

ORIGINAL



GTE FLORIDA INCORPORATED

**FLORIDA PUBLIC  
SERVICE COMMISSION**

**DOCKET NO. 990649-TP**



**Non-Recurring Cost Studies**

**BINDER 2 OF 2**

**APPENDIX A1 - A6**

**May 1, 2000**

DOCUMENT NUMBER-DATE

~~05000~~ MAY-18

FPSC-RECORDS/REPORTING

490P9P

**GTE Wholesale Non-Recurring Cost Study**

**Florida**

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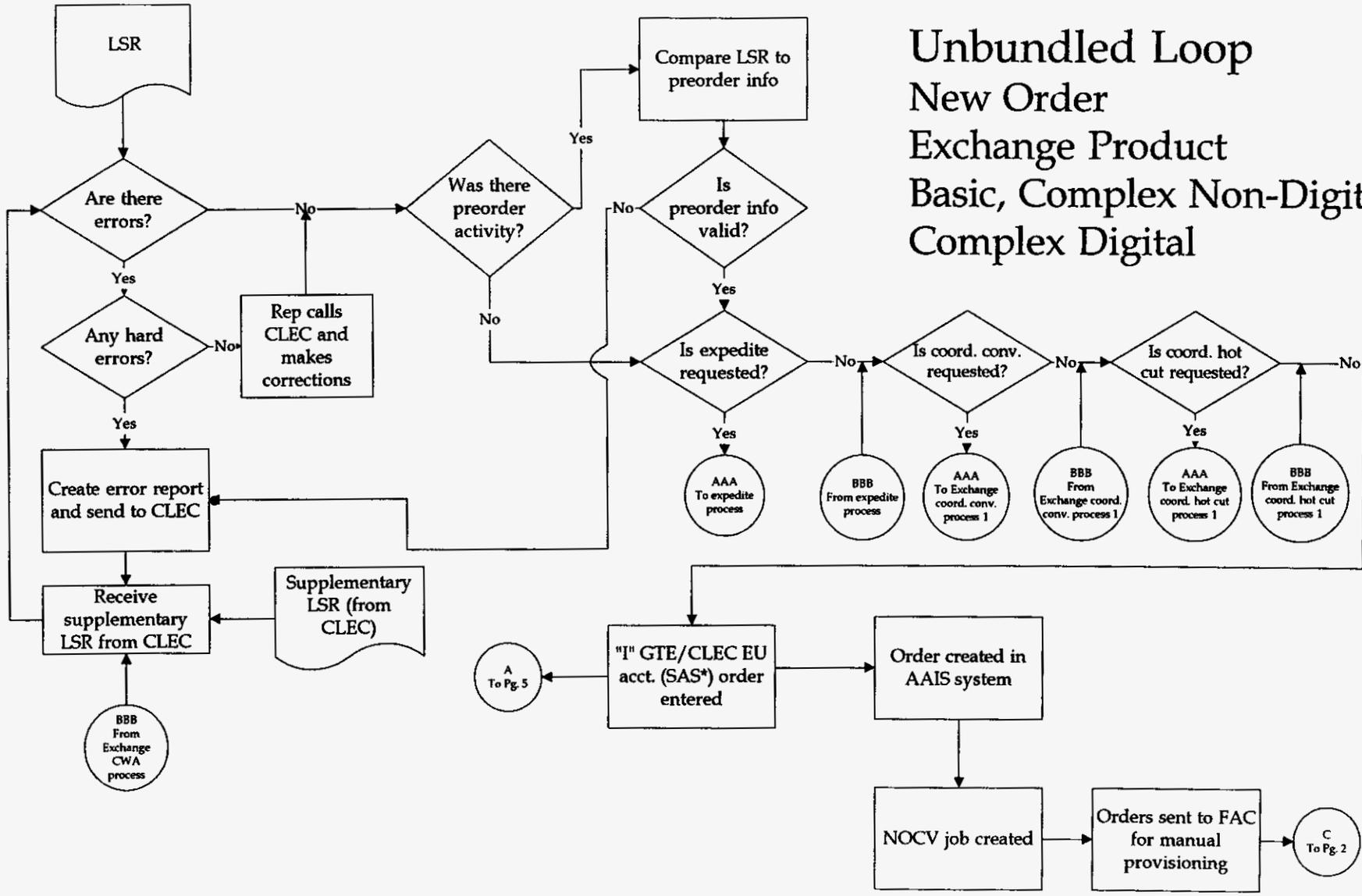
**GTE Wholesale Non-Recurring Cost Study**

**Florida**

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# Unbundled Loop New Order Exchange Product Basic, Complex Non-Digital, Complex Digital



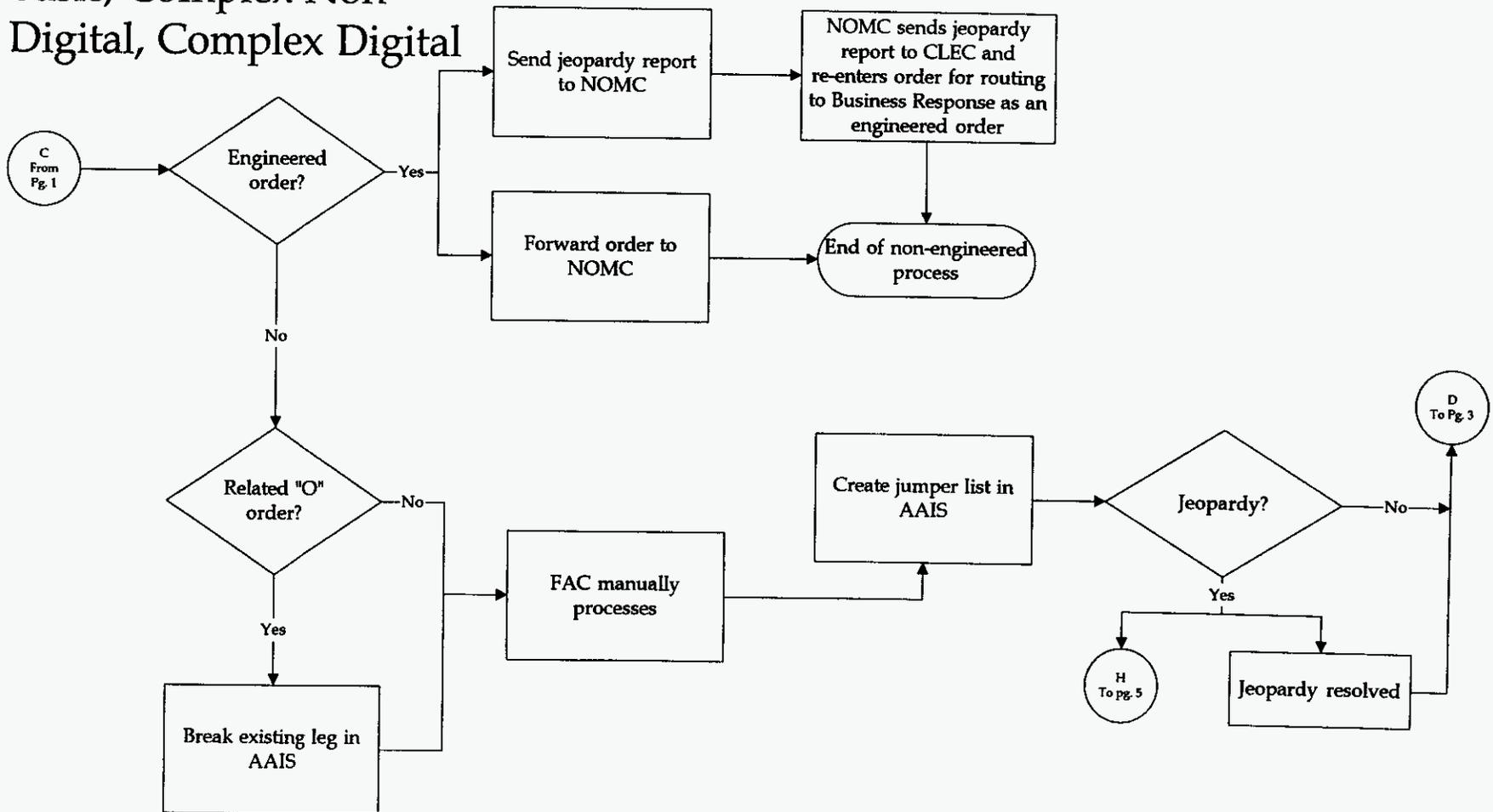
CONFIDENTIAL INFORMATION

\*Single account structure

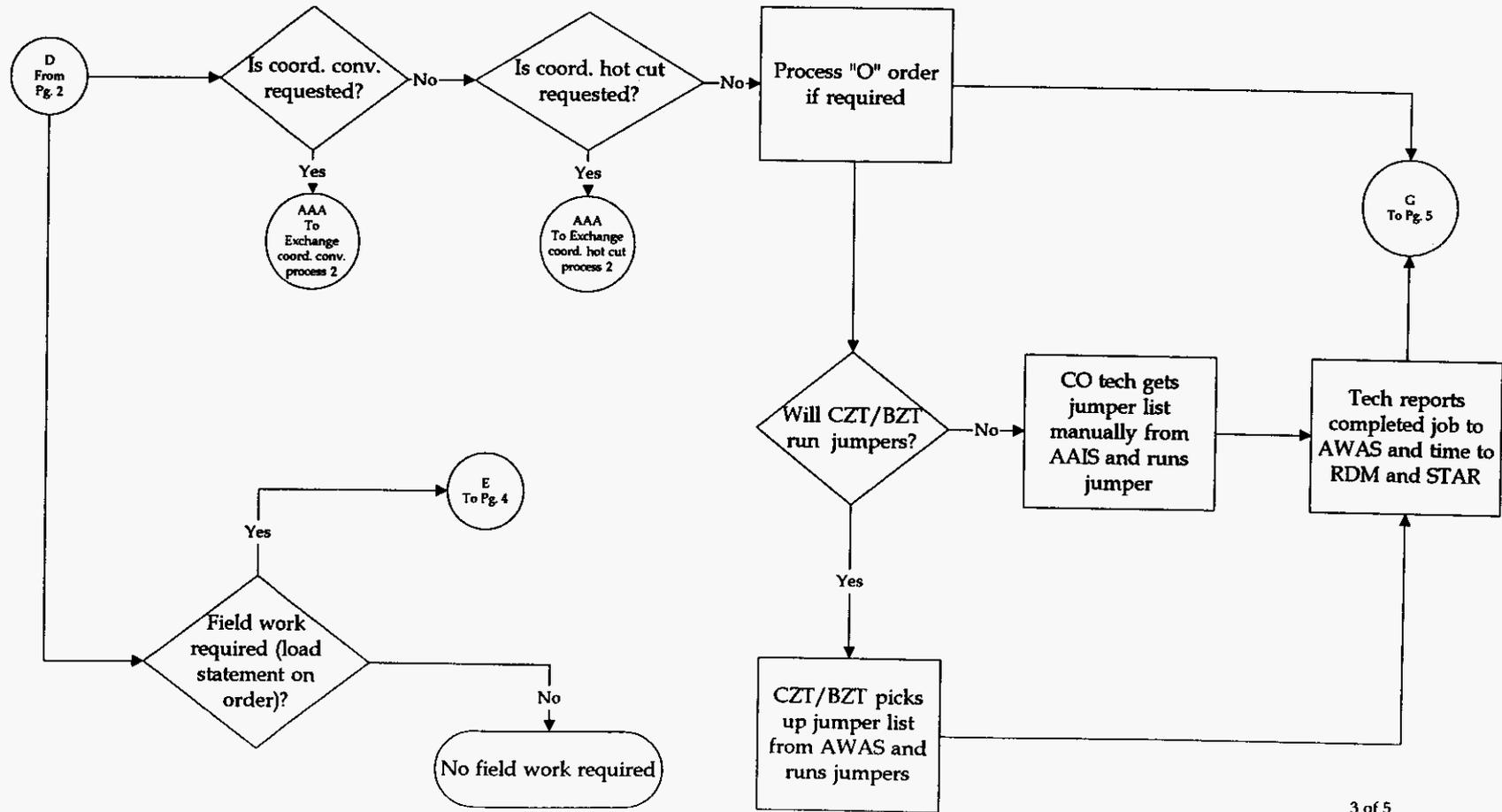
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3Q - Unbundled Loop New Basic Non-eng.vsd

A1-FL 1  
 Wholesale Apr 00  
 GTE Confidential

Unbundled Loop  
 New Order  
 Exchange Product  
 Basic, Complex Non-  
 Digital, Complex Digital

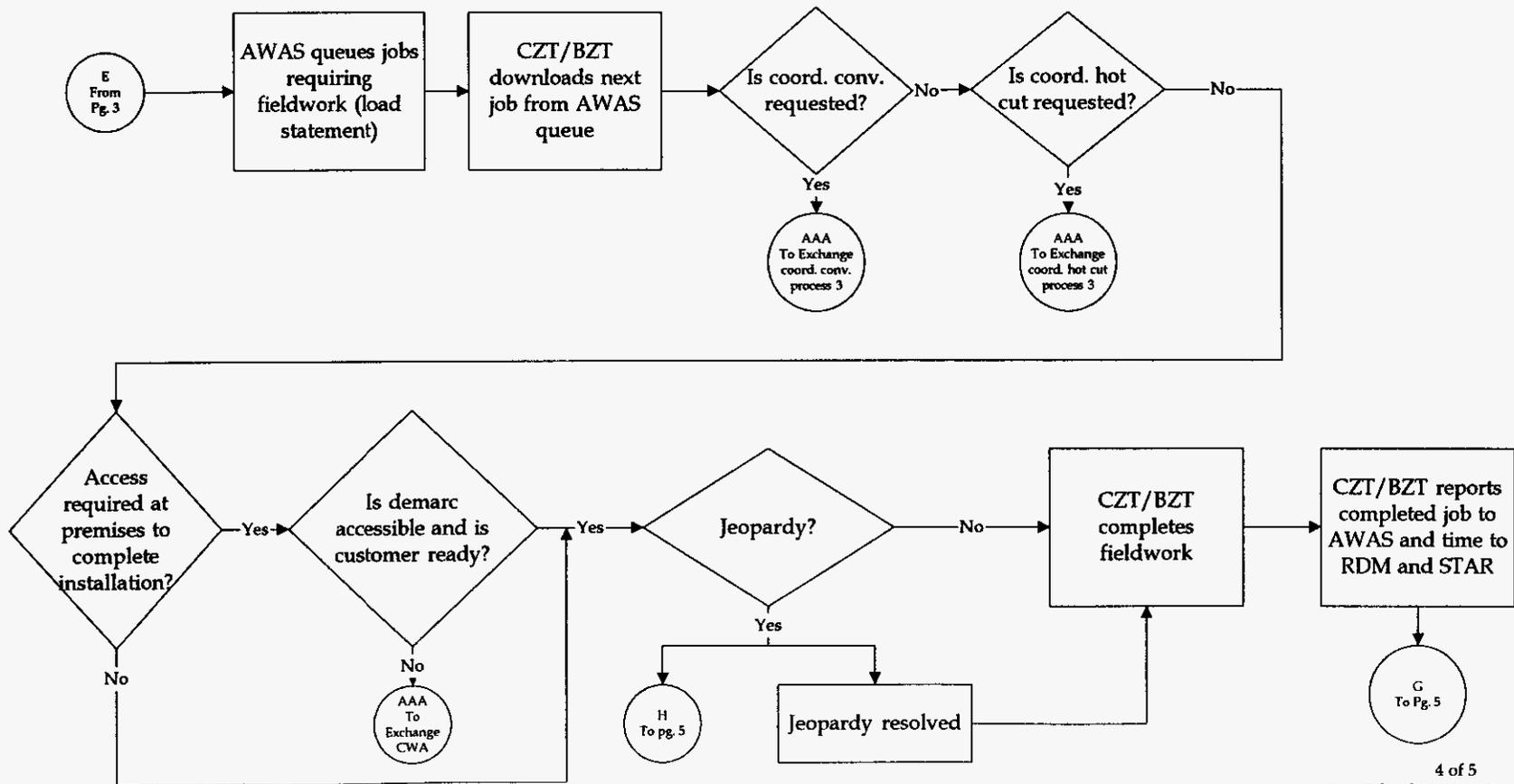


Unbundled Loop  
 New Order  
 Exchange Product  
 Basic, Complex Non-Digital,  
 Complex Digital



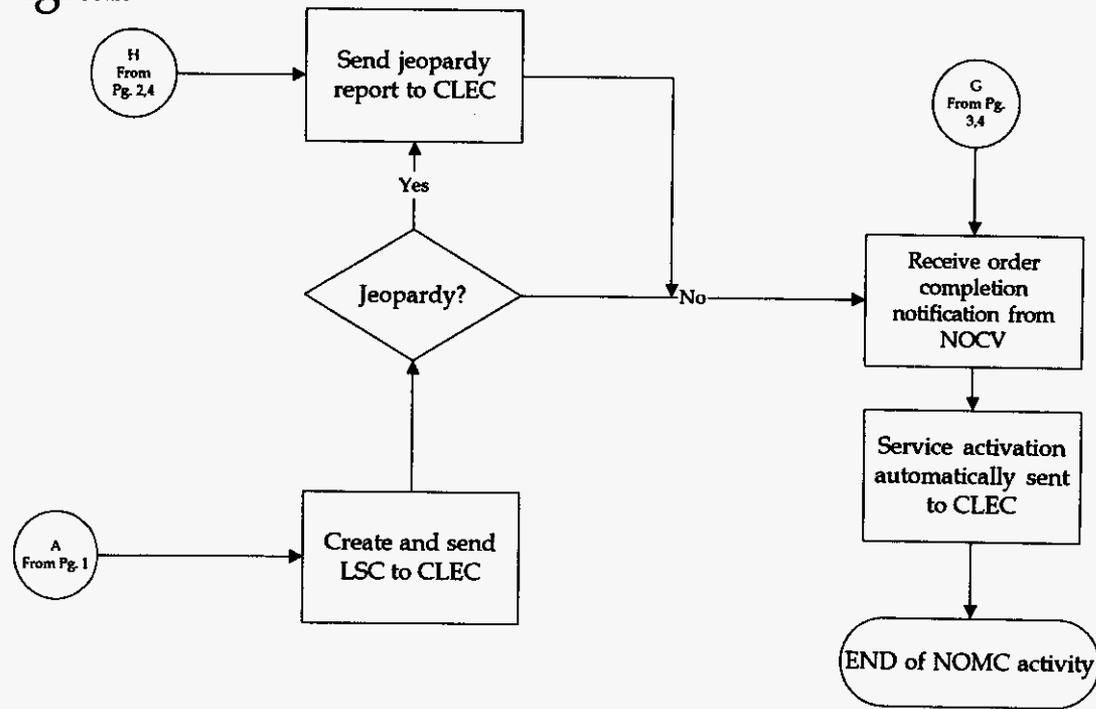
CONFIDENTIAL INFORMATION

Unbundled Loop  
 New Order  
 Exchange Product  
 Basic, Complex Non-Digital, Complex Digital



CONFIDENTIAL INFORMATION

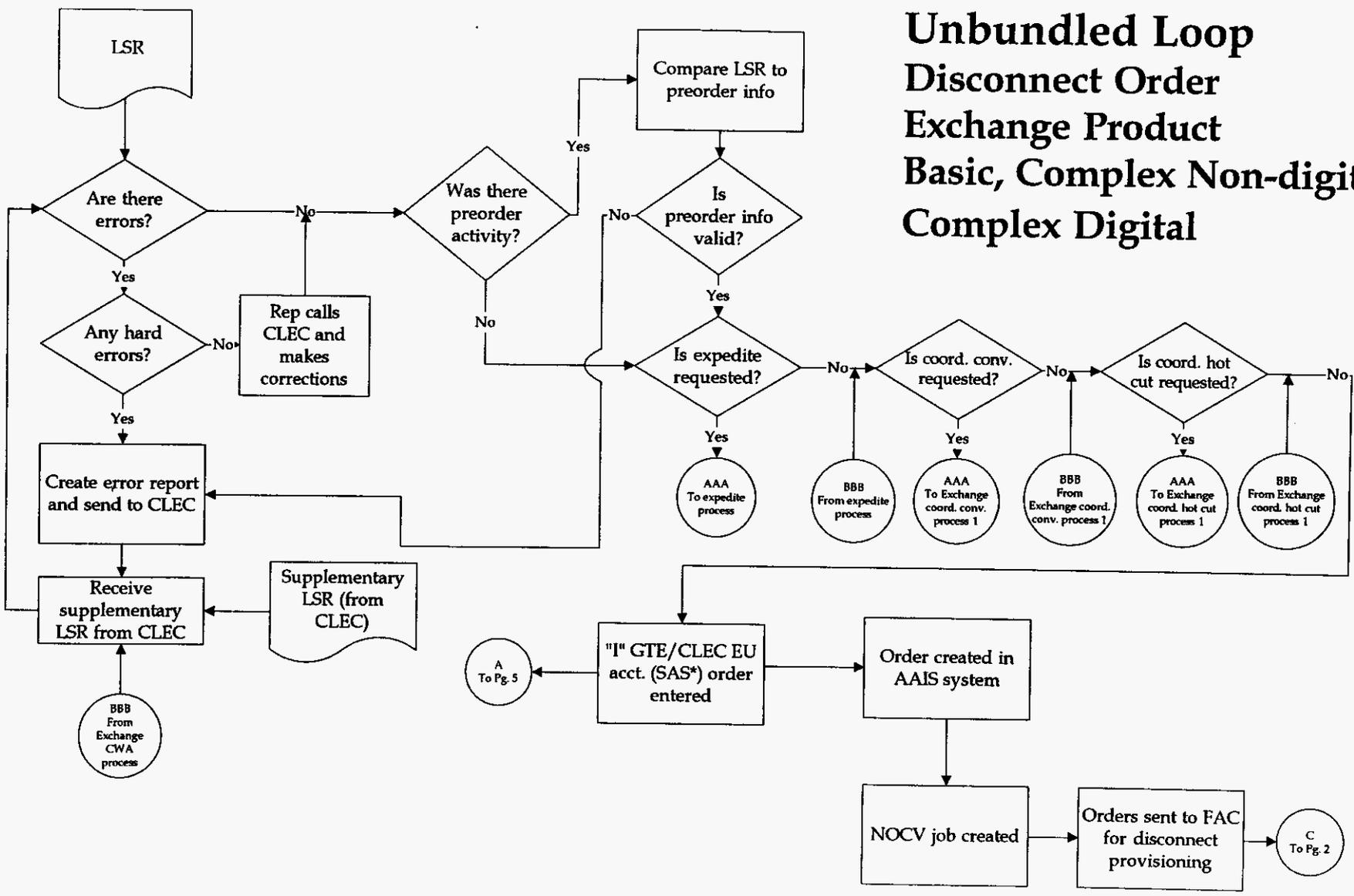
Unbundled Loop  
 New Order  
 Exchange Product  
 Basic, Complex Non-Digital,  
 Complex Digital



# Unbundled Loop Disconnect Order Exchange Product

## Basic, Complex Non-digital

## Complex Digital

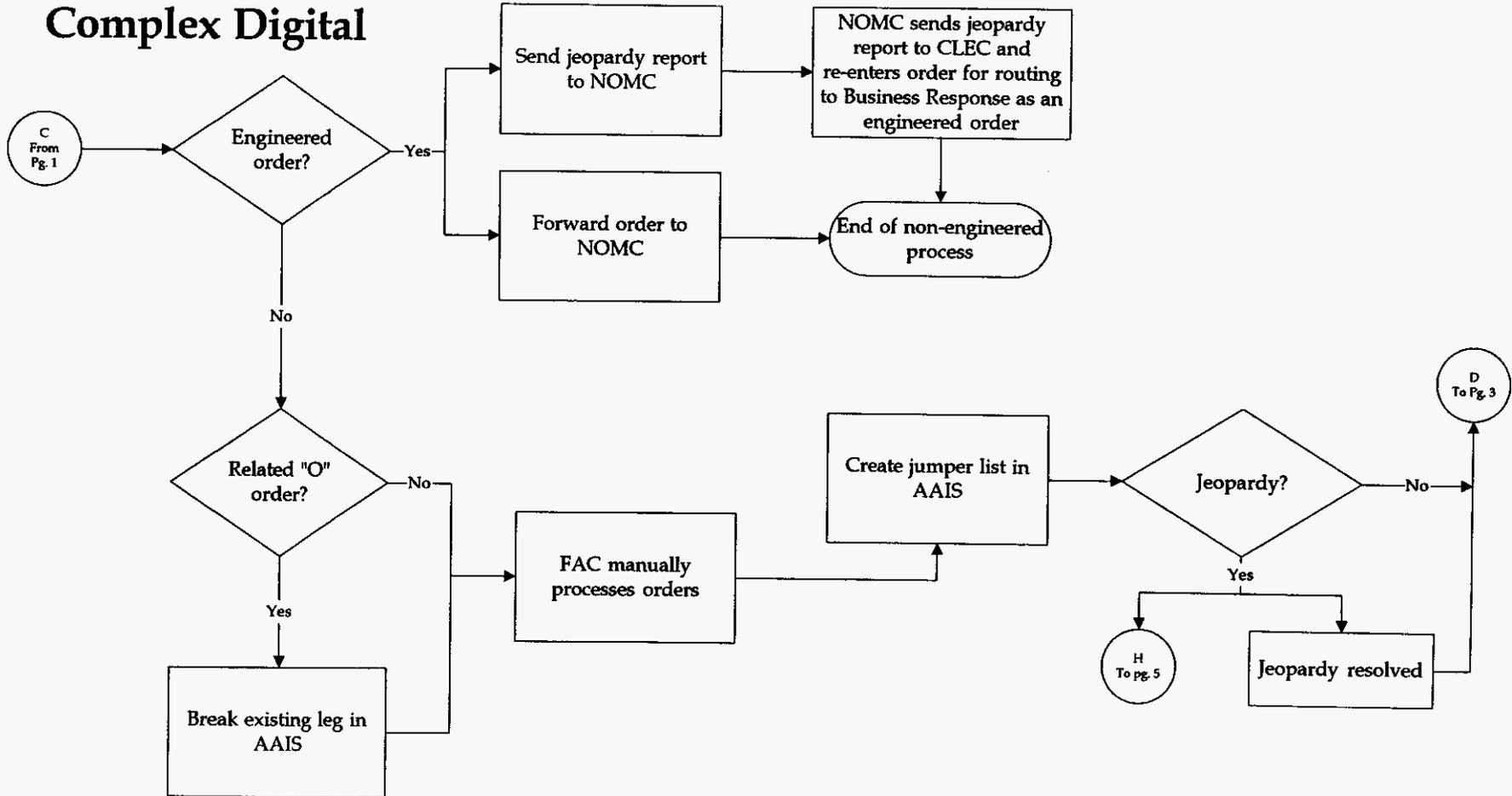


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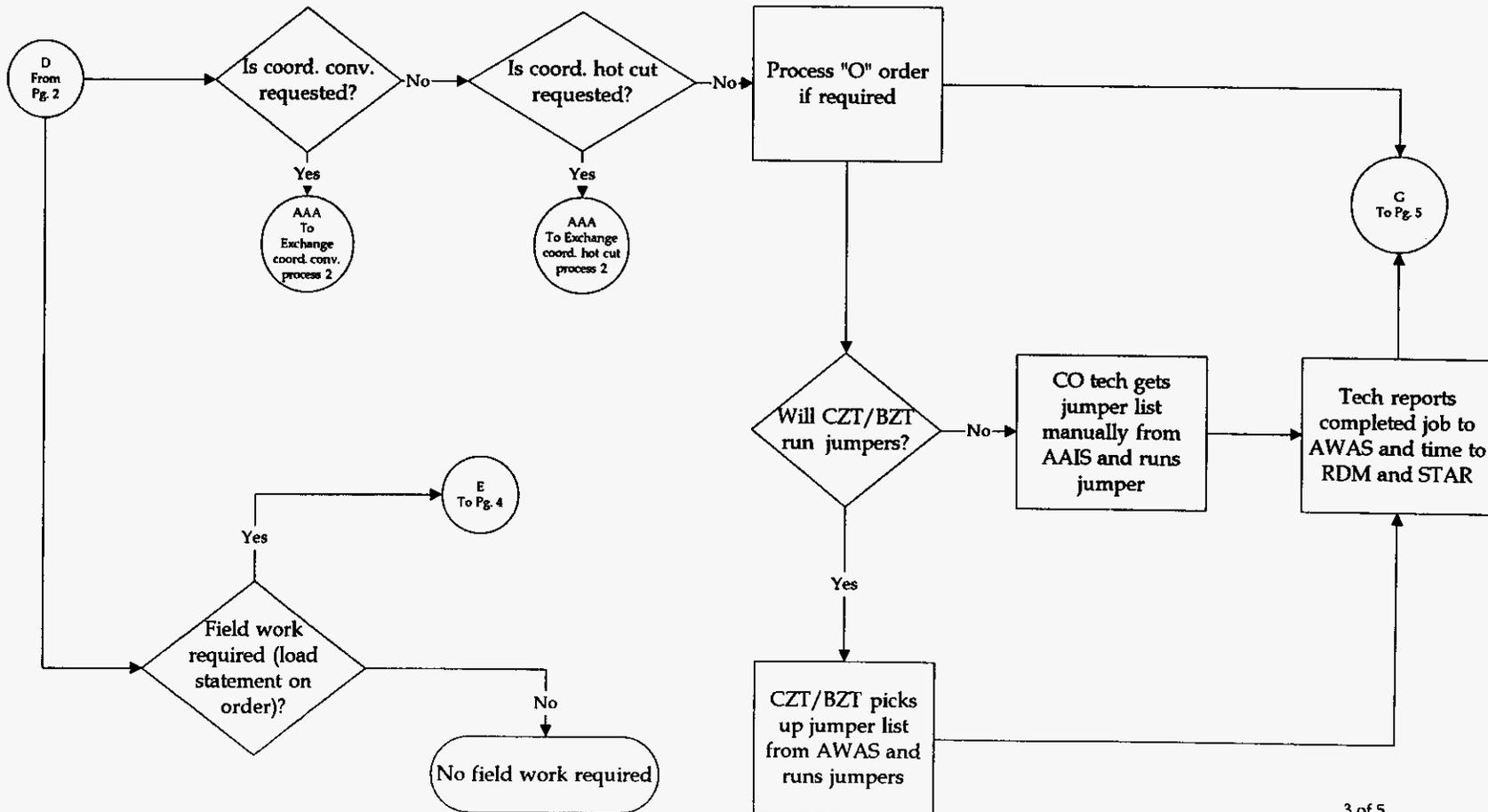
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 Disconnect Order  
 Exchange Product  
 Basic, Complex Non-digital  
 Complex Digital

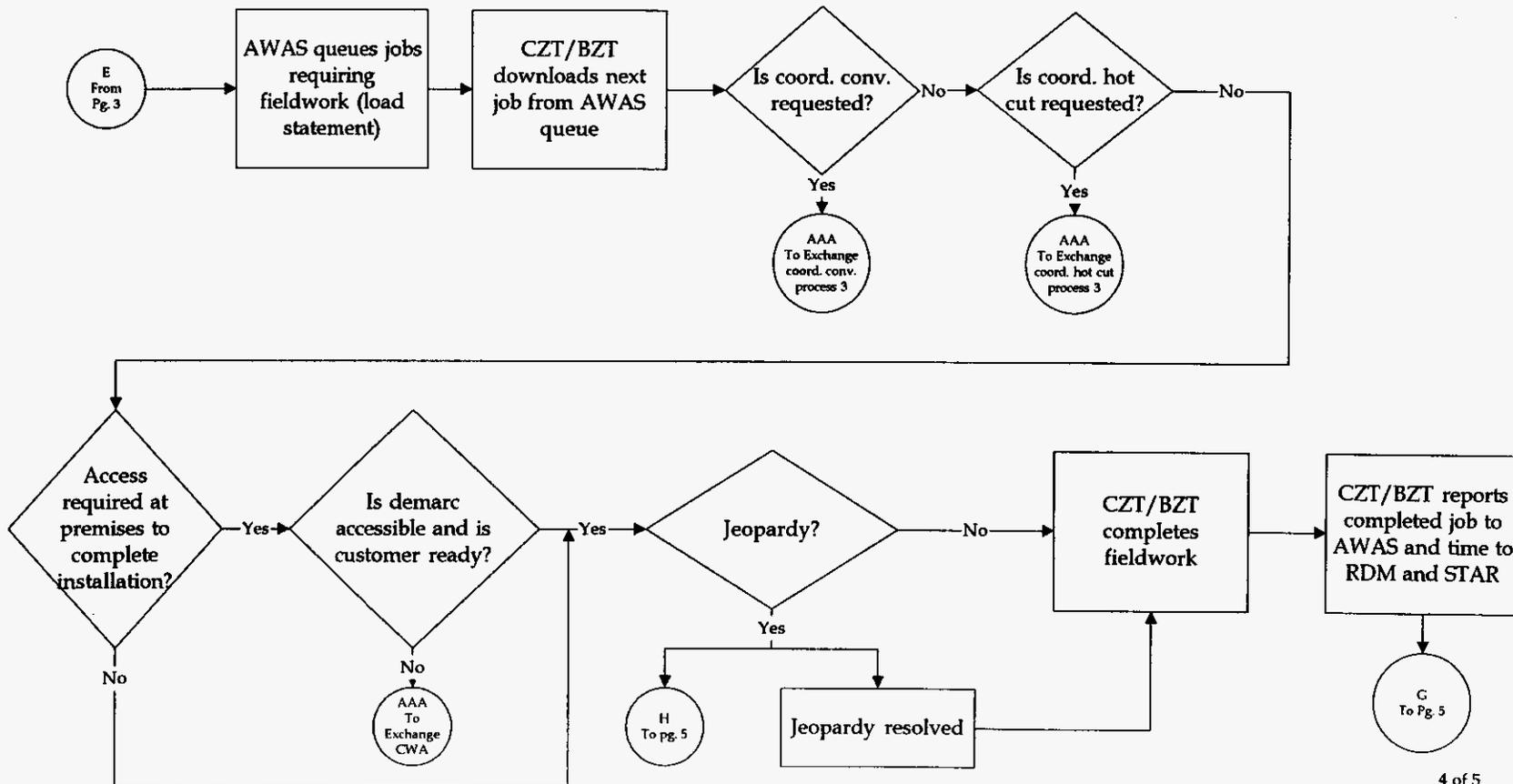


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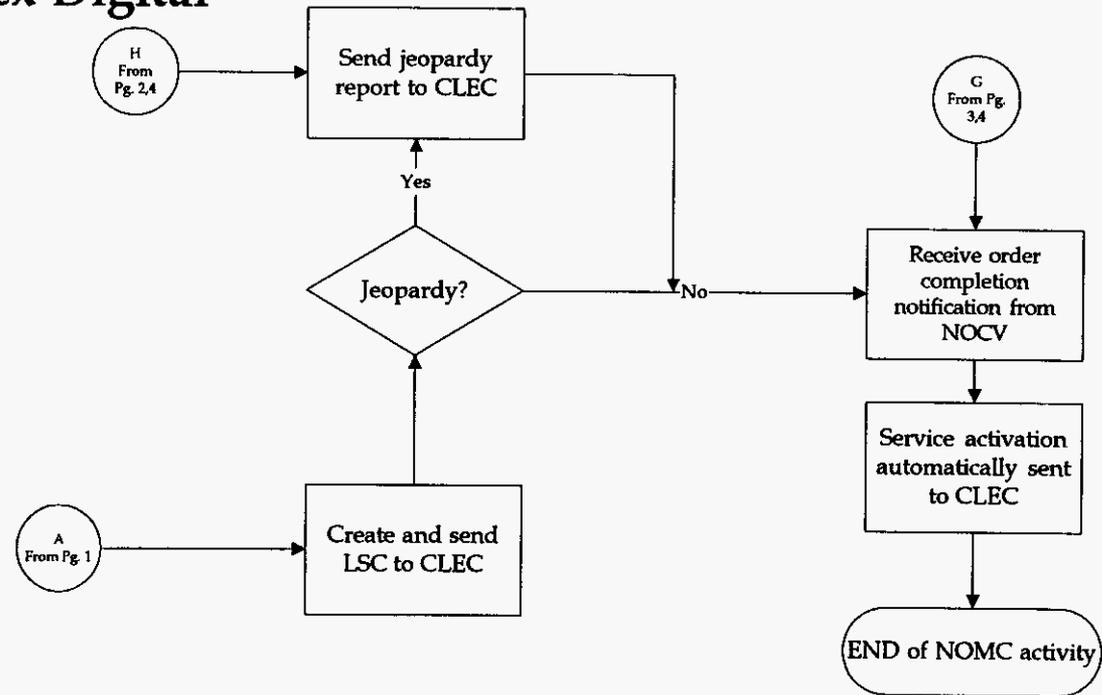
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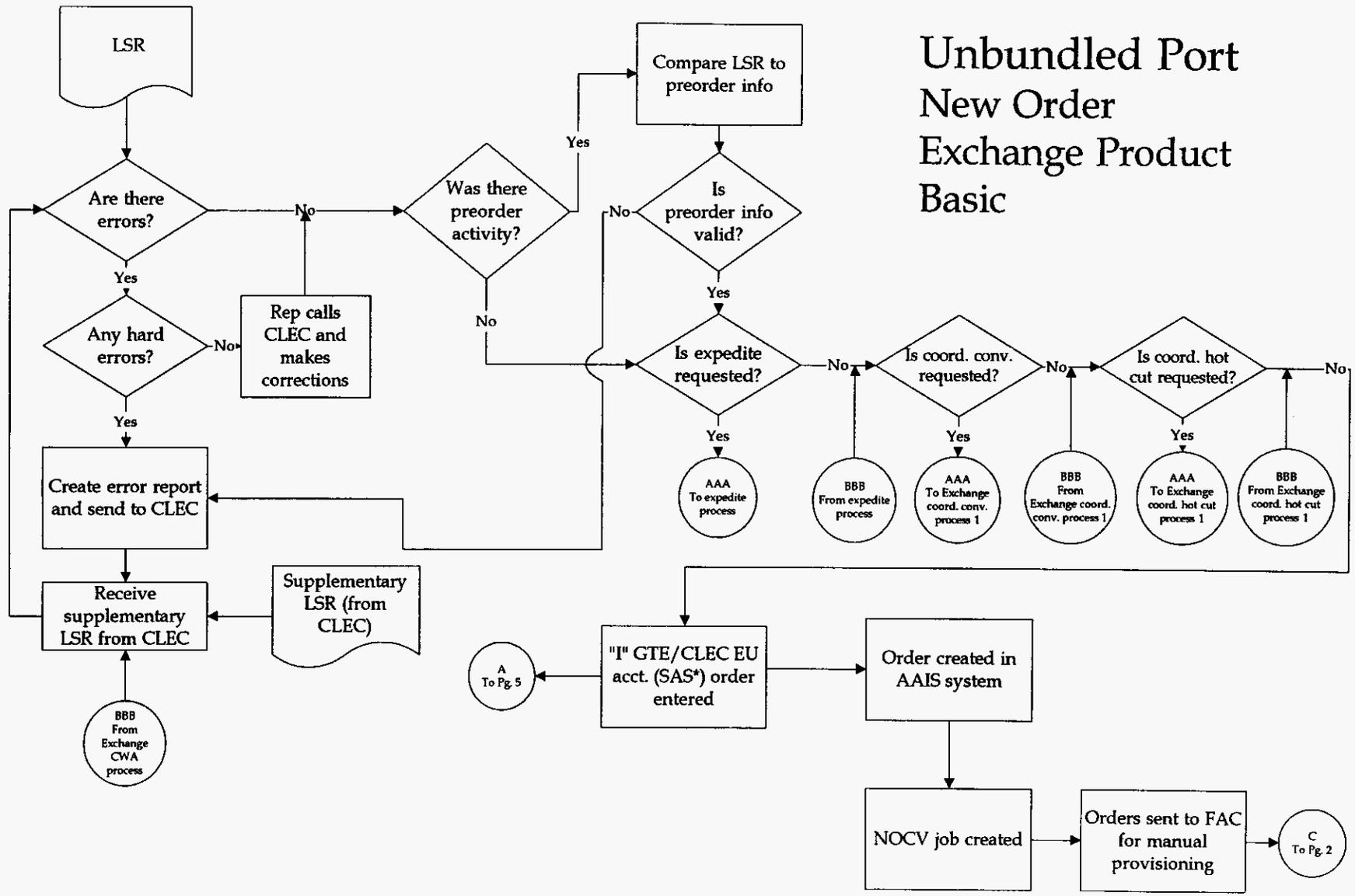


CONFIDENTIAL INFORMATION

# Unbundled Loop Disconnect Order Exchange Product Basic, Complex Non-digital Complex Digital



# Unbundled Port New Order Exchange Product Basic



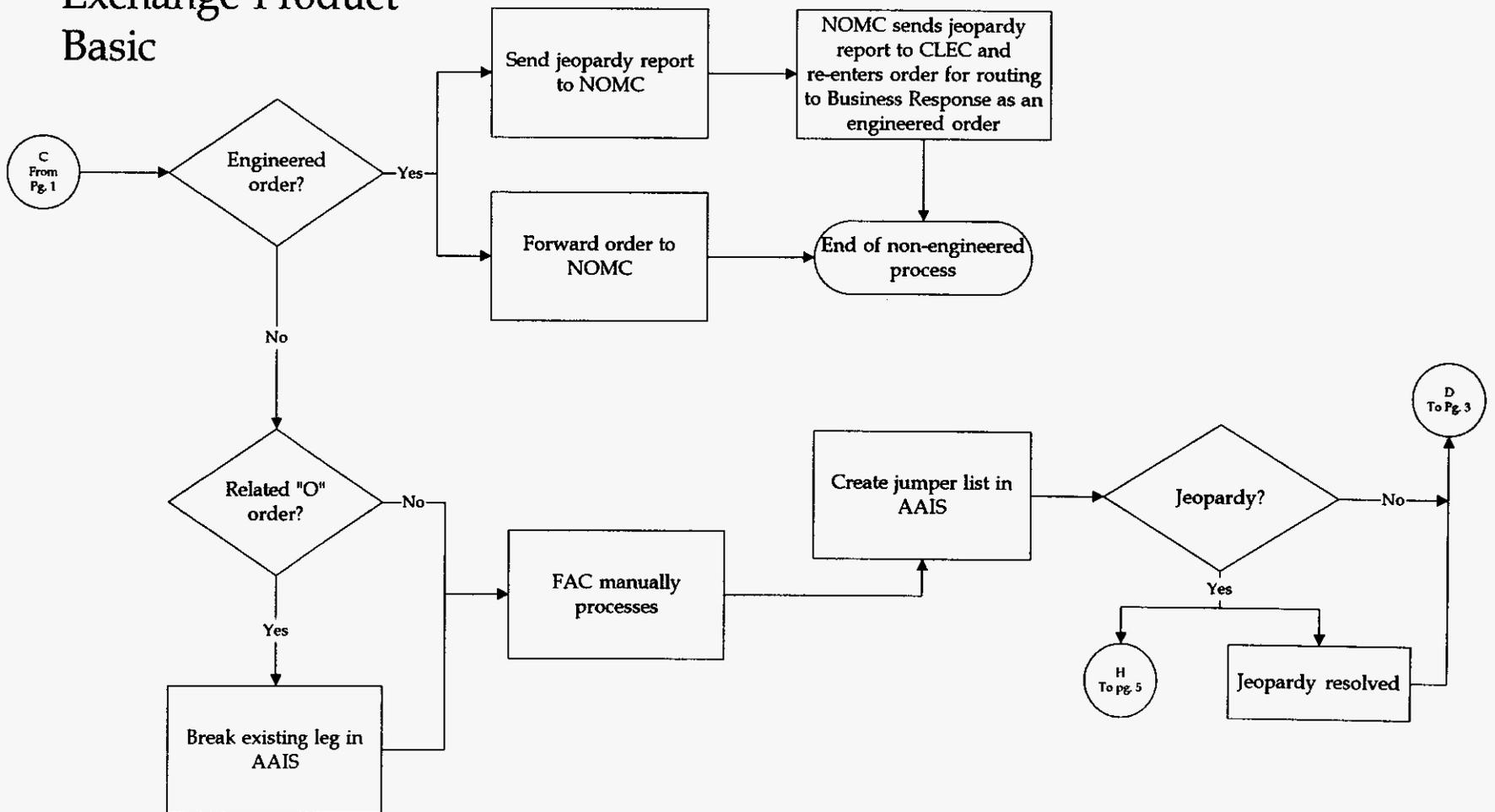
A1-FL 11  
 Wholesale Apr 00  
 GTE Confidential

CONFIDENTIAL INFORMATION

\*Single account structure

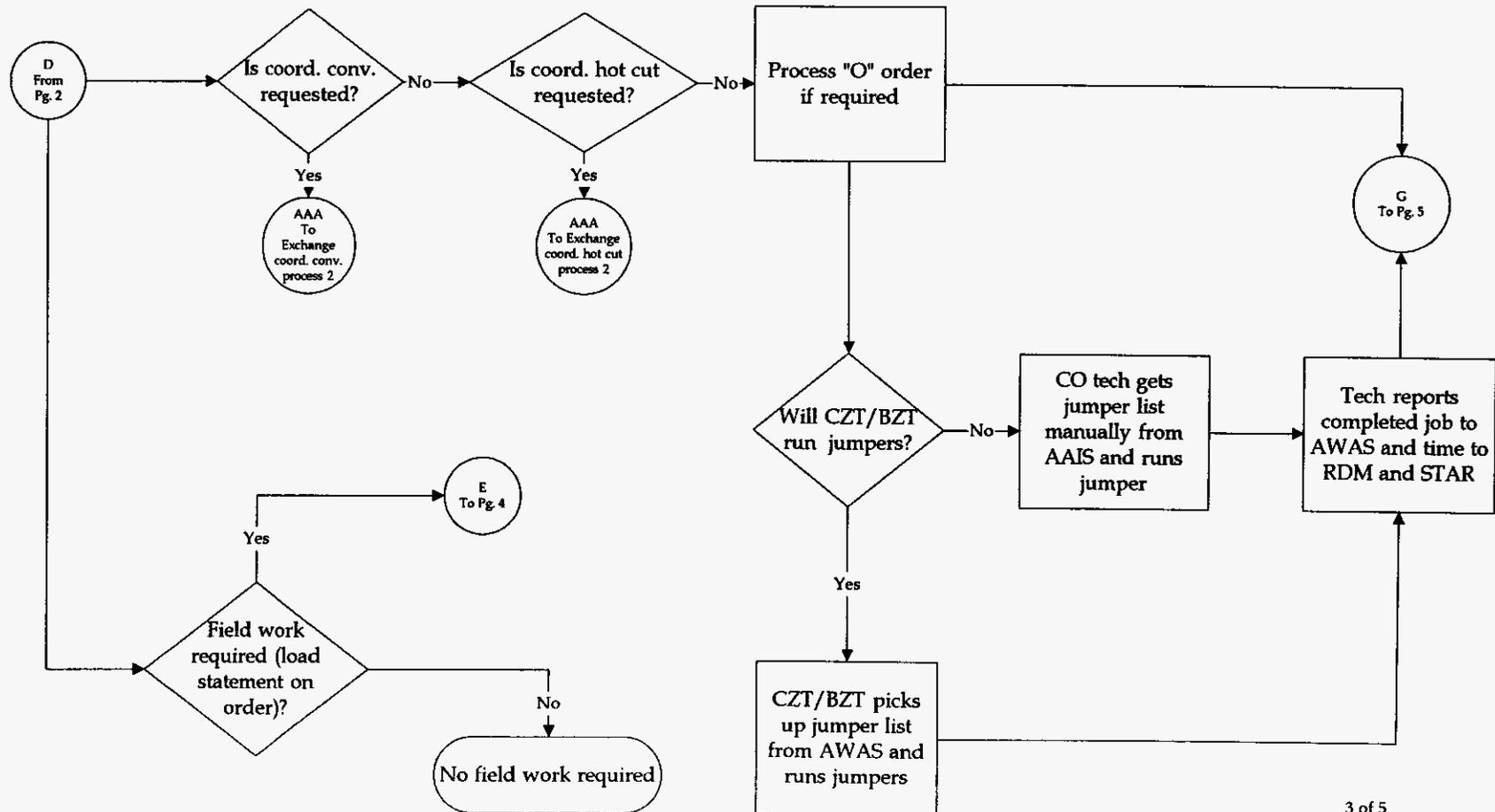
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# Unbundled Port New Order Exchange Product Basic



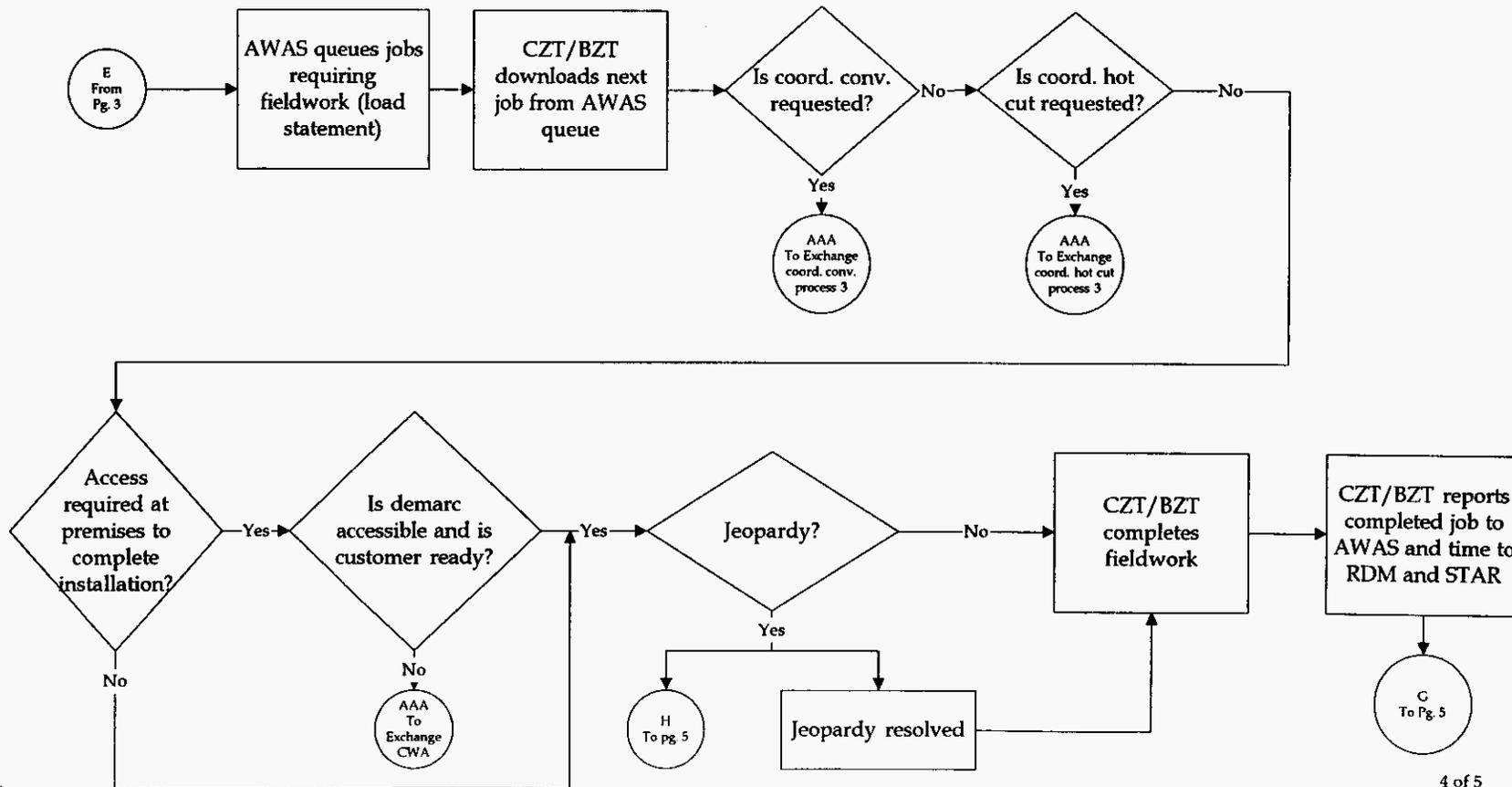
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# Unbundled Port New Order Exchange Product Basic



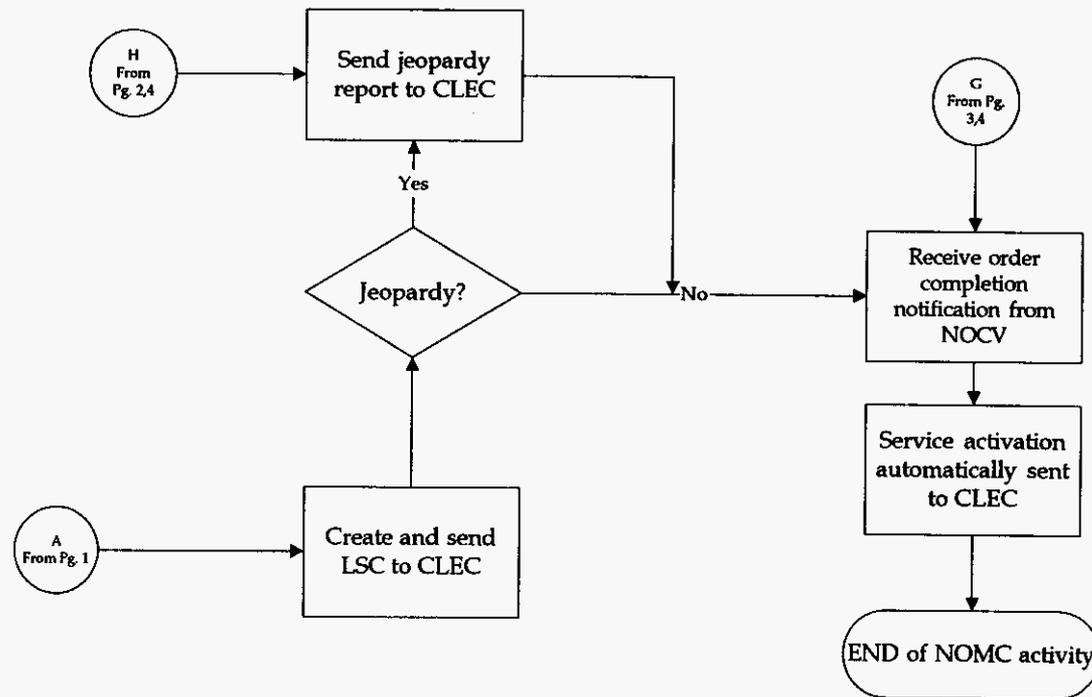
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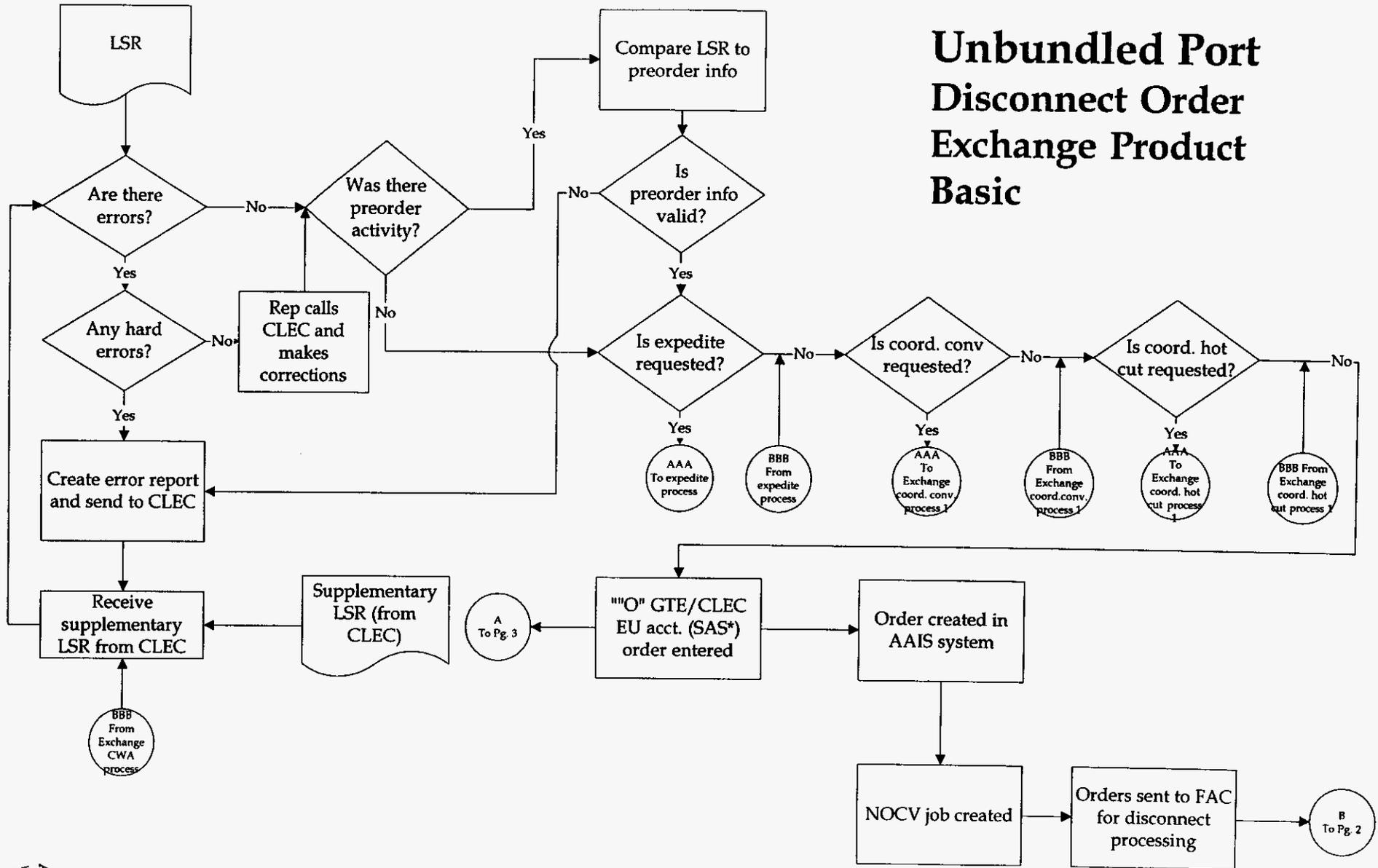


CONFIDENTIAL INFORMATION

# Unbundled Port New Order Exchange Product Basic



# Unbundled Port Disconnect Order Exchange Product Basic



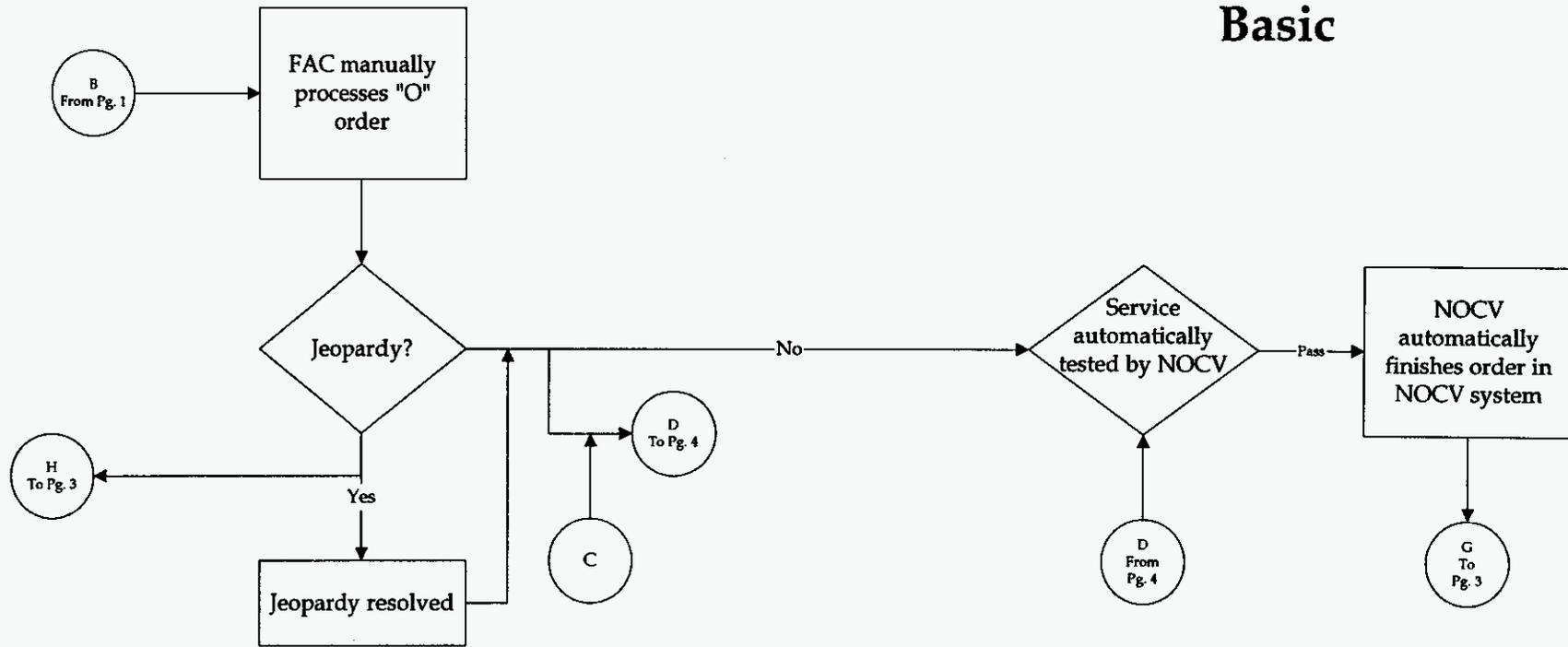
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 GTE Confidential

CONFIDENTIAL INFORMATION

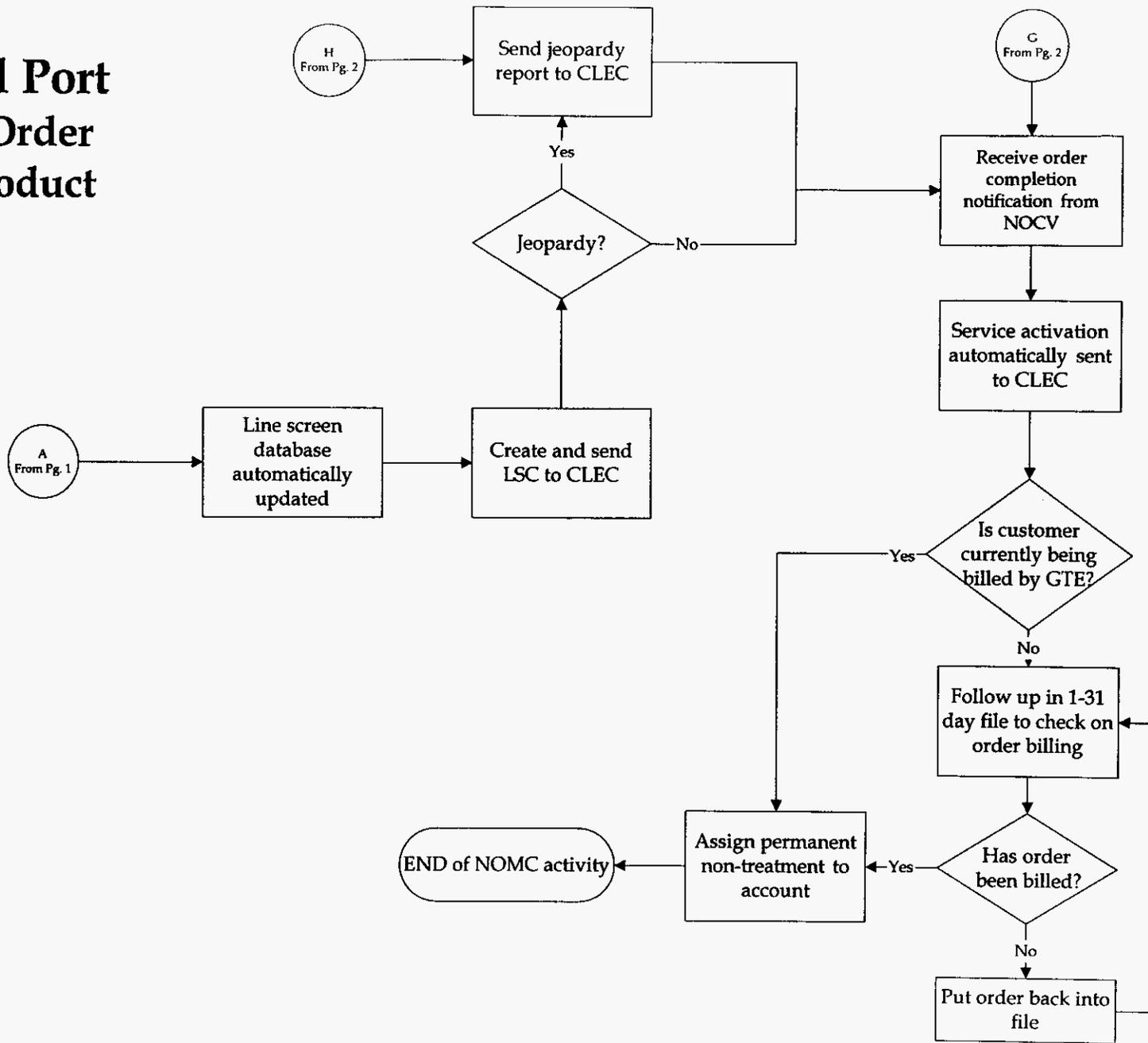
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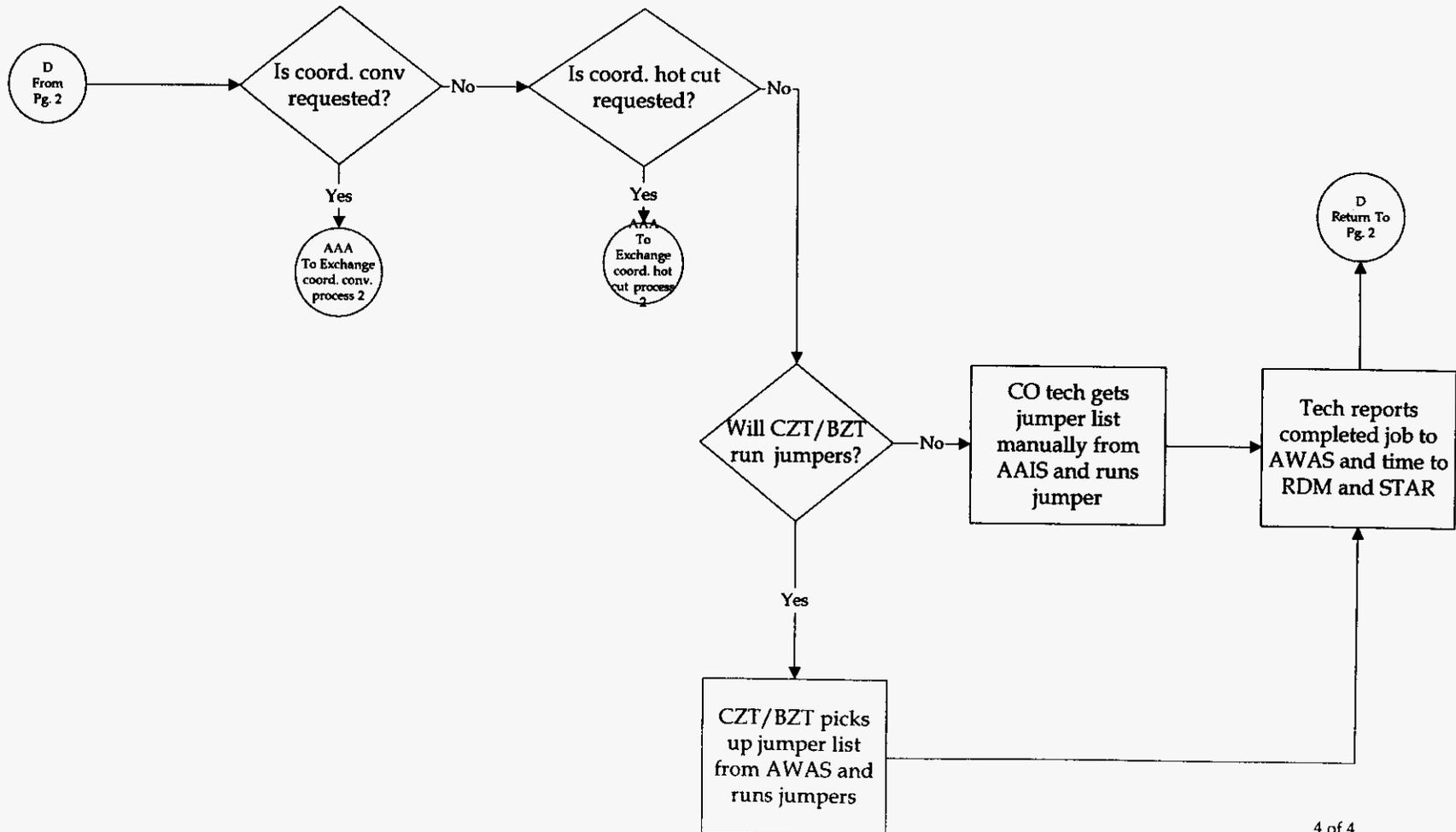
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# Unbundled Port Disconnect Order Exchange Product Basic

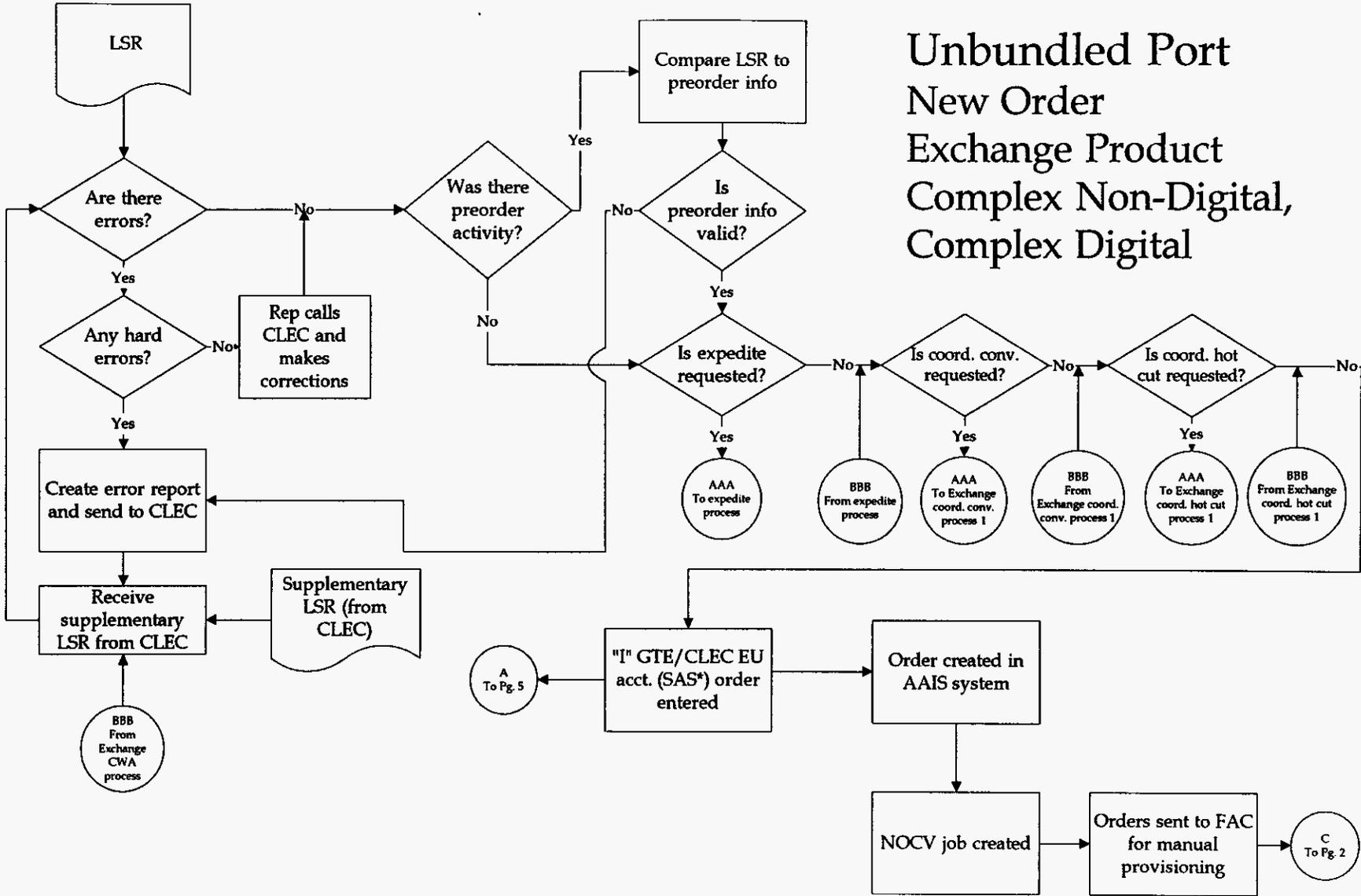


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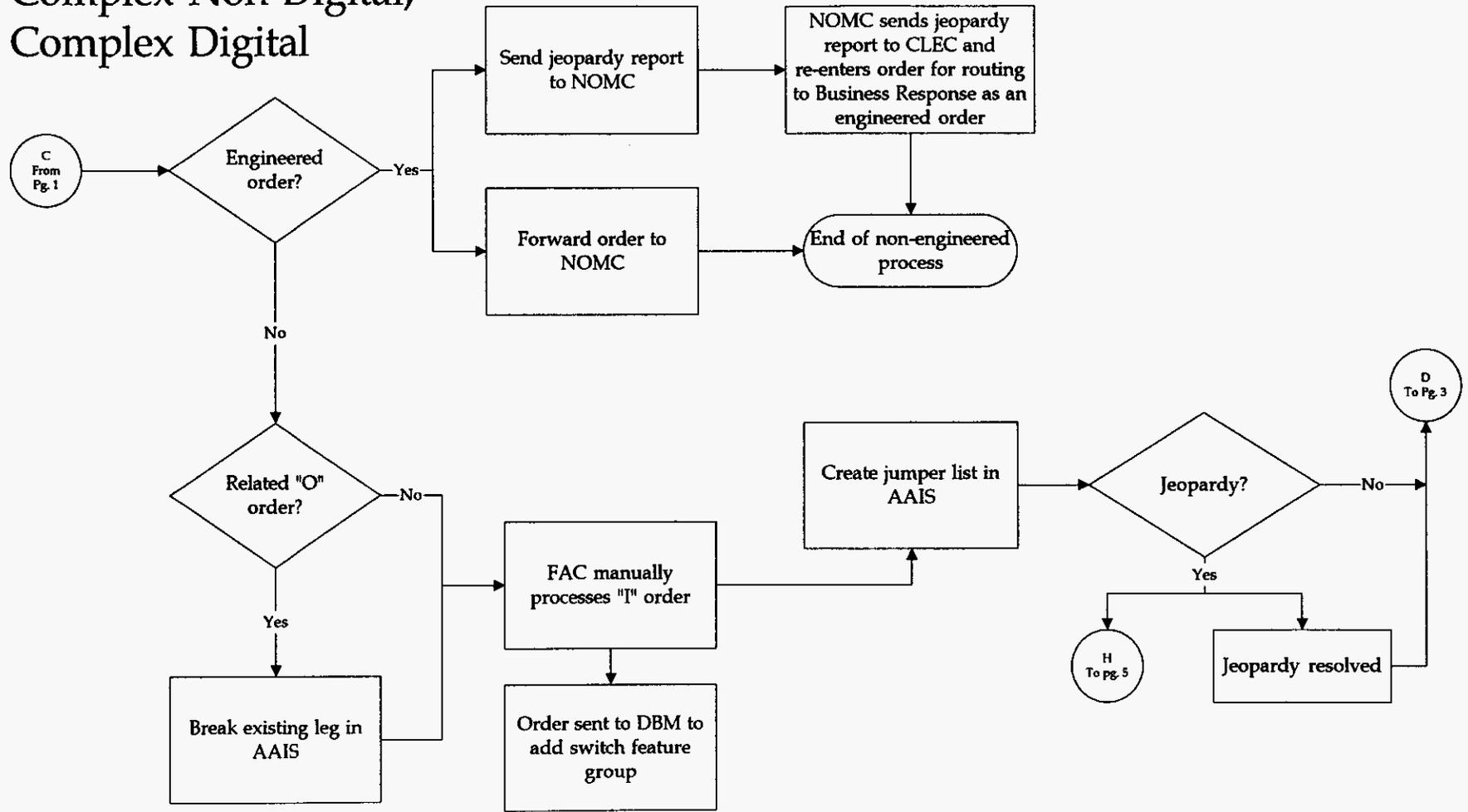


CONFIDENTIAL INFORMATION

# Unbundled Port New Order Exchange Product Complex Non-Digital, Complex Digital

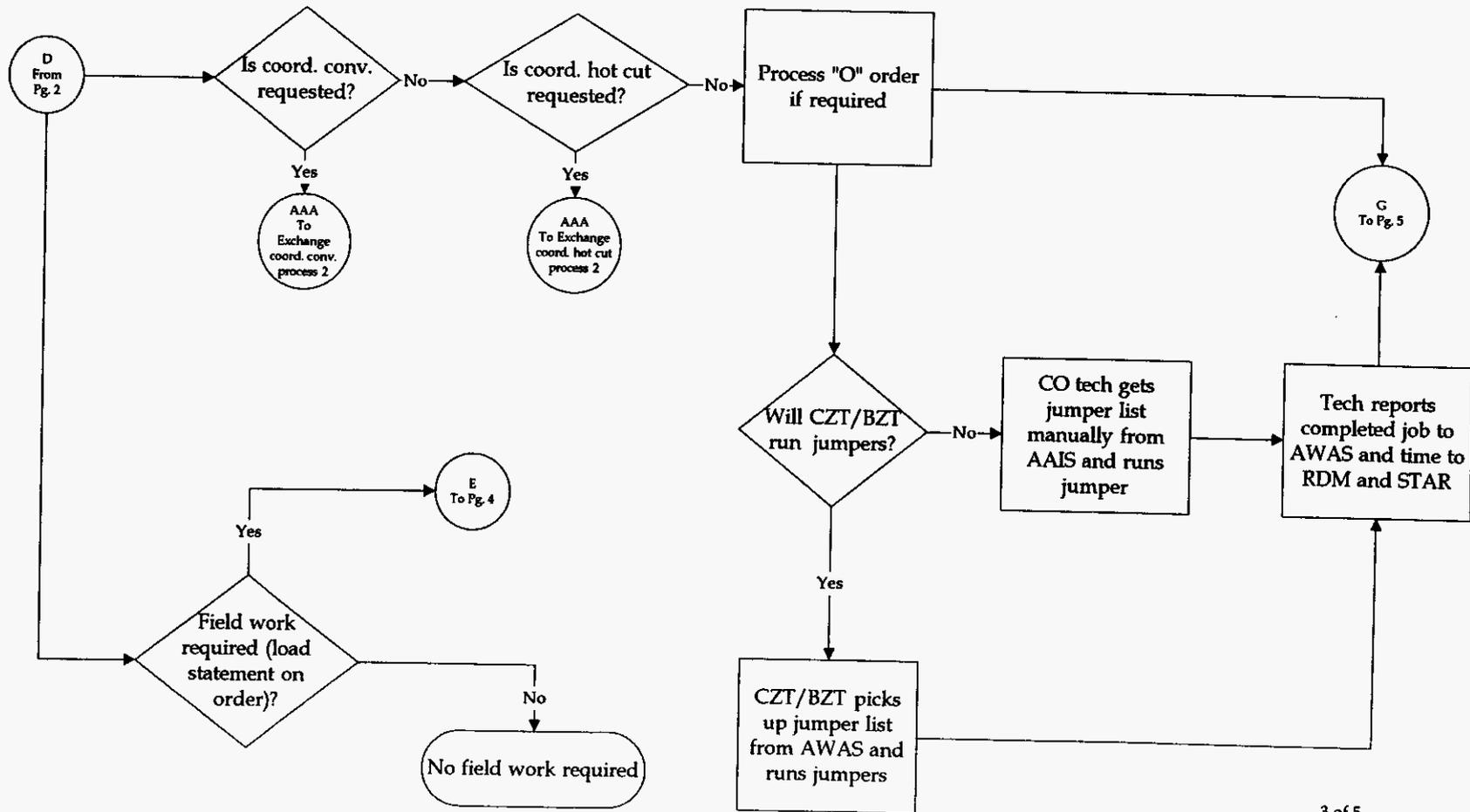


Unbundled Port  
 New Order  
 Exchange Product  
 Complex Non-Digital,  
 Complex Digital



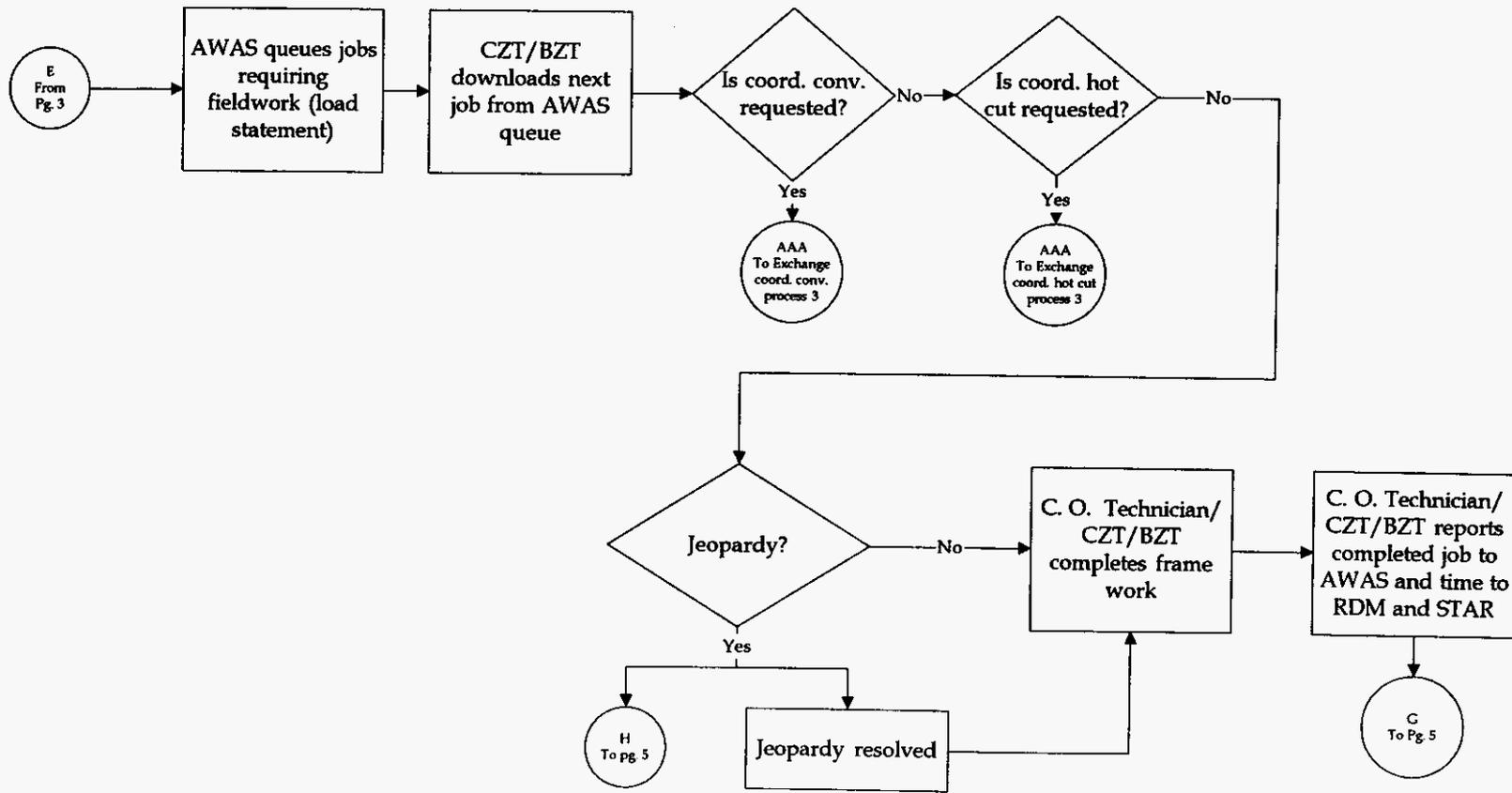
CONFIDENTIAL INFORMATION

Unbundled Port  
 New Order  
 Exchange Product  
 Complex Non-Digital,  
 Complex Digital



CONFIDENTIAL INFORMATION

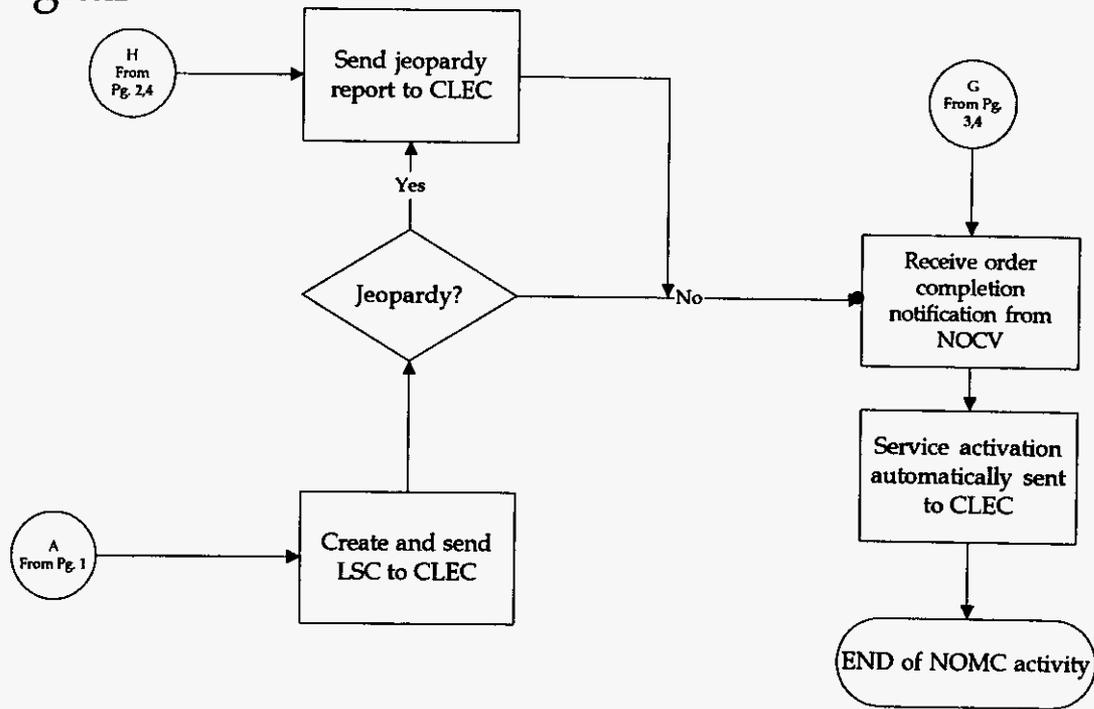
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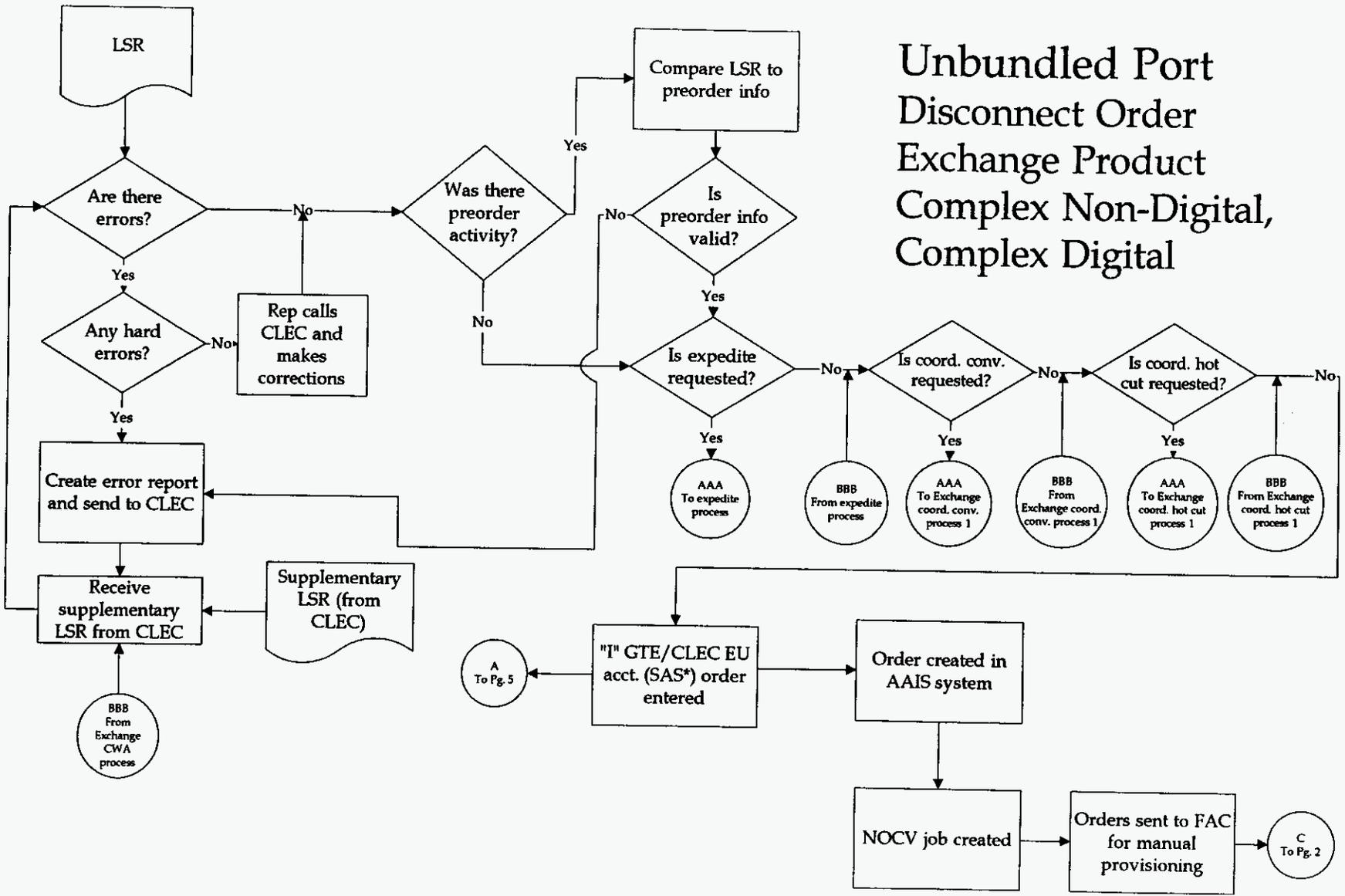
4 of 5  
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3Q - Unbundled Loop New Basic&Complex  
Non-eng.vsd

Unbundled Port  
New Order  
Exchange Product  
Complex Non-Digital,  
Complex Digital



CONFIDENTIAL INFORMATION

# Unbundled Port Disconnect Order Exchange Product Complex Non-Digital, Complex Digital



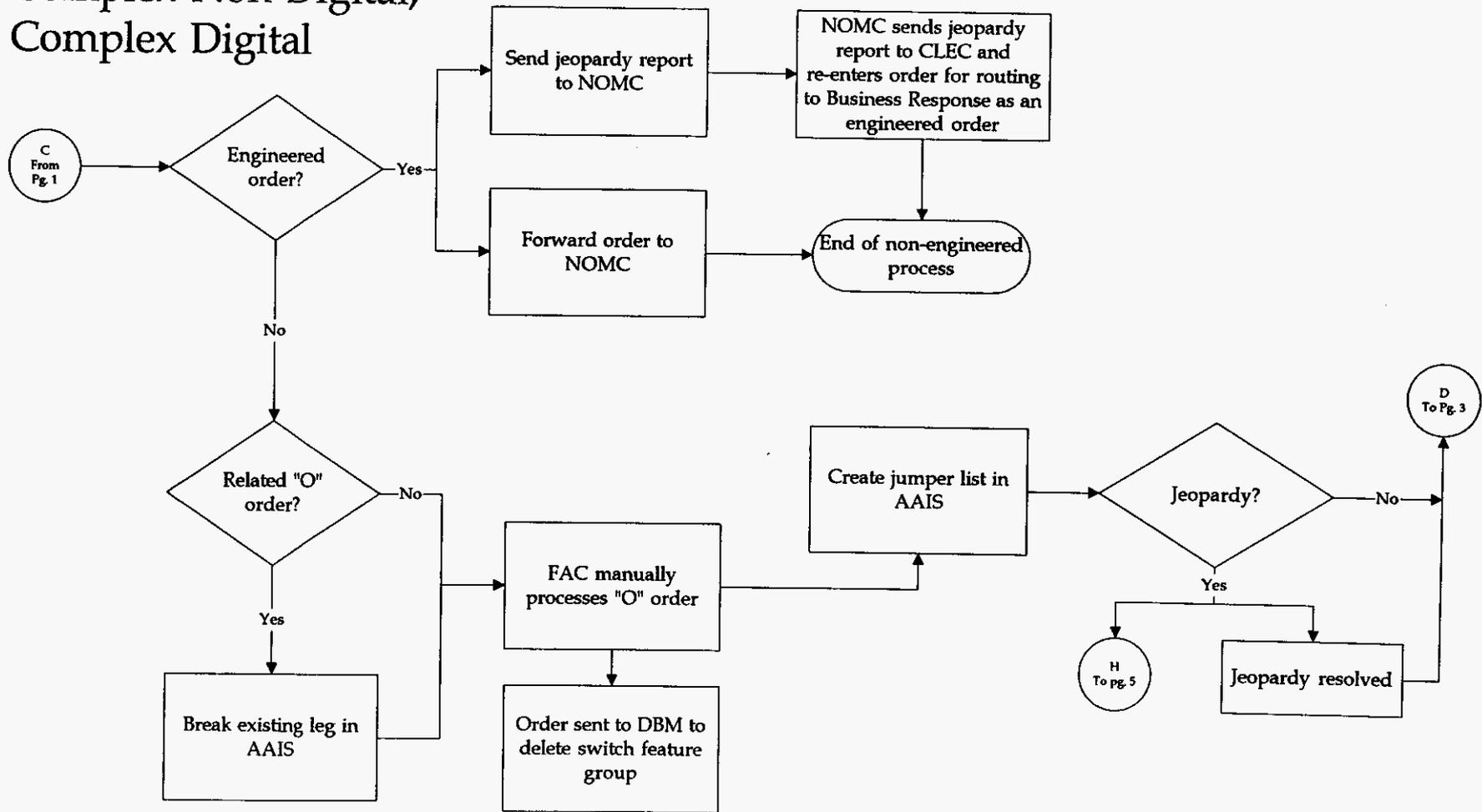
CONFIDENTIAL INFORMATION

\*Single account structure

1 of 5  
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 Unbundled PortNew Complex Non-eng.vsd

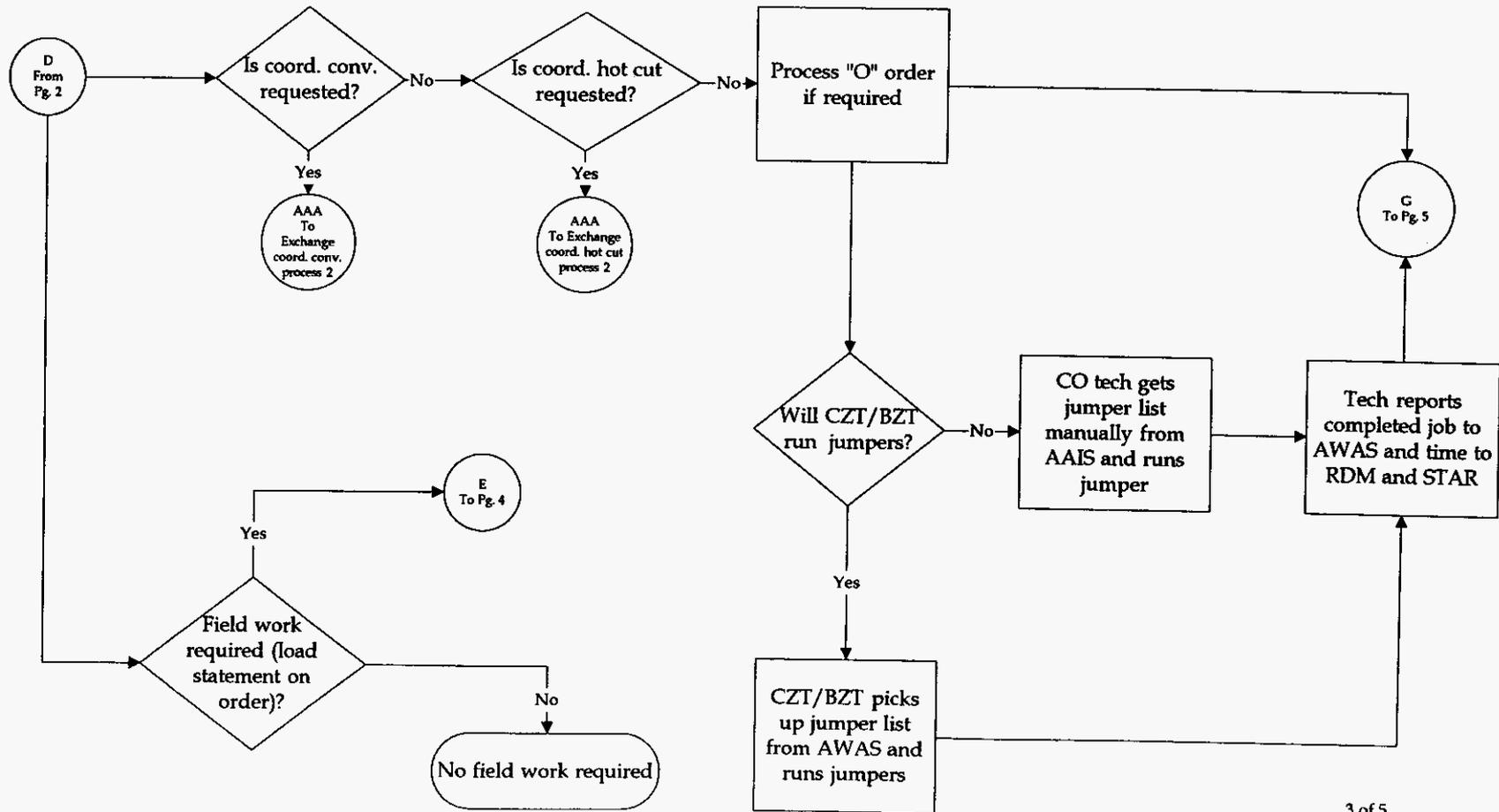
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 Wholesale Apr 00  
 GTE Confidential

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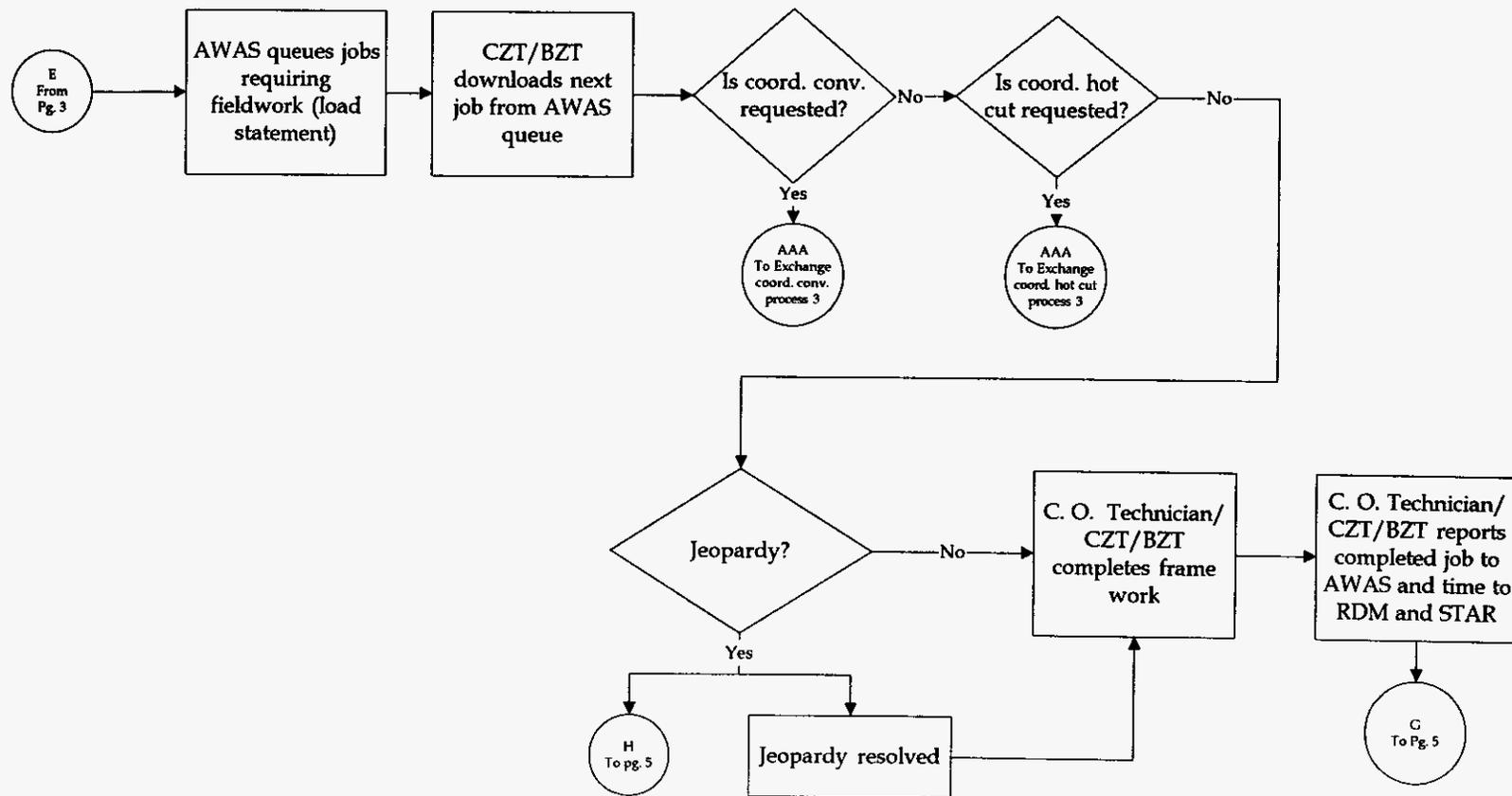
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# Unbundled Port Disconnect Order Exchange Product Complex Non-Digital, Complex Digital



CONFIDENTIAL INFORMATION

Unbundled Port  
 Disconnect Order  
 Exchange Product  
 Complex Non-Digital, Complex Digital

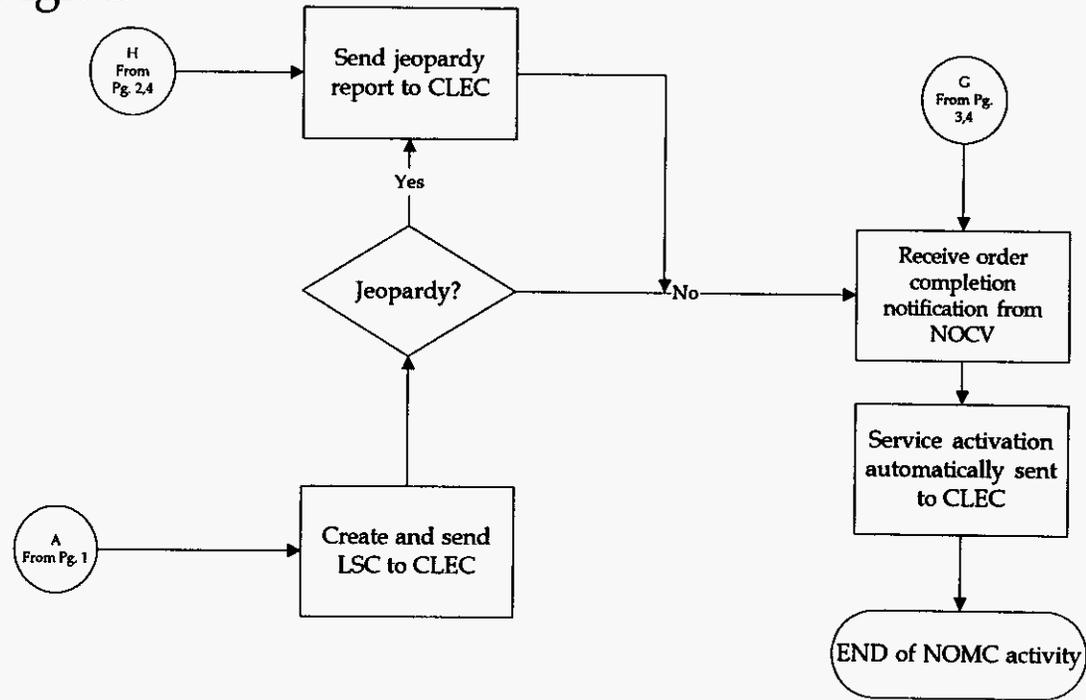


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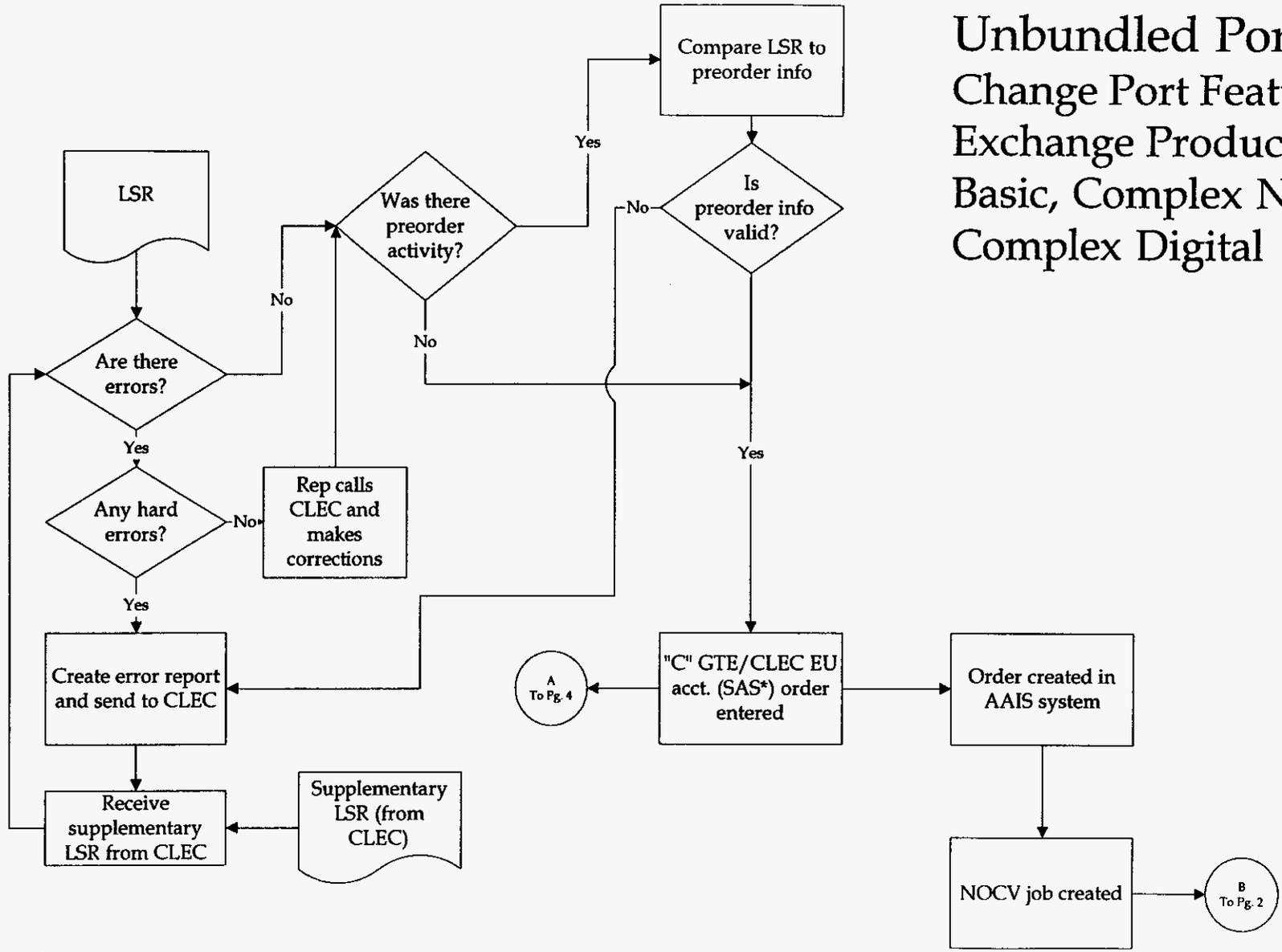
AI-FL 27  
 Wholesale Apr 00  
 GTE Confidential

4 of 5  
 Last Edited 9:35:04 AM 4/18/00  
 3Q - Unbundled Loop New Basic&Complex  
 Non-eng.vsd

Unbundled Port  
Disconnect Order  
Exchange Product  
Complex Non-Digital,  
Complex Digital



# Unbundled Port Change Port Feature Exchange Product Basic, Complex Non-digital, Complex Digital



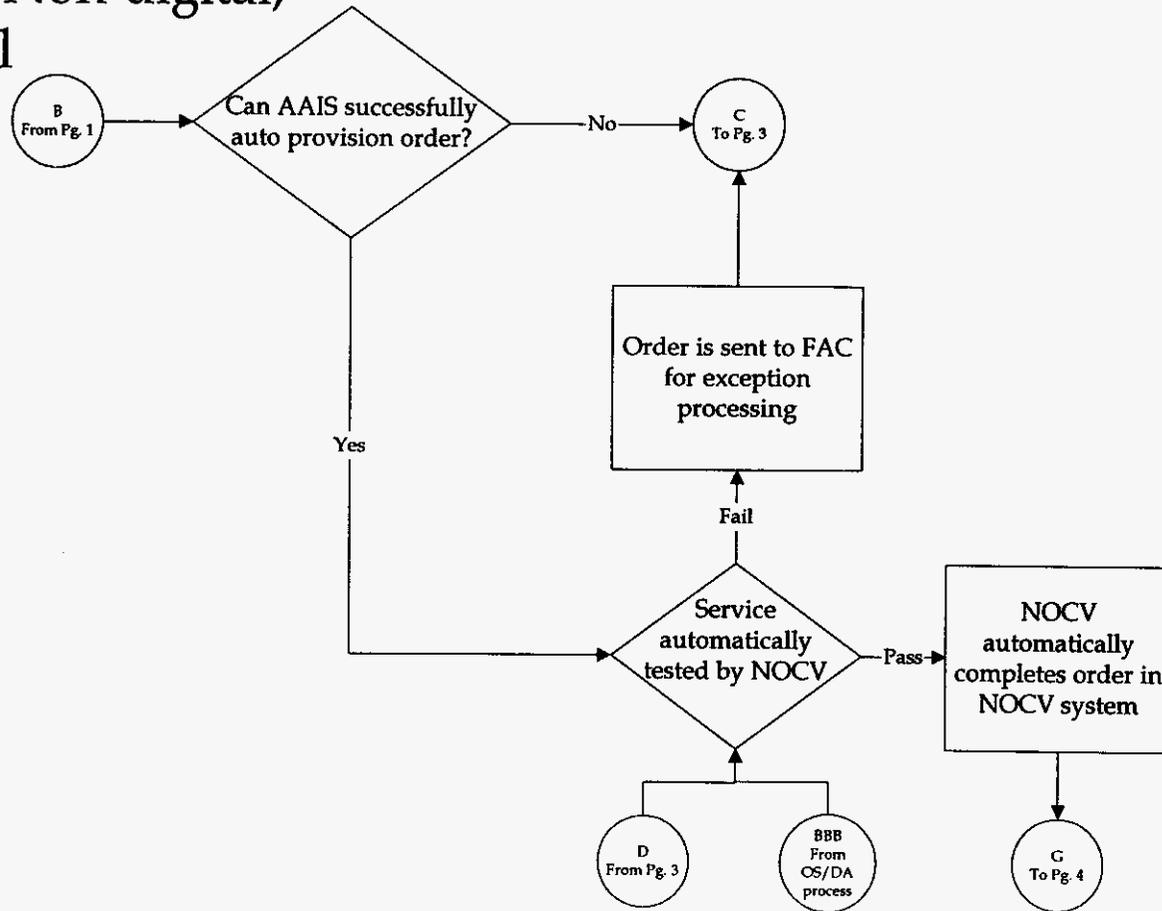
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 GTE Confidential

CONFIDENTIAL INFORMATION

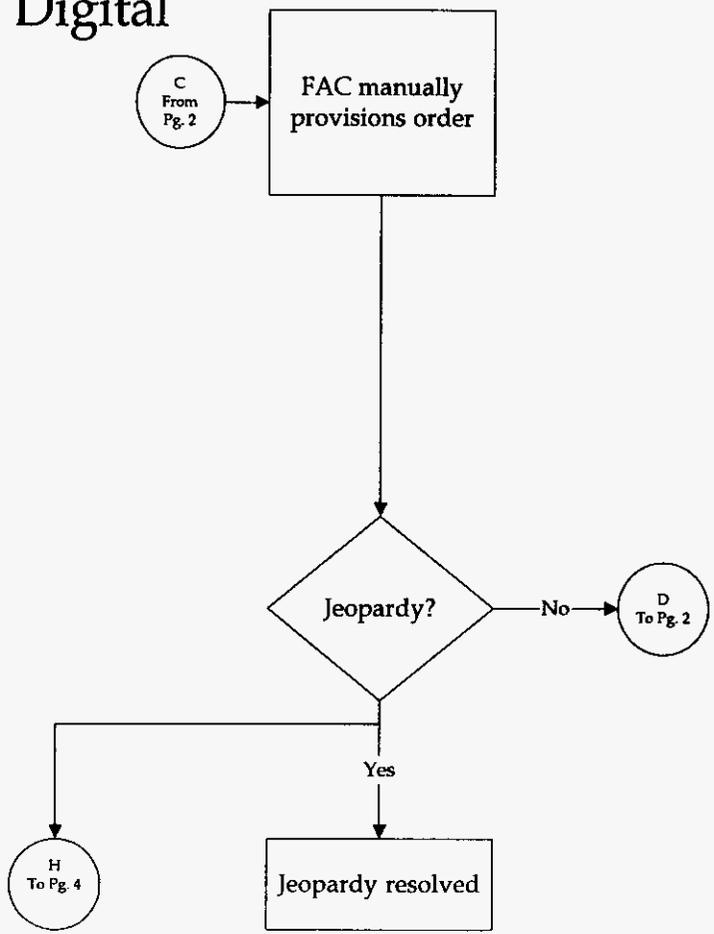
\*Single account structure

1 of 4  
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 3Ua - Change\_Switch Basic Non-eng.  
 Unbundled Port.vsd

Unbundled Port  
Change Port Feature  
Exchange Product  
Basic, Complex Non-digital,  
Complex Digital



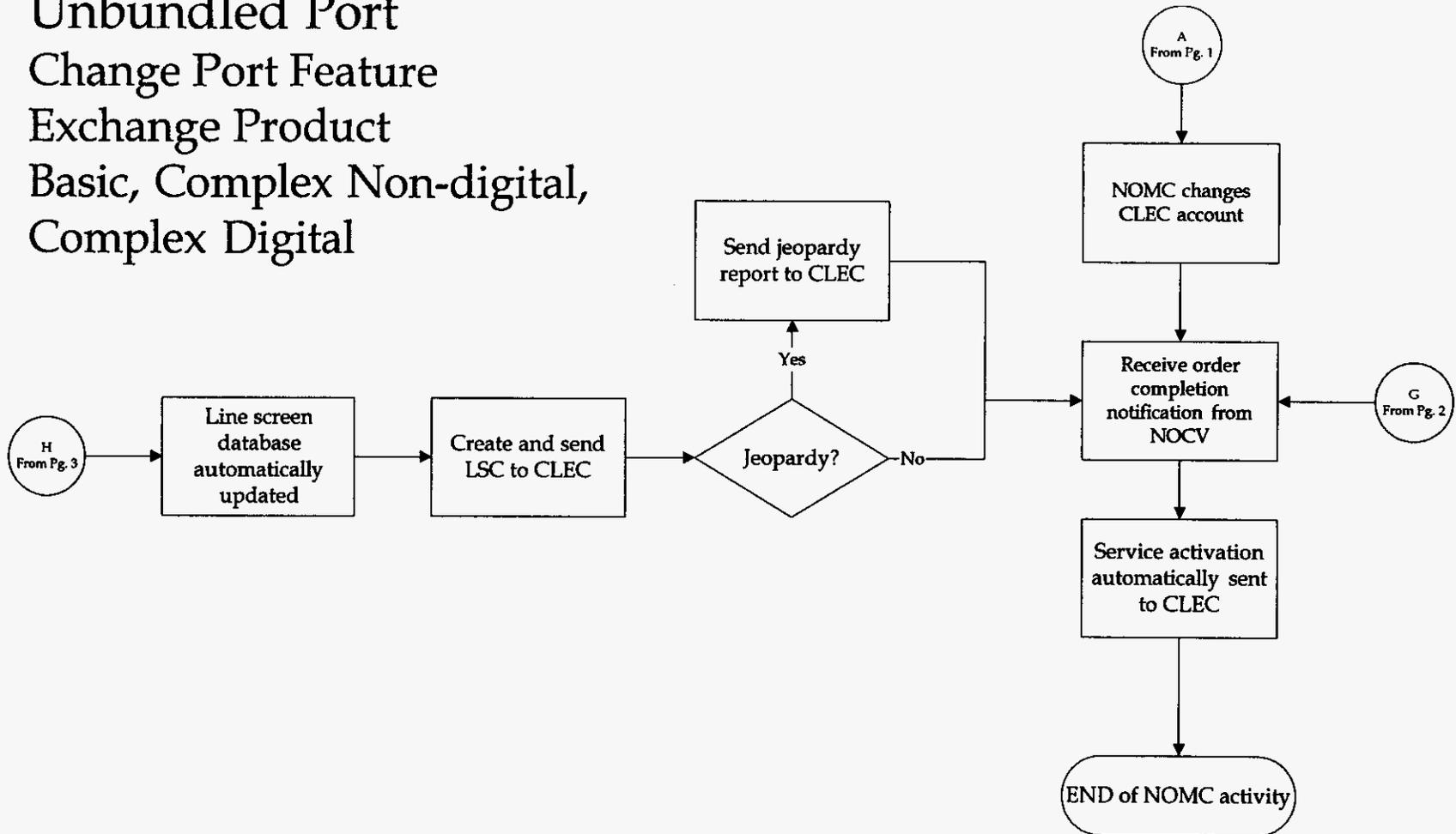
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Exchange Product  
Basic, Complex Non-digital,  
Complex Digital



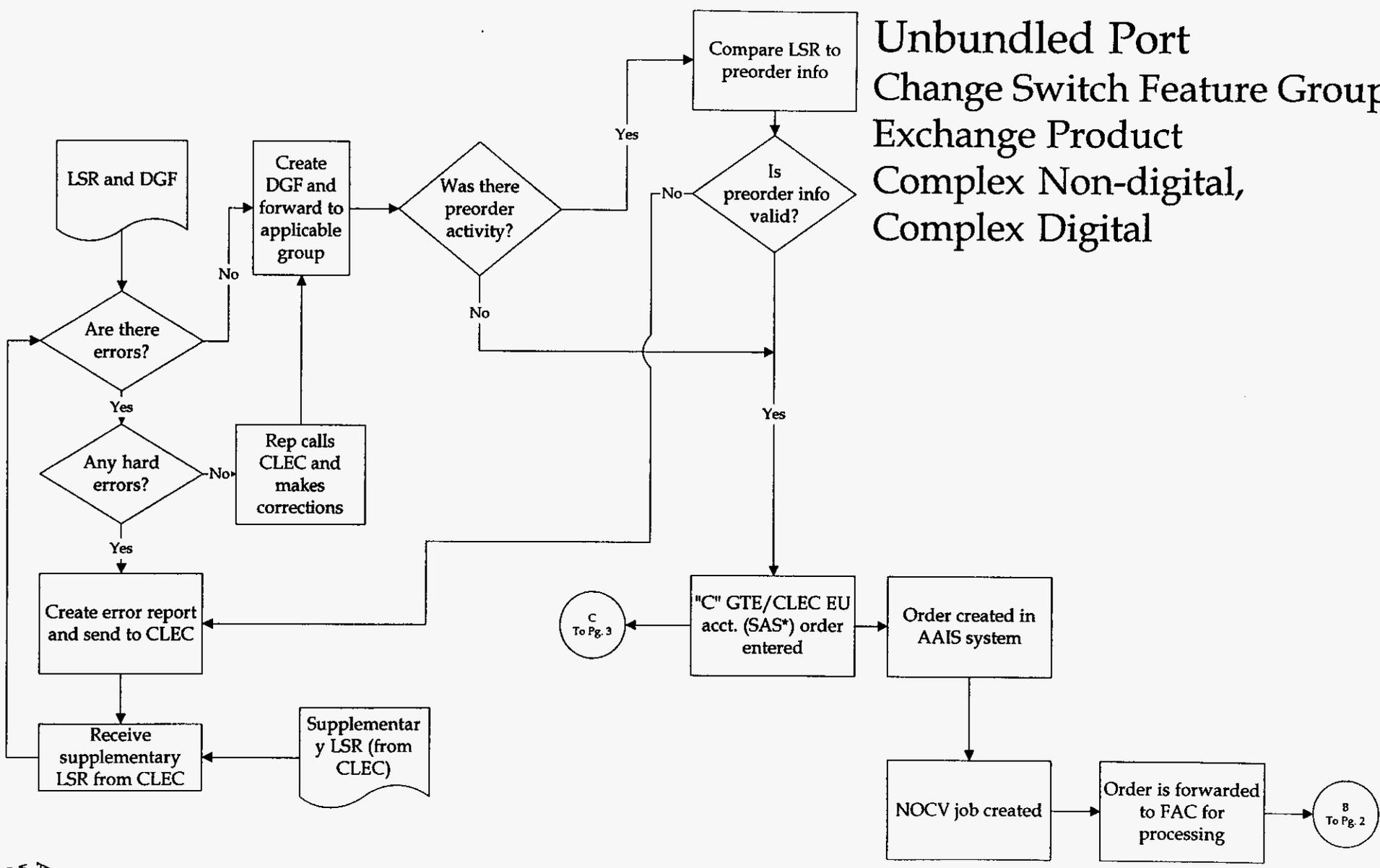
A1-FL 31  
Wholesale Apr 00  
GTE Confidential

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Unbundled Port  
Change Port Feature  
Exchange Product  
Basic, Complex Non-digital,  
Complex Digital



# Unbundled Port Change Switch Feature Group Exchange Product Complex Non-digital, Complex Digital



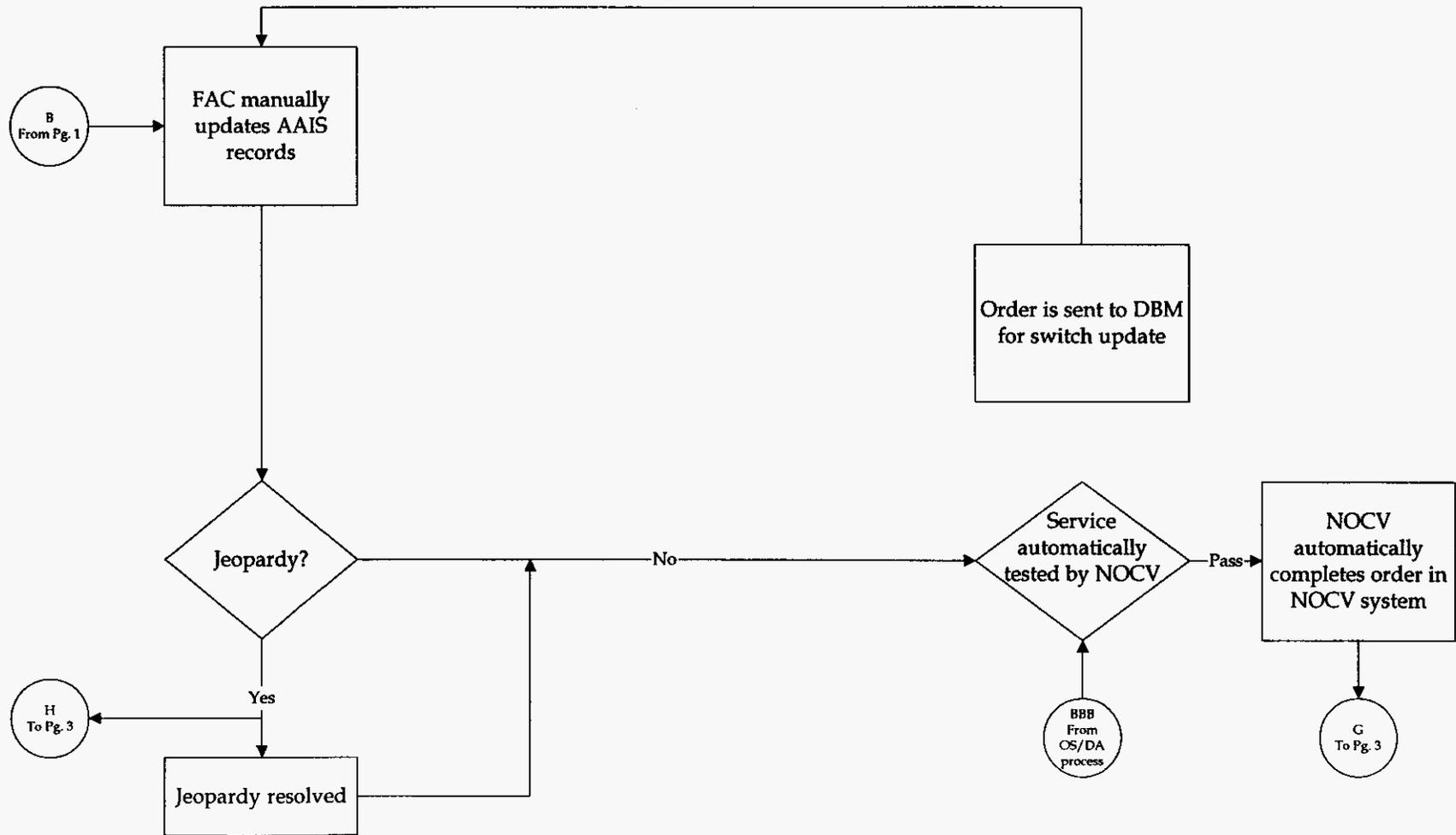
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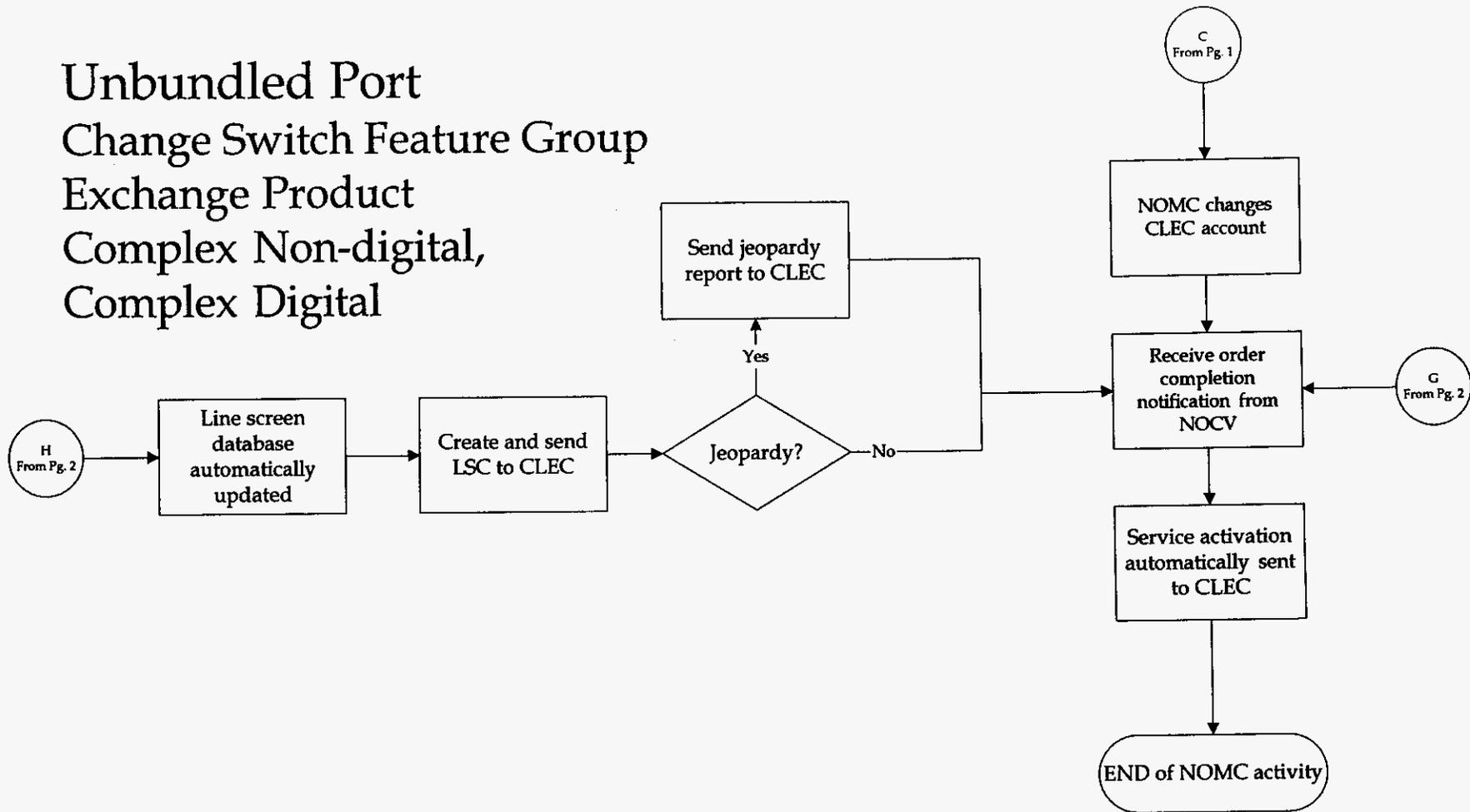
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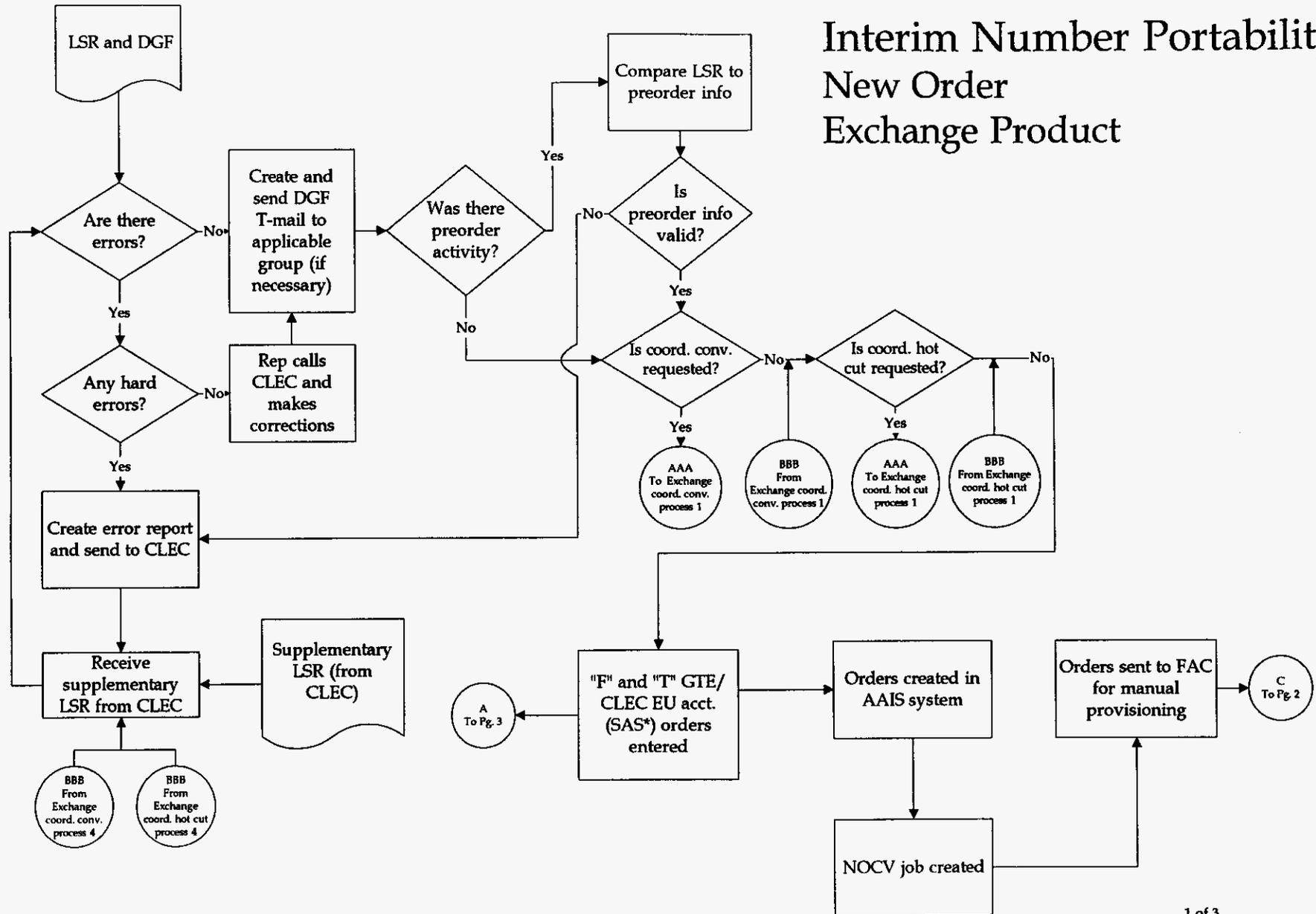
Unbundled Port  
 Change Switch Feature Group  
 Exchange Product  
 Complex Non-digital, Complex Digital



