



April 21, 2000

ORIGINAL

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Ms. Blanca Bayo
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl 32399-0850

RE: Tariff Revisions

Dear Ms. Bayo:

Enclosed are an original and 3 copies of a proposed amendment filing to JATO Operating Co. Corp.'s (JATO) Price List. The purpose of this filing is to make several textural changes to JATO's price list and to submit a new product description and applicable rates.

The proposed changes to this price list are as follows:

- Footers Suite number changed
- Title Pg Suite number changed; text removed
- Page 2 Table of Contents format changes
- Page 6 Section header correction
- Page 7 Section numbering correction
- Page 8 Section numbering correction
- Page 9 Section numbering correction; moved text to page 11
- Page 11 Moved text from page 9
- Page 18 Insert headers
- Page 20 Insert header
- Page 21 Insert header; Insert new text
- Page 22 Insert header
- Page 26 Insert text
- Page 29 Text correction
- Page 31 Insert header
- Page 43 Text correction
- Page 46 Moved text to Section 3.2 from page Section 4.3 on page 47
- Page 47 Changed Section Title
- The two products originally listed together in Section 4.1 have been broken out into separate sections.
- Original Section 4.2 is now renumbered as Section 4.3
- Original Section 4.3 has been moved to Section 3.2 on page 46
- Page 48 Changed Section Title
- Page 49 New section and product

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAO _____
- LEG _____
- MAG _____
- OPC _____
- PRR _____
- SEC _____
- WAW _____
- OTH _____

We respectfully request that this filing be effective on April 25, 2000.

RECEIVED & FILED

DOCUMENT NUMBER-DATE

1099 18th Street, Suite 2200, Denver, CO 80202 phone: (303) 226-8400 fax: (303) 297-8905

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Ms. Blanca Bayo
Florida Public Service Commission
April 21, 2000
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Please indicate your receipt of this filing by returning a date stamped copy of this advice letter in the pre-addressed and stamped envelope that has been provided.

Questions or comments regarding this filing should be directed to my attention at the address or telephone number herein.

Respectfully submitted,

A handwritten signature in black ink that reads "Corine E. MacAdams". The signature is written in a cursive style with a large initial "C" and "M".

Corine E. MacAdams

Enclosure

PRICE LIST

REGULATIONS GOVERNING THE
PROVISION OF DEDICATED SERVICES
FOR CONNECTION TO PUBLIC AND PRIVATE
COMMUNICATIONS FACILITIES WITHIN
THE STATE OF FLORIDA

This price list sets forth the service offering, rates, terms and conditions applicable to the furnishing of local services and special services (including high capacity and other private line services) by JATO Operating Two Corp. in the State of Florida.

The rates, rules, terms and conditions herein apply for service provided throughout the service area of JATO Operating Two Corp. as defined in this price list.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Florida Public Service Commission.

This price list shall be maintained in its currently effective form and made available for inspection by any Customer at JATO Operating Two Corp.'s business office, 1099 18th Street, Suite 2200, Denver, CO 80202. JATO Operating Two Corp. shall hereinafter sometimes be (T) referred to as the Company.

(T)

Issued: April 24, 2000
Issued By: Patrick M. Green, Vice President of Carrier Relations
1099 18th Street, Suite 2200
Denver, CO 80202

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Effective: April 25, 2000
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CHECK SHEET

The pages of this price list are effective as of the date shown. The original and revised sheets named below contain all changes from the original price list and are in effect on the date shown.

<u>SHEET</u>	<u>REVISION</u>
Title	1 st Revised
1	1 st Revised
2	1 st Revised
3	1 st Revised
4	1 st Revised
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31	1 st Revised
32	1 st Revised
33	1 st Revised
34	1 st Revised
35	1 st Revised

CHECK SHEET
(continued)

<u>SHEET</u>	<u>REVISION</u>
36	1 st Revised
37	1 st Revised
38	1 st Revised
39	1 st Revised
40	1 st Revised
41	1 st Revised
42	1 st Revised
43	1 st Revised
44	1 st Revised
45	1 st Revised
46	1 st Revised
47	1 st Revised
48	1 st Revised
49	Original *

* - indicates new page

SYMBOLS & NUMBERING

1. Explanation of Symbols

When changes are made on any price list page, a revised page will be issued canceling the price list page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (D) To signify discontinued rate or regulation.
- (I) To signify an increased rate.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate, regulation or text.
- (R) To signify a reduced rate.
- (T) To signify a change in text, but no change in rate or regulation.

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SYMBOLS & NUMBERING (continued)

(T)

2. Sheet Numbering

Sheet numbers appear in the upper right hand corner of the page. Sheets are numbered sequentially and from time to time new pages may be added to the price list. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Sheets 3 and 4 would be numbered 3.1.

3. Paragraph Numbering Sequence

There are nine levels of paragraph coding. Each level of coding is subsequent to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1).

