

# Orvex/CSI Consortium, Inc.

**OneAmerica®**  
Calling Plan

**Marie-Florence Vielot**

Corporate Center -USA  
1035 NE 125th Street  
Suite #301  
North Miami, Florida 33161

Date: July 10th 2000

Florida Public Service Commission  
Division of Communications  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

000849-77

RECEIVED-FPSC  
00 JUL 12 PM 4:58  
RECORDS AND REPORTING

## Re: IXC Application For Orvex/CSI Consortium, Inc.

Enclosed for filing are the original and three (3) copies of tariff No. 1 for Orvex/CSI Consortium, Inc. The following pages are included with this filing:

- (i) Price list
- (ii) Promotions & Contract
- (iii) Text & Trade Marks, as noted

The purpose of this filing is to 1) submit descriptions and rates for the Company's OneAmerica Calling Plan, (inbound/outbound) services, Price all applicable per call charges applicable to operator-assisted calls; miscellaneous charges and promotional and contract services. This filing also includes numerous text, as noted. The Company requests that this Tariff No. 1 be allowed to go into effect on one day's notice - July 24th, 2000.

Please acknowledge receipt of this filing by date-stamping the extra copy of this letter and returning it to me in the self-addressed, stamped envelope enclosed for this purpose. Questions pertaining to this filing may be directed to my attention at 305-893-1510 during business hours or 305-388-9981 in the evenings hours. Thank you for your assistance in this matter.

Respectfully submitted



Marie-Florence Vielot  
President

File: Orvex/CSI Consortium, Inc.  
Tms: F100624

RECEIVED & FILED



FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

08465 JUL 12 8

FPSC-RECORDS/REPORTING

# Orvex/CSI Consortium, Inc.

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Marie-Florence Vielot  
President

Check received with filing and forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check to RAR with proof of deposit.  
Initials of person who forwarded check:  


File:

Orvex/CSI Consortium, Inc.  
Tms: F100624

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\***

**DIVISION OF TELECOMMUNICATIONS**  
**BUREAU OF CERTIFICATION AND SERVICE EVALUATION**

**Application Form for Authority to Provide  
Interexchange Telecommunications Service  
Between Points Within the State of Florida**

000849-77

**Instructions**

- ◆ This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Appendix A).
- ◆ Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

**Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6770**

**Note: No filing fee is required for an assignment or transfer of an existing certificate to another certificated company.**

- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission  
Division of Telecommunications  
Bureau of Certification and Service Evaluation  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6600**

1. This is an application for  (check one):

- Original certificate (new company).**
- Approval of transfer of existing certificate:**  
Example, a certificated company purchases an existing certificated company and desires to retain the authority of both certificates.
- Approval of assignment of existing certificate:**  
Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.
- Approval of transfer of control:**  
Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

ORVEX/CSI CONSORTIUM, INC.

3. Name under which applicant will do business (fictitious name, etc.):

ORVEX/CSI CONSORTIUM, INC.

4. Official mailing address (including street name & number, post office box, city, state, zip code):

1035 N.E. 125<sup>th</sup> St. Suite 301

N. MIA, FL 33161

5. Florida address (including street name & number, post office box, city, state, zip code):

same

6. Select type of business your company will be conducting  (check all that apply):
- Facilities-based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
  - Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
  - Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
  - Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
  - Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
  - Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization;

- |  |   |
|--|---|
| <input type="checkbox"/> Individual          | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership    |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership    |
| <input type="checkbox"/> Other _____         |   |

8. If individual, provide:

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_ N/A

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

9. **If incorporated in Florida**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

\_\_\_\_\_

10. **If foreign corporation**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

\_\_\_\_\_

11. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) **The Florida Secretary of State fictitious name registration number:** \_\_\_\_\_

12. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) **The Florida Secretary of State registration number:** \_\_\_\_\_

13. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

14. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number: \_\_\_\_\_

15. Provide **F.E.I. Number** (if applicable): Applied for

16. Provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services?  
(  ) Yes (  ) No

(b) If not, who will bill for your services?

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

(c) How is this information provided?

\_\_\_\_\_  
N/A  
\_\_\_\_\_

17. Who will receive the bills for your service?

- (  ) Residential Customers
- (  ) PATs providers
- (  ) Hotels & motels

- (  ) Business Customers
- (  ) PATs station end-users
- (  ) Hotel & motel guests

( ) Universities ( ) Universities dormitory residents  
( ) Other: (specify) \_\_\_\_\_

18. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: MARIE-FLORENCE VIELOT

Title: Executive President

Address: 1035 NE 125<sup>th</sup> St. Suite 301

City/State/Zip: N. Miami, FL 33161

Telephone No.: 305-899-9152 Fax No.: 305-893-1553

Internet E-Mail Address: webtops@bellsouth.net

Internet Website Address: None

(b) Official point of contact for the ongoing operations of the company:

Name: Same as above

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

(c) Complaints/Inquiries from customers:

Name: MARIE FLORENCE VIELOT

Title: President

**Address:** 1035 NE 125th St. Suite 301  
**City/State/Zip:** N. Miami, FL 33161  
**Telephone No.:** 305-899-9152 **Fax No.:** 305-893-1553  
**Internet E-Mail Address:** Webtops@bellsouth.net  
**Internet Website Address:** None

19. List the states in which the applicant:

(a) has operated as an interexchange telecommunications company.

None

(b) has applications pending to be certificated as an interexchange telecommunications company.

None

(c) is certificated to operate as an interexchange telecommunications company.

None

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

- (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

21. The applicant will provide the following interexchange carrier services  (check all that apply):

a.  MTS with distance sensitive per minute rates

Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

b.  **MTS with route specific rates per minute**

Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

c.  **MTS with statewide flat rates per minute (i.e. not distance sensitive)**

Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

d.  **MTS for pay telephone service providers**

e.  **Block-of-time calling plan (Reach Out Florida, Ring America, etc.).**

f.  **800 service (toll free)**

g.  **WATS type service (bulk or volume discount)**

Method of access is via dedicated facilities  
 Method of access is via switched facilities

h.  **Private line services (Channel Services)  
(For ex. 1.544 mbs., DS-3, etc.)**

i.  **Travel service**

Method of access is 950  
 Method of access is 800

j.  **900 service**

k.  **Operator services**

- Available to presubscribed customers
- Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals).
- Available to inmates

i. **Services included are:**

- Station assistance
- Person-to-person assistance
- Directory assistance
- Operator verify and interrupt
- Conference calling

22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

23. Submit the following:

A. **Financial capability.**

The application should contain the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet; *New business - TBA*
2. income statement; and *New business - TBA*
3. statement of retained earnings. *New business - TBA*

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

1. **A written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **A written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **A written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

**B. Managerial capability;** give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

**C. Technical capability;** give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

**\*\* APPLICANT ACKNOWLEDGMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

**UTILITY OFFICIAL:**

<u><i>M. Willet</i></u>		<u><i>7/12/00</i></u>
Signature		Date
<u><i>President</i></u>		<u><i>305-899-9152</i></u>
Title		Telephone No.
<u><i>1035 N.E. 125th St Suite 301</i></u>		
Address:		Fax No.
<u><i>N. MIA, FL 33161</i></u>		<u><i>305-893-1553</i></u>

**ATTACHMENTS:**

- A - CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - CURRENT FLORIDA INTRASTATE NETWORK
- D - AFFIDAVIT

**CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT**

I, (Name) \_\_\_\_\_,

(Title) \_\_\_\_\_ of

\_\_\_\_\_  
(Name of Company)

and current holder of Florida Public Service Commission Certificate Number

# \_\_\_\_\_, have reviewed this application and join in the petitioner's request for a:

( ) transfer

( ) assignment

of the above-mentioned certificate.

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

\_\_\_\_\_  
Telephone No.

Address: \_\_\_\_\_

\_\_\_\_\_  
Fax No.



**CURRENT FLORIDA INTRASTATE SERVICES**

Applicant has ( ) or has not (  ) previously provided intrastate telecommunications in Florida.

If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

N/A

b) If the services are not currently offered, when were they discontinued?

N/A

**UTILITY OFFICIAL:**

Signature	Date
Title	Telephone No.
Address:	Fax No.

**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

**UTILITY OFFICIAL:**

<u><i>M. Wieland</i></u>	<u>7/12/00</u>
Signature	Date
<u>President</u>	<u>305-899-9152</u>
Title	Telephone No.
Address: <u>1035 NE 125th St. Suite 301</u>	<u>305-893-1553</u>
<u>N. MIA, FL 3316,</u>	Fax No.
_____	
_____	
_____	

**ATTACHMENTS**  
**TO IXC**  
**APPLICATION**  
**FOR ORVEX/CSI**  
**CONSORTIUM,**  
**INC.**

# ATTACHMENT

Orvex/CSI Consortium, Inc. (the applicant) intends to engage numerous technical and managerial consultants to manage its network, provisions, and promote sales of its products and services. Pending relationship with Call-Center technologies, Sprint, GTE, Bell South, Lucent Technologies, Communications Solutions International, Orvex World Group, Time Warner Communications, Light Year Communications, National Sales Office, Inc., and several others who will play a major role in developing market areas deploying technologies and maintaining high business standards.

The company is assured of sufficient financial capabilities to provide, maintain, and manage its inter-exchange telecommunications services by establishing strong agency agreements, independent contractors, distributors, and investment groups who have committed a substantial investment pending a satisfactory outcome of this application made before the Public Service Commission.

