

Date: August 14, 2000

Florida Public Service Commission  
Division of Records and Reporting  
Bureau of Certification and Service Evaluation  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

To Whom It May Concern:

Thank you for the opportunity to submit our application and proposed tariff to provide telecommunication services to the people of the state of Florida.

We at Alliance Tel-Com, desire to be certified as a re-seller of local exchange services and interexchange services in your state.

We have already submitted the attached paperwork previously to your staff and somehow it was misplaced. Therefore, we request an expedited hearing and/or certification if this is feasible. Our previous docket number was 99-1291-TP per my records.

If you have any questions or require additional paperwork, please feel free to contact me at (337)479-1836.

Respectfully submitted,

  
Monique L. Babin  
Regulatory Consultant  
Alliance Tel-Com, Inc.

Check received with filing and  
forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check  
to RAR with proof of deposit.

Initials of person who forwarded check:



DOCUMENT NUMBER-DATE

10047 AUG 17 8

FPSC-RECORDS REPORTING

Date: August 14, 2000

Florida Public Service Commission  
Division of Records and Reporting  
Bureau of Certification and Service Evaluation  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

001176-TX

To Whom It May Concern:

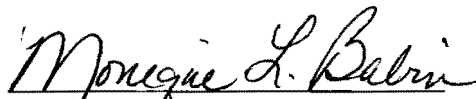
Thank you for the opportunity to submit our application and proposed tariff to provide telecommunication services to the people of the state of Florida.

We at Alliance Tel-Com, desire to be certified as a re-seller of local exchange services and interexchange services in your state.

We have already submitted the attached paperwork previously to your staff and somehow it was misplaced. Therefore, we request an expedited hearing and/or certification if this is feasible. Our previous docket number was 99-1291-TP per my records.

If you have any questions or require additional paperwork, please feel free to contact me at (337)479-1836.

Respectfully submitted,



Monique L. Babin  
Regulatory Consultant  
Alliance Tel-Com, Inc.

DOCUMENT NUMBER-DATE

10047 AUG 17 8

FPSC-RECORDS/REPORTING

## APPLICATION

1. This is an application for  (check one):

**Original certificate** (new company).

**Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.

**Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.

**Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

ALLIANCE TEL-COM, INC.

3. Name under which the applicant will do business (fictitious name, etc.):

\_\_\_\_\_

4. Official mailing address (including street name & number, post office box, city, state, zip code):

3415 RYAN STREET

LAKE CHARLES, LA 70601

\_\_\_\_\_

5. Florida address (including street name & number, post office box, city, state, zip code):

\_\_\_\_\_

\_\_\_\_\_

6. Structure of organization:

- ( ) Individual (XX) Corporation  
( ) Foreign Corporation ( ) Foreign Partnership  
( ) General Partnership ( ) Limited Partnership  
( ) Other \_\_\_\_\_

7. **If individual**, provide:

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Fax No.:** \_\_\_\_\_

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

8. **If incorporated in Florida**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

\_\_\_\_\_

9. **If foreign corporation**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

F99000004764

10. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

- (a) **The Florida Secretary of State fictitious name registration number:**

\_\_\_\_\_

11. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) **The Florida Secretary of State registration number:**

---

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Fax No.:** \_\_\_\_\_

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) **The Florida registration number:** \_\_\_\_\_

14. Provide **F.E.I. Number**(if applicable): 72-1318889

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. **Provide explanation.**

N/A

---

---

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

N/A

---

---

---

16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

**Name:** Monique Babin

**Title:** Regulatory Consultant

**Address:** 3415 Ryan St.,

**City/State/Zip:** Lake Charles, LA 70601

**Telephone No.:** (337)479-1836 **Fax No.:** (337)479-2787

**Internet E-Mail Address:** csti@bellsouth.net

**Internet Website Address:**

(b) Official point of contact for the ongoing operations of the company:

**Name:** John J. Khoury, Jr.

**Title:** President

**Address:** 3415 Ryan St.

**City/State/Zip:** Lake Charles, LA 70601

**Telephone No.:** (337)479-1836 **Fax No.:** (337)479-2787

**Internet E-Mail Address:**

**Internet Website Address:** \_\_\_\_\_

(c) Complaints/Inquiries from customers:

**Name:** William "Bill" Anderson

**Title:** Operations/Office Manager

**Address:** 3415 Ryan St.

**City/State/Zip:** Lake Charles, LA 70601

**Telephone No.:** (337)479-1836 **Fax No.:** (337)479-2787

**Internet E-Mail Address:** csti@bellsouth.net

**Internet Website Address:** \_\_\_\_\_

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

Louisiana

(b) has applications pending to be certificated as an alternative local exchange company.

(c) is certificated to operate as an alternative local exchange company.

Louisiana, Alabama, Mississippi

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

None

---

---

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

---

---

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

---

---

18. Submit the following:

A. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet;
2. income statement; and
3. statement of retained earnings.

**NOTE:** *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*



Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
  2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
  3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.
- B. **Managerial capability:** give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- C. **Technical capability:** give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

**\*\* APPLICANT ACKNOWLEDGMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

**UTILITY OFFICIAL:**

Signature	<u>John J. Khoury</u>	Date	<u>8/14/2000</u>
Title	<u>President</u>	Telephone No.	<u>(331) 479-1836</u>
Address:	<u>3415 Ryan St.</u>	Fax No.	<u>(331) 479-2787</u>
	<u>Lake Charles, LA 70605</u>		

**ATTACHMENTS:**

- A - CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- B - INTRASTATE NETWORK
- C - AFFIDAVIT

**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

**UTILITY OFFICIAL:**

Signature	<u>John J. Khoury</u>	Date	<u>8/14/2000</u>
Title	<u>President</u>	Telephone No.	<u>337-479-1836</u>
Address:	<u>3415 Ryan St.</u>	Fax No.	<u>337-479-2787</u>
	<u>Lace Charles, La 70605</u>		

**EXHIBIT A**

AUTHORITY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA

# State of Florida



## Department of State

I certify the attached is a true and correct copy of the application by ALLIANCE TEL-COM, INC., a Louisiana corporation, authorized to transact business within the State of Florida on September 15, 1999 as shown by the records of this office.

The document number of this corporation is F99000004764.

Given under my hand and the  
Great Seal of the State of Florida  
at Tallahassee, the Capitol, this the  
Fifteenth day of September, 1999



CR2EO22 (1-99)

*Katherine Harris*

Katherine Harris  
Secretary of State

---

**EXHIBIT B**

FINANCIAL INFORMATION FOR MAJORITY SHAREHOLDER

05/12/00

**L K COMMUNICATIONS, LLC**  
**Balance Sheet**  
**As of May 12, 2000**

	<u>May 12, '00</u>
<b>ASSETS</b>	
<b>Current Assets</b>	
<b>Checking/Savings</b>	
Legg Mason Checking	22,593.48
<b>Total Checking/Savings</b>	<u>22,593.48</u>
<b>Other Current Assets</b>	
<b>Investments</b>	
Asset Backed Securities - ML Tr	1,960.48
Municipal bond - Baton Rouge	19,646.14
Municipal bond - Calcasieu Par	10,155.82
Municipal bond - Chicago Bldg	60,919.32
Municipal bond - Houston Apt	68,333.85
Municipal bond - Jefferson LA	25,616.70
Municipal bond - Jefferson Pari	26,254.38
Municipal bond - Maricopa AZ	62,136.36
Municipal bond - Metropolitan W	56,856.03
Municipal bond - Orleans Parish	15,539.19
Municipal bond - Sulphur Pub	19,960.33
<b>Total Investments</b>	<u>367,378.60</u>
<b>Total Other Current Assets</b>	<u>367,378.60</u>
<b>Total Current Assets</b>	389,972.08
<b>Fixed Assets</b>	
317 Wilson Avenue	300,000.00
<b>Total Fixed Assets</b>	<u>300,000.00</u>
<b>TOTAL ASSETS</b>	<u><u>689,972.08</u></u>
<b>LIABILITIES &amp; EQUITY</b>	
<b>Equity</b>	
Capital Stock	667,378.60
Cash distributions	-125,157.36
Net Income	147,750.84
<b>Total Equity</b>	<u>689,972.08</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><u>689,972.08</u></u>

*John J. Khoury*

**EXHIBIT C**

**PROJECTED 3-YEAR CASH FLOW ANALYSIS**



Alliance Telecom Inc. Year 2000 Analysis

	START-UP	Month 1	Month 2	Month 3
1. CASH ON HAND (Beginning of Month)	\$1,000	\$1,000	\$1,120	\$1,240
2. CASH RECEIPTS				
a. Cash sales	\$0	\$120	\$120	\$120
b. Collections from credit accounts	\$0	\$0	\$0	\$0
c. Loan or other cash injection (Specify)	\$0	\$0	\$0	\$0
3. TOTAL CASH RECEIPTS (2a+2b+2c)	\$0	\$120	\$120	\$120
4. TOTAL CASH AVAILABLE	\$1,000	\$1,120	\$1,240	\$1,360
5. CASH PAID OUT				
a. Purchases	\$0	\$0	\$0	\$0
b. Gross wages (excludes withdrawals)	\$0	\$0	\$0	\$0
c. Payroll expenses	\$0	\$0	\$0	\$0
d. Outside services	\$0	\$0	\$0	\$0
e. Supplies	\$0	\$0	\$0	\$0
f. Repairs and Maintenance	\$0	\$0	\$0	\$0
g. Advertising & Brochures	\$0	\$0	\$0	\$0
h. Van, Delivery & Travel	\$0	\$0	\$0	\$0
i. Accounting and Legal	\$0	\$0	\$0	\$0
j. Rent	\$0	\$0	\$0	\$0
k. Telephone	\$0	\$0	\$0	\$0
l. Utilities	\$0	\$0	\$0	\$0
m. Insurance \$1 Million G.L.	\$0	\$0	\$0	\$0
n. Taxes (Real Estate, etc)	\$0	\$0	\$0	\$0
o. Interest	\$0	\$0	\$0	\$0
p. Other expenses (Specify each)	\$0	\$0	\$0	\$0
q. Miscellaneous (Unspecified)	\$0	\$0	\$0	\$0
r. Subtotal	\$0	\$0	\$0	\$0
s. Loan Principal Payment	\$0	\$0	\$0	\$0
t. Capital Purchases (Specify)	\$0	\$0	\$0	\$0
u. Other Start-up Costs	\$0	\$0	\$0	\$0
v. Reserve and/or Escrow (Specify)	\$0	\$0	\$0	\$0
w. Owner's Withdrawal	\$0	\$0	\$0	\$0
6. TOTAL CASH PAID OUT	\$0	\$0	\$0	\$0
7. CASH POSITION (END OF MONTH)	\$1,000	\$1,120	\$1,240	\$1,360

Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10
\$1,360	\$1,560	\$1,760	\$2,010	\$2,310	\$2,660	\$3,060
\$200	\$200	\$250	\$300	\$350	\$400	\$450
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$200	\$200	\$250	\$300	\$350	\$400	\$450
\$1,560	\$1,760	\$2,010	\$2,310	\$2,660	\$3,060	\$3,510
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$1,560	\$1,760	\$2,010	\$2,310	\$2,660	\$3,060	\$3,510

Month 11	Month12	TOTAL
\$3,510	\$4,010	
\$500	\$550	\$3,560
\$0	\$0	\$0
\$0	\$0	\$0
\$500	\$550	\$3,560
\$4,010	\$4,560	\$3,560
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$4,010	\$4,560	\$3,560

Alliance Telecom Inc. Year 2001 Analysis	START-UP	Month 1	Month 2
1. CASH ON HAND (Beginning of Month)	\$3,560	\$3,560	\$4,110
2. CASH RECEIPTS			
a. Cash sales	\$0	\$120	\$120
b. Collections from credit accounts	\$0	\$0	\$0
c. Loan or other cash injection (Specify)	\$0	\$0	\$0
3. TOTAL CASH RECEIPTS (2a+2b+2c)	\$0	\$550	\$300
4. TOTAL CASH AVAILABLE	\$3,560	\$4,110	\$4,410
5. CASH PAID OUT	\$0	\$0	\$0
a. Purchases	\$0	\$0	\$0
b. Gross wages (excludes withdrawls)	\$0	\$0	\$0
c. Payroll expenses	\$0	\$0	\$0
d. Outside services	\$0	\$0	\$0
e. Supplies	\$0	\$0	\$0
f. Repairs and Maintenance	\$0	\$0	\$0
g. Advertising & Brochures	\$0	\$0	\$0
h. Van, Delivery & Travel	\$0	\$0	\$0
i. Accounting and Legal	\$0	\$0	\$0
l. Rent	\$0	\$0	\$0
k. Telephone	\$0	\$0	\$0
l. Utilities	\$0	\$0	\$0
m. Insurance \$1 Million G.L.	\$0	\$0	\$0
n. Taxes (Real Estate, etc)	\$0	\$0	\$0
o. Interest	\$0	\$0	\$0
p. Other expenses (Specify each)	\$0	\$0	\$0
q. Miscellaneous (Unspecified)	\$0	\$0	\$0
r. Subtotal	\$0	\$0	\$0
s. Loan Principal Payment	\$0	\$0	\$0
t. Capital Purchases (Specify)	\$0	\$0	\$0
u. Other Start-up Costs	\$0	\$0	\$0
v. Reserve and/or Escrow (Specify)	\$0	\$0	\$0
w. Owner's Withdrawal	\$0	\$0	\$0
6. TOTAL CASH PAID OUT	\$0	\$0	\$0
7. CASH POSITION (END OF MONTH)	\$3,560	\$4,110	\$4,410

Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9
\$4,410	\$4,710	\$4,860	\$5,310	\$5,710	\$5,860	\$6,060
\$120	\$200	\$200	\$250	\$300	\$350	\$400
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$300	\$150	\$450	\$400	\$150	\$200	\$300
\$4,710	\$4,860	\$5,310	\$5,710	\$5,860	\$6,060	\$6,360
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$4,710	\$4,860	\$5,310	\$5,710	\$5,860	\$6,060	\$6,360

Month 10	Month 11	Month 12	TOTAL
\$6,360	\$6,710	\$7,010	
\$450	\$500	\$550	\$7,350
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$350	\$300	\$340	\$7,350
\$6,710	\$7,010	\$7,350	\$7,350
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$3,790
\$0	\$0	\$0	\$3,790
\$6,710	\$7,010	\$7,350	\$3,560

Alliance Telecom Inc. Year 2002 Analysis

	START-UP	Month 1	Month 2	Month 3
1. CASH ON HAND (Beginning of Month)	\$3,560	\$3,560	\$3,860	\$4,160
2. CASH RECEIPTS				
a. Cash sales	\$0	\$120	\$120	\$120
b. Collections from credit accounts	\$0	\$0	\$0	\$0
c. Loan or other cash injection (Specify)	\$0	\$0	\$0	\$0
3. TOTAL CASH RECEIPTS (2a+2b+2c)	\$0	\$300	\$300	\$300
4. TOTAL CASH AVAILABLE	\$3,560	\$3,860	\$4,160	\$4,460
5. CASH PAID OUT				
a. Purchases	\$0	\$0	\$0	\$0
b. Gross wages (excludes withdrawals)	\$0	\$0	\$0	\$0
c. Payroll expenses	\$0	\$0	\$0	\$0
d. Outside services	\$0	\$0	\$0	\$0
e. Supplies	\$0	\$0	\$0	\$0
f. Repairs and Maintenance	\$0	\$0	\$0	\$0
g. Advertising & Brochures	\$0	\$0	\$0	\$0
h. Van, Delivery & Travel	\$0	\$0	\$0	\$0
i. Accounting and Legal	\$0	\$0	\$0	\$0
j. Rent	\$0	\$0	\$0	\$0
k. Telephone	\$0	\$0	\$0	\$0
l. Utilities	\$0	\$0	\$0	\$0
m. Insurance \$1 Million G.L.	\$0	\$0	\$0	\$0
n. Taxes (Real Estate, etc)	\$0	\$0	\$0	\$0
o. Interest	\$0	\$0	\$0	\$0
p. Other expenses (Specify each)	\$0	\$0	\$0	\$0
	\$0	\$0	\$0	\$0
	\$0	\$0	\$0	\$0
q. Miscellaneous (Unspecified)	\$0	\$0	\$0	\$0
r. Subtotal	\$0	\$0	\$0	\$0
s. Loan Principal Payment	\$0	\$0	\$0	\$0
t. Capital Purchases (Specify)	\$0	\$0	\$0	\$0
u. Other Start-up Costs	\$0	\$0	\$0	\$0
v. Reserve and/or Escrow (Specify)	\$0	\$0	\$0	\$0
w. Owner's Withdrawal	\$0	\$0	\$0	\$0
6. TOTAL CASH PAID OUT	\$0	\$0	\$0	\$0
7. CASH POSITION (END OF MONTH)	\$3,560	\$3,860	\$4,160	\$4,460

SBA FORM 1100 (1-2000)

Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10
\$4,460	\$4,610	\$4,960	\$5,360	\$5,510	\$5,710	\$6,010
\$200	\$200	\$250	\$300	\$350	\$400	\$450
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$150	\$350	\$400	\$150	\$200	\$300	\$350
\$4,610	\$4,960	\$5,360	\$5,510	\$5,710	\$6,010	\$6,360
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$0	\$0	\$0	\$0	\$0	\$0	\$0
\$4,610	\$4,960	\$5,360	\$5,510	\$5,710	\$6,010	\$6,360



Month 11	Month12	TOTAL
\$6,360	\$6,660	
\$500	\$550	\$7,000
\$0	\$0	\$0
\$0	\$0	\$0
\$300	\$340	\$7,000
\$6,660	\$7,000	\$7,000
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$0	\$0	\$0
\$6,660	\$7,000	\$7,000

**EXHIBIT D**

WRITTEN EXPLANATIONS OF FINANCIAL STABILITY

To: Public Service Commission and its' Analysts/Members

As supported by the financial documentation supplied herein as Exhibit "B", the majority stockholder, L.K. Communications, LLC is more than capable of supplying Alliance Tel-Com, Inc. with sufficient capital to keep this corporation moving forward in the telecommunications industry.

As supported by the cash flow projection supplied herein as Exhibit "C", Alliance Tel-Com, Inc. will have no expenses incurred for the first 3 years of operation due to the fact that L. K. Communications, LLC will be independently supplying this corporation with spare rental space (which results from rented space of other business interests run by L. K. Communications, LLC).

Also, Alliance Tel-Com, Inc. will have no wage expense in the initial phase (1<sup>st</sup> 3 years of Florida operations) of becoming an established exchange carrier due to the fact that the individuals who are working on this effort are subcontractors of the majority shareholder entirely.

Finally, Alliance Tel-Com, Inc. will have all of the necessary capital needed to maintain the financial responsibilities assumed by said company in it's continued efforts in the telecommunications industry.

**EXHIBIT E**

MANAGERIAL & TECHNICAL EXPERIENCE OF STAFF

## MANAGERIAL EXPERIENCE

William "O" Anderson – Operations Consultant – Bill brings to this organization over 4 years experience in the telecommunications management field after 18 years in construction management. He was previously employed by the Phone Company of Shreveport for 3-1/2 years and served as Vice-President of Operations for them. Said company is a Competitive Local Exchange Carrier operating in the state of Louisiana. Mr. Anderson is certified in the Local Exchange Navigation System of BellSouth and has himself set up over 5,000 customers in this system. He is also very customer-service oriented and knows how to accurately trouble-shoot problems within this system.