Unbundled Port  
 Change Switch Feature Group  
 Exchange Product  
 Complex Non-digital,  
 Complex Digital



# Interim Number Portability New Order Exchange Product



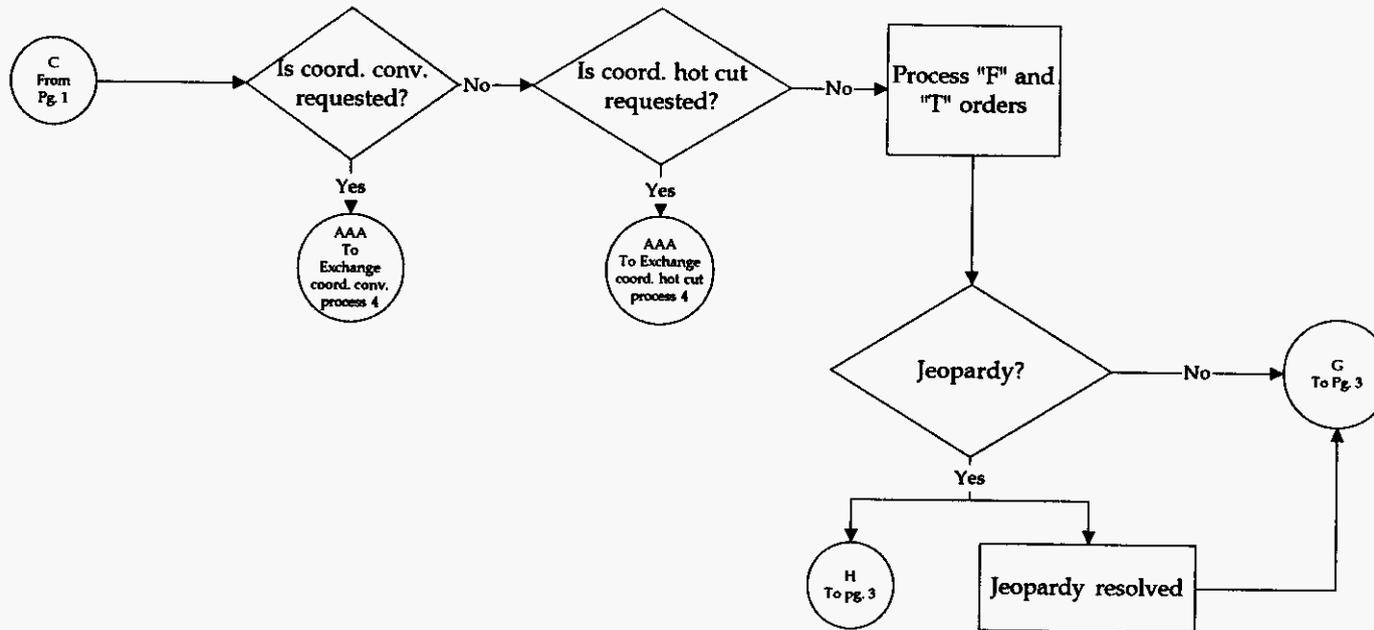
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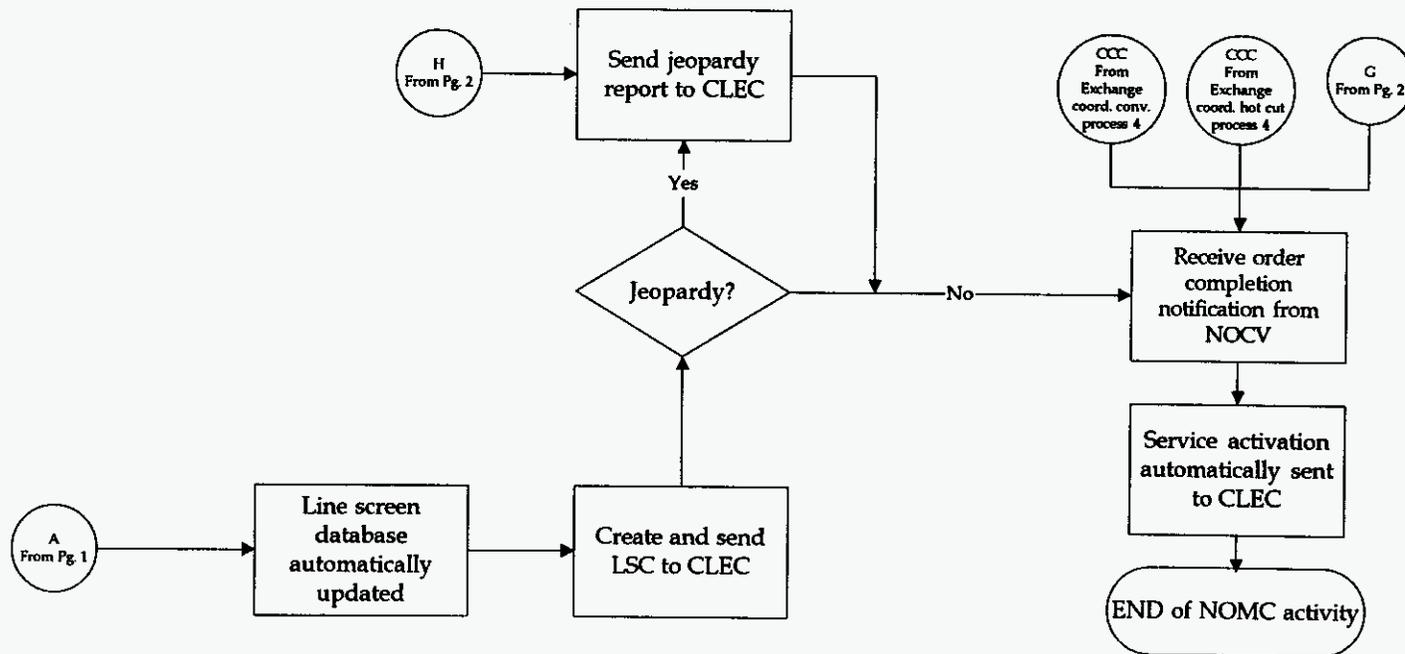
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3X - INP New.vsd

A1-FL 36  
Wholesale Apr 00  
GTE Confidential

# Interim Number Portability New Order Exchange Product



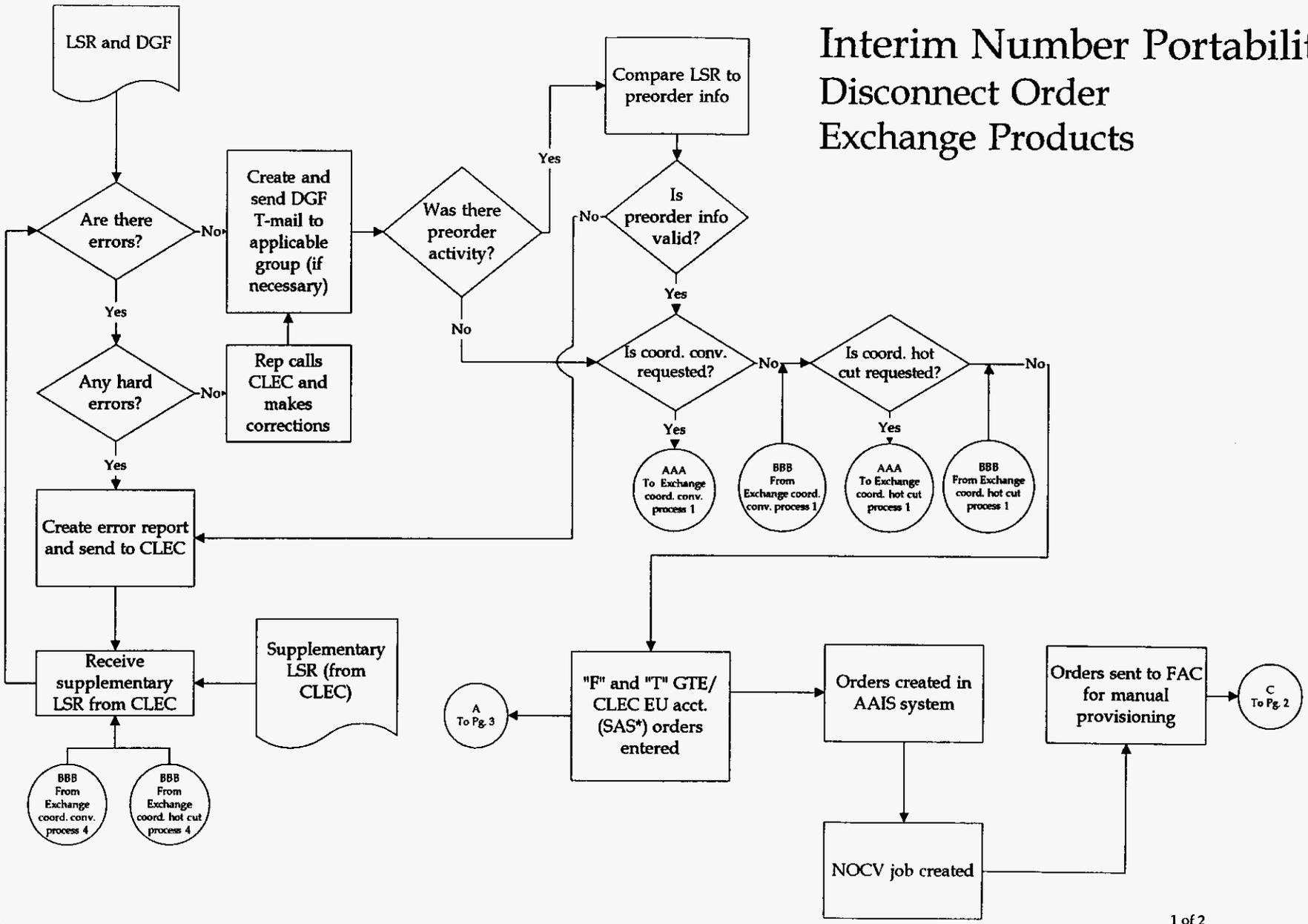
# Interim Number Portability New Order Exchange Product



CONFIDENTIAL INFORMATION

3 of 3  
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3X - INP Basic&Complex Non-eng.vsd

# Interim Number Portability Disconnect Order Exchange Products



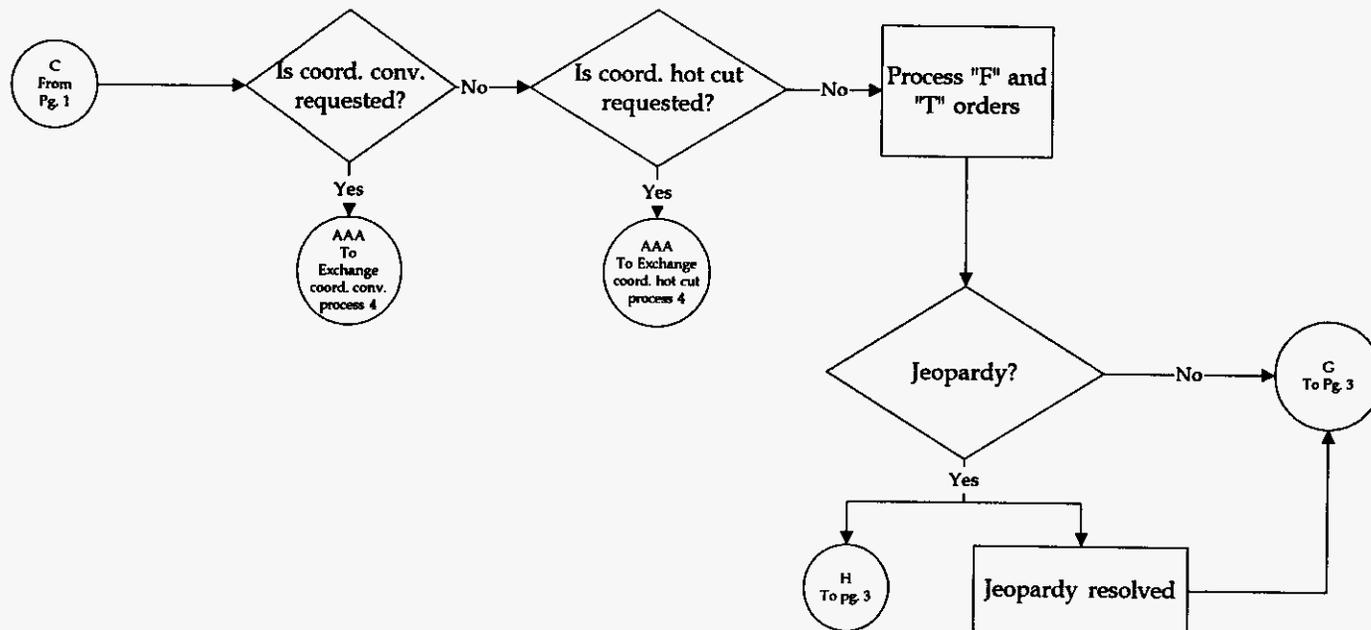
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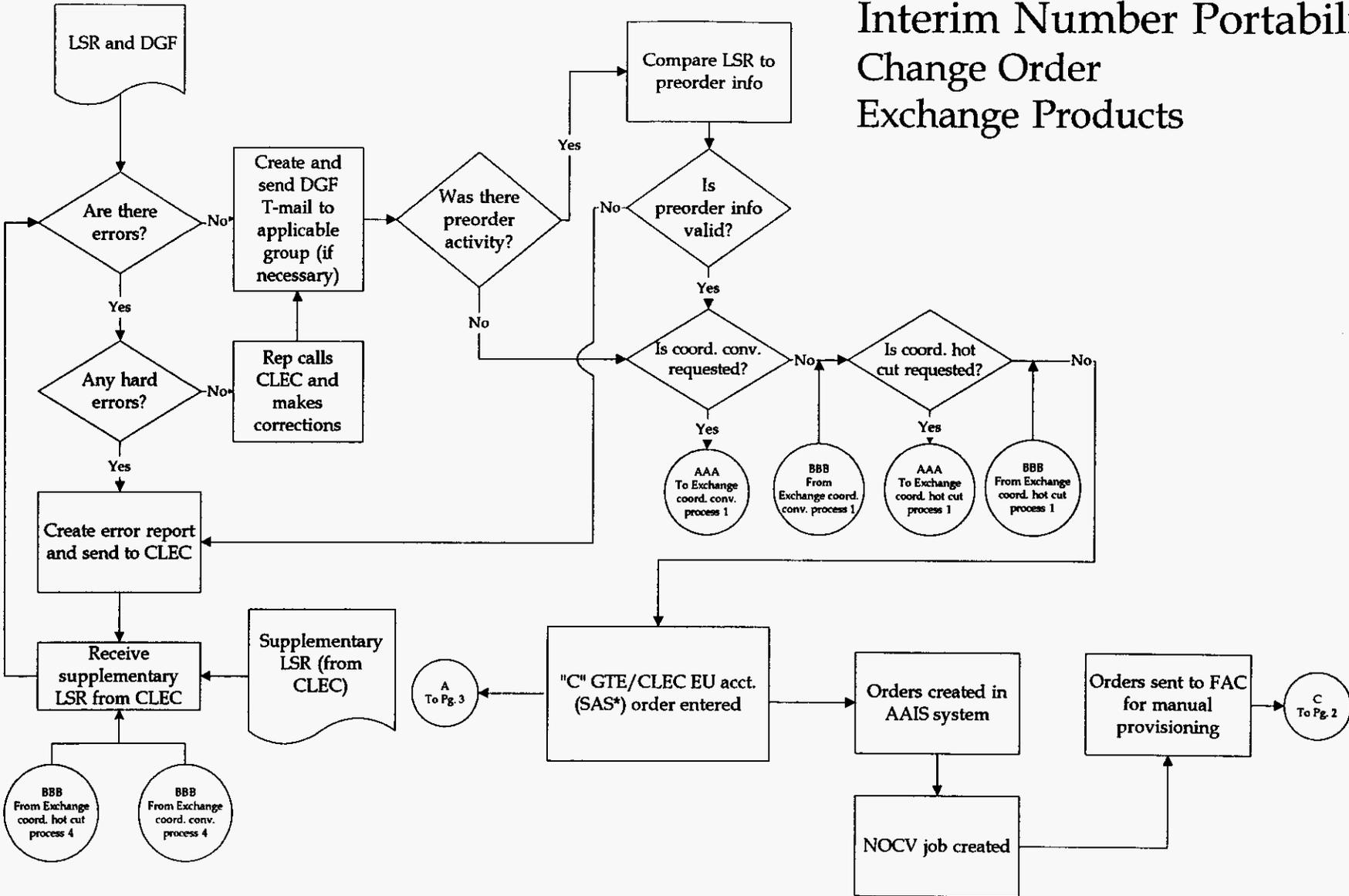
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A1-FL 39  
Wholesale Apr 00  
GTE Confidential

# Interim Number Portability Disconnect Order Exchange Products



# Interim Number Portability Change Order Exchange Products



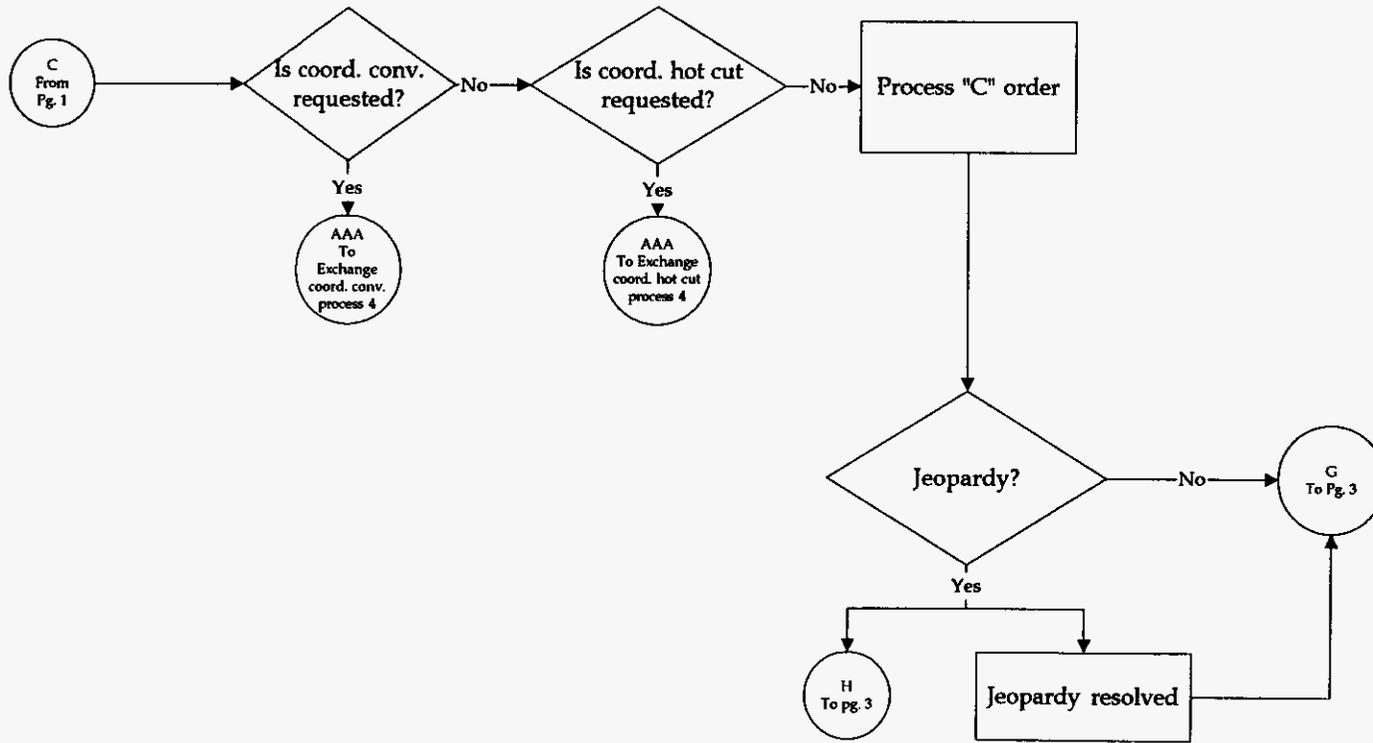
CONFIDENTIAL INFORMATION

\*Single account structure

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3Y - INP Change.vsd

AI-FL 40  
Wholesale Apr 00  
GTE Confidential

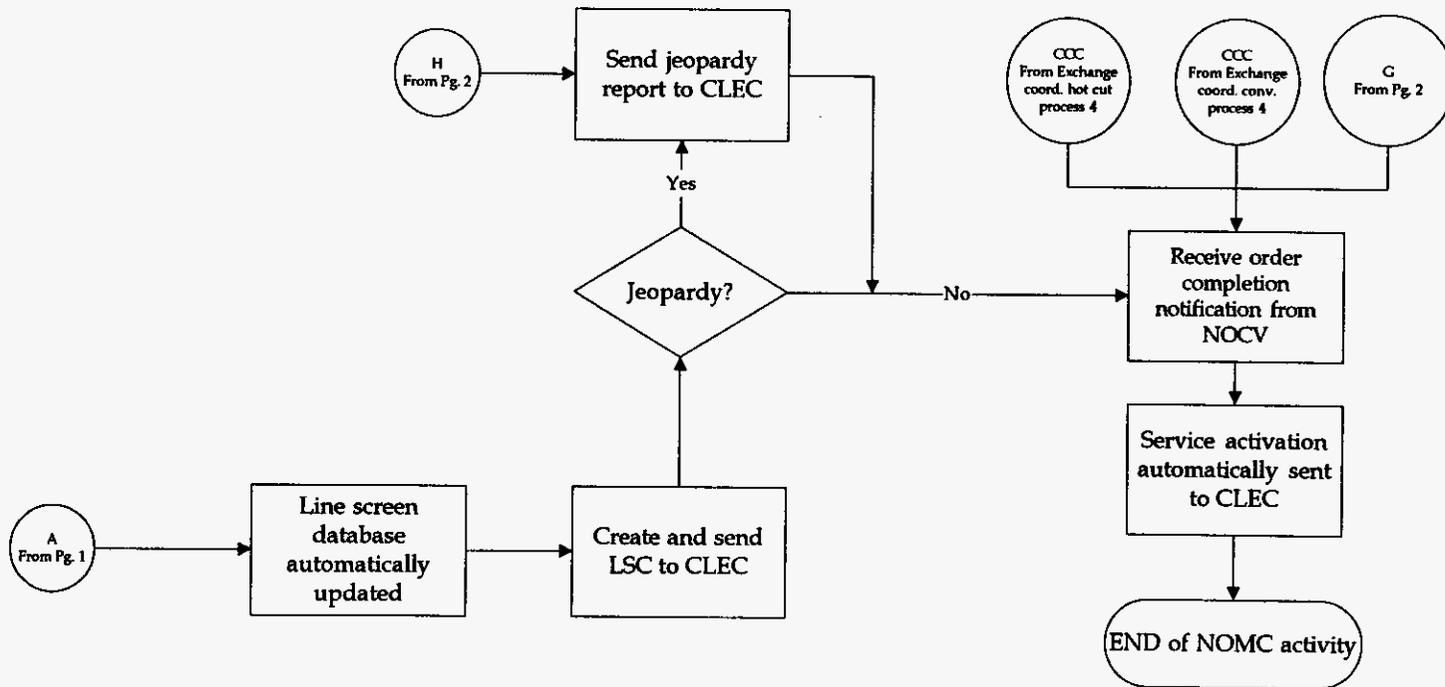
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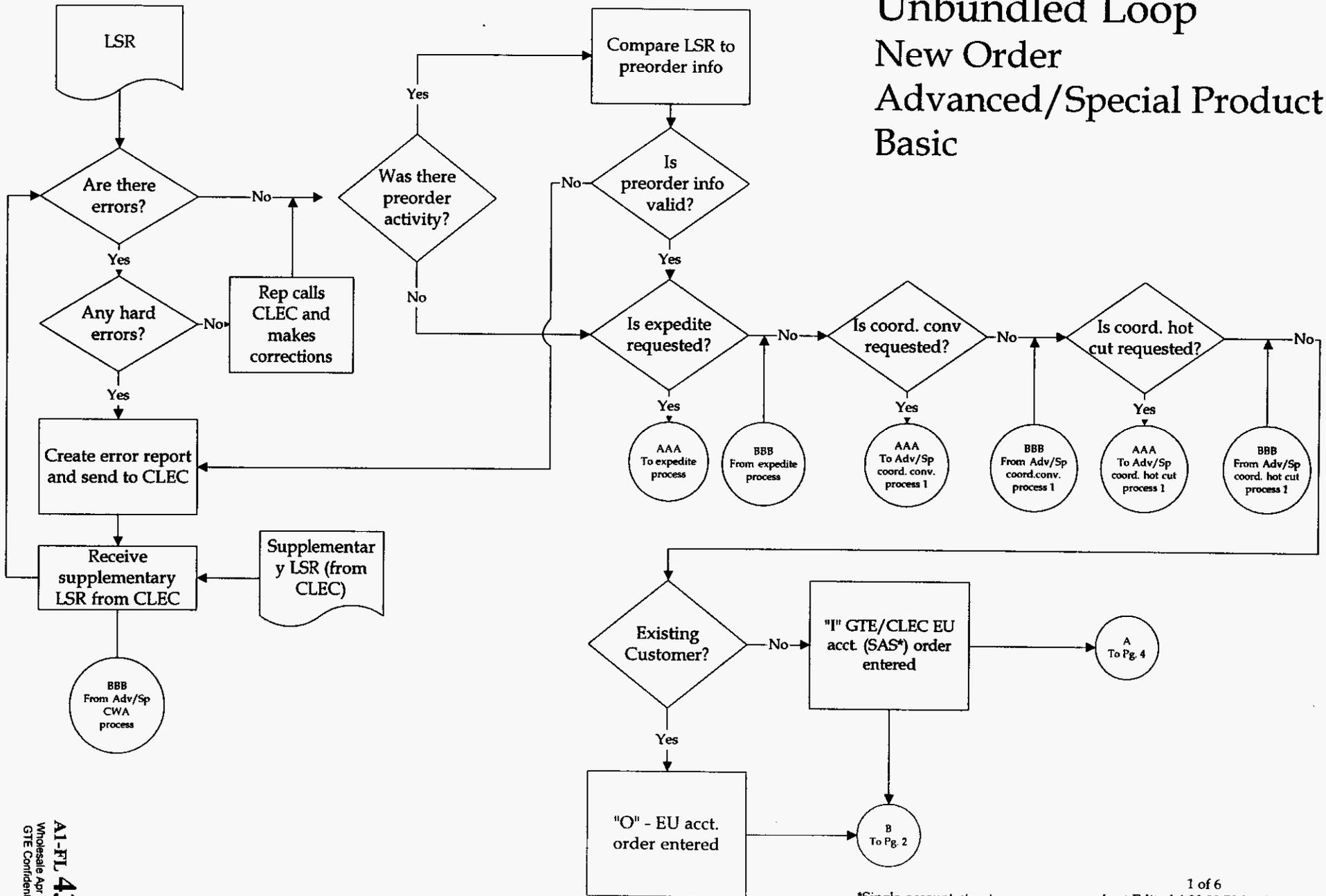
CONFIDENTIAL INFORMATION

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3Y - INP Change.vsd

# Interim Number Portability Change Order Exchange Products



# Unbundled Loop New Order Advanced/Special Product Basic

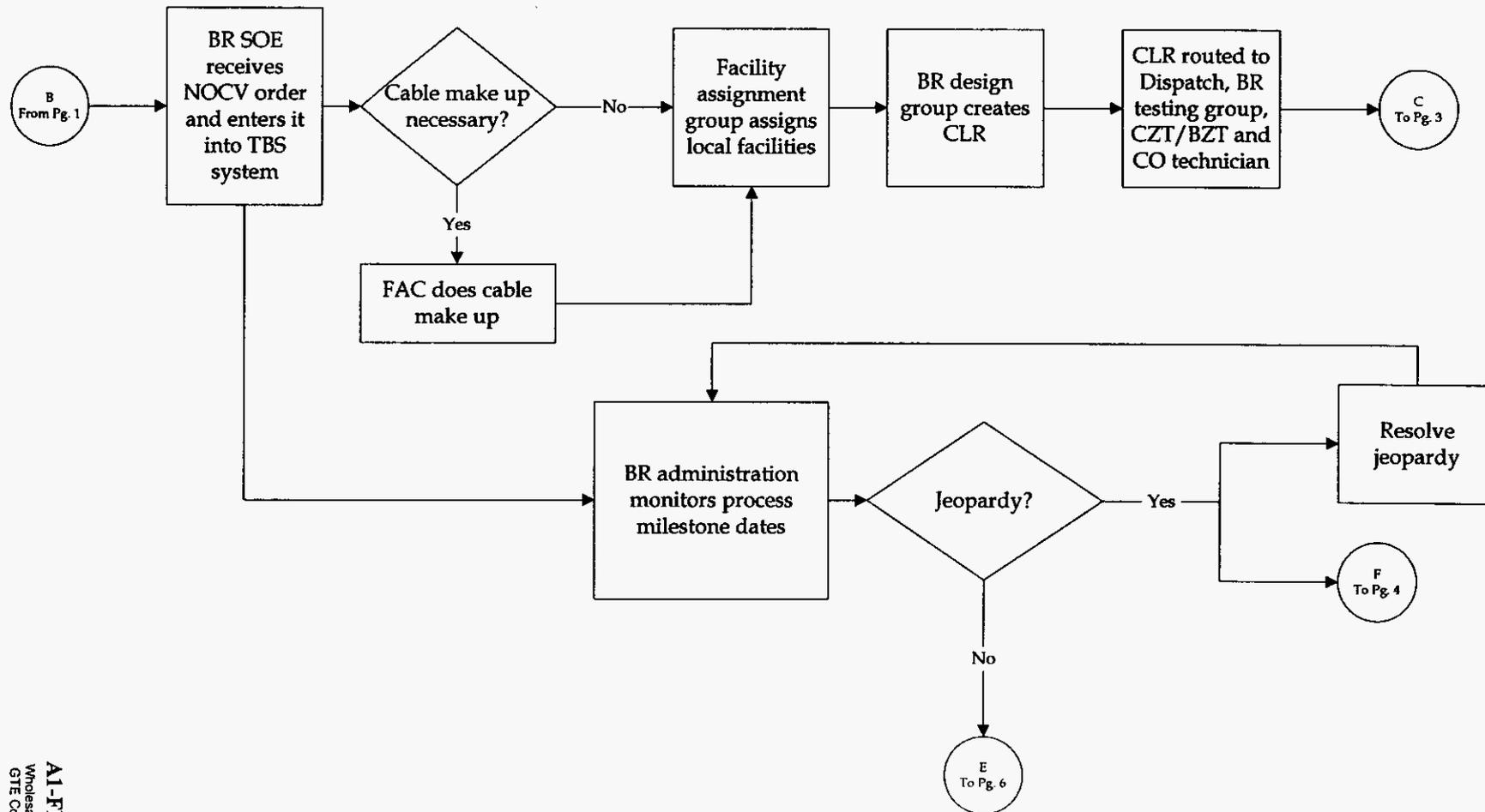


A1-FL 43  
 Wholesale Apr 00  
 GTE Confidential

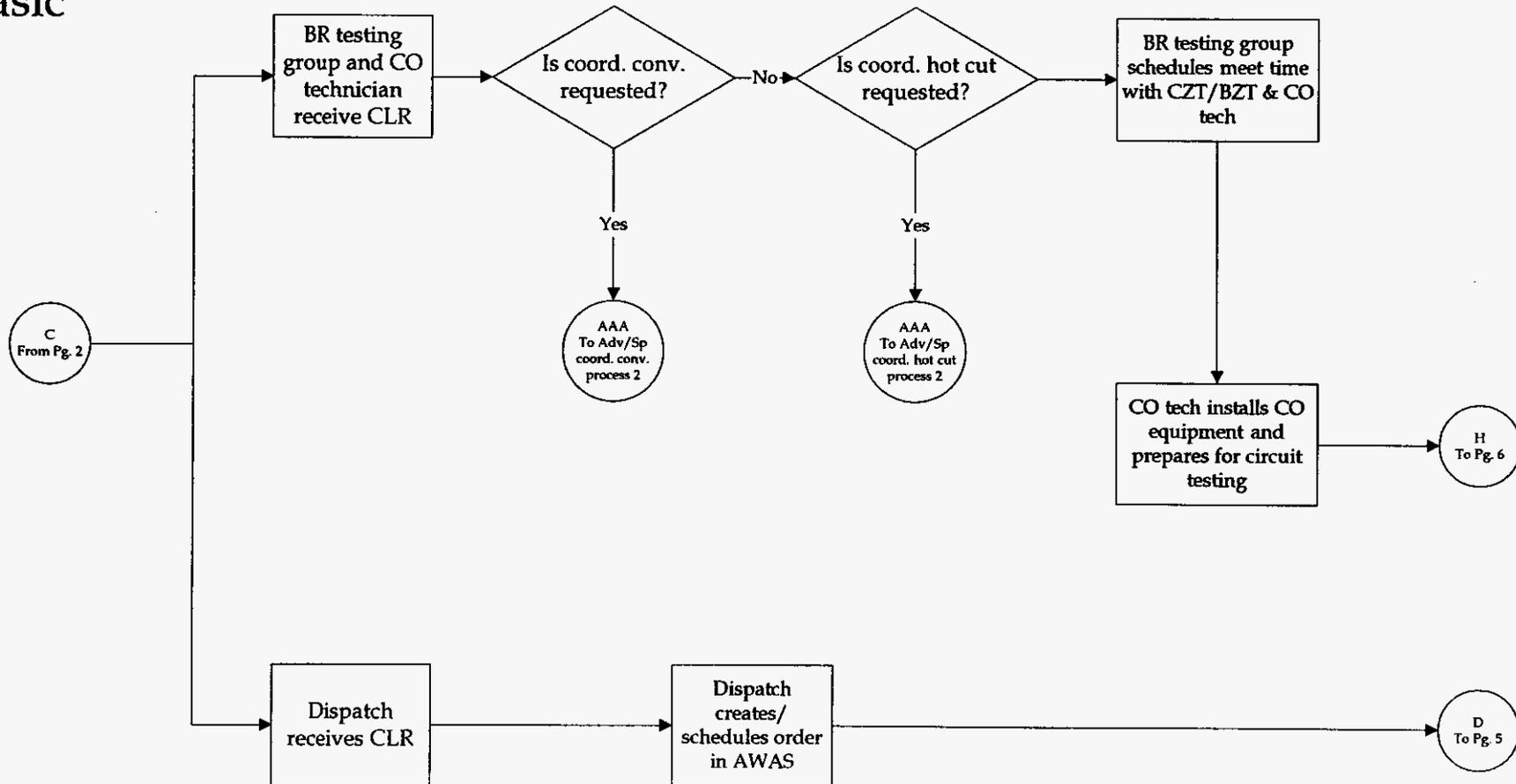
**CONFIDENTIAL INFORMATION**

\*Single account structure

# Unbundled Loop New Order Advanced/Special Product Basic



# Unbundled Loop New Order Advanced/Special Product Basic

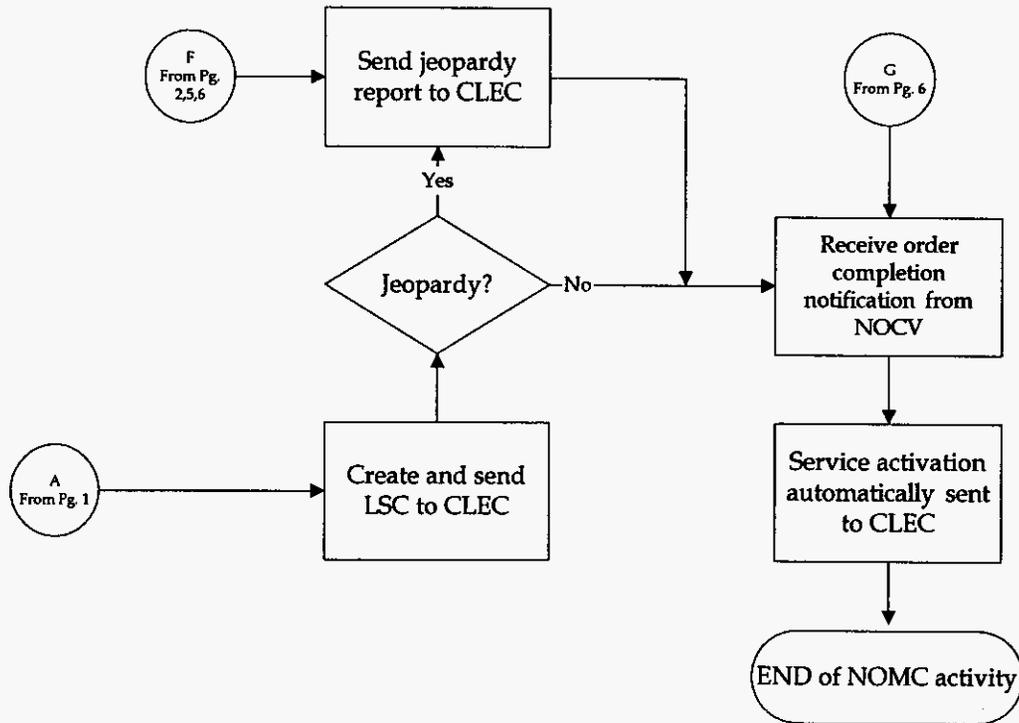


# Unbundled Loop

## New Order

### Advanced/Special Product

### Basic

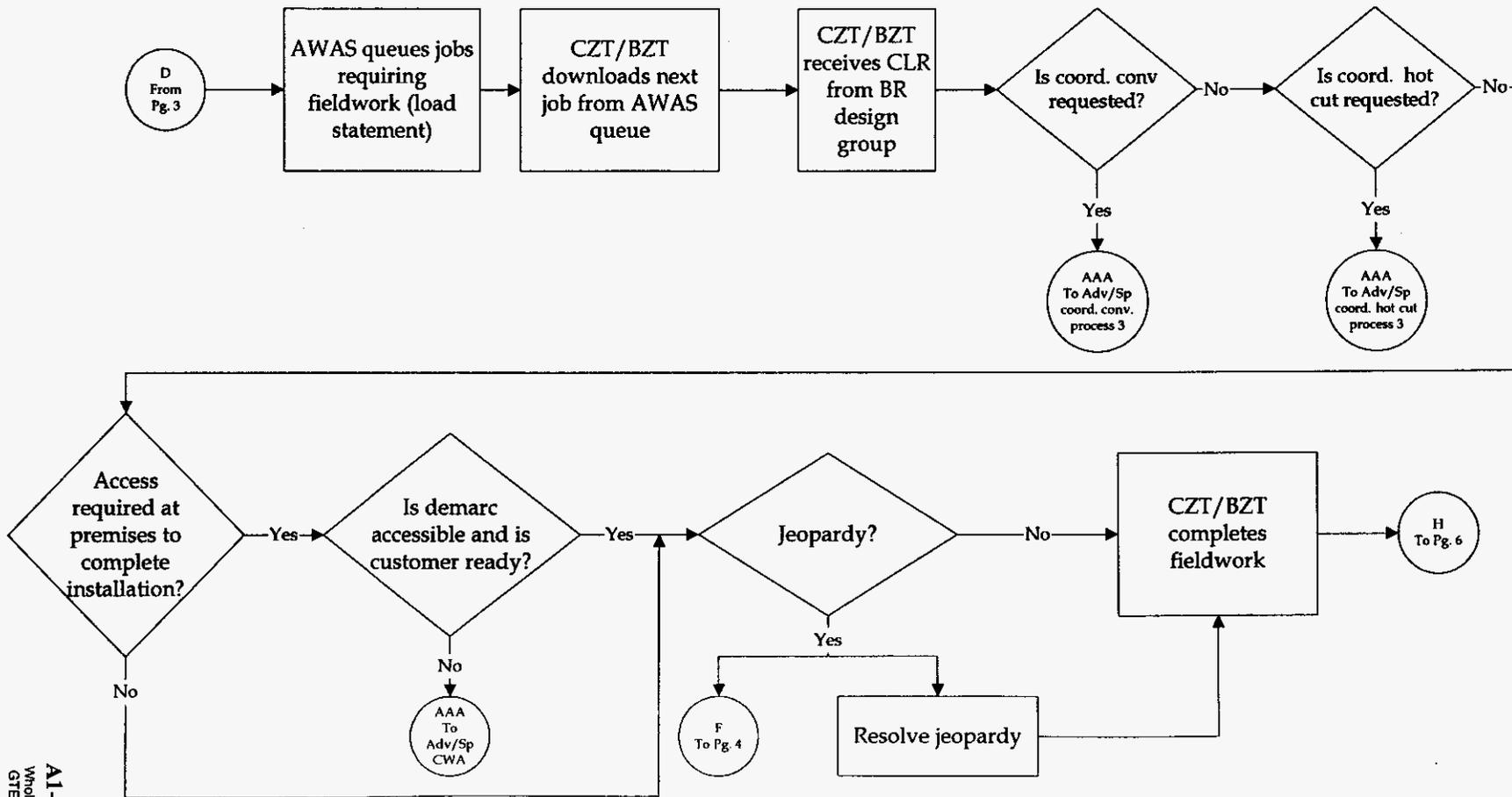


# Unbundled Loop

## New Order

### Advanced/Special Product

### Basic

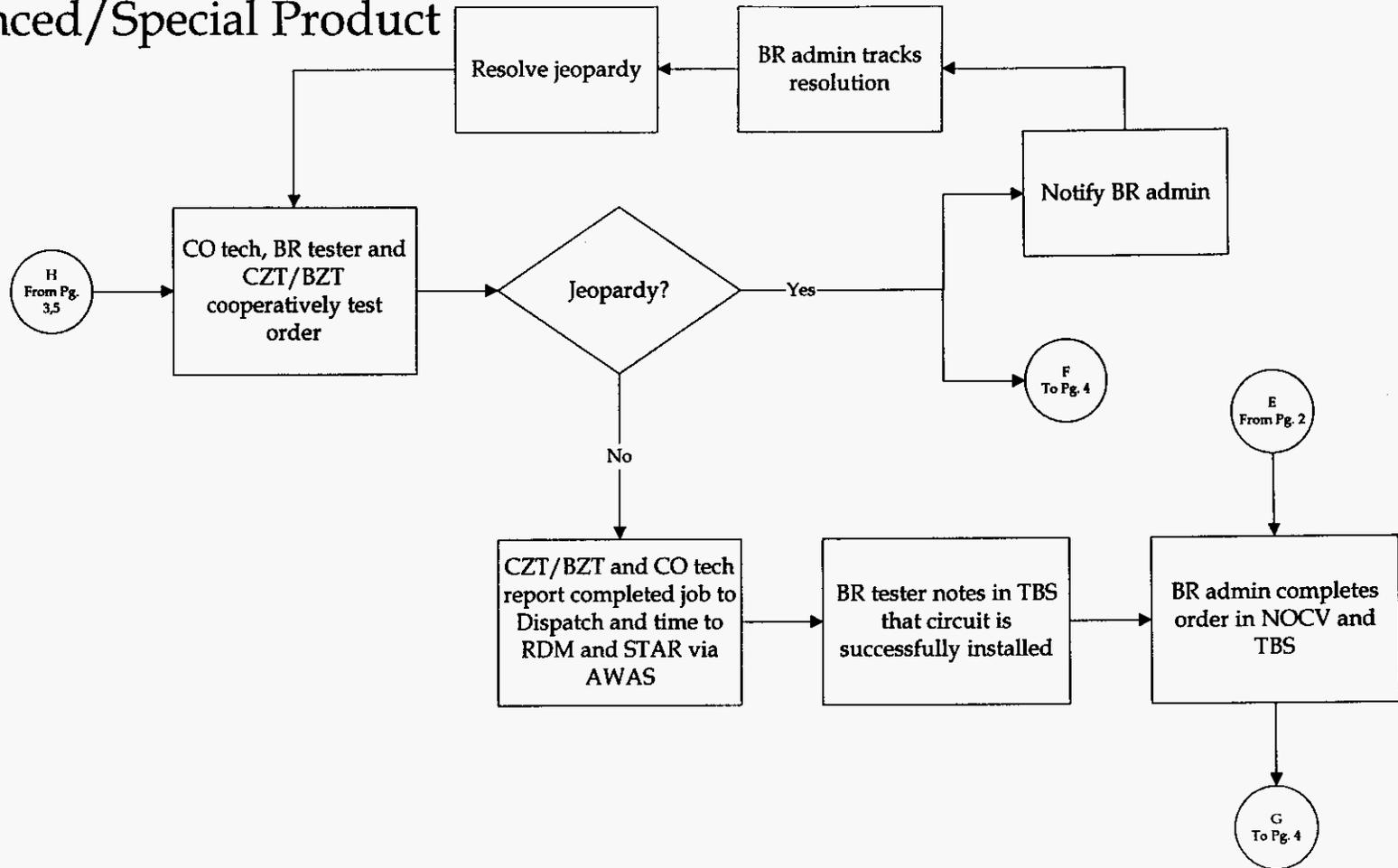


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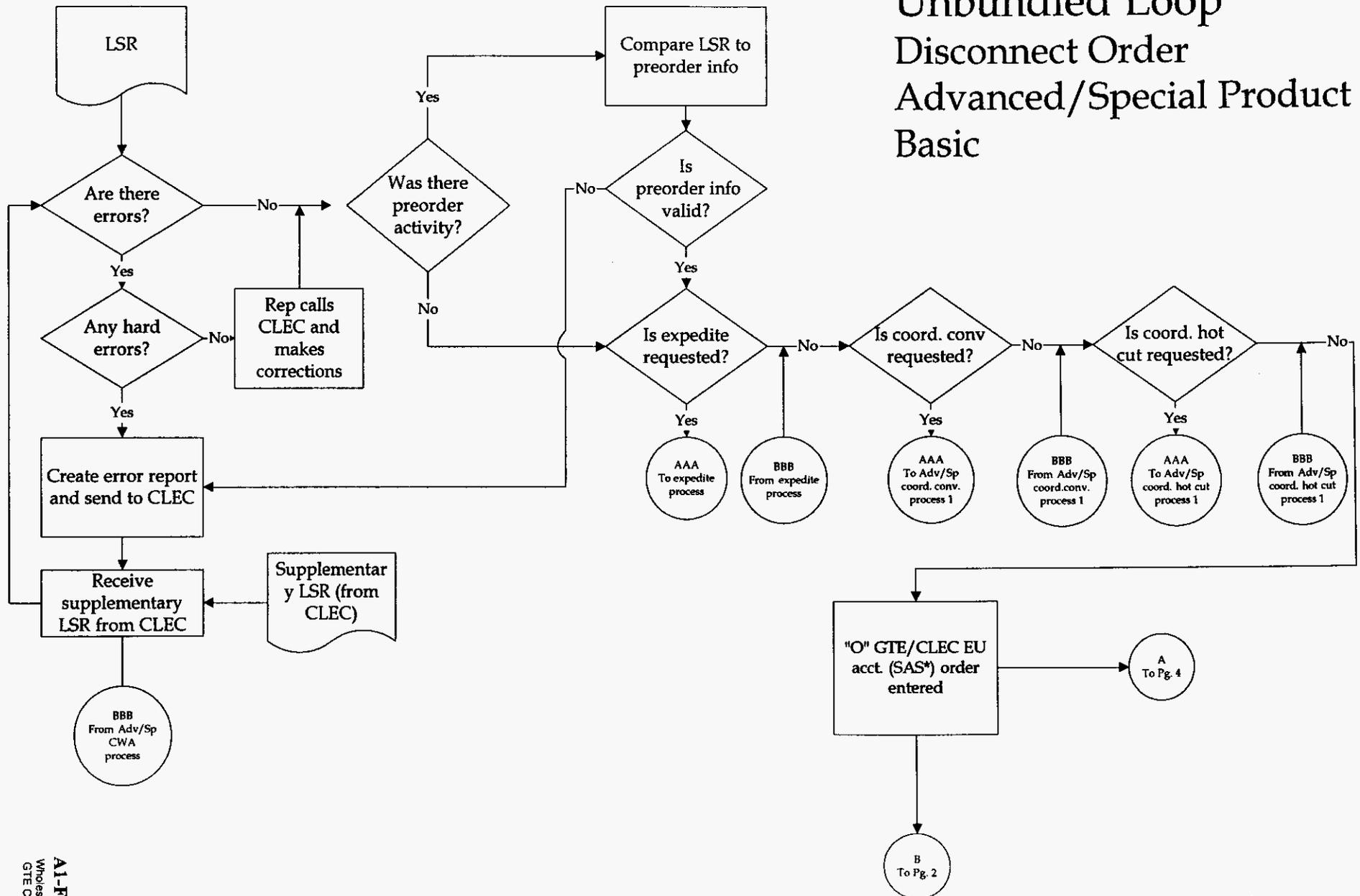
## New Order

### Advanced/Special Product

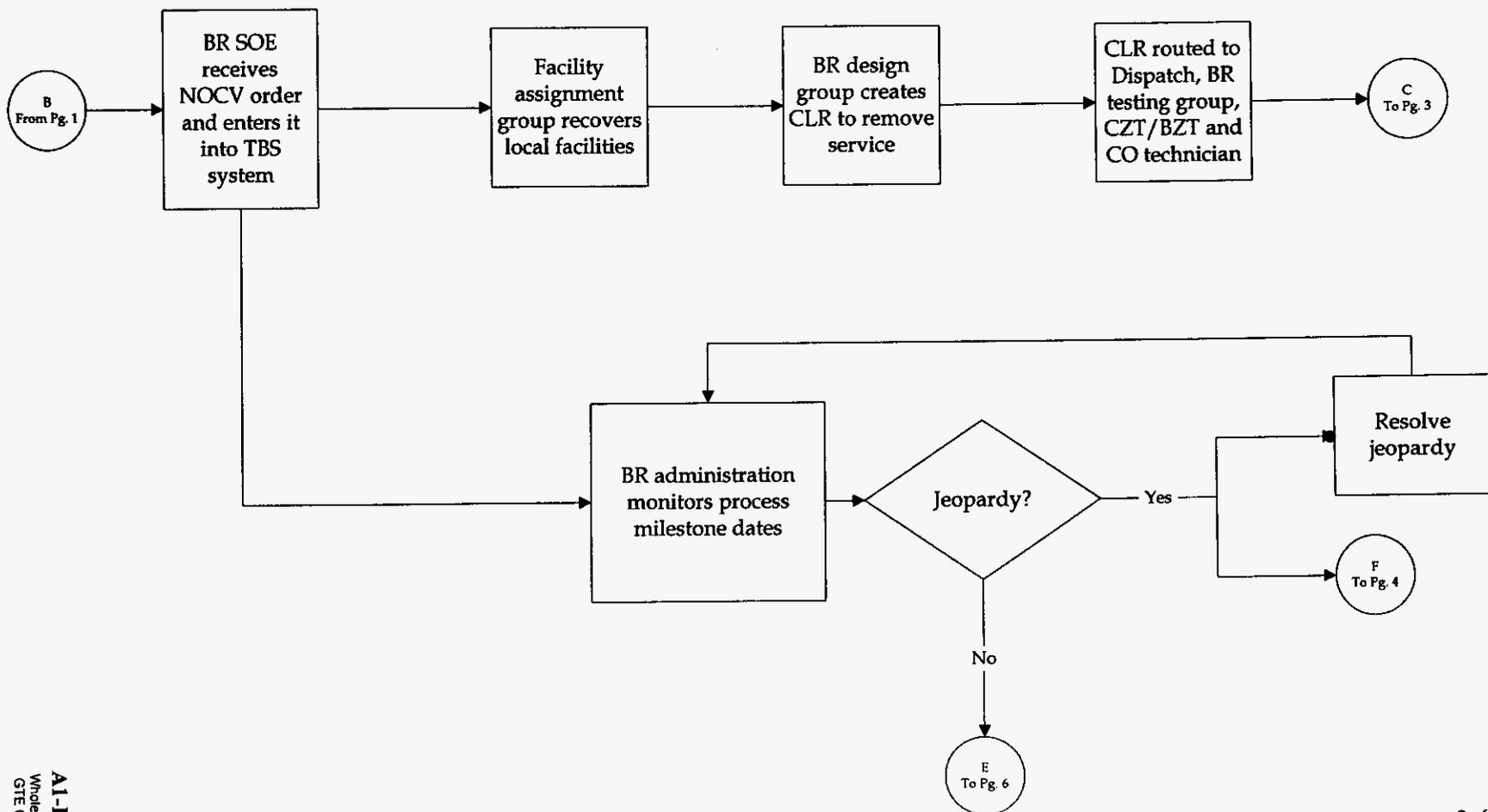
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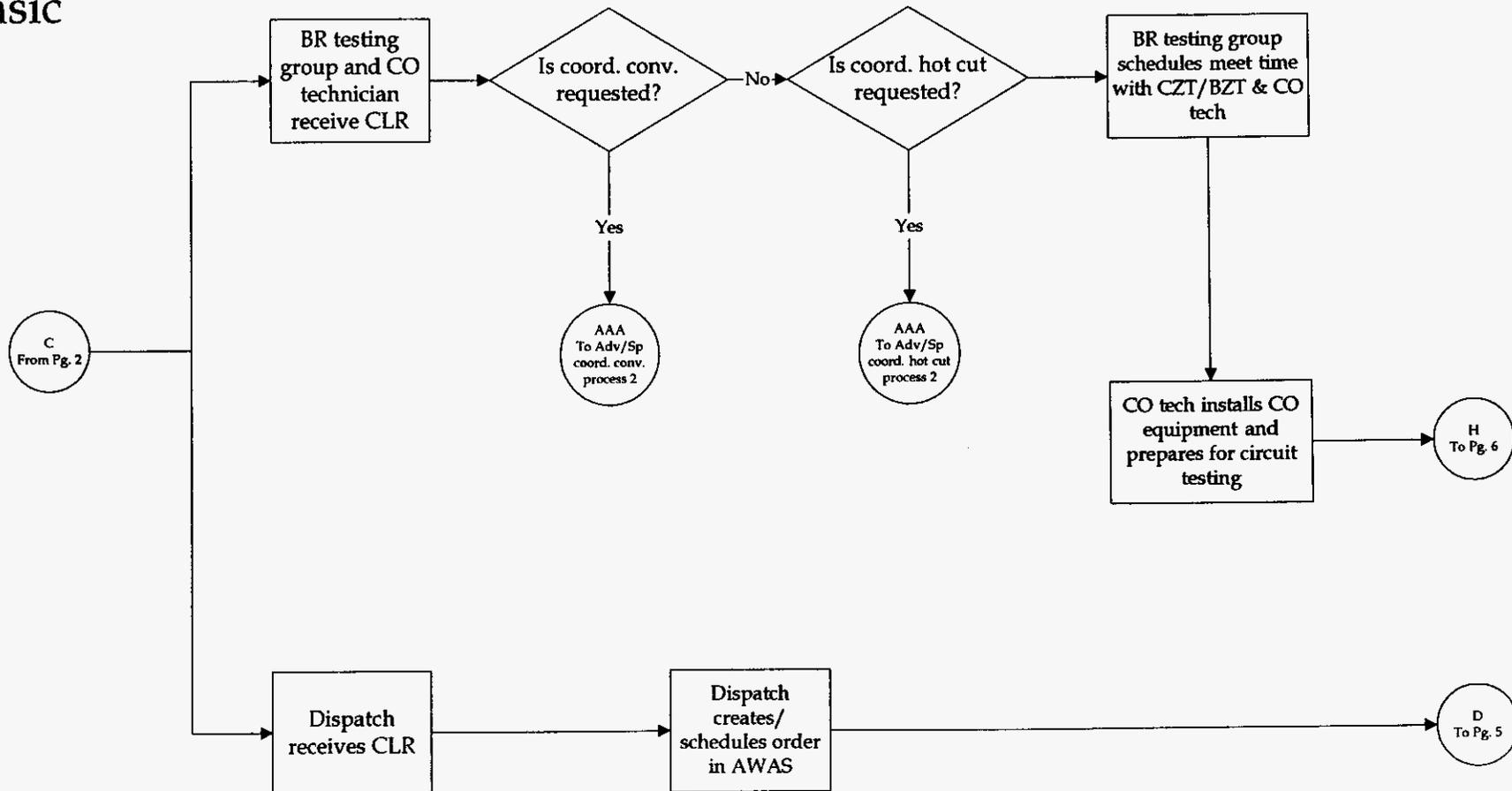
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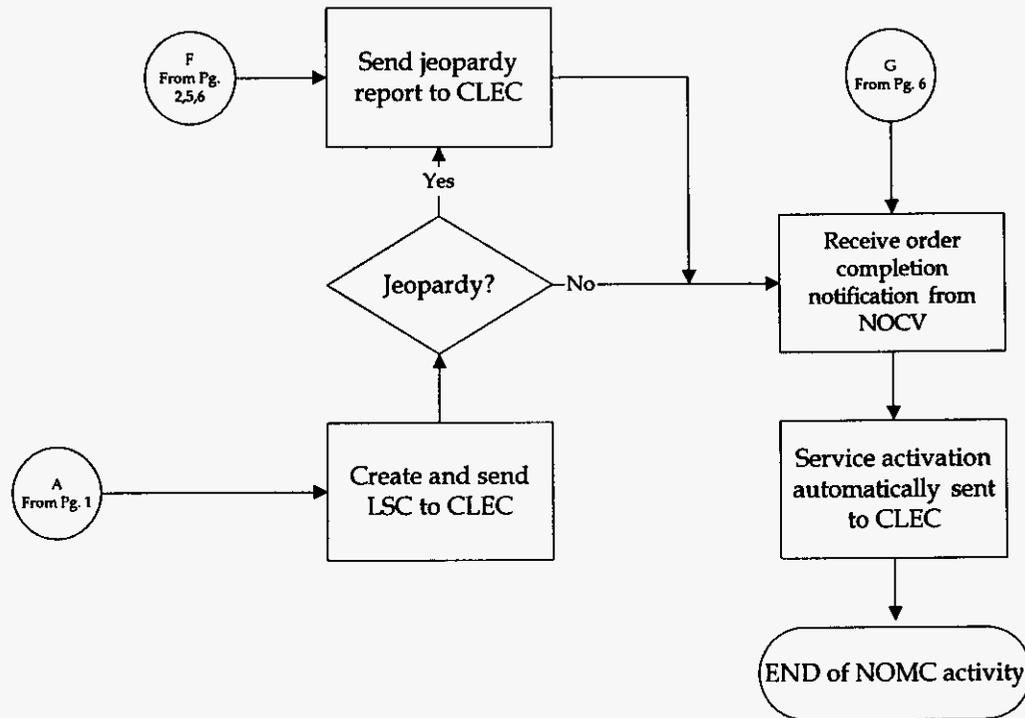
# Unbundled Loop Disconnect Order Advanced/Special Product Basic



# Unbundled Loop Disconnect Order Advanced/Special Product Basic



# Unbundled Loop Disconnect Order Advanced/Special Product Basic

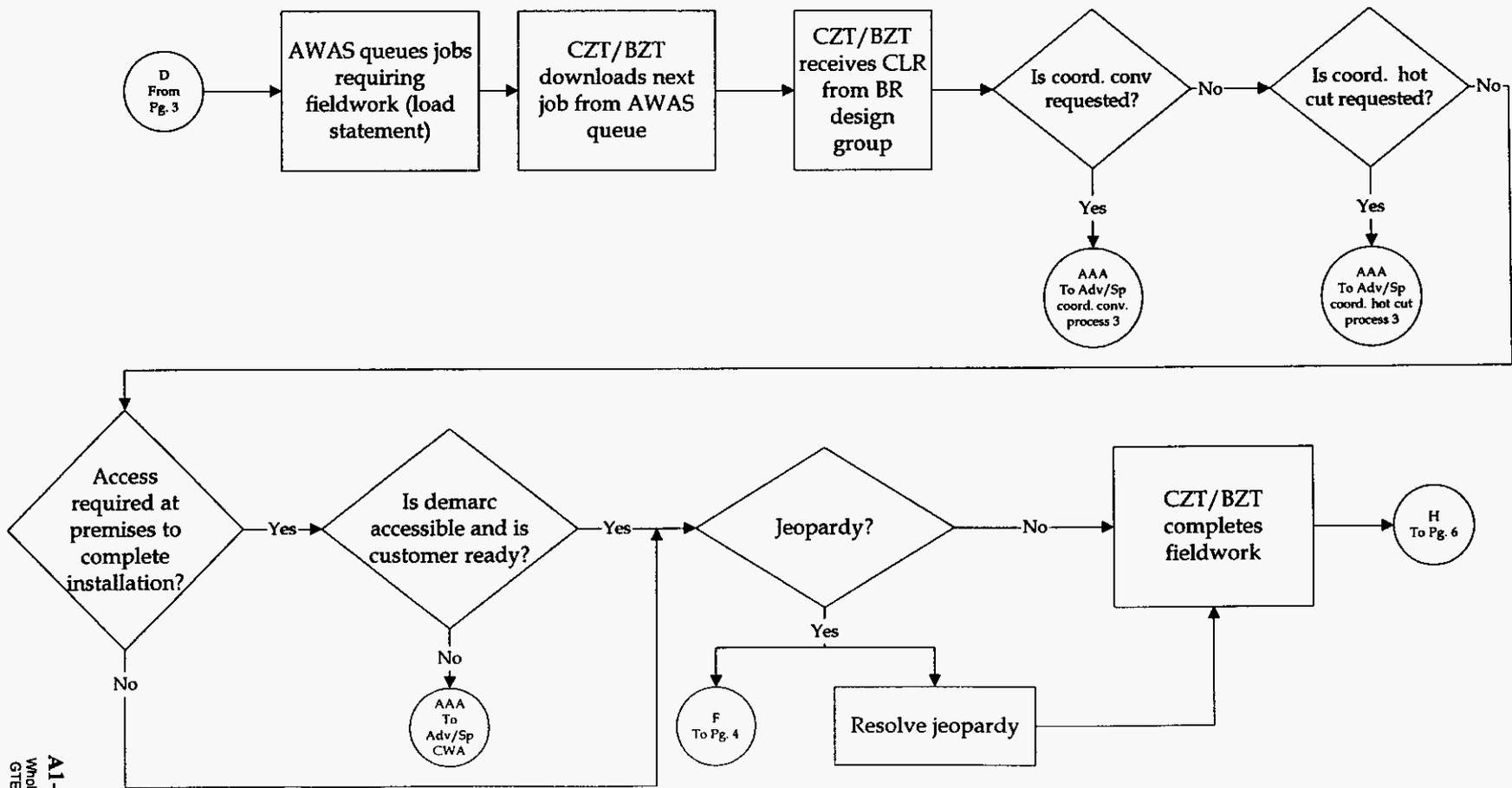


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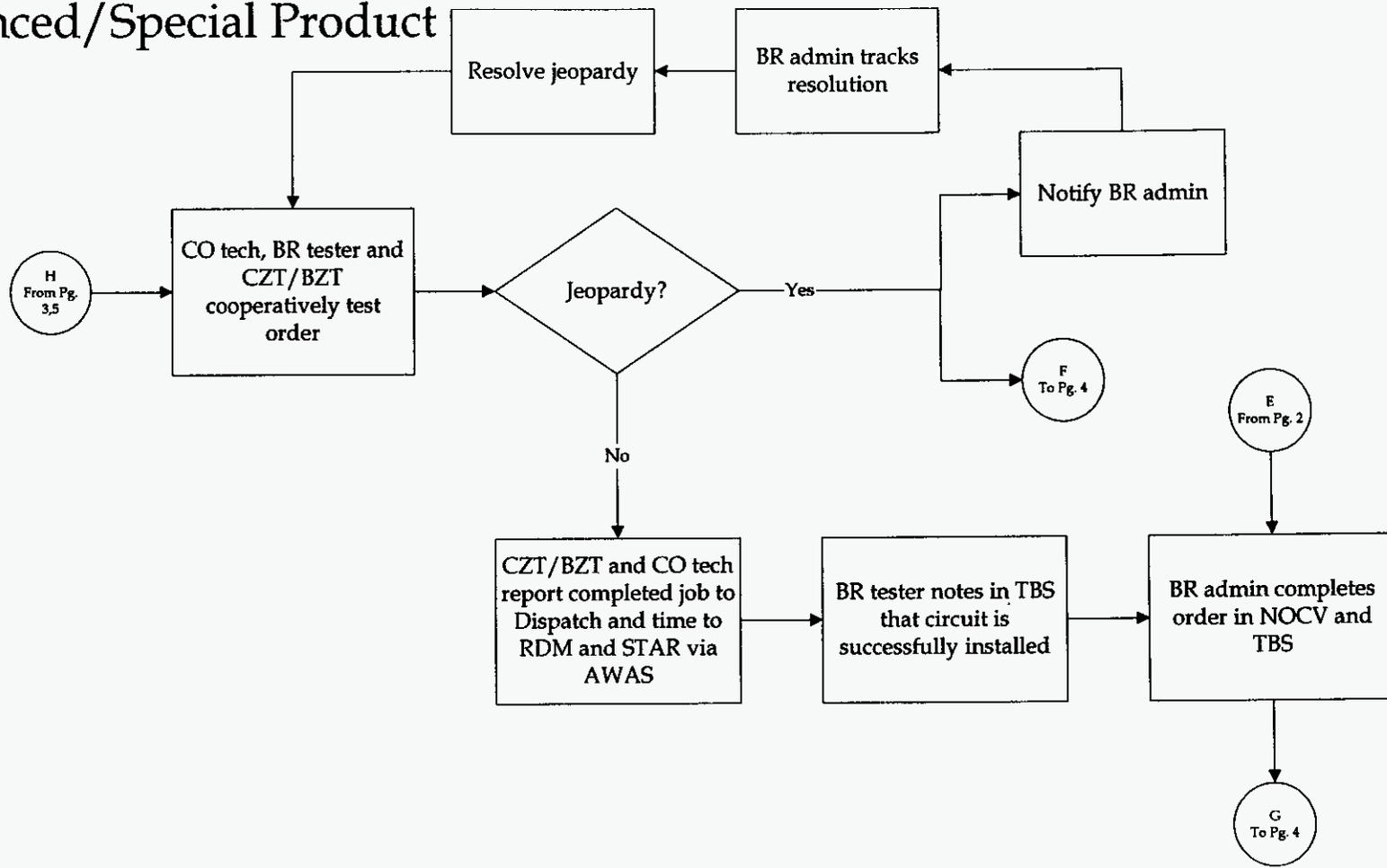
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### Advanced/Special Product

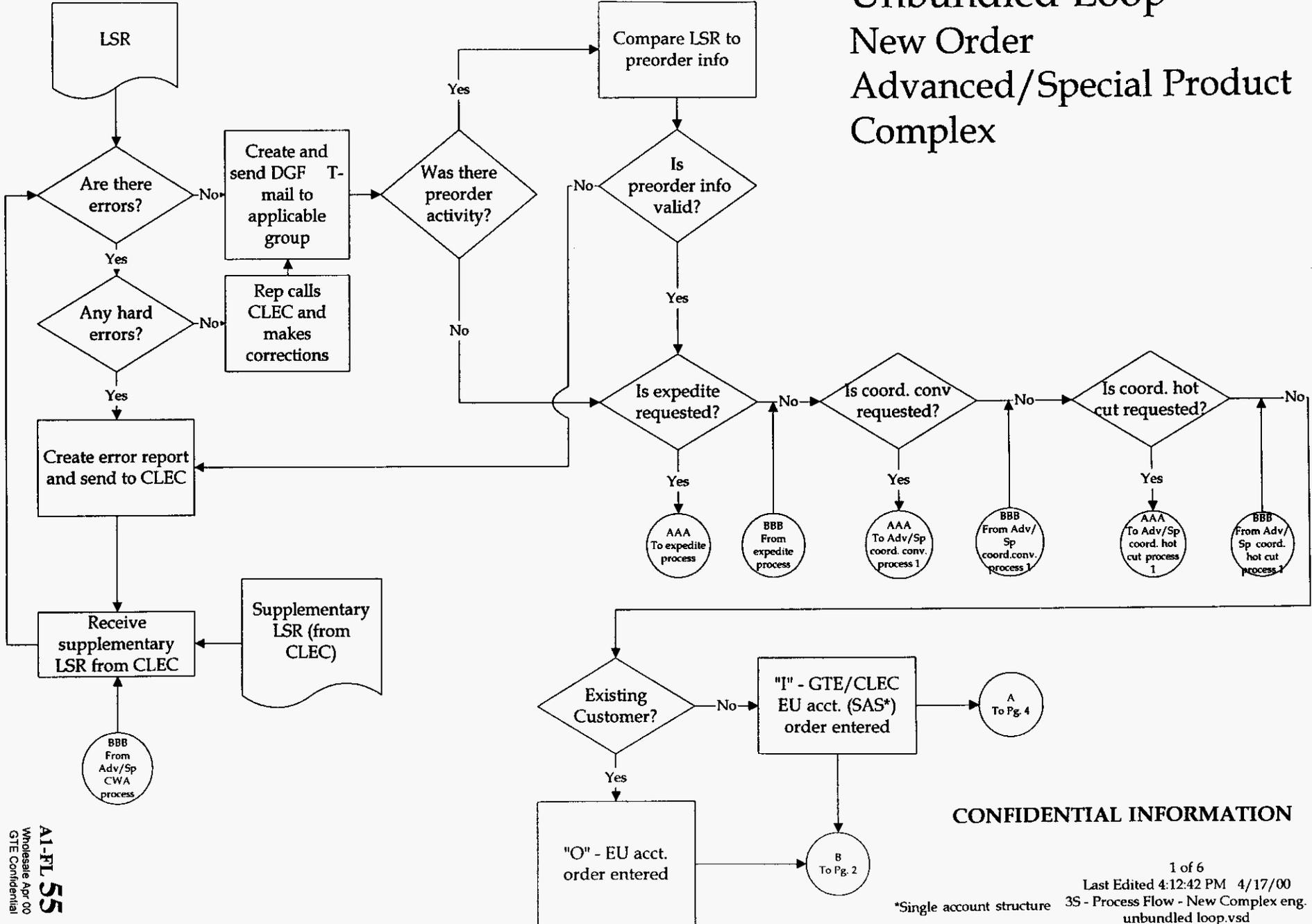
#### Basic



# Unbundled Loop Disconnect Order Advanced/Special Product Basic



# Unbundled Loop New Order Advanced/Special Product Complex



**CONFIDENTIAL INFORMATION**

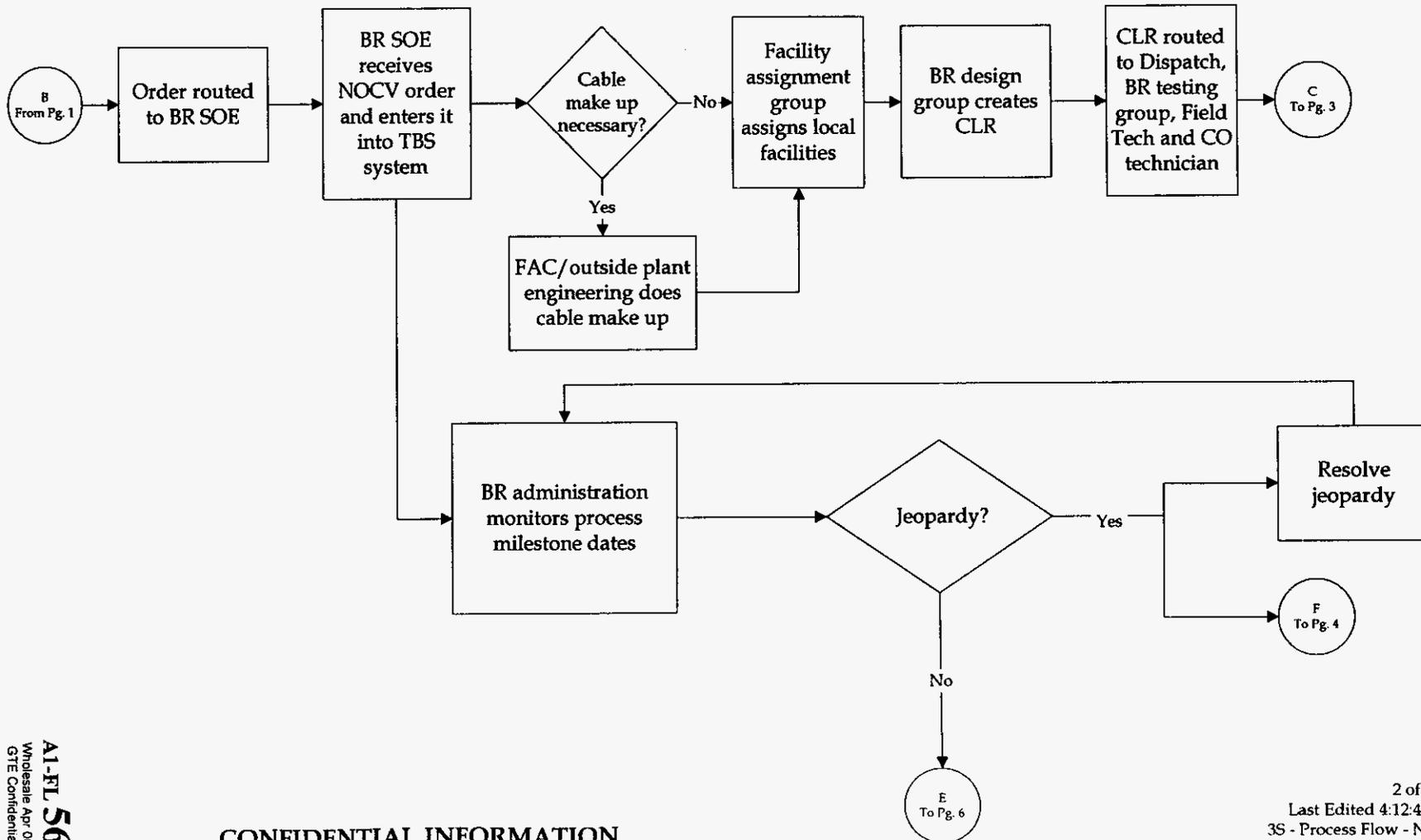
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 GTE Confidential

# Unbundled Loop

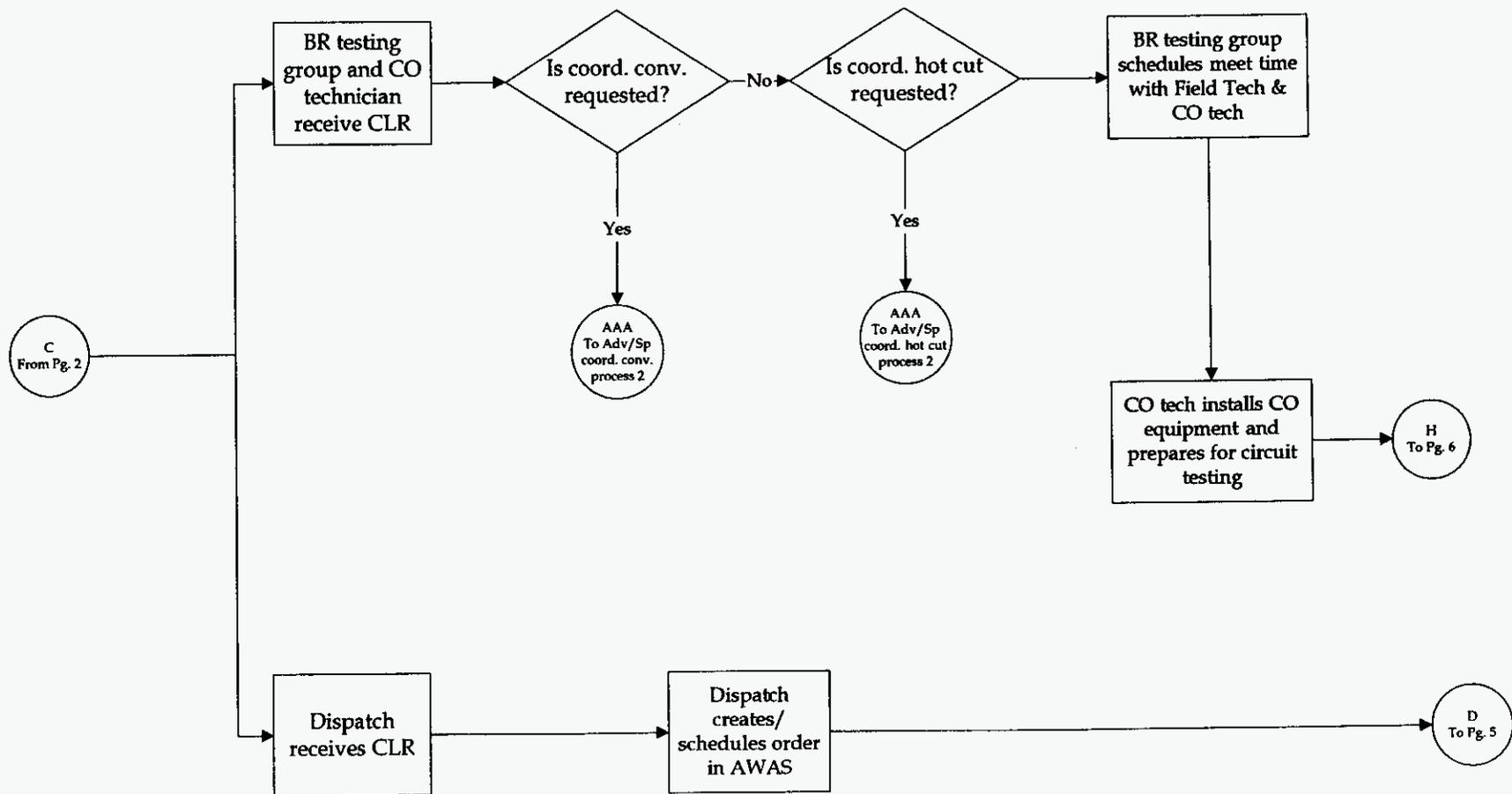
## New Order

### Advanced/Special Product

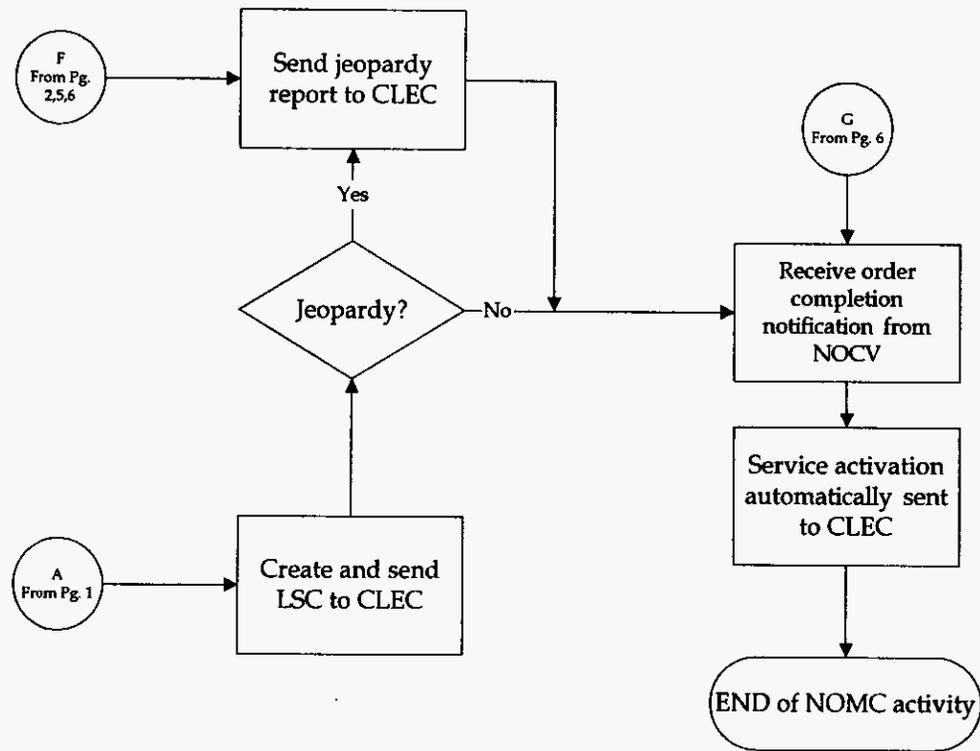
### Complex



# Unbundled Loop New Order Advanced/Special Product Complex



# Unbundled Loop New Order Advanced/Special Product Complex

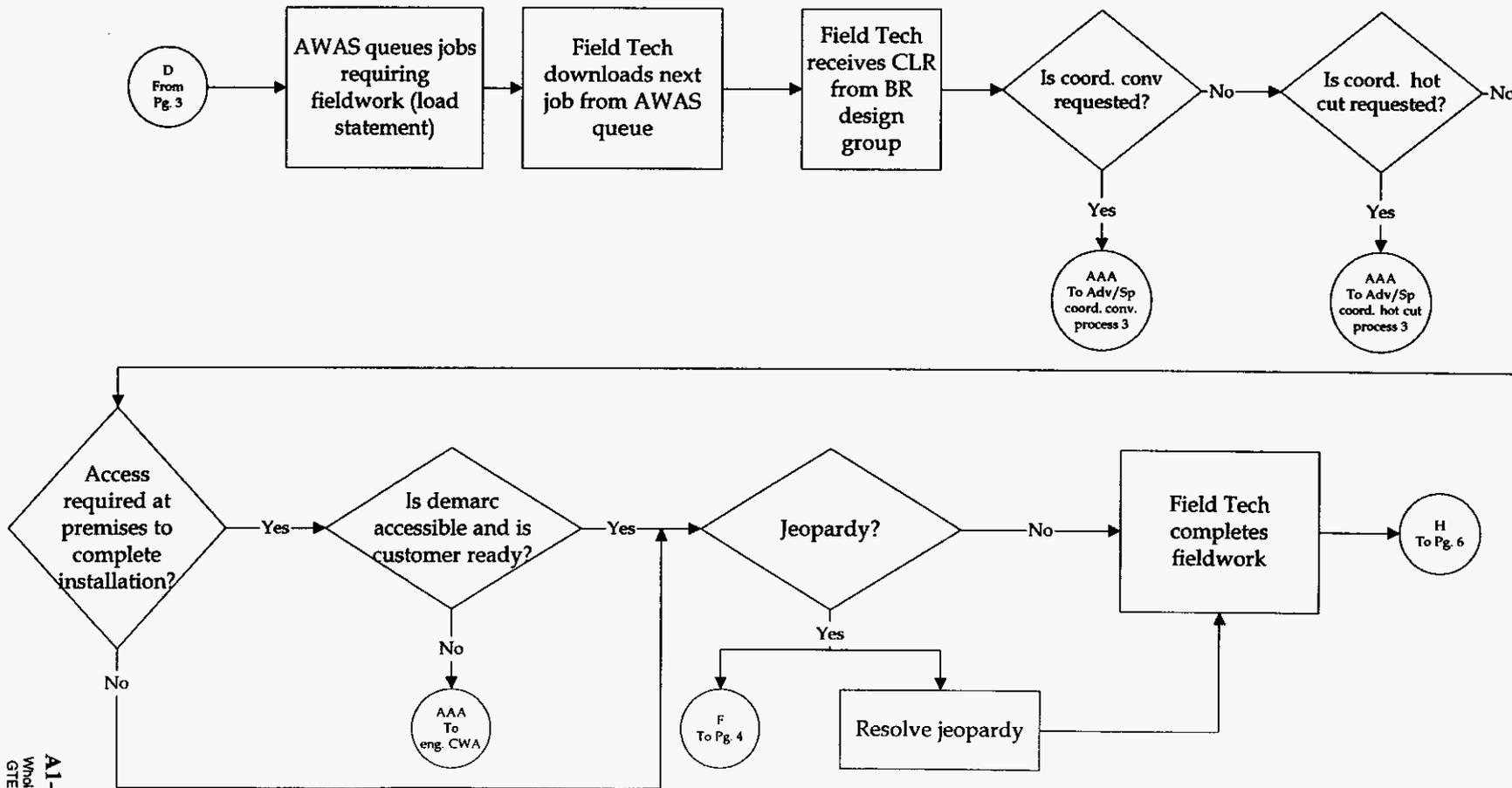


# Unbundled Loop

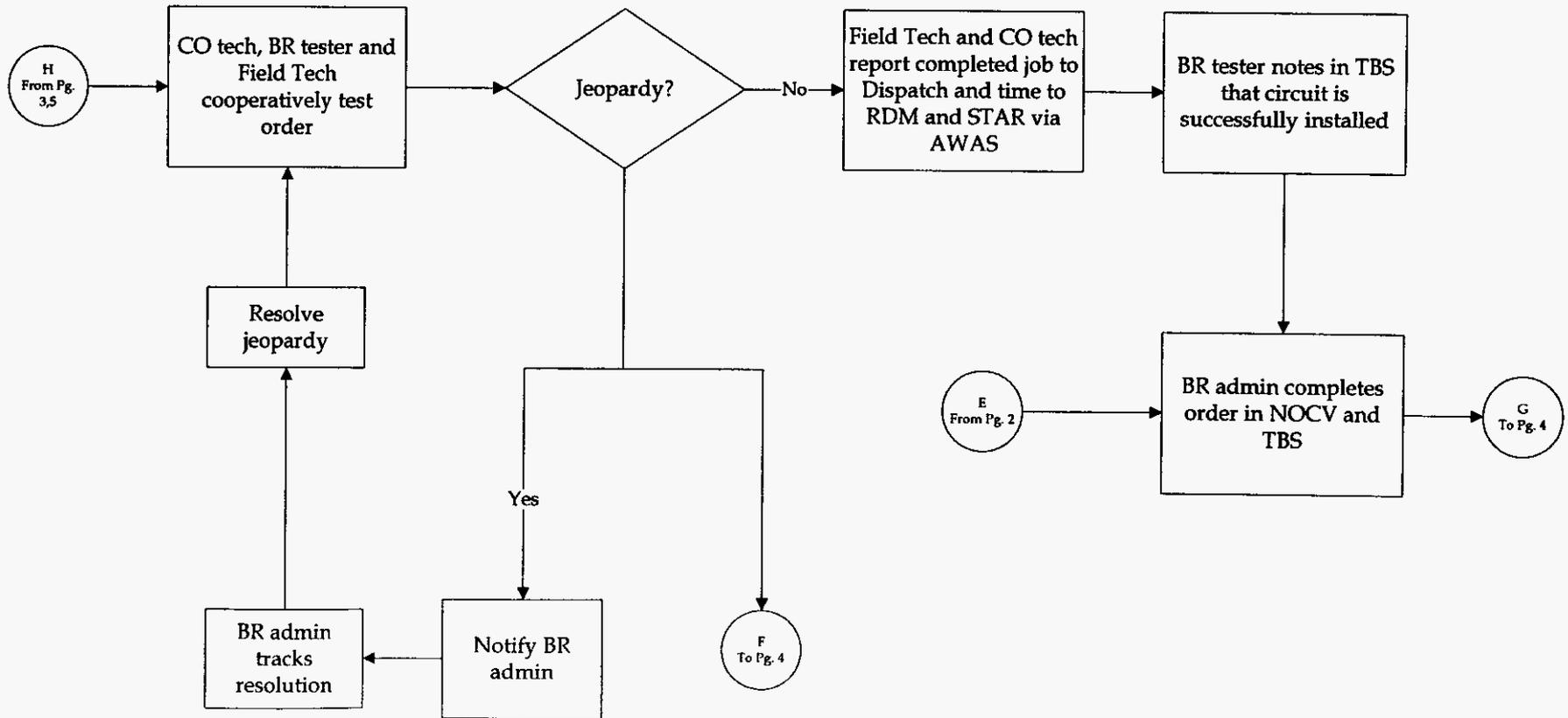
## New Order

### Advanced/Special Product

### Complex

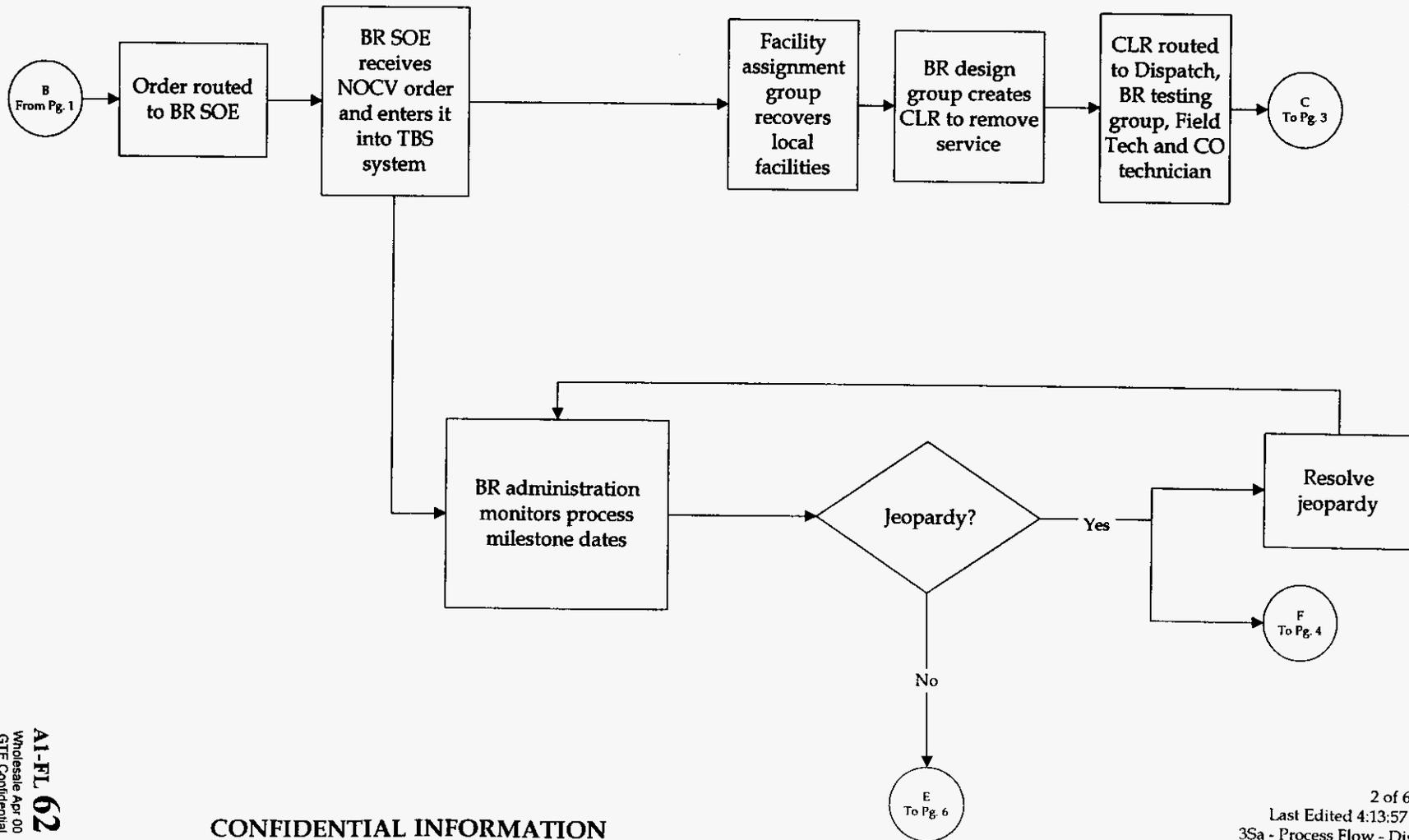


# Unbundled Loop New Order Advanced/Special Product Complex

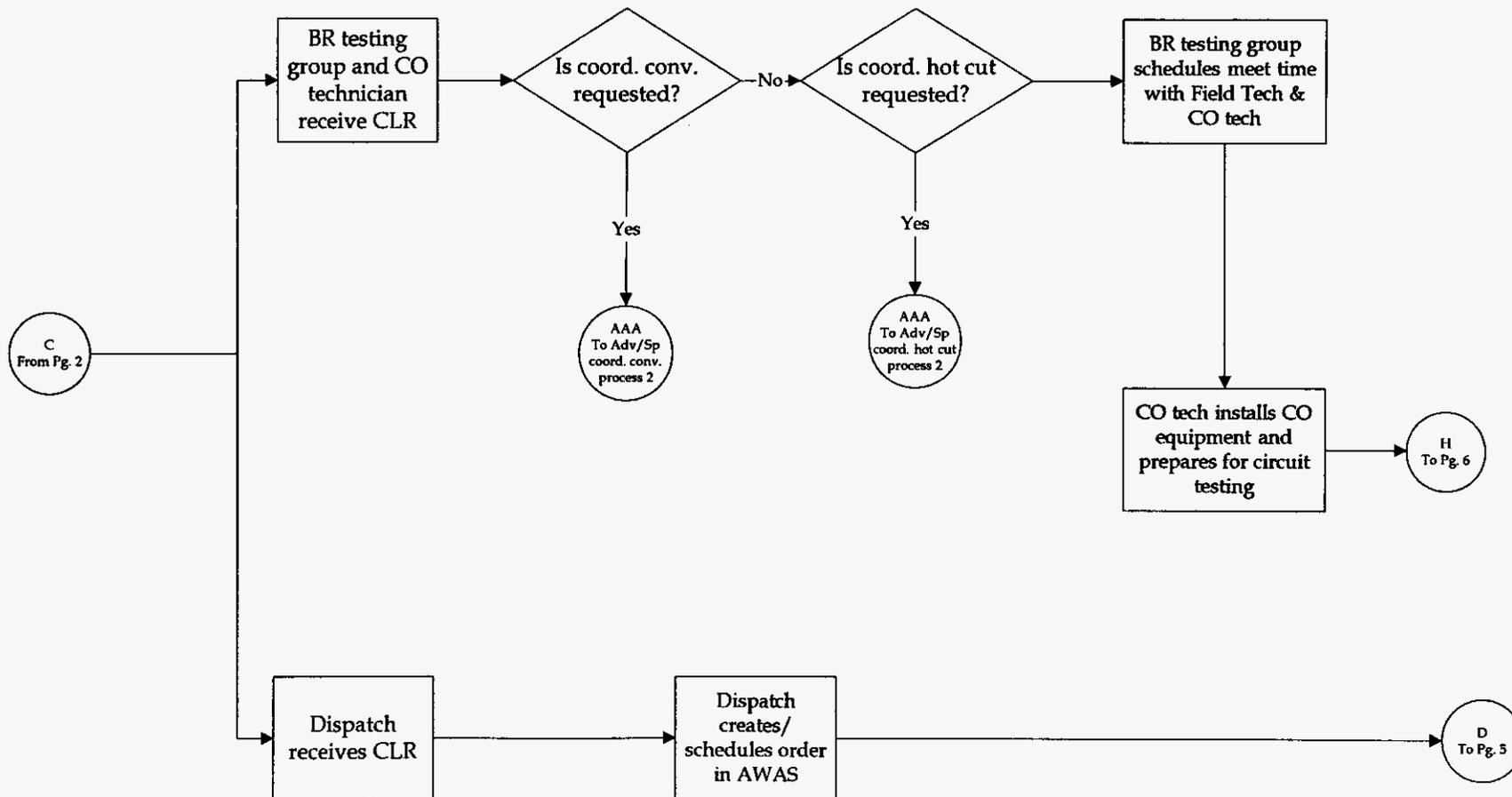




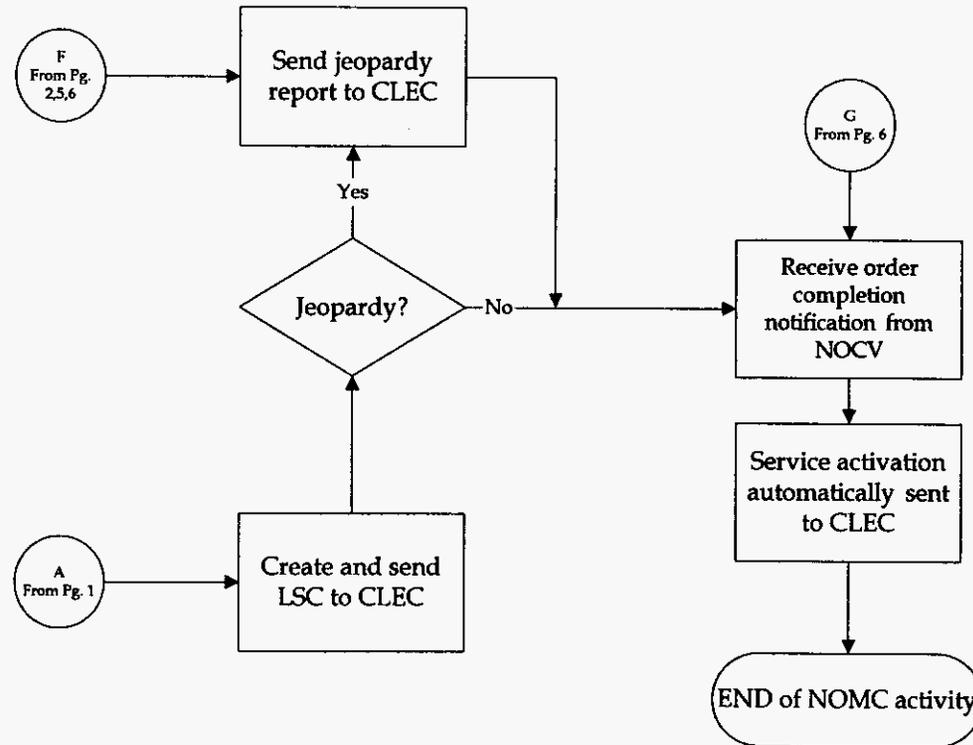
# Unbundled Loop Disconnect Order Advanced/Special Product Complex



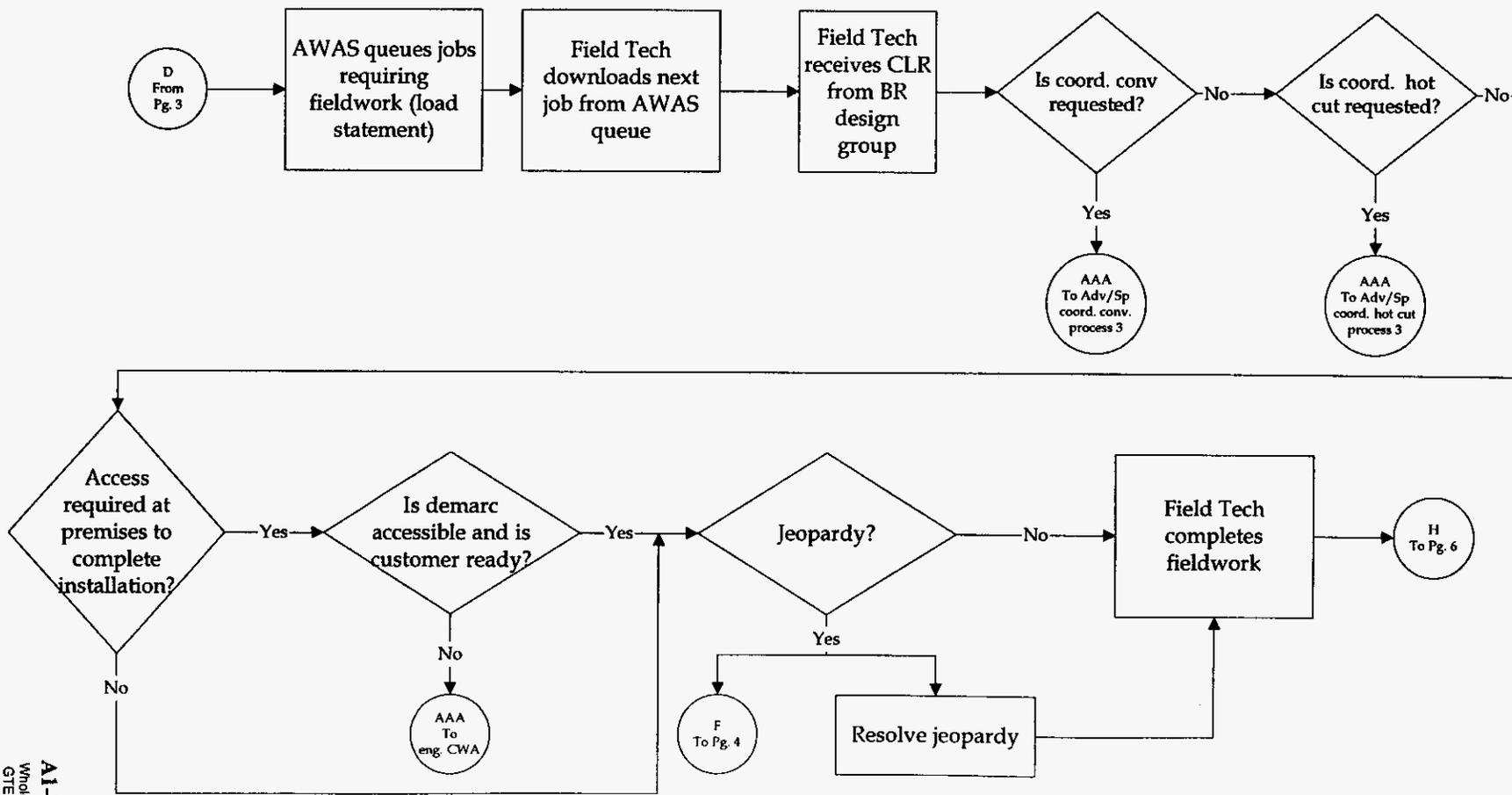
# Unbundled Loop Disconnect Order Advanced/Special Product Complex



# Unbundled Loop Disconnect Order Advanced/Special Product Complex



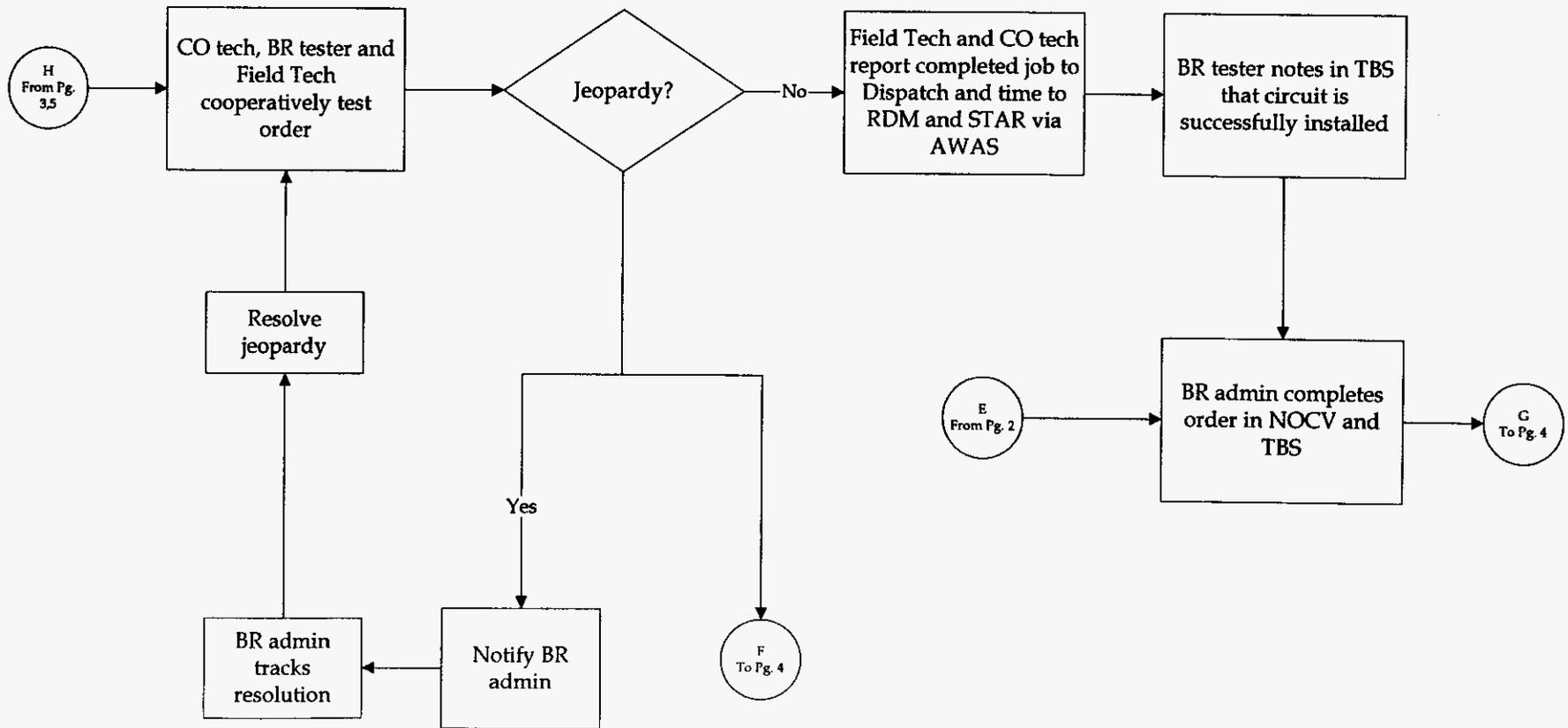
# Unbundled Loop Disconnect Order Advanced/Special Product Complex



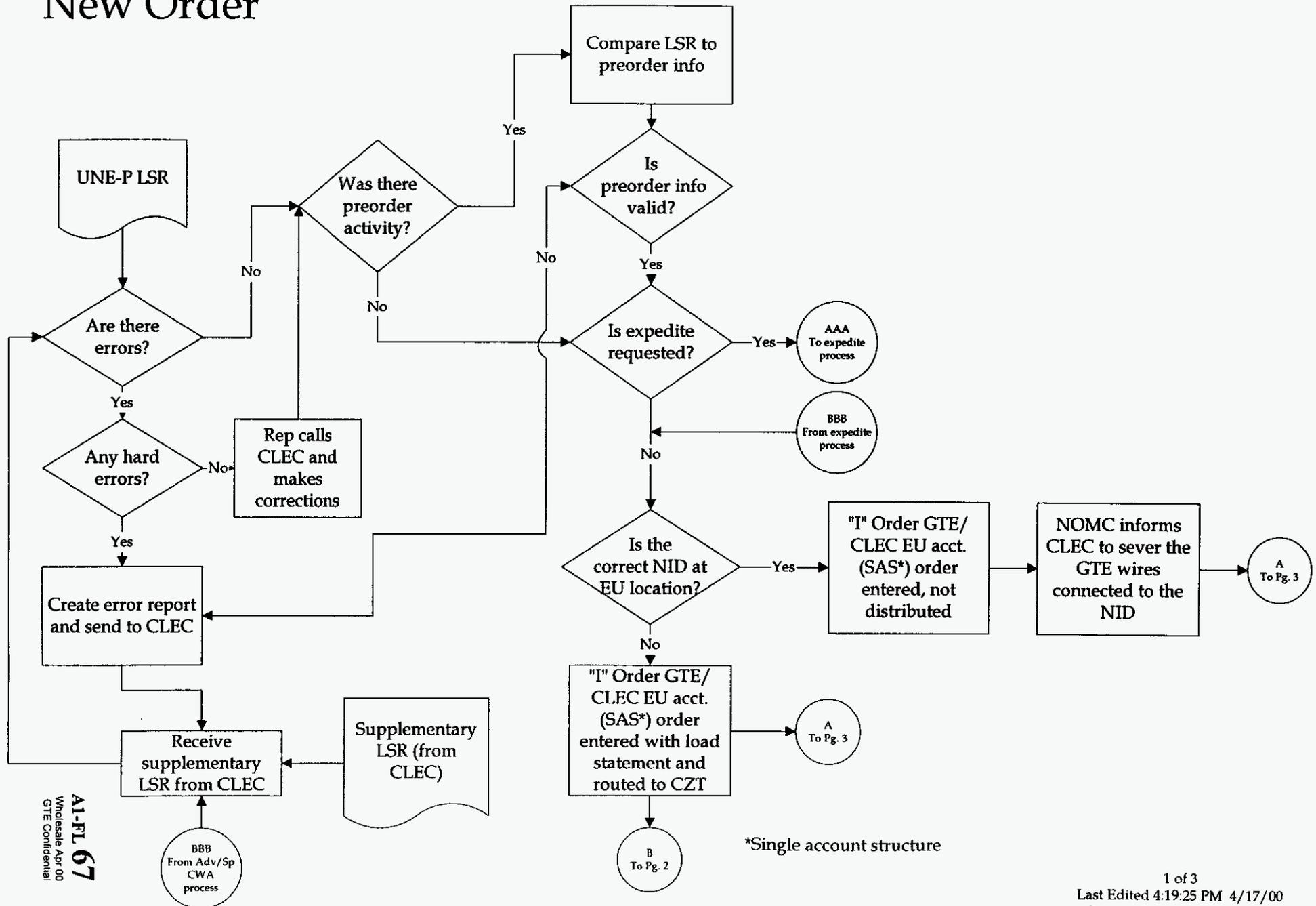
A1-PL 65  
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# Unbundled Loop Disconnect Order Advanced/Special Product Complex



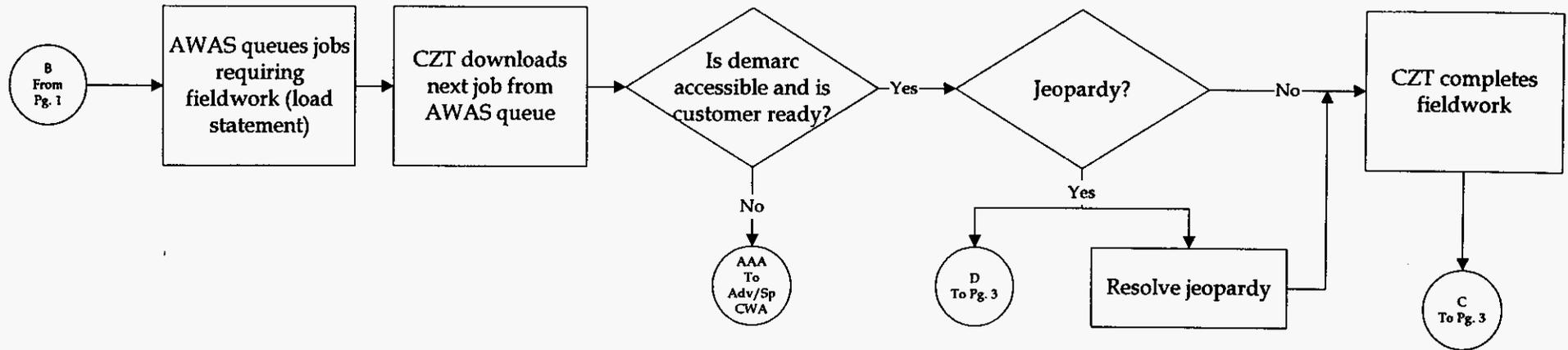
# Network Interface Device New Order



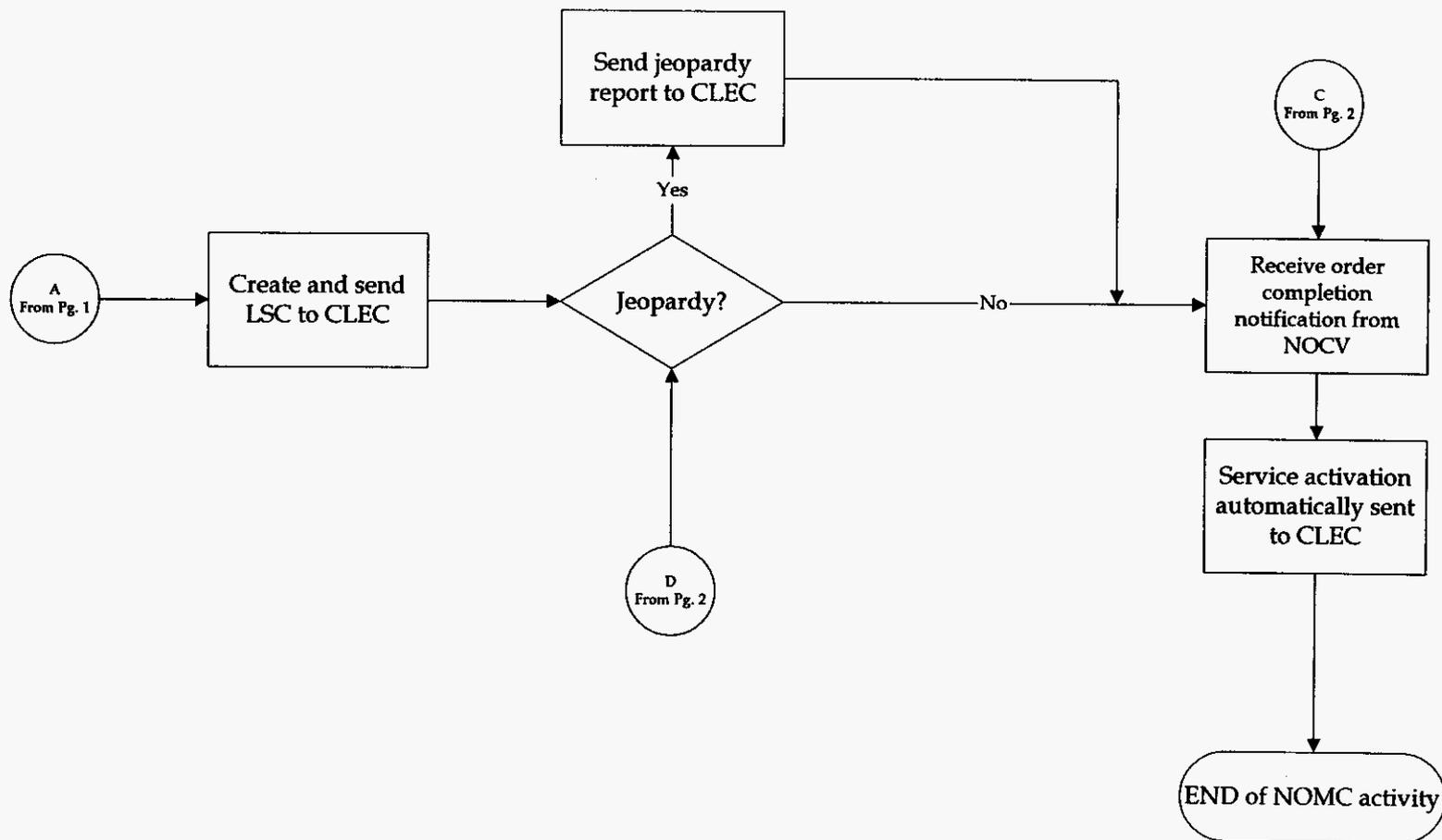
A1-FL 67  
 Wholesale Apr 00  
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BBB  
 From Adv/Sp  
 CWA  
 process

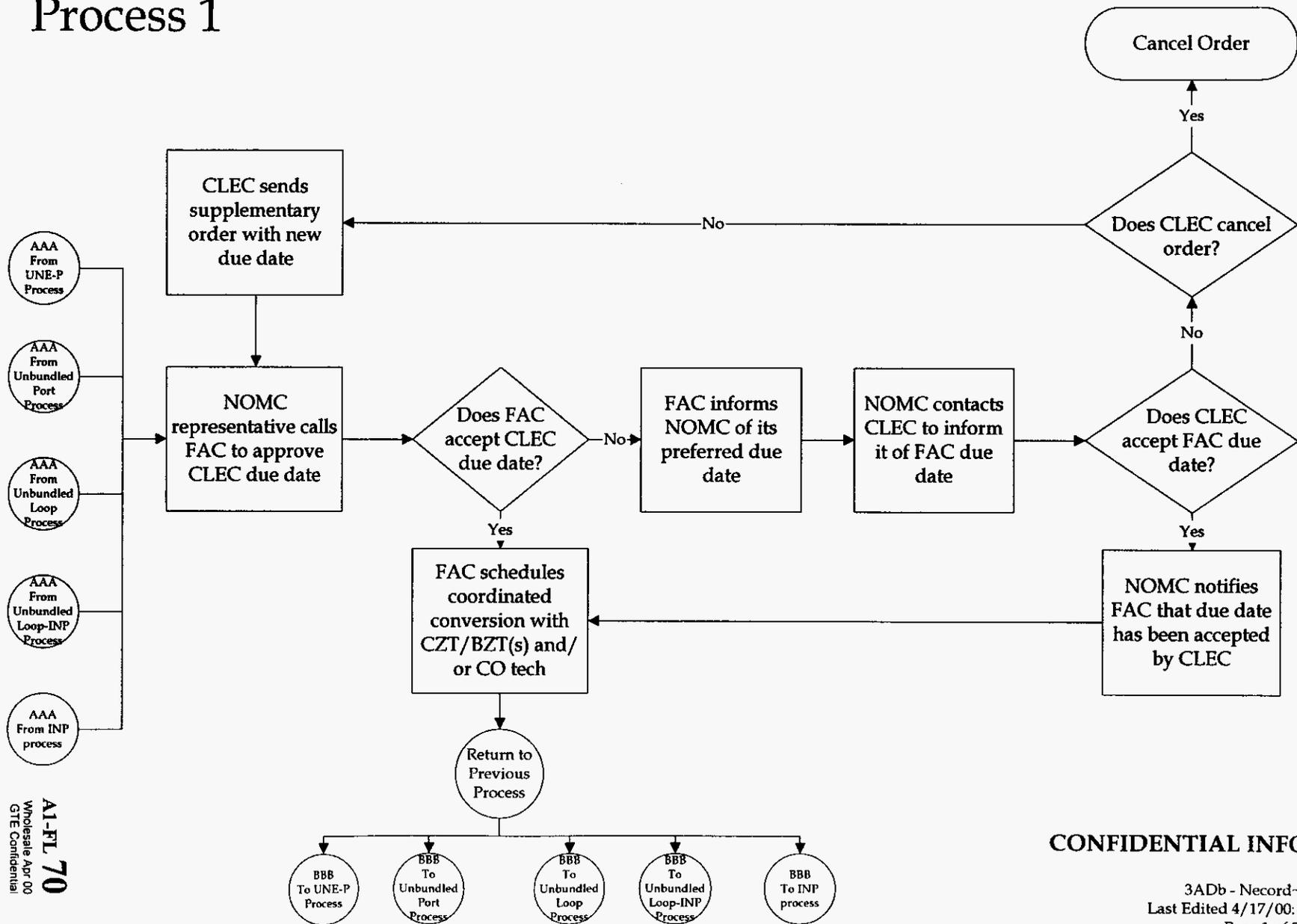
# Network Interface Device New Order



# Network Interface Device New Order



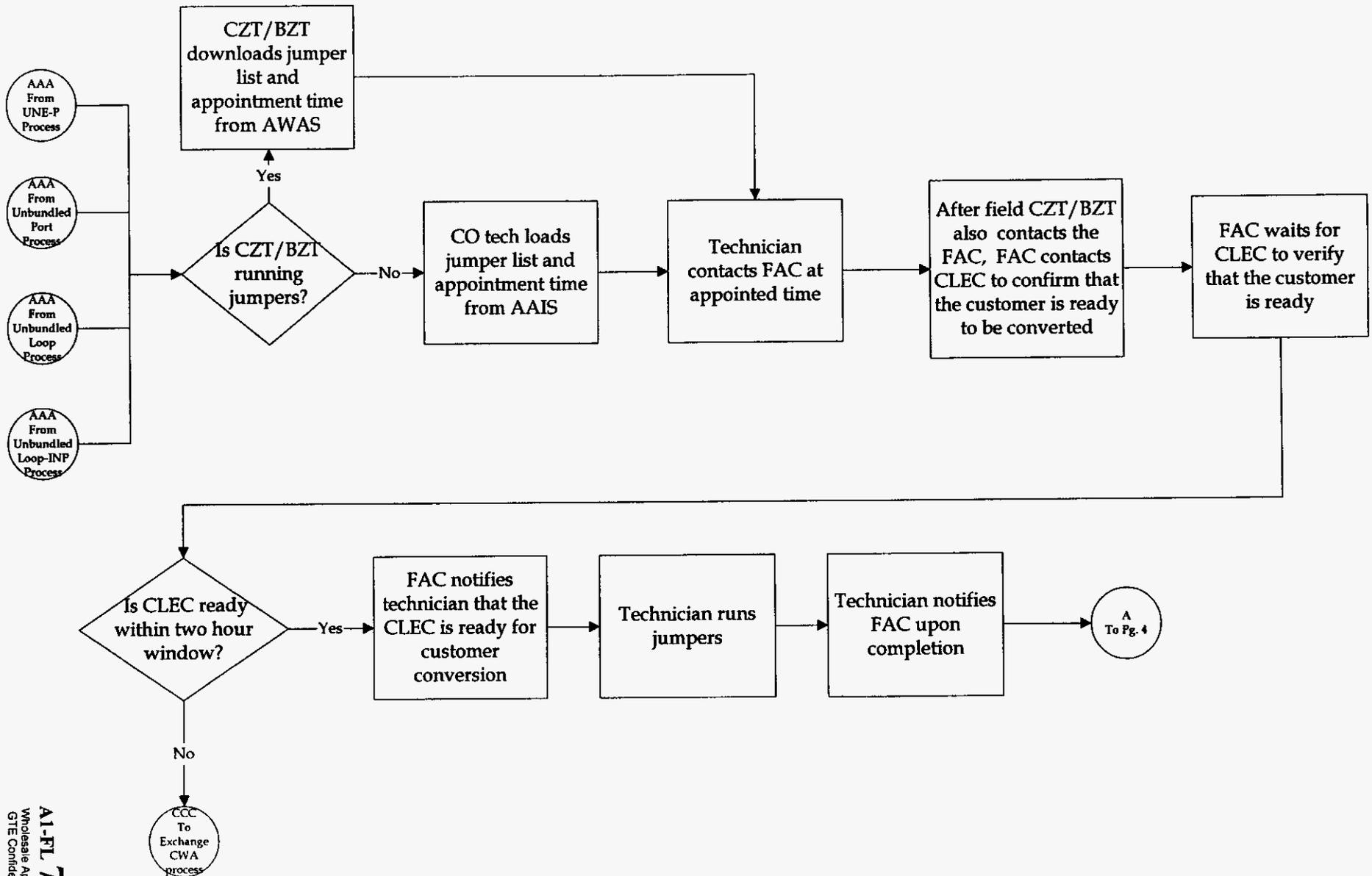
# Exchange Coordinated Conversion Process 1



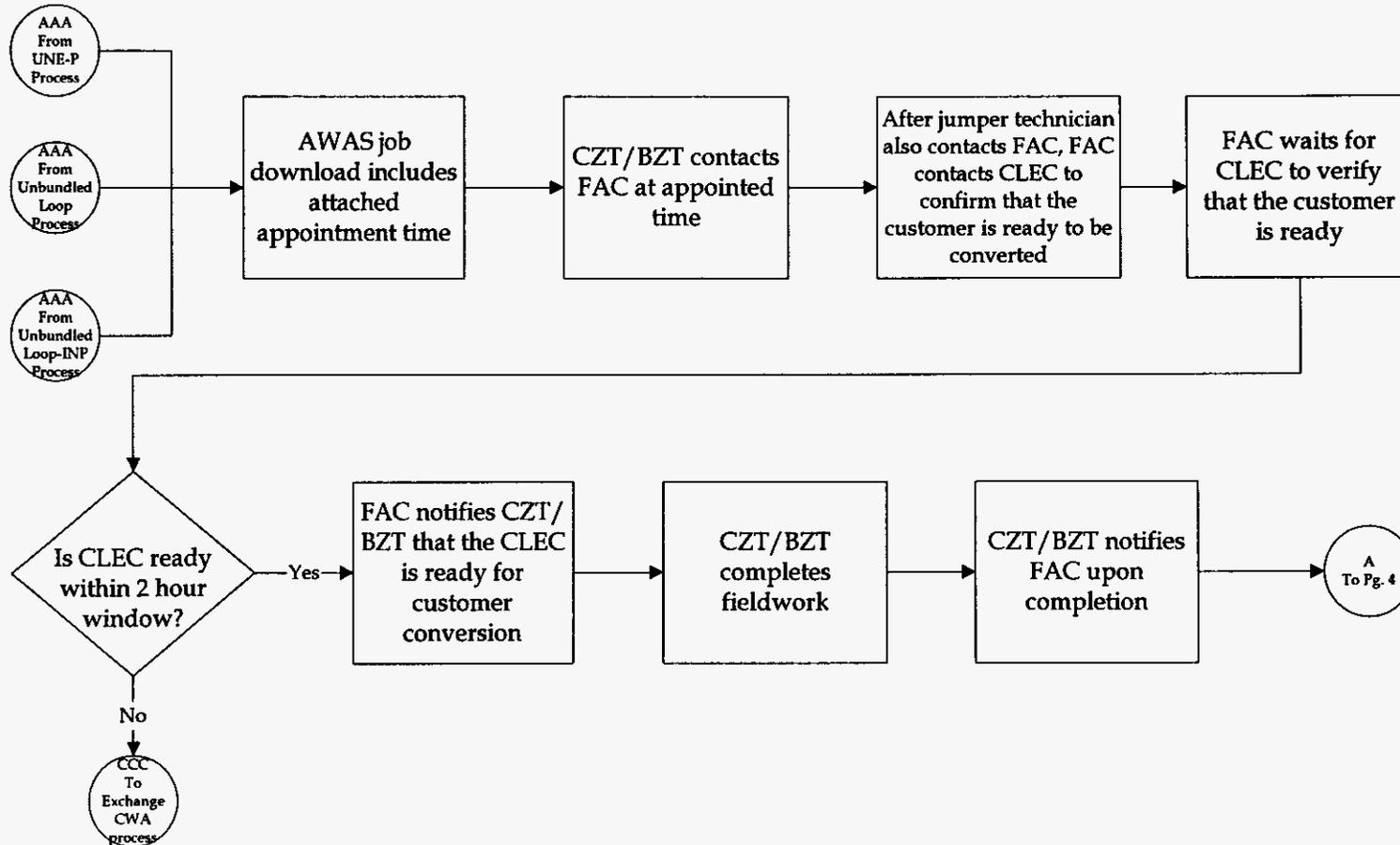
A1-FL 70  
 Wholesale Apr 00  
 GTE Confidential

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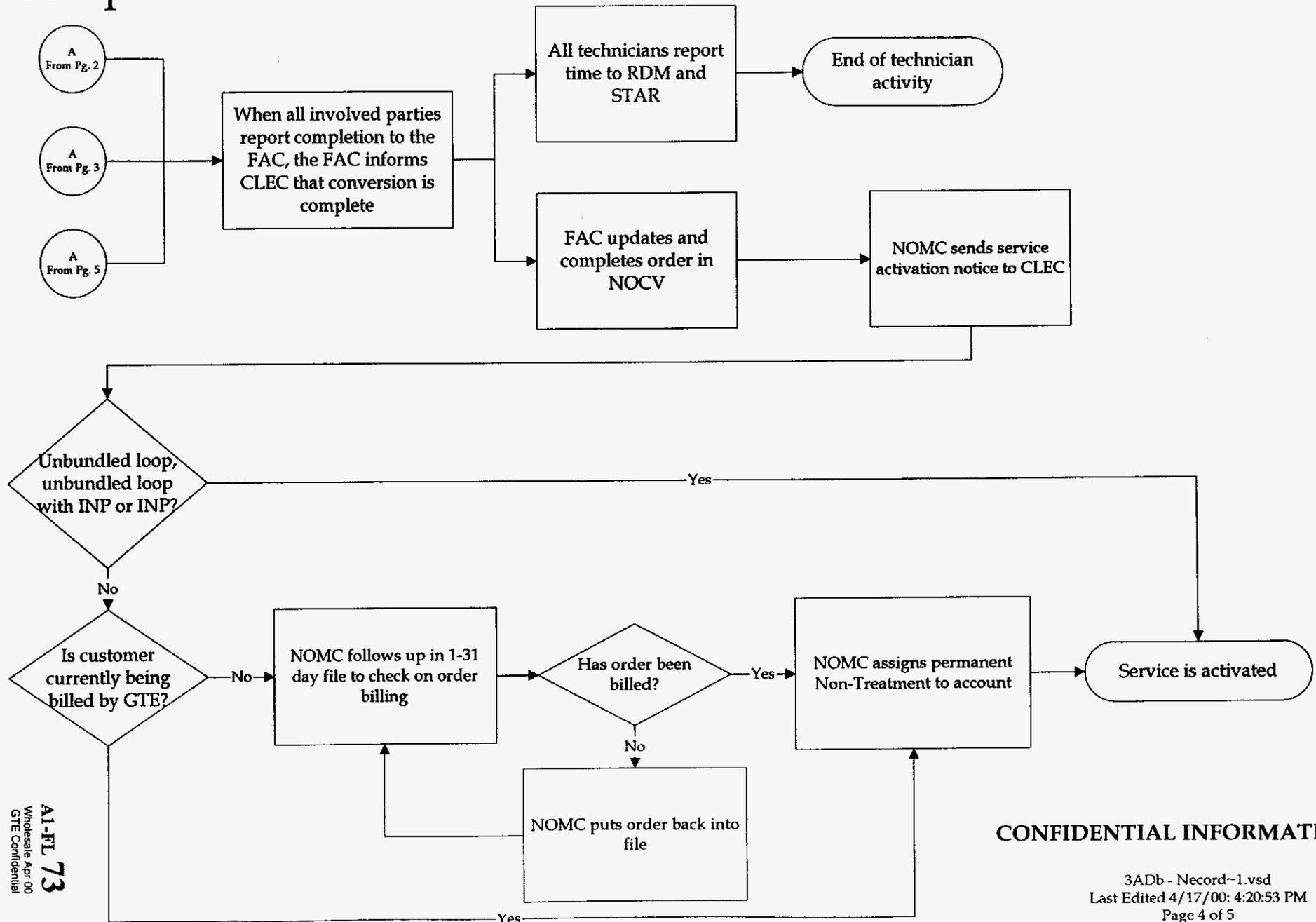
# Exchange Coordinated Conversion Process 2



