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COMPANY: WORLD COM TECHNOLOGIES  
 TITLE: SUPPLEMENTAL AUDIT  
 IXC ACCESS CHARGE REDUCTION  
 PERIOD: JULY 1, 1998 AND OCTOBER 1, 1998

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08995 JUL 25 8

FPSC-RECORDS/REPORTING



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**FLORIDA PUBLIC SERVICE COMMISSION**

*DIVISION OF REGULATORY OVERSIGHT  
BUREAU OF AUDITING SERVICES*

*Miami District Office*

**WORLDCOM TECHNOLOGIES, INC.  
FLOW THROUGH OF SWITCHED ACCESS RATE REDUCTIONS  
SUPPLEMENTAL AUDIT**

**JULY 1, 1998  
OCTOBER 1, 1998**

**UNDOCKETED  
AUDIT CONTROL NO. 99-078-4-2**

  
\_\_\_\_\_  
*Ruth K. Young, Audit Manager*

  
\_\_\_\_\_  
*Kathy L. Welch, Miami District  
Audit Supervisor*

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**DIVISION OF REGULATORY OVERSIGHT  
AUDITOR'S REPORT**

**July 5, 2000**

**TO: FLORIDA PUBLIC SERVICE COMMISSION AND OTHER INTERESTED PARTIES**

We have applied the procedures described later in this report to audit the Flow Through Work Sheets dated July 1, 1998 and October 1, 1998 submitted by WorldCom Technologies. These Work Sheets are attached to the original audit report dated February 10, 2000. These Flow Through Work Sheets were provided in support of the company's estimated monthly and annualized savings because of reduced access charges that were to be passed on to the customer. We have applied procedures to determine if the savings on the submitted Work Sheets were passed through to the customer.

This is an internal accounting report prepared after performing a limited scope audit. Accordingly, this report should not be relied upon for any purpose except to assist the Commission staff in the performance of their duties. Substantial additional work would have to be performed to satisfy generally accepted auditing standards and produce audited financial statements for public use.

## **SUMMARY OF SIGNIFICANT PROCEDURES**

Our audit was performed by examining on a test basis, certain transactions and account balances which we believe are sufficient to base our opinion. Our examination did not entail a complete review of all financial transactions of the company. Our more important audit procedures are summarized below. The following definitions apply when used in this report:

**Scanned** - The documents or accounts were read quickly looking for obvious errors.

**Compiled** - The exhibit amount were reconciled with the general ledger, and accounts were scanned for error or inconsistency.

**Reviewed** - The exhibit amount were reconciled with the general ledger. The general ledger account balances were traced to subsidiary ledgers, and selective analytical review procedures were applied.

**Examined** - The exhibit amounts were reconciled with the general ledger. The general ledger account balances were traced to subsidiary ledgers. Selective analytical review procedures were applied, and account balances were tested to the extent further described.

**Confirmed** - Evidential matter supporting an account balance, transaction, or other information was obtained directly from an independent third party.

**Verify** - The item was tested for accuracy, and substantiation documentation was examined.

---

**General:** The rate elements that were not audited in the original audit were included in the scope of this audit for both the July 1, 1998 and October 1, 1998 Interexchange Flow Through Work Sheets. Audit Disclosure 1 details the elements.

Invoices were reviewed and recalculated to determine if the customers were being billed the reduced tariffs filed with the Commission for WTI Home Advantage, WTI Home Advantage Easy, Biztel Bus 49 and Biztel Bus 17 rate elements.

The company did not provide further information for the WNS Classic Carrier Service and WNS Transcend rate elements for either the July 1, 1998 or October 1, 1998 reductions.

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**AUDIT DISCLOSURE 1**

**SUBJECT: SCOPE OF SUPPLEMENTAL AUDIT**

**STATEMENT OF FACTS:**

The company's Interexchange Flow Through Work Sheet for July 1, 1998 reduced six rate elements and the October 1, 1998 Interexchange Flow Through Work Sheet reduced eight rate elements, for a total of 14 rate elements.

In the original report, dated February 10, 2000, part of the scope included testing four of the rate elements the company included in the October 1, 1998 Interexchange Flow Through Work Sheet. The results of that audit showed that the company did not flow through its reductions for two of the four. For the other two rate elements tested, we could not determine if the customers were billed reduced rates because of the company's method of billing its customers. Details for the four rate elements are in the original audit.

We did not directly audit the rate elements for July 1, 1998 in the original audit. However, results of the audit showed that one of the July rate element reductions did not flow through to the customer.

Because of the results of the original audit, the company was asked to review the other rate elements in both the July and October Flow Through Work Sheets and show documentation that the rate reduction was billed to the customer.

A list of the remaining rate elements with the monthly and annual amounts expected to be reduced for each element follows:

<u>Rate Element</u>	<u>Estimated Monthly Amount</u>	<u>Estimated Annual Amount</u>
---------------------	-------------------------------------	------------------------------------

July 1, 1998 Interexchange Carrier Flow Through Work Sheet

WTI Home Advantage  
TTI Combined Calling Plan  
Biztel Bus 49  
WNS Classic Carrier Service  
WNS Transcend

[REDACTED]

[REDACTED]

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October 1, 1998 Interexchange Carrier Flow Through Work Sheet

WTI Home Advantage  
WTI Home Adv. Easy  
TTI Combined Calling Plan  
Biztel Bus 17



The results of the company's review and documentation given to the Commission staff are included in Audit Disclosure 2.

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**AUDIT DISCLOSURE 2**

**SUBJECT: TEST OF INVOICES**

**STATEMENT OF FACTS:**

July 1, 1998 Reduction

Documentation was provided showing that the reduced rates were billed to the customers for WTI Home Advantage and Biztel Bus 49. The company stated that there was no reduction to the customers for the TTI Combined Calling Plan. Calculation of the amount to be refunded for the TTI plan is on the exhibit following this disclosure.

The company did not address the WNS Classic Carrier Service or the WNS Transcend rate element for this time period. Results of the original audit for these two elements for the October 1, 1998 reduction showed that staff could not determine if the customer was billed the rate reduction because of the company method of billing. See Audit Disclosure 2 in the original audit report.

October 1, 1998 Reduction

Documentation was provided showing that the reduced rates were billed to the customers for Biztel 17.

A company representative explained that the "Home Advantage Easy Plan" customers were moved to "MCI One Savings" or "MCI One Advantage" as of October 1, 1998. A review of the tariffs shows that the rates for both MCI plans are lower than the "Home Advantage Easy" plan. The invoices provided subsequent to the October 1, 1998 reduction show that the customer was billed the lower MCI rates.

A company representative explained that the "Home Advantage Plan" customers were also moved to "MCI One Savings" or "MCI One Advantage" as of October 1, 1998. The company provided an invoice dated November 9, 1998 displaying October 1998 traffic. The customer was billed the July 1, 1998 "Home Advantage Plan" tariff rate. The company was asked to provide the December 98 invoice for this same customer. Its verbal response was that this same customer showed no intrastate calls for December 98 or January 99, and the customer terminated service after that.

Calculation of the amounts to be refunded to the customer for the "Home Advantage Plan" is included on the exhibit following this disclosure.

The company stated that there were no reductions to the customers for the TTI Combined Calling Plan. Calculation of the amounts to be refunded for the TTI plan are on the exhibit following this disclosure.

**OPINION:**

1. It appears that the company reduced rates for:

<u>RATE ELEMENT</u>	<u>REDUCED ON:</u>
WTI Home Advantage	July 1, 1998 Flow Through Work Sheet
Biztel 49	July 1, 1998 Flow Through Work Sheet
WTI Home Advantage Easy	October 1, 1998 Flow Through Work Sheet
Biztel 17	October 1, 1998 Flow Through Work Sheet

2. The company did not reduce the customer rates for the TTI Combined Calling Plan for either the July and October 1, 1998 reductions. The calculation is on the exhibit following this disclosure.

3. The documentation provided for the reduction to customers for the Home Advantage Plan showed that the July 1, 1998 tariff was being used after the October 1, 1998 tariff reduction.

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COMPANY: WORLDCOM TECHNOLOGIES  
TITLE: CALCULATION OF TTI COMBINED CALLING PLAN  
FLOW THROUGH  
PERIOD: JULY 1 AND OCTOBER 1, 1998 FLOW THROUGH  
DATE: MARCH 15, 2000

EXHIBIT

Company Calculated Flow Through	IXC WorkSheet July 1, 1998 Estimated Monthly Reduction	IXC WorkSheet October 1, 1998 Estimated Monthly Reduction	Total
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Rate Element

TTI Combined Calling Plan

Times 12 for Annual effect

12

WTI Home Advantage

Times 12 for Annual effect

12

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**AUDIT DISCLOSURE 3**

**SUBJECT: SUMMARY OF ORIGINAL AND SUPPLEMENTAL AUDIT RESULTS**

**STATEMENT OF FACTS:**

The following exhibits include a summary of the results of the original and supplemental audit of WorldCom Technologies.

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COMPANY:  
TITLE:  
PERIOD:

WORLDCOM TECHNOLOGIES  
STATUS OF REDUCTIONS TO CUSTOMERS  
JULY 1, 1998/ OCTOBER 1, 1998

RATE ELEMENT on Flow Through Work Sheet	Reduced tariffs billed customer	Reduced tariffs not billed customer	Cannot determine	Annual Amount
--	---------------------------------------	---	---------------------	------------------

JULY

1. WTI WorldOne		X		
2. TTI Combined Calling Plan		X		
3. WNS Classic Carrier			X	
4. WNS Transcend			X	
5. WTI Home Advantage	X			
6. Biztel Bus 49	X			

OCTOBER

1. WTI WorldOne Dedicated		X		
2. WTI WorldOne Switched		X		
3. TTI Combined Calling Plan		X		
4. WTI Home Advantage		X		
5. WNS Classic Carrier			X	
6. WNS Transcend			X	
7. WTI Home Advantage Easy	X			
8. Biztel Bus 17	X			

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COMPANY:  
COMPANY:  
TITLE:  
PERIOD:  
DATE:  
AUDITOR:

WORLD COM TECHNOLOGIES  
MCI WORLD COM  
STATUS OF REDUCTIONS TO CUSTOMERS  
JULY 1, 1998/ OCTOBER 1, 1998  
MAY 12, 2000  
RKY

**JULY 1, 1998 REDUCTION**  
**WORLD COM TECHNOLOGIES**

<u>Rate Element</u>	<u>Status</u>
1. WTI WorldOne	The reduced tariff was not billed to the customers for either July 1 or October 1, 1998 flow through reductions.  The company said the customer was billed an October 1, 1996 tariff until May, 1999.
2. WTI Home Advantage	Company provided documentation showing that the reduced rates were billed to the customers.
3. TTI Combined Calling Plan	The Company stated that this flow through reduction did not go into effect.
4. Biztel BUS 49	Company provided documentation showing that the reduced rates were billed to the customers.
5. WNS Classic Carrier Service	Because of the method of billing its customers and detail format provided by the company, we could not determine if the customers were billed the reduced rates.
6. WNS Transcend	Company provided rate deck showed that the rate was reduced. However, we did not have the invoice data to show that the Transcend rate was billed to the customers. The bill was detailed by originating and terminating data.

**OCTOBER 1, 1998 REDUCTION**  
**WORLD COM TECHNOLOGIES**

<u>Rate Element</u>	<u>Status</u>
1. WTI WorldOne Switched 2. WTI WorldOne Dedicated	The reduced tariff was not billed to the customers for either July 1 or October 1, 1998 flow through reductions.  The company said the customer was billed an October 1, 1996 tariff until May, 1999.
3. WTI Home Advantage	The one invoice provided by the company showed that the customer was billed the July 1, 1998 rate. It doesn't appear that the tariff was reduced.
4. Home Adv. Easy	The company said that as of October 1, 1998 the customers were moved to MCI plans that were lower. Company supplied invoices subsequent to the October 1 reduction show customers were billed at the lower MCI plan rates.
5. TTI Combined Calling Plan	The Company stated that this flow through reduction did not go into effect.
6. Biztel BUS 17	Company provided invoices showed that the reduced rates were billed to the customer.

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COMPANY:  
COMPANY:  
TITLE:  
PERIOD:  
DATE:  
AUDITOR:

WORLD.COM TECHNOLOGIES  
MCI WORLD.COM  
STATUS OF REDUCTIONS TO CUSTOMERS  
JULY 1, 1998/ OCTOBER 1, 1998  
MAY 12, 2000  
RKY

7. WNS Classic Carrier Service Because of the method of billing its customers and detail format provided by the company, we could not determine if the customers were billed the reduced rates.
8. WNS Transcend Company provided rate deck showed that the rate was reduced. However, we did not have the invoice data to show that the Transcend rate was billed to the customers. The bill was detailed by originating and terminating data.

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FOLDER

WorldCom Supp

File Folders Maintained in District Office

Duplicate Index

Disk #

File Name

99-078-4-2

CURRENT FILES

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- 4 AUDIT SERVICE REQUEST
- 5 PLANNING
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- 7 ANALYTICAL REVIEW
- 8 REVIEW NOTES BOARD OF DIRECTORS/ LIST OF DIRECTORS AND AFFILIATES
- 9 REVIEW NOTES EXTERNAL/INTERNAL/FPSC AUDIT
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FLORIDA PUBLIC SERVICE COMMISSION  
AUDIT DOCUMENT/RECORD REQUEST  
NOTICE OF INTENT

TO: Brian Julonette/Chris Pace  
UTILITY: Met. Walden  
FROM: Rick Young  
(AUDIT MANAGER)

(AUDITOR PREPARING REQUEST)  
DATE OF REQUEST: 3/30/00

REQUEST NUMBER: 2  
AUDIT PURPOSE: Supplement Walden

REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 4/4/00 (DATE)

REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE:  INCIDENT TO AN INQUIRY  
 OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

Please answer the letter request re Home Advantage Easy Plan & Home Advantage Service

The Company did not respond to this request or therefore, no signed copy from Company see Report. Disclosure 2

TO: AUDIT MANAGER \_\_\_\_\_ DATE: \_\_\_\_\_

THE REQUESTED RECORD OR DOCUMENTATION:

- (1)  HAS BEEN PROVIDED TODAY
- (2)  CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY \_\_\_\_\_
- (3)  AND IN MY OPINION, ITEM(S) \_\_\_\_\_ IS(ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
- (4)  THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

\_\_\_\_\_  
(SIGNATURE AND TITLE OF RESPONDENT)

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DISTRIBUTION:  
White: Utility Complete and Return to Auditor  
Pink: Audit File Copy  
Canary: Utility Retain

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**WORLDCOM SUPPLEMENT AUDIT**

**REQUEST 2**

As we discussed today, March 30, 2000, please provide the following information for the Home Advantage Easy Plan and Home Advantage Service:

**1. Home Advantage Easy Plan**  
**Invoices for the month of December, 1998**

Account No. [REDACTED]  
Account No. [REDACTED]  
Account No. [REDACTED]  
Account NO. [REDACTED]

*To determine if customers actually billed @ lower MCI rates*

**2. Home Advantage Service**

We were provided with three invoices in the same name.

Account No. [REDACTED] dated 9/9/98, Account No. [REDACTED] dated 11/9/98; and Account No. [REDACTED] dated January 5, 2000. The invoice dated 9/9/98 agrees with the tariff at that time. The invoice dated 11/9/98 does not agree with the tariff in effect October 1, 1998. As you requested, I am enclosing a copy of that invoice. Please explain.

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*10-28-28*

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State of Florida



# Public Service Commission

FAX TRANSMISSION

Miami District Office  
Florida Public Service Commission  
3625 NW 82 Avenue, Suite 400  
Miami, FL 33166-7602  
(305) 470-5600 FAX: (305) 470-5606

Pages 3 including this cover sheet

To: Chris Pace

Date: 3/30/00

Fax #: 601 460-5606

From: Ruth Young

of the Miami District Office

Subject: Worldcom Supplement  
Request 2

Comments:

As we discussed today

If you have any difficulty with this transmission, please contact Miami at (305)470-5600

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10-2 p 3 f

000017

State of Florida



# Public Service Commission

FAX TRANSMISSION

Miami District Office  
Florida Public Service Commission  
3625 NW 82 Avenue, Suite 400  
Miami, FL 33166-7602  
(305) 470-5600 FAX: (305) 470-5606

Pages 3 including this cover sheet

To: Brian Silmonetti

Date: 3/30/00

Fax #: 770-284-5488

From: Ruth Gony

of the Miami District Office

Subject: Worldcom Supplement  
Request 2

Comments: \_\_\_\_\_

F Y I

Sent this to Gus Pace today by Fax

If you have any difficulty with this transmission, please contact Alina at (305)470-5600

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CS\OFFICE\WFW\IN\WFD\DOCS\VA\FORM.WFD

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TRANSMISSION VERIFICATION REPORT

TIME : 03/30/2000 15:29  
NAME : FPSC MIAMI  
FAX : 3054705606  
TEL : 3054705600

DATE, TIME	03/30 15:28
FAX NO./NAME	817702945488
DURATION	00:01:08
PAGE(S)	03
RESULT	OK
MODE	STANDARD ECM

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10-2/000019

TRANSMISSION VERIFICATION REPORT

TIME : 03/30/2000 15:32  
NAME : FPSC MIAMI  
FAX : 3054705606  
TEL : 3054705600

DATE, TIME  
FAX NO. / NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

03/30 15:30  
816014605606  
00:01:12  
03  
OK  
STANDARD  
ECM

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10-286

20955 STONE OAK PARKWAY  
SAN ANTONIO TX 78258

BILL DATE: 11/09/98  
ACCOUNT NO. [REDACTED]  
GROUP ACCT NO. N/A  
INVOICE NO. [REDACTED]  
REGION XCS [REDACTED]  
0000223887 X24 C07 R C0000

PREVIOUS BALANCE \$5.62  
PAYMENTS RECEIVED THANK YOU 5.62CR  
ADJUSTMENTS 0.00  
BEGINNING BALANCE \$0.00  
NEW USAGE CHARGES 24.95  
RECURRING CHARGES 0.00  
NON-RECURRING CHARGES 0.53  
MINIMUM USAGE SURCHARGE 0.00  
STATE TAX 2.59  
LOCAL TAX 0.50  
FEDERAL TAX 0.77  
SERVICE CHARGE 0.00

SUBTOTAL NEW CHARGES \$29.34

PLEASE PAY THIS AMOUNT

\$29.34

24 HOUR CUSTOMER SERVICE 1-800-275-0100  
CREDIT/COLLECTIONS 1-800-275-2655

AS YOU KNOW, WORLDCOM AND MCI RECENTLY MERGED TO BECOME MCI WORLDCOM, THE SECOND LARGEST COMMUNICATIONS CARRIER IN THE U.S. THIS IS EXCITING NEWS FOR YOU, BECAUSE NOW YOU CAN CHOOSE NEW WAYS TO SAVE ON LONG-DISTANCE SERVICE. FOR EXAMPLE, YOU CAN GET 5-CENT SUNDAYS AND ENJOY 5 CENTS A MINUTE ON ALL YOUR STATE-TO-STATE CALLS FROM HOME-- THAT'S EVERY MINUTE, EVERY SUNDAY. AND WITH 5-CENT SUNDAYS WE HAVE A SELECTION OF LONG DISTANCE-CALLING-PLANS TO MEET YOUR NEEDS. CALL US TODAY AT THE APPROPRIATE NUMBER BELOW TO SELECT YOUR NEW PLAN AND GET MCI 5-CENT SUNDAYS. IF YOU ARE PART OF THE PEOPLE'S NETWORK PLAN, CALL 1-800-666-8735. IF YOU HAVE AN-ALUMNI-SAVERS CALLING PLAN CALL 1-800-666-8703. IF ARE ON AN ASSOCIATION SAVERS PLAN CALL 1 800 338-4491. IF YOU ARE ON ANY OTHER PLAN, CALL 1 800 645-4284. AS PART OF OUR MERGER CONSOLIDATION, THESE WORLDCOM LONG DISTANCE PLANS WILL BE DISCONTINUED IN A FEW MONTHS-- SO CALL TODAY- IMPORTANT MESSAGES MAY ALSO APPEAR ON THE LAST PAGE OF THIS INVOICE. PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

ACCOUNT [REDACTED] TOTAL \$29.34 AMOUNT ENCLOSED  
INVOICE NO. [REDACTED] DUE

PLEASE REMIT CORRESPONDENCE TO-  
MCI WORLDCOM  
20955 STONE OAK PARKWAY  
SAN ANTONIO TX 78258

-2829600157-  
WORLDCOM TECHNOLOGIES, INC.  
PO BOX 96015  
CHARLOTTE NC 28296-0015

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803 X24  
11/9/98

MCI INVOICE FOUND

Have Adv.

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Per tariff s/b .0910 per minute  
in 60 second intervals  
103  
i the tariff  
may not  
be in  
Out office

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45201

CURRENT ACCOUNT ACTIVITY

LONG DISTANCE USAGE CHARGES-  
PRODUCT TYPE- 803 - HOME ADVANTAGE  
INTRASTATE  
INTERSTATE

6.50  
18.45

TOTAL LONG DISTANCE USAGE-

24.95

TOTAL USAGE CHARGES-

24.95

NON-RECURRING CHARGES-  
PIC CHARGE FOR 1 LINES @ 0.53 EACH

0.53

TOTAL NON-RECURRING CHARGES-

0.53

TAXES, GOVERNMENT FEES AND OTHER CHARGES-  
FEDERAL EXCISE TAX  
STATE TELECOMMUNICATIONS TAX  
CITY TELECOM UTILITY TAX  
STATE GROSS RECEIPTS SURCHARGE  
STATE AND LOCAL SURCHARGES

0.77  
1.83  
0.50  
0.62  
0.14

TOTAL TAXES, GOVERNMENT FEES AND OTHER CHARGES-

3.86

TOTAL CURRENT CHARGES

29.34

\* PAST DUE PORTIONS OF YOUR TOTAL AMOUNT DUE ARE SUBJECT TO A MONTHLY SERVICE CHARGE OF 1.500 PERCENT.

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20000221A-218

11/09/1998

LONG DISTANCE CALL DETAIL

PAGE 2

DATE TIME RATE TO NUMBER MINUTES AMOUNT

TELEPHONE NUMBER

DATE	TIME	RATE	TO	NUMBER	MINUTES	AMOUNT
10/08/98	08-07 PM	E	PTCHARLTTE FL	[REDACTED]	30.0	3.09
10/09/98	07-37 PM	E	BKLYN NYC NY	[REDACTED]	8.0	0.80
10/17/98	04-32 PM	N	FRMT NWRK CA	[REDACTED]	1.0	0.10
10/17/98	04-39 PM	N	PTCHARLTTE FL	[REDACTED]	18.0	1.86
10/18/98	02-12 PM	N	FRMT NWRK CA	[REDACTED]	2.0	0.20
10/21/98	06-11 PM	E	BKLYN NYC NY	[REDACTED]	5.0	0.50
10/23/98	09-40 AM	Q	BOISE ID	[REDACTED]	46.0	11.50
10/26/98	05-37 PM	E	BKLYN NYC NY	[REDACTED]	3.0	0.30
10/28/98	04-47 PM	D	MILLVALLEY CA	[REDACTED]	1.0	0.25
10/30/98	05-05 PM	E	BOISE ID	[REDACTED]	21.0	2.10
10/30/98	07-11 PM	E	RENNER TX	[REDACTED]	6.0	0.60
10/31/98	01-06 PM	N	FRMT NWRK CA	[REDACTED]	13.0	1.30
11/02/98	07-14 PM	E	BKLYN NYC NY	[REDACTED]	5.0	0.50
11/06/98	05-29 PM	E	BKLYN NYC NY	[REDACTED]	3.0	0.30
11/06/98	08-34 PM	E	PTCHARLTTE FL	[REDACTED]	15.0	1.55

TOTAL FOR [REDACTED] CALLS 15 177.0 24.95

TOTAL FOR SERVICE CALLS 15 177.0 24.95

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6  
10-289

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IMPORTANT UPDATE

A MESSAGE TO OUR WYOMING CUSTOMERS  
THE WYOMING PUBLIC SERVICE COMMISSION HAS ESTABLISHED THE WYOMING UNIVERSAL  
SERVICE FUND (USF) ASSESSMENT AT 2% OF A CUSTOMER'S INTRASTATE (INSTATE)  
BILLING. THIS CHARGE IS DESCRIBED ON YOUR INVOICE AS "MY USF."

ATTENTION ONLINE CALLING CARD CUSTOMERS

ONLINE CALLING CARD CUSTOMERS WILL BE RECEIVING NEW ONLINE CALLING CARDS  
WITHIN THE NEXT FEW MONTHS. THIS NEW CARD HAS ADDITIONAL CARD FEATURES FOR  
YOUR CONVENIENCE. WHEN YOUR NEW CARD ARRIVES PLEASE TAKE A MOMENT TO NOTE  
YOUR NEW DIALING INSTRUCTIONS. ONLINE CALLING CARDS WHICH SHOW NO USAGE  
WITHIN THE PAST SIX MONTHS WILL BE DEACTIVATED NOVEMBER 1998.

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10-29-98  
10-29-98

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**AUDIT DISCLOSURE 1**

**SUBJECT: SCOPE OF SUPPLEMENTAL AUDIT**

**STATEMENT OF FACTS:**

The company's Interexchange Flow Through Work Sheet for July 1, 1998 reduced six rate elements and the October 1, 1998 Interexchange Flow Through Work Sheet included the reduced eight rate elements, for a total of 14 rate elements.

In the original report, dated February 10, 2000, part of the scope included testing four of the rate elements the company included in the October 1, 1998 Interexchange Flow Through Work Sheet. The results of that audit showed that the company did not flow through its reductions for two of the four. For the other two rate elements tested, we could not determine if the customers were billed reduced rates because of the company's method of billing their customers. Details for the four rate elements are in the original audit. Although we did not directly audit the rate elements for July 1, 1998, results of the October audit showed that one of the July rate element reductions did not flow through to the customer.

Because of the results of the original audit, the company was asked to review the other rate elements in both the July and October Flow Through Work Sheets and show documentation that the rate reduction was billed to the customer.

A list of the remaining rate elements with the monthly and annual amounts expected to be reduced for each element follows:

<u>Rate Element</u>	<u>Estimated Monthly Amount</u>	<u>Estimated Annual Amount</u>
---------------------	---------------------------------	--------------------------------

July 1, 1998 Interexchange Carrier Flow Through Work Sheet

WTI Home Advantage	[REDACTED]	[REDACTED]
TTI Combined Calling Plan	[REDACTED]	[REDACTED]
Biztel Bus 49	[REDACTED]	[REDACTED]

October 1, 1998 Interexchange Carrier Flow Through Work Sheet

WTI Home Advantage	[REDACTED]	[REDACTED]
WTI Home Adv. Easy	[REDACTED]	[REDACTED]
TTI Combined Calling Plan	[REDACTED]	[REDACTED]
Biztel Bus 17	[REDACTED]	[REDACTED]

The results of the company's review and documentation given to the Commission staff are included in Audit Disclosure 2. WP 44, p 2

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440104

*original audit*

*Source: Original audit - in remaining Work Sheets that are exhibits to original audit*

**AUDIT DISCLOSURE 2**

**SUBJECT: TEST OF INVOICES**

**STATEMENT OF FACTS:**

July 1, 1998 Reduction

Documentation was provided showing that the reduced rates were billed to the customers for WTI Home Advantage and Biztel Bus 49. The company stated that there was no reduction to the customers for the TTI Combined Calling Plan. Calculation of the amount to be refunded for the TTI plan is on the exhibit following this disclosure. 44p4

October 1, 1998 Reduction

Documentation was provided showing that the reduced rates were billed to the customers for Biztel 17. 48

Invoices for the period right after the October 1, 1998 tariff were not supplied by the company for Home Advantage Easy Plan. A company representative explained that the "Home Advantage Easy Plan" customers were moved to "MCI One Savings" or "MCI One Advantage" as of October 1, 1998. A review of the tariffs show that the rates for both MCI plans are lower than the "Home Advantage Easy" plan.

For the Home Advantage Plan, the company provided an invoice dated November 9, 1998 displaying October 1998 traffic. The customer was billed the July 1, 1998 tariff rate. Details of staff's efforts to obtain further information regarding these two elements are as follows:

1. On March 30, 2000, document request number 2 was submitted to WroldCom requesting further information for Home Advantage Easy Plan and Home Advantage Service. The information was to be provided by April 4, 2000.
2. On or about April 4th, the company was called twice to find out when the information would be received. A company representative returned the call on or about April 6th or 7th and stated that we would have the information on Friday, April 14. It was not received.
3. Sue Ollila intervened and spoke with company representatives. The company agreed to send the information by Friday, April 21, 2000. As of May 5, 2000, no further information or calls regarding this document request were received.

The dollar reductions to the customer for both these rate elements are in Disclosure 1. 44p1

The company stated that there were no reductions to the customers for the TTI Combined Calling Plan. Calculation of the amounts to be refunded for the TTI plan are on the exhibit following this disclosure. 44p4

**CONFIDENTIAL**

44p2

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**OPINION:**

1. It appears that the company reduced rates for:

**RATE ELEMENT**  
WTI Home Advantage

**REDUCED ON:**  
July 1, 1998 Flow Through Work Sheet

Biztel 49

July 1, 1998 Flow Through Work Sheet

Biztel 17

October 1, 1998 Flow Through Work Sheet

2. The company did not reduce the customer rates for the TTI Combined Calling Plan for either the July and October 1, 1998 reductions. The calculation is on the exhibit following this disclosure. (44P4)
3. The company did not provide documentation showing that the customers who were supposed to be billed the Home Advantage Easy Plan rates were in fact moved to an MCI plan and billed the lower MCI tariff subsequent to October 1, 1998. (46)
4. The documentation provided for the reduction to customers for the Home Advantage Plan showed that the July 1, 1998 tariff was being used after the October 1, 1998 tariff reduction. (45)

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The Company's response to the original audit report is on WP (49) Staff's comments to their response is in Section (50)

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44P3

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COMPANY: WORLDCOM TECHNOLOGIES  
TITLE: CALCULATION OF TTI COMBINED CALLING PLAN  
FLOW THROUGH  
PERIOD: JULY 1 AND OCTOBER 1, 1998 FLOW THROUGH  
DATE: MARCH 15, 2000  
AUDITOR: RKY

EXHIBIT

Company Calculated Flow Through	IXC WorkSheet July 1, 1998 Estimated Monthly Reduction	IXC WorkSheet October 1, 1998 Estimated Monthly Reduction	Total
------------------------------------	---	--	-------

Rate Element

TTI Combined Calling Plan

Times 12 for Annual effect

12

Source: Exhibits included  
in original audit dated Feb. 10, 2000

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44.04



1 At the meeting on 2/16/00 the company  
2 provided invoices for one customer for the months bill dates  
3 of Sept 9, 1998 and Nov 9, 1998  
4

5  
6 The Sept 9, 1998 bill on 45-2 shows that the  
7 rate billed the customer is the same as the  
8 tariff as of July 1, 1998.

9  
10 The Oct Nov 9 1998 bill <sup>shows</sup> shows the (45-2)  
11 rate to also be the July 1, 1998 rate.  
12 It does not appear that the rate was  
13 reduced Oct 1, 1998 on the tariff on W/P 45-4

14  
15  
16 However the Jan 2000 bill shows a change  
17 to call MCT as Jan 1 or MCT One Xtar where  
18 the rates are lower.

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45

100 NE LOOP 410  
SUITE 400  
SAN ANTONIO TX 78216-4741

*How Adv Above*

**CONFIDENTIAL**

*BS*

BILL DATE 09/09/98  
ACCOUNT NO. [REDACTED]  
GROUP ACCT NO. [REDACTED]  
INVOICE NO. [REDACTED]  
REGION XCS  
0000223887 X24 C07 R 00000

PREVIOUS BALANCE \$14.81  
PAYMENTS RECEIVED THANK YOU 14.81CR  
ADJUSTMENTS 0.00  
BEGINNING BALANCE \$0.00  
NEW USAGE CHARGES 9.99  
RECURRING CHARGES 0.00  
NON-RECURRING CHARGES 0.53  
MINIMUM USAGE SURCHARGE 0.00  
STATE TAX 0.90  
LOCAL TAX 0.45  
FEDERAL TAX 0.32  
SERVICE CHARGE 0.00

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[REDACTED]

*How Adv*

SUBTOTAL NEW CHARGES \$12.19

PLEASE PAY THIS AMOUNT \$12.19

24 HOUR CUSTOMER SERVICE 1-800-275-0100  
COLLECTIONS 1-800-275-2655

**WORLDCOM RANKED #1 IN CUSTOMER SATISFACTION**

ONE OF OUR OBJECTIVES AT WORLDCOM IS TO PROVIDE OUR CUSTOMERS WITH EXCEPTIONAL CUSTOMER SERVICE DELIVERED BY FRIENDLY, PROFESSIONALLY-TRAINED REPRESENTATIVES WHO ARE DEDICATED TO ENSURING YOUR SATISFACTION. RECENTLY, WORLDCOM WAS RANKED NUMBER ONE AMONG NATIONWIDE LONG DISTANCE CARRIERS IN OVERALL SATISFACTION AMONG TYPICAL RESIDENTIAL CUSTOMERS, DEFINED AS THOSE WHO USE LESS THAN \$50 PER MONTH IN LONG DISTANCE SERVICE. WE ARE PLEASED TO SHARE THIS HONOR WITH YOU, BECAUSE YOU ARE AN IMPORTANT PART OF THE WORLDCOM SUCCESS STORY, AND WE VALUE YOUR BUSINESS.

PLEASE NOTE THAT, FROM TIME TO TIME, ADDITIONAL IMPORTANT MESSAGES MAY ALSO APPEAR ON THE LAST PAGE OF YOUR MONTHLY INVOICE.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

ACCOUNT [REDACTED] TOTAL \$12.19 AMOUNT ENCLOSED  
INVOICE NO. [REDACTED] DUE

PLEASE REMIT CORRESPONDENCE TO-  
WORLDCOM  
100 NE LOOP 410  
SUITE 400  
SAN ANTONIO TX 78216-4741

[REDACTED]

-2829600157-  
WORLDCOM TECHNOLOGIES, INC.  
PO BOX 96015  
CHARLOTTE NC 28296-0015

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*45-101*

000001

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MCI

ID:7034157224 APR 20 '00 16:28 No.007 P.12

24	08:29P	N	TO SC ALEXAND AL	23	1.13
25	08:35A	D	TO CLEVELAND GA	2	.14
25	10:15A	D	TO CLEVELAND GA	2	.14
26	10:11A	D	TO LONGMONT CO	1	.07
26	07:25P	N	TO WINDERMERE FL	1	.10
26	07:28P	N	TO ORLANDO FL	1	.10
26	07:29P	N	TO ORLANDO FL	2	.20
26	07:31P	N	TO ORLANDO FL	1	.10
28	10:41A	N	TO SC BROCKTO MA	2	.10
30	07:07P	N	TO SC CLEVELA GA	8	.40
Dec 01	07:03P	N	TO WINTERPARK FL	1	.10
02	10:34A	D	TO CLEVELAND GA	1	.07
02	07:28P	N	TO SC CLEVELA GA	5	.25
03	05:28P	D	TO LONGMONT CO	5	.35
04	07:01P	N	TO SC ALEXAND AL	3	.15
06	03:01P	D	TO WINTERPARK FL	1	.10
06	08:13P	N	TO WINTERPARK FL	3	.30
07	07:43A	D	TO CLEVELAND GA	1	.07
07	08:28A	D	TO CLEVELAND GA	1	.07

MCI WORLD COM long distance phone bill

Account No. Invoice No. Billing Period: Nov 13-Dec 12, 1999

*5 ct MCI Rate*

DATE	TIME	RATE	TO/FROM	NUMBER	MIN	AMOUNT
Dec 07	09:25A	D	TO CLEVELAND GA		1	.07
07	11:10A	D	TO CLEVELAND GA		1	.07
07	01:36P	D	TO CLEVELAND GA		1	.07
07	04:31P	D	TO LAKELAND FL		1	.05
07	04:32P	D	TO LAKELAND FL		2	.10
07	04:54P	D	TO ORLANDO FL		1	.10
07	04:59P	D	TO LAKELAND FL		1	.05
07	05:01P	D	TO ORLANDO FL		1	.10
07	05:56P	D	TO CLEVELAND GA		1	.07
08	09:03A	D	TO LAKELAND FL		1	.05
08	09:04A	D	TO LAKELAND FL		6	.30
08	10:39A	D	TO CLEVELAND GA		1	.07
08	10:16P	N	TO CANTONMENT FL		138	13.80
09	10:18P	N	TO CANTONMENT FL		1	.10
09	10:53P	N	TO CANTONMENT FL		173	17.30
10	11:39A	D	TO LAKELAND FL		2	.05
10	12:16P	D	TO LAKELAND FL		1	.05
10	01:47P	D	TO LAKELAND FL		2	.10

Total Calls from ... \$40.24 Total Long Distance ... \$40.24

ANNOUNCING MCI WORLD COM MESSENGER !

