

STATE OF FLORIDA

Commissioners:  
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LILA A. JABER



DIVISION OF REGULATORY OVERSIGHT  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6480

**Public Service Commission**

July 20, 2000

Mr. Keith J. Shamrock  
Raintree Utilities, Inc.  
2100 Lake Eustis Drive  
Tavares, FL 32778

Re: Docket No. 000149-WU, Application for transfer of majority organizational control of Raintree Utilities, Inc., holder of Certificate No. 539-W in Lake County, from Don Monn to Keith J. Shamrock, and correction of territory description.

Dear Mr. Shamrock:

Enclosed please find Certificate No.539-W which has been issued for Raintree Utilities, Inc. This certificate should be retained in the utility's office. The certificate will have to be returned to the Commission along with any application you may file in the future requesting amendment of your certificated territory, transfer of ownership, or change in name of the utility.

Also enclosed with this letter are the following documents:

1. **Chapter 367, Florida Statutes (F.S.)**, which details the Commission's jurisdiction over private water and wastewater utilities;
2. **Chapter 25-9, Florida Administrative Code (F.A.C.)**, which details the rules governing the filing of utility tariffs;
3. **Chapter 25-22, Florida Administrative Code (F.A.C.)**, which details rules governing general Commission practices such as the procedures for conducting meetings, rule-making, hearings and the issuance of orders;
4. **Chapter 25-30, Florida Administrative Code (F.A.C.)**, which details the specific rules promulgated to carry out the jurisdiction of the Commission over private water and wastewater utilities;

DOCUMENT NUMBER DATE

08923 JUL 24 8

FPSC-RECORDS/REPORTING

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

5. **Uniform System of Accounts for Class C Water Utilities**, which is the system of record keeping required pursuant to Section 25-30.110, Florida Administrative Code.

Be advised that Section 367.161, F.S., provides that violation of any Commission rule, statute, or order could result in penalties of up to \$5,000 per day. Therefore, it is important that you review this material and make yourself aware of your responsibilities as a regulated utility. These documents should be placed in a binder and kept in a safe place for easy referral by utility staff and owners. Also, Rule 25-30.135, F.A.C., requires all utilities to maintain for customer inspection in the utility office a current copy of Rules 25-9, 25-22 and 25-30, Florida Administrative Code, and Chapter 367, Florida Statutes, as well as a current copy of the utility's tariffs and developer agreements.

From time to time, the rules and statutes will change. You need to be aware of these changes in order to stay current on your responsibilities and to maintain a current copy of the rules and statutes in the utility office. When the Commission proposes to revise any of its existing rules affecting the water and wastewater industry (Chapters 25-9, 25-22 and 25-30, F.A.C.), a notice of proposed rulemaking will be sent to you. After rulemaking is completed, a final Commission order adopting the new or revised rule will also be sent to you. This new or revised rule should be incorporated into your copy of the Commission rules. The Commission does not furnish utilities with changes enacted by the Florida Legislature relating to Chapter 367, F.S. However, changes to the Florida Statutes are published annually and copies may be obtained by visiting your local public library.

In addition to the above, periodically the Commission will be sending you copies of Commission orders which relate to the water and wastewater industry, in general, and notices of hearings in dockets of related utilities. These are sent for your information. Whenever you have any questions concerning material you receive from the Commission, you may contact the Division of Economic Regulation - Rates and Charges Bureau at (850) 413-6900 and/or the Division of Regulatory Oversight - Certification Bureau at (850) 413-6480.

I would like to direct you to certain areas within the rules and statute which will affect your day to day operations as a utility:

1. As you should be aware, you were granted certain specific territory in the certificate process you just completed. It is a violation of Section 367.045, F.S., for a utility to serve outside this territory. If, in the future, you want to serve additional territory, you must file an application for amendment of your certificated territory. See Section 25-30.036, F.A.C., for the current filing requirements for an application for amendment.