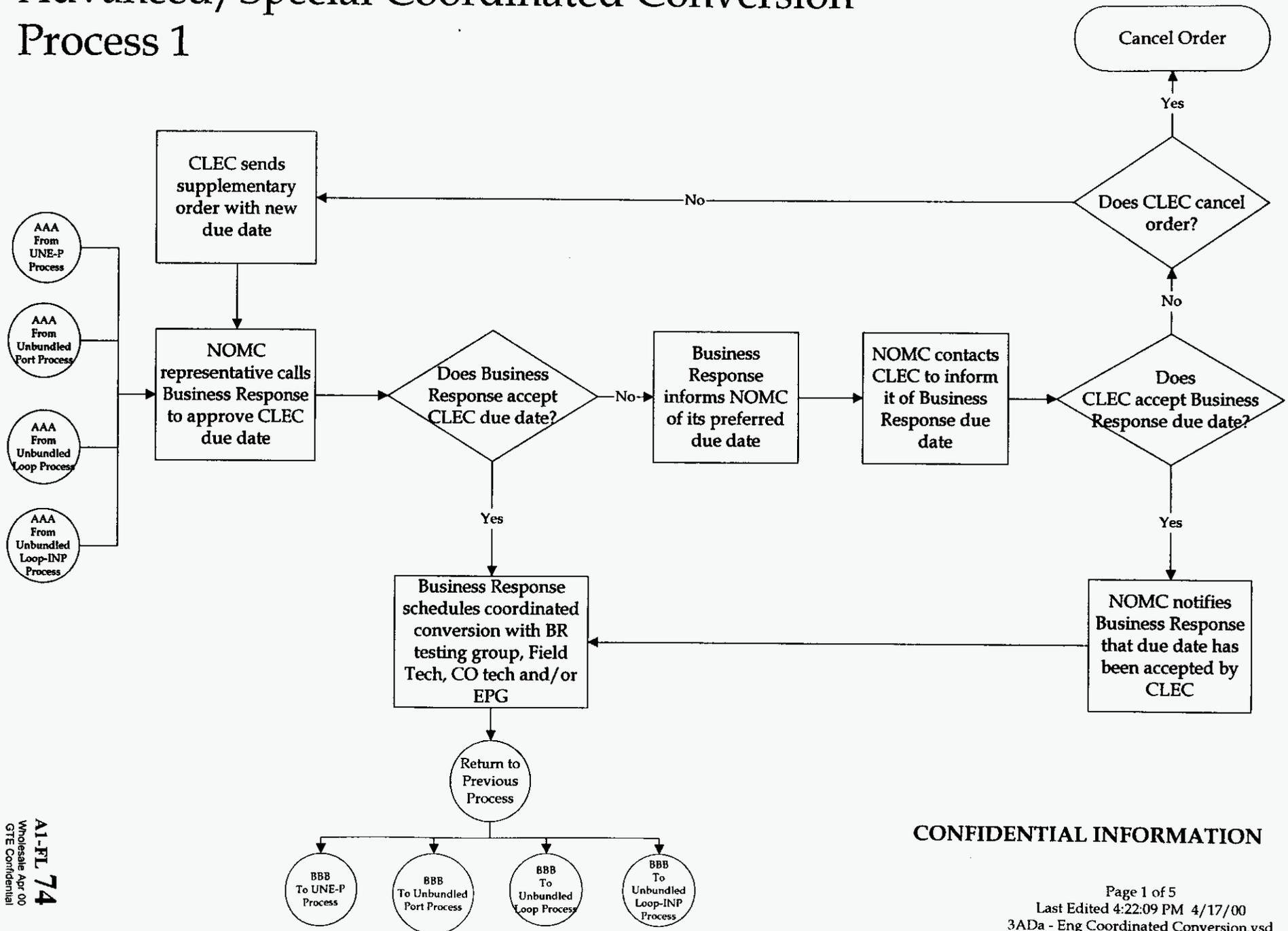
# Exchange Coordinated Conversion Process 3



# Exchange Coordinated Conversion Completion



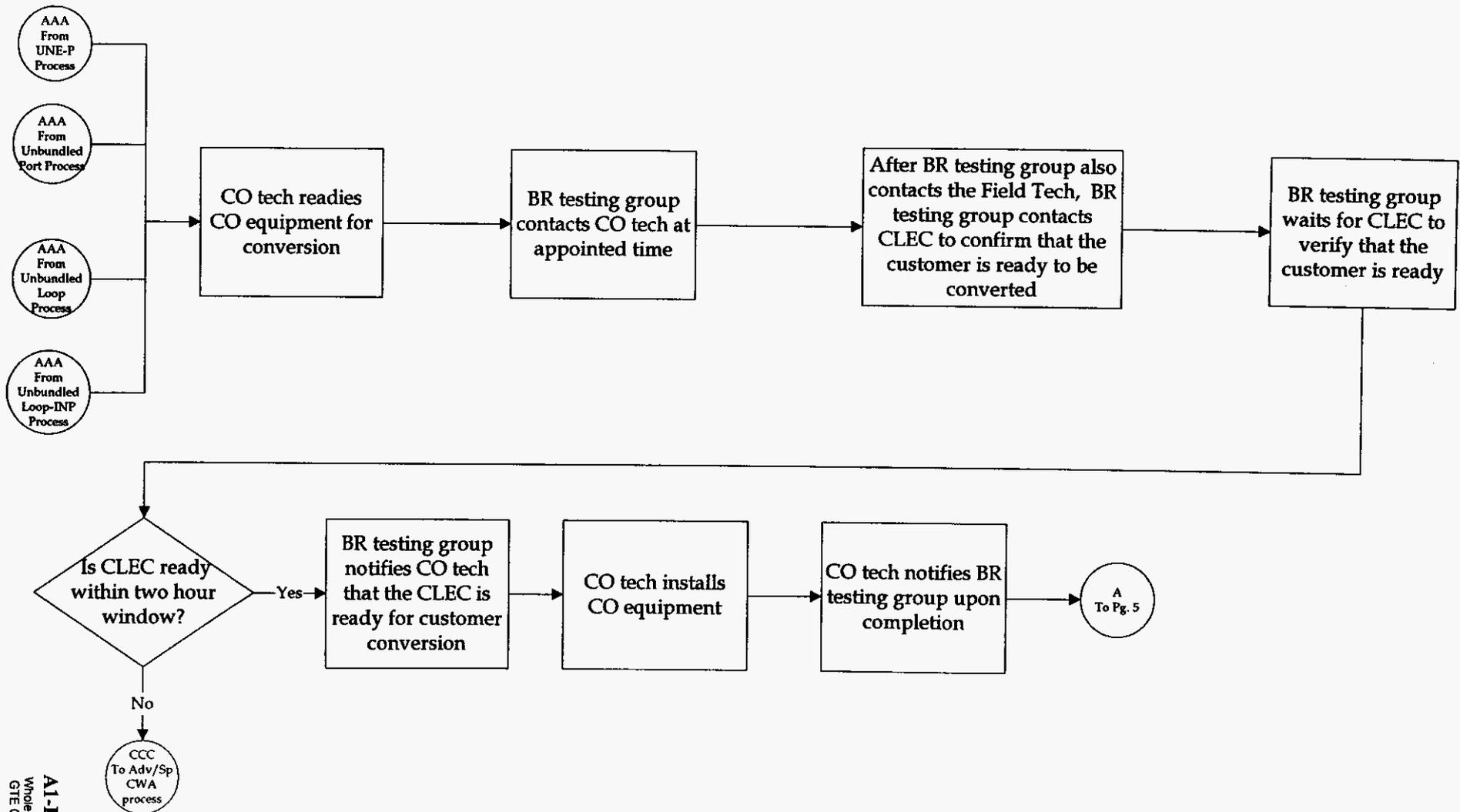
# Advanced/Special Coordinated Conversion Process 1



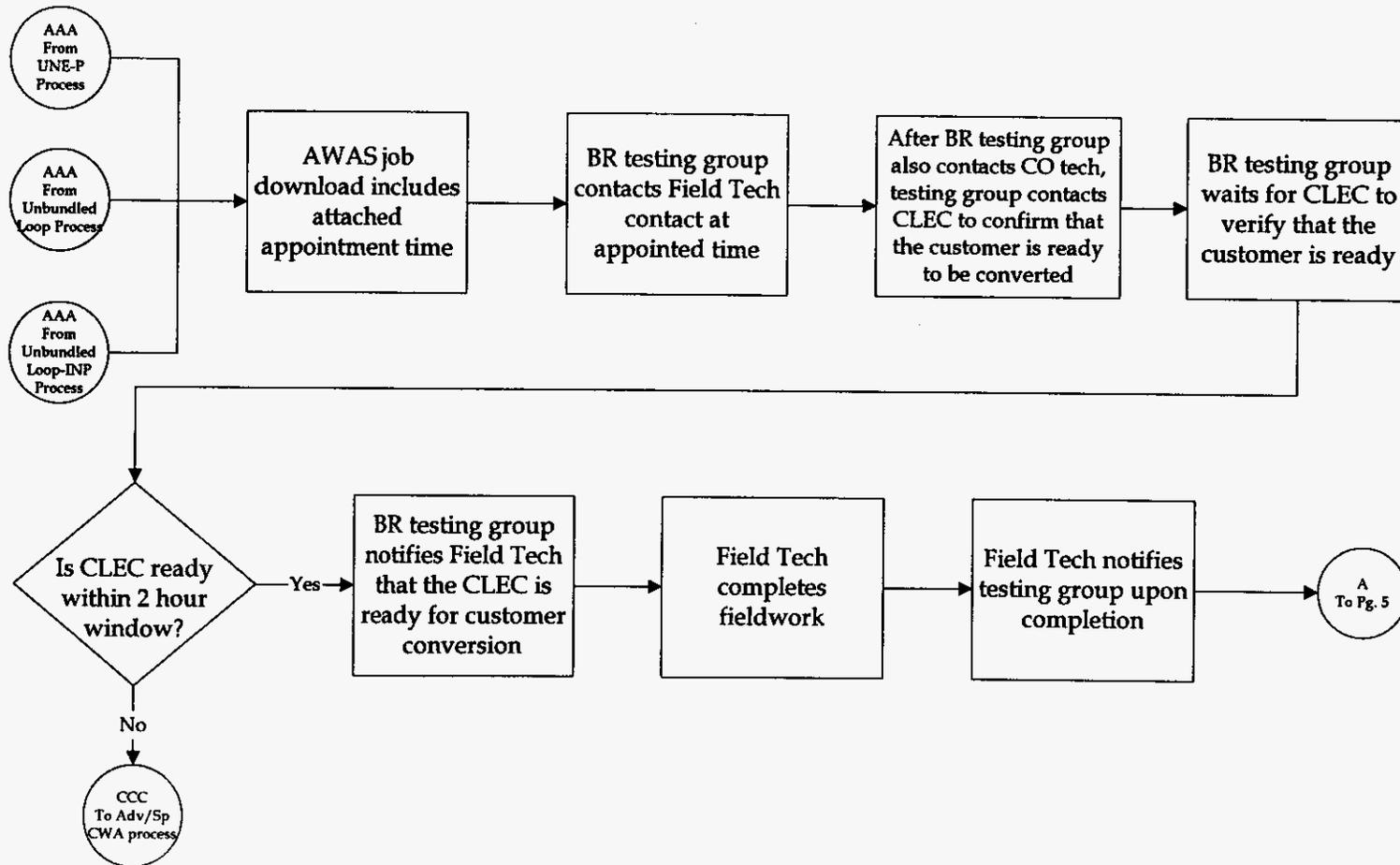
A1-FL 74  
 Wholesale Apr 00  
 GTE Confidential

**CONFIDENTIAL INFORMATION**

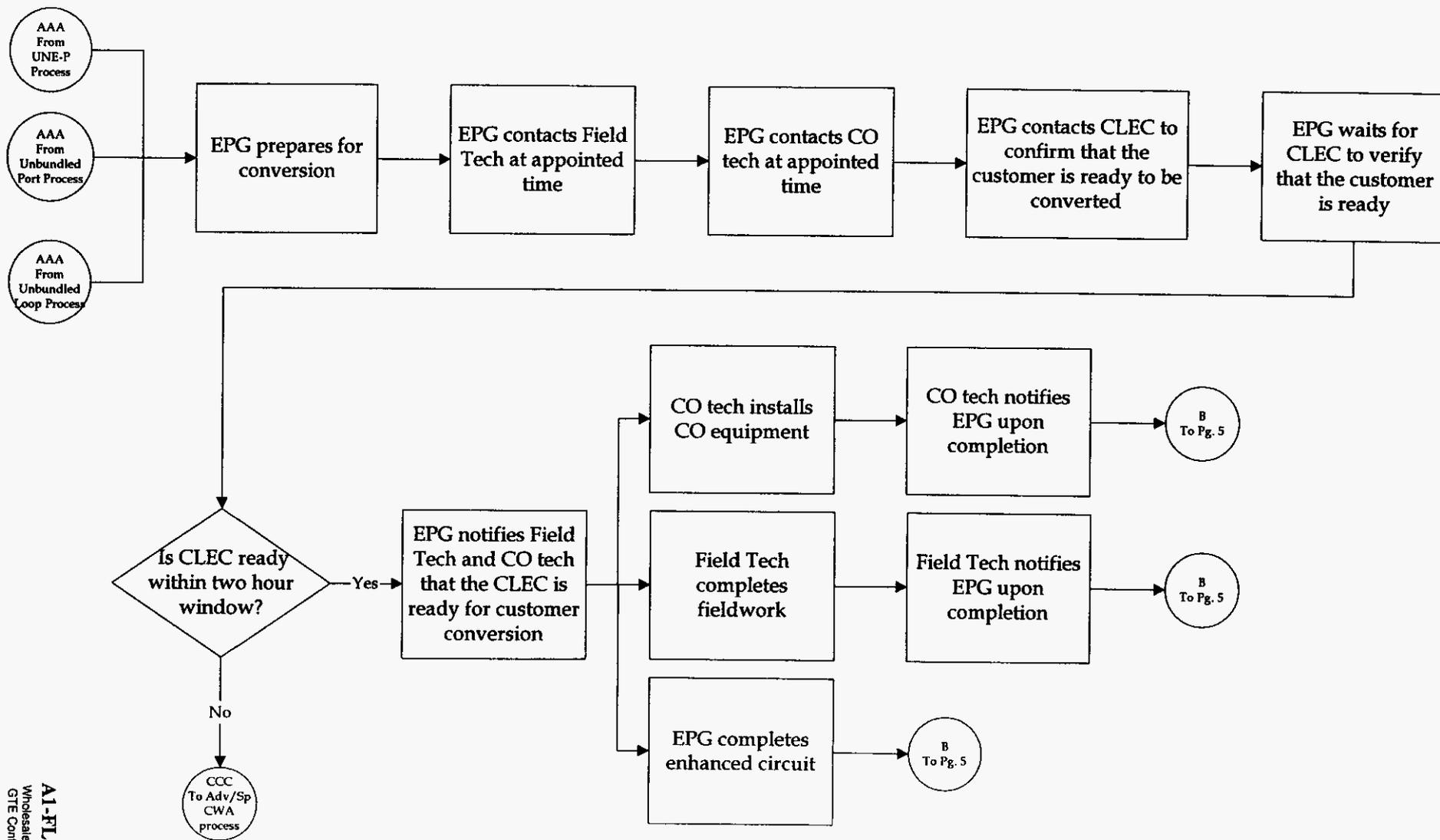
# Advanced/Special Coordinated Conversion Process 2



# Advanced/Special Coordinated Conversion Process 3



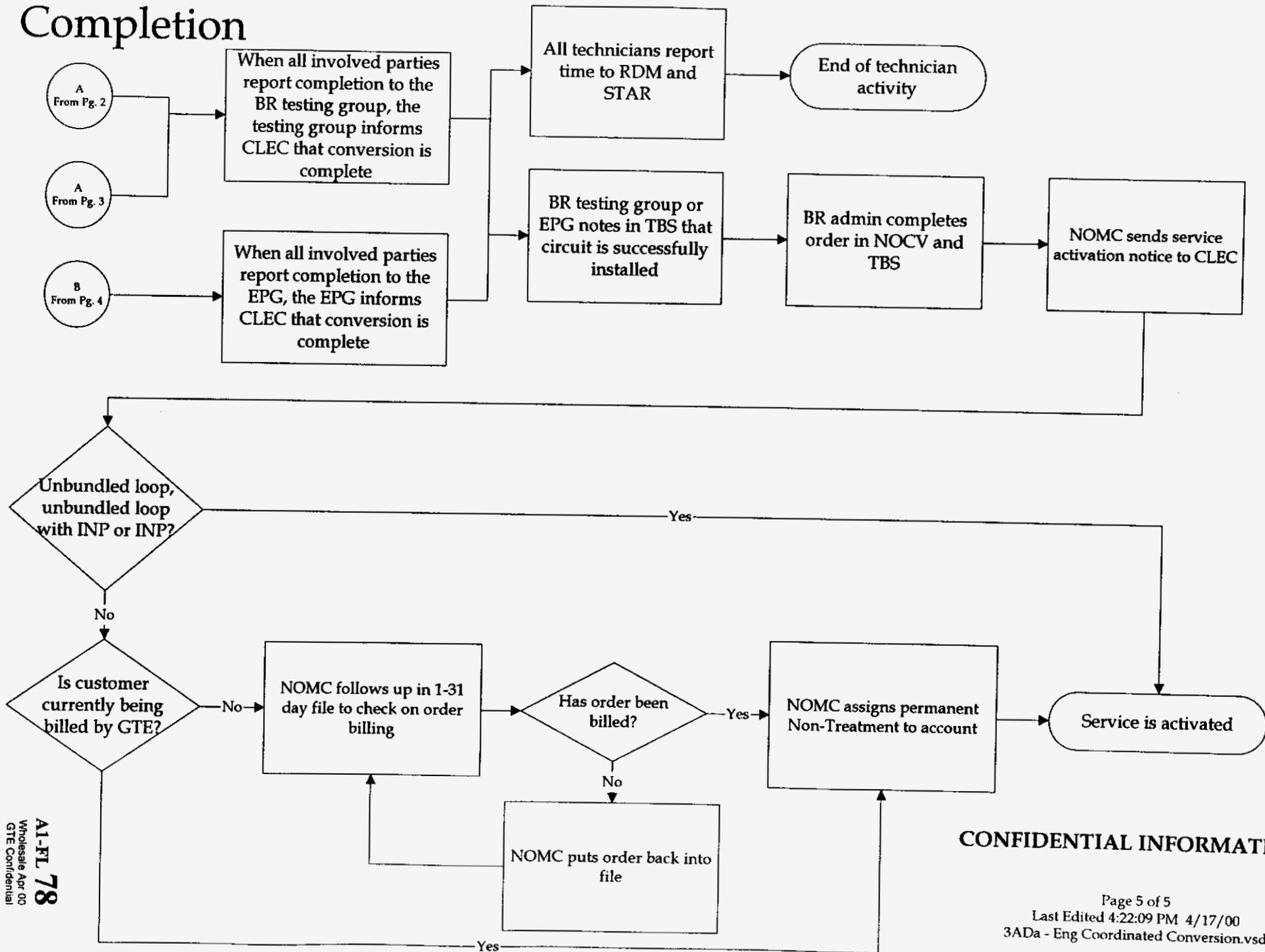
# Advanced/Special Coordinated Conversion Process 4



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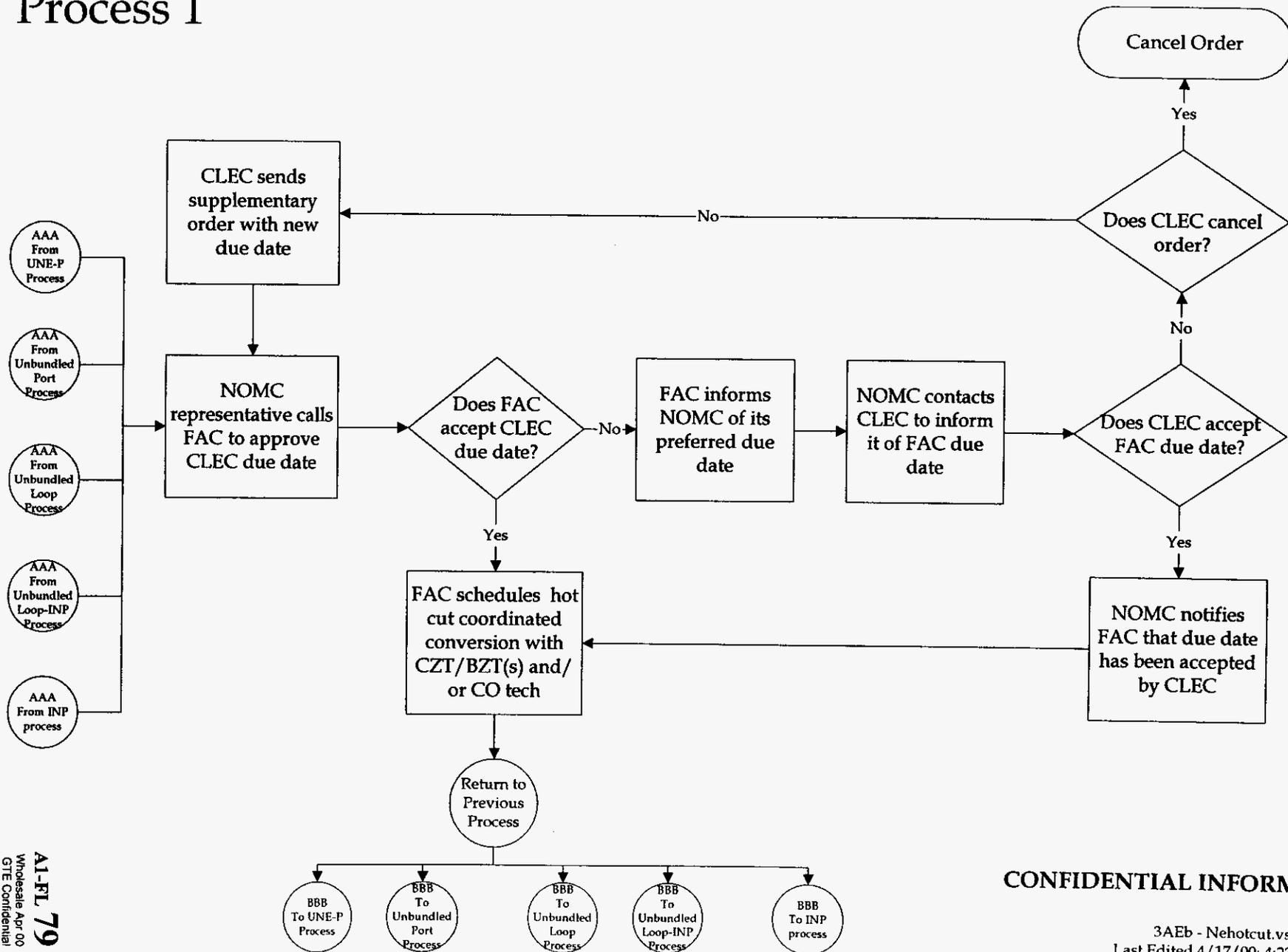
# Advanced/Special Coordinated Conversion Completion



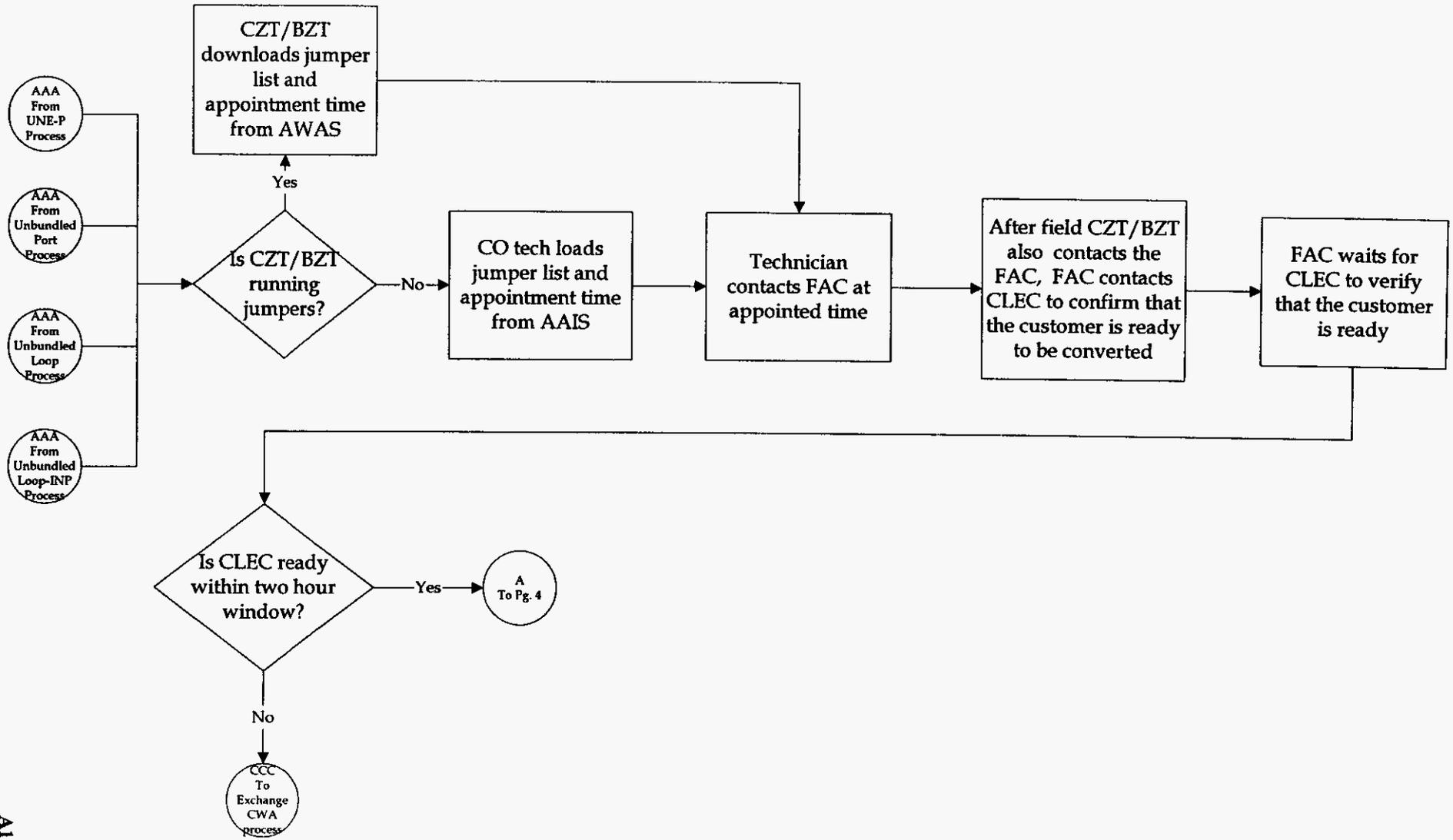
A1-FL 78  
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 GTE Confidential

**CONFIDENTIAL INFORMATION**

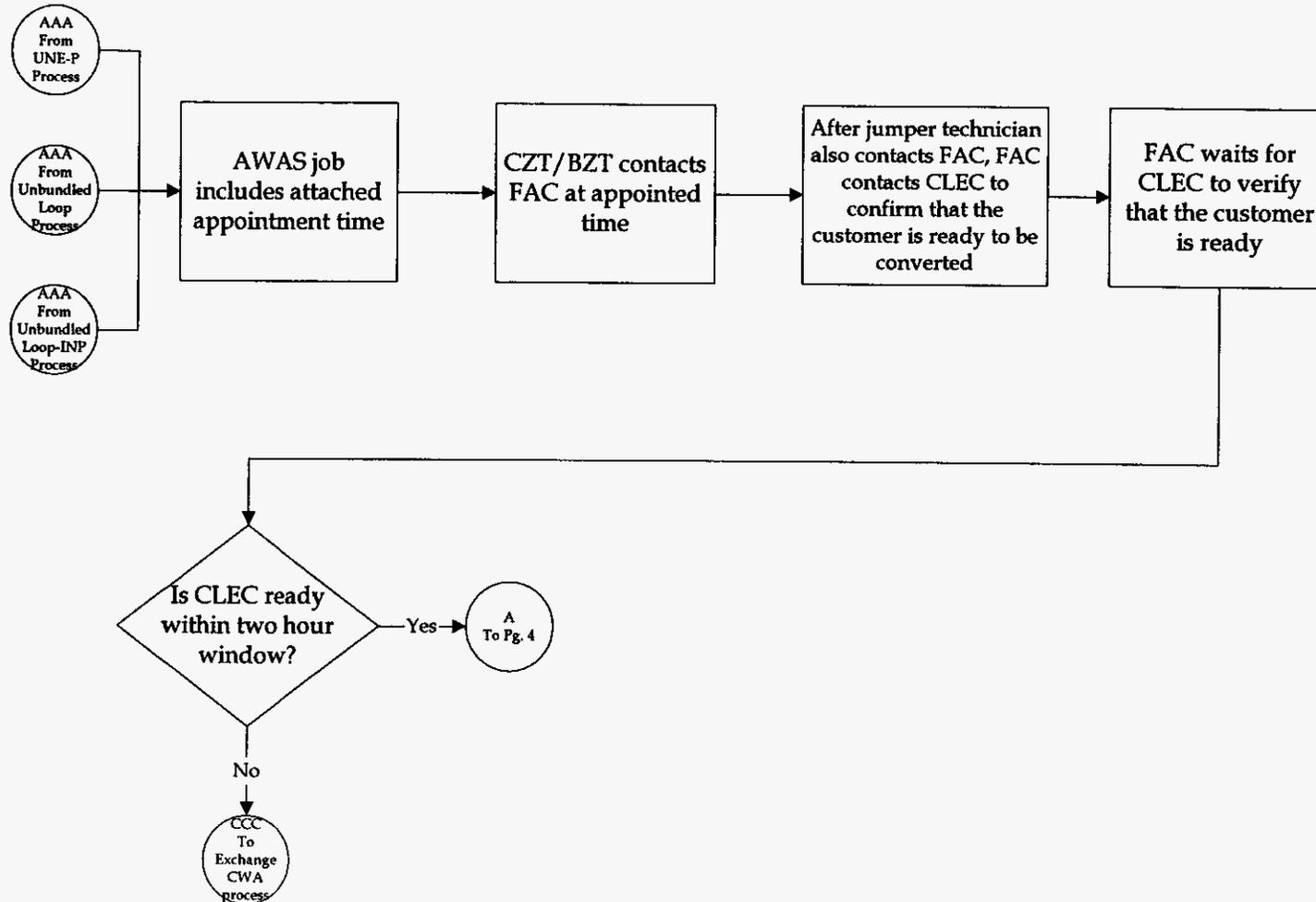
# Exchange Hot Cut Coordinated Conversion Process 1



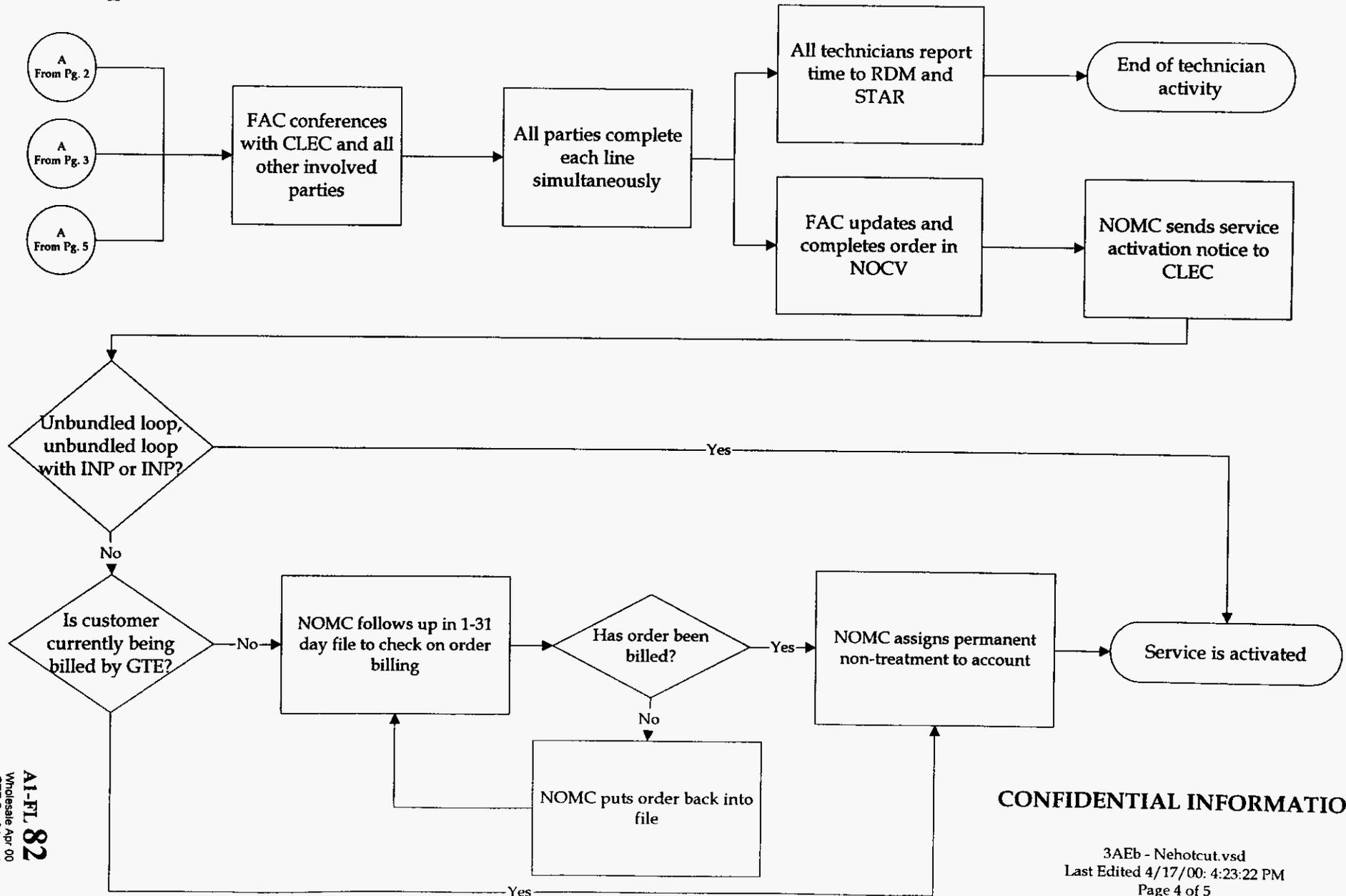
# Exchange Hot Cut Coordinated Conversion Process 2



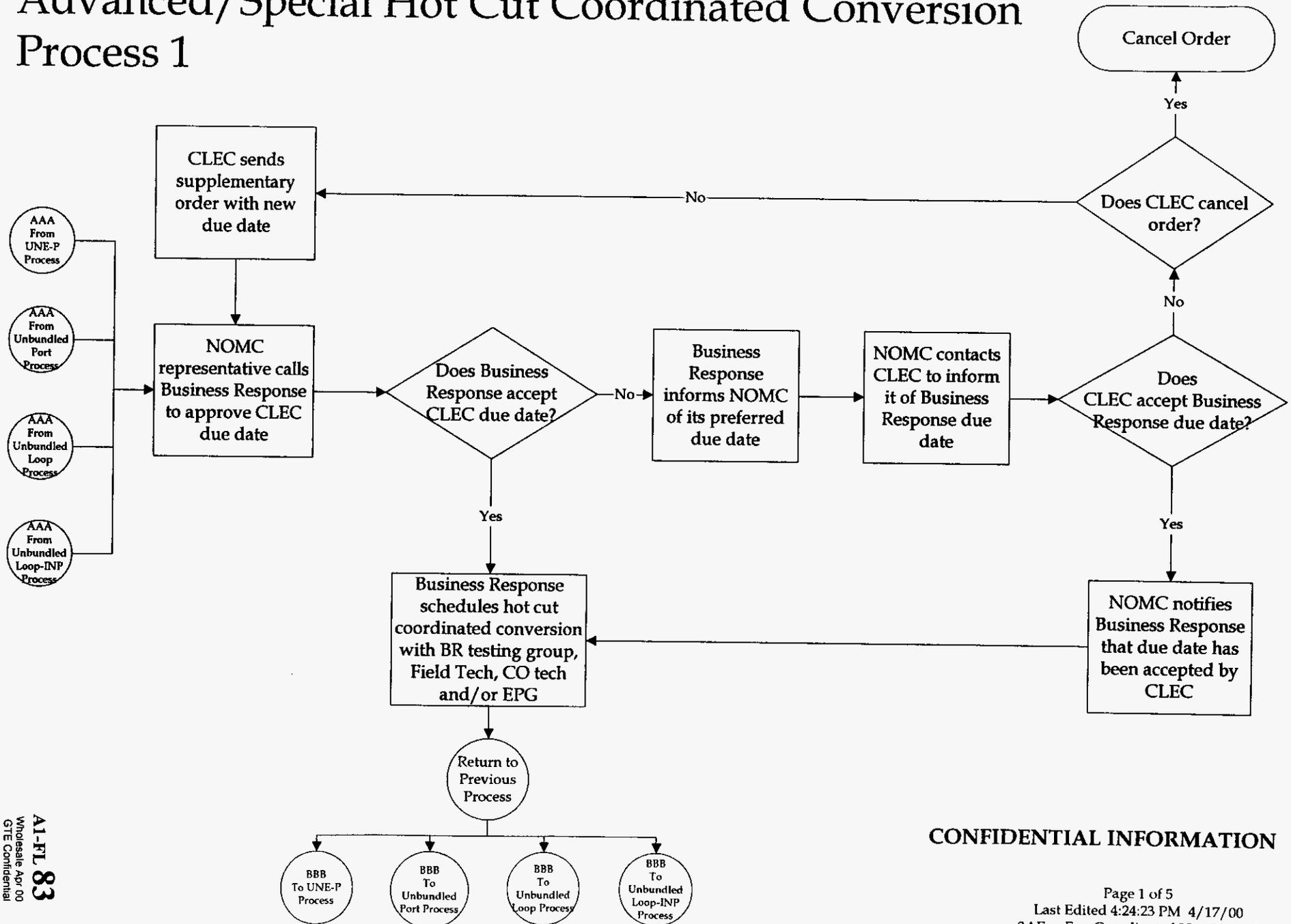
# Exchange Hot Cut Coordinated Conversion Process 3



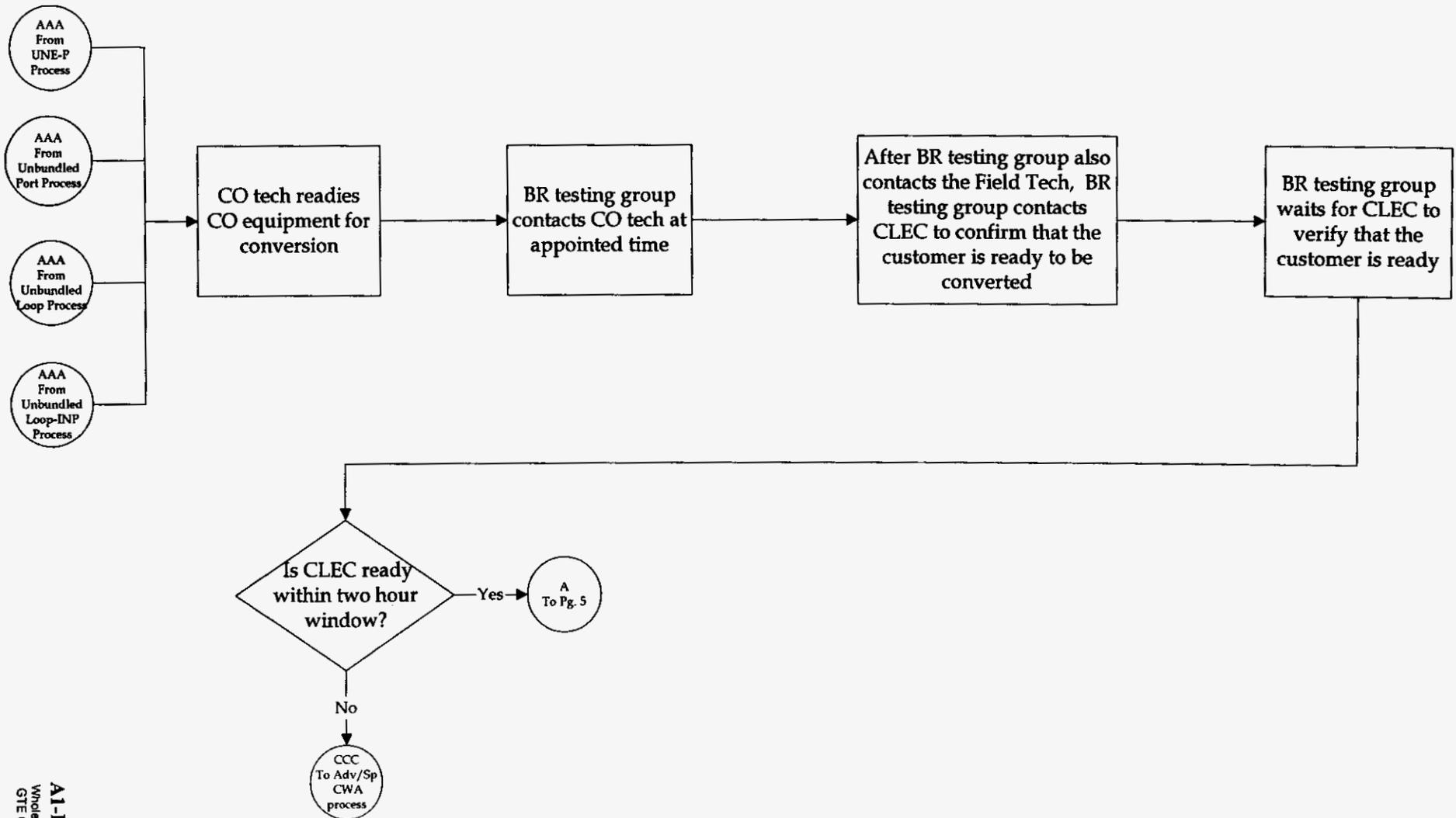
# Exchange Hot Cut Coordinated Conversion Completion



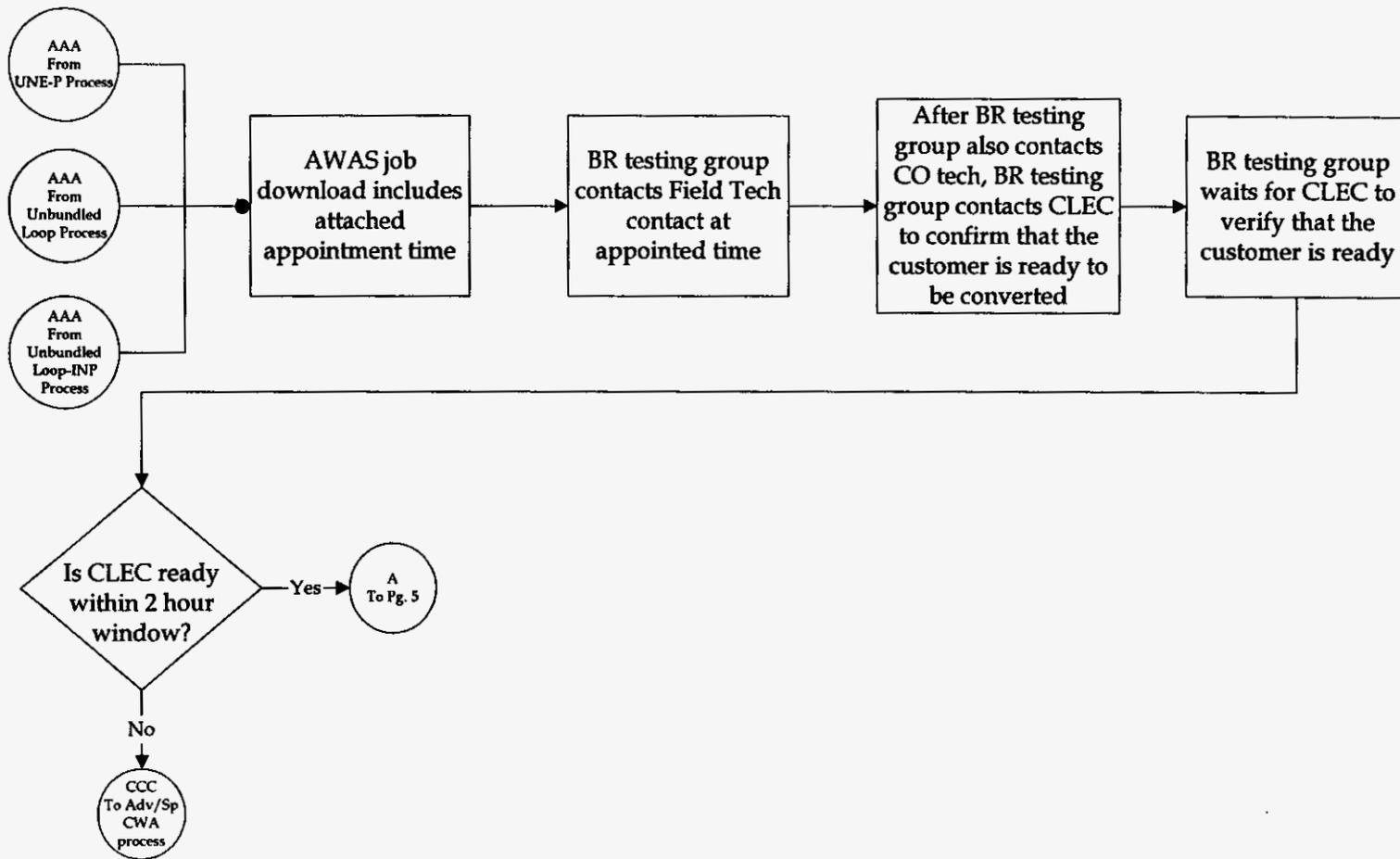
# Advanced/Special Hot Cut Coordinated Conversion Process 1



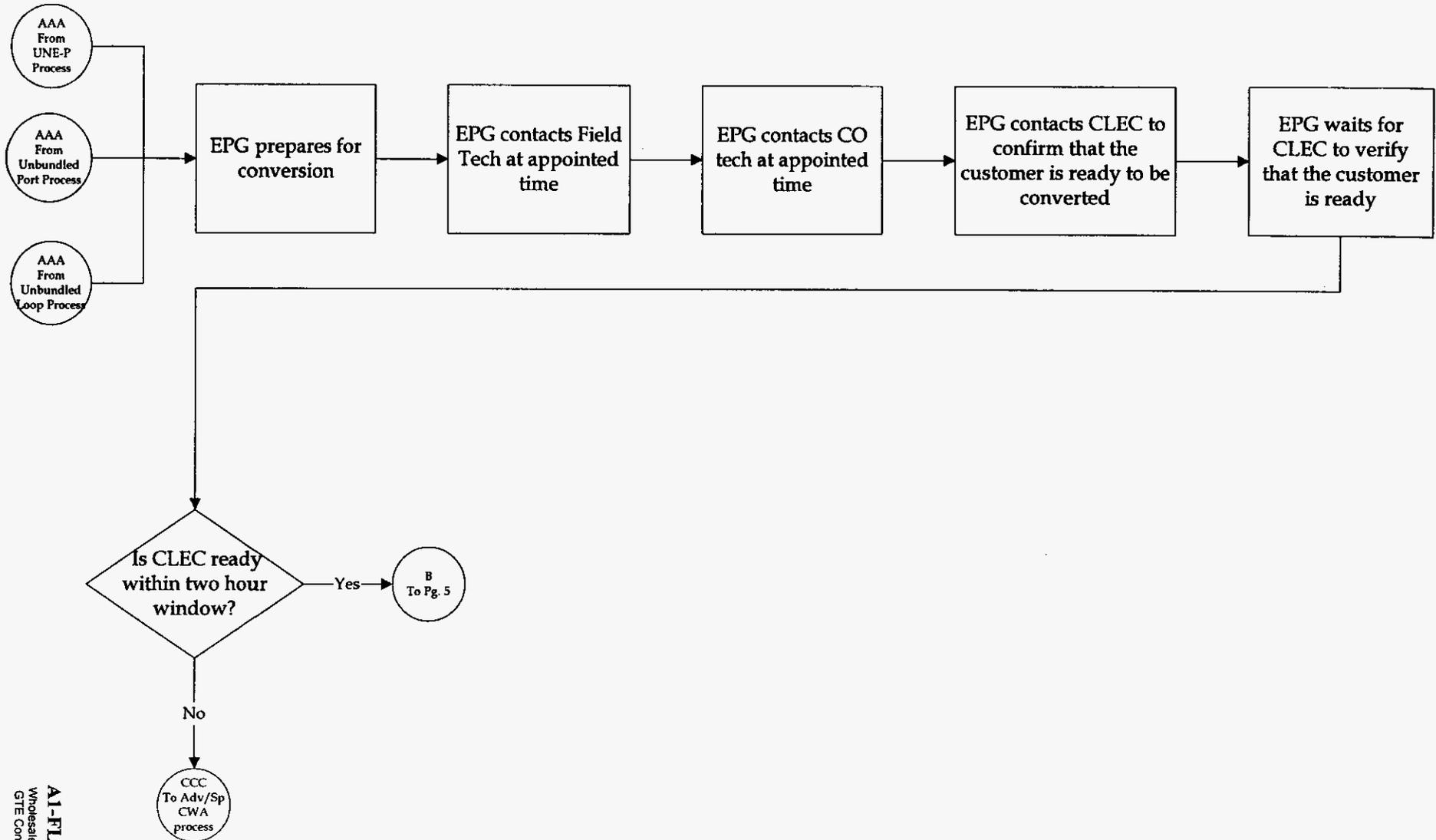
# Advanced/Special Hot Cut Coordinated Conversion Process 2



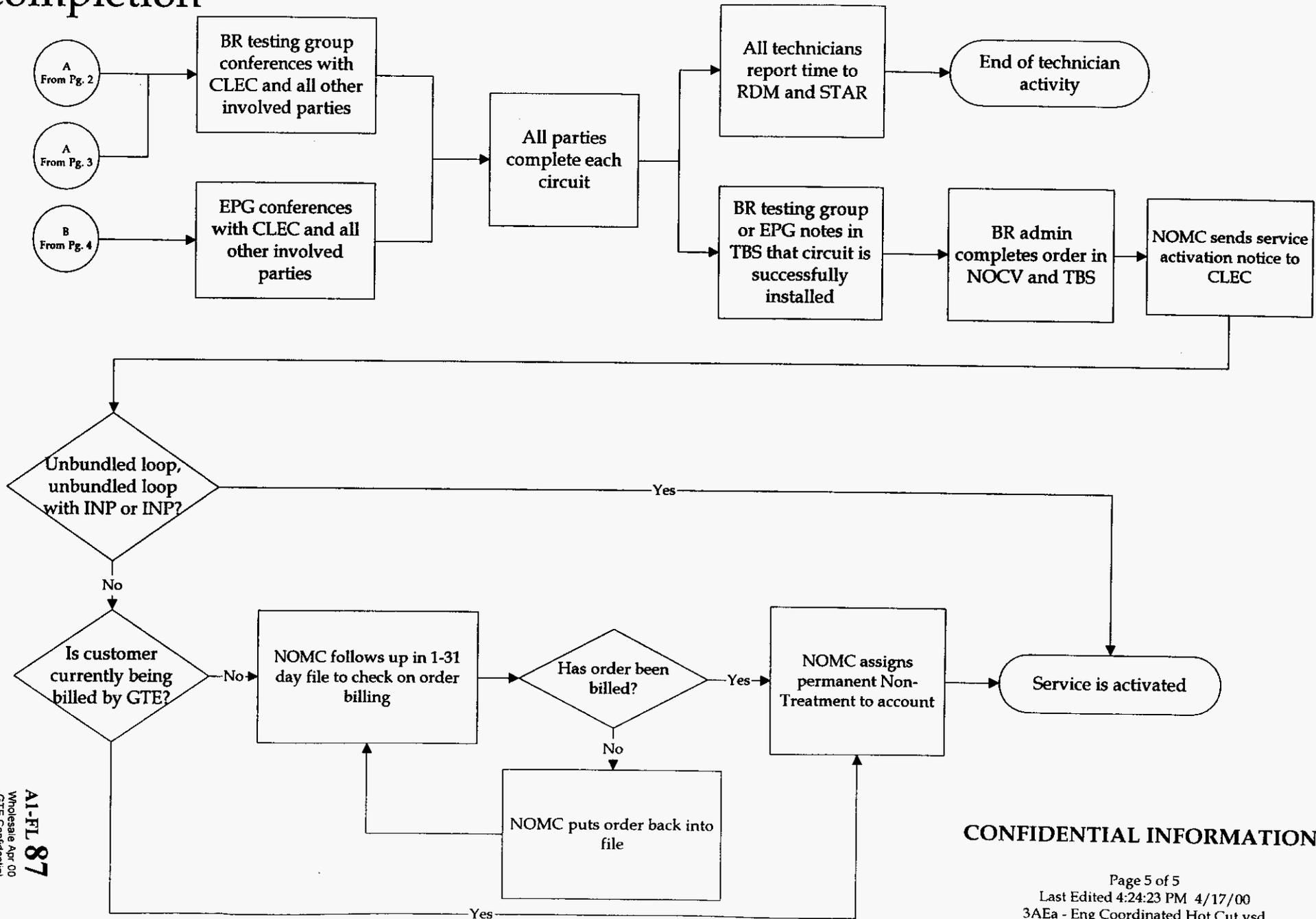
# Advanced/Special Hot Cut Coordinated Conversion Process 3



# Advanced/Special Hot Cut Coordinated Conversion Process 4



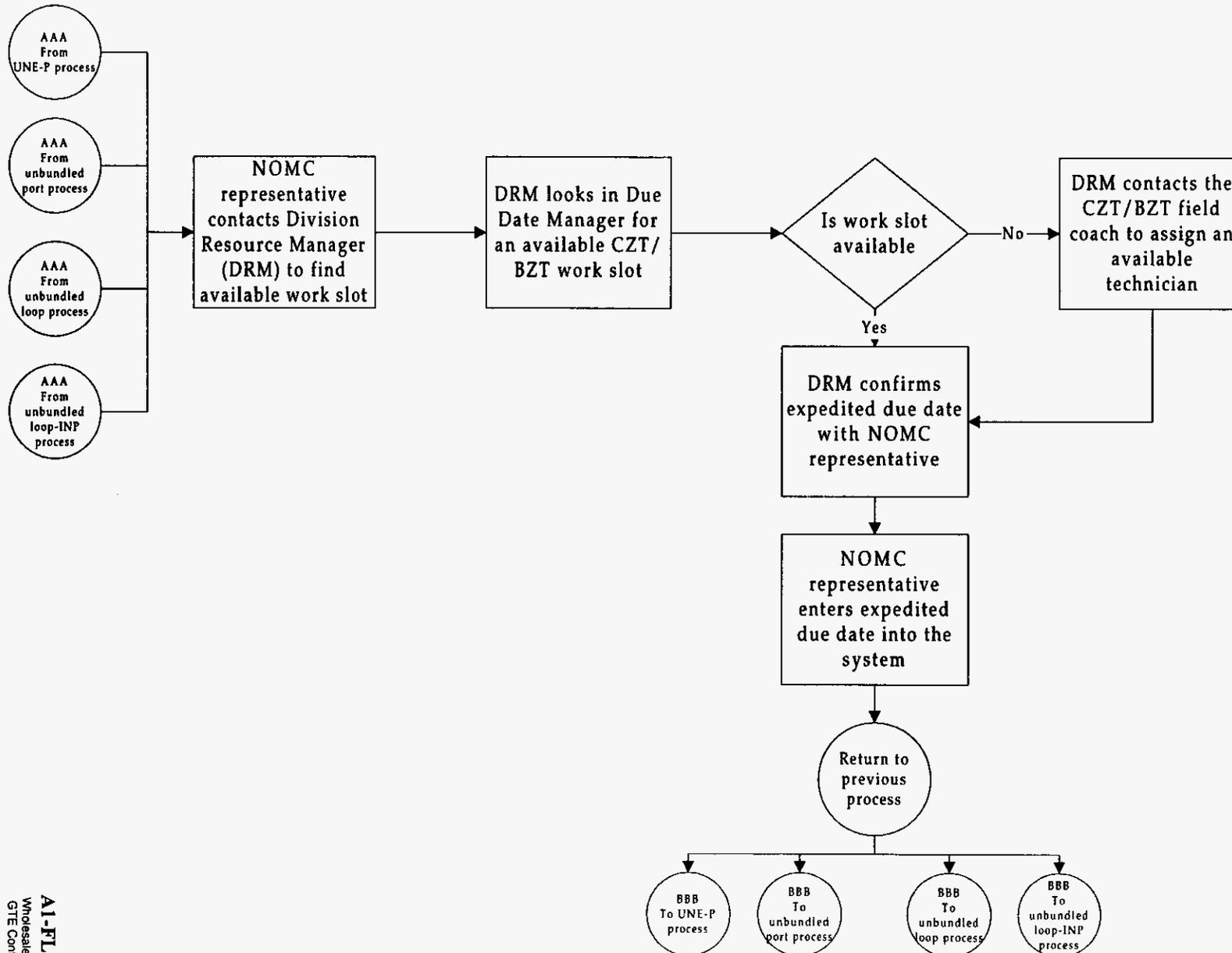
# Advanced/Special Hot Cut Coordinated Conversion Completion



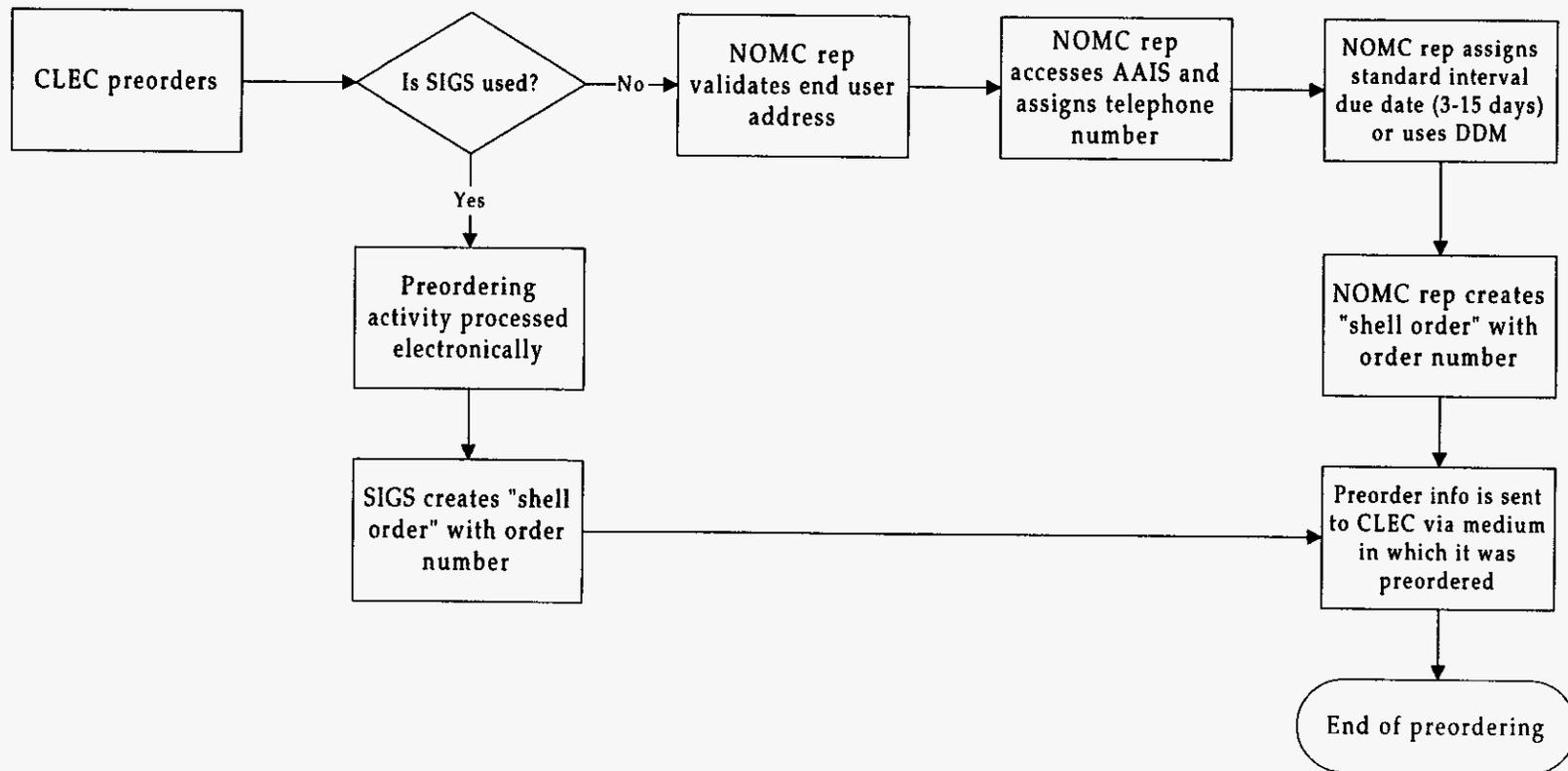
A1-FL 87  
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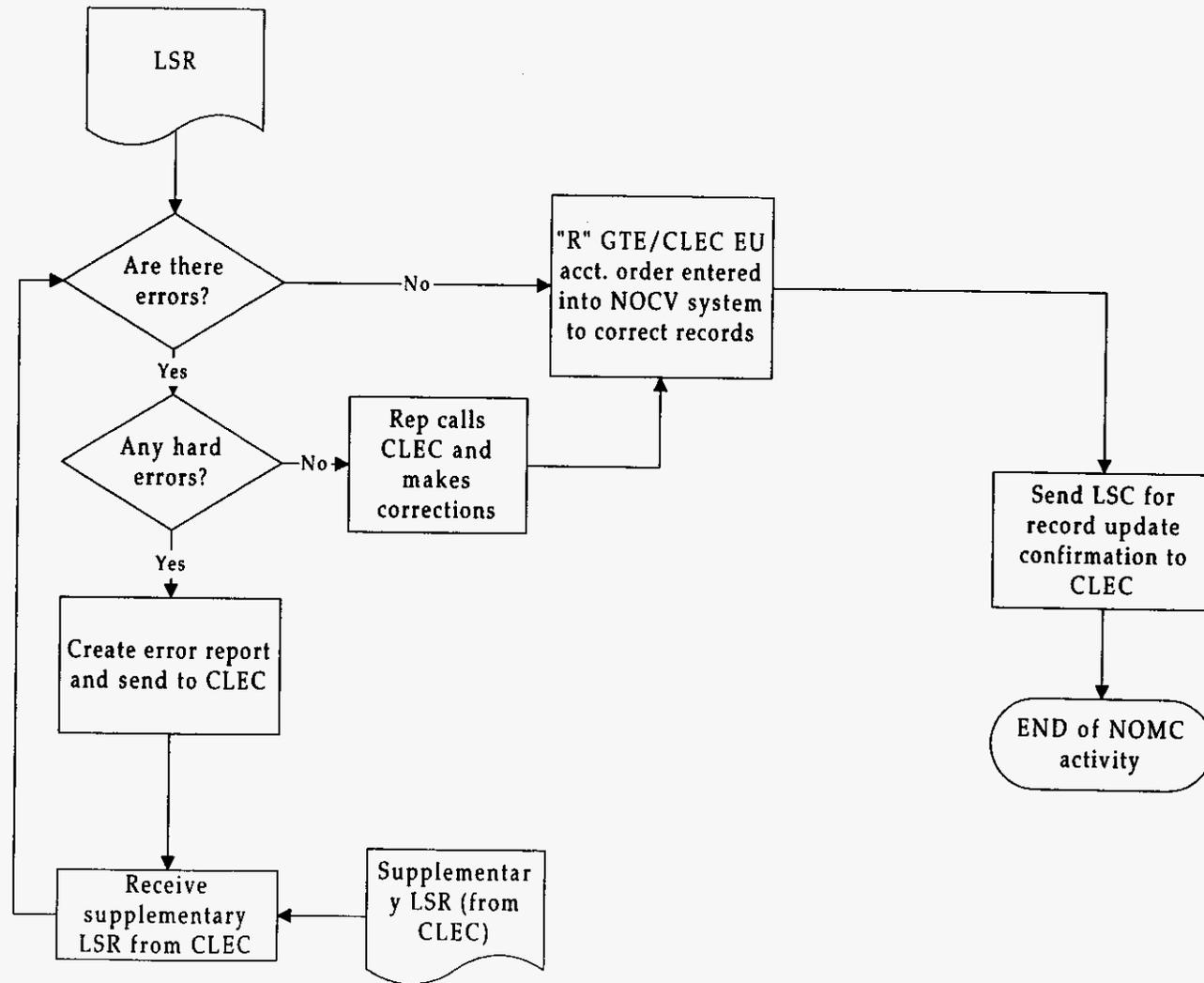
# Expedites



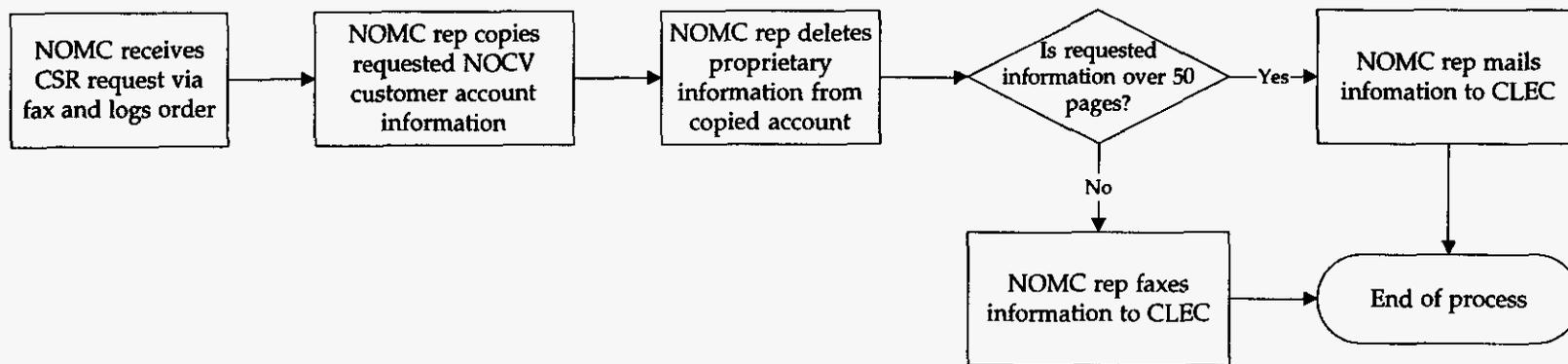
# Preordering



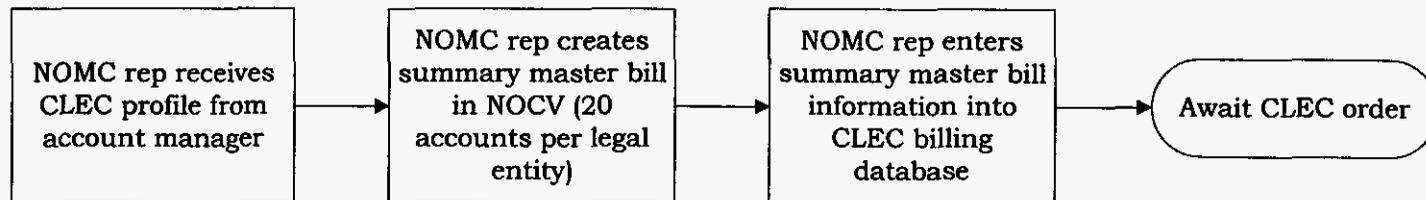
# Record Order



# Customer Service Record Request Search



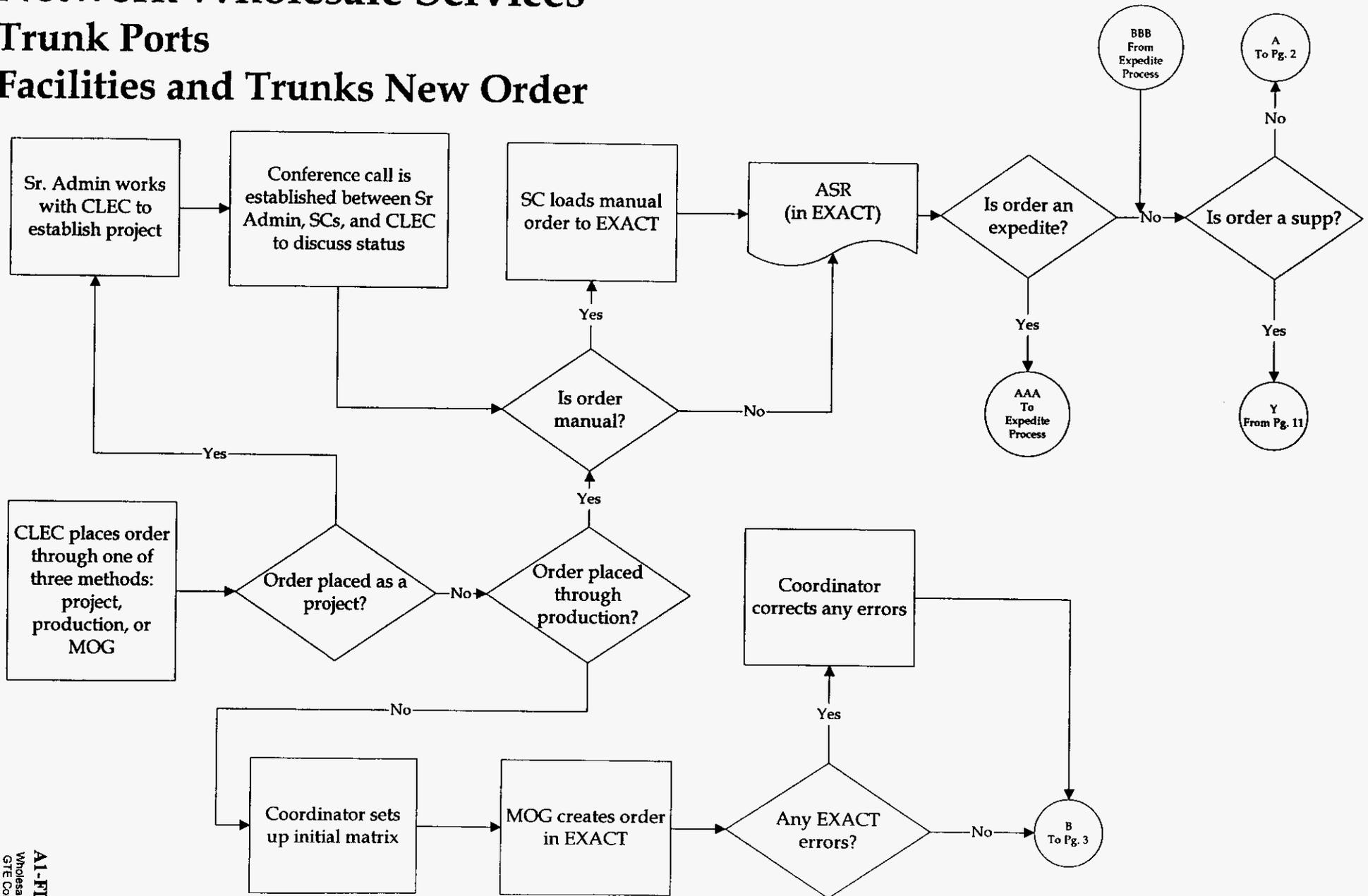
# CLEC Account Establishment



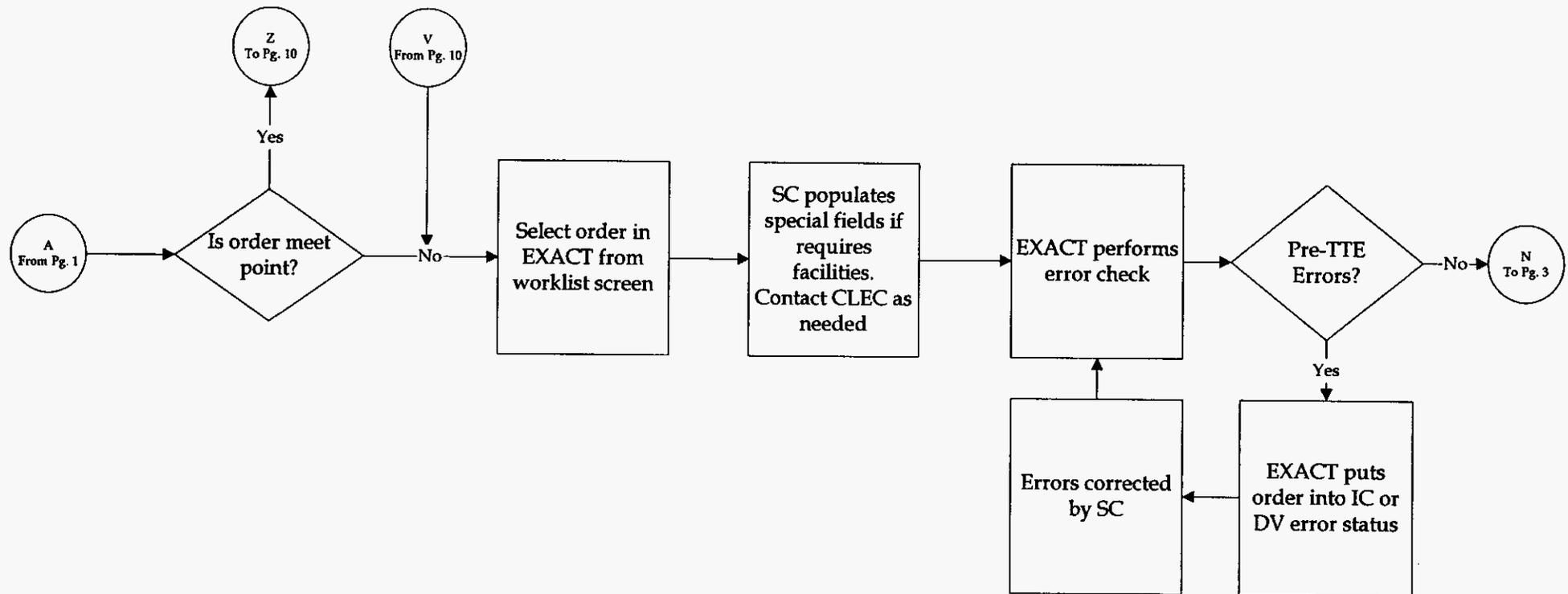
# Network Wholesale Services

## Trunk Ports

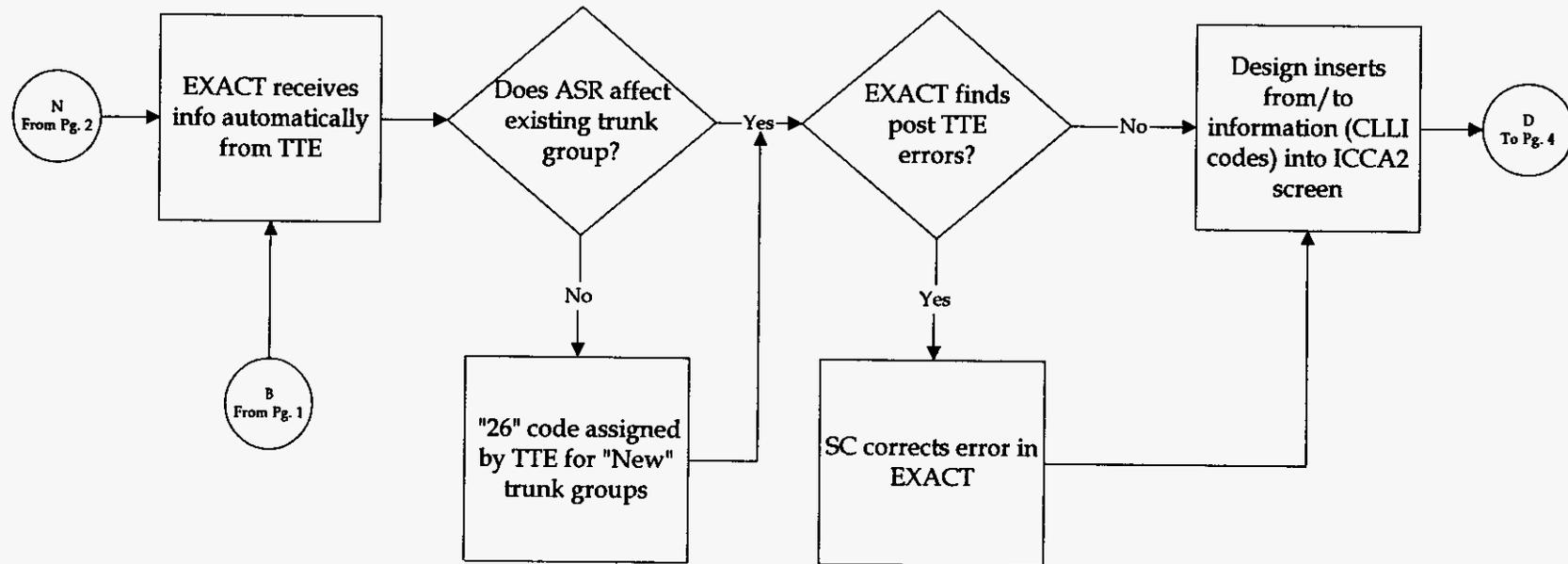
### Facilities and Trunks New Order



# Network Wholesale Services Trunk Ports Facilities and Trunks New Order



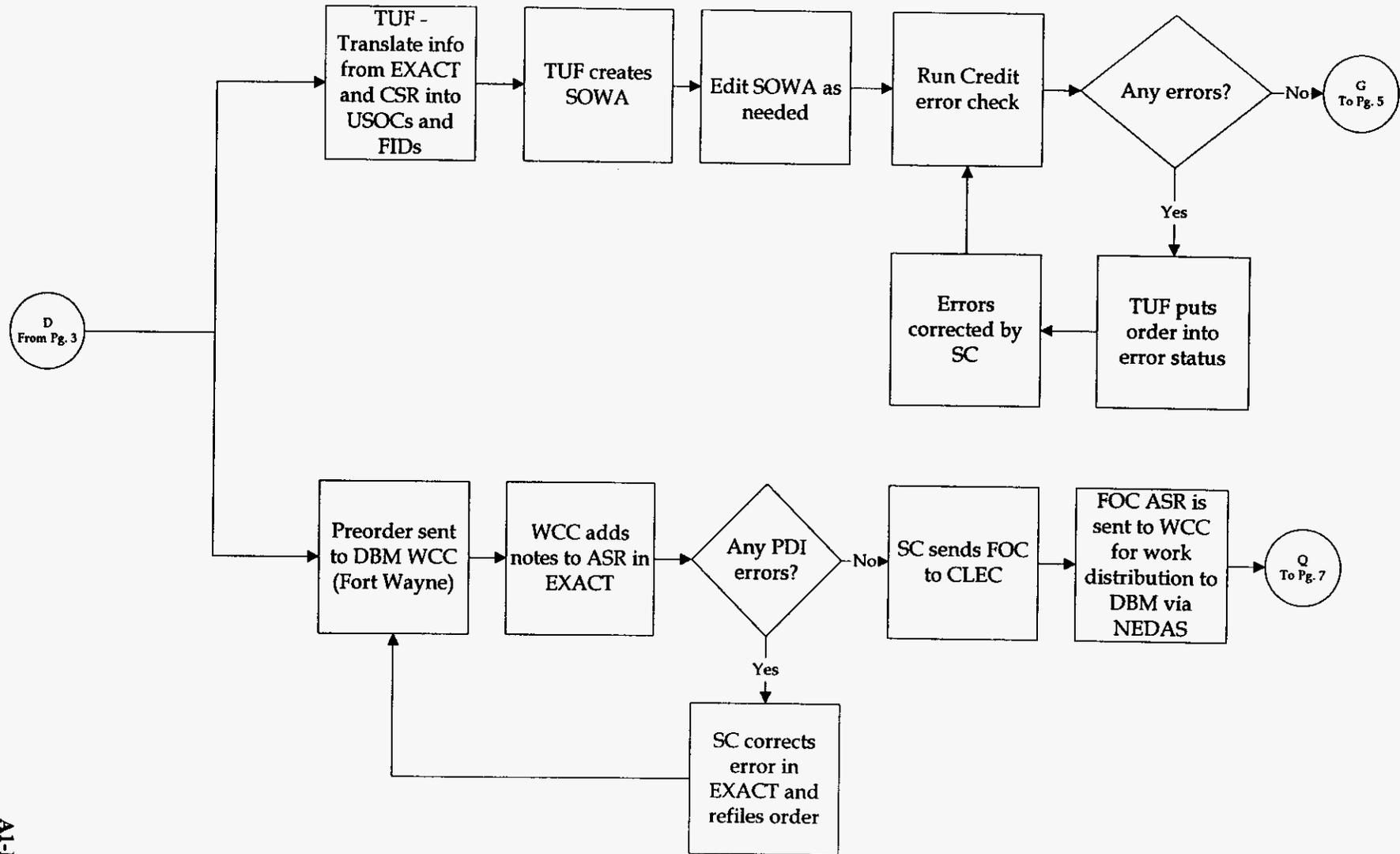
# Network Wholesale Services Trunk Ports Facilities and Trunks New Order



# Network Wholesale Services

## Trunk Ports

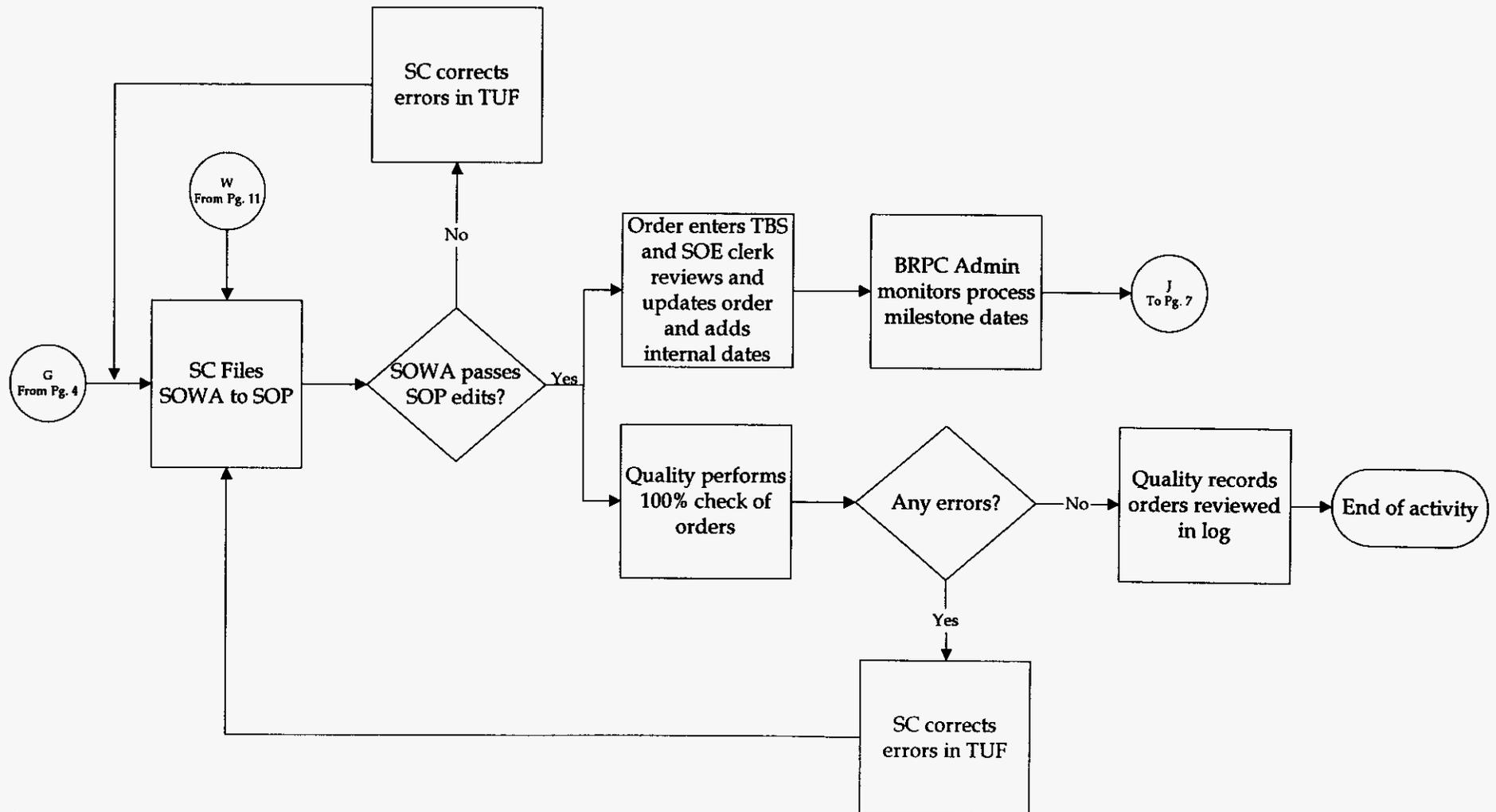
### Facilities and Trunks New Order



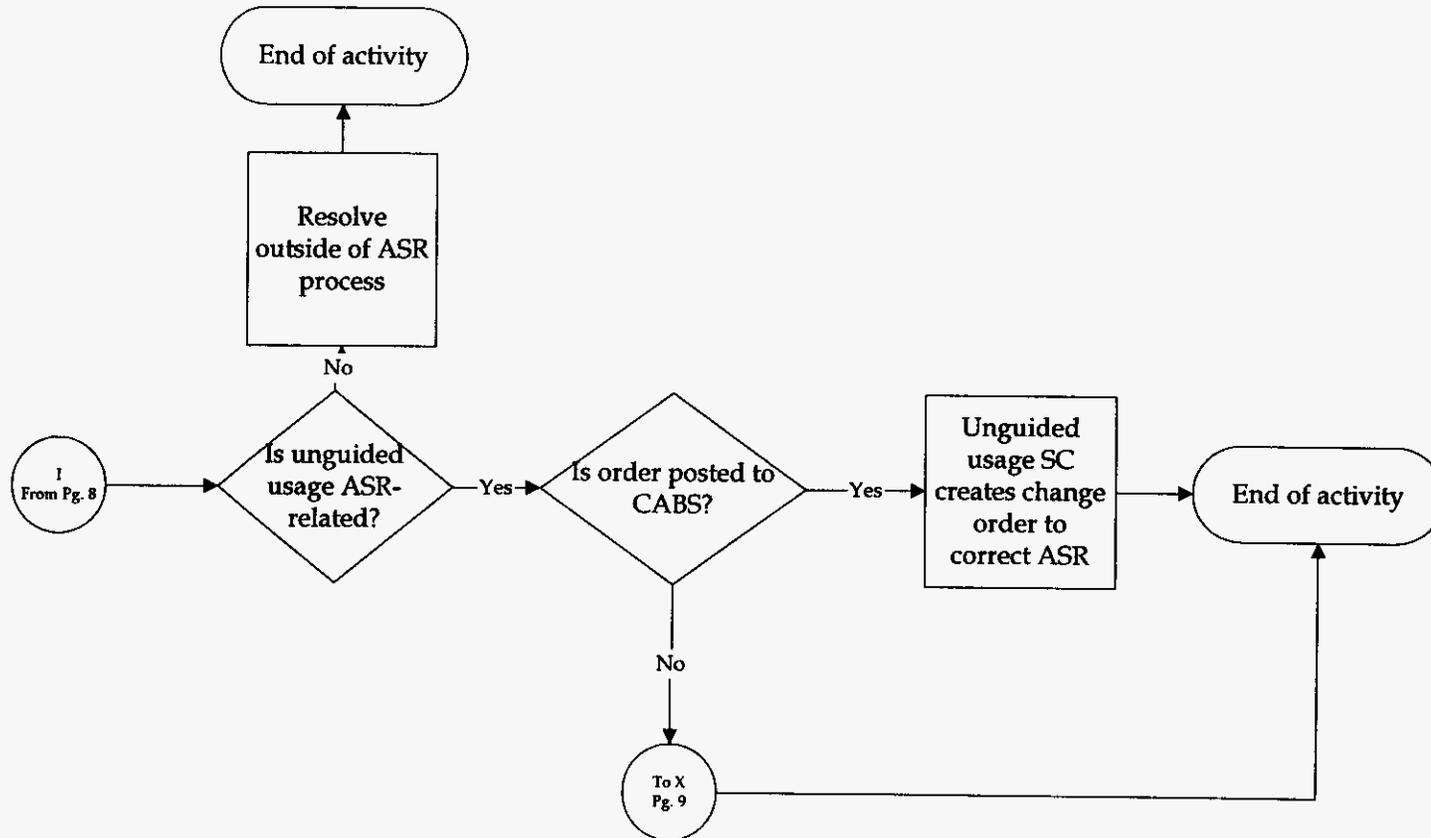
# Network Wholesale Services

## Trunk Ports

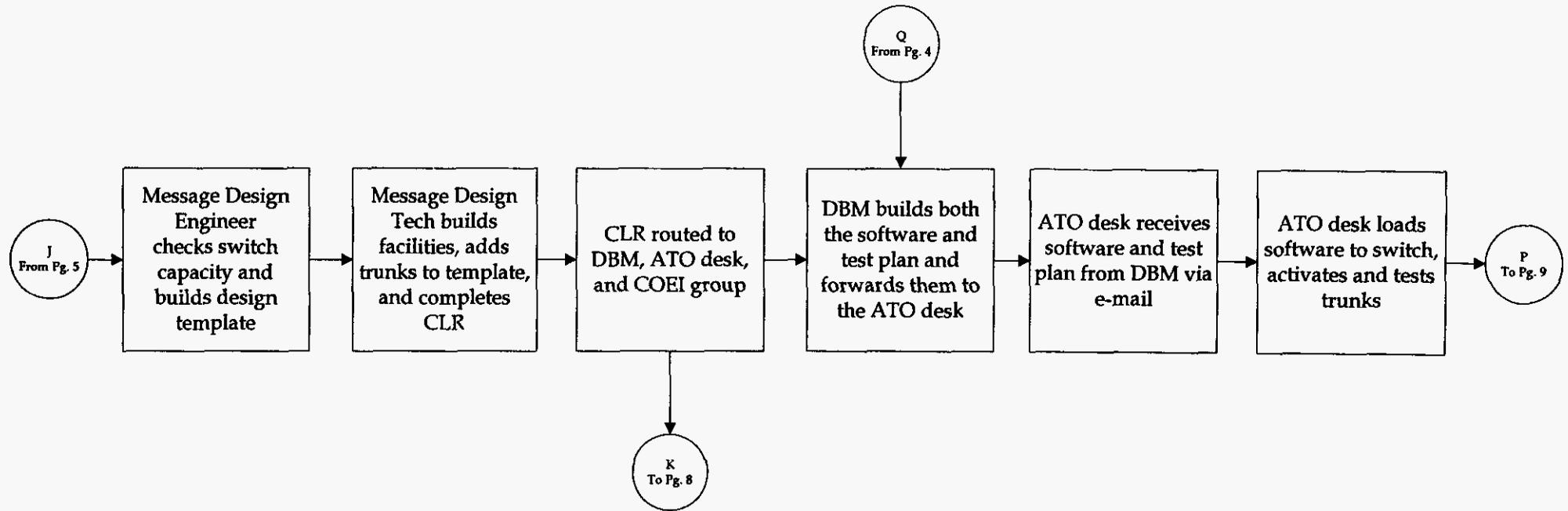
### Facilities and Trunks New Order



# Network Wholesale Services Trunk Ports Facilities and Trunks New Order



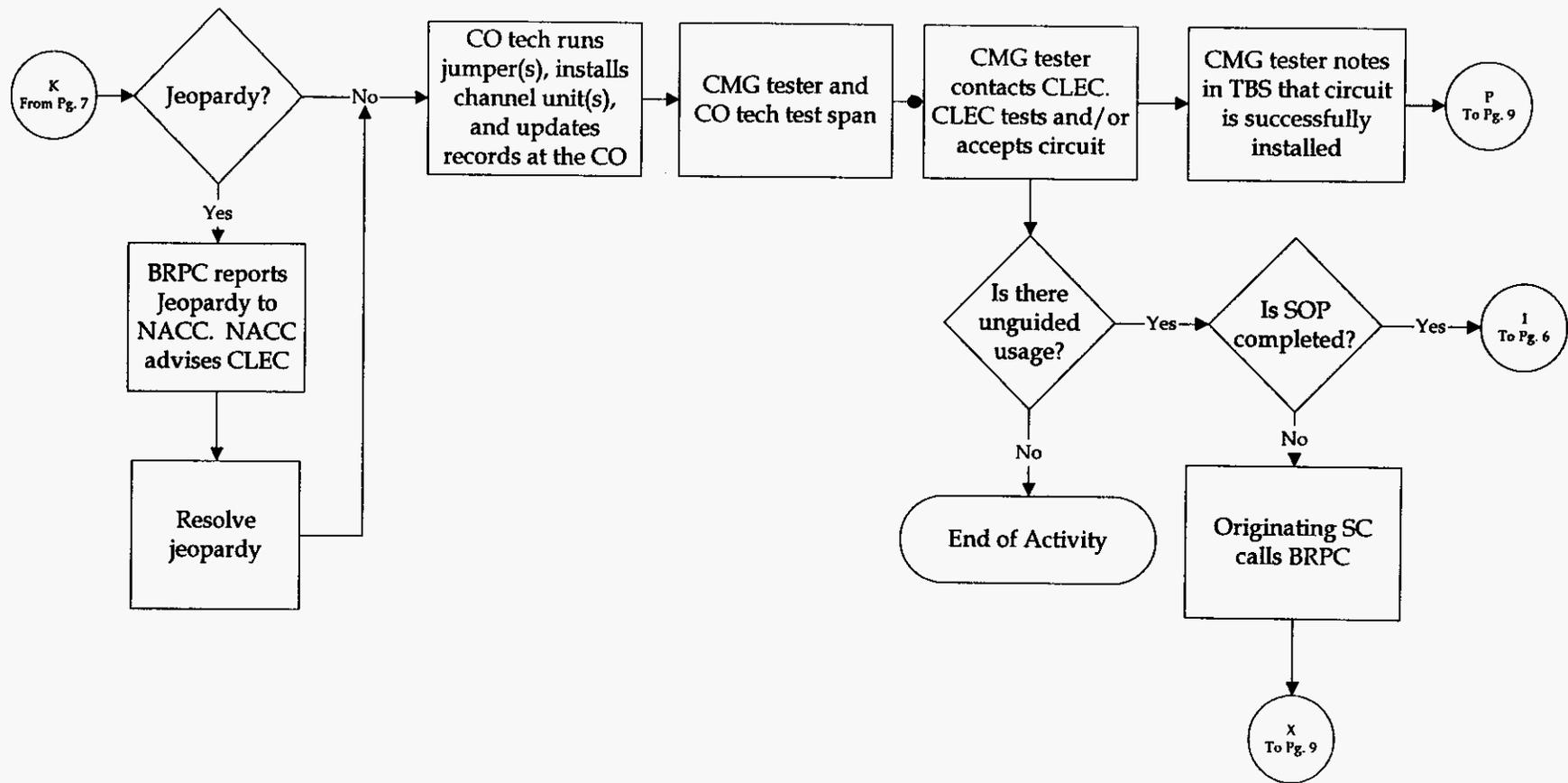
# Network Wholesale Services Trunk Ports Facilities and Trunks New Order



# Network Wholesale Services

## Trunk Ports

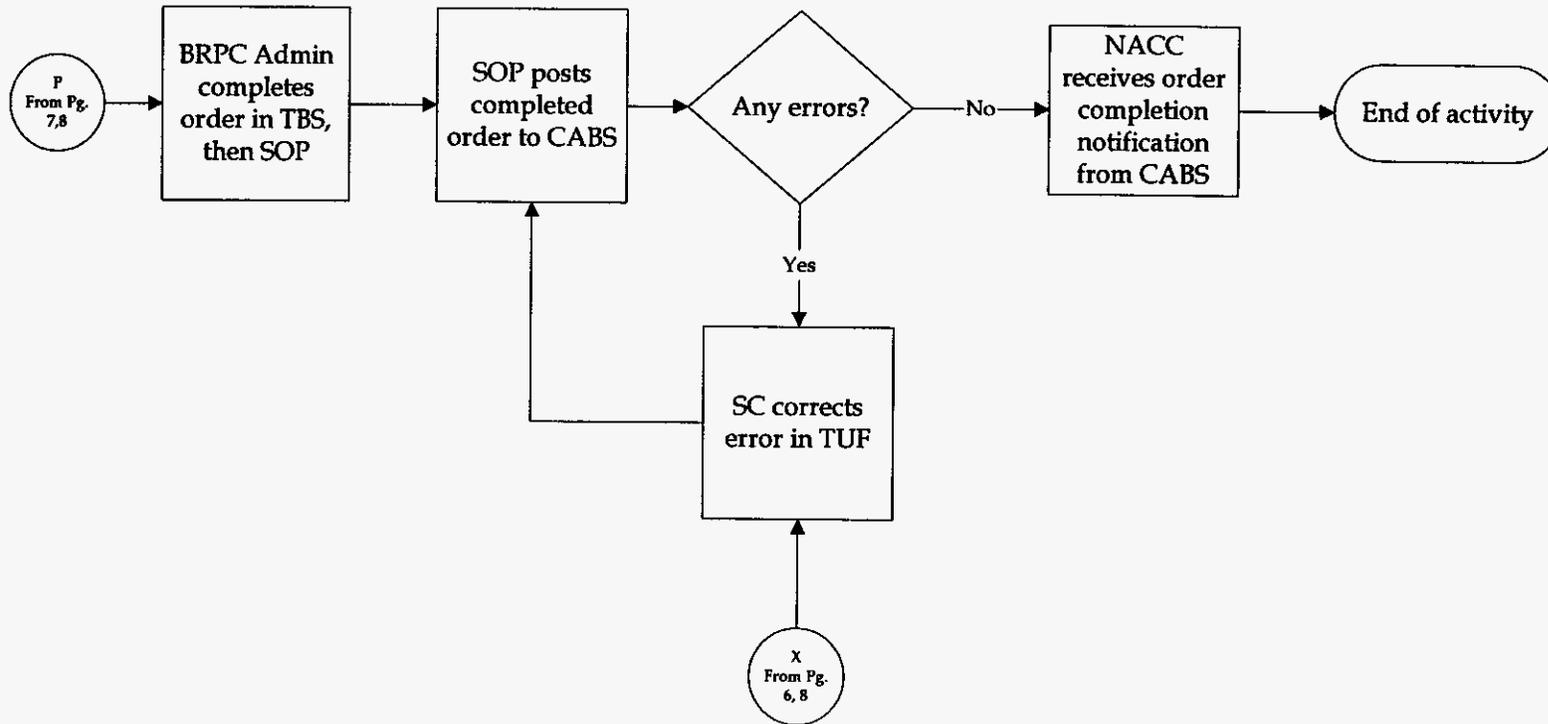
### Facilities and Trunks New Order



# Network Wholesale Services

## Trunk Ports

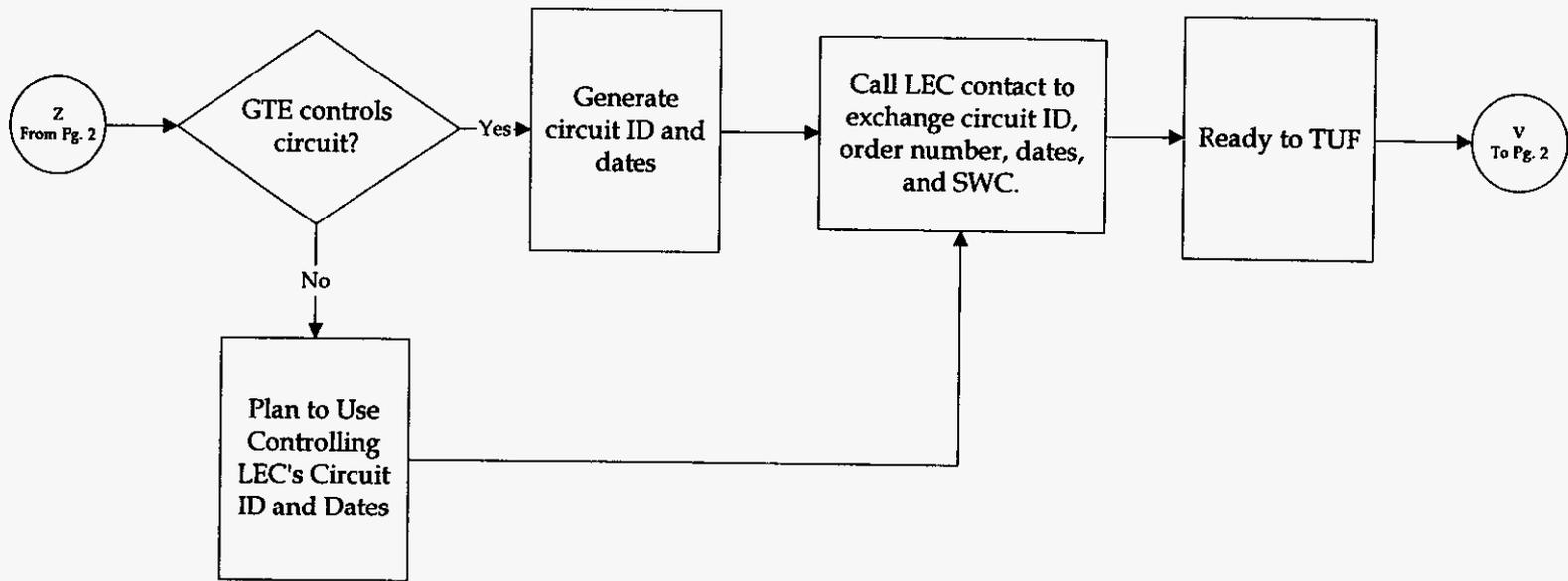
### Facilities and Trunks New Order



# Network Wholesale Services

## Trunk Ports

### Facilities and Trunks New Order



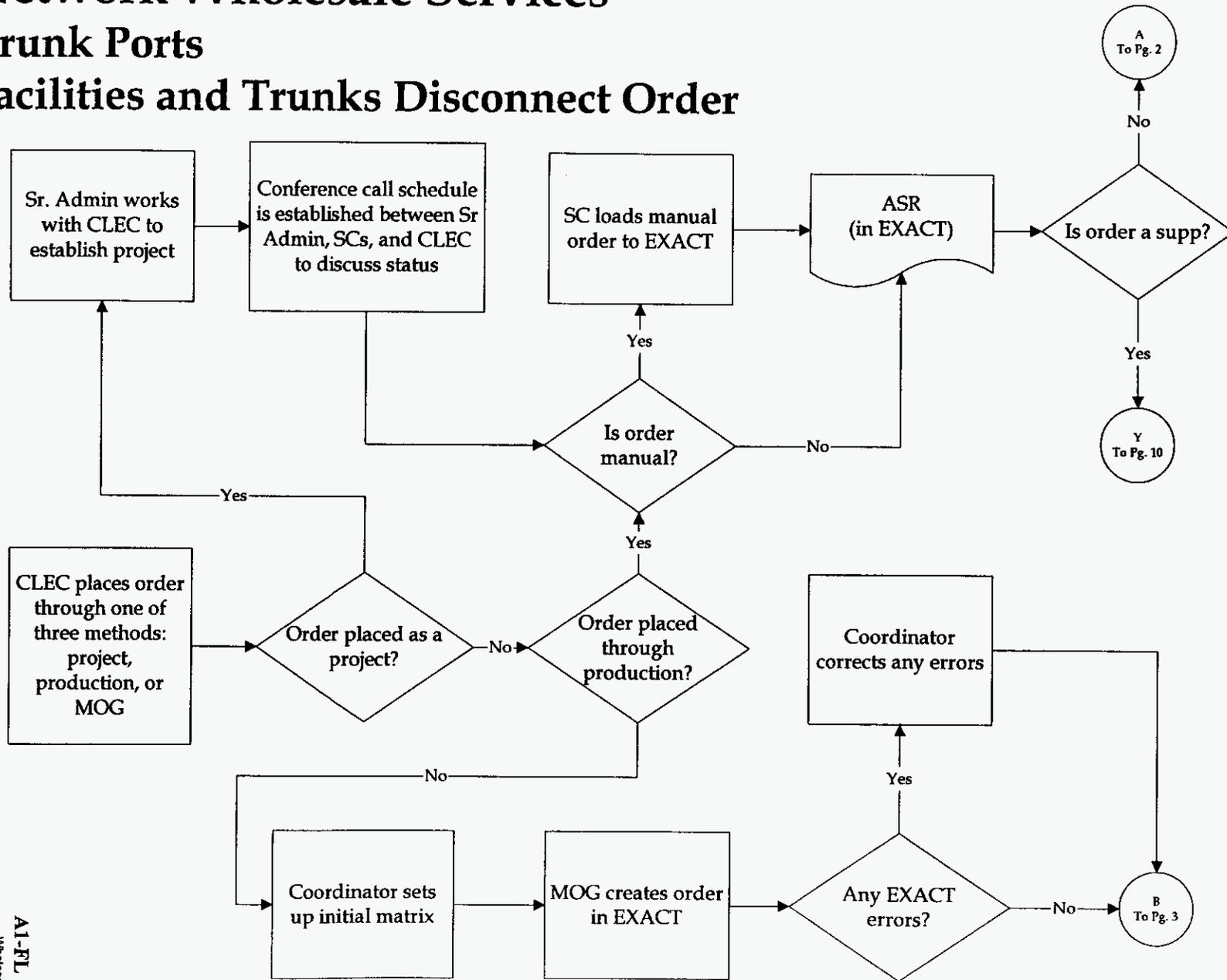
# Network Wholesale Services Trunk Ports Facilities and Trunks New Order



# Network Wholesale Services

## Trunk Ports

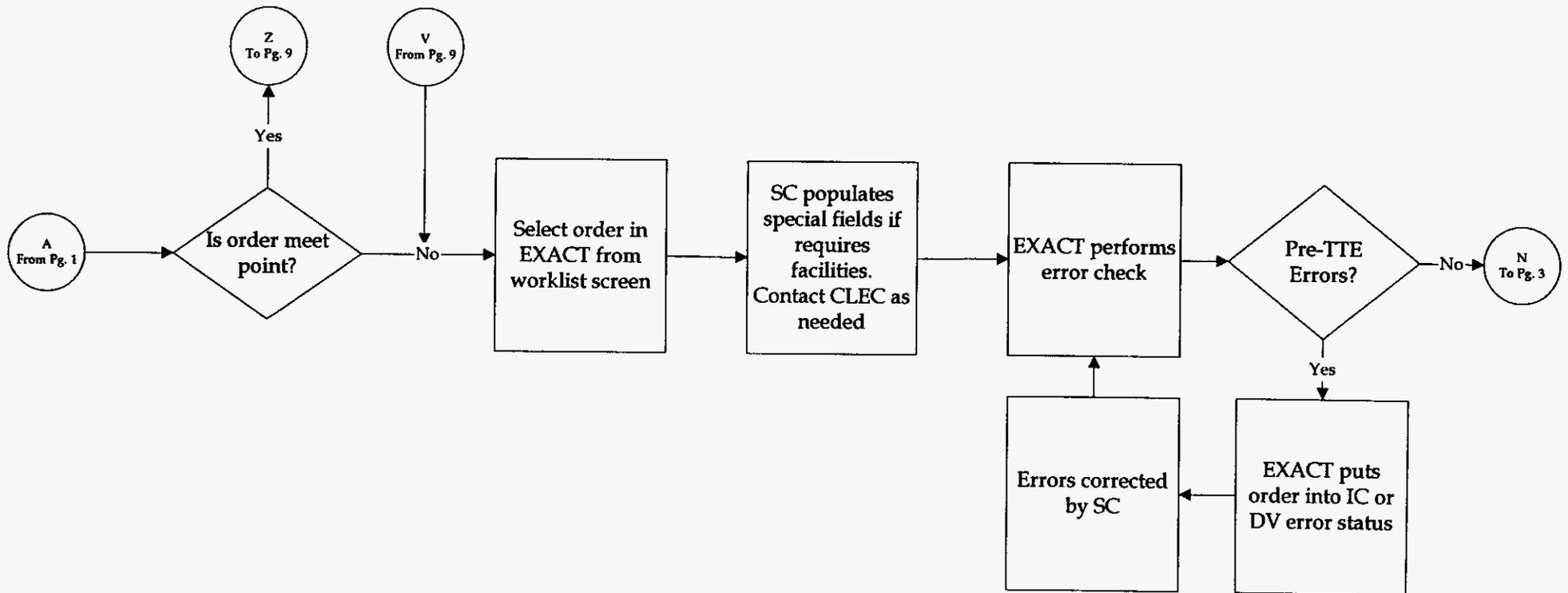
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

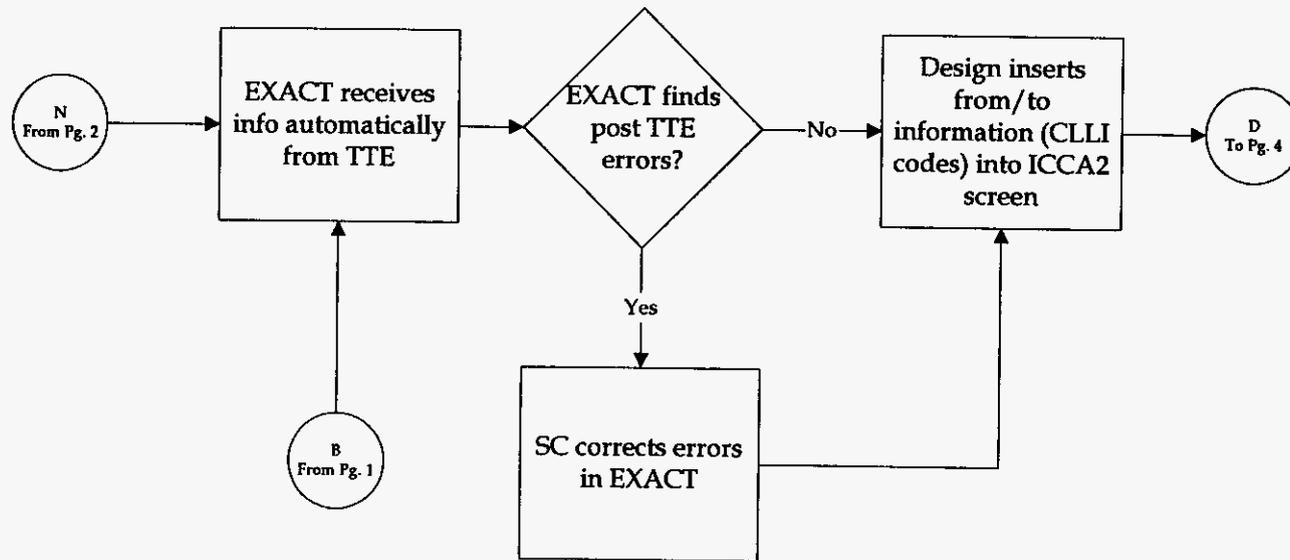
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

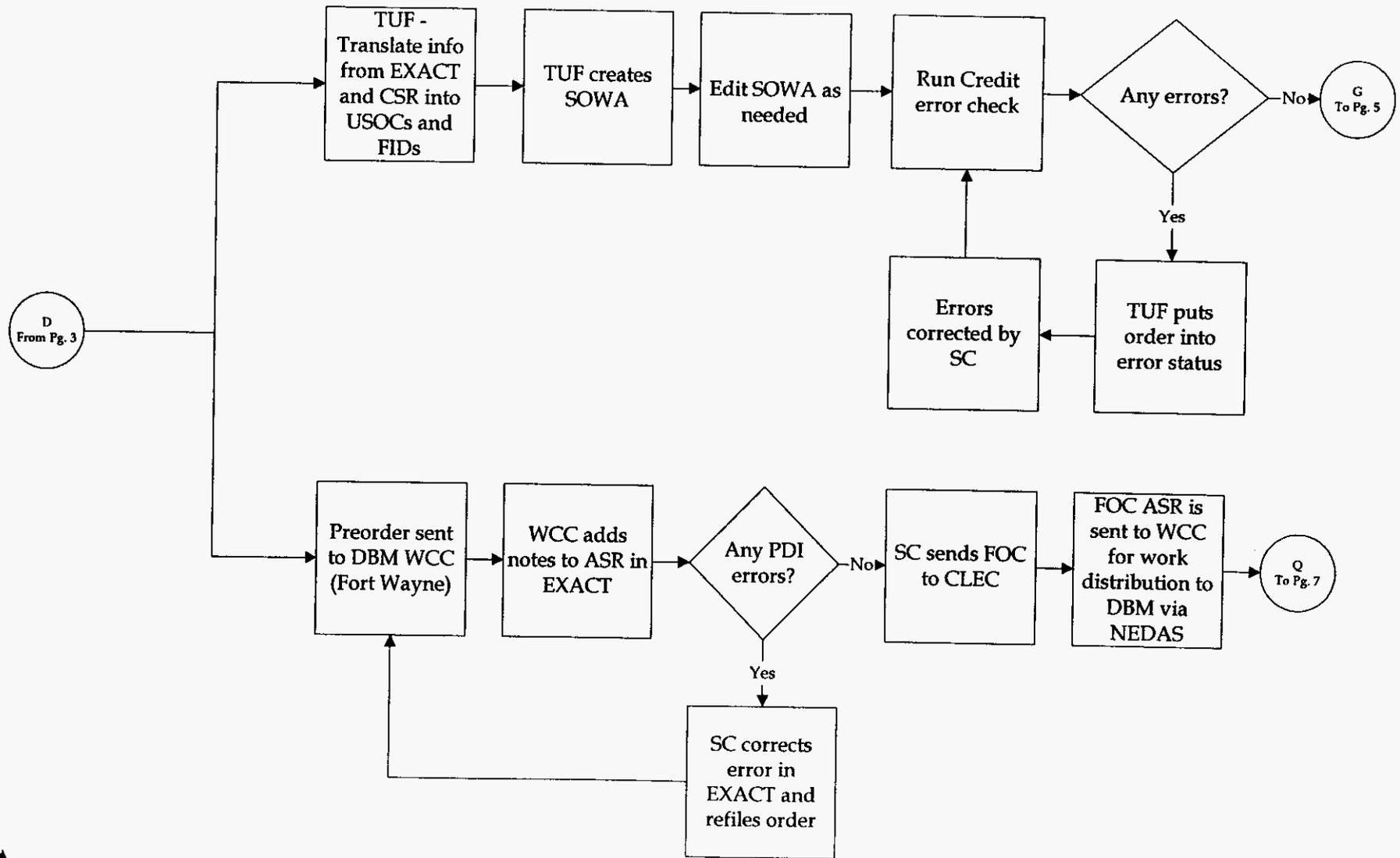
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

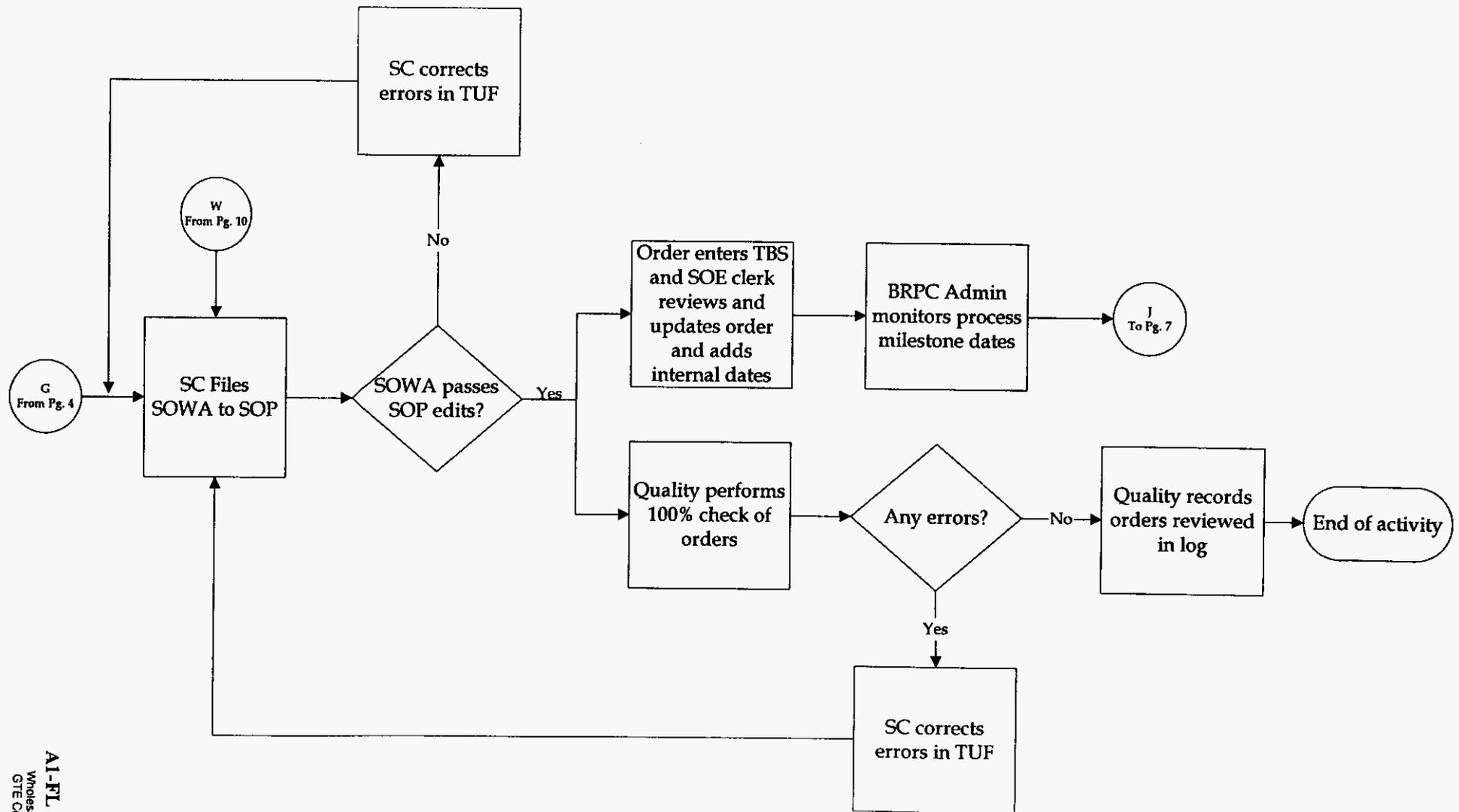
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

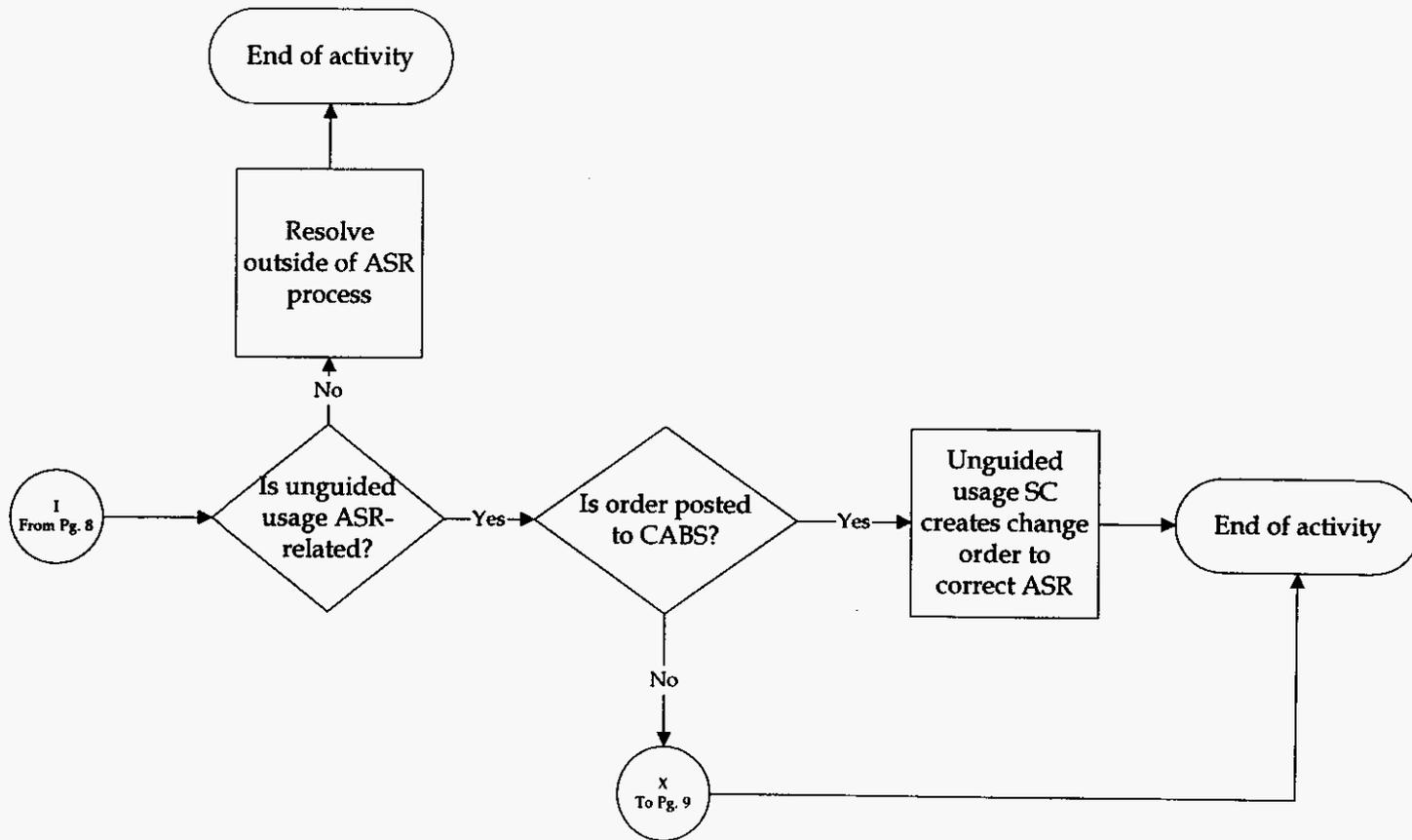
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

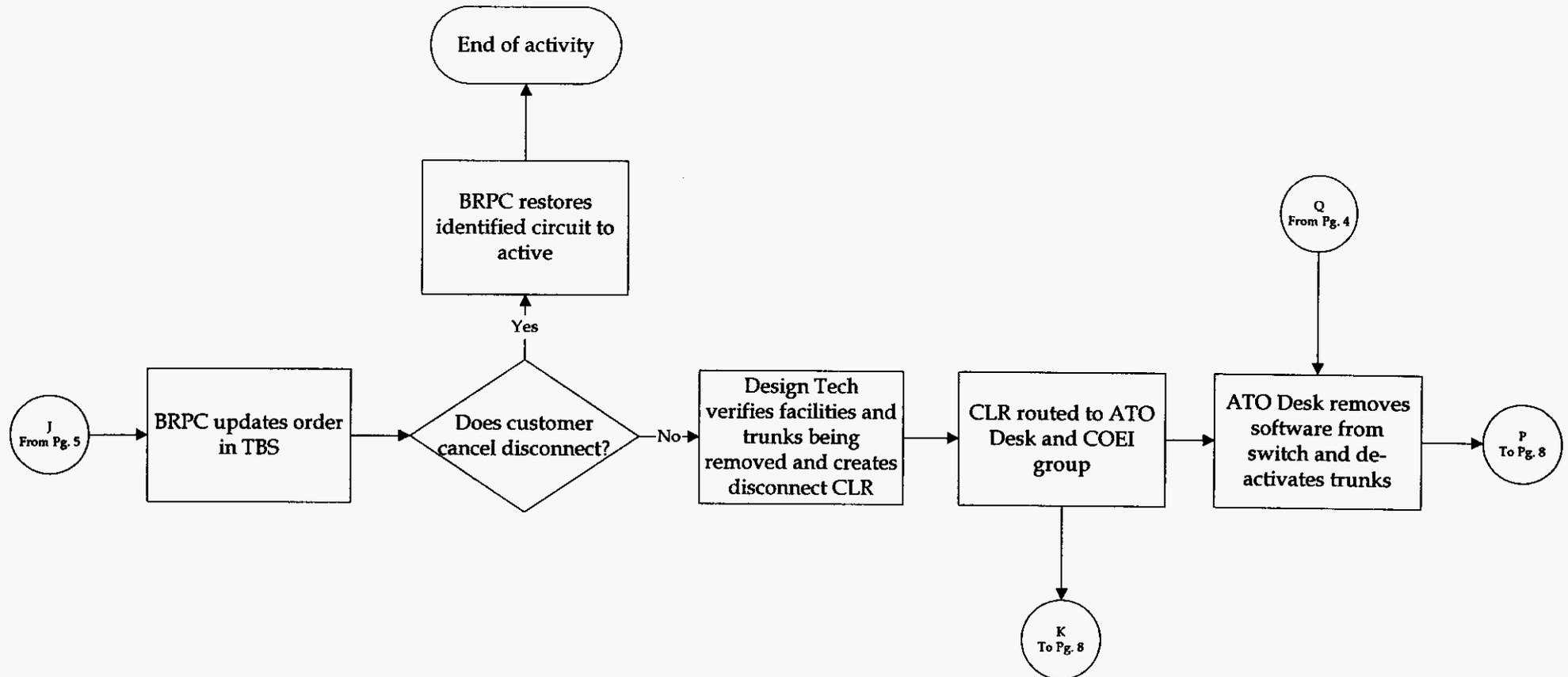
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

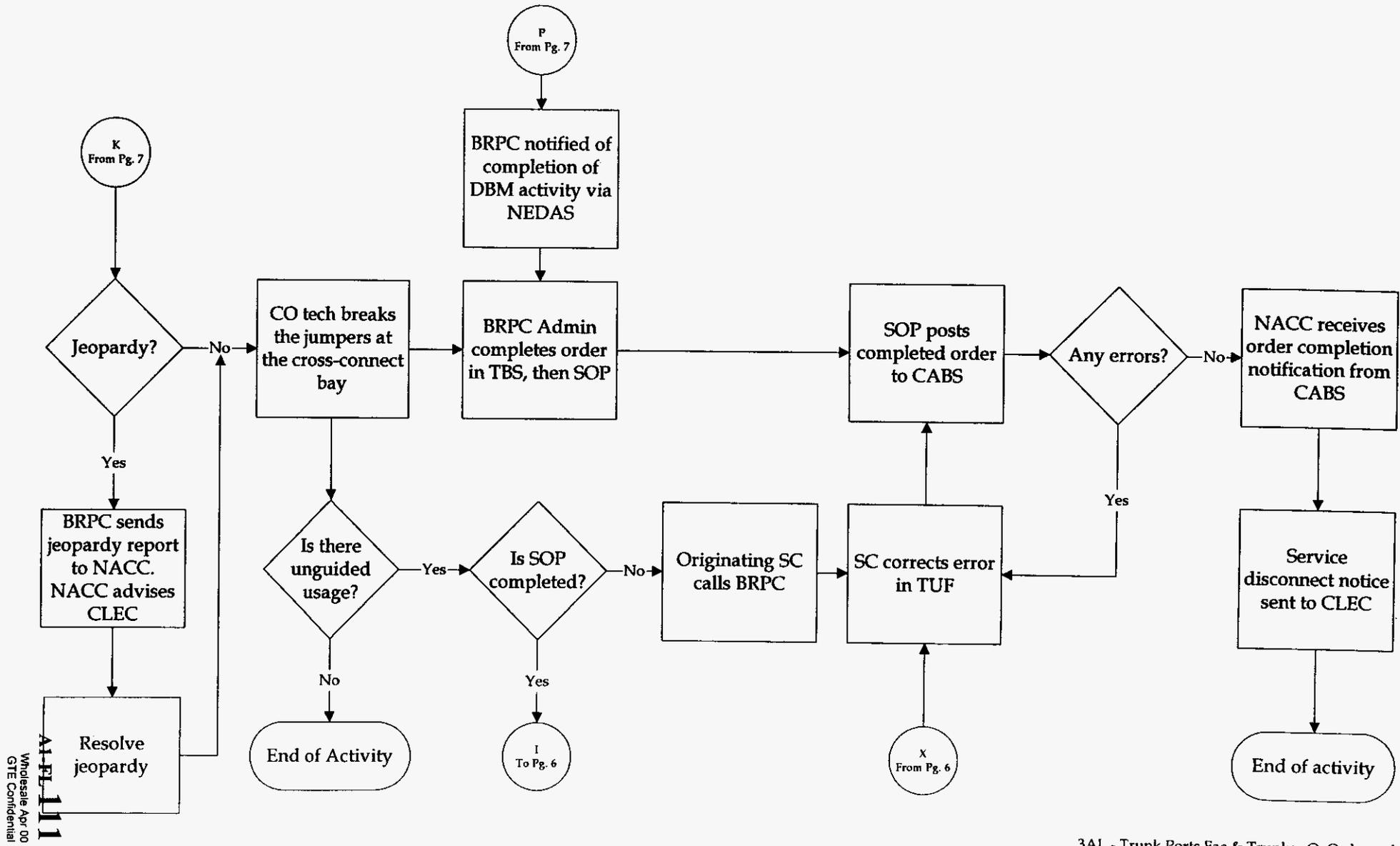
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

### Facilities and Trunks Disconnect Order

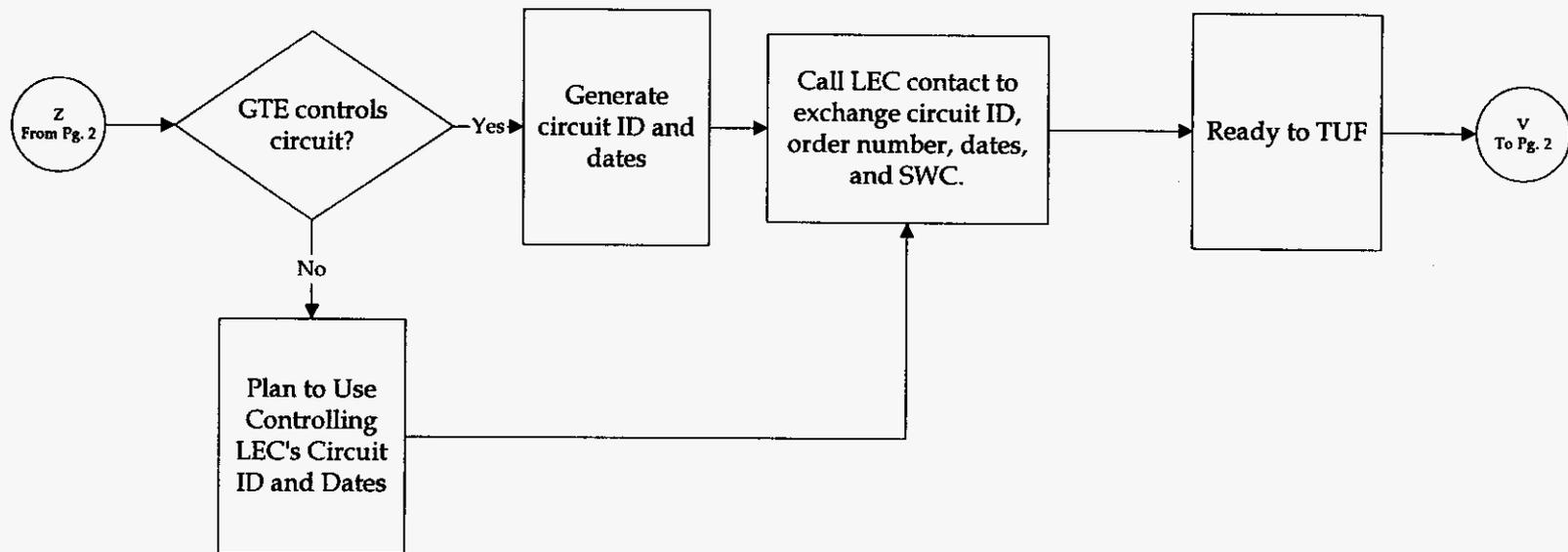


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# Network Wholesale Services