Your MCI WorldCom Card now has a new and improved feature called MCI WorldCom Messenger that makes keeping in touch even easier!

http://olcstools.mci.com/cgi-bin/WebObjects/RimTool.woa/1/wo/Lw5000u32008A60001/5.3.1

04/20/2000

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MCI -

ID:7034157224

APR 20'00

16:28 No.007 P.13

Other Fees

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**MCIWORLD.COM**  
long distance phone bill

Account No. : [REDACTED]  
Invoice No. : [REDACTED] Page No. 5  
Billing Period: Nov 13-Dec 12, 1999

National Access Fee .....	\$1.46
Federal Universal Service Fee .....	\$ .92
Total Other Fees .....	<u>\$2.38</u>

MCI WorldCom Legend

5c = 5 cent Rate  
Day = Peak  
Night = Off-Peak

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R 6/30

**CONFIDENTIAL**

000009

442

**CONFIDENTIAL**

100 N.E. LOOP 410  
SUITE 400  
SAN ANTONIO TX 78216-4741

CONFIDENTIAL -

BILL DATE 09/22/98  
ACCOUNT NO. [REDACTED]  
GROUP ACCT NO. N/A  
INVOICE NO. [REDACTED]  
REGION XCS  
0000224911 X24 C16 R 00000

PREVIOUS BALANCE \$13.37  
PAYMENTS RECEIVED THANK YOU 13.37CR  
ADJUSTMENTS 0.00  
BEGINNING BALANCE \$0.00  
NEW USAGE CHARGES 25.28  
RECURRING CHARGES 0.00  
NON-RECURRING CHARGES 0.53  
MINIMUM USAGE SURCHARGE 0.00  
STATE TAX 0.63  
LOCAL TAX 0.07  
FEDERAL TAX 0.77  
SERVICE CHARGE 0.00

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SUBTOTAL NEW CHARGES \$27.28

PLEASE PAY THIS AMOUNT \$27.28

24 HOUR CUSTOMER SERVICE 1-800-275-0100  
CREDIT/COLLECTIONS 1-800-275-2655

FOR COMPANIES USED TO MAKING CONNECTIONS, THIS WAS A NATURAL  
WE ARE PLEASED TO ANNOUNCE THAT THE CONSOLIDATION OF MCI COMMUNICATIONS  
CORPORATION AND WORLDCOM HAS BEEN COMPLETED. OUR NEW COMPANY IS NOW DOING  
BUSINESS AS MCI WORLDCOM, THE SECOND LARGEST COMMUNICATIONS CARRIER IN THE  
UNITED STATES. WITH OUR COMBINED ASSETS, WE ARE ABLE TO OFFER A WIDER RANGE  
OF SERVICES THAN EVER BEFORE— INCLUDING FACILITIES-BASED AND FULLY INTEGRATED  
LOCAL, LONG DISTANCE, INTERNATIONAL, DATA AND INTERNET SERVICES. WE REMAIN  
DEDICATED TO SERVING YOU WITH THE RELIABILITY, QUALITY AND COST SAVINGS WHICH  
HAVE BEEN THE HALLMARKS OF OUR COMPANY. YOU ARE AN IMPORTANT PART OF THE  
MCI WORLDCOM SUCCESS STORY, AND WE APPRECIATE YOUR BUSINESS— WATCH THIS SPACE  
FOR UPDATES IN THE COMING MONTHS. IMPORTANT MESSAGES MAY ALSO APPEAR ON THE  
LAST PAGE OF THIS INVOICE.

CONFIDENTIAL

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

ACCOUNT [REDACTED] TOTAL \$27.28 AMOUNT ENCLOSED  
INVOICE NO. [REDACTED] DUE

PLEASE REMIT CORRESPONDENCE TO  
WORLDCOM  
100 N.E. LOOP 410  
SUITE 400  
SAN ANTONIO TX 78216-4741

2829600157-  
WORLDCOM TECHNOLOGIES, INC.  
PO BOX 96015  
CHARLOTTE NC 28296-0015

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09/22/1998

PAGE 1

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CURRENT ACCOUNT ACTIVITY

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LONG DISTANCE USAGE CHARGES-

PRODUCT TYPE 37 - HOME ADV EASY PLAN

INTRALATA  
INTERSTATE

0.49  
24.79

TOTAL LONG DISTANCE USAGE-

25.28

TOTAL USAGE CHARGES-

25.28

NON-RECURRING CHARGES-

PIC CHARGE FOR 1 LINES @ 0.53 EACH

0.53

TOTAL NON-RECURRING CHARGES-

0.53

TAXES, GOVERNMENT FEES AND OTHER CHARGES-

FEDERAL EXCISE TAX

0.77

CITY TELECOM UTILITY TAX

0.07

STATE GROSS RECEIPTS SURCHARGE

0.63

TOTAL TAXES, GOVERNMENT FEES AND OTHER CHARGES-

1.47

TOTAL CURRENT CHARGES

27.28

\* PAST DUE PORTIONS OF YOUR TOTAL AMOUNT DUE ARE SUBJECT  
TO A MONTHLY SERVICE CHARGE OF 1.500 PERCENT.

46322

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\*\*\* ACCOUNT SUMMARY REPORTING \*\*\*

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09/22/1998

LONG DISTANCE CALL DETAIL

PAGE 2

DATE TIME RATE TO NUMBER \* MINUTES AMOUNT

TELEPHONE NUMBER-

08/18/98	07-20 PM	E	RICHMOND VA	[REDACTED]	12.9	1.79
08/21/98	01-49 PM	D	ASHLAND VA	[REDACTED]	1.0	0.14
08/21/98	01-51 PM	D	GLADYS VA	[REDACTED]	1.0	0.14
08/21/98	01-51 PM	D	RICHMOND VA	[REDACTED]	1.0	0.14
08/22/98	09-36 PM	N	MECHNICSVL VA	[REDACTED]	1.0	0.14
08/22/98	09-39 PM	N	ASHLAND VA	[REDACTED]	21.1	2.93
08/24/98	10-03 AM	D	W PALM BCH FL	[REDACTED]	1.0	0.14
08/24/98	09-51 PM	E	KINGWILLAN VA	[REDACTED]	21.0	2.92
08/26/98	09-04 PM	E	MECHNICSVL VA	[REDACTED]	1.0	0.14
08/26/98	09-05 PM	E	MECHNICSVL VA	[REDACTED]	1.6	0.22
08/29/98	05-06 PM	N	ASHLAND VA	[REDACTED]	17.5	2.43
08/31/98	09-50 PM	E	KAILUA HI	[REDACTED]	1.0	0.14
09/01/98	09-28 PM	E	MECHNICSVL VA	[REDACTED]	45.6	6.34
09/06/98	08-15 PM	E	RICHMOND VA	[REDACTED]	13.0	1.81
09/09/98	09-32 PM	E	ASHLAND VA	[REDACTED]	31.0	4.31
09/11/98	09-06 AM	D	W PALM BCH FL	[REDACTED]	2.5	0.35
09/11/98	01-33 PM	D	KAILUA HI	[REDACTED]	8.6	1.20

*0.14*  
*total*

*34 + 1 = 35*  
*added to*  
*next highest*  
*to second amount*

TOTAL FOR [REDACTED] CALLS- 17 181.8 25.28

TOTAL FOR SERVICE CALLS- 17 181.8 25.28

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11-202

Home Acls. EL

10/5/8/00  
8/5/8/00

**CONFIDENTIAL**

46-4

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MCI WorldCom Account: [Redacted]  
Telephone Number: [Redacted]

Statement Date: 01/25/00  
Page 1 of 5

Customer Service: www.mci.com/service 1 800 444-3333

MCI WORLD COM

Summary of Charges

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Previous Charges.....	\$40.06
Payments through 01/24/00.....	\$40.06 Cr
Balance Forward.....	\$ .00
Current Charges.....	\$95.87
Total Amount Due.....	\$95.87
Payment Due Date.....	02/15/00

Home Ades  
E2 Plan  
Prod code  
B7

REMINDER: A 1.50% late payment charge will apply to any unpaid balance as of February 24, 2000 .

Home Ades  
E2 Plan

PLEASE FOLD BELOW AND DETACH. RETURN ONLY THE LOWER PORTION

Statement Date: January 25, 2000  
Payment Due Date: February 15, 2000

MCI WorldCom Account: [Redacted]  
Balance Due: \$95.87

Check here if moving and update your change of address on the reverse side.

Indicate amount paid

Please make check or money order PAYABLE TO MCI WORLD COM. DO NOT SEND CASH. Return this form with your payment. MAIL TO:

\*75265054747\*  
MCI WORLD COM RES SERVICE  
PO BOX 650547  
DALLAS, TX 75265-0547  
\*21098609237\*

402311 04123202020107016 986092374 00009587 00009587

MCI WorldCom Account: [Redacted]  
Telephone Number: [Redacted]

Statement Date: 01/25/00  
Page 2 of 5

Customer Service: www.mci.com/service 1 800 444-3333

MCI WORLD COM

http://olcstools.mci.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1

2/1/00

CONFIDENTIAL

02/02/00 11:42

TX/RX NO.0934

000088

P1 P.005

**CONFIDENTIAL**

**When to pay your bill**  
 Your payment must be received by the "PAYMENT DUE DATE" in order to be reflected on your bill. If we don't receive payment for the charges on this statement by the "PAYMENT DUE DATE", your account will become past due and subject to a late payment charge as given in applicable in your state.

**Late Payment Fee**  
 Page 1. The charge is calculated at 1 from the previous month's invoice.

**How to pay your bill**  
 Mail your check and remittance stub in the return envelope or a standard envelope and return to:  
 MCI WORLD.COM RES SERVICE  
 PO BOX 650547  
 DALLAS, TX 75265-0547

**Correspondence and Internet Access**  
 Written Inquiries: MCI WorldCom, P.O. Box 4605, Iowa City, IA 52244-4605

Online Account Manager from MCI WorldCom: [www.mci.com/service](http://www.mci.com/service)

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**Your account at your fingertips!**  
 Online Account Manager from MCI WorldCom(sm) is the easiest, most convenient way to manage your account, 24 hours a day, 7 days a week!  
 - Review your current and prior invoices  
 - Update your personal and account information  
 - See your current services or add new products and services  
 - Read our Frequently Asked Questions or send a question via e-mail  
 Check out [www.mci.com/service](http://www.mci.com/service) today!

Invoice Continues on Next Page

**MOVING?** Simply provide your new address and telephone number below and we'll be sure your MCI WorldCom account moves with you. If you currently don't have all of the information, please provide the date you plan on moving.

Check here if change of address only and complete information below.

Name \_\_\_\_\_ ( ) \_\_\_\_\_  
 Current Phone Number \_\_\_\_\_

Address \_\_\_\_\_ ( ) \_\_\_\_\_  
 New Phone Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Move Date: \_\_\_\_\_

Check here if you want MCI WorldCom as your carrier at this new number and sign below.

By signing, I authorize MCI WorldCom to transfer my services from my old telephone number to the New Phone Number listed above. I authorize MCI WorldCom to provide my residential long distance, and local toll service, if available, and to notify my local phone company of my choice for the phone number(s) listed above. I understand that I can only have one primary carrier for each of these services per telephone number, and my local telephone company may charge a small fee for this or any other change.

SIGNATURE (Required) x \_\_\_\_\_ DATE \_\_\_\_\_

PLEASE SEND ME \_\_\_\_\_ MCI WORLD.COM CARD(S) FOR MY NEW NUMBER.

MCI WorldCom Account: \_\_\_\_\_ Statement Date: 01/25/00  
 Telephone Number: \_\_\_\_\_ Page 3 of 5

Customer Service:  [www.mci.com/service](http://www.mci.com/service) ☎ 1 800 444-3333

**MCI WORLD.COM**

[p://olcstools.mcit.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1](http://olcstools.mcit.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1) 2/1/00

**CONFIDENTIAL**

46-4  
182

000089

Service Summary

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Local Toll Service.....	\$ .35
MCI WorldCom Card .....	\$58.48
Personal 800 Number.....	\$21.35
Carrier Access Charge.....	\$1.46
MCI One Advantage plan fee (12/25/99 to 01/24/00)	\$4.95
	\$86.59
Taxes and Surcharges.....	\$9.28
Current Charges	\$95.87
Local Toll Service	

Effective January 1, 2000, WorldCom's "National Access Fee" has been renamed "Carrier Access Charge". A charge, associated with the costs of accessing local telephone company networks will remain \$1.46 per month. Your monthly bill is not affected by this name change.

Calls from [REDACTED]	
Date Time Place Number Rate Min Amount	
Jan 10 7:23p Ft Myers Bch, FL [REDACTED] 24Hr 7 .35	
Total Calls from [REDACTED]	\$ .35

With MCI WorldCom you're also getting great rates on your Local Toll calls. Selecting MCI WorldCom to carry these calls, you will continue to experience the exceptional value you've always enjoyed!

Total Local Toll Service	\$ .35
MCI WorldCom Card	

*These are credit card calls & cannot be compared to toll*

Card Calls for [REDACTED] : 01 [REDACTED]	
Date Time Place Number Rate Min Amount	
Dec 26 12:59p Ft Charlott, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Dec 27 4:39p Waterbury, CT [REDACTED] 24Hr 5 4.70	
Called from Cape Haze, FL [REDACTED]	
Dec 29 2:04p Waterbury, CT [REDACTED] 24Hr 1 1.94	
Called from Cape Haze, FL [REDACTED]	
Jan 1 5:46p Venice, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Jan 6 12:46p Waterbury, CT [REDACTED] 24Hr 6 5.39	
Called from Cape Haze, FL [REDACTED]	
Jan 7 2:56p Ft Myers Bch, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Jan 8 12:26p Waterbury, CT [REDACTED] 24Hr 7 6.08	
Called from Cape Haze, FL [REDACTED]	
Jan 8 8:30p Pine Island, FL [REDACTED] 24Hr 4 3.00	
Called from Cape Haze, FL [REDACTED]	
Jan 9 11:17a Pine Island, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Jan 10 4:22p Delray Bch, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Jan 10 4:25p Hollywood, FL [REDACTED] 24Hr 1 1.35	
Called from Cape Haze, FL [REDACTED]	
Jan 10 4:56p Boca Raton, FL [REDACTED] 24Hr 14 8.50	
Called from Cape Haze, FL [REDACTED]	

With the MCI WorldCom Card you have one less number to remember because your card number is your

home phone number plus a 4 digit PIN you select. Choose number you know by heart and take our reliable service with you wherever you go!

CONFIDENTIAL

Invoice Continues on Reverse ...

MCI WorldCom Account: [REDACTED] Telephone Number: [REDACTED] Statement Date: 01/25/00 Page 4 of 5

Customer Service:  [www.mci.com/service](http://www.mci.com/service) 1 800 444-3333



MCI WorldCom Card (continued) <http://olcstools.mcit.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1>

2/1/00

CONFIDENTIAL

*46-4 / 1P3*

000090

MCI

ID:7034157224

FEB 02'00 11:43 No.002 P.08

Date	Time	Place	Number	Rate	Min	Amount
Jan 10	7:20p	Pineisland, FL	[REDACTED]	24Hr	2	1.90
		Called from Cape Haze, FL	[REDACTED]			
Jan 10	7:33p	Delray Bch, FL	[REDACTED]	24Hr	1	1.35
		Called from Cape Haze, FL	[REDACTED]			
Jan 10	7:37p	Hollywood, FL	[REDACTED]	24Hr	12	7.40
		Called from Cape Haze, FL	[REDACTED]			
Jan 12	11:56a	Waterbury, CT	[REDACTED]	24Hr	3	3.32
		Called from Cape Haze, FL	[REDACTED]			
Jan 13	6:55p	Ftmyersbch, FL	[REDACTED]	24Hr	3	2.45
		Called from Cape Haze, FL	[REDACTED]			
Jan 15	9:03a	Venice, FL	[REDACTED]	24Hr	1	1.35
		Called from Cape Haze, FL	[REDACTED]			
Jan 20	10:00a	Deerfldbch, FL	[REDACTED]	24Hr	4	3.00
		Called from Cape Haze, FL	[REDACTED]			
Total Card Calls for [REDACTED]						\$58.48
Total MCI WorldCom Card Calls						\$58.48

CONFIDENTIAL  
CONFIDENTIAL

Date	Time	Place	Number	Rate	Min	Amount
Dec 28	5:28p	Waterbury, CT	[REDACTED]	24Hr	1	.35
Dec 29	4:42p	Waterbury, CT	[REDACTED]	24Hr	11	3.85
Dec 30	3:34p	Waterbury, CT	[REDACTED]	24Hr	1	.35
Jan 2	6:01p	Waterbury, CT	[REDACTED]	Ofpk	1	.35
Jan 2	9:45p	Waterbury, CT	[REDACTED]	Ofpk	4	1.40
Jan 3	10:08p	Waterbury, CT	[REDACTED]	24Hr	1	.35
Jan 11	9:58p	Waterbury, CT	[REDACTED]	24Hr	10	3.50
Jan 12	6:49p	Waterbury, CT	[REDACTED]	24Hr	12	4.20
Jan 17	10:03p	Waterbury, CT	[REDACTED]	24Hr	15	5.25
Jan 19	3:58p	Waterbury, CT	[REDACTED]	24Hr	5	1.75
Total Calls for [REDACTED]						\$21.35
Total Personal 800 Number Calls						\$21.35

Invoice Continues  
on Next Page ...

MCI WorldCom Account: [REDACTED] Statement Date: 01/25/00  
Telephone Number: [REDACTED] Page 5 of 5

Customer Service:  [www.mci.com/service](http://www.mci.com/service) ☎ 1 800 444-3333



Taxes and Surcharges

Long Distance Service

Federal Excise Tax.....	\$2.78
State & Local Taxes.....	\$ .41
Federal, State & Local Surcharges.....	\$2.55
Federal Universal Service Fee.....	\$3.54
Total Taxes and Surcharges	\$9.28

Key to Rate Codes:

- 24 Hr = Call Priced at 24-Hour Rate
- Ofpk = Call priced at Off Peak rate
- Peak = Call priced at Peak rate
- N/W = Call Priced at Night/Weekend Rate
- Day = Call Priced at Day Rate

p77olcstools.mci.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1

2/1/00

CONFIDENTIAL

46-4  
184

000091

02/02/00 11:42

TX/RX NO.0934

P.008

MCI ID:7034157224

FEB 02'00 11:43 No.002 P.09

Eve - Call Priced at Evening Rate

For Your Information ...

**CONFIDENTIAL**

**ENSURE YOU KEEP YOUR MCI WORLDCOM BENEFITS!**

Simply call your local phone company today and request that your local toll and long distance service not be switched to another company without your verbal or written authorization.

For [REDACTED] MCI WorldCom is your carrier for: Local Toll and Long Distance.

Take a look at any enclosed special value offers just for MCI WorldCom customers.