Mr. John J. Khoury – President -Mr. Khoury has successfully owned and operated approximately 5 telecommunications companies simultaneously. The vast majority of these companies are providers of telecommunications systems and technologies to governmental and correctional agencies. Mr. Khoury has employed over 300 employees of technical, administrative, and customer-service backgrounds at one time or another. Mr. Khoury utilizes current trends from various leaders in the communications industry. He currently maintains majority stockholder status in several telecommunications companies.

Monique L. Babin – Regulatory Consultant - Ms. Babin has 8 years experience in the telecommunications industry in either an accounting background or serving in the capacity of regulatory consultant. Overall, she has 15 years experience in accounting/administration.

## TECHNICAL EXPERIENCE

George F. Papania – Mr. Papania is our corporate technical consultant. He has 12 years experience in the telecommunications industry as an ESS switch programmer. Mr. Papania has experience as an AS-400 language programmer. He is also trained in Terranovia Software programming introduced by Lucent Technologies. Mr. Papania has owned, installed, and pre-programmed public (COCOPT) payphones. As well, he has vast experience with LIDB databases and X.25 packet switching. Mr. Papania has done billing procedures with Z.P.D.I., O.A.N., and NBE. In addition, he has a good working relationship with Southern New England Telephone, BellSouth, G.T.E., Sprint, U.S. West and Southwestern Bell. He has personally activated and handled over 10,000 lines for A.L.E.C., 1+, Competitive Access Provider (C.A.P.), Operator Services and Essex lines.

**EXHIBIT F**

**PROPOSED TARIFF FOR LOCAL EXCHANGE AND INTEREXCHANGE SERVICES**

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Alliance Tel-Com, Inc., with principal offices at 3415 Ryan St., Lake Charles, La. 70605. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

<b><u>SHEET</u></b>	<b><u>REVISION LEVEL</u></b>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
29	Original
30	Original
31	Original
32	Original

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_



---

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

<b><u>SHEET</u></b>	<b><u>REVISION LEVEL</u></b>
33	Original
34	Original
35	Original
36	Original
37	Original
38	Original
39	Original
40	Original
41	Original
42	Original
43	Original
44	Original
45	Original
46	Original
47	Original
48	Original
49	Original
50	Original
51	Original
52	Original
53	Original
54	Original
55	Original
56	Original
57	Original
58	Original
59	Original
60	Original
61	Original
62	Original
63	Original
64	Original

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

<b><u>SHEET</u></b>	<b><u>REVISION LEVEL</u></b>
65	Original
66	Original
67	Original
68	Original
69	Original
70	Original
71	Original
72	Original

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

MASTER TABLE OF CONTENTS

Title Sheet ..... 1

Check Sheet ..... 2 - 4

Table of Contents ..... 5

Index ..... 6 - 13

Symbols Sheet ..... 14

Tariff Format Sheet ..... 15

Section L1- Application of Tariff ..... 16

Section L2- General Regulations ..... 17

Section L3- Service Areas ..... 35

Section L4- Special Arrangements ..... 36

Section L5- Consumer Service Descriptions ..... 38

Section L6- Consumer Rates ..... 51

Section L7- Commercial Service Descriptions ..... 56

Section L8- Commercial Rates ..... 68

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L1. APPLICATION OF TARIFF

	Contents	Page
L1.1	General	16
L1.1.1	Application of Tariff	16
L1.1.2	Technical Terms and Abbreviations	16

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L2. GENERAL REGULATIONS

Contents	Page
L2.1 Undertaking of the Company	17
L2.1.1 General	17
L2.1.2 Terms and Conditions	17
L2.1.3 Notification of Service Affecting Activities	17
L2.1.4 Provision of Equipment and Facilities	18
L2.1.5 Shortage of Equipment or Facilities	19
L2.1.6 Customer Equipment	20
L2.2 Liability of the Company	21
L2.2.1 Service Liability	21
L2.2.2 Maintenance and Repairs	22
L2.2.3 Temporary Suspension for Repairs	23
L2.2.4 Credit Allowance for Interruptions	23
L2.3 Obligations of the Customer	23
L2.3.1 Customer Responsibilities	23
L2.4 Payments and Charges	26
L2.4.1 Billing and Collection	26
L2.4.2 Billing Disputes	26
L2.4.3 Advance Payments	26
L2.4.4 Deposits	27
L2.4.5 Returned Check Charge	27
L2.4.6 Late Payment Charge	27
L2.5 Cancellation, Discontinuance and Changes	28
L2.5.1 Cancellation of Service	28
L2.5.2 Discontinuance of Service	31
L2.5.3 Changes in Service Requested	32
L2.5.4 Restoral of Service	32
L2.5.5 Assignment or Transfer of Service	33
L2.6 Notices and Communications	33
L2.7 Provision for Certain Local Taxes and Fees	33
L2.8 Definitions	34

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L3. SERVICE AREAS

	Contents	Page
L3.1	General	35
L3.2	Local Calling Areas	35
L3.2.1	Local Calling Area Exchanges	35

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L4. SPECIAL ARRANGEMENTS

	Contents	Page
L4.1	Contract Service Arrangements	36
L4.2	Promotional Offerings	36
L4.3	Trial Tariffs	36

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L5. CONSUMER SERVICES DESCRIPTIONS

Contents	Page
L5.1 Service Charges	38
L5.1.1 Installation Charges	38
L5.1.2 Basic Order Charge	38
L5.1.3 Record Change	38
L5.1.4 Subscriber Line Charge	39
L5.1.5 Restoral of Service Charge	39
L5.2 Alliance Tel-Com, Inc. Local Exchange Service Options	39
L5.2.1 Basic Service – Flat	39
L5.2.2 Basic Service – Measured	39
L5.2.3 Basic Service - Message	39
L5.3 Custom Calling Features	40
L5.3.1 Feature Descriptions	40
L5.4 Other Subscription Services	44
L5.4.1 Call Blocking	44
L5.4.2 Touch-Tone Service	45
L5.5 Listings	45
L5.5.1 General	45
L5.5.2 Directory Listing – Main	46
L5.5.3 Directory Listing - Non-Published	46
L5.5.4 Directory Listing - Directory Assistance	47
L5.6 Operator Services	48
L5.6.1 Directory Assistance	48
L5.6.2 Directory Assistance Call Completion Service	48
L5.6.3 Busy Line Verification	48
L5.6.4 Busy Line Interrupt	48
L5.6.5 Operator Assistance	49
L5.7 Special Services and Programs	49
L5.7.1 Universal Emergency Telephone Number Service	49
L5.7.2 Link-Up FLORIDA	49

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_



## L6. CONSUMER SERVICE RATES

Contents	Page
L6.1 Service Charges	51
L6.1.1 Installation Charges	51
L6.1.2 Basic Order Charge	51
L6.1.3 Record Charge	51
L6.1.4 Subscriber Line Charge	51
L6.1.5 Restoral of Service Charge	51
L6.2 Alliance Tel-Com, Inc. Local Exchange Service Options	51
L6.2.1 Basic Service - Flat Rate	51
L6.2.2 Basic Service - Measured Rate	51
L6.2.3 Basic Service - Message Rate	51
L6.3 Custom Calling Features	52
L6.3.1 Feature Rates	52
L6.3.2 Prepaid Feature Rates	53
L6.4 Other Subscription Services	53
L6.4.1 Call Blocking	53
L6.4.2 Touch Tone Service	54
L6.5 Listings	54
L6.5.1 Directory Listing – Standard	54
L6.5.2 Directory Listing – Additional	54
L6.5.3 Directory Listing –Non-Published	54
L6.5.4 Directory Listing – DA	54
L6.6 Operator Services	54
L6.6.1 Directory Assistance	54
L6.6.2 Directory Assistance Call Completion Service	55
L6.6.3 Busy Line Verification	55
L6.6.4 Busy Line Interrupt	55
L6.6.5 Operator Assistance	55

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**L7. COMMERCIAL SERVICES DESCRIPTIONS**

Contents	Page
L7.1 Service Charges	56
L7.1.1 Record Charge	56
L7.1.2 Subscriber Line Charge	56
L7.1.3 Restoral of Service Charge	56
L7.2 Alliance Tel-Com, Inc. Local Exchange Service Options	57
L7.2.1 Basic Service – Flat	57
L7.2.2 Basic Service – Measured	57
L7.3 Custom Calling Features	57
L7.3.1 Feature Descriptions	57
L7.4 Other Subscription Services	61
L7.4.1 Call Blocking	61
L7.4.2 Touch-Tone Service	63
L7.5 Listings	64
L7.5.1 General	64
L7.5.2 Directory Listing – Main	64
L7.5.3 Directory Listing - Non Published	65
L7.5.4 Directory Listing - Directory Assistance	65
L7.6 Operator Services	66
L7.6.1 Directory Assistance	66
L7.6.2 Directory Assistance Call Completion Service	66
L7.6.3 Busy line Verification	66
L7.6.4 Busy Line Interrupt	66
L7.6.5 Operator Assistance	67
L7.7 Special Services and Programs	67
L7.7.1 Universal Emergency Telephone Number Service	67

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L8. COMMERCIAL SERVICES RATES

Contents	Page
L8.1 Service Charges	68
L8.1.1 Installation Charges	68
L8.1.2 Basic Order Charge	68
L8.1.3 Record Charge	68
L8.1.4 Subscriber Line Charge	68
L8.1.5 Restoral Of Service Charge	68
L8.2 Alliance Tel-Com, Inc. Local Exchange Service Options	68
L8.2.1 Basic Service - Flat Rate	68
L8.2.2 Basic Service - Measured Rate	68
L8.3 Custom Calling Features	69
L8.3.1 Feature Rates	69
L8.3.2 Prepaid Feature Rates	70
L8.4 Other Subscription Services	70
L8.4.1 Call Blocking	70
L8.4.2 Touch Tone Service	70
L8.5 Listings	71
L8.5.1 Directory Listing – Main	71
L8.5.2 Directory Listing - Additional	71
L8.5.3 Directory Listing – Non-published	71
L8.5.4 Directory Listing – Directory Assistance	71
L8.6 Operator Services	71
L8.6.1 Directory Assistance	71
L8.6.2 Directory Assistance	71
L8.6.3 Busy Line Verification	72
L8.6.4 Busy Line Interrupt	72
L8.6.5 Operator Assistance	72

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

**SYMBOLS SHEET**

D – Delete or Discontinue

I – Change Resulting In An Increase to A Customer’s Bill

M – Moved From Another Tariff Location

N – New

R – Change Resulting In A Reduction To A Customer’s Bill

T – Change in Text Or Regulation But No Change In Rate or Charge

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**TARIFF FORMAT SHEETS**

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version of file with the FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are six levels of paragraph coding. Each level of coding is subservient to its next higher level:

L2  
L2.1  
L2.1.1  
L2.1.1.A  
L2.1.1.A.1  
L2.1.1.A.1.(1)

D. Check Sheets – When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision level. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L1. APPLICATION OF TARIFF

L1.1 General

This Tariff contains regulations and charges applicable to Alliance Tel-Com, Inc. services subject to the jurisdiction of the FLORIDA Public Service Commission.

