



May 17, 2000
Via Overnight Delivery

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Ms. Blanca Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

**RE: LightNetworks, Inc. - Alternative Local Exchange Carrier
Docket Number 991765-TX / Order Number PSC-00-0358-PAA-TX
Amended Local Price List Page - Effective Date: March 28, 2000**

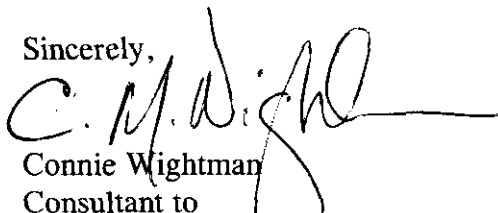
Dear Ms. Bayo:

Pursuant changes requested by Staff, enclosed please find one (1) original and six (6) copies of the amended Local Price List page changing the local operator service per call surcharges filed on behalf of LightNetworks, Inc. This filing was dated to become effective on March 28, 2000.

Please acknowledge receipt of this filing by returning the extra copy of this letter, file stamped, in the self-addressed, stamped envelope enclosed for that purpose.

Questions regarding this filing may be directed to me at (407) 740-8575. Thank you for your cooperation and assistance.

Sincerely,


Connie Wightman
Consultant to
LightNetworks, Inc.

CW/im.

Enclosure

cc: Thomas Williams, Florida PSC
Robert W. Gullledge LightNetworks
File: LightNetworks, Inc. - FL Local
TMS: FLL0001B

- AFA _____
- APP _____
- CAF _____
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FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

06227 MAY 198

FPSC-RECORDS/REPORTING

TITLE PAGE
FLORIDA PRICE LIST
OF
LIGHTNETWORKS, INC.

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by LightNetworks, Inc. with principal offices at LightNetworks, Inc., 2700 Northeast Expressway Access Road, Building B., Suite 900, Atlanta, GA 30345. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: March 27, 2000

Effective: March 28, 2000

Issued By: Eston M. Kirby, Vice President - Planning
2700 Northeast Expressway Access Road
Building B., Suite 900
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DOCUMENT NUMBER-DATE

06227 MAY 19 2001

FPSC-RECORDS/REPORTING

CHECK SHEET

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

| <u>SHEET</u> | <u>REVISION</u> | <u>SHEET</u> | <u>REVISION</u> |
|--------------|-----------------|--------------|-----------------|
| 1 | Original | 26 | Original |
| 2 | Original | 27 | Original |
| 3 | Original | 28 | Original |
| 4 | Original | 29 | Original |
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| 7 | Original | 32 | Original |
| 8 | Original | 33 | Original |
| 9 | Original | 34 | Original |
| 10 | Original | 35 | Original |
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| 24 | Original | 49 | Original |
| 25 | Original | 50 | Original |

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CHECK SHEET, *Continued*

| <u>SHEET</u> | <u>REVISION</u> | <u>SHEET</u> | <u>REVISION</u> |
|--------------|-----------------|--------------|-----------------|
| 51 | Original | 84 | Original |
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| 56 | Original | 88 | Original |
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase To A Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.

- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.

- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

- D. Check Sheets - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EXCHANGE SERVICE LIST

LightNetworks has included all of the exchanges in the BellSouth, GTE and Sprint-Florida (United Telephone and Centel) local exchange territory in Florida as the potential areas where alternative local exchange service is planned. Initially, the Company plans to provide alternative local exchange service in the Miami, Orlando, Jacksonville and Tampa metropolitan areas.

BellSouth exchanges (and corresponding BellSouth rate group number):

| | | |
|----------------------|------------------------|-----------------------|
| Archer (5) | Fernandina Beach (3) | Lynn Haven (5) |
| Baldwin (9) | Flagler Beach (3) | Marathon (3) |
| Bell Glade (3) | Ft. George (9) | Maxville (9) |
| Big Pine Key (E) | Ft. Lauderdale (12) | Melbourne (7) |
| Boca Raton (10) | Ft. Pierce (5) | Miami (12) |
| Boynton Beach (10) | Gainesville (6) | Micanopy (5) |
| Bronson (E) | Geneva (7) | Middleburg (9) |
| Brooksville (5) | Graceville (3) | Milton (6) |
| Bunnell (3) | Green Cove Springs (3) | Munson (6) |
| Cantonment (6) | Gulf Breeze (6) | Newberry (5) |
| Cedar Keys (1) | Havana (6) | New Smyrna Beach (4) |
| Century (6) | Hawthorne (5) | North Dade (12) |
| Chiefland (3) | Hobe Sound (6) | North Key Largo (3) |
| ChIPLEY (3) | Holley-Navarre (6) | Oak Hill (4) |
| Cocoa (7) | Hollywood (12) | Old Town (2) |
| Cocoa Beach (7) | Homestead (12) | Orange Park (9) |
| Coral Springs (12) | Islamorada (4) | Orlando (11) |
| Cross City (2) | Jacksonville (10) | Oviedo (11) |
| Daytona Beach (6) | Jacksonville Beach (9) | Pace (6) |
| DeBary (5) | Jay (E) | Pahokee (3) |
| Deerfield Beach (12) | Jensen Beach (6) | Palatka (4) |
| Deland (5) | Julington (9) | Palm Coast (3) |
| DeLeon Springs (4) | Jupiter (9) | Panama City (5) |
| Delray Beach (8) | Key Largo (4) | Panama City Beach (5) |
| Dunnellon (6) | Keystone Heights (3) | Pensacola (7) |
| East Orange (11) | Key West (4) | Perrine (12) |
| Eau Gallie (7) | Lake City (4) | Pierson (4) |

E - See BellSouth General Subscriber Service Tariff.