End of Invoice.  
Thank You for Choosing MCI WorldC

**CONFIDENTIAL**

<http://olcstools.mci.com/cgi-bin/WebObjects/RimTool.woa/2/wo/600000nF100ho500x1/4.3.1>

2/1/00

**CONFIDENTIAL**

46-4  
-185

000092

02/02/00 11:42

TX/RX NO.0934

P.009

RW 18/60  
5/8/00  
B 5/8/00

**CONFIDENTIAL**

46-4  
11

000093

10/18/00  
5/18/00

**Home Advantage VS MCI One Savings**

*PBC*

**Post 10/98 Reduction Rates**

	Home Advantage*				MCI One Savings				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
Interstate	\$0.250	\$0.100	\$0.250	\$0.100	\$0.250	\$0.100	\$0.050	\$0.050	0%	0%	80%	50%
Intrastate	\$0.214	\$0.091	\$0.214	\$0.091	\$0.200	\$0.100	\$0.050	\$0.050	7%	-10%	77%	45%
Local Toll	\$0.214	\$0.091	\$0.214	\$0.091	\$0.100	\$0.050	\$0.050	\$0.050	53%	45%	77%	45%

**Home Advantage Easy Plan VS MCI One Extra**

**Post 10/98 Reduction Rates**

	Home Advantage Easy Plan*				MCI One Extra				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
Interstate	\$0.139	\$0.139	\$0.139	\$0.139	\$0.120	\$0.120	\$0.050	\$0.050	14%	14%	64%	64%
Intrastate	\$0.128	\$0.128	\$0.128	\$0.128	\$0.120	\$0.120	\$0.050	\$0.050	6%	6%	61%	61%
Local Toll	\$0.128	\$0.128	\$0.128	\$0.128	\$0.050	\$0.050	\$0.050	\$0.050	61%	61%	61%	61%

**CONFIDENTIAL**

46-6

39																			
40																			
41																			
42																			
43																			

46-6

000094



PAYABLE TO MCI. DO NOT SEND CASH.  
Return this form with your payment.  
MAIL TO:

\*75265054747\*  
MCI RESIDENTIAL SERVICE - SE  
PO BOX 650547  
DALLAS, TX 75265-0547  
\*21039150710\*

402060 04123034020501095 991507108 00001420 00001420

MCI Account: [REDACTED] Statement Date  
Telephone: [REDACTED] December 3, 1998

**MCIWORLD.COM**

MCI Customer Service: 1 800 444-3333 Page 2 of 4

**When to pay your bill**  
Your payment must be received by the "PAYMENT DUE DATE" in order to be reflected on your next invoice. If we don't receive payment for the charges on this statement by the "PAYMENT DUE DATE", your account will become past due and subject to a late payment charge as applicable in your state.

**How to pay your bill**  
Mail your check and remittance stub in the return envelope or a standard envelope and return to:  
MCI RESIDENTIAL SERVICE - SE  
PO BOX 650547  
DALLAS, TX 75265-0547

**Correspondence and Internet Access**  
Written Inquiries: MCI, P.O. Box 4600, Iowa City, 52244-4600  
MCI WorldCom Online Customer Service: <http://www.mci.com/service>

Got Questions? Get Answers.

Service your long distance account online when it's convenient for you, 24

<http://nlcstools/csi-bin/WebObjects/RimTool2.wpa/1/wa/Bi6000ai400iA200151/12.5.1>

5/12/2000

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:37AM :

MCI-

601 480 8459: # 9/19

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000096

05/12/00 09:13

TX/RX NO.1642

P.003

hours a day, 7 days a week! Sign up today at [www.mci.com/service](http://www.mci.com/service) and:  
o View your bill  
o Add additional lines to your account (fax, cellular, modem)  
o Add new products and services  
o Update your name and address  
o Answer your questions and more  
Check out [www.mci.com/service](http://www.mci.com/service) today!

Invoice Continues on Next Page

MOVING? Simply provide your new address and telephone number below and we'll be sure your MCI account moves with you. If you currently don't have all of the specific information, please provide the date you plan on moving.

Check here if change of address only and complete information below.

Name \_\_\_\_\_ ( ) - \_\_\_\_\_  
Current Phone Number  
Address \_\_\_\_\_ ( ) - \_\_\_\_\_  
New Phone Number  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Move Date: \_\_\_\_\_

Check here if you want MCI as your carrier at this new number and sign below.

By signing, I authorize MCI to transfer my MCI services from my old telephone number to the New Phone Number listed above. I authorize MCI to provide my residential long distance, and local toll service, if available, and to notify my local phone company of my choice for the phone number(s) listed above. I understand that I can only have one primary carrier for each of these services per telephone number, and my local telephone company may charge a small fee for this or any other change.

SIGNATURE (Required) x \_\_\_\_\_ DATE \_\_\_\_\_

PLEASE SEND ME \_\_\_\_\_ MCI CARD(S) FOR MY NEW NUMBER.

[REDACTED]

SENT BY:MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:39AM :

MCI-

601 460 8458:# 4/19

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05/12/00 09:13

TX/RX NO.1642

P.004

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000097

MCI Account: [REDACTED]  
Telephone: [REDACTED]

Statement Date  
December 3, 1998



MCI Customer Service: 1 800 444-3333 Page 3 of 4

Service Summary

Local Toll Service..... \$ .60  
Long Distance..... \$9.60  
MCI One Advantage plan fee (11/22/98 to 12/02/98) \$1.15  
\$11.35  
  
Taxes and Surcharges..... \$2.85  
Current Charges \$14.20  
Local Toll Service

ONLINE CUSTOMER SERVICE

View your bill online..anytime!  
24 hours a day, 7 days a week. Easy, convenient --  
Online Customer Service. Go  
to [www.mci.com/service](http://www.mci.com/service).

Calls from [REDACTED]

Date	Time	Place	Number	Rate	Min	Amount
Nov 26	9:53p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	9:55p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	9:57p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	9:58p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	10:01p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	10:03p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 26	10:05p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 29	3:18p	Gainesvl, FL	[REDACTED]	24Hr	1	.05
Nov 29	3:19p	Gainesvl, FL	[REDACTED]	24Hr	1	.20
Total Calls from [REDACTED]						\$ .60
Total Local Toll Service						\$ .60
Long Distance						

With MCI you're also getting great rates on all of your local Toll calls. By selecting MCI to carry these calls, you will continue to experience the exceptional value you've always enjoyed with MCI!

*5¢ MCI Rate*

Calls from [REDACTED]

Date	Time	Place	Number	Rate	Min	Amount
Nov 28	2:41p	Duluth, GA	[REDACTED]	24Hr	25	2.50
Nov 28	9:39p	Hamilton, OR	[REDACTED]	24Hr	5	.50
Nov 29	2:01p	Duluth, GA	[REDACTED]	5cent	1	.05
Nov 29	4:20p	Duluth, GA	[REDACTED]	5cent	13	.65
Nov 29	6:44p	Burnside, KY	[REDACTED]	5cent	31	1.55
Nov 29	7:50p	Dayton, OH	[REDACTED]	5cent	19	.95
Nov 30	4:40p	Capitrvly, CA	[REDACTED]	24Hr	2	.20
Dec 1	2:03p	Capitrvly, CA	[REDACTED]	24Hr	2	.20

All your Sunday state-to-state calls are only 5 cents a minute. So go ahead and call someone special this Sunday and every Sunday for

05/12/00 09:13

TX/RX NO.1642

P.005

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[REDACTED]

just 5 cents a minute!

Dec 1 4:23p	Capitrvly, CA	24Hr	2	.20
Dec 1 7:47p	Vandalia, OH	24Hr	1	.10
Dec 1 7:49p	Vandalia, OH	24Hr	1	.10
Dec 2 3:35p	Vandalia, OH	24Hr	24	2.40
Dec 2 4:01p	Capitrvly, CA	24Hr	2	.20
Total Calls from [REDACTED]				\$9.60
Total Long Distance				\$9.60

Invoice Continues  
on Reverse ...

[REDACTED]

MCI Account: [REDACTED] Statement Date  
 Telephone: [REDACTED] December 3, 1998

**MCI WORLD.COM**

MCI Customer Service: 1 800 444-3333 Page 4 of 4

**Taxes and Surcharges**

**Long Distance Service**

Federal Excise Tax.....	\$ .41
State & Local Taxes.....	\$ .29
Federal, State & Local Surcharges.....	\$ .37
National Access Fee.....	\$1.07
Federal Universal Service Fee.....	\$ .71
<b>Total Taxes and Surcharges</b>	<b>\$2.85</b>

**Key to Rate Codes:**

- 24 Hr = Call priced at 24-Hour Rate
- Ofpk = Call priced at Off Peak rate
- 5cent = 5 cent Rate
- Peak = Call priced at Peak rate

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:39AM :

**CONFIDENTIAL**

MCI-

601 460 8459: # 8/19

**CONFIDENTIAL**

05/12/00 09:13

TX/RX NO.1642

P.006

UNCONFIDENTIAL  
RS 000099

A MEX 1 017



**MCI WORLD COM**  
long distance phone bill

Account No. : [REDACTED]  
Invoice No. : [REDACTED] Page No. 1  
Billing Period: Nov 23-Dec 22, 1998

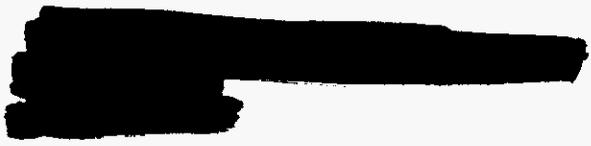
SENT BY: MCI / PRODUCT DEVELOPMENT: 5-12-0 : 8:40AM :

INQUIRIES ONLY, Write to: MCI P.O. Box 4600, Iowa City, IA. 52244-4600

05/12/00 09:13 TX/RX NO. 1642 P. 007

CONFIDENTIAL

RC 000100



Telephone No. [REDACTED]

CONFIDENTIAL

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601 460 8459: # 7/19



MCI Account:  
Telephone:

Statement Date  
December 10, 1998



MCI Customer Service: 1 800 242-4504 Page 2 of 4

Correspondence and Internet Access  
Written Inquiries: MCI, P.O. Box 4600, Iowa City, 52244-4600

MCI WorldCom Online Customer Service: <http://www.mci.com/service>

Dec 98

IMPORTANT NEWS ABOUT YOUR BILL

Your MCI® long distance phone bill is easy to read and understand. MCI deducts the discounts from the price of your calls, so that you know at a glance the exact cost of each and every call. For a summary of these discounts, refer to the MCI Savings Section. If you have any questions about your bill or your MCI service, please call an MCI Customer Service Professional at the number listed above.

Invoice Continues on Next Page

MOVING? Simply provide your new address and telephone number below and we'll be sure your MCI account moves with you. If you currently don't have all of the specific information, please provide the date you plan on moving.

Check here if change of address only and complete information below.

Name \_\_\_\_\_

Current Phone Number \_\_\_\_\_

05/12/00 09:13

TX/RX NO.1642

P.011

CONFIDENTIAL 000102

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:42AM :

MCI-

601 460 2459: #11/19

CONFIDENTIAL CONFIDENTIAL

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:43AM :  
MCI- 601 460 8459: #12/19

CONFIDENTIAL  
CONFIDENTIAL

Address \_\_\_\_\_ New Phone Number \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Move Date: \_\_\_\_\_

Check here if you want MCI as your carrier at this new number and sign below.

By signing, I authorize MCI to transfer my MCI services from my old telephone number to the New Phone Number listed above. I authorize MCI to provide my residential long distance, and local toll service, if available, and to notify my local phone company of my choice for the phone number(s) listed above. I understand that I can only have one primary carrier for each of these services per telephone number, and my local telephone company may charge a small fee for this or any other change.

SIGNATURE (Required) x \_\_\_\_\_ DATE \_\_\_\_\_

PLEASE SEND ME \_\_\_\_\_ MCI CARD(S) FOR MY NEW NUMBER.

MCI Account: \_\_\_\_\_  
Telephone: \_\_\_\_\_

Statement Date  
December 10, 1998



MCI Customer Service: 1 800 242-4504 Page 3 of 4

Service Summary		5 Cent Weekends!
Long Distance.....	\$3.40	5 cent Sundays just got better. Now, MCI WorldCom adds 5 cent Saturdays. You'll receive the benefit of 3c Saturdays on all your state-to-state calls from home. That's 5 cents a minute all weekend, every weekend!
MCI One Advantage plan fee (11/10/98 to 12/09/98)	\$4.29	
	\$7.69	
Taxes and Surcharges.....	\$7.98	
Current Charges	\$15.67	

Long Distance

05/12/00 09:13 TX/RX NO.1642 P.012

CONFIDENTIAL 000103

Calls from	Date	Time	Place	Number	Rate	Min	Amount
	Nov 14	10:55a	Lords Vly , PA	[REDACTED]	5cent	16	.90
	Nov 15	11:04a	New York , NY	[REDACTED]	5cent	33	1.65
	Nov 15	12:29p	Palm Spg , CA	[REDACTED]	5cent	7	.35
	Nov 15	2:41p	Miami , FL	[REDACTED]	24Hr	1	.10
	Nov 16	7:35p	Deerfldbch, FL	[REDACTED]	24Hr	4	.40
Total Calls from [REDACTED]							\$3.40

Total Long Distance \$3.40

**Taxes and Surcharges**

**Long Distance Service**

Federal Excise Tax.....	\$ .12
State & Local Taxes.....	\$1.04
Federal, State & Local Surcharges.....	\$4.95
National Access Fee.....	\$1.07
Federal Universal Service Fee.....	\$ .50
<b>Total Taxes and Surcharges</b>	<b>\$7.98</b>

**MCI Savings**

Enjoy your 5c Saturdays..... \$2.33

**Total MCI Savings This Month \$2.33**

*10 f mci etc*

← All your Sunday state-to-state calls are only 5 cents a minute. So go ahead and call someone special this Sunday and every Sunday for just 5 cents a minute!

This informational section

Your discounts have already been deducted from the price of each call.

Invoice Continues on Reverse ...



SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:44AM : MCI- 601 460 8459: #13/19

CONFIDENTIAL CONFIDENTIAL

05/12/00 09:13 TX/RX NO.1642 P.013

CONFIDENTIAL

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MCI Account:  
Telephone:



Statement Date  
December 10, 1998



MCI Customer Service: 1 800 242-4504 Page 4 of 4

Key to Rate Codes:

Scent = 5 cent Rate  
Ofpk = Call priced at Off Peak rate  
24 Hr = Call Priced at 24-Hour Rate

End of Invoice.  
Thank You for Choosing MCI.

05/12/00 09:13

TX/RX NO.1642

P.014

CONFIDENTIAL 4

000101

SENT BY:MCI/PRODUCT DEVELOPMENT: 5-12- 0 : 8:44AM :

CONFIDENTIAL  
CONFIDENTIAL  
MCI: #14/19  
601 460 8459

8/30

CONFIDENTIAL

000106

46-8

CONFIDENTIAL

MCI Account: [REDACTED]  
Telephone: [REDACTED]

Statement Date  
December 25, 1998



MCI Customer Service: 1 800 444-3333 Page 1 of 4

**Summary of Charges**

Current Charges.....	\$18.92
Total Amount Due.....	\$18.92
Payment Due Date.....	01/15/99

On September 14, 1998, MCI merged with WorldCom Inc., a leading provider of long distance, local, data and Internet services. We are now called MCI WorldCom. You will continue to benefit from the same great savings that you enjoy today. You will see gradual alterations to your invoice to reflect our new name. We appreciate your patience as we incorporate these changes.

Dec 98

✂ PLEASE FOLD BELOW AND DETACH. RETURN ONLY THE LOWER PORTION ✂

Statement Date: December 23, 1998  
 Payment Due Date: January 15, 1999

MCI Account: [REDACTED]  
 Balance Due: \$18.92

Check here if moving and update your change of address on the reverse side.

Indicate amount paid

Please make check or money order

05/12/00 09:13 TX/BX NO.1642 P.015

CONFIDENTIAL

46-911 000107

CONFIDENTIAL

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SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:44AM : MCI- 601 460 8459: #15/19

10554010

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:45AM :

PAYABLE TO MCI. DO NOT SEND CASH.  
Return this form with your payment.

MAIL TO:

[REDACTED]

\*75265054747\*  
MCI RESIDENTIAL SERVICE - SE  
PO BOX 650547  
DALLAS, TX 75265-0547  
\*21099971957\*

402311 0412280E020503088 999719570 00001892 000C1892

[REDACTED]

MCI Account: [REDACTED]  
Telephone: [REDACTED]

Statement Date  
December 25, 1998



MCI Customer Service: 1 800 444-3333 Page 2 of 4

**When to pay your bill**  
Your payment must be received by the "PAYMENT DUE DATE" in order to be reflected on your next invoice. If we don't receive payment for the charges on this statement by the "PAYMENT DUE DATE", your account will become past due and subject to a late payment charge as applicable in your state.

**How to pay your bill**  
Mail your check and remittance stub in the return envelope or a standard envelope and return to:  
MCI RESIDENTIAL SERVICE - SE  
PO BOX 650547  
DALLAS, TX 75265-0547

**Correspondence and Internet Access**  
Written Inquiries: MCI, P.O. Box 4600, Iowa City, 52244-4600

MCI WorldCom Online Customer Service: <http://www.mci.com/service>

Got Questions? Get Answers.

Service your long distance account online when it's convenient for you, 24

<http://olstools/cgi-bin/WebObjects/RimTool2.woa/1/wo/Ei6000a1400iA200i51/26.5.1>

CONFIDENTIAL

CONFIDENTIAL

MCI- 601 460 8459: #16/19

5/12/00

05/12/00 09:13

TX/RX NO.1642

P.016

CONFIDENTIAL

000108

Pa

hours a day, 7 days a week! Sign up today at [www.mci.com/service](http://www.mci.com/service) and:

- o View your bill
  - o Add additional lines to your account (fax, cellular, modem)
  - o Add new products and services
  - o Update your name and address
  - o Answer your questions and more
- Check out [www.mci.com/service](http://www.mci.com/service) today!

Invoice Continues on Next Page

**MOVING?** Simply provide your new address and telephone number below and we'll be sure your MCI account moves with you. If you currently don't have all of the specific information, please provide the date you plan on moving.

Check here if change of address only and complete information below.

Name \_\_\_\_\_ ( ) - \_\_\_\_\_  
Current Phone Number

Address \_\_\_\_\_ ( ) - \_\_\_\_\_  
New Phone Number

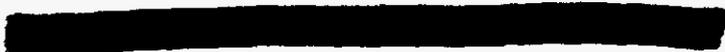
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Move Date: \_\_\_\_\_

Check here if you want MCI as your carrier at this new number and sign below.

By signing, I authorize MCI to transfer my MCI services from my old telephone number to the New Phone Number listed above. I authorize MCI to provide my residential long distance, and local toll service, if available, and to notify my local phone company of my choice for the phone number(s) listed above. I understand that I can only have one primary carrier for each of these services per telephone number, and my local telephone company may charge a small fee for this or any other change.

SIGNATURE (Required): x \_\_\_\_\_ DATE \_\_\_\_\_

PLEASE SEND ME \_\_\_\_\_ MCI CARD(S) FOR MY NEW NUMBER.