L1.1.1 Application of Tariff

This tariff applies to the furnishing of Local Exchange Service defined herein by Alliance Tel-Com, Inc. (hereinafter referred to as the "Company" or Alliance Tel-Com, Inc.). Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone calls within the local calling areas.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this tariff and supplemented by superseding issues.

Alliance Tel-Com, Inc. reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

L1.1.2 Technical Terms and Abbreviations

Authorization code – A numerical code, one or more of which are available to a customer enable him/he to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company – Alliance Tel-Com, Inc.

Customer – the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

---

## L2. GENERAL REGULATIONS

### L2.1 Undertaking of the Company

#### L2.1.1 General

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified. Local Exchange Service consists of one-way and/or two-way telecommunications and features among points within a Local Calling Area. Service will be provided where facilities, billing capability, and the resale of underlying network elements are economically available.

#### L2.1.2 Terms and Conditions

Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days. Customers may be required to enter into a written service order which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will also be required to execute any other documents as may be reasonably requested by the Company. At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current rates. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

#### L2.1.3 Notification of Service Affecting Activities

The company may undertake service-affecting activities in normal operation of its business. Such activities may include but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer

LAKE CHARLES, LA 70605



---

## L2. GENERAL REGULATIONS

### L2.1 Undertaking of the company (cont'd)

#### L2.1.3 Notification of Service Affecting Activities (cont'd)

No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

#### L2.1.4 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided to the Customer.

Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not

L2. GENERAL REGULATIONS

L2.1 Undertaking of the Company (cont'd)

L2.1.4 Provisions of Equipment and Facilities (cont'd)

limited to the Customer.

D. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. The transmission of signals by the customer-provided equipment or for the quality of defects in, such transmission; or
2. The reception of signals by customer-provided equipment.

L2.1.5 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities or additional facilities or due to some other cause beyond the Company's control. The furnishing on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

---

L2. GENERAL REGULATIONS

L2.1 Undertaking of the Company (cont'd)

L2.1.6 Customer Equipment

A customer may transmit or recover information or signals via the facilities of the Company.

A. Station Equipment

Customer-provided terminal equipment on Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

B. Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities or equipment of others shall be provided at the Customer's expense. Local Exchange Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with the terms and conditions of the other communications carriers which are applicable to such connections.

C. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of connection of customer-provided facilities and equipment to Company-provided facilities and equipment.

---

## L2. GENERAL REGULATIONS

### L2.1 Undertaking of the company (cont'd)

#### L2.1.6 Customer Equipment (cont'd)

If the protective requirements for customer-provided equipment are not being Complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

### L2.2 Liability of the Company

#### L2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the following provisions, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period of time during which the service was affected. This liability for damage shall be in addition to any amounts that may otherwise be due to the Customer under this tariff as a Credit Allowance for Interruptions.
- B. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishings of service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

---

## L2. GENERAL REGULATIONS

### L2.2 Liability of the Company (cont'd)

#### L2.2.1 Service Liability (cont'd)

D. The company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
2. Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.

E. The company does not guarantee or make any warranty with respect to its service when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and authorized user from any and all claims, losses or damages by any person relating to the services so provided.

F. No license under patents (other than the limited license to use) is granted by the Company or shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.

#### L2.2.2 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

---

## L2. GENERAL REGULATIONS

### L2.2 Liability of the Company (cont'd)

#### L2.2.3 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

#### L2.2.4 Credit Allowance for Interruptions

Interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

### L2.3 Obligations of the Customer

#### L2.3.1 Customer Responsibilities

A. The customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff;
2. Damage to or loss of the Company's facilities or equipment caused by the acts or omission of the Customer or the noncompliance by the Customer with these regulations, or by fires or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

---

L2. GENERAL REGULATIONS

L2.3 Obligations of the Customer (cont'd)

L2.3.1 Customers Responsibility (cont'd)

A. (cont'd)

3. Providing at no charge, as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of associated equipment used to provide Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment space. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, may be charged by the Company to the Customer;
5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., asbestos) prior to any construction or installation work;

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

L2. GENERAL REGULATIONS

L2.3 Obligations of the Customer (cont'd)

L2.3.1 Customers Responsibility (cont'd)

A. (cont'd)

6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any customer premises or the rights-of-way for which the Customer is responsible under this section; premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein,

7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

B. Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act omission by the Customer, including, without limitation use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_



---

## L2. GENERAL REGULATIONS

### L2.4 Payments and Charges

#### L2.4.1 Billing and Collection

The Customer is responsible for payment of all charges for facilities and services furnished by the Company to the Customer. The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this tariff. Recurring charges are billed monthly, in advance of the month in which service is provided, except for usage sensitive charges which will be monthly for the preceding billing period.

Bills are due by the payment due date printed on the customer's bill.

#### L2.4.2 Billing Disputes

The Customer is responsible for notifying the Company of any charges in dispute. The Customer is responsible for payment of those charges not in dispute, by the payment due date. Any payments withheld pending settlement of the dispute shall be subject to the late payment charge as specified in this tariff, when resolved in favor of the Company. If the disputed amount is resolved in favor of the Customer, no payment charge will apply to the disputed amount.

#### L2.4.3 Advance Payments

The Company reserves the right to require from an applicant for service or a Customer, advance payments of non-recurring charges, recurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for the safeguarding of its interests. In addition, where special construction is involved, advance payment of the quoted construction charges and recurring charges may be required at the time of application.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

## L2. GENERAL REGULATIONS

### L2.4 Payments and Charges (cont'd)

#### L2.4.4 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a satisfactory credit standing. The maximum deposit will be 2 1/2 times their average monthly total bill. Deposits held longer than 6 months shall accrue the interest rate of 5% per annum. A deposit, including any accrued interest held when service is disconnected, is returned to the Customer less any amounts due the Company. Even though a deposit is made, the Customer must still pay bills, including any advance payments. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

#### L2.4.5 Returned Check Charge

The Customer will be assessed a charge of \$15.00 for each check, bank draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

#### L2.4.6 Late Payment Charge

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge shall be due, provided billing capability exists, less taxes and any previous late payment charges, to the Company. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month or the highest interest rate which may be applied under state law for commercial transactions, whichever is less.

Late payment charges do not apply to the disputed amounts portion of unpaid balances, if resolved in favor of the Customer. Undisputed amounts of the same bill may be subject to the late payment charge if they remain unpaid when the next bill is generated. Collection procedures and security deposit requirements are unaffected by the application of the late payment charge. The late payment charge does not apply to final accounts.

---

## L2. GENERAL REGULATIONS

### L2.5 Cancellation, Discontinuance and Changes.

#### L2.5.1 Cancellation of Service

##### A. Cancellation of Application of Service

Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. The special charges described above will be calculated and applied on a case-by-case basis.

##### B. Cancellation of Service

If a Customer cancels a service order or terminates service before the completion of the term for any reason whatsoever other than a service interruption, the Customer agrees to pay the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff all costs, fees and expenses reasonably incurred in connection with:

---

**L2. GENERAL REGULATIONS****L2.5 Cancellation, Discontinuance, and Changes (cont'd)****L2.5.1 Cancellation (cont'd)**

- A. All non-recurring charges reasonably expended by the Company to establish service to the Customer.
- B. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer and
- C. All recurring charges specified in the applicable service order tariff for the balance of the then current term.

The Company may discontinue the furnishings of any/or all service(s) to the Customer without incurring any liability immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, assets or services. The Company may discontinue service pursuant to the following:

1. The Customer refuses to furnish information to the company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s);
2. The Customer provides false information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
3. The Customer states that it will not comply with a request of the Company for security for the payment for service(s) or advance payments, as specified in this tariff; or
4. The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other communications services to which the Customer either subscribes or had subscribed or used; or

---

L2. GENERAL REGULATIONS

L2.5 Cancellation, Discontinuance, and Changes (cont'd)

L2.5.1 Cancellation (cont'd)

B. (cont'd)

5. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
6. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
  - (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (3) Any other fraudulent means or devices; or

Immediately upon written notice to the Customer of any sum thirty (30) days past due; or

Immediately upon written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service or advance payments as specified in this tariff; or

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

---

L2. GENERAL REGULATIONS

L2.5 Cancellation, Discontinuance and Changes (Cont'd)

L2.5.2 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten calendar days' prior written notice to the Customer, discontinuance or suspend service without incurring any liability.
- B. Upon violation of any of the other material, terms or conditions for furnishing service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, without notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditor's filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or requirement, alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

## L2. GENERAL REGULATIONS

### L2.5 Cancellation, Discontinuance, and Charges (cont'd)

#### L2.5.2 Discontinuance of Service (cont'd)

G. Upon the Company's discontinuance of service to the Customer under this section, the Company, in addition to all other remedies that may be available to the Company at law or on equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

#### L2.5.3 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

#### L2.5.4 Restoral of Service

If any Customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer will be required to pay a restoral of service charge. When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If a service has been suspended or discontinued for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoral fee. If the Customer has a history of payments returned from insufficient funds, or non-payment of telephone service, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

---

## L2. GENERAL REGULATIONS

### L2.5 Cancellation, Discontinuance, and Changes (cont'd)

#### L2.5.5 Assignment or Transfer of Service

The Customer may not assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

### L2.6 Notices and Communications

- A. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- B. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

### L2.7 Provision for Certain Local Taxes and Fees

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rate, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's customers of any political entity shall be equal to the amount of any such tax upon the Company.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_



---

L2. GENERAL REGULATIONS

L2.7 Provision for Certain Local Taxes and Fees (cont'd)

The Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rated on the basis of the revenue derived by Company from each such an amount sufficient to recover any such tax or fee.