## Trunk Ports

### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

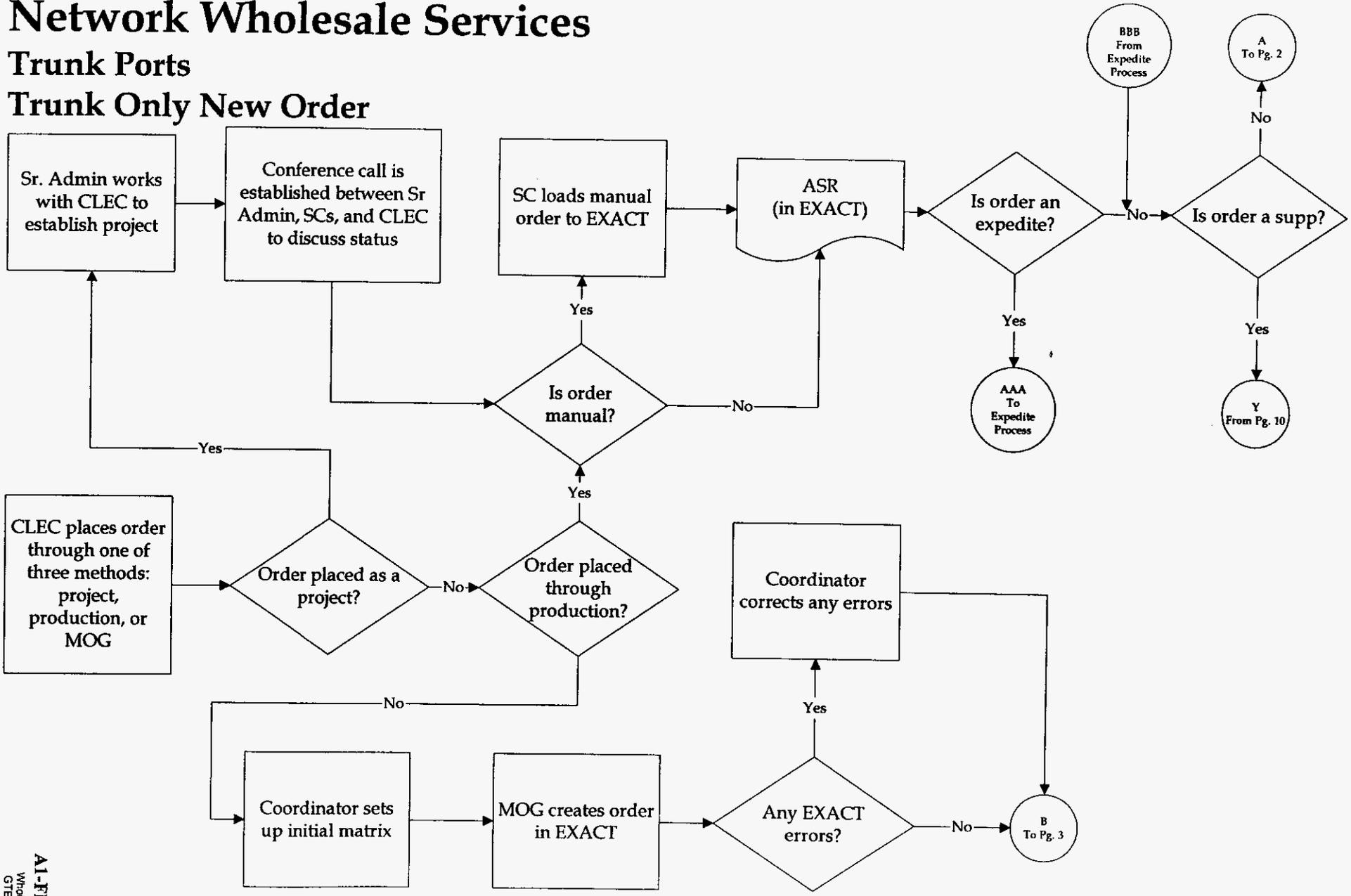
### Facilities and Trunks Disconnect Order



# Network Wholesale Services

## Trunk Ports

### Trunk Only New Order

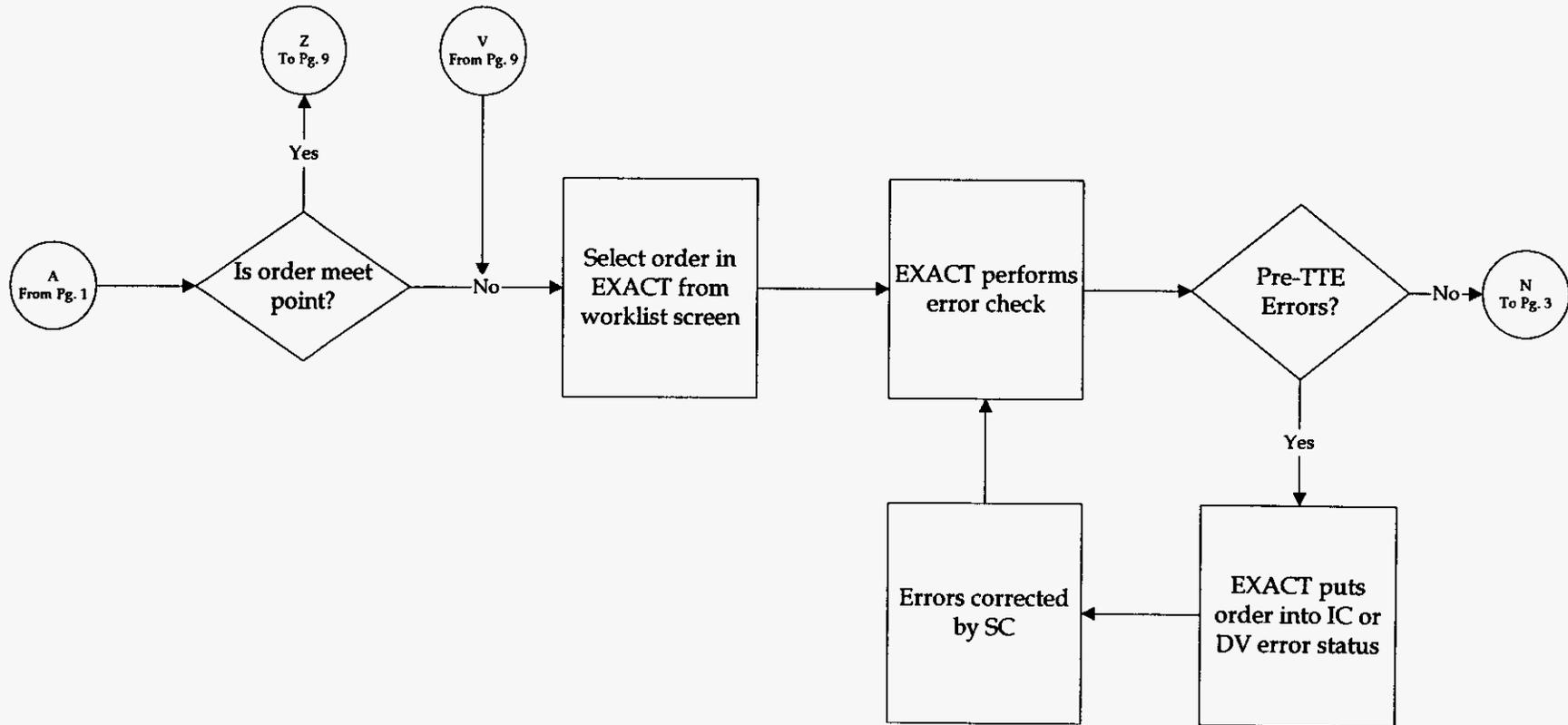


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# Network Wholesale Services

## Trunk Ports

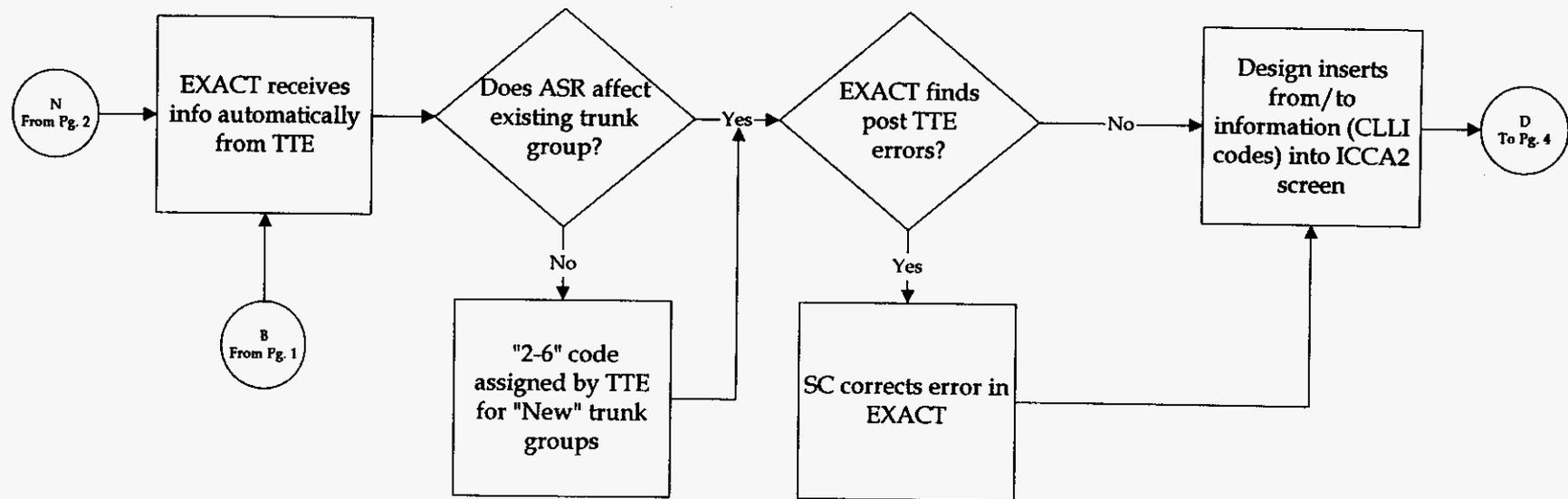
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

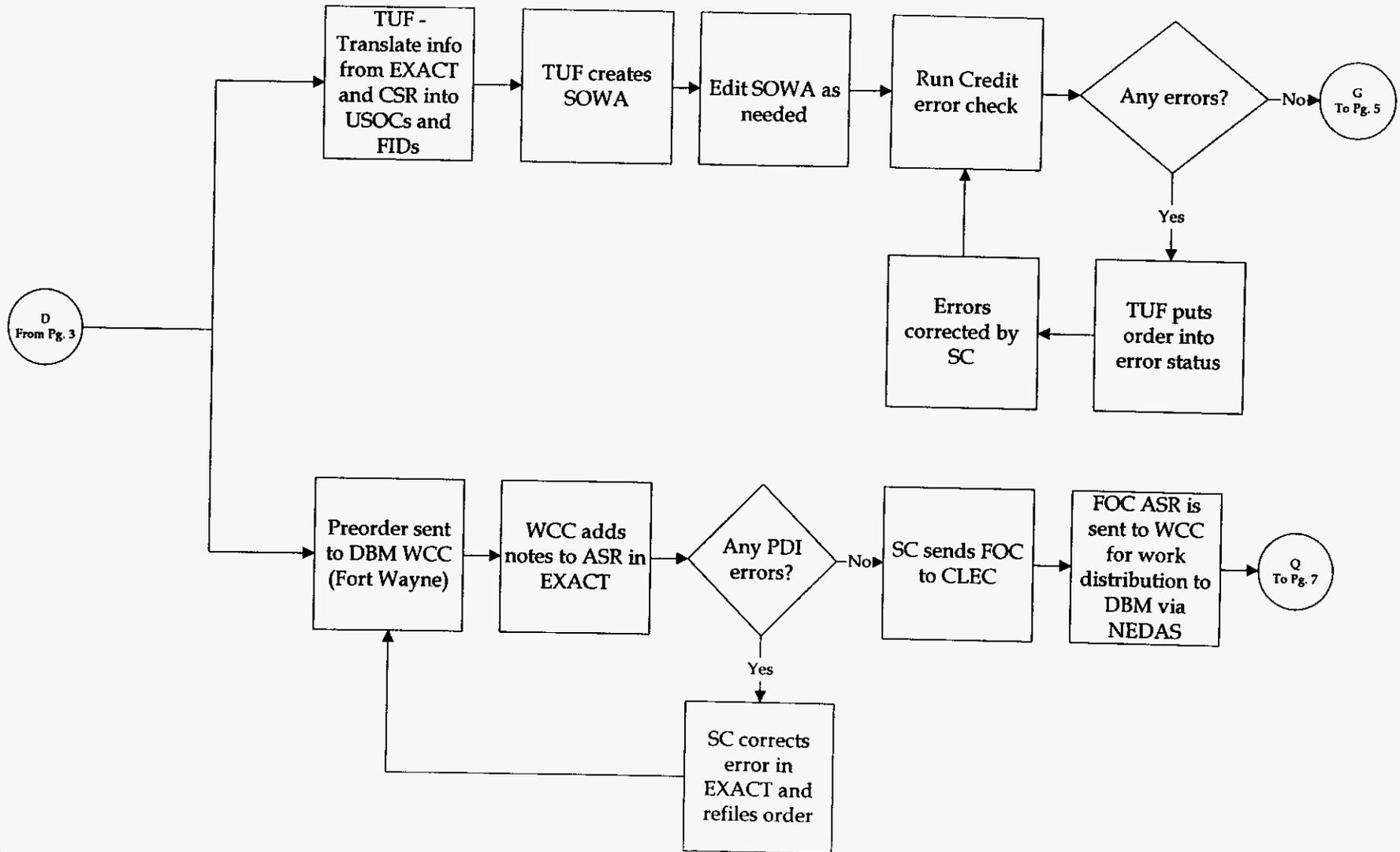
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

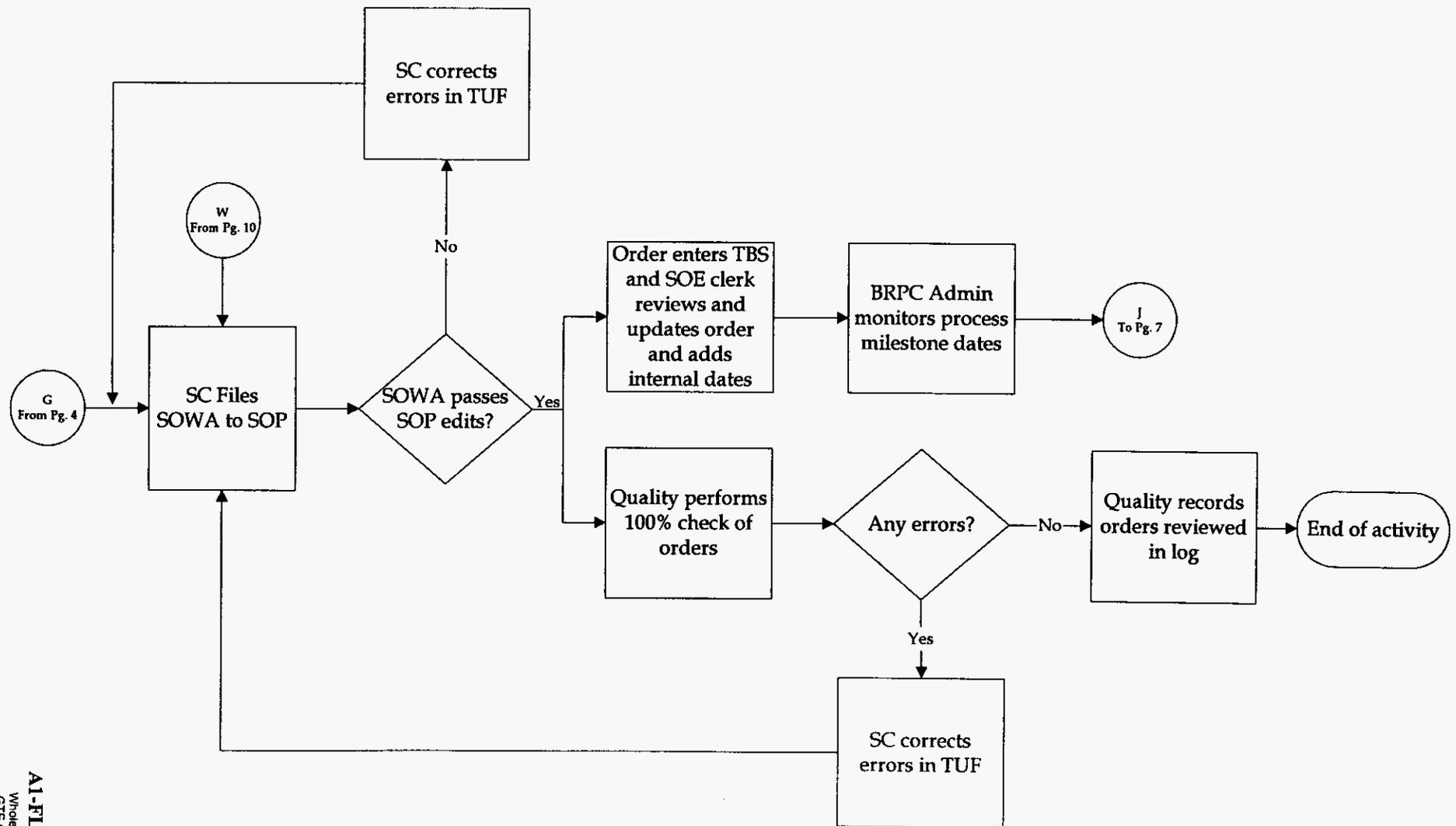
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

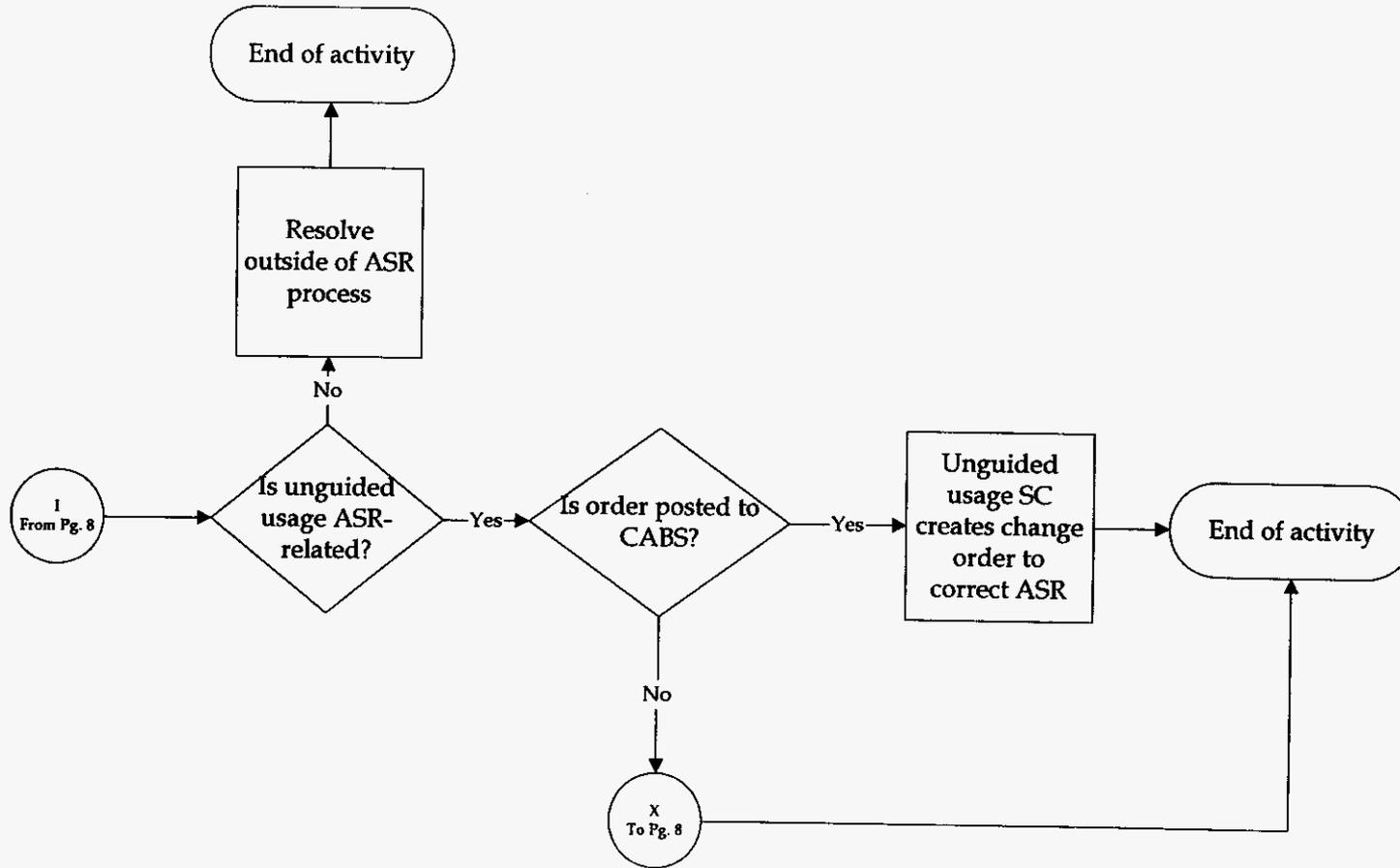
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

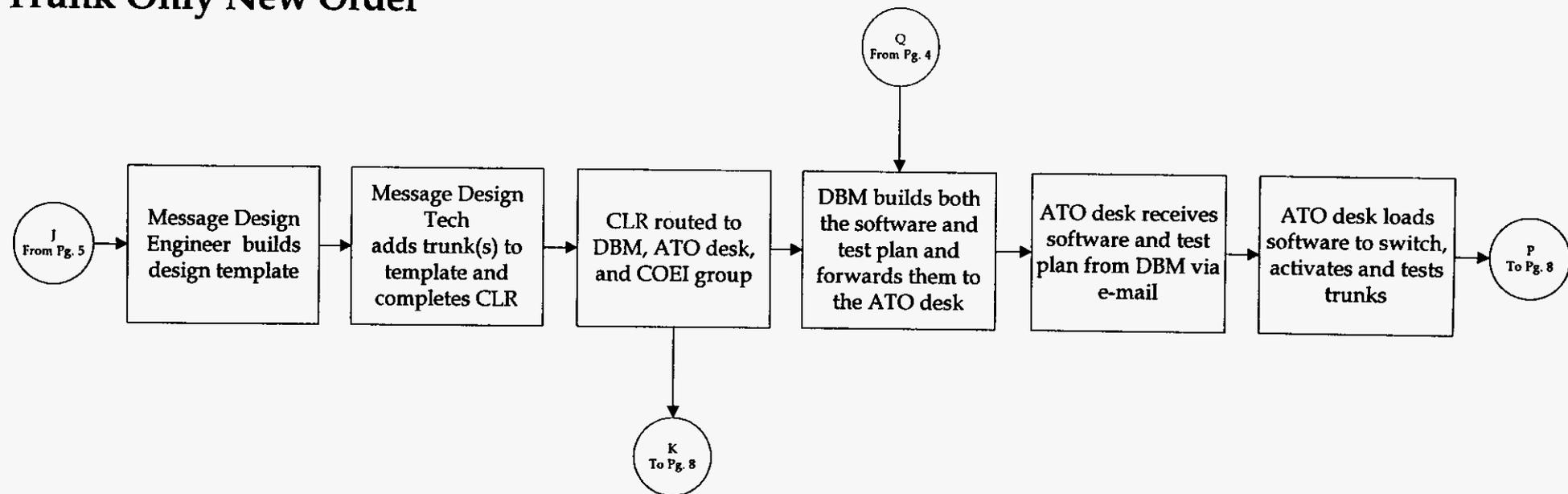
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

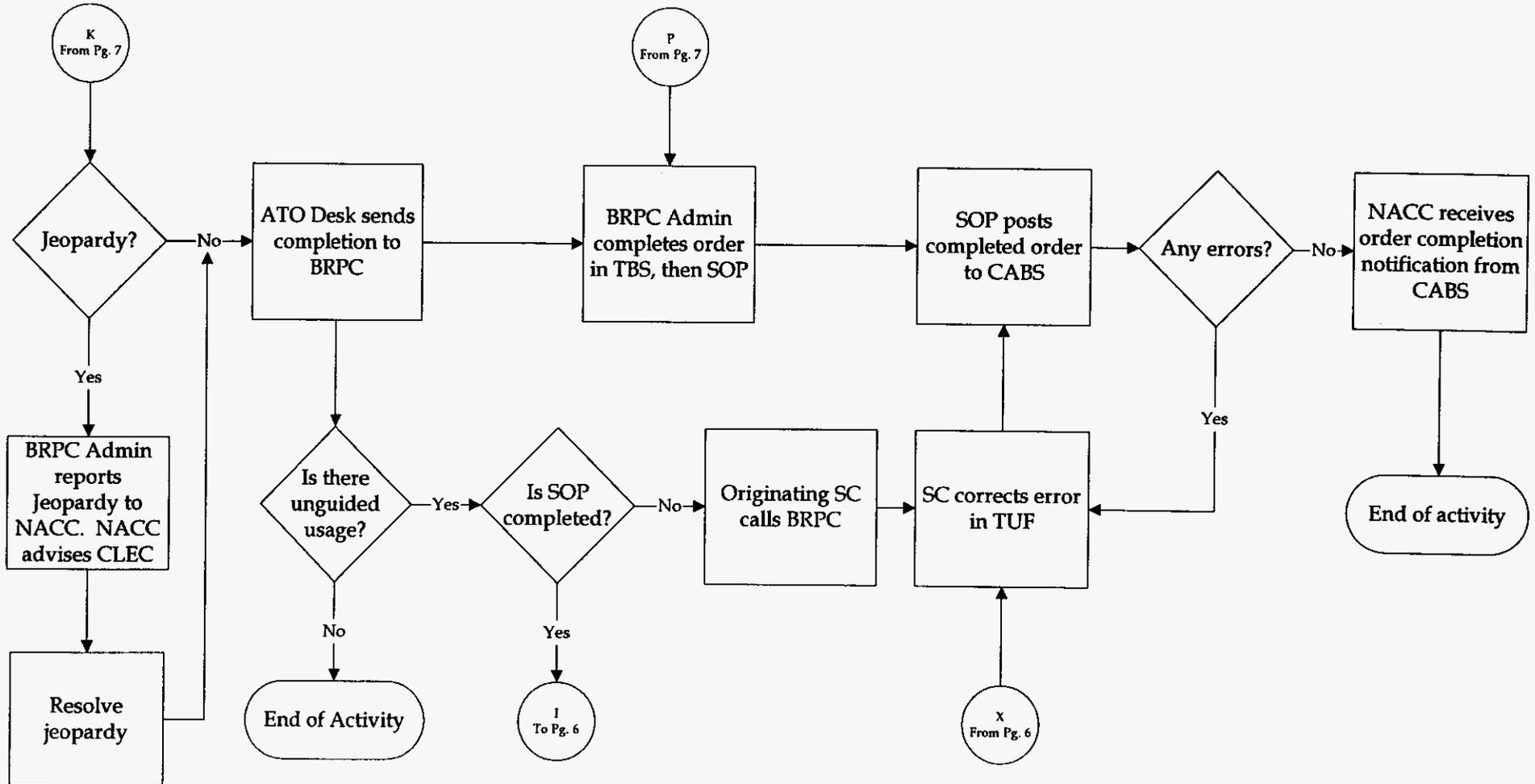
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

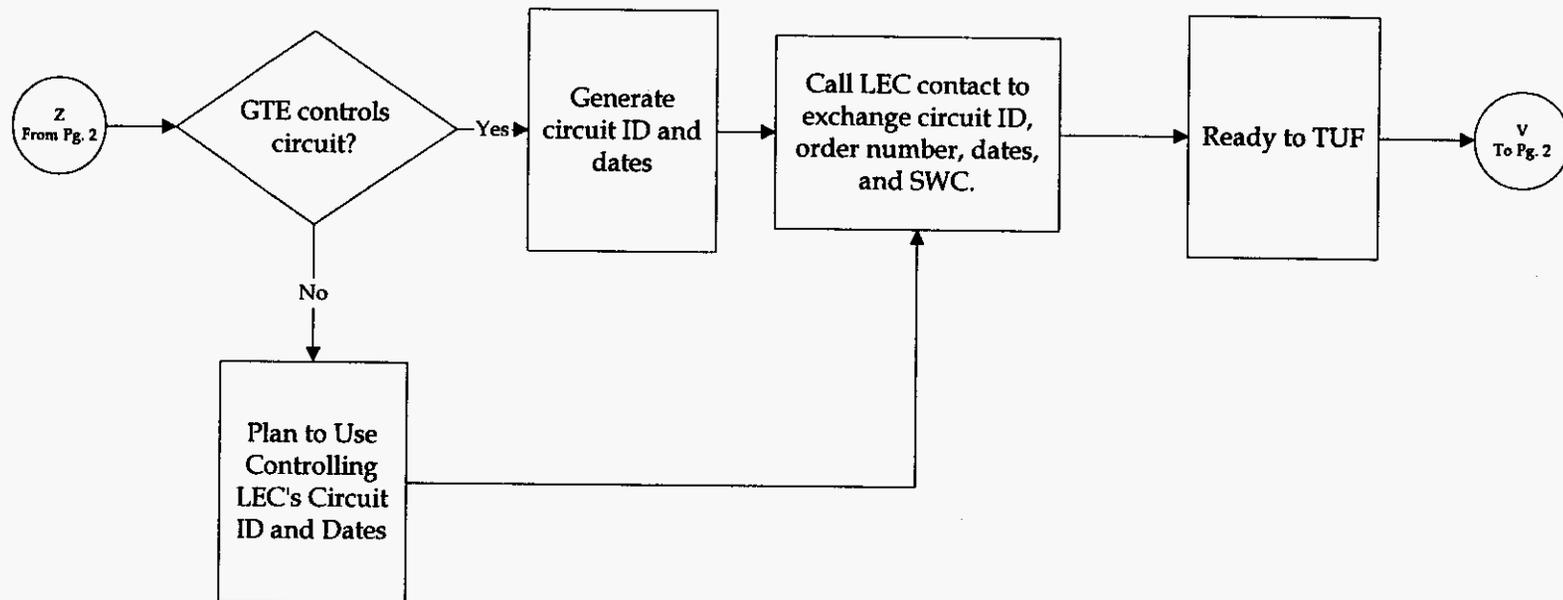
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

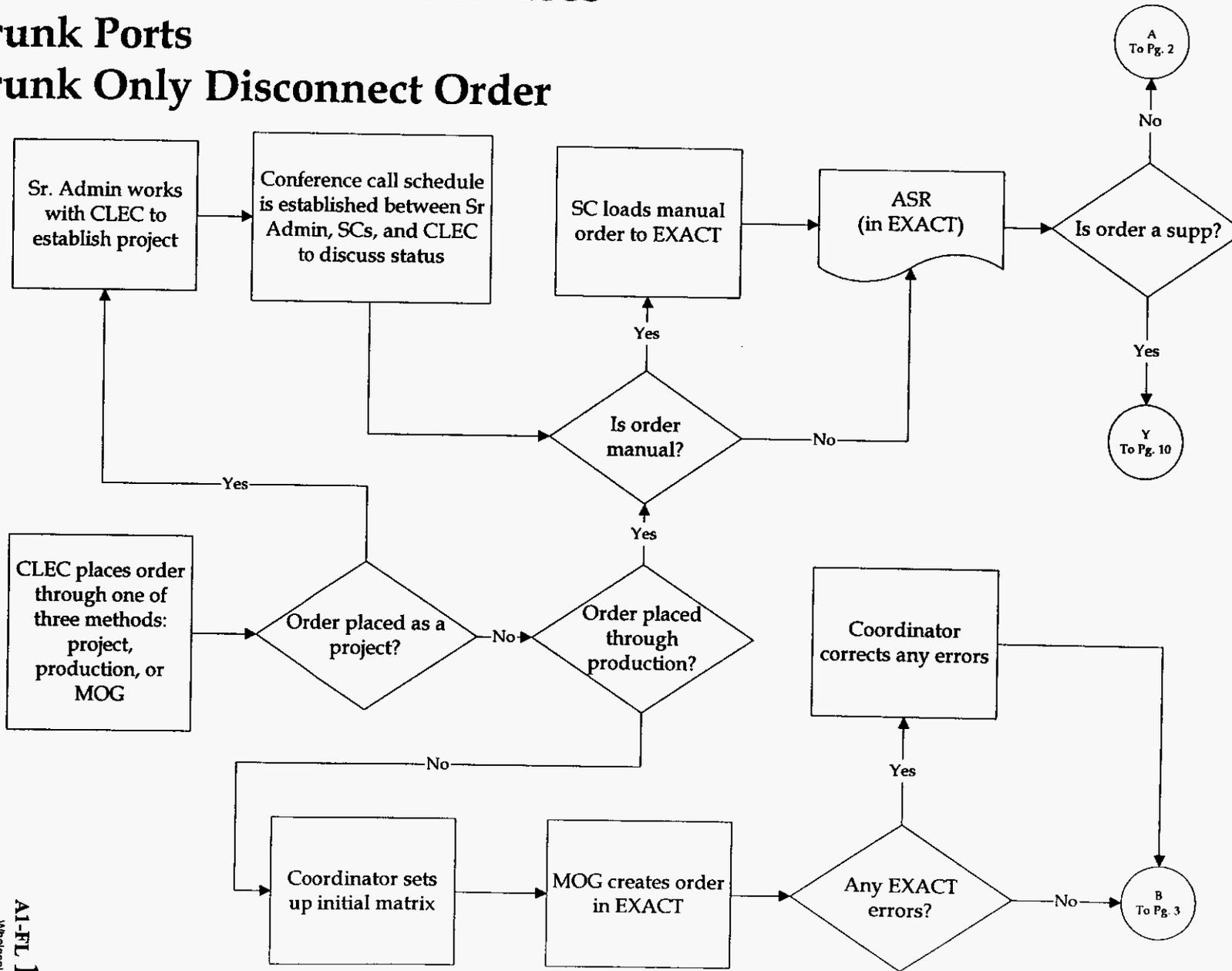
### Trunk Only New Order



# Network Wholesale Services

## Trunk Ports

### Trunk Only Disconnect Order

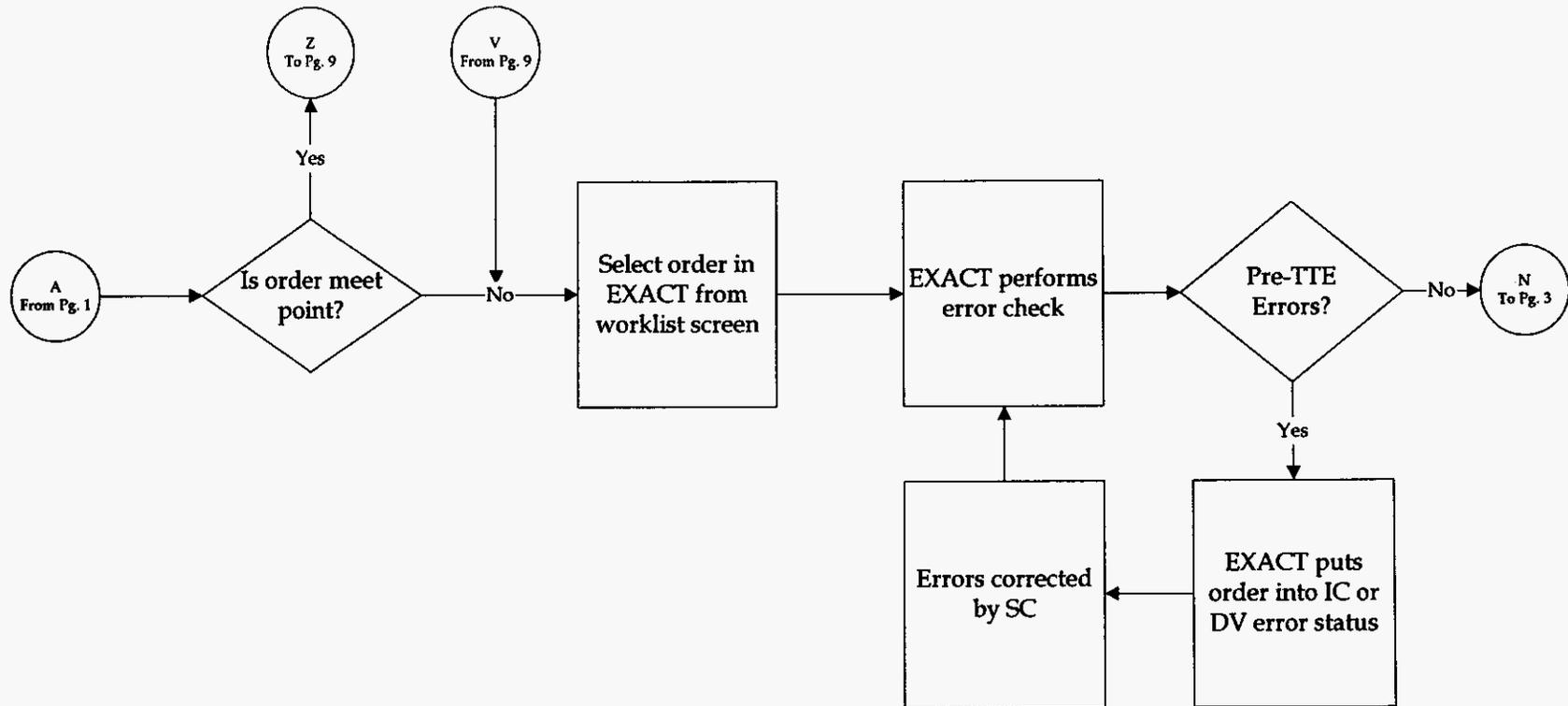


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# Network Wholesale Services

## Trunk Ports

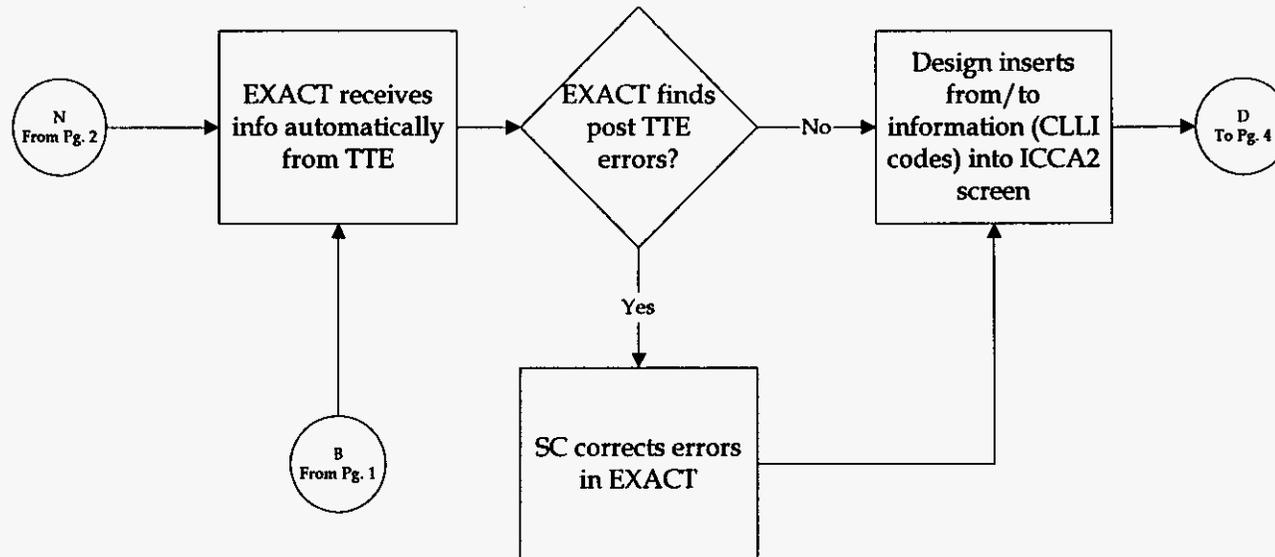
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

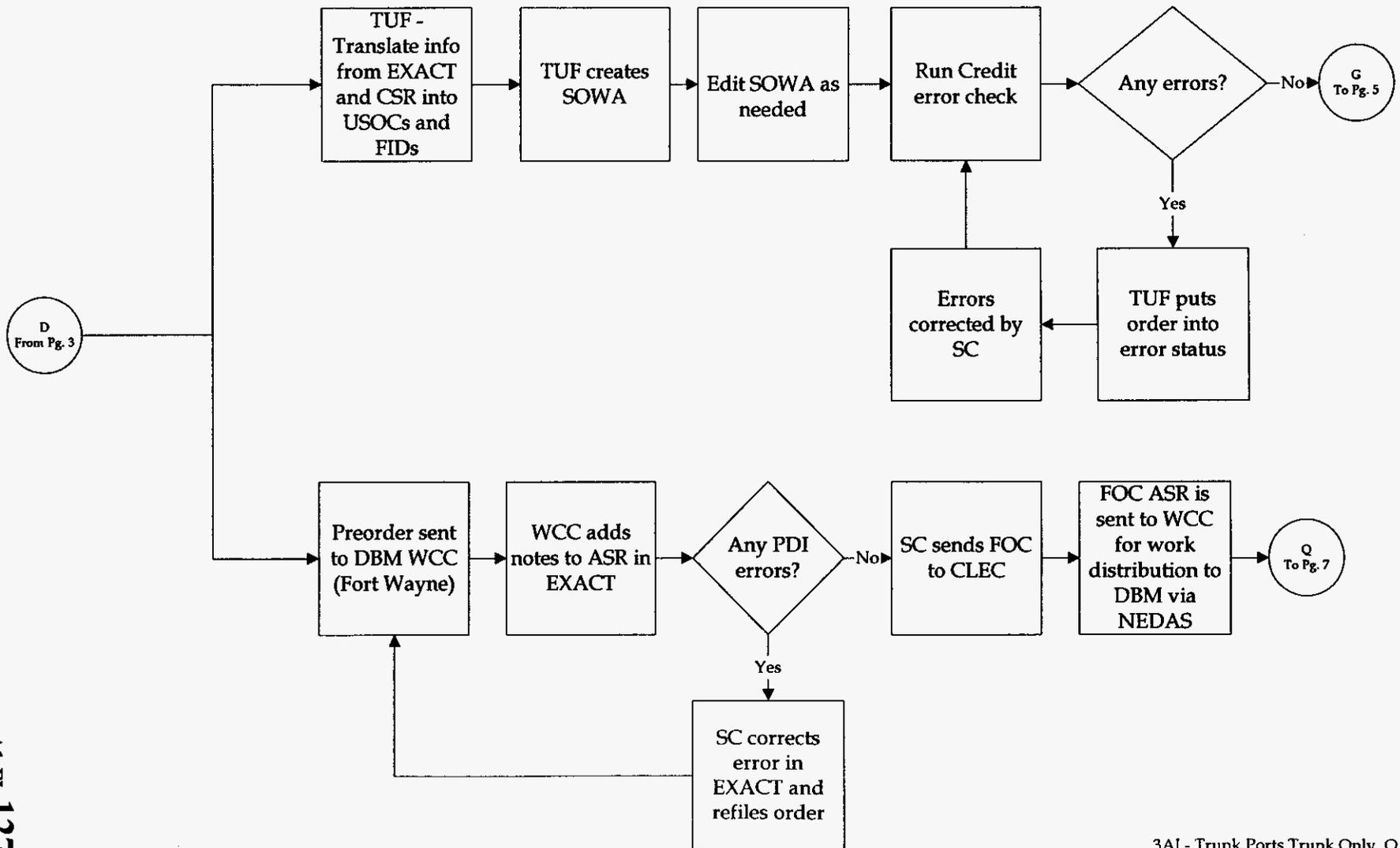
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

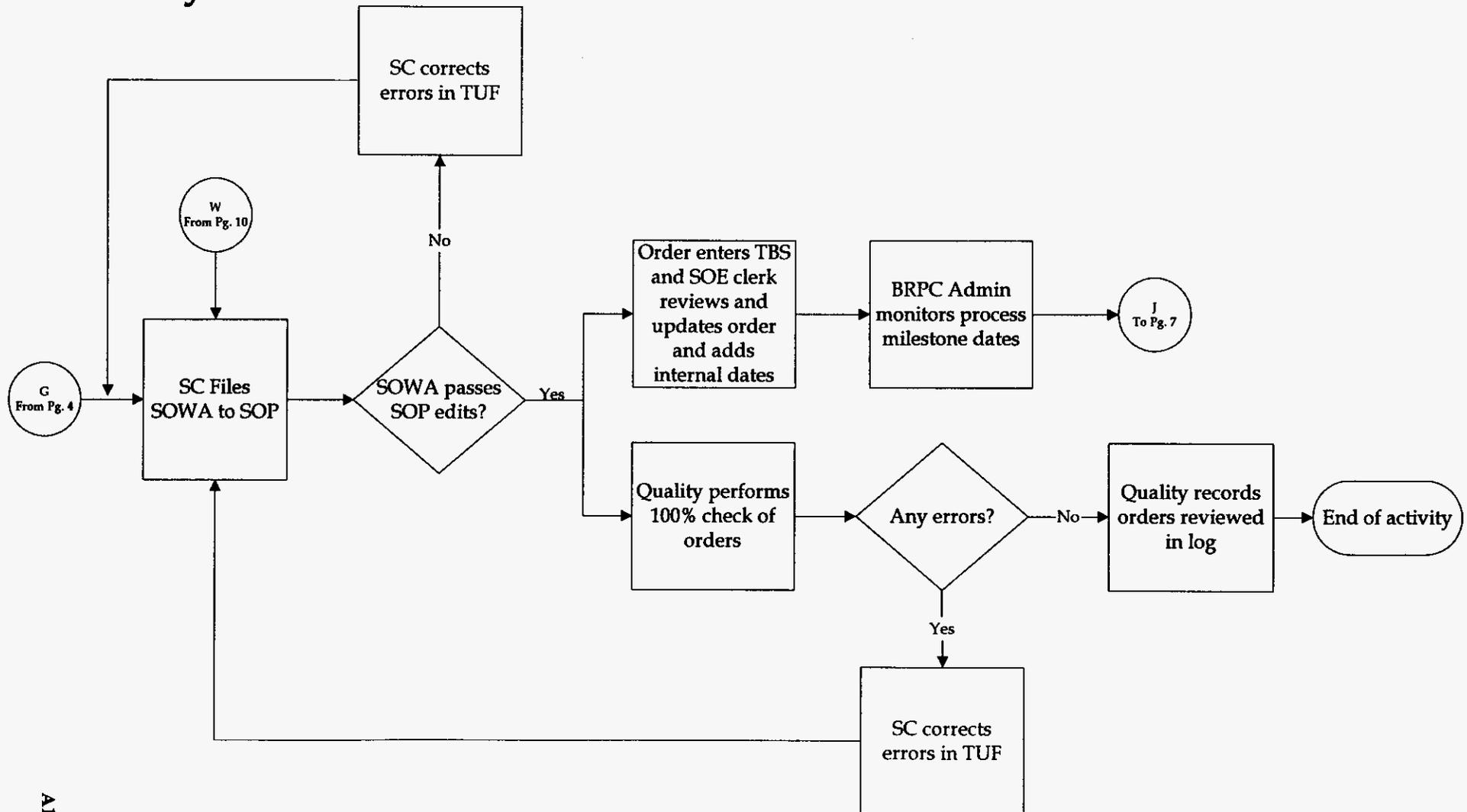
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

### Trunk Only Disconnect Order

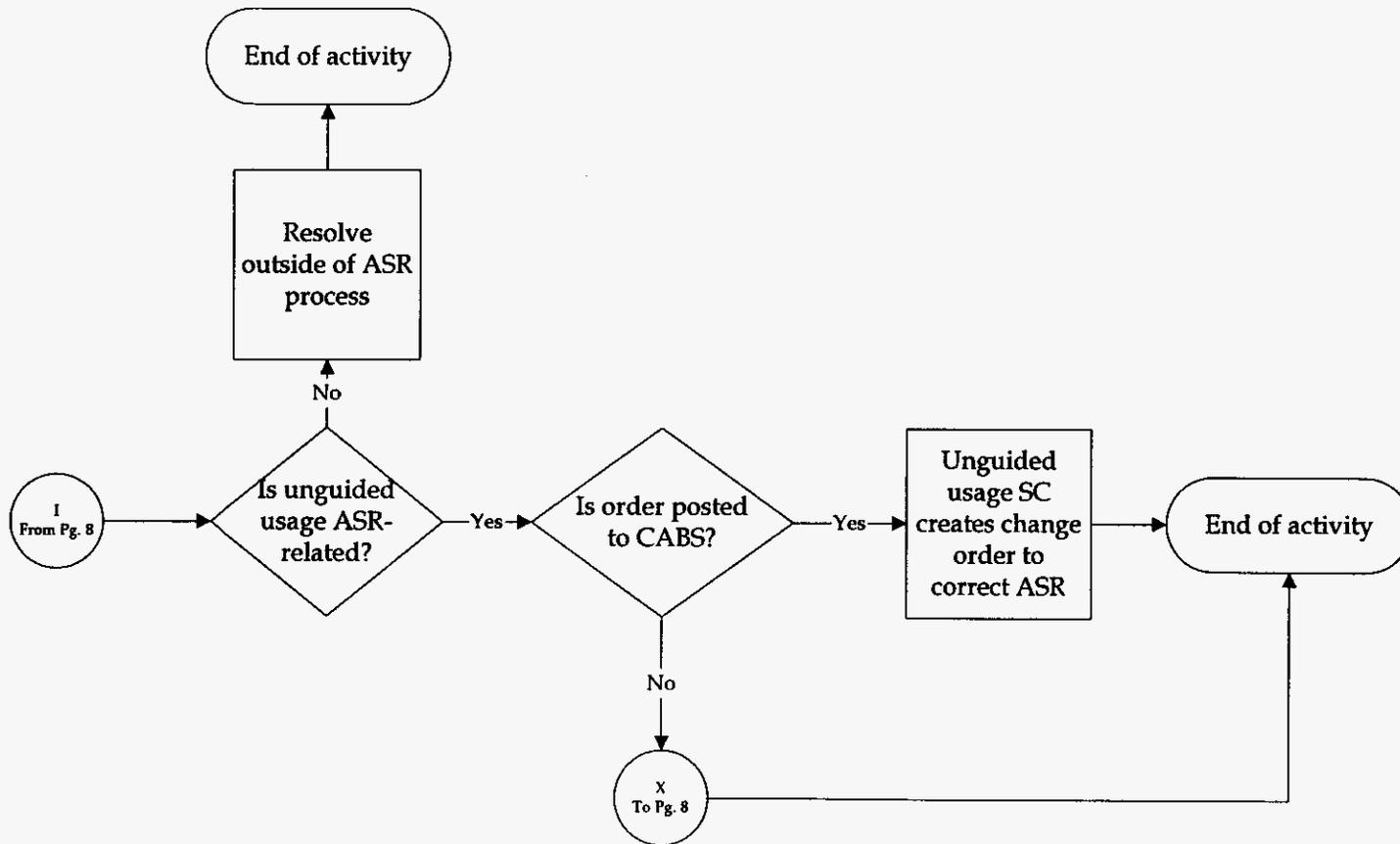


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 Wholesale Apr 00  
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# Network Wholesale Services

## Trunk Ports

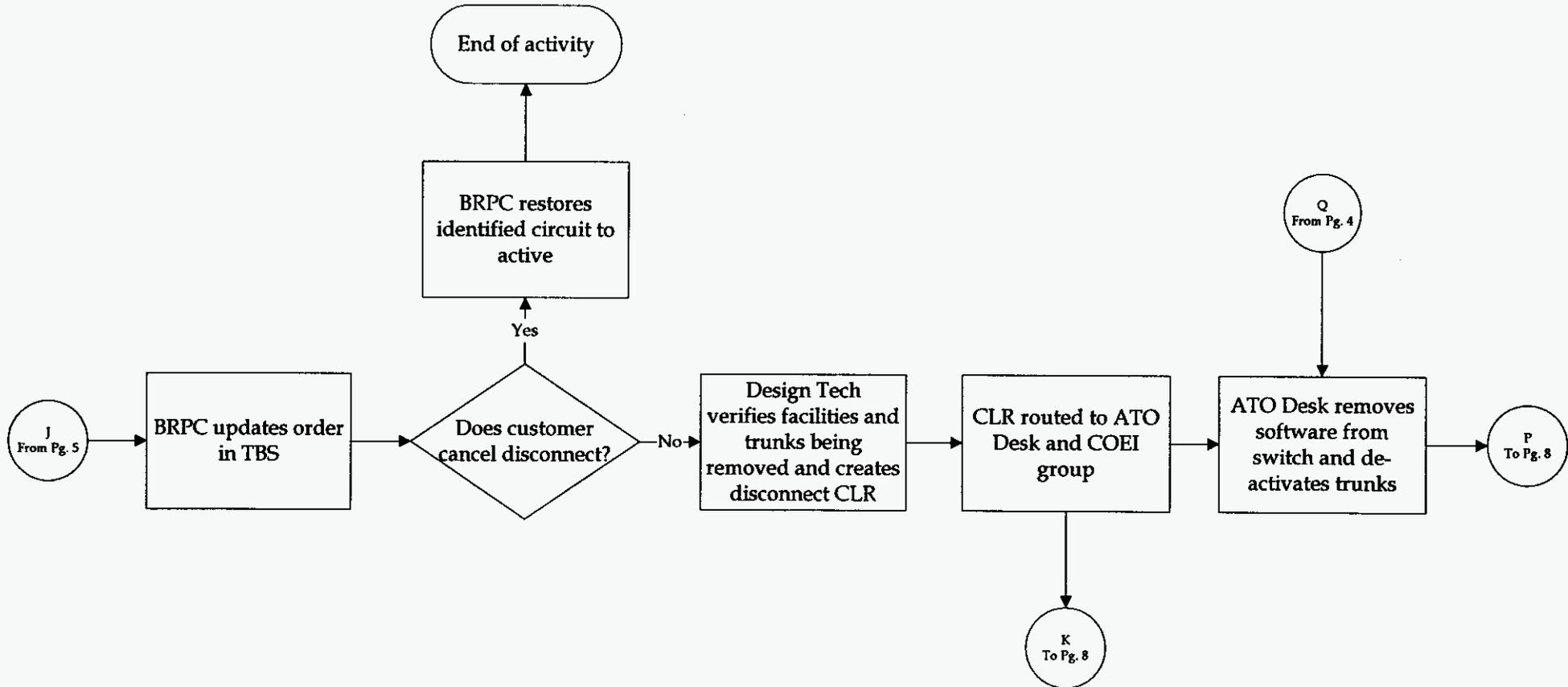
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

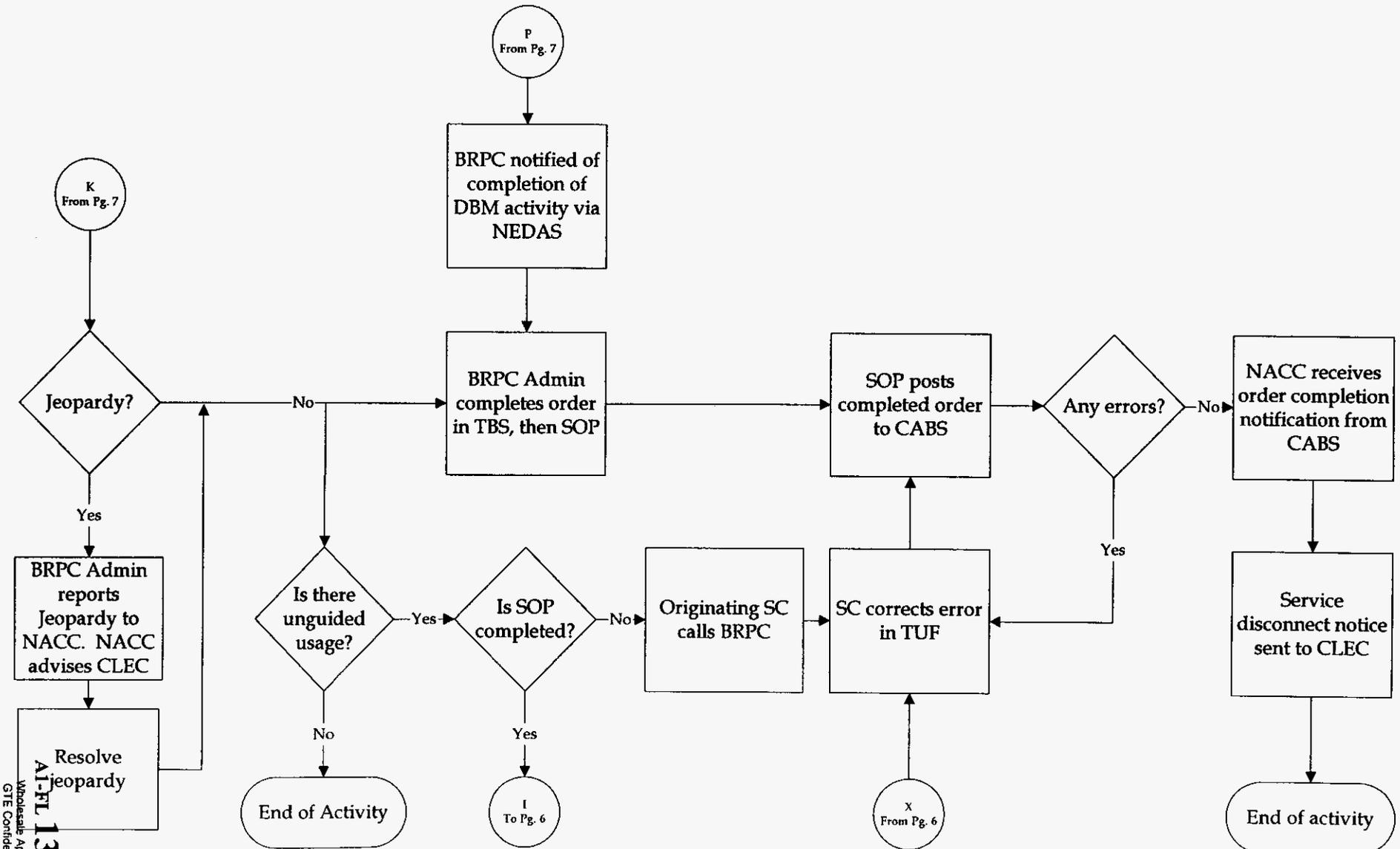
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

### Trunk Only Disconnect Order

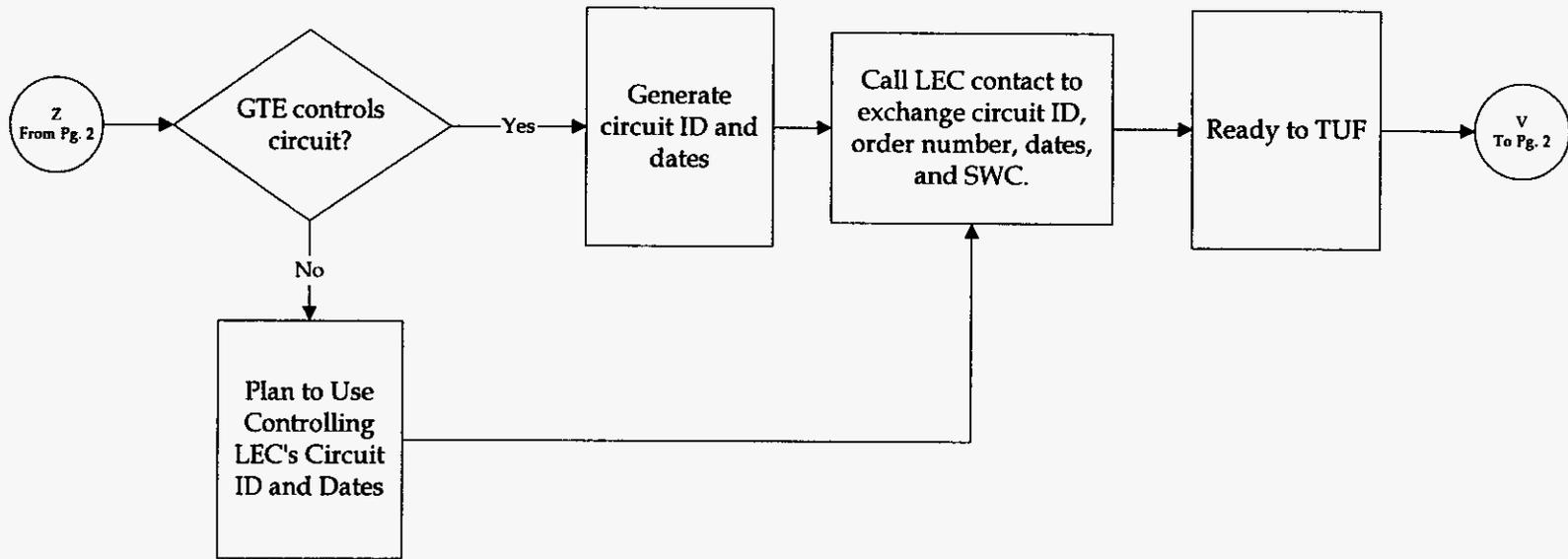


Wholesale Apr 00  
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AT-FL 131

# Network Wholesale Services

## Trunk Ports

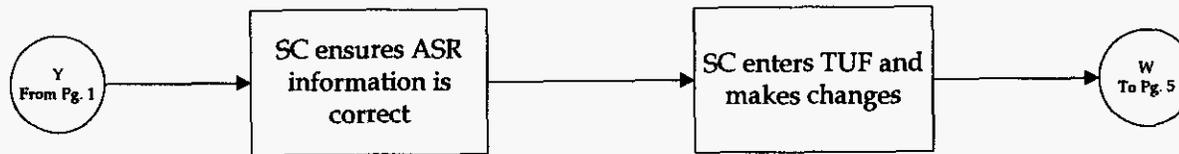
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

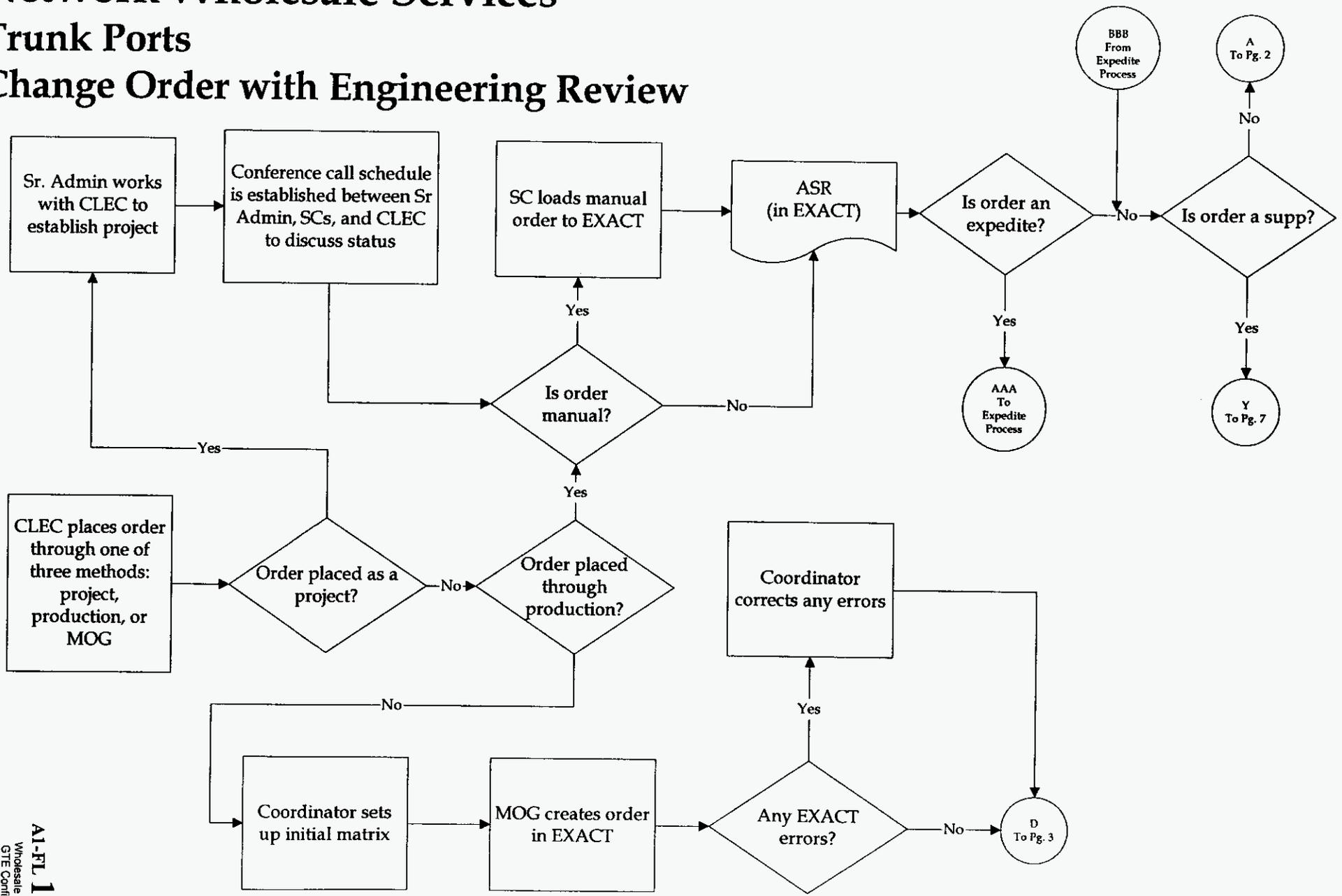
### Trunk Only Disconnect Order



# Network Wholesale Services

## Trunk Ports

### Change Order with Engineering Review

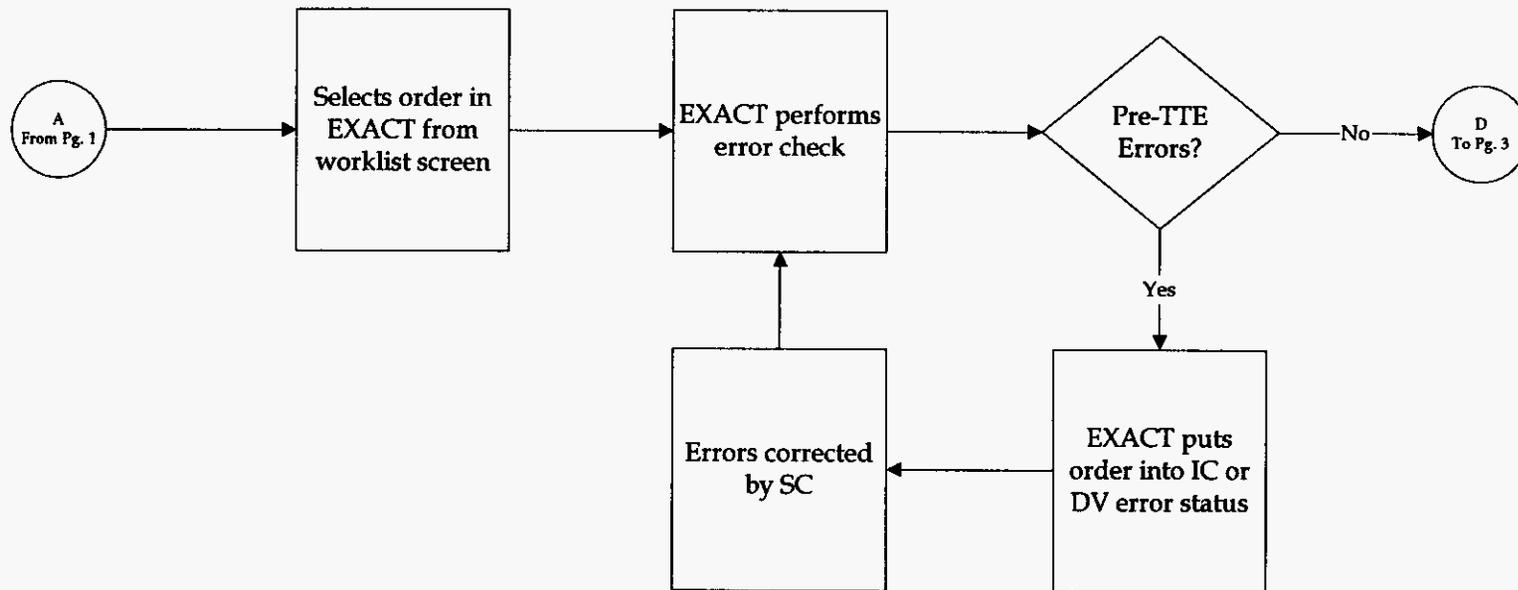


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# Network Wholesale Services

## Trunk Ports

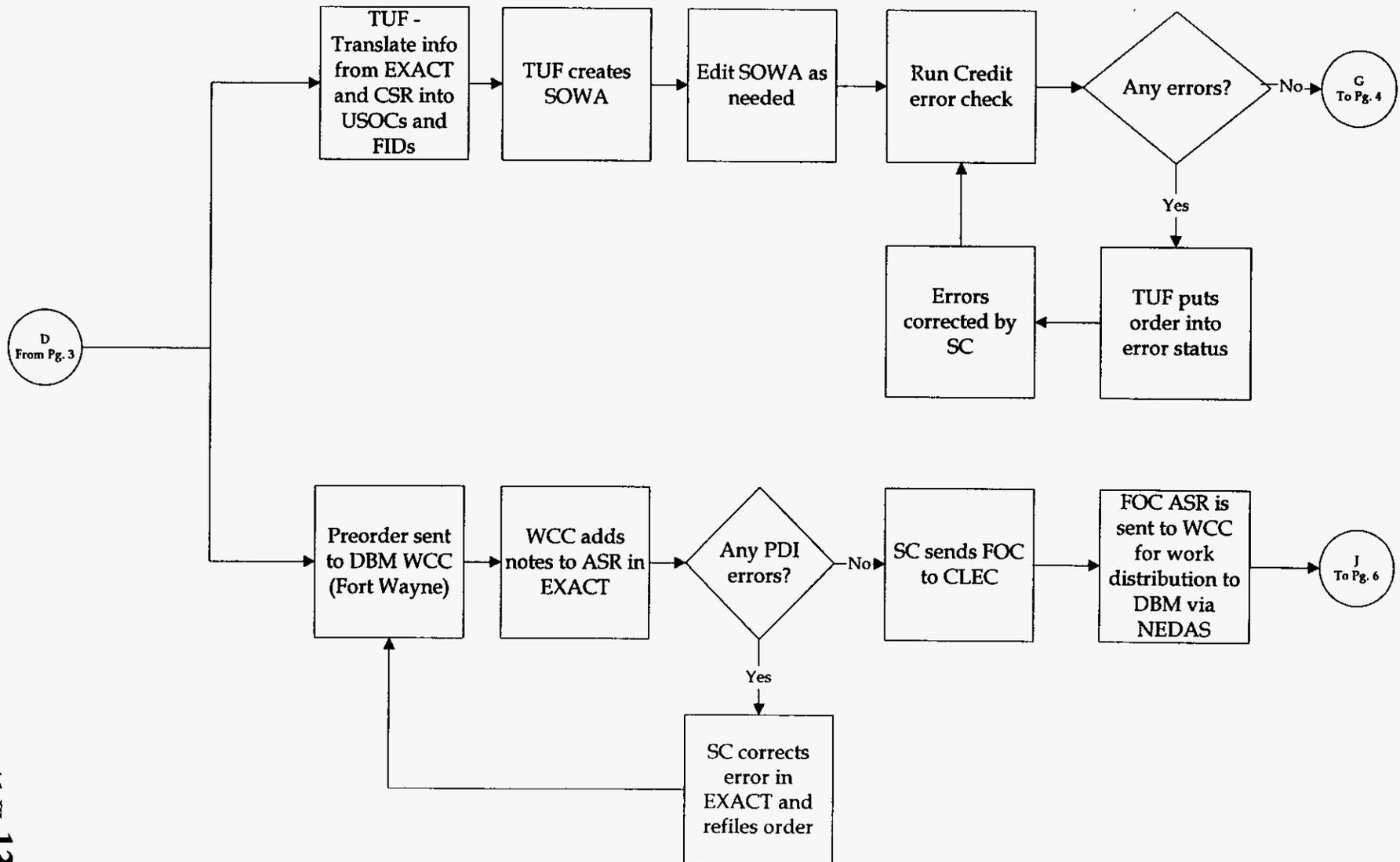
### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

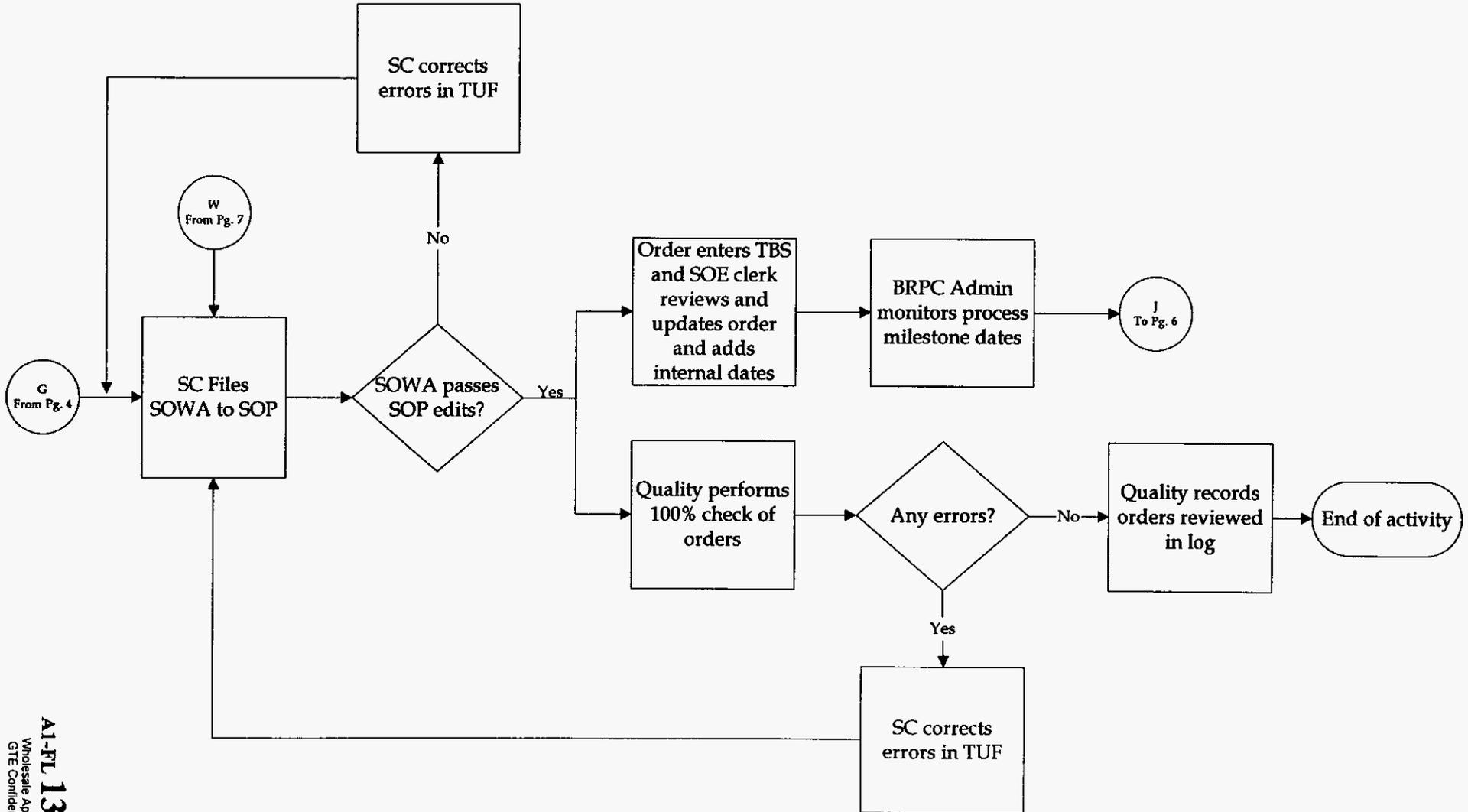
### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

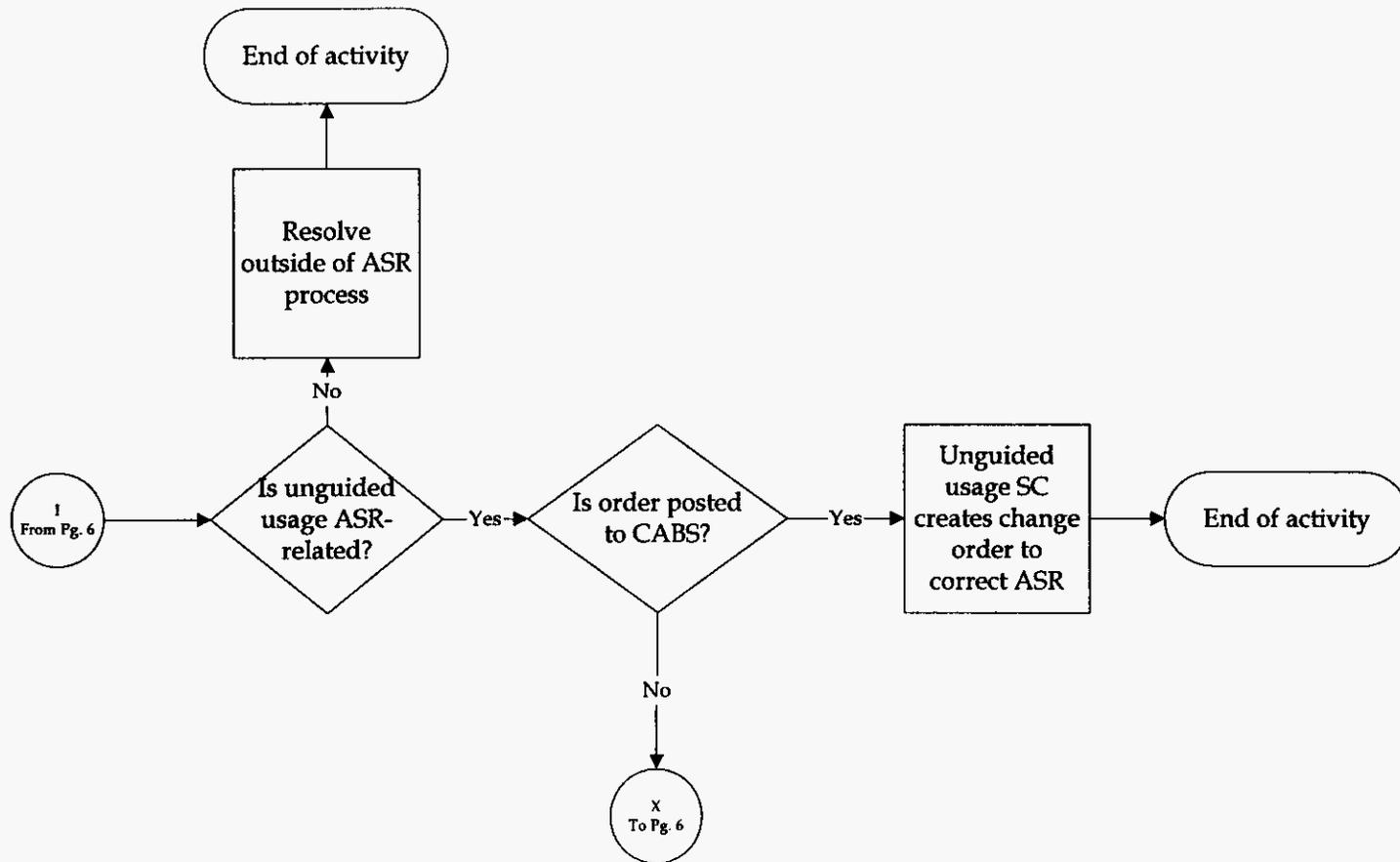
### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

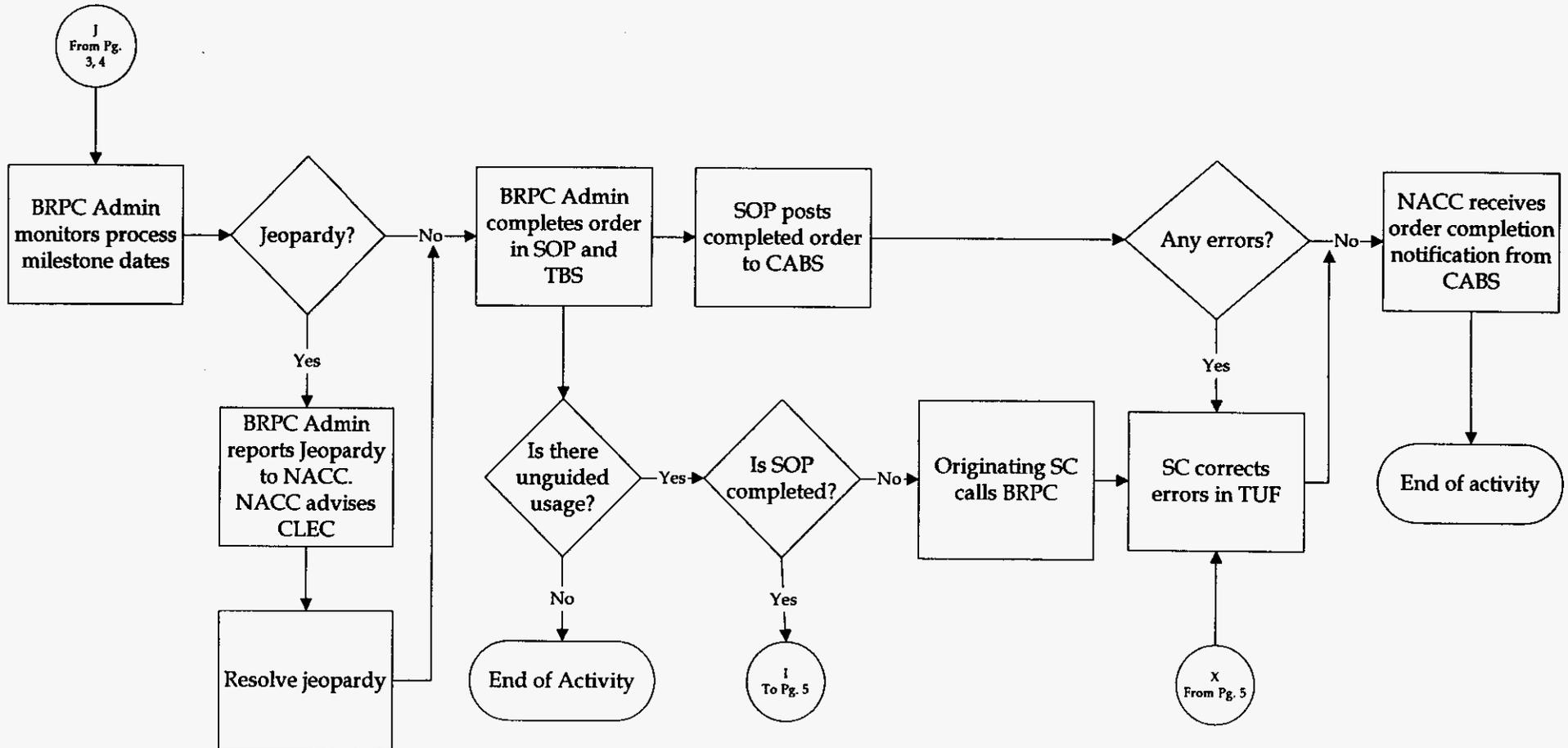
### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

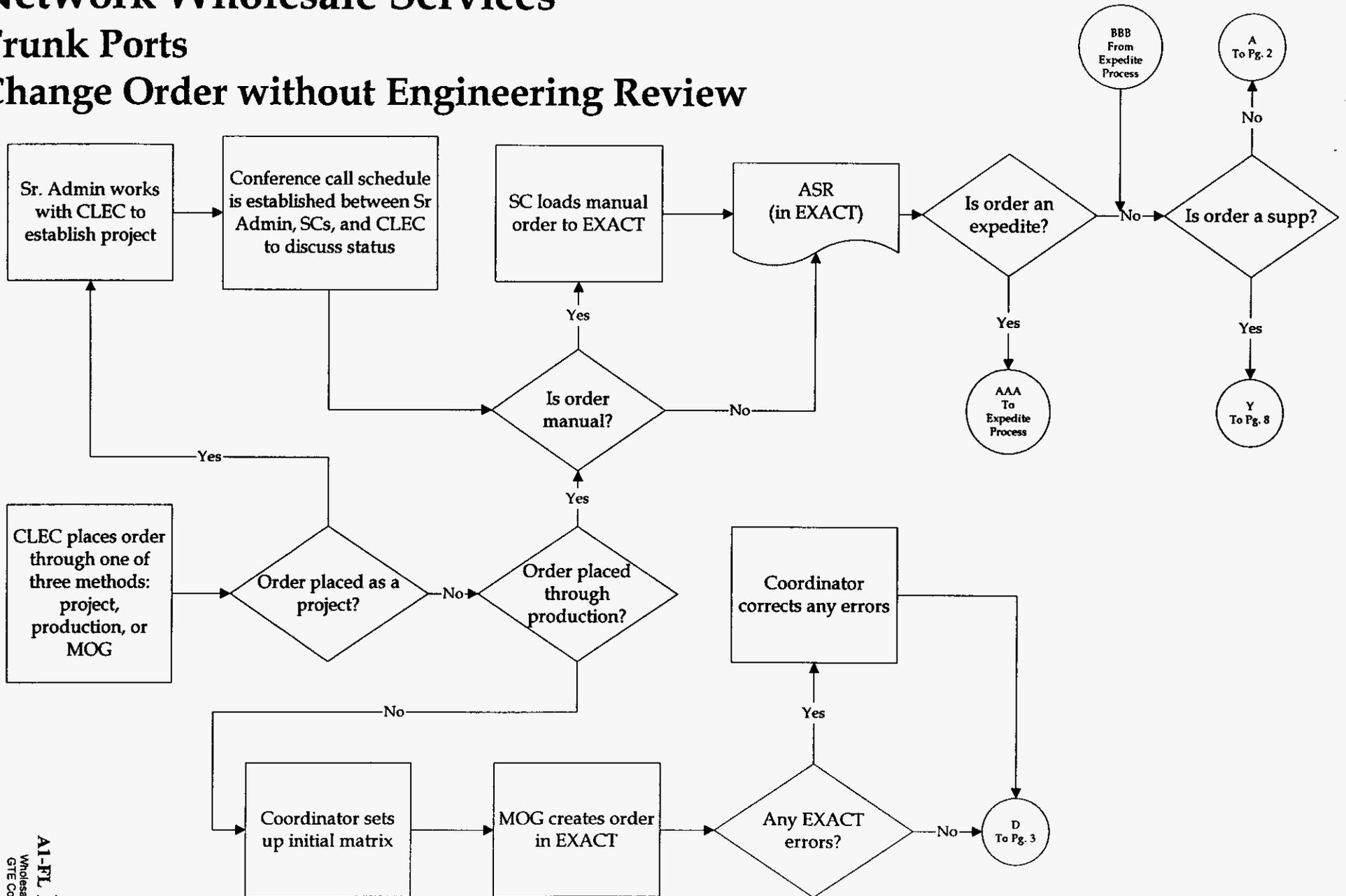
### Change Order with Engineering Review



# Network Wholesale Services

## Trunk Ports

### Change Order without Engineering Review

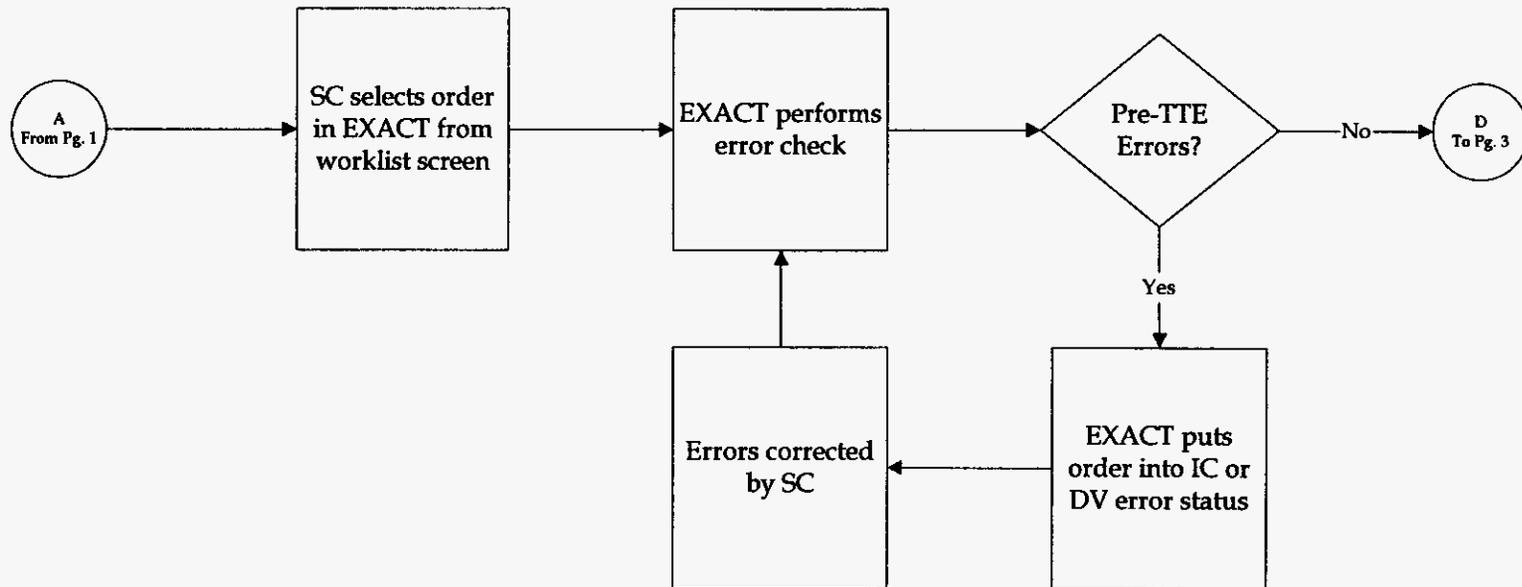


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# Network Wholesale Services

## Trunk Ports

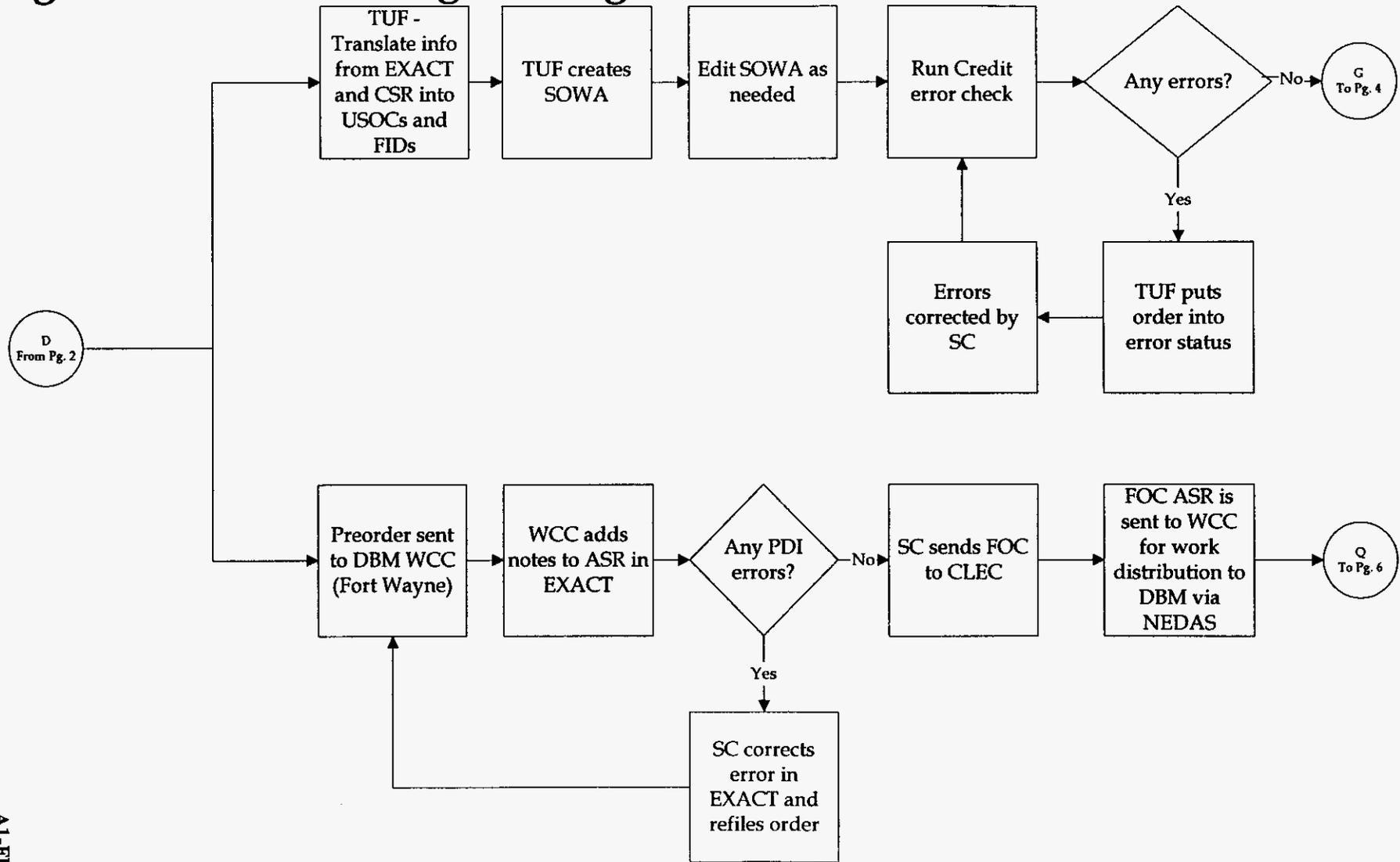
### Change Order without Engineering Review



# Network Wholesale Services

## Trunk Ports

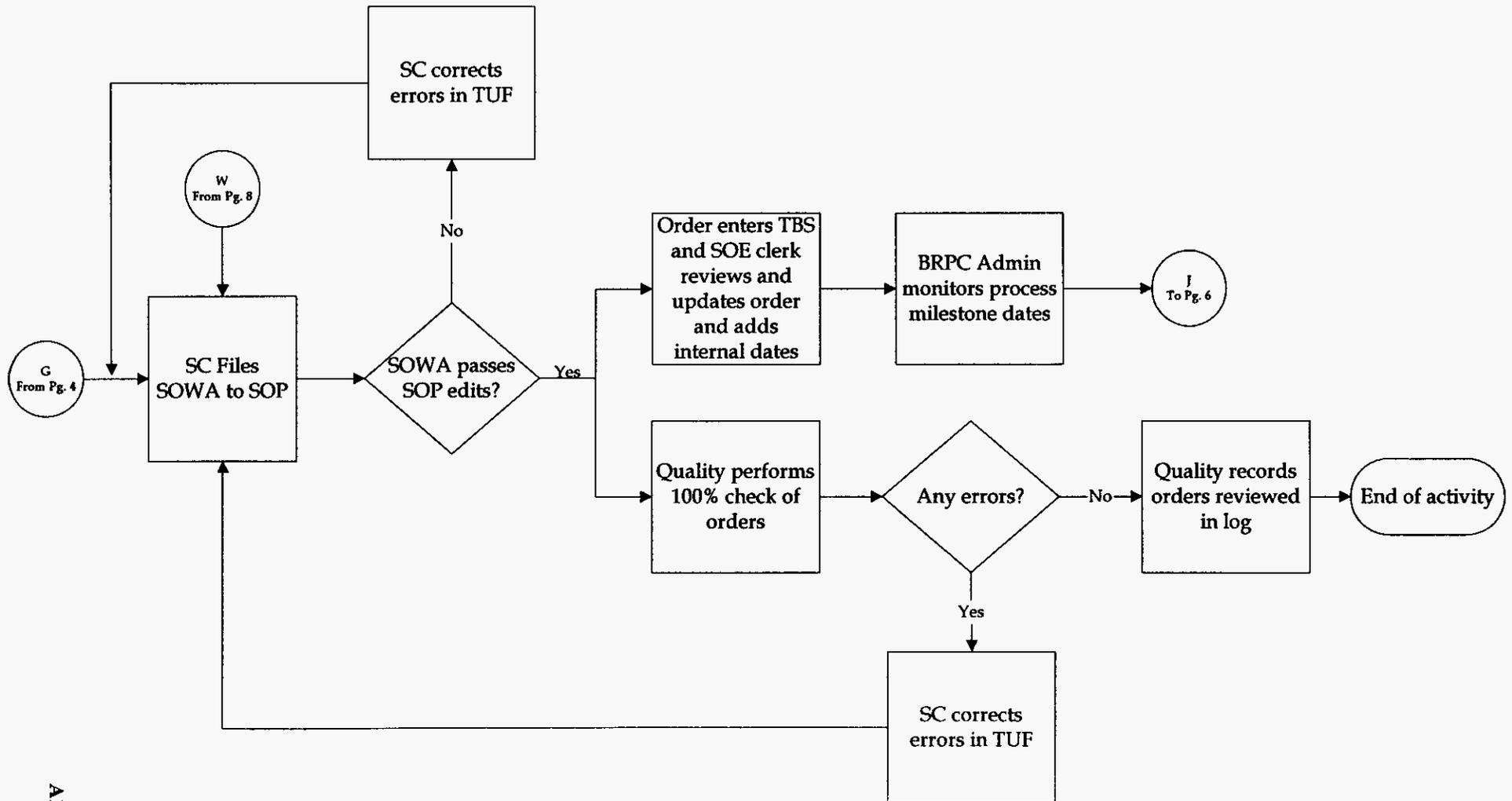
### Change Order without Engineering Review



# Network Wholesale Services

## Trunk Ports

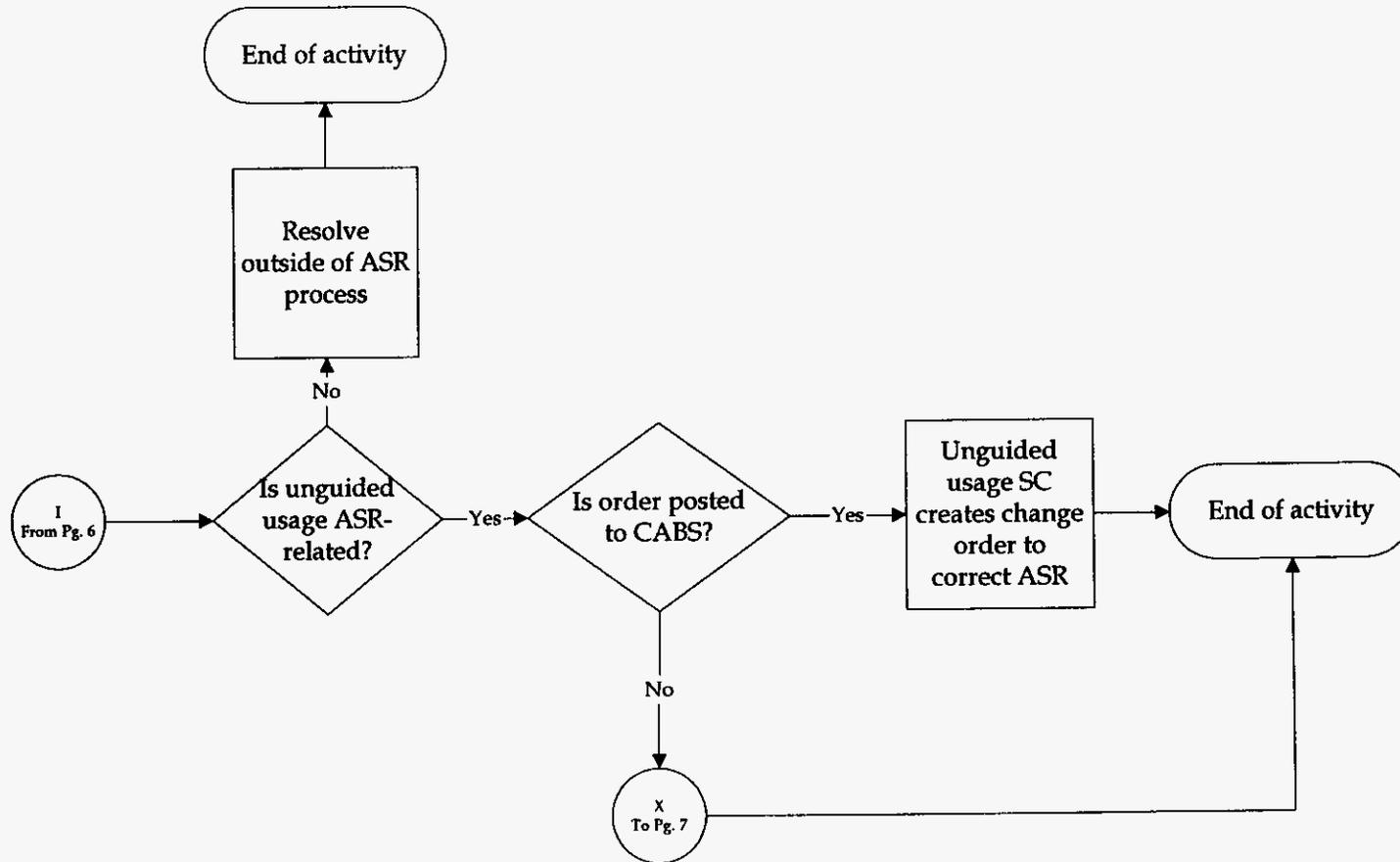
### Change Order without Engineering Review



# Network Wholesale Services

## Trunk Ports

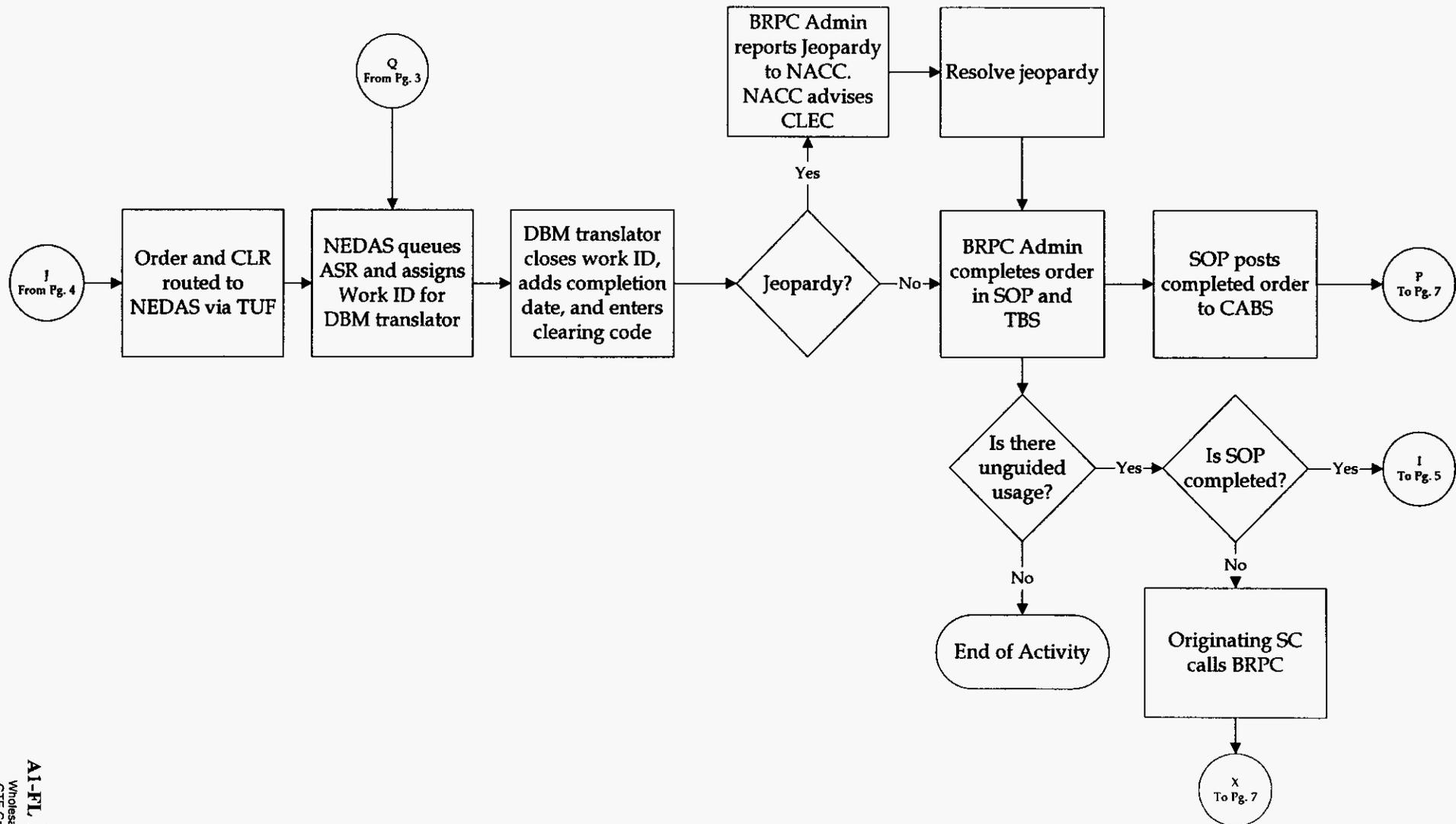
### Change Order without Engineering Review



# Network Wholesale Services

## Trunk Ports

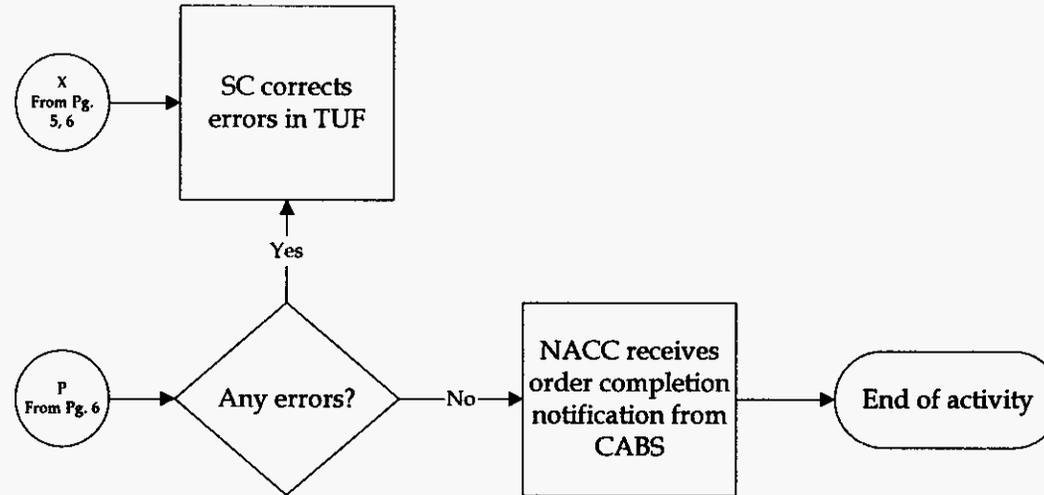
### Change Order without Engineering Review



# Network Wholesale Services

## Trunk Ports

### Change Order without Engineering Review



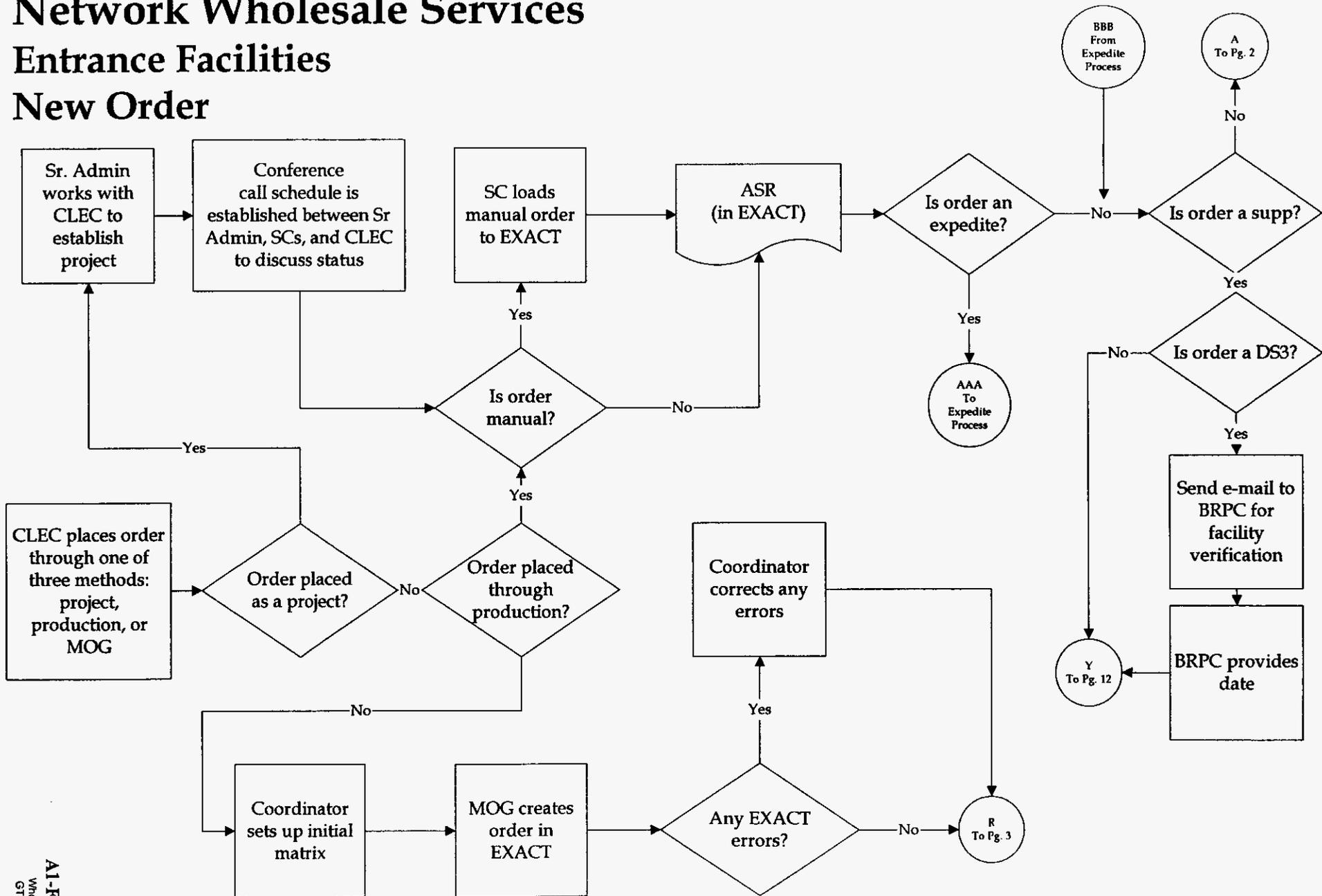
# Network Wholesale Services

## Trunk Ports

### Change Order without Engineering Review



# Network Wholesale Services Entrance Facilities New Order

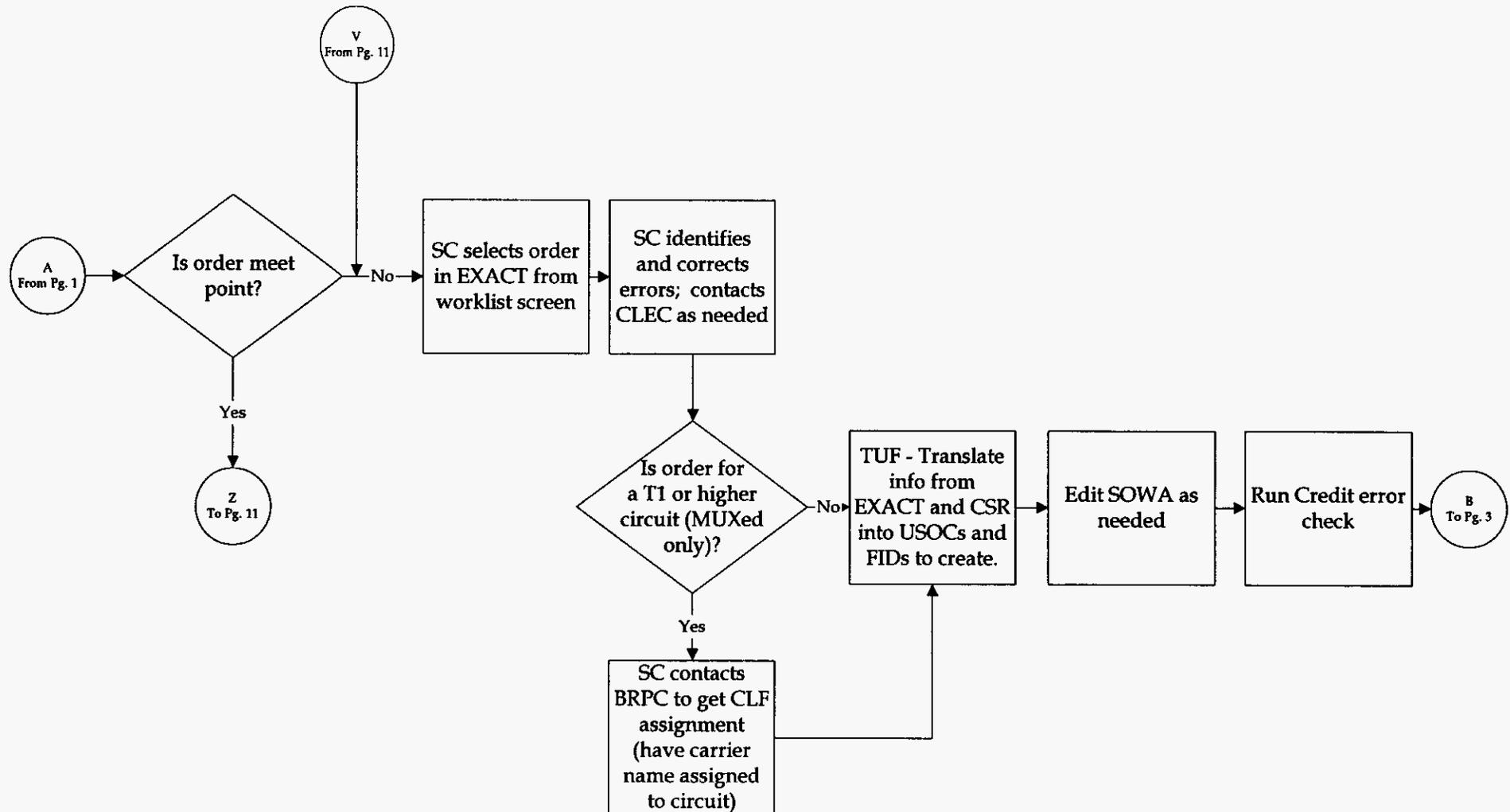


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# Network Wholesale Services

## Entrance Facilities

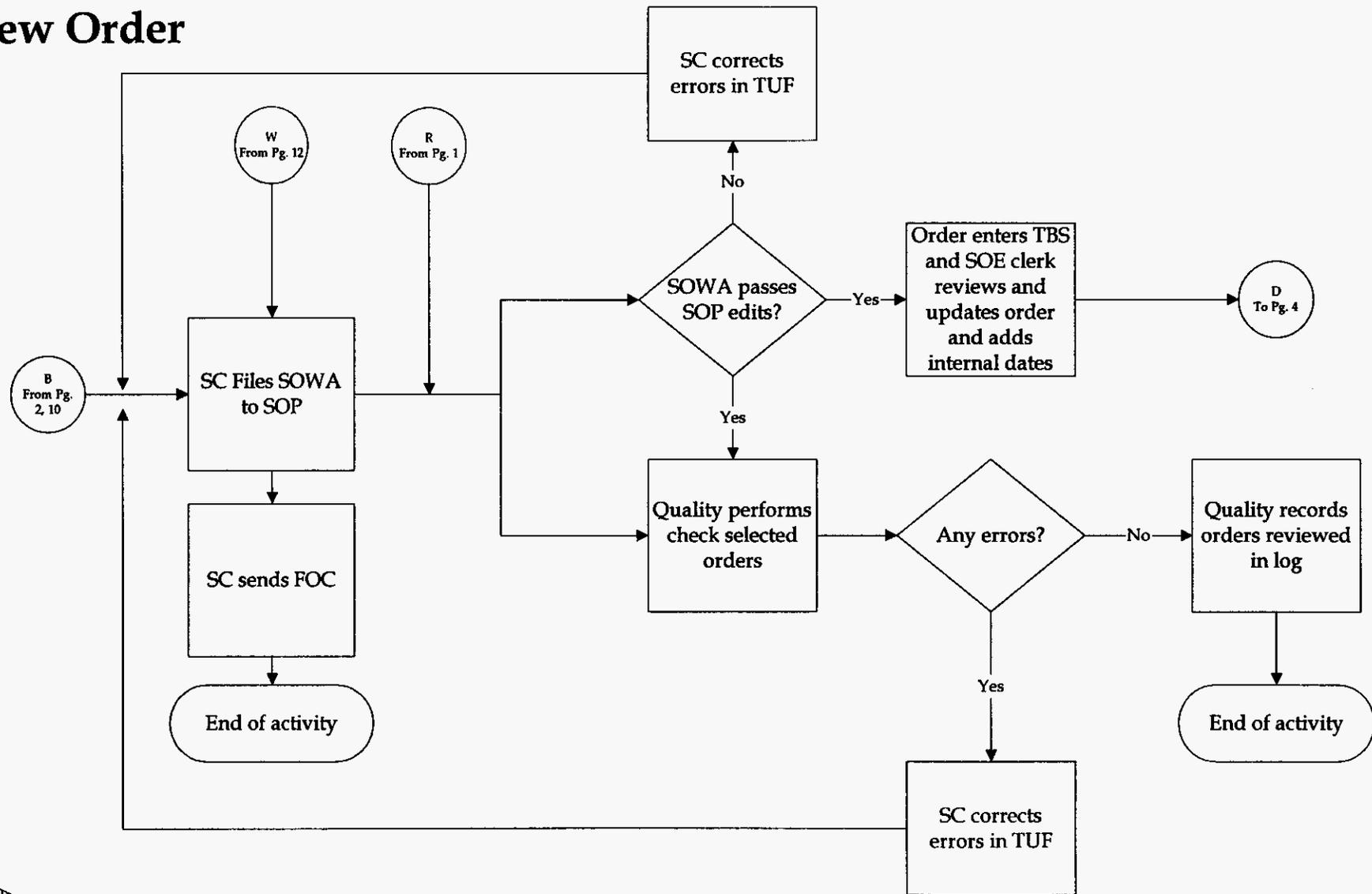
### New Order



# Network Wholesale Services

## Entrance Facilities

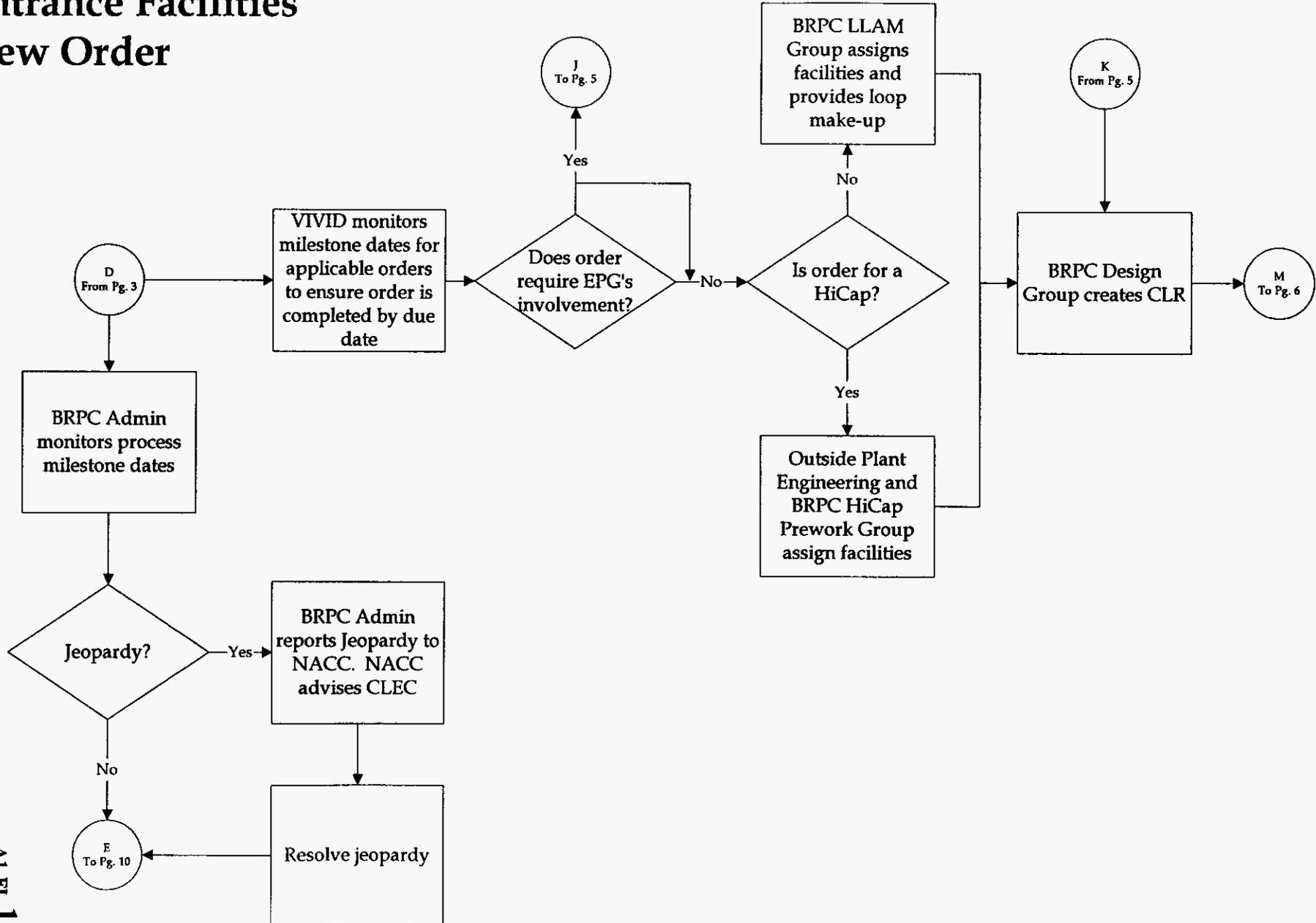
### New Order



# Network Wholesale Services

## Entrance Facilities

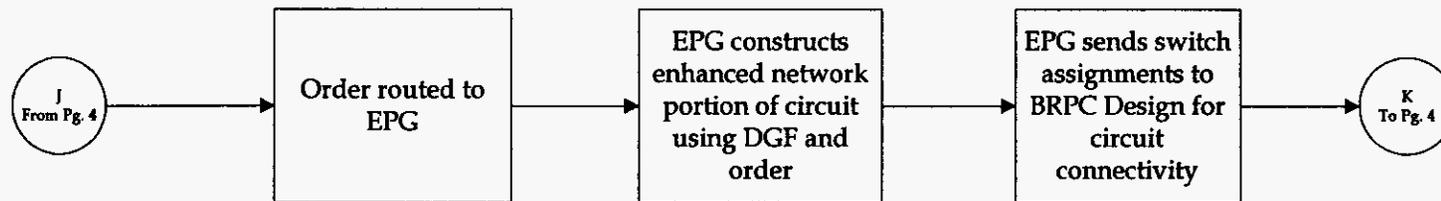
### New Order



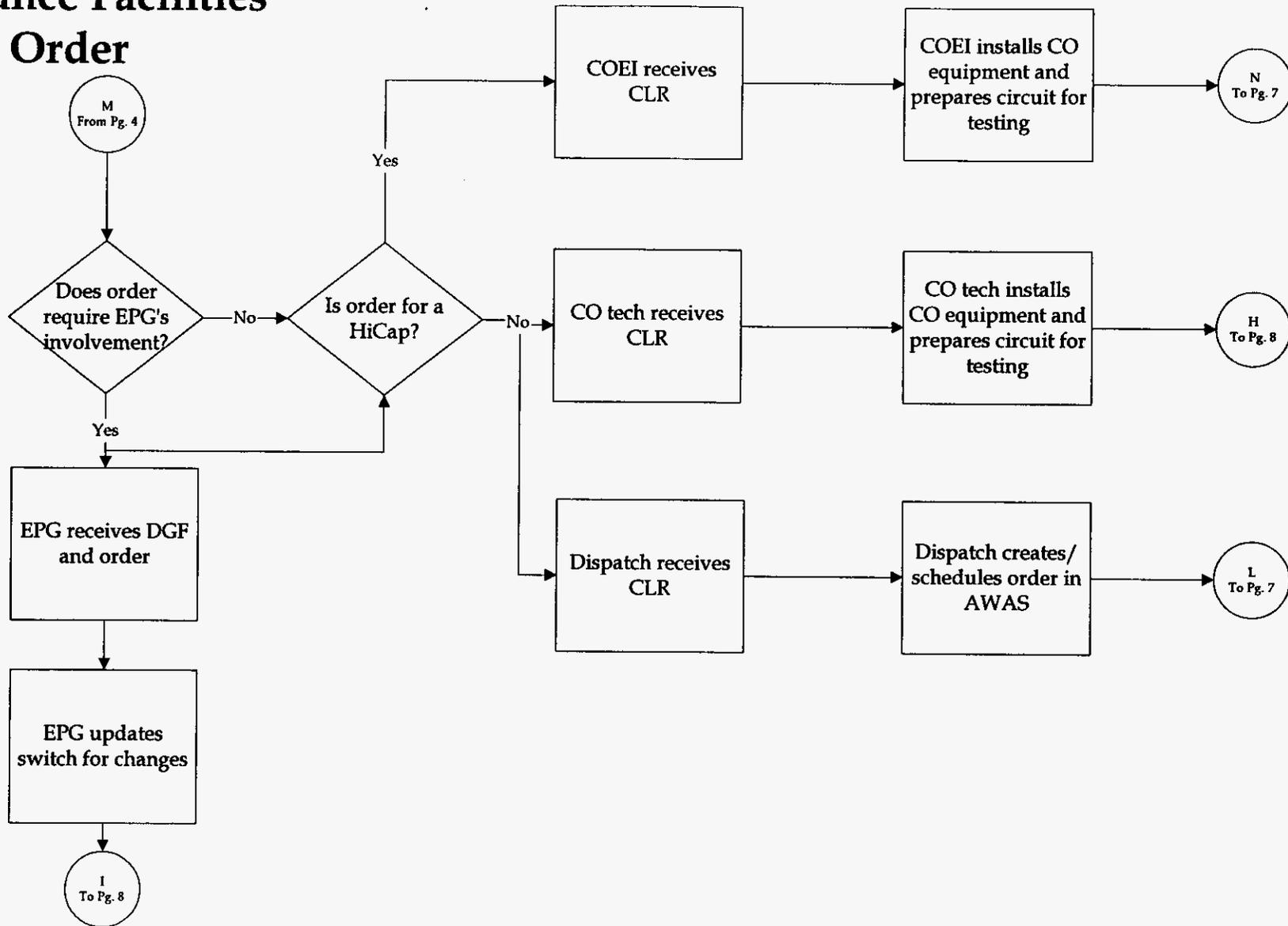
# Network Wholesale Services

## Entrance Facilities

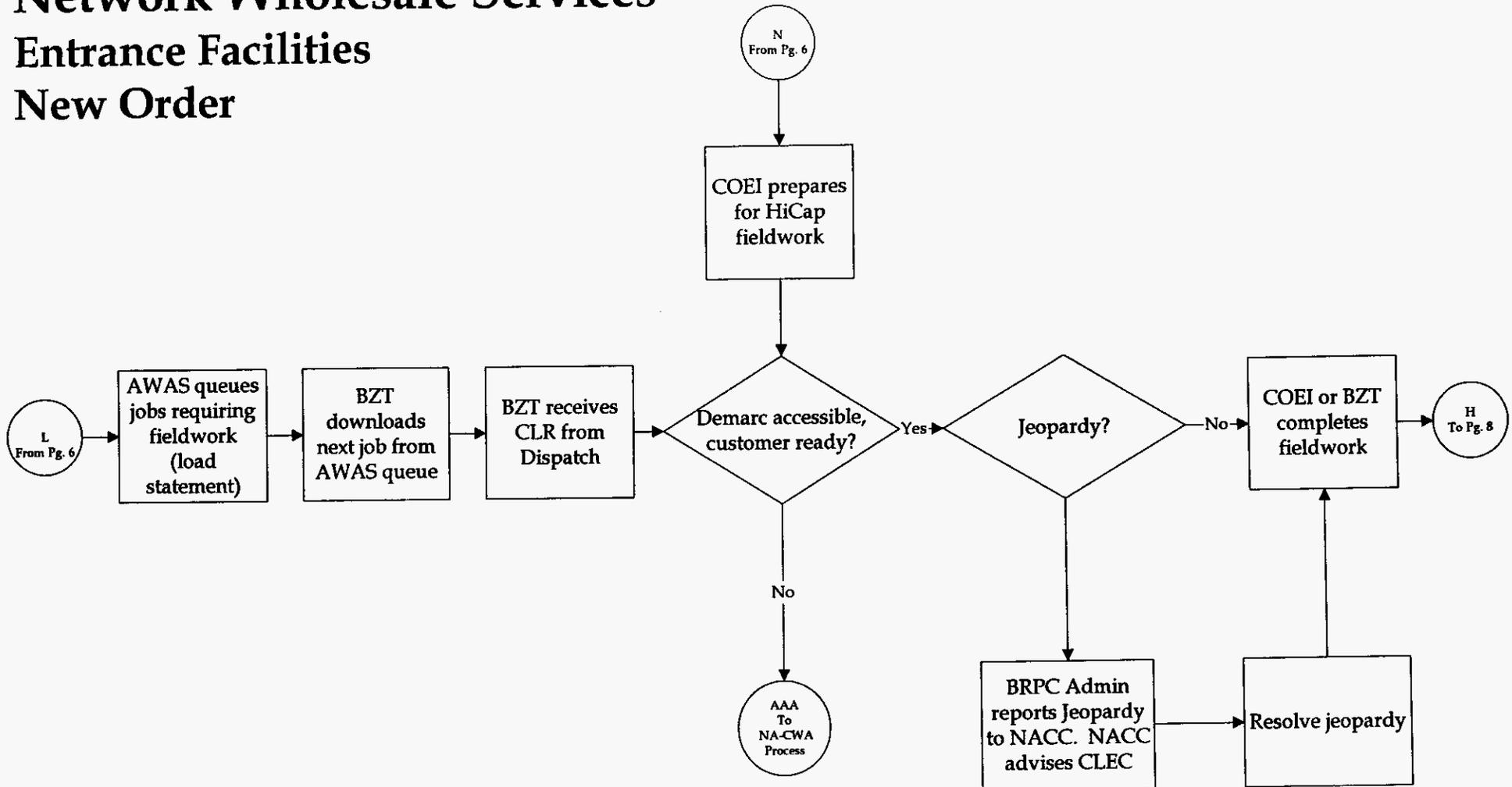
### New Order



# Network Wholesale Services Entrance Facilities New Order



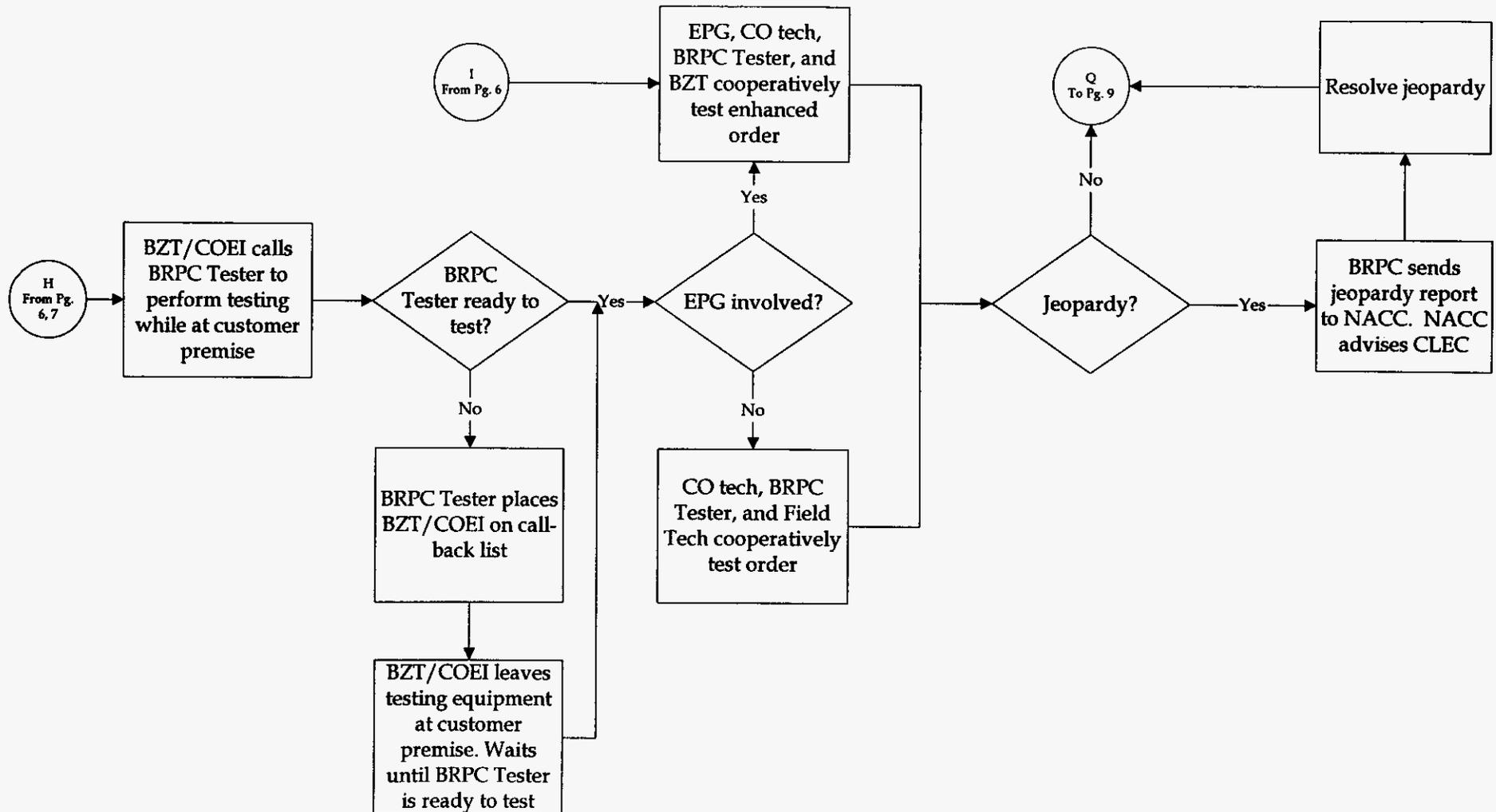
# Network Wholesale Services Entrance Facilities New Order