---



Marie F. Vielot  
President

# ORVEX/CSI CONSORTIUM, INC.

## INCOME PROJECTION STATEMENT

		<u>PERCENT</u>
VENUE:		
RECURRENT INCOME		
Int'l PT-to-PT Voice Channel	\$1,694,702.27	14.4 %
International Data Channel	1,627,077.16	13.8
Domestic Data Channels	734,029.49	6.6
Dedicated Private Network	17,276.92	.1
Equipment Rental	36,336.37	.3
Earth Station Services	287,774.84	2.4
Interconnection Charges	304,155.01	2.6
	<hr/>	
TOTAL RECURRENT INCOME	4,751,352.06	40.3
NON-RECURRENT INCOME		
Switching Services	536,959.23	4.5
Equipment Installation	20,244.25	.2
	<hr/>	
TOTAL NON-RECURRENT INCOME	557,203.48	4.7
SWITCHED SERVICES		
Int'l PST Traffic (Out)	97,111.49	.8
Int'l VPN Traffic (In)	6,426,044.71	54.4
Domestic Store-Forward Fax	(1,200.00)	.0
Domestic Fax Services - Miami	3,353.54	.0
Int'l Store-Forward Fax	78,163.51	.7
	<hr/>	
TOTAL SWITCHED SERVICES	6,603,473.25	55.9
DEBIT CARD SERVICES		
Debit Card Sales/Shipping	1,165.00	.0
	<hr/>	
TOTAL DEBIT CARD SERVICES	1,165.00	.0
DISCOUNTS		
Credit Memos	(109,060.43)	(.9)
	<hr/>	
TOTAL DISCOUNTS	(109,060.43)	(.9)
	<hr/>	
TOTAL REVENUE	11,804,133.36	100.0
DIRECT COSTS:		
RECURRENT PERSONNEL COSTS		
401 K Matching	1,084.76	.0
Sick Leave Pay	3,693.21	.0
Vacation Pay	18,029.60	.2
Overtime	14,906.88	.1
Salaries	531,094.06	4.5
Insurance - Health	47,031.21	.4
Social Security Expense	34,873.88	.3
Medicare Expense	8,279.18	.1

**ORVEX/CSI CONSORTIUM, INC.**  
**INCOME PROJECTION STATEMENT**

	(Continued)	PERCENT
RECURRENT PERSONNEL COSTS		
FUTA/SUTA Expenses	\$3,440.80	.0%
Insurance - Workcomp	1,419.18	.0
<b>TOTAL RECURRENT PERSONNEL COST</b>	<b>663,852.76</b>	<b>5.6</b>
RECURRENT SPACE SEGMENT		
Space Segment	1,030,171.95	8.7
Space Segment	55,760.00	.5
<b>TOTAL RECURRENT SPACE SEGMENT</b>	<b>1,085,931.95</b>	<b>9.2</b>
RECURRENT NETWORK TRANSMISSION		
Domestic Channels	1,007,725.19	8.5
International Channels	348,316.67	3.0
Local Access Loops	359,559.02	3.0
One Time Charges	24,681.96	.2
<b>TOTAL RECURRENT NETWORK TRANSM</b>	<b>1,740,282.84</b>	<b>14.7</b>
RECURRENT EQUIPMENT RENT/TELIN		
Network Equipment	432,646.80	3.7
Test Equipment	44,644.90	.4
<b>TOTAL RECURRENT EQUIPMENT RENT</b>	<b>477,291.70</b>	<b>4.0</b>
RECURRENT EQUIPMENT RENT		
Network Equipment	56,250.00	.5
<b>TOTAL RECURRENT EQUIPMENT RENT</b>	<b>56,250.00</b>	<b>.5</b>
NON-RECURRENT PERSONNEL COSTS		
Professional Fees	13,789.80	.1
Bonuses	24,582.56	.2
Relocation Expenses	1,812.00	.0
<b>TOTAL NON-RECURRENT PERSONNEL</b>	<b>40,184.36</b>	<b>.3</b>
NON-RECURRENT OPERATIONAL COST		
Office Supplies	855.93	.0
Telephone	2,930.45	.0
Fuel	713.72	.0
Operate. Consumable Spares	5,293.18	.0
Repairs & Maintenance	43,555.42	.4
Prepaid calling cards	3,141.75	.0
Training Expense	1,334.13	.0
Travel/Trans/Lodge	6,319.06	.1
Travel/Other	402.54	.0
Professional Services/Subs	2,240.00	.0
<b>TOTAL NON-RECURRENT OPERATIONAL</b>	<b>66,886.18</b>	<b>.6</b>

**ORVEX/CSI CONSORTIUM, INC.**  
**INCOME PROJECTION STATEMENT**

		PERCENT
TOTAL INDIRECT COSTS	\$1,834,496.33	15.5 %
NET INCOME FROM OPERATIONS	577,460.10	4.9
<b>OTHER INCOME AND EXPENSE:</b>		
OTHER EXPENSES		
Interest Expense (Other)	(103,254.17)	(.9)
Interest Expense (Lease)	(174,172.72)	(1.5)
Other Expenses	(42,926.82)	(.4)
Bank Fees/Service Charges	(2,368.11)	.0
Penalties	(2,465.04)	.0
Suspense	(1,236.84)	.0
TOTAL OTHER EXPENSES	(326,423.70)	(2.8)
OTHER INCOME		
Interest Earned	607.03	.0
Other Revenue	(458.45)	.0
Finance Charges	(3,752.56)	.0
TOTAL OTHER INCOME	(3,603.98)	.0
TOTAL OTHER INCOME AND EXP	(330,027.68)	(2.8)
PROFIT (LOSS) BEFORE TAX	247,432.42	2.1
NET PROFIT (LOSS)	\$247,432.42	2.1 %

**ORVEX/CSI CONSORTIUM, INC.**  
**UN-AUDITED BALANCE SHEET PROJECTIONS**  
(Not Effective prior to business start-up date)

ASSETS

CURRENT ASSETS

Cash - Sun Bank Operating	\$335.65	
NATIONS OPERATING	17,874.76	
Cash - Sun Bank Payroll	352.47	
Cash - NATIONSBANK PAYROLL	824.13	
Petty Cash	450.00	
Accounts Receivable- Trade	1,428,572.53	
Allowance for Bad Debt	(31,821.13)	
Accounts Receivable-Affiliates	259,255.63	
Due From Investments	904.65	
Notes Receivable-affiliates	13,220.12	
TOTAL CURRENT ASSETS		1,689,968.81

FIXED ASSETS

Voice Switching Equipment	2,985,250.32	
Satellite Transmission	37,649.10	
Signs	1,829.30	
Furniture	3,073.09	
Office Electronic Equipment	53,289.76	
Computer Software	1,990,045.92	
Accum. Depreciation	(984,323.11)	
Amortization-Software	(365,437.00)	
Telecommunications Equipment	95,870.00	
TOTAL FIXED ASSETS		3,617,247.38

OTHER ASSETS

Deposits	67,227.22	
Licenses	2,990.00	
Allow for Amort/License	(1,917.36)	
Organizational Costs	7,230.00	
Allow for Amort/Org Cs	(7,230.00)	
Start-up Costs	204,498.09	
Allow for Amort/Start	(204,498.09)	
TOTAL OTHER ASSETS		68,299.86
		55,375,516.05
TOTAL ASSETS		

**ORVEX/CSI CONSORTIUM, INC.**  
**UN-AUDITED BALANCE SHEET PROJECTIONS**  
 (Not Effective prior to business start-up date)

**LIABILITIES AND OWNERS EQUITY**

<b>CURRENT LIABILITIES</b>		
Accounts Payable- Trade	\$497,022.31	
Accounts Payable-Affiliates	1,054,641.29	
Disputes Pending-connections	(5,783.04)	
Disputes Pending	(13,498.65)	
Due .....	2,057,616.08	
Lease Payable	212,597.05	
Accrued Expenses	170,526.08	
Other Payables	13,940.60	
		3,987,061.72
<b>TOTAL CURRENT LIABILITIES</b>		
 <b>LONG-TERM LIABILITIES</b>		
Customer Deposits	6,260.00	
Lease Payable	1,562,119.25	
		1,568,379.25
<b>TOTAL LONG-TERM LIABILITIES</b>		
		5,555,440.97
<b>TOTAL LIABILITIES</b>		
 <b>OWNERS EQUITY</b>		
Investments	(328,347.84)	
Properties	(81,574.37)	
Earnings	(17,435.13)	
Retained Earnings	247,432.42	
		(179,924.92)
<b>TOTAL OWNERS EQUITY</b>		
		\$5,375,516.05
<b>TOTAL LIABILITIES AND OWNERS EQUITY</b>		

**TITLE PAGE**

**Florida Tariff No. 1”**

**OneAmerica®**  
CALLING PLAN

OF  
**ORVEX/CSI CONSORTIUM, INC.**

This Tariff contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by Orvex/CSI Consortium, Inc. with principal offices at 1035 Northeast 125th Street, Suite #301 North Miami, Florida 33161. This Tariff applies to services provided within the State of Florida. This Tariff is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: July 10, 2000

Effective:

Issued By: MARIE-FLORENCE VIELOT, PRESIDENT  
ORVEX/CSI CONSORTIUM, INC..  
1035 NORTHEAST 125TH STREET, SUITE #301  
NORTH MIAMI, FLORIDA 33161

FLL00624

CHECK SHEET

The sheets of this Tariff, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date at the bottom of this page,

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
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11	Original
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CHECK SHEET, CONT'D.

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SHEET	REVISION	SHEET	REVISION
45	Original	67	Original
46	Original	68	Original
47	Original	69	Original
48	Original	70	Original
49	Original	71	Original
50	Original	72	Original
51	Original	73	Original
52	Original	74	Original
53	Original	75	Original
54	Original	76	Original
55	Original	77	Original
56	Original	78	Original
57	Original	79	Original
58	Original	80	Original
59	Original	81	Original
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61	Original	83	Original
62	Original	84	Original
63	Original	85	Original
64	Original	86	Original
65	Original	87	Original
66	Original	88	Original

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**SHEET REVISION SHEET REVISION**

89	Original
90	Original
91	Original
92	Original
93	Original
94	Original
95	Original
96	Original
97	Original
98	Original
99	Original
100	Original

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**TABLE OF CONTENTS**

Title Sheet .....1  
Check Sheet .....2  
Table of Contents .....5  
Symbols Sheet ..... 6  
Tariff Format Sheet ..... 7  
Exchange Service List .....8  
Section I- Technical Terms and Abbreviations .....11  
Section 2 -Rules, Regulations and Service Quality Criteria. ....19  
Section 3- Basic Service Description and Rates .....34  
Section 4- Miscellaneous Services .....96  
Section 5 -Special Arrangements. .... 100

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change in Text Or Regulation But No Change In Rate Or Charge

**TARIFF FORMAT**

**A Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.

**B Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the Tariff in effect. Consult the Check Sheet for the sheet currently in effect.

**C Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).1.
- 2.1.1.A.1.(a).1.(i).
- 2.1.1.A.1.(a).1.(i).(1).

**Check Sheets** - When a Tariff filing is made with the FPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff, with across reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**EXCHANGE SERVICE LIST**

ORVEX/CSI CONSORTIUM, INC.. ("ONE AMERICA CALLING PLAN") has included all of the exchanges in the BellSouth, GTE and Sprint-Florida (United Telephone and Centel) local exchange territory in Florida as the potential areas where alternative local exchange service is planned. Initially, the Company plans to provide alternative local exchange service in the Daytona Beach, Ft. Lauderdale, Ft. Myers, Miami, Naples, Tampa and West Palm Beach metropolitan areas.