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1. TERMS AND ABBREVIATIONS

1.1 Definitions

(T)

Certain terms used generally throughout this price list are described below.

Access Lines: A Telephone facility which permits access to and from both the Customer's premises and the telephone exchange or serving central office.

Add/Drop Multiplexing: A multiplexing function that allows lower level signals to be added or dropped from an Optical Carrier (OC) channel.

Agent: A business representative, whose function is to bring about, modify, affect, accept performance of, or terminate contractual obligations between the Company, its applicants or Customers.

Applicant: A person who applies for telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

Application: A request made orally or in writing for telecommunications service.

Building: A structure under one roof and of such a nature that it can in itself fulfill the requirements of a business or residence establishment, or both; or two or more structures that are connected by means of enclosed passageways (overhead bridges, subways, or a ground level) or common basements, permitting access from one building to the other, that are suitable for the routing, placing, and proper protection of inside cable and wire type facilities. In no case can conduit be considered an enclosed passageway.

Business Service: Determination as to whether or not Customer's service should be classified as Business Service will be based on the character or use to be made of the service. The practice of advertising a telephone number in newspapers, business cards, or on trucks shall be a contributing, but not an exclusive factor in determining the classification of service. Service will be classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature.

(T)

1. TERMS AND ABBREVIATIONS (continued)

1.1 Definitions (continued)

(T)

Central Office Area: The area within which Customers' lines are connected to the central office established by the Company to serve that area. More than one central office may be located in the same building.

Central Office: A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Channel: A path (or paths) for electrical communication between two or more stations or telephone Company offices and furnished in such a manner as the telephone Company may elect.

Commission: The Florida Public Service Commission.

Company: JATO Operating Two Corp.

Connecting Arrangement: The equipment provided by the Company to accomplish the direct connection of Customer-provided facilities with the facilities of the Company; or facilities of the Company with the facilities of other Companies.

Cost: The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Construction Charge: A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in this price list.

Continuous Property: Continuous property is defined as plot of ground, together with any buildings thereon, occupied by the Customer; which is not separated by public thoroughfares or by property occupied by others.

(T)

1. TERMS AND ABBREVIATIONS (continued)

1.1 Definitions (continued) (T)

Contract: The agreement between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the price lists.

Customer: A person, firm or corporation which orders service and is responsible for the payment of charges and compliance with terms and conditions of this price list.

Customer-Provided Equipment: All communications systems, devices, apparatus and their associate wiring, provided by Customer.

Date of Presentation: Postmark date on billing envelope.

(M)

Drop Wire: Wires between an open wire lead, aerial or underground cable terminal and the point of entrance to the premises in which the Customer's telecommunications service is located. The drop wire terminates in the protector or its equivalent.

Facilities: Includes, in the aggregate or otherwise, but is not limited to, the following:

- | | |
|----------------|---------------|
| channels | lines |
| apparatus | devices |
| equipment | accessories |
| communications | paths systems |

which are provided by the Company and utilized by it in the furnishing of telecommunications services or which are provided by a Customer and used for telecommunications purposes.

1. TERMS AND ABBREVIATIONS (continued)

1.1 Definitions (continued)

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the case.

Installation Charge: A nonrecurring charge made at the time of installation of Communications service which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

Interface Equipment: Equipment provided by the Company at the interface location to accomplish the direct electrical connection of facilities provided by the Company with facilities provided by other than the Company.

Kbps: Kilobits per second, denotes thousands of bits per second.

LEC: Local Exchange Carrier (LEC) refers to a local exchange carrier in an area also served by the Company.

1. TERMS AND ABBREVIATIONS (continued)

1.1 Definitions (continued)

Mbps: Megabits per second, denotes millions of bits per second.

Minimum Contract Period: The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment whether or not retained by the Customer for such minimum length of time.

Nonrecurring Charge: A one-time charge associated with a specific item of equipment or service. This charge applies to installation and to subsequent modifications.

Person: A natural person, firm partnership, corporation, association, municipality, cooperative, organization, government agency, real estate trust, or other legal entity.

Point of Demarcation: A point in a Customer's circuit to which the Company is responsible for service and beyond which the Customer is responsible for service.

Price list: The rates, charges, rules and regulations adopted and filed by the Company (M)
with the Commission. (M)

1. TERMS AND ABBREVIATIONS (continued)

1.1 Definitions (continued)

Premises: The space occupied by a Customer or authorized user in a building or buildings on continuous property.

Recurring Charge: A monthly charge to the Customer for services, facilities and equipment, which continues for the duration of the service.

Residence Service: Service where the business use, if any, is merely incidental and where the major use is of a social or domestic nature.

Service Order: The written request for the Company's services executed by the Customer and the Company in a format devised by the Company. The signing of a Service Order form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list.

Serving Wire Center: A serving wire center denotes the wire center from which the Customer designated premises would normally obtain dial tone from the Company.

Termination: Permanent disconnection of telecommunications service.