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EXCHANGE SERVICE LIST, *Continued***BellSouth exchanges (and corresponding BellSouth rate group number) - (continued):**

| | | |
|-----------------------|-------------------|-------------------------|
| Pomona Park (4) | Sebastian (6) | Vero Beach (5) |
| Pompano Beach (12) | Stuart (6) | Weekiwachee Springs (5) |
| Ponte Vedra Beach (9) | Sugarloaf Key (4) | Welaka (4) |
| Port St. Lucie (6) | Sunny Hills (3) | West Palm Beach (10) |
| St. Augustine (4) | Titusville (5) | Yankeetown (4) |
| St. Johns (11) | Trenton (E) | Youngstown-Fountain (5) |
| Sanford (8) | Vernon (3) | Yulee (9) |

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service under terms and conditions of this price list. The Customer remains responsible for payment of services.

Auxiliary Line - An additional individual access line used for one-way (inward to the Customer) service.

Back-up Line - An optional service providing individual line Business Customers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

Bandwidth - The difference, expressed in Hertz, between the highest and lowest frequencies of a band constituting a channel or circuit.

Baud - A unit of signaling speed. The speed in bauds is the number of signaling elements per second.

Bit - A unit of information content. A bit is the smallest unit of information in a binary system of notation.

Bit Rate - The speed at which bits are transmitted, expressed in bits per second.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Business Customer - In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call - A completed connection established between a calling station and one or more called stations.

Called Party - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by LightNetworks.

Central Office - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel or Circuit - A transmission path or paths between two or more points having a bandwidth or transmission speed suitable to render service to a Customer.

Class of Service - A description of telephone service furnished a Customer in terms such as:
Grade of Line - Individual line
Type of Rate - Flat rate
Character of Use - Business or Residence
Dialing Method - Touch-Tone or Rotary

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Florida Public Service Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Company or Carrier - LightNetworks, Inc. or otherwise clearly indicated by the context.

Customer or Subscriber - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's price list.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Directory Assistance/Directory Assistance Call Completion (DA/DACC) - A service which provides the Customer a local exchange Customer telephone number and local call completion to the number provided, if requested, given a listed name and address.

DS-1 to Digital Multiplexer - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with digital private line service.

DS-1 to Voice Multiplexer - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with voice grade service.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this price list. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange - A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between Customers within a specified area, usually a single city, town or village.

Exchange Service Area - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Extended Area Service - A type of service where Customers of a given exchange may complete calls to and, where provided by the price list, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

Flat Rate Service - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

Holidays - The Company's recognized holidays are New Year's Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

Hunting - Routes a call to an idle Station line.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Multiplexing - The act of combining a number of individual message circuits for transmission over a common transmission path.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Nonrecurring Charges (NRC) - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Operator Station Call - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

PBX - A private branch exchange; a service providing equipment and facilities for connecting central office trunks and tie lines to stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - A building or buildings on contiguous property.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residential Customer - In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the Company's telephone directory. Customers residing college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

Service Connection Charge - A nonrecurring charge applying to the establishment of basic telephone service for a Customer and certain subsequent additions to that service.

Serving Wire Center - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

Station - Telephone equipment from or to which calls are placed.

Station to Station Call - A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, PBX station, or the name and address under which such number is listed and does not specify a particular person to be reached.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

Suspension of Service - An arrangement made at the request of the Customer, or initiated by the Company for violation of price list regulations by the Customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

Termination Charge - A charge applied when a Customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Trunk - An Access Line which connects to a Private Branch Exchange or a hybrid system.

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of LightNetworks Long Distance and Quality of Service Standards**

LightNetworks, Inc. offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided.

2.2 Applicability of the Florida Price List

This Price List and the rules and regulations contained herein are applicable to telecommunications services provided by LightNetworks within the state of Florida.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.3 Restoration of Service**

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.4 Liability for Outage**

The liability of LightNetworks in connection with service provided to the Customer shall be limited to a credit for outage time unless the outage is the result of gross negligence or willful misconduct by LightNetworks, their employees, agents, or contractors. Such credit shall be limited to an amount equal to that portion of the charges due to the Company and attributable to the interrupted service provided by LightNetworks for the duration of the outage and shall be based on a proportionate reduction of such charges. Any claim or demand for credit as a result of any such outage shall be waived unless presented in writing within one (1) year after the date of the outage.

2.5 Ownership

The provision of service to the Customer and payment by the Customer to the Company does not create any easement, ownership, or property rights of any nature in any facilities used to provide service.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.6 Liability of the Company**

2.6.1 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

2.6.2 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- (i) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- (ii) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- (iii) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer shall notify the Company promptly, in writing, of any claims, lawsuits or demands for which the Company is responsible and shall cooperate in every reasonable way to facilitate defense or settlement of claims.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.6 Liability of the Company, *continued***

- 2.6.3** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.6.4** The Company shall not be liable for any delay or failure in performance of any part of the service agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, lightning, other environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, destruction of or damages to facilities (i.e., cable cuts), or acts or omissions of transportation common carriers.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.7 Billing and Payment Regulations****2.7.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by LightNetworks. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.7.2 Billing

Unless otherwise contractually specified, bills or statements will be rendered monthly for all services and facilities provided. Bills shall be paid within thirty (30) calendar days of the date printed on the bill. LightNetworks will issue bills in sufficient time for the Customer to have at least twenty (20) days from the date the bill is received until the payment date to allow adequate time for processing. Unpaid bills or partial bills are subject to late payment fees of 1.5% per month on the 21st day after the bill rendering date. Late payment fees will be assessed on the succeeding bill for the related services or facilities.

Service is subject to discontinuance if the Customer fails to pay any amount due within thirty (30) days of the due date. LightNetworks reserves the right to discontinue the provision of service to the Customer after providing written notice by Certified US Mail to the person designated as the Customer's contact.

