans, wheat, alfalfa and sugar beets. They also have a 150-cow dairy herd. His sons are the third generation to operate the family-owned and managed farm.

Laurie graduated from Michigan State University in 1962 with a bachelor's degree in agricultural economics. He was a member of the first class of the Kellogg Farmers Study Program in 1966.

He has served as a member of various industry organizations and associations, including the Michigan Milk Producers Association, the Michigan Livestock Exchange, the Michigan Dairy Herd Improvement Association and his local farmers' cooperative elevator.

He currently serves as president of the Michigan Association of Agriculture, chairman of the Steering Committee for the Revitalization of Animal Agriculture Project in conjunction with Michigan State University, was appointed by Governor John Engler in 1991 as a member of the State Fair Council, and is a FFA Foundation director.

On the national level, he has served as a member of the 7th district Federal Reserve Agricultural Advisory Council, and was appointed by the Secretary of Agriculture to serve on the National Commission on Dairy Policy and the Commission for the Improvement of the Federal Crop Insurance Program.

In 1989, he was elected to the board of directors of the American Farm Bureau Federation representing the Midwest Region on the 26-member board. In January 1992, on the recommendation of AFBF President, Dean Kleckner, he was elected by the AFBF Board of Directors to serve on the National Trade Advisory Committee.

He and his wife, Betty, are active in local church and community affairs. They have three children and seven grandchildren.

AMERICAN FARM BUREAU FEDERATION
225 Touhy Avenue
Park Ridge, IL 60068
Phone: (847) 685-8600

C. DAVID MAYFIELD
Secretary and Associate General Counsel
American Farm Bureau Federation

C. David Mayfield, a member of the American Farm Bureau Federation's staff since March, 1971, was elected AFBF Secretary in January, 1985.

While assuming the duties as secretary for AFBF and its affiliated companies, Mayfield continues his work with the general counsel's office.

A native of Illinois, Mayfield received his B.A. degree from DePauw University in 1967 and his J.D. degree from the University of Nebraska in 1970.

Prior to joining the American Farm Bureau Federation staff, he worked for the Illinois State Legislative Reference Bureau. His father, the late Charles S. Mayfield, was secretary of organization and later secretary of the Illinois Farm Bureau.

Mayfield and his daughters Eryn and Alyssa live in Hawthorn Woods, Ill., a suburb of Chicago.

May, 1994

EXHIBIT D

Proposed Tariff

FLORIDA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of Florida by AMERICAN FARM BUREAU, INC, d/b/a THE FARM BUREAU® CONNECTIONSM. This tariff is on file with the Florida Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: 225 Touhy Avenue, Park Ridge, Illinois 60068.

Issued: April 5, 2000

Effective:

Issued by: Randy Plattsmier, Vice President of Communications
AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM
225 Touhy Avenue
Park Ridge, Illinois 60068

CHECK SHEET

The title page and pages 1-28 inclusive of this Tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original Tariff in effect on the date indicated.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	15	Original
2	Original	16	Original
3	Original	17	Original
4	Original	18	Original
5	Original	19	Original
6	Original	20	Original
7	Original	21	Original
8	Original	22	Original
9	Original	23	Original
10	Original	24	Original
11	Original	25	Original
12	Original	26	Original
13	Original	27	Original
14	Original	28	Original

* New or Revised Sheets

Issued: April 5, 2000

Effective:

Issued by: Randy Plattsmier, Vice President of Communications
AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM
225 Touhy Avenue
Park Ridge, Illinois 60068

TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right hand corner of the page. Sheets are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Sheets 3 and 4 would be numbered 3.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in the tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

Check Sheets - When a Tariff filing is made with the FPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the FPSC.