05/12/00 09:13

TX/RX NO.1642

P.017

000109  
3

SENT BY:MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:46AM :

MCI-

601 460 8459:17/19

CONFIDENTIAL

MCI Account: [REDACTED]  
Telephone: [REDACTED]

Statement Date  
December 25, 1998



MCI Customer Service: 1 800 444-3333 Page 3 of 4

Service Summary

Local Toll Service.....	\$1.80
Long Distance.....	\$13.90
	\$15.70
Taxes and Surcharges.....	\$3.22
Current Charges	\$18.92

ONLINE CUSTOMER SERVICE

View your bill online..anytime!  
24 hours a day, 7 days a week. Easy, convenient -- Online Customer Service. Go to [www.mci.com/service](http://www.mci.com/service).

Local Toll Service

sd

Calls from	Date	Time	Place	Number	Rate	Min	Amount
	Dec 18	4:10p	Palmetto, FL	[REDACTED]	Peak	10	1.00
	Dec 20	4:37p	Palmetto, FL	[REDACTED]	Ofpk	7	.35 ←
	Dec 24	8:33p	Palmetto, FL	[REDACTED]	Ofpk	9	.25
Total Calls from							\$1.80

With MCI you're also getting great rates on all of your Local Toll calls. By selecting MCI to carry these calls, you will continue to experience the exceptional value you've always enjoyed with MCI!

Total Local Toll Service \$1.80  
Long Distance

Calls from	Date	Time	Place	Number	Rate	Min	Amount
	Dec 16	9:45p	Valparaiso, IN	[REDACTED]	Ofpk	40	4.00
	Dec 18	7:26p	Inverness, FL	[REDACTED]	Ofpk	17	1.70
	Dec 20	2:09p	Hobart, IN	[REDACTED]	5cent	49	2.45
	Dec 24	6:33p	Lake Sta, IN	[REDACTED]	Peak	1	.25
	Dec 24	6:34p	Hobart, IN	[REDACTED]	Peak	22	5.50
Total Calls from							\$13.90

MCI One Savings

Missing someone that is far away? Call them this and every Sunday from home for just 5 cents a minute on all your state-to-state long

Total Long Distance \$13.90

distance calls. If you are away from home, use your MCI Card with great low rates and your easy to remember PIN.

Taxes and Surcharges

05/12/00 09:13

TX/RX NO.1642

P.018

CONFIDENTIAL

8000110

CONFIDENTIAL

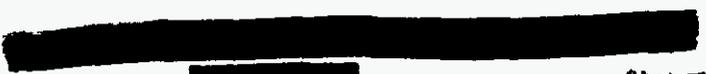
MCI- 601 460 8459: #18/19

FILE LONG DISTANCE SERVICE

Long Distance Service

Federal Excise Tax.....	\$ 54
State & Local Taxes.....	\$ 32
Federal, State & Local Surcharges.....	\$ 49
National Access Fee.....	\$1.07
Federal Universal Service Fee.....	\$ 80
Total Taxes and Surcharges	\$3.22

Invoice Continues  
on Reverse ...



MCI Account: [Redacted]  
Telephone: [Redacted]

Statement Date  
December 25, 1998



MCI Customer Service: 1 800 444-3393 Page 4 of 4

Key to Rate Codes:

- Offpk = Call priced at Off Peak rate
- 5cent = 5 cent Rate
- Peak = Call priced at Peak rate

End of Invoice.  
Thank You for Choosing MCI.

05/12/00 09:13

TX/RX NO. 1642

P. 019

CONFIDENTIAL

090.111

SENT BY: MCI/PRODUCT DEVELOPMENT: 5-12-0 : 8:48AM :

MCI+

601 460 8459: #19/19

CONFIDENTIAL  
CONFIDENTIAL





1499 N. MILITARY TRAIL STE 201  
WEST PALM BEACH, FL 33409

*Excerpt*

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BILL DATE	06/16/98	PREVIOUS BALANCE	\$236.03
ACCOUNT NO.	[REDACTED]	PAYMENTS RECEIVED THANK YOU	240.24CR
		ADJUSTMENTS	0.00
INVOICE NO.	[REDACTED]	BEGINNING BALANCE	\$4.21CR
REGION	BIT		
[REDACTED]		NEW USAGE CHARGES	93.19
		RECURRING CHARGES	0.00
		NON-RECURRING CHARGES	0.00
		MINIMUM USAGE SURCHARGE	0.00
		STATE TAX	9.02
		LOCAL TAX	3.09
		FEDERAL TAX	2.80
		SERVICE CHARGE	0.00
		SUBTOTAL NEW CHARGES	\$108.10

[REDACTED]

PBC

PLEASE PAY THIS AMOUNT \$103.89  
BY 07/16/98

FOR CUSTOMER SERVICE CALL 1-800-231-0989

ATTENTION- CUSTOMERS WHO USE 10XXX CODES BEFORE DIALING STARTING IN JULY THE FORMAT OF THE 10XXX CODE IS CHANGING TO A NEW, LONGER FORMAT- 1010XXX. THIS CODE IS USED BY SOME CUSTOMERS TO PLACE CERTAIN CALLS, AND MAY ALSO BE PROGRAMMED INTO SPEED-DIAL FEATURES. AS AN EXAMPLE, IF YOU CURRENTLY DIAL 10555 BEFORE THE AREA CODE AND PHONE NUMBER YOU WISH TO REACH, NOW YOU WILL NEED TO ADD -10- TO THE FRONT OF THE CODE-- DIALING 1010555 INSTEAD. (IF YOU USE A DIFFERENT 5-DIGIT CODE, SIMPLY ADD -10- TO THE FRONT TO CONVERT IT TO THE NEW FORMAT.) THE FCC HAS IMPLEMENTED THIS CHANGE TO PROVIDE MORE CODES, SINCE THE POOL OF AVAILABLE CODES IS DEPLETING RAPIDLY. OLD CODES WILL BE PHASED OUT STARTING JULY 1 AND CANNOT BE USED AFTER AUGUST 31. PLEASE MAKE SURE EVERYONE IN YOUR HOUSEHOLD WHO USES THESE CODES IS AWARE OF THE CHANGE IN FORMAT, AND BE SURE TO REPROGRAM YOUR SPEED-DIAL FEATURES AS SOON AS POSSIBLE. OTHER IMPORTANT MESSAGES MAY APPEAR ON THE LAST PAGE OF THIS INVOICE. PLEASE RETURN THIS PORTION BY 07/16/98 WITH PAYMENT TO ENSURE PROPER CREDIT

ACCOUNT	[REDACTED]	TOTAL DUE	\$103.89	AMOUNT ENCLOSED
INVOICE NO.	[REDACTED]			

PLEASE REPLY CORRESPONDENCE TO-  
WORLDCOM / BIZ-TEL CORPORATION  
1499 N. MILITARY TRAIL STE 201  
WEST PALM BEACH FL 33409

[REDACTED]

47-1 p1

(282960030)  
WORLDCOM TECHNOLOGIES, INC.  
PO BOX 96003  
CHARLOTTE NC 28296-0003

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CONFIDENTIAL

000114

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CONFIDENTIAL

before July 1  
Change  
May 15, 1998  
Tariff

1090

47-1 p2

000115

CONFIDENTIAL

CURRENT ACCOUNT ACTIVITY

CONFIDENTIAL

LONG DISTANCE USAGE CHARGES-

PRODUCT TYPE- 49 - BUS-49

INTRASTATE

44.13

INTERSTATE

48.21

INTERSTATE DIR ASST

0.85

93.19

TOTAL LONG DISTANCE USAGE-

93.19

TOTAL USAGE CHARGES-

TAXES, GOVERNMENT FEES AND OTHER CHARGES-

FEDERAL EXCISE TAX

2.80

STATE TELECOMMUNICATIONS TAX

6.69

CITY INTRASTATE SALES TAX

3.09

STATE GROSS RECEIPTS SURCHARGE

2.33

TOTAL TAXES, GOVERNMENT FEES AND OTHER CHARGES-

14.91

TOTAL CURRENT CHARGES

108.10

\* PAST DUE PORTIONS OF YOUR TOTAL AMOUNT DUE ARE SUBJECT TO A MONTHLY SERVICE CHARGE OF 1.500 PERCENT.

47-183

CONFIDENTIAL 000116

05/18/98

PAGE

CONFIDENTIAL CONFIDENTIAL

DATE TIME RATE TO NUMBER \* MINUTES AMOUNT

TELEPHONE NUMBER-

05/18/98	10-44 AM	D	MINEOLA NY	1.2	0.13
05/18/98	05-02 PM	D	JACKSONVL FL	0.6	0.07
05/19/98	03-04 PM	D	JACKSONVL FL	0.6	0.07
05/20/98	09-14 AM	D	ROCKVILLE MD	6.8	0.74
05/20/98	01-35 PM	D	PRINCS ANN VA	5.9	0.64
05/20/98	03-11 PM	D	MINEOLA NY	2.9	0.32
05/20/98	03-16 PM	D	MINEOLA NY	1.1	0.12
05/20/98	03-20 PM	D	MINEOLA NY	0.1	0.01
05/20/98	03-24 PM	D	MINEOLA NY	18.0	1.96
05/21/98	08-01 AM	D	JACKSONVL FL	3.4	0.37
05/26/98	04-36 PM	D	JACKSONVL FL	3.3	0.36
05/26/98	05-07 PM	D	JACKSONVL FL	2.2	0.24
05/26/98	09-43 PM	N	JACKSONVL FL	0.8	0.09
05/26/98	09-49 PM	N	MINEOLA NY	0.6	0.07
05/27/98	02-21 PM	D	JACKSONVL FL	0.7	0.08
06/01/98	10-21 AM	D	JACKSONVL FL	0.2	0.02
06/01/98	10-23 AM	D	JACKSONVL FL	0.6	0.07
06/03/98	12-18 PM	C	MIAMI FL	11.4	1.24
06/11/98	01-44 PM	D	DES MOINES IA	1.6	0.17
06/12/98	09-33 AM	D	ROCKVILLE MD	8.0	0.87
06/15/98	12-53 PM	D	DES MOINES IA	3.0	0.33
06/15/98	03-53 PM	D	SPRINGFLD IL	0.7	0.08

TOTAL FOR CALLS- 22 73.7 8.05

TELEPHONE NUMBER-

05/17/98	09-01 AM	N	EASTMOLINE IL	0.2	0.02
05/17/98	09-01 AM	D	DIP ASST	0.4	0.85
05/17/98	09-02 AM	N	EASTMOLINE IL	30.6	3.34
05/17/98	06-32 PM	N	BANGOR WI	0.8	0.09
05/18/98	09-27 AM	D	MOLINE IL	1.3	0.14
05/18/98	10-19 AM	D	MINEOLA NY	0.1	0.01
05/18/98	10-20 AM	D	STPETERSBG FL	8.3	0.90
05/18/98	11-31 AM	D	JACKSONVL FL	2.1	0.23
05/18/98	11-42 AM	D	STPETERSBG FL	6.1	0.67
05/18/98	12-13 PM	D	STPETERSBG FL	1.6	0.17
05/18/98	03-11 PM	D	EASTMOLINE IL	15.6	1.70
05/18/98	07-25 PM	N	NEWSMRNCH FL	0.8	0.09
05/18/98	07-35 PM	N	PANAMACITY FL	0.6	0.07
05/18/98	07-36 PM	N	JACKSONVL FL	0.6	0.07
05/18/98	07-38 PM	N	STPETERSBG FL	4.0	0.44
05/18/98	08-04 PM	N	MOLINE IL	0.4	0.04
05/18/98	09-17 AM	D	JACKSONVL FL	7.9	0.85
05/19/98	09-40 AM	D	NEWSMRNCH FL	0.6	0.07
05/19/98	10-47 AM	D	GAINESVL FL	2.8	0.31
05/19/98	11-03 AM	D	JACKSONVL FL	1.2	0.13
05/19/98	11-20 AM	D	GAINESVL FL	0.9	0.10
05/19/98	01-13 PM	D	STPETERSBG FL	6.4	0.92
05/19/98	01-24 PM	D	JACKSONVL FL	3.7	0.40
05/19/98	02-30 PM	D	JACKSONVL FL	2.9	0.32
05/19/98	05-02 PM	D	JACKSONVL FL	4.2	0.46
05/19/98	07-12 PM	N	JACKSONVL FL	2.4	0.26
05/19/98	07-16 PM	N	NEWSMRNCH FL	12.1	1.32
05/19/98				4.3	0.47

4-12-98

minutes + time value

108  
110  
11  
105  
1098

1090

CONFIDENTIAL

000117



1439 N. MILITARY TRAIL STE 201  
WEST PALM BEACH FL 33409

DIVISION BUS 49

# 49

CONFIDENTIAL

CONFIDENTIAL

RS

BILL DATE	09/16/98	PREVIOUS BALANCE	\$93.14
ACCOUNT NO.	[REDACTED]	PAYMENTS RECEIVED THANK YOU	0.00
	MASTEC ACC	ADJUSTMENTS	0.00
INVOICE NO.	[REDACTED]	BEGINNING BALANCE	\$93.14
REGION	[REDACTED]		
0001941574 X31 015 R 00000			
[REDACTED]		NEW USAGE CHARGES	90.34
[REDACTED]		RECURRING CHARGES	2.95
[REDACTED]		NON-RECURRING CHARGES	0.00
[REDACTED]		MINIMUM USAGE SURCHARGE	0.00
[REDACTED]		STATE TAX	8.91
[REDACTED]		LOCAL TAX	2.27
[REDACTED]		FEDERAL TAX	2.84
[REDACTED]		SERVICE CHARGE	1.37

SUBTOTAL NEW CHARGES \$108.68

PAYMENT DUE UPON RECEIPT \$201.82

FOR CUSTOMER SERVICE CALL 1-800-231-1909

WORLDCom RANKED #1 IN CUSTOMER SATISFACTION

ONE OF OUR OBJECTIVES AT WORLDCom IS TO PROVIDE OUR CUSTOMERS WITH EXCEPTIONAL CUSTOMER SERVICE DELIVERED BY FRIENDLY, PROFESSIONALLY-TRAINED REPRESENTATIVES WHO ARE DEDICATED TO ENSURING YOUR SATISFACTION. RECENTLY, WORLDCom WAS RANKED NUMBER ONE AMONG NATIONWIDE LONG DISTANCE CARRIERS IN OVERALL SATISFACTION AMONG TYPICAL RESIDENTIAL CUSTOMERS, DEFINED AS THOSE WHO USE LESS THAN \$50 PER MONTH IN LONG DISTANCE SERVICE. WE ARE PLEASED TO SHARE THIS HONOR WITH YOU, BECAUSE YOU ARE AN IMPORTANT PART OF THE WORLDCom SUCCESS STORY, AND WE VALUE YOUR BUSINESS.

PLEASE NOTE THAT, FROM TIME TO TIME, ADDITIONAL IMPORTANT MESSAGES MAY ALSO APPEAR ON THE LAST PAGE OF YOUR MONTHLY INVOICE.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

ACCOUNT	[REDACTED]	TOTAL DUE	\$201.32	AMOUNT ENCLOSED
INVOICE NO.	[REDACTED]			

PLEASE REMIT CORRESPONDENCE TO-  
WORLDCom / SIZ-TEL CORPORATION  
1439 N. MILITARY TRAIL STE 201  
WEST PALM BEACH FL 33409

[REDACTED]

47-281

-2529500030-  
WORLDCom TECHNOLOGIES, INC.  
PO BOX 26003  
CHARLOTTE NC 28296-0003

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000119

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CURRENT ACCOUNT ACTIVITY

LONG DISTANCE USAGE CHARGES-

PRODUCT TYPE- 10 - BIZCARD	33.04
TRAVEL	
PRODUCT TYPE- 49 - BUS-49	29.46
INTRASTATE	26.99
INTERSTATE	0.85
INTERSTATE DIR ASST	

TOTAL LONG DISTANCE USAGE- 90.34

TOTAL USAGE CHARGES-

90.34

RECURRING CHARGES-

LONG DISTANCE SERVICE-	
MONTHLY SERVICE CHARGE	2.95

TOTAL RECURRING CHARGES-

2.95

SERVICE CHARGE

1.37

TAXES, GOVERNMENT FEES AND OTHER CHARGES-

FEDERAL EXCISE TAX	2.84
STATE TELECOMMUNICATIONS TAX	6.66
CITY TELECOM UTILITY TAX	2.27
STATE GROSS RECEIPTS SURCHARGE	2.25

TOTAL TAXES, GOVERNMENT FEES AND OTHER CHARGES-

14.02

TOTAL CURRENT CHARGES

109.69

\* PAST DUE PORTIONS OF YOUR TOTAL AMOUNT DUE ARE SUBJECT TO A MONTHLY SERVICE CHARGE OF 1.500 PERCENT.