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SECTION 2 - RULES AND REGULATIONS, *continued*

2.7 Billing and Payment Regulations, *continued*

2.7.3 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.8 Deposits**

- 2.8.1** Prior to, or at any time after the provision of a service to the Customer, LightNetworks may require the Customer to make a deposit to be held as a guarantee of the payment of rates and charges. Such deposit may not exceed the actual or estimated rates and charges for the service for a two (2) month period plus the amount of any termination charges attributable to the service. The fact that a deposit has been made in no way relieves the Customer from complying with requirements as to payment of bills.
- 2.8.2** When the Customer has been provided notice that a deposit is required prior to the provisioning of a service or facility, such deposit amount shall be paid in full prior to LightNetworks's activation of the service or facility. In the event where a service or facility is currently operational and LightNetworks determines a deposit is required, LightNetworks will provide notice to the Customer of such a deposit request, identifying the amount of deposit being requested and the reason for such action by LightNetworks. In this instance, LightNetworks's request for a deposit will be base solely on the Customers record of performance relative to the applicable service provided by LightNetworks. The Customer will be required to remit the deposit in full within thirty (30) calendar days of LightNetworks's deposit request and shall be subject to all other requirements and actions regarding payments to LightNetworks.
- 2.8.3** When the provision of service to the Customer is terminated, the amount of the deposit will be credit the Customer's account and any credit balance that may remain will be refunded. The Customer will receive interest in accordance with applicable Florida law.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.9 Advance Payments**

In addition to or in lieu of a deposit, LightNetworks may require an advance payment equivalent to nonrecurring charges plus one (1) month's service. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment may be required for each subsequent month.

2.10 Taxes

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

2.11 Minimum Service Period

Unless otherwise specified in the service agreement between the Customer and the Company, the minimum period of service for which payment is due is thirty days.

2.12 Assignment

Service is provided by the Company for the sole use of the Customer and its authorized users. The Customer may not assign or transfer, in whole or in part, its obligations or rights in the service of the Company without the prior written consent of the Company. If any affiliate of the Customer succeeds to that portion of the business that is responsible for or entitled to any rights, obligations, duties or other interests in the Company's service, such affiliate succeeds to the rights, obligations, duties and interests of the Customer.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.13 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.14 Cancellation by Customer

Unless otherwise specified elsewhere in this Price List or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer at any time.

2.15 Limitations of Service

2.15.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Price List.

2.15.2 LightNetworks reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Price List, or in violation of law.

2.15.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.15.4 LightNetworks reserves the right to discontinue the offering of service, with notice, or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.16 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling LightNetworks's Florida intrastate service must have an appropriate Certificate of Public Convenience and Necessity from the Florida Public Service Commission.

2.17 Applicable Law

This Price List shall be subject to and construed in accordance with Florida law.

2.18 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

2.19 Termination Charges

2.19.1 In the event the Customer cancels, repudiates or otherwise voids the service agreement prior to the time service is established, the Customer shall pay all costs and expenses incurred by LightNetworks in connection with implementation of the service. Such charges shall not exceed the nonrecurring charges applicable to the service, plus any special construction costs.

2.19.2 If any portion of the Customer's service is disconnected for any reason prior to the end of the service period, the Customer shall pay a termination liability charge equal to 100% of the payments remaining the service period within thirty (30) days of the disconnection.

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SECTION 2 - RULES AND REGULATIONS, *continued***2.20 Application of Business Rates**

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users. Business rates as described in Sections 3 and 4 apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service;

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SECTION 2 - RULES AND REGULATIONS, *continued***2.21 Application of Residential Rates**

Residential rates as described in Sections 3 and 4 apply to service furnished in private homes or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

2.22 Telephone Number Changes

When a residential Customer changes telephone numbers the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES**3.1 General**

3.1.1 LightNetworks is a reseller of local exchange service company providing basic local exchange communications services throughout Florida.

LightNetworks's rates and services are based on the rates and services of the large incumbent local exchange carriers. This tariff documents the rates and services for LightNetworks's provision of local exchange service.

Customers are billed based on their use of LightNetworks's network and services. Charges may vary by service offering, class of service, CLASS/custom calling feature(s), class of call, time of day, day of week, and/or call duration.

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LEC: BellSouth Telecommunications, Inc.

3.1.2 Basic Service Description

The Company intends to provide local exchange service in Florida as a reseller of the incumbent local exchange company's facilities and as a facilities-based provider utilizing its own leased switches and local loops provided by the incumbent LECs.

Access will be provided to 911 emergency services, operator services and telecommunications relay services 24 hours a day / 7 days a week via the facilities of the underlying local exchange company.

3.1.3 Service Quality Description

Service provided by the Company is at a level equivalent to the service of the incumbent local exchange company.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, *continued*

3.2 Time of Day Rate Periods

3.2.1 Discounts and Applicable Rate Periods

Usage discounts for measured services apply equally to the total charges for all usage-sensitive charges with fractional amounts rounded up to the lower cent. Discounts do not apply to add-on charges for Customer dialed calling card, other station, or person charges.

| | Mon. | Tues. | Wed. | Thur. | Fri. | Sat. | Sun. |
|------------------|-------------|--------------|-------------|--------------|-------------|-------------|-------------|
| 8AM-5PM* | Full Rate | Full Rate | Full Rate | Full Rate | Full Rate | 50% Disc. | 50% Disc. |
| 5PM-11PM* | 25% Disc. | 25% Disc. | 25% Disc. | 25% Disc. | 25% Disc. | 50% Disc. | 25% Disc. |
| 11PM-8AM* | 50% Disc. | 50% Disc. | 50% Disc. | 50% Disc. | 50% Disc. | 50% Disc. | 50% Disc. |

*To, but not including.