L2.8 Definitions

Commercial Service (Business) - Service provided in offices, stores, factories and all other places of strictly business nature.

Consumer Service (Residence) - Consumer Service denotes service provided when the main station is located in a private residence or a residential room or apartment of a building of any type. All listings of the service are in the names of individuals, without a business designation.

Customer Premises - One Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings or continuous property.

Exchange Area - An area for which a separate local rate schedule is provided.

Local Exchange Service - A service which provides one-way and/or two-way telecommunications and features among points within a local calling area.

Local Service Area - That area within which a Customer for Local Exchange Service can make telephone calls without the payment of a long distance telecommunications charge. A local Service Area may be made up of one or more central office areas, exchange areas, municipalities and/or counties.

L3. SERVICE AREAS

L3.1 General

Local Exchange Service is provided in the Local Calling Areas specified in L3.2 following:

L3.2 Local Calling Areas

L3.2.1 Local Calling Area Exchanges

The company concurs with Bellsouth's Area Exchanges listed in their General Subscriber Services Tariff. Exchange Areas for all customers whose premises are located in the Bellsouth territory will be the same as Bellsouth's service areas.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

L4. SPECIAL ARRANGEMENTS

L4.1 Contract Service Arrangements

When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

- A. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.
- B. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this tariff.

L4.2 Promotional Offerings

The Company may offer special promotions of new or existing services or products. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to availability of products, services and facilities.

L4.3 Trial Tariffs

Optional services may be offered periodically on a trial basis by the Company for technical and/or marketing purposes under the terms and conditions listed following. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand.

- A. Marketing and/or technical trials shall be governed by the regulations set forth in this section of the tariff.

L4. SPECIAL ARRANGEMENTS

L4.3 Trial Tariffs (Cont'd)

- B. A marketing and/or technical trial shall not require a tariff filing, however, a transmittal letter shall be provided to the Public Service Commission and Public Service Commission Staff no later than thirty (30) days before the start of the trial which will include the following information:
1. A description of the new non-basic service or enhancements to existing non-basic service proposed to be offered;
  2. The specific geographic area(s) or telephone exchange(s) in which the service is to be offered;
  3. The rates and charges for the service, including any applicable range of rates within which the rates may be increased or decreased;
  4. All rules and regulations governing the offering of the trial service to customers.
- C. A trial service may be offered to a subscriber, a group of subscribers, or to all subscribers in the classification(s) of service and the specific area(s) for which the trial service is made available. However, a trial service may be offered at different rates to different geographical locations for the purpose of determining the appropriate rate. Rates from a trial service may also change for a specific location during the period to determine the appropriate rate(s).
- D. The applicable terms and conditions for the trial services shall be determined by the Company and provided for a test period of not last more than six (6) months.
- E. The Company reserves the right to alter the rates, within the specific range.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

L5. CONSUMER SERVICE DESCRIPTIONS

L5.1 Service Charges

L5.1.1 Installation Charges

These charges are nonrecurring and apply to various Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff.

L5.1.2 Basic Order Charge

Performing all or erred of the operations associated with the connection of a central office line. This may include circuit design work and establishing or changing central office connections. Line connection charge applications include, but are not limited to, the following:

- New Service Connection
- Telephone Number Change
- Line Hunting Changes
- Moves

L5.1.3 Record Change

This change is for receiving, recording and processing information necessary to execute a Customer's request for service. One service order change applies for all changes and/or additions ordered and provided at the same time for the same customer. Charges are applicable, but not limited to the following:

- New service request
- Change of listed name
- Change from a residence to a business designation for directory purpose or vice versa
- Add/Change additional listings
- Change from listed service to private or semi-private
- Change from private or semi-private service to listed service
- Software changes
- Feature Activation

---

L5. CONSUMER SERVICE DESCRIPTIONS

L5.1.4 Subscriber Line Charge (SLC)

A Subscriber Line Charge (SLC) charge will be applicable on a monthly basis to Single Line Residence or Multiline Residence Customers.

L5.1.5 Restoral Of Service Charge

When a Customer's Service has been restored a Restoral of Service Charge will apply as specified in Section L2.5.4 of this tariff.

L5.2 Alliance Tel-Com, Inc. Local Exchange Service Options

L5.2.1 Basic Service - Flat

Alliance Tel-Com, Inc. concurs in Bellsouth General Subscriber Services Tariff, Section A3 for Flat Rate service

L5.2.2 Basic Service - Measured

Alliance Tel-Com, Inc. concurs in Bellsouth General Subscriber Services Tariff, Section A3 for Measured Rate service.

L5.2.3 Basic Service - Message

Alliance Tel-Com, Inc. concurs in Bellsouth General Subscriber Services Tariff, Section A3 for Message Rate Service

---

L5. CONSUMER SERVICE DESCRIPTIONS

L5.3 Custom Calling Features

The features in this Section are made available on an individual line basis or as part of feature packages. Custom features are offered on a monthly basis where facilities are available.

L5.3.1 Features Descriptions

Call Forwarding - Busy

This feature allows a Customer to have an incoming call redirected to another number if the number called is in a busy condition. The service is activated by a service order. A call forwarded due to a busy condition will always forward to the preprogrammed number selected at the time of the service order. The service is deactivated or the preprogrammed number is changed by a service order.

Call Forwarding - Busy with Customer Control

This feature allows a Customer to activate or deactivate Call Forwarding Busy. The preprogrammed number is changed only by a service order.

Call Forwarding - No Answer

This feature allows a Customer to have all incoming calls automatically forwarded to another pre-selected telephone number when the customer's number does not answer within a specified number of rings. The service is activated by a service order, and the preprogrammed number and/or the number of rings is changed only by a service order.

Call Forwarding - No Answer with Customer Control

This feature allows a Customer to activate or deactivate Call Forwarding – No Answer. The pre-programmed number and/or the number of rings is changed only by a service order

Call Waiting – This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L5. CONSUMER SERVICE DESCRIPTIONS

L5.3 Custom Calling Features (Cont'd)

L5.3.1 Feature Descriptions (Cont'd)

Call Forwarding - Selective

This feature allows the Customer to have incoming calls from a maximum of six specified telephone numbers forwarded to another number. Calls can only be forwarded if the calling number can be obtained and is found to match a number on the screening list. The Customer can change the list of numbers. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

Call Forwarding - Variable

This feature allows the Customer to forward all incoming calls to another number by dialing the number receiving the calls followed by an activation code. The Customer assumes financial responsibility for appropriate calling charges generated by the use of this feature.

Call Return

This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. This is accomplished by the Customer activating a code.

Call Trace

This feature automatically performs a trace of the last incoming call when activated by the Customer. The traced number is recorded by the telephone company. The traced

Caller I.D.

This feature allows the Customer to view on a display unit the telephone number of the calling party. If the calling number is from a hunt group only the main number will be transmitted.



---

### L5. CONSUMER SERVICE DESCRIPTIONS

#### L5.3 Custom Calling Features (cont'd)

##### L5.3.1 Features Descriptions (cont'd)

###### Caller I.D. - Blocking Per Call

This feature allows the calling party to temporarily prevent the transmission of the calling party's telephone number to the called party who may have Calling Number Delivery service. This feature must be activated by the Customer on a per call basis and is available for no charge to Customers connected to a Telephone Company switch with the appropriate technology.

###### Caller I.D. Blocking - Anonymous Call Rejection

This feature allows Customers to automatically reject incoming calls which originate from a telephone number which has invoked a blocking feature that prevents the delivery of their number and or name to the called party. When Anonymous Call Rejection is activated on the Customer's line and an incoming call is marked private, the called party's telephone will not ring.

###### Caller I.D. - Blocking per line.

This feature allows the calling party to permanently prevent the transmission of the calling party's directory number to the called party who may have Calling Number Delivery Service.

###### Caller I.D. with Name

This feature allows the Customer to receive the name associated with the telephone number of the calling party prior to answering the call.

###### Hot line

This automatic dialing feature provides the Customer with the ability to automatically dial a telephone number when the Customer's line goes off-hook. The Customer has the ability to change the telephone number to which calls are automatically dialed.

###### Custom Ring Service

A subscriber to this service will be able to receive calls dialed two or three separate telephone numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate the identification of incoming calls. Customers who subscribe to call waiting will be provided a distinctive call waiting tone for each additional telephone number.

L5. CONSUMER SERVICE DESCRIPTIONS

L5.3 Custom Calling Features (cont'd)

L5.3.1 Features Descriptions (cont'd)

Distinctive Ring Service

This feature allows the Customer to have special ringing patterns on incoming calls from up to six pre-identified numbers.

