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September 7, 2000

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Blanca Bayó Director, Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

> Docket No. 000649-TP Re:

Dear Ms. Bayó:

Enclosed for filing on behalf of MCImetro Access Transmission Services, LLC and MCI WORLDCOM Communications, Inc. (collectively "WorldCom") are the original and fifteen copies of their Rebuttal Testimony of:

- 1) Don Price
- 2) Michael Messina
- 3) Sherry Lichtenberg
- 4) Lee Olson

By copies of this letter, this testimony has been furnished to the parties on the attached service list.

Very truly yours,

Mies D 1

Richard D. Melson

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# CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing was furnished to the following by U.S. Mail or Hand Delivery (\*) this  $7^{\rm th}$  day of September, 2000:

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Attorney

# ORIGINAL BEFORE THE

# FLORIDA PUBLIC SERVICE COMMISSION

**DOCKET NO. 000649-TP** 

# PREFILED REBUTTAL TESTIMONY OF DON PRICE ON BEHALF OF WORLDCOM, INC.

September 7, 2000

**REDACTED** 

DOCUMENT NUMBER-DATE

FPSC-RECORDS/REPORTING

1	Q.	PLEASE STATE YOUR NAME.
2	A.	My name is Don Price.
3	Q.	DID YOU FILE DIRECT TESTIMONY IN THIS PROCEEDING ON
4		BEHALF OF WORLDCOM?
5	A.	Yes. I will continue to use "WorldCom" to refer collectively to MCImetro
6		Access Transmission Services, LLC and MCI WORLDCOM Communications,
7		Inc.
8	Q.	HAVE ANY ISSUES BEEN RESOLVED SINCE YOU FILED YOUR
9		DIRECT TESTIMONY?
10	A.	Yes, the parties have resolved Issues 43 and 103, which I covered in my direct
11		testimony.
12	Q.	WHAT IS THE PURPOSE OF YOUR PRESENT TESTIMONY?
13	A.	The purpose of my testimony is to respond to the testimony of BellSouth's
14		witnesses with respect to Issues 1-3, 6, 7A, 9, 18, 22, 23, 28, 29, 39, 40, 42, 45-
15		47, 51,53, 67, 68, 75, 92-97, 99-102 and 107-111.
16		ISSUE 1
17 18 19		Should the electronically ordered NRC apply in the event an order is submitted manually when electronic interfaces are not available or not functioning within specified standards or parameters? (Attachment 1, section 2.9.)
20 21	Q.	WHAT IS BELLSOUTH'S POSITION WITH REGARD TO THIS
22		ISSUE?
23	A	BellSouth's position is that manual ordering charges should apply whenever
24		WorldCom places an order manually, either for its own business reasons or
25		because BellSouth may not have an electronic interface that will allow
26		WorldCom to place orders electronically.

Q. WHAT IS YOUR RESPONSE
--------------------------

A. BellSouth should not be allowed to charge a manual ordering charge when it provides an electronic interface for itself and a manual interface to ALECs. For example, just this week BellSouth is purporting to require WorldCom to submit orders for DS1 loop-transport combinations ("DS1 combos") using a manual LSR process rather than the electronic ASR process WorldCom had been using. BellSouth has an electronic interface that its sales representatives use when ordering MegaLink service, which also has loop and transport elements.

Assuming WorldCom is not successful in opposing BellSouth's requirement that a manual LSR process be used for DS1 combos, BellSouth should not be permitted to assess a manual ordering charge for such orders.

### ISSUE 2

What prices should be included in the Interconnection Agreements?

(Attachment 1, section 1.4.1.)

# O. WHAT IS BELLSOUTH'S PROPOSAL REGARDING THE PRICES TO

## BE INCLUDED IN THE INTERCONNECTION AGREEMENTS?

A. BellSouth proposes to include interim rates for most recurring and nonrecurring elements that are equal the rates that BellSouth has recently proposed in the Commission's UNE cost docket (Docket No. 990649-TP) based on its updated August 16, 2000 cost study filing. For some elements, primarily related to collocation, BellSouth proposes to take permanent rates either from its Florida Access Services Tariff or from the Commission's April 1998 order in the earlier MCI/BellSouth arbitration. BellSouth says that the interim rates should be subject to true-up and should be replaced by the permanent rates that will be 

1		established by the Commission in the UNE cost docket. BellSouth is not clear
2		about the effective date at which the substitution and true-up will take place.
3		Will it be when a final order is issued in the UNE cost docket, when
4		reconsideration is complete, when any appeals are concluded, or some period of
5		time after one of these events?
6	Q.	PLEASE COMMENT ON THIS PROPOSAL.
7	A.	WorldCom does not object to having the rates established in this arbitration be
8		interim rates, subject to true-up based on the outcome of the UNE cost docket,
9		so long as it is clear when the permanent rates will be substituted and the true-up
10		will take place.
11		ISSUE 3
12 13 14		Should the resale discount apply to all telecommunications services BellSouth offers to end users, regardless of the tariff in which the service is contained? (Attachment 2, Section 1.1.1.)
15		
16	Q.	MS. COX CONTENDS THAT THE FCC'S FIRST REPORT AND
17		ORDER JUSTIFIES BELLSOUTH'S POSITION THAT ONLY
18		SERVICES OFFERED IN ITS GSST AND PRIVATE LINE TARIFFS
19		SHOULD BE AVAILABLE FOR DISCOUNT. HOW DO YOU
20		RESPOND?
21	A.	In the first place, the rule adopted by the Federal Communications Commission
22		("FCC") is clear. BellSouth is required to "offer to any requesting
23		telecommunications carrier any telecommunications service that [BellSouth]
24		offers on a retail basis to subscribers that are not telecommunications carriers for
25		resale at wholesale rates." 47 C.F.R. § 51.605(a). The key question under the

rule thus is whether BellSouth offers the telecommunications service in question on a retail basis to subscribers that are not telecommunications carriers. The rule makes no distinction based on the tariff in which the service is contained.

BellSouth's argument is based on the FCC's statement in In re
Implementation of the Local Competition Provisions in the Telecommunications
Act of 1996, CC Docket No. 96-98, First Report and Order ¶ 873 (released Aug.
8, 1996) ("First Report and Order" or "Local Competition Order") that
exchange access services are not subject to the resale requirements of the
Telecommunications Act of 1996 ("Act"). Based on this statement, BellSouth
seeks to exclude all provisions of its Federal and State Access tariffs from the
Act's resale provisions. This approach is flawed because BellSouth includes in
its Federal and State Access Tariff services that plainly are not access services.

For example, BellSouth's SmartRing service is included in BellSouth's Federal and State Access Tariffs and in its Private Line Tariff. SmartRing is the same service regardless of the tariff in which it appears; it cannot be an access service when it appears in an access tariff and a non-access service when it appears in the private line tariff. The exception discussed in the Local Competition Order for exchange access services therefore does not apply in the case of SmartRing and other non-access services.

Q. AS A PRACTICAL MATTER, WHY IS IT IMPORTANT THAT
 BELLSOUTH OFFER THE RESALE DISCOUNT ON A SERVICE SUCH
 AS SMARTRING?

As just noted, BellSouth offers its SmartRing service to its end users under its Private Line Tariff, its Federal Access Tariff and its State Access Tariff. The service offered under each of the three tariffs is virtually identical, but the pricing in each case is different. The pricing of SmartRing in the Federal Access Tariff generally is lower than the pricing in the other two tariffs. As a result, the price BellSouth can offer its end users for SmartRing under the Federal Access Tariff is lower than the price ALECs like WorldCom can offer their end users using the wholesale discount off the Private Line tariff rate. And because BellSouth charges its retail customers the same price for SmartRing under the Federal Access Tariff that it charges WorldCom, at best WorldCom only can break even when offering the service to its customers.

A.

A.

As a practical matter, WorldCom would lose money if it sought to resell SmartRing and match BellSouth's price, because WorldCom would incur expenses over and above what it would pay BellSouth to resell the service.

Unless BellSouth is required to offer the resale discount off the Federal and State Access Tariffs for services such as SmartRing, BellSouth effectively can foreclose competition for such services.

# 18 Q. MS. COX CONTENDS THAT THE BELL ATLANTIC 271 DECISION 19 SUPPORTS HER POSITION. IS SHE CORRECT?

No. The FCC concluded that Bell Atlantic did not have to make the ADSL service in question available for the resale discount because it was a wholesale service. Presumably, therefore, Bell Atlantic did not make that service available to its end user customers. In contrast, the ADSL service that Bell Atlantic made

1		available to its retail customers was offered to ALECs at the resale discount. In
2		re: Application by Bell Atlantic New York for Authorization Under Section 271
3		of the Communication Act to Provide In-Region, InterLATA Service in New
4		York, CC Docket No. 99-295, Memorandum Opinion and Order ¶ 392 (released
5		Dec. 22, 1999). The same principle should apply here. When BellSouth makes
6		a service offering available to its end user customers, the offering should be
7		classified as a retail service and offered to ALECs at the resale discount.
8	Q.	PLEASE COMMENT ON BELLSOUTH'S POSITION REGARDING
9		WHOLESALE DISCOUNTS FOR RESALE OF SERVICES.
10	A.	BellSouth would have the Commission promote form over substance.
11		BellSouth's position is that only private line and GSST tariffed services should
12		be available for the wholesale discount. This position is untenable. It cannot be
13		supported as a matter of policy. There is simply no good reason that BellSouth
14		should avoid the dictates of the Act simply by offering a service outside of its
15		GSST or private line category of services. If it is a service available at retail, it
16		must be made available at the wholesale discount.
17		ISSUE 6
18 19 20		Should BellSouth be directed to perform, upon request, the functions necessary to combine network elements that are ordinarily combined in its network? (Attachment 3, section 2.11.)
21		
22	Q.	PLEASE STATE YOUR UNDERSTANDING OF BELLSOUTH'S
23		POSITION REGARDING COMBINATIONS OF UNES.
24	A.	Ms. Cox states in her direct testimony that BellSouth has no obligation to
25		combine elements for an ALEC unless the elements have already been

1		combined to serve a particular BellSouth customer. Ms. Cox says that
2		BellSouth is willing to negotiate a "voluntary commercial agreement" with
3		WorldCom to combine certain UNEs, implying that this is not a proper subject
4		for arbitration.
5	Q.	WHAT IS YOUR RESPONSE TO BELLSOUTH'S POSITION?
6	A.	I disagree with Ms. Cox' interpretation of the Eighth Circuit's decision and the
7		meaning of Rule 51.315(b). The Eighth Circuit decision left in place Rule
8		51.315(b), which requires BellSouth to provide combinations of elements where
9		it "currently combines" such elements in its own provision of services. As I
10		discussed at length in my Direct Testimony, the only reasonable interpretation of
11		the "currently combines" requirement is that BellSouth is obligated to provide
12		the types of combinations that ordinarily exist in its network (e.g. loop and local
13		switching combinations, or loop and transport combinations) regardless of
14		whether those elements are combined today to serve the particular customer that
15		WorldCom wishes to serve.
16		ISSUE 7A
17 18 19		Should BellSouth charge MCIW only for UNEs that it orders and uses, and should UNEs ordered and used by MCIW be considered part of its network for reciprocal compensation and switched access charges?
20 21	Q.	PLEASE COMMENT ON BELLSOUTH'S POSITION ON THIS ISSUE.
22	A.	After reading Ms. Cox' testimony, it is not clear that why BellSouth opposes
23		WorldCom's position or why WorldCom's language should not be adopted. I
24		also do not understand why Ms. Cox expresses surprise about this issue, since

1		WorldCom presented language to BellSouth on April 11 and has never received
. 2		a response.
3		ISSUE 9
4 5 6 7		Should WorldCom be required to use a special construction process, with additional costs, to order facilities of the type normally used at a location, but not available at the time of the order? (Attachment 3, Section 4.1.1.)
8	Q.	MS. COX ALLEGES THAT WORLDCOM "SEEKS TO USE
9		BELLSOUTH AS ITS PRIVATE CONSTRUCTION COMPANY." IS
10		THIS TRUE?
11	A.	No. In fact, BellSouth's proposal that BellSouth use the special construction
12		process in instances in which WorldCom orders facilities that are typically
13		available at a location but exhausted would result in BellSouth acting as
14		WorldCom's unwanted private construction company. It is not WorldCom's
15		intent, with respect to this issue, to have BellSouth build facilities for it.
16		Furthermore, WorldCom's negotiators have offered clarifying language on this
17		issue to BellSouth, and have yet to receive BellSouth's response.
18	Q.	CAN YOU POSE AN EXAMPLE THAT ILLUSTRATES THE ISSUE
19		MORE CLEARLY?
20	A.	Yes. Assume a BellSouth small business customer wants to add a second line to
21		his business. The second line will be identical to the first in capabilities but the
22		service will be provided by WorldCom. WorldCom would place the order and
23		BellSouth might decline to fulfill it, due to no availability of additional lines.
24		Under the terms proposed by BellSouth, WorldCom would then have to use the
25		special construction process to have BellSouth deploy a brand new line to the

customer's premise and the new line would be the property of WorldCom. Such an undertaking would be entirely inappropriate from a network engineering standpoint and extremely wasteful.

A.

Q.

Moreover, the interval for that customer awaiting service on a second line would be unacceptable and the cost would be prohibitively expensive to WorldCom. Additionally, WorldCom does not wish to have facilities built for it in such an instance and believes strongly that providing the second line is a simple provisioning issue for which BellSouth should be responsible. No special construction is necessary or warranted; BellSouth is tasked merely with provisioning of facilities of the type that are already available at a particular location.