Day Rate Period = Full Rate

Evening Rate Period = 25% Discount

Night and Weekend Rate Period = 50% Discount

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, *continued***3.3 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. LightNetworks uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA No 4.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the rate center or network access point serving the Customer's location and the called/calling station.
- Step 2:** Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 4 - SERVICE CHARGES
4.1 Charges to Initiate or Change Service

The following nonrecurring charges apply to processing service orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

| | <u>Business</u> | <u>Residential</u> |
|--------------------------------|------------------------|---------------------------|
| Line Connection Charge | | |
| First Line | \$56.00 | \$40.00 |
| Each Additional Line | \$12.00 | \$12.00 |
| Line Change Charge | | |
| First Line | \$38.00 | \$23.00 |
| Each Additional Line | \$11.00 | \$11.00 |
| Secondary Service Order Charge | \$19.00 | \$10.00 |

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SECTION 4 - SERVICE CHARGES, *continued*

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician

| | <u>Business</u> | <u>Residential</u> |
|-------------------------------------|-----------------|--------------------|
| Initial 15 minute increment | \$28.00 | \$25.00 |
| Each Additional 15 minute increment | \$ 9.00 | \$ 9.00 |

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

| <u>Business</u> | <u>Residential</u> |
|-----------------|--------------------|
| \$38.00 | \$23.00 |

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS**5.1 Network Switched Service****5.1.1 General**

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.1 Network Switched Service, *continued*****5.1.2 Services Offered**

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Florida Service Commission:

Standard Business Line Service with touch tone
PBX Trunk Service
Digital Voice Grade DS-1 Trunk Service
Direct Inward Dial (DID) Service
Optional Calling Features
IntraLATA Toll Services

The following services are available but are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)
Directory Assistance
Operator Services

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service ordering and change charges where the Customer requests new services or changes in existing services, as well as applicable nonrecurring and monthly recurring charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, and DID Trunks.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.1 General, *continued*****5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- A. Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.
- C. The Customer's access to 911 emergency service is equivalent to the level of service offered by the incumbent local exchange company. In the event of any temporary disconnection for nonpayment of a residential Customer's local service, access to 911 emergency service will be maintained.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.1 General, *continued*****5.1.4 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.5 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.6 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

5.7 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.8 Digital Voice Grade DS-1 Trunk Service**

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features**

The features listed in this section are offered by the Company to Business Customers.

5.9.1 Feature Descriptions

- A. Flexible Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- B. Flexible Call Forwarding with Audio Calling Name:** Provides all of the functionality of Flexible Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- C. Flexible Call Forwarding Plus:** Provides all of the functionality of Flexible Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Flexible Call Forwarding is active.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features, *continued*****5.9.1 Feature Descriptions, *continued***

- D. Flexible Call Forwarding Plus with Audio Calling Name** - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- E. Call Forwarding Variable** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- F. Call Forwarding Variable, Remote Access** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features, *continued*****5.9.1 Feature Descriptions, *continued***

- G. Call Forwarding Don't Answer, Basic:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.

- H. Call Forwarding Don't Answer w/ Ring Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features, *continued*****5.9.1 Feature Descriptions, *continued***

- I. Call Forwarding Don't Answer w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- J. Call Forwarding Busy Line, Basic:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- K. Call Forwarding Busy Line w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- L. Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features, *continued*****5.9.1 Feature Descriptions, *continued***

- M. Call Waiting - Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- N. Call Waiting - Deluxe with Conferencing:** Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.
- O. Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.9 Optional Calling Features, *continued*****5.9.1 Feature Descriptions, *continued***

- P. Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- Q. Anonymous Call Rejection:** Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- R. Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- S. Call Return:** allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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- T. Call Selector:** Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- U. Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- V. Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
- W. Message Waiting Indication:** Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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- X. Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- Y. Preferred Call Forwarding:** Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- Z. Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:
- Calls to 800 Service numbers
 - Calls to 900 Service numbers
 - Calls preceded by an interexchange carrier access code
 - International Direct Distance Dialed calls
 - Calls to Directory Assistance
 - Calls to 911

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- AA. Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
- AB. Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.10.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.10.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

5.11 Directory Assistance

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.12 Local Operator Services**

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

5.13 IntraLATA Long Distance Services

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in LightNetworks' Florida Tariff No. 1 as filed and approved by the Florida Public Service Commission. Service is available for use by Customers twenty-four (24) hours a day.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.14 Miscellaneous Services****5.14.1 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

5.14.2 Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

5.14.3 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***5.15 Discounts for Hearing Impaired Customers**

Intrastate toll message rates for a telecommunications device for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

5.16 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. LightNetworks will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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SECTION 6 - LOCAL SERVICES PRICE LIST

6.1 Basic Local Service

6.1.1 Local Services are provided through the use of both resold and facilities based switching and transport facilities.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of BellSouth local exchange services or through the Company's own facilities. Local Resale Services are provided through the use of resold switching and transport facilities obtained from other carriers.

All rates set forth in this section are subject to change and may be changed by the Company pursuant to notice requirements established by the Florida Public Service Commission.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.1 Basic Local Service, *continued*****6.1.1 Rate Group Descriptions****(A) In BellSouth Areas**

| <u>Rate Group</u> | <u>Upper limits of Total Exchange Access Lines and PBX Trunks</u> |
|-------------------|---|
| 1 | 2,000 |
| 2 | 7,000 |
| 3 | 22,000 |
| 4 | 55,000 |
| 5 | 120,000 |
| 6 | 195,000 |
| 7 | 280,000 |
| 8 | 375,000 |
| 9 | 450,000 |
| 10 | 550,000 |
| 11 | 700,000 |

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.1 Basic Local Service, *continued*

6.1.2 Classes of Service

(A) Flat Rate Service

1. In BellSouth Areas

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

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6.1 Basic Local Service, *continued***6.1.3 Monthly Recurring Charges****(A) Flat Rate****1. In BellSouth Areas**

| <u>Rate Group</u> | <u>Business</u> | <u>Residential</u> |
|-------------------|-----------------|--------------------|
| Rate Group 1 | \$19.80 | \$ 7.30 |
| Rate Group 2 | \$20.80 | \$ 7.70 |
| Rate Group 3 | \$21.90 | \$ 8.10 |
| Rate Group 4 | \$22.90 | \$ 8.40 |
| Rate Group 5 | \$23.85 | \$ 8.80 |
| Rate Group 6 | \$24.90 | \$ 9.15 |
| Rate Group 7 | \$25.75 | \$ 9.50 |
| Rate Group 8 | \$26.60 | \$ 9.80 |
| Rate Group 9 | \$27.40 | \$10.05 |
| Rate Group 10 | \$28.00 | \$10.30 |
| Rate Group 11 | \$28.60 | \$10.45 |
| Rate Group 12 | \$29.10 | \$10.65 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.1 Basic Local Service, *continued*****6.1.3 Monthly Recurring Charges, *continued*****(B) Message Rate**

Monthly message allowance is 75 calls for business Customers; 30 calls for residential Customers. Message rate in excess of allowance is \$0.12 per call for business Customers and \$0.10 per call for residential Customers.

1. In BellSouth Areas

| <u>Rate Group</u> | <u>Business</u> | <u>Residential</u> |
|-------------------|-----------------|--------------------|
| Rate Group 1 | \$14.71 | \$ 6.77 |
| Rate Group 2 | \$15.46 | \$ 6.77 |
| Rate Group 3 | \$16.29 | \$ 6.77 |
| Rate Group 4 | \$17.04 | \$ 6.77 |
| Rate Group 5 | \$17.75 | \$ 6.77 |
| Rate Group 6 | \$18.54 | \$ 6.77 |
| Rate Group 7 | \$19.18 | \$ 6.87 |
| Rate Group 8 | \$19.81 | \$ 7.09 |
| Rate Group 9 | \$20.41 | \$ 7.27 |
| Rate Group 10 | \$20.86 | \$ 7.45 |
| Rate Group 11 | \$21.31 | \$ 7.57 |
| Rate Group 12 | \$21.69 | \$ 7.71 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.1 Basic Local Service, *continued*****6.1.4 Additional Monthly Recurring Charges**

| (A) In BellSouth Areas | Per Line | |
|------------------------------|-----------------|--------------------|
| | <u>Business</u> | <u>Residential</u> |
| Touch Tone | N/C | N/C |
| FCC Charge | \$3.50 | \$3.50 |
| Hearing and Speech Surcharge | \$0.12 | \$0.12 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.1 Basic Local Service, *continued*

6.1.5 Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. The applicable nonrecurring charges to install service are shown in Section 4.1 of this tariff. All such charges will appear on the next bill following installation of the service.

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6.2 PBX Trunk Service

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.5).

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*
6.2 PBX Trunk Service, *continued***6.2.1 Monthly Recurring Charges****(A) Flat Rate****1. In BellSouth Areas**

| <u>Rate Group</u> | <u>Business</u> | <u>Residential</u> |
|-------------------|-----------------|--------------------|
| Rate Group 1 | \$33.66 | N/A |
| Rate Group 2 | \$35.36 | N/A |
| Rate Group 3 | \$37.23 | N/A |
| Rate Group 4 | \$38.93 | N/A |
| Rate Group 5 | \$40.55 | N/A |
| Rate Group 6 | \$42.33 | N/A |
| Rate Group 7 | \$43.78 | N/A |
| Rate Group 8 | \$45.22 | N/A |
| Rate Group 9 | \$46.58 | N/A |
| Rate Group 10 | \$47.60 | N/A |
| Rate Group 11 | \$48.62 | N/A |
| Rate Group 12 | \$49.47 | N/A |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.2 PBX Trunk Service, *continued*****6.2.1 Monthly Recurring Charges, *continued*****(B) Message Rate****1. In BellSouth Areas**

| <u>Rate Group</u> | <u>Business</u> | <u>Residential</u> |
|-------------------|-----------------|--------------------|
| Rate Group 1 | \$15.26 | N/A |
| Rate Group 2 | \$16.01 | N/A |
| Rate Group 3 | \$16.84 | N/A |
| Rate Group 4 | \$17.59 | N/A |
| Rate Group 5 | \$18.30 | N/A |
| Rate Group 6 | \$19.09 | N/A |
| Rate Group 7 | \$19.73 | N/A |
| Rate Group 8 | \$20.36 | N/A |
| Rate Group 9 | \$20.96 | N/A |
| Rate Group 10 | \$21.41 | N/A |
| Rate Group 11 | \$21.86 | N/A |
| Rate Group 12 | \$22.24 | N/A |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.3 Basic Exchange Digital Trunk Service**

Basic Exchange Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps that is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX- 1 panel.

Basic Trunks may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Sections 5.8. The price shown below is based on the number of channels activated on the digital transport facility and upon the distance of the transport facility. The rate shown below is based on the number of channels ordered and includes the price of transport, voice feature activation, Network Access Register charges and similar charges tariffed separately in other tariffs.

| <u>Monthly Recurring Charge</u> | <u>Per Month</u> |
|--|------------------|
| Digital PBX Charge (Per T1) | \$190.00 |
| Digital PBX Trunk Charge (Per Channel) | \$ 24.00 |
| Voice Activation Channel Charge | \$ 6.00 |
| Digital PBX Transport: first 1/2 mile | \$ 74.00 |
| Digital PBX Transport: additional 1/2 mile | \$ 30.00 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.4 ISDN/PRI****6.4.1 Description of Service**

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DSI access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the customer's CPE to the Public Circuit Switched Network (e. g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. LightNetworks shall not be responsible if changes in any of the equipment, operations or procedures of LightNetworks utilized in the provision of ISDN PRI service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network customers or for customers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.

Telephone numbers transmitted via the Incoming Call Identification feature are intended solely for the use of the ISDN PRI service subscriber. Resale of this information is prohibited by this Tariff except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

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Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DSI's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the customer will order one ISDN PRI service arrangement with 23 B channels and 1 D channel. Additional ISDN PRI service arrangements are ordered with 24 B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to nineteen ISDN PRI configured at 24B + OD may be ordered in conjunction with one 23B + D ISDN PRI. If the customer desires, he/she may also request a back-up D channel with the NFAS option. It is recommended that additional D channels be provisioned in separate DSI arrangements.

6.5.2 Application of Rates

ISDN PRI service lines furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first *i*' miles and each additional % mile for the airline distance measured between the customer's premises and the customer's Serving Wire Center. ISDN PRI service rates under any Term Payment Plan are exempt from LightNetworks initiated changes for the payment period selected.

Rates in effect at the time service is installed and/or of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period at current rates or revert to current rates on a month-to-month basis. ISDN features are priced at a per channel rate unless otherwise specified.