Issued: April 5, 2000

Effective:

Issued by: Randy Plattsmier, Vice President of Communications
AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM
225 Touhy Avenue
Park Ridge, Illinois 60068

SYMBOLS

- (D) Delete or Discontinue
- (I) Change Resulting In An Increase to A Customer's Bill
- (M) Moved From Another Tariff Location
- (N) New
- (R) Change Resulting In A Reduction To A Customer' Bill
- (T) Change in Text or Regulation But No Change In Rate or Charge

Issued: April 5, 2000

Effective:

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AMERICAN FARM BUREAU, INC.
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225 Touhy Avenue
Park Ridge, Illinois 60068

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Issued: April 5, 2000

Effective:

Issued by: Randy Plattsmier, Vice President of Communications
AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM
225 Touhy Avenue
Park Ridge, Illinois 60068

1. TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this Tariff, the following definitions will apply:

Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

Administrative Change

A change in Customer billing address or contact name.

Application for Service

A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide a communication Service as required.

ASR

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

Company

AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM

Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day.

The evening rate is used unless a lower rate would normally apply.

Issued: April 5, 2000

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Park Ridge, Illinois 60068

Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

Expedite

A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

FCC

Federal Communications Commission

FPSC

Florida Public Service Commission

Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

Issued: April 5, 2000

Effective:

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AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU® CONNECTIONSM
225 Touhy Avenue
Park Ridge, Illinois 60068

Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company that such Service is inoperative and ending at the time of restoration.

LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

Local Access

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

Local Access Provider

Local Access Provider means an entity providing Local Access.

Multiplexing

Multiplexing is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

Payment Method

The manner which the Customer designates as the means of billing charges for Calls using the Company's Service.

Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

Issued: April 5, 2000

Effective:

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AMERICAN FARM BUREAU, INC.
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Park Ridge, Illinois 60068

Primary Route

The route which, in the absence of Customer-designated routing or temporary re-routing, would be used by the Company in the provision of Service.

Rate Center

A specified geographical location used for determining mileage measurements.

Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

Service

Service means any or all Service(s) provided pursuant to this Tariff.

Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the FPSC.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

Issued: April 5, 2000

Effective:

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Park Ridge, Illinois 60068

2. RULES AND REGULATIONS

2.1. Description and Limitations of Services

- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff. The Company will provide Service to the public by reselling services purchased from underlying facilities based carriers.
- 2.1.2. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that, in the Company's reasonable opinion, presents an undue risk of nonpayment, (B) in circumstances in which the Company has reason to believe that the use of the Service would violate the provisions of this Tariff or any applicable law or if any applicable law restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service (in such cases Company shall make best efforts to accommodate the needs of all potential Customers by means of facility improvements or purchases, of capacity, if such efforts will, in the Company's opinion, provide the Company with a reasonable return on its expenditures), but only for so long as such unavailability exists.
- 2.1.3. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, Alternate Access, or circuit conditioning.
- 2.1.4. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.5. Service may be discontinued after five business days written notice to the Customer if:
- 2.1.5.A. the Customer is using the Service in violation of this Tariff; or
- 2.1.5.B. the Customer is using the Service in violation of the law or Commission regulation.
- 2.1.6. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.

Issued: April 5, 2000

Effective:

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AMERICAN FARM BUREAU, INC.
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Park Ridge, Illinois 60068

- 2.1.7. The Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.
- 2.2. Other Terms and Conditions
- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.
- 2.2.3. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the Service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- 2.2.4. A Customer shall not use any servicemark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.2.5. In the event suit is brought or any attorney is retained by the Company to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.
- 2.2.6. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.
- 2.2.7. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.

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- 2.2.8. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.9. If an entity other than the company (e.g., another carrier or a supplier) imposes charges on the Company in connection with a Service that entity's charges will be passed through to the Customer also.
- 2.2.10. The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended thirty (30) days subject to a notice of termination by either Company or Customer. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-to-month charges applicable to such Service.

2.3. Liability

- 2.3.1. Except as provided otherwise in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.
- 2.3.2. With respect to the Services contained herein and except as otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.