BellSouth exchanges (and corresponding BellSouth rate group number):

- |                      |                        |                       |
|----------------------|------------------------|-----------------------|
| Archer (5)           | Fernandina Beach (3)   | Lynn Haven (5)        |
| Baldwin (9)          | Flager Beach (3)       | Marathon (3)          |
| Bell Glade (3)       | Ft. George (9)         | Maxville (9)          |
| Big Pine Key (E)     | Ft. Lauderdale (12)    | Melbourne (7)         |
| Boca Raton (10)      | Ft. Pierce (5)         | Miami (12)            |
| Boynton Beach (10)   | Gainesville (6)        | Micanopy (5)          |
| Bronson (E)          | Geneva (7)             | Middleburg (9)        |
| Brooksville (5)      | Graceville (3)         | Milton (6)            |
| Bunnell (3)          | Green Cove Springs (3) | Munson (6)            |
| Cantonment (6)       | Gulf Breeze (6)        | Newberry (5)          |
| Cedar Keys (1)       | Havana (5)             | New Smyrna Beach (4)  |
| Century (6)          | Hawthorne (5)          | North Dade (12)       |
| Chiefland (3)        | Hobe Sound (6)         | North Key Largo (3)   |
| Chipley (3)          | Holley-Navarre (6)     | Oak Hill (4)          |
| Cocoa (7)            | Hollywood (12)         | Old Town (2)          |
| Cocoa Beach (7)      | Homestead (12)         | Orange Park (9)       |
| Coral Springs (12)   | Islamorada (4)         | Orlando (11)          |
| Cross City (2)       | Jacksonville (10)      | Oviedo (11)           |
| Daytona Beach (6)    | Jacksonville Beach (9) | Pace (6)              |
| DeBary (5)           | Jay (E)                | Pahokee (3)           |
| Deerfield Beach (12) | Jensen Beach (6)       | Palatka (4)           |
| Deland (5)           | Julington (9)          | Palm Coast (3)        |
| DeLeon Springs (4)   | Jupiter (9)            | Panama City (5)       |
| Delray Beach (8)     | Key Largo (4)          | Panama City Beach (5) |
| Dunnellon (6)        | Keystone Heights (3)   | Pensacola (7)         |
| East Orange (11)     | Key West (4)           | Perrine (12)          |
| Eau Gallie (7)       | Lake City (4)          | Pierson (4)           |

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**EXCHANGE SERVICE LIST, CONT'D.**

Sprint-United exchanges (and corresponding Sprint-United rate group number)

Apopka (6)	Howey-in-the-Hills (4)	Punta Gorda (3)
Arcadia (1)	Immokalee (1)	Reedy Creek (6)
Astor (4)	Inverness (3)	Saint Cloud (3)
Avon Park (1)	Kenansville (3)	Salt Springs (4)
Belleview (4)	Kissimmee (3)	San Antonio (2)
Beverly Hills (3)	LaBelle (1)	Sanibel-Captiva Islands (5)
Boca Grande (1)	Lady Lake (5)	Sebring (2)
Bonita Springs (5)	Lake Placid (1)	Silver Springs Shores (4)
Bowling Green (1)	Leesburg (4)	Spring Lake (2)
Bushnell (1)	Lehigh Acres (4)	Tavares (4)
Cape Coral (5)	Marco Island (4)	Trilachoochee (2)
Cape Haze (2)	Montverde (6)	Umatilla (4)
Clermont (6)	Moore Haven (1)	Wachula (1)
Clewiston (1)	Mount Dora (4)	West Kissimmee (3)
Crystal River (3)	Naples (4)	Wildwood (1)
Dade City (2)	North Cape Coral (5)	Williston (1)
Eustis (4)	North Fort Myers (5)	Windermere (6)
Everglades (1)	North Naples (4)	Winter Garden (6)
Forest (4)	Ocala (4)	Winter Park (6)
Fort Meade (3)	Ocklawaha (4)	Zolfo Springs (1)
Fort Myers (5)	Okeechobee (1)	
Fort Myers Beach (5)	Orange City (3)	
Groveland (4)	Pine Island (5)	
Homosassa Springs (3)	Port Charlotte (3)	

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**EXCHANGE SERVICE LIST, CONT'D.**

BellSouth exchanges (and corresponding BellSouth rate group number) - (continued):

Pomona Park (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)
Sanford (8)	Vernon (3)	Yulee (9)

GTE exchanges (and corresponding GTE rate group number)

Bartow (4)	Mulberry (3)	Tampa - Central Area (5)
Bradenton (4)	Myakka (4)	Tampa - North Area (5)
Clearwater (5)	New Port Richey (3)	Tampa - East Area (5)
Englewood (2)	North Port (3)	Tampa - South Area (5)
Frostproof (1)	Palmetto (3)	Tampa - West Area (5)
Haines City (3)	Plant City (5)	Venice (4)
Hudson (3)	Polk City (3)	Winter Haven (4)
Indian Lake (1)	Sarasota (5)	Zephyrhills (2)
Lakeland (4)	St. Petersburg (5)	
Lake Wales (3)	Tarpon Springs (5)	

Sprint-Centel exchanges (and corresponding Sprint-Centel rate group number)

Alford (1)	Glendale (1)	Panacea (6)
Baker (2)	Grand Ridge (2)	Ponce de Leon (2)
Bonifay (1)	Greenville (6)	Reynolds Hill (1)
Cherry Lake (1)	Greenwood (2)	St. Marks (6)
Cottdale (2)	Kingsley Lake (2)	Santa Rosa Beach (4)
Crawfordville (6)	Lawtey (2)	Seagrove Beach (1)
Crestview (2)	Lee (1)	Shalimar (5)
DeFuniak Springs (2)	Madison (1)	Sneeds (2)
Destin (5)	Malone (2)	Sopchoppy (6)
Fort Walton Beach (5)	Marianna (3)	Starke (2)
Freeport (2)	Monticello (6)	Tallahassee (6)
	Valparaiso (5)	Westville (1)

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service, (Cont'd.)**

**3.7.9 Rates in Sprint - United Service Area**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Option #1		
- Residence, each line	\$ 6.00	\$ 2.25
- Business, each line	6.00	3.50
- PBX trunk, each	6.00	5.25
- Payphone Provider (PP), each line	6.00	3.50
Option #2		
- Residence, each line	\$ 12.00	\$ 2.50
- Business, each line	12.00	3.75
- PBX trunk, each	12.00	5.50
- PP, each line	12.00	3.75
Option #3		
- Residence, each line	\$ 6.00	\$ 2.00
- Business, each line	6.00	3.25
- PBX trunk, each	6.00	5.00
- PP, each line	6.00	3.25
Option #4		
- PP, each line	9.00	4.00
Option #5		
- Residence, each line	\$ 12.00	\$ 2.50
- Business, each line	12.00	3.75
- PBX trunk, each	12.00	5.50
- PP, each line	12.00	3.75

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## SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service under terms and conditions of this Tariff. The Customer remains responsible for payment of services.

**Auxiliary Line** - An additional individual access line used for one-way (inward to the Customer) service.

**Back-up Line** - An optional service providing individual line Business Customers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

**Bandwidth** - The difference, expressed in Hertz, between the highest and lowest frequencies of a band constituting a channel or circuit.

**Baud** - A unit of signaling speed. The speed in bauds is the number of signaling elements per second.

**Bit** - A unit of information content. A bit is the smallest unit of information in a binary system of notation.

**Bit Rate** - The speed at which bits are transmitted, expressed in bits per second.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Business Customer** - In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

**Call** - A completed connection established between a calling station and one or more called stations.

**Called Party** - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by ONE AMERICA CALLING PLAN.

**Central Office** - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.  
**Channel or Circuit**-A transmission path or paths between two or more points having a bandwidth or transmission speed suitable to render service to a Customer.

**Class of Service** - A description of telephone service furnished a Customer in terms such as:

**Grade of Line** - Individual line

**Type of Rate** - Flat rate or message rate

**Character of Use** - Business or Residence

**Dialing Method** - Touch-Tone or Rotary

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Florida Public Service Commission.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Company or Carrier** - ORVEX/CSI CONSORTIUM, INC.. ("ONE AMERICA CALLING PLAN") or otherwise clearly indicated by the context. **Customer or Subscriber** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's Tariff.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

**Directory Assistance/Directory Assistance Call Completion (DA/DACC)** - A service which provides the Customer a local exchange Customer telephone number and local call completion to the number provided, if requested, given a listed name and address.

**DS-1 to Digital Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with digital private line service.

**DS-1 to Voice Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with voice grade service.

**Dial Pulse (DP)** - The pulse type employed by rotary dial Station sets.

**Dual Tone Multi-Frequency ("DTMF")** - The pulse type employed by tone dial Station sets.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Exchange** - A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between Customers within a specified area, usually a single city, town or village.

**Exchange Service Area** - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Extended Area Service** - A type of service where Customers of a given exchange may complete calls to and, where provided by the Tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

**Flat Rate Service** - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

**Holidays** - The Company's recognized holidays are New Year's Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

**Hunting** - Routes a call to an idle Station line.

**Individual Case Basis (ICB)** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Message Rate Service** - A classification of exchange service for which a charge is made on the basis of use.

**Multiplexing** - The act of combining a number of individual message circuits for transmission over a common transmission path.

**Nonrecurring Charges (NRC)** - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Operator Station Call** - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

**PBX** - A private branch exchange; a service providing equipment and facilities for connecting central office trunks and tie lines to stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

**Premises** - A building or buildings on contiguous property.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Residential Customer** - In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the Company's telephone directory. Customers residing college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

**Service Connection Charge** - A nonrecurring charge applying to the establishment of basic telephone service for a Customer and certain subsequent additions to that service.

**Serving Wire Center** - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

**Station** - Telephone equipment from or to which calls are placed.

**Station to Station Call** -A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, PBX station, or the name and address under which such number is listed and does not specify a particular person to be reached.

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**SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Suspension of Service** -An arrangement made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

**Termination Charge** - A charge applied when a Customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

**Third Party Billing** - A billing arrangement by which the charges for a call maybe billed to a telephone number that is different ilom the calling number and the called number.

**Trunk** - An Access Line which connects to a Private Branch Exchange or a hybrid system.

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**SECTION 2- RULES AND REGULATIONS**

**2.1 Undertaking of ORVEX/CSI CONSORTIUM, INC.. & Quality of Service Standards**

ORVEX/CSI CONSORTIUM, INC.. ("ONE AMERICA CALLING PLAN") offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided.

**2.2 Applicability of the Florida Tariff No. 1**

This Tariff and the rules and regulations contained herein are applicable to telecommunications services provided by ONE AMERICA CALLING PLAN within the state of Florida.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.3 Protection of Proprietary Information**

The Company and the Customer shall protect the proprietary information of one another under the following terms:

Proprietary information includes, but is not limited to, specifications, drawings, sketches, models, samples, data, computer programs and other software or documentation of the Company or the Customer that is finished or available or otherwise disclosed to the other party in the course of providing services of the Company to the Customer.