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The customer may choose any number of channels, up to twenty-three per Primary Rate Interface, to be active with a corresponding number of services (e.g. inward/outward trunks, WATS Lines, 800 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of ISDN PRI service will be as follows:

Digital Loop Channels
Primary Rate Interface
Primary Rate B Channels
Call-by-Call / Integrated Service Access Feature Capability
Network Access and Usage Charges where applicable

Digital Loop Channels - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

Interoffice Channels - Provides for the transmission facilities between LightNetworks servicing wire centers with a LATA.

Primary Rate Interface - Provides multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one D channel also at 64 Kbps.

When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to twenty-four (24) B channels at 64 Kbps.

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Primary Rate B Channels - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

Call-by-Call / Integrated Service Access Feature Capability - Allows the customers to dynamically allocate the channels of the ISDN PRI service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may choose to subscribe to more services than channels and dynamically change the services in use.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.4 ISDN/PRI, *continued*****6.4.4 Rates****(A) In BellSouth Areas**

| | <u>Installation Charge</u> | <u>Recurring Charge</u> |
|--|---------------------------------------|------------------------------------|
| 1. Access Line, each | \$875.00 | \$140.00 |
| 2. Interoffice Channel, each | | |
| (a) Fixed monthly rate | \$125.00 | \$ 75.00 |
| (b) Each airline Mile or fraction thereof | - | \$ 24.00 |
| 3. Primary Rate ISDN Interface, each | | |
| (a) Voice/Data (Standard) | \$110.00 | \$400.00 |
| (b) Digital Data Only Option | \$110.00 | \$400.00 |
| (c) Inward Data Option | \$110.00 | \$400.00 |
| (d) Inward Data Option with Extended Reach Service Dedicated Route | \$110.00 | \$400.00 |
| (e) Inward Data Option with Reach Service - Final Route | \$110.00 | \$400.00 |
| 4. Primary Rate ISDN B-Channels, each | | |
| (a) Voice/Data (Standard) | \$ 5.00 | \$ 48.40 |
| (b) Digital Data Only Option | \$ 5.00 | \$ 24.50 |
| (c) Inward Data Option | \$ 5.00 | \$ 29.00 |
| (d) Inward Data Option with Extended Reach Service Dedicated Route | \$ 5.00 | \$ 38.00 |
| (e) Inward Data Option with Reach Service - Final Route | \$ 5.00 | \$ 53.00 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.4 ISDN/PRI, *continued*

6.4.4 Rates, *continued*

(A) In BellSouth Areas, *continued*

| | <u>Installation Charge</u> | <u>Recurring Charge</u> |
|--|---------------------------------------|------------------------------------|
| 5. Telephone Numbers for Flat Rate Primary Rate ISDN Voice Data and Digital Data Only Options | | |
| (a) Per telephone number requested inward and 2-way | N/C | \$0.20 |
| (b) Per telephone number requested outward only | N/C | N/C |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.4 ISDN/PRI, *continued*

6.4.4 Rates, *continued*

(A) In BellSouth Areas, *continued*

| | <u>Installation Charge</u> | <u>Recurring Charge</u> |
|---|--------------------------------|-----------------------------|
| 6. Telephone Numbers for Primary Rate ISDN Inward Data Option | | |
| (a) Each telephone number requested inward only within standard allowance | - | \$0.20 |
| (b) Each telephone number requested inward only above standard allowance | - | \$20.00 |
| (c) Each Remote Telephone Number requested inward only with Extended Reach Service-Dedicated Route | - | \$20.00 |
| (d) Each Final Telephone Number requested inward only with Extended Reach Service | - | \$20.00 |
| (e) Each Remote Telephone Number requested inward only with Extended Reach Service - Final Route | - | \$20.00 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.5 Direct Inward Dialing (DID) Service**

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring charges for PBX Trunks as shown in Section 6.3 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

6.5.1 In BellSouth Areas

| | <u>Installation Charge</u> | <u>Monthly Recurring</u> |
|---|---------------------------------------|-------------------------------------|
| Establish Trunk Group and Provide | | |
| 1st Block of 20 DID Numbers | \$915.00 | \$ 4.00 |
| Each Additional Block of 20 DID Numbers | \$ 15.00 | \$ 4.00 |
| DID Trunk Termination: | | |
| Per Inward Only Trunk | \$ 90.00 | \$21.80 |
| Per Combination Trunk with Call Transfer | \$250.00 | \$45.00 |
| Dual Tone Multifrequency Pulsing Option, Per Trunk | \$ n/a | \$ 7.50 |
| Automatic Intercept Service, Per Number Referred | \$16.00 | \$ n/a |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.6 Access Lines for Customer Provided Pay Telephones****6.6.1 General**

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

6.6.2 Regulations

- (A) CPPT Lines will be provided only to Aggregators certificated by the Florida Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges include, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in this tariff.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.6 Access Lines for Customer Provided Pay Telephones, *continued*

6.6.1 General, *continued*

- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.6 Access Lines for Customer Provided Pay Telephones, *continued*****6.6.3 Rates and Charges****A. In BellSouth Areas****1. Flat Rate Line Charges**

Pay Telephone Access Service is provided as show below:

| RATE GROUP | SERVICE TYPE |
|---------------|--------------|
| | Flat Rate |
| Group 1 | \$18.81 |
| Group 2 | \$19.76 |
| Group 3 | \$20.81 |
| Group 4 | \$21.76 |
| Group 5 | \$22.68 |
| Group 6 | \$23.67 |
| Group 7 | \$24.76 |
| Group 8 | \$25.27 |
| Group 9 | \$26.03 |
| Group 10 | \$26.60 |
| Group 11 | \$27.17 |
| Group 12 | \$27.65 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.6 Access Lines for Customer Provided Pay Telephones, *continued*

6.6.3 Rates and Charges, *continued*

A. In BellSouth Areas, *continued*

2. Flat Rate Line Charges, Additional Rate Groups

Pay Telephone Access Service is provided at 95% of the business individual line flat in these additional rate groups, as show below:

| RATE GROUP | SERVICE TYPE |
|-----------------------|--------------|
| | Flat Rate |
| Group X1-Big Pine Key | \$18.81 |
| Group X2-Bronson | \$19.76 |
| Group X3-Jay | \$20.81 |
| Group X4-Trenton | \$21.76 |