MS. COX CITES TWO PROVISIONS FROM TWO DIFFERENT FCC
ORDERS. DO THESE PARAGRAPHS SUGGEST THAT BELLSOUTH
NEED NOT PROVISION FACILITIES TO ALECS THAT ARE OF A
TYPE NORMALLY AVAILABLE AT A LOCATION BUT
UNAVAILABLE AT A PARTICULAR MOMENT IN TIME DUE TO
EXHAUST?

No. In Paragraph 324 of the Third Report and Order and Fourth Further Notice of Proposed Rulemaking ("UNE Remand Order" or "319 Order"), FCC 99-238,

In the Matter of Implementation of the Local Competition Provisions of the

Telecommunications Act, CC Docket No. 96-98, released November 5, 1999,
the FCC declined to require ILECs to "construct new transport facilities to meet specific competitive LEC point-to-point demand requirements for facilities that

1		the incumbent LEC has not deployed for its own use." This issue is wholly
2		unrelated to Issue 9 in WorldCom's arbitration petition. WorldCom is not
3		asking BellSouth to construct special dedicated facilities for it in places
4		BellSouth has no such facilities. Paragraph 451 of the First Report and Order is
5		not relevant to this issue either and does not support BellSouth's position.
6	Q.	PLEASE EXPLAIN THE EFFECT OF BELLSOUTH'S POSITION IF IT
7		WERE ADOPTED BY THE COMMISSION.
8	A.	BellSouth would be able to game the system by reducing the facilities available
9		to ALECs. In other words, BellSouth could manage its system in a manner
10		which eliminates ALEC opportunity and ultimately reduces consumer benefits.
11		In effect, BellSouth argues that it may charge WorldCom any rate it
12		desires to charge for construction of facilities even where such facilities are of
13		the type that are ordinarily found in BellSouth's central office and within the
14		typical BellSouth network configuration. Ms. Cox takes the position that the
15		Act applies only to BellSouth's existing network and that it cannot be applied to
16		ensure reasonable cost based rates where BellSouth establishes facilities for
17		ALEC use.
18	Q.	DOES WORLDCOM SEEK RATES FOR CONSTRUCTION OF
19		FACILITES THAT IN ANY WAY ARE CONFISCATORY?
20	A.	No. As is the case with all other rates supported by WorldCom, rates charged
21		by BellSouth would allow recovery of costs including a fair return on
22		BellSouth's prudently incurred investments. There is no element of
23		confiscation to WorldCom's proposal. Rather, rates will be cost-based and fair.

1		ISSUE 18
2 3 4 5 6 7		Is BellSouth required to provide all technically feasible unbundled dedicated transport between locations and equipment designated by WorldCom so long as the facilities are used to provide telecommunications services, including interoffice transmission facilities to network nodes connected to WorldCom switches and to the switches or wire centers of other requesting carriers? (Attachment 3, Section 10.1.)
8	Q.	MS. COX STATES THAT BELLSOUTH'S DUTY TO UNBUNDLE
10		DEDICATED TRANSPORT IS LIMITED TO BELLSOUTH'S
11		EXISTING NETWORK. DO YOU AGREE?
12	A.	Yes. The language proposed by WorldCom is consistent with that limitation
13		because it does not purport to require BellSouth to build new transport facilities
14		for WorldCom. It requires BellSouth to unbundle transport facilities that exist
15		in BellSouth's network.
16	Q.	MS. COX ASSERTS THAT BELLSOUTH SHOULD NOT BE
17		REQUIRED TO PROVIDE TRANSPORT TO OTHER CARRIERS'
18		LOCATIONS, CLAIMING THAT THE FCC'S RULES SPECIFICALLY
19		EXCLUDE THIS ACTIVITY. DO YOU AGREE?
20	A.	No. The FCC's rules are not as restrictive as BellSouth wishes them to be. For
21		example, paragraph 440 of the First Report and Order, which Ms. Cox quotes,
22		mentions a number of locations to which BellSouth must provide unbundled
23		transport. One of those locations, for example, is an IXC's point of presence.
24		The FCC has, in this instance, indicated that an ALEC can order unbundled
25		transport to another carrier, an IXC.

1	Q.	IS THERE ANOTHER REASON WHY BELLSOUTH IS REQUIRED TO
2		PROVIDE UNBUNDLED TRANSPORT TO THE LOCATIONS OF
3		OTHER CARRIERS?
4	A.	Yes, the FCC's regulations require BellSouth to provide transmission facilities
5		to the locations of "requesting telecommunications carriers." BellSouth is
6		interpreting this obligation as being limited to an obligation to provide
7		transmission facilities only to WorldCom's locations. However, WorldCom is
8		just one requesting telecommunications carrier and the obligation is not so
9		limited. The FCC's rules require BellSouth to provide transmission facilities to
10		the locations of any requesting telecommunications carrier. The reason is that
11		BellSouth's transport network is ubiquitous and BellSouth will have transport
12		facilities in place to all requesting telecommunications carriers. All carriers will
13		interconnect with BellSouth, the dominant LEC. BellSouth's obligation is to
14		provide, upon request, unbundled transmission facilities to the locations of all
15		requesting telecommunications carriers, not just, as it asserts, to a single
16		requesting telecommunications carrier WorldCom.
17	Q.	MS. COX ALSO OBJECTS TO PROVIDING UNBUNDLED
8		TRANSMISSION FACILITIES TO WORLDCOM NODES THAT ARE
9		CONNECTED TO WORLDCOM SWITCHES. PLEASE COMMENT ON
20		THIS ISSUE.
21	A.	BellSouth transmission facilities currently run to nodes on WorldCom's
22		network. These facilities are part of BellSouth's existing ubiquitous network.

1		There is no legitimate reason for BellSouth's refusal to provide transport to
2		locations that are currently part of its existing transport network.
3	Q.	WHAT SHOULD THE COMMISSION DO TO RESOLVE THE
4		PARTIES' CONFLICT?
5	A.	The Commission should direct that the Agreement include the language
6		proposed by WorldCom regarding unbundled dedicated transport.
7		ISSUE 22
8 9 10		Should the Interconnection Agreements contain WorldCom's proposed terms addressing line sharing, including line sharing in the UNE-P and unbundled loop configurations? (Attachment 3, Sections 14.1-14.1.8.)
11		
12	Q.	WHAT IS THE STATUS OF THIS ISSUE?
13	A.	As I stated in my Direct Testimony, WorldCom recently has submitted
14		proposed line sharing language to BellSouth based on BellSouth's agreement
15		with COVAD and certain other terms and conditions. A copy of this proposal i
16		attached as Exhibit (DP-1). BellSouth's direct testimony does not
17		specifically respond to this new proposal, and we therefore do not know what
18		concerns, if any, BellSouth may have.
19	Q.	DO YOU AGREE WITH MS. COX' POSITION THAT BELLSOUTH HAS NO
20		OBLIGATION TO PROVIDE LINE SHARING OVER THE UNE-P?
21	A.	No, I do not. Under BellSouth's position, BellSouth will provide line sharing if
22		BellSouth is providing the voice service and an ALEC is providing xDSL on the
23		same line. In this scenario, however, if WorldCom were to win the voice
24		customer from BellSouth, WorldCom would have no knowledge that another
25		ALEC was providing xDSL to WorldCom's new voice customer. BellSouth

1		would, under its position, cease providing line sharing and the DSL service
2		would be disconnected, without warning to the data ALEC, the customer, or to
3		WorldCom. WorldCom would be blamed by the data ALEC and the customer
4		for the loss of DSL service.
5	Q.	WHAT IS WRONG WITH BELLSOUTH'S POSITION?
6	A.	BellSouth's position is fundamentally anti-competitive. BellSouth proposes to
7		disconnect a customer's DSL service if BellSouth loses the voice business for
8		that customer.
9	Q.	WHAT WILL HAPPEN TO DSL SERVICE IF BELLSOUTH'S
10		POSITION PREVAILS?
11	A.	Data ALECs will be wary of using line sharing as a means to provide DSL
12		services, because the service can be disconnected without notice if the DSL
13		customer changes voice providers. This will result in customers' not being able
14		to take advantage of the cost savings available by using line sharing.
15		ISSUE 23
16 17 18		Does WorldCom's right to dedicated transport as an unbundled network element include SONET rings that exist on BellSouth's network? (Attachment 3, Section. 10.2.3, 10.5.2, 10.5.6.3, 10.5.9, 10.6, 10.7.2.16.)
19		6
20	Q.	WHAT IS YOUR UNDERSTANDING OF BELLSOUTH'S POSITION
21		ON THIS ISSUE?
22	A.	Ms. Cox states that if BellSouth has a SONET ring in place, it will provide
23		dedicated transport to WorldCom over that ring. Ms. Cox states that BellSouth
24		is not obligated to provide unbundled access to the SONET rings themselves.
25	Q.	WHAT IS THE PURPORTED BASIS FOR BELLSOUTH'S POSITION?

1	A.	BellSouth bases its position primarily on Paragraph 337 of the UNE Remand
2		Order, which states as follows:
3		Notwithstanding the fact that we require incumbents to unbundle
4		high-capacity transmission facilities, we reject Sprint's proposal
5		to require incumbent LECs to provide unbundled access to
6		SONET rings. In the Local Competition First Report and Order,
7		the Commission limited an incumbent LEC's transport
8		unbundling obligation to existing facilities, and did not require
9		incumbent LECs to construct facilities to meet a requesting
10		carrier's requirements where the incumbent LEC has not
11		deployed transport facilities for its own use. Although we
12		conclude that an incumbent LEC's unbundling obligation extends
13		throughout its ubiquitous transport network, including ring
l4		transport architectures, we do not require incumbent LECs to
15		construct new transport facilities to meet specific competitive
16		LEC point-to-point demand requirements for facilities that the
۱7		incumbent LEC has not deployed for its own use.
18	Q.	DOES THE UNE REMAND ORDER SUPPORT BELLSOUTH'S
19		POSITION?
20	A.	Only in part. WorldCom agrees that BellSouth is not required to build SONET
21		rings for WorldCom, and WorldCom is not requesting that BellSouth be
22		required to do so. The parties' positions in this regard are in accord with the
23		UNE Remand Order. Where the parties diverge is on the question of whether

1		BellSouth must provide unbundled access to existing SONET rings and thus
2		provide SONET functionality (as WorldCom contends), or whether BellSouth
3		only must provide dedicated transport over SONET rings without providing
4		SONET functionality (as BellSouth contends). Contrary to Ms. Cox' contention
5		nothing in paragraph 337 of the UNE Remand Order states that ILECs are not
6		required to provide access to existing SONET rings. Rather, the FCC rejected a
7		particular proposal by Sprint, which apparently would have required ILECs to
8		build SONET rings for ALECs. That is not what WorldCom is requesting here.
9	Q.	WHY, AS A PRACTICAL MATTER, IS IT IMPORTANT FOR
10		WORLDCOM TO OBTAIN SONET FUNCTIONALITY?
11	A.	SONET functionality provides a number of features not afforded by point-to-
12		point dedicated transport. For example, SONET rings provide redundancy and
13		the capability to accomplish nearly instantaneous recovery so that if a fiber is
14		cut, service is not interrupted. Likewise, SONET ring architecture enables a
15		carrier to add service at any node on the ring, regardless of whether service is
16		provided at other nodes on the ring. SONET architecture also enables carriers to
17		provision service remotely, so that, for instance, additional capacity can be
18		provisioned to a customer from a central location. BellSouth should not be
19		permitted to discriminate by affording itself such functionalities while
20		preventing WorldCom from using them, even though the companies are using
21		the same facilities.
22		ISSUE 28
23		Should BellSouth provide the calling name database via electronic download,
24		magnetic tape, or via similar convenient media? (Attachment 3, Section 13.7.)

1		
2	Q.	MS. COX CONTENDS THAT BELLSOUTH MEETS ITS UNBUNDLING
3		OBLIGATIONS BY ENABLING WORLDCOM TO OBTAIN ACCESS
4		TO THE CNAM DATABASE VIA BELLSOUTH'S SS7 NETWORK.
5		HOW DO YOU RESPOND?
6	A.	Customers served via WorldCom's switches have telephone numbers that either
7		were assigned to WorldCom or ported from BellSouth. For WorldCom to
8		provide CNAM information on a call, it must first dip into its database in search
9		of the information. If the calling party is not a WorldCom customer, WorldCom
10		must do a table look-up, based on the calling party's NPA-NXX, and determine
11		the database that must be searched and then query that database. That is both
12		time consuming, in that the call in progress must be held while this activity is
13		going on, and costly because WorldCom is required to establish facilities that
14		duplicate BellSouth's facilities in addition to the facilities and circuitry
15		necessary for its own database access. BellSouth, on the other hand, knows that
16		an NPA-NXX outside of the NPA-NXX's assigned to it must route to a foreign
17		database and can take the appropriate action without needlessly querying its own
18		database. If WorldCom obtains downloads of BellSouth's CNAM database, it
19		can stand on equal footing with BellSouth.
20	Q.	MS. COX CONTENDS THAT PARAGRAPH 248 OF THE LOUISIANA
21		II ORDER SUPPORTS BELLSOUTH'S POSITION. IS SHE CORRECT?
22	A.	No. When viewed in context, it is clear that the FCC was saying that BellSouth
23		must provide a download of its directory database or provide it on a "per dip"
24		basis, depending which method of access is chosen by the ALEC. The reason

1		this is clear is that the FCC cited its Rule 51.217(c)(3)(ii), which states as
2		follows:
3		A LEC shall provide directory listings to competing providers in
4		readily accessible magnetic tape or electronic formats in a timely
5		fashion upon request. A LEC also must permit competing
6		providers to have access to and read the information in the LEC's
7		directory assistance databases.
8		The same principle applies here. To provide reasonable and nondiscriminatory
9		access to the CNAM database, BellSouth should give ALECs the option of
10		using a download or accessing BellSouth's database.
11		ISSUE 29
12 13 14 15		Should calls from WorldCom customers to BellSouth customers served via Uniserve, Zipconnect, or any other similar service, be terminated by BellSouth from the point of interconnection in the same manner as other local traffic, without a requirement for special trunking? (Attachment 4, Section 1.1.1.)
16 17	Q.	MR. MILNER INDICATES THAT OTHER CARRIERS DELIVER
18	_	CALLS DESTINED TO BELLSOUTH'S UNISERV CUSTOMERS TO
19		THE BELLSOUTH TOPS PLATFORM. PLEASE ADDRESS THIS
20		POINT.
21	A.	I can't comment on the decisions other carriers may make or on what
22		compromises on other issues may lead to a decision on an issue such as this. I
23		do know, however, that WorldCom has an interest in avoiding unnecessary
24		trunking expense such as would be required by BellSouth's position on this
25		issue. I also know that not all carriers have the right that WorldCom does to
26		designate the point of interconnection. An example of a carrier that does not

have such a right is an independent incumbent local exchange carrier. Finally, even if another carrier has the right to designate a point of interconnection, and such carrier waives the right, BellSouth cannot use this fact to require

WorldCom to waive its rights. In effect, BellSouth is attempting to "pick and choose" from its own interconnection agreements. As much as this may be desirable for BellSouth to do, it does not have the right to do so.

# 7 Q. IS THIS ISSUE SIMILAR TO ANY OTHER ISSUE IN THIS

#### ARBITRATION?

A.

This issue is similar in one respect to the issue of how to route calls to WorldCom's directory assistance and operator services platforms, Issue 19, and to the issue concerning the point of interconnection, Issue 36. The similarity is that in all three instances BellSouth's position imposes unnecessary trunking costs on WorldCom. BellSouth's position with respect to this issue will require WorldCom to add special trunks to BellSouth's TOPs platform so as to complete local calls. BellSouth's position with respect to Issue 19 apparently would require WorldCom to construct an expensive and unnecessary overlay network to route calls to WorldCom's DA/OS platform. BellSouth's position on Issue 36 requires WorldCom to construct interconnection trunking to multiple points in a LATA, even though it is technically feasible to interconnect at a single point and have all calls handled by the interconnecting carriers on their side of that interconnection from or to that point. In all three instances WorldCom's position allows these calls to be completed in a more efficient manner and BellSouth's position requires unnecessary trunking by WorldCom.

1	Q.	WHAT SHOULD THE COMMISSION DO?
2	A.	The Commission should direct BellSouth to accept calls directed to its Uniserv
3		customers at the interconnection point and transport and terminate these calls
4		from that point.
5		ISSUE 39
6 7		How should Wireless Type 1 and Type 2A traffic be treated under the Interconnection Agreements? (Attachment 4, Section 9.7.2.)
8 9	Q.	HOW SHOULD WIRELESS TYPE 1 AND WIRELESS TYPE 2A
10		TRAFFIC BE TREATED UNDER THE INTERCONNECTION
l 1		AGREEMENT?
12	A.	This traffic should be treated like transit traffic, not like traffic originated or
3		terminated by BellSouth. This issue involves Wireless Type 1 and Type 2A
14		traffic, which is transit traffic originated by one carrier, delivered to BellSouth's
15		tandem, tandem switched by BellSouth to the network of a third carrier, and
16		then terminated by the third carrier. BellSouth receives a transiting fee for this
17		service, as it should. However, pursuant to its current practice BellSouth also
18		charges the ALEC originating carrier for reciprocal compensation, which
19		BellSouth retains. WorldCom disagrees with this practice.
20	Q.	WHY DOES WORLDCOM DISAGREE WITH THIS PRACTICE?
21	A.	The carrier that ultimately terminates the call, the third carrier in this three
22		carrier transaction, should receive the reciprocal compensation payment.
23		BellSouth should be directed to turn over to the terminating carrier the
24		reciprocal compensation payment that BellSouth currently collects from the
5		originating carrier. Of course Bell South would retain the transiting fee (tandem

switching) which it charges the originating carrier. The call termination revenue which BellSouth bills the originating carrier should be remitted to the carrier who actually performs the call termination function.

BellSouth's practice of retaining reciprocal compensation payments on this traffic could subject WorldCom to liability to the CMRS provider. For example, where WorldCom originates traffic to a CMRS provider and BellSouth transits the call, BellSouth will charge reciprocal compensation to WorldCom and retain it. The CMRS provider, which should be entitled to the payment, may seek such payment from WorldCom which had originated the call and had turned over the payment to BellSouth. Clearly, WorldCom should not have to pay reciprocal compensation twice. Therefore, if the Commission does not direct BellSouth to remit the reciprocal compensation to the terminating carrier, it should at a minimum direct BellSouth to indemnify WorldCom against any lawsuit filed by CMRS providers that results from BellSouth's practice of retaining the reciprocal compensation payment.

Finally, Ms. Cox indicates in her testimony that for Type 2A traffic,

BellSouth intends to end the practice of billing for such traffic as landline traffic
when the involved parties have the necessary meet point billing system
capabilities. WorldCom requests that BellSouth be directed to continue to
provide the billing function as it does now, but as noted above, that the
payments in all cases be remitted to the carrier performing the terminating
function.

1		ISSUE 40
2 3 4		What is the appropriate definition of internet protocol (IP) and how should outbound voice calls over IP telephony be treated for purposes of reciprocal compensation? (Attachment 4, Sections 9.3.3 and 9.10.)
5	0	ARE THERE AREAS OF AGREEMENT WITH RESPECT TO THIS
6	Q.	
7		ISSUE?
8	A.	Both WorldCom and BellSouth agree that reciprocal compensation should apply
9		to local telecommunications provided via IP telephony. (See Cox at p. 56.)
10		WorldCom also notes that 7- or 10-digit dialed local calls to ISPs should be
11		treated as local calls. WorldCom and BellSouth also both agree that reciprocal
12		compensation is not due for long distance calls originated by a handset using
13		telephone numbers (not IP addresses). Ms. Cox' description of WorldCom's
14		position at page 57of her direct testimony is mistaken WorldCom does not
15		believe that reciprocal compensation is due for long distance calls originated by
16		a handset using telephone numbers.
17		BellSouth and WorldCom disagree, however, on whether the
18		Commission should require payment of access charges on long distance calls
19		utilizing Phone-to-Phone IP telephony.
20	Q.	WHAT IS WORLDCOM'S POSITION ON WHETHER THE
21		COMMISSION SHOULD REQUIRE PAYMENT OF ACCESS
22		CHARGES ON LONG DISTANCE CALLS UTILIZING PHONE-TO-
23		PHONE IP TELEPHONY?
24	A.	That issue is beyond the scope of this proceeding. The issue of access charges
25		for interstate long distance calls is clearly within the jurisdiction of the FCC and

not with this Commission. While BellSouth tries to argue that these calls should be classified as switched exchange access traffic and be subject to access charges, that is a question that the FCC, not this Commission, must answer. In fact, BellSouth has presented to the FCC the very arguments it makes here to and the FCC has not adopted BellSouth's arguments. Instead, in its 1998 Report to Congress, Docket No. 96-45, FCC 98-67 (April 10, 1998), the FCC examined the issue of IP telephony, including the arguments of BellSouth, and concluded that it would be inappropriate to make any definitive pronouncements in the absence of a more complete record focused on individual service offerings. (Id. at ¶ 89.) The FCC further specifically declined to impose access charges on IP telephony, noting that "we will likely face difficult and contested issues relating to the assessment of access charges on these providers. . . . We intend to examine these issues more closely based on the more complete records developed in future proceedings." (Id. at ¶ 91.) Because federal law currently does not allow access charges to be imposed on IP telephony, it would be contrary to federal law and the Commission's jurisdiction for the Commission to impose access charges on interstate long distance calls utilizing Phone-to Phone IP telephony. Moreover, because the FCC will be addressing the issue of access

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Moreover, because the FCC will be addressing the issue of access charges in this area, it would be appropriate for the Commission to await the FCC's decision before addressing the issue of access charges for intrastate long distance calls utilizing Phone-to-Phone IP telephony. This is particularly true because the FCC has recognized that it may be difficult to determine whether

1		particular IP telephony calls are interstate or intrastate, and hence the FCC
2		intends to address that issue in the context of determining whether access
3	•	charges should apply. (Id.)
4		As noted in my Direct Testimony, the FCC has announced plans to
5		institute a proceeding to examine issues associated with IP telephony during th
6		next six months. (TR Daily, June 30, 2000.) For all of the reasons noted above
7		the Commission should await the FCC's decision rather than addressing this
8		issue in this arbitration proceeding.
9		ISSUE 42
10 11 12		Should WorldCom be permitted to route access traffic directly to BellSouth end offices or must it route such traffic to BellSouth's access tandem? (Attachment 4, Section 2.3.8.)
13		
14	Q.	WHAT IS BELLSOUTH'S POSITION CONCERNING WHETHER
15		WORLDCOM SHOULD BE PERMITTED ROUTE ACCESS TRAFFIC
16		DIRECTLY TO BELLSOUTH END OFFICES?
17	A.	BellSouth has proposed language that prohibits WorldCom from delivering
18		switched access traffic to BellSouth except over WorldCom ordered switched
19		access trunks. (Cox Direct, p. 61) This language prohibits WorldCom from
20		routing such traffic directly to BellSouth end offices and thereby precludes
21		WorldCom from offering tandem services for switched access traffic.
22	Q.	WHAT IS THE BASIS OF BELLSOUTH'S POSITION?
23	A.	Ms. Cox contends that WorldCom must be required to use BellSouth's existing
24		switched access network configuration and BellSouth's established access
25		processes and systems. (Cox Direct, p. 61-62)

# Q. WHAT IS WORLDCOM'S POSITION ON THIS ISSUE?

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BellSouth should not be permitted to monopolize the tandem services business, 2 A. and WorldCom should be permitted to offer such services. BellSouth's 3 4 proposed language ties the provision of access services to BellSouth's existing network and processes. It stifles innovation and the development of new 5 approaches to the delivery of access services by ALECs. BellSouth's proposed 6 language will prevent the further growth of competition in this market. When 7 both state and federal regulators consistently are seeking ways to reduce access 8 charges, it does not make sense to stifle competition in the exchange access 9 market and grant BellSouth a monopoly. 10

# 11 Q. PLEASE EXPLAIN WORLDCOM'S POSITION.

- The prohibition BellSouth proposes effectively would require WorldCom to 12 A. route all toll traffic to BellSouth's access tandems using access facilities, and 13 would preclude WorldCom from routing toll traffic from its own tandem 14 switches to BellSouth end offices via UNE facilities. BellSouth's language 15 would ensure that it always would be able to charge for tandem and transport 16 when terminating toll traffic, and would eliminate competition for tandem and 17 18 transport services. BellSouth's proposed language is anticompetitive and should 19 be rejected.
- 20 Q. IS WORLDCOM SEEKING TO AVOID THE PAYMENT OF ACCESS
- 21 CHARGES ON LONG DISTANCE CALLS AS MS. COX CLAIMS?
- 22 A. No. WorldCom objects to the language proposed by BellSouth because
- WorldCom does not want language in the Agreement that would preclude

1		WorldCom from offering tandem services to other carriers, as I already have
2		described. BellSouth incorrectly suggests that WorldCom's opposition to the
3		language proposed by BellSouth is an attempt to disguise switched access traffic
4		as local traffic over local interconnection trunks. Perhaps BellSouth
5		misunderstands WorldCom's intent. In fact, BellSouth's proposal will
6		perpetuate its monopoly over the provision of access services to IXCs in
7		violation of the Act. WorldCom is entitled to provide the tandem and transport
8		services associated with toll calling and if WorldCom does so, BellSouth will be
9		entitled to bill the access charges associated with the access services it provides
10		at the end office.
11	Q.	IS MS. COX CORRECT IN HER ASSERTION THAT BELLSOUTH
12		WILL BE UNABLE TO BILL FOR SWITCHED ACCESS IF
13		WORLDCOM DELIVERS TOLL CALLS TO A BELLSOUTH END
14		OFFICE VIA UNE FACILITIES?
15	A.	No she isn't. WorldCom has agreed to provide a monthly PIU/PLU report to
16		BellSouth on any such trunk group. WorldCom will provide an EMI record
17		with ANI, time and duration of call. As part of the Meet Point Billing terms of
18		the contract, WorldCom would provide this information which will enable
19		BellSouth to bill for the switched access services it provides.
17		
20		ISSUE 45
21 22		How should third party local transit traffic be routed and billed by the parties? (Attachment 4, Sections 9.7.1, 9.7.2, 10.7.1.1, 10.7.2, and 10.7.3)
23		
24	Q.	IN HER DIRECT TESTIMONY, MS. COX ASSERTS THAT
25		WODI DOOM WANTS BELL SOUTH TO DAY DECIDEOCAL

1		COMPENSATION FOR LOCAL TRAFFIC ORIGINATED FROM
2		ANOTHER CARRIER TERMINATING TO WORLDCOM. IS THIS
3		CORRECT?
4	A.	No. The implication of Ms. Cox' testimony is that WorldCom expects BellSouth
5		to be financially responsible for paying reciprocal compensation on traffic
6		originated by a third carrier. This is not what WorldCom has proposed. As
7		described in WorldCom's direct testimony, the proposal is that if a call is
8		originated from WorldCom, transited by BellSouth, and terminated to an
9		independent LEC, WorldCom proposes that BellSouth bill WorldCom for a
10		transiting charge, and the call termination charges as well. BellSouth would
11		then settle up with the independent LEC, as they have done for years. The
12		independent LEC would not have to go through the network expense of separate
13		trunk groups and billing expense for billing this small volume of traffic from
14		WorldCom, but would obtain payment from BellSouth, since BellSouth billed
15		WorldCom. All carriers along the route are compensated for their piece of
16		carrying the call. In the reciprocal fashion, if a call is originated from an
17		independent LEC, transited through BellSouth, and terminated to WorldCom,
18		WorldCom proposes that BellSouth bill the independent for a transiting charge
19		(if applicable), and WorldCom bill BellSouth for terminating that call on the
20		WorldCom network. Again, BellSouth would obtain payment from the
21		independent LEC. This practice is consistent with the Ordering and Billing
22		Forum (OBF) Meet Point Billing Guidelines (single bill/single tariff option).
23		This practice also is consistent with what both parties agree is the proper

procedure for third party wireless traffic. Contrary to Ms. Cox' implication, this proposal does not require BellSouth to pay reciprocal compensation on third party transit traffic.