**2.3.1 Proprietary information** shall be returned to the disclosing party upon request. Unless proprietary information was previously known to the receiving party free of any obligation to keep it confidential or has been or is subsequently made public by an act not attributable to the receiving party, or is explicitly agreed to in writing not be regarded as confidential, it: (a) shall be held in confidence by the receiving party and its employees, contractors and agents; (b) shall be disclosed only to those employees, contractors, agents, or affiliates who have a need for it in connection with this the provision of the Company's service to the Customer and shall be used only for such purposes; and (c) may be used for other purposes only upon such terms and conditions as maybe agreed upon in writing by the Customer and ONE AMERICA CALLING PLAN, If information marked proprietary and given to the receiving party was previously known to the receiving party and if the receiving party had no obligation to keep such information confidential, the receiving party shall immediately notify the disclosing party of such prior knowledge. Neither the Company nor the Customer shall disclose, disseminate or release any proprietary information to any one who is not an employee, contractor, agent or affiliate having a need for it in connection with the provision of service by the Company to the Customer. The receiving party shall require any person not its employee or affiliate to whom it discloses proprietary information to sign an agreement to protect that proprietary information to the same extent the receiving party is obliged to protect that information under this section prior to disclosing any proprietary information.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.3 Protection of Proprietary Information, Cent'd.**

**2.3.2** Neither the Customer nor the Company shall be held liable for any errors or omissions in any proprietary information or for any loss or damage arising out of the other party's use of any such proprietary information.

**2.3.3** The Company and the Customer shall give notice to the other party of any demands to disclose or provide proprietary information under lawful process prior to disclosing or furnishing such proprietary information and shall cooperate in seeking reasonable protective arrangements requested by the other party. Either party may disclose or provide information of the other party requested by a government agency having jurisdiction over the party; provided that the party makes all reasonable efforts to obtain protective arrangements satisfactory to the party owning the proprietary information; and provided that the party owning the proprietary information may not unreasonably withhold approval of protective arrangements.

**2.3.4** Unless otherwise authorized by the disclosing party, no rights whatsoever are granted, by license or otherwise, with respect to proprietary information except as needed for the purposes implementation of services contemplated in this Tariff.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.3 Protection of Proprietary Information, Cont'd.**

2.3.5 In the event that the Customer or the Company disseminates or releases any proprietary information received from the other party in violation of this section, the other party may refuse to provide any further proprietary information and may demand prompt return of all proprietary information previously provided. Such refusal to provide any further proprietary information shall not constitute violation of this Tariff.

2.3.6 Interconnection standards that either the Customer or the Company has a legal obligation to provide shall not be considered proprietary.

2.3.7 Obligations concerning protection of proprietary information as described in this section exceed the term of service under this Tariff for one (1) year.

**2.4 Restoration of Service**

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.5 Liability for Outage**

The liability of ONE AMERICA CALLING PLAN in connection with service provided to the Customer shall be limited to a credit for outage time unless the outage is the result of gross negligence or willful misconduct by ONE AMERICA CALLING PLAN, their employees, agents, or contractors. Such credit shall be limited to an amount equal to that portion of the charges due to the Company and attributable to the interrupted service provided by ONE AMERICA CALLING PLAN for the duration of the outage and shall be based on a proportionate reduction of such charges. Any claim or demand for credit as a result of any such outage shall be waived unless presented in writing within one (1) year after the date of the outage.

**2.6 Ownership**

The provision of service to the Customer and payment by the Customer to the Company does not create any easement, ownership, or property rights of any nature in any facilities used to provide service.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.7 Liability of the Company**

2.7.1 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

2.7.2 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- B. Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- C. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer shall notify the Company promptly, in writing, of any claims, lawsuits or demands for which the Company is responsible and shall cooperate in every reasonable way to facilitate defense or settlement of claims.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.7 Liability of the Company, (cont'd.)**

2.7.3 In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.

2.7.4 The Company shall not be liable for any delay or failure in performance of any part of the service agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, lightning, other environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, destruction of or damages to facilities (i.e., cable cuts), or acts or omissions of transportation common carriers.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.8 Billing and Payment Regulations**

**2.8.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by ONE AMERICA CALLING PLAN. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.8.2 Billing**

Unless otherwise contractually specified, bills or statements will be rendered monthly for all services and facilities provided. Bills shall be paid within thirty (30) calendar days of the date printed on the bill. ONE AMERICA CALLING PLAN will issue bills in sufficient time for the Customer to have at least twenty (20) days from the date the bill is received until the payment date to allow adequate time for processing. Unpaid bills or partial bills are subject to late payment fees of 1.5% per month on the 21st day after the bill rendering date. Late payment fees will be assessed on the succeeding bill for the related services or facilities. Service is subject to discontinuance if the Customer fails to pay any amount due within thirty (30) days of the due date. ONE AMERICA CALLING PLAN reserves the right to discontinue the provision of service to the Customer after providing written notice by Certified US mail to the person designated as the Customer's contact.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.8 Billing and Payment Regulations, Cont'd.**

**2.8.3 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.9 Deposits**

- 2.9.1 Prior to, or at any time after the provision of a service to the Customer, ONE AMERICA CALLING PLAN may require the Customer to make a deposit to be held as a guarantee of the payment of rates and charges. Such deposit may not exceed the actual or estimated rates and charges for the service for a two (2) month period plus the amount of any termination charges attributable to the service. The fact that a deposit has been made in no way relieves the Customer from complying with requirements as to payment of bills.
- 2.9.2 When the Customer has been provided notice that a deposit is required prior to the provisioning of a service or facility, such deposit amount shall be paid in full prior to ONE AMERICA CALLING PLAN' activation of the service or facility. In the event where a service or facility is currently operational and ONE AMERICA CALLING PLAN determines a deposit is required, ONE AMERICA CALLING PLAN will provide notice to the Customer of such a deposit request, identifying the amount of deposit being requested and the reason for such action by ONE AMERICA CALLING PLAN. In this instance, ONE AMERICA CALLING PLAN' request for a deposit will be based solely on the Customer's record of performance relative to the applicable service provided by ONE AMERICA CALLING PLAN. The Customer will be required to remit the deposit in full within thirty (30) calendar days of ONE AMERICA CALLING PLAN' deposit request and shall be subject to all other requirements and actions regarding payments to ONE AMERICA CALLING PLAN.
- 2.9.3 When the provision of service to the Customer is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance that may remain will be refunded. The Customer will receive interest in accordance with applicable Florida law.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.****2.10 Advance Payments**

In addition to or in lieu of a deposit, ONE AMERICA CALLING PLAN may require an advance payment equivalent to nonrecurring charges plus one (1) month's service. The advance payment will be applied to the first bill billing cycle statement and additional one (1) month advance payment may be required for each subsequent month.

**2.11 Taxes**

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including; but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

**2.12 Minimum Service Period**

Unless otherwise specified in the service agreement between the Customer and the Company, the minimum period of service for which payment is due is thirty days.

**2.13 Assignment**

Service is provided by the Company for the sole use of the Customer and its authorized users. The Customer may not assign or transfer, in whole or in part, its obligations or rights in the service of the Company without the prior written consent of the Company. If any affiliate of the Customer succeeds to that portion of the business that is responsible for or entitled to any rights, obligations, duties or other interests in the Company's service, such affiliate succeeds to the rights, obligations, duties and interests of the Customer.

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**SECTION 2- RULES AND REGULATIONS, CONT'D.**

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as maybe deemed necessary for maintenance in a condition satisfactory to the Company. NO interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.15 Cancellation by Customer**

Unless otherwise specified elsewhere in this Tariff or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer on not less than 30 days prior written notice to the Company.

**2.16 Limitations of Service**

2.16.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

2.16.2 ONE AMERICA CALLING PLAN reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.

2.16.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.16.4 ONE AMERICA CALLING PLAN reserves the right to discontinue the offering of service, with notice, or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.17 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the OneAmerica Calling Plan must have an appropriate Certificate of Public Convenience and Necessity from the Florida Public Service Commission.

**2.18 Applicable Law**

This Price List shall be subject to and construed in accordance with Florida law.

**2.19 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

**2.20 Termination Charges**

In the event the Customer cancels, repudiates or otherwise voids the service agreement prior to the time service is established, the Customer shall pay all costs and expenses incurred by Orvex/CSI Consortium, Inc. in connection with implementation of the service. Such charges shall not exceed the nonrecurring charges applicable to the service, plus and special construction costs.

**2.20.2** If any portion of the Customer's service is disconnected for any reason prior to the end of the service period, the Customer shall pay a termination liability charge equal to 100% of the payments remaining the service period within thirty (30) days of the disconnection.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.21 Application of Business Rates**

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users. Business rates as described in Sections 3 and 4 apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service;

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.22 Application of Residential Rates**

Residential rates as described in Sections 3 and 4 apply to service furnished in private homes, condominiums or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

**2.23 Telephone Number Changes**

When a residential Customer changes telephone numbers the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a Customer for local service.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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**SECTION 3- BASIC SERVICE DESCRIPTION AND RATES****3.1 General**

ONE AMERICA CALLING PLAN is a reseller of local exchange service company providing basic local exchange communications services throughout Florida.

ONE AMERICA CALLING PLAN' rates and services are based on the rates and services of the large incumbent local exchange carriers. This tariff documents the rates and services for ONE AMERICA CALLING PLAN' provision of local exchange service.

Customers are billed based on their use of ONE AMERICA CALLING PLAN network and services. Charges may vary by service offering, class of service, CLASS/custom calling feature(s), class of call, time of day, day of week, and/or call duration.

**Special Promotions**

One America Calling Plan may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rate and charges exceed the rates and charges listed in the tariff for the same services.

**Contract Services**

At the option of the One America Calling Plan, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and One America Calling Plan and may include discounts off the rates contained herein, waiver of recurring or nonrecurring charges, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers after the initial offering to the first contract Customer for any given set of terms.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.2 Time of Day Rate Periods, (Cont'd.)**

**3.2.1 Discounts and Applicable Rate Periods**

Usage discounts apply equally to the total charges for all usage-sensitive charges with fractional amounts rounded up to the lower cent. Discounts do not apply to add-on charges for Customer dialed calling card, other station, or person charges.

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
<b>8AM-5PM*</b>	Full Rate	50% Disc.	50% Disc.				
<b>5PM-11PM*</b>	25% Disc.	50% Disc.	25% Disc.				
<b>11PM-8AM*</b>	50% Disc.						

\*To, but not including.

Day Rate Period = Full Rate  
 Evening Rate Period = 25% Discount  
 Night and Weekend Rate Period = 50% Discount

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.3 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the wire centers associated with the originating and terminating points of the call.