3. Usage Charges

These rates apply to calls outside the local calling area.

| | Initial Minute | Additional Minutes |
|---------------|----------------|--------------------|
| Day | \$0.25 | \$0.25 |
| Evening | \$0.19 | \$0.19 |
| Night/Weekend | \$0.19 | \$0.19 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.7 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

6.7.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

A. In BellSouth Areas

| Optional Calling Features | Business | Residential |
|--|-----------------|--------------------|
| Three-Way Calling | \$0.75 | \$0.75 |
| Call Return | \$0.75 | \$0.75 |
| Busy Connect | \$0.75 | \$0.75 |
| Repeat Dialing | \$0.75 | \$0.75 |
| Calling Number Delivery Blocking, Per Call | \$0.75 | No Charge |

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.7 Optional Calling Features, *continued*****6.7.2 Features Offered on Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

A. In BellSouth Areas

| Optional Calling Feature | Business | Residential |
|---|-----------------|--------------------|
| Flexible Call Forwarding | \$9.00 | \$5.00 |
| Flexible Call Forwarding with Audio Calling Name | \$11.00 | \$7.00 |
| Flexible Call Forwarding Plus | N/A | \$7.00 |
| Flexible Call Forwarding Plus with Audio Calling Name | N/A | \$9.00 |
| Call Forwarding Variable, per line | \$5.00 | \$3.00 |
| Call Forwarding Variable, per trunk | \$7.00 | N/A |
| Call Forwarding Variable with Remote Access | \$12.00 | \$12.00 |
| Call Forwarding Variable Multipath or Remote Access - CF Variable Multipath | \$3.00 | \$2.00 |
| Call Forwarding Don't Answer - Basic | \$3.25 | \$1.00 |
| Call Forwarding Don't answer Multipath or Customer Control of CF Don't Answer Multipath | \$3.00 | \$2.00 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.7 Optional Calling Features, *continued*****6.7.2 Features Offered on Monthly Basis, *continued*****A. In BellSouth Areas, *continued***

| Optional Calling Feature (cont'd) | Business | Residential |
|---|-----------------|--------------------|
| Call Forwarding Don't Answer w/ Ring Control | \$3.25 | \$1.00 |
| Call Forwarding Don't Answer w/ Customer Control | \$6.25 | |
| Call Forwarding Busy Line - Basic | \$3.25 | \$1.00 |
| Call Forwarding Busy Line w/ Customer Control | \$6.25 | \$3.00 |
| Call Forwarding Busy Line Multipath or Customer Control of CF Busy Line Multipath | \$3.00 | \$2.00 |
| Call Waiting - Basic | \$6.25 | \$4.00 |
| Call Waiting - Deluxe | N/A | \$6.00 |
| Call Waiting - Deluxe with Conferencing | N/A | \$6.00 |
| Caller ID - Basic | \$10.00 | \$6.00 |
| Caller ID - Deluxe | \$11.00 | \$7.50 |
| Caller ID - Deluxe w / Anonymous Call Rejection | \$15.99 | N/A |
| Caller ID - Enhanced w/ ACR | \$15.99 | N/A |
| Caller ID- Enhanced w/ACR&Call Mgnt | \$16.95 | N/A |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued*

6.7 Optional Calling Features, *continued*

6.7.2 Features Offered on Monthly Basis, *continued*

A. In BellSouth Areas, *continued*

| Optional Calling Feature (cont'd) | Business | Residential |
|-----------------------------------|----------|-------------|
| Anonymous Call Rejection | \$4.00 | \$3.00 |
| Call Block | \$4.50 | \$4.00 |
| Call Return | \$4.95 | \$4.00 |
| Call Selector | \$4.50 | \$4.00 |
| Call Tracing | \$5.00 | \$4.00 |
| Distinctive Ring I | \$8.75 | \$4.00 |
| Distinctive Ring II | \$11.00 | \$6.00 |
| Repeat Dialing | \$5.00 | \$4.00 |
| Speed Calling (8 codes) | \$3.00 | \$2.00 |
| Speed Calling (30 codes) | \$5.00 | \$3.00 |
| Three Way Calling | \$5.00 | \$3.75 |

| | Business | Residential |
|---------------------|----------|-------------|
| Nonrecurring Charge | \$19.00 | \$10.00 |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.7 Optional Calling Features, *continued*****6.7.3 Multiple Feature Discounts**

Customers may receive a per line discounts in the form of a credit on their bill based on the total number of features subscribed to for each line at the end of a given billing period.

A. In BellSouth AreasMultiple Feature Discounts

| | |
|----------------------------|-----|
| 2 Feature Discount | 10% |
| 3 Feature Discount | 15% |
| 4 Feature Discount | 20% |
| 5 or more Feature Discount | 25% |

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.8 Inside Wire MTC Plan****6.8.1 General**

At an additional monthly charge, Customers may add the Inside Wire MTC Plan to their service. This plan provides for maintenance and repair of the wiring and jacks at the Customer's premises.

LightNetworks will locate the source of the telephone service problems in the wiring and jacks at the premises and repair basic inside telephone wire and modular jacks. LightNetworks does not repair defective phone cords, phones, or equipment attached to the network through these interfaces and these devices are not included under this plan.

This Plan does not cover (1) problems caused by willful damage to inside wire or jacks; (2) damage caused by Acts of God (such as fire, windstorm, flood, hurricane or other similar acts); (3) service problems in your inside wire or jacks that were obvious at the time you subscribed to the Plan; and (4) inside wire or jacks that do not meet industry standards for telecommunication.

This Plan is provided on a month-to-month basis and can be canceled by giving oral or written notice. The minimum service commitment for this plan is one (1) month.

Key telephone systems, Private Branch Exchanges (PBX), or other non-basic telephone systems, are not eligible for this Plan.