# 4 Q. WHY SHOULD THE COMMISSION ADOPT WORLDCOM'S

# PROPOSAL?

6 A. The proposal will increase billing efficiencies for all companies in the Florida
7 telecommunications industry.

WorldCom speaks from experience concerning these benefits, because this is how the traffic is routed and billed in over half of the country. Also, WorldCom's proposed billing arrangement is consistent with BellSouth's current billing practice for Type 1 and Type 2 wireless transit traffic. It is equally applicable to all transit traffic.

From a billing perspective, WorldCom's position significantly reduces the number of bills that all LECs in the LATA have to send to and audit from one another. It also significantly reduces the amount of record exchange required between the companies. Also, we believe that the reason BellSouth currently requires that separate trunk groups be established for transit traffic is so BellSouth can produce the necessary billing records for such transit traffic. WorldCom's proposal would also eliminate the need for separate and inefficient trunk groups for transit traffic.

From a network perspective, again, it is WorldCom's position to route the local/intraLATA and transit traffic on a combined trunk group. There are tremendous network efficiencies by combining these three traffic types, from a facilities, trunking, and switch port perspective, and also translations table maintenance. Conversely, if BellSouth's position is adopted, the effect will be to eliminate these efficiencies, thereby raising WorldCom's cost of competing with BellSouth in the local market.

The Commission should rule specifically that all of these types of traffic can be sent over the same trunk and that BellSouth will bill for transit traffic as proposed herein.

8 ISSUE 46

9 Under what conditions, if any, should the parties be permitted to assign an NPA/NXX code to end users outside the rate center in which the NPA/NXX is located? (Attachment 4, Sections 9.4.6. and 9.10.)

A.

# Q. WHAT WOULD BELLSOUTH ACCOMPLISH IF ITS POSITION IS

## ADOPTED BY THE COMMISSION?

Ms. Cox asserts that BellSouth has no intention of limiting WorldCom's ability to define a local calling area for WorldCom's end users but does desire to assess access charges on calls from BellSouth end users to WorldCom customers who purchase FX service. The effect of BellSouth's position is to limit the ability of WorldCom to compete with BellSouth's FX service and similar offerings. Where a BellSouth end user calls a subscriber to BellSouth's FX service, that end user would be billed for a local call (or have it included as part of flat rate local calling) as described by Ms. Cox at page 69. BellSouth's proposal would preclude WorldCom from providing a comparable offering. This result is hardly in keeping with the Commission's prior decisions encouraging the development

1		of a competitive environment that will allow consumers to have choices when
2		shopping for FX and similar services.
3	Q.	MS. COX ASSERTS THAT IF WORLDCOM GIVES A TELEPHONE
4		NUMBER TO A CUSTOMER WHO IS PHYSICALLY LOCATED IN A
5		DIFFERENT LOCAL CALLING AREA THAN THE LOCAL CALLING
6		AREA WHERE THAT NPA/NXX IS ASSIGNED, CALLS ORIGINATED
7		BY BELLSOUTH END USERS TO THOSE NUMBERS ARE NOT
8		LOCAL CALLS. IS SHE CORRECT?
9	A.	No. As indicated in WorldCom's direct testimony, whether a call is local or not
0		depends on the NXX dialed, not the physical location of the customer.
. 1		Jurisdiction of traffic is properly determined by comparing the rate centers
.2		associated with the originating and terminating NPA/NXXs for any given call,
.3		not the physical location of the end-users. Comparison of the rate centers
.4		associated with the calling and called NPA/NXXs is consistent with how the
5		jurisdiction of traffic and the applicability of toll charges are determined within
6		the industry today. As discussed more fully below, BellSouth's indication that
7		this comparison should be used for "retail" services only further illustrates
8		BellSouth's desire to have their own FX service treated as local and any
9		competitor's offering of FX to be treated as toll.
20	Q.	AT PAGE 66, MS. COX DISCUSSES A CALLING EXAMPLE WHERE A
21		BELLSOUTH CUSTOMER IN THE KEY WEST LOCAL CALLING
22		AREA CALLED A WORLDCOM NUMBER IN THE 305/336 CODE
23		(WITHIN THE KEY WEST LOCAL CALLING AREA) ASSIGNED TO A

1		WORLDCOM CUSTOMER PHYSICALLY LOCATED IN MIAMI.
2		PLEASE COMMENT ON THAT DISCUSSION.
3	A.	Ms. Cox notes that in this situation BellSouth would treat the call as a local call
4		for purposes of billing its Key West, Florida customer. Indeed, this result is
5		correct because when BellSouth's customer dialed the Key West number he
6		intended to make a local call and he did make a local call. Yet, Ms. Cox objects
7		to the fact that reciprocal compensation is due for this call which WorldCom
8		terminates.
9	Q.	IS BELLSOUTH'S OBJECTION TO PAYING RECIPROCAL
10		COMPENSATION ON THIS LOCAL CALL VALID?
11	A.	No, it isn't. This call (what Ms. Cox refers to as a Key West to Miami call) is a
12		call to an FX number, which Ms. Cox acknowledges is rated as a local call, and
13		reciprocal compensation is payable on local calls.
14	Q.	DOES BELLSOUTH PROPOSE A DISCRIMINATORY APPROACH TO
15		FX OFFERINGS BY ITS COMPETITORS?
16	A.	Yes. Continuing with Ms. Cox' example, if BellSouth provides one of its Key
17		West customers with FX service to Miami, BellSouth treats calls from within
18		the Key West local calling area to the FX number as local. However, if
19		WorldCom wishes to offer the same FX service, BellSouth wants the same exact
20	•	call to be treated as a toll call. BellSouth's position is intended to obstruct a
21		competitor's ability to offer a service which competes on an equal footing with
22		BellSouth's FX service.

1	Q.	MS. COX ALSO SUGGESTS THAT WORLDCOM COULD EVEN
2		ASSIGN A KEY WEST NXX TO A CUSTOMER LOCATED IN NEW
3		YORK AND THEN CLAIM THAT THE CALL IS LOCAL. PLEASE
4		COMMENT ON THIS SUGGESTION.
5	A.	This bit of hyperbole does little to assist the Commission in resolving the
6		parties' dispute. WorldCom is quite aware of its obligations under the
7		interconnection agreement that interconnection for the provision of local
8		services does not entitle WorldCom to avoid access charges by such a ruse. The
9		question presented by this issue is whether BellSouth can preclude WorldCom
10		from assigning NXXs using a routing point that is different from the rating
11		point, and given our obligation to interconnection within each LATA, the
12		question is limited to different points within the same LATA.
13	Q.	WHAT IS BELLSOUTH'S VIEW OF ITS COMPETITORS OFFERING
14		FX SERVICE AND SIMILAR OFFERINGS?
15	A.	As stated above, BellSouth's desire to place its proposed limitations on
16		assignment of NXXs by WorldCom and refusal to follow its own tariff
17		regarding the classification of FX traffic as local is an attempt to prohibit
18		ALECs from competing with BellSouth. BellSouth's General Subscriber
19		Service Tariff at Section A9.1.1.A specifies that "Foreign Exchange service is
20		exchange service furnished to a subscriber from an exchange other than the one
21		from which the subscriber would normally be served, allowing subscribers to
22		
22		have local presence and two-way communications in an exchange different

defines Exchange Service as "... a general term describing as a whole the 1 2 facilities provided for *local intercommunications*, ..." [emphasis added] This traffic exists because BellSouth's end users are making local calls to an FX service. If WorldCom is precluded from offering competitive FX 5 arrangements, BellSouth's Key West end users would only be able to reach the 6 WorldCom Miami customer on a toll basis. In that instance end users would 7 quickly look for another method of local access for a variety of calls. Likewise, 8 if BellSouth were to apply switched access charges to this traffic, such above cost pricing would ultimately make the offering of competitive alternatives by 9 ALECs infeasible. 10 MS. COX ASSERTS THAT THE FCC HAS MADE IT CLEAR THAT 11 Q. TRAFFIC JURISDICTION IS DETERMINED BASED UPON THE 12 ORIGINATING AND TERMINATING END POINTS OF A CALL AND 13 14 CITES FEATURE GROUP A ACCESS SERVICE. PLEASE COMMENT 15 ON THIS. 16 A. Contrary to Ms. Cox' implication, BellSouth is not providing Feature Group A service to an ALEC that is offering FX service to its customers. BellSouth's 17 Feature Group A service is a switched access service provided to requesting 18 interexchange carriers. Feature Group A involves the assignment of a BellSouth 19 20 10-digit telephone number to the interexchange carrier and provides for a variety 21 of optional, BellSouth-provided features (e.g., hunt groups, uniform call distribution, service code denial) from a specific end office. 22

In Ms. Cox' view the ALEC should have to purchase switched access in order to provide a local service. However, just like BellSouth and unlike an interexchange carrier, when an ALEC provides FX service it does so as a local service provider, assigning to the end user a 10-digit telephone number from the ALEC's own NXX. Additionally, because the ALEC has a local switch, it does not rely on the BellSouth local switch to provide additional features as an interexchange carrier would. BellSouth should not be allowed to re-categorize as toll, traffic historically viewed as local by pretending that an ALEC is an interexchange

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carrier.

## MS. COX ASSERTS THAT THE CLOSEST PARALLEL TO AN FX Q. OFFERING BY AN ALEC IS 800 SERVICE. DO YOU AGREE?

No. The closest parallel would be BellSouth's own FX service. Of course, BellSouth's position, if adopted, will raise WorldCom's cost of providing a competitive service to a level that would effectively eliminate WorldCom's ability to offer a competing FX service. BellSouth's suggestion that an ALEC's FX service is comparable to 800 service is not correct. 800 service allows toll free calling from callers in the LATA, the State, or indeed the entire country. FX service allows local calling limited to the rate center with which the NXX is associated. Calls to that NXX from anywhere else would not be local and would not be toll free. The California Commission has noted this distinction as discussed below in greater detail.

1	Q.	WHAT POLICY ISSUES ARE RAISED BY BELLSOUTH'S ASSERTION
2		THAT DETERMINATION OF CALL JURISDICTION BASED ON
3		RATE CENTERS ASSOCIATED WITH THE NPA/NXXS IS ONLY
4		APPLICABLE TO RETAIL END USER BILLING?
5	A.	Simply put, BellSouth would like to place its competitors at a disadvantage by
6		utilizing one standard (i.e., FX is local) for offering its retail services and
7		another standard (i.e. FX is toll) when another local provider attempts to make a
8		competitive offering. As noted above, the effect of this position is to increase
9		BellSouth's potential competitors' costs of providing equivalent service
10		offerings, thereby harming the competitive process.
11		Ms. Cox, at page 69 points to the FCC's jurisdictional analysis based on
12		the originating and terminating end points of a call as the guide to be followed.
13		However, the FCC's analysis has traditionally been utilized to determine
14		whether or not particular traffic is interstate and thereby within the FCC's
15		jurisdiction. The discussion of call jurisdiction is merely a smokescreen to
16		cover BellSouth's private business interest in reducing potential competition for
17		its FX service.
18		The California Commission recognized the practical problems associated
19		with BellSouth's position in its order addressing the provision of FX service by
20		ALECs (Decision 99-09-029, September 2, 1999, Rulemaking 95-04-043) in
21		finding that
22		The rating of a call, therefore, should be consistently determined
23		based upon the designated NXX prefix. Abandoning the linkage

1		between NXX prefix and rate center designation could undermine
2		the ability of customers to discern whether a given NXX prefix
3		will result in toll charges or not. Likewise, the service
4		expectations of the called party (i.e., ISPs) would be undermined
5		by imposing toll charges on such calls since customers of the ISPs
6		would be precluded from reaching them through a local call.
7		Consequently, the billing of toll charges for Internet access which
8		is designed to be local could render an ISP's service prohibitively
9		expensive, thus limiting the competitive choices for Internet
10		access, particularly in rural areas."
11		(Emphasis added.) As the California Commission recognized, the retail offering
12		of FX service and its associated rating based on the rate centers associated with
13		the assigned NXX's must be applied to FX offerings from ALECs as well.
14		Failure to do so distorts the way in which ALECs can make a competitive FX
15		offering available and, would in fact eliminate competition for this increasingly
16		important service.
17	Q.	MS. COX ASSERTS THAT WHEN WORLDCOM ASSIGNS NXXs SO
18		AS TO PROVIDE FX SERVICE IT IS NOT SEEKING TO DEFINE ITS
19		OWN LOCAL CALLING AREA BUT RATHER IS ATTEMPTING TO
20		REDEFINE THE LOCAL CALLING AREA OF BELLSOUTH'S
21		CUSTOMERS. IS THIS CORRECT?
22	A.	No. Continuing with the Miami-Key West example introduced by Ms. Cox,
23		when WorldCom provides an NXX associated with the Key West rate center to

1		WorldCom's customer located in Miami, WorldCom is providing its customer
2		with a local presence in Key West because that is what the customer wants.
3		Contrary to Ms. Cox' assertion, when WorldCom does so it is not redefining the
4		local calling area of BellSouth's customers in Key West. Just as when
5		BellSouth provides an FX service allowing its end users in Key West to place
6		local calls to customers located elsewhere, the local calling scope of BellSouth's
7		Key West customers is not changed. The expectation of BellSouth's customers
8		that when they call a Key West exchange they are making a local call is not
9		changed.
10	Q.	IS MS. COX CORRECT THAT THIS ISSUE HAS NO EFFECT ON THE
11		DEGREE OF LOCAL COMPETITION?
12	A.	No. Ms. Cox reaches this conclusion by noting that, in her Key West-Miami
13		hypothetical, the offering of FX service by an ALEC to a Miami customer does
14		nothing to enhance local competition in Key West. Two responses are called
15		for:
16		First, in Ms. Cox' example the ALEC is enhancing local competition in
17		Miami by offering a service which competes with BellSouth's FX offering.
18		Second, the offering of competitive FX services to customers in Miami by an
19		ALEC will enhance the degree of local competition in Key West.
20		Ms. Cox reaches the conclusion she does only because of the limits of
21		her hypothetical example (a customer in Miami seeking FX service with an
22		NXX associated with the Key West rate center). As noted above, it is clear that

1		the introduction of FX service by ALECs can and will expand competitive
2		choices in all geographic areas.
3	Q.	MS. COX DESCRIBES A DECISION BY THE MAINE PUC IN HER
4		TESTIMONY. PLEASE COMMENT ON THE RELEVANCE OF THAT
5		DECISION.
6	A.	The focus of the Maine PUC was on the impact of FX service on numbering
7		resources in Maine and the effect on matters such as NXX code conservation for
8		purposes of avoiding area code splits, etc While the Maine PUC did make a
9		determination on this matter, the focus was not on whether FX service is local or
10		interexchange.
11	Q.	MS. COX NOTES THAT THE MAINE PUC CONCLUDED THAT THE
12	•	CLOSEST PARALLLEL TO THE BROOKS FIBER FX SERVICE IN
. 13		THAT CASE IS 800 SERVICE. PLEASE ADDRESS THIS MATTER.
14	A.	The Maine PUC did make this finding, however that finding is incorrect, for the
15		reasons noted above. Moreover, the California PUC has found that this type of
16		service, when provided by ALECs, is indeed equivalent to FX service and not
17		800 service:
18		We believe the Pac-West arrangement is equivalent to foreign
19		exchange service, not to intraLATA toll-free calling as claimed
20		by Pacific. Just as with other forms of foreign exchange service,
21		the Pac-West arrangement relocates the rate center from which
22		incoming calls are rated as either local or toll. Unlike intraLATA
23		toll-free calling, however, the Pac-West arrangement does not

1		permit a caller from any location to dial the ISP toil-free. The
2		calling party would still incur toll charges if the call was made
3		from a location whereby the rate center of the calling party was
4		more than 12 miles from the rate center for the ISP's NXX prefix.
5		The Pac-West arrangement is not equivalent to intraLATA toll-
6		free calling.
7	Q.	MS. COX ASSERTS THAT THE CALIFORNIA COMMMSSION WAS
8		PRESENTED WITH THIS ISSUE BUT DID NOT DECIDE WHETHER
9		THE SERVICE WAS LOCAL OR INTEREXCHANGE. IS THIS
10		CORRECT?
11	A.	No. The California Commission decided that FX calls are local because the
12		rating of calls is based upon the designated rate centers of the calling and called
13		NXXs:
14		As discussed below, we conclude that the rating of calls as toll or
15		local should be based upon the designated rate center of the NXX
16		prefix of the calling and called parties' numbers. Even if the called
17		party may be physically located in a different exchange from
18		where the call is rated, the relevant rating point is the rate center of
19		the NXX prefix. We conclude that under a foreign exchange
20		service arrangement, it is consistent with the applicable tariffs to
21		rate calls in reference to the rate center of the assigned NXX prefix
22		even though it is in a different exchange from where the called
23		narty is located

1 Thus, foreign exchange service provides for a called party to reside in 2 one exchange, but still have a telephone number rated as local served 3 from a foreign exchange. 4 5 For purposes of considering the issue of call rating, it is not necessary to 6 deliberate at length over whether Pac-West's service conforms to some 7 8 particular definition of "foreign exchange service" based upon specific provisioning arrangements. Although the Pac-West form of service 9 differs from certain other forms of foreign exchange service in how it is 10 provisioned, the ultimate end-user expectation remains the same, namely 11 to achieve a local presence within an exchange other than where the 12 customer resides. From the end-use customer's perspective, Pac-West's 13 service is a competitive alternative to other form of foreign exchange 14 15 service. WorldCom's position is consistent with the decision of the California PUC. FX 16 service is local and the originating carrier owes reciprocal compensation to the 17 terminating carrier. All of the above illustrates the fallacy in Ms. Cox' assertion 18 that "FX service is clearly a long distance service." (Cox Direct, at 69) 19 WHAT RESOLUTION WOULD WORLDCOM RECOMMEND TO THE 20 Q. COMMISSION ON THIS ISSUE? 21 A. Just as stated in my direct testimony, the Commission should allow ALECs to 22

assign NXXs within the LATA in a manner that provides for rating points

23

different from routing points and conclude that the appropriate method for determining the jurisdiction of this traffic is to compare the rate centers associated with the calling and called NXXs. This resolution will permit ALECs such as WorldCom to offer competitive FX service to their customers on non-discriminatory terms.

Additionally, for the reasons stated above, BellSouth should be required to pay reciprocal compensation to the ALEC for this local traffic.

BellSouth's proposed contract language on this matter would not allow WorldCom to assign NXXs in such a manner as to provide *local* FX service. BellSouth has refused to recognize this as local traffic and has insisted on applying originating access charges as well as refusing to pay reciprocal compensation to the ALEC. BellSouth proposes to treat WorldCom's FX service differently than BellSouth treats its own retail FX service. The Commission should reject this discrimination.

15 ISSUE 47

A.

16 Should reciprocal compensation payments be made for calls bound to ISPs?

18 Q. HAS THE COMMISSION ALREADY DECIDED THIS ISSUE?

Yes. In the Global NAPS arbitration, the Commission recently held that reciprocal compensation payments should be made for payments bound to ISPs. Unlike the Global NAPS case, however, BellSouth has not in this proceeding proposed different rates for reciprocal compensation depending on the identity of the party to which calls are terminated. Therefore the Commission should

1		simply rule that the uniform reciprocal compensation rate applies for ISP-bound
2		calls.
3	Q.	HAS BELLSOUTH OFFERED ANYTHING NEW TO THE
4		COMMISSION ON THIS ISSUE?
5	A.	No. Ms. Cox suggests that the Commission make an interim ruling in this
6		proceeding, subject to retroactive true-up when the FCC establishes final rules
7		associated with ISP-bound traffic. WorldCom respectfully suggests that there is
8		no need for this Commission to await further FCC action; instead, the
9		Commission should confirm the independent determination in made in Global
10		NAPS that reciprocal compensation should apply to this traffic.
11		ISSUE 51
12 13 14		Under what circumstances is BellSouth required to pay tandem charges when MCIW terminates BellSouth local traffic? (Attachment 4, Sections 9.4, 10.4.2, 10.4.2.3.)
15		
16	Q.	PLEASE DESCRIBE BELLSOUTH'S POSITION ON THIS ISSUE.
17	A.	Ms. Cox argues that WorldCom must meet a two-pronged test to receive
18		reciprocal compensation at the tandem rate (including tandem switching,
19		transport and end office switching): (1) WorldCom must show that its switches
20		cover a geograpchic area comparable to BellSouth's tandems; and (2)
21		WorldCom must show that its switches perform local tandem functions.
22	Q.	IS BELLSOUTH'S POSITION VALID?
23	A.	No. As I explained in my Direct Testimony, the FCC has been quite clear on
24		this point. FCC Rule 51.711(a)(3) establishes that an ALEC is entitled to
25		reciprocal compensation at the tandem rate whenever its switch covers a

1		geographic area comparable to the area covered by the ILEC's tandem. That
2		rule does not include any requirement that the ALEC provide tandem
3		functionality. Paragraph 1090 of the Local Competition Order, which I quoted
4		in my Direct Testimony, makes it clear that an ALEC may obtain the tandem
5		rate if it provides equivalent tandem functionality or it meets the geographic
6		comparability requirement. Ms. Cox' contention that ALECs must establish
7		tandem functionality and geographic comparability finds no support in the
8		FCC's rules or the Local Competition Order.
9	Q.	DO YOU AGREE WITH MS. COX' READING OF THE ILLINOIS
10		DECISION?
1	A.	No. Ms. Cox cites MCI Telecommunications Corporation v. Illinois Bell
12		Telephone Company, 1999 U.S. Dist. LEXIS 11418 (N.D. Ill. June 22, 1999) to
13		support BellSouth's two-pronged test theory. Ms. Cox' reliance is misplaced.
14		The district court did not reach the issue of whether a two-pronged test is
15		consistent with FCC Rule 51.711 or the Local Competition Order. In any event,
16		the functionality point was essentially moot, because there was no dispute that
17		MCI's switches provided functionality comparable to Ameritech's tandem
18		switches.
19	Q.	CAN YOU ELABORATE FURTHER ON THE RELATIONSHIP
20		BETWEEN GEOGRAPHIC COMPARABILITY AND TANDEM
21	•	FUNCTIONALITY?
22	A.	Yes. The concept of a single, geographic scope test was adopted largely
23		because the FCC recognized that when an ALEC switch covers a geographic

area that is comparable to the area covered by an ILEC tandem switch, the ALEC switch is necessarily providing similar functionality. Although, as discussed above, a functionality test is not required or appropriate when geographic comparability has been established, it is useful to discuss how the WorldCom network operates to understand why geographic coverage and functionality go hand in hand.

2:1

WorldCom's network consists of some basic components: switches, fiber transport, local nodes, collocations, and on-net buildings. The physical connectivity between the WorldCom switches and the customers served by those switches is accomplished in a variety of ways. First, a customer can be served via a facility, such as a DS1, that extends from the switch directly to the customer. Typically this facility is leased from BellSouth and is used to provide service to customers that are not located in an on-net building or close to the WorldCom fiber transport system.

Alternatively, a customer could be served by extending a facility from a collocation space to the customer. In this case the facility would be connected to multiplexing equipment that would place that customer's traffic on a WorldCom high capacity transport system (e.g. OC-48 SONET system) to be transported to the switch. This situation allows traffic from multiple customers to be combined onto the higher capacity transport system.

Another situation is involved when a customer is located in an on-net building. Here, WorldCom can place add/drop multiplexing equipment in the building that is connected to the high capacity fiber ring. WorldCom then uses

the building's inside wire and riser cable to connect the customer to the multiplexing equipment that ultimately provides connectivity to the switch.

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A.

The WorldCom network is interconnected with BellSouth in the following manner. There is a point of interconnection at which there are physical facilities used by both companies for the exchange of traffic. Over those physical facilities, trunk groups are configured to pass traffic between the WorldCom switch and BellSouth tandems as well as various BellSouth end offices. These trunk groups are typically established at a DS1 level but can vary in capacity based on traffic needs. In addition to local and intraLATA traffic, trunking arrangements are established for such things as operator traffic, directory assistance, E911, and long distance traffic. When traffic is originated on BellSouth's network, WorldCom picks that traffic up at the point of interconnection between the two networks, bring that traffic into their local switches and then route the traffic across the extensive fiber transport network, digital cross connects and multiplexers (or, in some cases over the direct trunk facilities between the switches and the customers) for delivery to the customer. Essentially WorldCom switches serve as aggregation points for traffic originated from BellSouth's customers, just as the BellSouth tandem serves as an aggregation point for traffic originated on ALECs' networks. PLEASE COMPARE THE WORLDCOM LOCAL NETWORK TO BELLSOUTH'S LOCAL NETWORK IN GENERAL.

WorldCom uses state-of-the-art equipment and design principles based on

technology available today. Their local network has been built within the past

1		few years using optical fiber rings with SONET transmission, which makes it
2		possible to access and serve a large geographic area from a single switch. In
3		addition, WorldCom uses combinations of DS1 loops and transport leased from
4		BellSouth to extend the reach of its network. In contrast, BellSouth's network,
5		developed over many decades, employs an architecture characterized by a large
6		number of switches within a hierarchical system with relatively short copper
7		based subscriber loops.
8	Q.	WHAT ARE THE GEOGRAPHIC AREAS AT ISSUE IN THIS CASE?
9	A.	There are two geographic areas at issue South Florida (Miami/Ft. Lauderdale)
10		and Orlando.
11	Q.	PLEASE DESCRIBE WORLDCOM'S LOCAL NETWORK IN THE
12		SOUTH FLORIDA AREA.
13	A.	The WorldCom network consists of four switches, three of which are located in
14		the Miami rate center and one of which is located in the Ft. Lauderdale rate
15		center. These switches, combined with the transport network described below,
16		provide local service in eleven rate centers in the South Florida area. Exhibit
17		(DP-2) provides the Local Serving Area Map for the WorldCom local
18		network. WorldCom is currently providing local service to customers located in
19		all but 1 of the 12 rate centers in this area. While WorldCom uses 4 local
20		switches and a transport network to serve these rate centers, BellSouth utilizes 5
21		local or access tandems and a multitude of end offices to serve this area.
22		

#### \*\*BEGIN PROPRIETARY\*\*

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2 The total equipped capacity of the WorldCom switches in the South Florida area is in excess of DS0s. WorldCom currently has customers 3 4 in eleven rates centers and provides those customers with more that 5 access circuits. Through the fiber network, these switches serve 6 net buildings in cities. Collocation arrangements have been established in BellSouth wire centers. These collocation arrangements are connected to 7 the appropriate switches via SONET transport systems that ride WorldCom's 9 fiber facilities, and additional SONET transport systems provide internodal 10 transport between and among the local nodes and the switch. \*\*END PROPRIETARY\*\* 11 12 Q. PLEASE DESCRIBE WORLDCOM'S LOCAL NETWORK IN THE 13 ORLANDO AREA. The WorldCom network consists of one switches which is configured and 14 A. equipped to provide local service in fourteen rate centers. WorldCom currently 15 16 has customers in nine of these rate centers. Exhibit (DP-2) provides the Local Serving Area Map for the WorldCom local network. While WorldCom 17 uses one local switch and a transport network to serve these rate centers, 18 BellSouth utilizes 4 local or access tandems and a multitude of end offices to 19 serve this area. 20 21 \*\*BEGIN PROPRIETARY\*\* WorldCom's Orlando switch has a current equipped capacity of approximately 22 DS0s, and current provides customers with more than 23

1		circuits. Inrough its fiber network, the Orlando switch serves and on-net
2		buildings in cities. In addition, WorldCom has established collocation
3		arrangements in BellSouth and Sprint wire centers. As is the case in South
4		Florida, these collocation arrangements are connected to WorldCom's switch via
5		SONET transport systems that ride WorldCom's fiber facilities, and additional
6		SONET transport systems provide internodal transport between and among the
7		local nodes and the switch.
8	**EN	ID PROPRIETARY**
9	Q.	PLEASE RESPOND TO MS. COX' ASSERTION (PAGE 87-89) THAT
10		WORLDCOM IS INAPPROPRIATELY SEEKING TO BASE
11		COMPENSATION FOR TRANSPORT BASED ON THE AVERAGE
12		DISTANCE BETWEEN BELLSOUTH'S END OFFICES SUBTENDING
13		A BELLSOUTH TANDEM SWITCH.
14	A.	Ms. Cox' position is completely inconsistent with the requirement that the
15		ILECs' costs are to be utilized as a proxy for the ALECs' costs. The FCC makes
16		this clear in Paragraph 1085 in the Local Competition Order. The FCC states:
17		We conclude that it is reasonable to adopt the incumbent LECs'
18		transport and termination prices as a presumptive proxy for other
19		telecommunications carriers' additional costs of transport and
20		termination.
21		One of the reasons that the FCC adopted this approach was its recognition that
22		AT ECs' networks were not likely to be constructed in the same manner as the

1		ILECs' and that there should not be an incentive or requirement for the ALECs'
2		to replicate the ILEC network.
3		WorldCom's proposal is consistent with the FCC' rules and the policy
4		goals underlying those rules. Because of the different network architecture
5		deployed by WorldCom, adopting BellSouth's position would allow only
6		BellSouth to enjoy the benefits of WorldCom's network architecture by
7		requiring WorldCom to complete calls on BellSouth's behalf, without BellSouth
8		having to pay appropriate compensation.
9	Q.	PLEASE SUMMARIZE YOUR TESTIMONY ON THIS ISSUE.
10	A.	WorldCom is entitled to the tandem rate when its switches serve a geographic
11		area comparable to the area served by BellSouth's tandems. In the case of the
12		South Florida and Orlando areas, WorldCom's switches plainly meet this test.
13		ISSUE 53
14 15 16		Should call jurisdiction be based on the calling party number or on jurisdictional factors that represent averages? (Attachment 4, Sections 9.6.1 and 10.6.1; Part B, Sections 129-130.)
17	0	WHY IS BELLSOUTH'S POSITION, THAT JURISDICTIONAL
18	Q.	
19		FACTORS SUCH AS PERCENTAGE INTERSTATE USAGE ("PIU")
20		AND PERCENTAGE LOCAL USAGE ("PLU") SHOULD BE USED IN
21		LIEU OF THE CALLING PARTY NUMBER ("CPN"), NOT
22		SUBSTANTIATED BY BELLSOUTH'S TESTIMONY?
23	A.	BellSouth concedes that using recorded data to more accurately bill for calls
24		between the two companies' networks is "desirable," but contends that there are
25		a "number of limitations" that preclude the use of CPN Mr. Scollard gives

three "key" reasons for BellSouth's position. None of these reasons justifies BellSouth's position.

First, he states that industry standards used by BellSouth to record calls do not allow BellSouth to record "CPN" in the terminating switch records. To alter the standards, so Mr. Scollard maintains, would require industry agreement and subsequent switch vendor modifications. Regardless of whether this is true, the statement misses the point. The information needed for billing – which, strictly speaking, is not "CPN," but the ANI of the calling party — is in fact captured and recorded in the <u>originating</u> switch.

Second, BellSouth maintains that, even if "CPN" is eventually captured by switch recordings, it is of limited use to the extent that some interconnection agreements define "local traffic" as traffic that is billed to the end user of the originating company as a local call, and that BellSouth has "no way" of knowing what another company bills its users. Again, Mr. Scollard misses the mark. "CPN," as stated above, isn't the issue; the originating switch captures the ANI information, which is available for billing purposes. Moreover, WorldCom and BellSouth have agreed that local traffic will be defined "as any telephone call that originates in one exchange and terminates in either the same exchange, or other local calling area associated with the originating exchange (e.g., Extended Area Service) as defined and specified in Section A3 of BellSouth's General Subscriber Services Tariff." (Attachment 4, Section 9.3.) Under this definition, there is no ambiguity as to call jurisdiction.

1		Last, Mr. Scollard contends that there are cases in which CPN is not
2		included in the call record. To the extent that BellSouth and another LEC have
3		agreed that the entire telephone number need not be recorded, BellSouth should
4		not be able to hide behind such agreements to avoid providing reasonable and
5		necessary information to WorldCom. Accurate billing does not depend on
6		auditing sample information, which is what BellSouth in essence proposes.
7		Instead, accurate billing depends on the ability to audit the number of the calling
8		party.
9	Q.	MR. SCOLLARD CONTENDS THAT WORLDCOM'S TRAFFIC
10		INCLUDES CPN INFORMATION ONLY 50% OF THE TIME. HOW
11		DO YOU RESPOND?
12	A.	This statement is misleading; regardless of whether "CPN" in a given situation
13		is required to be transmitted between LECs, the originating switch captures ANI
14		information, which is what is needed for billing. It is that information which can
15		and must be shared for billing purposes.
16	Q.	WHAT IS THE APPROPRIATE METHOD, THEN, FOR THE PARTIES
17		TO USE IN DETERMINING CALL JURISDICTION?
18	A.	The originating carrier should use CPN or other data available, such as ANI or
19		BTN, to determine the PLU, and provide the PLU to the terminating carrier.
20		This approach is far preferable to a process based on a sampling of call records
21		to estimate a PLU.
22		ISSUE 67
23 24 25		When WorldCom has a license to use BellSouth rights-of-way, and BellSouth wishes to convey the property to a third party, should BellSouth be required to convey the property subject to WorldCom's license? (Attachment 6, Section 3.6.)

1		
2	Q.	DOES MS. COX GIVE A VALID REASON FOR BELLSOUTH'S
3		PROPOSED CONTRACT LANGUAGE?
4	A.	No. Ms. Cox simply contends that BellSouth should have the unfettered right to
5		dispose of its property as it wishes. Ms. Cox does not address WorldCom's
6		concerns that it could be put in the position of having to strand its facilities and
7		that BellSouth could dispose of its property in a way that would discriminate
8		against WorldCom (such as by selling the property subject to BellSouth's rights
9		but not WorldCom's rights). WorldCom's proposed language hardly would
10		enable WorldCom "to control the disposition of BellSouth's property" as Ms.
11		Cox contends. It simply would protect WorldCom's rights in a manner
12		consistent with the policies underlying the Act.
13		ISSUE 68
14 15		Should BellSouth require that payments for make-ready work be made in advance? (Attachment 6, Sections 4.4.2, 4.7.3 and 5.6.1.)
16	_	
17	Q.	DOES MR. MILNER'S TESTIMONY SUPPORT BELLSOUTH'S
18		POSITION?
19	A.	No. Mr. Milner does not explain why work should be delayed until WorldCom
20		processes payment for make-ready work. As I noted in my Direct Testimony,
21		WorldCom is willing to make such payment within fourteen days, which is
22		commercially reasonable. WorldCom has offered to fax BellSouth, upon receipt
23		of an invoice, written authorization to commence the work at WorldCom's
24		expense. The parties have agreed on credit and deposit language in this
		agreement and RellSouth is free to apply that language to WorldCom's

1		purchase of make-ready work. BellSouth has not explained why, among all the
2		services WorldCom is purchasing in this agreement, only make-ready work
3		must be paid for in advance.
4		ISSUE 75
5 6 7		For end users served by INP, should the end user or the end user's local carrier be responsible for paying the terminating carrier for collect calls, third party billed calls or other operator assisted calls? (Attachment 7, Section 2.6.)
8	•	WHAT IS BELL COUTING DOCUTION AND VOLID DESPONSE TO 172
9	Q.	WHAT IS BELLSOUTH'S POSITION, AND YOUR RESPONSE TO IT?
10	A.	BellSouth has proposed that, when an end user served via Interim Number
11		Portability ("INP") receives a collect call, third party billed or other operator
12		assisted call, the end user's carrier should be responsible for payment to the
13		other carrier. For example, if a WorldCom end user receives a collect call from
14		a BellSouth customer, BellSouth would propose that it bill WorldCom for the
15		charges, thus imposing on WorldCom the responsibility for billing the end user
16		and the risk of nonpayment.
17		BellSouth's proposal is contrary to the industry practice with respect to
18		these types of calls. The practice in the industry is for the toll carrier to bill the
19		end user directly. The toll carrier obtains the necessary billing information (for
20		the applicable charge) from the end user's local carrier. Thus BellSouth's
21		statement that "(a)ny issue MCI has with billing its end users" should be "short
22		lived" because the INP process is being replaced with Local Number Portability
23		("LNP") is gratuitous.
24	Q.	BESIDES BELLSOUTH'S MISTAKEN STATEMENTS AS TO
25		INDUSTRY PRACTICE, MR. SCOLLARD STATES THAT, WITH INP,

1		THE ALEC BECOMES BELLSOUTH'S CUSTOMER OF RECORD AND
2		THUS BELLSOUTH SHOULD BE ABLE TO BILL THE ALEC FOR
3		THE CALL. HOW DO YOU RESPOND?
4	A.	The mere fact that BellSouth has provided a number for portability purposes
5		should not be allowed to override the established industry practice of billing the
6		end user for collect and third party calls. It is specious in this regard for Mr.
7		Scollard to suggest that WorldCom can "block" or "restrict" certain phone
8		numbers if it is having difficulty collecting from its end users for these types of
9		calls. Companies including BellSouth for intraLATA and all the interLATA
10		providers providing service to WorldCom end users are responsible for billing
11		for those services whether directly or via a billing and collections agreement
12		with WorldCom by which it bills those charges for the toll or OS provider on the
13		WorldCom bill. If a service at issue is provided by BellSouth (such as an
14		intraLATA collect call), then BellSouth should have to bill for that service in the
15		same manner that other OS and toll providers do today. If BellSouth needs
16		billing name and address ("BNA") information from WorldCom in order to
17		render a bill, WorldCom will provide it to BellSouth in the same manner that
18		BellSouth provides ALECs with BNA information today. It is ludicrous and
19		contrary to any industry standard to require a local exchange company to be
20		responsible for these types of charges incurred by its end users.
21	Q.	MR. SCOLLARD STATES THAT WORLDCOM CAN "AVOID THIS
22		ISSUE" BY CHOOSING TO OFFER SERVICE VIA LNP RATHER
23		THAN INP. IS THIS A VALID POINT?

1	Λ.	140. World-com agrees that lewer and lewer editioners will be served using
2		INP. This issue may never even get raised. It is, however, BellSouth who is
3		proposing the insertion of language that would make WorldCom responsible for
4		all operator-assisted calls made and received by its customers. If the issue is so
5		unlikely to be of concern, why is BellSouth insisting on the insertion of this
6		onerous language?
7		ISSUE 92
8 9		Should the parties be required to follow the detailed guidelines proposed by MCIW with respect to LNP orders? (Attachment 8, Section 3.6.)
10 11	Q.	MR. MILNER CONTENDS THAT WORLDCOM IS PROPOSING
12		ERRONEOUS INTERVALS FOR LNP AND INP. DO YOU AGREE?
13	A.	No, and in fact the LNP and INP intervals are not in dispute. The parties have
14		agreed to a table of LNP and INP intervals that has been appended to
15		Attachment 7 of the most current version of the interconnection agreement being
16		negotiated. This table is based on BellSouth's interval guide.
۱7		ISSUE 93
18 19 20		By when must the parties bill for previously unbilled amounts? By when must they submit bills to one another? (Attachment 8, Sections 4.2.3.4.2, 4.2.3.4.4, 4.2.3.4.5 and 4.2.3.5.)
21 22	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
23	A.	BellSouth's position is that parties may bill for préviously unbilled amounts until
24	11.	the statute of limitations expires, and there should be no deadline for submitting
25		bills. The statute of limitations, of course, is a defense to an action for collection
26		of a debt. BellSouth contends that it needs the statutory period to render a bill to

WorldCom, notwithstanding WorldCom's commitment to bill BellSouth in a

shorter period, because BellSouth must rely on usage records from third parties.