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- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.
- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all time in full force and effect until modified in writing.
- 2.3.7. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, Company liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00.
- 2.3.8. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.3.9. In the event that Company is required to perform a Circuit redesign due to inaccurate information provided by the Customer; or, circumstances in which such costs and expenses are caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.

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2.4. Cancellation of Service by a Customer

- 2.4.1. If a Customer cancels a Service order before the Service begins, before completion of the Minimum Period, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges. If, based on a Service order by a Customer, any construction has either begun or been completed, but no Services provided, the nonrecoverable costs of such construction shall be borne by the Customer.
- 2.4.2. Either Customer or Company shall have the right, without cancellation charge or other liability, to cancel the affected portion of the Service, if the Company is prohibited by governmental authority from furnishing said portion, or if any material rate or term contained herein and relevant to the affected Service is substantially changed by order of the highest court of competent jurisdiction to which the matter is appeal, the Federal Communications Commission, or other local, state or federal government authority.

2.5. Cancellation for Cause by the Company

- 2.5.1. Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon five business days written notification to the Customer, except in extreme cases, without incurring any liability, immediately discontinue the furnishing of such Service. The written notice shall be separate and apart from the regular monthly bill for service. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff.
- 2.5.2. Without incurring any liability, the Company may discontinue the furnishing of Service(s) to a Customer upon five business days written notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or Services under the following circumstances:
- 2.5.2.A. if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Customer communications Services, or its planned use of the Company Service(s);

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- 2.5.2.B. if the Customer has been given five business days written notice in a separate mailing by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's communications Services to which the Customer either subscribes or had subscribed or used;
- 2.5.2.C. if the Customer does not pay past due charges;
- 2.5.2.D. in the event of unauthorized use.
- 2.5.2.E. Following the disconnection of service for any of these reasons, the Company or the local exchange utility acting as Company agent, will notify the telephone end user/customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where an end user/customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the end user's/customer's last known address and in compliance with the Commission's rules.
- 2.5.3. The discontinuance of Service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.
- 2.6. Credit Allowance
- 2.6.1. Credit allowance for the interruption of Service is subject to the general liability provisions set forth in this Tariff. Customers shall receive no credit allowance for the interruption of service which is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's Services.
- 2.6.2. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3. No credit shall be allowed:

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- 2.6.3.A. For failure of services or facilities of Customer; or
- 2.6.3.B. For failure of services or equipment caused by the negligence or willful acts of Customer.
- 2.6.4. Credit for an interruption shall commence after Customer notifies Company of the interruption and ceases when services have been restored.
- 2.6.5. Credits are applicable only to that portion of Service interrupted.
- 2.6.6. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.7. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.8. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly recurring charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula:

$$\text{Credit} = \text{A} / \text{B} \times \text{C}$$

"A" = outage time in hours

"B" = total hours (month = 720) in month

"C" = total monthly charge for affected facility

2.7. Use of Service

- 2.7.1 The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. Resellers and rebillers must be certificated by the FPSC. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.
- 2.7.2. Service furnished by the Company may be arranged for joint use or authorized use. The Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:

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- 2.7.2.A. Authorized User must be designated as the Customer.
- 2.7.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges incurred as a result of its use of the Company's Service.
- 2.7.3. In addition to the other provisions in this Tariff, Customers reselling company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.
- 2.7.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.7.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.
- 2.8. Payment and Billing
- 2.8.1. The following rules apply only to the Carrier's resold interexchange services and will govern payment and billing practices of the Carrier, unless inconsistent with any rule, order or regulation of the Commission. In the case of any inconsistency, the rule, order, or regulation of the Commission, or other provision of law, shall prevail.
- 2.8.1.A. Service is provided and billed on a billing cycle basis, beginning on the date that the service becomes effective. Billing is payable upon receipt. A late payment charge will accrue upon any unpaid past due balance.