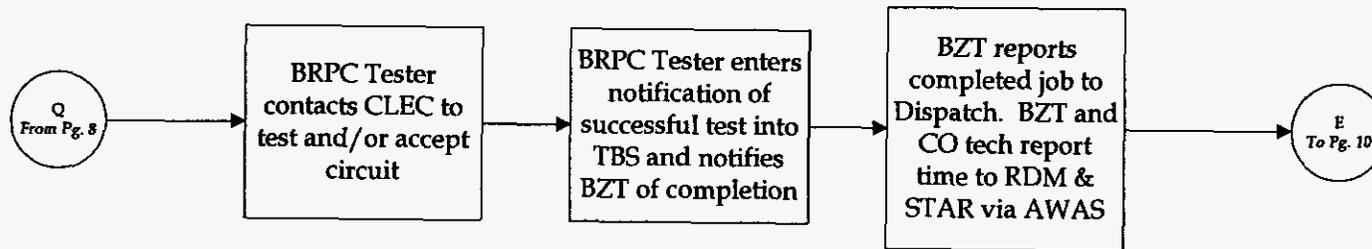
# Network Wholesale Services

## Entrance Facilities

### New Order



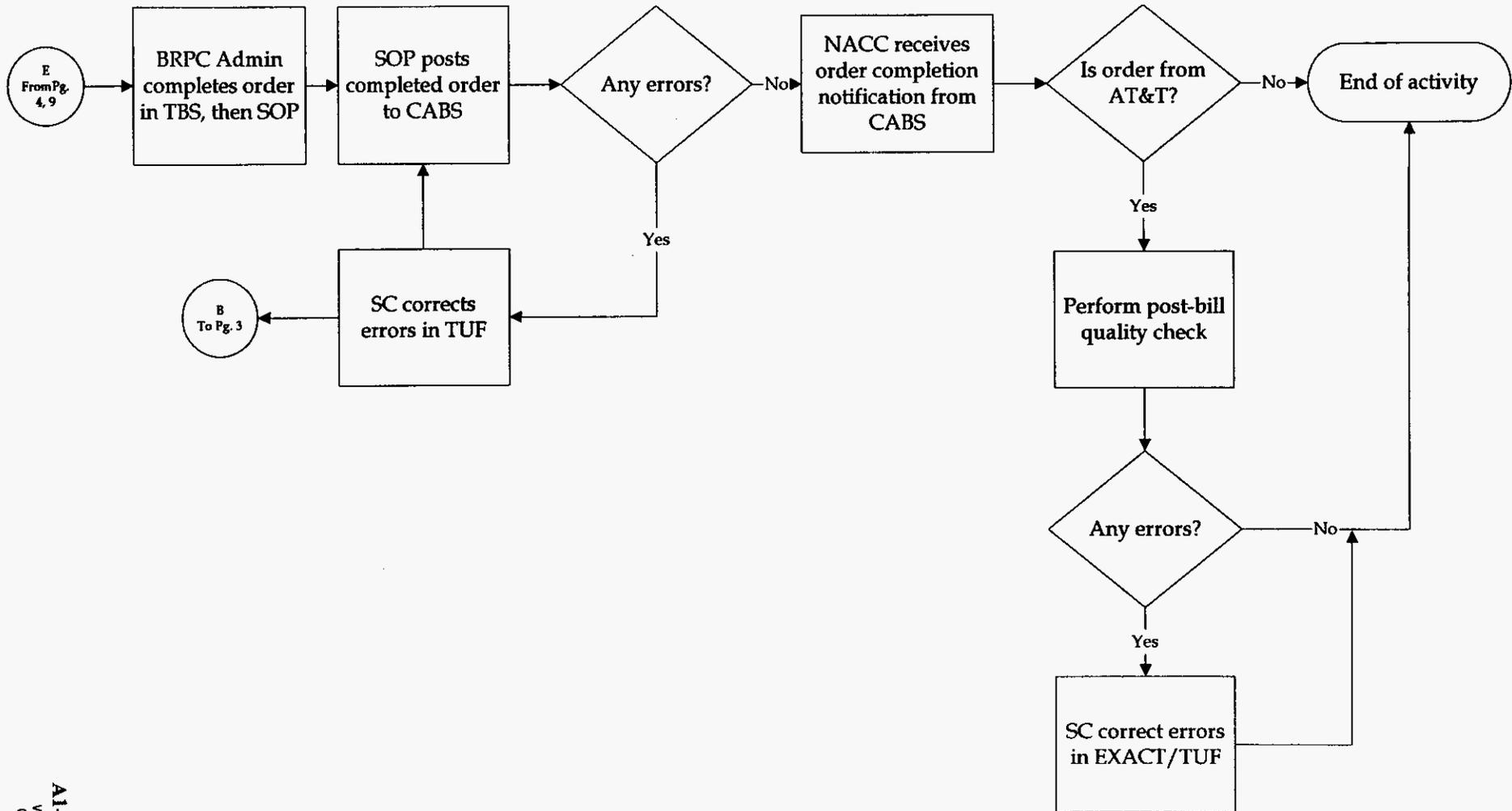
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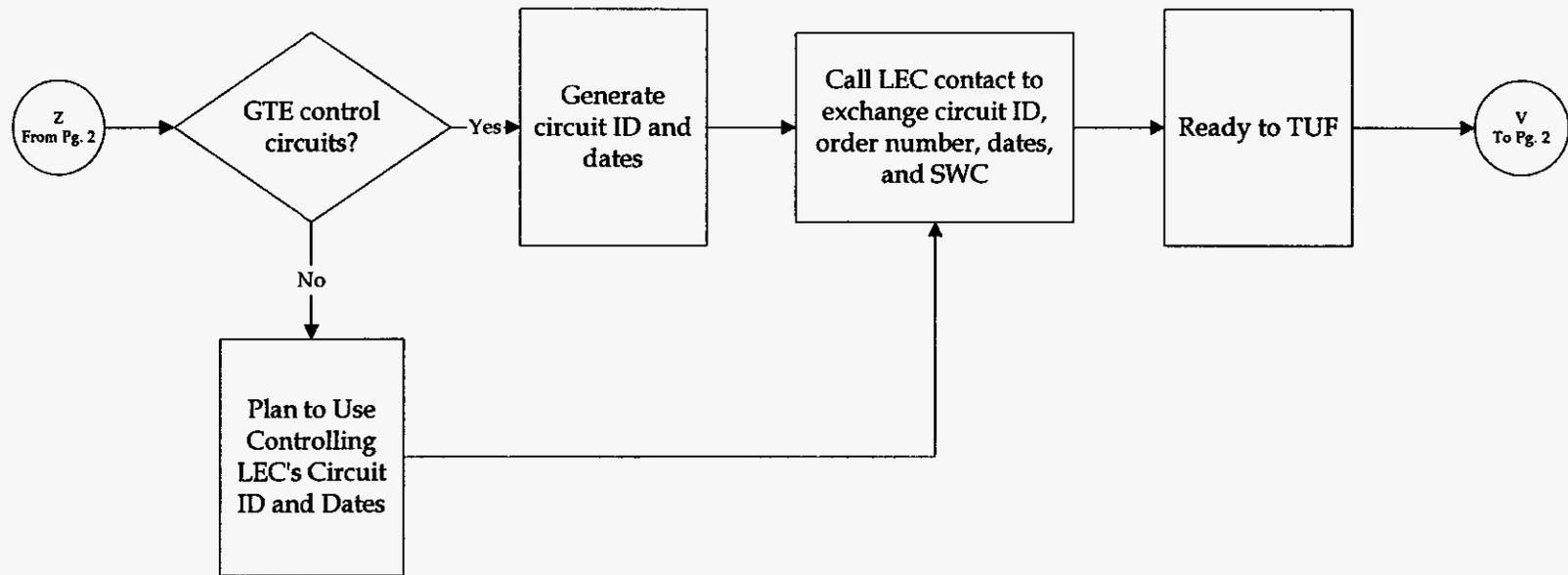
# Network Wholesale Services

## Entrance Facilities

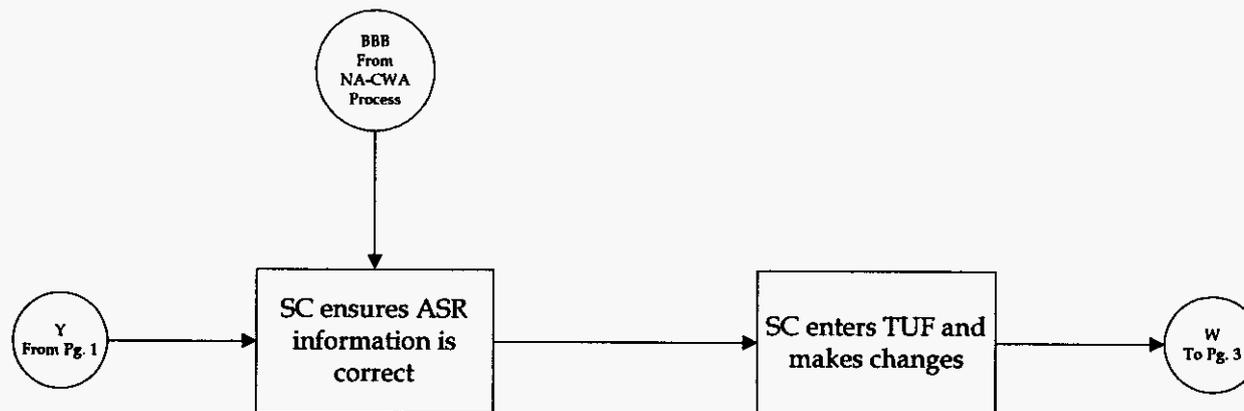
### New Order



# Network Wholesale Services Entrance Facilities New Order



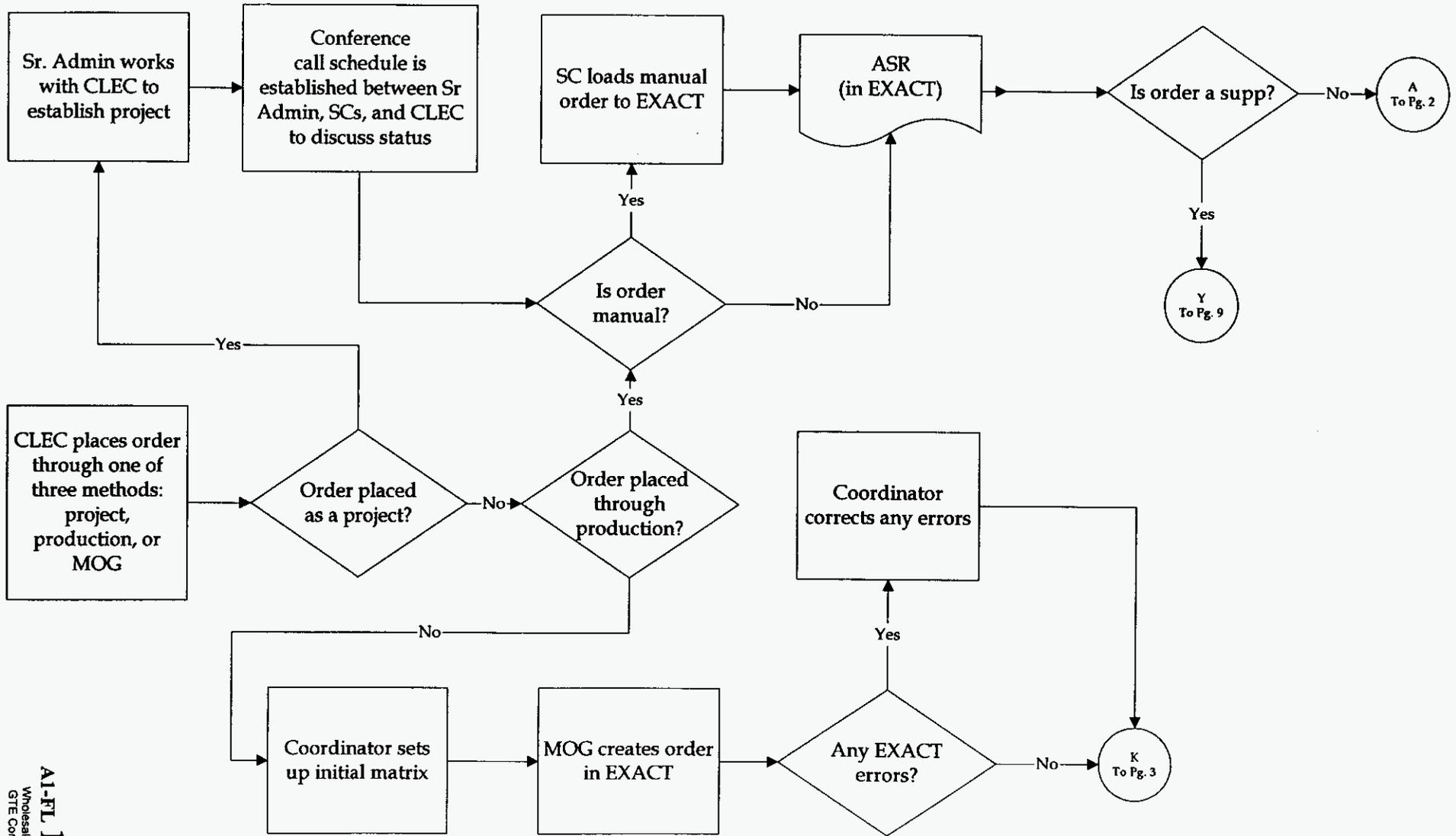
# Network Wholesale Services Entrance Facilities New Order



# Network Wholesale Services

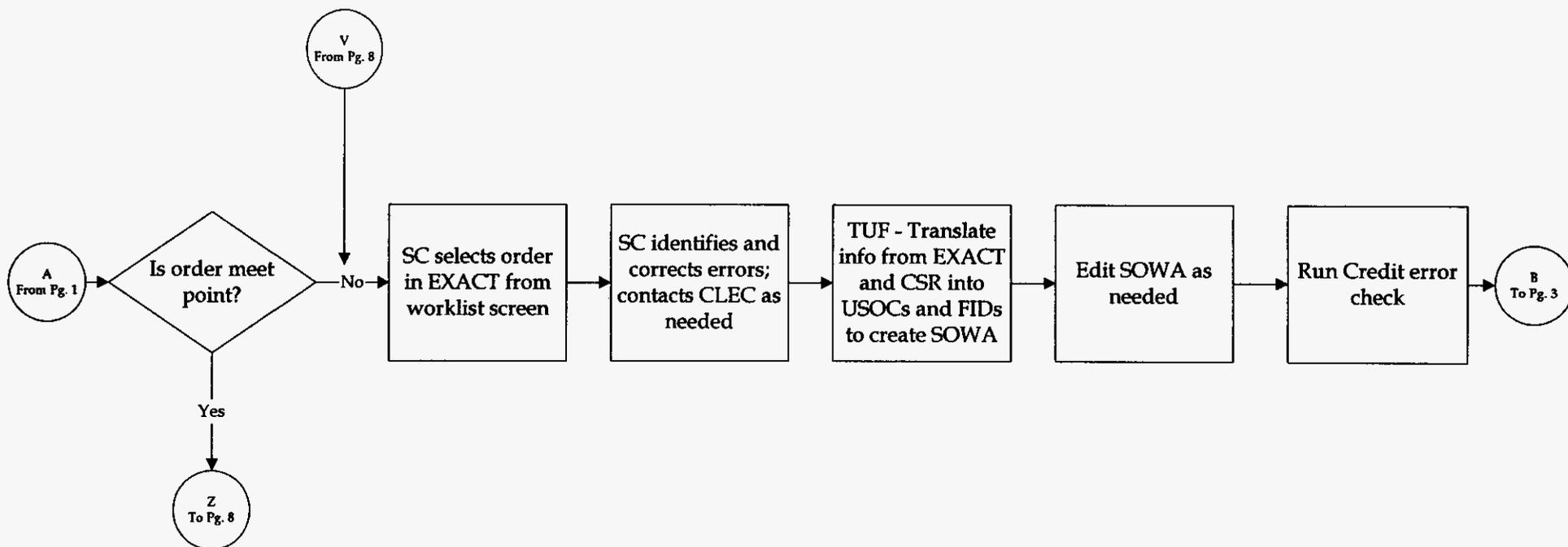
## Entrance Facilities

### Disconnect Order



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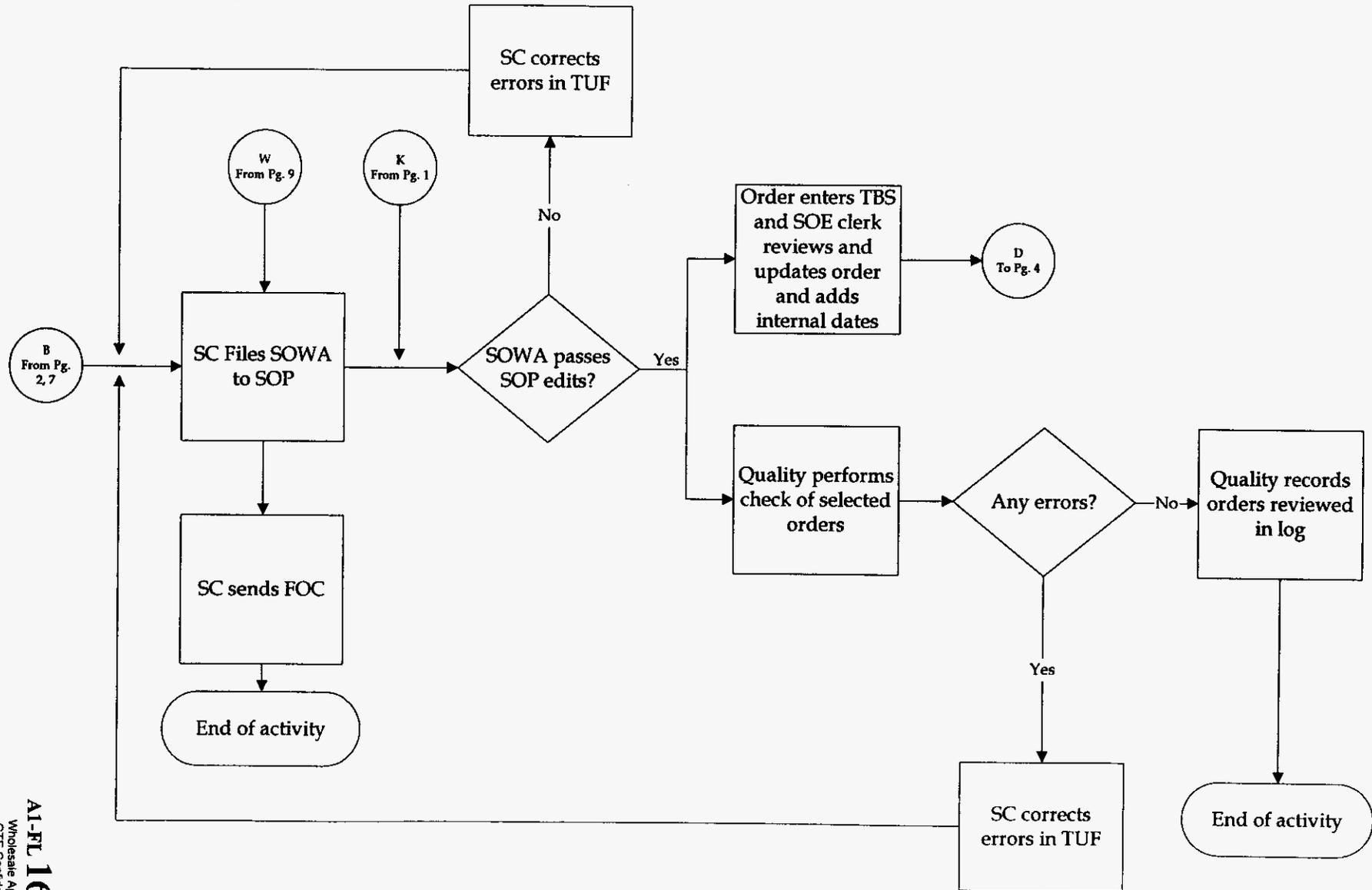
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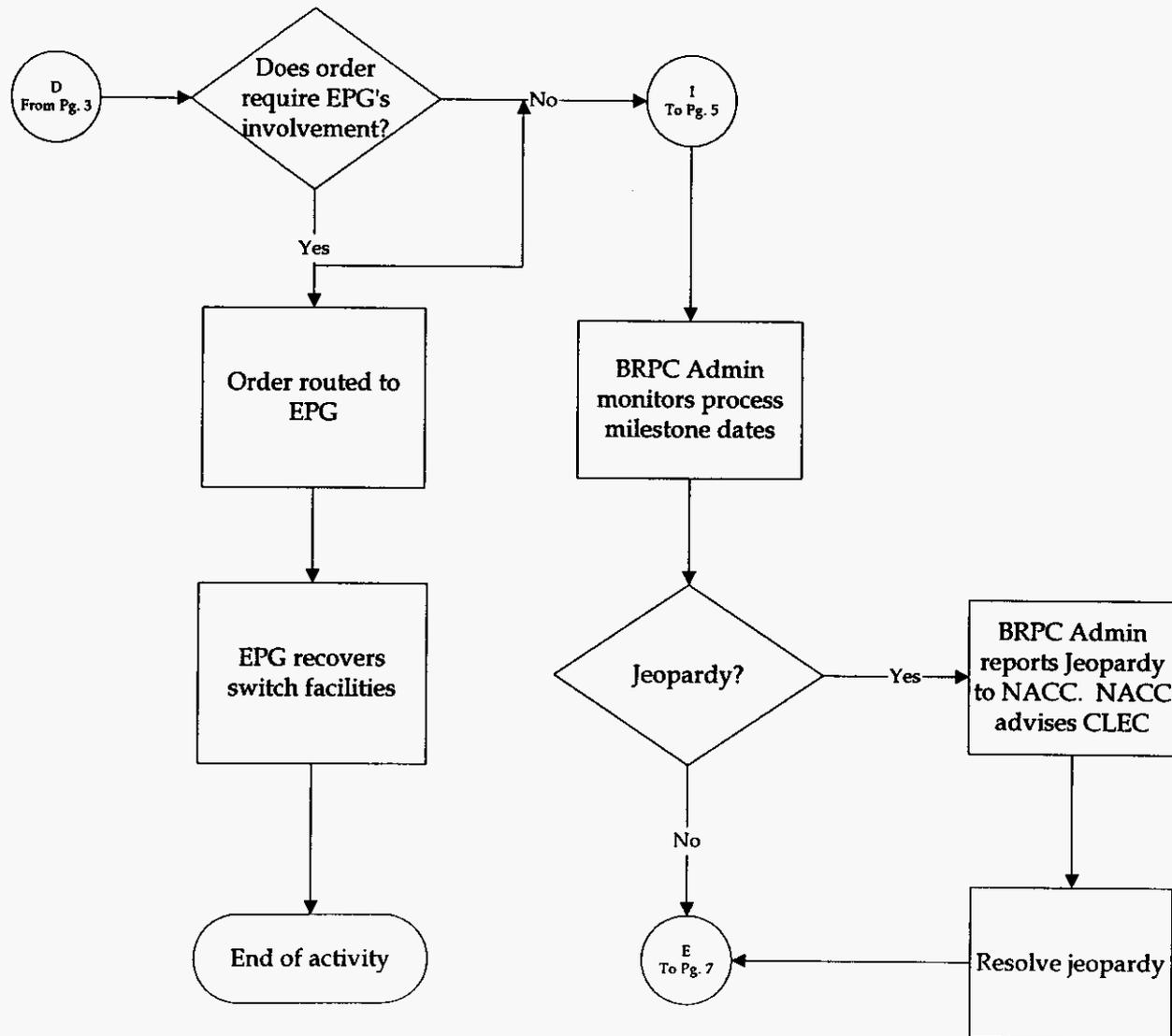
# Network Wholesale Services

## Entrance Facilities

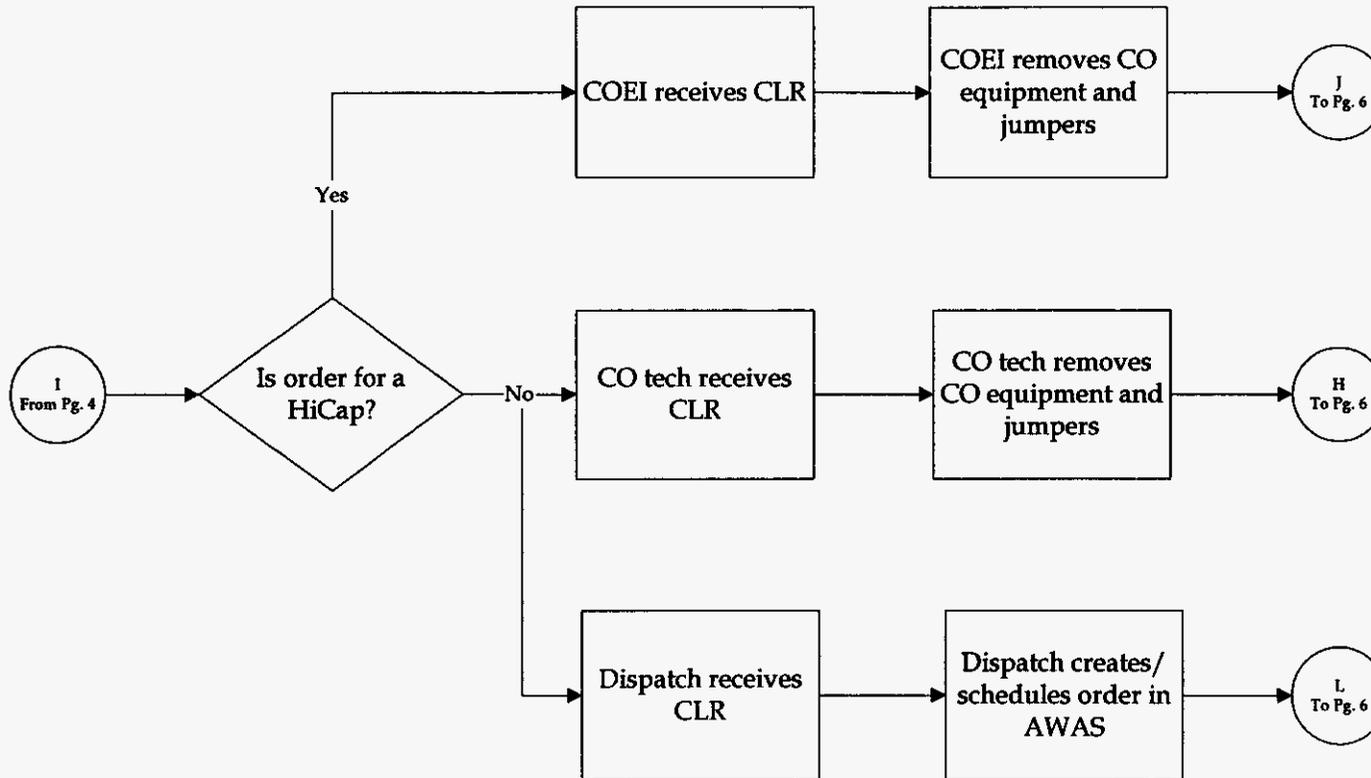
### Disconnect Order



# Network Wholesale Services Entrance Facilities Disconnect Order



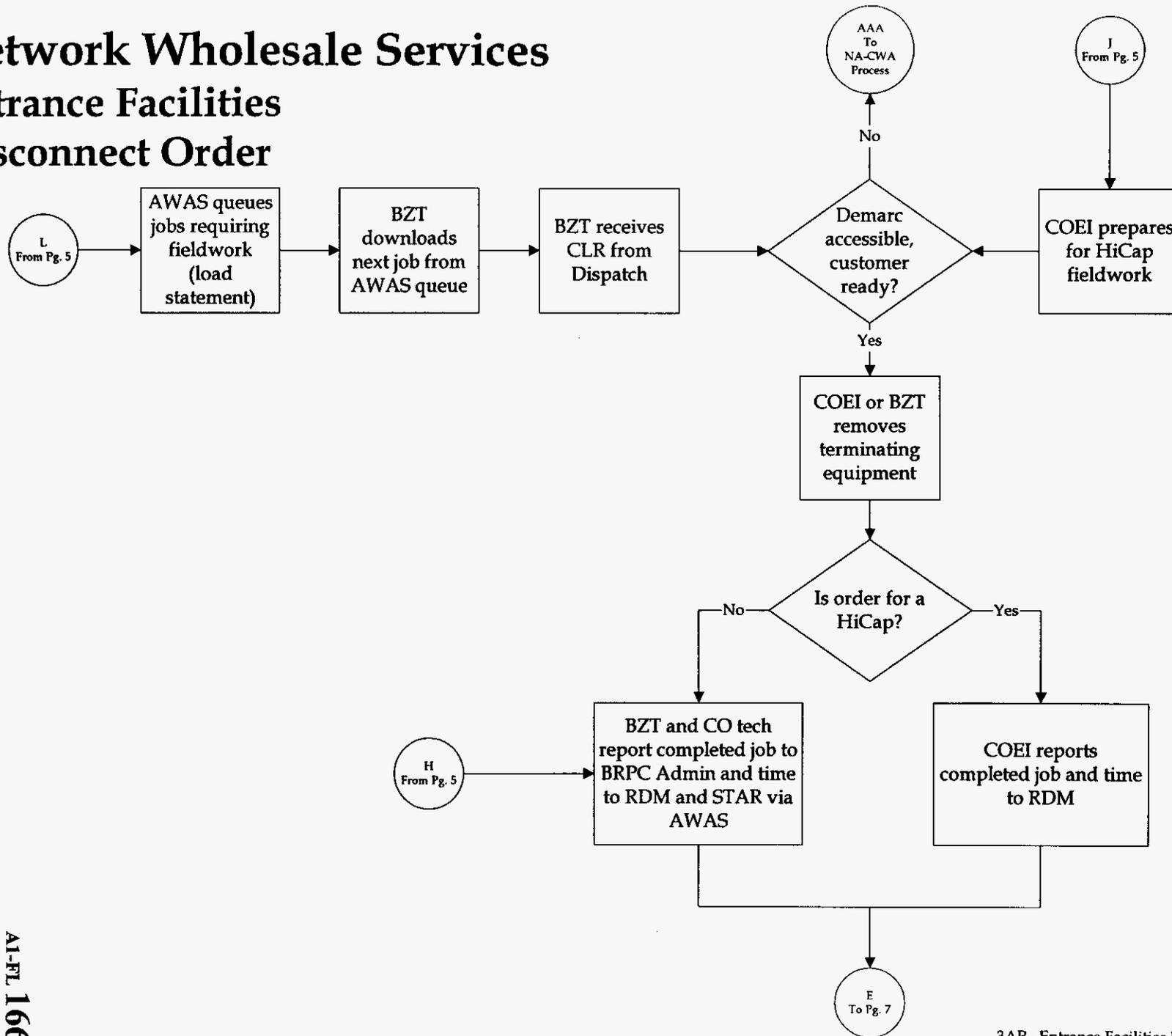
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# Network Wholesale Services

## Entrance Facilities

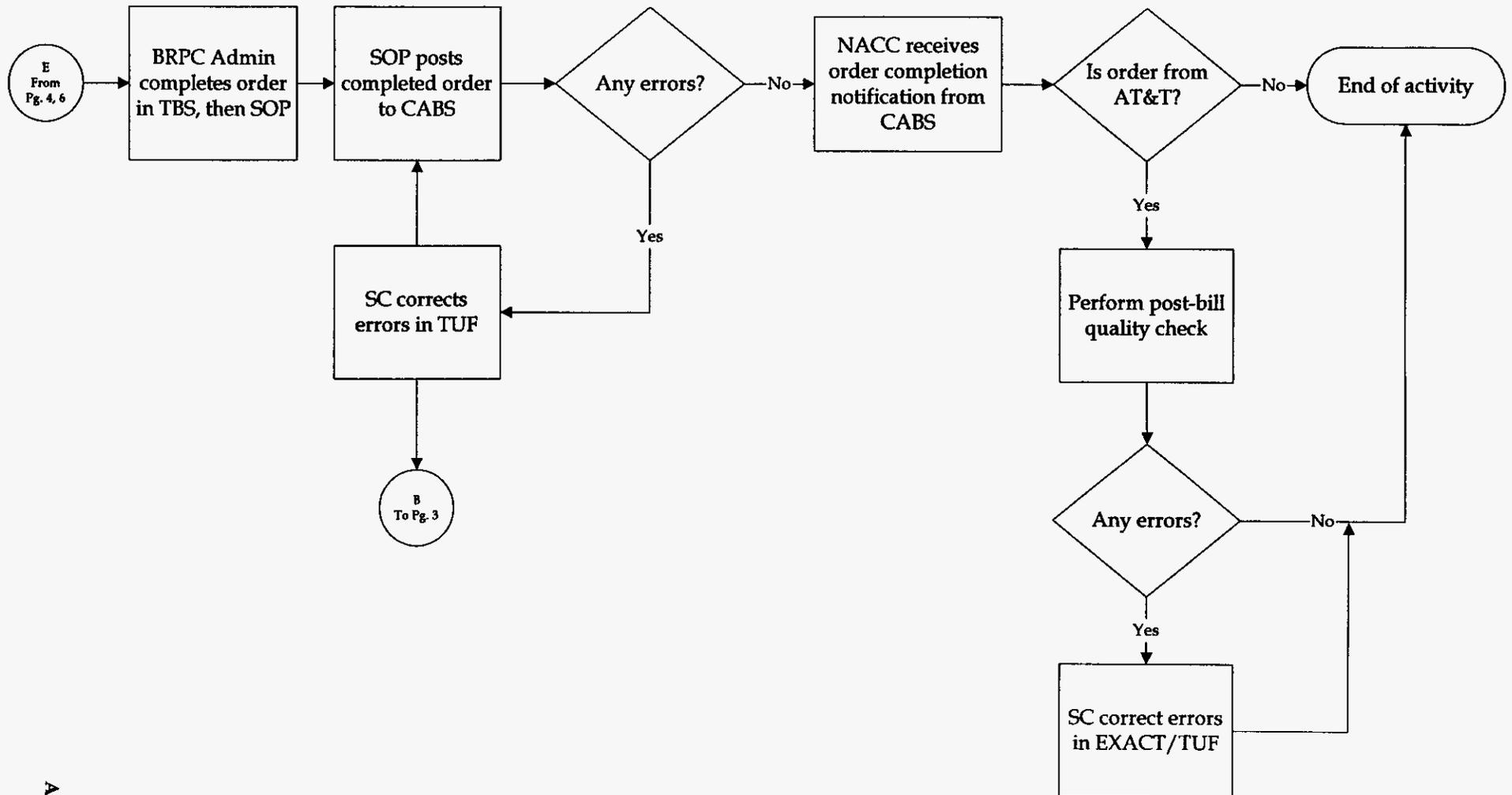
### Disconnect Order



# Network Wholesale Services

## Entrance Facilities

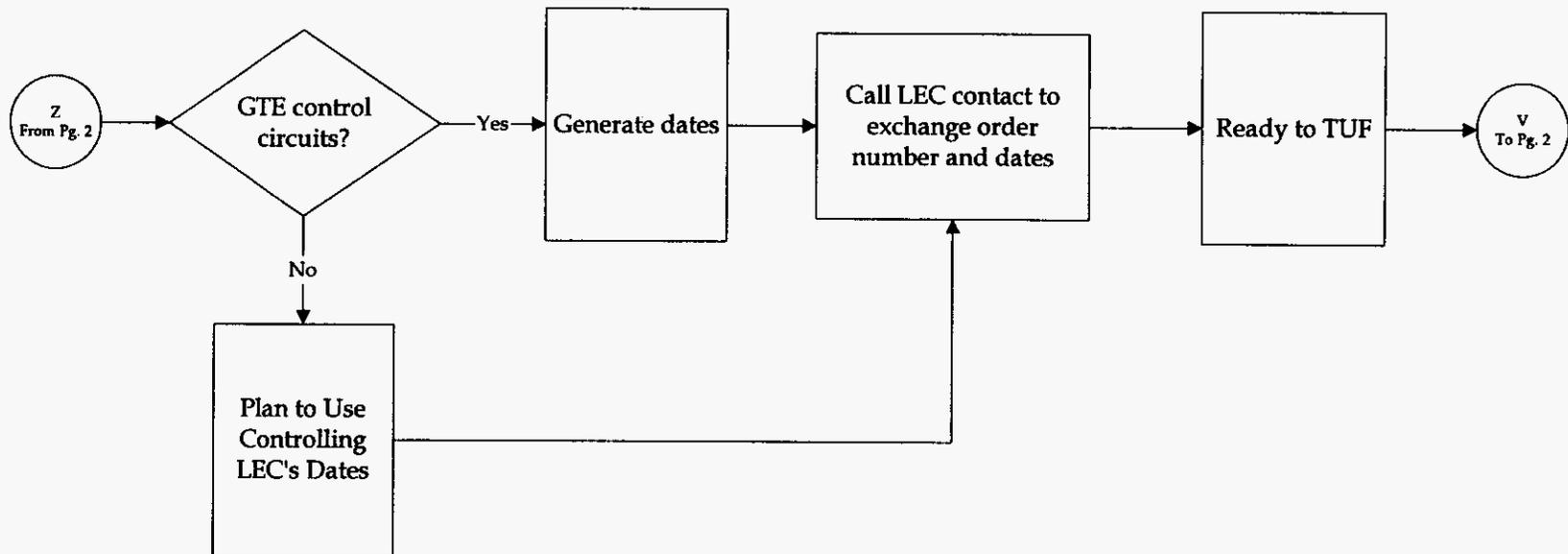
### Disconnect Order



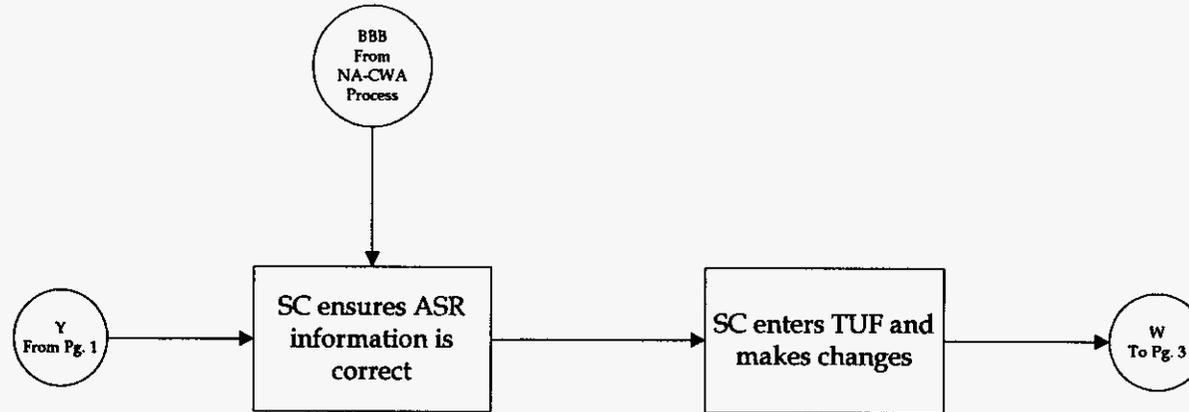
# Network Wholesale Services

## Entrance Facilities

### Disconnect Order



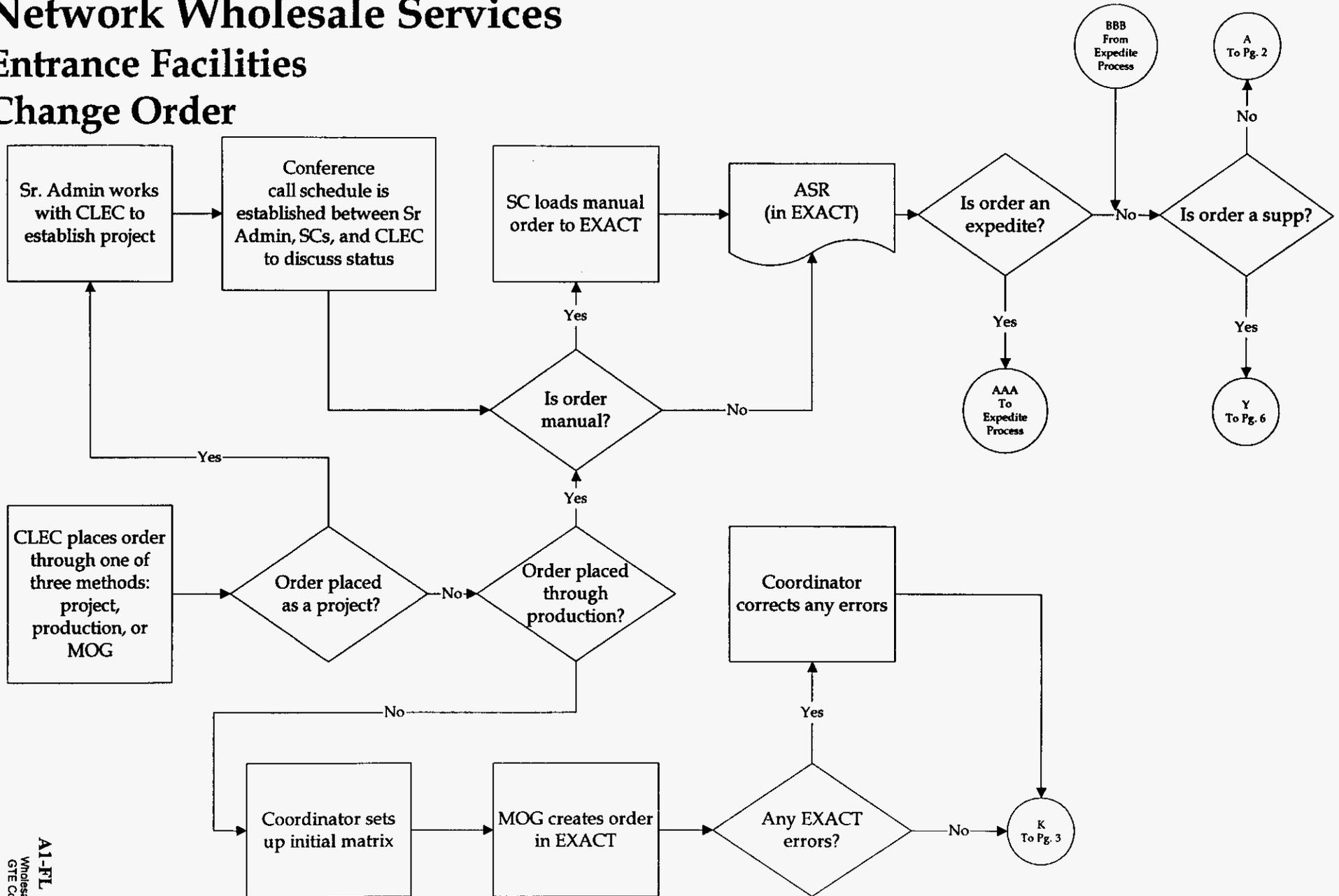
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# Network Wholesale Services

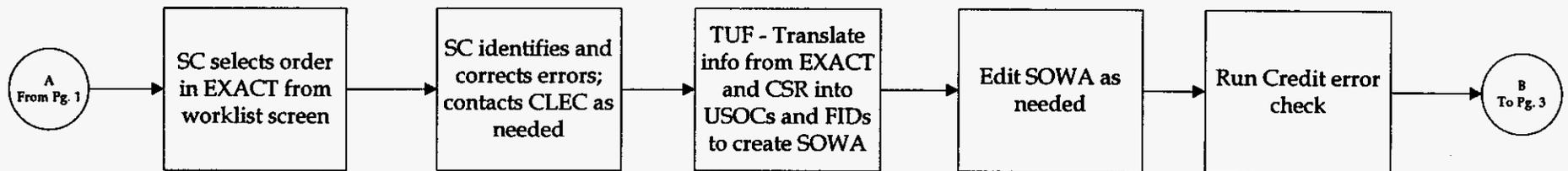
## Entrance Facilities

### Change Order



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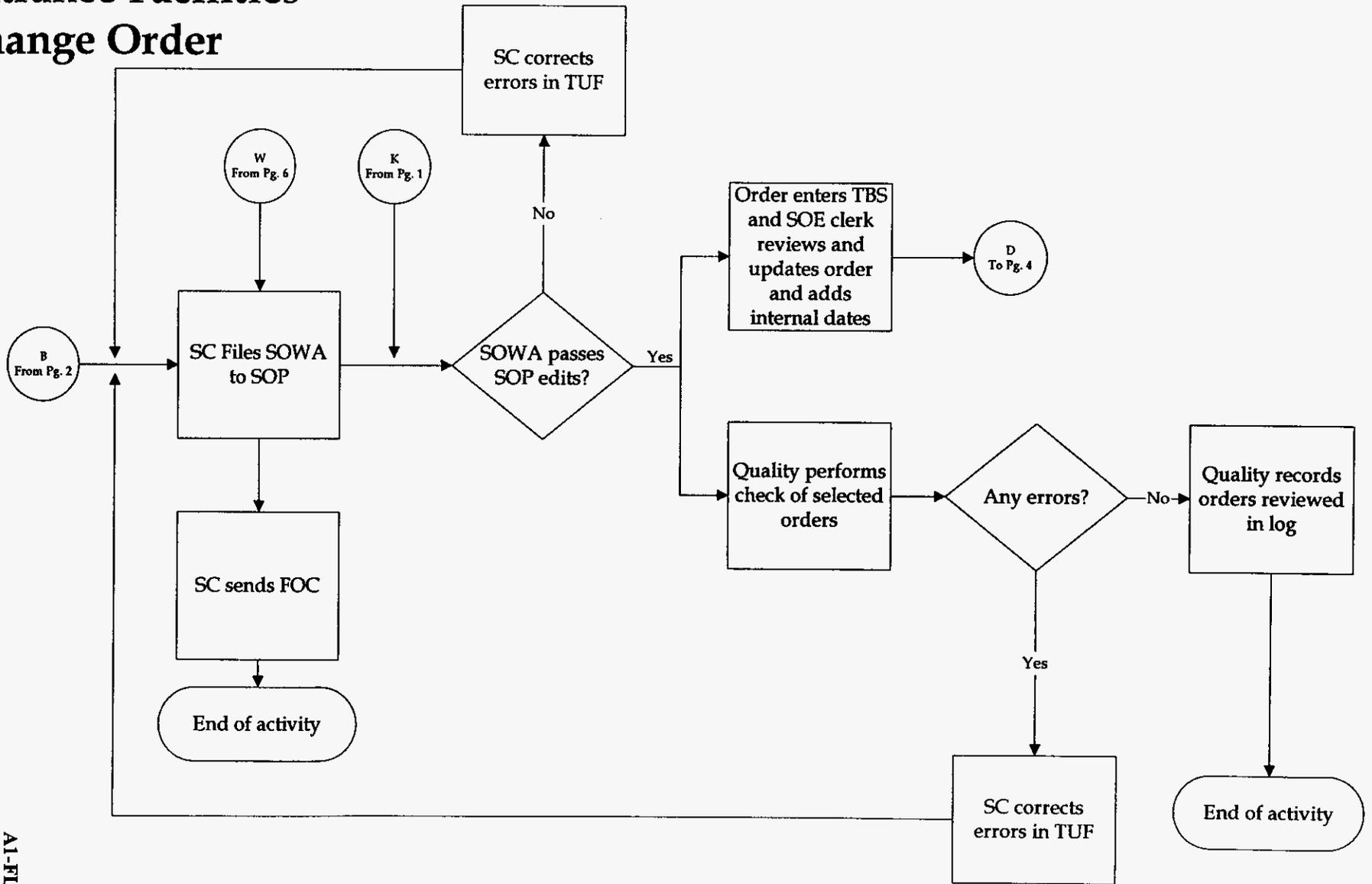
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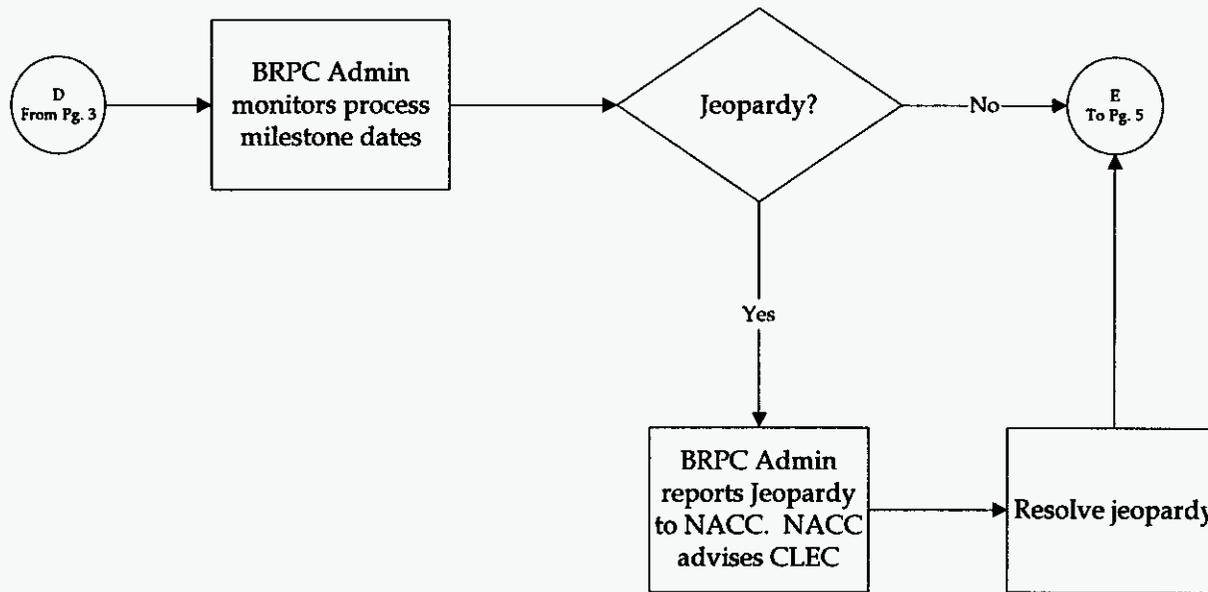
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## Entrance Facilities

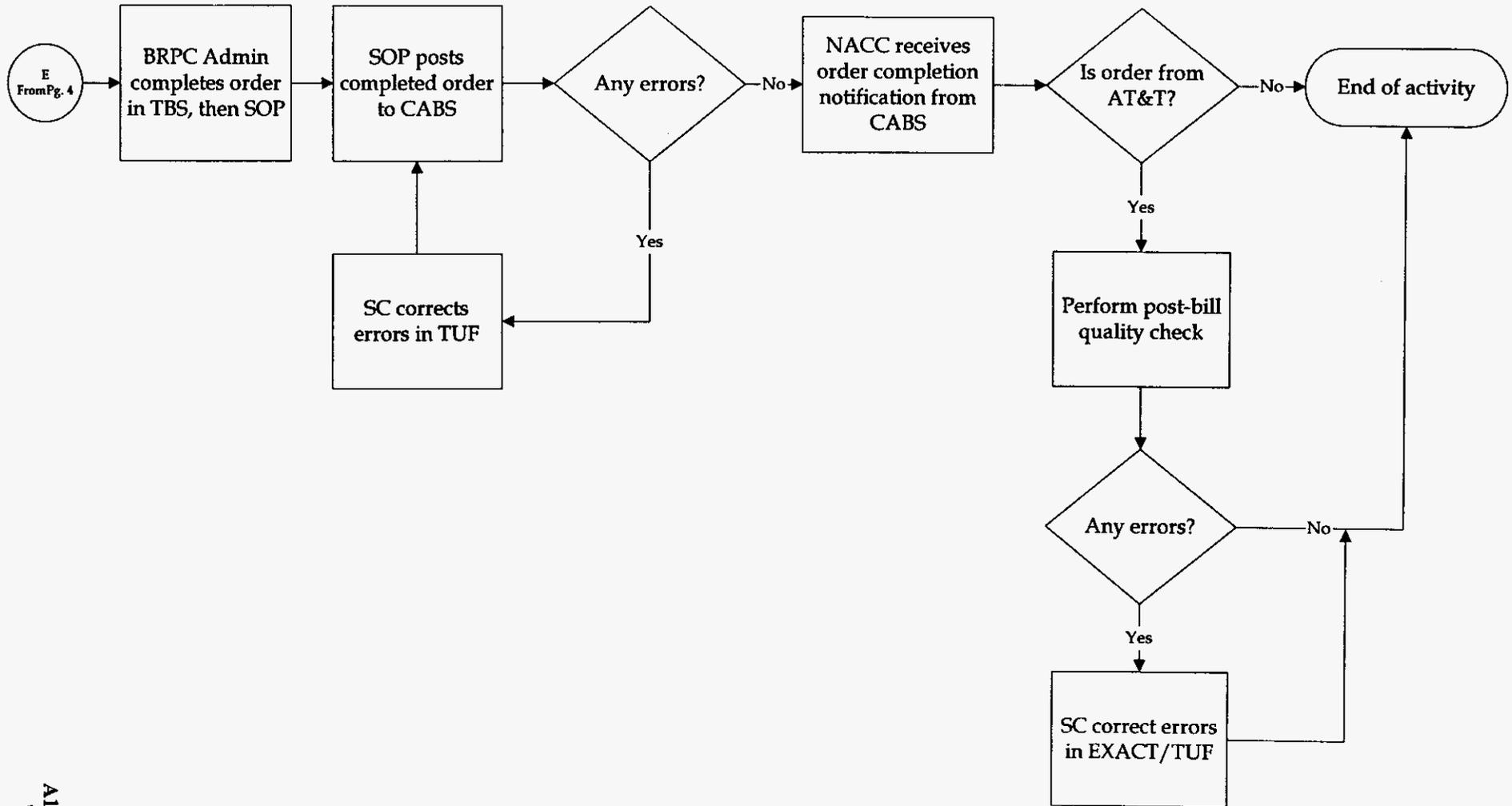
### Change Order



# Network Wholesale Services Entrance Facilities Change Order



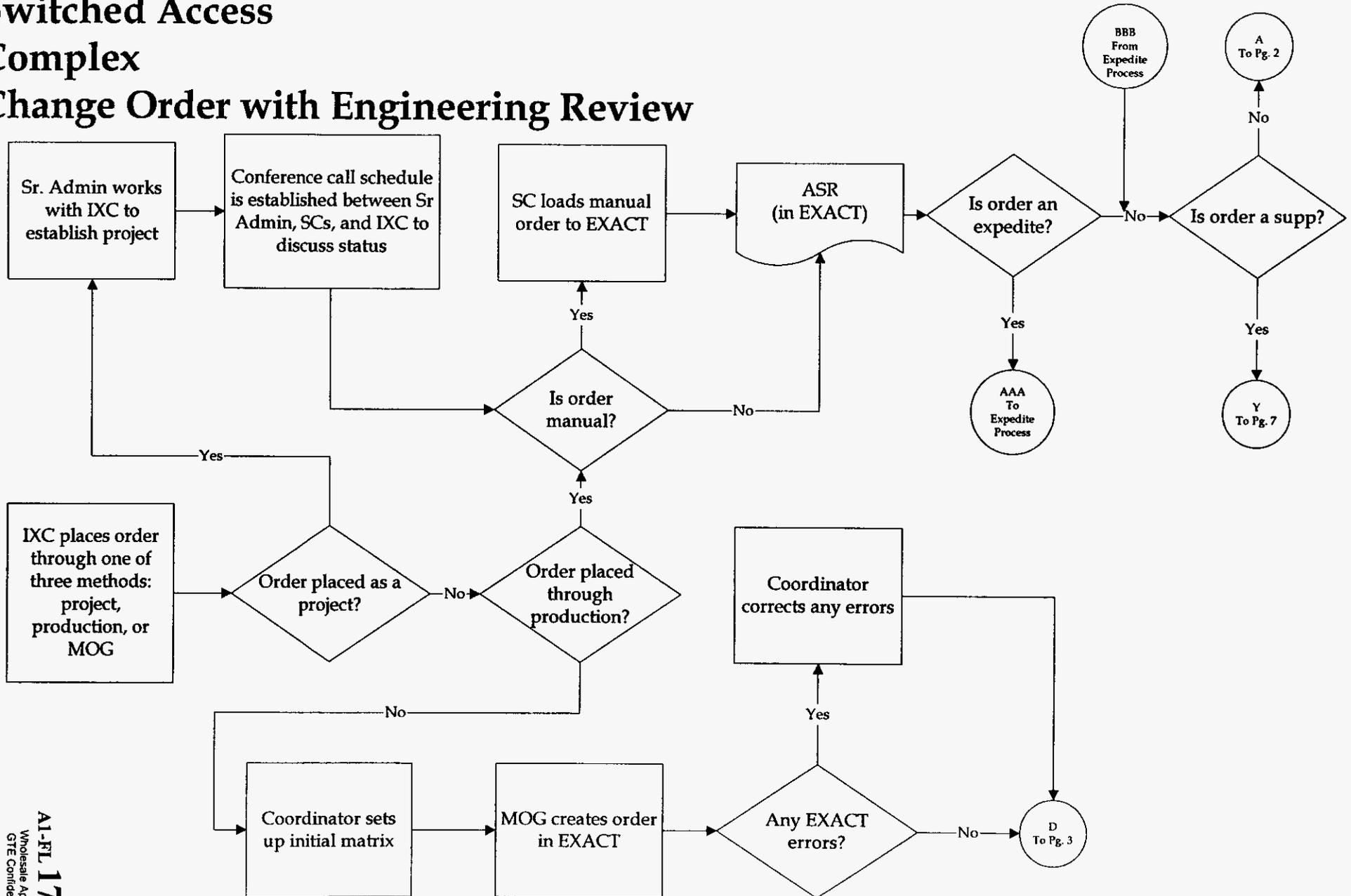
# Network Wholesale Services Entrance Facilities Change Order



# Network Wholesale Services Entrance Facilities Change Order

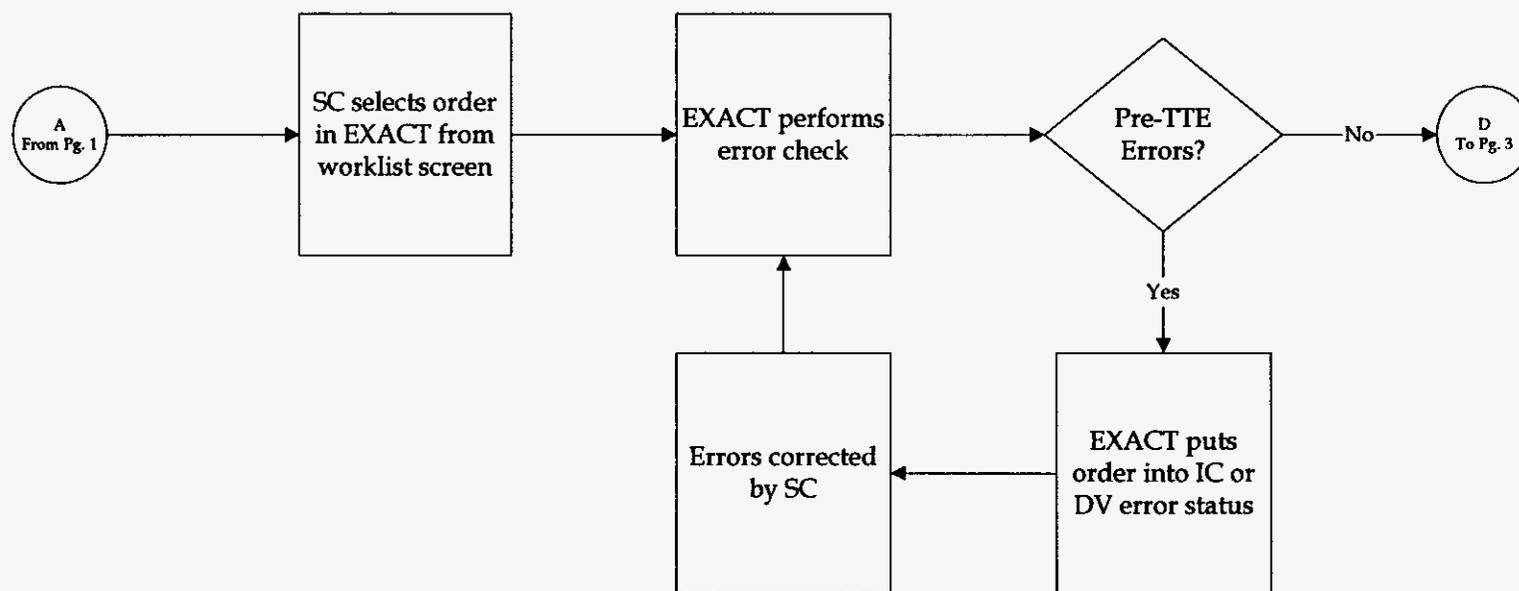


# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review

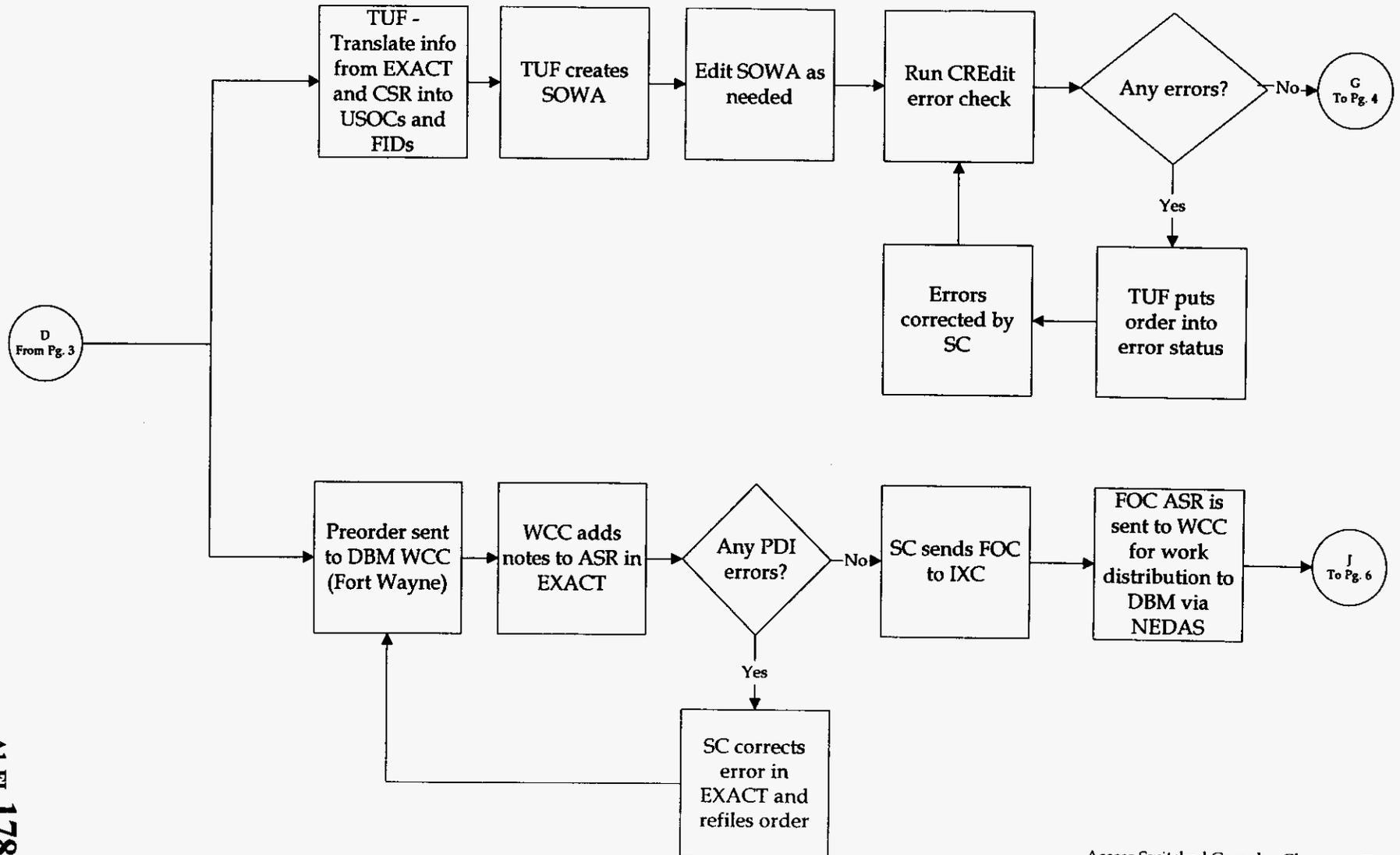


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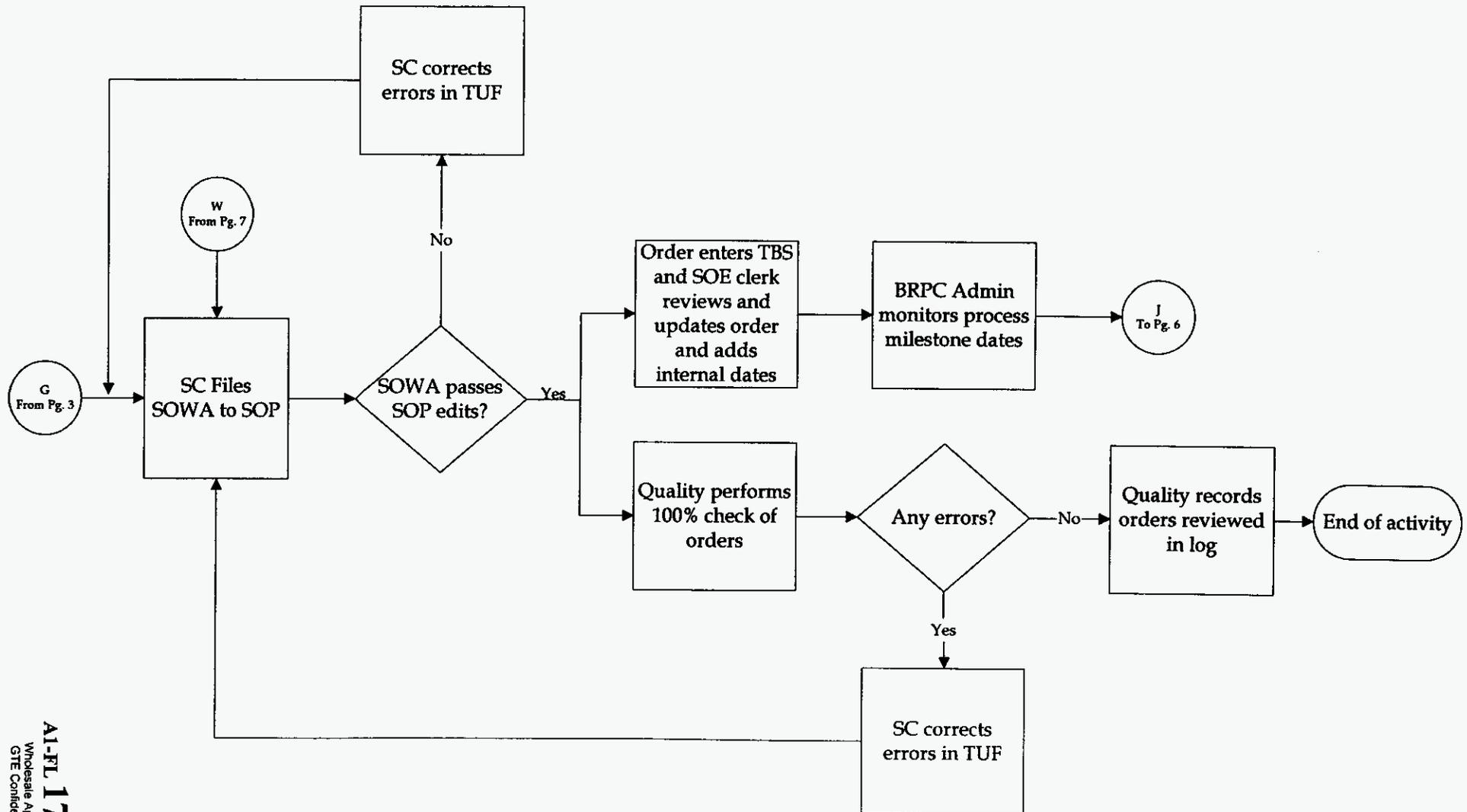
# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review



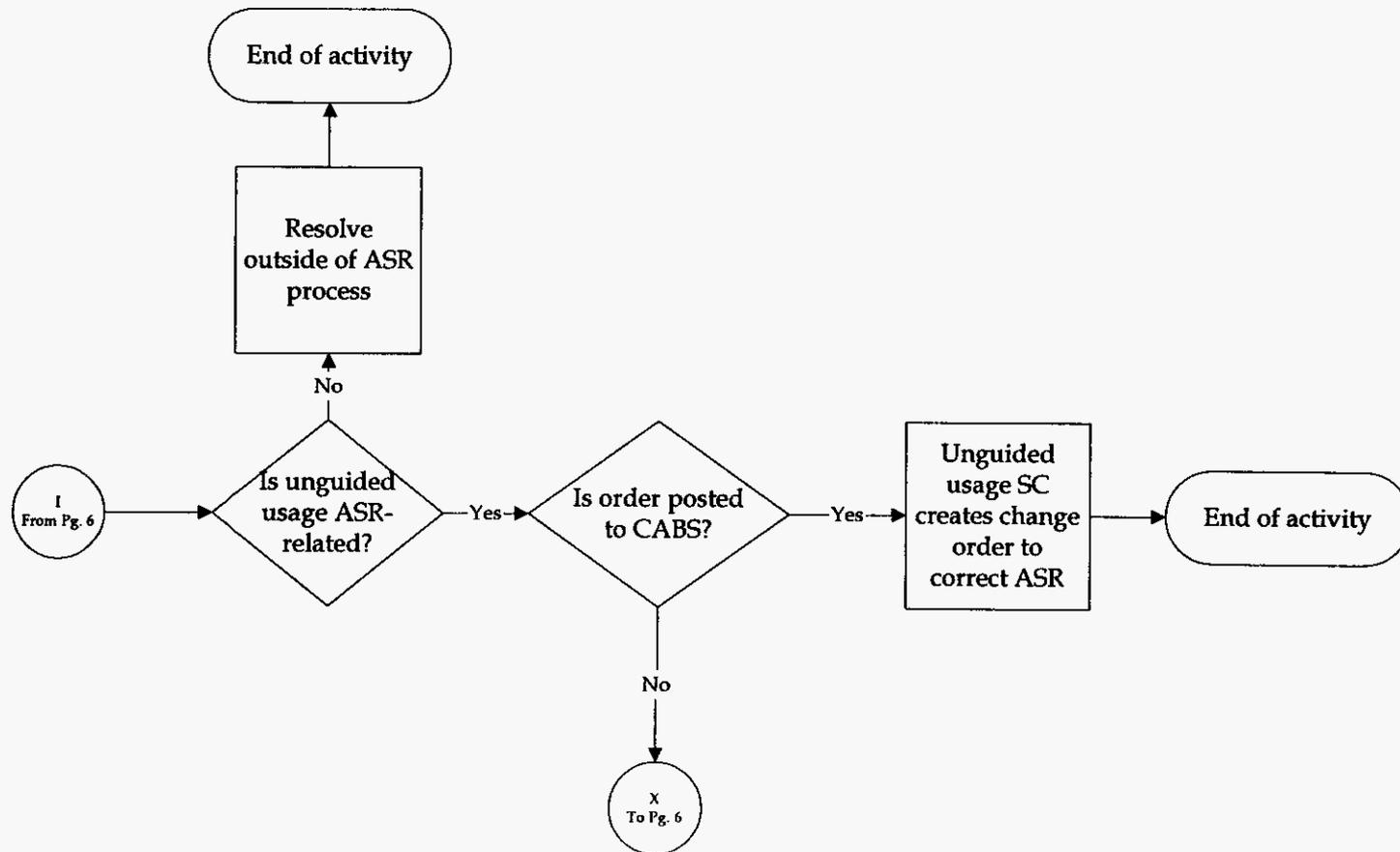
# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review



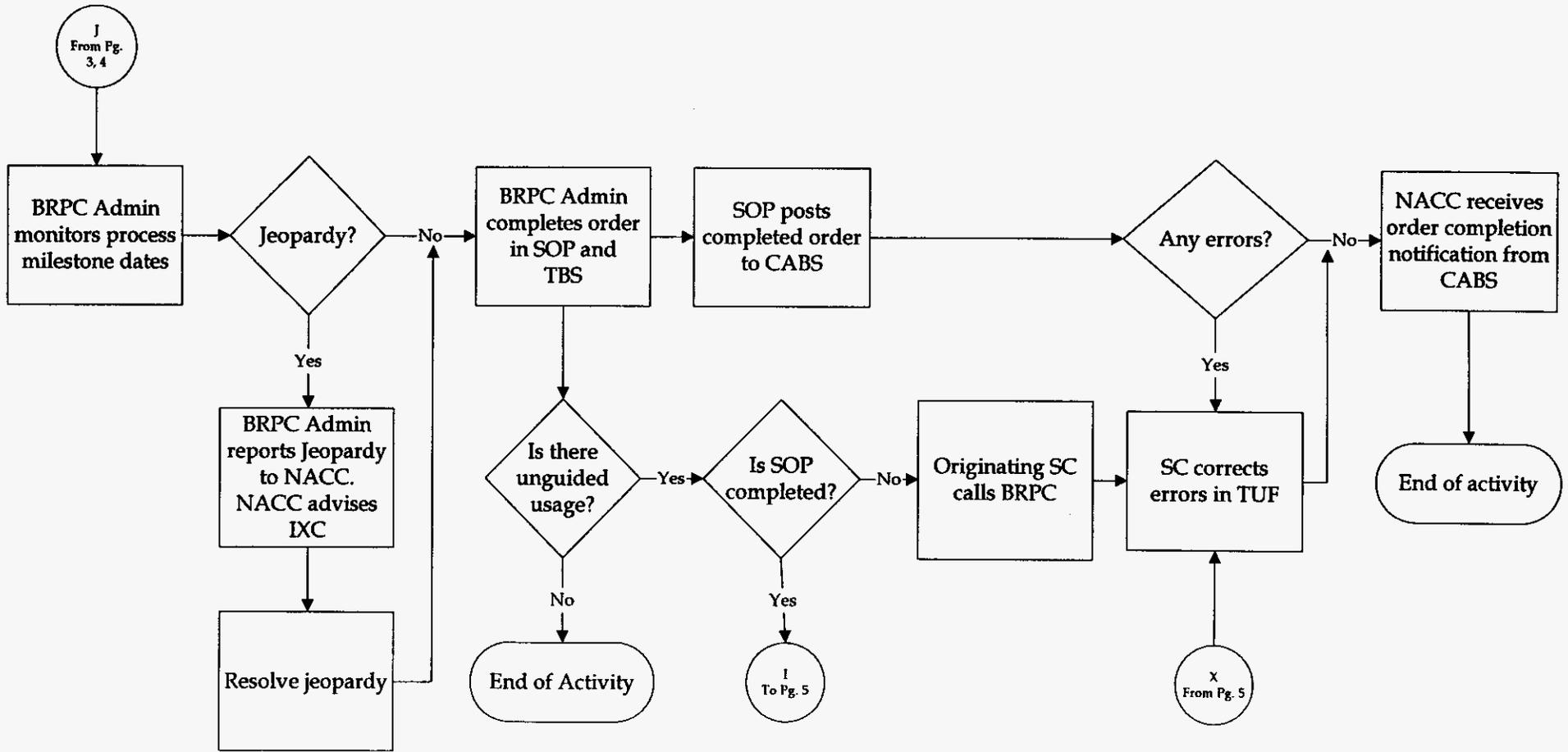
# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review



# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review



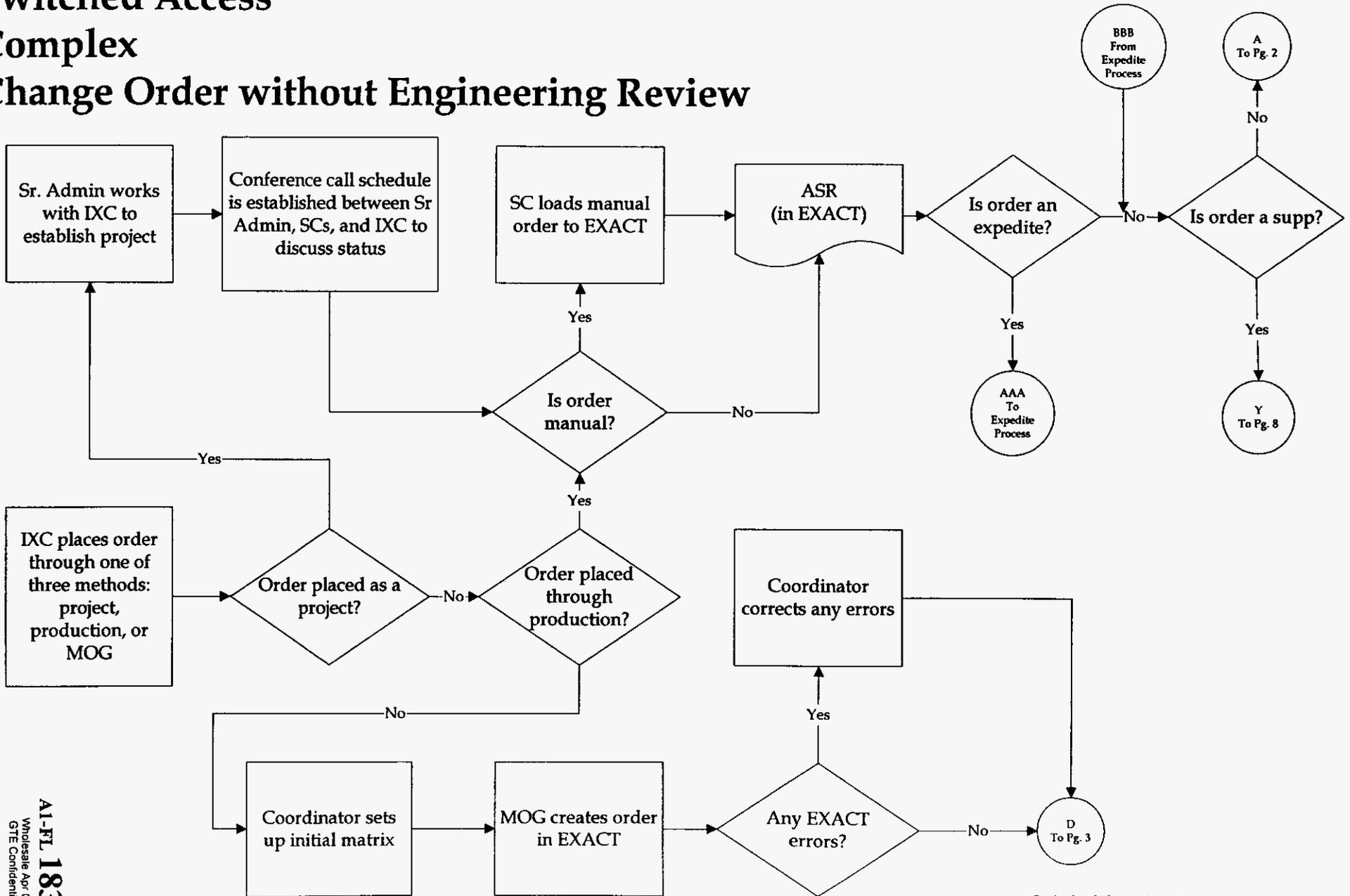
# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review



# Signaling System Seven (SS7) Switched Access Complex Change Order with Engineering Review

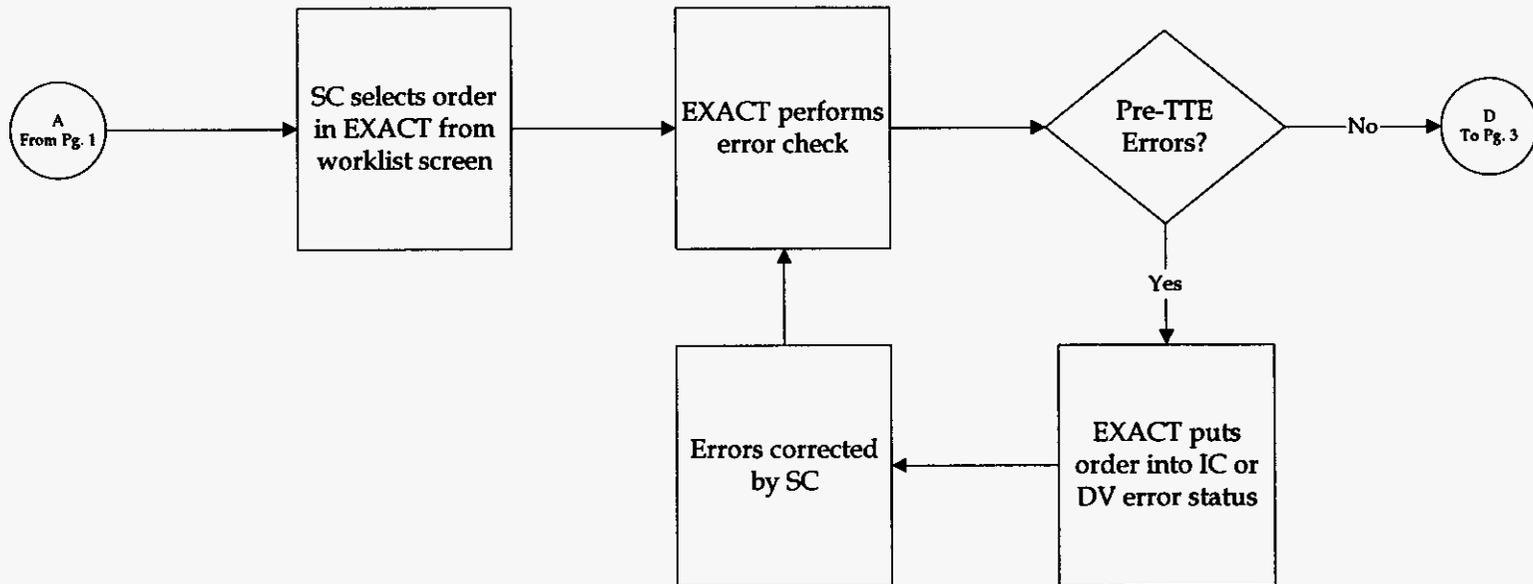


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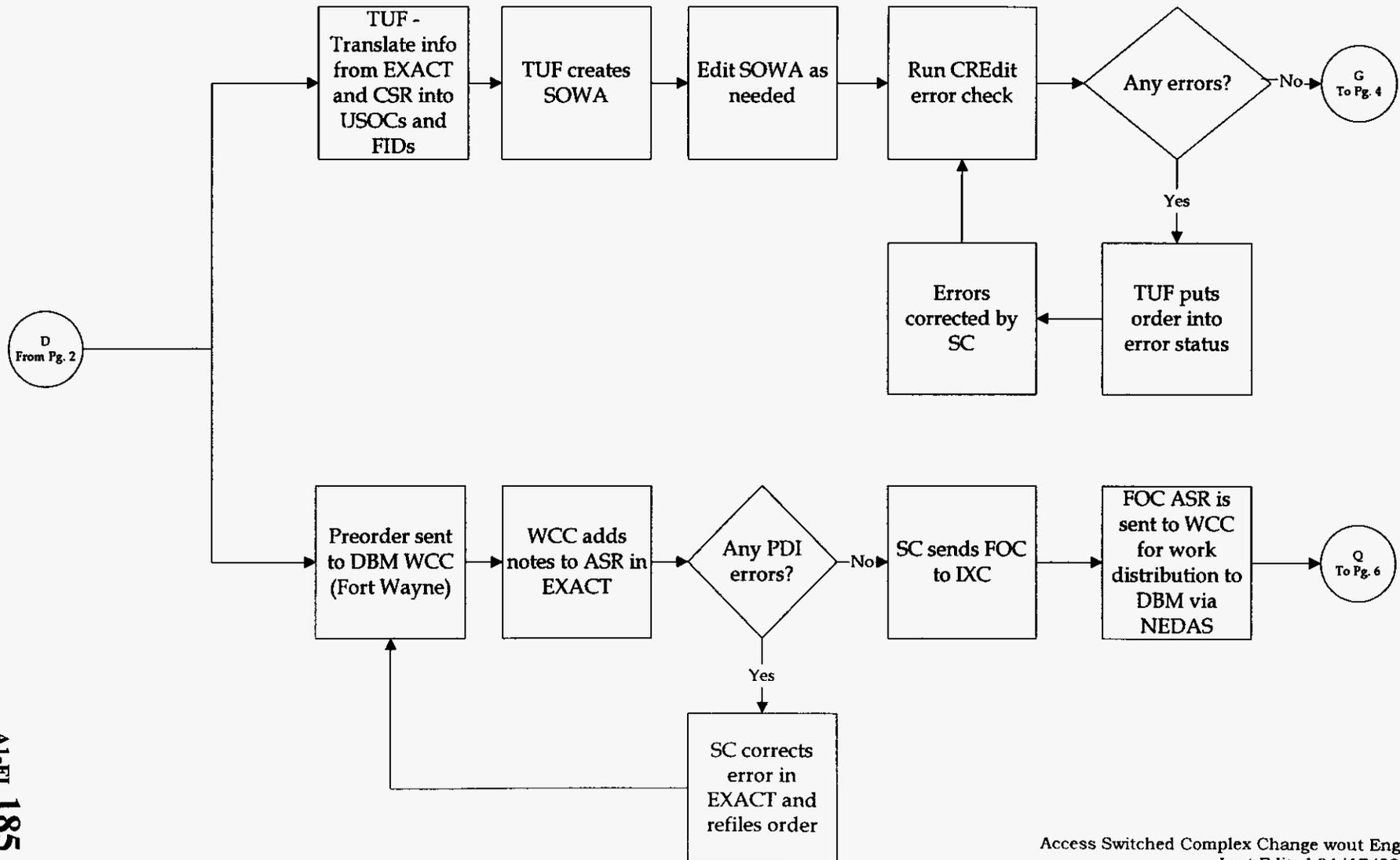


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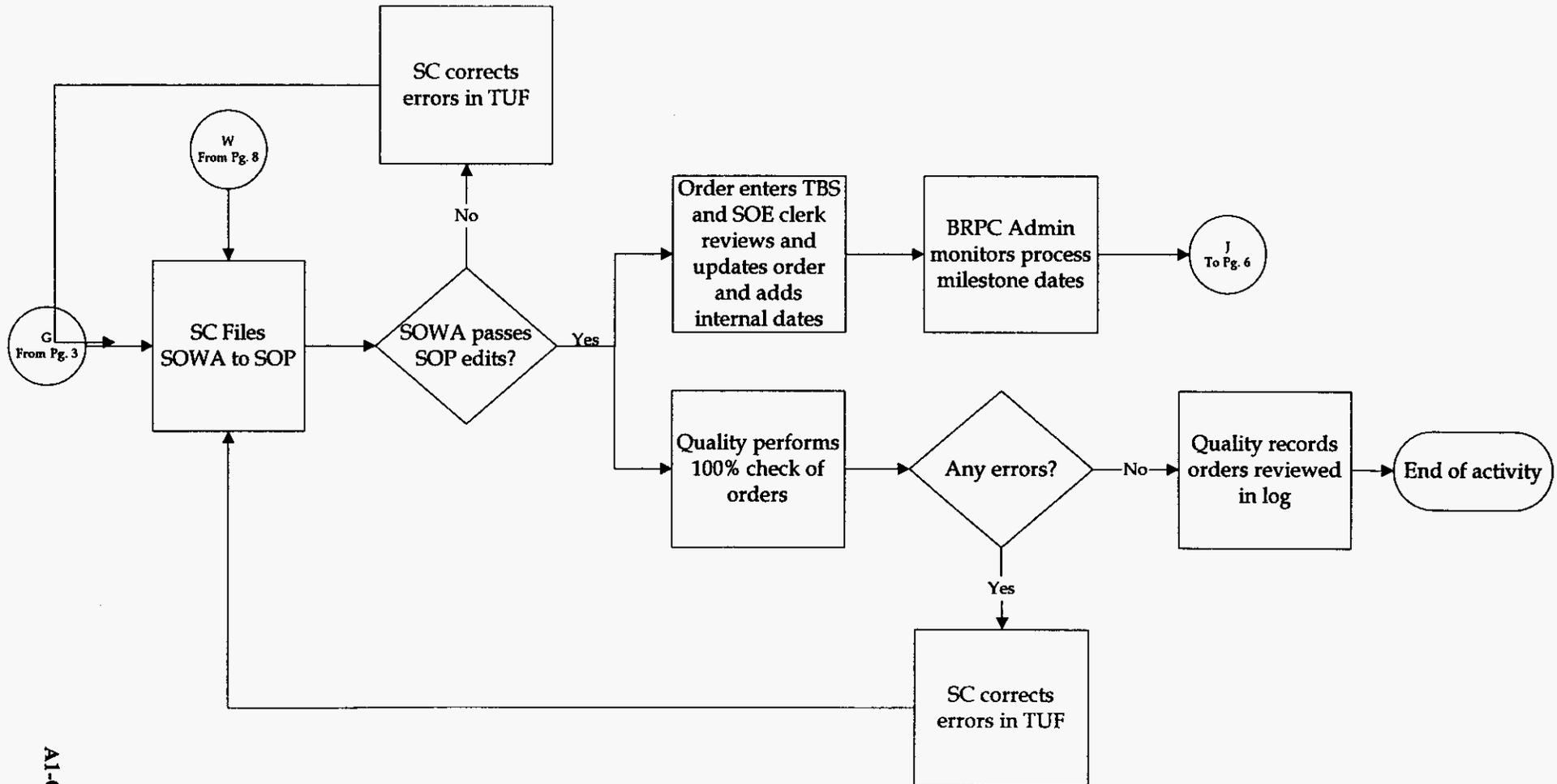
# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



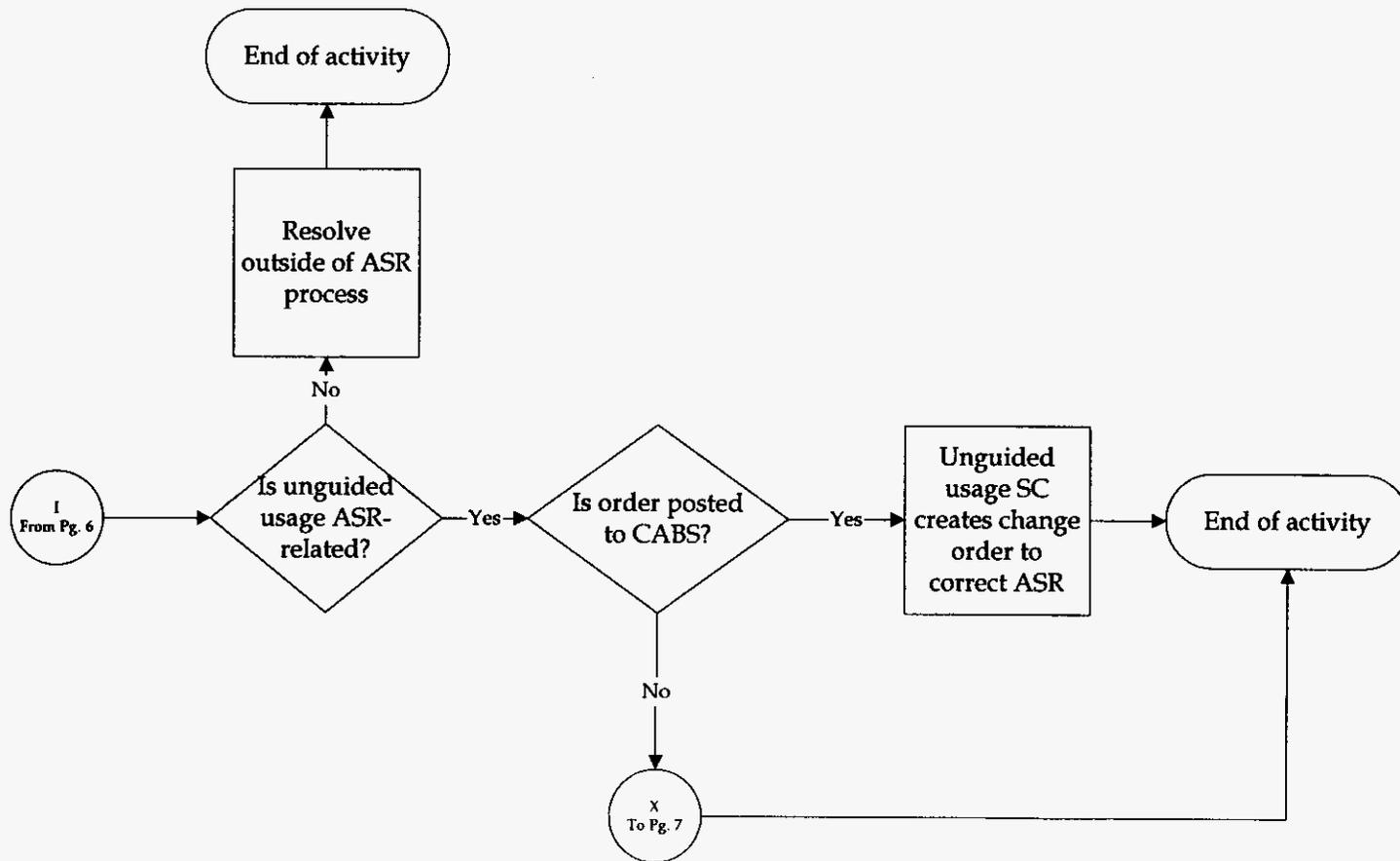
# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



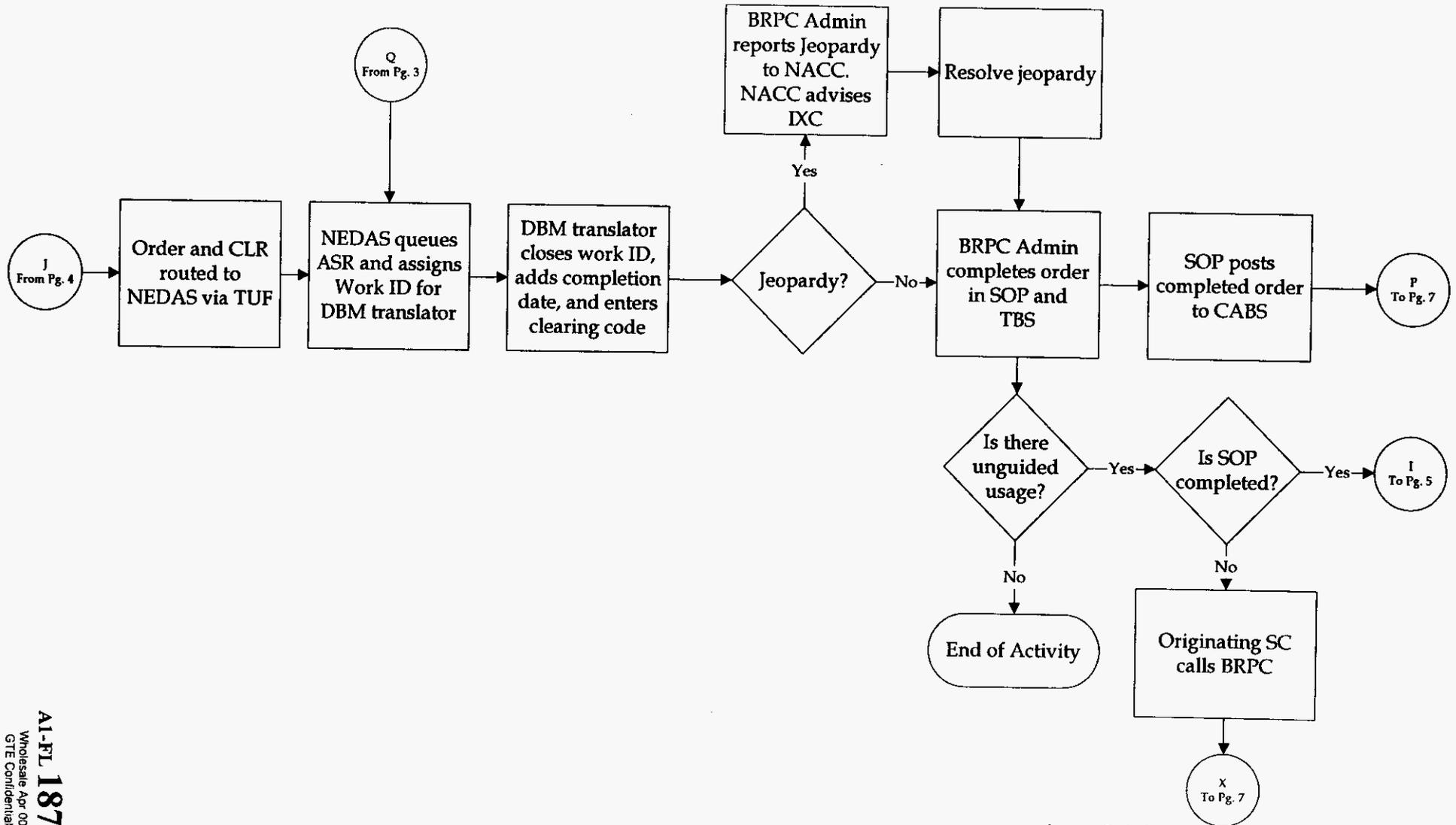
# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



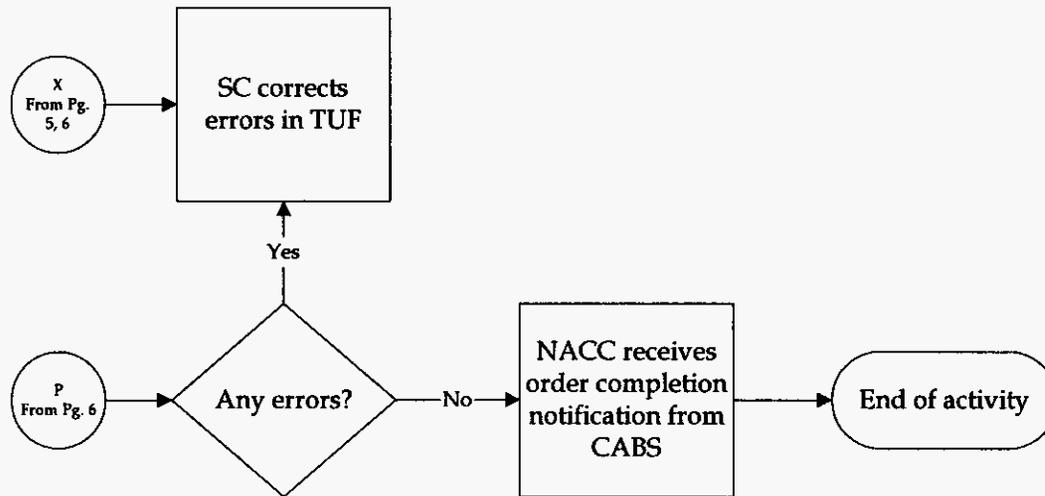
# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review



# Signaling System Seven (SS7) Switched Access Complex Change Order without Engineering Review

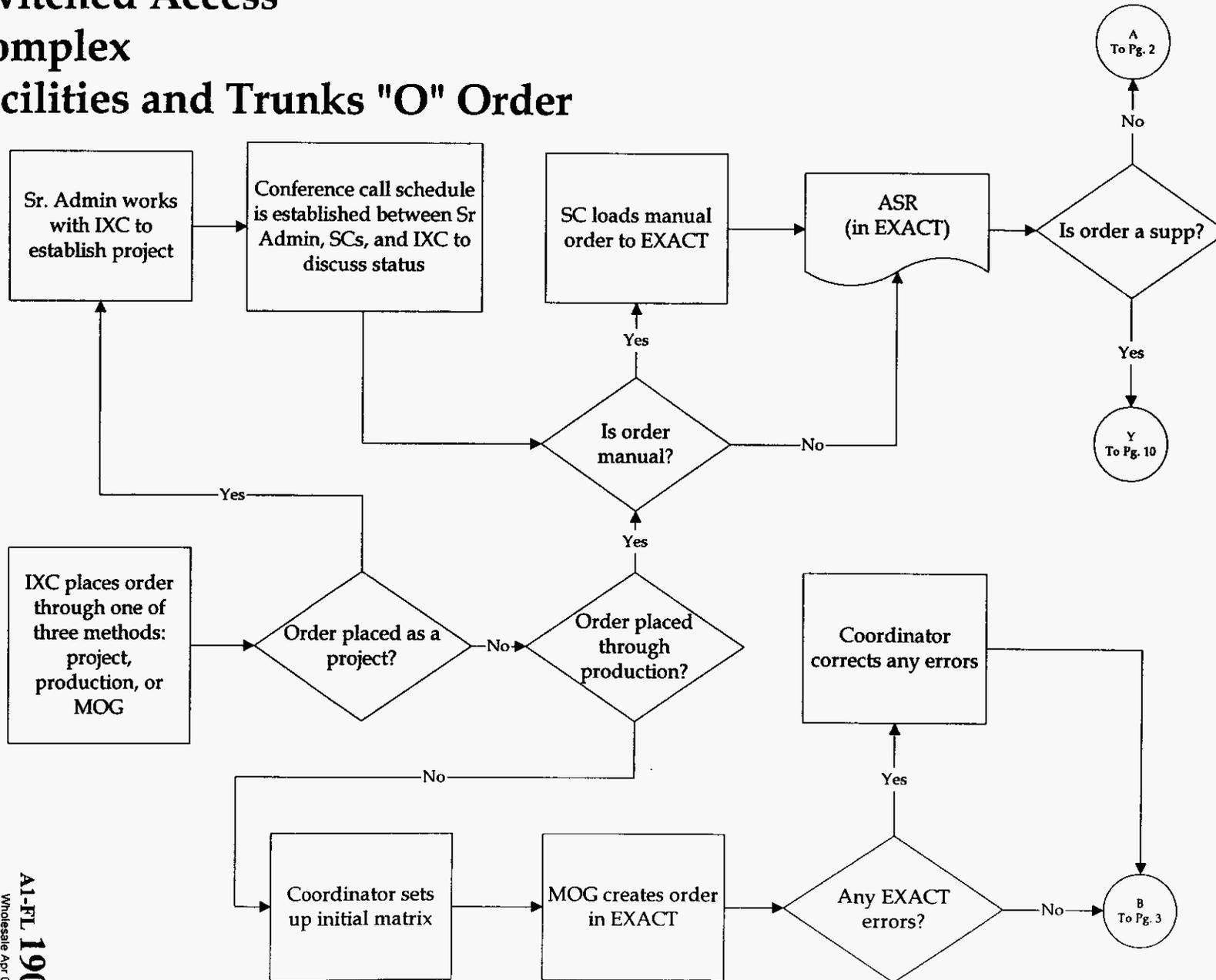


# Signaling System Seven (SS7)

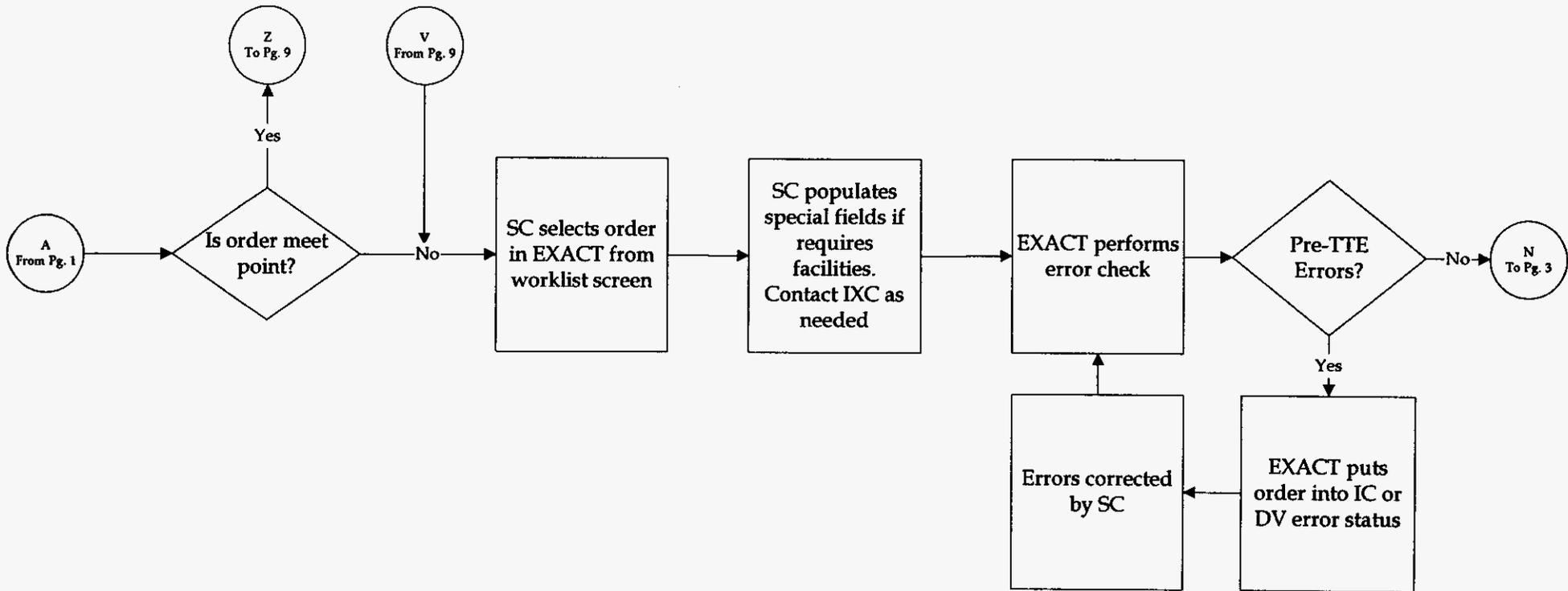
## Switched Access

### Complex

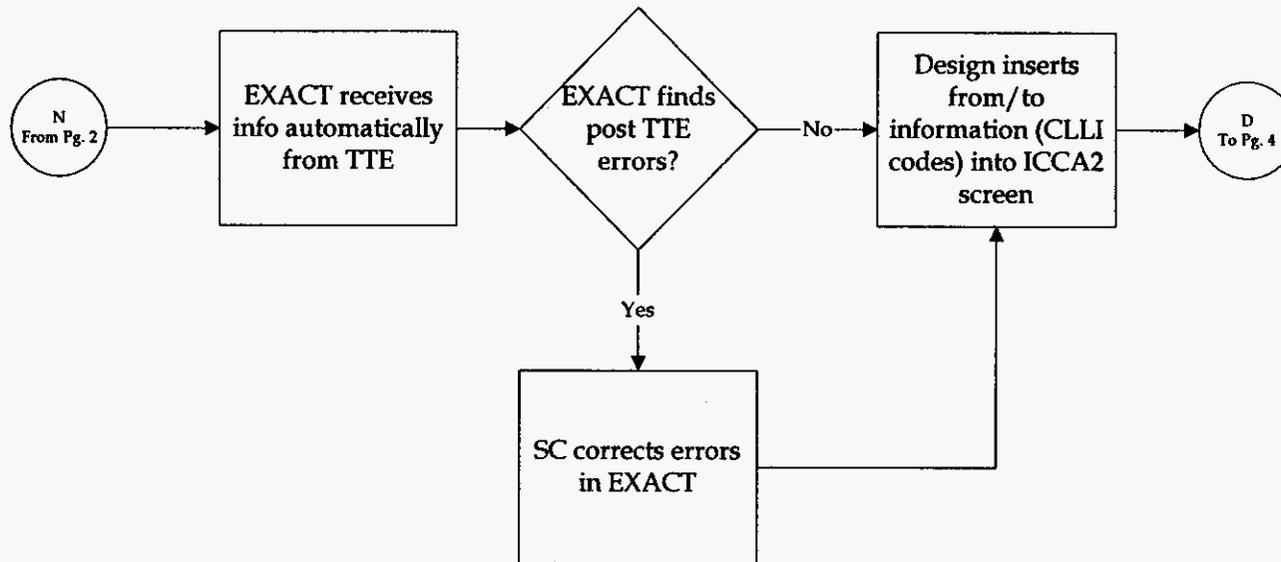
### Facilities and Trunks "O" Order



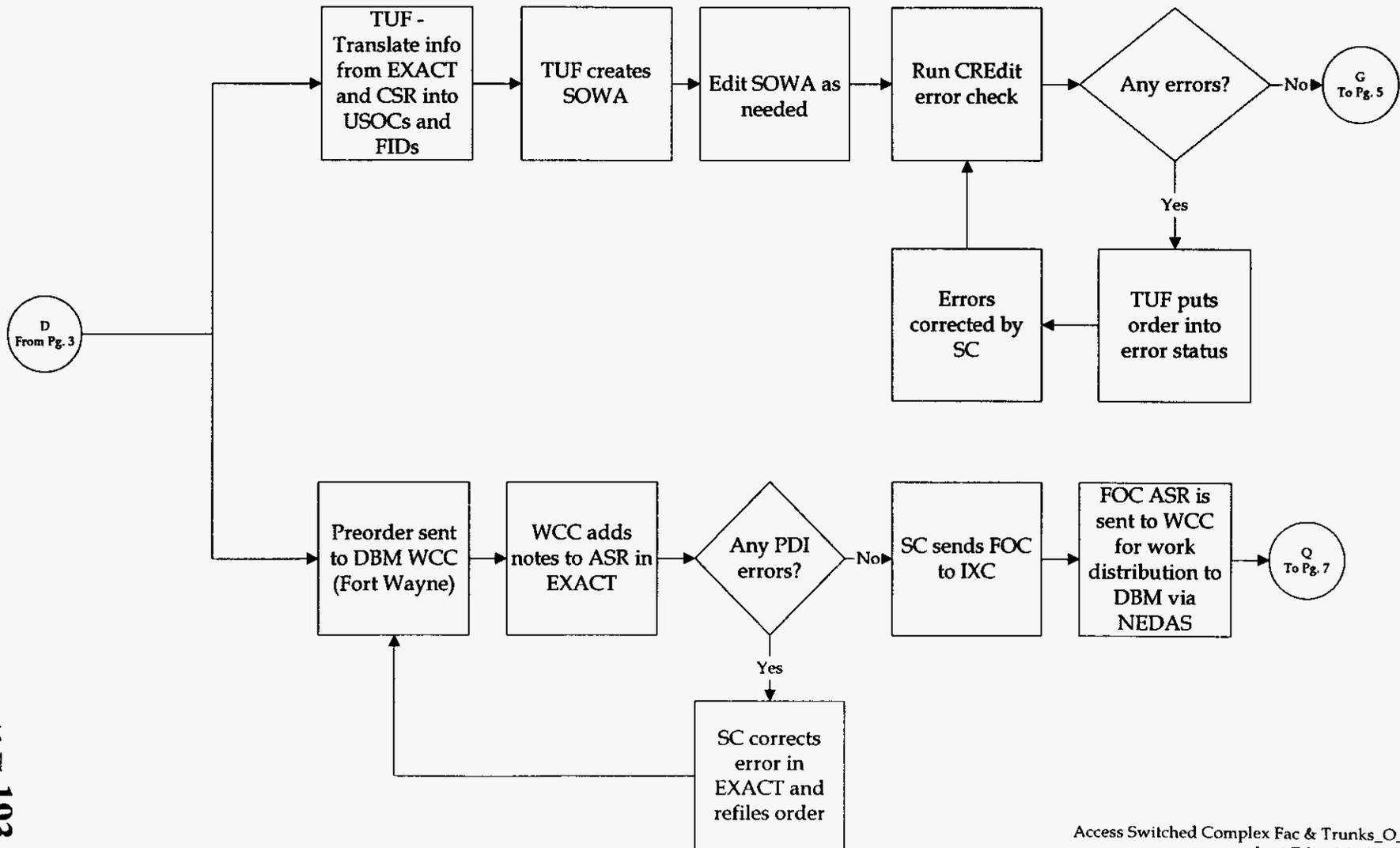
# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



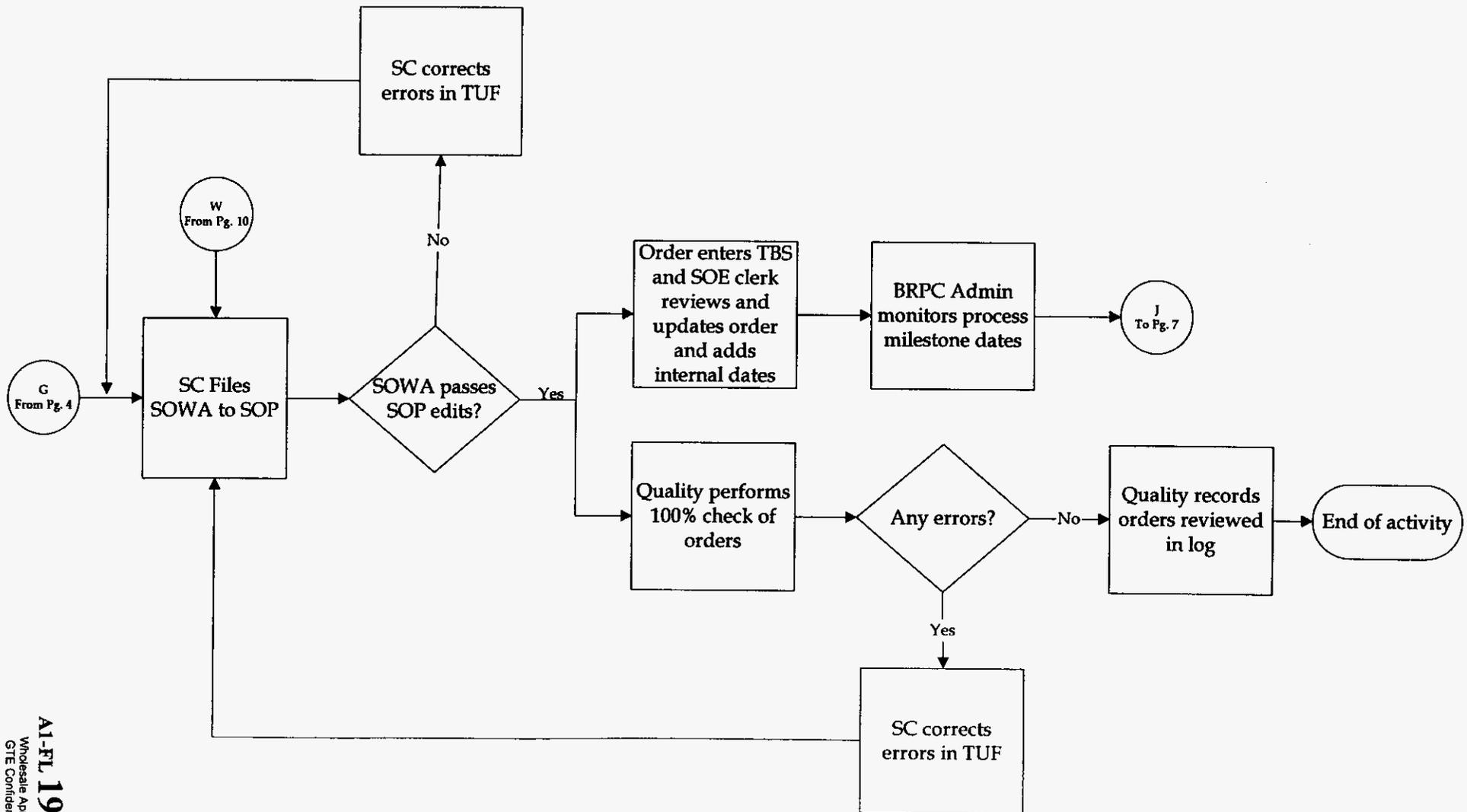
# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order

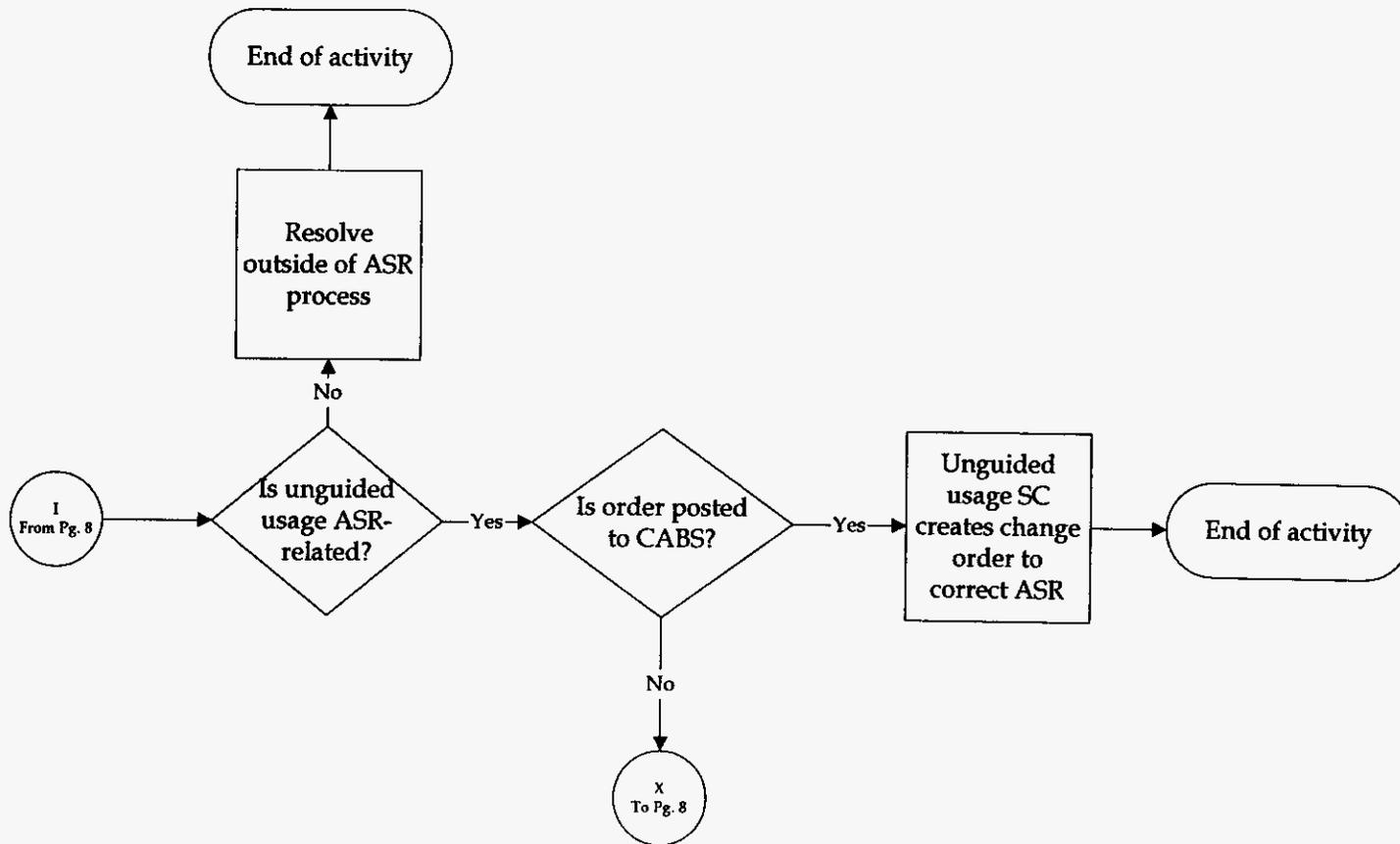


# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order

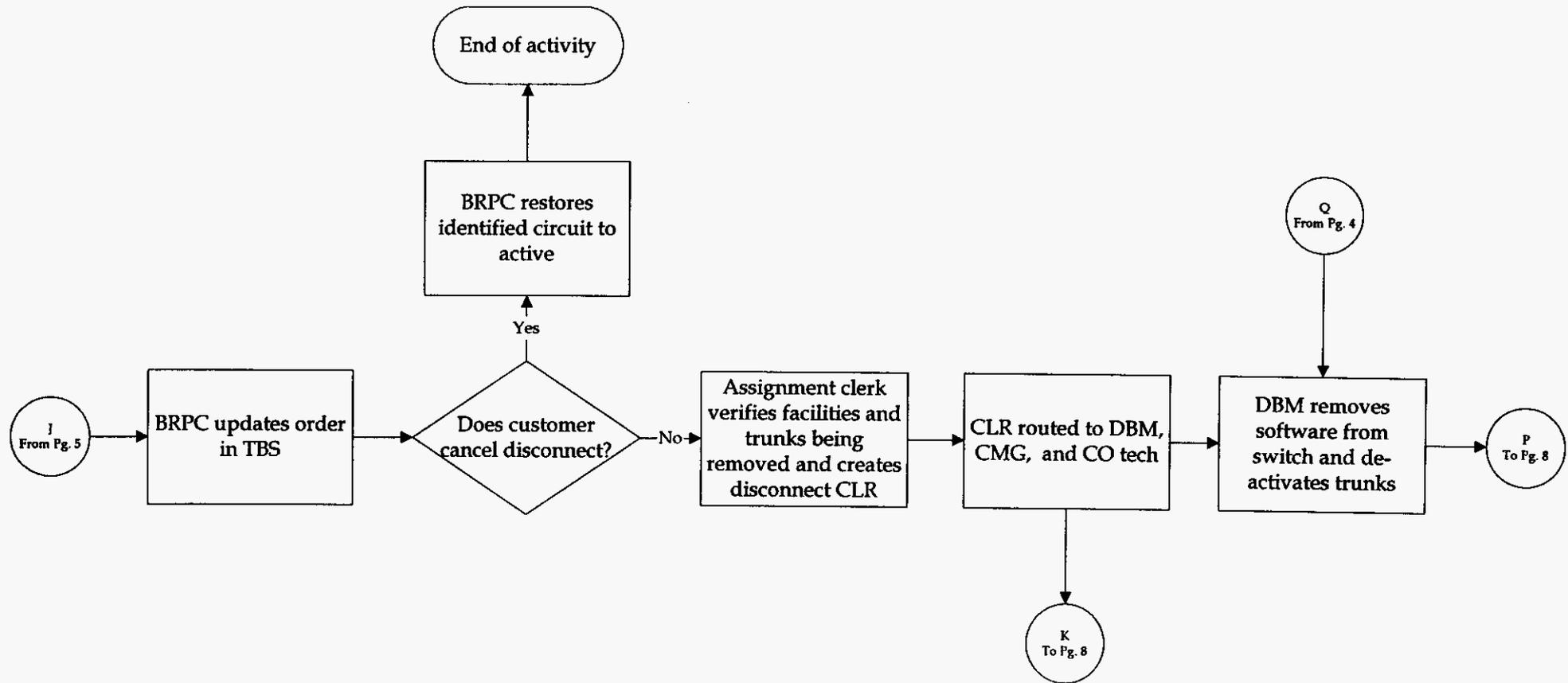


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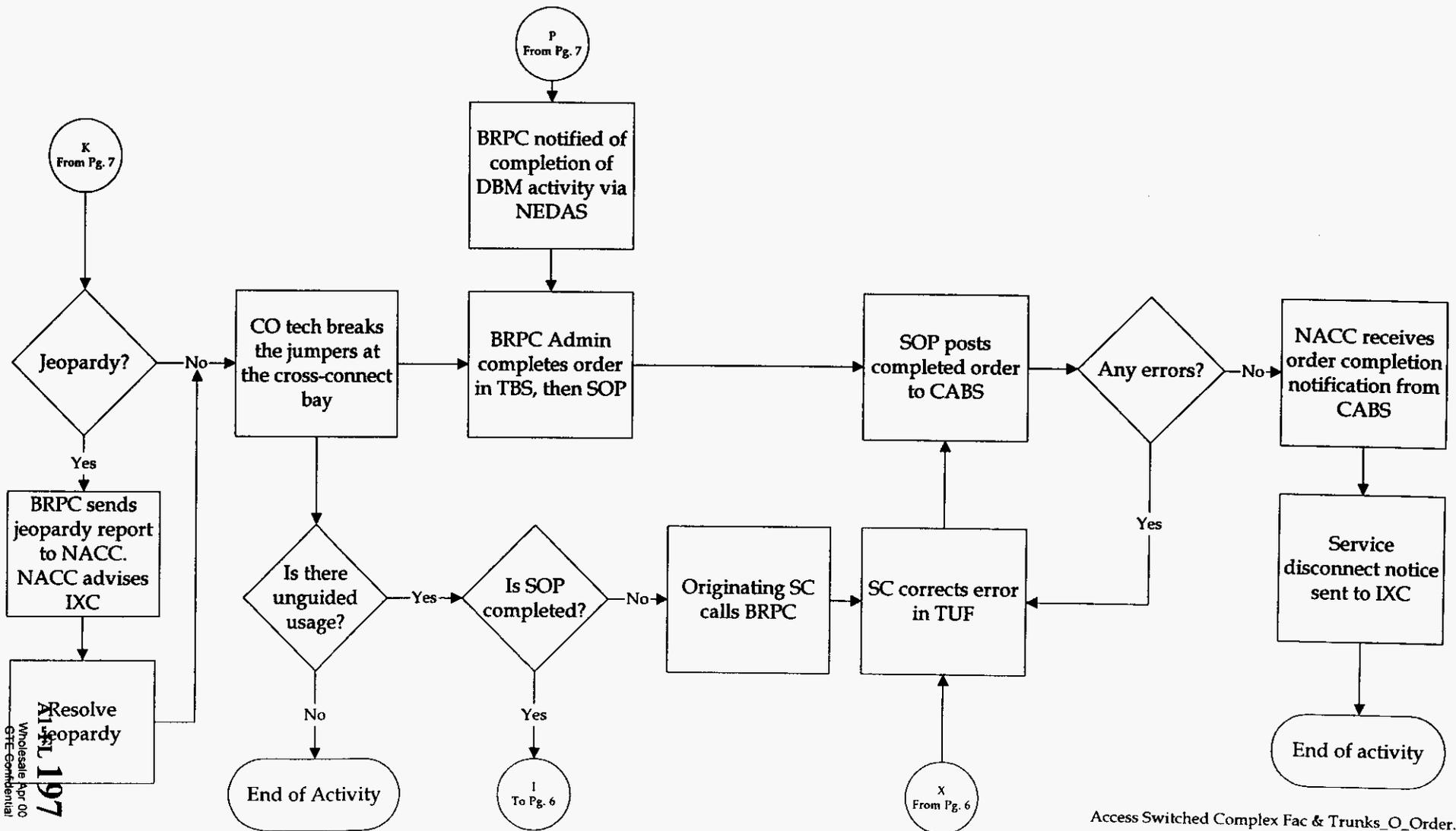
# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



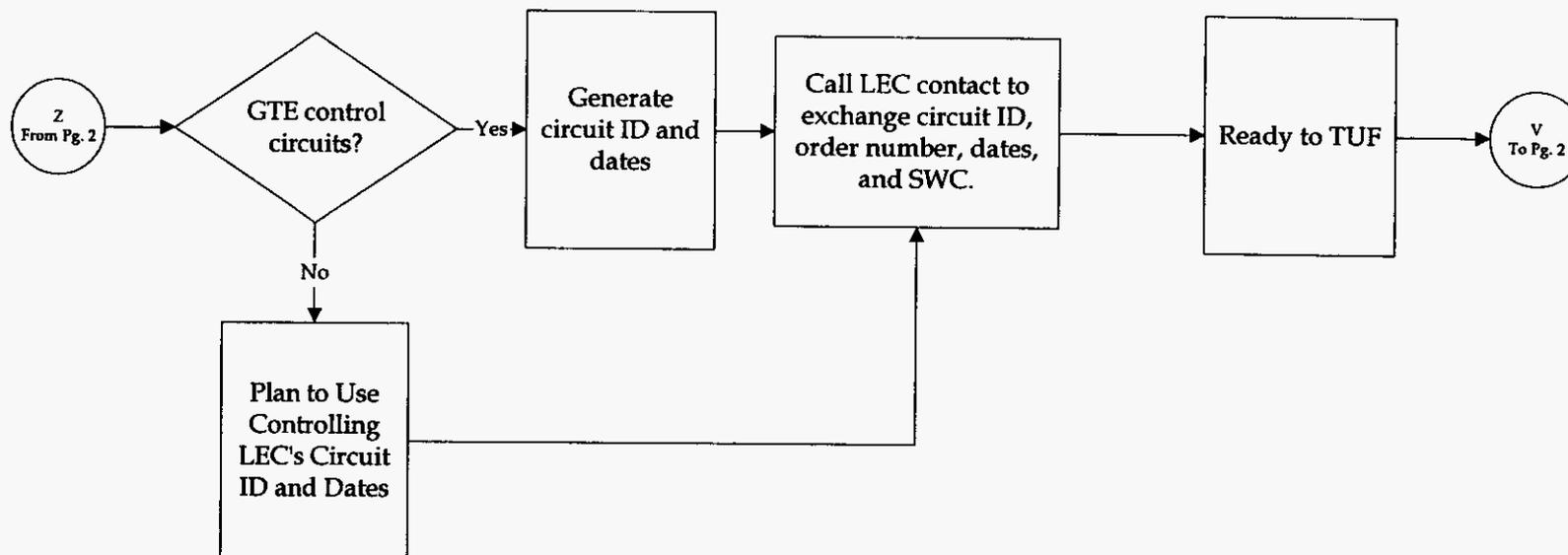
# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