BellSouth characterizes WorldCom's position – which is that the parties must

bill for previously unbilled amounts within one year of the bill date, and that the

bill date should be no more than ninety days old - as "artificial".

### 6 Q. WHAT IS YOUR RESPONSE?

A.

Mr. Scollard's example of a meet point billing procedure, involving a third party, is invalid. Carriers bill one another for services rendered. Based upon the information Mr. Scollard presented in his testimony, I cannot conceive of how or why any third party would need to supply information to BellSouth for it to be able to render complete bills. According to BellSouth, it relies on information from various third parties to render proper bills to WorldCom and these parties might take longer than one year to provide the requisite information. Assuming for the sake of argument that this is true, certainly BellSouth has agreements with these third parties regarding what is an acceptable length of time for such entities to supply the needed information to BellSouth. Only BellSouth can negotiate with third parties regarding the length of time those parties may delay in supplying any needed information.

# 19 Q. IS WORLDCOM ASKING THAT BELLSOUTH BE HELD TO A

#### 20 HIGHER STANDARD THAN IT IS WILLING TO MEET ITSELF?

21 A. No. WorldCom intends to render its bills to BellSouth under the terms it has
22 proposed. WorldCom believes that its proposal to render bills every ninety days
23 and to bill all previously unbilled amounts within one year is eminently

1		reasonable. Putting reasonable time limitations on billing encourages prompt
2		bills and bill corrections, and permits parties to close their books on past activity
3		within a reasonable time.
4	Q.	WHAT IS YOUR RESPONSE TO MR. SCOLLARD'S SUGGESTION OF
5		A BILL CERTIFICATION PROCESS?
6	A.	This process would apparently still permit BellSouth to send bills many months
7		after charges have been incurred; hence many of these charges still would be
8		ultimately uncollectible from the end users. More fundamentally, WorldCom
9		would not likely agree to "certify" the accuracy of BellSouth's bills, given our
10		past experience where it is necessary to pay a team of auditors to uncover the
11		many flaws in BellSouth's billings for interexchange access.
12		ISSUE 94
13 14		Should BellSouth be permitted to disconnect service to WorldCom for nonpayment? (Attachment 8, Section 4.2.18)
15 16	Q.	MS. COX USES THE "PICK AND CHOOSE" ARGUMENT TO
17		EXPLAIN WHY IT MUST BE ABLE TO DISCONNECT SERVICE TO
18		WORLDCOM'S CUSTOMERS, EVEN THOUGH WORLDCOM IS
19		RELATIVELY LIKELY TO BE WILLING AND ABLE TO PAY FOR
20		ALL APPROPRIATE CHARGES. IS THIS A REASONABLE
21		JUSTIFICATION FOR THE INCLUSION OF BELLSOUTH'S
22		LANGUAGE WHICH WOULD PERMIT THE DISCONNECTION OF
23		SERVICE TO END USERS?
24	A.	No. The language proposed by WorldCom would adequately protect both
		billing parties (ILEC and ALEC) against the risk of non-payment. BellSouth

suggests that disconnection of customers would only occur if/when WorldCom fails to pay "absent a good faith billing dispute." But parties often differ in opinion as to whether a dispute is made in good faith. It would be wholly inappropriate for BellSouth to terminate service to WorldCom's or any ALEC's end user customers because it unilaterally determined that WorldCom's or another ALEC's dispute was not made "in good faith." WorldCom's proposal would enable BellSouth to pursue dispute resolution if WorldCom does not pay. Dispute resolution could entail bringing an enforcement action before this Commission or suing in a court of law. These are standard procedures and do not contain the risks inherent in permitting a billing party to unilaterally determine that a billing dispute is not made in good faith.

The consequences to Florida consumers and to local exchange competition are too great to permit an incumbent local exchange carrier such as BellSouth to have the contractual right to give 30 days notice that it will terminate service to its dependent competitor one month after a bill is rendered. Customers would have their basic local service cut off and would naturally blame WorldCom for terminating service. BellSouth should not be granted such leverage (the threat of turning off customers' dial tone) to exact settlement from WorldCom when disputes arise. Normal dispute resolution processes, as proposed by WorldCom, should be followed.

ISSUE 95

Should BellSouth be required to provide WorldCom with billing records with all EMI standard fields? (Attachment 8, section 5.)

1		
2	Q.	WHAT LANGUAGE HAVE THE PARTIES PROPOSED CONCERNING
3		THE BILLING FORMAT TO BE USED?
4	A.	The parties have proposed different versions of Attachment 8, Section 5, which
5		is set forth in Attachment C to the Petition.
6	Q.	WHAT ISSUE GIVES RISE TO THE DIFFERENT LANGUAGE
7		PROPOSED BY THE PARTIES?
8	A.	The basic issue dividing the parties is whether BellSouth should be required to
9		provide WorldCom with all Electronic Message Interexchange ("EMI") standard
10		fields on the bills it provides.
11	Q.	WHAT IS WORLDCOM'S POSITION ON THIS ISSUE?
12	A.	BellSouth should be required to provide bills using the EMI standard fields.
13	Q.	WHAT IS BELLSOUTH'S POSITION?
14	A.	BellSouth proposes to provide billing records using its tariffed services known
15		as access daily usage file ("ADUF") and optional daily usage file ("ODUF"),
16		which apparently contain a subset of the fields contained in an EMI record.
17	Q.	WHAT IS THE BASIS FOR WORLDCOM'S POSITION?
18	A.	The EMI format is the industry standard used by all the other Bell companies.
19		WorldCom should be entitled to receive complete billing information with all
20		EMI fields. BellSouth should be contractually obligated to provide EMI billing
21		records; otherwise, it will be free to move away from the industry standard and
22		develop proprietary records, if it has not done so already.
23		The current interconnection agreement requires that such EMI records be
24		provided and WorldCom is simply requesting that the existing language be kept

1		in the new interconnection agreement. BellSouth has given no valid justification
2		for changing the existing language.
3	Q.	MR. SCOLLARD STATES THAT BELLSOUTH IS WILLING TO
4		PROVIDE BILLING RECORDS CONSISTENT WITH EMI
5		GUIDELINES, BUT THAT ONLY BELLSOUTH'S PROPOSED
6		LANGUAGE MAKES CLEAR HOW THOSE RECORDS WILL BE
7		PROVIDED. DO YOU AGREE?
8	A.	No. WorldCom's proposed language is clear that BellSouth must provide
9		specific EMI records to WorldCom, in the EMI format. (Attachment 8, Section
10		5.2.17.) This language is identical to the language in the existing
11		interconnection agreement that was approved by the Commission. BellSouth's
12		promise to provide billing records "consistent with EMI guidelines" falls short
13		of a commitment to provide the EMI records themselves and is therefore
14		unacceptable.
15	Q.	MR. SCOLLARD CONTENDS THAT BELLSOUTH DOES PROVIDE
16		THE EMI FIELDS THAT ARE REQUIRED FOR THE TYPE OF
17		RECORDS INCLUDED ON THE USAGE INTERFACE INVOLVED.
18		HOW DO YOU RESPOND?
19	A.	It is not clear what it means to "provide the EMI fields that are required"
20		(Emphasis added). Again, BellSouth stops short of committing to provide the
21		EMI records themselves, and thus it appears BellSouth would be providing less
22		than what WorldCom would receive from those records.

1		ISSUE 96
2 3 4		Should BellSouth be required to give written notice when a central office conversion will take place before midnight or after 4 a.m.? (Attachment 8, Section 6.2.4.)
5		
6	Q.	IS NOTIFICATION OF CENTRAL OFFICE CONVERSION VIA WEB
7		POSTING ADEQUATE, AS MR. MILNER CONTENDS?
8	A.	No. As I noted in my Direct Testimony, it is critical that ALECs receive notice
9		of central office conversions, and written notice therefore should be required.
10		BellSouth has failed to explain why something as monumental as a central office
11		conversion will be documented only on its web site.
12		ISSUE 97
13 14 15		Should BellSouth be required to provide WorldCom with notice of changes to NPA/NXXs linked to Public Safety Answering Points as soon as such changes occur? (Attachment 9, Section 1.1.6.)
16		
17	Q.	PLEASE RESPOND TO MR. MILNER'S STATEMENTS REGARDING
18		THE PROVISION OF E911 SERVICE?
19	A.	Most of Mr. Milner's comments regarding an ALEC's obligation to route 911
20		calls to the correct 911 tandem, or to accurately populate the 911 database, have
21		nothing to do with the issue WorldCom has asked the Commission to resolve.
22		WorldCom is only asking that BellSouth be required to provide
23		WorldCom with notice of changes to NPA/NXXs linked to Public Safety
24		Answering Points as soon as such changes occur. Mr. Milner's only basis for
25		objecting to this provision is a general statement that "it is up to the ALEC" to
26		contact each County Coordinator for this type of information. Since BellSouth
27		has ready access to this information, and since ALECs require this information

1		for public safety purposes, it is wasteful and inefficient for BellSouth to suggest
2		that every ALEC must deal with every County Coordinator in order to obtain
3		this information.
4		ISSUE 99
5 6 7		Should BellSouth be required to provide WorldCom with 10 digit PSAP numbers? (Attachment 9, Section 1.3.17.)
8	Q.	WHY DOES WORLDCOM REQUIRE 10 DIGIT PSAP NUMBERS?
9	A.	These numbers are required so that WorldCom can route its customers'
10		emergency 911 calls to the PSAP by an alternative means if the 911 system is
11		not functioning properly.
12	Q.	WHY HAS BELLSOUTH REFUSED TO PROVIDE THESE NUMBERS
13		TO WORLDCOM?
14	A.	BellSouth has not offered a reason for its refusal Rather, in its testimony
15		BellSouth states that "BellSouth gets these administrative line numbers directly
16		from each PSAP, and MCIm should do likewise." (Milner, p. 42.)
17	Q.	PLEASE RESPOND TO BELLSOUTH'S STATEMENT?
18	A.	BellSouth does not "get these numbers from the PSAP." Rather, BellSouth
19		provides the numbers to the PSAPs. It should also provide the numbers to all
20		ALECs, including WorldCom, as a matter of public safety. BellSouth has
21		provided no reason for its refusal to provide this important public safety
22		information.
23		ISSUE 100
24 25 26		Should BellSouth operators be required to ask WorldCom customers for their carrier of choice when such customers request a rate quote or time and charges? (Attachment 9, Section 2.2.2.12.)

1		
2	Q.	WHY SHOULD BELLSOUTH OPERATORS ASK WORLDCOM
3		CUSTOMERS FOR THEIR CARRIER OF CHOICE WHEN SUCH
4		CUSTOMERS REQUEST A QUOTE OF TIME AND CHARGES?
5	A.	The contract language proposed by WorldCom applies when BellSouth is
6		providing operator services to a WorldCom customer on WorldCom's behalf.
7		Given the fact that the service is being provided to a WorldCom customer, and
8		that WorldCom is paying BellSouth for providing operator services, it is
9		reasonable that BellSouth ask the customer for its carrier of choice, rather than
10		assuming that BellSouth is the carrier of choice.
11	Q.	MR. MILNER SUGGESTS AT PAGE 43 OF HIS TESTIMONY THAT
12		WORLDCOM IS ASKING BELLSOUTH TO PROVIDE A SERVICE
13		FOR FREE. IS THIS CORRECT?
14	A.	No it is not. WorldCom pays BellSouth for the operator services on a per
15		minute of work time basis. Therefore, BellSouth will be paid for having its
16		operators take the time to ask the customer for its carrier of choice.
17	Q.	MR. MILNER ALSO REFERS TO BELLSOUTH'S OPERATOR
18		TRANSFER SERVICE ("OTS"). IS THE OTS RELEVANT TO THIS
19		ISSUE?
20	A.	No it isn't. The OTS is a service in which BellSouth transfers callers seeking
21		long distance operator services to long distance carriers. It is offered by
22		BellSouth to long distance carriers because BellSouth cannot offer long distance
23		service itself and has no long distance rates of its own. In any event, provision
24		of this service should not change BellSouth's obligation to inquire concerning

1		the customer's preferred provider when it receives requests for rate quotes or
2		time and charges.
3		ISSUE 101
4 5 6 7		Is BellSouth required to provide shared transport in connection with the provision of custom branding? Is WorldCom required to purchase dedicated transport in connection with the provision of custom branding? (Attachment 9, Sections 2.2.4.3.3, 2.8.1, 2.8.1.1, 3.2.1.1, 3.2.4.3.3, 3.5.2, and 3.5.2.1.)
8 9	Q.	DOES BELLSOUTH MEET ITS BURDEN OF DEMONSTRATING
10		THAT IT LACKS THE CAPABILTY TO COMPLY WITH
11		WORLDCOM'S REQUEST FOR BRANDING OF OS/DA TRAFFIC
12		WITHOUT REQUIRING DEDICATED TRUNKING?
13	A.	No. As I noted in my Direct Testimony, FCC rules provide that the refusal to
14		comply with a reasonable request for a LEC to rebrand its OS/DA creates a
15		presumption that the LEC is unlawfully restricting access to its OS/DA. The
16		only way for the LEC to rebut this presumption is for the LEC to show that it
17		lacks the capability to comply with the request. Mr. Milner notes two ways that
18		BellSouth will route WorldCom's OS/DA call, one of which requires dedicated
19		trunking and the other of which provides some shared transport to an AIN hub,
20		and presumably dedicated trunking after that. Mr. Milner does not explain why
21		BellSouth cannot provide a solution without any dedicated trunking. In fact,
22		there is no reason BellSouth could not do so, as demonstrated by Bell Atlantic
23		and Southwestern Bell ("SWBT").
24	Q.	WHAT METHODS DO BELL ATLANTIC AND SWBT USE?
25	A.	Bell Atlantic uses an AIN solution that calls for a WorldCom branded message
26		to be played from the end office. SWRT uses an ANI solution in which the ANI