49 Aug 1050

47-2 p2

CONFIDENTIAL

000120

08/16/1998

LONG DISTANCE CALL DETAIL

PAGE 3

CONFIDENTIAL

DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
AUTH CODE-						
T	07/21/98	09-47 AM	D	PALM COAST FL	1.1	0.52
T	07/21/98	07-12 PM	N	WINTERPARK FL	2.2	0.74
T	07/22/98	06-59 AM	M	PALM COAST FL	1.0	0.50
T	08/05/98	05-29 PM	D	WINTERPARK FL	4.1	1.12
T	08/05/98	05-39 PM	C	JACKSONVL FL	1.2	0.54
T	08/05/98	03-31 PM	N	WINTERPARK FL	1.0	0.50
T	08/06/98	09-22 AM	D	PALM COAST FL	4.1	1.12
T	08/06/98	09-31 AM	D	JACKSONVL FL	1.0	0.50
T	08/06/98	09-32 AM	D	JACKSONVL FL	1.0	0.50
T	08/06/98	09-35 AM	D	WINTERPARK FL	8.4	1.98
T	08/06/98	08-55 PM	N	WINTERPARK FL	3.9	1.08
T	08/07/98	08-47 AM	D	ORLANDO FL	11.1	2.52
T	08/07/98	09-00 AM	D	WINTERPARK FL	3.9	1.08
T	08/07/98	09-05 AM	D	WINTERPARK FL	3.7	1.04
T	08/07/98	09-09 AM	D	ORLANDO FL	1.0	0.50
T	08/07/98	09-12 AM	D	JACKSONVL FL	13.2	2.94
T	08/07/98	09-27 AM	D	VERONA NJ	1.0	0.50
T	08/07/98	06-15 PM	D	WINTERPARK FL	1.2	0.54
T	08/07/98	06-24 PM	D	ORLANDO FL	4.2	1.14
T	08/08/98	07-55 AM	N	WINTERPARK FL	12.4	2.78
T	08/09/98	11-22 AM	N	WINTERPARK FL	1.0	0.50
T	08/09/98	03-00 PM	N	PALM COAST FL	1.2	0.54
T	08/10/98	09-03 AM	D	WINTERPARK FL	1.8	0.66
T	08/10/98	12-03 PM	D	WINTERPARK FL	1.0	0.50
T	08/10/98	12-27 PM	D	GEBARY FL	1.2	0.54
T	08/10/98	12-29 PM	D	WINTERPARK FL	1.7	0.64
T	08/10/98	02-53 PM	D	ORLANDO FL	1.7	0.64
T	08/10/98	02-56 PM	D	WINTERPARK FL	3.3	0.96
T	08/10/98	03-01 PM	D	APOPKA FL	12.3	2.76
T	08/10/98	03-14 PM	D	ORLANDO FL	3.0	0.90
T	08/10/98	03-18 PM	D	ORLANDO FL	1.0	0.50
T	08/10/98	03-48 PM	D	WINTERPARK FL	2.0	0.70
T	08/11/98	12-35 PM	D	WINTERPARK FL	1.3	0.56
T	08/12/98	08-45 PM	N	WINTERPARK FL	1.0	0.50
TOTAL FOR AUTH CODE				CALLS- 34	114.2	33.04

TELEPHONE NUMBER-

T	07/16/98	08-49 AM	D	NORFOLK VA	5.7	0.62
T	07/16/98	01-21 PM	D	NORFOLK VA	3.8	0.41
T	07/16/98	03-23 PM	N	JACKSONVL FL	0.9	0.09
T	07/17/98	06-34 AM	D	NORFOLK VA	7.5	0.82
T	07/17/98	09-35 AM	D	ROCKVILLE NC	7.7	0.84
T	07/20/98	02-26 PM	D	PALM COAST FL	0.3	0.03
T	07/20/98	11-05 PM	N	PALM COAST FL	0.3	0.03
T	07/21/98	07-07 AM	D	PALM COAST FL	0.3	0.03
T	07/21/98	07-09 AM	D	PALM COAST FL	0.3	0.03
T	07/21/98	05-49 PM	D	PALM COAST FL	0.3	0.03
T	07/21/98	05-51 PM	D	PALM COAST FL	0.3	0.03
T	07/21/98	05-54 PM	D	PALM COAST FL	0.3	0.03
T	07/21/98		D	PALM COAST FL	0.3	0.03

✓ 0.09 → 9X reason 10

✓ 0.03 → 3X reason 04

47-2p3

CONFIDENTIAL

000121

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DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
07/21/98	07-57 PM	N	PALM COAST FL	[REDACTED]	0.3	0.03
07/21/98	08-04 PM	N	PALM COAST FL	[REDACTED]	0.3	0.03
07/22/98	08-37 PM	N	PALM COAST FL	[REDACTED]	0.3	0.03
07/22/98	08-38 PM	N	PALM COAST FL	[REDACTED]	0.8	0.08
07/23/98	02-03 PM	D	FTLAUDERDL FL	[REDACTED]	10.4	1.09
07/23/98	02-14 PM	D	FTLAUDERDL FL	[REDACTED]	2.4	0.25
07/23/98	03-44 PM	D	FTLAUDERDL FL	[REDACTED]	8.4	0.88
07/24/98	11-44 AM	D	ALPHARETTA GA	[REDACTED]	1.8	0.20
07/24/98	12-08 PM	D	VIRGINASCH VA	[REDACTED]	1.6	0.17
07/24/98	12-27 PM	D	FTLAUDERDL FL	[REDACTED]	5.1	0.54
07/27/98	11-24 AM	D	CRESTVIEW FL	[REDACTED]	0.5	0.05
07/27/98	02-38 PM	D	CRESTVIEW FL	[REDACTED]	0.5	0.05
07/29/98	12-45 PM	D	FTLAUDERDL FL	[REDACTED]	6.5	0.68
07/30/98	04-55 PM	D	FTLAUDERDL FL	[REDACTED]	6.7	0.70
07/30/98	05-02 PM	D	FTLAUDERDL FL	[REDACTED]	1.8	0.19
07/31/98	08-09 AM	D	FTLAUDERDL FL	[REDACTED]	2.2	0.23
07/31/98	09-58 AM	D	FTLAUDERDL FL	[REDACTED]	3.0	0.32
07/31/98	12-24 PM	D	FTLAUDERDL FL	[REDACTED]	3.2	0.34
07/31/98	03-21 PM	D	PALM COAST FL	[REDACTED]	0.3	0.03
07/31/98	03-22 PM	D	PALM COAST FL	[REDACTED]	1.3	0.14
08/01/98	11-41 AM	N	JACKSONVL FL	[REDACTED]	8.8	0.92
08/03/98	11-37 AM	D	VIRGINASCH VA	[REDACTED]	0.9	0.10
08/03/98	04-46 PM	D	FTLAUDERDL FL	[REDACTED]	3.1	0.33
08/03/98	05-51 PM	D	FTLAUDERDL FL	[REDACTED]	0.7	0.07
08/04/98	03-23 PM	D	JACKSONVL FL	[REDACTED]	4.7	0.49
08/04/98	04-33 PM	D	VALPARAISO FL	[REDACTED]	0.6	0.06
08/04/98	04-40 PM	D	CRESTVIEW FL	[REDACTED]	1.0	0.11
08/04/98	04-49 PM	D	CRESTVIEW FL	[REDACTED]	0.8	0.08
08/13/98	01-14 PM	D	CLEARWATER FL	[REDACTED]	0.5	0.05
08/14/98	10-40 AM	D	CRESTVIEW FL	[REDACTED]	0.5	0.05
08/14/98	01-24 PM	D	JACKSONVL FL	[REDACTED]	0.6	0.06
08/14/98	03-27 PM	D	CLEARWATER FL	[REDACTED]	0.3	0.03
08/14/98	03-26 PM	D	STRETSBURG FL	[REDACTED]	2.3	0.24
TOTAL FOR [REDACTED]					112.2	11.84

0.08 <sup>2.07</sup>  
1.09 = .105  
0.25  
2.64

0.05 ~~0.05~~ ~~5X 1050~~

0.33 ~~3.1 X 1050 = 33~~

0.49 ~~4.7 X 1050 = 50~~

2.3 X 1050 = 257

TELEPHONE NUMBER-

07/16/98	09-14 AM	D	JACKSONVL FL	[REDACTED]	18.4	1.93
07/16/98	09-33 AM	D	PALM COAST FL	[REDACTED]	2.1	0.22
07/16/98	01-45 PM	D	MOLINE IL	[REDACTED]	33.4	3.64
07/16/98	02-28 PM	D	VERONA WI	[REDACTED]	0.4	0.04
07/16/98	04-59 PM	D	PALM COAST FL	[REDACTED]	1.1	0.12
07/16/98	05-24 PM	D	PTCHARLTTE FL	[REDACTED]	0.6	0.06
07/16/98	07-14 PM	N	JACKSONVL FL	[REDACTED]	21.4	2.25
07/16/98	08-26 PM	N	PTCHARLTTE FL	[REDACTED]	0.9	0.09
07/17/98	01-38 PM	D	VERONA WI	[REDACTED]	0.4	0.04
07/17/98	03-11 PM	D	VERONA WI	[REDACTED]	0.3	0.03
07/17/98	04-25 PM	D	JACKSONVL FL	[REDACTED]	0.9	0.09
07/17/98	05-02 PM	D	JACKSONVL FL	[REDACTED]	1.1	0.12
07/18/98	07-29 PM	N	PALM COAST FL	[REDACTED]	1.2	0.13
07/19/98	06-13 PM	N	ALBUQUURQUE NM	[REDACTED]	42.9	4.68
07/20/98	07-16 AM	D	W PALM BCH FL	[REDACTED]	4.3	0.45
07/20/98	09-11 AM	D	MOLINE IL	[REDACTED]	0.8	0.09
07/20/98	09-15 AM	D	PALM COAST FL	[REDACTED]	0.9	0.09
07/20/98	09-23 AM	D	MOLINE IL	[REDACTED]	5.6	0.61

1.93 1048 ~~78.7 X 1050 = 794~~

2.25 1057 ~~21.4 X 1050 = 225~~

47-284

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DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
07/20/98	11-19 AM	D	JACKSONVL FL		0.7	0.07
07/20/98	12-41 PM	D	TUCSON AZ		0.3	0.03
07/20/98	12-44 PM	D	VIRGINABCH VA		14.8	1.61
07/20/98	02-07 PM	D	PALM COAST FL		0.3	0.03
07/20/98	02-27 PM	D	PALM COAST FL		0.7	0.07
07/20/98	04-36 PM	D	PALM COAST FL		1.1	0.12
07/20/98	05-05 PM	D	VALPARAISC FL		6.8	0.71
07/21/98	05-56 PM	D	PALM COAST FL		0.3	0.03
07/21/98	07-53 PM	N	PALM COAST FL		0.3	0.03
07/23/98	08-43 AM	D	VIRGINABCH VA		3.2	0.35
07/23/98	08-59 AM	D	PALM COAST FL		3.9	0.41
07/23/98	12-47 PM	D	PALM COAST FL		0.7	0.07
07/23/98	02-03 PM	D	VERONA WI		0.9	0.10
07/23/98	04-06 PM	D	JACKSONVL FL		1.6	0.17
07/23/98	06-54 PM	D	VALPARAISC FL		2.8	0.29
07/23/98	07-14 PM	N	JACKSONVL FL		10.2	1.07
07/24/98	11-03 AM	D	PALM COAST FL		0.8	0.08
07/24/98	03-35 PM	D	PALM COAST FL		1.2	0.13
07/24/98	10-14 PM	N	SEBRING FL		3.1	0.33
07/25/98	03-23 PM	N	SEBRING FL		5.4	0.57
07/27/98	09-31 AM	D	PALM COAST FL		0.3	0.03
07/27/98	10-43 AM	D	CRESTVIEW FL		2.6	0.27
07/27/98	11-00 AM	D	PALM COAST FL		0.3	0.03
07/27/98	11-06 AM	D	CRESTVIEW FL		0.9	0.09
07/27/98	11-18 AM	D	DESTIN FL		5.3	0.56
07/27/98	11-30 AM	D	PALM COAST FL		0.9	0.09
07/27/98	03-00 PM	D	PALM COAST FL		0.3	0.03
07/27/98	04-59 PM	D	GALESVILLE WI		0.4	0.04
07/28/98	10-54 AM	D	JACKSONVL FL		3.3	0.35
07/28/98	03-56 PM	D	CRESTVIEW FL		0.6	0.06
07/29/98	12-49 PM	D	CRESTVIEW FL		0.6	0.06
07/29/98	03-39 PM	D	CRESTVIEW FL		2.0	0.21
07/29/98	05-00 PM	D	JACKSONVL FL		0.8	0.08
07/29/98	05-56 PM	D	LA CROSSE WI		9.0	0.98
07/29/98	06-24 PM	D	DIR ASST		0.7	0.85
07/29/98	06-25 PM	D	MOLINE IL		2.4	0.26
07/29/98	07-39 PM	N	JACKSONVL FL		0.6	0.06
07/30/98	10-56 AM	D	CRESTVIEW FL		3.1	0.33
07/30/98	02-20 PM	D	CRESTVIEW FL		0.7	0.07
07/30/98	03-05 PM	D	FREEPORT NY		2.7	0.29
07/30/98	06-44 PM	D	VALPARAISC FL		2.0	0.21
07/31/98	01-00 PM	D	EASTMOLINE IL		4.1	0.45
07/31/98	01-51 PM	D	PALM COAST FL		0.3	0.03
07/31/98	02-08 PM	D	PALM COAST FL		0.3	0.03
07/31/98	02-09 PM	D	PALM COAST FL		0.5	0.05
07/31/98	06-17 PM	D	PALM COAST FL		1.0	0.11
08/01/98	11-52 AM	N	JACKSONVL FL		0.5	0.05
08/01/98	11-53 AM	N	JACKSONVL FL		1.7	0.18
08/01/98	12-01 PM	N	CRESTVIEW FL		0.7	0.07
08/01/98	12-07 PM	N	FREEPORT NY		0.3	0.03
08/01/98	12-07 PM	N	BRENTWOOD NY		0.8	0.09
08/01/98	04-00 PM	N	MOLINE IL		0.7	0.08
08/02/98	07-54 PM	N	VERONA WI		0.3	0.03
08/03/98	10-40 AM	D	CRESTVIEW FL		0.3	0.03
08/03/98	10-41 AM	D	VALPARAISC FL		4.1	0.43
08/03/98	10-41 AM	D	JACKSONVL FL		0.7	0.07

1087 Interplate CONFIDENTIAL

47-205

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00012

By Tel 49

W/S 8/00  
By 5/8/00

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47-2

000124

1489 N. MILITARY TRAIL  
SUITE 201  
WEST PALM BEACH FL 33409

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BILL DATE	11/16/98	PREVIOUS BALANCE	\$117.55
ACCOUNT NO.	[REDACTED]	PAYMENTS RECEIVED THANK YOU	117.55CR
GROUP ACCT NO.	N/A	ADJUSTMENTS	0.00
INVOICE NO.	[REDACTED]	BEGINNING BALANCE	\$0.00
REGION	B2T		
COC1941376 X31 C15 R CCCCC			
[REDACTED]		NEW USAGE CHARGES	28.72
		RECURRING CHARGES	2.95
		NON-RECURRING CHARGES	0.00
		MINIMUM USAGE SURCHARGE	0.00
		STATE TAX	3.15
		LOCAL TAX	1.01
		FEDERAL TAX	0.95
		SERVICE CHARGE	0.00
		SUBTOTAL NEW CHARGES	\$36.78

PLEASE PAY THIS AMOUNT \$36.78  
BY 12/16/98

FOR CUSTOMER SERVICE CALL 1-800-231-2289  
CREDIT/COLLECTIONS 1-800-231-6989

ALL THE POWER YOU NEED FROM A SINGLE SOURCE.  
WITH COMPLETION OF THE MCI WORLDCOM MERGER, WE HAVE BEGUN IN EARNEST TO CONSOLIDATE OUR STRENGTHS TO FORM A GLOBAL COMMUNICATIONS COMPANY CAPABLE OF MEETING VIRTUALLY EVERY CUSTOMER NEED. DOMESTICALLY, WE ARE THE LARGEST COMPETITIVE LOCAL EXCHANGE CARRIER, WITH OWNED FACILITIES IN MORE THAN 100 MAJOR U.S. MARKETS. WE PROVIDE LONG DISTANCE CONNECTIONS BETWEEN THE U.S. AND MORE THAN 280 COUNTRIES. WE'RE ONE OF THE WORLD'S LEADING CARRIERS OF INTERNATIONAL TRAFFIC, AND THE NATION'S LARGEST PROVIDER OF OVERSEAS PRIVATE LINE SERVICE. AND WE HAVE OWNERSHIP IN MULTIPLE UNDERSEA FIBER OPTIC CABLE SYSTEMS LINKING THE U.S. TO THE CARIBBEAN, SOUTH AMERICA, EUROPE AND CHINA. YOU ARE AN IMPORTANT PART OF THE CONTINUING MCI WORLDCOM SUCCESS STORY, AND WE APPRECIATE YOUR BUSINESS. ADDITIONAL MESSAGES MAY APPEAR ON THE LAST PAGE OF THIS INVOICE.

PLEASE RETURN THIS PORTION BY 12/16/1998 WITH PAYMENT TO ENSURE PROPER CREDIT

ACCOUNT	[REDACTED]	TOTAL DUE	\$36.78	AMOUNT ENCLOSED
INVOICE NO.	[REDACTED]			

PLEASE REMIT CORRESPONDENCE TO-  
WORLDCOM / BIZ TEL CORPORATION  
1439 N. MILITARY TRAIL  
SUITE 201  
WEST PALM BEACH FL 33409

[REDACTED] 47-3pl

-282960030-  
WORLDCOM TECHNOLOGIES, INC.  
PO BOX 95003  
CHARLOTTE NC 28296-0003

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CURRENT ACCOUNT ACTIVITY

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LONG DISTANCE USAGE CHARGES-

PRODUCT TYPE- 10 - BIZCARD TRAVEL	7.03
PRODUCT TYPE- 49 - BUS-49	
INTRASTATE	4.30
INTERSTATE	17.34

TOTAL LONG DISTANCE USAGE- 28.72

TOTAL USAGE CHARGES-

28.72

RECURRING CHARGES-

LONG DISTANCE SERVICE-	
MONTHLY SERVICE CHARGE	2.95

TOTAL RECURRING CHARGES-

2.95

TAXES, GOVERNMENT FEES AND OTHER CHARGES-

FEDERAL EXCISE TAX	0.95
STATE TELECOMMUNICATIONS TAX	2.27
CITY TELECOM UTILITY TAX	1.01
STATE GROSS RECEIPTS SURCHARGE	0.72
STATE AND LOCAL SURCHARGES	0.16

TOTAL TAXES, GOVERNMENT FEES AND OTHER CHARGES-

5.11

TOTAL CURRENT CHARGES

36.78

\* PAST DUE PORTIONS OF YOUR TOTAL AMOUNT DUE ARE SUBJECT TO A MONTHLY SERVICE CHARGE OF 1.500 PERCENT.