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- 2.8.1.B. The customer is responsible for payment of all charges for service and facilities furnished by the Carrier to the customer, as well as, all charges for services and facilities furnished by the Carrier to all persons using the customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the customer. Recurring and non-recurring charges are billed in arrears.
- 2.8.1.C. All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Carrier in writing within Ninety (90) Days after such bills are rendered.
- 2.8.1.D. Carrier shall be entitled to revise bills previously rendered to adjust for previously un-billed service, or to adjust upward a bill previously rendered, for a period equivalent to the applicable contract law statute of limitations.
- 2.8.1.E. Advance Payments: For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges, as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.
- 2.8.2. If a LEC has established or establishes a Special Access surcharge, the Company will bill the surcharge beginning on the effective date of such surcharge for Special Access arrangements presently in Service. The Company will cease billing the Special Access surcharge upon receipt of an Exemption Certificate or if the surcharge is removed by the LEC.
- 2.8.3. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- 2.9. Local Charges
- 2.9.1. In certain instances, customers may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.

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2.10. Assignment

2.10.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.

2.11. Tax and Fee Adjustments

2.11.1. All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.12. Method for Calculation of Airline Mileage

2.12.1 The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 in accordance with the following formula:

the square root of:
$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

2.13. Time of Day Rate Periods

2.13.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling station.

The rates shown in Section 4 apply as follows:

DAY: From 8:01 AM to 5:00 PM Monday - Friday

EVENING: From 5:01 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/

WEEKEND: From 11:01 PM to 8:00 AM Everyday

From 8:01 AM to 11:00 PM Saturday

From 8:01 AM to 5:00 PM Sunday

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2.14. Special Customer Arrangements

2.14.1. In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, Installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Tariff, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements and made part of this tariff subject to approval by the FPSC.

2.15. Inspection

2.15.1. The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Tariff are being complied with in the Installation, operation or maintenance of Customer or the Company equipment. The Company may interrupt the Service at any time, without penalty to the Company, should Customer violate any provision herein.

2.16. Deposits

2.16.1. The Company does not require a deposit from the customer.

2.17. Employee Concessions

2.17.1. The Company does not offer concessions to employees.

2.18. Rate Quotes

2.18.1. Rate quotes will be provided to end users from 8:00 a.m. to 5:00 p.m. Central Time, Monday through Friday by dialing (800) 362-3276.

2.19. Bad Check Charges

2.19.1. The Company does not charge Customers for checks that are returned.

2.20. Usage Charges Rounding

2.20.1. The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded to the next whole cent (e.g., \$4,101.345 would be rounded to \$4,101.35.).

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2.21. Directory Assistance Service

2.21.1. Directory Assistance calls are charged as set forth in Section 4.

2.22. Special Contracts

2.22.1. Carrier may enter into contracts with end users such as hotels, or special categories of users, wherein additional discounts may be provided for volume use categories of users, wherein additional discounts may be provided for volume use or to reflect services performed for the Carrier by such users. These rates will be reflected in the tariff.

2.23. Service Agreement

2.23.1. The name(s) of the customer(s) desiring to use the services must be set forth in the Service Agreement. An executed Service Agreement and letter of Agency is required to initiate service.

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3. DESCRIPTION OF SERVICE

3.1. Wide Area ("WATS") and Message ("MTS") Telecommunications Services

3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call completion is completed by underlying carrier.

3.2. Switched Inbound Service

3.2.1. Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.

3.3. Dedicated Inbound Service

3.3.1. Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

3.4. Switched Outbound Service

3.4.1. Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.

3.5. Dedicated Outbound Service

3.5.1. Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

3.6. Calling Card Service

3.6.1. The Company's Calling Card Service is a customized calling card with features including voice response or touch-tone dialing. The charges for Calling Card Service are calculated on the basis of each complete call. The minimum call duration for billing purposes is sixty (60) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

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3.7. Timing of Calls

3.7.1. Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Chargeable time for all calls ends when one of the parties disconnects from the call. There are no billing charges applied for incomplete calls.

