



Atlantic.Net Internet Services
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Ref: Docket no. 000239-Tx
Order no. psc-00-0669-sc-tx
Issued April 10, 2000

Today Date 4/17/00

On March 15, 2000 we officially started our Alec operations. Prior to this date only the initial paperwork though our attorneys was completed. Due to the large number of mail we received on a daily bases; all mail that was related to the ALEC was set-aside for the startup date.

We understand that PSC has the right to audit our record. At the time that the questionnaire was sent to our office, there was no staff to receive or answer the questionnaire. On 3/01/2000, I was hired to oversee the ALEC operations, and on 3/09/2000, I submitted an answer to the questionnaire. We understand the necessary of the questionnaires as we are still having problems with ILEC at this time. It was not a intentional act of Atlantic.net broadband to withhold any information from the PCS. Due to the large amount of mail that is sent to a new clec and the small staff of a new ALEC we must prioritize all incoming mail and I can insure you that PSC will get the highest priority from now on.

We ask that the PSC reduce the fine to \$3500.00. We now have in place procedures to prevent this from happing again.

If I can be of further help you can reach me directly at 352 375-2912 extensions 4387.

Kevin Hayes
Director of ALEC operations
Atlantic.net Broadband

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DOCUMENT NUMBER-DATE
05424 MAY-18
PSC-RECORDS/REPORTING