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.8 Inside Wire MTC Plan, *continued***

6.8.2 LightNetworks shall not be liable for damages, including any indirect, incidental or consequential damages, that arise from: (1) any defects in materials used to maintain inside wire or jacks; or (2) defects in workmanship provided under the plan. There are no express or implied warranties, warranties of merchantability, or warranties of fitness for a specific purpose with this plan. LightNetworks liability for defective materials or workmanship is limited to repair or replacement of the defective material and/or a corrective service visit.

6.8.3 Rates**A. In BellSouth Areas**Monthly Recurring Charges

| | |
|----------------------|---------|
| Inside Wire MTC Plan | \$ 2.95 |
|----------------------|---------|

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SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***6.9 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES

7.1 Directory Listings

7.1.1 General

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.1 Directory Listings, *continued*****7.1.4 Free Listings**

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

7.1.5 Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 7.1.4.

A. In BellSouth Areas

| | | <u>Business</u> | <u>Residential</u> |
|----|---------------------------------|-----------------|--------------------|
| 1. | Non-Published Number, per line | \$1.45 | \$1.45 |
| 2. | Non-Listed Number, per line | \$0.70 | \$0.70 |
| 3. | Additional Listing, per listing | \$1.20 | \$1.20 |

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.2 Non-Published Service****7.2.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

7.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.2 Non-Published Service****7.2.3 Rates and Charges**

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

A. In BellSouth Areas

Non-published service charge, per month: \$1.40

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.3 Non-Listed Service****7.3.1 General**

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

7.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.3 Non-Listed Service, *continued*****7.3.3 Rates and Charges**

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

A. In BellSouth Areas

Non-listed service charge, per month: \$1.49

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***7.4 Directory Assistance Services****7.4.1 Directory Assistance**

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

A. In BellSouth Areas

Each Local Directory Assistance Call \$0.50

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SECTION 8 - LOCAL OPERATOR SERVICES**8.1 General**

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines.

8.1.1 Definitions

Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station Card: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

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SECTION 8 - OPERATOR SERVICES, *continued***8.1 General, *continued*****8.1.1 Definitions**

Operated Dialed Surcharge: Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number. Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The following Operator Assisted Local Calls are exempted from the service charge:

- (1) Calls to designated Company numbers for official telephone business;
- (2) Emergency calls to recognizable authorized civil agencies;
- (3) Those cases where a Company operator provides assistance to:
 - (a) Re-establish a call which has been interrupted after the calling number has been reached.
 - (b) Reach the calling telephone number where facility problems prevent customer dial completion.
 - (c) Place a sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

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SECTION 8 - OPERATOR SERVICES, *continued*

8.1 General, *continued*

8.1.2 Service Charges

Local exchange calls may be placed on an Operator Assisted basis. Service charges for Operator Assisted calls are detailed below. These charges are in addition to, if any, usage rates.

Calls Placed From Call Aggregator or Payphone Locations to Nonpresubscribed Customers

| | Per Call |
|--------------------|----------|
| Station-to-Station | \$1.75 |
| Person to Person | \$3.25 |

Calls Placed by Presubscribed Customers

| | |
|---------------------|--------|
| Station to station | \$0.75 |
| Person to Person | \$2.98 |
| Operator Dialed | \$1.52 |
| Third Party Calling | \$2.98 |
| Collect | \$2.98 |

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SECTION 8 - OPERATOR SERVICES, *continued***8.2 Local Operator Services, *continued*****8.2.3 Busy Line Verify and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. A charge will apply when:
 - 1) The operator verifies that the line is busy with a call in progress.
 - 2) The operator verifies that the line is available for incoming calls.
 - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- D. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.
- E. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- F. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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SECTION 8 - OPERATOR SERVICES, *continued*

8.2 Local Operator Services, *continued*

8.2.3 Busy Line Verify and Line Interrupt Service

G. Rates

| | |
|--|-----------------------|
| Busy Line Verify Service | \$0.95 (each request) |
| Busy Line Verify and Busy Line Interrupt Service | \$0.50 (each request) |

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SECTION 9 - MISCELLANEOUS SERVICES**9.1 Carrier Presubscription****9.1.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

9.1.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

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SECTION 9 - MISCELLANEOUS SERVICES**9.1 Carrier Presubscription****9.1.1 General**

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

9.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 9.4.5 below:

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SECTION 9 - MISCELLANEOUS SERVICES**9.1 Carrier Presubscription****9.1.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 10.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 9 - MISCELLANEOUS SERVICES, *continued*

9.1 Carrier Presubscription, *continued*

9.1.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 9.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port

| | |
|--------------------------------|--------|
| Initial Line, or Trunk or Port | \$1.49 |
| Additional Line, Trunk or Port | \$1.49 |

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SECTION 10 - CARRIER ACCESS SERVICE**10.1 Mobile Services Interconnection**

The company interconnects its network with Mobile Carriers. Rates found in this section are charged on a per minute of use basis, and when fractional minutes of use occur, are rounded up to the next whole minute.

| | |
|---------------------------------------|-----------|
| Rate per minute of terminating access | \$0.02280 |
|---------------------------------------|-----------|

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SECTION 11 - PROMOTIONAL OFFERINGS**11.1 Special Promotions**

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

11.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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SECTION 12 - SPECIAL ARRANGEMENTS

12.1 Special Construction

12.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A. non-recurring type charges;
- B. recurring type charges;
- C. termination liabilities; or
- D. combinations thereof.

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SECTION 12 - SPECIAL ARRANGEMENTS, *continued***12.1 Special Construction, *continued*****12.1.2 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service life of the facility provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
 - 1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor and supervision,
 - (c) transportation, and
 - (d) rights-of-way;
 - 2) license preparation, processing, and related fees;
 - 3) tariff preparation, processing, and related fees;
 - 4) cost of removal and restoration, where appropriate; and
 - 5) any other identifiable costs related to the specially constructed or rearranged facilities.

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SECTION 12 - SPECIAL ARRANGEMENTS, *continued***12.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

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SECTION 13 - SPECIAL CONSTRUCTION

13.1 Special Construction

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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