The airline mileage between wire centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the wire centers involved. IDS uses the industry standard wire centers and associated vertical and horizontal coordinates.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the industry standard wire centers, in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the wire center or network access point serving the Customer's location and the called/calling station.
- Step 2:** Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service****3.4.1 General**

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.2 Rate Group Descriptions**

A. BellSouth Areas

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3. The rate groups of the exchanges in BellSouth's territory where the Company will initially be providing service are:

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.2 Rate Group Descriptions, (cont'd.)**

**B. GTE Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	50,000
2	90,000
3	170,000
4	300,000
5	Unlimited

The groups are based on rate groups as defined in GTE's General Services Tariff Section A3.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.2 Rate Group Descriptions, (cont'd.)**

**C. Sprint - Centel Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	8,000
2	16,000
3	32,000
4	64,000
5	128,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3. The rate groups of the exchanges in Sprint-Centel's territory where the Company will initially be providing service are:

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.2 Rate Group Descriptions, (cont'd.)**

**D. Sprint - United Telephone Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	20,000
2	50,000
3	100,000
4	200,000
5	400,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.3 Classes of Service**

**A. Flat Rate Service**

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

**B. Message Rate Service**

Monthly exchange rates for message rate service entitle Customers to a message allowance where there is no incremental charge per message up to and including the monthly message allowance. Messages in excess of the monthly message allowance are billed on a per call basis. Messages in excess of the monthly message allowance are \$0.10 and \$0.12 per message for Residential lines and Business lines, respectively. The monthly message allowance is 30 and 75 messages for Residential lines and Business lines, respectively.

Applicable to service in areas where GTE is the ILEC. The messages in excess of the monthly message allowance are \$0.10 and \$0.10 per message for Residential and Business lines, respectively. The monthly message allowance is 30 and -0- messages for Residential lines and Business lines, respectively.

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.3 Classes of Service, (cont'd.)****C. Vacation Service/Customer Requested Temporary Suspension of Service**

Vacation service allows Customers to temporarily suspend service for a minimum of one month and up to a maximum of six months.

1. Rates where BellSouth is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to either flat rate or message rate service.
2. Rates where GTE is the ILEC. The monthly charge for this service per access line is \$5.68 for residential, \$7.82 for residential rotary, \$14.57 for business, and \$20.12 for business rotary.
3. Rates where Sprint-Centel is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to flat rate service. The monthly charge for this service is 72% of the normal monthly rate regularly charged to Customers that subscribe to message rate service.
4. Rates where Sprint-United Telephone is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to flat rate service. The monthly charge for this service is 72% of the normal monthly rate regularly charged to Customers that subscribe to message rate service.

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.4 Monthly Recurring Charges**

**A. BellSouth ("Bell") Areas - Rate Groups 1-6**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 7.30	\$ 7.70	\$ 8.10	\$ 8.40	\$ 8.80	\$ 9.15
Residential Message Rate Up to 30 Call Allowance	4.38	4.62	4.86	5.04	5.28	5.49
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Business, Flat Rate	19.80	20.80	21.90	22.90	23.85	24.90
Business Message Rate Up to 75 Call Allowance	14.71	15.46	16.29	17.04	17.75	18.54
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'l per line	6.50	6.83	7.19	7.52	7.83	8.17

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FLL00824

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.4 Monthly Recurring Charges, (cont'd.)**

**A. BellSouth ("Bell") Areas - Rate Groups 7-12**

Service Type	Rate Groups 7-12					
	7	8	9	10	11	12
Residential Flat Rate	\$ 9.50	\$ 9.80	\$ 10.05	\$ 10.30	\$ 10.45	\$ 10.65
Residential Message Rate Up to 30 Call Allowance	5.70	5.88	6.03	6.18	6.27	6.39
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Business, Flat Rate	25.75	26.60	27.40	28.00	28.60	29.10
Business Message Rate Up to 75 Call Allowance	19.18	19.81	20.41	20.86	21.31	21.69
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, Add'l per line	8.45	8.73	9.00	9.19	9.39	9.55

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.4 Monthly Recurring Charges, (cont'd.)**

**B. GTE Areas - Rate Groups 1-5**

Service Type	Rate Groups 1-5				
	1	2	3	4	5
Residential Flat Rate	\$ 9.51	\$ 10.41	\$ 10.86	\$ 11.36	\$ 11.81
Residential Message Rate Up to 30 Call Allowance	6.01	6.91	7.00	7.00	7.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10
Residential * Rotary, Flat	13.78	14.68	15.13	15.63	16.08
Business, Flat	23.95	26.25	27.45	28.70	29.90
Business Message Rate and per call	17.67 0.10	17.67 0.10	17.67 0.10	17.67 0.10	17.67 0.10
Business Rotary, Flat	34.97	37.27	38.47	39.72	40.92

- Residential rotary line service is limited to three (3) lines in rotary. If more than three (3) lines in rotary are required, the Business rotary line rates will apply to all lines in rotary.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.4 Monthly Recurring Charges, (cont'd.)**

**D. Sprint-United Telephone ("UTF") Areas - Rate Groups 1-6**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 6.47	\$ 7.22	\$ 7.98	\$ 8.73	\$ 9.48	\$ 10.23
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, Flat Rate	9.98	11.19	12.34	13.49	14.65	15.85
Business, Flat Rate	15.20	16.96	18.71	20.47	22.28	24.03
Business Message Rate	N/A	N/A	N/A	N/A	N/A	N/A
Business Rotary, Flat Rate	23.27	25.97	28.68	31.39	34.10	36.81

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.4 PBX Trunks - Monthly Recurring Charges**

**A. BellSouth ("Bell") Areas - Rate Groups 1-6**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 13.51	\$ 14.20	\$ 14.88	\$ 15.38	\$ 16.07	\$ 16.66
Business Flat Rate	33.66	35.36	37.23	38.93	40.55	42.33
Business Flat Rate with Combination (Both DID inbound & outbound service)	67.32	70.72	74.46	77.86	81.10	84.66
Business, Message Rate Combination Up to 75 Call Allowance	15.26	16.01	16.84	17.59	18.30	19.09
Business Message Rate Add'l trunk	7.63	8.01	8.42	8.79	9.15	9.54
Per Outbound call in excess of the 75 call allowance	0.12	0.12	0.12	0.12	0.12	0.12

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.5 Monthly Recurring Charges, (cont'd.)**

**A. Residential Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$ 1.00
FCC Charge	3.50	3.50	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12	0.12	0.12

**B. Business Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$ 1.00
FCC Charge	3.50	3.50	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12	0.12	0.12

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.6 Nonrecurring Charges**

**A. Residential Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Basic Line	\$55.00	\$55.00	\$50.00	\$50.00
Second Line, same order as basic	12.00	55.00	30.00	30.00
Second Line, added later	40.00	55.00	50.00	50.00
Premise Visit trip charge				
- 1st 15 minutes	25.00	35.00*	21.00	10.00
- Each Additional 15 minutes	9.00	n/c	30.00	12.00
Telephone Number change	23.00	20.00	9.50	9.50
Restore Service	23.00	36.00	15.00	15.00
Trouble Location	35.00	35.00	35.00	35.00
PIC change	1.49	5.00	4.80	4.80

**B. Business Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Basic Line	\$56.00	\$68.90	\$65.00	\$60.00
Second Line, same order as basic	12.00	68.90	35.00	35.00
Second Line, added later	56.00	68.90	65.00	60.00
Premise Visit trip charge				
- 1st 15 minutes	28.00	35.00*	21.00	10.00
- Each Additional 15 minutes	9.00	n/c	30.00	12.00
Telephone Number change	38.00	23.00	11.50	11.50
Restore Service	38.00	36.00	15.00	20.00
Trouble Location	35.00	35.00	35.00	35.00
PIC change	1.49	5.00	4.80	4.80

\* The premise visit charge is \$35.00 and does not fluctuate based upon the duration of the visit.

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.4 Network Switched Service, (Cont'd.)**

**3.4.7 Extended Area Dialing Plans**

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

- A. Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Per message charges are billed in one (1) minute increments and fractional minutes are rounded up to the nearest whole minute. Specific available routes are found in BellSouth's General Subscriber Service Tariff Section A3, GTE's General Services Tariff, and Sprint-Florida, Inc.'s General Exchange Tariff Section A3. The charges for this service are as follows:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Residential - per message charge	\$ 0.25	\$ 0.25	\$ 0.20	\$ 0.25
Residential - per minute charge	n/c	n/c	n/c	n/c
Business - per minute, 1st minute	0.10	0.06	0.10	0.10
Business - per minute, add'l minute	0.06	0.06	0.06	0.06
Business - per message charge	n/c	0.04	n/c	n/c

- B. Optional Extended Local Calling (OELC) permits exchange Customers to place and receive unlimited toll-free calls to and from the selected exchange which is outside the Customer's normal local calling area for a flat monthly rate in addition to the applicable monthly local exchange rate. Customers who subscribe to OELC are entitled to one listing in the selected exchange directory at no charge. The directory listing will contain sufficient wording in each exchange's directory to advise callers that the OELC Customer can be called toll-free. Specific available routes and calling plan rates are found in BellSouth's General Subscriber Service Tariff Section A3 and Sprint-Florida, Inc.'s General Exchange Tariff Section A3. OELC is not a service offering in GTE service territory.

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.5 Calling Features**

Customers of the Company's Access Line, Trunk Service, or Centrex arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**3.5.1 Residential Service**

**A. Monthly Recurring Charges:**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Call Forwarding	\$ 2.45	\$ 2.50	\$2.50	\$2.50
Call Forwarding Busy Line	3.00	2.50	1.00	1.00
Call Forwarding no Answer	3.00	2.50	1.00	1.00
Call Forward with remote activation	5.20	5.00	1.75	1.75
Fixed Call Forwarding no Answer	1.00	5.00	1.00	1.00
Fixed Call Forwarding Busy	1.00	5.00	1.00	1.00
Three Way Calling	3.30	3.50	2.00	2.00
Three Way Calling, per use	0.75	n/a	0.75	0.75
Call Waiting	3.50	4.00	3.50	3.50
Call Waiting/Cancel Call Waiting	6.00	4.00	4.50	4.50
Speed Dialing 8-Code	2.00	2.50	2.00	2.00
Distinctive Ring Plus	6.00	6.00	5.00	5.00
Call Return	4.00	5.00	3.00	3.00
Call Return, per activation	0.75	0.75	0.75	0.75
Repeat Dialing	4.00	5.00	3.00	3.00
Repeat Dialing, per activation	0.75	0.75	0.75	0.75

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.5 Calling Features, (Cont'd.)**

**3.5.1 Residential Service, (cont'd.)**

**A. Monthly Recurring Charges, (cont'd.)**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Call Trace	\$ 3.50	\$ 5.00	\$4.00	\$4.00
Call Block	4.00	3.00	3.00	3.00
Caller ID	6.00	7.00	7.00	7.00
Caller ID Deluxe	7.50	7.95	n/a	n/a
Anonymous Call Rejection	3.00	3.00	4.00	4.00

**B. Nonrecurring Charges:**

All other features,				
- with initial order	n/a	n/a	n/a	n/a
- with subsequent order	19.00	20.00	9.50	9.50

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.5 Calling Features, (Cont'd.)**