Termination Charge: A charge applied under certain conditions when a contract for service is terminated by the Customer before the expiration of the minimum contract period.

1. TERMS AND ABBREVIATIONS (continued)

1.2 Abbreviations

DSL - Digital Subscriber Line

DSLAM - Digital Subscriber Line Access Multiplexers

ICB - Individual Case Basis

IDSL - Integrated Digital Subscriber Line

ISDN - Integrated Services Digital Network

Kbps - Kilobits per second

LEC - Local Exchange Carrier

LIS - Local Interconnection Service

Mbps - Megabits per second

OC - Optical Carrier

POI - Point of Interface

SDSL - Symmetrical Digital Subscriber Line

2. RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1. Scope

The Company undertakes to furnish communications service pursuant to the terms of this price list in connection with one-way and/or two-way information transmission between points within the State of Florida.

Customers and users may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases services from the Company and/or services under this price list, in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2. Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of a lack of facilities, or due to any other cause beyond the Company's control.
- B) The Company will provide service within 300 feet from the area abutting its transmission facilities as defined within.
- C) The furnishing of all services under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3. Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this price list, a month is considered to have 30 days.

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.3. Terms and Conditions (continued)

- B) Persons desiring to obtain the Company's service may do so by completing the Company's standard Service Order form or forms or by oral agreement.

An Applicant for service must pay all previous indebtedness to the Company for telecommunications services before service will be furnished. Failure to pay for business service shall not constitute sufficient cause for refusal of residence service and failure to pay for residence service shall not constitute sufficient cause for refusal of business service.

An application for service becomes a contract upon the signing of the Company's Service Order form or by oral mutual agreement. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.

- C) Except as otherwise provided, the initial (or minimum) period for all services and facilities is one (1) month at the same location. Customers may terminate service at any time by providing the Company notice, in writing, and all recurring charges shall be prorated to the date of disconnection of service.

The Company may require a contract period longer than one (1) month at the same location in connection with Business Service and special (nonstandard) types of arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.4. Customer Responsibilities

The Customer shall be responsible for:

- A) The payment of all applicable charges as set forth in this price list.
- B) Damage or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or authorized user, the noncompliance by the Customer or authorized user with these regulations; or by fire or theft or other casualty on the premises of the Customer or authorized user unless caused by the negligence or willful misconduct of the employee or agents of the Company.
- C) Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer or authorized user and the level of heating and air conditioning necessary to maintain the proper environment on such premises.
- D) Obtaining, maintaining, and otherwise having full responsibility for all rights of way and conduit necessary for installation of facilities and associated equipment used to provide Service to the Customer or authorized user from the point of entry to the termination point of the Customer's premises. Any and all costs associated with the obtaining and maintaining of the rights of way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E) Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if harm to the Company's employees or property might result from installation or maintenance by the Company.

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2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.4. Customer Responsibilities (continued)

- F) Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible, and obtaining permission for Company agents or employees to enter the premises of the Customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon of service as stated herein, removing the facilities or equipment of the Company.
- G) Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.
- H) Keeping the Company's equipment and facilities located on the Customer's premises or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or from the locations of such equipment and facilities.

2.1.5. Limitations on Liability

Liability of the Company

Service Liabilities

In view of the fact that the Customer has exclusive control of their communications over the facilities furnished them by the Company, and of the other uses for which facilities may be furnished them by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the following terms, conditions and limitations.

A) Limitations

- 1) Except as otherwise provided herein, no liability for direct, incidental or consequential damages shall attach to the Company, its agents, servants or employees, for damages or costs arising from errors, mistakes, omissions, interruptions, failures, delays, or defects or malfunctions of

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.5. Limitations on Liability (continued)

A) Limitations (continued) (N)

1) (continued) (N)

equipment or facilities, in the course of establishing, furnishing, maintaining, rearranging, moving, terminating, or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the customers or users of the service or facilities) in the absence of willful and wanton conduct, whether a claim for such liability is premised upon breach of contract, breach of warranty, fulfillment of warranty, negligence, strict liability, misrepresentation, fraud, or any other theories of liability.

a) In the event an error or omission is caused by the negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$ 100.00.

b) The Company will not provide a credit allowance for interruptions of service caused by the Customer's facilities, equipment, or systems.

2) The sole and exclusive remedy against the Company for an interruption or failure of service resulting from errors, mistakes, omissions, interruptions, failures, delays, or defects or malfunctions of equipment or facilities shall be as follows:

a) The Company shall repair or replace any item of its terminal facilities or defective part thereof at its expense. The Company shall have the option to decide whether to repair or replace its terminal facilities.

b) Allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company.

c) The Company shall allow for interruptions in service of 24 hours or more, not due to conduct of the Customer, an amount equal to the fixed monthly charges for service(s) provided by the Company, multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 24 hours, credit allowance will be given in successive 24-hour multiples. An interruption is deemed to exist from the time it is reported to or detected by the Company. For the purpose of determining the amount of allowance every month is considered to have 30 days.