Repeat Dialing

This feature automatically redials the last outgoing number dialed by the Customer regardless of whether the last number called was busy or idle, answered or unanswered. If the called line is busy, the called line will be checked periodically, for up to 30 minutes, and the customer will be notified by a special ring when the called line becomes idle. The customer can use the phone for incoming and outgoing calls while waiting for the special ring back.

Selective Call Rejection

This feature allows the Customer to block another incoming call from the last calling telephone number and to block incoming calls from up to six pre-selected telephone numbers.

Speed Calling 8

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.

Speed Calling 30

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to thirty pre-selected numbers by dialing two-digit codes. Programming of these number is completed by the Customer.

Three Way Calling

This feature allows the Customer to add a third party to an established call without the assistance of the operator. Activation and deactivation of this feature is completed by the Customer.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

### L5.3 CONSUMER SERVICE DESCRIPTIONS

#### L5.4 Other Subscription Services

##### L5.4.1 Call Blocking

Customers may request one of several call blocking options. Monthly charges apply to the Full Restriction, Limited Restriction and Long Distance Restriction Options. The 900/976 Restriction and 900 Plus Restriction Options are provided to Customers at no charge. The blocking options available are as follows:

##### A. Full Restriction

Restriction of:

Operator 0+

Operator 0-

Operator 00-

(1+/0+) 411

976

NPA 900

IDDD 01+

IDDD 011+

Expanded Local Calling Area for Non-Local Optional Service Subscribers,  
N11 Service (211, 611, 811)

##### B. Limited Restriction

Restriction of:

Operator 0-

Operator 0+

00-

IDDD 01+

976

##### C. Long Distance Restriction

Restriction of:

Operator 0+

Operator 0-

0+

00-

IDDD 011+

NPA 900

Expanded Local Calling Area for Non-Local Optional Service Subscribers

IDDD 01+IDDD 011+

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L5. CONSUMER SERVICE DESCRIPTIONS

L5.4 Other Subscription Services (cont'd)

L5.4.1 Call Blocking (cont'd)

D. 900/976 Restriction

Restriction of:

976

NPA 900

E. 900 Restriction

Restriction of:

976

F. 900 Plus Restriction

Restriction of:

976

NPA 900

N11 Service (211, 611, 811)

L5.4.2 Touch-Tone Service

Touch-Tone Service provides for dialing a telephone number by means of push buttons for faster and easier dialing, and easier access to a wide range of information services. Touch-Tone must be ordered individually.

L5.5 Listings

L5.5.1 General

Generally, a residence listing consists of a surname, given name and/or initials, the address, and the telephone number. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

L5. CONSUMER SERVICE DESCRIPTIONS

L5.5 Listings (cont'd)

L5.5.2 Directory Listing – Main

A. Directory Listing - Standard

The Customer will receive one primary listing in the alphabetical section of the directory which serves the Customer's location.

B. Directory Listing - Additional

The term additional listing denotes any listing, regardless of form, in addition to the primary listing. A monthly rate applies for each additional listing. Additional residence listings may be any of the following:

1. Names of members of the Customer's family or of person residing in the Customer's household.
2. When the Customer's name or names of other person residing in the household are spelled in more than one way, additional listings of the alternative spelling are permitted.
3. The owner of a duly licensed amateur radio station may obtain a listing of the station against this residence telephone number.

L5.5.3 Directory Listing - Non Published

A. Non published Listing telephone numbers are not listed in either the Company's directories or directory assistance records available to the general public.

B. Regulations

Incoming calls to Non Published Listings telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present.

L5. CONSUMER SERVICE DESCRIPTIONS

L5.5 Listings (cont'd)

L5.5.3 Directory Listing – Non-Published (cont'd)

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of private listing service in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for such unpublished service for the period during which the service was affected. The customer indemnified and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the number of Non Published Listing service or the disclosing of said number to any person.

L5.5.4 Directory Listing - Directory Assistance (DA)

Directory Listing - DA telephone numbers are not listed in the Company's directories but are included in directory assistance records available to the general public. The regulations specified in Section L5.5.3 for Directory Listing - Non Published listing service also apply to Directory Listing - DA.

---

**L5. CONSUMER SERVICE DESCRIPTIONS****L5.6 Operator Services****L5.6.1 Local Directory Assistance**

Optional local Customers have access to local directory assistance (DA) by dialing 411 or 555-1212. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance Call. The first three calls per month will be free. A charge applies to additional DA calls. In addition to the Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Directory Assistance Call to a Calling card or to a third party or requests operator assistance to place a call to Directory Assistance. Customers with disabilities who qualify for exemptions from Directory Assistance charges will be exempt up to and including a 100 call limit per month.

**L5.6.2 Directory Assistance Call Completion**

Directory Assistance Call Completion provides a Customer calling directory assistance with the option of having the call to the requested intrastate number completed. A charge applies to Directory Assistance Call Completion in addition to any normal directory assistance and/or local usage charge. Directory Assistance Call Completion service is furnished only where facilities are available.

**L5.6.3 Busy Line Verification**

Provides operator assistance in determining if there is conversation in progress on a called station. The charge only applies if a conversation is detected.

**L5.6.4 Busy Line Interrupt**

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt and both surcharges will apply.

L5. CONSUMER SERVICE DESCRIPTIONS

L5.6 Operator Services (Cont'd)

L5.6.5 Operator Assistance

Operator Assistance station-to-station or person-to-person charges are determined by adding the appropriate Operator Assisted surcharge, specified in Section L6, including the local calling rate. The surcharge categories for station-to station Operator Assisted calls are as follows:

Bill to Third Party  
Calling Card  
All Other Operator Assisted Calls

L5.7 Special Services and Programs

L5.7.1 Universal Emergency Telephone Number Service Universal Emergency Telephone Number Service (911 Service) is an arrangement of Central Office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency user who dials the number 911 will be routed to an operator. No charge applies for calls to the 911 number.

L5.7.2 Link-Up Florida

A. General

Link-Up Florida is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a prepaid way for installation, monthly basic service, and connection charges applicable to the provisioning of residence service.



L5. CONSUMER SERVICE DESCRIPTIONS

L5.7 Special Services and Programs (cont'd)

L5.7.2 Link-Up Florida

B. Regulations

1. Persons wishing to qualify for the credit must see state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principle place of residence.
2. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
3. The subscriber must meet the requirements of a state established income test.

C. Rate and Charges

A nonrecurring credit in the amount of one-half (Maximum of \$30.00) of the installation and connection charges will be applied to the subscribers total nonrecurring and connection charge.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L6. CONSUMER SERVICE RATES

## L6.1 Service Charge

## L6.1.1 Installation Charges

Installation charges for services are identified and presented throughout this Tariff's applicable as a part of the offering of service features.

		Non-recurring Charge
L6.1.2	Basic order Charge (first line)	\$43.00
	Additional Line (each)	\$19.00
L6.1.3	Record Charge (first line)	\$25.00
	Additional Line (each)	\$10.00
L6.1.4	Subscriber Line Charge	\$1.00
L6.1.5	Restoral of Service Charge	\$17.00
L6.2	Alliance Tel-Com, Inc. Local Exchange Service Options	
L6.2.1	Basic Service - Flat	
	Alliance Tel-Com, Inc. concurs in Bellsouth's General Subscriber Services Tariff, Section A3 for flat Rate Service.	
L6.2.2	Basic Service - Measured	
	Alliance Tel-Com, Inc. concurs in Bellsouth's General Subscriber Services Tariff, Section A3 for measured Rate service.	
L6.2.3	Basic Service - Message	
	Alliance Tel-Com, Inc. concurs in BellSouth's General Subscriber Services Tariff, Section A3 for Message Rate service.	

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L6. CONSUMER SERVICE RATES

## L6.3 Custom Calling Features

## L6.3.1 Feature Rates

The following features are furnished at the rates listed below.

	Monthly Rate
Call Forwarding - Busy	\$1.00
Call Forwarding - Busy with Customer Control	\$3.00
Call Forwarding - No Answer	\$1.00
Call Forwarding - No Answer with Customer Control	\$3.00
Call Forwarding - Selective	\$4.00
Call Forwarding - Variable	\$2.61
Call Return	\$4.00
Call Trace	\$4.00
Call Waiting	\$2.61
Caller id	\$6.00
Caller id Blocking - Anonymous Call Rejection	\$6.00
Caller id with name	\$7.50
Hot Line	\$2.00
Custom Ring Service	
Ring 1	\$3.95
Ring 2	\$5.95
Distinctive Ring Service	\$4.00
Repeat Dialing	\$4.00
Selective Call Rejection	\$4.00
Speed Calling (8)	\$2.61
Speed Calling (30)	\$3.66
Three Way Calling	\$2.61

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L6. CONSUMER SERVICE RATES

## L6.3 Custom Calling Features (cont'd)

## L6.3.2 Prepaid Feature Rates

The following features are furnished at the prepaid rates listed below:

	Monthly Rate
Basic Service (Monthly)	\$39.95
40-Mile Calling Radius	\$20.00
Start-up Fee	\$20.00
Transfer Fee	\$20.00
Features Processing Fee	\$15.00
Call Return	\$ 5.00
3-Way Calling	\$ 5.00
Call Forwarding	\$ 5.00
Caller I.D. Deluxe	\$ 7.00
Call Waiting	\$ 5.00
Call Waiting Deluxe	\$ 5.00
Non-published Telephone No.	\$ 5.00

## L6.4 Other Subscription Services

## L6.4.1 Call Blocking

A. Full Restriction	\$ 2.09
B. Limited Restriction	\$ 2.09
C. Long Distance Restriction	\$ 2.09
D. 900/976 Restriction	-
E. 976 Restriction	-
F. 900 Plus Restriction	-