**3.5.2 Business Service**

**A. Monthly Recurring Charges:**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Call Forwarding	\$ 3.60	\$ 4.00	\$4.50	\$4.50
Call Forwarding Busy Line	3.25	4.00	1.00	1.00
Call Forwarding no Answer	3.25	4.00	1.00	1.00
Call Forward with remote activation	3.00	2.50	2.50	
Fixed Call Forwarding no Answer	3.00	4.00	1.00	1.00
Fixed Call Forwarding Busy	3.00	1.00	1.00	
Three Way Calling	3.75	4.00	3.00	3.00
Three Way Calling, per use	0.75	n/a	0.75	0.75
Call Waiting/Cancel Call Waiting	6.00	5.00	5.25	5.25
Speed Dialing 8-Code	3.00	2.50	3.00	3.00
Distinctive Ring Plus	7.00	8.00	8.00	
Call Return	4.50	6.00	3.50	3.50
Call Return, per activation	0.75	0.75	0.75	0.75
Repeat Dialing	4.50	6.00	3.50	3.50
Repeat Dialing, per activation	0.75	0.75	0.75	0.75
Call Trace	3.50	6.00	4.00	4.00
Call Block	4.50	4.00	3.50	3.50
Caller ID	6.00	7.00	7.00	7.00
Caller ID Deluxe	7.50	11.50	10.00	10.00

**B. Nonrecurring Charges:**

All other features,				
- with initial order	n/a	n/a	n/a	n/a
- with subsequent order	19.00	33.90	16.00	16.00

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features**

**3.6.1 Residential Service**

**A. Monthly Recurring Charges - BellSouth Areas**

A monthly discount is offered for multiple features purchased for the same access line. The discount is as follows:

<u>Number of Features</u>	<u>Monthly Discount</u>
1	\$ - 0 -
2	0.50
3	1.50
4	3.00
5	4.50
6	6.00
7	7.50
8	9.00
9	10.50
10	12.00
11	13.50
12	15.00
13	16.50
14	18.00
15	19.50
16	21.00
17	22.50
18	24.00
19	25.50
20	27.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.1 Residential Service, (Cont'd.)**

**B. Monthly Recurring Charges - GTE Areas**

- Package 1 \$ 5.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling & speed calling (8 code)
- Package 2 \$ 6.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling & speed calling (30 code)
- Package 3 \$ 8.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling, distinctive ringing  
and speed calling (8 code)
- Package 4 \$ 9.95  
  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling, distinctive ringing  
and speed calling (30 code)

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FLL00624

**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.1 Residential Service, (Cont'd.)**

**C. Monthly Recurring Charges - Sprint - Centel Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- Package 1 \$ 7.50  
Enhanced call waiting, three-way calling & call return
- Package 2 \$ 7.25  
Enhanced call waiting, three-way calling & call forwarding
- Package 3 \$12.50  
Enhanced call waiting, call return & caller ID with name
- Package 4 \$ 9.50  
  
Enhanced call waiting, three-way calling, call return, repeat dialing and call forwarding
- Package 5 \$14.50  
  
Enhanced call waiting, three-way calling, repeat dialing call return, call forwarding, selective call rejection, caller ID with name

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.1 Residential Service, (Cont'd.)**

**D. Monthly Recurring Charges - Sprint - United Telephone Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- Package 1 \$ 7.50  
Enhanced call waiting, three-way calling & call return
- Package 2 \$ 7.25  
Enhanced call waiting, three-way calling & call forwarding
- Package 3 \$12.50  
Enhanced call waiting, call return & caller ID with name
- Package 4 \$ 9.50  
  
Enhanced call waiting, three-way calling, call return, repeat dialing and call forwarding
- Package 5 \$14.50  
  
Enhanced call waiting, three-way calling, repeat dialing call return, call forwarding, selective call rejection, caller ID with name

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.2 Business Service**

**A. Monthly Recurring Charges - BellSouth Areas**

A monthly discount is offered for multiple features purchased for the same access line. The discount is as follows:

<u>Number of Features</u>	<u>Monthly Discount</u>
1	\$ - 0 -
2	0.75
3	2.25
4	4.50
5	6.75
6	9.00
7	11.25
8	13.50
9	15.75
10	18.00
11	20.25
12	22.50
13	24.75
14	27.00
15	29.25
16	31.50
17	33.75
18	36.00
19	38.25
20	40.50

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.2 Business Service, (Cont'd.)**

**B. Monthly Recurring Charges - GTE Areas**

- Package 1 \$ 8.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling & speed calling (8 code)
  
- Package 2 \$ 9.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling & speed calling (30 code)
  
- Package 3 \$ 11.95  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling, distinctive ringing  
and speed calling (8 code)
  
- Package 4 \$ 12.95  
  
Call waiting/cancel call waiting, call forwarding  
variable, three-way calling, distinctive ringing  
and speed calling (30 code)

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.2 Business Service, (Cont'd.)**

**C. Monthly Recurring Charges - Sprint - Centel Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- Package 1 \$ 9.50  
Enhanced call waiting, three-way calling & call return
- Package 2 \$ 9.00  
Enhanced call waiting, three-way calling & call forwarding
- Package 3 \$14.50  
Enhanced call waiting, call return & caller ID with name
- Package 4 \$ 12.00  
  
Enhanced call waiting, three-way calling, call return, repeat dialing and call forwarding
- Package 5 \$16.00  
  
Enhanced call waiting, three-way calling, repeat dialing call return, call forwarding, selective call rejection, caller ID with name

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.6 Packaged Calling Features, (Cont'd.)**

**3.6.2 Business Service, (Cont'd.)**

**D. Monthly Recurring Charges - Sprint - United Telephone Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- Package 1 \$ 9.50  
Enhanced call waiting, three-way calling & call return
- Package 2 \$ 9.00  
Enhanced call waiting, three-way calling & call forwarding
- Package 3 \$14.50  
Enhanced call waiting, call return & caller ID with name
- Package 4 \$ 12.00  
  
Enhanced call waiting, three-way calling, call return, repeat dialing and call forwarding
- Package 5 \$16.00  
  
Enhanced call waiting, three-way calling, repeat dialing call return, call forwarding, selective call rejection, caller ID with name

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service**

**3.7.1 General**

Blocking Service is a feature that permits a Customer to restrict access from his or her telephone line to various discretionary services. Blocking Service is available where equipment and facilities permit. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls. The following blocking options are available to Residential and Business Customers:

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service, (Cont'd.)**

**3.7.2 Service Offering in BellSouth Service Area**

- A. Option #1 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212, 1+NPA-555-1212, 411, 976 and 1+976.
- B. Option #2 - allows the Customer to block the following calls: 976, 1+976, Operator 0- and Operator 0+.
- C. Option #3 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212 and 1+NPA-555-1212.
- D. Option #4 - allows the Customer to block the following calls: 976, 1+976 and 1+900.

**3.7.3 Rates in BellSouth Service Area**

- A. Options #1-#3. The nonrecurring charge for each line of Blocking service is \$10.00. The monthly rate of Blocking Service is as follows:
 

	<u>Monthly Charge, each line</u>
Residence line	\$ 2.50
Business line	3.75
PBX Trunk	5.50
- B. Option #4. A one time charge of \$10.00 applies after the Customer has subscribed to the service for 60 days. No monthly charges apply.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service, (Cont'd.)**

**3.7.4 Service Offering in GTE Service Area**

This service enables a customer to restrict outgoing toll calls on his/her access line or trunk to calls that are operator assisted and charged to the called number, a third number, or a credit card. Local calls and calls to Company numbers such as repair service, directory assistance and emergency service numbers such as 911 are permitted.

**3.7.5 Rates in GTE Service Area**

The nonrecurring charge for each line of Blocking service is \$14.95. The monthly rate of Blocking Service for each line is \$2.50.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service, (Cont'd.)**

**3.7.6 Service Offering in Sprint - Centel Service Area**

- A. Option #1 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 0+900, 01+, 011+, all 1+ calling except toll free calls, and N11 calls except emergency service numbers such as 911 calls.
- B. Option #2 - allows the Customer to block the following calls: 1+900, 0+900, Operator 0-, Operator 0+, and N11 calls except emergency service numbers such as 911 calls.
- C. Option #3 - allows the Customer to block all of the calls in option #1 and message rate service (\$0.20 and \$0.25 calls).

**3.7.7 Rates in Sprint - Centel Service Area**

- A. Options #1-#3. The nonrecurring charge for each line of Blocking service is \$10.00. The monthly rate of Blocking Service for each line is \$1.50.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Blocking Service, (Cont'd.)**

**3.7.8 Service Offering in Sprint - United Service Area**

- A. Option #1 - allows the Customer to block 411 and all 1+ calling except toll free calls.
- B. Option #2 - allows the Customer to block all of the calls in option #1 and 0+, 0+, 01+, and 011+ calls.
- C. Option #3 - allows the Customer to block all 01+ and 011+ calls.
- D. Option #4 - allows the Customer to block all 1+ calling except toll free calls, 0-, 01+ and 011+ calls.
- E. Option #5 - allows the Customer to block all 1+ calling except toll free calls, 411 calls, 0+, 0-, 01+, 011+ and message rate service (\$0.25) calls.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.8 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems**

DID service permits calls incoming to a PBX system or other Customer premises equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide quality grade of service and prevent Network degradation. The service must be provided on all lines in a trunk group arranged. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. The Company does not guarantee to provide DID numbers arranged in consecutive manner. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case. DID numbers are not entitled to directory listings without charge.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.8 DID to Customer-Premises Located Switching Systems, (Cont'd.)**

**3.8.1 BellSouth Areas**

**A. Rates and Charges**

	<u>Time Charge</u>	<u>Monthly Charge</u>
- Establish trunk group and provide initial block of 20 numbers	\$ 915.00	\$ 4.00
- Each additional block of 20 numbers	15.00	4.00
- Each DID inward only trunk termination	90.00	21.80
- Each DID combination trunk termination with call transfer	250.00	45.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.8 DID to Customer-Premises Located Switching Systems, (Cont'd.)**

**3.8.2 GTE Areas**

**A. Rates and Charges**

	<u>One Time Charge</u>	<u>Monthly Charge</u>
<u>80 numbers or less</u>		
- Establish trunk group and provide initial block of 20 numbers	\$ 550.00	\$ 100.00
- Each additional block of 20 numbers	20.00	100.00
<u>200 numbers or less</u>		
- Establish first 100 DID numbers	550.00	440.00
- Second 100 DID numbers		
a. Establish second 100 numbers	440.00	357.50
b. Establish multiples of 20 DID numbers		
1. First 20 DID numbers	440.00	80.00
2. Each add'l 20 DID numbers	20.00	80.00
- Each Add'l 100 DID numbers over 200	55.00	44.00
- DID reserve numbers per block of 100	55.00	44.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.8 DID to Customer-Premises Located Switching Systems, (Cont'd.)**

**3.8.3 Sprint - Centel Areas**

**A. Rates and Charges**

	<u>One Time Charge</u>	<u>Monthly Charge</u>
- Two wire DID trunk termination, each	\$ 90.00	\$ 40.00
- Establish trunk group and provide initial block of 20 numbers	915.00	4.00
- Each additional block of 20 numbers	15.00	4.00

**3.8.4 Sprint - United Telephone Areas**

**A. Rates and Charges**

	<u>One Time Charge</u>	<u>Monthly Charge</u>
- Block of 20 numbers	\$ 40.00	\$ 12.50
- Block of 100 numbers	175.00	50.00
- DID trunk termination, per trunk	40.00	30.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.9 Centrex Service****3.9.1 General**

Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other Customers on a dial basis. Each system must consist of a minimum of two (2) main station lines. Centrex service is furnished from 1AESS, DMS-100, 5ESS and EWSD central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features:

- A. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
- B. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
- C. Station-to-station intercommunication via two to seven-digit dialing between stations of the Customer's system.
- D. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the Customer by the Company will be provided this identification.
- E. Basic station line hunting.
- F. Touch-tone service.
- G. Common recorded announcement interception of calls to unassigned station numbers.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.9 Centrex Service, (Cont'd.)**

**3.9.2 Common Rates and Charges**

Each station line will be comprised of a feature group connected to the Customer's premises by a station link. Rates will be based on the station link selected and the appropriate feature group requested.