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.5. Limitations on Liability (continued)

B) Liability

- 1) The Company shall not be liable for any act or omission of any carrier, Customer or other Company providing a portion of a service, nor shall the Company for its own act or omission hold liable any carrier, Customer or other Company providing a portion of a service.

- 2) The Company shall be indemnified, defended and held harmless by the Customer, against any claim, loss or damage arising from the use of services offered under this price list including, but not limited to claims by subscribers or Customers to services provided to the Customer, and users of any services provided by or resold by the Customer. Liability of the Company to another LEC, Common Carrier, Reseller or Service Provider resulting from any and all causes, shall not exceed the liability of the Company as stated preceding, and in this paragraph. Specifically, the Company shall be liable only for the service(s) or facility(ies) that it provides and maintains. Such liability shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no case shall the Company be liable to another LEC, Common Carrier, Reseller or Service Provider or another LEC's, Common Carrier's, Reseller's or Service Provider's end user, for any indirect, special or consequential damages, including, but not limited to, economic loss, lost business or profits, whether foreseeable or not, and regardless of notification by the other party of the possibility of such damages.

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)**2.1.5. Limitations on Liability (continued)****B) Liability (continued)**

(N)

- 3) Use of Customer-Provided Equipment - The services furnished by the Company, in addition to the preceding limitations also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, caused by or resulting from use of Customer-provided equipment, except where a contributing or concurrent cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs after notice by the subscriber to the Company.
- 4) Unauthorized Computer Intrusion - With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.
- 5) Transmission of Data - The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportional amount of the Company's billing for the period of service during which the errors or damages occur.

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1099 18th Street, Suite 2200
Denver, CO 80202

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2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.5. Limitations on Liability (continued)

B) Liability (continued) (N)

- 6) Errors or Damages Caused by System Data Limitations - The Company's liability for errors or damage resulting from the inability of the Company's systems to process unusual dates, such as the Year 2000, shall be limited to an amount equal to the proportional amount of the Company's billing for the period of service during which the errors or damages occur.
- 7) The Company is not liable for damages to the Customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.
- 8) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from the Customer's use of services offered under this Price list, involving:
 - a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications;
 - b) Claims for patent infringement arising from the Customer's acts combining or using the service furnished by the Company in connection with facilities, services, or equipment furnished by the Customer or;
 - c) All other claims arising out of any act or omission of the Customer in the course of using services pursuant to this Price list.
 - d) Claims involving the content of the information transmitted through Company's facilities, including, but not limited to those related to pornography and indecency; or (N)
- 9) The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from any and all claims by any person relating to such Customer's use of services so provided. (N)

2. RULES AND REGULATIONS (continued)

2.1 Undertaking of the Company (continued)**2.1.5. Limitations on Liability (continued)****B) Liability (continued) (N)**

- 10) No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Price list. The Company will defend the Customer against claims of patent infringement arising solely from the use by the Customer of services offered under this Price list and will indemnify such damages awarded based solely on such claims.
- 11) The Company's failure to provide or maintain services under this Price list shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for Service Interruptions as set forth in this Price list.
- 12) Temporary Suspension for Repairs - the Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.

2. RULES AND REGULATIONS (continued)

2.2 Provision of Equipment and Facilities

- A) Except as otherwise indicated, Customer-provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of services under this price list and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
- 1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment; or
 - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.3 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charges to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2. RULES AND REGULATIONS (continued)

2.4 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

2.5 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in any of the fiber optic or other facilities and associated equipment provided by the Company hereunder.

2. RULES AND REGULATIONS (continued)

2.6 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- C) The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this price list.

The Customer shall not, without prior written consent of the Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this price list, and any attempt to make such an assignment, transfer, or disposition without consent shall be null and void.

- D) A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment. The Company may require a Customer to shut down its transmission of signals individually if said transmission is causing interference to others.
- E) Customer use of any resold service obtained from other service providers shall also be subject to any applicable restrictions in the underlying providers' publicly available price lists.
- F) Customer or authorized user shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

2. RULES AND REGULATIONS (continued)

2.7 Customer Equipment and Channels**2.7.1. General**

A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed for the transmission of voice-grade telephone signals, except as otherwise stated in this price list. A Customer may transmit any type of data signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communications except as specifically stated in this price list.

2.7.2. Station Equipment

- A) Customer provided terminal equipment on the premises of the Customer or authorized user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer or authorized user. Conformance of customer-provided station equipment with Part 68 of the FCC Rules is the responsibility of the Customer.
- B) The Customer or authorized user is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.7.3. Interconnection of Facilities

- A) Line conditioning and any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense. (N)

2. RULES AND REGULATIONS (continued)

2.7 Customer Equipment and Channels (continued)

2.7.3 Interconnection of Facilities (continued)

- B) Communications Services may be connected to the services or facilities of other communications carriers when authorized by, and in accordance with, the terms and conditions of the price lists of the other communications carriers, and this Company, which are applicable to such connections.
- C) Facilities furnished under this price list may be connected to Customer provided terminal equipment in accordance with the provisions of this price list. All such equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for intrastate communications to services provided under this price list only to the extent that the user is an "end user" as defined in Section G9.2(m), Title 47, Code of Federal Regulations (1992 edition).

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2. RULES AND REGULATIONS (continued)

2.7 Customer Equipment and Channels (continued)

2.7.4. Inspections

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or authorized user is complying with the requirements set forth above for the installation, operation and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company owned facilities and equipment.

- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

2.8 Payment Arrangements

2.8.1. Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

2.8.2. Deposits

The Company does not require a deposit payment to provide service.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)

2.8.3. Payments for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

2.8.4. Billing and Collection of Charges

The Customer is responsible for payment of all charges for facilities and services furnished, including charges for services originated, or charges accepted, at such facilities. Customer responsibility also includes charges associated with the fraudulent use of facilities and services by the Customer or any end users of the Customer's service. All bills are payable at the Company's business offices.

- A) At such time as the Company completes installation or connection of the necessary facilities and/or equipment to provide services, the Company shall conduct appropriate tests thereon. Upon successful completion of such tests, the Company shall notify the Customer that such services, are available for use, and the date of such notice shall be called the "Service Date" and shall be the starting date for billing.

- B) Customer shall pay the amounts as specified in the price list for the Services. Nonrecurring charges, including construction, are due in advance. Fixed recurring charges shall be billed in advance after the Service date is determined and will be due no later than fifteen (15) days after the date the invoice was presented to Customer. Variable recurring charges and other charges shall be billed as incurred, and will be due no later than fifteen (15) days after the date the invoice was presented to Customer. Any amount not received within said fifteen (15) day period will be subject to the Company's standard late payment charge specified in Section 2.8.4.E below. Customer (T) agrees to review each invoice promptly and to notify the Company of any discrepancies within thirty (30) days of receipt of each invoice.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)**2.8.4. Billing and Collection of Charges (continued)**

- C) Any prorated bill shall use a thirty (30) day month to calculate the pro-rata amount. Prorating shall apply only to recurring charges. All nonrecurring and usage charges incurred during the billing period shall be billed in addition to prorated amounts.
- D) Recurring charges for all services are billed monthly, in advance, for one (1) month's minimum charge.
- E) Bills are due and payable on the date of presentation. A late payment charge, as described below, will be applied if payment is not received by the Company on or before the late payment date, which will be prominently displayed on the Customer's bill. The late payment date will be at least fifteen (15) days after the date of presentation on the billing envelope. The Company shall credit payments within twenty-four (24) hours of receipt to avoid assessing late payment charges incorrectly.

A late payment charge of 1.5% applies to each Customer's bill when the previous month's bill has not been paid in full within fifteen (15) days after presentment of the bill, leaving an unpaid balance carried forward. The percentage late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the Customer's account prior to the issuance of a subsequent bill, the Customer shall not be liable for any late payment charge assessed on the payment amount.

A Customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis.

- F) Checks presented in payment for services and subsequently returned to the Company from the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge of \$20.00 per Customer, per check, plus applicable bank fees.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)

2.8.4. Billing and Collection of Charges (continued)

F) (continued) (N)

Customer will be placed on a "cash only" basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. "Cash only" is herein defined as cashier's checks, U.S. currency, or money orders.

Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of a Customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

G) Notices to discontinue service for nonpayment of bills shall be provided in writing by first class mail to the Customer not less than ten (10) calendar days prior to termination. Each notice shall include all of the following information:

- 1) The name and address of the Customer whose account is delinquent.
- 2) The amount that is delinquent.
- 3) The date when payment or arrangements for payment are required in order to avoid termination.
- 4) The procedure the Customer may use to initiate a complaint or to request an investigation concerning service or charges.
- 5) The procedure the Customer may use to request amortization of the unpaid charges.
- 6) The telephone number of a representative of the Company, who can provide additional information or institute arrangements for payment.
- 7) The telephone number of the Commission's Telecommunications Division.
- 8) Local service may not be discontinued for nonpayment of charges for other unregulated competitive services.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)

2.8.5. Billing

A) General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within thirty (30) days from the date of the bill. For the purposes of this section, "notice" is defined as verbal or written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific terms on the bill being disputed.

B) Late Payment Charges

The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount.

C) Adjustments or Refunds to the Customer

- 1) In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
- 2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
- 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment to the Customer.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)

2.8.5 Billing (continued)

D) Unresolved Billing Disputes

- 1) In the case of a billing dispute between Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer should request the Company to provide an in-depth review of the disputed amount.
- 2) If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with the Commission's Telecommunications Division.

2.8.6. Discontinuance of Service for Cause

The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons:

- A) For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system;
- B) For compliance in good faith with any governmental order or directive notwithstanding such order or directive subsequently may be held to be invalid;

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)**2.8.6. Discontinuance of Service for Cause (continued)****C) For any of the following acts of omissions on the part of the Customer:**

- 1) Nonpayment of a valid bill due for service furnished at a present or previous location. The Customer(s) of record whose name(s) appears on the bill shall be held responsible for utility service rendered. However, nonpayment for business service shall not be a reason for discontinuance of residential service, except in cases of diversion of service, and service shall not be discontinued for nonpayment of repair charges, merchandise charges, or other contracted service charges between the Customer and the Company, nor shall notice threatening such discontinuance be given;
- 2) Tampering with any facilities of the Company;
- 3) Fraudulent representation in relation to the use of service;
- 4) Customer moving from the premises, unless the Customer requests that the service be moved to Customer's new location;
- 5) Providing a Company's service to others without approval of the Company;
- 6) Failure to make or increase an advance payment or deposit as provided for in these rules or the Company's price list;
- 7) Refusal to contract for service where such contract is required;
- 8) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other Customers;
- 9) Failure of the Customer to comply with any terms and conditions contained in the Company's price list;
- 10) Where the condition of the Customer's installation presents a hazard to life or property;
- 11) Failure of Customer to repair any faulty facility of the Customer.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)**2.8.6. Discontinuance of Service for Cause (continued)**

- D) Notice of the proposed discontinuance is provided pursuant to the rules listed within.
- E) Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day Company representatives are not available to serve Customers.
- F) For refusal of reasonable access to Customer's premises for necessary purposes in connection with rendering of service, including meter installation, reading or testing, or the maintenance or removal of the Company's property.
- G) Notice of Discontinuance

The Customer shall be given a period of at least fifteen (15) days for payment after the postmark date indicated on the envelope in which the bill was transmitted. In the absence of a postmark, the burden of proving the date of mailing shall be upon the Customer. When a Customer mails any payment for the net amount of a bill for service, and such payment is received at the Company's office not more than two full business days after the due date printed on the bill, the Customer shall be deemed to have made timely payment. A public utility may discontinue service for nonpayment of bills provided it gives the Customer, at least ten (10) days written notice of its intention to discontinue. The notice of discontinuance shall not be served until the expiration of the said fifteen (15) day period. A new notice shall be served by the Company each time it intends to discontinue service for nonpayment of a bill except that no additional notice shall be required when, in response to a notice of discontinuance, payment by check is subsequently dishonored. However, in the case of fraud, illegal use, or when it is clearly indicated that the Customer is preparing to leave, immediate payment of accounts may be required.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)**2.8.6. Discontinuance of Service for Cause (continued)**

- 1) When the Customer is another provider under the Commission's jurisdiction, the serving provider shall concurrently serve a copy of the notice of discontinuance on the Commission.
- 2) On all notices of discontinuance to residential Customers, there shall be included:
 - a) A statement that the Company is subject to the jurisdiction of the Commission and the address and telephone number of the Commission.
 - b) A statement that in the event the Customer is either unable to make payment of a bill or wishes to contest a bill the Customer should contact the Company. The notice shall contain information sufficient for the Customer to make appropriate inquiry.
 - c) A statement that if a Customer is presently unable to pay an outstanding bill, the Customer may contact the Company to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential Customer receiving more than one service from the Company, the statement shall state that deferred payment agreements are available separately for each Company service.

2.8.7. Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company proper notice of desire to terminate service. A Customer wishing to discontinue service must give notice to that effect. Notice to discontinue service will not relieve a Customer from any minimum or guaranteed payment under any contract or rate.

2. RULES AND REGULATIONS (continued)

2.8 Payment Arrangements (continued)

2.8.8. Cancellation of Application for Service

- A) Applications for service may not be canceled later than three (3) days after submission unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or preparing to install the service that it would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases the charge will be based on such elements as the cost of the equipment, facilities, and material, the supervision, general and administrative expense, other provision for return on investment, and any other costs associated with the special construction or arrangements.

2.8.9. Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2. RULES AND REGULATIONS (continued)

2.9 Allowances for Interruptions in Service

2.9.1. General

- A) A credit allowance will be given when service is interrupted. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this price list.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit will be considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2. RULES AND REGULATIONS (continued)

2.9 Allowances for Interruptions in Service (continued)

2.9.2. Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this price list by any person or entity other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to the service of the Company;
- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the control of the Company (including, but not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, or labor problems);
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) During any period in which the Customer continues to use the service on an impaired basis;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) During any period that occurs or continues due to the Customer's failure to authorize replacement of any equipment, facility or other element of special construction.

2. RULES AND REGULATIONS (continued)

2.9 Allowances for Interruptions in Service (continued)

2.9.3. Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.9.4. Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 24 hours or more, or cumulative service credits equaling 72 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2. RULES AND REGULATIONS (continued)

2.10 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates service before the completion of the term for any reason whatsoever other than a service interruption, Customer agrees to pay Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination.