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L6. CONSUMER SERVICE RATES

L6.4	Other Subscription Services (cont'd)	
L6.4.2	Touch-Tone Service	Monthly Rate
	Touch-Tone Service (Per Line)	\$0 .09
L6.5	Listings	Monthly Rate
L6.5.1	Directory Listing - Standard	\$0.00
L6.5.2	Directory Listing - Additional	\$1.25
L6.5.3	Directory Listing - Non Published	\$2.61
L6.5.4	Directory Listing - DA	\$1.36
L6.6	Operator Services	
L6.6.1	Local Directory Assistance Rates	Rate
	Local Directory Assistance (Rate Per Call Over Call Allowance)	\$0.31
	Call Completion Service Per call	\$0.30
	Busy Line Verification	\$2.00
	Busy Line Interrupt	\$4.00
	Directory Assistance Service Surcharge	\$0 .75

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**L6. CONSUMER SERVICE RATES****L6.6 Operator Services (cont'd)****L6.6.2 Operator Assistance Surcharge**

The following charges are in addition to the Basic Service charges as indicated:

	Rate
A. Station-to-Station	
Bill to Third Party	\$1.83
Collect	\$1.83
B. Person-to-Person Operator Assisted	\$3.13
C. Calling Card	
Customer Dialed Station	\$0.75
Operator Dialed Station	\$1.83
D. Operator Dialed Surcharge	\$0.80

**L6.6.3 Busy Line Verification**  
There is currently no charge applicable to this feature

**L6.6.4 Busy Line Interrupt**  
There is currently no charge applicable to this feature

**L6.6.5 Operator Assistance**  
There is currently no charge applicable to this feature

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOUR, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L7. COMMERCIAL SERVICES DESCRIPTIONS

L7.1 Service Charges

L7.1.1 Record Charge

This charge is for receiving, recording and processing information necessary to execute a customer's request for service. One Service Order Charge applies for all changes and/or additions ordered and provided at the same time for the same Customer. Charges are applicable, but not limited to the following:

New Service request

Change of listed name

Change from a residence to a business designation for directory purposes or vice versa

Add/Change additional listings

Change from listed service to private or semi-private  
Change from private or semi-private service to listed service

Software changes

Feature Activation

L7.1.2 Subscriber Line Charge (SLC)

A Subscriber Line Charge (SLC) charge will be applicable on a monthly basis to Single Line Residence or Multiline Residence Customers.

L7.1.3 Restoral of Service Charge

When a Customer's service has been restored, a Restoral of Service Charge will apply as specified in Section L2.5.4 of this tariff.

L7. COMMERCIAL SERVICES DESCRIPTIONS

L7.2 Alliance Tel-Com, Inc. Local Exchange Service Options

L7.2.1 Basic Service - Flat

Alliance Tel-Com, Inc. concurs in BellSouth General Subscriber Services Tariff, Section A3 for Flat Rate service

L7.2.2 Basic Service - Measured

Alliance Tel-Com, Inc. concurs in BellSouth General Subscriber Services Tariff, Section A3 for measured Rate service.

L7.3 Custom Calling Features

The feature in this section are made available on an individual line basis or as part of feature packages. Custom features are offered on a monthly basis where facilities are available.

L7.3.1 Feature Descriptions

Call Forwarding - Busy

This feature allows a Customer to have an incoming call redirected to another number if the number called is in a busy condition. The service is activated by a service order. A call forwarded due to a busy condition will always forward to the preprogrammed number selected at the time of the service order. The service is deactivated or the preprogrammed number is changed by a service order.

Call Forwarding - Busy with Customer Control

This feature allows a Customer to activate or deactivate Call Forwarding Busy. The preprogrammed number is changed only by a service order.



---

## L7. COMMERCIAL SERVICES DESCRIPTIONS

### L7.3 Custom Calling Features (cont'd)

#### L7.3.1 Feature Descriptions (cont'd)

##### Call Forwarding - No Answer

This feature allows a Customer to have all incoming calls automatically forwarded to another pre-selected telephone number when the Customer's number does not answer within a specified number of rings. The service is activated by a service order, and the preprogrammed number and/or the number of rings is changed only by a service order.

##### Call Forwarding - No Answer with Customer Control

This feature allows a Customer to activate or deactivate Call Forwarding - No Answer. The preprogrammed number and/or the number of rings is changed only by a service order.

##### Call Forwarding - Variable

This feature allows the Customer to have incoming calls from a maximum of six specified telephone numbers forwarded to another number. Calls can only be forwarded if the calling number can be obtained and is found to match a number on the screening list. The Customer can change the list of numbers. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

##### Call Forwarding - Selective

This feature allows the Customer to forward all incoming calls to another number by dialing the number receiving the calls followed by an activation code. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

##### Call Return

This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. This is accomplished by the Customer activating a code.

---

## L7. COMMERCIAL SERVICES DESCRIPTIONS

### L7.3 Custom Calling Features (Cont'd)

#### L7.3.1 Feature Descriptions (Cont'd)

##### Call Trace

This feature automatically performs a trace of the last incoming call when activated by the Customer. The traced number is recorded by the telephone company. The traced number will not be provided to the Customer but will be available to the appropriate law enforcement agency if the Customer files a complaint.

##### Call Waiting

This feature provides a tone signal that alerts the Customer talking on the line, when a second call is incoming. A maximum of two calls may be in process at one time.

##### Call Waiting Cancel

Call Waiting Cancel allows the Customer to inhibit reception of the call waiting tone for the duration of a single call, thus preventing interruption of that call. This feature is automatically included with Call Waiting and is activated by the Customer.

##### Caller I.D.

This feature allows the Customer to view on a display unit the telephone number of the calling party. If the calling number is from a hunt group only the main number will be transmitted.

##### Caller I.D. - Blocking Per Call

This feature allows the calling party to temporarily prevent the transmission of the calling party's telephone number to the called party who may have Calling Number Delivery service. This feature must be activated by the Customer on a per call basis and is available for no charge to Customer's connected to a Telephone Company switch with the appropriate technology.

##### Caller I.D. Blocking - Anonymous Call Rejection

This feature allows Customers to automatically reject incoming calls which originate from a telephone number which has invoked a blocking feature that prevents the delivery of their number and or name to the called party.

L7. COMMERCIAL SERVICES DESCRIPTIONS

L7.3 Custom Calling Features (cont'd)

L7.3.1 Feature Descriptions (cont'd)

Caller I.D. Blocking – Anonymous Call Rejection (cont'd)

When Anonymous Call Rejection is activated on the Customer's line and an incoming call is marked private, the called party's telephone will not ring.

Caller I.D. - Blocking Per Line

This feature allows the Customer to receive the name associated with the telephone number of the calling party prior to answering the call.

Hot Line

This automatic dialing feature provides the Customer with the ability to automatically dial a telephone number when the Customer's line goes off-hook. The customer has the ability to change the telephone number to which calls are automatically dialed.

Custom Ring Service

A subscriber to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate the identification of incoming calls. Customers who subscribe to call waiting will be provided a distinctive call waiting tone for each additional telephone number.

Distinctive Ring Service

This feature allows the Customer to have special ringing patterns on incoming calls from up to six pre-identified numbers.

Repeat Dialing

This feature automatically redials the last outgoing number dialed by the Customer regardless of whether the last number called was busy or idle, answered or unanswered. If the called line is busy, the called line will be checked periodically, for up to 30 minutes, and the customer will be notified by a special ring when the call line becomes idle. The customer can use the phone for incoming and outgoing calls while waiting for the special ring back.

---

## L7. COMMERCIAL SERVICES DESCRIPTIONS

### L7.3 Custom Calling Features (cont'd)

#### L7.3.1 Features Description (cont'd)

##### Selective Call Rejection

This feature allows the Customer to block another incoming call from the last calling telephone number and to block incoming calls from up to six pre-selected telephone numbers.

##### Speed Calling 8

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.

##### Speed Calling 30

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The customer may call up to thirty pre-selected numbers by dialing two-digit codes. Programming of these numbers is completed by the Customer.

##### Three Way Calling

This feature allows the Customer to add a third party to an established call without the assistance of the operator. Activation and deactivation of this feature is completed by the Customer.

### L7.4 Other Subscription Services

#### L7.4.1 Call Blocking

Customers may request one of several call blocking options. Monthly charges apply to the Full Restriction, Limited Restriction and Long Distance Restriction options. The 900/976 Restriction and 900 Plus Restriction Options are provided to Customers at no charge. The blocking options available are as follows:

---

L7. COMMERCIAL SERVICES DESCRIPTIONS

L7.4 Other Subscription Services (cont'd)

L7.4.1 Call Blocking (cont'd)

A. Full Restriction

Operator 0+  
Operator 0-  
Operator 00-  
(1+/0+) 411  
976  
NPA 900  
IDDD 01+  
IDDD 011+  
Expanded Local Calling Area for Non-Local Optional Service Subscribers,  
N11 Service (211, 611, 811)

B. Limited Restriction

Operator 0-  
Operator 0+  
00-  
IDDD 01+  
976

C. Long Distance Restriction

Operator 0+  
Operator 0-  
0+  
00-  
IDDD 011+  
NPA 900

L7. COMMERCIAL SERVICES DESCRIPTIONS

L7.4 Other Subscription Services (cont'd)

L7.4.1 Call Blocking (cont'd)

C. Long Distance Restrictions (cont'd)

Expanded Local Calling Area for Non-Local Optional Service Subscribers  
IDDD 01 +  
IDDD 011+

D. 900/976 Restriction

976  
NPA 900

E. 900 Restriction

976

F. 900 Plus Restriction

976  
NPA 900  
N11 Service (211, 611, 811)

L7.4.2 Touch-Tone Service

Touch-Tone Service provides for dialing a telephone number by means of push buttons for faster and easier dialing, and easier access to a wide range of information services. Touch-Tone must be ordered individually.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**L7. COMMERCIAL SERVICES DESCRIPTIONS****L7.5 Listings****L7.5.1 General**

Generally, a residence listing consists of a surname, given name and/or initials, the address, and the telephone number. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber. The Company will include the primary listings in the White pages (Alphabetical Section) of the Telephone Directory and will offer additional listings to the Customer. The Customer must identify its non-published and non-listed residence telephone numbers for directory purposes.