3.8. Special Promotional Offerings

3.8.1. The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by the Commission. All promotions shall include exactly what charges are being reduced or waived, who is eligible, what customers have to do to be eligible, and the starting and ending date of such promotion. Individual customers may not receive such reduced rates for more than 90 days per a 12 month period.

3.9. Emergency Calls

3.9.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

3.10. Minimum Call Completion Rate

3.10.1. A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

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4. RATES AND CHARGES

4.1. Usage Rates

4.1.1. The following are the per minute usage charges which apply to all calls. Customers shall incur an additional activation fee of \$1.50, along with a monthly recurring charge equal to \$1.50.

4.2. Switched Inbound Usage Rates

BUSINESS DAY
EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0327	0.0109

4.2.1. Customers will incur a \$5.00 monthly service charge. The Company will waive this charge for all Farm Bureau ® members.

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4.3. Dedicated Inbound Usage Rates

4.3.1. Reserved for future use.

4.4. Switched Outbound Usage Rates

BUSINESS DAY
EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
All	0.0327	0.0109

4.4.1. Customers will incur a \$5.00 monthly service charge. The Company will waive this charge for all Farm Bureau ® members.

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- 4.5. Dedicated Outbound Usage Rates
- 4.5. Reserved for future use.
- 4.6. Calling Card Usage Rates

BUSINESS DAY
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 6 Seconds
All	0.1990	0.0199

- 4.6.1. Customers will incur a \$5.00 monthly service charge. The Company will waive this charge for all Farm Bureau® members.

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4.7. Hearing/Speech Impaired Provisions

- 4.7.1. For purposes of this tariff, the definitions of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- 4.7.2. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraile devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines maintained for the benefit of the impaired may receive a discount off their message toll service rates.

4.8. Rules for Special Rates for Handicapped Customers

- 4.8.1. Below are Sections of the Florida Rules concerning handicapped hearing/speech impaired persons and discounts on toll calls using the telecommunications relay service.
- 4.8.1.a. Hearing/Speech Impaired Persons "Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all interexchange carriers and LECs."
- 4.8.1.b. Operation of Telecommunications Relay Service "For intrastate toll calls received from the relay service, the Company shall discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges, such as a credit card surcharge. In the case of a tariff which includes either a discount based on number of minutes or the purchase of minutes in blocks, the discount shall be calculated by discounting the minutes of relay use before the tariffed rate is applied.
- 4.8.1.c. Directory Assistance Charges for Handicapped Persons: Pursuant to Florida Public Service Commission Rules and Regulations, Company will not charge for the first 50 directory assistance calls made each month by a handicapped person.

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4.11. Payphone Use Service Charge

- 4.11.1. A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.29.

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(1926 - 1992)

† Also admitted in Iowa
†† Also admitted in New
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Illinois and Washington, D.C.

April 5, 2000

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850

DEPOSIT

DATE

D279

APR 07 2000

Re: AMERICAN FARM BUREAU, INC.
d/b/a THE FARM BUREAU @ CONNECTION SM

000416-II

Dear Sir:

Enclosed herewith for filing with the Commission, please find an original and six (6) copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed stamped envelope attached thereto.

Please contact me if you have additional questions or concerns.



AMERICAN FARM BUREAU, INC.
225 TOUHY AVENUE
PARK RIDGE, ILLINOIS 60068

PAY Two hundred fifty and 00/100 Dollars

BANK ONE	
ONE S. NORTHWEST HWY.	BRANCH 8803
PARK RIDGE, ILLINOIS 60068	
21720	
2-1/7-10	
DATE	AMOUNT
2/29/2000	\$250.00

TO THE ORDER OF

FLORIDA PUBLIC SERVICE COMM
CAPITAL CIRCLE OFFICE CENTER
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-0850

⑈021720⑈ ⑆071000013⑆ 330000796031⑈