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MAIL ROOM

April 10, 2000

Ms. Blanca Bayo, Director
Division of Records and Reporting
2540 Shumard Oaks Blvd
Tallahassee, FL 32399-0850

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Re: Hines Communications

Dear Ms Bayo:

On June 2, 1999, pay telephone certificate 4192 for Hines Communications, Inc was cancelled per my request. I was informed I needed to notify your office in writing of my desire to cancel this certificate, which I did in August 1999.

However, I have received a statement for the 1999 Regulatory Assessment Fee, with no indication that my certificate has indeed been cancelled. Would you please let me know if there is something else I need to do to finalize this situation?

Sincerely,



Bob Hines
1118 Arbor Glen Circle
Winter Springs, FL 32708

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