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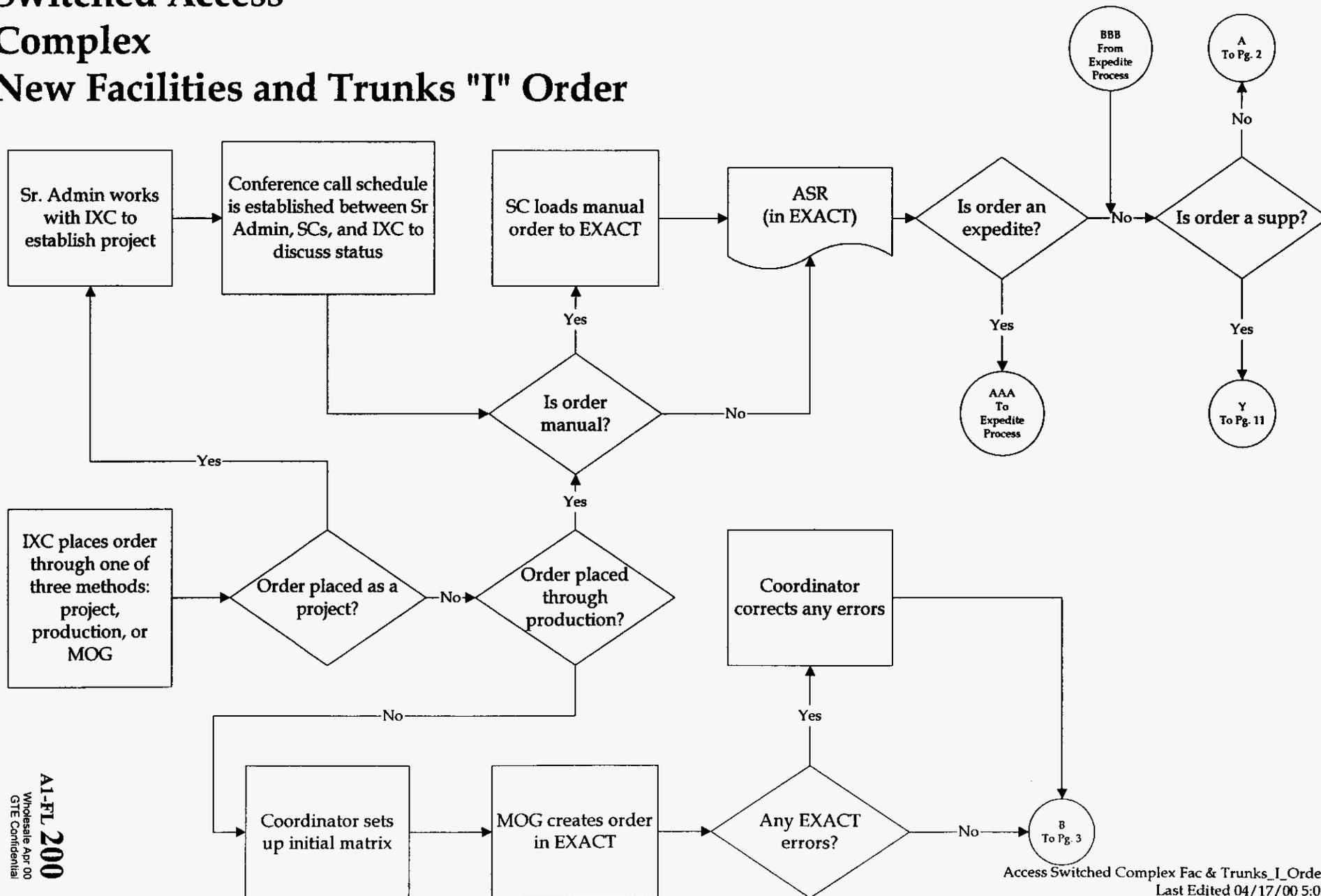
# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order



# Signaling System Seven (SS7) Switched Access Complex Facilities and Trunks "O" Order

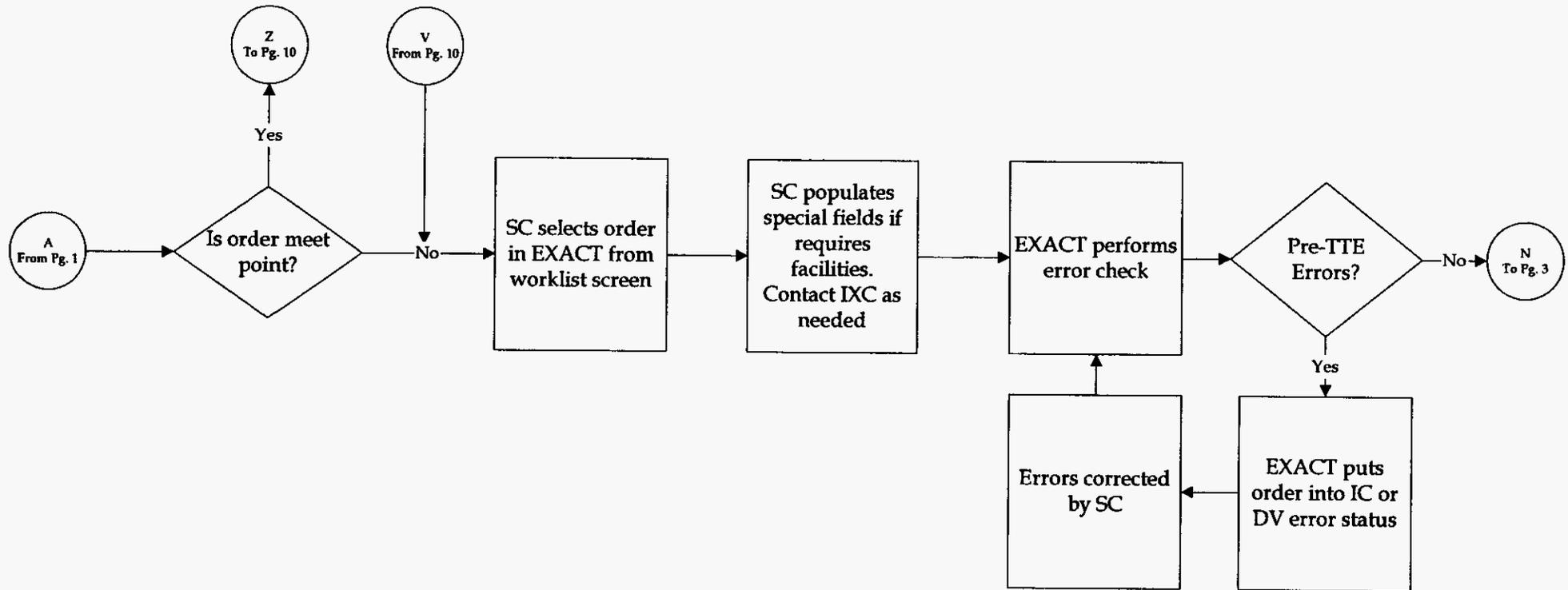


# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order

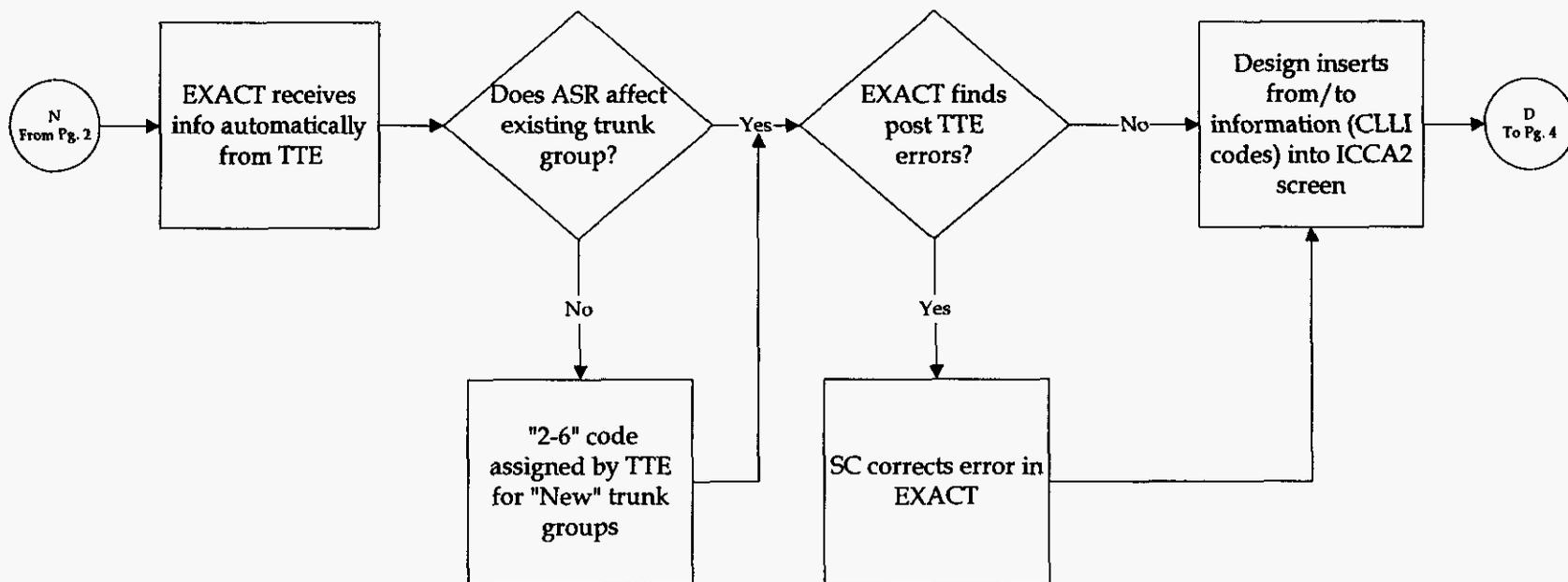


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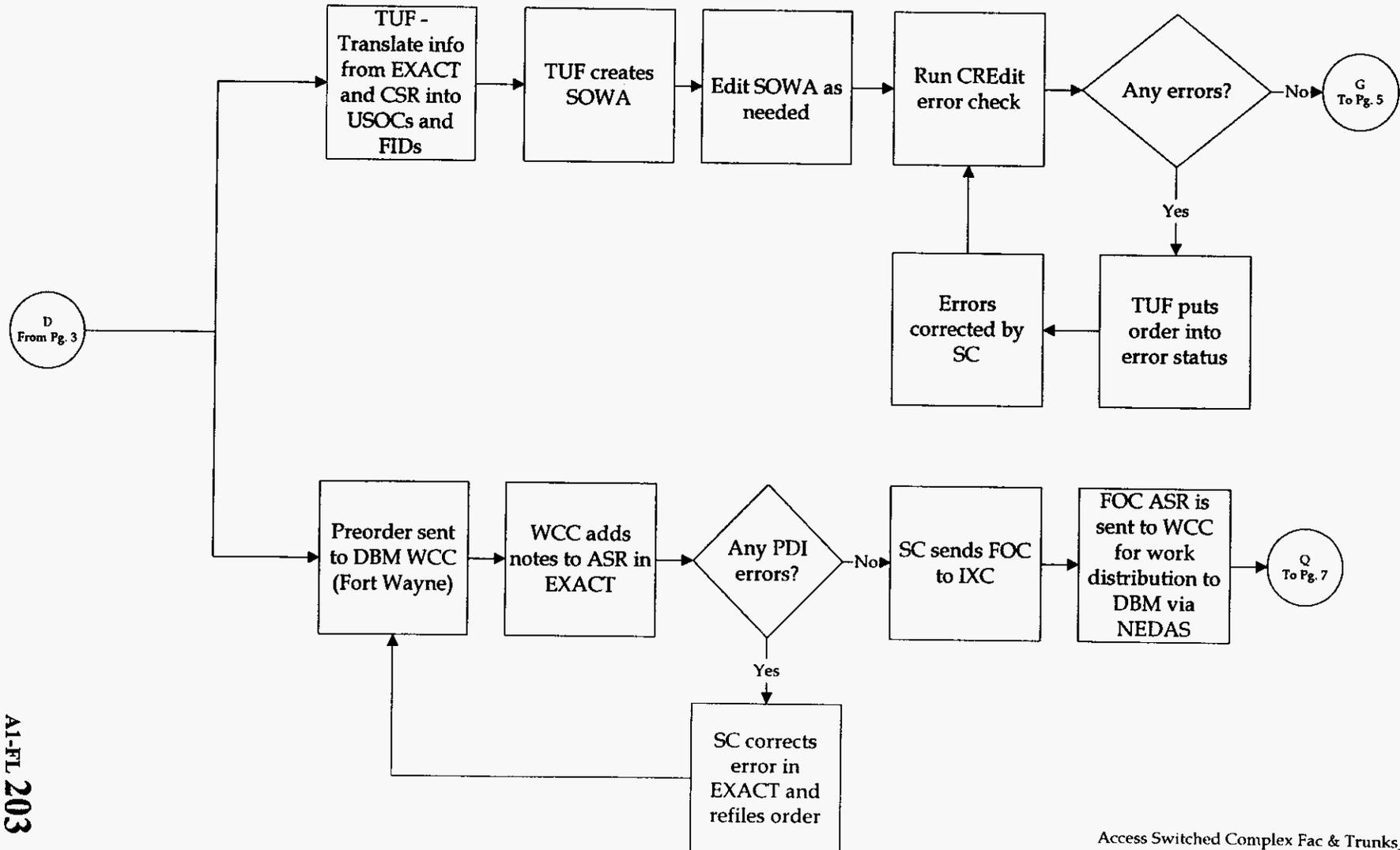
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



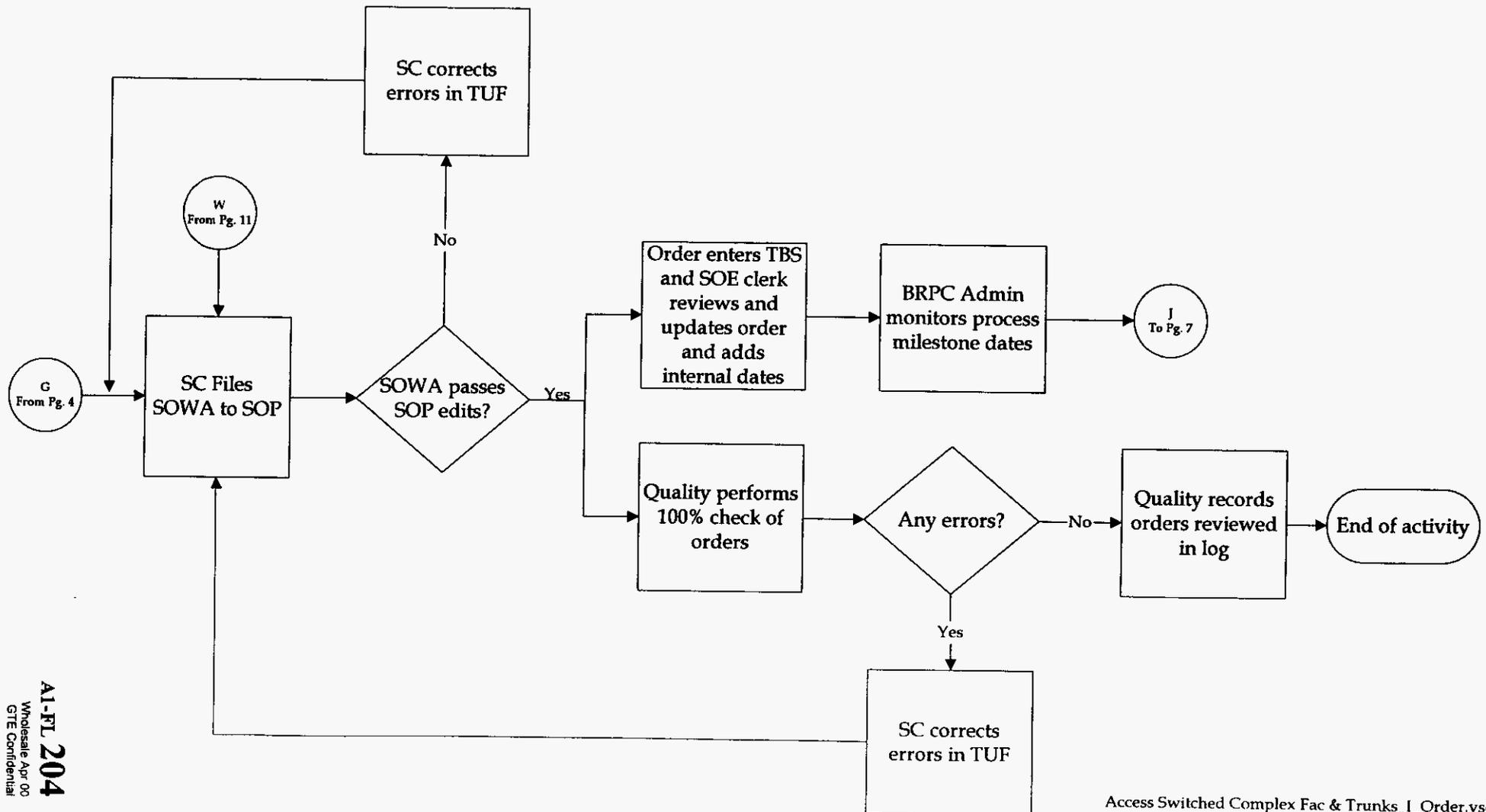
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



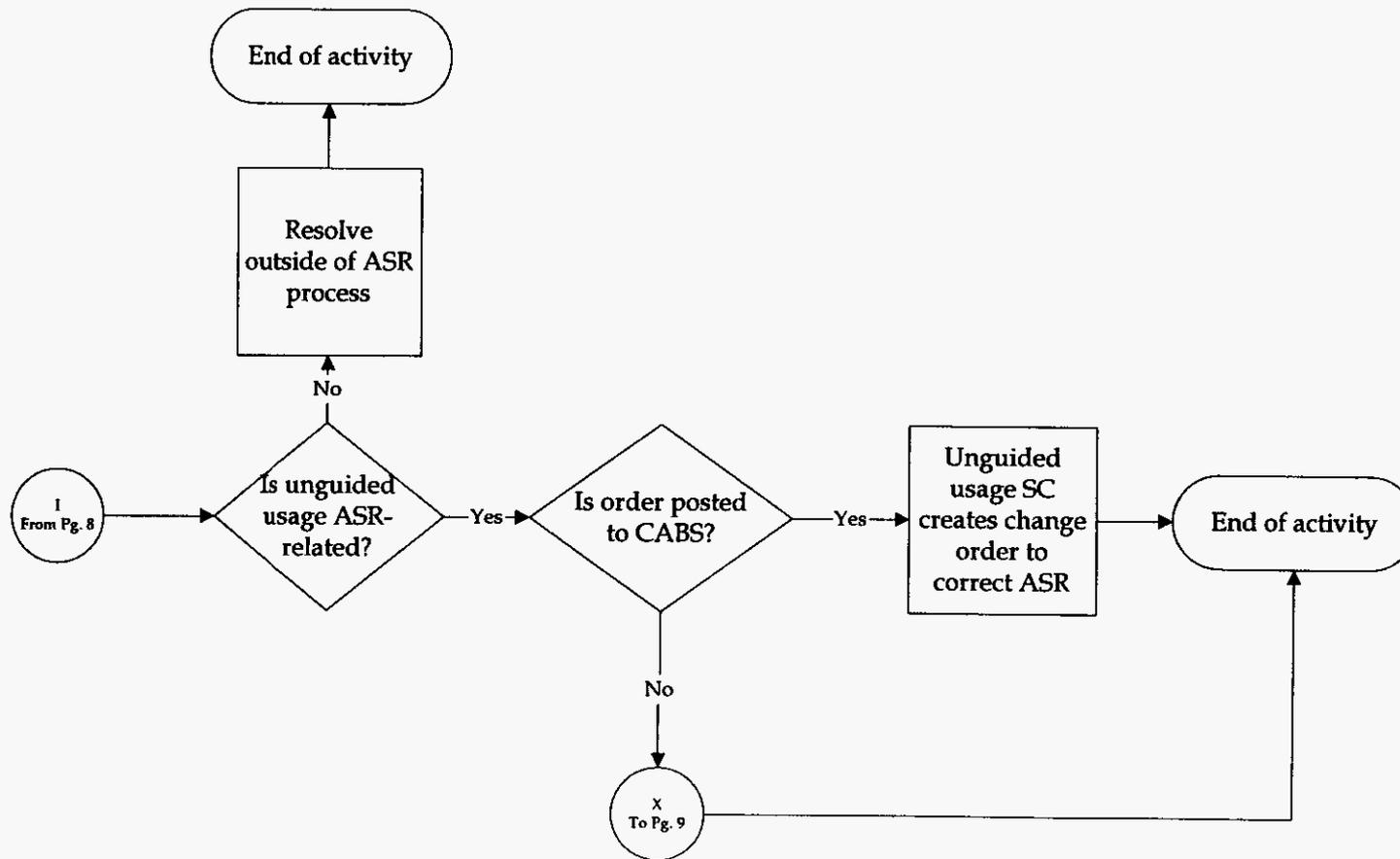
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



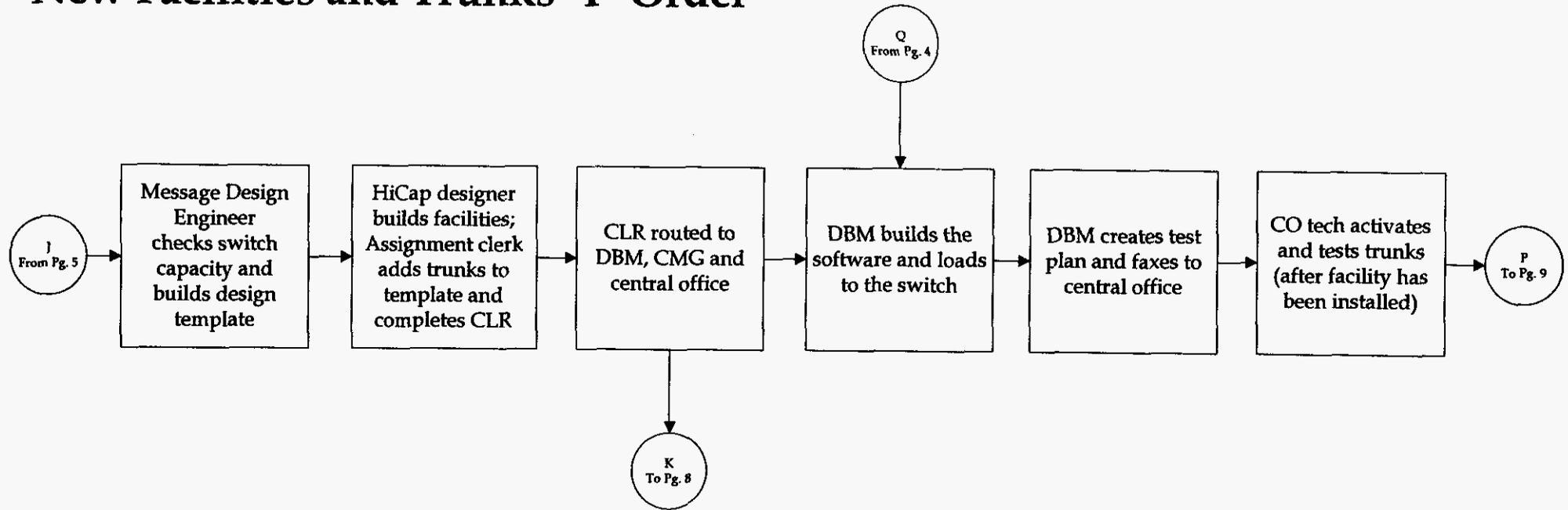
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



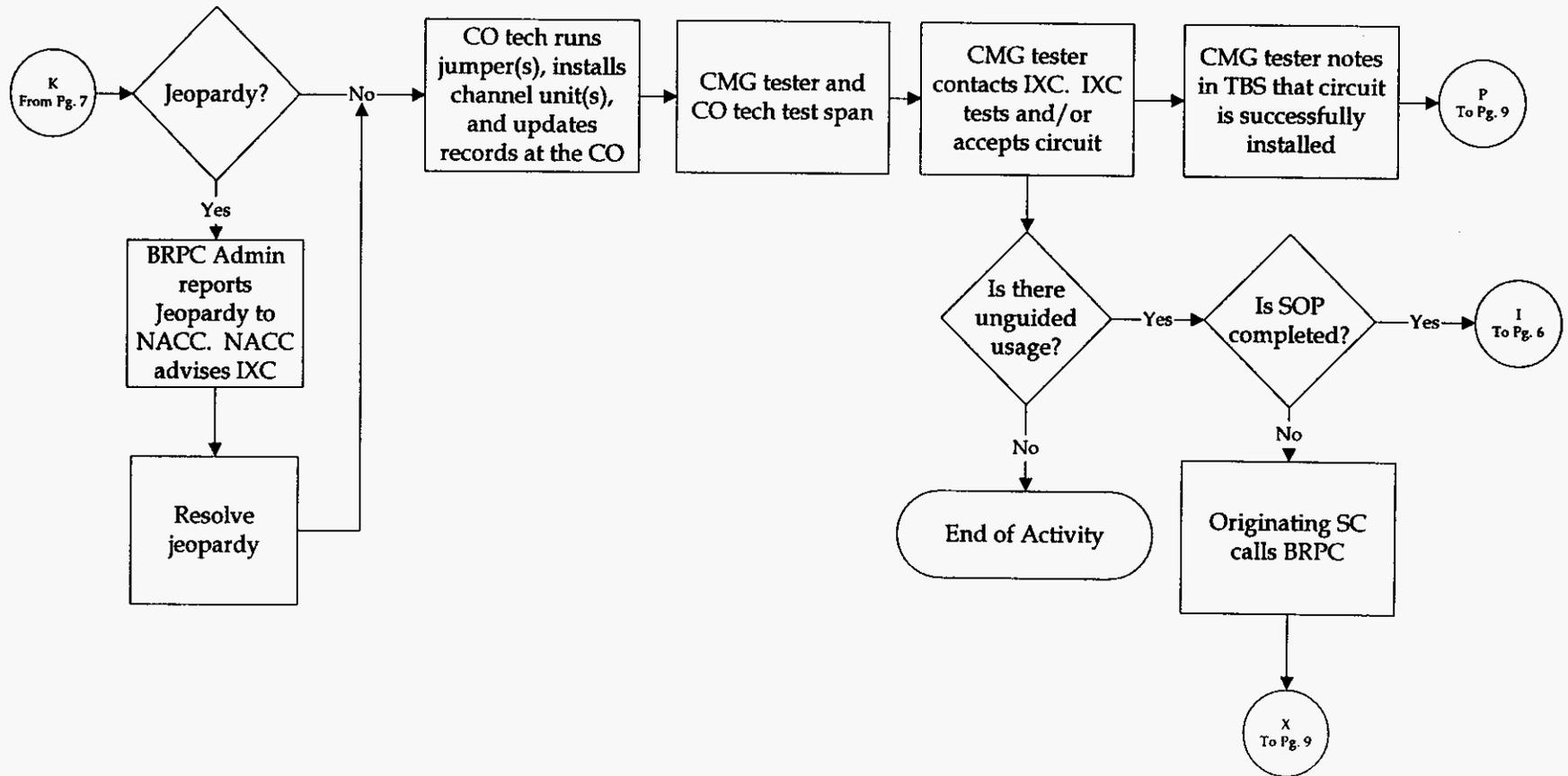
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



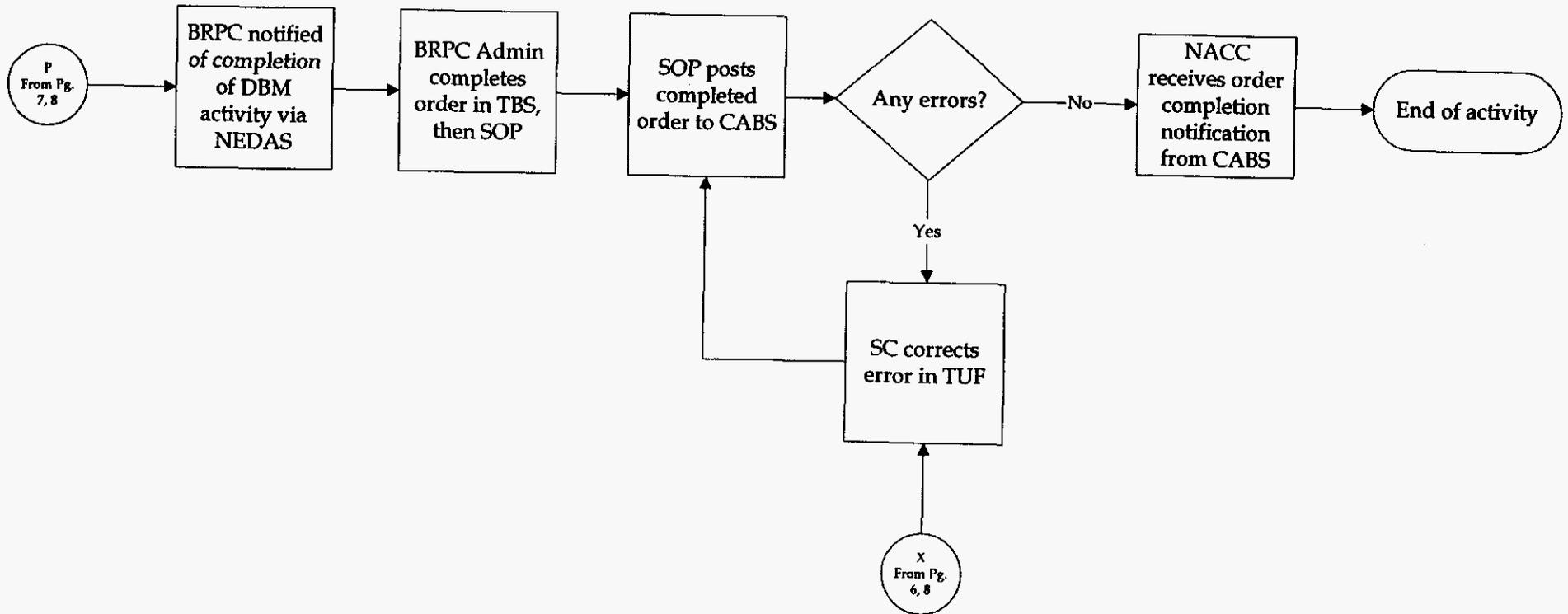
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



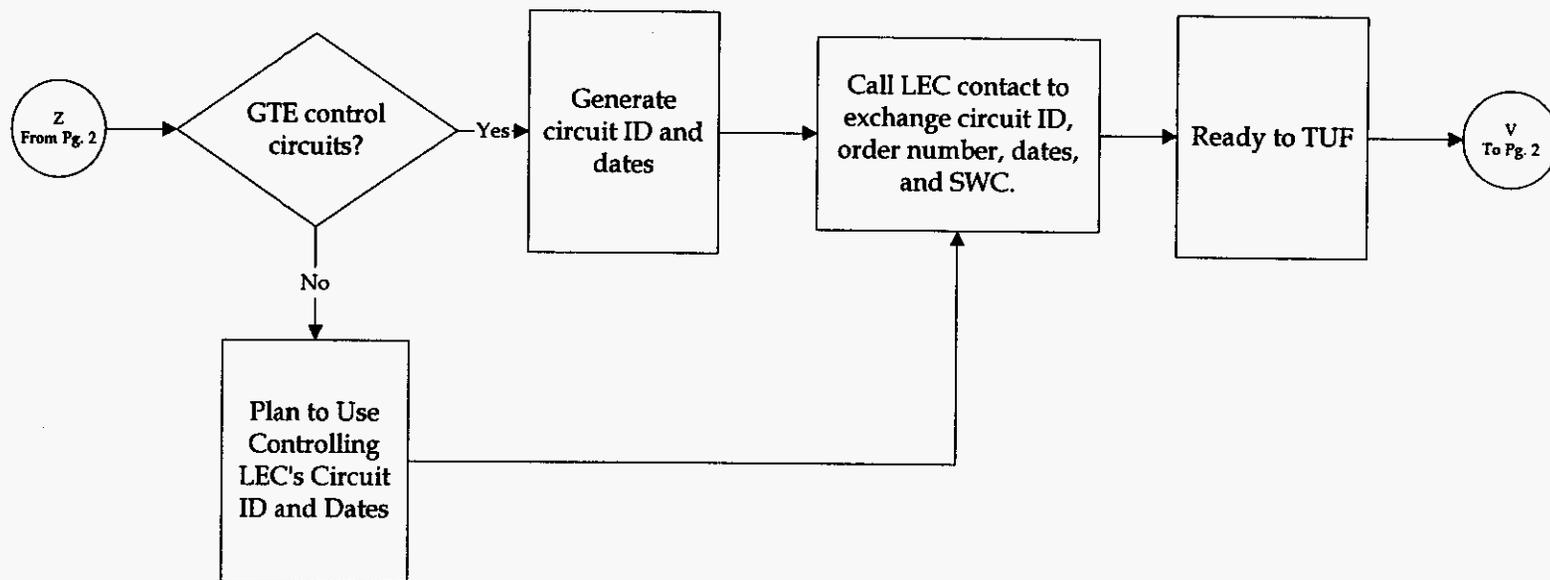
# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order



# Signaling System Seven (SS7) Switched Access Complex New Facilities and Trunks "I" Order

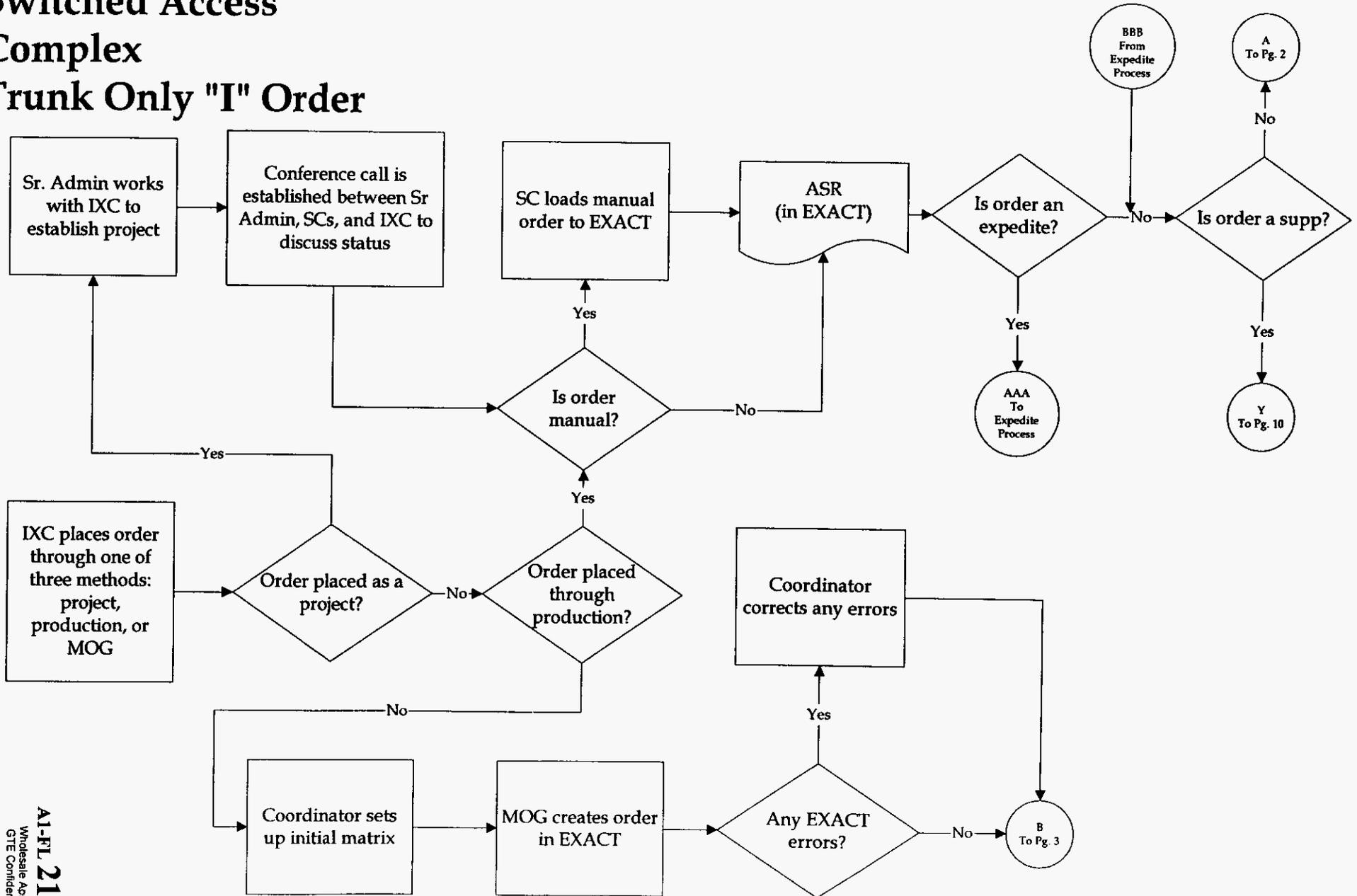


# Signaling System Seven (SS7)

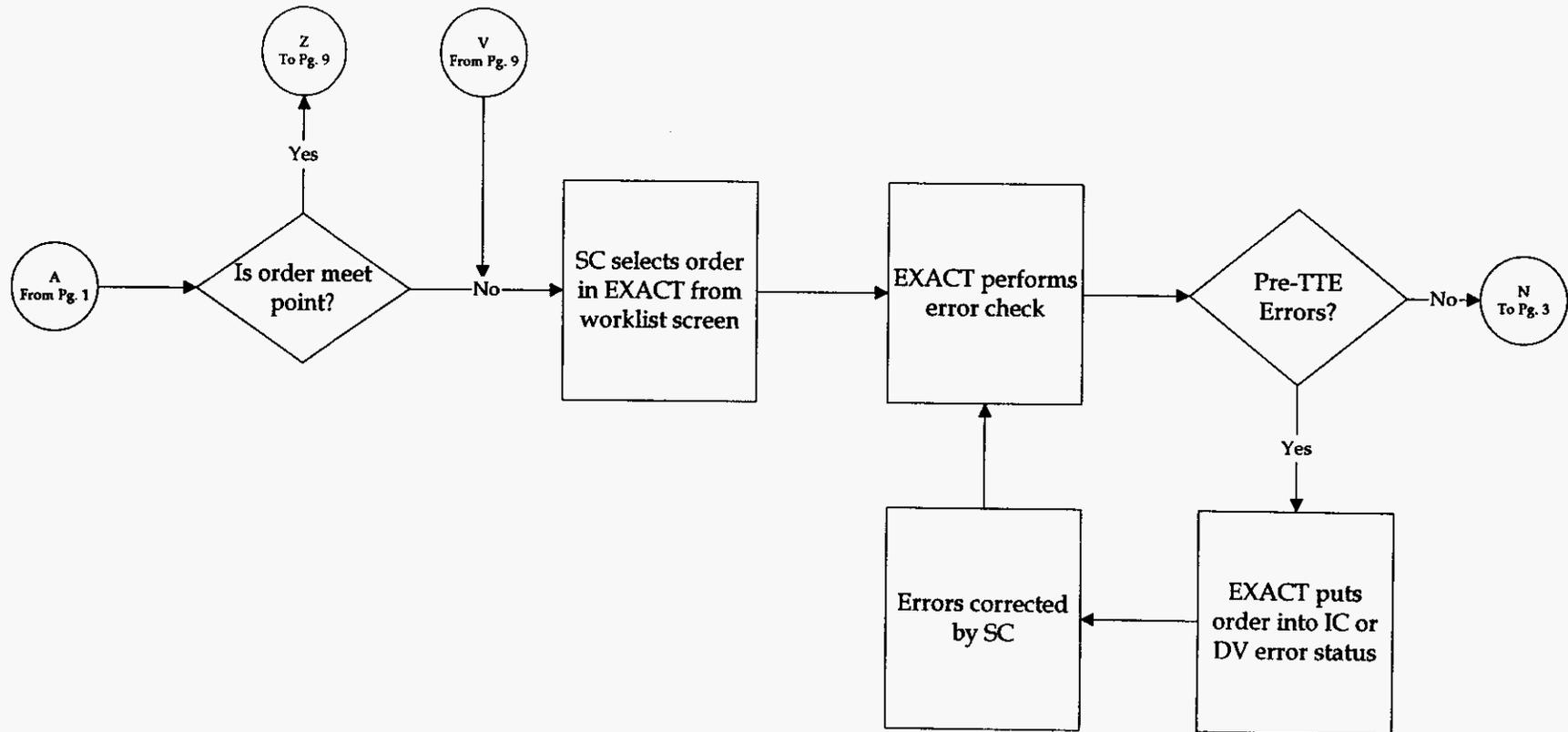
## Switched Access

### Complex

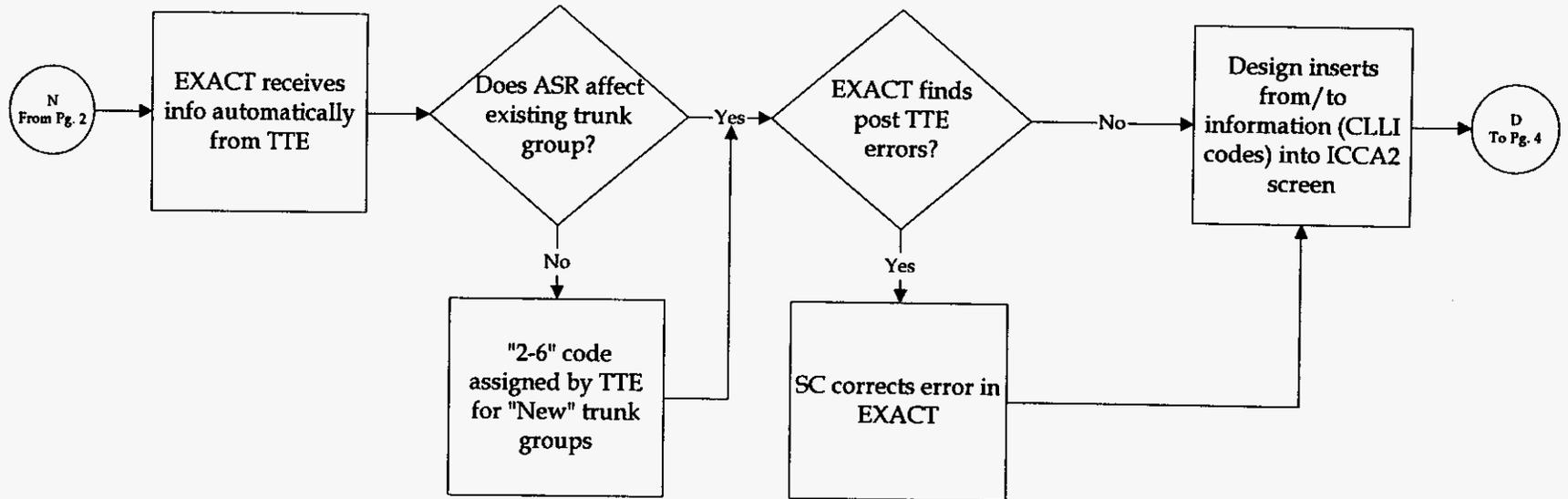
### Trunk Only "I" Order



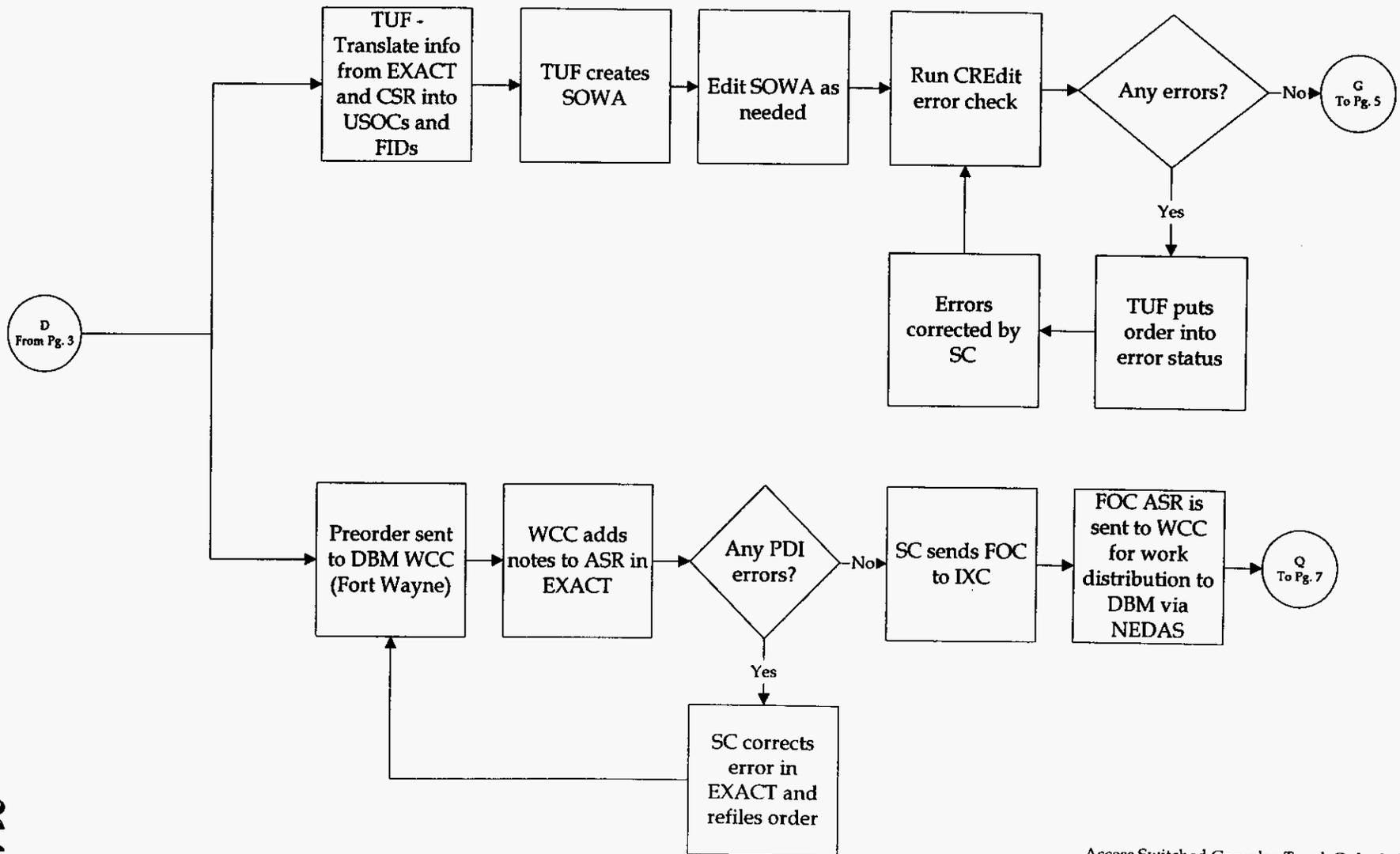
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



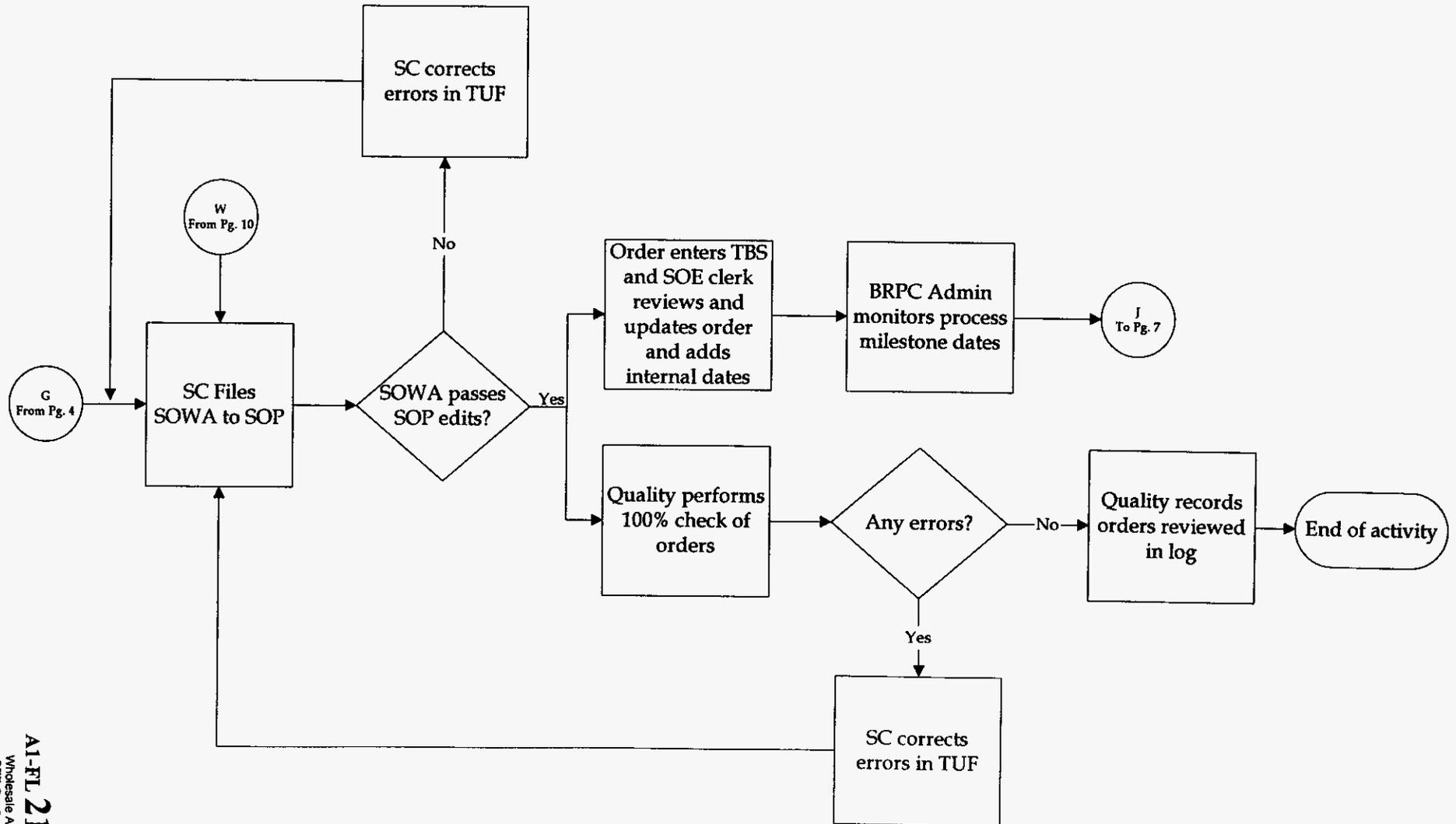
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



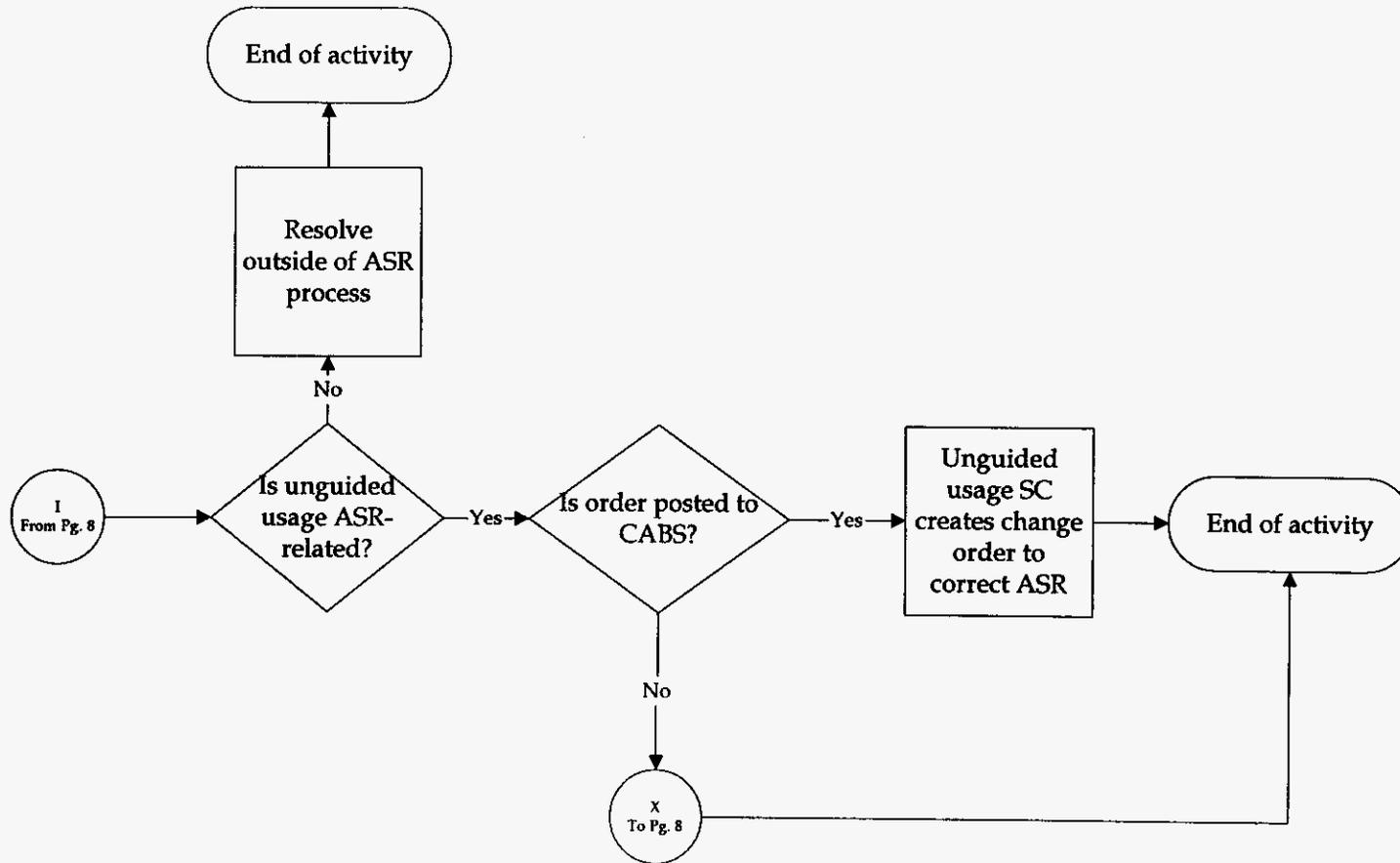
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



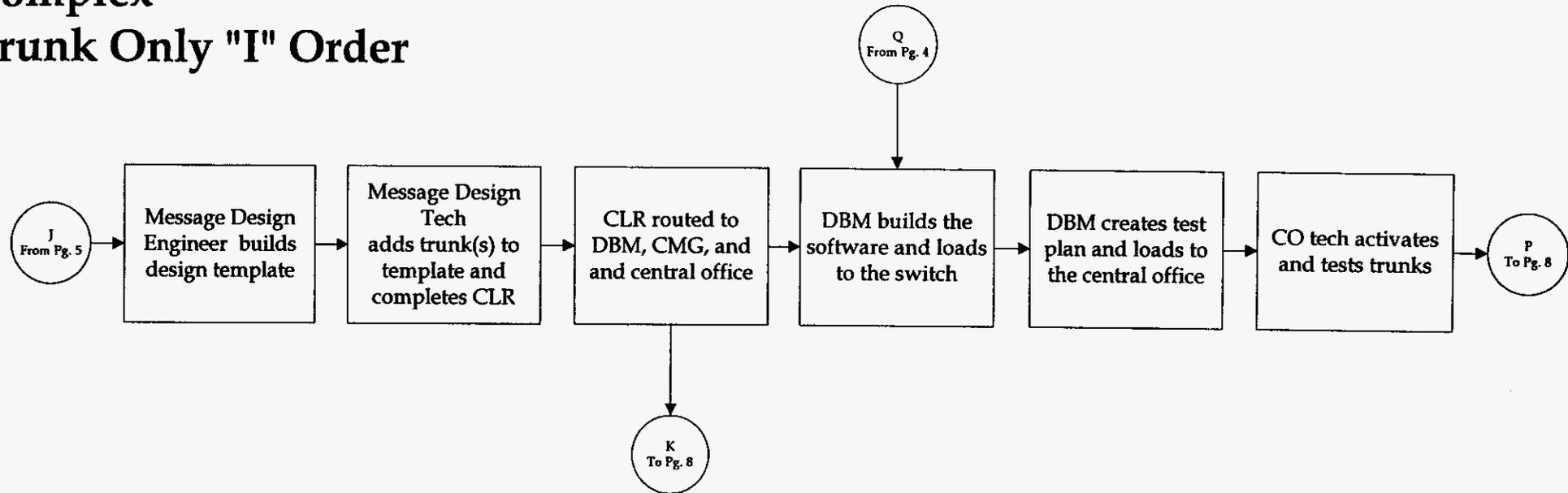
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



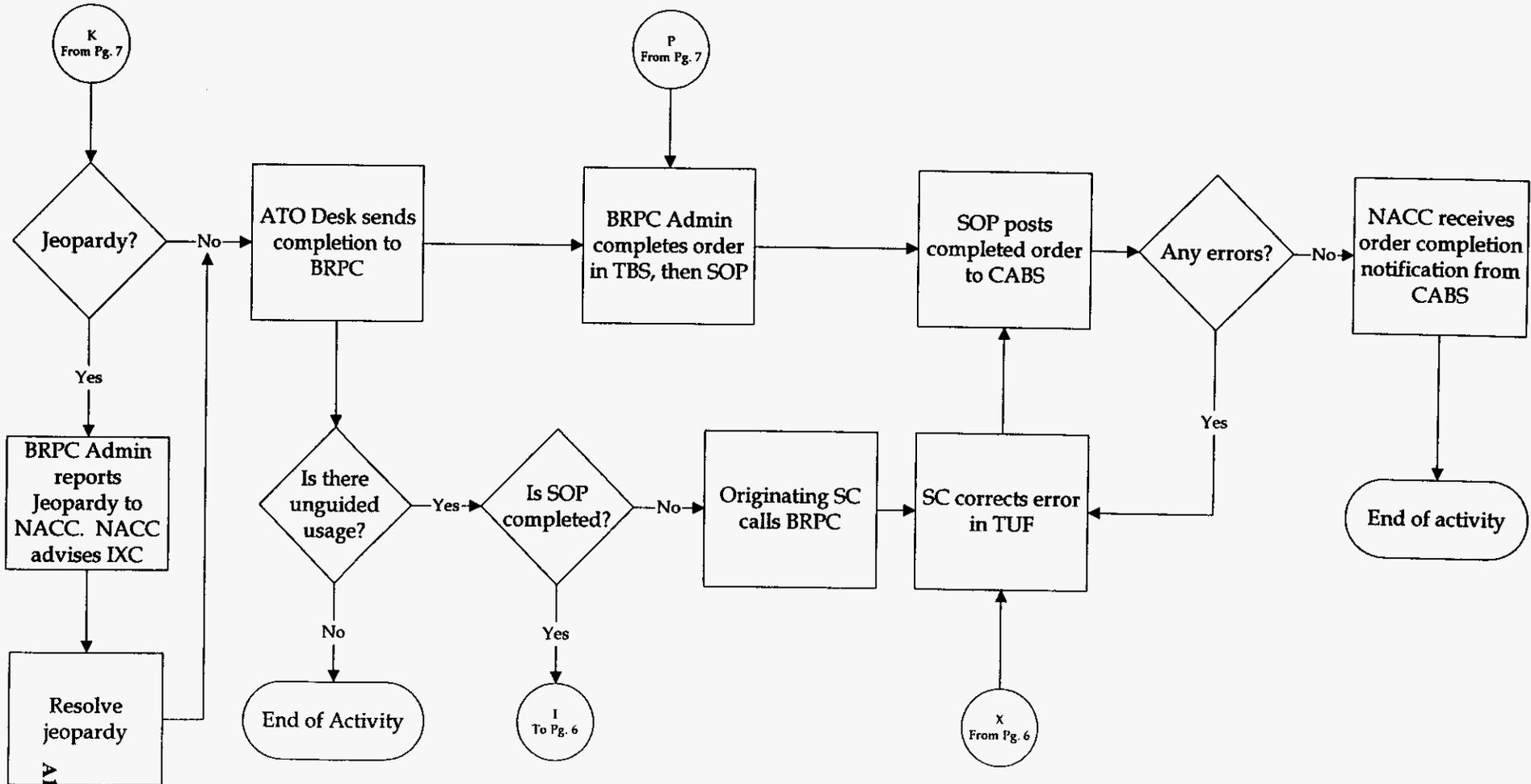
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order

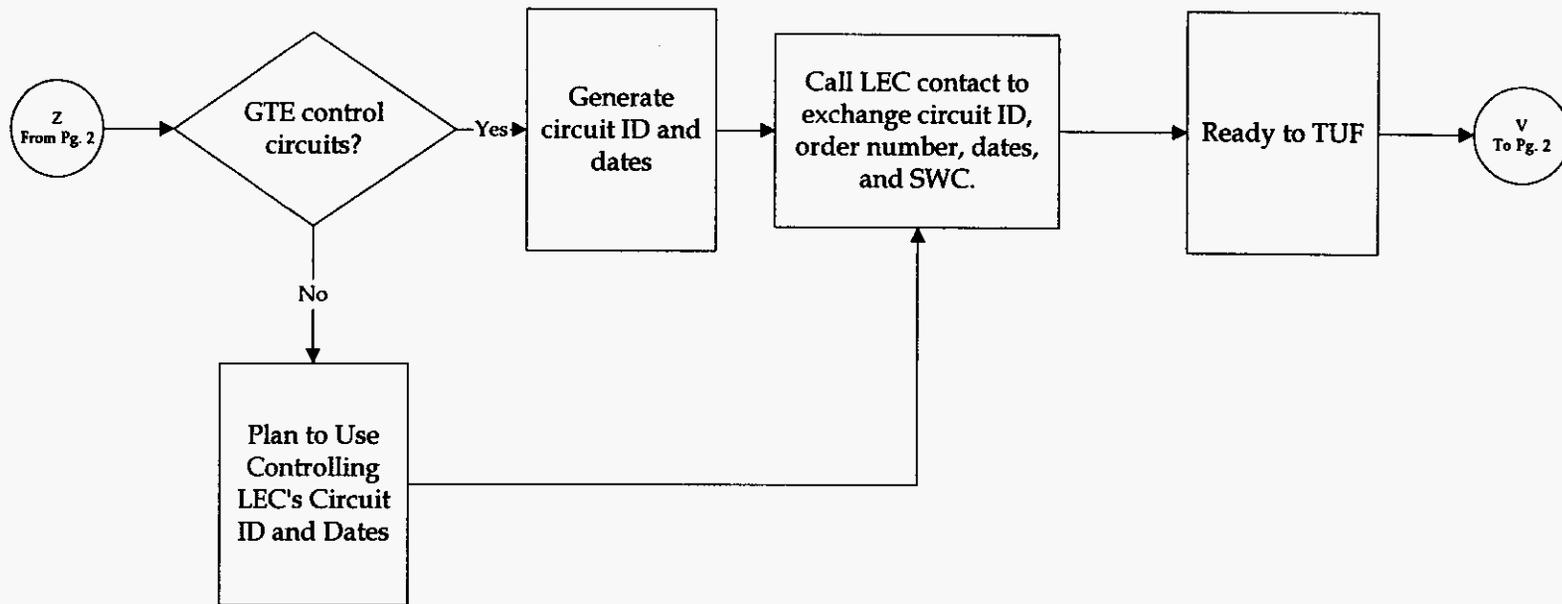


# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order

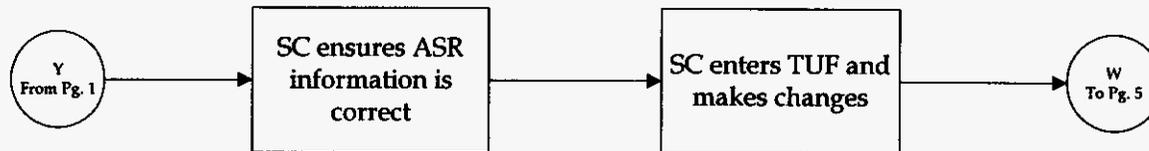


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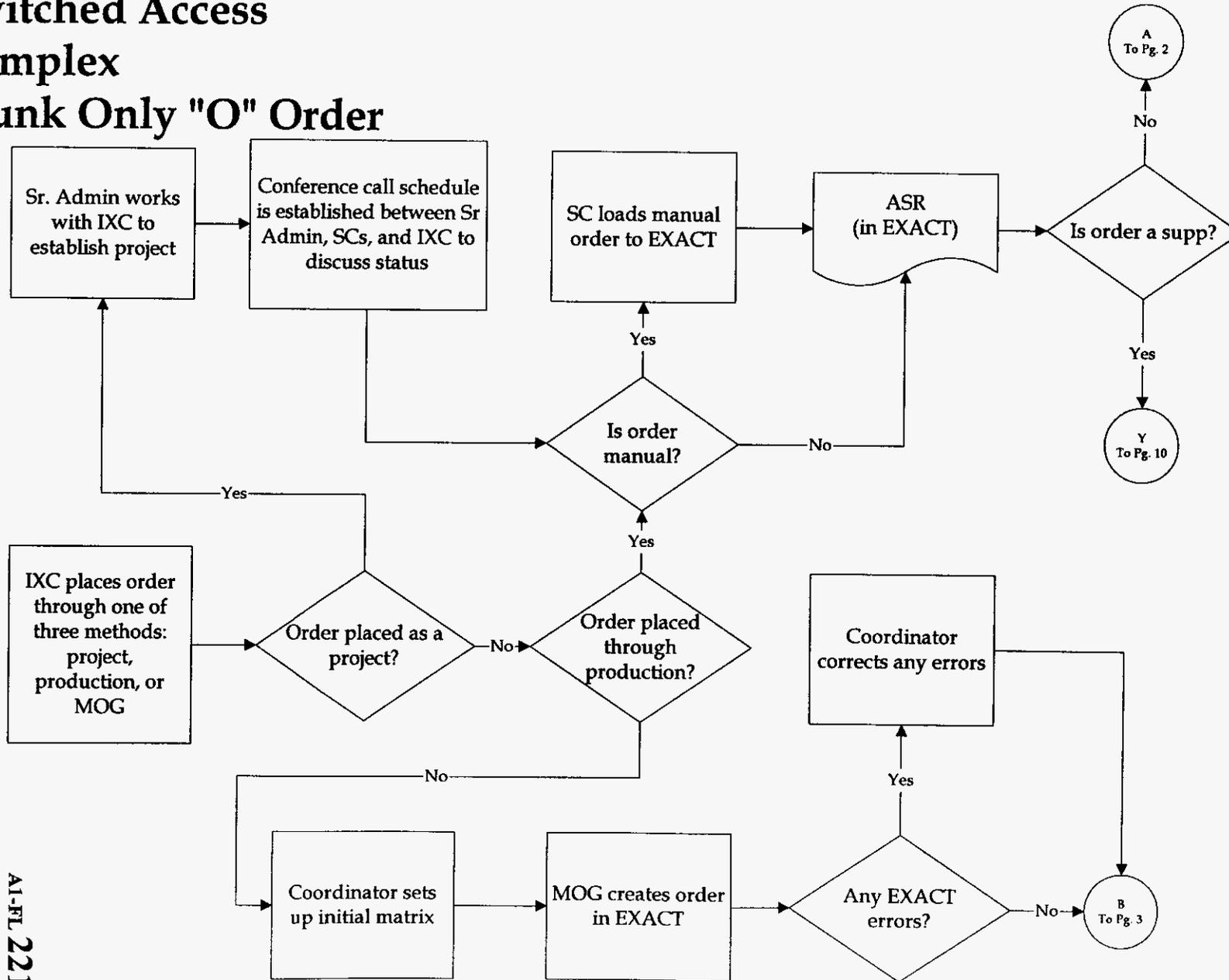
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order



# Signaling System Seven (SS7) Switched Access Complex Trunk Only "I" Order

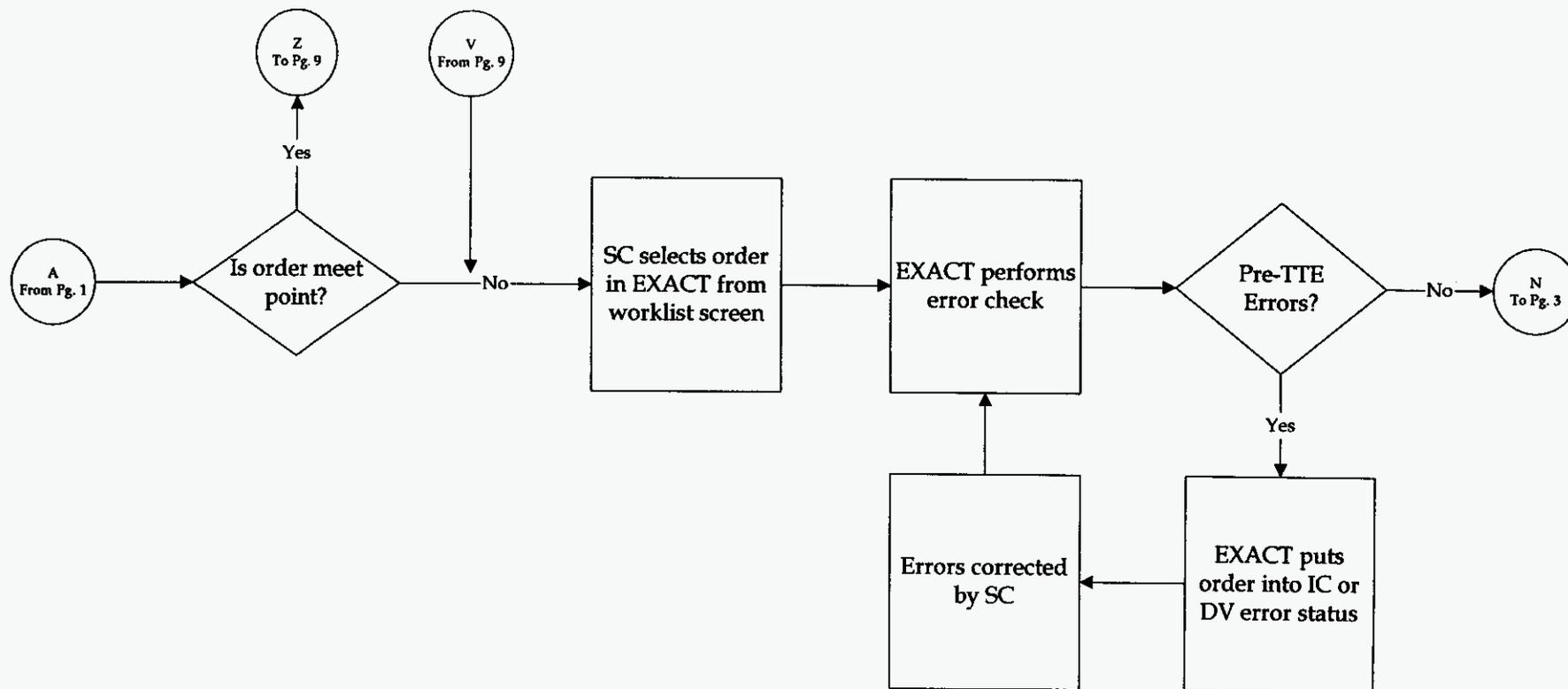


# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order

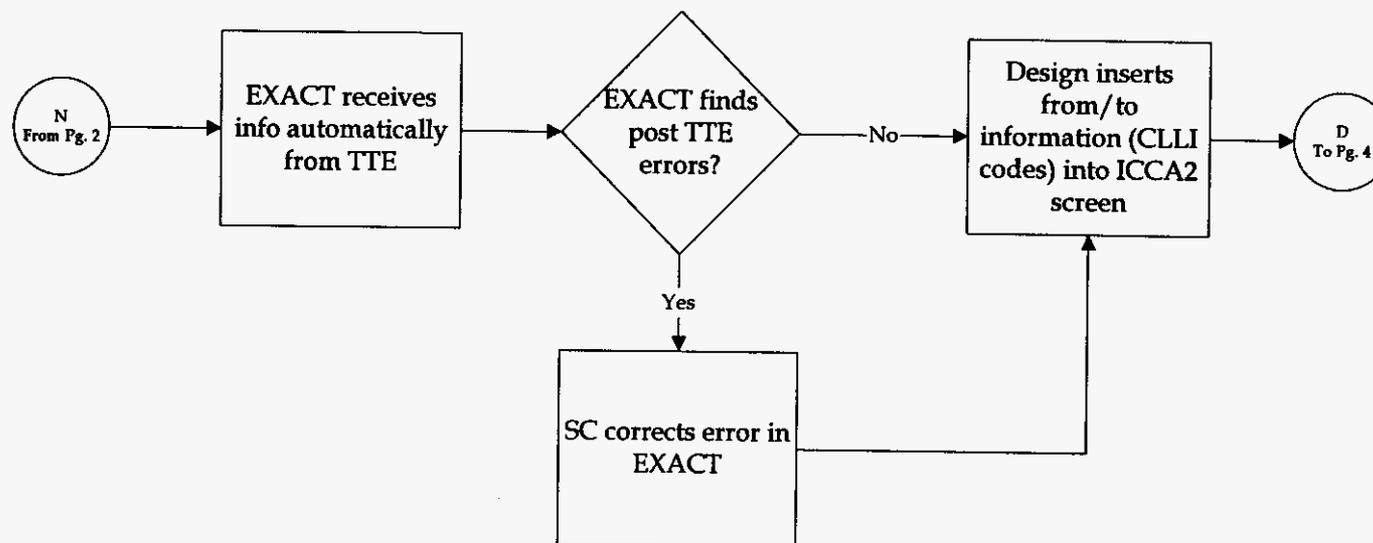


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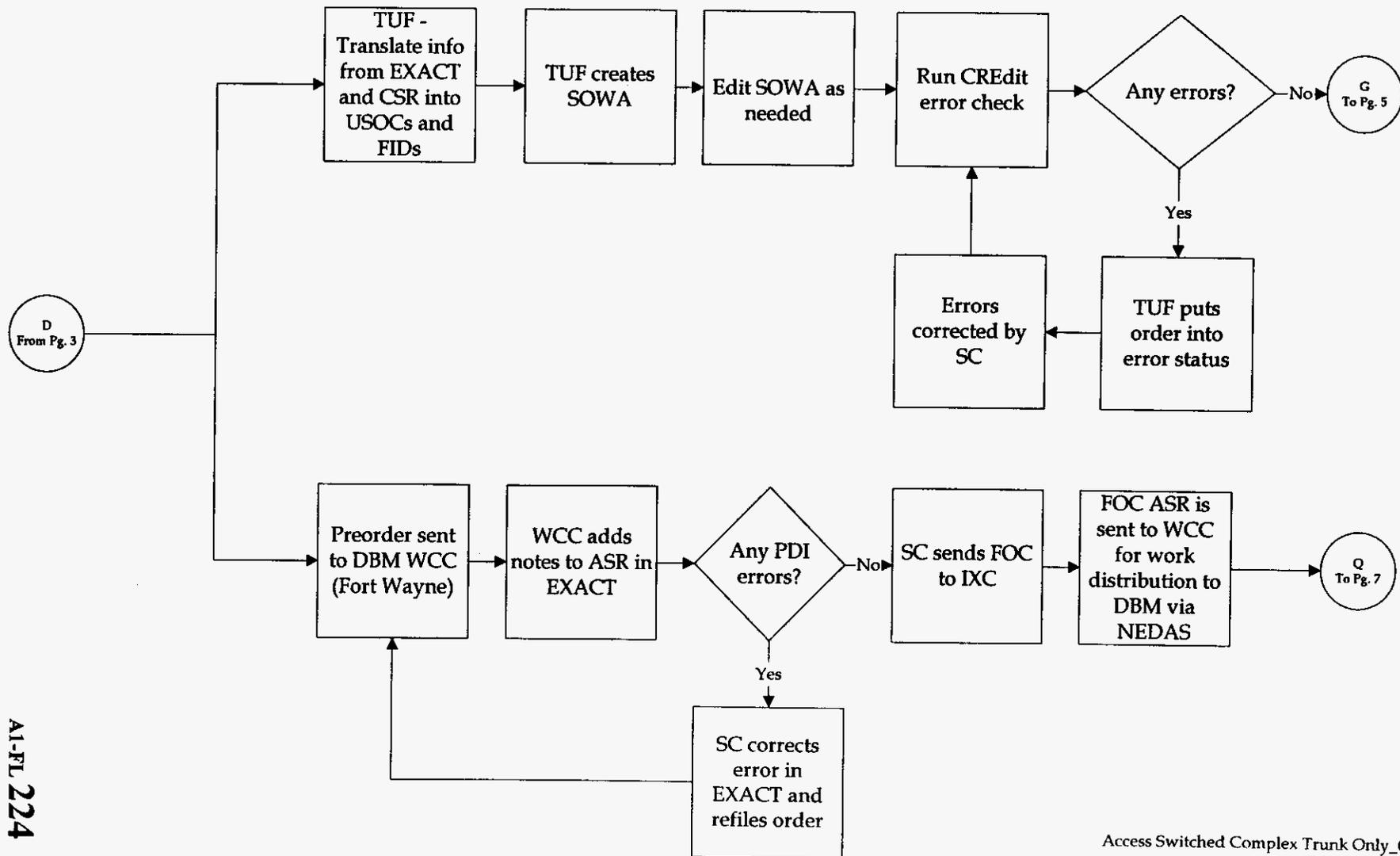
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order

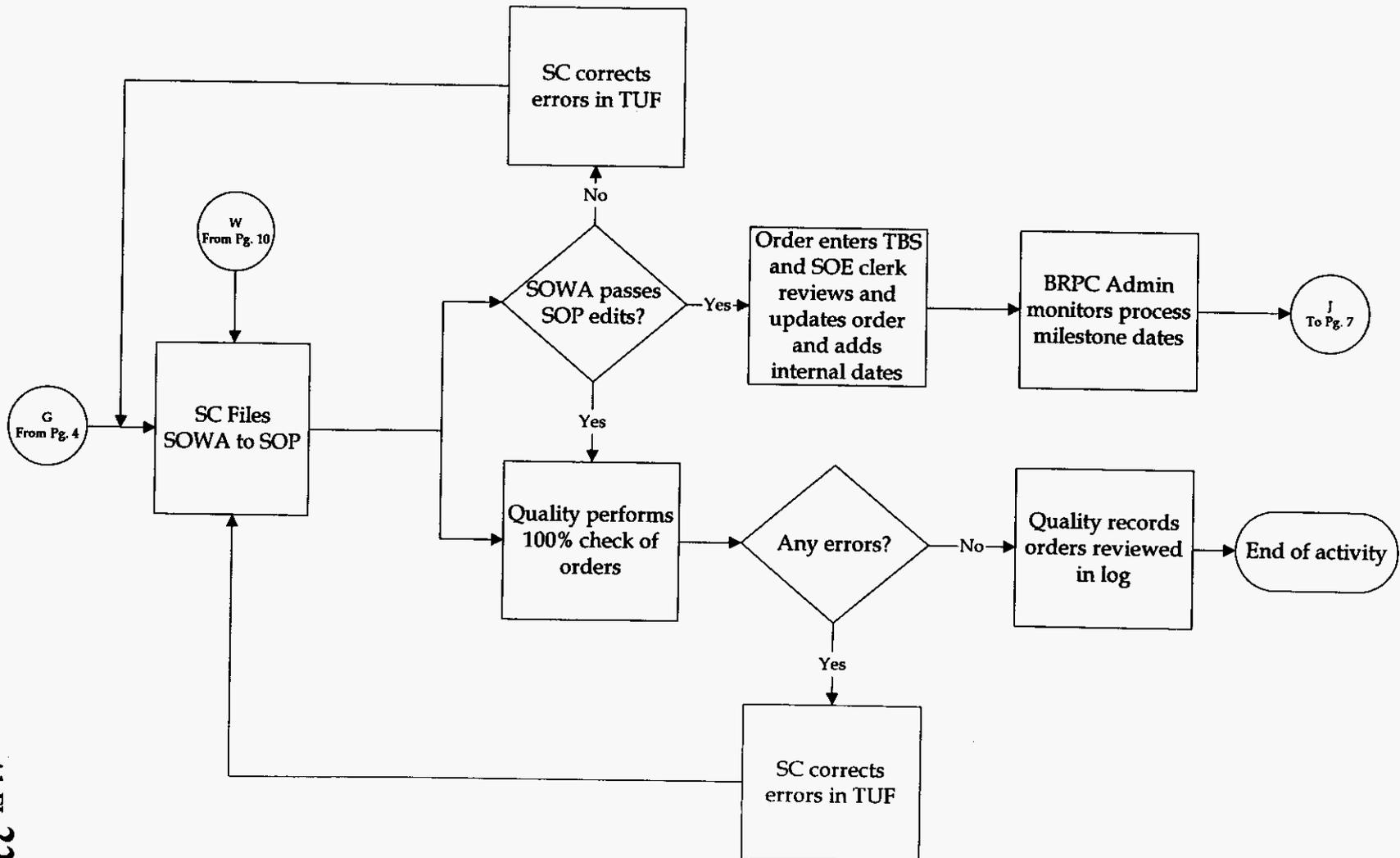


# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order

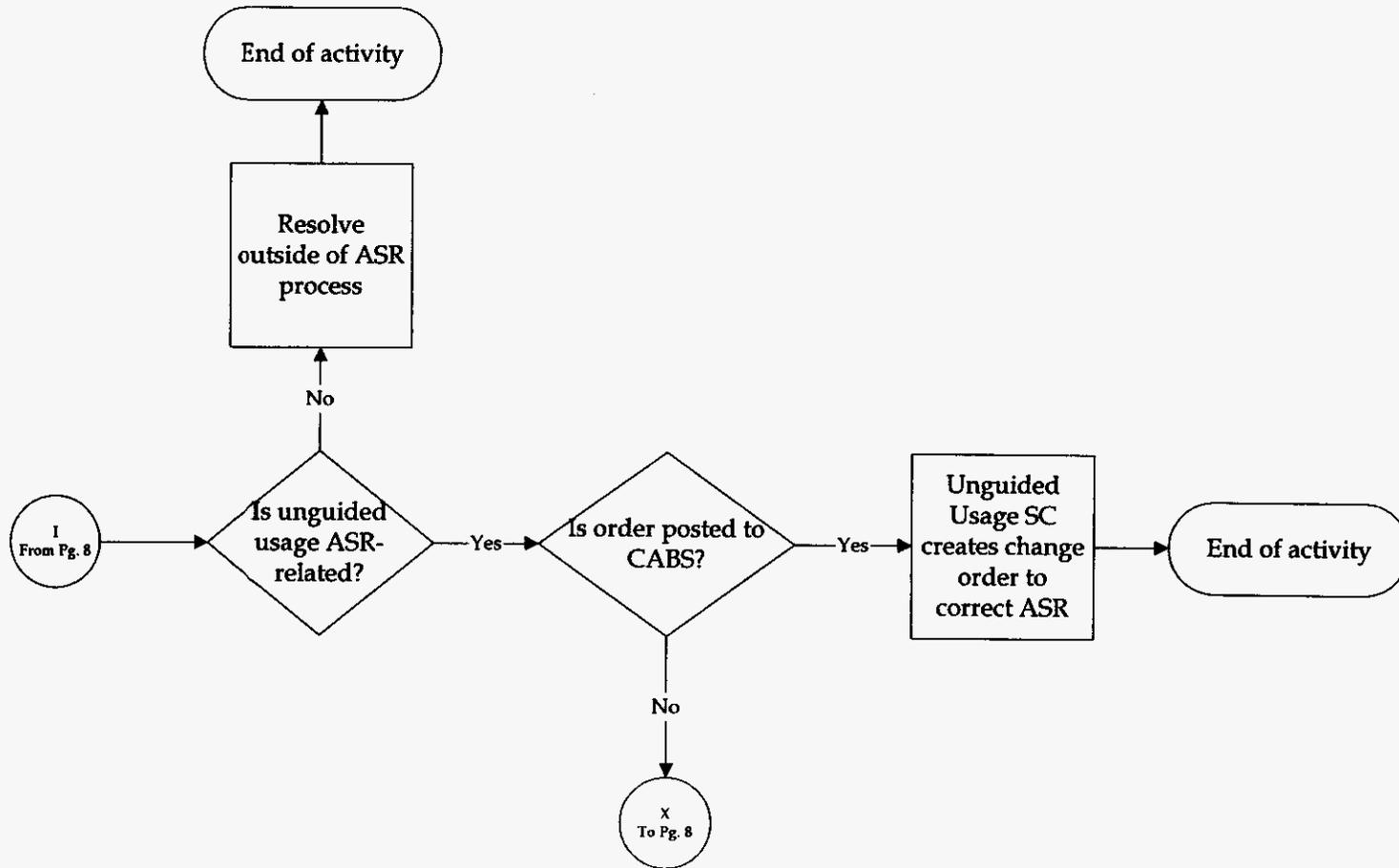


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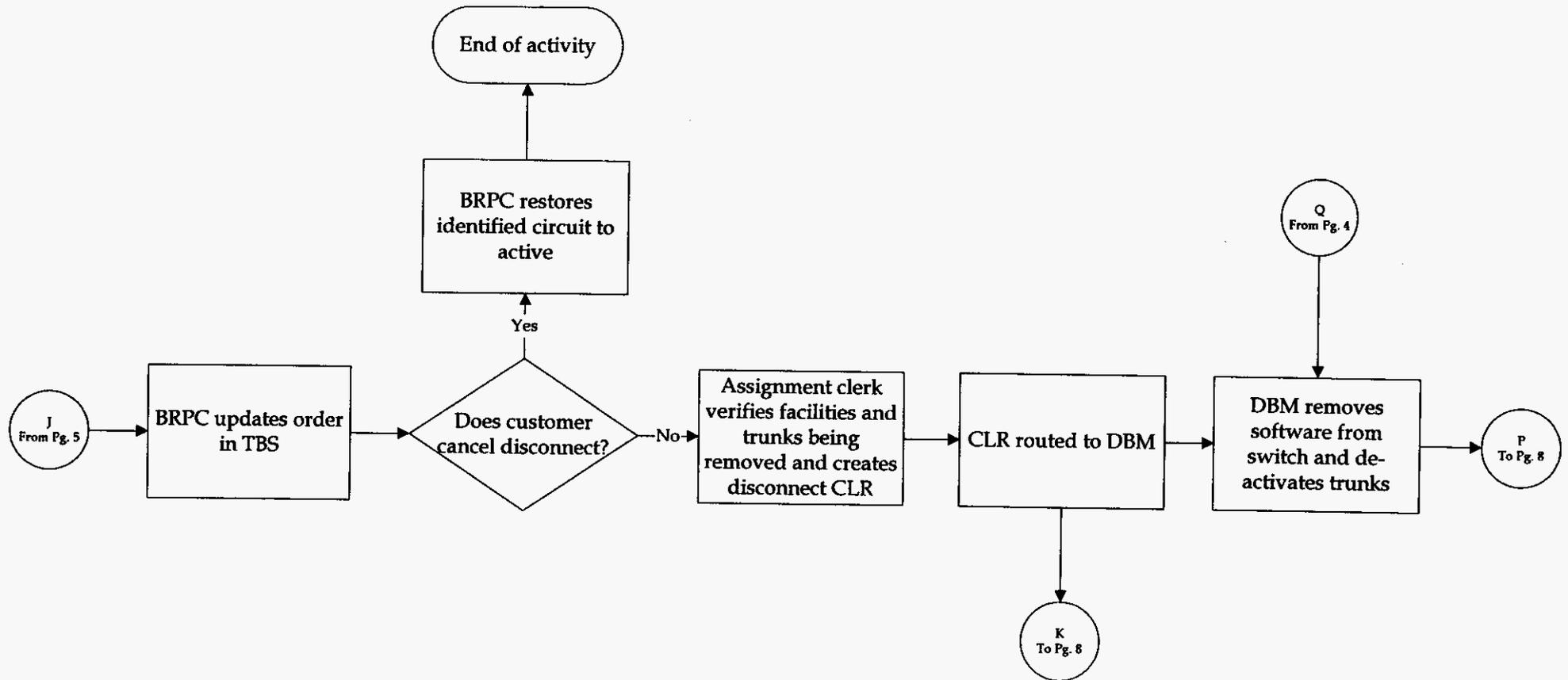
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



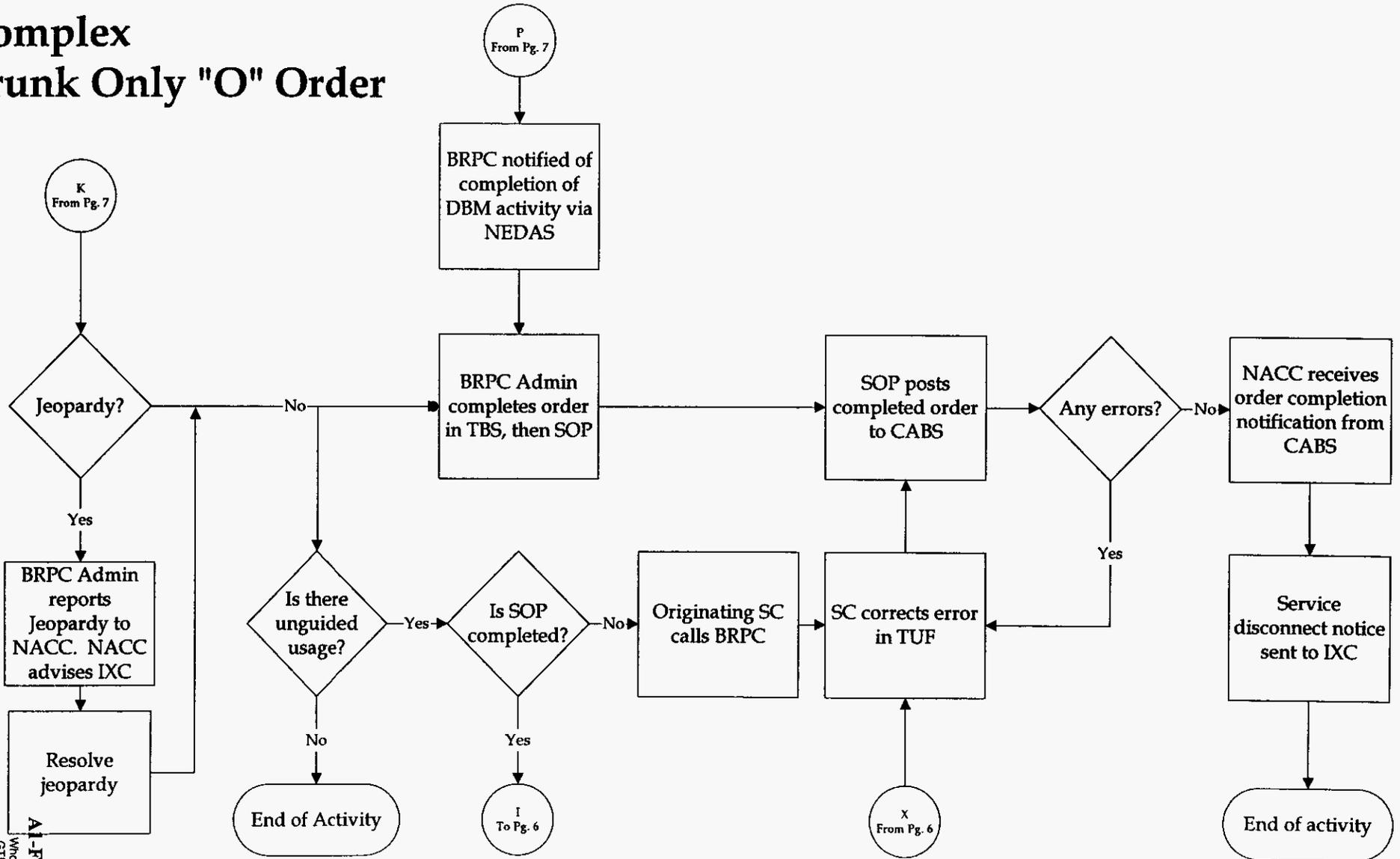
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order

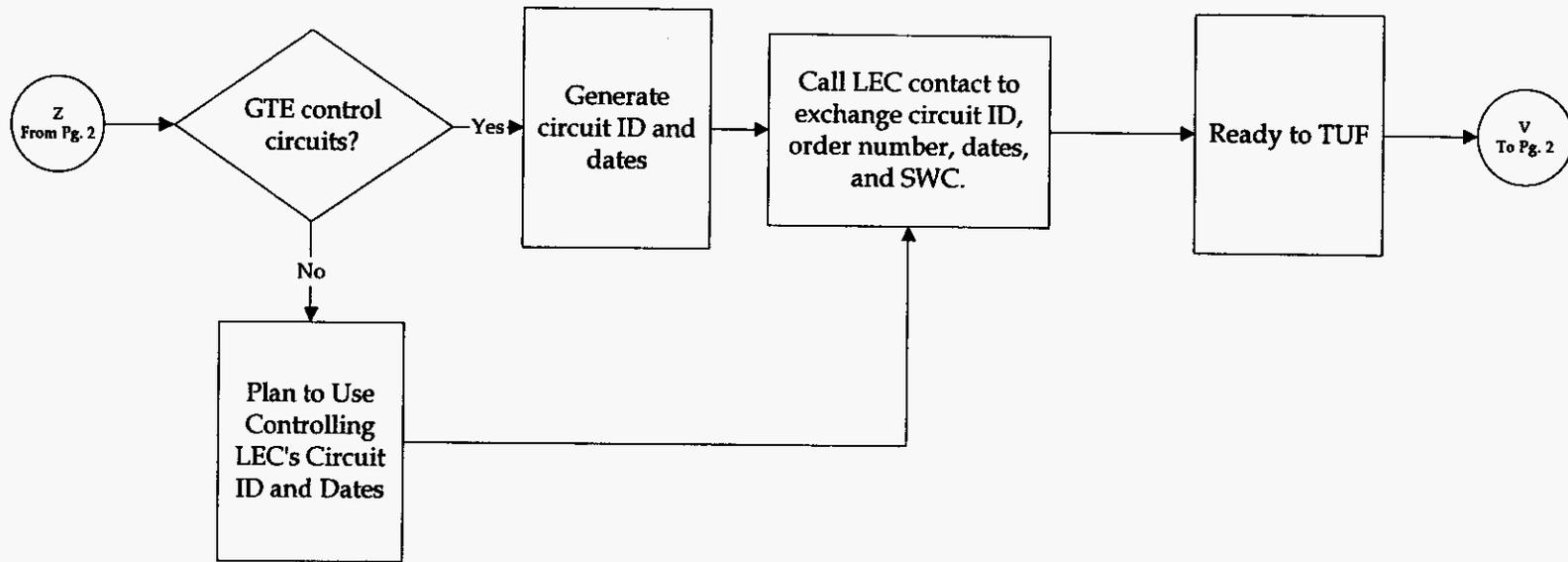


# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



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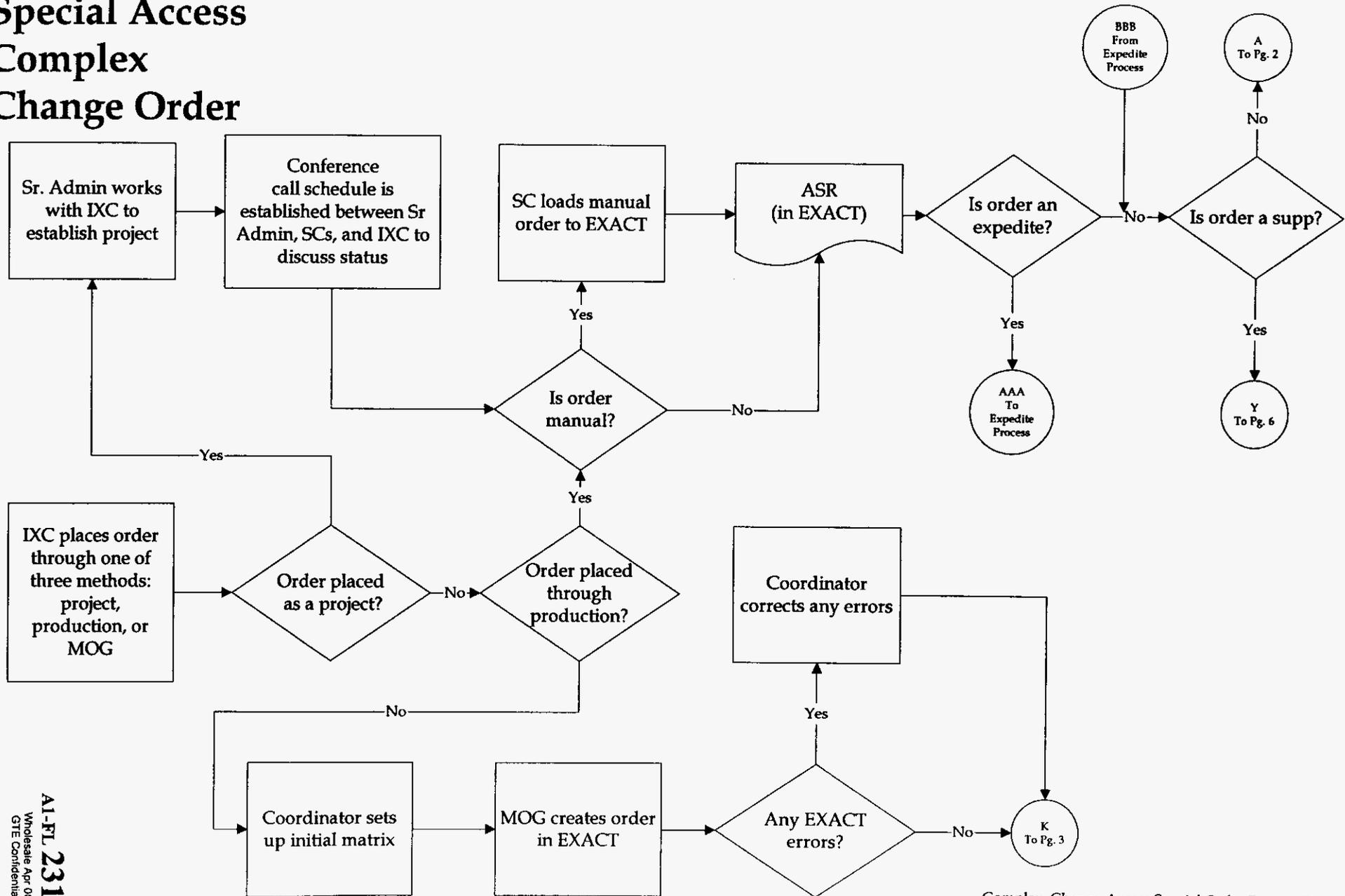
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



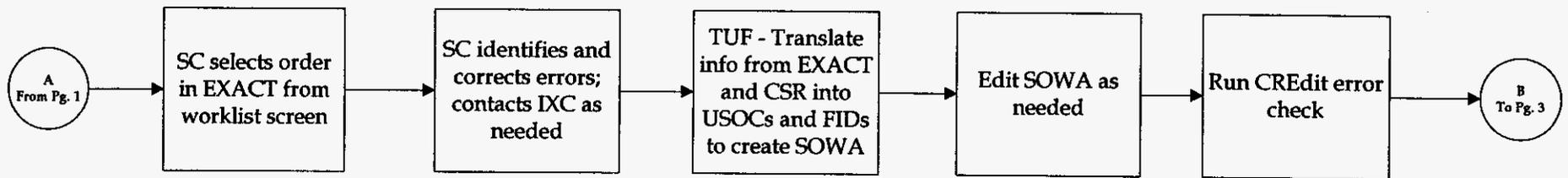
# Signaling System Seven (SS7) Switched Access Complex Trunk Only "O" Order



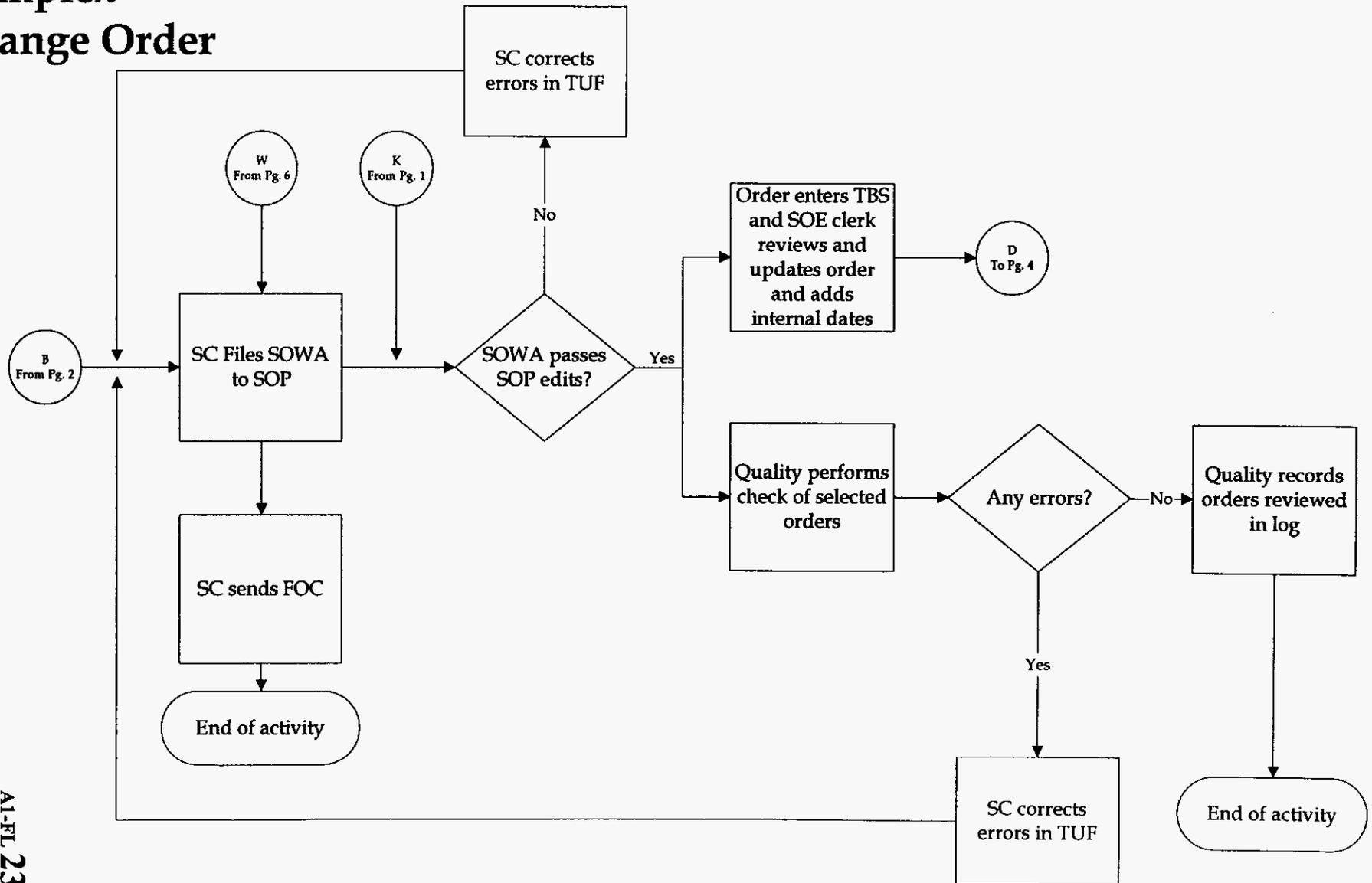
# Signaling System Seven (SS7) Special Access Complex Change Order



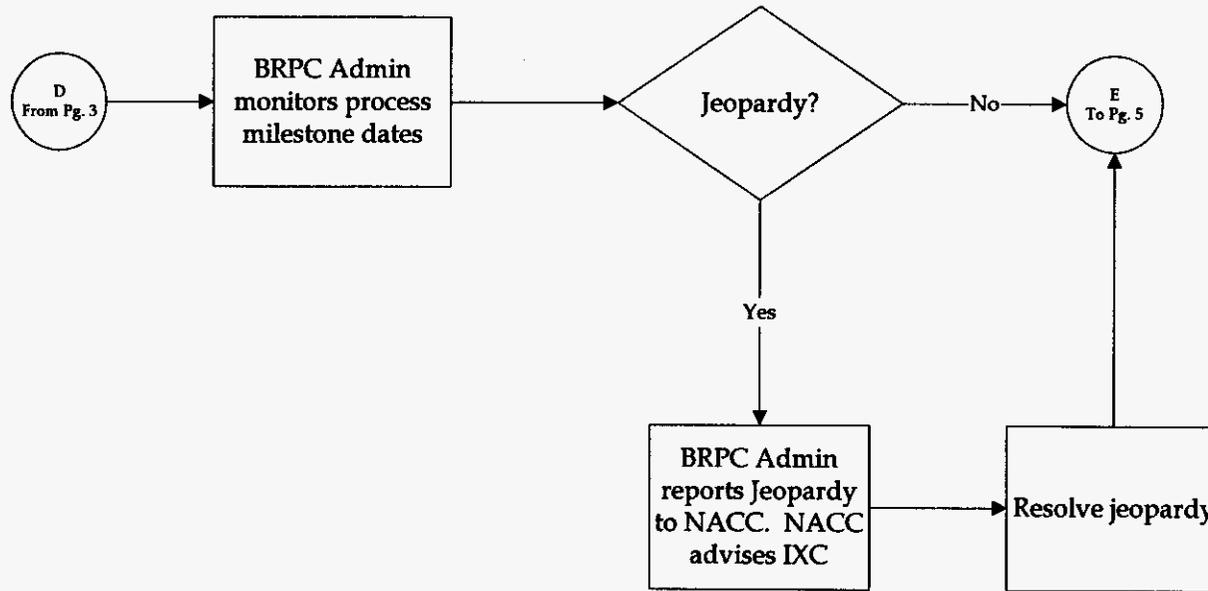
# Signaling System Seven (SS7) Special Access Complex Change Order



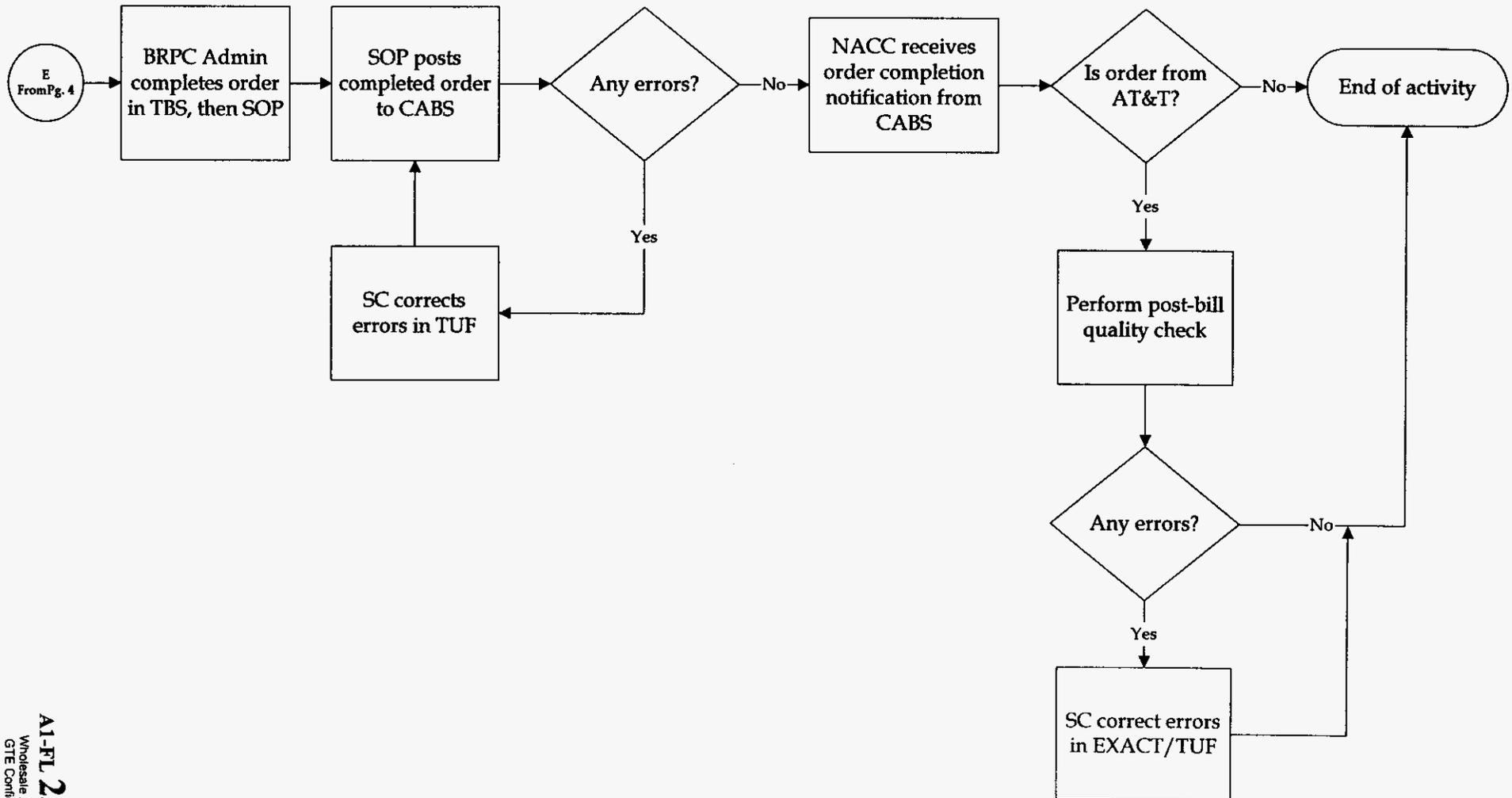
# Signaling System Seven (SS7) Special Access Complex Change Order



# Signaling System Seven (SS7) Special Access Complex Change Order



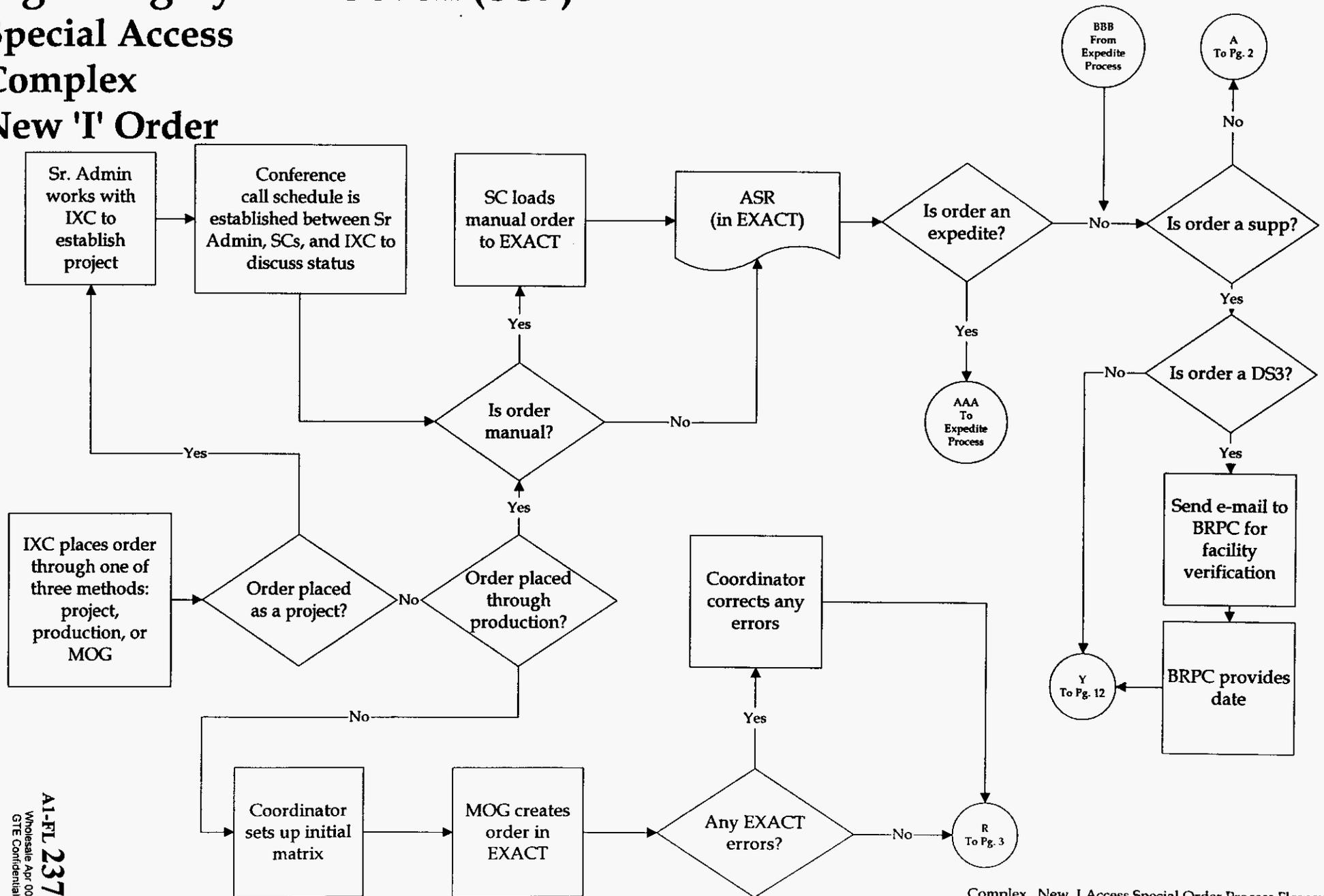
# Signaling System Seven (SS7) Special Access Complex Change Order



# Signaling System Seven (SS7) Special Access Complex Change Order

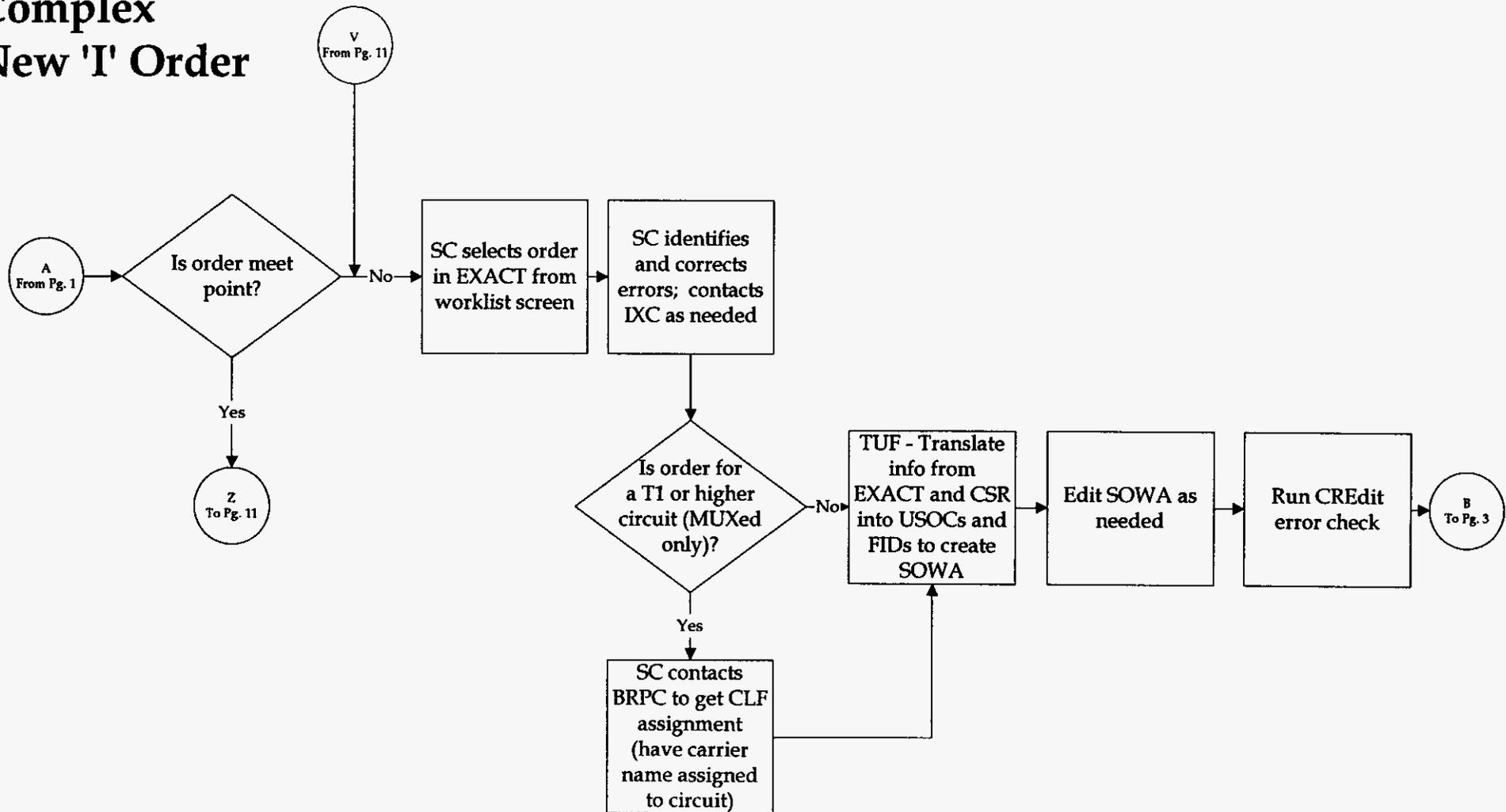


# Signaling System Seven (SS7) Special Access Complex New 'I' Order

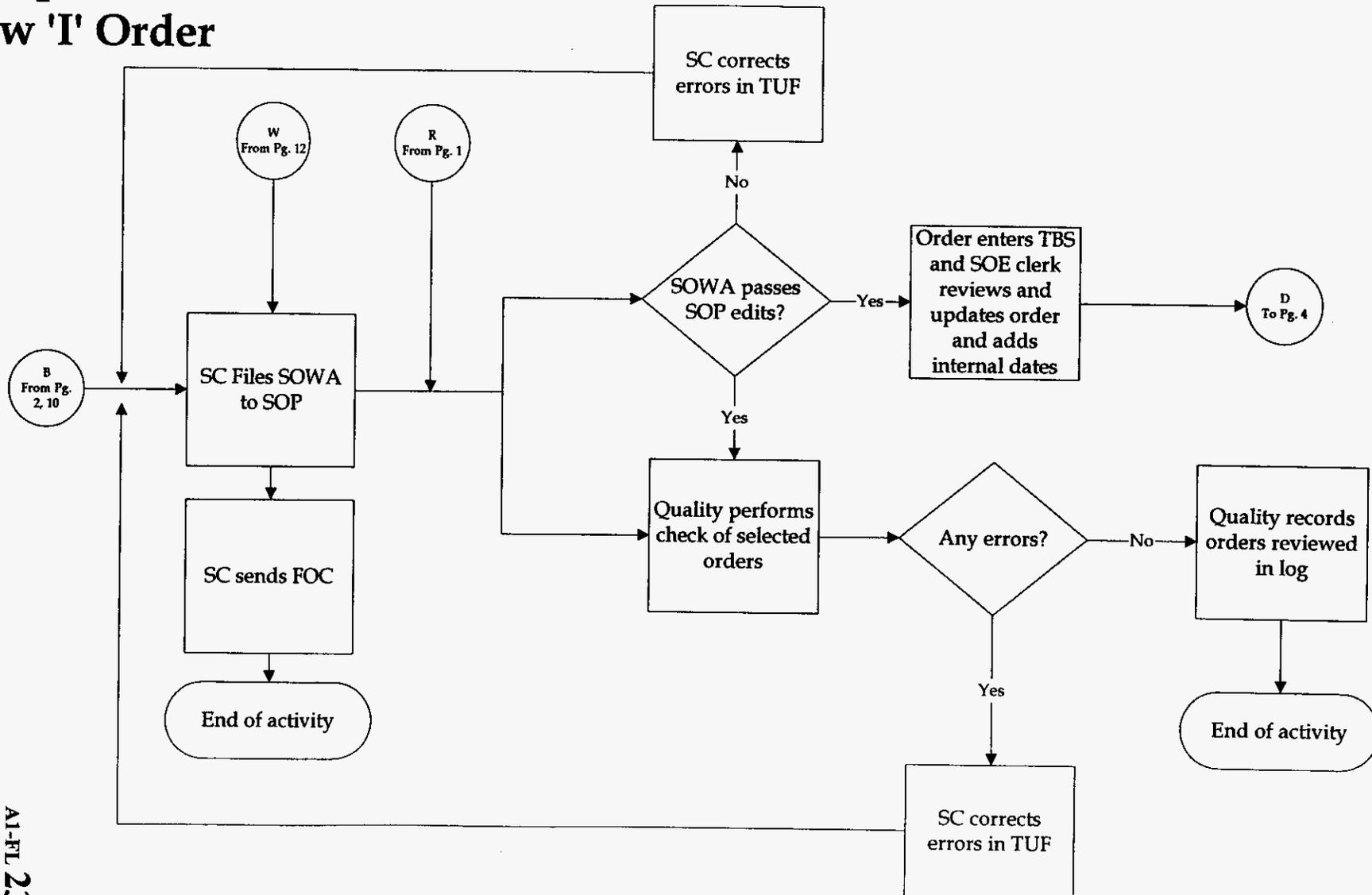


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 GTE Confidential

# Signaling System Seven (SS7) Special Access Complex New 'I' Order

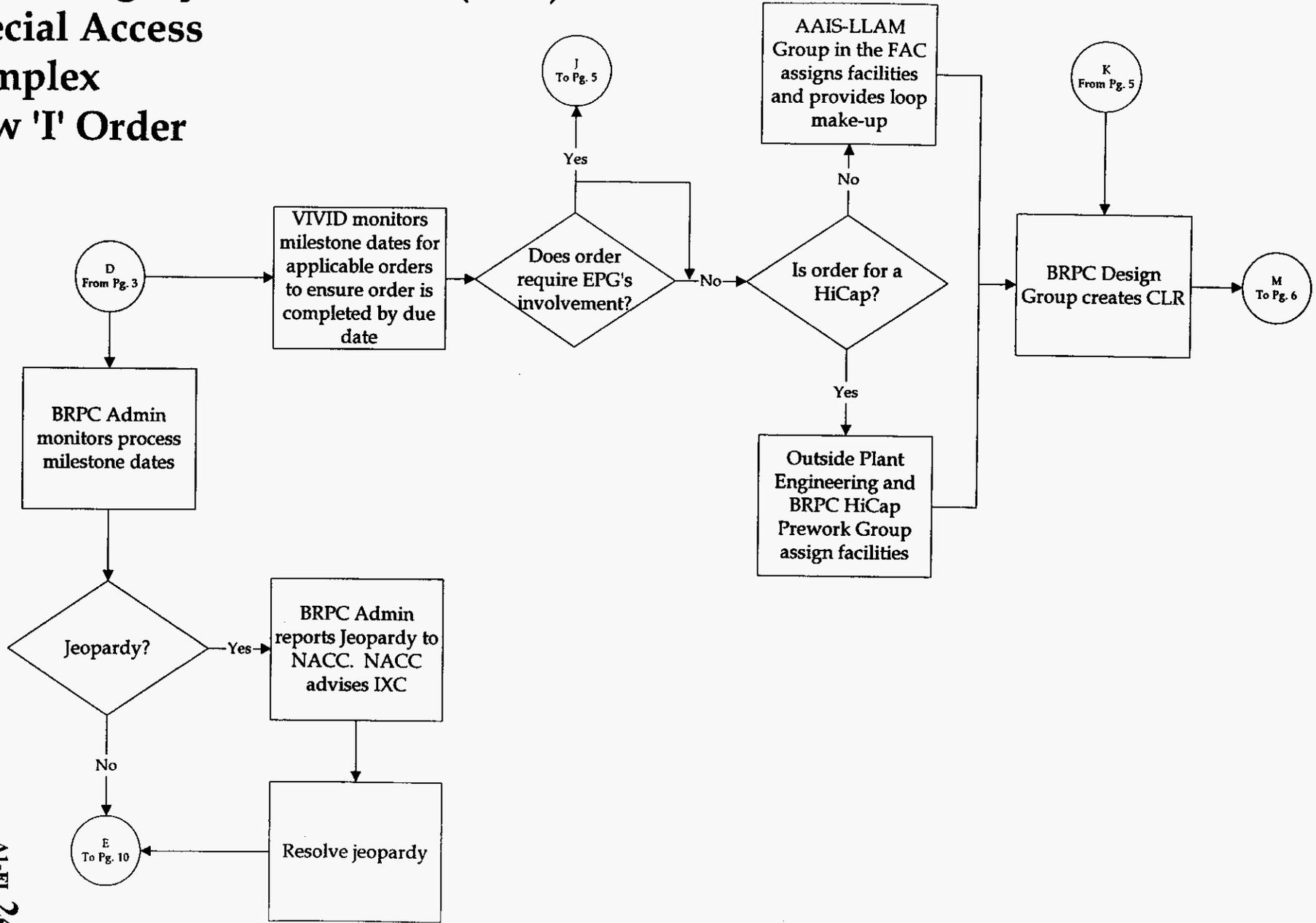


# Signaling System Seven (SS7) Special Access Complex New 'I' Order



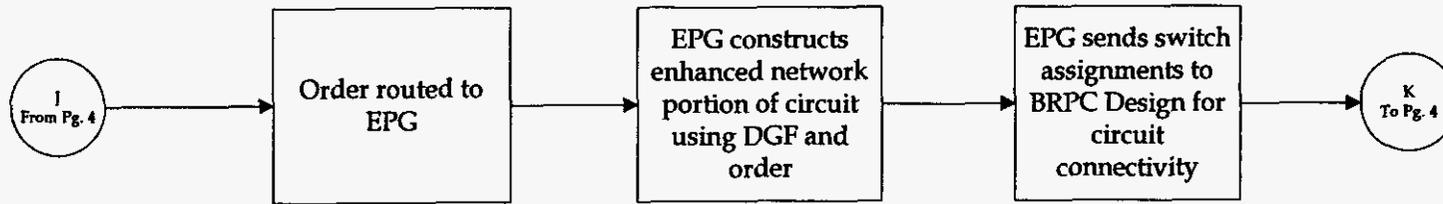
A1-FL 239  
 Wholesale Apr 00  
 GTE Confidential

# Signaling System Seven (SS7) Special Access Complex New 'I' Order

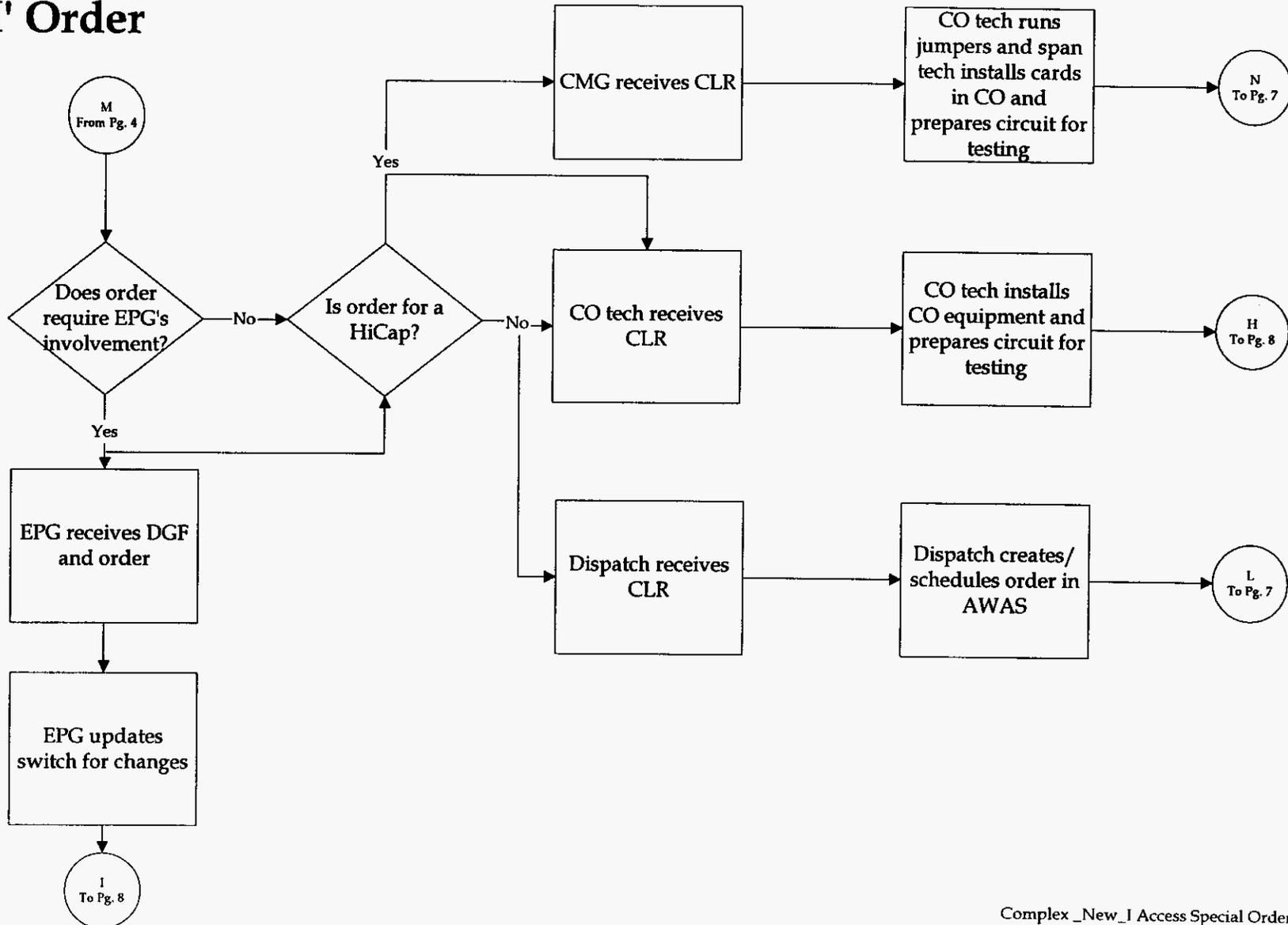


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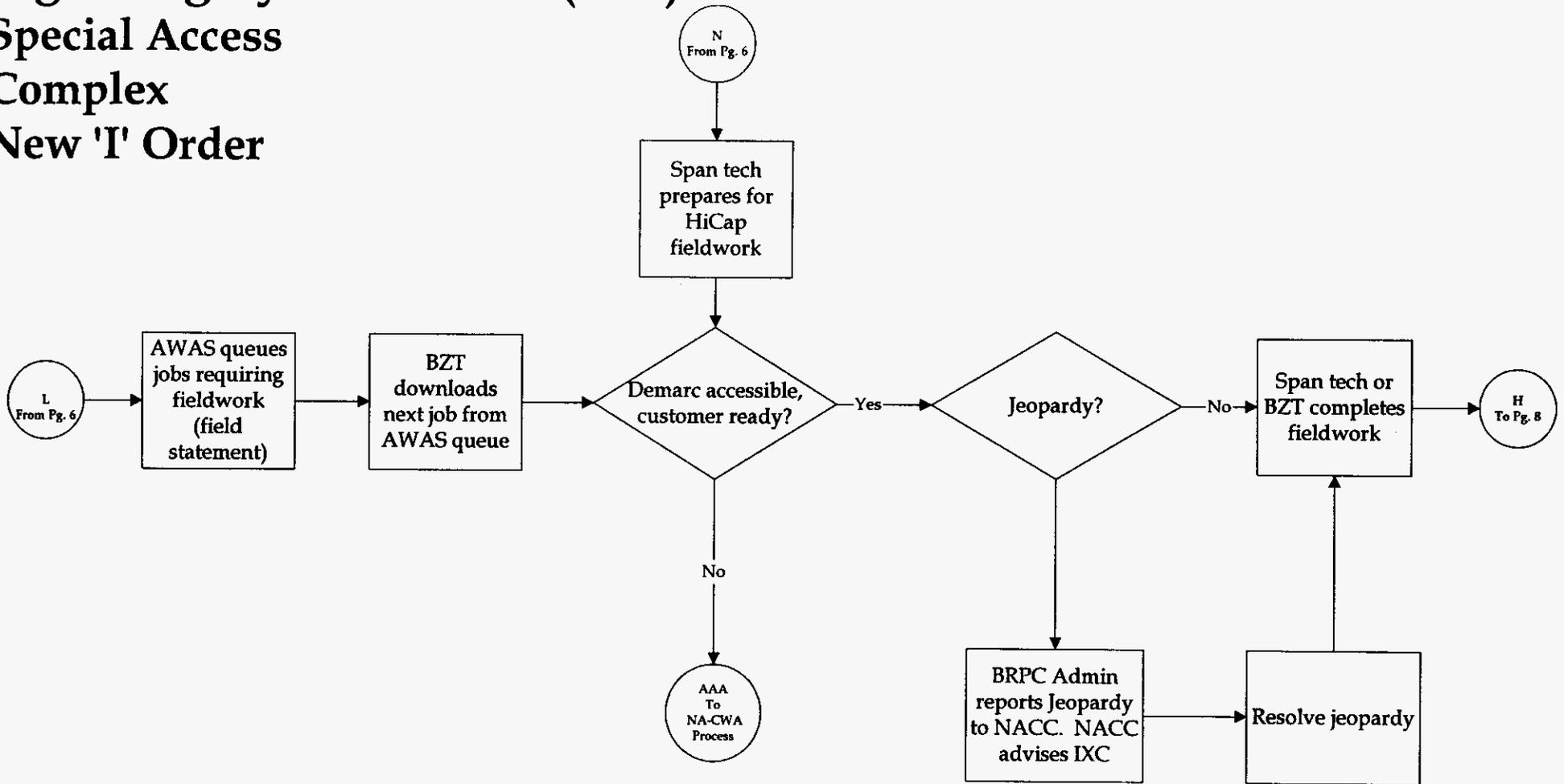
# Signaling System Seven (SS7) Special Access Complex New 'I' Order