2.10.1. Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-recurring charges reasonably expended by Company to establish service to Customer; plus
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer; plus
- C) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at a rate determined by the Commission; minus
- D) a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.11 Customer Liability for Unauthorized Use of Network

2.11.1. Unauthorized Use of the Network

- A) Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this price list; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this price list, or uses specific services that are not authorized.

2. RULES AND REGULATIONS (continued)

2.11 Customer Liability for Unauthorized Use of Network

2.11.1. Unauthorized Use of the Network

- B) 1) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.
- 2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's charges by either rearranging, tampering with, or making connections not authorized by this price list to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
- 3) Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
- 4) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
- C) Customers are advised that use of telecommunications equipment and services, including that provided under this price list, carries a risk of various forms of telecommunications fraud (including, but not limited to, fraud and/or toll fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorized codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this price list.

2.11.2. Liability for Unauthorized Use

- A) Except as provided for elsewhere in this price list, the Customer is responsible for payment of all charges for services provided under this price list furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

RULES AND REGULATIONS (continued)

2.12 Use of Customer's Service by Others**2.12.1. Resale and Sharing**

Any service provided under this price list may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this price list, for determining who is authorized to use its services and for notifying the Company of any unauthorized use.

2.12.2. Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.12.3. Notices and Communications

- A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. The bill will contain both the mailing address for notices and communications as well as the address to which the payment is to be mailed.
- C) The bill will also contain for purposes of Customer's questions regarding the Customer's bill, the 24-hour Customer service number: 1-877-453-8663. (T)
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2. RULES AND REGULATIONS (continued)

2.13 Taxes and Surcharges

2.13.1. Customer Responsibility

The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (excluding taxes on the Company's net income) imposed on or based upon the provision, sale, or use of Company's services.

All such taxes and surcharges shall be itemized on the Company's bills to the Customer.

2.13.2. Excise Taxes and Funds

Company agrees to collect and remit social program excise taxes levied upon all end users of regulated telecommunications services pursuant to the rules of the Commission. Company also agrees to collect and remit relevant federal taxes.

2.13.3. Sales, Use and Excise Taxes

In addition to all recurring, non-recurring, usage or special charges, Customer shall also be responsible for and shall pay all applicable federal, state, and local sales, use, and excise taxes.

2.13.4. Taxes and Fees Chargeable to Customers

In the event a municipality, county or other political subdivision of the State of Florida imposes upon, or collects or receives from, the Company, any license, occupation, franchise, privilege, inspection or other similar tax or fee, or collects or receives any payment from the Company based upon an increase in any other tax, fee or assessment ratio, of whatever nature or kind, whether in a lump sum, or at a flat rate, or based on receipts, or based on property value, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax, fee or payment, to the extent not included as a part of the cost of furnishing services in the fixing of the rates and charges for such services by the Commission, shall be added to the sales price of the Company's service and billed, insofar as practical, pro rata to the Company's Customers receiving service within the municipality, county or other political subdivision collecting such taxes or receiving such payment.

3. DESCRIPTION OF SERVICE

3.1 General

JATO DSL (Digital Subscriber Line) services utilize technology over metallic local loop facilities to provide Customers with high-speed data services which utilize the twisted pair copper lines procured from the LEC in the form of unbundled network elements.

JATO DSL services utilize Customer-provided equipment, located at the Customer's premises, and Company-provided equipment, at Company Central Offices, to allow the Company to accept data traffic from the Customer and send data transmissions to the appropriate data networks.

The furnishing of JATO DSL services requires certain physical arrangements of the facilities of the Company and is subject to the availability of such facilities. Data speeds set forth in this Price list are peak speeds. Actual speeds may be affected by loop length and other technical factors. Data speeds are therefore not guaranteed or warranted.

Applying DSL technology to local loop metallic facilities, JATO DSL services enable home and business Customers the following data transmission speeds:

- 144 Kbps bi-directional
- 192 Kbps bi-directional
- 384 Kbps bi-directional
- 768 Kbps bi-directional
- 1.1 Mbps bi-directional
- 1.5 Mbps bi-directional

JATO may also offer multiplexed derivatives of these service speeds.

A LEC's unbundled network element serves as the access facilities for JATO DSL services from the Customer's home or remote location to their serving wire center.

The Customer must provide and install at the Customer's JATO DSL service site, a compatible modem which must support Customer-selected speeds.

The furnishing of JATO DSL services requires certain physical arrangements of facilities of the Company and is subject to the availability of such facilities. The availability of JATO DSL services is restricted by special plant configuration and material specifications that will not permit deployment to all Customers at all locations.

3. DESCRIPTION OF SERVICE (continued)

3.1 General (continued)

The Company's deployment of JATO DSL services will be limited to wire centers where, in the Company's determination, sufficient market demand exists, coupled with an adequate level of loops suitable to meet that demand. Deployment will be limited to Customers served by loops, which in the Company's judgment, are suitable for use with this new technology.