NOV. 1050

4968-11

N- #.105  
D # 105

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11/15/1993

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LONG DISTANCE TRAFFIC SUMMARY BY AREA CODE / RATE PERIOD

AREA CODE	STATE ABBRV	TOTAL CALLS	TOTAL MINUTES	TOTAL AMOUNT	TOTAL %	DAY PERCENT	EVENING PERCENT	NIGHT PERCENT
309	IL	11	35.20	3.83	15.66	13.64	.00	86.36
407	FL	5	19.10	5.32	8.50	100.00	.00	.00
505	NM	2	90.00	9.81	40.04	.00	.00	100.00
516	NY	1	1.80	.20	.80	100.00	.00	.00
561	FL	4	7.80	1.97	3.47	34.62	.00	65.38
608	WI	5	25.60	2.80	11.39	100.00	.00	.00
727	FL	2	3.00	.32	1.33	.00	.00	100.00
813	FL	1	.40	.04	.18	.00	.00	100.00
815	IL	3	6.40	.70	2.85	.00	.00	100.00
941	FL	5	35.50	3.73	15.79	.00	.00	100.00

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DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
T 10/22/98	05-58 PM	D	W PALM BCH FL	[REDACTED]	1.0	0.50
T 10/22/98	06-00 PM	D	WINTERPARK FL	[REDACTED]	8.6	2.02
T 10/22/98	09-20 PM	N	W PALM BCH FL	[REDACTED]	4.8	1.26
T 10/23/98	08-43 AM	D	WINTERPARK FL	[REDACTED]	2.7	0.84
T 10/23/98	11-31 AM	D	WINTERPARK FL	[REDACTED]	1.0	0.50
T 10/23/98	11-32 AM	D	WINTERPARK FL	[REDACTED]	1.0	0.50
T 10/23/98	11-33 AM	D	WINTERPARK FL	[REDACTED]	5.8	1.46
TOTAL FOR AUTH CODE				CALLS- 7	24.9	7.08

TELEPHONE NUMBER-	DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
[REDACTED]	10/27/98	07-55 PM	N	STPETERSBG FL	[REDACTED]	1.5	✓ 0.16
[REDACTED]	10/29/98	08-13 PM	N	STPETERSBG FL	[REDACTED]	0.4	0.04
[REDACTED]	11/02/98	09-11 PM	N	STPETERSBG FL	[REDACTED]	1.5	0.16
TOTAL FOR [REDACTED]				CALLS- 3	3.4	0.36	

TELEPHONE NUMBER-	DATE	TIME	RATE	TO	NUMBER *	MINUTES	AMOUNT
[REDACTED]	10/16/98	04-49 PM	D	VERONA WI	[REDACTED]	1.1	0.12
[REDACTED]	10/17/98	06-21 PM	N	SYCAMORE IL	[REDACTED]	2.4	0.26
[REDACTED]	10/17/98	06-30 PM	N	MOLINE IL	[REDACTED]	11.2	1.22
[REDACTED]	10/18/98	10-23 AM	N	ALBUQUERQUE NM	[REDACTED]	43.2	4.71
[REDACTED]	10/18/98	08-04 PM	N	ALBUQUERQUE NM	[REDACTED]	46.8	5.10
[REDACTED]	10/19/98	08-50 PM	N	MOLINE IL	[REDACTED]	0.3	0.03
[REDACTED]	10/19/98	10-12 PM	N	MOLINE IL	[REDACTED]	1.0	0.11
[REDACTED]	10/20/98	09-56 AM	D	VERONA WI	[REDACTED]	0.7	0.08
[REDACTED]	10/20/98	09-58 PM	N	MOLINE IL	[REDACTED]	12.6	1.37
[REDACTED]	10/21/98	06-40 PM	D	W PALM BCH FL	[REDACTED]	1.7	✓ 0.18
[REDACTED]	10/21/98	06-54 PM	N	VERONA WI	[REDACTED]	10.7	1.17
[REDACTED]	10/24/98	04-34 PM	N	SYCAMORE IL	[REDACTED]	2.9	0.32
[REDACTED]	10/25/98	02-47 PM	N	MOLINE IL	[REDACTED]	0.3	0.03
[REDACTED]	10/25/98	06-11 PM	N	MOLINE IL	[REDACTED]	0.3	0.03
[REDACTED]	10/25/98	07-10 PM	N	FTCHARLTTE FL	[REDACTED]	5.8	✓ 0.61
[REDACTED]	10/25/98	07-22 PM	N	MOLINE IL	[REDACTED]	0.3	0.03
[REDACTED]	10/27/98	06-32 PM	D	MOLINE IL	[REDACTED]	0.8	0.09
[REDACTED]	10/27/98	08-08 PM	N	SYCAMORE IL	[REDACTED]	1.1	0.12
[REDACTED]	11/01/98	03-06 PM	N	MOLINE IL	[REDACTED]	4.0	0.44
[REDACTED]	11/06/98	10-45 PM	N	SEBRING FL	[REDACTED]	10.2	✓ 1.07
[REDACTED]	11/07/98	02-17 PM	N	SEBRING FL	[REDACTED]	3.8	✓ 0.40
[REDACTED]	11/08/98	08-37 PM	N	MOLINE IL	[REDACTED]	0.4	0.04
[REDACTED]	11/09/98	01-11 PM	D	LA CROSSE WI	[REDACTED]	2.2	0.24
[REDACTED]	11/09/98	01-13 PM	D	LA CROSSE WI	[REDACTED]	10.9	1.19
[REDACTED]	11/10/98	06-57 PM	N	MOLINE IL	[REDACTED]	4.0	0.44
[REDACTED]	11/10/98	07-27 PM	N	FTCHARLTTE FL	[REDACTED]	5.0	0.53
[REDACTED]	11/11/98	01-42 PM	D	OYSTER BAY NY	[REDACTED]	1.8	0.20
[REDACTED]	11/13/98	06-31 AM	N	SARASOTA FL	[REDACTED]	10.7	✓ 1.12
[REDACTED]	11/15/98	06-14 AM	N	W PALM BCH FL	[REDACTED]	0.3	0.03
TOTAL FOR [REDACTED]				CALLS- 29	196.5	21.28	

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✓ = Minutes x tariff = amount billed customer

✓ 0.18 — .1058  
✓ 0.61 — .105  
✓ 1.07 — .1050  
✓ 0.40 — .1050

CONFIDENTIAL

By Tel 49

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**CONFIDENTIAL**

47-3 000129

COMPANY: WORLD COM TECHNOLOGIES  
TITLE: TEST OF BIZTEL BUS 17 RATE ELEMENT  
PERIOD: OCTOBER 1, 1998 REDUCTION  
DATE: MARCH 20, 2000  
AUDITOR: RKY

*RW 3/8/00*

WP NO. 48

The Biztel Bus 17 rate element was reduced for the October 1, 1998 flow through. This was not reduced for the July 98 flow through.  
*one of the rate elements*

The company provided us with invoices from two customers for before and after the reduction. Review of the invoices show that the customers were billed the correct tariff both before and after the reduction.

- 9/25/98 Agrees with tariff dated May 13, 1998. Invoice on 48-1. Tariff on 48-5.
- 11/25/98 Agrees with tariff dated October 1, 1998. Invoice on 48-2. Tariff on 48-5.
- 9/16/98 Agrees with tariff dated May 13, 1998. Invoice on 48-4. Tariff on 48-5.
- 11/16/98 Agrees with tariff dated October 1, 1998. Invoice on 48-3. Tariff on 48-5.

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*48*

000130

Account Number: [REDACTED]  
 Bill Period Date: Sep 25, 1998

For BIZ-TEL Billing Questions, Call 780-2800

17

Detailed Statement of Charges

Miscellaneous Charges and Credits

*Staff Selected  
 Except from invoice*

Date	Description	Amount	**	J JL00 4	J288	0
1. 09/01	PRESUB CHRG	2.75	**	J JL00 4	J288	0
2. 09/01	MONTHLY BILLING SERVICE	2.95	**	J JL00	J288	0
3. 09/01	UNIVERSAL SERVICE FUND	1.59	**	J JL00	J288	0
4. 09/01	UNIVERSAL SERVICE FUND	.85	**	J JL00	J288	0
5. 09/01	PRESUB CHRG	2.75	**	J JL00 4	J288	0
6. 09/01	PRESUB CHRG	2.75	**	J JL00 4	J288	0
7. 09/01	UNIVERSAL SERVICE FUND	1.32	**	J JL00	J288	0
8. 09/01	PRESUB CHRG	2.75	**	J JL00 4	J288	0
9. 09/01	UNIVERSAL SERVICE FUND	1.79	**	J JL00	J288	0
10. 09/01	UNIVERSAL SERVICE FUND	.17	**	J JL00	J288	0
11. 09/01	PRESUB CHRG	2.75	**	J JL00 4	J288	0
Total Miscellaneous Charges and Credits		22.42				

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*May 13, 1998  
 + funds*

*= Minutes + Staff =  
 amount + bill  
 custom*

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Normalized Calls

Direct Dialed Calls

Date	Place Called	Number Called	Rate*	Time	Min.	Amount	IMSBLC X	TICKET ID
12. 08/03	FORTPIERCE FL	[REDACTED]	BD	11:14AM	8.6	1.46	& 8L50 0 J2	6
13. 08/03	FORTPIERCE FL	[REDACTED]	BD	04:09PM	0.5	.09	& 8L50 0 J2	0
14. 08/04	FTLAUDERDL FL	[REDACTED]	BD	09:30AM	0.5	.09	& 8L50 0 J2	0
15. 08/04	FTLAUDERDL FL	[REDACTED]	BD	09:45AM	0.5	.09	& 8L50 0 J2	0
16. 08/04	FORTPIERCE FL	[REDACTED]	BD	11:32AM	1.2	.20	& 8L50 0 J2	2
17. 08/04	FORTPIERCE FL	[REDACTED]	BD	03:57PM	0.5	.09	& 8L50 0 J2	0
18. 08/05	FORTPIERCE FL	[REDACTED]	BD	08:43AM	8.8	1.50	& 8L50 0 J2	8
19. 08/05	FORTPIERCE FL	[REDACTED]	BD	09:00AM	0.5	.09	& 8L50 0 J2	0
20. 08/05	FORTPIERCE FL	[REDACTED]	BD	10:30AM	1.3	.22	& 8L50 0 J2	8
21. 08/06	BEE CAVES TX	[REDACTED]	BD	11:13AM	26.9	4.57	& JL20 0 J2	4
22. 08/06	MIAMI FL	[REDACTED]	BD	03:41PM	0.9	.15	& 8L50 0 J2	4
23. 08/06	FORTPIERCE FL	[REDACTED]	BD	04:23PM	2.3	.39	& 8L50 0 J2	8
24. 08/07	FORTPIERCE FL	[REDACTED]	BD	08:50AM	0.9	.15	& 8L50 0 J2	4

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48-1

26. 08/07	JUPITER FL	[REDACTED] BD	11:40AM	0.8	.14
27. 08/10	GAINESVL FL	[REDACTED] BD	01:01PM	4.9 ✓	.83
28. 08/10	TALLAHASSE FL	[REDACTED] BD	01:55PM	0.9	.15
29. 08/10	FORTPIERCE FL	[REDACTED] BD	01:56PM	1.4 ✓	.24

& 8L50 0	J2	8
& 8L20 0	J2	4
& 8L20 0	J2	4
& 8L50 0	J2	4

\* Taxes and Rates Applied - See Back of First Page

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**CONFIDENTIAL**

48-182  
000199

CONFIDENTIAL

Bingtel 17

100/8/60  
15 R 5/8/00

CONFIDENTIAL

48-1

000133

Account Number: [REDACTED]  
Bill Period Date: Nov 25, 1998

For BIZ-TEL Billing Questions, Call 780-2800

17

PBC

Detailed Statement of Charges

Miscellaneous Charges and Credits

*Staff Deleted  
except from invoice*

Date	Description	Amount	**	J	JL00	4	J288	0
1. 11/01	PRESUB CHRG	2.75	**	J	JL00	4	J288	0
2. 11/01	MONTHLY BILLING SERVICE	2.95	**	J	JL00		J288	0
3. 11/01	UNIVERSAL SERVICE FUND	1.34	**	J	JL00		J288	0
4. 11/01	UNIVERSAL SERVICE FUND	.40	**	J	JL00		J288	0
5. 11/01	PRESUB CHRG	2.75	**	J	JL00	4	J288	0
6. 11/01	PRESUB CHRG	2.75	**	J	JL00	4	J288	0
7. 11/01	UNIVERSAL SERVICE FUND	.86	**	J	JL00		J288	0
8. 11/01	PRESUB CHRG	2.75	**	J	JL00	4	J288	0
9. 11/01	UNIVERSAL SERVICE FUND	1.53	**	J	JL00		J288	0
10. 11/01	PRESUB CHRG	2.75	**	J	JL00	4	J288	0
11. 11/01	UNIVERSAL SERVICE FUND	.17	**	J	JL00		J288	0
Total Miscellaneous Charges and Credits		21.00						

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*Oct 11 1998  
+ info  
= Minutes x tariff  
= amount billed  
Custom*

**CONFIDENTIAL**

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Normalized Calls

Amount

Direct Dialed Calls

Date	Place Called	Number Called	Rate*	Time	Min.	IMSBLC	X	TICKET	ID
12. 10/01	FORTPIERCE FL	[REDACTED]	BD	08:32AM	0.9	&	8L50	0	J2 4
13. 10/01	FORTPIERCE FL	[REDACTED]	BD	08:45AM	0.5	&	8L50	0	J2 0
14. 10/01	FORTPIERCE FL	[REDACTED]	BD	08:50AM	1.1	&	8L50	0	J2 6
15. 10/01	WPALMBEACH FL	[REDACTED]	BD	12:29PM	0.6	&	8L50	0	J2 6
16. 10/01	FORTPIERCE FL	[REDACTED]	BD	12:30PM	0.5	&	8L50	0	J2 0
17. 10/01	FORTPIERCE FL	[REDACTED]	BD	01:13PM	0.8	&	8L50	0	J2 8
18. 10/01	FORTPIERCE FL	[REDACTED]	BD	01:19PM	0.8	&	8L50	0	J2 8
19. 10/01	FORTPIERCE FL	[REDACTED]	BD	02:10PM	1.2	&	8L50	0	J2 2
20. 10/01	FORTPIERCE FL	[REDACTED]	BD	02:40PM	3.6	&	8L50	0	J2 6
21. 10/01	FORTPIERCE FL	[REDACTED]	BD	02:55PM	0.5	&	8L50	0	J2 0

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26.	10/02	WPALMBEACH FL	[REDACTED]	BD	12:03PM	1.2	✓	.12	& 8L50 0	J2	2
27.	10/02	GAINESVL FL	[REDACTED]	BD	02:07PM	0.6	✓	.06	& 8L20 0	J2	6
28.	10/02	VERO BEACH FL	[REDACTED]	BD	02:19PM	2.6	✓	.27	& 8L50 0	J2	6
29.	10/02	FORTPIERCE FL	[REDACTED]	BD	03:45PM	1.1	✓	.11	& 8L50 0	J2	6

\* Taxes and Rates Applied - See Back of First Page

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BigTel 17

11/11/00  
1.5/10  
R 5/8/00

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000136

Account Number: [REDACTED]  
Bill Period Date: Nov 16, 1998

For BIZ-TEL Billing Questions, Call 780-2800

Detailed Statement of Charges

17

Miscellaneous Charges and Credits

Amount

Date	Description	Amount	Code	Balance
11/01	ADJUSTMENT	1.13	CREDIT	I JL00 0 JB 0
11/01	UNIVERSAL SERVICE FUND	.23	**	J JL00 JB88 0
11/01	MONTHLY BILLING SERVICE	2.95	**	J JL00 JB88 0
11/01	PRESUB CHRG	2.75	**	J JL00 4 JB88 0
11/01	UNIVERSAL SERVICE FUND	.34	**	J JL00 JB88 0
11/01	PRESUB CHRG	2.75	**	J JL00 4 JB88 0
11/01	PRESUB CHRG	2.75	**	J JL00 4 JB88 0
11/01	UNIVERSAL SERVICE FUND	.11	**	J JL00 JB88 0
11/01	PRESUB CHRG	2.75	**	J JL00 4 JB88 0
11/01	UNIVERSAL SERVICE FUND	.15	**	J JL00 JB88 0
11/01	ADJUSTMENT	.60	CREDIT	I JL00 0 JB 0
11/01	UNIVERSAL SERVICE FUND	.11	**	J JL00 JB88 0
11/01	PRESUB CHRG	2.75	**	J JL00 4 JB88 0
	Miscellaneous Charges and Credits	15.91		

Above total does not include the following taxes:

Federal Tax	\$0.15
State/Local Tax	\$0.24
Florida Gross Receipts Surcharge	\$0.12

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Handwritten notes: "Start selected", "except from President's Office", "CONFIDENTIAL"

Handwritten initials: "JK-5"

imized Calls

Amount

ect Dialed Calls

Date	Place Called	Number Called	Rate*	Time	Min.		IMSBLC X	TICKET TO	GEO CODE
4. 10/05	JASPER FL	[REDACTED]	HD	11:29AM	3.3	✓	.34	& 8L20 0 JB	8
5. 10/05	BRANFORD FL	[REDACTED]	HD	11:36AM	3.8	✓	.39	& 8L20 0 JB	8
5. 10/09	PALATKA FL	[REDACTED]	HD	12:35PM	1.5	✓	.15	& 8L20 0 JB	0
7. 10/14	PHILA PA	[REDACTED]	BD	09:28AM	0.9		.15	& JL20 0 JB	4
3. 10/15	LIVE OAK FL	[REDACTED]	HD	02:46PM	0.5		.05	& 8L20 0 JB	0
1. 10/16	PHILA PA	[REDACTED]	BD	12:59PM	0.7		.12	& JL20 0 JB	7
1. 10/22	LAKE CITY FL	[REDACTED]	HD	02:19PM	1.3	✓	.13	& 8L20 0 JB	8

.103

✓ = Minute x tariff = Amount  
Billed to Customer

October 1, 1998 Touff

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ByTel 17

WU 5/8/00  
K 5/8/00

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Account Number: [REDACTED]  
 Bill Period Date: Sep 16, 1998

For BIZ-TEL Billing Questions, Call 780-2800

17

BR

Detailed Statement of Charges

Miscellaneous Charges and Credits		Amount				
[REDACTED]	Date					
1.	09/01	PRESUB CHRG .....	2.75	**	J JL00 4	JB88 0
2.	09/01	MONTHLY BILL ING SERVICE .....	2.95	**	J JL00	JB88 0
3.	09/01	UNIVERSAL SERVICE FUND .....	.25	**	J JL00	JB88 0
[REDACTED]	Date					
4.	09/01	PRESUB CHRG .....	2.75	**	J JL00 4	JB88 0
5.	09/01	UNIVERSAL SERVICE FUND .....	.49	**	J JL00	JB88 0
[REDACTED]	Date					
6.	09/01	UNIVERSAL SERVICE FUND .....	.43	**	J JL00	JB88 0
7.	09/01	PRESUB CHRG .....	2.75	**	J JL00 4	JB88 0
[REDACTED]	Date					
8.	09/01	UNIVERSAL SERVICE FUND .....	.15	**	J JL00	JB88 0
9.	09/01	PRESUB CHRG .....	2.75	**	J JL00 4	JB88 0
[REDACTED]	Date					
10.	09/01	UNIVERSAL SERVICE FUND .....	.12	**	J JL00	JB88 0
11.	09/01	PRESUB CHRG .....	2.75	**	J JL00 4	JB88 0
12.		Miscellaneous Charges and Credits .....	18.14			

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Above total does not include the following taxes:

Federal tax .....	\$0.18
State/Local tax .....	\$0.24
Florida Gross Receipts Surcharge .....	\$0.14

✓ = minutes x tariff = amount on custom bill  
 May 13, 1998 tariff

Size of Calls: 7.8 x .17 = 1.33

Date	Place Called	Number Called	Rate*	Time	Min.	Amount	IMSBLC X	TICKET ID	GEO COD
08/03	TAMPA FL	[REDACTED]	HD	08:19AM	7.8	1.33	& 8L20 0	JB 8	
08/04	TAMPA FL	[REDACTED]	HD	10:10AM	0.5	.09	& 8L20 0	JB 0	
08/04	DIR ASSIST FL	[REDACTED]	HD	02:33PM	1.7	.60	& 8L20 0	JB 2	
08/05	TAMPA FL	[REDACTED]	HD	10:44AM	0.9	.15	& 8L20 0	JB 4	
08/06	DIR ASSIST FL	[REDACTED]	HD	09:05AM	1.8	.60	& 8L20 0	JB 8	
08/06	HUDSON FL	[REDACTED]	HD	12:05PM	0.5	.09	& 8L20 0	JB 0	
08/07	MACON GA	[REDACTED]	BD	02:20PM	0.6	.10	& JL20 0	JB 6	
08/10	NAPLES FL	[REDACTED]	HD	02:20PM	2.2	.37	& 8L20 0	JB 7	

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State Selected  
 Exempt from surcharge

08/12	DIR ASSIST FL	904 555-1212	HD	10:51AM	2.3	.60	& 8L20 0 JB	8
08/12	STAUGUSTIN FL	904 824-6215	HD	10:54AM	1.0 ✓	.17	& 8L20 0 JB	0
08/12	DIR ASSIST FL	904 555-1212	HE	07:09PM	1.9	.60	& 8L20 0 JB	4
08/13	STARKE FL	904 966-2187	HD	02:09PM	0.5 ✓	.09	& 8L20 0 JB	0

Taxes and Rates Applied - See Back of First Page

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48-4p2

nnn141

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Big Tel 17

kw 5/8/00  
5/8/00

Notes Page  
Cash xxx  
xxx

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48-4

BBC

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November 5, 1998

Linda Bladen  
BIZ-TEL  
1489 N Military Trail  
Suite 201  
W Palm Beach, FL 33409

Dear Linda,

Enclosed are the test results for the Bus/Res 17 rate change CSR 014-555.