A service establishment charge is applicable in addition to all other Company charges. The service establishment charge for each standard common equipment is \$250. The service establishment charge for customizing the common equipment at the Customer's request is \$325 for each piece of equipment.

Centrex service will be offered to Business Customers with 10 or more lines on an individual case basis.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.10 Integrated Services Digital Network (ISDN)**

ISDN service is available in BellSouth service territories under terms of this price list. Components of the service that may be customized to the specifications of the Customer will be provided on an Individual Case Basis. ISDN service will be provided in the GTE, Sprint - United and Sprint - Centel service territories on an individual case basis.

**3.10.1 General - ISDN Offerings - BellSouth Service Area****A. Primary Rate Interface**

ISDN Primary Rate Interface (ISDN-PRI) provides integrated digital channels for voice, data and video applications. ISDN-PRI is a T1 link to the telecommunications network. The basic channel structure is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the public circuit switched network. The D channel carries the signaling and call set-up information for the B channels. ISDN-PRI is a service for the transmission of digital signals only. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.10 Integrated Services Digital Network (ISDN), (Cont'd.)****3.10.1 General - ISDN Offerings - BellSouth Service Area, (Cont'd.)****B. Basic Rate ISDN**

Basic Rate ISDN (ISDN-BRI) service supports simultaneous transmission of voice, data, and packet services on the same exchange (digital) access line. Calling/Called Number Delivery and Call Hold are included with this service.

Basic Rate ISDN provides access to the network through Basic Rate Access which consists of two 64 Kbps B channels and one 16 Kbps D channel at the service delivery point.

Basic Rate Business ISDN service allows up to 320 hours of use each month per digital Customer line at a flat rate. Basic Rate residence ISDN service allows up to 200 hours of use each month per digital Customer line at a flat rate. Minute of use rates apply for all usage above the 320 hours and 200 hours per month for Basic Rate Business and Residence ISDN service, respectively. Each Customer is entitled to one directory number. The minimum service period is three months. Termination charges apply for service terminated prior to fulfilling the three month period. The Customer is responsible for supplying equipment compatible with the ISDN interface.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.10 Integrated Services Digital Network (ISDN), (Cont'd.)**

**3.10.2 Rates and Charges - BellSouth Service Area**

A. ISDN-PRI - These rates are in addition to the applicable R-1 or B-1 rate.

	<u>One time Charges</u>	<u>Monthly Charges</u>
Service access line - each line	\$ 875.00	\$ 140.00
<b>Interoffice channel</b>		
- Fixed monthly component	\$ 125.00	\$ 75.00
- Variable component - per airline mile between central offices as measured by V&H coordinates	-0-	\$ 24.00
<b>Service interface, each interface (options A, B or C)</b>		
a. Voice/Data (standard)	\$ 110.00	\$ 400.00
b. Digital data only	\$ 110.00	\$ 400.00
c. Inward data	\$ 110.00	\$ 400.00
<b>Service B channel, each channel (options A, B or C)</b>		
a. Voice/Data (standard)	\$ 5.00	\$ 48.40
b. Digital data only	\$ 5.00	\$ 24.50
c. Inward data	\$ 5.00	\$ 29.00
Each D channel - no rates but does require provisioning.*		
Call types - no rates but does require provisioning.*		
Telephone numbers for ISDN-PRI service		
- per telephone number requested		
- Inward and 2 way calling	-0-	\$ 0.20
- Outbound only - no rates but does require provisioning.*		

\* Provisioning is at Individual Case Basis depending on the Customer's network.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.10 Integrated Services Digital Network (ISDN), (Cont'd.)**

**3.10.2 Rates and Charges - BellSouth Service Area, (Cont'd.)**

**B. ISDN-BRI - These rates are in addition to the applicable R-1 or B-1 rate.**

	<u>Business Charges</u>		<u>Residence Charges</u>	
	<u>One-Time</u>	<u>Month to Month</u>	<u>One-Time</u>	<u>Month to Month</u>
Interoffice circuit, per line				
- each circuit, includes first mile	\$ 240.00	\$ 115.00	\$ 240.00	\$ 115.00
- each circuit, each additional mile	-	0.45	-	0.45
Basic rate per line interface	130.00	55.00	130.00	-
B Channels Activated, each				
- Circuit switched voice/data				
- Individual service	10.00	16.25	10.00	43.00
- Centrex service	10.00	12.25	-	-
- Permanent high speed packet	25.00	120.00	25.00	110.00
- On-demand high speed packet	25.00	110.00	25.00	90.00
D Channels Activated, each				
- Low speed packet a single service	15.00	13.50	15.00	*
- Low speed packet with B Channel	15.00	13.50	15.00	*

\* Included in rate for B Channel activation.

Per minute of use charge above the 320 hour allowance for Business ISDN-BRI service and 200 hour allowance for Residence ISDN-BRI service is \$0.01 per minute.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.11 Frame Relay Service**

Frame Relay Service is available in BellSouth service territories under terms of this price list. Components of the service that may be customized to the specifications of the Customer will be provided on an Individual Case Basis. Frame Relay Service will be provided in the GTE, Sprint - United and Sprint - Centel service territories on an individual case basis.

**3.11.1 General**

Frame Relay Service (FRS) is a packet switched data transmission service accessible at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps, which provides Customers with connectivity via Permanent Virtual Circuits (PVC) to multiple locations using statistically multiplexed network access lines and a shared high speed packet switching network. The Customer establishes a Network Address (private numbering plan) with the company and Network Map (routing scheme) for moving data among the Customer's various locations on a secure basis.

Access to FRS is provided via a link from the Customer's location to the nearest FRS service point (local telephone company FRS switch).

The Customer must provide premises equipment for interconnection of FRS service and must ensure that the equipment is compatible with and does not interfere with services offered by the Company.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.11 Frame Relay Service, (Cont'd.)****3.11.2 Rates and Charges - BellSouth Service Area**

The following rate elements apply to each Frame Relay service arrangement:

**Customer Connection to FRS** - a minimum of one Customer Connection is required per Customer. Each Customer Connection includes one Data Link Connection Identifier (DLCI) which specifies the connection.

**Frame Relay Service Features** - the desired Committed Information Rate (CIR) must be specified. The CIR enables the Customer to select a sustained throughput under normal conditions. A CIR must be selected for each DLCI. The CIR value selected cannot exceed the minimum transmission speed of the link at either end of the Permanent Virtual Circuit (PVC).

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.11 Frame Relay Service, (Cont'd.)**

**3.11.2 Rates and Charges - BellSouth Service Area, (Cont'd.)**

	<u>Nonrecurring Charges</u>	<u>Monthly Rate</u>
<b>A. Customer Connection to FRS</b>		
- at 56 Kbps	\$ 400.00	\$ 80.00
- at 64 Kbps	400.00	80.00
- at 112 Kbps	460.00	120.00
- at 128 Kbps	460.00	120.00
- at 192 Kbps	460.00	190.00
- at 256 Kbps	460.00	240.00
- at 320 Kbps	460.00	300.00
- at 384 Kbps	525.00	410.00
- at 448 Kbps	525.00	410.00
- at 512 Kbps	525.00	410.00
- at 576 Kbps	525.00	410.00
- at 640 Kbps	525.00	410.00
- at 704 Kbps	525.00	410.00
- at 768 Kbps	525.00	410.00
- at 1024 Kbps	525.00	410.00
- at 1152 Kbps	525.00	410.00
- at 1.536 Mbps	525.00	410.00
- at 44.210 Mbps	1,225.00	3,500.00
<b>B. FRS Feature Charges</b>		
- Each Customer connection feature	25.00	2.00
- Feature change charge	25.00	-

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.11 Frame Relay Service, (Cont'd.)**

**3.11.2 Rates and Charges - BellSouth Service Area, (Cont'd.)**

C. Committed Information Rate per DLCI	<u>Monthly Rate</u>
- 0 thru 32 Kbps	\$ 8.00
- 33 thru 56 Kbps	13.00
- 57 thru 64 Kbps	14.00
- 65 thru 128 Kbps	19.00
- 129 thru 256 Kbps	29.00
- 257 thru 384 Kbps	41.00
- 385 thru 512 Kbps	51.00
- 513 thru 768 Kbps	93.00
- 769 Kbps thru 1.536 Mbps	140.00
- 1.537 thru 4 Mbps	200.00
- 4.1 thru 10 Mbps	370.00
- 10.1 thru 16 Mbps	650.00
- 16.1 thru 34 Mbps	1,700.00
- 34.1 thru 44.210 Mbps	2,200.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.12 Digital Data Service**

Digital Data Service is available in BellSouth service territories under terms of this price list. Components of the service that may be customized to the specifications of the Customer will be provided on an Individual Case Basis. Digital Data Service will be provided in the GTE, Sprint - United and Sprint - Centel service territories on an individual case basis.

**3.12.1 General**

Digital Data Service (DDS) provides for the simultaneous two-way transmission of digital signals at synchronous speeds at 2.4, 4.8, 9.6, 56 or 64 Kbps within a LATA. The node central office is where node terminates a digital local channel is required for furnishing service between the serving wire center and the Customer's premises. The node central office is where DDS terminations occur. A digital interoffice channel is required for digital transmissions outside the node's central office. The rate for the digital interoffice channel is based on airline mileage between the offices. The airline mileage calculation is documented in Section 3.3.

**3.12.2** The Customer must provide a Channel Service Unit for each digital access line to properly terminate the digital data service, regenerate signals, recognize and correct signal format errors and perform remote loop back. Also, the Customer must provide a Data Serving Unit to perform such functions as proper coding and decoding of signals, timing recovery, synchronous sampling, formatting, and generation and recognition of control signals.