**L7.5.2 Directory Listing - Main****A. Directory Listing - Standard**

The Customer will receive one primary listing in the alphabetical section of the directory which serves the Customer's Location.

**B. Directory Listing - Additional**

The term additional Listing denotes any listing, regardless of form, in addition to the primary listing. A monthly rate applies for each additional listing. Additional residence listings may be any of the following:

1. Names of members of the Customer's family or of person residing in the Customer's household.
2. When the Customer's name or names of other person residing in the household are spelled in more than one way, additional listings of the alternative spelling are permitted.
3. The owner of a duly licensed amateur radio station may obtain a listing of the station against this residence telephone number.

---

## L7. COMMERCIAL SERVICES DESCRIPTIONS

### L7.5 Listings (Cont'd)

#### L7.5.3 Directory Listing - Non Published

- A. Non published Listing telephone numbers are not listed in either the Company's directories or directory assistance records available to the general public.
- B. Regulations  
Incoming calls to Non Published Listing telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer. The Company's liability, if any, for its gross negligence or willful misconduct or the right of the customer to seek any legal remedy available for the same is not limited by this tariff. If the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of private listing service in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for such unpublished service for the period during which the service was affected. The Customer indemnified and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the number of Non Published Listing service or the disclosing of said number to any person.

#### L7.5.4 Directory Listing - Directory Assistance (DA)

Directory Listing - DA telephone numbers are not listed in the Company's directories but are included in directory assistance records available to the general public. The regulations specified in Section L7.5.3 for Directory Listing - Non Published Listing service also apply to Directory Listing -DA.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_



---

## L7. COMMERCIAL SERVICES DESCRIPTIONS

### L7.6 Operator Services

#### L7.6.1 Local Directory Assistance

Optional local Customers have access to local directory assistance (DA) by dialing 411 or 555-1212. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance Call. The first three calls per month will be free. A charge applies to additional DA calls. In addition to the Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Directory Assistance Call to a calling card or to a third party or requests operator assistance to place a call to Directory Assistance. Customers with disabilities who qualify for exemptions from Directory Assistance charge will be exempt up to and including a 100 call limit per month.

#### L7.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion provides a Customer calling directory assistance with the option of having the call to the requested intrastate number completed. A charge applies to Directory Assistance Call Completion in addition to any normal directory assistance and/or local usage charge. Directory Assistance Call Completion service is furnished only where facilities are available.

#### L7.6.3 Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. The charge only applies if a conversation is detected.

#### L7.6.4 Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A busy Line Verification must be made prior to a busy Line Interrupt and both surcharges will apply.

---

**L7. COMMERCIAL SERVICES DESCRIPTIONS****L7.6 Operator Services (Cont'd)****L7.6.5 Operator Assistance**

Operator assisted station-to-station or person-to-person charges are determined by adding the appropriate Operator Assisted surcharge, specified in Section L6, including the local calling rate. The surcharge categories for station-to-station Operator Assisted calls are as follows:

Bill to Third Party  
Calling Card  
All Other Operator Assisted Calls

**L7.7 Special Services and Programs****L7.7.1 Universal Emergency Telephone Number Service**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Central Office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. No charge applies for calls to the 911 number.

---

ISSUED: JAN. 1, 2000  
BY: JOHN J. KHOURY, PRESIDENT  
3415 RYAN ST.  
LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L8. COMMERCIAL SERVICES RATES

## L8.1 Service Charges

## L8.1.1 Installation Charges

Installation charges for services are identified and presented throughout this Tariff if applicable as a part of the offering of service features.

		Nonrecurring Charge	Monthly Rate
L8.1.2	Basic Order Charge (first line)	\$85.00	
	Additional Line (each)	\$32.00	
L8.1.3	Record Charge (first line)	\$46.00	
	Additional Line (each)	\$10.00	
L8.1.4	Subscriber Line Charge		
	Single Line		\$0.66
	Multi Line		\$0.66
L8.1.5	Restoral of Service charge	\$26.00	

## L8.2 Alliance Tel-Com, Inc. Local Exchange Service Options

## L8.2.1 Basic Service - Flat

Alliance Tel-Com, Inc. concurs in BellSouth's General Subscriber Services Tariff, Section A3 for Flat Rate Service.

## L8.2.2 Basic Service - Measured

Alliance Tel-Com, Inc. concurs in BellSouth's general Subscriber Services Tariff, Section A3 for Measured Rate Service.

L8. COMMERCIAL SERVICES RATES

L8.3 Custom calling Features

L8.3.1 Feature Rates

The following features are furnished at the rates listed below.

	Monthly Rate
Call Forwarding - Busy	\$3.25
Call Forwarding - Busy with Customer Control	\$6.25
Call Forwarding - No Answer	\$3.25
Call Forwarding - No Answer with Customer Control	\$6.25
Call Forwarding - Selective	\$4.50
Call Forwarding - Variable	\$3.66
Call Return	\$4.50
Call Trace	\$5.00
Call waiting	\$3.66
Caller I.D.	\$7.50
Caller I.D. Blocking - Anonymous Call Rejection	\$7.50
Caller I.D. with Name	\$10.00
Custom Ring Service	
Ring 1	\$6.95
Ring 2	\$9.95
Distinctive Ring Service	\$4.50
Repeat Dialing	\$4.50
Selective Call Rejection	\$4.50
Speed Calling (8)	\$3.66
Speed Calling (30)	\$4.70
Three Way Calling	\$3.66

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

## L8. COMMERCIAL SERVICES RATES

## L8.3 Custom Calling Features

## L8.3.2 Prepaid Feature Rates

The following features are furnished at the prepaid rates listed below:

	Monthly Rate
Basic Service (Monthly)	\$39.95
40-Mile Calling Radius	20.00
Start-up Fee	20.00
Transfer Fee	20.00
Features Processing Fee	15.00
Call Return	5.00
3-Way Calling	5.00
Call Forwarding	5.00
Caller I.D. Deluxe	7.00
Call Waiting	5.00
Call Waiting Deluxe	5.00
Non-Published Telephone No.	5.00

## L8.4 Other Subscription Services

## L8.4.1 Call Blocking

A. Full Restriction	\$3.92
B. Limited Restriction	\$3.92
C. Long Distance Restriction	\$3.92
D. 900/976 Restriction	-
E. 976 restriction	-
F. 900 Plus Restriction	-

## L8.4.2 Touch-Tone Service

Touch-Tone Service (per line)	\$0.18
-------------------------------	--------

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

L8. COMMERCIAL SERVICES RATES

L8.5	Listings	
		Monthly Rate
L8.5.1	Directory Listing - Standard	\$0.00
L8.5.2	Directory Listing - Additional	\$1.62
L8.5.3	Directory Listing - Non Published	\$2.61
L8.5.4	Directory Listing - DA	\$1.36

L8.6 Operator Services

L8.6.1	Local Directory Assistance Rates	
		Rate
	Local Directory Assistance (Rate Per Call Over Call Allowance)	\$0.31
	Call Completion Service Per call	\$0.30
	Busy Line Verification	\$2.00
	Busy Line Interrupt	\$4.00
	Directory Assistance Service Surcharge	\$0.75

L8.6.2 Operator Assistance Surcharges

The following charges are in addition to the Basic Service Charges as indicated:

		Rate
A.	Station-to-Station	
	Bill to Third Party	\$1.83
	Collect	\$1.83

ISSUED: JAN. 1, 2000  
 BY: JOHN J. KHOURY, PRESIDENT  
 3415 RYAN ST.  
 LAKE CHARLES, LA 70605

EFFECTIVE DATE: \_\_\_\_\_

---

**L8. COMMERCIAL SERVICES RATES****L8.6 Operator Services (cont'd)****L8.6.2 Operator Assistance Surcharges (cont'd)****B. Person-to-Person Operator Assisted \$3.13****C. Calling Card**  
Customer Dialed Station \$0.75  
Operator Dialed Station \$1.83**D. Operator Dialed Surcharge \$0.80****L8.6.3 Busy Line Verification**

There are currently no charges applicable to this feature

**L8.6.4 Busy Line Interrupt**

There are currently no charges applicable to this feature

**L8.6.5 Operator Assistance**

There are currently no charges applicable to this feature

Date: August 14, 2000

Florida Public Service Commission  
Division of Records and Reporting  
Bureau of Certification and Service Evaluation  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

DEPOSIT                      DATE  
D 3 4 9                      AUG 1 8 2000

001176-TX

To Whom It May Concern:

Thank you for the opportunity to submit our application and proposed tariff to provide telecommunication services to the people of the state of Florida.

We at Alliance Tel-Com, desire to be certified as a re-seller of local exchange services and interexchange services in your state.

We have already submitted the attached paperwork previously to your staff and somehow it was misplaced. Therefore, we request an expedited hearing and/or certification if this is feasible. Our previous docket number was 99-1291-TP per my records.

If you have any questions or require additional paperwork, please feel free to contact me at (337)479-1836.

Respectfully submitted,

*Monique L. Babin*  
Monique L. Babin  
Regulatory Consultant  
Alliance Tel-Com, Inc.

10047-00

**COMMUNICATION SYSTEM TECHNOLOGIES, INC.**

PMB NO 348  
3010 RYAN ST (337)479-1836  
LAKE CHARLES, LA 70601

2306

84-134/652

PAY TO THE ORDER OF

Florida Public Ser. Commission

DATE 8-16-00

\$ 250.00

Two 119.07(1)(z), Florida Statutes: Bank account numbers

DOLLARS

Security features included. Details on back.



or debit, charge, or credit card numbers given to an agency for the purpose of payment of any fee or debt owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution . . .

*J. Khany*

FOR

SHIRLAND STYLE WU