The specific limitations applicable to JATO DSL service are as follows:

- a. The loop between the Customer premises and the serving wire center can be no longer than 15,000 feet of 26-gauge copper or 18,000 feet of 24-gauge copper.
- b. The loop must not have any load coils on it.
- c. All bridge taps must be counted in the total loop length.
- d. The maximum length of any bridge tap cannot exceed 2,000 feet.
- e. Total bridge tap length on Revised Resistance Design Loop cannot exceed 6,000 feet.
- f. Total bridge tap length on Carrier Serving Area Design Loop cannot exceed 2,500 feet.

JATO DSL services may be ordered on a month-to-month basis or for fixed periods of one, three, or five years. The initial order of a JATO DSL service must be for either a one, three or five year fixed service period; however, at the completion of the initial fixed period, the Customer may elect the month-to-month option for that service configuration, or may elect any of the fixed service periods.

3.2 Individual Case Basis (ICB) Arrangements

(M)

For special situations, rates for specialized services will be determined on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer.

(M)

4. BASIC SERVICES (N)

4.1 SDSL (N)

SDSL, Symmetrical Digital Subscriber Line, is a Digital Transmission Service furnished by the Company to provide high-speed data services at speeds ranging from up to 192kbps, 384kbps, 768kbps, 1.1Mbps, to 1.5Mbps. This service allows high speed data transmission via permanent virtual circuits between the Customer premise terminating device(s) to JATO's Digital Subscriber Line Access Multiplexers (DSLAMs) and through to other applications such as office to office communications or to the Internet for various communication applications.

4.2 IDSL - ISDN (N)

IDSL - ISDN Digital Subscriber Line is a Digital Transmission Service to provide high-speed data services for speeds of up to 144kbps for office to office applications or access to the Internet. This service allows data transmission via a permanent virtual circuit between the Customer premise terminating device and the Company DSLAM, then to Company aggregation units and to specific Internet Service Providers or another designated office.

4.3 Rates and Charges (T)

<u>DSL Speed</u>	<u>Monthly Rate</u>
144 Kbps	\$ 90.00
192 Kbps	\$ 90.00
384 Kbps	\$125.00
768 Kbps	\$160.00
1.1 Mbps	\$195.00
1.5 Mbps	\$245.00

(M)

4.4 911 Emergency Services

The Company shall make access to 911 emergency services available to each of its basic telecommunications service customers at a level at least equivalent to the service provided by the incumbent local exchange company. Further, service shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

(T)

4. BASIC SERVICES (continued) _____ (T)

4.5 Telecommunications Relay Service

For calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50% off the otherwise applicable rate for a voice non-relay call except that where either the calling party or the called party indicates that either is both hearing and visually impaired, the call shall be discounted 60% off the otherwise applicable rate for a voice non-relay call.

5. EXPANDED SERVICES (N)

5.1 Office-to-Office Solutions (N)

Office-to-Office uses IDSL and SDSL to transmit data between the Customer's geographically dispersed locations over the Company's network. One of the Customer's locations must be designated as a "hub," with the remaining location(s) designated as "remote locations." The "hub" is a centralized point at which all network traffic must flow. IDSL or SDSL is required at each location to establish a permanent virtual circuit between the "hub" and "remote locations."

The Customer's network must be within the Company's network serving area and the facilities serving the customer must support IDSL and SDSL.

Office-to-Office Solutions may be ordered for fixed periods of one, two, three, four or five years. At the completion of the initial fixed period, the Customer may elect month-to-month service or any of the fixed service periods.

Office-to-Office Solutions has two monthly charges: a service charge, and a point-to-point charge for each permanent virtual connection between the "hub" and the "remote location(s)," which is based on the service speed of the "remote location(s)."

<u>xDSL Speed</u>	<u>Monthly Service Charge</u>	<u>Monthly Point-Point Charge</u>
144 kbps	\$ 75.00	\$ 35.00
192 kbps	\$ 75.00	\$ 40.00
384 kbps	\$ 90.00	\$ 50.00
768 kbps	\$145.00	\$ 55.00
1.1 mbps	\$175.00	\$ 60.00
1.5 mbps	\$215.00	\$ 70.00

5.1.1. Teleworker Option

This option utilizes the same configuration as Office-to-Office Solutions, described in 5.1 above, with the exception that the "remote location(s)" consist only of one end-user rather than multiple end-users. The monthly service charges for the Teleworker Option are the same as the Office-to-Office Solutions listed above in 5.1. The monthly point-to-point charge is per each permanent virtual connection between the "hub" and the "remote location(s)."

<u>xDSL Speed</u>	<u>Monthly Point-Point Charge</u>
144 kbps	\$ 0.00
192 kbps	\$ 10.00
384 kbps	\$ 10.00
768 kbps	\$ 10.00
1.1 mbps	\$ 10.00
1.5 mbps	\$ 10.00