**3.12.3** DDS service as furnished under this price list is available where facilities permit. Therefore, the furnishing of DDS service is subject to the availability of equipment, facilities and technical limitations. DDS service is furnished only within a LATA.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.12 Digital Data Service, (Cont'd.)**

**3.12.4 Rates and Charges - BellSouth Service Area**

**A. Digital Local Channel - charges apply per local channel**

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$ 260.00	\$ 76.00	\$ 49.35
4.8	260.00	76.00	49.35
9.6	260.00	76.00	49.35
19.2	260.00	76.00	49.35
56.0	260.00	76.00	69.10
64.0	260.00	76.00	69.10

**B. Node Channel Termination - required at the Company's Node Central Office.  
Charges apply per local channel.**

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$ 25.00	\$ 19.00	\$ 9.40
4.8	25.00	19.00	9.40
9.6	25.00	19.00	9.40
19.2	25.00	19.00	9.40
56.0	25.00	19.00	27.80
64.0	25.00	19.00	27.80

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.12 Digital Data Service, (Cont'd.)**

**3.12.4 Rates and Charges - BellSouth Service Area, (Cont'd.)**

C. Digital Interoffice Channel - required between a Serving Wire Center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice airline mileage rates is determined by the total length in miles of that interoffice channel. The airline mileage calculation is documented in Section 3.3. A flat rate and a rate per mile applies to each band for each Digital Interoffice Channel provided.

1. Each channel, fixed rates, any amount of mileage

Nonrecurring Charge	\$95.00
Monthly Charge	
- 2.4, 4.8, 9.6 and 19.2 Kbps	18.95
- 56.0 and 64.0 Kbps	37.55

2. Each channel, per mile rates

0-8 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$1.90
- 56.0 and 64.0 Kbps	\$3.80
9-25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$1.85
- 56.0 and 64.0 Kbps	\$3.70
Over 25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$1.80
- 56.0 and 64.0 Kbps	\$3.60

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.13 DS-1 Service**

DS-1 Service is available in BellSouth service territories under terms of this price list. Components of the service that may be customized to the specifications of the Customer will be provided on an Individual Case Basis. DS-1 will be provided in the GTE, Sprint - United and Sprint - Centel service territories on an individual case basis.

**3.13.1 General**

DS-1 service is a dedicated, high capacity, full duplex channel with line speeds of 1.544 Mbps. DS-1 Service has the equivalent capacity of 24 Voice Grade services of 24 DS-0 services.

**3.13.2 DS-1 service is provided on a two point basis between the following locations:**

- A. Customer-designated premises;
- B. A Customer-designated premises and a Company-designated central office;
- C. Company-designated central offices.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.13 DS-1 Service, (Cont'd.)**

**3.13.3** Central Office (CO) Multiplexing may be provided from suitably equipped multiplexing hubs. The Customer is responsible for the assignment of individual channels within the multiplexer and for maintaining records of those assignments.

- A. The 1.544 Mbps channel is provided with a local distribution channel(s) and an interoffice channel, local distribution channels only, or, an interoffice channel between two CO's.
- B. The CO multiplexing capability is provided by a CO multiplexer at designated multiplexing hubs which converts a 1.544 Mbps channel to 24 channels for use with voice grade services and/or analog data services or to 24 channels for use with digital services.

**3.13.4** DS-1 service is provided only where facilities are available and is subject to the technical limitations of the equipment used by the Company.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.13 DS-1 Service, (Cont'd.)****3.13.6 Optional Features**

The following service functions are optional features or arrangements:

**A. CO Multiplexing DS-1 to Analog Voice Service**

CO Multiplexing DS-1 to Voice allows for up to 24 individual voice grade or analog data private lines on a channelized basis for use with a 1.544 Mbps circuit. This function is offered for the same customer at the Company's central office. This service provides local channels and/or interoffice channels for analog voice services.

**B. CO Multiplexing DS-1 to Digital Data Services**

CO Multiplexing DS-1 to Digital allows for up to 24 individual digital private lines to be derived from a 1.544 Mbps circuit. This function is offered for the same Customer at the Company's central office. This service provides local channels and/or interoffice channels for digital data services.

**C. CO Multiplexing DS-1 to Analog Data Services**

CO Multiplexing DS-1 to Digital allows for up to 24 individual digital private lines to be derived from a 1.544 Mbps circuit. This function is offered for the same customer at the Company's central office. This service provides local channels and/or interoffice channels for data transmission use.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.13 DS-1 Service, (Cont'd.)**

**3.13.6 Optional Features, (Cont'd.)**

**D. Clear Channel Capability**

Clear Channel Capability provides a bipolar with B8ZS encoding technique that allows a Customer to transport 1.536 Mbps information rate signals over a DS-1 1.544 Mbps circuit with no constraint on the quantity or sequence of ones (mark) and zero (space) bits. This arrangement allows the Customer to derive 64 Kbps clear channels. This service is provided only on DS-1 1.544 Mbps digital service between two Customer-designated premises and is subject to the availability of facilities.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.13 DS-1 Service, (Cont'd.)****3.13.7 Application of Rates**

The following rate elements apply to DS-1 service:

**A. Service Charges**

Service charges as noted in Section 3.5 apply as appropriate, in addition to the nonrecurring charges for service.

**B. Interoffice Channels**

For basic service interoffice channels when the interoffice channel is installed without an associated local distribution channel, the nonrecurring charge applies, per interoffice channel.

**C. Optional Features****1. CO multiplexing DS-1 to analog voice**

CO multiplexing DS-1 to voice rates and charges for voice grade connections from the CO multiplexer.

**2. CO multiplexing DS-1 to digital data service**

CO multiplexing DS-1 to digital data services rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

**3. CO multiplexing DS-1 to analog data service**

CO multiplexing DS-1 to analog data service rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.13 DS-1 Service, (Cont'd.)**

**3.13.8 Rates and Charges - BellSouth Service Area**

**A. Digital Local Channel**

	<u>Per Channel</u>	
1. Nonrecurring Charge		\$350.00
2. Monthly Charge, first 1/2 mile		\$ 96.90
3. Monthly Charge, each add'l 1/2 mile or fraction thereof		\$ 44.00

**B. Service Establishment Charge**

	<u>Per Channel</u>	
1. Nonrecurring Charge		\$575.00 *
2. Service Change Charge		\$350.00
3. Premise Visit Charge		see section 3.4 of this price list

**C. Interoffice Channel**

1. Each channel, fixed rates, any amount of mileage		
Nonrecurring Charge		\$ 100.00
Monthly Fixed Charge		64.35
2. Each channel, per airline mile or fraction thereof		
		<u>Monthly charge</u>
- 0 to 8 miles		\$ 29.80
- 9 to 25 miles		27.95
- Over 25 miles		26.10

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.13 DS-1 Service, (Cont'd.)**

**3.13.8 Rates and Charges - BellSouth Service Area, (Cont'd.)**

**D. Clear Channel Capability**

Nonrecurring Charge, per circuit	Individual Case Basis
----------------------------------	-----------------------

**E. Central Office Multiplexing**

- |  |           |
|--|-----------|
| 1. DS-1 to analog data service             |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 335.00 |
| b. Monthly, per arrangement                | \$ 10.00  |
| 2. DS-1 to analog voice                    |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 172.00 |
| b. Monthly, per arrangement                | \$ 7.00   |
| 3. DS-1 to digital data service            |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 331.00 |
| b. Monthly, per arrangement                | \$ 16.00  |

**F. Move**

Moving a Local Distribution Channel to terminate in a premises Nonrecurring Charge, per channel	\$ 374.00
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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.14 Discount Plans**

**3.14.1 Volume Plan**

Customers who utilize monthly recurring local exchange services of the Company in excess of \$10 per month are eligible for the discount plans noted below. The discount percentage applies to the Customer's entire monthly recurring local exchange bill.

<u>Monthly Recurring Local Exchange Service</u>	<u>Discount %</u>
\$10.01 - \$7,000.00	Up to 10%
Over \$7,000	Up to 11%

**3.14.2 Term Plans**

The Company offers a discount to Customers that agree to use the Company's local exchange and/or interexchange (long distance - "LD") services for 12, 24, 36 or 60 months. The term discount applies in addition to the volume discount noted above. If the Customer does not honor their term commitment then they will owe the non-discounted rates of the Company's service offerings for the entire term that they have been a Customer of the Company.

Customers that Commit to:	<u>Percentage Discount</u>	
	<u>Local Exchange</u>	<u>Long Distance</u>
- 12 months - local exchange service only	0.5%	0.0%
- 12 months - local exchange and LD service	0.5%	0.5%
- 24 months - local exchange service only	0.5%	0.0%
- 24 months - local exchange and LD service	0.5%	1.5%
- 36 months - local exchange and LD service	1.0%	2.5%
- 60 months - local exchange and LD service	1.5%	3.5%

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Directory Assistance**

There is no charge for the first three calls per month to Directory Assistance. The Customer can request a maximum of two numbers per call to Directory Assistance. Call completion service is provided when the Customer requests that the Directory Assistance operator call the Directory Assistance number requested. All completed calls will be charged the Directory Assistance Call Completion charge, in addition to any other appropriate charges.

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

The service charges for each service are noted below:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
A. Directory Assistance	\$ 0.25	\$ 0.40	\$ 0.40	\$ 0.40
B. Directory Assistance Call Completion	0.30	0.45	0.40	0.40

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Local Operator Services**

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

		<u>Incumbent Local Exchange Area</u>			
		<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
A.	Customer Dialed Calling Card	\$ 0.75	\$ 0.75	\$ 0.75	\$ 0.75
B.	Station to Station operator assisted, collect, third party	1.00	1.50	1.00	1.00
C.	Person-to-Person operator assisted local call	2.50	3.00	2.50	2.50
D.	Operator Busy Verification	0.35	1.00	0.95	0.95
E.	Operator Emergency Interruption	0.40	0.50	0.45	0.45

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.3 Directory Listings**

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

		<u>Incumbent Local Exchange Area</u>			
		<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
A.	Non-Published Number, per line	\$ 1.75	\$ 2.00	\$ 2.35	\$ 2.35
B.	Non-Listed Number, per line	0.80	1.10	1.60	1.00
C.	Additional Listing, per listing	1.20	1.25	1.25	1.25

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.****4.4 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

**4.5 Discounts for Hearing Impaired Customers**

Intrastate toll message rates for a telecommunications device for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

**4.6 Emergency Call Exemptions**

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Orvex/CSI Consortium, Inc. will only handle these calls if the caller dials all or the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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**SECTION 5 - SPECIAL ARRANGEMENTS****5.1 Special Construction**

Where the Company furnishes a facility service for which a rate or charge is not specified in the Company's Price List, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

**5.2 Non-Routine Installation and/or Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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