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June 8, 2000  
*Via Overnight Delivery*

*K. Biegalski  
Eva Samaan  
RJR*

DEPOSIT  
D 8 00

DATE  
JUN 12 2000

*TI139*

Ms. Blanca S. Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0870

RE: DN 000022-TI Investigation and Determination of Appropriate Method for Refunding Interest and Overcharges on Intrastate 0+ calls made from Pay Telephones and in a Call Aggregator Context by UniversalCom, Inc.

Dear Ms. Bayo:

Pursuant to Order No. PSC-00-0542-PAA-TI and in compliance with Rule 25-4.114, Florida Administrative Code, enclosed for filing is the original and six (6) copies of the refund report filed on behalf of UniversalCom, Inc. in connection with the above reference docket.

Also enclosed is a check for \$144.20 which reflects the amount unable to be refunded, and which is being remitted to the Florida Public Service Commission pursuant to the above referenced order, for deposit to the General Revenue Fund as required by Chapter 364.285(1), Florida Statutes.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Any questions you may have regarding this filing may be directed to my attention at (407) 740-3004.

Sincerely,

*Robin Norton*

Robin Norton  
Consultant to UniversalCom, Inc.

cc: Marion Gray  
Don Parker

file: UniversalCom - FL IXC  
tms: FLo0002

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- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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- SER \_\_\_\_\_
- OTH \_\_\_\_\_

RECEIVED & FILED

*[Signature]*  
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE 07110 JUN 12 2000  
91 6 11 6-11-00  
FPSC-RECORDS/REPORTING

**DN 00022-TI**

**Refund Report of UniversalCom, Inc.**

**Order No. PSC-00-0542-PAA-TI**

By Order No. PSC-00-0542-PAA-TI issued March 16, 2000, UniversalCom, Inc. was required to refund \$3154.52, including interest of \$161.67.

Credits totaling \$3,010.32 were applied either to local phone company bills or as credit card refunds, according to the way in which the charges were originally assessed.

Credits totaling \$144.20 were unable to be processed. As required in the above-referenced order, a check for that amount made out to the Florida Public Service Commission is included with this report, for deposit to the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes.