

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed amendments to
Rules 25-4.003, F.A.C.,
Definitions; 25-4.110, F.A.C.,
Customer Billing for Local
Exchange Telecommunications
Companies; 25-4.113, F.A.C.,
Refusal or Discontinuance of
Service by Company; Rule 25-
24.490, F.A.C., Customer
Relations; Rules Incorporated;
And 25-24.845, F.A.C., Customer
Relations; Rules Incorporated

DOCKET NO. 990994-TP
ORDER NO. PSC-00-1337-PCO-TP
ISSUED: July 24, 2000

ORDER ESTABLISHING PROCEDURES TO BE FOLLOWED
AT RULEMAKING HEARING

I. Background

The Commission has adopted amendments to Rules 25-4.003, 25-4.110, 25-4.113, 25-24.490 and 25-24.845, Florida Administrative Code, with the exception of the incorporation by reference of sections (2) and (19) of Rule 25-4.110, F.A.C., applicable to interexchange carriers (25-24.490, F.A.C.) and alternative local exchange carriers (25-24.845). The Commission has set those proposed amendments for hearing.

II. Rulemaking Hearing

A rulemaking hearing is scheduled before the Commission at the following time and place:

9:30 a.m., August 21, 2000
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

The rulemaking hearing shall be governed by section 120.54(3)(c), Florida Statutes, and by Rule 28-103.004, Florida Administrative Code.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

III. Prehearing Procedures and Deadlines

All interested persons who are or will be requesting the Commission to adopt changes to the rules as proposed may prefile comments or testimony by August 8, 2000. Any person may then prefile responsive comments or testimony no later than August 16, 2000.

Prefiled comments and testimony shall be typed on 8-1/2-inch by 11-inch transcript-quality paper, double-spaced, on consecutively numbered pages, with left margins sufficient to allow for binding (1.25 inches). If testimony is filed, each line shall be numbered.

All alternative rule proposals must be made in writing, with copies attached to prefiled comments or testimony. Changes or additions to the proposed rule text must be shaded, and explanations of those changes or additions with cross-references to page numbers of prefiled comments or testimony should be included in footnotes to the rule text.

Each exhibit intended to support prefiled comments or testimony shall be attached to that person's comments or testimony when filed, identified by his or her initials, and consecutively numbered beginning with 1.

An original and 15 copies of all comments, testimony, and exhibits must be filed with the Director, Division of Records and Reporting, by the close of business, which is 5:00 p.m. on the date due.

IV. Hearing Procedures

The Commission staff will present a summary of the proposed rule amendments.

The first exhibit introduced into the record will be a composite exhibit prepared by staff, which will consist of the following documents: Florida Administrative Weekly notice and proposed rules; materials provided to the Joint Administrative Procedures Committee, which include the statement of facts and circumstances justifying the rules, statement on federal standards, and notice of rulemaking; a memorandum regarding a statement of estimated regulatory costs; and any material,

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including prefiled comments and attachments, that may be submitted pursuant to section 120.54, Florida Statutes. It shall not be necessary for participants to insert their prefiled comments and testimony into the record at the hearing. Copies of the first exhibit will be available at the hearing.

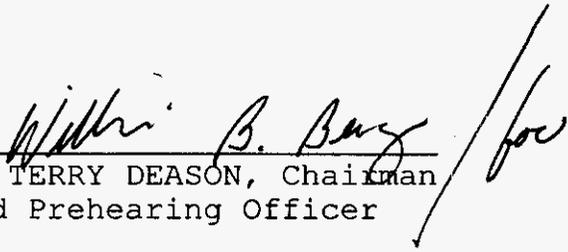
Following the staff presentation, affected persons will have the opportunity to present evidence and argument. It may be necessary to impose time limits for presentations, depending upon the number of participants. Persons with similar presentations should combine to make one presentation. Persons making presentations will be subject to questions from other persons. Such questions shall be limited only to those necessary to clarify and understand the presenter's position.

Persons who wish to participate at the hearing must register at the beginning of the hearing. The specific order of presentation will be determined by the presiding officer the morning of the hearing.

Based on the foregoing, it is

ORDERED that this order shall govern the conduct of these proceedings, as set forth above, unless modified by the Commission.

BY ORDER of Chairman, J. TERRY DEASON, as Prehearing Officer, this 24th day of July, 2000.



J. TERRY DEASON, Chairman
and Prehearing Officer

(S E A L)

MCB