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2. The utility's approved rates and charges and service availability policy are contained in its approved tariff. Please note that your approved tariff will be sent under a separate cover letter. When you receive this document, it should also be placed in a binder and retained in the utility office for referral and review by utility personnel and customers. A utility may not charge customers any rates or charges not included in its approved tariff. If you find you need to revise any rates or charges, you should refer to Part V of Chapter 25-30, F.A.C., which contains the necessary steps for rate adjustment changes. Part VI of Chapter 25-30, F.A.C., contains the steps necessary to change service availability charges or policies. In addition, you may contact the Division of Economic Regulation for guidance related to tariffs.
3. To help keep up with inflation and to avoid the costly expense of filing a full rate case, the Commission establishes a price index for major categories of operating costs on or before March 31 each year and utilities are allowed to increase rates using this price index mechanism. In addition, utilities are allowed to increase rates as a result of increases in certain expenses, such as purchased power and property tax using a pass through mechanism. Rules 25-30.420 and 25-30.425, F.A.C., contain the criterion for water and wastewater utilities to follow in order to increase rates based upon the application of the price index or pass through rate adjustments. **The Commission strongly encourages all regulated water and wastewater utilities under its jurisdiction to utilize these options which are available to them.**
4. I encourage you to review carefully Part IV of Chapter 25-30, F.A.C. This part of the water and wastewater rules describes the utility's responsibilities to its customers. They include customer deposits, termination of service, customer billing, refusal or discontinuance of service, backbilling, complaints, and refunds.
5. Each utility shall maintain its records in accordance with the NARUC uniform system of accounts (see Section 25-30.110, F.A.C.). A copy of this system of accounts is enclosed for Class C utilities. However, should your utility be Class A or B or should you need additional copies please contact NARUC, Post Office Box 684, Washington, D.C. 20044. For further information or telephone orders, please call (202) 898-2200 in Washington, D.C.
6. Regulated water and wastewater utilities are also required to file two related reports with the Commission on an annual basis:

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- A. **Annual Report.** Each utility is required to submit an annual report which contains certain financial and operational data relating to the utility. (See Rule 25-30.110, F.A.C.)
- B. **Regulatory Assessment Fee form.** Each utility is required to remit an annual regulatory assessment fee. The fee is currently 4-1/2% of gross operating revenue and is designed to cover the Commission's costs of regulating water and wastewater utilities. (See Rule 25-30.120, F.A.C.)

**For your convenience, the Commission will send these two report forms by January 15th of each year. The annual report and regulatory assessment form and fee are due to the Commission by March 31st of each year for the previous calendar year.**

There are two technical divisions within the Commission that are primarily responsible for matters pertaining to water and wastewater utilities:

**The Division of Regulatory Oversight - Bureau of Certification**, as you already know, is responsible for the certification of water and wastewater utilities, as well as any amendments or transfers thereof. Any questions relating to your certificated territory or the possible sale of the utility should be directed to Patti Daniel, Bureau Chief, Bureau of Certification.

**The Division of Economic Regulation - Bureau of Rate Cases** is responsible for accounting, engineering and rates concerns for all filings involving file and suspend rate cases (MFR's), staff assisted rate cases (SARC's), limited proceedings, allowance for funds prudently invested and service availability. Any questions concerning the filing of a rate case, a staff assisted rate case, limited proceeding, tariff or engineering related matters, should be directed to Marshall Willis, Bureau Chief, Bureau of Rate Cases.

**The Division of Economic Regulation - Bureau of Monitoring, Compliance and Enforcement** is responsible for Annual Report review, Regulatory Assessment Fee (RAF) compliance, and processing of index and pass through applications. Any questions relating to Annual Reports, RAF's, or index or pass through applications should be directed to Dale Mailhot, Bureau Chief, Bureau of Monitoring, Compliance and Enforcement.

We welcome and encourage regulated water and wastewater utilities under the Commission's jurisdiction to contact our staff and maintain working liaisons with us. This accomplishes better relations between the Commission staff and utilities and provides for faster and more efficient completion of regulatory requirements.

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If we can be of any assistance to you and your utility, please do not hesitate to contact us at (850) 413-6480.

Sincerely,



Daniel M. Hoppe  
Director

DMH/plb  
Enclosures

cc: Mr. Keith Brown, Raintree Utilities, Inc.  
Division of Regulatory Oversight (lowe, Daniel, Brady)  
Division of Legal Services (Fudge)  
Division of Records and Reporting

FLORIDA PUBLIC SERVICE COMMISSION

539-W

Upon consideration of the record it is hereby ORDERED that authority be and is hereby granted to:

RAINTREE UTILITIES, INC.

Whose principal address is:

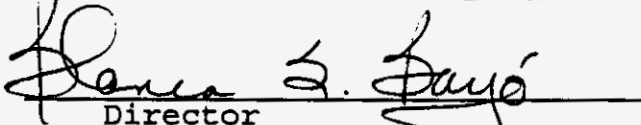
2100 LAKE EUSTIS DRIVE  
TAVARES, FL 32778  
(LAKE COUNTY)

to provide water service in accordance with the provision of Chapter 367, Florida Statutes, the Rules, Regulations and Orders of this Commission in the territory described by the Orders of this Commission.

This Certificate shall remain in force and effect until suspended, cancelled or revoked by Orders of this Commission.

ORDER	PSC-92-0019-FOF-WU	DOCKET	911039-WU
ORDER	PSC-00-0843-FOF-WU	DOCKET	000149-WU
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FLORIDA PUBLIC SERVICE COMMISSION



Director  
Division of Records and Reporting