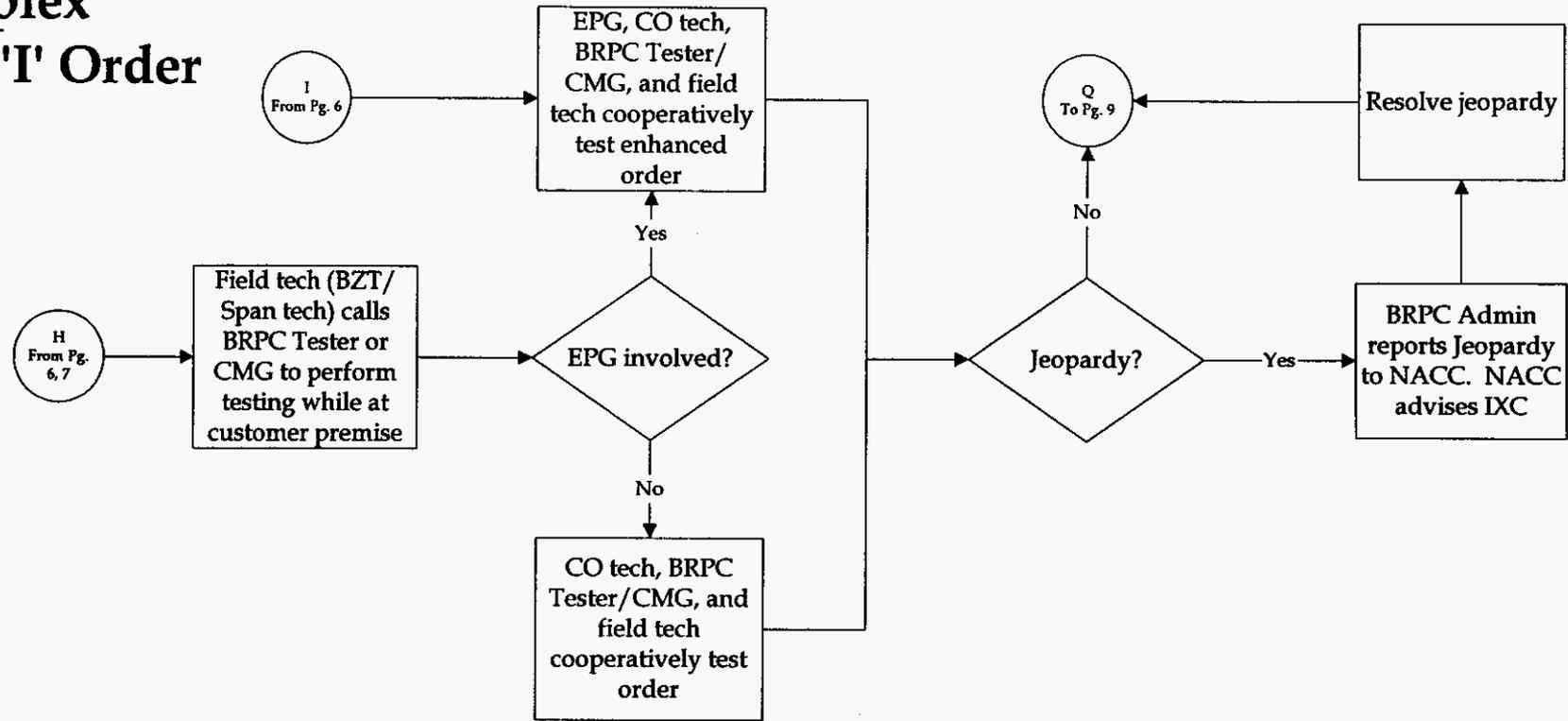
# Signaling System Seven (SS7) Special Access Complex New 'I' Order



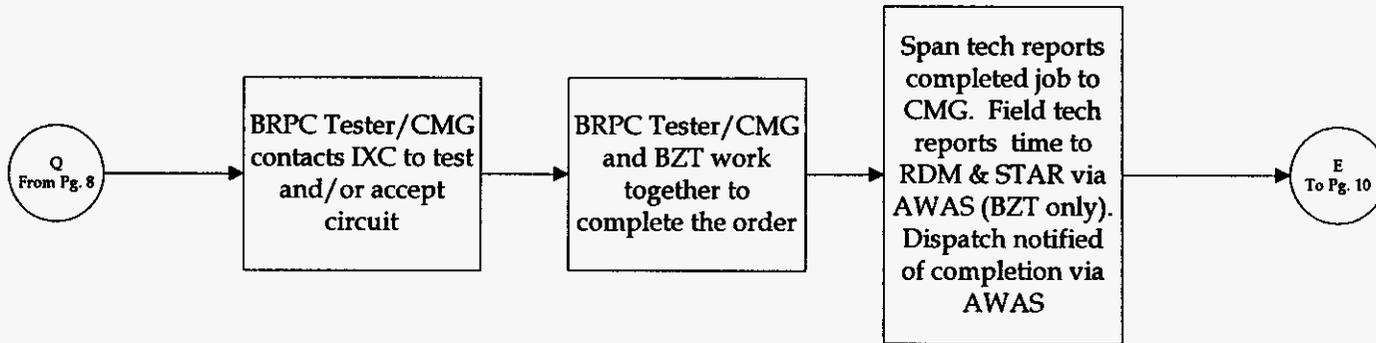
# Signaling System Seven (SS7) Special Access Complex New 'I' Order



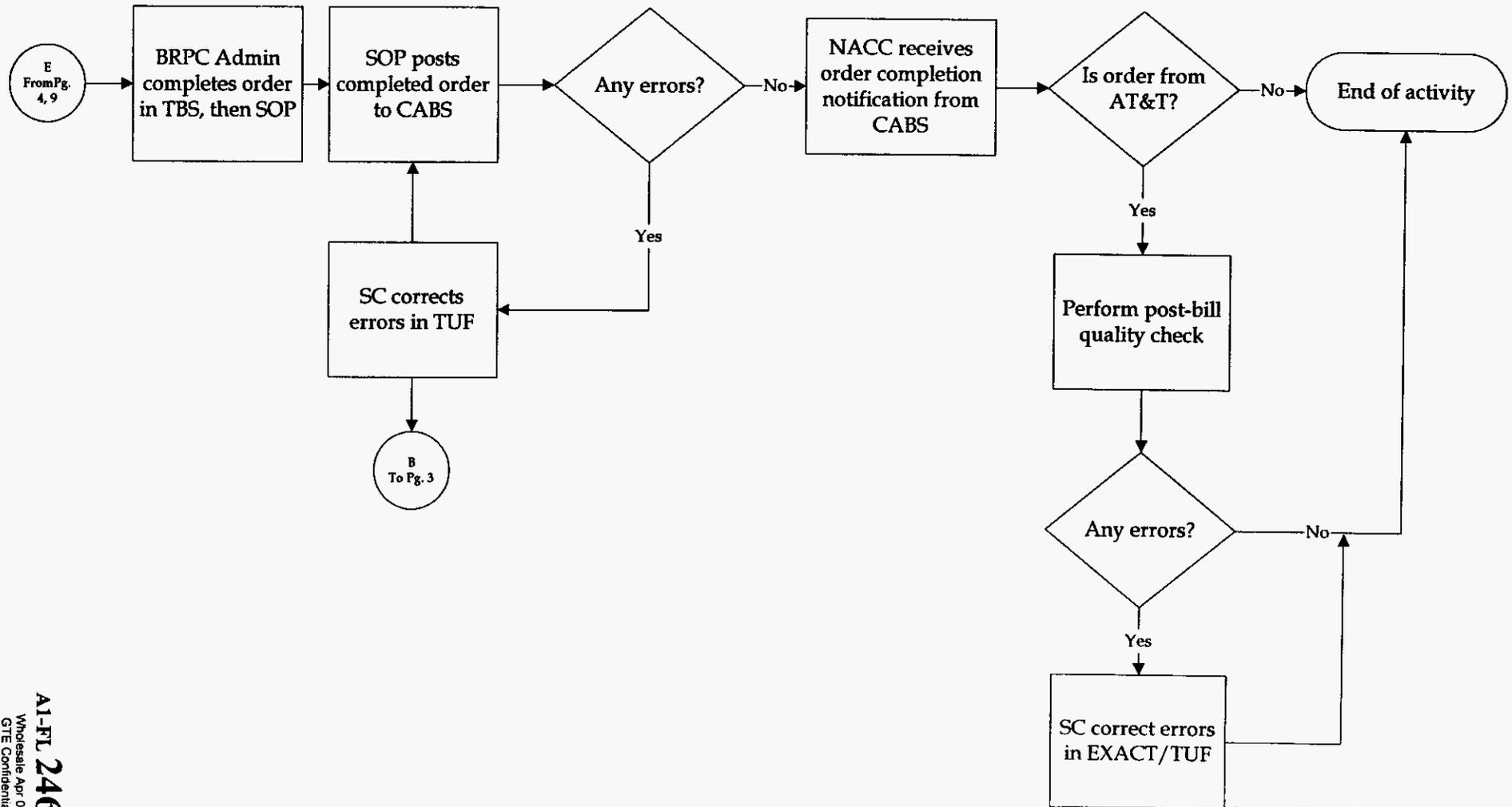
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# Signaling System Seven (SS7) Special Access Complex New 'I' Order

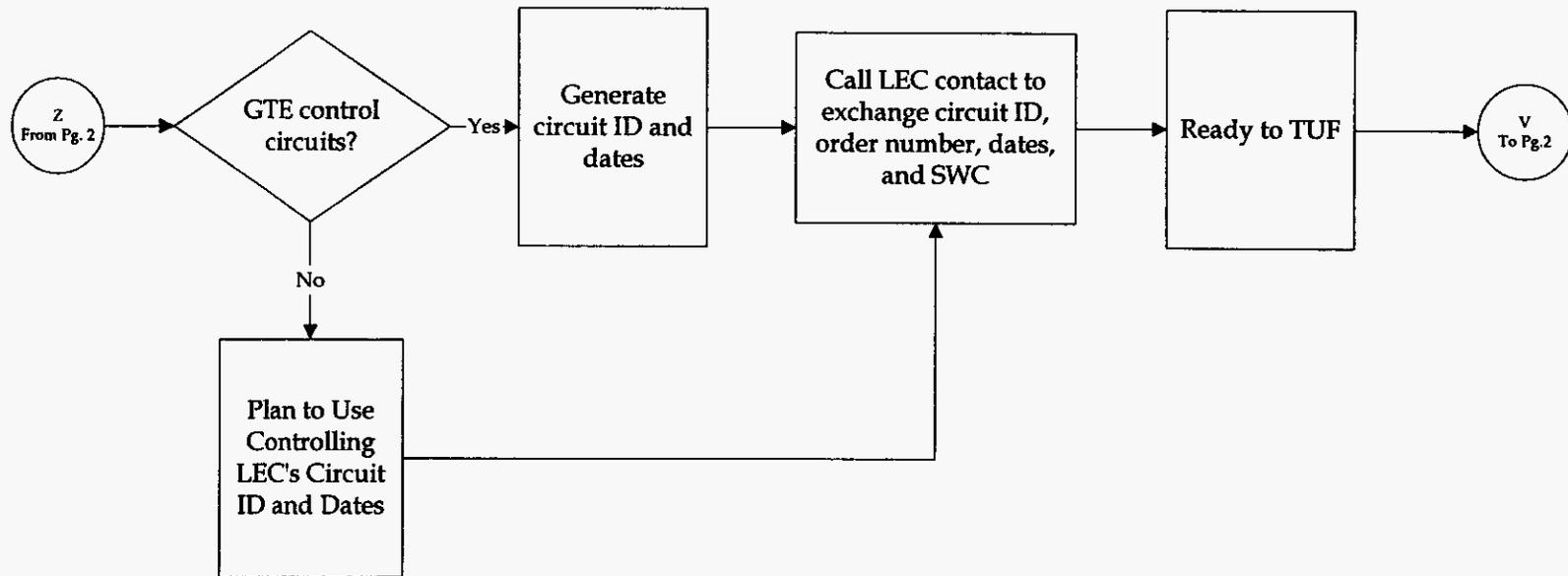


# Signaling System Seven (SS7) Special Access Complex New 'I' Order

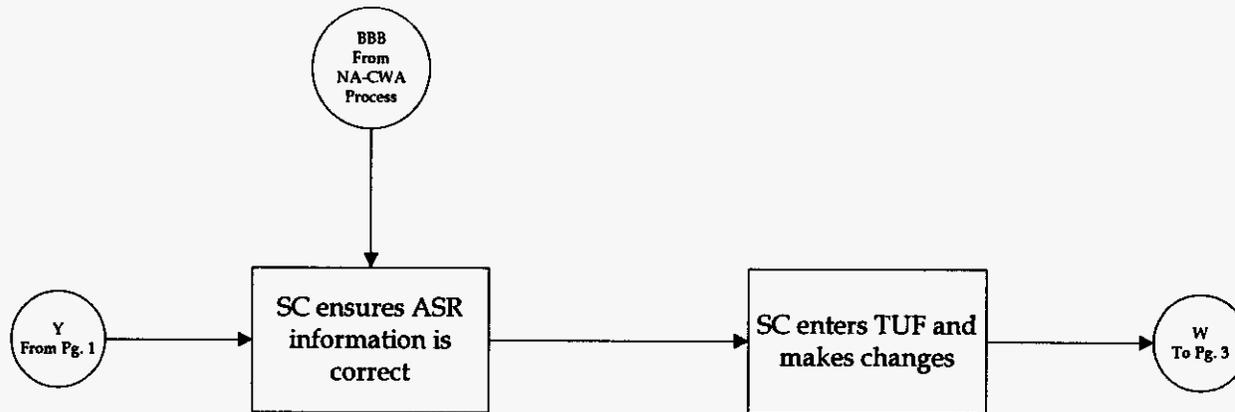


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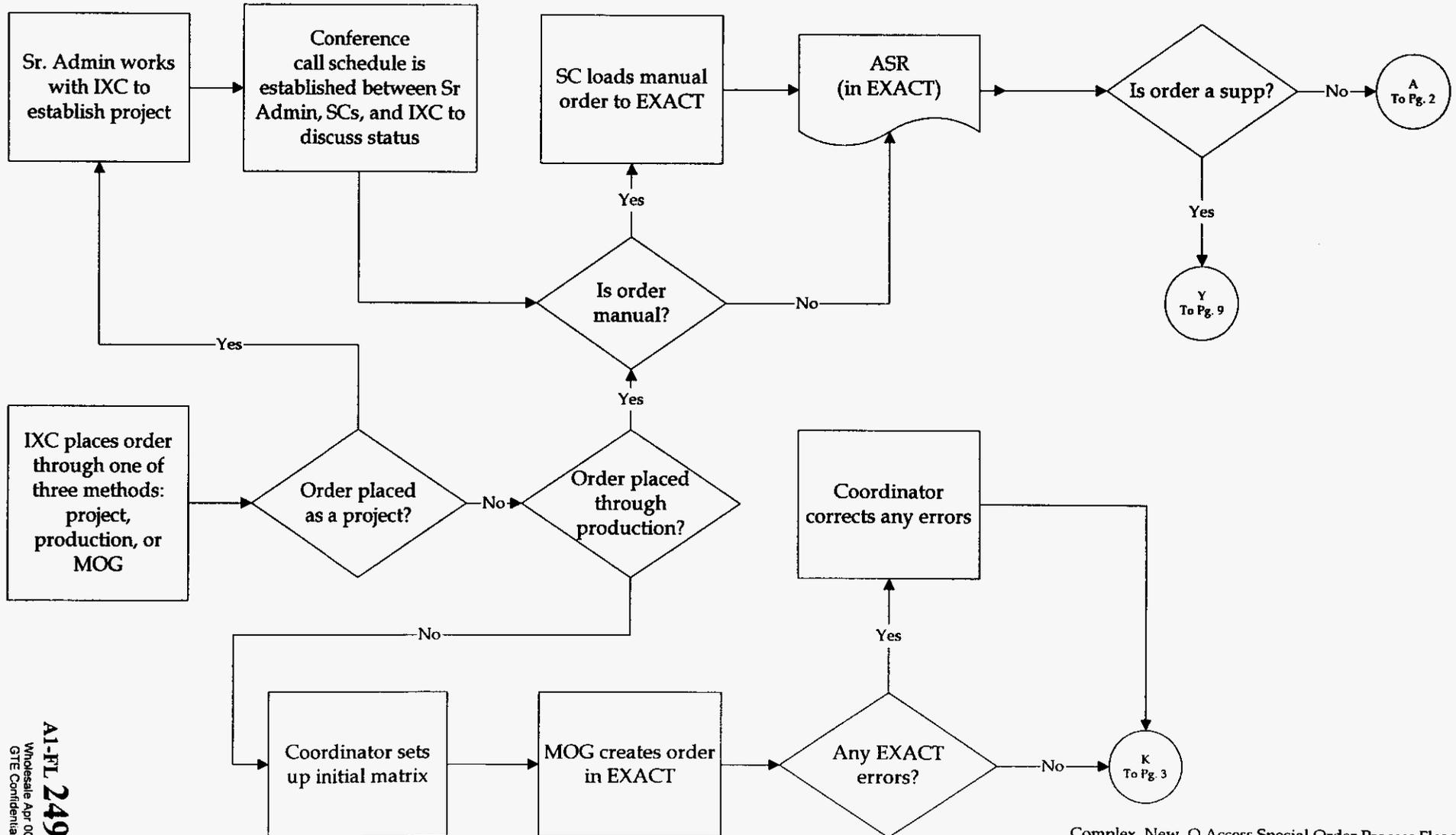
# Signaling System Seven (SS7) Special Access Complex New 'I' Order



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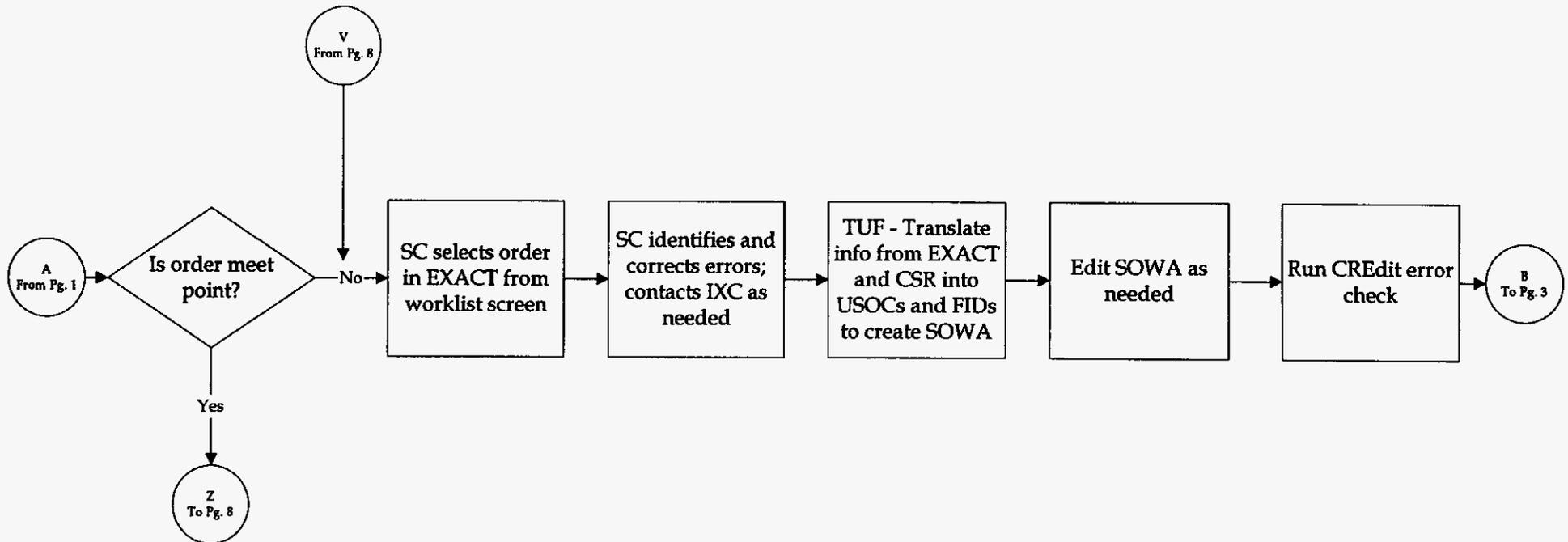


# Signaling System Seven (SS7) Special Access Complex New 'O' Order

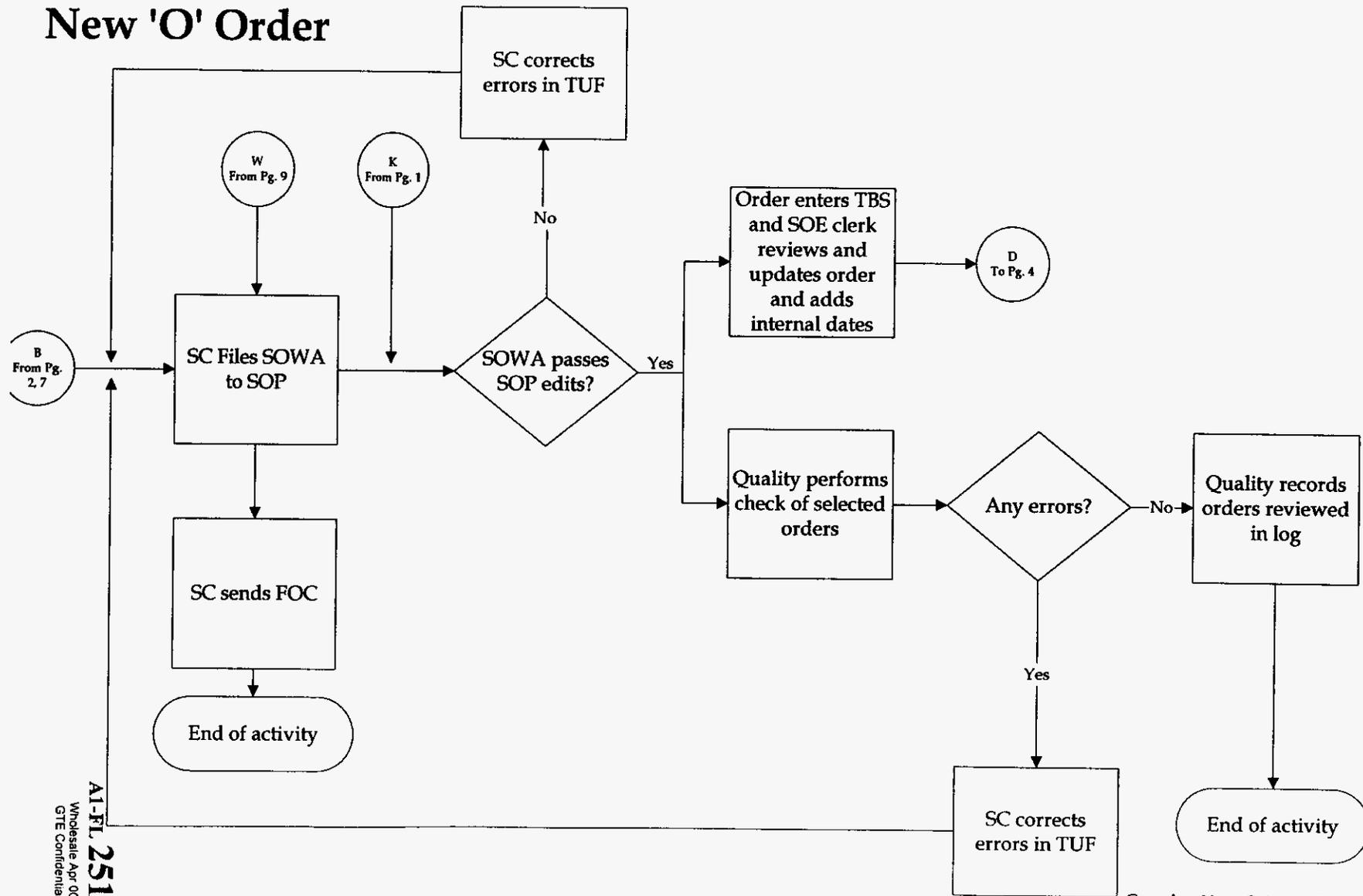


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# Signaling System Seven (SS7) Special Access Complex New 'O' Order

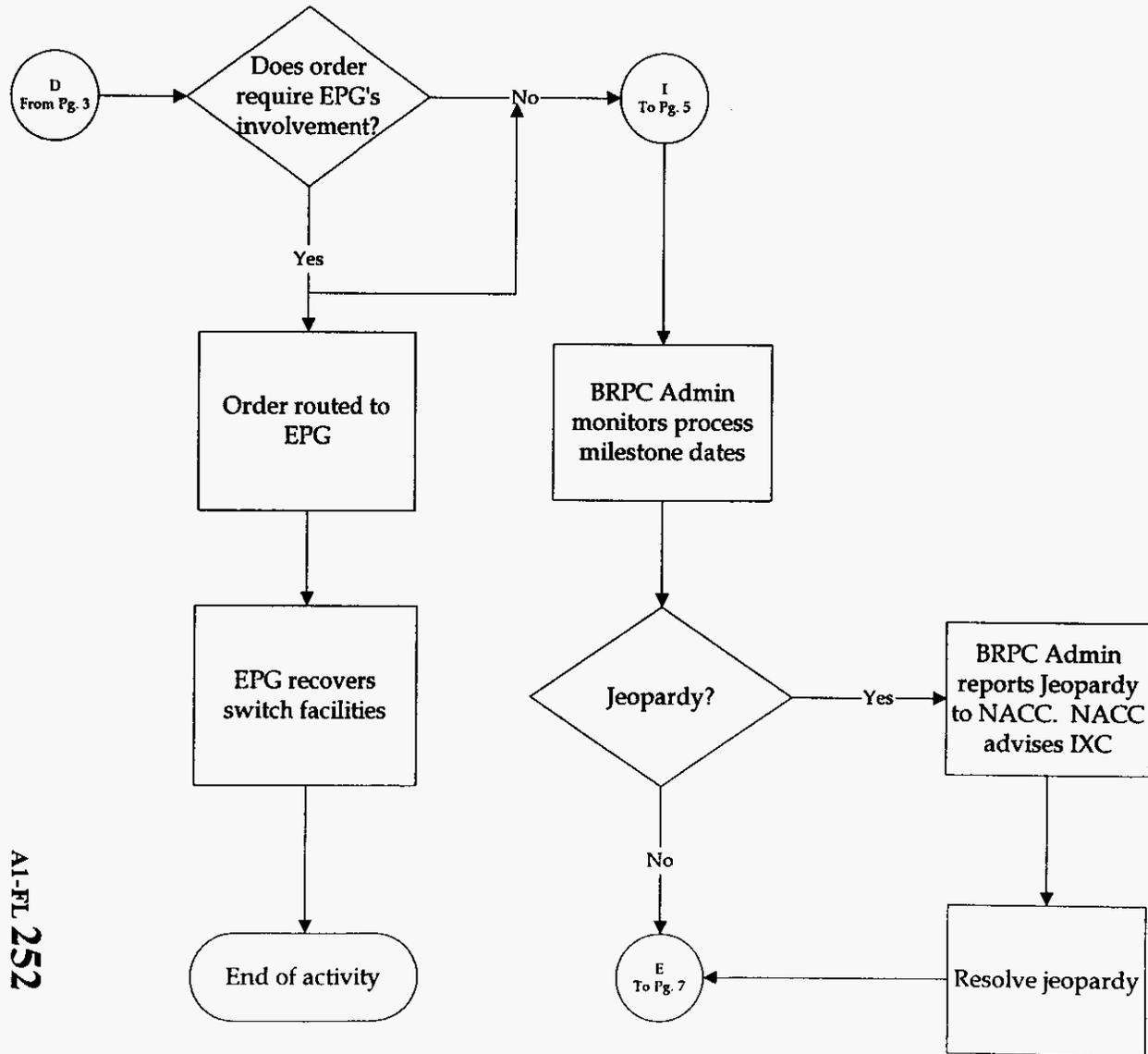


# Signaling System Seven (SS7) Special Access Complex New 'O' Order



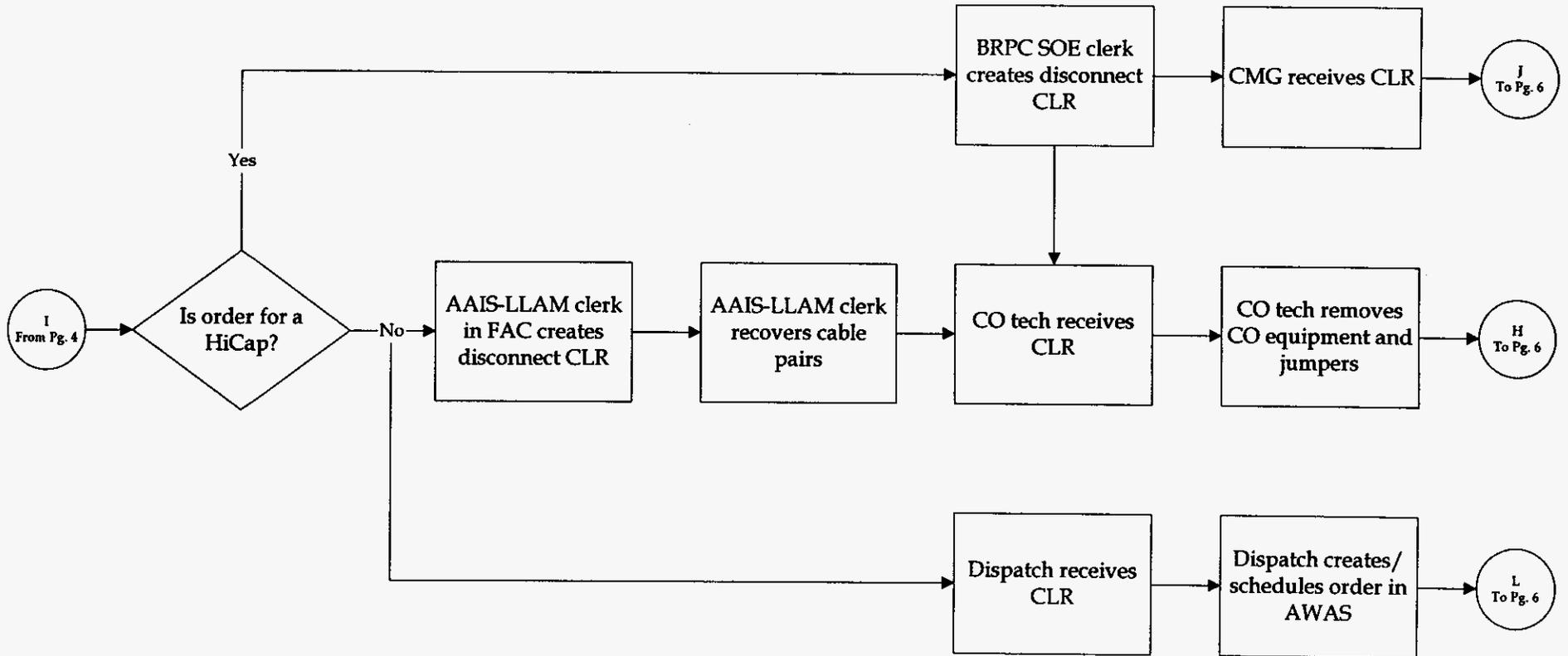
AI-FL 251  
Wholesale Apr 00  
GTE Confidential

# Signaling System Seven (SS7) Special Access Complex New 'O' Order

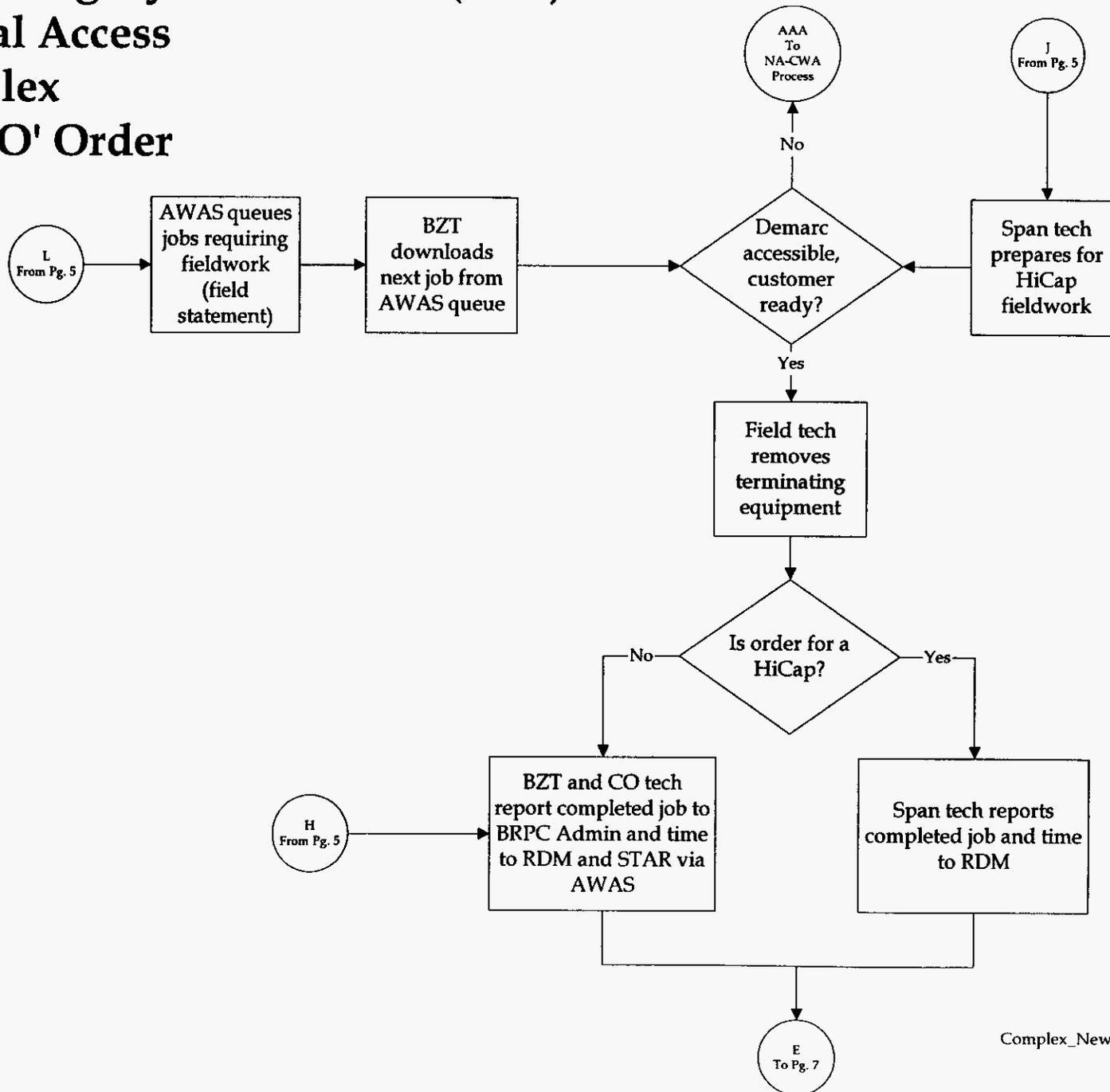


A1-PL 252  
Wholesale Apr 00  
GTE Confidential

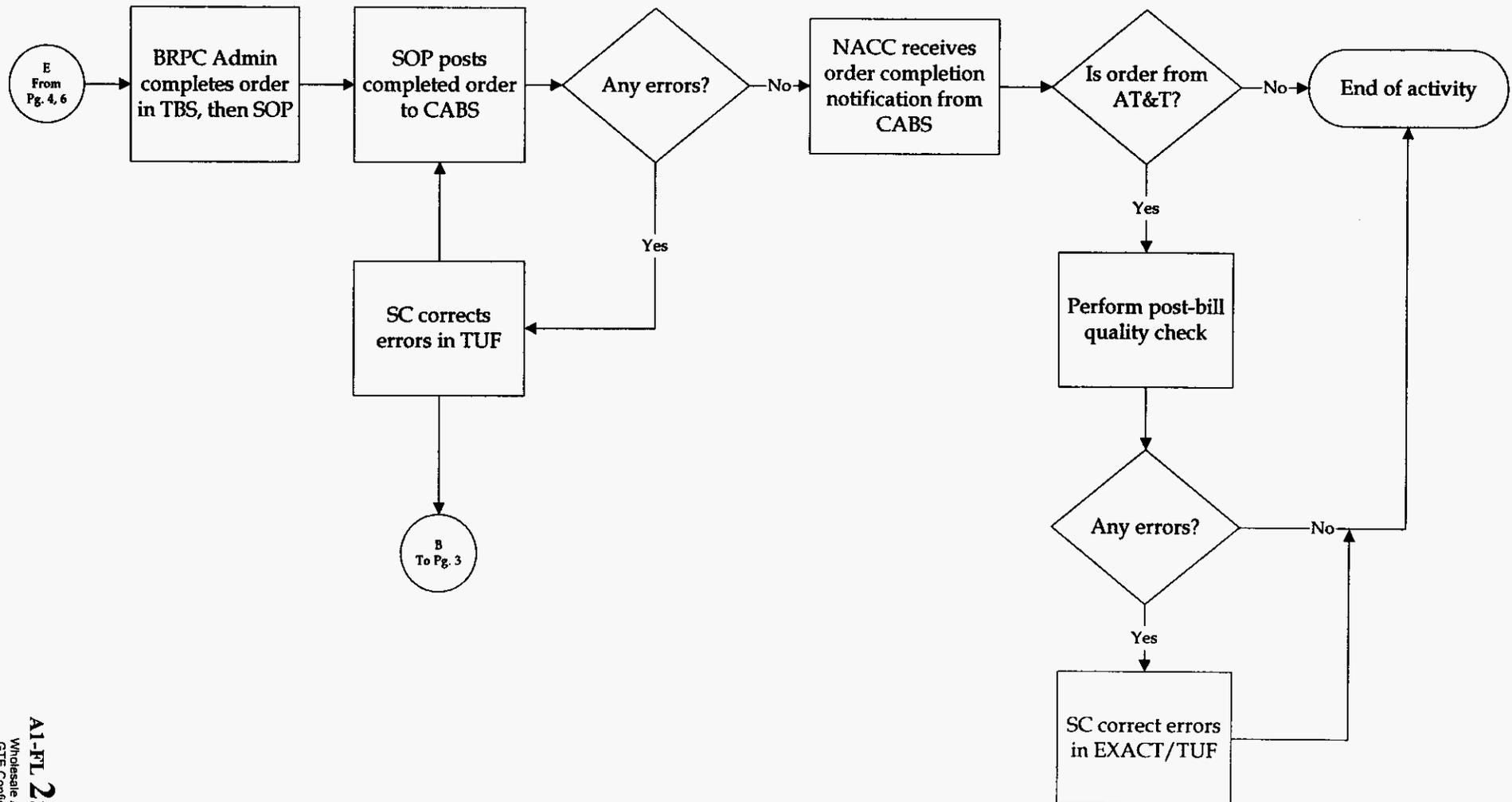
# Signaling System Seven (SS7) Special Access Complex New 'O' Order



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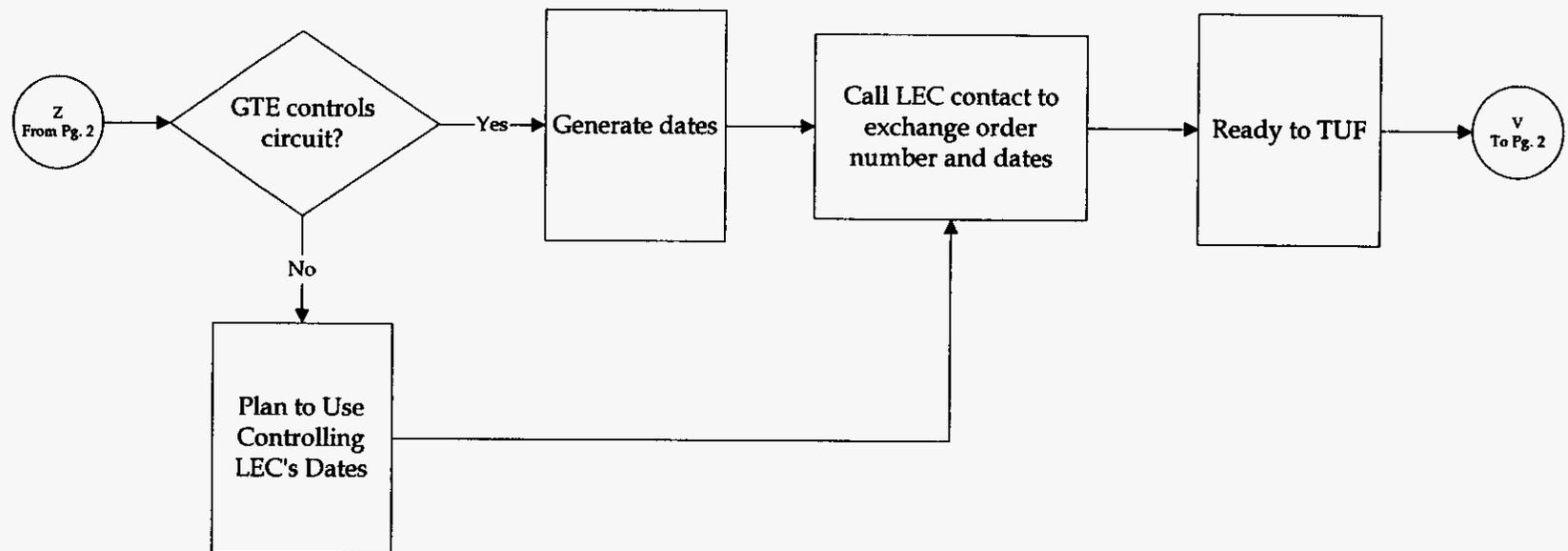


# Signaling System Seven (SS7) Special Access Complex New 'O' Order

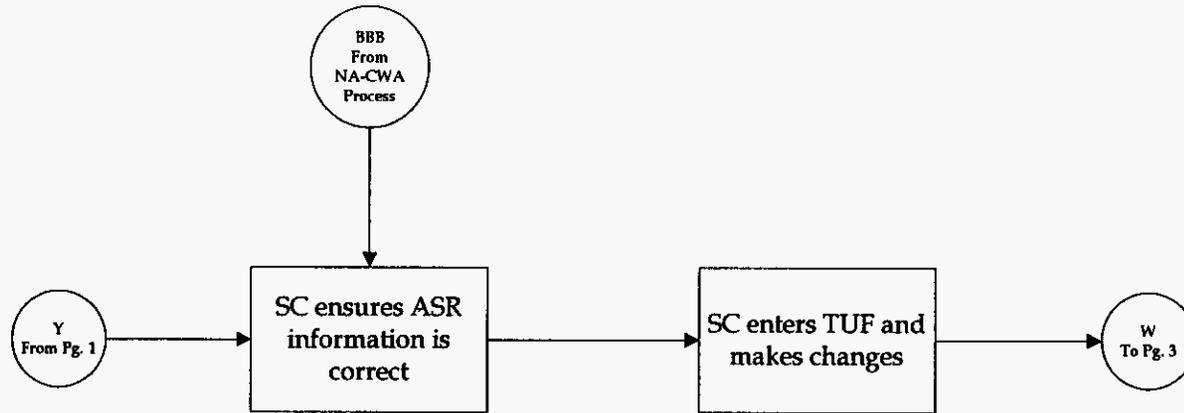


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# Signaling System Seven (SS7) Special Access Complex New 'O' Order



# Signaling System Seven (SS7) Special Access Complex New 'O' Order



**GTE Wholesale Non-Recurring Cost Study**

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Network Wholesale Products - Order Entry Time per Order - Entrance Facilities -----	AAEE	A2-55
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**GTE Wholesale Non-Recurring Cost Study**

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**Table of Appendix Exhibits - Ordering by Exhibit Name**

	Exhibit Name	Page
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Network Wholesale Products - Entrance Facilities Orders -----	AAEF	A2-68
Network Wholesale Products - Order Entry Time per Order -Trunk Ports -----	AAEP	A2-54
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Network Wholesale Products (Including SS7) Minute per Order Calculations -----	AAOC	A2-45
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Network Wholesale Products - Quality Check Time per Order - Trunk Ports -----	AAQP	A2-56
Network Wholesale Products - Record Order Minutes per Order -----	AARD	A2-53
Network Wholesale Products - Trunk Only vs Facilities and Trunk Relationship -----	AATF	A2-65
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GTE Wholesale Non-Recurring Cost Study

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**Table of Appendix Exhibits - Ordering by Exhibit Name**

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**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Ordering Inputs**

Description	Source	Semi-			LLR per Minute	Annual Costs	Destination
		Manual Minutes per Order A=Source	Mechanized Minutes per Order B=Source	Mechanized Minutes per Order C=Source			
<b>Unbundled Network Elements (UNEs)</b>							
<b>Manual Order Processing</b>					\$0.32		ORD-1..37
Manual LSR Receipt	AMON-1	1.97					ORD-1..37
Manual LSR Order Entry							
New	AMON-1	14.51					ORD-1..34
Disconnect	AMON-1	5.07					ORD-1..32
Migration (As Is, As Is +/- and As Specified)	AMON-2	8.64					ORD-24..33
Change	AMON-2	5.46					ORD-1..33
Record	AMON-2	3.11					ORD-37
<b>Manual Order Editing</b>					\$0.32		ORD-1..37
New	AMOE-1	3.75					ORD-1..34
Disconnect	AMOE-1	1.95					ORD-1..32
Migration (As Is, As Is +/- and As Specified)	AMOE-1	2.98					ORD-24..33
Change	AMOE-2	2.34					ORD-1..33
Record	AMOE-2	1.78					ORD-37
<b>Manual Data Gathering Form (DGF) Entry</b>	ADGF-1	13.68			\$0.32		ORD-6..33
<b>Off-Line Processing</b>	AOLC-1	5.18	5.05	n/a	\$0.36		ORD-1..37

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Unbundled Network Elements (UNEs)</b>							
<b>Unbundled Loop Order Processing</b>							
<b>Exchange Products</b>							
<b>Basic</b>							
					\$0.36		ORD-1
New	AOUC-1	33.10	33.10	n/a			ORD-1
Disconnect	AOUC-1	14.33	14.33	n/a			ORD-1
Change CO Interconnection	AUES-1	10.70	10.70	n/a			ORD-1
<b>Complex Non-digital</b>							
					\$0.36		ORD-2
New	AUES-1	28.14	28.14	n/a			ORD-2
Disconnect	AUES-1	12.18	12.18	n/a			ORD-2
Change CO Interconnection	AUES-1	14.66	14.66	n/a			ORD-2
<b>Complex Digital</b>							
					\$0.36		ORD-2
New	AUES-1	28.14	28.14	n/a			ORD-2
Disconnect	AUES-1	12.18	12.18	n/a			ORD-2
Change CO Interconnection	AUES-1	14.66	14.66	n/a			ORD-2
<b>Advanced/Special Products</b>							
<b>Basic</b>							
					\$0.36		ORD-20,21
New	AUES-1	28.14	28.14	n/a			ORD-20
Disconnect	AUES-1	12.18	12.18	n/a			ORD-20
<b>Complex</b>							
					\$0.36		ORD-21
New	AUES-1	28.14	28.14	n/a			ORD-21
Disconnect	AUES-1	12.18	12.18	n/a			ORD-21

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
Unbundled Network Elements (UNEs)							
Unbundled Port Order Processing					\$0.36		ORD-4.11
Exchange Products							
Basic							
New	AUES-2	26.41	26.41	n/a			ORD-4
Disconnect	AUES-2	5.16	5.16	n/a			ORD-4
Change Port Feature	AUES-2	17.19	17.19	n/a			ORD-5
Change CO Interconnection	AUES-2	17.19	17.19	n/a			ORD-5
Complex Non-digital							
New	AUES-2	43.41	43.41	n/a			ORD-6
Disconnect	AUES-2	5.16	5.16	n/a			ORD-6
Change Port Feature	AUES-2	34.19	34.19	n/a			ORD-7
Change Switch Feature Group	AUES-2	34.19	34.19	n/a			ORD-7
Change CO Interconnection	AUES-2	34.19	34.19	n/a			ORD-8
Complex Digital							
New	AUES-2	43.41	43.41	n/a			ORD-9
Disconnect	AUES-2	5.16	5.16	n/a			ORD-9
Change Port Feature	AUES-2	34.19	34.19	n/a			ORD-10
Change Switch Feature Group	AUES-2	34.19	34.19	n/a			ORD-10
Change CO Interconnection	AUES-2	34.19	34.19	n/a			ORD-11

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Unbundled Network Elements (UNEs)</b>							
<b>Interim Number Portability Order Processing</b>							
New	ANIO-1	35.41	35.41	n/a	\$0.36		ORD-12
Disconnect	ANIO-1	12.18	12.18	n/a			ORD-12
Change	ANIO-1	30.43	30.43	n/a			ORD-12
<b>Sub-Loop Unbundling Order Processing</b>							
MDF Interconnection							
New							
Disconnect							
FDI - Feeder Interconnection							
New							
Disconnect							
FDI - Distribution Interconnection							
New							
Disconnect							
Serving Terminal Interconnection							
New							
Disconnect							

Not Included in  
 This Filing

GTE - Florida  
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 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Not Included in This Filing</b>							
<b>Unbundled Network Elements (UNEs)</b>							
<b>Line Sharing Order Processing</b>							
GTE CO Splitter							
New							
Disconnect							
CLEC CO Splitter							
New							
Disconnect							
<b>Loop Conditioning Order Processing</b>					\$0.36		
Removal of Bridged Tap(s)	ALCO-1	n/a	n/a	n/a			ORD-19
Removal of Load Coil(s)	ALCO-1	n/a	n/a	n/a			ORD-19
Removal of Bridged Taps & Load Coils	ALCO-1	n/a	n/a	n/a			ORD-19
<b>Dark Fiber</b>							
Preordering							
UNE Interoffice Dedicated Transport							
Unbundled Loop							
Sub-loop Feeder							
Sub-loop Distribution							
<b>Not Included in This Filing</b>							

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per	Annual Costs	Destination
		Minutes per Order	Mechanized	Minutes per Order	Minutes per Order		
		A=Source	B=Source	C=Source	D=AOLR-1		
UNE-Platforms (UNE-Ps) Order Processing Exchange Products Basic New Disconnect Migration As Is Migration As Is +/- Change Line Feature  Complex Non-digital New Disconnect Migration As Is Migration As Specified Change Line Feature Change Switch Feature Group  Complex Digital New Disconnect Migration As Is Migration As Specified Change Line Feature Change Switch Feature Group							

Not Included in  
 This Filing

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per	Annual Costs	Destination
		Minutes per Order	Mechanized	Minutes per Order	Minute		
		A=Source	B=Source	C=Source	D=AOLR-1		
UNE-Platforms (UNE-Ps) Order Processing Advanced/Special Products Complex New Disconnect Migration As Is Migration As Specified Change		<h1>Not Included in This Filing</h1>					

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Unbundled Network Elements (UNEs)</b>							
Network Interface Device (NID) Order Processing	ANIO-1	28.14	28.14	n/a	\$0.36		ORD-34
<b>Coordinated Conversion Exchange Products</b>					\$0.36		ORD-35
Process 1							
Standard Interval	AECC-1	5.00	5.00	n/a			ORD-35
Process 2							
Standard Interval	AECC-1	n/a	n/a	n/a			ORD-35
Additional Interval	AECC-1	n/a	n/a	n/a			ORD-35
Process 3							
Standard Interval	AECC-1	n/a	n/a	n/a			ORD-35
Additional Interval	AECC-1	n/a	n/a	n/a			ORD-35
<b>Advanced/Special Products</b>							
Process 1							
Standard Interval	AECC-1	5.00	5.00	n/a			ORD-35
Process 2							
Standard Interval	AECC-1	n/a	n/a	n/a			ORD-35
Additional Interval	AECC-1	n/a	n/a	n/a			ORD-35
Process 3							
Standard Interval	AECC-1	n/a	n/a	n/a			ORD-35
Additional Interval	AECC-1	n/a	n/a	n/a			ORD-35

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Unbundled Network Elements (UNEs)</b>							
<b>Hot Cut Coordinated Conversion</b>					\$0.36		ORD-36
<b>Exchange Products</b>							
Process 1							
Standard Interval	AECC-2	5.00	5.00	n/a			ORD-36
Process 2							
Standard Interval	AECC-2	n/a	n/a	n/a			ORD-36
Additional Interval	AECC-2	n/a	n/a	n/a			ORD-36
Process 3							
Standard Interval	AECC-2	n/a	n/a	n/a			ORD-36
Additional Interval	AECC-2	n/a	n/a	n/a			ORD-36
<b>Advanced/Special Products</b>							
Process 1							
Standard Interval	AECC-2	5.00	5.00	n/a			ORD-36
Process 2							
Standard Interval	AECC-2	n/a	n/a	n/a			ORD-36
Additional Interval	AECC-2	n/a	n/a	n/a			ORD-36
Process 3							
Standard Interval	AECC-2	n/a	n/a	n/a			ORD-36
Additional Interval	AECC-2	n/a	n/a	n/a			ORD-36

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
Unbundled Network Elements (UNEs)							
Expedites					\$0.36		ORD-37
Exchange Products	AECC-3	9.33	9.33	n/a			ORD-37
Advanced/Special Products	AECC-3	9.33	9.33	n/a			ORD-37
Preordering	AOAS-1	8.25	0.00	n/a	\$0.36		ORD-37
Record Order	AOUC-1	14.97	14.97	n/a	\$0.36		ORD-37
Customer Service Record Search	AOAS-1	11.69	0.00	n/a	\$0.36		ORD-37
CLEC Account Establishment	AECC-3	462.00	462.00	n/a	\$0.36		ORD-37

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Semi-			LLR per Minute	Annual Costs	Destination
		Manual Minutes per Order	Mechanized Minutes per Order	Mechanized Minutes per Order			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
Manual Order Additional Order Entry	AAME-1	33.60			\$0.48		ORD-38..54
<b>Trunk Ports</b>							
<b>Facilities and Trunks; STP Ports (SS7 Links)</b>							
New							
Production Order Entry	AAOC-1	178.02	178.02	n/a	\$0.48		ORD-38,46,50
Error Correction	AAOC-1	46.58	46.58	n/a	\$0.48		ORD-38,46,50
Jeopardies	AAOC-1	7.06	7.06	n/a	\$0.48		ORD-38,46,50
Meetpoint	AAOC-1	15.26	15.26	n/a	\$0.48		ORD-38,46,50
Projects	AAOC-1	5.35	5.35	n/a	\$0.75		ORD-38,46,50
MOG Order Entry	AAOC-1	0.02	0.02	n/a	\$0.61		ORD-38,46,50
Escalations	AAOC-1	10.53	10.53	n/a	\$0.61		ORD-38,46,50
Quality Check	AAOC-1	7.39	7.39	n/a	\$0.48		ORD-38,46,50
Unguided Usage Check	AAOC-1	9.34	9.34	n/a	\$0.48		ORD-38,46,50
Disconnect							
Production Order Entry	AAOC-1	55.10	55.10	n/a	\$0.48		ORD-38,46,50
Error Correction	AAOC-1	46.58	46.58	n/a	\$0.48		ORD-38,46,50
Jeopardies	AAOC-1	7.06	7.06	n/a	\$0.48		ORD-38,46,50
Projects	AAOC-1	2.23	2.23	n/a	\$0.75		ORD-38,46,50
MOG Order Entry	AAOC-1	1.37	1.37	n/a	\$0.61		ORD-38,46,50
Quality Check	AAOC-1	4.44	4.44	n/a	\$0.48		ORD-38,46,50
Unguided Usage Check	AAOC-1	9.34	9.34	n/a	\$0.48		ORD-38,46,50

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Ordering Inputs**

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Trunk Ports</b>							
<b>Facilities and Trunks</b>							
Change w/ Engineering Review							
Production Order Entry	AAOC-2	7.66	7.66	n/a	\$0.48		ORD-39,47
Error Correction	AAOC-2	46.58	46.58	n/a	\$0.48		ORD-39,47
Jeopardies	AAOC-2	7.06	7.06	n/a	\$0.48		ORD-39,47
Projects	AAOC-2	0.34	0.34	n/a	\$0.75		ORD-39,47
MOG Order Entry	AAOC-2	2.19	2.19	n/a	\$0.61		ORD-39,47
Escalations	AAOC-2	10.53	10.53	n/a	\$0.61		ORD-39,47
Quality Check	AAOC-2	13.37	13.37	n/a	\$0.48		ORD-39,47
Unguided Usage Check	AAOC-2	9.34	9.34	n/a	\$0.48		ORD-39,47
Change w/out Engineering Review							
Production Order Entry	AAOC-2	7.66	7.66	n/a	\$0.48		ORD-39,47
Error Correction	AAOC-2	46.58	46.58	n/a	\$0.48		ORD-39,47
Jeopardies	AAOC-2	7.06	7.06	n/a	\$0.48		ORD-39,47
Projects	AAOC-2	0.34	0.34	n/a	\$0.75		ORD-39,47
MOG Order Entry	AAOC-2	2.19	2.19	n/a	\$0.61		ORD-39,47
Escalations	AAOC-2	10.53	10.53	n/a	\$0.61		ORD-39,47
Quality Check	AAOC-2	13.37	13.37	n/a	\$0.48		ORD-39,47
Unguided Usage Check	AAOC-2	9.34	9.34	n/a	\$0.48		ORD-39,47

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Trunk Ports</b>							
<b>Trunk Only</b>							
<b>New</b>							
Production Order Entry	AAOC-3	61.56	61.56	n/a	\$0.48		ORD-40,48
Error Correction	AAOC-3	16.11	16.11	n/a	\$0.48		ORD-40,48
Jeopardies	AAOC-3	7.06	7.06	n/a	\$0.48		ORD-40,48
Meetpoint	AAOC-3	5.28	5.28	n/a	\$0.48		ORD-40,48
Projects	AAOC-3	5.35	5.35	n/a	\$0.75		ORD-40,48
MOG Order Entry	AAOC-3	0.01	0.01	n/a	\$0.61		ORD-40,48
Escalations	AAOC-3	10.53	10.53	n/a	\$0.61		ORD-40,48
Quality Check	AAOC-3	2.55	2.55	n/a	\$0.48		ORD-40,48
Unguided Usage Check	AAOC-3	9.34	9.34	n/a	\$0.48		ORD-40,48
<b>Disconnect</b>							
Production Order Entry	AAOC-3	19.05	19.05	n/a	\$0.48		ORD-40,48
Error Correction	AAOC-3	16.11	16.11	n/a	\$0.48		ORD-40,48
Jeopardies	AAOC-3	7.06	7.06	n/a	\$0.48		ORD-40,48
Projects	AAOC-3	2.23	2.23	n/a	\$0.75		ORD-40,48
MOG Order Entry	AAOC-3	0.47	0.47	n/a	\$0.61		ORD-40,48
Quality Check	AAOC-3	1.53	1.53	n/a	\$0.48		ORD-40,48
Unguided Usage Check	AAOC-3	9.34	9.34	n/a	\$0.48		ORD-40,48

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Trunk Ports</b>							
<b>Trunk Only</b>							
Change w/ Engineering Review							
Production Order Entry	AAOC-4	2.65	2.65	n/a	\$0.48		ORD-41,49
Error Correction	AAOC-4	16.11	16.11	n/a	\$0.48		ORD-41,49
Jeopardies	AAOC-4	7.06	7.06	n/a	\$0.48		ORD-41,49
Projects	AAOC-4	0.34	0.34	n/a	\$0.75		ORD-41,49
MOG Order Entry	AAOC-4	0.76	0.76	n/a	\$0.61		ORD-41,49
Escalations	AAOC-4	10.53	10.53	n/a	\$0.61		ORD-41,49
Quality Check	AAOC-4	4.62	4.62	n/a	\$0.48		ORD-41,49
Unguided Usage Check	AAOC-4	9.34	9.34	n/a	\$0.48		ORD-41,49
Change w/out Engineering Review							
Production Order Entry	AAOC-4	2.65	2.65	n/a	\$0.48		ORD-41,49
Error Correction	AAOC-4	16.11	16.11	n/a	\$0.48		ORD-41,49
Jeopardies	AAOC-4	7.06	7.06	n/a	\$0.48		ORD-41,49
Projects	AAOC-4	0.34	0.34	n/a	\$0.75		ORD-41,49
MOG Order Entry	AAOC-4	0.76	0.76	n/a	\$0.61		ORD-41,49
Escalations	AAOC-4	10.53	10.53	n/a	\$0.61		ORD-41,49
Quality Check	AAOC-4	4.62	4.62	n/a	\$0.48		ORD-41,49
Unguided Usage Check	AAOC-4	9.34	9.34	n/a	\$0.48		ORD-41,49

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7) Entrance Facilities/Dedicated Transport DS-0 and Fractional T-1</b>							
<b>New</b>							
Production Order Entry	AAOC-5	36.28	36.28	n/a	\$0.48		ORD-42,51
Error Correction	AAOC-5	8.03	8.03	n/a	\$0.48		ORD-42,51
Jeopardies	AAOC-5	1.58	1.58	n/a	\$0.48		ORD-42,51
Meetpoint	AAOC-5	11.22	11.22	n/a	\$0.48		ORD-42,51
Projects	AAOC-5	2.06	2.06	n/a	\$0.75		ORD-42,51
MOG Order Entry	AAOC-5	0.08	0.08	n/a	\$0.61		ORD-42,51
Escalations	AAOC-5	5.40	5.40	n/a	\$0.61		ORD-42,51
Quality Check	AAOC-5	6.16	6.16	n/a	\$0.48		ORD-42,51
<b>Disconnect</b>							
Production Order Entry	AAOC-5	26.20	26.20	n/a	\$0.48		ORD-42,51
Error Correction	AAOC-5	8.03	8.03	n/a	\$0.48		ORD-42,51
Jeopardies	AAOC-5	1.58	1.58	n/a	\$0.48		ORD-42,51
Projects	AAOC-5	1.98	1.98	n/a	\$0.75		ORD-42,51
MOG Order Entry	AAOC-5	0.16	0.16	n/a	\$0.61		ORD-42,51
Quality Check	AAOC-5	4.36	4.36	n/a	\$0.48		ORD-42,51

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DS-0 and Fractional T-1</b>							
<b>Change</b>							
Production Order Entry	AAOC-6	21.36	21.36	n/a	\$0.48		ORD-43,52
Error Correction	AAOC-6	8.03	8.03	n/a	\$0.48		ORD-43,52
Jeopardies	AAOC-6	1.58	1.58	n/a	\$0.48		ORD-43,52
Projects	AAOC-6	2.10	2.10	n/a	\$0.75		ORD-43,52
MOG Order Entry	AAOC-6	0.04	0.04	n/a	\$0.61		ORD-43,52
Escalations	AAOC-6	5.40	5.40	n/a	\$0.61		ORD-43,52
Quality Check	AAOC-6	4.46	4.46	n/a	\$0.48		ORD-43,52

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Semi-			LLR per Minute	Annual Costs	Destination
		Manual Minutes per Order	Mechanized Minutes per Order	Mechanized Minutes per Order			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DS-1 and Higher</b>							
<b>New</b>							
Production Order Entry	AAOC-7	53.57	53.57	n/a	\$0.48		ORD-44,53
Error Correction	AAOC-7	8.03	8.03	n/a	\$0.48		ORD-44,53
Jeopardies	AAOC-7	1.58	1.58	n/a	\$0.48		ORD-44,53
Meetpoint	AAOC-7	11.22	11.22	n/a	\$0.48		ORD-44,53
Projects	AAOC-7	2.06	2.06	n/a	\$0.75		ORD-44,53
MOG Order Entry	AAOC-7	0.08	0.08	n/a	\$0.61		ORD-44,53
Escalations	AAOC-7	5.40	5.40	n/a	\$0.61		ORD-44,53
Quality Check	AAOC-7	6.16	6.16	n/a	\$0.48		ORD-44,53
<b>Disconnect</b>							
Production Order Entry	AAOC-7	28.81	28.81	n/a	\$0.48		ORD-44,53
Error Correction	AAOC-7	8.03	8.03	n/a	\$0.48		ORD-44,53
Jeopardies	AAOC-7	1.58	1.58	n/a	\$0.48		ORD-44,53
Projects	AAOC-7	1.98	1.98	n/a	\$0.75		ORD-44,53
MOG Order Entry	AAOC-7	0.16	0.16	n/a	\$0.61		ORD-44,53
Quality Check	AAOC-7	4.36	4.36	n/a	\$0.48		ORD-44,53

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Semi-			LLR per Minute	Annual Costs	Destination
		Manual Minutes per Order	Mechanized Minutes per Order	Mechanized Minutes per Order			
		A=Source	B=Source	C=Source	D=AOLR-1		
<b>Network Wholesale Services (Including SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DS-1 and Higher</b>							
<b>Change</b>							
Production Order Entry	AAOC-8	21.36	21.36	n/a	\$0.48		ORD-45,54
Error Correction	AAOC-8	8.03	8.03	n/a	\$0.48		ORD-45,54
Jeopardies	AAOC-8	1.58	1.58	n/a	\$0.48		ORD-45,54
Projects	AAOC-8	2.10	2.10	n/a	\$0.75		ORD-45,54
MOG Order Entry	AAOC-8	0.04	0.04	n/a	\$0.61		ORD-45,54
Escalations	AAOC-8	5.40	5.40	n/a	\$0.61		ORD-45,54
Quality Check	AAOC-8	4.46	4.46	n/a	\$0.48		ORD-45,54
<b>Expedites</b>							
Trunk Ports	AAOC-8	151.28	151.28	n/a	\$0.48		ORD-45
Entrance Facilities/Dedicated Transport	AAOC-8	54.19	54.19	n/a	\$0.48		ORD-45
<b>Record Order</b>	AAOC-8	43.44	43.44	n/a	\$0.48		ORD-45

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Manual	Semi-	Mechanized	LLR per Minute	Annual Costs	Destination
		Minutes per Order	Mechanized	Mechanized			
		A=Source	B=Source	C=Source	D=AOLR-1		
<p>Not Included in This Filing</p>							
Enhanced Extended Links (EELs)							
Basic							
New							
Disconnect							
Migration As Is							
Complex							
New							
Disconnect							
Migration As Is							
DS-1 and Higher							
New							
Disconnect							
Migration As Is							
Change							
DS-0 and Fractional T-1							
New							
Disconnect							
Migration As Is							
Change							

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Ordering Inputs

Description	Source	Semi-			LLR per Minute	Annual Costs	Destination
		Manual Minutes per Order	Mechanized Minutes per Order	Mechanized Minutes per Order			
NOMC Shared/Fixed Costs	ASFC-2	A=Source	B=Source	C=Source	D=AOLR-1	\$16,902,178.52	ORS-16

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Weighted Loaded Labor Rates Calculation**

Ln	Description	Source	LLR per Minute A=ALLR-1	Number of Reps B=Note 1	Percent of Reps C=Source	Weighted LLR per Minute D=A*C	Destination
NOMC Personnel Weighted LLR							
1	Indiana NOMC - Representative 1	B Ln 1/ B Ln 4	\$0.33	76	18.49%	\$0.06	
2	Indiana NOMC - Representative 2	B Ln 2/ B Ln 4	\$0.35	156	37.96%	\$0.13	
3	North Carolina NOMC - Representative	B Ln 3/ B Ln 4	\$0.38	179	43.55%	\$0.17	
4	Average	Sum Lns (1..3)		411		\$0.36	AOIS-1..10
NASSC Personnel							
5	Texas NASSC - General Clerk	Note 2	\$0.32	n/a	100.00%	\$0.32	AOIS-1
NACC Personnel							
6	North Carolina NACC - Service Consultant	Note 2	\$0.48	n/a	100.00%	\$0.48	AOIS-11..18
7	North Carolina NACC - Coordinator	Note 2	\$0.61	n/a	100.00%	\$0.61	AOIS-11..18
8	North Carolina NACC - Senior Administrator	Note 2	\$0.75	n/a	100.00%	\$0.75	AOIS-11..18

Note 1: Provided by NOMC Staff Support personnel.

Note 2: There is one job class performing this work, therefore weighting of the LLR per minute is unnecessary and the percent is 100%.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Manual Order Processing - Work Sampling Summary**

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B31)	D=Note 1	E=C/D	
<b>Manual Order Processing</b>								
<b>Manual LSR Receipt</b>								
1	Enter Time of Receipt in Log			8				
2	Reject "Unables" to CLEC			3				
3	Sort and Staple LSR Pages			17				
4	Determine LSOG Number			2				
5	Manually Note NOMC on LSR			6				
6	Enter LSR into Tracking System			29				
7	File Manual LSR for Processing			4				
8	<b>Total</b>	Sum Lns (1..7)		69	1,035	561	1.97	AOIS-1
<b>Manual LSR Order Entry</b>								
<b>New</b>								
9	Review LSR			19				
10	Order Entry into SIGS			198				
11	File Manual LSR for Editing			8				
12	<b>Total</b>	Sum Lns (9..11)		225	3,375	248	14.51	AOIS-1
<b>Disconnect</b>								
13	Review LSR			6				
14	Order Entry into SIGS			31				
15	File Manual LSR for Editing			2				
16	<b>Total</b>	Sum Lns (13..15)		39	585	123	5.07	AOIS-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Manual Order Processing - Work Sampling Summary**

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B31)	D=Note 1	E=C/D	
	<b>Manual Order Processing</b>							
	Manual LSR Order Entry							
	Migration (As Is, As Is +/-, As Specified)							
17	Review LSR		6					
18	Order Entry into SIGS		53					
19	File Manual LSR for Editing		2					
20	Total	Sum Lns (17..19)	61	915	976	113	8.64	AOIS-1
	<b>Change</b>							
21	Review LSR		2					
22	Order Entry into SIGS		11					
23	File Manual LSR for Editing		1					
24	Total	Sum Lns (21..23)	14	210	224	41	5.46	AOIS-1
	<b>Record</b>							
25	Review LSR		1					
26	Order Entry into SIGS		5					
27	File Manual LSR for Editing		1					
28	Total	Sum Lns (25..27)	7	105	112	36	3.11	AOIS-1
29	Total Direct Productive Time	Sum Lns (1..28)		6,225				
	<b>Indirect Time</b>							
30	Break Time			414				
31	Indirect Percent	Ln 30 / Ln 29		6.65%				

Note 1: Source is the Work Sampling study conducted at the NASSC.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Manual Order Editing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B29)	D=Note 1	E=C/D	
<b>Manual Order Editing</b>								
New								
1	Access Editor/Review LSR		24					
2	Error Correction		7					
3	Verify Changes		3					
4	FAX CLEC Changes		2					
5	Verify Final Steps in SIGS		19					
6	File LSR for Retention		3					
7	Total	Sum Lns (1..6)	58	870	929	248	3.75	AOIS-1
Disconnect								
8	Access Editor/Review LSR		9					
9	Verify Final Steps in SIGS		5					
10	File LSR for Retention		1					
11	Total	Sum Lns (8..10)	15	225	240	123	1.95	AOIS-1
Migration (As Is, As Is +/-, As Specified)								
12	Access Editor/Review LSR		12					
13	Error Correction		1					
14	Verify Changes		1					
15	FAX CLEC Changes		1					
16	Verify Final Steps in SIGS		5					
17	File LSR for Retention		1					
18	Total	Sum Lns (12..17)	21	315	336	113	2.98	AOIS-1

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Manual Order Editing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B29)	D=Note 1	E=C/D	
	<b>Manual Order Editing</b>							
	Change							
19	Access Editor/Review LSR		4					
20	Verify Final Steps in SIGS		1					
21	File LSR for Retention		1					
22	Total	Sum Lns (19..21)	6	90	96	41	2.34	AOIS-1
	Record							
23	Access Editor/Review LSR		2					
24	Verify Final Steps in SIGS		1					
25	File LSR for Retention		1					
26	Total	Sum Lns (23..25)	4	60	64	36	1.78	AOIS-1
27	Total Direct Productive Time	Sum Lns (1..26)		1,560				
	Indirect Time							
28	Break Time			106				
29	Indirect Percent	Ln 28 / Ln 27		6.79%				

Note 1: Source is the Work Sampling study conducted at the NASSC.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Off-Line Processing - Minutes per Order Calculation

Ln	Description	Current Minutes per Order	Adjustment Percent Calculation	Minutes per Order	Destination
		A=AOLS	B=Note 1	C=A*(1-B)	
1	Off-Line Processing Manual Orders	6.06	14.5%	5.18	AOIS-1
2	Semi-Mechanized Orders	5.91	14.5%	5.05	AOIS-1
3	Mechanized Orders	n/a	n/a	n/a	AOIS-1

Note 1: Provided by NOMC Staff Support personnel. These are the percent of orders not worked by the off-line group.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Off-Line Processing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B32)	D=Note 1	E=C/D	
	<b>Off-Line Processing</b>							
1	Errors					2,174		
2	FAX Failed Report		37					
3	102 Complex Reviewed		104					
4	ADS/NOCV Queue-Smpl-Err		112					
5	ADS/NOCV Queue-Cplx-Err		137					
6	NSI Report (POI)		88					
7	E-911 Address		43					
8	Directory					664		
9	Dir Lstg Inq-Resale LMS Rev		20					
10	Dir Lstg Inq-Resale LMS Corr		299					
11	Dir Lstg Turn Back		14					
12	Dir Lstg Quality Check Rev		38					
13	Dir Lstg Quality Check Corr		154					
14	Completions					986		
15	Service Activation Report		201					
16	NOCV/ADS Completions		105					
	<b>Off-Line Processing</b>							
17	Projects					73		
18	Late Order Report		32					
19	State Project		36					
20	Miscellaneous Disconnects		56			116		

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Off-Line Processing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
21	Subtotal Off-Line Processing	Sum Lns (1..20)	1,476	22,140		4,013		
22	Manual Orders	Ln 21	1,476	22,140	24,321	4,013	6.06	AOLC-1
23	Semi-Mechanized Orders	Ln 21 - Ln 2	1,439	21,585	23,711	4,013	5.91	AOLC-1
24	Other Off-Line Processing		220	3,300				
25	Total Off-Line Productive Time	Ln 21+ Ln 24	1,696	25,440				
	Indirect Time							
26	Meetings		38					
27	Telephone Inquiry		3					
28	Job Aids		1					
29	Coaching		6					
30	Break Time		119					
31	Total	Sum Lns (26..30)	167	2,505				
32	Indirect Percent	Ln 31 / Ln 25		9.85%				

Note 1: Source is the Work Sampling study conducted at the Durham, NC NOMC.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Manual Data Gathering Form Processing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B9)	D=Note 1		
	Unbundled Port and UNE-Platforms Complex							
	Data Gathering Form							
1	Receive DGF via FAX		2					
2	Access Gold System		6					
3	Select Forms		2					
4	DGF Entry		12					
5	Note Completed DGF in Log		1					
6	File for Retention		1					
7	Total	Sum Lns (1..6)	24	360	383	28	13.68	AOIS-1
	Indirect Time							
8	Break Time			23				
9	Indirect Percent	Ln 8 / Ln 7		6.39%				

Note 1: Source is the Work Sampling study conducted at the NASSC.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Exchange Basic Unbundled Loop Order and Record Order Processing Calculations

Description	Current	Manual and Semi-Mechanized Orders		Mechanized Orders		Destination	
	Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Adjustment Percent		Minutes per Order
	A=AULS-1	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	D=Note 3	E=A*(1-D)	
<b>Unbundled Network Elements (UNEs) Products</b>							
<b>Unbundled Loop</b>							
<b>Exchange</b>							
<b>Basic</b>							
New	53.35	15%	27%	33.10	n/a	n/a	AOIS-2
Disconnect	23.10	15%	27%	14.33	n/a	n/a	AOIS-2
<b>Unbundled Network Elements (UNEs) and UNE-Platforms (UNE-P) Products</b>							
<b>Record Order</b>	24.12	15%	27%	14.97	n/a	n/a	AOIS-10

Note 1: Based on system and process changes that will be implemented in the NOMC, NOMC Staff Support personnel provided an efficiency gain of 15% for these order types.

Note 2: Additionally, 27% of these orders will flow-through the upfront processing systems without manual intervention.

Note 3: Not applicable to this study.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Unbundled Loop Exchange Basic Order Processing - Work Sampling Results**

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B21)	D=Note 1	E=C/D	
	<b>Unbundled Loop Order Processing Exchange Basic New</b>							
1	Review LSR		25					
2	LSR Reject		3					
3	Error Correction		10					
4	Directory Listing/Inquiry		24					
5	Order Entry		106					
6	Local Service Confirmation		6					
7	Jeopardy Notification		5					
8	Total	Sum Lns (1..7)	<u>179</u>	2,685	4,748	89	53.35	AOUC-1
	<b>Disconnect</b>							
9	Order Entry		25					
10	LSR Reject		2					
11	Total	Ln 9+Ln 10	<u>27</u>	405	716	31	23.10	AOUC-1
12	Record		10	150	265	11	24.12	AOUC-1
13	Total Productive Time	Sum Lns (8..12)		<u>3,240</u>				

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Unbundled Loop Exchange Basic Order Processing - Work Sampling Results**

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B21)	D=Note 1	E=C/D	
	<b>Unbundled Loop Order Processing Exchange</b>							
	Indirect Hours							
14	Meetings		22					
15	Telephone Inquiry		48					
16	Job Aids		17					
17	Coaching		43					
18	Pending Order Inqry/ Review		9					
19	Break Time		27					
20	Total	Sum Lns (14..19)	166	2,490				
21	Indirect Percent	Ln 21 / Ln 13		76.85%				

Note 1: Source is the Work Sampling study conducted at the Durham, NC NOMC.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NOMC  
 Unbundled Network Elements Order Processing - Minutes per Order

Description	Current	Manual and Semi-Mech Orders		Mechanized Orders		Destination
	Minutes per Order	Adjustment Percent	Minutes per Order	Adjustment Percent	Minutes per Order	
	A=Note 1	B=Note 1	C=A*(1-B)	D=Note 2	E=A*(1-D)	
<b>Unbundled Network Elements Order Processing</b>						
<b>Unbundled Loop</b>						
<b>Exchange Products</b>						
Basic						
Change CO Interconnection	17.25	37.95%	10.70	n/a	n/a	AOIS-2
Complex Non-digital						
New	33.10	15%	28.14	n/a	n/a	AOIS-2
Disconnect	14.33	15%	12.18	n/a	n/a	AOIS-2
Change CO Interconnection	17.25	15%	14.66	n/a	n/a	AOIS-2
Complex Digital						
New	33.10	15%	28.14	n/a	n/a	AOIS-2
Disconnect	14.33	15%	12.18	n/a	n/a	AOIS-2
Change CO Interconnection	17.25	15%	14.66	n/a	n/a	AOIS-2
<b>Advanced/Special Products</b>						
Basic						
New	33.10	15%	28.14	n/a	n/a	AOIS-2
Disconnect	14.33	15%	12.18	n/a	n/a	AOIS-2
Complex						
New	33.10	15%	28.14	n/a	n/a	AOIS-2
Disconnect	14.33	15%	12.18	n/a	n/a	AOIS-2

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Unbundled Network Elements Order Processing - Minutes per Order**

Description	Current Minutes per Order	Manual and Semi-Mech Orders		Mechanized Orders		Destination
		Adjustment Percent	Minutes per Order	Adjustment Percent	Minutes per Order	
<b>Unbundled Network Elements Order Processing</b>						
<b>Unbundled Port</b>						
<b>Exchange Products</b>						
<b>Basic</b>						
New	31.07	15%	<b>26.41</b>	n/a	n/a	AOIS-3
Disconnect	6.07	15%	<b>5.16</b>	n/a	n/a	AOIS-3
Change Port Feature	20.22	15%	<b>17.19</b>	n/a	n/a	AOIS-3
Change CO Interconnection	20.22	15%	<b>17.19</b>	n/a	n/a	AOIS-3
<b>Complex Non-digital</b>						
New	51.07	15%	<b>43.41</b>	n/a	n/a	AOIS-3
Disconnect	6.07	15%	<b>5.16</b>	n/a	n/a	AOIS-3
Change Port Feature	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3
Change Switch Feature Group	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3
Change CO Interconnection	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3
<b>Complex Digital</b>						
New	51.07	15%	<b>43.41</b>	n/a	n/a	AOIS-3
Disconnect	6.07	15%	<b>5.16</b>	n/a	n/a	AOIS-3
Change Port Feature	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3
Change Switch Feature Group	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3
Change CO Interconnection	40.22	15%	<b>34.19</b>	n/a	n/a	AOIS-3

Note 1: Provided by NOMC Staff Support personnel.

Note 2: Not applicable to this study.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Other Ordering Activities - Work Sampling Summary**

Ln	Description	Source	Observations	Direct Minutes	Total Minutes	Activity Volume	Manual Minutes per Activity	Semi-Mech and Mech Minutes per Activity	Destination
			A=Note 1	B=A*15	C=B*(1+Ln B13)	D=Note 1	E=C/D	F=Note 2	
1	Preordering		54	810	1,189	144	8.25	0.00	AOIS-10
2	Customer Record Search		129	1,935	2,840	243	11.69	0.00	AOIS-10
3	Basic Exchange Order Work		895	13,425					
4	Total Productive Time	Sum Lns (1..3)		16,170					
	Indirect Productive Hours								
5	Meetings		45						
6	Telephone Inquiry		258						
7	Job Aids		46						
8	Coaching		31						
9	Table/Memo/Form		4						
10	NOCV/ADS Queues		29						
11	Break Time		91						
12	Total	Sum Lns (5..11)	504	7,560					
13	Indirect Percent	Ln 12 / Ln 4		46.75%					

Note 1: Source is the Work Sampling study conducted at the Durham, NC NOMC.

Note 2: Only manual processing is worked by NOMC personnel. Semi-mechanized and mechanized activity is 100% electronic.

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering - NOMC**

**Interim Number Portability and Network Interface Device Order Processing - Minutes per Order**

Description	Current Minutes per Order	Manual and Semi-Mech Order Adjustment Percent	Manual and Semi-Mech Minutes per Order	Mechanized Order Adjustment Percent	Mechanized Minutes per Order	Destination
	A=AULS-1	B=Note 1	C=A*(1-B)	D=Note 2	E=A*(1-D)	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Interim Number Portability Order Processing</b>						
New	41.66	15%	35.41	n/a	n/a	AOIS-4
Disconnect	14.33	15%	12.18	n/a	n/a	AOIS-4
Change	35.80	15%	30.43	n/a	n/a	AOIS-4
<b>Network Interface Device (NID) Order Processing</b>	33.10	15%	28.14	n/a	n/a	AOIS-8

Note 1: Provided by NOMC Staff Support personnel.

Note 2: Not applicable to this study.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Loop Conditioning Order Processing - Minutes per Order**

Description	Minutes per Order	Destination
	A=Note 1	
<b>Unbundled Network Elements (UNEs)</b>		
<b>Loop Conditioning Order Processing</b>		
Removal of Bridged Tap(s)	n/a	AOIS-5
Removal of Load Coil(s)	n/a	AOIS-5
Removal of Bridged Taps & Load Coils	n/a	AOIS-5

Note 1: Provided by NOMC Staff Support personnel.

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering - NOMC**

**Coordinated Conversion, Hot Cut Coordinated Conversion, Expedite and CLEC Account Establishment**

Description	Minutes per Order	Destination
A=Note 1		
<b>Unbundled Network Elements (UNEs) and UNE-Platforms Coordinated Conversion</b>		
<b>Exchange</b>		
Process 1		
Standard Interval	5.00	AOIS-8
Process 2		
Standard Interval	n/a	AOIS-8
Additional Interval	n/a	AOIS-8
Process 3		
Standard Interval	n/a	AOIS-8
Additional Interval	n/a	AOIS-8
<b>Advanced/Special</b>		
Process 1		
Standard Interval	5.00	AOIS-8
Process 2		
Standard Interval	n/a	AOIS-8
Additional Interval	n/a	AOIS-8
Process 3		
Standard Interval	n/a	AOIS-8
Additional Interval	n/a	AOIS-8

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering - NOMC**

**Coordinated Conversion, Hot Cut Coordinated Conversion, Expedite and CLEC Account Establishment**

Description	Minutes per Order	Destination
A=Note 1		
<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>		
<b>Hot Cut Coordinated Conversion</b>		
<b>Exchange</b>		
Process 1		
Standard Interval	5.00	AOIS-9
Process 2		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
Process 3		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
<b>Advanced/Special</b>		
Process 1		
Standard Interval	5.00	AOIS-9
Process 2		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
Process 3		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NOMC**  
**Coordinated Conversion, Hot Cut Coordinated Conversion, Expedite and CLEC Account Establishment**

Description	Minutes per Order	Destination
	A=Note 1	
<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>		
<b>Expedites</b>		
Exchange	9.33	AOIS-10
Advanced/Special	9.33	AOIS-10
<b>CLEC Account Establishment</b>	462.00	AOIS-10

Note 1: Provided by NOMC Staff Support personnel.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Network Wholesale Products (Including SS7) Minute per Order Calculations

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized	Destination
				Semi	Mechanized	
				Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>						
<b>Trunk Ports</b>						
<b>Facilities and Trunks; STP Ports (SS7 Links)</b>						
<b>New</b>						
Production Order Entry	AAEP-1	179.78	99.02%	178.02	n/a	AOIS-11
Error Correction	AAEP-1	71.63	65.03%	46.58	n/a	AOIS-11
Jeopardies	AAEP-1	101.08	6.98%	7.06	n/a	AOIS-11
Meetpoint	AAEP-1	102.42	14.90%	15.26	n/a	AOIS-11
Projects	AAPO-1	73.19	7.31%	5.35	n/a	AOIS-11
MOG Order Entry	AAMO-1	2.33	0.98%	0.02	n/a	AOIS-11
Escalations	AAEU-1	98.36	10.71%	10.53	n/a	AOIS-11
Quality Check	AAQP-1	12.31	60.04%	7.39	n/a	AOIS-11
Unguided Usage Check	AAEU-1	1,458.75	0.64%	9.34	n/a	AOIS-11
<b>Disconnect</b>						
Production Order Entry	AAEP-1	133.23	41.36%	55.10	n/a	AOIS-11
Error Correction	AAEP-1	71.63	65.03%	46.58	n/a	AOIS-11
Jeopardies	AAEP-1	101.08	6.98%	7.06	n/a	AOIS-11
Projects	AAPO-1	73.19	3.05%	2.23	n/a	AOIS-11
MOG Order Entry	AAMO-1	2.33	58.64%	1.37	n/a	AOIS-11
Quality Check	AAQP-1	6.15	72.12%	4.44	n/a	AOIS-11
Unguided Usage Check	AAEU-1	1,458.75	0.64%	9.34	n/a	AOIS-11

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized	Destination
				Semi	Mechanized	
				Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>						
<b>Trunk Ports</b>						
<b>Facilities and Trunks</b>						
Change w/ Engineering Review						
Production Order Entry	AAEP-1	123.20	6.22%	7.66	n/a	AOIS-12
Error Correction	AAEP-1	71.63	65.03%	46.58	n/a	AOIS-12
Jeopardies	AAEP-1	101.08	6.98%	7.06	n/a	AOIS-12
Projects	AAPO-1	73.19	0.46%	0.34	n/a	AOIS-12
MOG Order Entry	AAMO-1	2.33	93.78%	2.19	n/a	AOIS-12
Escalations	AAEU-1	98.36	10.71%	10.53	n/a	AOIS-12
Quality Check	AAQP-1	18.46	72.46%	13.37	n/a	AOIS-12
Unguided Usage Check	AAEU-1	1,458.75	0.64%	9.34	n/a	AOIS-12
Change w/out Engineering Review						
Production Order Entry	AAEP-1	123.20	6.22%	7.66	n/a	AOIS-12
Error Correction	AAEP-1	71.63	65.03%	46.58	n/a	AOIS-12
Jeopardies	AAEP-1	101.08	6.98%	7.06	n/a	AOIS-12
Projects	AAPO-1	73.19	0.46%	0.34	n/a	AOIS-12
MOG Order Entry	AAMO-1	2.33	93.78%	2.19	n/a	AOIS-12
Escalations	AAEU-1	98.36	10.71%	10.53	n/a	AOIS-12
Quality Check	AAQP-1	18.46	72.46%	13.37	n/a	AOIS-12
Unguided Usage Check	AAEU-1	1,458.75	0.64%	9.34	n/a	AOIS-12

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized Minutes per Order C=A*B	Mechanized Minutes per Order D=Note 1	Destination
				Semi			
<b>Network Wholesale Products (Including SS7)</b>							
<b>Trunk Ports</b>							
<b>Trunk Only</b>							
<b>New</b>							
Production Order Entry	AAEP-1	62.17	99.02%		61.56	n/a	AOIS-13
Error Correction	AAEP-1	24.77	65.03%		16.11	n/a	AOIS-13
Jeopardies	AAEP-1	101.08	6.98%		7.06	n/a	AOIS-13
Meetpoint	AAEP-1	35.42	14.90%		5.28	n/a	AOIS-13
Projects	AAPO-1	73.19	7.31%		5.35	n/a	AOIS-13
MOG Order Entry	AAMO-1	0.81	0.98%		0.01	n/a	AOIS-13
Escalations	AAEU-1	98.36	10.71%		10.53	n/a	AOIS-13
Quality Check	AAQP-1	4.26	60.04%		2.55	n/a	AOIS-13
Unguided Usage Check	AAEU-1	1,458.75	0.64%		9.34	n/a	AOIS-13
<b>Disconnect</b>							
Production Order Entry	AAEP-1	46.07	41.36%		19.05	n/a	AOIS-13
Error Correction	AAEP-1	24.77	65.03%		16.11	n/a	AOIS-13
Jeopardies	AAEP-1	101.08	6.98%		7.06	n/a	AOIS-13
Projects	AAPO-1	73.19	3.05%		2.23	n/a	AOIS-13
MOG Order Entry	AAMO-1	0.81	58.64%		0.47	n/a	AOIS-13
Quality Check	AAQP-1	2.13	72.12%		1.53	n/a	AOIS-13
Unguided Usage Check	AAEU-1	1,458.75	0.64%		9.34	n/a	AOIS-13

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering**

**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized	Mechanized	Destination
				Semi	Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>							
<b>Trunk Ports</b>							
<b>Trunk Only</b>							
<b>Change w/ Engineering Review</b>							
Production Order Entry	AAEP-1	42.60	6.22%		2.65	n/a	AOIS-14
Error Correction	AAEP-1	24.77	65.03%		16.11	n/a	AOIS-14
Jeopardies	AAEP-1	101.08	6.98%		7.06	n/a	AOIS-14
Projects	AAPO-1	73.19	0.46%		0.34	n/a	AOIS-14
MOG Order Entry	AAMO-1	0.81	93.78%		0.76	n/a	AOIS-14
Escalations	AAEU-1	98.36	10.71%		10.53	n/a	AOIS-14
Quality Check	AAQP-1	6.38	72.46%		4.62	n/a	AOIS-14
Unguided Usage Check	AAEU-1	1,458.75	0.64%		9.34	n/a	AOIS-14
<b>Change w/out Engineering Review</b>							
Production Order Entry	AAEP-1	42.60	6.22%		2.65	n/a	AOIS-14
Error Correction	AAEP-1	24.77	65.03%		16.11	n/a	AOIS-14
Jeopardies	AAEP-1	101.08	6.98%		7.06	n/a	AOIS-14
Projects	AAPO-1	73.19	0.46%		0.34	n/a	AOIS-14
MOG Order Entry	AAMO-1	0.81	93.78%		0.76	n/a	AOIS-14
Escalations	AAEU-1	98.36	10.71%		10.53	n/a	AOIS-14
Quality Check	AAQP-1	6.38	72.46%		4.62	n/a	AOIS-14
Unguided Usage Check	AAEU-1	1,458.75	0.64%		9.34	n/a	AOIS-14

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering**

**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized	Mechanized	Destination
				Semi	Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DS-0 and Fractional T-1</b>							
<b>New</b>							
Production Order Entry	AAEE-1	37.66	96.34%		36.28	n/a	AOIS-15
Error Correction	AAEE-1	21.26	37.77%		8.03	n/a	AOIS-15
Jeopardies	AAEE-1	12.81	12.36%		1.58	n/a	AOIS-15
Meetpoint	AAEE-1	34.20	32.80%		11.22	n/a	AOIS-15
Projects	AAPO-1	73.19	2.82%		2.06	n/a	AOIS-15
MOG Order Entry	AAMO-1	2.18	3.66%		0.08	n/a	AOIS-15
Escalations	AAEU-1	98.36	5.49%		5.40	n/a	AOIS-15
Quality Check	AAQE-1	29.35	21.00%		6.16	n/a	AOIS-15
<b>Disconnect</b>							
Production Order Entry	AAEE-1	28.31	92.56%		26.20	n/a	AOIS-15
Error Correction	AAEE-1	21.26	37.77%		8.03	n/a	AOIS-15
Jeopardies	AAEE-1	12.81	12.36%		1.58	n/a	AOIS-15
Projects	AAPO-1	73.19	2.71%		1.98	n/a	AOIS-15
MOG Order Entry	AAMO-1	2.18	7.44%		0.16	n/a	AOIS-15
Quality Check	AAQE-1	20.78	21.00%		4.36	n/a	AOIS-15

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering  
 Network Wholesale Products (Including SS7) Minute per Order Calculations

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi	Mechanized	Destination
				Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>						
<b>Entrance Facilities/Dedicated Transport</b>						
<b>DS-0 and Fractional T-1</b>						
<b>Change</b>						
Production Order Entry	AAEE-1	21.78	98.09%	21.36	n/a	AOIS-16
Error Correction	AAEE-1	21.26	37.77%	8.03	n/a	AOIS-16
Jeopardies	AAEE-1	12.81	12.36%	1.58	n/a	AOIS-16
Projects	AAPO-1	73.19	2.87%	2.10	n/a	AOIS-16
MOG Order Entry	AAMO-1	2.18	1.91%	0.04	n/a	AOIS-16
Escalations	AAEU-1	98.36	5.49%	5.40	n/a	AOIS-16
Quality Check	AAQE-1	21.24	21.00%	4.46	n/a	AOIS-16

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Ordering**

**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi	Mechanized	Destination
				Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>						
<b>Entrance Facilities/Dedicated Transport</b>						
<b>DS-1 and Higher</b>						
<b>New</b>						
Production Order Entry	AAEE-1	55.60	96.34%	53.57	n/a	AOIS-17
Error Correction	AAEE-1	21.26	37.77%	8.03	n/a	AOIS-17
Jeopardies	AAEE-1	12.81	12.36%	1.58	n/a	AOIS-17
Meetpoint	AAEE-1	34.20	32.80%	11.22	n/a	AOIS-17
Projects	AAPO-1	73.19	2.82%	2.06	n/a	AOIS-17
MOG Order Entry	AAMO-1	2.18	3.66%	0.08	n/a	AOIS-17
Escalations	AAEU-1	98.36	5.49%	5.40	n/a	AOIS-17
Quality Check	AAQE-1	29.35	21.00%	6.16	n/a	AOIS-17
<b>Disconnect</b>						
Production Order Entry	AAEE-1	31.13	92.56%	28.81	n/a	AOIS-17
Error Correction	AAEE-1	21.26	37.77%	8.03	n/a	AOIS-17
Jeopardies	AAEE-1	12.81	12.36%	1.58	n/a	AOIS-17
Projects	AAPO-1	73.19	2.71%	1.98	n/a	AOIS-17
MOG Order Entry	AAMO-1	2.18	7.44%	0.16	n/a	AOIS-17
Quality Check	AAQE-1	20.78	21.00%	4.36	n/a	AOIS-17

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**Network Wholesale Products (Including SS7) Minute per Order Calculations**

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and	Mechanized	Mechanized	Destination
				Semi	Minutes per Order C=A*B	Minutes per Order D=Note 1	
<b>Network Wholesale Products (Including SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DS-1 and Higher</b>							
<b>Change</b>							
Production Order Entry	AAEE-1	21.78	98.09%	21.36	n/a	AOIS-18	
Error Correction	AAEE-1	21.26	37.77%	8.03	n/a	AOIS-18	
Jeopardies	AAEE-1	12.81	12.36%	1.58	n/a	AOIS-18	
Projects	AAPO-1	73.19	2.87%	2.10	n/a	AOIS-18	
MOG Order Entry	AAMO-1	2.18	1.91%	0.04	n/a	AOIS-18	
Escalations	AAEU-1	98.36	5.49%	5.40	n/a	AOIS-18	
Quality Check	AAQE-1	21.24	21.00%	4.46	n/a	AOIS-18	
<b>Expedites</b>							
Trunk Ports	AAEP-1	151.28	n/a	151.28	n/a	AOIS-18	
Entrance Facilities/Dedicated Transport	AAEE-1	54.19	n/a	54.19	n/a	AOIS-18	
Record Order	AARD-1	43.44	n/a	43.44	n/a	AOIS-18	

Note 1: There are no further mechanizations of the NACC.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Record Order Minutes per Order**

Ln	Description	Source	Minutes per Occurrence	Percent Quality Check	Minutes per Order	Total Record Orders	Percent of Record Orders	Weighted Minutes per Order	Destination
			A=Source	B=Source	C=A*B	D=AAPV-1; AAEF-1	E=D/D Ln 7	F=C*E	
	<b>Record Order Trunk Ports</b>								
1	Order Entry	AAEP-1	105.77	n/a	105.77				
2	Quality Check	AAQP-1	9.26	60.00%	5.56				
3	Total Trunk Port	Ln 1 + Ln 2			111.33	15	4.23%	4.70	
	<b>Entrance Facilities</b>								
4	Order Entry	AAEE-1	38.05	n/a	38.05				
5	Quality Check	AAQE-1	11.42	21.00%	2.40				
6	Total Entrance Facilities	Ln 4 + Ln 5			40.45	340	95.77%	38.74	
7	Total	Ln 3 + Ln 6				355		43.44	AAOC-8

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Order Entry Time per Order - Trunk Ports**

Ln	Description	Time Index	Orders	Time Base Calculation	Trunk Ports Factors	Average Trunk Ports Minutes per Order	Facilities and Trunks Minutes per Order	Trunk Only Minutes per Order	Probability of Occurrence	Destination
A=AATT-1 B=AAPV-1 C=Note 1 D=AAQP-1 E=A*C Ln 10 F=E*D Ln 11 G=E*D Ln 12 H=AAPV-1,2										
<b>Trunk Ports</b>										
Production Order Entry										
1	New Orders	2.51	2,830			168.02	179.78	62.17	99.02%	AOIS-11,13
2	Disconnect Orders	1.86	685			124.51	133.23	46.07	41.36%	AOIS-11,13
3	Change Orders	1.72	345			115.14	123.20	42.60	6.22%	AOIS-12,14
4	Jeopardies	1.51	703			101.08			6.98%	AOIS-11..14
5	Meetpoints	1.43	422			95.72	102.42	35.42	14.90%	AOIS-11,13
6	Error Corrections	1.00	2,520			66.94	71.63	24.77	65.03%	AOIS-11..14
7	Record Orders	1.58	15			105.77				AARD-1
8	Expedites	2.26	98			151.28				AAOC-8
9	BPO Minutes			897,060						
10	Time Base Factor			66.94						
11	Facilities and Trunk Factor				1.07					
12	Trunk Only Factor				0.37					

Note 1: Resource Management provided the productive hours.

The Time Base Factor is calculated using the following equation:  $Time\ Base = C Ln\ 9 / [(A Ln1 * B Ln1) + (A Ln2 * B Ln2) + \dots + (A Ln\ 8 * B Ln\ 8)]$

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Order Entry Time per Order - Entrance Facilities**

Ln	Description	Time Index	Orders	Time Base Calculation	Minutes per Order	Probability of Occurrence	Destination
		A=AATT-2	B=AAEF-1	C=Note 1	D=A*C Ln 15	E=AAEF-1,2	
	<b>Basic</b>						
1	New Orders	3.44	5,320				
2	Disconnect Orders	2.47	3,299				
3	Change Orders	2.59	373				
	<b>Entrance Facilities</b>						
	DS-0 and Fractional T-1						
4	New Orders	2.94	925		37.66	96.34%	AOIS-15
5	Disconnect Orders	2.21	549		28.31	92.56%	AOIS-15
	DS-1 and higher						
6	New Orders	4.34	4,628		55.60	96.34%	AOIS-17
7	Disconnect Orders	2.43	1,341		31.13	92.56%	AOIS-17
8	Change Orders	1.70	345		21.78	98.09%	AOIS-16,18
9	Jeopardies	1.00	2,220		12.81	12.36%	AOIS-15..18
10	Meetpoints	2.67	3,566		34.20	32.80%	AOIS-15,17
11	Error Corrections	1.66	6,467		21.26	37.77%	AOIS-15..18
12	Record Orders	2.97	340		38.05		AARD-1
13	Expedites	4.23	903		54.19		AAOC-8
14	BPO Minutes			1,058,040			
15	Time Base			12.81			

Note 1: Resource Management provided the productive hours.

The Time Base Factor is calculated using the following equation: Time Base = C Ln 14 / [(A Ln1\*B Ln1) + (A Ln2\*B Ln2) + ... + (A Ln 13\*B Ln 13)]

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Quality Check Time per Order - Trunk Ports**

Ln	Description	Time Index	Orders	Time Base Calculation	Trunk Ports Factors	Average Trunk Ports Minutes per Order	Facilities and Trunks Minutes per Order	Trunk Only Minutes per Order	Probability of Occurrence	Destination
		A=AATQ-1	B=AAPV-2	C=Note 1	D=AAMO-1	E=A*C Ln 6	F=E*D Ln 7	G=E*D Ln 8	H=AAPV-2	
	<b>Trunk Ports</b>									
1	New Orders	2.00	1,699			11.50	12.31	4.26	60.04%	AOIS-11,13
2	Disconnect Orders	1.00	494			5.75	6.15	2.13	72.12%	AOIS-11,13
3	Change Orders	3.00	250			17.25	18.46	6.38	72.46%	AOIS-12,14
4	Record Orders	1.61	9			9.26			60.00%	AARD-1
5	BPO Minutes			26,760						
6	Time Base Factor			5.75						
7	Facilities and Trunk Factor				1.07					AAEP-1
8	Trunk Only Factor				0.37					AAEP-1

Note 1: Resource Management provided the productive hours.

The Time Base Factor is calculated using the following equation:  $\text{Time Base} = C \text{ Ln } 5 / [(A \text{ Ln } 1 * B \text{ Ln } 1) + (A \text{ Ln } 2 * B \text{ Ln } 2) + \dots + (A \text{ Ln } 4 * B \text{ Ln } 4)]$

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Quality Check Time per Order - Entrance Facilities**

Ln	Description	Time Index	Orders	Time Base Calculation	Minutes per Order	Probability of Occurrence	Destination
		A=AATQ-1	B=AAEF-2	C=Note 1	D=A*C Ln 6	E=AAEF-2	
	<b>Entrance Facilities</b>						
1	New Orders	2.57	1,974		29.35	21.00%	AOIS-15,17
2	Disconnect Orders	1.82	1,014		20.78	21.00%	AOIS-15,17
3	Change Orders	1.86	133		21.24	21.00%	AOIS-16,18
4	Record Orders	1.00	68		11.42	21.00%	AARD-1
5	BPO Minutes			82,620			
6	Time Base			11.42			

Note 1: Resource Management provided the productive hours. The Time Base Factor is calculated using the following equation:  

$$\text{Time Base} = C \text{ Ln } 5 / [(A \text{ Ln } 1 * B \text{ Ln } 1) + (A \text{ Ln } 2 * B \text{ Ln } 2) + \dots + (A \text{ Ln } 4 * B \text{ Ln } 4)]$$

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Order Entry Time Study Results**

Ln	Description	Source	Time Study Minutes A=Note 1	Time Study Activities B=Note 1	Time Study Minutes per Order C=A/B	Time Index D=Source	Destination
<b>Trunk Ports</b>							
1	New Orders	C Ln 1/MIN Lns (1..8)	2,723.57	169	16.12	<b>2.51</b>	AAEP-1
2	Disconnect Orders	C Ln 2/MIN Lns (1..8)	952.99	80	11.91	<b>1.86</b>	AAEP-1
3	Change Orders	C Ln 3/MIN Lns (1..8)	1,715.10	155	11.07	<b>1.72</b>	AAEP-1
4	Jeopardies	C Ln 4/MIN Lns (1..8)	116.00	12	9.67	<b>1.51</b>	AAEP-1
5	Meetpoints	C Ln 5/MIN Lns (1..8)	45.85	5	9.17	<b>1.43</b>	AAEP-1
6	Error Corrections	C Ln 6/MIN Lns (1..8)	770.53	120	6.42	<b>1.00</b>	AAEP-1
7	Record Orders	C Ln 7/MIN Lns (1..8)	40.68	4	10.17	<b>1.58</b>	AAEP-1
8	Expedites	C Ln 8/MIN Lns (1..8)	29.00	2	14.50	<b>2.26</b>	AAEP-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Order Entry Time Study Results**

Ln	Description	Source	Time Study Minutes A=Note 1	Time Study Activities B=Note 1	Time Study Minutes per Order C=A/B	Time Index D=Source	Destination
<b>Basic</b>							
9	New Orders	C Ln 9/MIN Lns (9..21)	1,333.65	113	11.80	3.44	AAEE-1
10	Disconnect Orders	C Ln 10/MIN Lns (9..21)	490.86	58	8.46	2.47	AAEE-1
11	Change Orders	C Ln 11/MIN Lns (9..21)	62.21	7	8.89	2.59	AAEE-1
<b>Entrance Facilities</b>							
DS-0 and Fractional T-1							
12	New Orders	C Ln 12/MIN Lns (9..21)	777.73	77	10.10	2.94	AAEE-1
13	Disconnect Orders	C Ln 13/MIN Lns (9..21)	212.27	28	7.58	2.21	AAEE-1
DS-1 and higher							
14	New Orders	C Ln 14/MIN Lns (9..21)	520.56	35	14.87	4.34	AAEE-1
15	Disconnect Orders	C Ln 15/MIN Lns (9..21)	191.37	23	8.32	2.43	AAEE-1
16	Change Orders	C Ln 16/MIN Lns (9..21)	5.84	1	5.84	1.70	AAEE-1
17	Record Orders	C Ln 17/MIN Lns (9..21)	40.68	4	10.17	2.97	AAEE-1
18	Jeopardies	C Ln 18/MIN Lns (9..21)	37.73	11	3.43	1.00	AAEE-1
19	Expedites	C Ln 19/MIN Lns (9..21)	29.00	2	14.50	4.23	AAEE-1
20	Meetpoints	C Ln 20/MIN Lns (9..21)	45.85	5	9.17	2.67	AAEE-1
21	Error Corrections	C Ln 21/MIN Lns (9..21)	353.80	62	5.71	1.66	AAEE-1

Note 1: Obtained through a time and motion study at the NACC.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Quality Check Time Study Results**

Ln	Description	Source	Time Study	Time Study	Time Study	Time Index	Destination
			Minutes	Orders	Minutes per Order		
			A=Note 1	B=Note 1	C=A/B	D=Source	
<b>Trunk Ports</b>							
1	New Orders	C Ln 1/MIN Lns (1..4)	70.98	19	3.74	2.00	AAQP-1
2	Disconnect Orders	C Ln 2/MIN Lns (1..4)	5.59	3	1.86	1.00	AAQP-1
3	Change Orders	C Ln 3/MIN Lns (1..4)	27.96	5	5.59	3.00	AAQP-1
4	Record Orders	C Ln 4/MIN Lns (1..4)	15.00	5	3.00	1.61	AAQP-1
<b>Entrance Facilities</b>							
5	New Orders	C Ln 5/MIN Lns (5..8)	123.31	16	7.71	2.57	AAQE-1
6	Disconnect Orders	C Ln 6/MIN Lns (5..8)	76.57	14	5.47	1.82	AAQE-1
7	Change Orders	C Ln 7/MIN Lns (5..8)	5.59	1	5.59	1.86	AAQE-1
8	Record Orders	C Ln 8/MIN Lns (5..8)	3.00	1	3.00	1.00	AAQE-1

Note 1: Obtained through a time and motion study at the NACC.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Project Minutes per Order**

Ln	Description	Source	Minutes A=Note 1	Orders B=Source	Minutes per Order C=A/B	Probability of Occurrence D=Source	Destination
<b>Project Orders</b>							
1	Trunk Ports	AAPV-2		286			
2	New Orders	AAPV-2				7.31%	AOIS-11,13
3	Change Orders	AAPV-2				0.46%	AOIS-12,14
4	Disconnect Orders	AAPV-2				3.05%	AOIS-11,13
5	Entrance Facilities	AAEF-2		501			
6	New Orders	AAEF-2				2.82%	AOIS-15,17
7	Change Orders	AAEF-2				2.87%	AOIS-16,18
8	Disconnect Orders	AAEF-2				2.71%	AOIS-15,17
9	Total Project	Ln 1+Ln 5	57,600	787	73.19		AOIS-11..18

Note 1: Resource Management provided the productive hours.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NACC  
 Network Wholesale Products - MOG Minutes per Order

Ln	Description	Source	Minutes A=Note 1	Orders B=Source	Minutes per Order C=A/B	Trunk Ports Factors D=AATF-1	Facilities and		Probability of Occurrence G=Source	Destination
							Minutes per Order E=C*D Ln 10	Trunk Only Minutes per Order F=C*D Ln 11		
	<b>MOG Orders</b>									
1	Trunk Ports	AAPV-1		6,200						
2	New Orders	AAPV-1						0.98%	AOIS-11,13	
3	Change Orders	AAPV-1						93.78%	AOIS-12,14	
4	Disconnect Orders	AAPV-1						58.64%	AOIS-11,13	
5	<b>Entrance Facilities</b>	AAEF-1		844						
6	New Orders	AAEF-1						3.66%	AOIS-15,17	
7	Change Orders	AAEF-1						1.91%	AOIS-16,18	
8	Disconnect Orders	AAEF-1						7.44%	AOIS-15,17	
9	Total MOG	Ln 1+Ln 5	15,360	<u>7,044</u>	2.18		2.33	0.81	AOIS-11..18	
10	Facilities and Trunk Factor					1.07			AAQP-1	
11	Trunk Only Factor					0.37			AAQP-1	

Note 1: Resource Management provided the productive hours.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Escalation and Unguided Usage Minutes per Order**

Ln	Description	Source	Minutes	Orders	Minutes per Order	Probability of Occurrence	Destination
			A=Note 1	B=Source	C=A/B	D=Source	
	<b>Escalations</b>						
1	Trunk Ports	AAPV-2		340		10.71%	AOIS-11..14
2	Entrance Facilities	AAEF-2		636		5.49%	AOIS-15..18
3	Total	Ln 1 + Ln 2	96,000	976	98.36		AOIS-11..18
4	<b>Unguided Usage</b>	AAPV-2	93,360	64	1,458.75	0.64%	AOIS-11..14

Note 1: Resource Management provided the productive hours.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Additional Time per Manual Order**

Ln	Description	Source	Minutes per Order	Destination
A=Source				
<b>Additional Time per Manual Order</b>				
1	Manual Fax Load	Note 1	27.60	
2	FOC Fax	Note 1	6.00	
3	Total	Ln 1 + Ln 2	33.60	AOIS-11

Note 1: Provided by NACC personnel.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Trunk Only vs Facilities and Trunk Relationship**

Ln	Description	Source	Orders	Destination
1	Facilities and Trunk to Trunk Only Coefficient	Note 1	3.10	
2	Facilities and Trunk Percent of Orders	Note 2	90.00%	
3	Trunk Only Percent of Orders	Note 2	10.00%	
4	Facilities and Trunk Factor	$1/((1/Ln\ 1) * Ln\ 3) + Ln\ 2)$	1.07	AAMO-1
5	Trunk Only Factor	$(1 - (Ln\ 4 * Ln\ 2))/Ln\ 3)$	0.37	AAMO-1

Note 1: A Facilities and Trunk order averages 3.10 times longer to process than a Trunk Only order.

Note 2: Percents provided by NACC personnel.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Trunk Port Orders**

Ln	Description	Source	Total Orders	Percent	Production vs. MOG Percent	Destination
			A=Note 1	B=Source	C=Source	
<b>Production Orders</b>						
1	New Orders	A Ln 1/ A Ln 11	2,830		99.02%	AAEP-1
2	Change Orders	A Ln 2/ A Ln 12	345		6.22%	AAEP-1
3	Subtotal	Ln 1+Ln 2	<u>3,175</u>			
4	Disconnect Orders	A Ln 4/ A Ln 13	685		41.36%	AAEP-1
5	Record Orders		15			AAEP-1
6	Subtotal	Sum Lns (3..5)	<u>3,875</u>			
<b>MOG Orders</b>						
7	New Orders	A Ln 7/ A Ln 11	28		0.98%	AAMO-1
8	Change Orders	A Ln 8/ A Ln 12	5,201		93.78%	AAMO-1
9	Disconnect Orders	A Ln 9/ A Ln 13	971		58.64%	AAMO-1
10	Total MOG	Sum Lns (7..8)	<u>6,200</u>			AAMO-1
<b>Total Orders</b>						
11	New	Ln 1+Ln 7	2,858			
12	Change	Ln 2+Ln 8	5,546			
13	Disconnect	Ln 4+Ln 9	1,656			
14	Total Orders	Ln 6+Ln 10	<u>10,075</u>			

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Trunk Port Orders**

Ln	Description	Source	Production vs.			Destination
			Total Orders	Percent	MOG Percent	
			A=Note 1	B=Source	C=Source	
	Quality Check					
15	New Orders	Note 2	1,699	60.04%		AAQP-1
16	Disconnect Orders	Note 2	494	72.12%		AAQP-1
17	Change Orders	Note 2	250	72.46%		AAQP-1
18	Record Orders	Note 2	9	60.00%		AAQP-1
19	Jeopardies	A Ln 19/ A Ln 14	703	6.98%		AAEP-1
20	Meet Point	A Ln 20/ A Ln 1	422	14.90%		AAEP-1
21	Escalations	A Ln 21/ A Ln 3	340	10.71%		AAEU-1
22	Projects	A Ln 22/ A Ln 6	286	7.38%		AAPO-1
23	New Orders	B Ln 22*C Ln 1			7.31%	AAPO-1
24	Change Orders	B Ln 22*C Ln 2			0.46%	AAPO-1
25	Disconnect Orders	B Ln 22*C Ln 4			3.05%	AAPO-1
26	Unguided Usage	A Ln 26/ A Ln 14	64	0.64%		AAEU-1
27	Errors	A Ln 27/ A Ln 6	2,520	65.03%		AAEP-1
28	Expedites		98			AAEP-1

Note 1: NACC personnel provided the volumes.

Note 2: The NACC Quality Group provided the percent of Trunk Ports orders reviewed.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Ordering - NACC  
 Network Wholesale Products - Entrance Facilities Orders

Ln	Description	Source	Basic A=Note 1	DS-0 and Fractional T-1 B=Note 1	DS-1 and higher C=Note 1	Other Activities D=Note 1	Total E=Sum (A..D)	Percent of Order F=Source	Production vs. MOG Percent G=Source	Destination
Production Orders										
1	New Order	E Ln 1/E Ln 11	5,320	925	4,628		10,873		96.34%	AAEE-1
2	Change Order	E Ln 2/E Ln 12	373			345	718		98.09%	AAEE-1
3	Subtotal	Ln 1+Ln 2					11,591			
4	Disconnect Order	E Ln 4/E Ln 13	3,299	549	1,341		5,189		92.56%	AAEE-1
5	Record Order					340	340			AAEE-1
6	Subtotal	Sum Lns (3..5)					17,120			
MOG Orders										
7	New Orders	E Ln 7/E Ln 11				413	413		3.66%	AAMO-1
8	Change Orders	E Ln 8/E Ln 11				14	14		1.91%	AAMO-1
9	Disconnect Orders	E Ln 9/E Ln 11				417	417		7.44%	AAMO-1
10	Total MOG	Sum Lns (7..9)					844			AAMO-1
Total Orders										
11	New	Ln 1+Ln 7					11,286			
12	Change	Ln 2+Ln 8					732			
13	Disconnect	Ln 4+Ln 9					5,606			
14	Total Orders	Ln 6+Ln 10					17,964			

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering - NACC**  
**Network Wholesale Products - Entrance Facilities Orders**

Ln	Description	Source	DS-0 and Fractional				Other Activities	Total	Percent of Order	Production vs. MOG Percent	Destination
			Basic	T-1	DS-1 and higher	DS-0 and Fractional					
			A=Note 1	B=Note 1	C=Note 1	D=Note 1	E=Sum (A..D)	F=Source	G=Source		
	Quality Check										
15	New Orders	Note 2				1,974	1,974	21.00%		AAQE-1	
16	Disconnect Orders	Note 2				1,014	1,014	21.00%		AAQE-1	
17	Change Orders	Note 2				133	133	21.00%		AAQE-1	
18	Record Orders	Note 2				68	68	21.00%		AAQE-1	
19	Jeopardies	E Ln 19/E Ln 14				2,220	2,220	12.36%		AAEE-1	
20	Meet Point	E Ln 20/E Ln 1				3,566	3,566	32.80%		AAEE-1	
21	Escalations	E Ln 21/E Ln 3				636	636	5.49%		AAEU-1	
22	Projects	E Ln 22/E Ln 6				501	501	2.93%		AAPO-1	
23	New Orders	F Ln 23*G Ln 1							2.82%	AAPO-1	
24	Change Orders	F Ln 24*G Ln 2							2.87%	AAPO-1	
25	Disconnect Orders	F Ln 25*G Ln 4							2.71%	AAPO-1	
26	Errors	E Ln 26/E Ln 6				6,467	6,467	37.77%		AAEE-1	
27	Expedite					903	903			AAEE-1	

Note 1: NACC personnel provided the volumes.

Note 2: The NACC Quality Group provided the percent of Entrance Facilities orders reviewed.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**NOMC Shared/Fixed Costs**

Description	Per Center	Total Cost for	Annual Cost	Annual Cost	Destination
	Cost	All NOMCs	Factor		
	A=Note 1	B=A*3	C=Note 2	D=B*C	
<b>Recurring Nonlabor Expense</b>					
Rent Expense	\$800,000	\$2,400,000	n/a	\$2,400,000.00	
ACD Maintenance Contract	\$100,290	\$300,870	n/a	\$300,870.00	
INS Circuit Charges	\$715,200	\$2,145,600	n/a	\$2,145,600.00	
<b>Implementation Nonlabor Costs</b>					
Facility Expansion	\$681,000	\$2,043,000	0.13096	\$267,551.28	
Furniture & Fixtures	\$1,516,000	\$4,548,000	0.18236	\$829,373.28	
Support Assets/LAN/SIGS	\$472,600	\$1,417,800	0.28249	\$400,514.32	
ACD/IVRU	\$37,500	\$112,500	0.28249	\$31,780.13	
Scheduling System	\$25,000	\$75,000	0.28249	\$21,186.75	
Recruiting	\$320,000	\$960,000	n/a	\$960,000.00	
Relocations	\$275,000	\$825,000	n/a	\$825,000.00	
Other Implementation Cost	\$15,000	\$45,000	n/a	\$45,000.00	
<b>Ordering Center Capital Requirements</b>					
LAN / SIGS Implementation	\$1,212,900	\$3,638,700	0.28249	\$1,027,896.36	
PCs for Staff	\$1,828,000	\$5,484,000	0.28249	\$1,549,175.16	
ACD / IVRU	\$1,059,766	\$3,179,298	0.28249	\$898,119.89	
Scheduling System	\$250,000	\$750,000	0.28249	\$211,867.50	
Facilities Expansion	\$3,600,000	\$10,800,000	0.13096	\$1,414,368.00	
Furniture & Fixtures	\$517,500	\$1,552,500	0.18236	\$283,113.90	

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Ordering**  
**NOMC Shared/Fixed Costs**

Description	Per Center Cost	Total Cost for All NOMCs	Annual Cost Factor	Annual Cost	Destination
	A=Note 1	B=A*3	C=Note 2	D=B*C	
NOMC Support					
Support and Administration Labor	\$988,384	\$2,965,152	n/a	\$2,965,152.00	
Support and Administration Nonlabor	\$84,525	\$253,575	n/a	\$253,575.00	
Support and Administration PCs	\$85,000	\$255,000	0.28249	\$72,034.95	
<b>Total</b>				<b>\$16,902,178.52</b>	AOIS-20

Note 1: Provided by NOMC Staff Support personnel.

Note 2: Provided by ICM.

GTE Wholesale Non-Recurring Cost Study

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GTE Wholesale Non-Recurring Cost Study

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**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
<p style="text-align: center;">A= AWML- 1..8    B= APCT-1..8    C= Source</p>					
<b>Weighted Loaded Labor Rate</b>					
FAC	AFLC-2			\$0.39	PRC-1..7
DBM	ADLC-1			\$0.64	PRC-1..7
VIVID	APLC-5			\$0.34	PRC-3
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Loop</b>					
Basic					
New					
FAC		20.25	100.00%		PRC-1
Disconnect					
FAC		13.62	100.00%		PRC-1
Change C.O. Interconnection					
FAC		14.57	100.00%		PRC-1
Complex Non-digital					
New					
FAC		20.06	100.00%		PRC-1
Disconnect					
FAC		12.69	100.00%		PRC-1
Change C.O. Interconnection					
FAC		14.57	100.00%		PRC-1

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Input Sheet

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination					
Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop Complex Digital New FAC Disconnect FAC Change C.O. Interconnection FAC Unbundled Port Basic New FAC Disconnect FAC Change Port Feature FAC Change C.O. Interconnection FAC						A= AWML- 1..8	B= APCT-1..8	C= Source		
		21.44	100.00%		PRC-1					
		13.17	100.00%		PRC-1					
		14.57	100.00%		PRC-1					
		30.10	100.00%		PRC-2					
		25.07	100.00%		PRC-2					
		20.12	14.54%		PRC-2					
		14.57	100.00%		PRC-2					

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
		A= AWML- 1.8	B= APCT-1.8	C= Source	
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Port</b>					
Complex Non-digital					
New					
FAC		42.26	100.00%		PRC-2
DBM (initial line only)		27.00	100.00%		PRC-2
Disconnect					
FAC		35.01	100.00%		PRC-2
DBM (initial line only)		28.00	100.00%		PRC-2
Change Port Feature					
FAC		28.94	55.14%		PRC-2
Change Switch Feature Group					
FAC (initial line only)		14.57	100.00%		PRC-2
DBM (initial line only)		27.00	100.00%		PRC-2
Change C.O. Interconnection					
FAC		14.57	100.00%		PRC-2
Complex Digital					
New					
FAC		33.16	100.00%		PRC-3
DBM (initial line only)		27.00	100.00%		PRC-3
VIVID (initial line only)		174.82	100.00%		PRC-3
Disconnect					
FAC		31.21	100.00%		PRC-3
DBM (initial line only)		28.00	100.00%		PRC-3

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**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
Unbundled Network Elements (UNEs)	A= AWML- 1.8		B= APCT-1.8	C= Source	
Exchange Products					
Unbundled Port					
Complex Digital					
Change Port Feature					
FAC		23.73	58.83%		PRC-3
Change Switch Feature Group					
FAC (initial line only)		14.57	100.00%		PRC-3
DBM (initial line only)		27.00	100.00%		PRC-3
Change C.O. Interconnection					
FAC		14.57	100.00%		PRC-3
Interim Number Portability					
New		13.66	100.00%		PRC-3
Disconnect		13.75	100.00%		PRC-3
Change		12.57	100.00%		PRC-3

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Sub-Loop Unbundling</b> <b>MDF Interconnection</b> New FAC Disconnect FAC  <b>FDI-Feeder Interconnection</b> New FAC Disconnect FAC  <b>FDI-Distribution Interconnection</b> New FAC Disconnect FAC  <b>Serving Terminal Interconnection</b> New FAC Disconnect FAC		A= AWML- 1..8	B= APCT-1..8	C= Source	

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GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Input Sheet

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop- Line Sharing GTE CO Splitter Complex Digital New FAC Disconnect FAC  CLEC CO Splitter Complex Digital New FAC Disconnect FAC					

A= AWML- 1..8    B= APCT-1..8    C= Source

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**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
<p>UNE- Platform (UNE-Ps) Exchange Products Basic New FAC Disconnect FAC Migration As Is FAC Migration As Is +/- FAC Change Line Feature FAC  Complex Non-digital New FAC DBM (initial line only) Disconnect FAC DBM (initial line only) Migration As Is FAC Migration As Specified FAC DBM (initial line only)</p>		A= AWML- 1..8	B= APCT-1..8	C= Source	

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**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Input Sheet**

Description	Source	Weighted Minutes per Occurrence	Probability of Occurrence	Weighted LLR per Minute	Destination
<b>UNE- Platform (UNE-Ps)</b> <b>Exchange Products</b> Complex Non-digital Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)  Complex Digital New FAC DBM (initial line only) Disconnect FAC DBM (initial line only) Migration As Is FAC Migration As Specified FAC DBM (initial line only) Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)		A= AWML- 1..8	B= APCT-1..8	C= Source	

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GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Input Sheet

Description	Minutes per Order	Probability of Occurrence	Weighted LLR per Minute	Destination
	A= AMCC-1	B= APCT-9	C= AFLC-2	
<b>Other Exchange Products</b>				
<b>Coordinated Conversion</b>				
Process 1				
Standard Interval	5.000	100.00%	\$0.39	PCC-1
Process 2				
Standard Interval	15.000	100.00%	\$0.39	PCC-1
Additional Interval	15.000	100.00%	\$0.39	PCC-1
Process 3				
Standard Interval	N/A	N/A	N/A	PCC-1
Additional Interval	N/A	N/A	N/A	PCC-1
<b>Hot Cut Coordinated Conversion</b>				
Process 1				
Standard Interval	5.000	100.00%	\$0.39	PCC-1
Process 2				
Standard Interval	60.000	100.00%	\$0.39	PCC-1
Additional Interval	15.000	100.00%	\$0.39	PCC-1
Process 3				
Standard Interval	N/A	N/A	N/A	PCC-1
Additional Interval	N/A	N/A	N/A	PCC-1

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence A=AMPU- 1.7	Service Order Lines B= Source	Weighted Total C= A*B	Weighted Minutes per Occurrence D=C/B	Destination
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Loop</b>						
<b>Basic</b>						
<b>New</b>						
1	FAC	Note 1	20.25	N/A	N/A	20.25 AINP-1
Disconnect						
2	FAC	Note 1	13.62	N/A	N/A	13.62 AINP-1
Change C.O. Interconnection						
3	FAC	Note 1	14.57	N/A	N/A	14.57 AINP-1
<b>Complex Non-Digital</b>						
<b>New</b>						
4	FAC	Note 1	20.06	N/A	N/A	20.06 AINP-1
Disconnect						
5	FAC	Note 1	12.69	N/A	N/A	12.69 AINP-1
Change C.O. Interconnection						
6	FAC	Note 1	14.57	N/A	N/A	14.57 AINP-1
<b>Complex Digital</b>						
<b>New</b>						
7	FAC	Note 1	21.44	N/A	N/A	21.44 AINP-2
Disconnect						
8	FAC	Note 1	13.17	N/A	N/A	13.17 AINP-2
Change C.O. Interconnection						
9	FAC	Note 1	14.57	N/A	N/A	14.57 AINP-2

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**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Weighted Minutes per Line**

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
		A=AMPU- 1.7	B= Source	C= A*B	D=C/B	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Port</b>						
Basic						
New						
10    FAC	Note 1	30.10	N/A	N/A	30.10	AINP-2
Disconnect						
11    FAC	Note 1	25.07	N/A	N/A	25.07	AINP-2
Change Port Feature						
12    FAC	Note 1	20.12	N/A	N/A	20.12	AINP-2
Change C.O. Interconnection						
13    FAC	Note 1	14.57	N/A	N/A	14.57	AINP-2
Complex Non-digital						
New						
14    FAC	Note 1	42.26	N/A	N/A	42.26	AINP-3
15    DBM (initial line only)	Note 1	27.00	N/A	N/A	27.00	AINP-3
Disconnect						
16    FAC	Note 1	35.01	N/A	N/A	35.01	AINP-3
17    DBM (initial line only)	Note 1	28.00	N/A	N/A	28.00	AINP-3
Change Port Feature						
18    FAC	Note 1	28.94	N/A	N/A	28.94	AINP-3
Change Switch Feature Group						
19    FAC (initial line only)	Note 1	14.57	N/A	N/A	14.57	AINP-3
20    DBM (initial line only)	Note 1	27.00	N/A	N/A	27.00	AINP-3
Change C.O. Interconnection						
21    FAC	Note 1	14.57	N/A	N/A	14.57	AINP-3

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 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence A=AMPU- 1..7	Service Order Lines B= Source	Weighted Total C= A*B	Weighted Minutes per Occurrence D=C/B	Destination
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Port</b>						
<b>Complex Digital</b>						
<b>New</b>						
22	FAC	Note 1	33.16	N/A	N/A	33.16 AINP-3
23	DBM (initial line only)	Note 1	27.00	N/A	N/A	27.00 AINP-3
24	VIVID (initial line only)	Note 1	174.82	N/A	N/A	174.82 AINP-3
<b>Disconnect</b>						
25	FAC	Note 1	31.21	N/A	N/A	31.21 AINP-3
26	DBM (initial line only)	Note 1	28.00	N/A	N/A	28.00 AINP-3
<b>Change Port Feature</b>						
27	FAC	Note 1	23.73	N/A	N/A	23.73 AINP-4
<b>Change Switch Feature Group</b>						
28	FAC (initial line only)	Note 1	14.57	N/A	N/A	14.57 AINP-4
29	DBM (initial line only)	Note 1	27.00	N/A	N/A	27.00 AINP-4
<b>Change C.O. Interconnection</b>						
30	FAC	Note 1	14.57	N/A	N/A	14.57 AINP-4
<b>Interim Number Portability</b>						
31	New	Note 1	13.66	N/A	N/A	13.66 AINP-4
32	Disconnect	Note 1	13.75	N/A	N/A	13.75 AINP-4
33	Change	Note 1	12.57	N/A	N/A	12.57 AINP-4

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
		A=AMPU- 1..7	B= Source	C= A*B	D=C/B	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Sub-Loop Unbundling</b>						
<b>MDF Interconnection</b>						
New						
34 FAC						
Disconnect						
35 FAC						
<b>FDI-Feeder Interconnection</b>						
New						
36 FAC						
Disconnect						
37 FAC						
<b>FDI-Distribution Interconnection</b>						
New						
38 FAC						
Disconnect						
39 FAC						
<b>Serving Terminal Interconnection</b>						
New						
40 FAC						
Disconnect						
41 FAC						

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**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Weighted Minutes per Line**

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
Unbundled Network Elements (UNEs) Exchange Products Line Sharing GTE CO Splitter Complex Digital New 42 FAC Disconnect 43 FAC  CLEC CO Splitter Complex Digital New 44 FAC Disconnect 45 FAC		A=AMPU- 1..7	B= Source	C= A*B	D=C/B	

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 This Filing**

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
		A=AMPU- 1.7	B= Source	C= A*B	D=C/B	
UNE - Platform (UNE-Ps)						
Exchange Products						
Basic						
New						
FAC						
46      Install I						
47      Install C+						
48      Total						
Disconnect						
FAC						
49      Removal O						
50      Removal C-						
51      Total						
Migration As Is						
FAC						
52      Migration As Is +/-						
53      FAC						
Change Line Feature						
54      FAC						
Complex Non-digital						
New						
FAC						
55      Install I						
56      Install C+						
57      Total						

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 This Filing

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
UNE - Platform (UNE-Ps) Exchange Products Complex Non-digital New 58 DBM (initial line only) Disconnect FAC 59 Removal O 60 Removal C- 61 Total 62 DBM (initial line only) Migration As Is 63 FAC Migration As Specified 64 FAC 65 DBM (initial line only) Change Line Feature 66 FAC Change Switch Feature Group 67 FAC (initial line only) 68 DBM (initial line only)		A=AMPU- 1..7	B= Source	C= A*B	D=C/B	<p style="text-align: center; font-size: 2em;">Not Included in This Filing</p>

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Weighted Minutes per Line

Description	Source	Minutes per Occurrence	Service Order Lines	Weighted Total	Weighted Minutes per Occurrence	Destination
UNE - Platform (UNE-Ps) Exchange Products Complex Digital New FAC 69 Install I 70 Install C+ 71 Total 72 DBM (initial line only) Disconnect FAC 73 Removal O 74 Removal C- 75 Total 76 DBM (initial line only) Migration As Is FAC 78 Migration As Specified 79 FAC 80 DBM (initial line only) Change Line Feature 81 FAC Change Switch Feature Group 82 FAC (initial line only) 83 DBM (initial line only)		A=AMPU- 1..7	B= Source	C= A*B	D=C/B	<p style="text-align: center; font-size: 2em;">Not Included in This Filing</p>

Note 1: Service order line count not necessary because there is no weighting of this product.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
	A= ACXI-1	B= ACXI- 1.7	C= A*B	D= ACXI- 1.7	E= C/D	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Loop</b>						
Basic						
New						
FAC	14.57	1.500	21.85	1.079	20.25	AWML-1
Disconnect						
FAC	14.57	1.000	14.57	1.069	13.62	AWML-1
Change C.O. Interconnection						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-1
Complex Non-digital						
New						
FAC	14.57	1.500	21.85	1.089	20.06	AWML-1
Disconnect						
FAC	14.57	1.000	14.57	1.148	12.69	AWML-1
Change C.O. Interconnection						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-1
Complex Digital						
New						
FAC	14.57	1.500	21.85	1.019	21.44	AWML-1
Disconnect						
FAC	14.57	1.000	14.57	1.106	13.17	AWML-1
Change C.O. Interconnection						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-1

GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Minutes Per Line Calculation

Description	Minutes per Touch	Touces per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
	A= ACXI-1	B= ACXI-1.7	C= A*B	D= ACXI-1.7	E= C/D	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Port</b>						
Basic						
New						
FAC	14.57	2.230	32.49	1.079	30.10	AWML-2
Disconnect						
FAC	14.57	1.840	26.81	1.069	25.07	AWML-2
Change Port Feature						
FAC	14.57	1.620	23.60	1.173	20.12	AWML-2
Change C.O. Interconnection						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-2
Complex Non-digital						
New						
FAC	14.57	3.160	46.04	1.089	42.26	AWML-2
DBM (initial line only)	27.00	1.000	27.00	N/A	27.00	AWML-2
Disconnect						
FAC	14.57	2.760	40.21	1.148	35.01	AWML-2
DBM (initial line only)	28.00	1.000	28.00	N/A	28.00	AWML-2
Change Port Feature						
FAC	14.57	2.330	33.95	1.173	28.94	AWML-2
Change Switch Feature Group						
FAC (initial line only)	14.57	1.000	14.57	N/A	14.57	AWML-2
DBM (initial line only)	27.00	1.000	27.00	N/A	27.00	AWML-2
Change C.O. Interconnection						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-2

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**GTE-Florida**  
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**Provisioning- Exchange Products**  
**Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
	A= ACXI-1	B= ACXI-1.7	C= A*B	D= ACXI-1.7	E= C/D	
<b>Unbundled Network Elements (UNEs)</b>						
<b>Exchange Products</b>						
<b>Unbundled Port</b>						
<b>Complex Digital</b>						
<b>New</b>						
FAC	14.57	2.320	33.80	1.019	33.16	AWML-3
DBM (initial line only)	27.00	1.000	27.00	N/A	27.00	AWML-3
VIVID (initial line only)	174.82	1.000	174.82	N/A	174.82	AWML-3
<b>Disconnect</b>						
FAC	14.57	2.370	34.53	1.106	31.21	AWML-3
DBM (initial line only)	28.00	1.000	28.00	N/A	28.00	AWML-3
<b>Change Port Feature</b>						
FAC	14.57	1.910	27.83	1.173	23.73	AWML-3
<b>Change Switch Feature Group</b>						
FAC (initial line only)	14.57	1.000	14.57	N/A	14.57	AWML-3
DBM (initial line only)	27.00	1.000	27.00	N/A	27.00	AWML-3
<b>Change C.O. Interconnection</b>						
FAC	14.57	1.000	14.57	N/A	14.57	AWML-3
<b>Interim Number Portability</b>						
<b>New</b>	14.57	1.012	14.74	1.080	13.66	AWML-3
<b>Disconnect</b>	14.57	1.012	14.74	1.072	13.75	AWML-3
<b>Change</b>	14.57	1.012	14.74	1.173	12.57	AWML-3

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Sub-Loop Unbundling</b> <b>MDF Interconnection</b> New FAC Disconnect FAC  <b>FDI-Feeder Interconnection</b> New FAC Disconnect FAC  <b>FDI-Distribution Interconnection</b> New FAC Disconnect FAC  <b>Serving Terminal Interconnection</b> New FAC Disconnect FAC	A= ACXI-1	B= ACXI-1.7	C= A*B	D= ACXI-1.7	E= C/D	

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**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Line Sharing</b> GTE CO Splitter Complex Digital New FAC Disconnect FAC  CLEC CO Splitter Complex Digital New FAC Disconnect FAC	A= ACXI-1	B= ACXI-1.7	C= A*B	D= ACXI-1.7	E= C/D	

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GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Minutes Per Line Calculation

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
UNE - Platform (UNE-Ps) Exchange Products Basic New FAC Disconnect FAC Migration As Is FAC Migration As Is +/- FAC Change Line Feature FAC Complex Non-digital New FAC DBM (initial line only) Disconnect FAC DBM (initial line only) Migration As Is FAC Migration As Specified FAC DBM (initial line only)	A= ACXI-1	B= ACXI- 1..7	C= A*B	D= ACXI- 1..7	E= C/D	Not Included in This Filing

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Lines per Order	Minutes per Occurrence	Destination
<p>UNE- Platform (UNE-Ps) Exchange Products Complex Non-digital Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)</p> <p>Complex Digital New FAC DBM (initial line only) Disconnect FAC DBM (initial line only) Migration As Is FAC Migration As Specified FAC DBM (initial line only) Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)</p>	A= ACXI-1	B= ACXI-1.7	C= A*B	D= ACXI-1.7	E= C/D	

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**GTE-Florida  
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Provisioning- Exchange Products  
Minutes Per Line Calculation**

Description	Minutes per Touch	Touches per Touched Order	Minutes per Order	Destination
<b>Other Exchange Products</b>	A= ACXI-10	B= ACXI-10	C= A*B	
<b>Unbundled Network Elements (UNEs)</b>				
<b>Coordinated Conversion</b>				
Process 1				
Standard Interval	5.00	1.000	5.00	AINP-9
Process 2				
Standard Interval	15.00	1.000	15.00	AINP-9
Additional Interval	15.00	1.000	15.00	AINP-9
Process 3				
Standard Interval	N/A	N/A	N/A	AINP-9
Additional Interval	N/A	N/A	N/A	AINP-9
<b>Hot Cut Coordinated Conversion</b>				
Process 1				
Standard Interval	5.00	1.000	5.00	AINP-9
Process 2				
Standard Interval	60.00	1.000	60.00	AINP-9
Additional Interval	15.00	1.000	15.00	AINP-9
Process 3				
Standard Interval	N/A	N/A	N/A	AINP-9
Additional Interval	N/A	N/A	N/A	AINP-9

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1.3	B= ASME- 1.8	C= Source	
<b>Minutes per Touch</b>					
FAC	AMPT-1			14.57	AMPU- 1..7
DBM					
New, Change, and Migration as Specified	ADTC-1			27.00	AMPU- 1..7
Disconnect	ADTC-1			28.00	AMPU- 1..7
VIVID	APMC-3			174.82	AMPU-3
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Loop</b>					
Basic					
New					
FAC		1.079	1.500		AMPU-1
Disconnect					
FAC		1.069	1.000		AMPU-1
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-1
Complex Non-Digital					
New					
FAC		1.089	1.500		AMPU-1
Disconnect					
FAC		1.148	1.000		AMPU-1
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-1

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Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Order/Touch Summary**

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1.3	B= ASME- 1.8	C= Source	
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Loop</b>					
Complex Digital					
New					
FAC		1.019	1.500		AMPU-1
Disconnect					
FAC		1.106	1.000		AMPU-1
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-1
<b>Unbundled Port</b>					
Basic					
New					
FAC		1.079	2.230		AMPU-2
Disconnect					
FAC		1.069	1.840		AMPU-2
Change Port Feature					
FAC		1.173	1.620		AMPU-2
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-2
Complex Non-Digital					
New					
FAC		1.089	3.160		AMPU-2
DBM		N/A	1.000		AMPU-2

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Order/Touch Summary**

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1..3	B= ASME- 1..8	C= Source	
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Port</b>					
Complex Non-Digital					
Disconnect					
FAC		1.148	2.760		AMPU-2
DBM		N/A	1.000		AMPU-2
Change Port Feature					
FAC		1.173	2.330		AMPU-2
Change Switch Feature Group					
FAC (initial line only)		N/A	1.000		AMPU-2
DBM (initial line only)		N/A	1.000		AMPU-2
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-2
Complex Digital					
New					
FAC		1.019	2.320		AMPU-3
DBM		N/A	1.000		AMPU-3
VIVID		N/A	1.000		AMPU-3
Disconnect					
FAC		1.106	2.370		AMPU-3
DBM		N/A	1.000		AMPU-3
Change Port Feature					
FAC		1.173	1.910		AMPU-3

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1.3	B= ASME- 1.8	C= Source	
<b>Unbundled Network Elements (UNEs)</b>					
<b>Exchange Products</b>					
<b>Unbundled Port</b>					
Complex Digital					
Change Switch Feature Group					
FAC (initial line only)		N/A	1.000		AMPU-3
DBM (initial line only)		N/A	1.000		AMPU-3
Change C.O. Interconnection					
FAC		N/A	1.000		AMPU-3
<b>Interim Number Portability</b>					
New		1.080	1.012		AMPU-3
Disconnect		1.072	1.012		AMPU-3
Change		1.173	1.012		AMPU-3

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1.3	B= ASME- 1.8	C= Source	
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Sub-Loop Unbundling</b> <b>MDF Interconnection</b> New FAC Disconnect FAC  <b>FDI-Feeder Interconnection</b> New FAC Disconnect FAC  <b>FDI-Distribution Interconnection</b> New FAC Disconnect FAC  <b>Serving Terminal Interconnection</b> New FAC Disconnect FAC					

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1..3	B= ASME- 1..8	C= Source	
Unbundled Network Elements (UNEs) Exchange Products Line Sharing GTE CO Splitter Complex Digital New FAC Disconnect FAC  CLEC CO Splitter Complex Digital New FAC Disconnect FAC					

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
		A= ALNS- 1.3	B= ASME- 1.8	C= Source	
UNE- Platform (UNE-Ps) Exchange Products Basic New FAC Disconnect FAC Migration As Is FAC Migration As Is +/- FAC Change Line Feature FAC  Complex Non-Digital New FAC DBM Disconnect FAC DBM Migration As Is FAC					

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Lines per Order	Touches per Touched Order	Minutes per Touch	Destination
UNE- Platform (UNE-Ps) Exchange Products Complex Non-Digital Migration As Specified FAC DBM Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)  Complex Digital New FAC DBM Disconnect FAC DBM Migration As Is FAC Migration As Specified FAC DBM		A= ALNS- 1.3	B= ASME- 1.8	C= Source	

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Source	Touches per		Minutes per Touch	Destination
		Lines per Order	Touched Order		
UNE- Platform (UNE-Ps) Exchange Products Complex Digital Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)		A= ALNS- 1.3	B= ASME- 1.8	C= Source	

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 Provisioning- Exchange Products  
 Order/Touch Summary

Description	Touches per Touched Order	Percentage Touched	Minutes per Touch	Destination
	A= ASME-9	B= ASME-9	C= AMPT-2	
<b>Other Exchange Products</b>				
<b>Coordinated Conversion</b>				
Process 1				
Standard Interval	1.000	100.00%	5.00	AMCC-1
Process 2				
Standard Interval	1.000	100.00%	15.00	AMCC-1
Additional Interval	1.000	100.00%	15.00	AMCC-1
Process 3				
Standard Interval	N/A	N/A	N/A	AMCC-1
Additional Interval	N/A	N/A	N/A	AMCC-1
<b>Hot Cut Coordinated Conversion</b>				
Process 1				
Standard Interval	1.000	100.00%	5.00	AMCC-1
Process 2				
Standard Interval	1.000	100.00%	60.00	AMCC-1
Additional Interval	1.000	100.00%	15.00	AMCC-1
Process 3				
Standard Interval	N/A	N/A	N/A	AMCC-1
Additional Interval	N/A	N/A	N/A	AMCC-1

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Lines per Order Calculation**

Ln	Description	Source	Number of Lines	Number of Orders	Lines per Order	Destination
			A= Source	B= Source	C= A/B	
	<b>Exchange Products</b>					
	Basic					
	New					
1	I	Note 1	64,722	59,474		
2	M+	Note 1	28,643	27,490		
3	Total	Ln 1 + Ln 2	<u>93,365</u>	86,964		ACXI- 1..9
4	C+	Note 1	4,859	4,036		ACXI- 1..9
5	Total New Line Orders	Ln 3 + Ln 4	<u>98,224</u>	<u>91,000</u>	1.079	ACXI- 1..9
	Disconnect					
6	O	Note 1	61,044	56,591		
7	M-	Note 1	28,552	27,230		
8	Total	Ln 6 + Ln 7	<u>89,596</u>	<u>83,821</u>		ACXI- 1..9
9	C-	Note 1	3,481	3,210		ACXI- 1..9
10	Total Disconnect Line Orders	Ln 8 + Ln 9	<u>93,077</u>	<u>87,031</u>	1.069	ACXI- 1..9
11	Migration As Is	Note 2	N/A	N/A	1.079	ACXI-7
12	Migration As Is +/-	Note 2	N/A	N/A	1.079	ACXI-7
	Complex Non-Digital					
	New					
13	I	Note 1	2,710	2,474		
14	M+	Note 1	927	918		
15	Total	Ln 13 + Ln 14	<u>3,637</u>	<u>3,392</u>		ACXI- 1..9
16	Install C+	Note 1	546	448		ACXI- 1..9
17	Total New Line Orders	Ln 15+ Ln 16	<u>4,183</u>	<u>3,840</u>	1.089	ACXI- 1..9

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Lines per Order Calculation**

Ln	Description	Source	Number of	Number of	Lines per	Destination
			Lines	Orders	Order	
			A= Source	B= Source	C= A/B	
	<b>Exchange Products</b>					
	Complex Non-Digital					
	Disconnect					
18	O	Note 1	2,074	1,790		
19	M-	Note 1	1,028	918		
20	Total	Ln 18+ Ln 19	<u>3,102</u>	<u>2,708</u>		ACXI- 1.9
21	C-	Note 1	448	383		ACXI- 1.9
22	Total Disconnect Line Orders	Ln 20+ Ln 21	<u>3,550</u>	<u>3,091</u>	1.148	ACXI- 1.9
23	Migration As Is	Note 2	N/A	N/A	1.089	ACXI-7
24	Migration As Specified	Note 2	N/A	N/A	1.089	ACXI-8
	Complex Digital					
	New					
25	I	Note 1	96	94		
26	M+	Note 1	6	6		
27	Total	Ln 25+ Ln 26	<u>102</u>	<u>100</u>		ACXI- 1.9
28	C+	Note 1	3	3		ACXI- 1.9
29	Total New Line Orders	Ln 27+ Ln 28	<u>105</u>	<u>103</u>	1.019	ACXI- 1.9
	Disconnect					
30	O	Note 1	42	37		
31	M-	Note 1	6	6		
32	Total	Ln 30+ Ln 31	<u>48</u>	<u>43</u>		ACXI- 1.9
33	C-	Note 1	4	4		ACXI- 1.9
34	Total Disconnect Line Orders	Ln 32+ Ln 33	<u>52</u>	<u>47</u>	1.106	ACXI- 1.9
35	Migration As Is	Note 2	N/A	N/A	1.019	ACXI-8
36	Migration As Specified	Note 2	N/A	N/A	1.019	ACXI-8

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Lines per Order Calculation**

Ln	Description	Source	Number of	Number of	Lines per	Destination
			Lines	Orders	Order	
			A= Source	B= Source	C= A/B	
<b>Exchange Products</b>						
37	FAC- Change Line/Port Feature	Note 1	108,321	92,364	1.173	ACXI- 1..9
38	FAC- Change Switch Feature Group	Note 3	N/A	N/A	N/A	ACXI- 1..9
39	FAC- Change C.O. Interconnection	Note 6	N/A	N/A	N/A	ACXI- 1..9
40	DBM- Change Switch Feature Group	Note 3	N/A	N/A	N/A	ACXI- 1..9
41	VIVID- Change Switch Feature Group	Note 3	N/A	N/A	N/A	ACXI- 1..9
<b>Interim Number Portability</b>						
42	New	Note 4	102,512	94,943	1.080	ACXI- 4
43	Disconnect	Note 4	96,679	90,169	1.072	ACXI- 4
44	Change	Note 4	108,321	92,364	1.173	ACXI- 4
45	<b>Sub-Loop Unbundling</b>					
46	<b>Line Sharing</b>					

Not Included in This Filing

Note 1: Number of Lines and Orders obtained from NOCV queries.

Note 2: Same number of Lines per Order as New.

Note 3: Costs are for the Initial Line only.

Note 4: Composite of Exchange Basic, Complex Non-digital, and Complex Digital lines and order counts (ex: New= Ln 5+ Ln 17+ Ln 29).

Note 5: Lines per Order count provided by Headquarters FAC Subject Matter Expert.

Note 6: Costs would be the same for each line on an order.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Touches per Touched Order	Destination
A= Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Loop</b>			
Basic			
New			
FAC	Note 1	1.500	ACXI-1
Disconnect			
FAC	Note 1	1.000	ACXI-1
Change C.O. Interconnection			
FAC	Note 1	1.000	ACXI-1
Complex Non-digital			
New			
FAC	Note 1	1.500	ACXI-1
Disconnect			
FAC	Note 1	1.000	ACXI-1
Change C.O. Interconnection			
FAC	Note 1	1.000	ACXI-1
Complex Digital			
New			
FAC	Note 1	1.500	ACXI-2
Disconnect			
FAC	Note 1	1.000	ACXI-2
Change C.O. Interconnection			
FAC	Note 1	1.000	ACXI-2

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Touches per Touched Order	Destination
A= Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Port</b>			
Basic			
New			
FAC- Touches	ANSC-1	2.230	ACXI-2
Disconnect			
FAC- Touches	ANSC-1	1.840	ACXI-2
Change Port Feature			
FAC- Touches	ANSC-1	1.620	ACXI-2
Change C.O. Interconnection			
FAC	Note 2	1.000	ACXI-2
Complex Non-digital			
New			
FAC	ANSC-1	3.160	ACXI-2
DBM	Note 2	1.000	ACXI-2
Disconnect			
FAC	ANSC-1	2.760	ACXI-3
DBM	Note 2	1.000	ACXI-3
Change Port Feature			
FAC	ANSC-1	2.330	ACXI-3

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Touches per Touched Order	Destination
A = Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Port</b>			
Complex Non-digital			
Change Switch Feature Group			
FAC (initial line only)	Note 2	1.000	ACXI-3
DBM (initial line only)	Note 2	1.000	ACXI-3
Change C.O. Interconnection			
FAC	Note 2	1.000	ACXI-3
Complex Digital			
New			
FAC	ANSC-1	2.320	ACXI-3
DBM	Note 2	1.000	ACXI-3
VIVID	Note 2	1.000	ACXI-3
Disconnect			
FAC	ANSC-1	2.370	ACXI-3
DBM	Note 2	1.000	ACXI-3
Change Port Feature			
FAC	ANSC-1	1.910	ACXI-3
Change Switch Feature Group			
FAC (initial line only)	Note 2	1.000	ACXI-4
DBM (initial line only)	Note 2	1.000	ACXI-4
Change C.O. Interconnection			
FAC	Note 2	1.000	ACXI-4

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Touches per Touched Order	Destination
A = Source			
<b>Unbundled Network Elements (UNEs)</b>			
Interim Number Portability			
New-Touches	AFMC-1	1.012	ACXI-4
Disconnect-Touches	AFMC-1	1.012	ACXI-4
Change-Touches	AFMC-1	1.012	ACXI-4



**GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Unbundled Network Element Processing**

Description	Source      Touches per Touched Order      Destination
Unbundled Network Elements (UNEs) Exchange Products Line Sharing GTE CO Splitter Complex Digital New FAC Disconnect FAC  CLEC CO Splitter Complex Digital New FAC Disconnect FAC	A= Source  <div style="text-align: center;"> <h1>Not Included in This Filing</h1> </div>





**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Unbundled Network Element Processing**

Description	Source	Touches per Touched Order	Destination
A = Source			
<b>Other Products/Services</b>			
<b>Coordinated Conversion</b>			
Process 1			
Standard Interval	Note 1	1.000	ACXI-10
Process 2			
Standard Interval	Note 1	1.000	ACXI-10
Additional Interval	Note 1	1.000	ACXI-10
Process 3			
Standard Interval		N/A	ACXI-10
Additional Interval		N/A	ACXI-10
<b>Hot Cut Coordinated Conversion</b>			
Process 1			
Standard Interval	Note 1	1.000	ACXI-10
Process 2			
Standard Interval	Note 1	1.000	ACXI-10
Additional Interval	Note 1	1.000	ACXI-10
Process 3			
Standard Interval		N/A	ACXI-10
Additional Interval		N/A	ACXI-10

Note 1: Touches per Touched Oder based on Headquarters FAC Subject Matter Expert.

Note 2: Touches per Touched Order data represent proxy data based on Retail/ Resale activity.

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
A= Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Loop</b>			
Basic			
New			
FAC	Note 1	100.00%	AINP-1
Disconnect			
FAC	Note 1	100.00%	AINP-1
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-1
Complex Non-digital			
New			
FAC	Note 1	100.00%	AINP-1
Disconnect			
FAC	Note 1	100.00%	AINP-1
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-1
Complex Digital			
New			
FAC	Note 1	100.00%	AINP-2
Disconnect			
FAC	Note 1	100.00%	AINP-2
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-2

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
A= Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Port</b>			
Basic			
New			
FAC	Note 1	100.00%	AINP-2
Disconnect			
FAC	Note 1	100.00%	AINP-2
Change Port Feature			
FAC	ANCI-1	14.54%	AINP-2
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-2
Complex Non-digital			
New			
FAC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Disconnect			
FAC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Change Port Feature			
FAC	ANCI-1	55.14%	AINP-3

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
A= Source			
<b>Unbundled Network Elements (UNEs)</b>			
<b>Exchange Products</b>			
<b>Unbundled Port</b>			
Complex Non-digital			
Change Switch Feature Group			
FAC (initial line only)	Note 1	100.00%	AINP-3
DBM (initial line only)	Note 2	100.00%	AINP-3
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-3
Complex Digital			
New			
FAC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
VIVID	Note 2	100.00%	AINP-3
Disconnect			
FAC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Change Port Feature			
FAC	ANCI-1	58.83%	AINP-4
Change Switch Feature Group			
FAC (initial line only)	Note 1	100.00%	AINP-4
DBM (initial line only)	Note 2	100.00%	AINP-4
Change C.O. Interconnection			
FAC	Note 1	100.00%	AINP-4

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 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Unbundled Network Element Processing

Description	Source	Percentage Touched	Destination
<b>Unbundled Network Elements (UNEs)</b> <b>Interim Number Portability</b> New Disconnect Change	A = Source		
	Note 1	100.00%	AINP-4
	Note 1	100.00%	AINP-4
	Note 1	100.00%	AINP-4

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Sub-Loop Unbundling</b> <b>MDF Interconnection</b> New FAC Disconnect FAC  <b>FDI-Feeder Interconnection</b> New FAC Disconnect FAC  <b>FDI-Distribution Interconnection</b> New FAC Disconnect FAC  <b>Serving Terminal Interconnection</b> New FAC Disconnect FAC		A= Source	

Not Included  
in  
This Filing



GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Unbundled Network Element Processing

Description	Source	Percentage Touched	Destination
UNE - Platform (UNE-Ps) Exchange Products Basic New FAC Disconnect FAC Migration As Is FAC Migration As Is +/- FAC Change Line Feature FAC Complex Non-digital New FAC DBM Disconnect FAC DBM Migration As Is FAC Migration As Specified FAC DBM		A= Source	<p style="text-align: center;">Not Included in This Filing</p>

**GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
UNE - Platform (UNE-Ps) <b>Exchange Products</b> Complex Non-digital Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)  Complex Digital New FAC DBM Disconnect FAC DBM Migration As Is FAC Migration As Specified FAC DBM Change Line Feature FAC Change Switch Feature Group FAC (initial line only) DBM (initial line only)		A= Source	<p style="text-align: center;">Not Included            in            This Filing</p>

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Unbundled Network Element Processing**

Description	Source	Percentage Touched	Destination
A= Source			
<b>Other Products/Services</b>			
<b>Coordinated Conversion</b>			
Process 1			
Standard Interval	Note 1	100.00%	AINP-9
Process 2			
Standard Interval	Note 1	100.00%	AINP-9
Additional Interval	Note 1	100.00%	AINP-9
Process 3			
Standard Interval		N/A	AINP-9
Additional Interval		N/A	AINP-9
<b>Hot Cut Coordinated Conversion</b>			
Process 1			
Standard Interval	Note 1	100.00%	AINP-9
Process 2			
Standard Interval	Note 1	100.00%	AINP-9
Additional Interval	Note 1	100.00%	AINP-9
Process 3			
Standard Interval		N/A	AINP-9
Additional Interval		N/A	AINP-9

Note 1: Percentage touched data represent proxy data based on Retail/ Resale activity.

Note 2: DBM handles 100% of Exchange-Complex New and Disconnect orders.

Note 3: Line Sharing percent touched provided by Headquarters FAC Subject Matter Expert.

Note 4: Percentage touched provided by Headquarters FAC Subject Matter Experts.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**FAC Minutes per Touch**

Ln	Description	Source	Calculation	Destination
			A= Source	
	<b>Minutes per Touch</b>			
1	Trouble Tickets Handled	Note 1	1,048.00	
2	Service Order Touches	ANSC-1	204,437	
3	Incoming Call Touches	Note 1	63,096	
4	Total Touches	Sum Lns (1..3)	<u>268,581</u>	
5	Total Productive Minutes	AFLC-5	3,912,900	
6	FAC Minutes per Touch	Ln5 / Ln4	14.57	ACXI-1

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
FAC Minutes per Touch**

Ln	Description	Source	Calculation	Destination
			A= Source	
	<b>Coordinated Conversion</b>			
	Process 1			
7	Standard Interval	Note 2	5.00	ACXI-10
	Process 2			
8	Standard Interval	Note 2	15.00	ACXI-10
9	Additional Interval	Note 2	15.00	ACXI-10
	Process 3			
10	Standard Interval		N/A	ACXI-10
11	Additional Interval		N/A	ACXI-10
	<b>Hot Cut Coordinated Conversion</b>			
	Process 1			
12	Standard Interval	Note 2	5.00	ACXI-10
	Process 2			
13	Standard Interval	Note 2	60.00	ACXI-10
14	Additional Interval	Note 2	15.00	ACXI-10
	Process 3			
15	Standard Interval		N/A	ACXI-10
16	Additional Interval		N/A	ACXI-10

Note 1: FAC senior supervisors provided the average incoming call touch data and TAS Tickets cleared.  
Note 2: Headquarters FAC Subject Matter Expert provided the average minutes per touch data.

GTE-Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning- Exchange Products  
 FAC LLR Computation

Ln	Description	Source	Hours	Minutes	LLR per Minute	Extended Group Cost	Weighted LLR per Minute	Destination
			A= Note 1	B= A*60	C= ALLR-1	D= B*C	E= D/B	
	<b>Florida Region FAC</b>							
1	Select Assignment		34,806.25	2,088,375	\$0.34	\$710,047.50		
2	SPAG		19,116.50	1,146,990	\$0.46	\$527,615.40		
3	Pending Order Inquiry		9,192.25	551,535	\$0.42	\$231,644.70		
4	OMT		2,100.00	126,000	\$0.46	\$57,960.00		
5								
6								
7								
8								
9								
10								
11								
12								
13	FAC1 Total	Sum (Lns 1..12)		3,912,900		\$1,527,267.60		

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
FAC LLR Computation**

Ln	Description	Source	Hours A= Note 1	Minutes B= A*60	LLR per Minute C= ALLR-1	Extended Group Cost D= B*C	Weighted LLR per Minute E= D/B	Destination
	<b>FAC Total</b>							
53	Florida Region FAC	Ln 13		3,912,900		\$1,527,267.60		
54								
55								
56								
57	<b>Total</b>	Sum (Ln 53..56)		<u>3,912,900</u>		<u>\$1,527,267.60</u>		AMPT-1
	<b>FAC LLR</b>	(D57)/(B57)					<b>\$0.39</b>	AINP-1, 12

Note 1: FAC hours provided by FAC senior supervisors.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**FAC Interim Number Portability Calculation**

Ln	Description	Source	Touches	Destination
<b>Interim Number Portability</b>				
1	Provisioning - Touch	Note 1	1.000	
2	AAIS Rejects	AMSI-1	0.012	
3	Total Touches	Sum Lns (1..2)	<u>1.012</u>	ASME- 4

Note 1: Mandatory touch for INP provisioning provided by Headquarters FAC Subject Matter Expert.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**AAIS Rejects Calculation**

Ln	Description	Source	Calculation	Destination
			A= Source	
	<b>AAIS Rejects</b>			
1	Status 6	Note 1	6,210	
2	Not 2 or 6	Note 1	64	
3	Rest	Note 1	23	
4	Total (Sum Lns 1..3)		<u>6,297</u>	
5	<b>Total Orders</b>	ANSC-1	521,757	
6	<b>AAIS Reject Percent</b>	Ln 4/ Ln 5	1.21%	AFMC-1

Note 1: Data obtained from AAIS Reject report

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**DBM Time Calculation**

Description	Work Minutes	Destination
	A= Note 1	
<b>New, Change, and Migration as Specified Orders</b>		
Assign Order to DBM Analyst	2	
Validation and research	5	
Build Order	4	
Load Order into the Switch	10	
Route and Test Order	6	
Total	<u>27</u>	ACXI-1
<b>Disconnect Orders</b>		
Assign Order to DBM Analyst	2	
Validation and research	5	
Build Order	4	
Load Order into the Switch	15	
Clear Order	<u>2</u>	
Total	<u>28</u>	ACXI-1

Note 1: Work times were provided by Database Management senior supervisors

**GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
DBM LLR Computation**

Ln	Description	Source	DBM Site State	Number of Employees per Switch	LLR per Minute	Total LLR per Minute	Weighted LLR by Switch	Switch Percentage by Number of Lines	Weighted LLR per Minute	Destination
	Switch Type	A= Note 1		B= Note 1	C= ALLR-1	D= B*C	E= D/B	F= Note 2	G= E*F	
	5ESS									
1	Level 4			23	\$0.60	\$13.80				
2	Level 5			14	\$0.66	\$9.24				
3	Level 6			8	\$0.74	\$5.92				
4										
5			FL	<u>45</u>		<u>\$28.96</u>	\$0.64	23.75%	\$0.15	
	DMS100									
6	Level 4			23	\$0.60	\$13.80				
7	Level 5			14	\$0.66	\$9.24				
8	Level 6			8	\$0.74	\$5.92				
9										
10			FL	<u>45</u>		<u>\$28.96</u>	\$0.64	3.92%	\$0.03	
	GTD5									
11	Level 4			23	\$0.60	\$13.80				
12	Level 5			14	\$0.66	\$9.24				
13	Level 6			8	\$0.74	\$5.92				
14										
15			FL	<u>45</u>		<u>\$28.96</u>	\$0.64	72.33%	<u>\$0.47</u>	
							<b>Total:</b>		<b>\$0.64</b>	AINP-1

Note 1: Data provided from DBM Provisioning report  
 Note 2: Data provided from Central Office Activity report

GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
NOCV Touches Summary

Ln	Description	Source	NOCV		NOCV		NOCV		NOCV		NOCV	NOCV	Destination
			Percent of Total	Total Touches	Percent of Total	Touched Orders	Percent of Total	Dispatched Orders	Percent of Total	Exchange Orders	Percent of Orders Touched	Touches per Touched Order	
		A= Source	B=A* (Ln10 B)	C= Source	D=C* (Ln10 D)	E= Source	F=E* (Ln10 F)	G= Source	H=G* (Ln10 H)	I= D/H	J= B/D		
<b>Basic</b>													
1	New	ASID-1	47.21%	96,516	40.88%	43,241	68.94%	32,913	23.16%	120,830	35.79%	2.23	ASME-2
2	Change	ASID-1	32.98%	67,415	39.30%	41,570	27.46%	13,111	54.79%	285,862	14.54%	1.62	ASME-2
3	Disconnect	ASID-1	16.53%	33,803	17.32%	18,325	0.69%	330	21.15%	110,339	16.61%	1.84	ASME-2
<b>Complex Non-Digital</b>													
4	New	ASID-2	0.82%	1,669	0.50%	529	1.10%	524	0.17%	902	58.62%	3.16	ASME-2
5	Change	ASID-2	1.45%	2,962	1.20%	1,272	1.19%	566	0.44%	2,306	55.14%	2.33	ASME-2
6	Disconnect	ASID-2	0.42%	853	0.29%	309	0.01%	3	0.12%	608	50.79%	2.76	ASME-2
<b>Digital</b>													
7	New	ASID-2	0.39%	799	0.33%	345	0.57%	273	0.10%	543	63.48%	2.32	ASME-3
8	Change	ASID-2	0.05%	92	0.05%	48	0.04%	20	0.02%	82	58.83%	1.91	ASME-3
9	Disconnect	ASID-2	0.16%	329	0.13%	139	0.00%	1	0.05%	283	49.11%	2.37	ASME-3
10	NOCV Touches	ANVI-1		204,437		105,777							AMPT-1
11	NOCV Orders	ANVI-1					47,741		521,757				AMSI-1 AMPT-1,

GTE-Florida  
Wholesale Non-recurring Cost Study  
Provisioning- Exchange Products  
Distribution of Service Orders by Type

Ln	ription	Touches		Percent of Total		Touched		Percent of Total		Dispatched		Percent of Total		Total Orders		Percent of Total		Destination
		A= Note	B= A/ A Ln 35	C= Note	D= C/ C Ln 35	E= Note	F= E/ E Ln 35	G= Note	H= G/ G Ln 35									
	<b>Basic</b>																	
	<b>New</b>																	
1	MLH- I	1,652		600		358		675										
2	POTS- I	326,004		154,043		117,689		288,353										
3	Rural- I	6,894		2,588		135		2,875										
4	MLH- M+	1,281		415		263		466										
5	POTS- M+	188,705		78,214		49,049		132,772										
6	Rural- M+	3,835		1,099		37		1,186										
7	<b>Total</b>	<b>528,371</b>	<b>47.21%</b>	<b>236,959</b>	<b>40.88%</b>	<b>167,531</b>	<b>68.94%</b>	<b>426,327</b>	<b>23.16%</b>									ANSC-1
	<b>Change</b>																	
8	MLH- C	1,625		709		264		871										
9	POTS- C	367,153		226,935		66,466		1,007,545										
10	Rural- C	283		159		6		196										
11	<b>Total</b>	<b>369,061</b>	<b>32.98%</b>	<b>227,803</b>	<b>39.30%</b>	<b>66,736</b>	<b>27.46%</b>	<b>1,008,612</b>	<b>54.79%</b>									ANSC-1
	<b>Disconnect</b>																	
12	MLH- O	458		234		2		1,015										
13	POTS- O	61,931		42,768		1,301		254,998										
14	Rural- O	-		-		-		-										
15	MLH- M-	976		306		2		438										
16	POTS- M-	121,688		57,114		373		132,861										
17	Rural- M-	-		-		-		-										
18	<b>Total</b>	<b>185,053</b>	<b>16.53%</b>	<b>100,422</b>	<b>17.32%</b>	<b>1,678</b>	<b>0.69%</b>	<b>389,312</b>	<b>21.15%</b>									ANSC-1

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**Distribution of Service Orders by Type**

Ln	Description	Touches	Percent of Total	Touched	Percent of Total	Dispatched	Percent of Total	Total Orders	Percent of Total	Destination
		A= Note	B= A/ A Ln 35	C= Note	D= C/ C Ln 35	E= Note	F= E/ E Ln 35	G= Note	H= G/ G Ln 35	
<b>Complex</b>										
<b>Non-digital</b>										
<b>New</b>										
19	Centranet- I	5,552		1,937		1,713		2,190		
20	Centranet- M+	3,583		960		953		992		
21	<b>Total</b>	<u>9,135</u>	<b>0.82%</b>	<u>2,897</u>	<b>0.50%</b>	<u>2,666</u>	<b>1.10%</b>	<u>3,182</u>	<b>0.17%</b>	ANSC-1
<b>Change</b>										
22	Centranet- C	16,213		6,969		2,881		8,138		
23	<b>Total</b>	<u>16,213</u>	<b>1.45%</b>	<u>6,969</u>	<b>1.20%</b>	<u>2,881</u>	<b>1.19%</b>	<u>8,138</u>	<b>0.44%</b>	ANSC-1
<b>Disconnect</b>										
24	Centranet- O	2,023		932		12		1,343		
25	Centranet- M-	2,647		761		5		803		
26	<b>Total</b>	<u>4,670</u>	<b>0.42%</b>	<u>1,693</u>	<b>0.29%</b>	<u>17</u>	<b>0.01%</b>	<u>2,146</u>	<b>0.12%</b>	ANSC-1
<b>Digital</b>										
<b>New</b>										
27	ISDN- I	3,935		1,725		1,267		1,750		
28	ISDN- M+	438		164		124		166		
29	<b>Total</b>	<u>4,373</u>	<b>0.39%</b>	<u>1,889</u>	<b>0.33%</b>	<u>1,391</u>	<b>0.57%</b>	<u>1,916</u>	<b>0.10%</b>	ANSC-1
<b>Change</b>										
30	ISDN- C	505		265		103		290		
31	<b>Total</b>	<u>505</u>	<b>0.05%</b>	<u>265</u>	<b>0.05%</b>	<u>103</u>	<b>0.04%</b>	<u>290</u>	<b>0.02%</b>	ANSC-1
<b>Disconnect</b>										
32	ISDN- O	826		456		5		561		
33	ISDN- M-	976		306		2		438		
34	<b>Total</b>	<u>1,802</u>	<b>0.16%</b>	<u>762</u>	<b>0.13%</b>	<u>7</u>	<b>0.00%</b>	<u>999</u>	<b>0.05%</b>	ANSC-1
35	<b>Grand Total</b>	<u>1,119,183</u>		<u>579,659</u>		<u>243,010</u>		<u>1,840,922</u>		

Note: Touches Versus Orders by Line Type Report.

**GTE-Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning- Exchange Products**  
**NOCV Appendix**

Description	Dispatched	Total	Destination
	A= Note 1	B= Note 1	
Number of Total Orders	47,741	521,757	ANSC-1
Number of Touched (Manual) Orders		105,777	ANSC-1
Number of FAC Touches		204,437	ANSC-1

Note 1: Obtained from NOCV FAC Touches per Order Report

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>					
A=Source B=APOP-1..8 C=APLC-1..3					
Service Order Entry Non-Message	APMC-1	38.24	100.00%	\$0.29	PRC-8..14
Facility Assignment					
Local Loop Assignment					
Advanced/Special Products					
Basic					
New	ALLA-1	29.00	100.00%		PRC-8..14
Disconnect	AINP-1			\$0.39	
	ALLA-1	6.50	100.00%		PRC-8..14
	AINP-1			\$0.39	
Complex					
DS-0					
New	ALLA-1	29.00	50.27%		PRC-8..14
Disconnect	AINP-1			\$0.39	
	ALLA-1	6.50	50.27%		PRC-8..14
	AINP-1			\$0.39	
Hi-Cap					
New	APLC-3	150.00	49.73%	\$0.57	PRC-8..14
Disconnect	ALLA-2	6.50	49.73%		PRC-8..14
	AINP-1			\$0.39	

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
<b>Unbundled Network Elements (UNEs)</b>		A=Source	B=APOP-1..8	C=APLC-1..3	
<b>Design Group</b>					
DS-0					
Basic	APMC-1	25.84	100.00%	\$0.60	PRC-8..14
Complex	APMC-1	25.84	55.08%	\$0.60	PRC-8..14
Hi-Cap					
Complex	APMC-1	90.56	44.92%	\$0.63	PRC-8..14
<b>Testing</b>					
Testing	ATMC-1	36.66	100.00%	\$0.45	PRC-8..14
<b>Admin</b>					
Non-Message	APMC-1	18.39	100.00%		PRC-8..14
	AEXP-1			\$0.34	PRC-8..14
Expedites	AEXP-1	66.00	100.00%	\$0.34	PRC-8..14



**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
UNE-Platforms (UNE-Ps) <b>Design Group</b> DS-0 Basic Complex  Hi-Cap Complex  <b>Testing</b>  <b>VIVID</b>  <b>Admin</b> Non-Message					

A=Source B=APOP-1..8 C=APLC-1..3

Not Included in  
 This Study

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination	
<b>Network Wholesale Services and SS7</b> <b>Database Management - Work Control Center</b>  Expedites Trunk Ports  <b>Service Order Entry</b> Non-Message  Message		A=Source	B=APOP-1..8	C=APLC-1..3, Source		
	APMC-2	8.20	100.00%		PRC-15..31	
	AEXP-1				\$0.60	
	AEXP-1	25.00	100.00%		\$0.60	PRC-15..31
	APMC-2	38.24	100.00%		\$0.29	PRC-15..31
APMC-2	116.19	100.00%		\$0.34	PRC-15..31	

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
<p style="text-align: right;">C=APLC-1..3, Source</p> <p style="text-align: center;">A=Source    B=APOP-1..8</p>					
<b>Network Wholesale Services and SS7</b>					
<b>Facility Assignment</b>					
Local Loop Assignment					
Entrance Facilities					
DS-0 and Fractional T-1					
New					
DS-0	ALLA-1	29.00	86.96%		PRC-15.31
	AINP-1			\$0.39	PRC-15.31
	APLC-3	150.00	13.04%	\$0.57	PRC-15.31
Hi-Cap	ALLA-1	6.50	100.00%		PRC-15.31
Disconnect	AINP-1			\$0.39	PRC-15.31
DS-1 and Higher					
New					
Disconnect	APLC-3	150.00	100.00%	\$0.57	PRC-15.31
	ALLA-2	6.50	100.00%		PRC-15.31
	AINP-1			\$0.39	PRC-15.31
<b>Design Group</b>					
DS-0					
Trunk Ports	APMC-2	68.10	100.00%	\$0.60	PRC-15.31
Entrance Facilities					
DS-0 and Fractional T-1	APMC-2	68.10	100.00%	\$0.60	PRC-15.31

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Input Sheet

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
<p>Network Wholesale Services and SS7</p> <p>Design Group</p> <p>Hi-Cap</p> <p>Entrance Facilities</p> <p>DS-1 and Higher</p> <p>Message</p> <p>Trunk Ports</p> <p>Switch Update</p> <p>Database Management</p> <p>Trunk Ports</p> <p>Facilities and Trunk</p> <p>New</p> <p>Disconnect</p> <p>Change with Engineering Review</p> <p>Change without Engineering Review</p>					
		A=Source	B=APOP-1..8	C=APLC-1..3, Source	
	APMC-2	110.26	100.00%	\$0.63	PRC-15..31
	APMC-2	85.30	100.00%	\$0.60	PRC-15..31
	ADMC-1	66.00	100.00%		PRC-15..31
	ADLC-1			\$0.64	PRC-15..31
	ADMC-1	57.50	100.00%		PRC-15..31
	ADLC-1			\$0.64	PRC-15..31
	ADMC-1	57.50	100.00%		PRC-15..31
	ADLC-1			\$0.64	PRC-15..31
	ADMC-1	52.50	100.00%		PRC-15..31
	ADLC-1			\$0.64	PRC-15..31

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Input Sheet**

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
<p style="text-align: right;">C=APLC-1..3, Source</p>					
<p><b>Network Wholesale Services and SS7</b></p>					
<p><b>Switch Update</b></p>					
<p>Database Management</p>					
<p>Trunk Ports</p>					
<p>Trunk Only</p>					
<p>New</p>					
ADMC-1		75.00	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Disconnect</p>					
ADMC-1		60.00	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Change with Engineering Review</p>					
ADMC-1		57.50	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Change without Engineering Review</p>					
ADMC-1		52.50	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Expedite</p>					
ADMC-1		10.20	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Central Office Testing</p>					
ADMC-1		20.00	100.00%		PRC-15..31
ADLC-1				\$0.64	PRC-15..31
<p>Testing</p>					
ATMC-1		79.69	100.00%	\$0.45	PRC-15..31
<p>Admin</p>					
<p>Non-Message</p>					
APMC-2		18.39	100.00%		PRC-15..31
AEXP-1				\$0.34	PRC-15..31
<p>Expedites</p>					
AEXP-1		66.00	100.00%	\$0.34	PRC-15..31
<p>Message</p>					
APMC-2		43.65	100.00%		PRC-15..31
AEXP-1				\$0.34	PRC-15..31

**GTE - Florida  
Wholesale Non-recurring Cost Study  
Provisioning - Advanced/Special Products  
Work Time Calculations**

Description	Source	Productive	Circuits	Minutes per	Destination
		Minutes		Occurrence	
		A=Source	B=Source	C=A/B	
<b>Unbundled Network Elements (UNEs)</b>					
<b>Service Order Entry (initial line only)</b>					
Non-Message	APLC-1	300,548.57			
	APOC-3		7,860	38.24	APRI-1, 3
<b>Admin (initial line only)</b>					
Non-Message	AEXP-1	163,510.29			
	APOC-6		8,891	18.39	APRI-2
<b>Design Group</b>					
DS-0	APLC-1	221,194.29			
	APOC-2		8,559	25.84	APRI-2, 4
Hi-Cap	APLC-1	248,862.86			
	APOC-2		2,748	90.56	APRI-2, 4

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Work Time Calculations

Description	Source	Productive	Orders	Minutes per	Destination
		Minutes A=Source	B=Source	Occurrence C=A/B	
<b>Network Wholesale Services</b>					
Database Management - Work Control Center	AEXP-1	61,660.00			
	APOC-3		7,519	8.20	APRI-5
Service Order Entry					
Non-Message	APLC-1	300,548.57			
	APOC-3		7,860	38.24	APRI-5
Message	APLC-1	43,920.00			
	APOC-3		378	116.19	APRI-5
Design Group					
DS-0	APLC-1	221,194.29			
	APOC-4		3,248	68.10	APRI-6
Hi-Cap	APLC-1	248,862.86			
	APOC-4		2,257	110.26	APRI-7
Message	APLC-2	133,920.00			
	APOC-4		1,570	85.30	APRI-7
VIVID					
	APLC-2	168,705.00			
	APOC-5		965	174.82	ACXI-1
Admin					
Non-Message	AEXP-1	163,510.29			
	APOC-6		8,891	18.39	APRI-8
Message	APLC-2	15,017.14			
	APOC-6		344	43.65	APRI-8

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Testing - Work Times

Ln	Description	Source	Productive Minutes	Orders	Circuits	Minutes per Occurrence	Destination
			A=Source	B=Source	C=APOC-2	D=A/B	
1	Testing	APLC-2 APOC-2	183,840.00	2,307		79.69	APRI - 8
	Order and Circuit Data						
2	Basic	APOC-6		1,413	4,351		
3	Complex	APOC-6		1,179	3,183		
4	Hi-Cap	APOC-6		2,125	2,637		
5	Totals	Sum Lns (2..4)		4,717	10,171		
6	Ratio of Orders to Circuits	B Ln 5/C Ln 5		0.46			
7	Minutes per Circuit	Note 1				36.66	APRI - 2, 3

Note 1: As the costs for UNEs and UNE-Platforms are on a per Circuit basis, it is necessary to take the original calculation, done on a per Order basis, and convert to a per circuit figure by applying a ratio of Orders to Circuits.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 DBM - Work Times

Description	Work Minutes	Work Minutes	Destination
	per Order A=Note 1	per Circuit B=Note 1	
<b>UNE-Platforms (UNE-Ps)</b>	Not Included in This Filing		
Switch Update			
New			
Disconnect			
<b>Network Wholesale Services</b>			
<b>Trunk Ports</b>			
<b>Facilities and Trunks</b>			
New	66.00		APRI-7
Disconnect	57.50		APRI-7
Change with Engineering Review	57.50		APRI-7
Change without Engineering Review	52.50		APRI-7
<b>Trunk Only</b>			
New	75.00		APRI-8
Disconnect	60.00		APRI-8
Change with Engineering Review	57.50		APRI-8
Change without Engineering Review	52.50		APRI-8
Central Office Testing	20.00		APRI-8
Expedites	10.20		APRI-8

Note 1: The work times listed were developed through interviews with DBM Supervisors and Staff Support.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Weighted Loaded Labor Rate Calculation

Ln	Description	Source	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
			A=Source	B=ALLR-1, Source	C=A*B	D=C/A	
	<b>Service Order Entry</b>						
	<b>Non-Message</b>						
1	Assignment Clerk	Note 1	252,973.37	\$0.34	\$86,010.95		
2	Assignment Tech		47,575.20		\$0.00		
3	<b>Total</b>	Sum Lns (1..2)	<u>300,548.57</u>		<u>\$86,010.95</u>	\$0.29	APMC-1, 2 APRI-1, 3, 5
	<b>Message</b>						
4	Assignment Clerk	Note 1	43,920.00	\$0.34	\$14,932.80		
5							
6	<b>Total</b>	Sum Lns (4..5)	<u>43,920.00</u>		<u>\$14,932.80</u>	\$0.34	APMC-2 APRI-5
	<b>Design Group</b>						
	<b>DS-0</b>						
7	Design Tech	Note 1	221,194.29	\$0.60	\$132,716.57		
8							
9	<b>Total</b>	Sum Lns (7..8)	<u>221,194.29</u>		<u>\$132,716.57</u>	\$0.60	APMC-1, 2 APRI-2, 4, 6
	<b>Hi-Cap</b>						
10	Design Tech	Note 1	225,694.46	\$0.66	\$148,958.34		
11	Clerk	Note 1	23,168.40	\$0.34	\$7,877.26		
12	<b>Total</b>	Sum Lns (10..12)	<u>248,862.86</u>		<u>\$156,835.60</u>	\$0.63	APMC-1, 2 APRI-2, 4, 6

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Weighted Loaded Labor Rate Calculation

Ln	Description	Source	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
			A=Source	B=ALLR-1, Source	C=A*B	D=C/A	
	<b>Design Group</b>						
	Message						
13	Design Tech	Note 1	133,920.00	\$0.60	\$80,352.00		
14							
15	<b>Total</b>	Sum Lns (13..15)	<u>133,920.00</u>		<u>\$80,352.00</u>	\$0.60	APMC-2 APRI-7
	<b>Testing</b>						
16	Coordinator	Note 1	183,840.00	\$0.45	\$82,728.00		
17							
18	<b>Total</b>	Sum Lns (16..17)	<u>183,840.00</u>		<u>\$82,728.00</u>	\$0.45	ATMC-1 APRI-2, 4, 8
	<b>Admin</b>						
	Message						
19	Admin Clerk	Note 1	15,017.14	\$0.34	\$5,105.83		
20							
21	<b>Total</b>	Sum Lns (19..20)	<u>15,017.14</u>		<u>\$5,105.83</u>	\$0.34	APMC-2 APRI-2, 8
	<b>VIVID</b>						
22	VIVID Advocate	Note 1	168,705.00	\$0.34	\$57,359.70		
23							
24	<b>Total</b>	Sum Lns (22..23)	<u>168,705.00</u>		<u>\$57,359.70</u>	\$0.34	APMC-2 AINP-1

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Weighted Loaded Labor Rate Calculation

Ln	Description	Source	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
			A=Source	B=ALLR-1, Source	C=A*B	D=C/A	
	Facility Assignment						
	Local Loop Assignment						
	Advanced/Special Services						
	Complex Hi-Cap						
	New						
25	Facility Tech	ALLA-2	25.50	\$0.48	\$12.24		
26	Switch Services Tech	ALLA-2	120.00	\$0.60	\$72.00		
27	FAC Clerk	ALLA-2	4.50				
		AINP-1		\$0.39	\$1.76		
28	Total	Sum Lns (25..27)	150.00		\$86.00		
						\$0.57	APRI-1, 3, 6 APRI-1, 3, 6

Note 1: The productive minutes were provided by the Group Supervisors.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Local Loop Assignment Work Times

Ln	Description	Job Title	Source	Work Minutes	Destination
				A=Note 1	
<b>Facility Assignment</b>					
Local Loop Assignment					
Advanced/Special Services					
Basic and Complex DS-0					
New					
1	Determine Loop Assignment and Loop Make-up request	Facility Clerk		2.00	
2	Determine customer's serving terminal and cable count at terminal	Facility Clerk		2.00	
3	Determine vacant pairs for service order	Facility Clerk		3.00	
4	Determine the loop make-up of the cable pair facilities serving the customer	Facility Clerk		11.00	
5	Update/Initialize the service order in the system	Facility Clerk		4.50	
6	Enter facilities assignment and complete status in system	Facility Clerk		6.50	
7	Total		Sum Lns (1..6)	<u>29.00</u>	APRI-1, 2, 6
Disconnect					
8	Determine disconnect request	FAC Clerk		2.00	
9	Recover cable pairs, note conditioning	FAC Clerk		4.50	
10	Total		Sum Lns (8..9)	<u>6.50</u>	APRI-1, 2, 6

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Local Loop Assignment Work Times

Ln	Description	Job Title	Source	Work Minutes	Destination
				A=Note 1	
Facility Assignment					
Local Loop Assignment					
Advanced/Special Services					
Complex Hi-Cap					
New					
11	Determine Loop Assignment and Loop Make-up request	Facilities Tech		2.00	
12	Determine customer's serving terminal and cable count at terminal	Facilities Tech		2.00	
13	Determine vacant pairs for service order	Facilities Tech		3.00	
14	Determine the loop make-up of the cable pair facilities serving the customer	Facilities Tech		11.00	
15	Reserve cable pair facilities in system	Facilities Tech		3.00	
16	Enter facilities assignment and complete status in system	Facilities Tech		4.50	
17	Test circuit conditioning in field	Switch Services Tech		120.00	
18	Update/Initialize the service order in the system	FAC Clerk		4.50	
19	Total		Sum Lns (11..18)	<u>150.00</u>	APLC-3
Disconnect					
20	Determine disconnect request	FAC Clerk		2.00	
21	Recover cable pairs, note conditioning	FAC Clerk		4.50	
22	Total		Sum Lns (20..22)	<u>6.50</u>	APRI-1, 3, 6

Note 1: The work minutes listed were provided by FAC and Outside Plant Engineering personnel.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Admin and DBM-WCC Productive Minutes and LLRs**

Ln	Description	Source	Expedites A=Source	Productive Minutes C=B*60	LLR per Minute D=ALLR-1	Total Productive Cost E=C*D	Weighted LLR per Minute F=E/C	Destination
<b>Admin</b>								
Non-Message								
1	Admin Clerks			189,514.29	\$0.34	\$64,434.86		
2								
3	Subtotal	Sum Lns (1..2)		<u>189,514.29</u>		<u>\$64,434.86</u>	<b>\$0.34</b>	APRI-2, 4, 8
Expedites								
4	Minutes per Expedite	Note 2	66.00					APRI-2
5	Number of Expedites	Note 3	394					
6	Productive Time - Expedites	Ln 4*Ln 5		<u>26,004.00</u>				
7	Total Productive Time less Expedites	Ln 3-Ln 6		<u>163,510.29</u>				APMC-1, 2
<b>Database Management - Work Control Center</b>								
8	Database Admin			62,460.00	\$0.60	\$37,476.00		
9								
10	Subtotal	Sum Lns (8..9)		<u>62,460.00</u>		<u>\$37,476.00</u>	<b>\$0.60</b>	APRI-5
Expedites								
11	Minutes per Expedite	Note 2	25.00					APRI-5
12	Number of Expedites	Note 3	32					
13	Productive Time - Expedites	Ln 11*Ln 12		<u>800.00</u>				
14	Total Productive Time less Expedites	Ln 10-Ln 13		<u>61,660.00</u>				APMC-2

Note 1: The productive minutes were provided by the Group Supervisors.

Note 2: This work time was provided by the Group Supervisor.

Note 3: The expedites counts were extrated from the TBS system.

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Percentages

Ln	Description	Source	Circuits	Probability of Occurrence	Destination
		A=APOC-1..7		B=Source	
<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>					
<b>Advanced/Special Products</b>					
<b>Service Order Entry</b>					
1	Non-message	Note 1		100.00%	APRI-1, 3
<b>Facility Assignment</b>					
2	Local Loop Assignment	Note 18		100.00%	APRI-1
<b>Complex</b>					
3	Complex (DS-0) circuits requiring Assignment	Ln 3/Ln 5	2109	50.27%	APRI-3
4	Complex (Hi-Cap) circuits requiring Assignment	Ln 4/Ln 5	2086	49.73%	APRI-1
5	Total	Sum Lns (3..4)	4195	100.00%	
<b>Switch Update</b>					
<b>FAC</b>					
<b>Basic</b>					
6	Basic (DS-0) circuits requiring Switch Update				
7	Total Basic (DS-0) circuits				

Not Included in  
 This Filing

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Orders and Circuits - Percentages**

Ln	Description	Source	Circuits	Probability of Occurrence	Destination
			A=APOC-1..7	B=Source	
	<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>				
	<b>Advanced/Special Products</b>				
	<b>Switch Update</b>				
	Database Management				
	Complex				
8	Complex (DS-0) circuits requiring Switch Update				
9	Complex (Total) circuits Issued				
	<b>Design Group</b>				
	DS-0				
10	Basic	Note 2		100.00%	APRI-2
	Complex				
11	Complex (DS-0) circuits requiring Design	Ln 11/Ln 13	3369	55.08%	APRI-2, 4
12	Complex (Hi-Cap) circuits requiring Design	Ln 12/Ln 13	2748	44.92%	
13	Total	Sum Lns (11..12)	6117	100.00%	
	Hi-Cap				
14	Complex	Ln 12		44.92%	APRI-2, 4
	<b>Testing</b>				
15	Basic	Note 3		100.00%	APRI-2
16	Complex	Note 4		100.00%	APRI-4
	<b>Admin</b>				
17	Non-message	Note 5		100.00%	APRI-2, 4

**Not Included in  
This Filing**

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Percentages

Ln	Description	Source	Orders	Probability of Occurrence	Destination
			A=APOC-1..7	B=Source	
	<b>Network Wholesale Services</b>				
	<b>Database Management - Work Control Center</b>				
18	Trunk Ports	Note 6		100.00%	APRI-5
	<b>Service Order Entry</b>				
	Non-message				
19	Trunk Ports and Entrance Facilities	Note 7		100.00%	APRI-5
	<b>Message</b>				
20	Trunk Ports	Note 7		100.00%	APRI-5
	<b>Facility Assignment</b>				
	Local Loop Assignment				
	Entrance Facilities				
	DS-0 and Fractional T-1				
21	DS-0	Ln 21/Ln 23	60	86.96%	APRI-6
22	Fractional T-1	Ln 22/Ln 23	9	13.04%	
23	Total	Sum Lns (21..22)	69	100.00%	APRI-6
24	DS-1 and Higher	Note 8		100.00%	APRI-6

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Orders and Circuits - Percentages**

Ln	Description	Source	Orders A=APOC-1..7	Probability of Occurrence B=Source	Destination
<b>Network Wholesale Services</b>					
<b>Design Group</b>					
DS-0					
25	Trunk Ports	Note 9		100.00%	APRI-6
Entrance Facilities					
26	DS-0 and Fractional T-1	Note 9		100.00%	APRI-6
Hi-Cap					
Entrance Facilities					
27	DS-1 and Higher	Note 10		100.00%	APRI-7
Message					
28	Trunk Ports	Note 11		100.00%	APRI-7
<b>Database Management</b>					
DBM					
29	Trunk Ports	Note 12		100.00%	APRI-7
Central Office - Call through Testing					
30	Trunk Ports	Note 13		100.00%	APRI-8
31	Testing	Note 14		100.00%	APRI-8

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Provisioning - Advanced/Special Products**  
**Orders and Circuits - Percentages**

Ln	Description	Source	Orders A=APOC-1..7	Probability of Occurrence B=Source	Destination
<b>Unbundled Network Elements (UNEs)</b>					
<b>VIVID</b>					
Advanced/Special Complex					
32	Total Region VIVID orders	Ln 32/Ln 33	629	11.17%	APRI-4
33	Total Region orders		5632		
<b>Admin</b>					
34	Non-Message	Note 15		100.00%	APRI-8
35	Message	Note 17		100.00%	APRI-8

Note 1: The Service Order Entry clerks work on all service orders.

Note 2: All Basic orders are worked by the DS-0 designers.

Note 3: All Basic New and Migration As Specified orders require testing.

Note 4: All Complex New orders require testing.

Note 5: All Non-message service orders are completed and monitored by the Administration group.

Note 6: The DBM-WCC works every trunk port order, thus the percent is 100%.

Note 7: The Service Order Entry clerks work all orders except Change orders without Engineering Review, therefore the percent is 100%. Change orders without Engineering Review are translation orders and require only DBM provisioning.

Note 8: Local Loop Assignment work on all Hi-Cap new orders, therefore the percent is 100%.

Note 9: The DS-0 designers work all Trunk Port New, Change with Engineering Review and Entrance Facilities DS-0 and Fractional T-1 orders, therefore the percent is 100%.

Note 10: The Hi-Cap designers work all DS-1 level Entrance Facilities orders, therefore the percent is 100%.

Note 11: The Message designers work all Trunk Port orders except Change without Engineering Review, therefore the percent is 100%.

Note 12: The DBM group works all Trunk Port orders, therefore the percent is 100%.

Note 13: Central Office Technicians perform call-through testing for all Trunk Port orders except disconnect orders, therefore the percent is 100%.

Note 14: The Testing group works all new Trunk Port orders except Trunk Only orders, therefore the percent is 100%.

Note 15: The Non-Message Admin group works all Trunk Port - Facilities and Trunks new and disconnect orders, therefore the percent is 100%.

Note 16: The Non-Message Admin group works all Entrance Facilities orders, therefore the percent is 100%.

Note 17: The Message Admin group works all Trunk Port orders, therefore the percent is 100%.

Note 18: All Basic orders require assignment by the FAC, therefore the percent is 100%

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Circuits	Destination
			A=Note 1	
	<b>Unbundled Network Elements (UNEs) and UNE-Platforms</b>			
	<b>Facility Assignment</b>			
	<b>Outside Plant Engineering</b>			
	Complex Circuits (LLAM Date)			
1	Complex DS-0 requiring Assignment		2,109	APOP-1
2	Complex Hi-Cap requiring Assignment		2,086	APOP-1, APMC-1
3	<b>Total</b>	Sum Lns (1..2)	4,195	APOP-1
	<b>Switch Update</b>			
	<b>FAC</b>			
	Basic DS-0 Circuits (LLAM Date)			
4	Basic DS-0 requiring Switch Update			
5	<b>Total Basic DS-0 Circuits</b>			
	<b>Database Management</b>			
6	Complex DS-0 Circuits requiring Switch Update			
	<b>Complex Circuits (Issue Date)</b>			
7	Complex DS-0			
8	Complex Hi-Cap			
9	<b>Total</b>			

Not Included in  
 This Filing

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Circuits	Destination
			A=Note 1	
	Unbundled Network Elements (UNEs)			
	Design Group			
	DS-0 and Hi-Cap Design			
	DS-0 Circuits (Design Date)			
10	Basic		5,190	
11	Complex		3,369	APOP-2
12	Total	Sum Lns (10..11)	8,559	APMC-1
13	Total Hi-Cap Circuits (Design Date)		2,748	APOP-2, APMC-1
	Testing			
14	Total Orders requiring Testing		2,307	ATMC-1
	Study State Circuit Data (Plant Test Date)			
15	Basic		4,351	ATMC-1
16	Complex		3,183	ATMC-1
17	Hi-Cap		2,637	ATMC-1
18	Total	Sum Lns (15..17)	10,171	ATMC-1

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Orders	Destination
			A=Note 1	
	<b>Network Wholesale Services</b>			
	<b>Database Management - Work Control Center</b>			
19	Number of ASRs touched		7,519	APMC-2
	<b>Service Order Entry Group</b>			
	Non-Message Order Entry			
	Non-Message Orders (Issue Date)			
20	Basic DS-0		3,442	
21	Complex DS-0		1,577	
22	Hi-Cap		2,841	
23	Total	Sum Lns (20..22)	<u>7,860</u>	APMC-1, 2
	Message Order Entry			
24	Message Orders		378	APMC-2
	<b>Facility Assignment</b>			
	Outside Plant Engineering			
	Complex Orders (LLAM Date)			
25	Complex DS-0 Orders requiring Assignment		931	
26	Complex Hi-Cap orders requiring Assignment		1,787	APMC-2
27	Total	Sum Lns (25..26)	<u>2,718</u>	
	Entrance Facilities Orders DS-0 and Fractional T-1 (Issue Date)			
28	Telcordia Code YG (Frame Relay DS-0)		60	APOP-3
29	Telcordia Code DK (Fractional T-1)		9	APOP-3
30	Total	Sum Lns (28..29)	<u>69</u>	APOP-3

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Orders	Destination
			A=Note 1	
	Network Wholesale Services			
	Design Group			
	DS-0 and Hi-Cap Design			
	DS-0 Orders (Design Date)			
31	Basic		1,940	
32	Complex		1,308	
33	Total	Sum Lns (31..32)	<u>3,248</u>	APMC-2
34	Total Hi-Cap Orders (Design Date)		2,257	APMC-2
	Trunk Ports Orders			
35	Trunks and Facilities		1,317	
36	Trunk Only		240	
37	Change w/Engineering Review		13	
38	Total	Sum Lns (35..37)	<u>1,570</u>	AMPC-2

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Orders	Destination
			A=Note 1	
	Network Wholesale Services			
	VIVID			
39	Total VIVID Orders		965	APMC-2
40	Non-Engineered ISDN-BRI Orders		336	
41	Total Engineered VIVID Orders	Ln 39 less Ln 40	<u>629</u>	APOP-5
	Complex Orders			
42	Complex DS-0 Orders		2,065	
43	Complex Hi-Cap Orders		<u>3,567</u>	
44	Total	Sum Lns (42..43)	5,632	APOP-5
	Entrance Facilities Orders (VIVID)			
45	Total		n/a	

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Provisioning - Advanced/Special Products  
 Orders and Circuits - Counts

Ln	Description	Source	Orders	Destination
			A=Note 1	
	Network Wholesale Services			
	Testing			
	Study State Order Data (Plant Test Date)			
46	Basic DS-0		1,413	ATMC-1
47	Complex DS-0		1,179	ATMC-1
48	Hi-Cap		2,125	ATMC-1
49	Total	Sum Lns (46..48)	<u>4,717</u>	ATMC-1
	Admin			
	Non-Message Clerks			
	Non-Message Orders (Completion Date)			
50	Basic DS-0 Orders		3,259	
51	Complex DS-0 Orders		2,065	
52	Complex Hi-Cap Orders		3,567	
53	Total	Sum Lns (50..52)	<u>8,891</u>	APMC-1, 2
	Message Clerks			
54	Message Orders		344	APMC-2

Note 1: The Circuit and Order counts were extracted from system data.

# GTE Wholesale Non-recurring Cost Study

## Florida

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# GTE Wholesale Non-recurring Cost Study

## Florida

### Table of Appendix Exhibits - Field Work by Exhibit Name

	Exhibit Name	Page
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Coord. Conversion and Hot Cut Coordinated Conv. Minutes/ Activity---- Loop Conditioning Work Times	ACCC	A4-30
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Loop Conditioning Work Times		
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Field Work Inputs -----	AINS	A4-3
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GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1	
<b>Unbundled Network Elements (UNEs)</b>									
<b>Exchange Products</b>									
<b>Unbundled Loop</b>									
<b>Basic</b>									
New	146.68	134.99	27.24%	\$0.47	9.55	8.17	100.00%	\$0.69	FIC-1,COC-1
Disconnect	151.72	200.78	0.30%	\$0.47	4.51	3.13	100.00%	\$0.69	FIC-1,COC-1
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-1,COC-1
<b>Complex Non-digital</b>									
New	339.49	24.00	58.09%	\$0.43	9.55	8.17	100.00%	\$0.69	FIC-1,COC-1
Disconnect	314.67	7.83	0.49%	\$0.45	4.51	3.13	100.00%	\$0.69	FIC-1,COC-1
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-1,COC-1
<b>Complex Digital</b>									
New	339.49	24.00	50.28%	\$0.43	9.55	8.17	100.00%	\$0.69	FIC-1,COC-1
Disconnect	314.67	7.83	0.35%	\$0.45	4.51	3.13	100.00%	\$0.69	FIC-1,COC-1
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-1,COC-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Input Sheet**

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1	
<b>Unbundled Network Elements (UNEs)</b>									
<b>Exchange Products</b>									
<b>Unbundled Port</b>									
<b>Basic</b>									
New	n/a	n/a	n/a	n/a	9.55	8.17	100.00%	\$0.69	FIC-2,COC-2
Disconnect	n/a	n/a	n/a	n/a	4.51	3.13	100.00%	\$0.69	FIC-2,COC-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-2,COC-2
<b>Complex Non-digital</b>									
New	n/a	n/a	n/a	n/a	9.55	8.17	100.00%	\$0.69	FIC-2,COC-2
Disconnect	n/a	n/a	n/a	n/a	4.51	3.13	100.00%	\$0.69	FIC-2,COC-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-2,COC-2
<b>Complex Digital</b>									
New	n/a	n/a	n/a	n/a	9.55	8.17	100.00%	\$0.69	FIC-2,COC-2
Disconnect	n/a	n/a	n/a	n/a	4.51	3.13	100.00%	\$0.69	FIC-2,COC-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change CO Interconnection	n/a	n/a	n/a	n/a	12.68	11.30	100.00%	\$0.69	FIC-2,COC-2
<b>Interim Number Portability</b>									
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2

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GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1	
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> Sub-Loop Unbundling MDF Interconnection New Disconnect  FDI - Feeder Interconnection New Disconnect  FDI - Distribution Interconnection New Disconnect  Serving Terminal Interconnection New Disconnect	<h1>Not Included in This Filing</h1>								

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1	
<b>Unbundled Network Elements (UNEs)</b> <b>Exchange Products</b> <b>Line Sharing</b> GTE CO Splitter New Disconnect  CLEC CO Splitter New Disconnect	<h1>Not Included in This Filing</h1>								

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1	
<b>Unbundled Network Elements (UNEs)</b>									
<b>Advanced/Special Products</b>									
<b>Unbundled Loop</b>									
<b>Basic</b>									
New	581.80	54.60	100.00%	\$0.60	22.63	21.25	100.00%	\$0.69	FIC-5,COC-5
Disconnect	182.85	152.86	100.00%	\$0.60	4.51	3.13	100.00%	\$0.69	FIC-5,COC-5
<b>Complex</b>									
New	492.16	51.70	100.00%	\$0.60	22.63	21.25	100.00%	\$0.69	FIC-5,COC-5
Disconnect	141.15	199.75	100.00%	\$0.60	4.51	3.13	100.00%	\$0.69	FIC-5,COC-5
<b>Dark Fiber</b>									
Preordering									
UNE Interoffice Dedicated Transport									
Unbundled Loop									
Sub-loop Feeder									
Sub-loop Distribution									

Not Included in  
 This Filing

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field			Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	
	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	I=ALLR-1
<b>UNE - Platforms (UNE-Ps)</b> <b>Exchange Product</b> Basic New Disconnect Migration As Is Migration As Is + / - Change Line Feature  Complex Non-digital New Disconnect Migration As Is Migration As Specified Change Line Feature Change Switch Feature  Complex Digital New Disconnect Migration As Is Migration As Specified Change Line Feature Change Switch Feature	<h1>Not Included in This Filing</h1>							

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Input Sheet

Description	Field				Central Office				Destination
	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	Minutes per Initial Line/Ckt	Minutes per Additional Line/Ckt	Probability of Occurrence	Loaded Labor Rate Per Minute	
	UNE - Platforms Advanced/Special Products Complex New Disconnect Migration As Is Migration As Specified Change	A=AOSM	B=AOSM	C = ADSP	D=AOSM	F=ADJT	G=AJSS	H=APRJ-1	

Not Included in  
 This Filing

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Input Sheet

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
	A = ACCC	B = ACCC	C = ALLR-1	A = ACCC	B = ACCC	C = ALLR-1	
<b>Exchange and Advanced/Special Products Network Interface Device (NID)</b>							
New	5.89	100.00%	\$ 0.61	n/a	n/a	n/a	FIC-6, COC-6
<b>Coordinated Conversion Exchange Products</b>							
Process 1							FIC-6, COC-6
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	
Process 2							
Standard Interval	n/a	n/a	n/a	10.00	100.00%	\$0.69	FIC-6, COC-6
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.69	FIC-6, COC-6
Process 3							
Standard Interval	15.00	100.00%	\$0.65	5.00	100.00%	\$0.69	FIC-6, COC-6
Additional Interval	15.00	100.00%	\$0.65	n/a	n/a	n/a	FIC-6, COC-6
<b>Advanced/Special Products</b>							
Process 1							
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-6, COC-6
Process 2							
Standard Interval	n/a	n/a	n/a	10.00	100.00%	\$0.69	FIC-6, COC-6
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.69	FIC-6, COC-6
Process 3							
Standard Interval	15.00	100.00%	\$0.65	5.00	100.00%	\$0.69	FIC-6, COC-6
Additional Interval	15.00	100.00%	\$0.65	n/a	n/a	n/a	FIC-6, COC-6

**GTE - Florida**  
**Wholesale Non-recurring Study**  
**Field Work**  
**Input Sheet**

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
	A = ACCC	B = ACCC	C = ALLR-1	A = ACCC	B = ACCC	C = ALLR-1	
<b>Hot Cut Coordinated Conversion</b>							
<b>Exchange Products</b>							
Process 1							
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Process 2							
Standard Interval	n/a	n/a	n/a	40.00	100.00%	\$0.69	FIC-7, COC-7
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.69	FIC-7, COC-7
Process 3							
Standard Interval	60.00	100.00%	\$0.65	20.00	100.00%	\$0.69	FIC-7, COC-7
Additional Interval	15.00	100.00%	\$0.65	n/a	n/a	n/a	FIC-7, COC-7
<b>Advanced/Special Products</b>							
Process 1							
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Process 2							
Standard Interval	n/a	n/a	n/a	40.00	100.00%	\$0.69	FIC-7, COC-7
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.69	FIC-7, COC-7
Process 3							
Standard Interval	60.00	100.00%	\$0.65	20.00	100.00%	\$0.69	FIC-7, COC-7
Additional Interval	15.00	100.00%	\$0.65	n/a	n/a	n/a	FIC-7, COC-7

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Input Sheet**

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
	A = ACCC	B = ACCC	C = ALLR-1	A = ACCC	B = ACCC	C = ALLR-1	
<b>Exchange and Advanced/Special Products</b>							
<b>Expediates</b>							
Exchange Products	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8
Advanced/Special Products	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8
Preordering	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8
Record Order	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8
Customer Service Record Search	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8
CLEC Account Establishment	n/a	n/a	n/a	n/a	n/a	n/a	FIC-8, COC-8

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Input Sheet**

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
	A = ACCC	B = ACCC	C = ALLR-1	A = ACCC	B = ACCC	C = ALLR-1	
<b>Network Wholesale Services</b>							
<b>Expedites</b>							
Trunk Ports	n/a	n/a	n/a	n/a	n/a	n/a	FIC-9, COC-9
Entrance Facilities/Deciated Transport	n/a	n/a	n/a	n/a	n/a	n/a	FIC-9, COC-9
Record Order	n/a	n/a	n/a	n/a	n/a	n/a	FIC-9, COC-9
<b>Signaling System Seven (SS7)</b>							
<b>Trunk Ports</b>							
<b>Facilities and Trunk</b>							
New	n/a	n/a	n/a	161.40	100.00%	\$0.60	FIC-9, COC-9
Disconnect	n/a	n/a	n/a	75.60	100.00%	\$0.60	FIC-9, COC-9
Change w/ Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	FIC-9, COC-9
Change w/out Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	FIC-9, COC-9
<b>Trunk Only</b>							
New	n/a	n/a	n/a	161.40	100.00%	\$0.60	FIC-9, COC-9
Disconnect	n/a	n/a	n/a	75.60	100.00%	\$0.60	FIC-9, COC-9
Change w/ Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	FIC-9, COC-9
Change w/out Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	FIC-9, COC-9
<b>STP Ports (SS7 Links)</b>							
New	n/a	n/a	n/a	93.60	100.00%	\$0.60	FIC-9, COC-9
Disconnect	n/a	n/a	n/a	32.40	100.00%	\$0.60	FIC-9, COC-9

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Input Sheet

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
	A = ACCC	B = ACCC	C = ALLR-1	A = ACCC	B = ACCC	C = ALLR-1	
<b>Signaling System Seven(SS7)</b>							
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DSO and Fractional T-1</b>							
New	163.20	100.00%	\$0.68	137.40	100.00%	\$0.68	FIC-10, COC-10
Disconnect	34.20	100.00%	\$0.69	42.60	100.00%	\$0.60	FIC-10, COC-10
Change	0.00	100.00%	n/a	0.00	100.00%	n/a	FIC-10, COC-10
<b>DS1 or Higher</b>							
New	143.40	100.00%	\$0.68	140.40	100.00%	\$0.68	FIC-10, COC-10
Disconnect	70.80	100.00%	\$0.69	76.20	100.00%	\$0.60	FIC-10, COC-10
Change	0.00	100.00%	n/a	0.00	100.00%	n/a	FIC-10, COC-10
<b>Enhanced Extended Links (EELs)</b>							
<b>Basic</b>							
New							
Disconect							
Migration As Is							
<b>Complex</b>							
New							
Disconect							
Migration As Is							

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**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Input Sheet**

Description	Field			Central Office			Destination
	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	
<b>Enhanced Extended Links (EELs)</b> DSO and Fractional T-1 New Disconnect Change  DS1 or Higher New Disconnect Change	A = ACCC    B = ACCC    C = ALLR-1    A = ACCC    B = ACCC    C = ALLR-1						

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**GTE - Florida  
Wholesale Non-recurring Cost Study  
Field Work  
Input Sheet**

Description	Field			Central Office			Destination
	Minutes per Initial Order	Probability of Occurrence	LLR per Minute	Minutes per Initial Order	Probability of Occurrence	LLR per Minute	
	A=ANWP-3	B = Note	C=ALLR-1	D=ANWP-1.3	E=ANWP-1.3	F=ALLR-1	
<b>Network Wholesale Products</b>							
<b>Trunk Ports</b>							
<b>Facilities and Trunk</b>							
New	n/a	n/a	n/a	161.40	100.00%	\$0.60	COC&FIC-14
Disconnect	n/a	n/a	n/a	75.60	100.00%	\$0.60	COC&FIC-14
Change w/ Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	COC&FIC-14
Change w/out Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	COC&FIC-14
<b>Trunk Only</b>							
New	n/a	n/a	n/a	161.40	100.00%	\$0.60	COC&FIC-14
Disconnect	n/a	n/a	n/a	75.60	100.00%	\$0.60	COC&FIC-14
Change w/ Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	COC&FIC-14
Change w/out Engineering Review	n/a	n/a	n/a	0.00	100.00%	\$0.60	COC&FIC-14
<b>Entrance Facilities/Dedicated Transport</b>							
<b>DSO and Fractional T-1</b>							
New	163.20	100.00%	\$0.68	137.40	100.00%	\$0.68	COC&FIC-14
Disconnect	34.20	100.00%	\$0.69	42.60	100.00%	\$0.60	COC&FIC-14
Change	0.00	100.00%	n/a	0.00	100.00%	n/a	COC&FIC-14
<b>DS1 or Higher</b>							
New	143.40	100.00%	\$0.68	140.40	100.00%	\$0.68	COC&FIC-14
Disconnect	70.80	100.00%	\$0.69	76.20	100.00%	\$0.60	COC&FIC-14
Change	0.00	100.00%	n/a	0.00	100.00%	n/a	COC&FIC-14

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Input Sheet**

Description	Source	Minutes per	Probability of	LLR per	Destination
		Occurrence A=Source	Occurrence B=APRO-1	Minute C=ALLR-1	
<b>Construction</b>					
<b>Bridged Tap Removal</b>					
<b>Aerial and Buried Cable</b>					
<b>One Bridged Tap</b>					
Initial Pair	ACBT-1	229.98	58.94%	\$0.66	LCC-1
Additional Pair	ACBT-1	21.42	58.94%	\$0.66	LCC-1
<b>Multiple Bridged Taps</b>					
Initial Pair	ACBT-1	529.96	58.94%	\$0.66	LCC-1
Additional Pair	ACBT-1	53.57	58.94%	\$0.66	LCC-1
<b>Underground Cable</b>					
<b>One Bridged Tap</b>					
Initial Pair	ACBT-2	635.42	41.06%	\$0.66	LCC-1
Additional Pair	ACBT-2	42.84	41.06%	\$0.66	LCC-1
<b>Multiple Bridged Taps</b>					
Initial Pair	ACBT-2	1543.54	41.06%	\$0.66	LCC-1
Additional Pair	ACBT-2	107.14	41.06%	\$0.66	LCC-1
<b>Load Coil Removal</b>					
<b>Aerial and Buried Cable</b>					
21K feet	ACLCL-1	639.36	43.08%	\$0.66	LCC-2
27K feet	ACLCL-1	842.46	15.86%	\$0.66	LCC-2
<b>Underground Cable</b>					
21K feet	ACLCL-2	1793.30	30.01%	\$0.66	LCC-2
27K feet	ACLCL-2	2377.04	11.05%	\$0.66	LCC-2
<b>Engineering</b>	AENG-1	643.55	100.00%	\$1.01	LCC-2

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GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Summary Of Jumper/Drive Time Study - Central Office Installation

Ln	Description	Source	Average Time per Line/Circuit A = Source	Central Office Weighting Factor B=Note 2	Time * Wtg. Factor A * B	Destination
<b>Line/Circuit - "Runs"</b>						
<b>Exchange</b>						
1	Average Drive Time per Line/Circuit	Note 1	5.89			
2	Average Host Time per Line/Circuit	AJSS-1	8.17			
3	Average Remote Time per Line/Circuit	Ln 1 + Ln 2	14.06	23.41%	3.29	
4	Average Host time per Line/Circuit	AJSS-1	8.17	76.59%	6.26	
5	Average Time per Line/Circuit	Ln 3 + Ln 4			9.55	AINS-1,2
<b>Advanced/Special Products</b>						
6	Average Drive Time per Line/Circuit	Note 1	5.89			
7	Average Host Time per Line/Circuit	AJSS-1	21.25			
8	Average Remote Time per Line/Circuit	Ln 6 + Ln 7	27.14	23.41%	6.35	
9	Average Host time per Line/Circuit	AJSS-1	21.25	76.59%	16.28	
10	Average Time per Line/Circuit	Ln 8 + Ln 9			22.63	AINS-5

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Summary Of Jumper/Drive Time Study - Central Office Installation**

Ln	Description	Source	Average Time per Line/Circuit A = Source	Central Office Weighting Factor B=Note 2	Time * Wtg. Factor A * B	Destination
<b>Jumper Breaks</b>						
All Products						
11	Average Drive Time Line/Circuit	Note 1	5.89			
12	Average Time for Line/Circuit Break	AJSS-1	3.13			
13	Average Remote Time per Line/Circuit	Ln 11 + Ln 12	9.02	23.41%	2.11	
14	Average Host Time for Line/Circuit Break	AJSS-1	3.13	76.59%	2.40	
15	Average Time per Line/Circuit	Ln 13 + Ln 14			4.51	AINS-5
<b>Change CO Interconnection</b>						
Exchange Product						
16	Average Drive Time Line/Circuit	Note 1	5.89			
17	Average Time for Line/Circuit Run & Break	Ln 2 + Ln 12	11.30			AINS-1,2
18	Average Remote Time per Line/Circuit	Ln 16 + Ln 17	17.19	23.41%	4.03	
19	Average Time for Line/Circuit Run & Break	Ln 2 + Ln 12	11.30	76.59%	8.65	
20	Average Time per Line/Circuit	Ln 18 + Ln 19			12.68	AINS-1,2

Note 1: Results taken from Drive Time Study.  
Note 2: Weighting based on Host/Remote ratio of central offices in state.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Jumper Study - Activity Summary Sheet**

Description	AAIS			Program	Resolve	Total Minutes	Destination
	Jumper Work	Jumper Admin	Jumper List		Service Order		
	A=AAJT-1	B=AAJT-1	C=AAJT-1	D=AAJT-1	E=AAJT-1	F=Sum(A..E)	
<b>Jumper Runs</b>							
Exchange Order Minutes per Line	5.29	0.05	0.78		2.05	8.17	AJDT-1,2
Advanced/Special Order Minutes per Line	14.74	0.05		6.46		21.25	AJDT- 5
<b>Jumper Breaks</b>							
All Services Minutes per Line	2.30	0.05	0.78			3.13	AJDT-1,2

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Jumper Study - Other Jumper Activities Calculation**

Ln	Description	Source	Lines	Minutes	Minutes per	Destination
			A=Source	B=AJIS-1	Line	
<b>Jumper Runs</b>						
1	Exchange Orders	AJIS-1	666	3,522.00	5.29	AJSS-1
2	Advanced/Special Orders	AJIS-1	18	265.40	14.74	AJSS-1
<b>Jumper Breaks</b>						
3	All Services	AJIS-1	336	772.30	2.30	AJSS-1
<b>Other Jumper Activities</b>						
4	Jumper Admin	Sum Lns (1..3)	1,020	55.10	0.05	AJSS-1
5	AAIS Jumper List	Ln 1 + Ln 3	1,002	779.50	0.78	AJSS-1
6	Programming	Ln 2	18	116.30	6.46	AJSS-1
7	Resolve Service Order	Ln 1	666	1,364.50	2.05	AJSS-1

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Jumper Study - Input Sheet

Description	Total Lines	Total Minutes	Destination
	A=Note 1	B=Note 1	
<b>Jumper Runs</b>			
Exchange Orders	666	3,522.00	AAJT-1
Advanced/Special Orders	18	265.40	AAJT-1
<b>Jumper Breaks</b>			
All Services	336	772.30	AAJT-1
<b>Other Jumper Activities</b>			
Jumper Admin		55.10	AAJT-1
AAIS Jumper List		779.50	AAJT-1
Programming		116.30	AAJT-1
Resolve Service Order		1,364.50	AAJT-1

Note 1: Obtained through a time and motion study.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Running/Breaking a Jumper - Central Office Installation**

Service Type	Source	Probability of Occurrence	Central Office Lines	Destination
A = Source				
<b>Unbundled Network Elements (UNEs)</b>				
<b>Exchange Products</b>				
<b>Unbundled Loop</b>				
<b>Basic</b>				
New	Note 1	100.00%	n/a	AINS-1
Disconnect	Note 1	100.00%	n/a	AINS-1
Change CO Interconnection	Note 2	100.00%	n/a	AINS-1
<b>Complex Non-digital</b>				
New	Note 1	100.00%	n/a	AINS-1
Disconnect	Note 1	100.00%	n/a	AINS-1
Change CO Interconnection	Note 2	100.00%	n/a	AINS-1
<b>Complex Digital</b>				
New	Note 1	100.00%	n/a	AINS-1
Disconnect	Note 1	100.00%	n/a	AINS-1
Change CO Interconnection	Note 2	100.00%	n/a	AINS-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Running/Breaking a Jumper - Central Office Installation**

<b>Service Type</b>	<b>Source</b>	<b>Probability of Occurrence</b>	<b>Central Office Lines</b>	<b>Destination</b>
		A = Source		
<b>Unbundled Network Elements (UNEs)</b>				
<b>Exchange Products</b>				
<b>Unbundled Port</b>				
<b>Basic</b>				
New	Note 1	100.00%	n/a	AINS-2
Disconnect	Note 1	100.00%	n/a	AINS-2
Change Port Feature	Note 1	n/a	n/a	AINS-2
Change Switch Feature Group	Note 1	n/a	n/a	AINS-2
Change CO Interconnection	Note 2	100.00%	n/a	AINS-2
<b>Complex Non-digital</b>				
New	Note 1	100.00%	n/a	AINS-2
Disconnect	Note 1	100.00%	n/a	AINS-2
Change Port Feature	Note 1	n/a	n/a	AINS-2
Change Switch Feature Group	Note 1	n/a	n/a	AINS-2
Change CO Interconnection	Note 2	100.00%	n/a	AINS-2
<b>Complex Digital</b>				
New	Note 1	100.00%	n/a	AINS-2
Disconnect	Note 1	100.00%	n/a	AINS-2
Change Port Feature	Note 1	n/a	n/a	AINS-2
Change Switch Feature Group	Note 1	n/a	n/a	AINS-2
Change CO Interconnection	Note 2	100.00%	n/a	AINS-2

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Running/Breaking a Jumper - Central Office Installation**

Service Type	Source	Probability of Occurrence	Central Office Lines	Destination
A = Source				
<b>Unbundled Network Elements (UNEs)</b>				
<b>Advanced/Special Products</b>				
<b>Unbundled Loop</b>				
<b>Basic</b>				
New	Note 1	100.00%	n/a	AINS-5
Disconnect	Note 1	100.00%	n/a	AINS-5
<b>Complex</b>				
New	Note 1	100.00%	n/a	AINS-5
Disconnect	Note 1	100.00%	n/a	AINS-5
<b>Dark Fiber</b>				
Preordering				
UNE Interoffice Dedicated Transport				
Unbundled Loop				
Sub-loop Feeder				
Sub-loop Distribution				

**Not Included in  
This Filing**

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Probability of Running/Breaking a Jumper - Central Office Installation

Service Type	Source	Probability of Occurrence	Central Office Lines	Destination
A = Source				
<p><b>UNE - Platforms (UNE-Ps)</b>  <b>Exchange Products</b>  <b>Basic</b></p>				
11	New			
12	Activated EDT			
13	Activated ALIJ			
14	Total EDT/ALIJ Activated			
15	Percent EDT/ALIJ Activated			
16	Probability of Running a Jumper			
17	Disconnect			
<p><b>Complex Non-digital and Digital</b>  <b>New</b></p>				
18	New			
19	Disconnect			

Not Included in  
 This Filing

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Running/Breaking a Jumper - Central Office Installation**

Service Type	Source	Probability of Occurrence	Central Office Lines	Destination
UNE - Platforms (UNE-Ps)		<p>A = Source</p> <p><b>Not Included in This Filing</b></p>		
Advanced/Special Products				
Complex				
20 New				
21 Disconnect				

Note 1: Probability of Running/Breaking jumpers provided by Headquarters Staff Support.  
 Note 2: This data is taken from the Central Office Activity report.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Dispatch - Field Installation**

Description	Source	Dispatched	Total Orders	Percent	Destination
		Orders		Dispatched	
		A = Source	B = Source	C = A / B	
<b>Exchange Products</b>					
<b>Basic</b>					
New	Note 1	32,913	120,830	27.24%	AINS-1
Disconnect	Note 1	330	110,339	0.30%	AINS-1
<b>Complex Non-Digital</b>					
New	Note 1	524	902	58.09%	AINS-1
Disconnect	Note 1	3	608	0.49%	AINS-1
<b>Complex Digital</b>					
New	Note 1	273	543	50.28%	AINS-1
Disconnect	Note 1	1	283	0.35%	AINS-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Probability of Dispatch - Field Installation**

Description	Source	Dispatched	Total Orders	Percent	Destination
		Orders		Dispatched	
		A = Source	B = Source	C = A / B	
<b>Advanced/Special Products</b>					
Basic					
New	Note 2	n/a	n/a	100.00%	AINS-5
Disconnect	Note 2	n/a	n/a	100.00%	AINS-5
Complex					
New	Note 2	n/a	n/a	100.00%	AINS-5
Disconnect	Note 2	n/a	n/a	100.00%	AINS-5

Note 1: Data developed using NOCV Touches Report.  
 Note 2: Probability of Dispatch provided by Headquarters Staff Support.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Coordinated Conversion and Hot Cut Coordinated Conversion Minutes per Activity**

Description	Source	Probability of Occurrence	Minutes per Activity Field Work	Minutes per Activity Central Office	Destination
		A = Source	B = Source	C = Source	
<b>Exchange and Advanced/Special Products Network Interface Device (NID) New</b>	ADJT-1	100.00%	5.89	n/a	AINS-8
<b>Coordinated Conversion Exchange Products Process 1</b>					AINS-8
Standard Interval	Note 1	n/a	n/a	n/a	AINS-8
<b>Process 2</b>					
Standard Interval	Note 1	100%	n/a	10.00	AINS-8
Additional Interval	Note 1	100%	n/a	15.00	AINS-8
<b>Process 3</b>					
Standard Interval					
- CZT/BZT	Note 1	100%	15.00	n/a	AINS-8
- C.O. Technician	Note 1	100%	n/a	5.00	AINS-8
Additional Interval	Note 1	100%	15.00	n/a	AINS-8

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Coordinated Conversion and Hot Cut Coordinated Conversion Minutes per Activity

Description	Source	Probability of Occurrence	Minutes per Activity Field Work	Minutes per Activity Central Office	Destination
		A = Source	B = Source	C = Source	
<b>Coordinated Conversion Advanced/Special Products</b>					
<b>Process 1</b>					
Standard Interval	Note 1	n/a	n/a	n/a	AINS-8
<b>Process 2</b>					
Standard Interval	Note 1	100%	n/a	10.00	AINS-8
Additional Interval	Note 1	100%	n/a	15.00	AINS-8
<b>Process 3</b>					
Standard Interval					
- CZT/BZT	Note 1	100%	15.00	n/a	AINS-8
- C.O. Technician	Note 1	100%	n/a	5.00	AINS-8
Additional Interval	Note 1	100%	15.00	n/a	AINS-8

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Coordinated Conversion and Hot Cut Coordinated Conversion Minutes per Activity**

Description	Source	Probability of Occurrence	Minutes per Activity Field Work	Minutes per Activity Central Office	Destination
		A = Source	B = Source	C = Source	
<b>Hot Cut Coordinated Conversion Exchange Products</b>					
<b>Process 1</b>					
Standard Interval	Note 1	n/a	n/a	n/a	AINS-9
<b>Process 2</b>					
Standard Interval	Note 1	100%	n/a	40.00	AINS-9
Additional Interval	Note 1	100%	n/a	15.00	AINS-9
<b>Process 3</b>					
Standard Interval					
- CZT/BZT	Note 1	100%	60.00	n/a	AINS-9
- C.O. Technician	Note 1	100%	n/a	20.00	AINS-9
Additional Interval	Note 1	100%	15.00	n/a	AINS-9

**GTE - Florida**

**Wholesale Non-recurring Cost Study**

**Field Work**

**Coordinated Conversion and Hot Cut Coordinated Conversion Minutes per Activity**

Description	Source	Probability of Occurrence	Minutes per Activity Field Work	Minutes per Activity Central Office	Destination
		A = Source	B = Source	C = Source	
<b>Hot Cut Coordinated Conversion</b>					
<b>Advanced/Special Products</b>					
<b>Process 1</b>					
Standard Interval	Note 1	n/a	n/a	n/a	AINS-9
<b>Process 2</b>					
Standard Interval	Note 1	100%	n/a	40.00	AINS-9
Additional Interval	Note 1	100%	n/a	15.00	AINS-9
<b>Process 3</b>					
Standard Interval	Note 1	100%	60.00	n/a	AINS-9
- CZT/BZT		100%	n/a	20.00	AINS-9
- C.O. Technician		100%	15.00	n/a	AINS-9
Additional Interval	Note 1	100%	15.00	n/a	AINS-9

Note 1: Provided by Headquarters Staff Support.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Order Summary - Field Installation**

Description	Source	Total Lines	Total	Minutes	Total	Weighted	Destination
			Minutes	per Line		LLR per	
		A = Source	B = Source	C=B/A	D = Source	E=D/B	
<b>Unbundled Network Elements (UNEs)</b>							
<b>Exchange Products</b>							
<b>Unbundled Loop</b>							
<b>Basic</b>							
<b>New</b>							
Initial	Note 1	7,617	1,117,253.00	146.68	\$530,555.24	\$0.47	AINS-1
Additional	Note 1	31	4,184.75	134.99	\$1,987.23	\$0.47	AINS-1
<b>Disconnect</b>							
Initial	Note 1	1,910	289,792.80	151.72	\$137,117.61	\$0.47	AINS-1
Additional	Note 1	2	401.55	200.78	\$190.00	\$0.47	AINS-1
<b>Complex Non-Digital</b>							
<b>New</b>							
Initial	Note 1	1,102	374,120.40	339.49	\$159,996.94	\$0.43	AINS-1
Additional	Note 1	9	216.00	24.00	\$92.53	\$0.43	AINS-1
<b>Disconnect</b>							
Initial	Note 1	250	78,667.80	314.67	\$35,141.00	\$0.45	AINS-1
Additional	Note 1	2	15.66	7.83	\$6.99	\$0.45	AINS-1

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Field Work**  
**Order Summary - Field Installation**

Description	Source	Total		Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
		Total Lines	Minutes				
		A = Source	B = Source	C=B/A	D = Source	E=D/B	
<b>Unbundled Network Elements (UNEs)</b>							
<b>Exchange Products</b>							
<b>Unbundled Loop</b>							
<b>Complex Digital</b>							
<b>New</b>							
<b>Initial</b>	Note 1	1,102	374,120.40	339.49	\$159,996.94	\$0.43	AINS-1
<b>Additional</b>	Note 1	9	216.00	24.00	\$92.53	\$0.43	AINS-1
<b>Disconnect</b>							
<b>Initial</b>	Note 1	250	78,667.80	314.67	\$35,141.00	\$0.45	AINS-1
<b>Additional</b>	Note 1	2	15.66	7.83	\$6.99	\$0.45	AINS-1

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
A = Source    B = Source    C=B/A    D = Source    E=D/B							
<b>UNE - Platforms (UNE-Ps)</b>							
<b>Exchange Products</b>							
<b>Basic</b>							
<b>New</b>							
<b>Initial</b>							
<b>Additional</b>							
<b>Disconnect</b>							
<b>Initial</b>							
<b>Additional</b>							
<b>Complex Non-Digital</b>							
<b>New</b>							
<b>Initial</b>							
<b>Additional</b>							
<b>Disconnect</b>							
<b>Initial</b>							
<b>Additional</b>							

Not Included in  
This Filing

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
		A = Source	B = Source	C=B/A	D = Source	E=D/B	
UNE - Platforms (UNE-Ps) Exchange Products Complex Digital New Initial Additional Disconnect Initial Additional							

Not Included in  
 This Filing

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Order Summary - Field Installation

Description	Source	Total Lines	Total	Minutes	Total	Weighted	Destination
			Minutes	per Line	Dollars	LLR per Minute	
		A = Source	B = Source	C=B/A	D = Source	E=D/B	
<b>Unbundled Network Elements(UNEs)</b>							
<b>Advanced/Special Products</b>							
<b>Unbundled Loop</b>							
<b>Basic</b>							
<b>New</b>							
Initial	Note 1	122	70,980.00	581.80	\$42,591.34	\$0.60	AINS-5
Additional	Note 1	982	53,620.82	54.60	\$32,175.01	\$0.60	AINS-5
<b>Disconnect</b>							
Initial	Note 1	79	14,445.00	182.85	\$8,668.90	\$0.60	AINS-5
Additional	Note 1	464	70,925.51	152.86	\$42,564.63	\$0.60	AINS-5

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Order Summary - Field Installation

Description	Source	Total Lines	Total	Minutes	Total	Weighted	Destination
			Minutes	per Line	Dollars	LLR per Minute	
		A = Source	B = Source	C=B/A	D = Source	E=D/B	
<b>Unbundled Network Elements(UNEs)</b>							
<b>Advanced/Special Products</b>							
<b>Unbundled Loop</b>							
<b>Complex</b>							
<b>New</b>							
<b>Initial</b>	Note 1	431	212,119.20	492.16	\$127,285.03	\$0.60	AINS-5
<b>Additional</b>	Note 1	1,457	75,326.75	51.70	\$45,200.85	\$0.60	AINS-5
<b>Disconnect</b>							
<b>Initial</b>	Note 1	78	11,010.00	141.15	\$6,606.00	\$0.60	AINS-5
<b>Additional</b>	Note 1	414	82,698.46	199.75	\$49,619.08	\$0.60	AINS-5

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Field Work  
 Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
A = Source    B = Source    C=B/A    D = Source    E=D/B							
UNE - Platforms (UNE-Ps) Advanced/Special Products Complex New Initial Additional Disconnect Initial Additional	<h1>Not Included in This Filing</h1>						

Note 1: Obtained from STAR and NOCV systems.

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Signalling System Seven (SS7) - Minutes per Order Calculation**

Ln	Description	Source	Hours per Order A = Source	Minutes per Order B = A * 60	Probability of Occurrence C = Note 2	Destination
<b>Signaling System Seven (SS7)</b>						
<b>Trunk Ports</b>						
<b>Central Office Installation</b>						
<b>Facilities and Trunk</b>						
<b>New</b>						
1	CO Tech	Note 1	0.78	46.80	100%	
2	Span Tech	Note 1	1.91	114.60	100%	
3	<b>Total New</b>	Ln 1 + Ln 2	<b>2.69</b>	<b>161.40</b>	<b>100%</b>	AINS-14
<b>Disconnect</b>						
5	CO Tech	Note 1	0.27	16.20	100%	
6	Span Tech	Note 1	0.99	59.40	100%	
7	<b>Total Disconnect</b>	Ln 5 + Ln 6	<b>1.26</b>	<b>75.60</b>	<b>100%</b>	AINS-14
<b>Change w/ Engineering Review</b>						
8	CO Tech	Note 1	n/a	0.00	100%	
9	Span Tech	Note 1	n/a	0.00	100%	
10	<b>Total New</b>	Ln 8 + Ln 9	<b>0.00</b>	<b>0.00</b>	<b>100%</b>	AINS-14
<b>Change w/ out Engineering Review</b>						
11	CO Tech	Note 1	n/a	0.00	100%	
12	Span Tech	Note 1	n/a	0.00	100%	
13	<b>Total Disconnect</b>	Ln 11 + Ln 12	<b>0.00</b>	<b>0.00</b>	<b>100%</b>	AINS-14

**GTE - Florida**  
**Wholesale Non-recurring Study**  
**Field Work**  
**Signalling System Seven (SS7) - Minutes per Order Calculation**

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A = Source	B = A * 60	C = Note 2	
<b>Signaling System Seven (SS7)</b>						
<b>Trunk Ports</b>						
<b>Central Office Installation</b>						
<b>Trunk Only</b>						
<b>New</b>						
14	CO Tech	Note 1	0.78	46.80	100%	
15	Span Tech	Note 1	1.91	114.60	100%	
16	<b>Total New</b>	Ln 14 + Ln 15	<b>2.69</b>	<b>161.40</b>	<b>100%</b>	AINS-14
<b>Disconnect</b>						
17	CO Tech	Note 1	0.27	16.20	100%	
18	Span Tech	Note 1	0.99	59.40	100%	
19	<b>Total Disconnect</b>	Ln 17 + Ln 18	<b>1.26</b>	<b>75.60</b>	<b>100%</b>	AINS-14
<b>Change w/ Engineering Review</b>						
20	CO Tech	Note 1	n/a	0.00	100%	
21	Span Tech	Note 1	n/a	0.00	100%	
22	<b>Total Change w/ Engineering Review</b>	Ln 20 + Ln 21	<b>0.00</b>	<b>0.00</b>	<b>100%</b>	AINS-14
<b>Change w/ out Engineering Review</b>						
23	CO Tech	Note 1	n/a	0.00	100%	
24	Span Tech	Note 1	n/a	0.00	100%	
25	<b>Total Change w/ out Engineering Review</b>	Ln 23 + Ln 24	<b>0.00</b>	<b>0.00</b>	<b>100%</b>	AINS-14

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Signalling System Seven (SS7) - Minutes per Order Calculation

Ln	Description	Source	Hours per Order A = Source	Minutes per Order B = A * 60	Probability of Occurrence C = Note 2	Destination
<b>Signaling System Seven (SS7)</b>						
<b>STP Ports (SS7 Links)</b>						
<b>Facilities and Trunk</b>						
<b>New</b>						
26	CO Tech 1	Note 2	0.78	46.80	100%	
27	CO Tech 2	Note 3	0.78	46.80	100%	
28	Total New	Ln 26 + Ln 27	1.56	93.60	100%	AINS-11
<b>Disconnect</b>						
29	CO Tech 1	Note 2	0.27	16.20	100%	
30	CO Tech 2	Note 3	0.27	16.20	100%	
31	Total Disconnect	Ln 29 + Ln 30	0.54	32.40	100%	AINS-11

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Signalling System Seven (SS7) - Minutes per Order Calculation

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A = Source	B = A * 60	C = Note 2	
<b>Signaling System Seven (SS7)</b>						
<b>Entrance Facilities/Dedicated Transport</b>						
<b>Central Office Installation</b>						
<b>DSO and Fractional T-1</b>						
<b>New</b>						
32	Span Tech	Note 1	2.29	137.40	100%	
33	Total New		2.29	137.40	100%	AINS-14
<b>Disconnect</b>						
34	Span Tech	Note 1	0.71	42.60	100%	
35	Total Disconnect		0.71	42.60	100%	AINS-14
<b>Change</b>						
36	Span Tech	Note 1	n/a	0.00	100%	
37	Total Change		0.00	0.00	100%	AINS-14
<b>DS1 or Higher</b>						
<b>New</b>						
38	CO Tech	Note 1	0.44	26.40	100%	
39	Span Tech	Note 1	1.90	114.00	100%	
40	Total New	Ln 38 + Ln 39	2.34	140.40	100%	AINS-14
<b>Disconnect</b>						
41	CO Tech	Note 1	0.24	14.40	100%	
42	Span Tech	Note 1	1.03	61.80	100%	
43	Total Disconnect	Ln 41 + Ln 42	1.27	76.20	100%	AINS-14
<b>Change</b>						
44	CO Tech	Note 1	n/a	0.00	100%	
45	Span Tech	Note 1	n/a	0.00	100%	
46	Total Change	Ln 44 + Ln 45	0.00	0.00	100%	AINS-14

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Signalling System Seven (SS7) - Minutes per Order Calculation**

Ln	Description	Source	Hours per Order A = Source	Minutes per Order B = A * 60	Probability of Occurrence C = Note 2	Destination
<b>Signaling System Seven (SS7)</b>						
<b>Entrance Facilities/Dedicated Transport</b>						
<b>Field Installation</b>						
<b>DSO and Fractional T-1</b>						
<b>New</b>						
47	Span Tech	Note 1	2.29	137.40	100%	
48	Build-Out Group	Note 1	0.43	25.80	100%	
49	Total New	Ln 47 + Ln 48	2.72	163.20	100%	AINS-12
<b>Disconnect</b>						
50	Span Tech	Note 1	0.57	34.20	100%	
51	Total Disconnect		0.57	34.20	100%	AINS-12
<b>Change</b>						
52	Span Tech	Note 1	n/a	0.00	100%	
53	Total Change	Ln 52 + Ln 53	0.00	0.00	100%	AINS-14
<b>DS1 or Higher</b>						
<b>New</b>						
54	Span Tech	Note 1	1.96	117.60	100%	
55	Build-Out Group	Note 1	0.43	25.80	100%	
56	Total New	Ln 54 + Ln 55	2.39	143.40	100%	AINS-12
<b>Disconnect</b>						
57	Span Tech	Note 1	1.18	70.80	100%	
58	Total Disconnect		1.18	70.80	100%	AINS-12
<b>Change</b>						
59	Span Tech	Note 1	n/a	0.00	100%	
60	Total Change	Ln 59 + Ln 60	0.00	0.00	100%	AINS-14

Note 1: Data developed through a series of time studies.  
Note 2: Data Provided by Headquarters Staff Support

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Network Wholesale Products - Minutes per Order Calculation

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A = Source	B = A * 60	C = Note 2	
<b>Trunk Ports</b>						
<b>Central Office Installation</b>						
<b>Facilities and Trunk</b>						
<b>New</b>						
1	CO Tech	Note 1	0.78	46.80	100%	
2	Span Tech	Note 1	1.91	114.60	100%	
3	<b>Total New</b>	Ln 1 + Ln 2	2.69	161.40	100%	AINS-14
<b>Disconnect</b>						
5	CO Tech	Note 1	0.27	16.20	100%	
6	Span Tech	Note 1	0.99	59.40	100%	
7	<b>Total Disconnect</b>	Ln 5 + Ln 6	1.26	75.60	100%	AINS-14
<b>Change w/ Engineering Review</b>						
8	CO Tech	Note 1	n/a	0.00	100%	
9	Span Tech	Note 1	n/a	0.00	100%	
10	<b>Total New</b>	Ln 8 + Ln 9	0.00	0.00	100%	AINS-14
<b>Change w/ out Engineering Review</b>						
11	CO Tech	Note 1	n/a	0.00	100%	
12	Span Tech	Note 1	n/a	0.00	100%	
13	<b>Total Disconnect</b>	Ln 11 + Ln 12	0.00	0.00	100%	AINS-14

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Network Wholesale Products - Minutes per Order Calculation**

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A = Source	B = A * 60	C = Note 2	
	<b>Trunk Ports</b>					
	<b>Central Office Installation</b>					
	<b>Trunk Only</b>					
	<b>New</b>					
14	CO Tech	Note 1	0.78	46.80	100%	
15	Span Tech	Note 1	1.91	114.60	100%	
16	<b>Total New</b>	Ln 14 + Ln 15	2.69	161.40	100%	AINS-14
	<b>Disconnect</b>					
17	CO Tech	Note 1	0.27	16.20	100%	
18	Span Tech	Note 1	0.99	59.40	100%	
19	<b>Total Disconnect</b>	Ln 17 + Ln 18	1.26	75.60	100%	AINS-14
	<b>Change w/ Engineering Review</b>					
20	CO Tech	Note 1	n/a	0.00	100%	
21	Span Tech	Note 1	n/a	0.00	100%	
22	<b>Total Change w/ Engineering Review</b>	Ln 20 + Ln 21	0.00	0.00	100%	AINS-14
	<b>Change w/ out Engineering Review</b>					
23	CO Tech	Note 1	n/a	0.00	100%	
24	Span Tech	Note 1	n/a	0.00	100%	
25	<b>Total Change w/ out Engineering Review</b>	Ln 23 + Ln 24	0.00	0.00	100%	AINS-14

GTE - Florida  
 Wholesale Non-recurring Study  
 Field Work  
 Network Wholesale Products - Minutes per Order Calculation

Ln	Description	Source	Hours per Order A = Source	Minutes per Order B = A * 60	Probability of Occurrence C = Note 2	Destination
<b>Entrance Facilities/Dedicated Transport</b>						
<b>Central Office Installation</b>						
<b>DSO and Fractional T-1</b>						
<b>New</b>						
26	Span Tech	Note 1	2.29	137.40	100%	
27	Total New		2.29	137.40	100%	AINS-14
<b>Disconnect</b>						
28	Span Tech	Note 1	0.71	42.60	100%	
29	Total Disconnect		0.71	42.60	100%	AINS-14
<b>Change</b>						
30	Span Tech	Note 1	n/a	0.00	100%	
31	Total Change	#REF!	0.00	0.00	100%	AINS-14
<b>DS1 or Higher</b>						
<b>New</b>						
32	CO Tech	Note 1	0.44	26.40	100%	
33	Span Tech	Note 1	1.90	114.00	100%	
34	Total New	Ln 32 + Ln 33	2.34	140.40	100%	AINS-14
<b>Disconnect</b>						
35	CO Tech	Note 1	0.24	14.40	100%	
36	Span Tech	Note 1	1.03	61.80	100%	
37	Total Disconnect	Ln 35 + Ln 36	1.27	76.20	100%	AINS-14
<b>Change</b>						
38	CO Tech	Note 1	n/a	0.00	100%	
39	Span Tech	Note 1	n/a	0.00	100%	
40	Total Change	Ln 38 + Ln 39	0.00	0.00	100%	AINS-14

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 Wholesale - April 2000

**GTE - Florida  
Wholesale Non-recurring Study  
Field Work  
Network Wholesale Products - Minutes per Order Calculation**

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A = Source	B = A * 60	C = Note 2	
<b>Entrance Facilities/Dedicated Transport Field Installation</b>						
<b>DSO and Fractional T-1</b>						
<b>New</b>						
41	Span Tech	Note 1	2.29	137.40	100%	
42	Build-Out Group	Note 1	0.43	25.80	100%	
43	Total New	Ln 41 + Ln 42	2.72	163.20	100%	AINS-12
<b>Disconnect</b>						
44	Span Tech	Note	0.57	34.20	100%	
45	Total Disconnect		0.57	34.20	100%	AINS-12
<b>Change</b>						
46	Span Tech	Note 1	n/a	0.00	100%	
47	Total Change	Ln 46 + Ln 47	0.00	0.00	100%	AINS-14
<b>DS1 or Higher</b>						
<b>New</b>						
48	Span Tech	Note 1	1.96	117.60	100%	
49	Build-Out Group	Note 1	0.43	25.80	100%	
50	Total New	Ln 48 + Ln 49	2.39	143.40	100%	AINS-12
<b>Disconnect</b>						
51	Span Tech	Note 1	1.18	70.80	100%	
52	Total Disconnect		1.18	70.80	100%	AINS-12
<b>Change</b>						
53	Span Tech	Note 1	n/a	0.00	100%	
54	Total Change	Ln 53 + Ln 54	0.00	0.00	100%	AINS-14

Note 1: Data developed through a series of time studies.  
Note 2: Data Provided by Headquarters Staff Support

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Work Times - Bridged Tap Removal**

Ln	Description	Source	Work Time in Minutes				Destination
			One Bridged Tap		Multiple Bridged Taps		
			Initial Pair	Addtl Pair	Initial Pair	Addtl Pair	
			A=Note 1	B=Note 1	C=Note 2	D=Note 2	
<b>Aerial and Buried Cable</b>							
<b>IP Support Center</b>							
1	Build work order in scheduling program		10.00		10.00		
2	Complete the work order in scheduling program		10.00		10.00		
3	Close out the work order and send to Engineering		10.00		10.00		
4	Subtotal	Sum Lns (1..3)	30.00		30.00		
<b>Access Construction</b>							
5	Receive work assignment from supervisor and travel to job site		40.84		102.11		
6	Upon arrival at job site, set up work area protection		17.57		43.93		
7	Set up bucket truck and/or ladder and platform		18.34		45.84		
8	Identify and open the splice case		26.46		66.14		
9	If required, send tone from the central office on the pair from which bridged tap is to be removed. % of jobs that will require tone (87%)		34.09	6.00	85.22	15.00	
10	After identification of the pair, monitor to ensure there is no traffic		7.31	7.31	18.29	18.29	
11	Cut off bridged tap and splice pair through		8.11	8.11	20.28	20.28	
12	Close splice case		26.45		66.12		
13	Tear down site set up and remove work area protection		20.81		52.03		
14	Subtotal	Sum Lns (5..13)	199.98	21.42	499.96	53.57	
15	Total	Sum Lns (4 and 14)	229.98	21.42	529.96	53.57	AINS-15

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Work Times - Bridged Tap Removal**

Ln	Description	Source	Work Time in Minutes				Destination
			One Bridged Tap		Multiple Bridged Taps		
			Initial Pair	Addtl Pair	Initial Pair	Addtl Pair	
		A=Note 1	B=Note 1	C=Note 2	D=Note 2		
<b>Underground Cable</b>							
<b>IP Support Center</b>							
16	Build work order in scheduling program		10.00		10.00		
17	Complete the work order in scheduling program		10.00		10.00		
18	Close out the work order and send to Engineering		10.00		10.00		
19	Subtotal	Sum Lns (16..18)	30.00		30.00		
<b>Access Construction</b>							
20	Receive work assignment from supervisor and travel to job site		81.68		204.22		
21	Upon arrival at job site, set up work area protection		35.14		87.86		
22	Open manhole and begin purging the manhole to dissipate any stagnant gas, ensure against oxygen deficiency, and provide a complete air change in the manhole		71.50		178.76		
23	Pump manhole if necessary		72.86		182.12		
24	Test the manhole environment to ensure there is no combustible gas prior to entering		25.22		63.04		
25	Set up the inside of the manhole for work to be done		72.56		181.38		
26	Identify and open the splice case		52.92		132.28		
27	If required, send tone from the central office on the pair from which bridged tap is to be removed. % of jobs that will require tone (87%)		68.18	12.00	170.44	30.00	
28	After identification of the pair, monitor to ensure there is no traffic		14.62	14.62	36.58	36.58	
29	Cut off bridged tap and splice pair through		16.22	16.22	40.56	40.56	
30	Close splice case		52.90		132.24		
31	Tear down site set up and remove work area protection		41.62		104.06		
32	Subtotal	Sum Lns (20..31)	605.42	42.84	1513.54	107.14	
33	Total	Sum Lns (19 and 32)	635.42	42.84	1543.54	107.14	AINS-15

Note 1: The work times were obtained from construction and engineering support SMEs.

Note 2: The work times were obtained from construction and engineering support SMEs. Multiple bridged tap removals are based on an average of 2.5 bridged taps per line.

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Wholesale - April 2000

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Work Times - Aerial, Buried, and Underground Load Coil Removal**

Ln	Description	Source	Work Time in Minutes		Destination
			21K	27K	
	<b>Aerial and Buried Cable</b>		<b>A=Note 1</b>	<b>B=Note 1</b>	
	<b>IP Support Center</b>				
1	Build work order in scheduling program		10.00	10.00	
2	Complete the work order in scheduling program		10.00	10.00	
3	Close out the work order and send to Engineering		10.00	10.00	
4	Subtotal	Sum Lns (1..3)	30.00	30.00	
	<b>Access Construction</b>				
5	Receive work assignment from supervisor and travel to job site		120.71	160.94	
6	Upon arrival at job site, set up work area protection		54.75	73.00	
7	Set up bucket truck and/or ladder and platform		52.59	70.11	
8	Identify and open the splice case		76.29	101.72	
9	If required, send tone from the central office on the pair to be unloaded. % of jobs that will require tone (87%)		108.35	144.46	
10	After identification of the pair, monitor to ensure there is no traffic		21.75	29.00	
11	Cut off pair at both ends and splice pair through		30.13	40.17	
12	Close splice case		81.21	108.28	
13	Tear down site set up and remove work area protection		63.58	84.78	
14	Subtotal	Sum Lns (5..13)	609.36	812.46	
15	Total	Sum Lns (4 and 14)	639.36	842.46	AINS-15

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Work Times - Aerial, Buried, and Underground Load Coil Removal**

Ln	Description	Source	Work Time in Minutes		Destination
			21K A=Note 1	27K B=Note 1	
<b>Underground Cable</b>					
<b>IP Support Center</b>					
16	Build work order in scheduling program		10.00	10.00	
17	Complete the work order in scheduling program		10.00	10.00	
18	Close out the work order and send to Engineering		10.00	10.00	
19	Subtotal	Sum Lns (16..18)	30.00	30.00	
<b>Access Construction</b>					
20	Receive work assignment from supervisor and travel to job site		241.42	321.88	
21	Upon arrival at job site, set up work area protection		109.50	146.00	
22	Open manhole and begin purging the manhole to dissipate any stagnant gas, ensure against oxygen deficiency, and provide a complete air change in the manhole		195.74	260.98	
23	Pump manhole if necessary		193.14	253.52	
24	Test the manhole environment to ensure there is no combustible gas prior to entering		66.88	89.18	
25	Set up the inside of the manhole for work to be done		194.00	258.66	
26	Identify and open the splice case		152.58	203.44	
27	If required, send tone from the central office on the pair to be unloaded. % of jobs that will require tone (87%)		216.70	288.92	
28	After identification of the pair, monitor to ensure there is no traffic		43.50	58.00	
29	Cut off pair at both ends and splice pair through		60.26	80.34	
30	Close splice case		162.42	216.56	
31	Tear down site set up and remove work area protection		127.16	169.56	
32	Subtotal	Sum Lns (20..31)	1763.30	2347.04	
33	Total	Sum Lns (19 and 32)	1793.30	2377.04	AINS-15

Note 1: The work times were obtained from interviews and discussions with construction and support personnel.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Work Times - Load Coil & Bridged Tap Removal (Engineering)**

Ln	Description	Source	Work Time in Minutes	Destination
			A=Note 1	
	<b>Engineering</b>			
1	Upon receipt of the Line Sharing service request for an Access Design work order to condition existing facilities: records research, via CAD system (ICGS), AAIS/MARK inventory systems, plat extraction for field notes.		81.27	
2	Coordinate any customer consultations with customer focal point, Marketing contact representative.		10.00	
3	Perform any site-field verification.		18.00	
4	Design work order requirements.		87.61	
5	Design and research any requirements for permits, traffic plans, etc...		72.25	
6	Perform any design loop requirements necessary through ICGS/DSTS systems.		48.29	
7	Coordinate scheduling with Operations Center.		24.27	
8	Draw work order, and permit in the CAD system (ICGS), populate work order number assignment, and labor scheme. Automatically preposts upon work approval through ICGS & CPMS.		164.71	
9	Receive the preliminary work order design in the Facility Assignor Surveyor group for any AAIS/MARK posting requirements. Also, if any cut over inventory record is required.		18.39	
10	Release approved work order copies to Access Construction and the Operations Center.		19.92	
11	Coordinate any customer communication needed for processing with the CLEC.		2.35	
12	Update Marketing contact representative and or customer for any processing updates.		8.49	
13	Receive completion notice of Access Construction completed through the Operation Center.		35.02	
14	Receive the completed closed out work order in the Facility Assignor Survey group for any inventory AAIS/MARK posting requirements.		22.98	
15	Receive the completed closed out work order in Drafting, for final posting within the CAD (ICGS) system ICGS system translates with the accounting CPR system for accounting purposes.		30.00	
16	<b>Total</b>	Sum Lns (1..16)	<u>643.55</u>	AINS-15-1

Note 1: The work times were obtained from interviews and discussions with engineering personnel.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loop Conditioning**  
**Probability of Occurrence**

Ln	Description	Source	No. of Feet A=Note 1	No. of Loops B=Note 1	Percentage C=Count/Total	Weighted Percentage D=Source	Destination
<b>Plant make-up by Cable Type</b>							
1	Aerial Cable		3,374,676,300				
2	Buried Cable		24,855,373,198				
3	Total	Sum Lns (1..3)	28,230,049,498		58.94%		AINS-15
4	Underground Cable		19,663,623,206		41.06%		AINS-15
5	Total	Sum Lns (3..4)	47,893,672,704		100.00%		
<b>Plant make-up by Length</b>							
6	21K feet or less			197,345	73.09%		
7	Greater than 21K to equal to 27K feet			72,664	26.91%		
8	Total	Sum Lns (6..7)		270,009	100.00%		AINS-15
<b>Plant make-up by Cable Type and Loop Length</b>							
<b>Aerial and Buried Cable</b>							
9	21K feet or less	Ln 3*Ln6				43.08%	AINS-15
10	Greater than 21K to equal to 27K feet	Ln 3*Ln7				15.86%	AINS-15
<b>Underground Cable</b>							
11	21K feet or less	Ln 4*Ln6				30.01%	AINS-15
12	Greater than 21K to equal to 27K feet	Ln 4*Ln7				11.05%	AINS-15
13	Total	Sum Lns (9..12)				100.00%	

Note 1: Cable type footage and loop length were obtained through Interactive Computer Graphics System (ICGS) data.

**GTE - Florida  
Wholesale Non-recurring Cost Study  
Loaded Labor Rates  
Field Work**

State	Work Center	Job Title	Job Duties	LLR per hour	LLR per minute
FL		011 - EQUIPMENT ENG / L & B		\$ 67.64	\$ 1.13
FL		021 - OUTSIDE PLANT ENG		\$ 60.63	\$ 1.01
FL		031 - SALES ENGR		\$ 42.32	\$ 0.71
FL		101 - EQUIP INSTALL		\$ 37.62	\$ 0.63
FL		111 - CONSTR PLACER		\$ 41.74	\$ 0.70
FL		121 - CONSTR SPLICER	Build-Out Group	\$ 39.57	\$ 0.66
FL	CZT	201 - I&R/MAINT SPLICER	Field installation	\$ 36.38	\$ 0.61
FL	Central Office	211 - SWITCHING SVC	Central Office Jumpers	\$ 41.66	\$ 0.69
FL	BZT	221 - PBX INSTAL & MAINT	Field installation	\$ 36.00	\$ 0.60
FL		231 - COIN COLL/MAINT		\$ 34.04	\$ 0.57
FL		241 - FACILITIES TECH		\$ 30.13	\$ 0.50
FL		261 - DATA/OS TECH	Field installation	\$ 46.62	\$ 0.78
FL		301 - SPECIAL SERVICE ENG		\$ 25.79	\$ 0.43
FL		341 - UTILITY WORKER		\$ 31.11	\$ 0.52

**GTE - Florida  
Wholesale Non-recurring Cost Study  
Loaded Labor Rates  
Ordering**

State	Work Center	Job Title	LLR per Hour	LLR per Minute	Destination
			A=Note 1	B=A/60	
IN	NOMC	Representative 1 - NOMC	\$20.05	\$0.33	AOLR-1
IN	NOMC	Representative 2 - NOMC	\$21.09	\$0.35	AOLR-1
NC	NOMC	Representative - NOMC	\$22.55	\$0.38	AOLR-1
NC	NACC	Service Consultant	\$28.83	\$0.48	AOLR-1
NC	NACC	Coordinator	\$36.78	\$0.61	AOLR-1
NC	NACC	Senior Administrator	\$45.23	\$0.75	AOLR-1
TX	NASSC	General Clerk	\$19.27	\$0.32	AOLR-1

Note 1: Provided by the Jursidictional Reporting group.

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loaded Labor Rates**  
**Provisioning**

State	Work Center	Job Title	Job Duties	LLR per hour	LLR per minute
FL	FAC	FAC Clerk	Select Assignment	\$ 20.62	\$ 0.34
FL	FAC	Customer Contact Associate	Pending Order Inquiry (POI)	\$ 25.25	\$ 0.42
FL	FAC	Assignor-Disp/ Assignment Clerk	SPAG Assignment	\$ 27.33	\$ 0.46
FL	FAC	Assignor-Disp/ Assignment Clerk	Open Market Transition (OMT)	\$ 27.33	\$ 0.46
FL	DBM	Level 4 - Analyst	Switch update	\$ 35.95	\$ 0.60
FL	DBM	Level 5 - Administrator	Switch update	\$ 39.67	\$ 0.66
FL	DBM	Level 6 - Sr. Administrators	Switch update	\$ 44.22	\$ 0.74
FL	ADMIN	Facility Clerk (FAC Clerk)	Compl/Jeopardy/Expedites (Non-Message)	\$ 20.62	\$ 0.34
FL	ADMIN	Facility Clerk (FAC Clerk)	Compl/Jeopardy/Expedites (Message)	\$ 20.62	\$ 0.34
FL	DESIGN	Facility Clerk (FAC Clerk)	Administrative DS-0 Design Assistance	\$ 20.62	\$ 0.34
FL	DESIGN	Level 4 - Coordinators	DS-0 Design Coordinators	\$ 35.95	\$ 0.60
FL	DESIGN	Level 4 - Coordinators	Message Design Coordinators	\$ 35.95	\$ 0.60
FL	DESIGN	Level 5 - Administrators	HiCap Design Administrators	\$ 39.67	\$ 0.66
FL	DESIGN	Clerk (Facility Clerk)	Administrative Assistance	\$ 20.62	\$ 0.34
CA	EPG	Assignment Clerk	Assignment Clerk	\$ 27.61	\$ 0.46
CA	EPG	Level 5 - Administrators	Administrative - Build/Turn up	\$ 35.78	\$ 0.60
CA	EPG	Level 6 - Sr. Administrators	Administrative Assistance	\$ 39.87	\$ 0.66
FL	SOE	Facility Clerk (FAC Clerk)	Service Order Entry (Non- Message)	\$ 20.62	\$ 0.34
FL	SOE	Facility Clerk (FAC Clerk)	Service Order Entry ( Message)	\$ 20.62	\$ 0.34
IN	TESTING	Facility Tester	Testing	\$ 27.14	\$ 0.45
FL	OSP	Facilities Tech	LLAM	\$ 29.03	\$ 0.48
FL	OSP	Switched Srvc Tech	LLAM - testing	\$ 36.13	\$ 0.60
FL	VIVID	Service Clerk	VIVID Advocate	\$ 20.62	\$ 0.34

GTE - Florida  
 Wholesale Non-recurring Cost Study  
 Loaded Labor Rates  
 Field Work

State	Work Center	Job Title	Job Duties	LLR per hour	LLR per minute
FL		011 - EQUIPMENT ENG / L & B		\$ 67.64	\$ 1.13
FL		021 - OUTSIDE PLANT ENG		\$ 60.63	\$ 1.01
FL		031 - SALES ENGR		\$ 42.32	\$ 0.71
FL		101 - EQUIP INSTALL		\$ 37.62	\$ 0.63
FL		111 - CONSTR PLACER		\$ 41.74	\$ 0.70
FL		121 - CONSTR SPLICER	Build-Out Group	\$ 39.57	\$ 0.66
FL	CZT	201 - I&R/MAINT SPLICER	Field installation	\$ 36.38	\$ 0.61
FL	Central Office	211 - SWITCHING SVC	Central Office Jumpers	\$ 41.66	\$ 0.69
FL	BZT	221 - PBX INSTAL & MAINT	Field installation	\$ 36.00	\$ 0.60
FL		231 - COIN COLL/MAINT		\$ 34.04	\$ 0.57
FL		241 - FACILITIES TECH		\$ 30.13	\$ 0.50
FL		261 - DATA/OS TECH	Field installation	\$ 46.62	\$ 0.78
FL		301 - SPECIAL SERVICE ENG		\$ 25.79	\$ 0.43
FL		341 - UTILITY WORKER		\$ 31.11	\$ 0.52

**GTE - Florida**  
**Wholesale Non-recurring Cost Study**  
**Loaded Labor Rates**  
**Custom Routing of Operator and Directory Assistance Service**

State	Work Center	Job Title	Job Duties	LLR per hour	LLR per minute
FL	DBM	Specialist - Database Administration	Work Order Review	\$44.22	\$ 0.74
FL	DBM	Specialist - Database Administration	Switch Programming	\$39.67	\$ 0.66
FL	Switch	Switching Services Technician	Test	\$41.66	\$ 0.69