Please review results to ensure that they are correct and sign below if the results meet with your approval. If you have any questions, please call me at [REDACTED]

Sincerely,

[REDACTED]

Customer Representative

*Linda Bladen* 11/5/98

Approval of test results      Date  
(Request No. 014-555)

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**High Level Development Estimate  
for  
014-555 - BUS/RES 17 Change**

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**Requirement:**

Modify the BUS 17 and RES 17 product to rate Intrastate Outbound calls at a rate of \$.103 per minute for the November billing. Calls previously rated will need to be errored and reprocessed.

**Solution:**

*is November  
calls*

- Modify the class of service table to point to a new table for intrastate outbound traffic.
- Create a new on-line rate table for class of service 17 intrastate outbound calls.
- Perform a temporary modification to the toll master update program to error all existing rated calls under class of service 17.
- Run a rating and system test to insure proper implementation of the above changes.

**Assumptions/Concerns:**

- None.

**Acceptance**

This is an estimate of effort and does not attempt to address resource issues that may impact development duration.

Your signature on this High Level Development Estimate indicates that this solution meets your requirements and that [REDACTED] can continue with the planning and design phases of this project.

• Customer Representative

*Linda Bladen* Date *10/26/98*

[REDACTED] Account Representative

[REDACTED] Date *10/26/98*

**Development Estimate:**

Total Effort      5 hours

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B37P 17

65/8/00

RW/5/8/00

**CONFIDENTIAL**

000145

48-6

**MCI WORLD COM**

**Donna Canzano McNulty**  
Senior Attorney  
Law and Public Policy

bc

April 21, 2000

Denise Vandiver  
Chief of Auditing Services  
The Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Undocketed FPSC Audit of WorldCom Technologies, Inc. Flow-Through  
of Switched Access Rate Reductions: Audit Control No. 99-078-4-2

Dear Ms. Vandiver,

WorldCom Technologies, Inc.<sup>1</sup> ("WTI") hereby responds to the above-referenced audit of the "legacy WorldCom" 1998 flow-through process. WTI recognizes that inadvertent errors were made, and WTI is committed to rectifying those mistakes by working cooperatively with the FPSC to reach a prompt solution. In fact, as noted in the attached analysis, as a result of the inadvertent error, our customers benefited by nearly \$2.2 million as a result of our failure to implement various rate changes in the billing system during 1998. (See Attachment 1) The fact that WTI under billed its customers demonstrates that the implementation errors identified through the audit were neither intentional nor willful.

Since the merger between MCI and WTI, MCI WorldCom has made some important changes in the billing and tariff process. All billing and tariff department coordination responsibilities have now been consolidated, and rate changes are now input into the billing system directly from the approved tariff sheets. While no process is 100% error free, MCI WorldCom believes these post-1998 changes should prevent the recurrence of the types of errors experienced in 1998. Below are WTI's responses to each audit disclosure:

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<sup>1</sup> WorldCom Technologies, Inc. has changed its name to MCI WORLD COM Communications, Inc. and the tariff audited was known as WorldCom Technologies, Inc. F.P.S.C. Tariff No. 4. On 09/28/99 the tariff name was changed to MCI WORLD COM Communications, Inc. F.P.S.C. Tariff No. 5.

325 John Knox Road, Suite 105  
Tallahassee, FL 32303  
850 422 1254  
Fax 850 422 2586

49 p ① ② ③ ④ 000146

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Audit Disclosures #1 and #2:

WTI agrees with the auditors' conclusion that WTI must make arrangements to pass through \$1,319,808 to its customers. WTI is willing to work cooperatively with the Staff to implement that pass through. However, please note that Attachment 1 also shows that the overall effect of WTI's failure to implement the tariff changes for WorldOne in 1998 was approximately a \$2.2 million savings to its customers.

At the request of the auditors, WTI reviewed the rate changes for the other products identified on the worksheet. WTI found that the July 1998 flow-throughs for Home Advantage and Biztel 17, and the October 1998 flow-throughs for Biztel 49 were in fact implemented. The Home Advantage and Easy products were eliminated in the fall of 1998 and these customers were migrated to MCI One Services. As shown in Attachment 2, the migration to MCI One provided greater monthly savings to the customers than WTI estimated. *Quarter 1 Home Adv. & 11 Home Adv. Cost*

TTI is a member of the former WorldCom family of companies and continues to operate as a separate subsidiary of MCI WorldCom, Inc. Due to an inadvertent TTI error, neither the July 1998 nor October 1998 flow-through reductions were implemented. This resulted in overcharges of approximately \$64,000. The billing system was corrected as of January 31, 2000, to reflect the current tariff rate and to correct this error. We are willing to work cooperatively with Staff to rectify this previous over-billing situation.

Regarding the other two products, Classic Carrier Service and Transcend, WTI did reduce rates to its customers. These products are sold to resellers, which are sophisticated customers. The Transcend product is a contractual arrangement that automatically provides for any access cost reductions to be passed on to the reseller, which the resellers watch closely. WTI provided a copy of a form contract and relevant portions of its actual rate table used in the wholesale billing system of Transcend to the auditors. As noted in the audit, the auditors determined that the rate reduction was calculated, but the invoices provided by WTI did not have Florida calls on them. Typically, the Transcend bills are very large invoices, and it is very difficult to find a particular call in question because they are billed on an NXX basis. WTI is confident that the rate changes were implemented in the wholesale billing system, which is separate and distinct from the system that bills WorldOne and other retail services.

Oct 98  
80%  
said were going to reduce on  
Exc  
Monthly charges to another plan.

Home Adv.  
Easy  
[Redacted]  
[Redacted]  
[Redacted]  
yearly

4/17/00  
[Redacted]

Not true

Invoices were sent -  
showed either origination  
or terminating -

What is a NXX basis  
area of FL calls could  
2  
- 11 1 Show me other  
- 11 0 11 0 11 0 11 0

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**Audit Disclosure #3:**

WTI disagrees with the characterization contained in the auditors' disclosure statement that WTI shorted the end users by \$2,410 per month. In fact, WTI overestimated the cost savings it expected to receive from the ILECs by \$9,073 per month. (Based on Bates-stamped pages 17 and 18 the audit, \$156,173 [estimated monthly savings] - \$147,100 [monthly reduction based on actual data]) This overestimate was used as the target for the flow-through reduction and therefore provided potentially greater benefit to WTI's customers. When WTI provided the original worksheets in 1998, they represented the best estimates of the future that WTI could provide at that time. Indeed, it would be very unusual for any company's estimates to perfectly match actual flow-through amounts. While the cost savings WTI estimated were greater than the actual savings as shown by the audit, WTI based the estimated savings amount to the customer on the estimated higher savings amount. WTI's estimated monthly savings to the end users were \$157,568. (See Bates-stamped page 25, line 13) WTI believes a more accurate statement is that WTI overestimated the amount of the cost savings by \$9,073 per month. Although WTI experienced implementation problems, as outlined above, WTI provided a reasonable estimate.

*Carol Agree*

**Audit Disclosure #4:**

WTI concurs with the auditors' conclusions that WTI provided a greater benefit to its customers in the amount of \$85,547. *per year agree*

*net of Bay 17 + Classic Carrier*

In conclusion, WTI would like to work with the Staff to take the appropriate steps as quickly as possible to rectify the situation with regard to the WorldOne product and the TTI customers. WTI is committed to ensuring that WorldOne and TTI customers recognize the benefits of the July and October 1998 flow through reductions.

Sincerely yours,

*Brian Sulmonetti*

Brian Sulmonetti  
Director, Public Policy

cc: Sue Ollila  
Rick Moses  
Beth Keating  
Ruth Young

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*4913*

**000148**

ATTACHMENT 1

**CONFIDENTIAL**

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Actuals

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
Switched	[REDACTED]													
Dedicated	[REDACTED]													
Total Switched & Dedicated	[REDACTED]													

Now: (Revenue has been normalized based on a [REDACTED] rate increase for Switch and Dedicated traffic starting in April 1998 and a [REDACTED] rate reduction for Switch only starting with July of 1998. Also an additional [REDACTED] rate reduction for Switch and [REDACTED] rate reduction for Dedicated starting October 1998 on through.)

Normalized

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
Switched	[REDACTED]													
Dedicated	[REDACTED]													
Normalized Total S & D	[REDACTED]													

Normalized

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
Rate increase implementation S&D	[REDACTED]													
1 flow thru implementation Switch	[REDACTED]													
1/1 flow thru implementation S&D	[REDACTED]													
Normalized Total Loss S&D	[REDACTED]													

Conclusion: In lieu of not entering the approved tariff rate increase of [REDACTED] for Dedicated and Switch into the system, minus a net [REDACTED] Switch and [REDACTED] Dedicated rate reduction for the respective time periods. Therefore are recognizing a net loss of [REDACTED] between April 1998 thru April 1999, which has resulted in a [REDACTED] net savings for WorldOne customers in this same time period.

"Privileged and Confidential: Attorney Work Product"

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ATTACHMENT 2

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000001

## Home Advantage VS MCI One Savings

### Pre 10/98 Reduction Rates

	Home Advantage*				MCI One Savings				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
<b>Interstate</b>	\$0.250	\$0.100	\$0.250	\$0.100	\$0.250	\$0.100	\$0.050	\$0.050	0%	0%	80%	50%
<b>Intrastate</b>	\$0.233	\$0.103	\$0.233	\$0.103	\$0.200	\$0.100	\$0.050	\$0.050	14%	3%	79%	51%
<b>Local Toll</b>	\$0.233	\$0.103	\$0.233	\$0.103	\$0.100	\$0.050	\$0.050	\$0.050	57%	51%	79%	51%

## Home Advantage Easy Plan VS MCI One Extra

### Pre 10/98 Reduction Rates

	Home Advantage Easy Plan*				MCI One Extra				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
<b>Interstate</b>	\$0.139	\$0.139	\$0.139	\$0.139	\$0.120	\$0.120	\$0.050	\$0.050	14%	14%	64%	64%
<b>Intrastate</b>	\$0.135	\$0.135	\$0.135	\$0.135	\$0.120	\$0.120	\$0.050	\$0.050	11%	11%	63%	63%
<b>Local Toll</b>	\$0.135	\$0.135	\$0.135	\$0.135	\$0.050	\$0.050	\$0.050	\$0.050	63%	63%	63%	63%

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## Home Advantage VS MCI One Savings

### Post 10/98 Reduction Rates

	Home Advantage*				MCI One Savings				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
Interstate	\$0.250	\$0.100	\$0.250	\$0.100	\$0.250	\$0.100	\$0.050	\$0.050	0%	0%	80%	50%
Intrastate	\$0.214	\$0.091	\$0.214	\$0.091	\$0.200	\$0.100	\$0.050	\$0.050	7%	-10%	77%	45%
Local Toll	\$0.214	\$0.091	\$0.214	\$0.091	\$0.100	\$0.050	\$0.050	\$0.050	53%	45%	77%	45%

## Home Advantage Easy Plan VS MCI One Extra

### Post 10/98 Reduction Rates

	Home Advantage Easy Plan*				MCI One Extra				% Difference			
	Mon.-Sat.		Sundays		Mon.-Sat.		Sundays		Mon.-Sat.		Sundays	
	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night	Day	Night
Interstate	\$0.139	\$0.139	\$0.139	\$0.139	\$0.120	\$0.120	\$0.050	\$0.050	14%	14%	64%	64%
Intrastate	\$0.128	\$0.128	\$0.128	\$0.128	\$0.120	\$0.120	\$0.050	\$0.050	6%	6%	61%	61%
Local Toll	\$0.128	\$0.128	\$0.128	\$0.128	\$0.050	\$0.050	\$0.050	\$0.050	61%	61%	61%	61%

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**MCI WORLD COM**

**Donna Canzano McNulty**  
Senior Attorney  
Law and Public Policy

April 21, 2000

**BY HAND DELIVERY**

Ms. Blanca Bayó, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Flow through of switched access rate reductions.  
Audit Control No. 99-078-4-2  
MCI WorldCom's Claim of Confidentiality

Dear Ms. Bayó,

Enclosed for filing in the above-referenced matter is Attachment 1 to MCI WorldCom's response to the above-referenced matter.

The information in this response is proprietary confidential business information of MCI WorldCom, Inc., within the meaning of Section 364.183(1), Florida Statutes. This response contains extremely sensitive business information relating to competitive interests, and the public disclosure of this information would impair the competitive business of MCI WorldCom.

One copy is enclosed which highlights the information for which MCI WorldCom, Inc., claims confidentiality. Two redacted copies are also enclosed.

MCI WorldCom requests that this information be returned to it once the Staff has completed its analysis. If you have any questions, please contact me at your convenience.

Sincerely,

  
Donna Canzano McNulty

cc: Denise Vandiver (w/o disclosure)

325 John Knox Road, Suite 105  
Tallahassee, FL 32303  
850 422 1254  
Fax 850 422 2586

**CONFIDENTIAL**

4989

FLORIDA PUBLIC SERVICE COMMISSION  
AUDIT DOCUMENT/RECORD REQUEST  
NOTICE OF INTENT

NAME: Brian Salmonette  
UTILITY: Worldcom  
ADDRESS: 11111  
(AUDIT MANAGER)

(AUDITOR PREPARING REQUEST)  
DATE OF REQUEST: 10/13/99

REQUEST NUMBER: 11  
AUDIT PURPOSE: IXC Access

REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 10/21/99  
(DATE)

REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE:  INCIDENT TO AN INQUIRY  
 OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

Provide bills for Sept & Nov 98  
for each of the numbered 25 customers attached  
If both A bills are not available then  
provide B bills and if both B bills are  
not available provide C bills.  
The total should be 25 customers  
which would be 50 bills.

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AUDIT MANAGER \_\_\_\_\_

DATE: \_\_\_\_\_

THE REQUESTED RECORD OR DOCUMENTATION:

- (1)  HAS BEEN PROVIDED TODAY
- (2)  CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY \_\_\_\_\_
- (3)  AND IN MY OPINION, ITEM(S) ALL IS(ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
- (4)  THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

[Signature]  
(SIGNATURE AND TITLE OF RESPONDENT)

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DISTRIBUTION:  
White: Utility Complete and Return to Auditor  
Pink: Audit File Copy  
Grey: Utility Retain

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11/24

section 1

Actuals

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
Switched	[REDACTED]													
Dedicated	[REDACTED]													
Total Switched & Dedicated	[REDACTED]													

section 2

Below: (Revenue has been normalized based on a [REDACTED] increase for Switch and Dedicated traffic starting in April 1998 and a [REDACTED] rate reduction for Switch only starting with July of 1998. Also an additional [REDACTED] rate reduction for Switch and [REDACTED] rate reduction for Dedicated starting October 1998 on through.)

Switched & Dedicated

Switched

Switched

Dedicated

Normalized

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
Switched	[REDACTED]													
Dedicated	[REDACTED]													
Implemented Total S & D	[REDACTED]													

section 3

Recognized

Florida IntraState Revenue	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	Total
No rate increase implementation S&D	[REDACTED]													
No 7/1 flow thru implementation Switch	[REDACTED]													
No 10/1 flow thru implementation S&D	[REDACTED]													
Recognized Total Loss S&D	[REDACTED]													

(Conclusion: In lieu of not entering the approved tariff rate increase [REDACTED] Dedicated and Switch into the system, minus a net [REDACTED] switch and [REDACTED] dedicated rate reduction for the respective time periods. We therefore are recognizing a net loss of [REDACTED] between April 1998 thru April 1999.



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TO: Denise Vandiver, Chief of Auditing Services, Tallahassee  
FROM: Ruth Young, Professional Accounting Specialist, Miami District Office *Ry*  
DATE: April 25, 2000  
RE: Interexchange Carrier Audits - Comments on Company Responses  
WorldCom Technologies, Inc. (Control No. 99-078-4-2)  
MCI WorldCom (Control No. 99-078-1-3)

**WORLDCOM TECHNOLOGIES, INC.**

Audit Disclosures #1 and #2:

Re: "Other Products not audited on the Flow-Through WorkSheet"

The Company's review of the rate changes for other products (not audited) identified on the Interexchange Carrier Flow Through WorkSheet is the subject of a supplemental audit which is not yet completed. This is not completed because the company has not supplied all the necessary invoices to date. However, preliminary results show that the July 1998 flow-throughs for Home Advantage and Biztel 17 were given to the customer, and the October 1998 flow-through for Biztel 49 was given to the customer.

We have not received the invoices requested to determine if the Home Advantage and Home Advantage Easy rate element reductions for October 1, 1998 were given to the customers. In its answer, the company appears to be saying that many of these customers changed to MCI One. However, flow-through work sheet reductions are based on Home Advantage and Home Advantage Easy rate elements. The company is saying that the MCI One service provided a greater monthly savings than estimated.

Two questions remain:

1. When we get the invoices and they show that the October 1, 1998 reductions did not take place, is the MCI One rate element sufficient to show a reduction?
2. If the invoices show that a reduction did take place, but the estimated minutes used to calculate the reduction are much higher than actual because of migration, is the MCI One Service sufficient to show a reduction?

The combined yearly amounts to be reduced for these two rate elements is [REDACTED]

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SOP (1) (2)

Re: Transcend Rate Element

The company stated that the invoices provided did not have Florida Calls on them. Staff could not determine if there were Florida interlata or intralata because the calls were grouped by originating or terminating calls, and a rate per minute could not be determined for any call.

Audit Disclosure #3

If the estimate provided by the company on the Flow Through WorkSheet is accepted, than the company's estimated savings is reasonable.

**MCI WORLDCOM**

Audit Disclosure #1:

We cannot comment on Attachment 1 because it is blacked out on our copy.

Audit Disclosure #3:

The company's analysis shows that the customer is being billed at a lower rate. However, it is not the rate element used to determine the reduction to the customer.

Audit Disclosure #4:

Staff believes that the customer did not fully benefit from the October 1, 1998 reduction for the reasons cited in the audit disclosure; and also if the company wanted to go the a "postalized" rate structure, then the tariff should have been changed to reflect that.

cc: Kathy Welch  
Sue Ollila

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(1) (2)