1		triggers a message for the SWB1 operator to use for WorldCom customers.
2		Thus, it is clear that when ILECs put their minds to it, they are able to solve the
3		branding problem. BellSouth likewise should be required to do so.
4		ISSUE 102
5 6 7		Should the parties provide "inward operator services" through local interconnection trunk groups using network routable access codes BellSouth establishes through the LERG? (Attachment 9, Sections 2.6.1-2.6.4.)
8	Q.	DOES BELLSOUTH ACKNOWLEDGE THAT OPERATOR TO
2	Q.	
10		OPERATOR TRAFFIC IS SENT VIA SPECIAL CODES AVAILABLE
11		TO THE OPERATORS AS NOTED IN WORLDCOM'S PROPROSAL?
12	A.	Yes, Mr. Milner states that "[i]nward operator traffic has for years been sent
13		between operator services platforms by the operator dialing a special code."
14		(Milner, p. 44.)
15	Q.	WHY THEN DOES BELLSOUTH OPPOSE WORLDCOM'S PROPOSEI
16		CONTRACT LANGUAGE?
17	A.	Mr. Milner goes on to state that "[w]hile these codes are commonly used in
18		operator platforms, they are not used in end offices and there is no need to do
19		so." (Milner, p. 45) Apparently BellSouth misunderstands the language
20		proposed by WorldCom because WorldCom's proposal does not require
21		BellSouth to use the operator codes in any end offices.
22	Q.	PLEASE ELABORATE.
23	A.	The proposal made by WorldCom would work as follows: Our operator would
24		dial the appropriate code for the BellSouth operator and the call would route
25		over the local interconnection trunk to BellSouth's access tandem to BellSouth's

1		operator services platform. The routing has nothing to do with BellSouth end
2		offices as stated in Mr. Milner's testimony. Indeed, WorldCom operator
3		services platforms do not subtend BellSouth end offices and there is no need for
4		them to do so.
5	Q.	WHAT SHOULD THE COMMISSION DO?
6	A.	Given that BellSouth's only objection to WorldCom's proposal is based on a
7		faulty characterization of the proposal, the Commission should adopt the
8		contract language proposed by WorldCom. As explained above, WorldCom's
9		proposal does not require the routing of operator to operator traffic through
10		BellSouth end offices as BellSouth claims.
l 1		ISSUE 107
12		Should the parties be liable in damages, without a liability cap, to one another
l3 l4		for their failure to honor in one or more material respects any one or more of the material provisions of the Agreements? (Part A, Sections 11.1.1 and 11.1.2.)
15		(1 and 11, 11, 2, 2, 2, 2, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
16	Q.	MS. COX SAYS THAT "THE PARTIES HAVE REACHED
۱7		AGREEMENT ON A LIABILITY CAP," IMPLYING THAT THIS ISSUE
18		CAME SOMEWHAT AS A SURPRISE TO BELLSOUTH. HAD THE
19		PARTIES REACHED SUCH AGREEMENT?
20	A.	No. The issue of whether to cap liability for material breaches has been in
21		dispute throughout the negotiations. WorldCom believes strongly that without
22		an exception to the liability cap for material breaches, BellSouth would have an
23		incentive to breach the contract when the benefit to BellSouth exceeded its
24		possible liability.

1	Q.	ACCORDING TO MS. COX, THIS ISSUE IS INAPPROPRIATE FOR
2		THE COMMISSION TO DECIDE PURSUANT TO SECTIONS 251 AND
3		252 OF THE ACT. DO YOU AGREE?
4	A.	No. The Commission must be able to address general provisions such as this
5		one in interconnection agreements. Otherwise, the party with no incentive to
6		reach a bargain (that is, the incumbent provider) will be able to veto
7		commercially reasonable terms. This is an unresolved issue. The Commission
8		(acting as an arbitrator under the Act) is the appropriate forum for the resolution.
9		In fact, in his recent order, Judge Hinkle ruled that the Commission is required
10		to address every issue presented to it for arbitration, specifically including issues
11		regarding the liability of one party to the other.
12		ISSUE 108
13		Should WorldCom be able to obtain specific performance as a remedy for
14 15		BellSouth's breach of contract? (Part A, Section 14.1)
16	Q.	WHY SHOULD THE AGREEMENT PROVIDE FOR SPECIFIC
17		PERFORMANCE AS A REMEDY FOR BREACH OF CONTRACT?
18	A.	The services provided by BellSouth under the Agreement—interconnection,
19		unbundled network elements, resale services—are critical to WorldCom's
20		ability to provide services to its customers as an ALEC. Specific performance is
21		required to ensure that BellSouth provides the services that will be used by
22		WorldCom to conduct business.
23	Q.	MS. COX' TESTIMONY ON THIS SUBJECT IS THAT SPECIFIC
24		PERFORMANCE IS NOT AN APPROPRIATE SUBJECT FOR
25		ARBITRATION?

1	A.	The specific performance remedy relates directly to BellSouth's obligations to
2		provide interconnection, unbundled network elements, and resale services under
3		the Act. The rights conferred on ALECs under the Act and BellSouth's
4		obligations to perform set forth in the Agreement are the subject matter of this
5		arbitration. Inclusion of a clause confirming that specific performance of these
6		obligations is available is an entirely appropriate subject for arbitration.
7		Moreover, Ms. Cox' suggestion that WorldCom can make the showing needed
8		for specific performance at a later date is just an attempt to delay the availability
9		of the remedy. Ms. Cox proposes, in effect, a case-by-case consideration of
10		whether or not specific performance should occur. This will just delay
11		resolution of any future disputes in which specific performance is sought.
12		Finally, and most fundamentally, the Agreement imposes obligations on
13		BellSouth which have their basis in the Act. Specific performance is at its core
14		nothing more than the remedy needed to enforce BellSouth's obligations under
15		the Act. The Commission should adopt the language proposed by WorldCom.
16		ISSUE 109
17 18 19 20 21		Should BellSouth be required to permit WorldCom to substitute more favorable terms and conditions obtained by a third party through negotiation or otherwise, and should BellSouth be required to provide WorldCom with copies of BellSouth's interconnection agreements with third parties within fifteen days of the filing of such agreements with the FPSC? (Part A, Section 18)
22 23	Q.	MS. COX SAYS THAT WORLDCOM IS "INAPPROPRIATELY"
24		SEEKING TO HAVE MORE FAVORABLE TERMS IN A SUBSEQUENT
25		AGREEMENT ENTERED INTO BETWEEN BELLSOUTH AND
26		ANOTHER ALEC MADE EFFECTIVE UPON THE EFFECTIVE DATE
27		OF THE AGREEMENT WITH THE OTHER ALEC, UPON

1		WORLDCOM'S REQUEST. DO YOU AGREE THAT THIS REQUEST
2		IS "INAPPROPRIATE"?
3	A.	Not at all. Indeed, the language WorldCom is proposing is nearly identical to
4		the language contained in the current MCIm-BellSouth interconnection
5		agreement.
6	Q.	MS. COX SAYS THAT BELLSOUTH IS UNDER NO OBLIGATION TO
7		POST ITS AGREEMENTS ON ITS WEBSITE. IS WORLDCOM
8		REQUESTING SOMETHING SUBSTANTIALLY DIFFERENT THAN
9		WHAT IS IN ITS CURRENT AGREEMENT IN THIS REGARD?
10	A.	No. The requirement that BellSouth provide WorldCom with agreements
1		entered into with other ALECs is part of WorldCom's current Florida
12		interconnection agreement with BellSouth, as ordered by the Commission. It
13		greatly facilitates the goals of Section 252(i) of the Act for BellSouth to post
14		copies of new interconnection agreements on its website. In order to opt into
15		preferable terms, WorldCom must become aware that another ALEC has such
16		terms. The simplest and most efficient way for this to occur is for BellSouth to
17		post copies of all new interconnection agreements within 15 days of filing those
18		agreements with the Commission.
19		ISSUE 110
20 21 22 23		Should BellSouth be required to take all actions necessary to ensure that WorldCom confidential information does not fall into the hands of BellSouth's retail operation, and shall BellSouth bear the burden of proving that such disclosure falls within enumerated exceptions? (Part A, Section 20.1.1.1.)
24 25	Q.	ACCORDING TO MS. COX, IN THE EVENT BELLSOUTH RETAIL
16		TINITS ADE MADE AWADE OF CONFIDENTIAL WODI DOOM

1		INFORMATION, WORLDCOM SHOULD BEAR THE BURDEN OF
2		PROVING THAT BELLSOUTH FAILED TO TAKE PROPER
3		MEASURES TO KEEP THE CONFIDENTIAL INFORMATION FROM
4		ITS RETAIL UNITS. HOW CAN WORLDCOM BE EXPECTED TO
5		BEAR THE BURDEN OF PROVING SUCH A THING?
6	A.	It would be nearly impossible for WorldCom to meet the burden of showing
7		how information traveled from one portion of the BellSouth corporate family to
8		another. If "Mr. Smith" in the local carrier service center learns of a new
9		WorldCom plan for winning new small business customers and he shares this
10		information with "Ms. Jones" in BellSouth's small business retail entity,
11		WorldCom will have no information whatsoever that could help it establish the
12		chain of events that led to such inappropriate disclosure.
13	Q.	MS. COX SUGGESTS THAT BELLSOUTH'S RETAIL UNITS MIGHT
14		LEARN OF CONFIDENTIAL INFORMATION ABOUT WORLDCOM
15		FROM SOURCES OTHER THAN BELLSOUTH'S WHOLESALE
16		UNITS, EVEN FROM WORLDCOM ITSELF. WHAT DO YOU
17		BELIEVE IS THE RELATIVE LIKELIHOOD OF SUCH
18		OCCURRENCES AND DO YOU BELIEVE IT TO BE ANY
19		JUSTIFICATION FOR SHIFTING THE BURDEN OF PROOF TO
20		WORLDCOM?
21	A.	The most likely source of confidential WorldCom information for BellSouth's
22		retail units is its wholesale division. The wholesale and retail divisions are both
23		part of BellSouth. Both have the same ultimate corporate goal (increasing the

value of "BLS" shares). It is the natural inclination of BellSouth entities to want to share information that will further their overall corporate goal. Additionally, employees of BellSouth wholesale operations may well know and interact with employees on BellSouth's retail side. It is appropriate to insist that BellSouth take all actions necessary to secure WorldCom confidential information because the incentives and ability of BellSouth wholesale and retail employees to share such information are compelling.

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WorldCom employees, in contrast, have no incentive to share confidential information with BellSouth retail employees and, indeed, their opportunities for doing so would be far less than the opportunities of BellSouth wholesale employees.

Additionally, it would be relatively easy for BellSouth to prove (if the information is disclosed to a BellSouth retail unit by a source other than BellSouth wholesale) how the confidential information was obtained by the BellSouth retail unit. This is in stark contrast to the near impossibility of WorldCom's ever determining how the BellSouth retail unit obtained such information.

- WHY IS IT FAIR TO ESTABLISH A REBUTTABLE PRESUMPTION,
  SHOULD SUCH DISCLOSURE OF CONFIDENTIAL WORLDCOM
  INFORMATION OCCUR, THAT BELLSOUTH WHOLESALE LEAKED
  THE INFORMATION?
- 22 A. It is fair because, as noted above, BellSouth employees have incentives -23 financial and cultural -- as well as significant opportunities, to share such

1		information. Additionally, the threat of having to prevail against such a
2		presumption is likely to cause BellSouth to establish tighter corporate policies
3		regarding the confidential information of ALECs, reducing the chance that such
4		inappropriate disclosures would ever occur.
5	Q.	ACCORDING TO MS. COX, APPROPRIATE MEASURES FOR
6		BELLSOUTH TO TAKE TO KEEP WORLDCOM'S INFORMATION
7		CONFIDENTIAL WOULD BE "REASONABLE ACTIONS." DO YOU
8		BELIEVE THAT THIS IS THE PROPER STANDARD?
9	A.	I do not. BellSouth is WorldCom's sole supplier of many critical services and
10		elements, which puts it in the position of learning a significant amount of
11		confidential information. Should this information be learned by BellSouth's
12		retail units, they could clearly use it to WorldCom's serious detriment. Having
13		access to WorldCom's confidential information would place BellSouth's retail
14		operation at an unfair competitive advantage. BellSouth is only willing to take
15		"reasonable measures" to safeguard WorldCom's confidential information from
16		its retail operations, and is not willing to assume the burden of establishing that
17		disclosure of such information falls into one of the enumerated exceptions (such
18		as the exception for when confidential information becomes public through no
19		breach of contract by BellSouth).

BellSouth should be required to take all actions necessary to ensure that its retail operations do not obtain such information. If such disclosure does occur, a rebuttable presumption should arise that BellSouth has breached its obligations to preserve confidentiality, and BellSouth should bear the burden of

1		proving that the disclosure was permissible under one of the exceptions
2		enumerated in Part A, section 19.1.2.
3		ISSUE 111
4 5		Should WorldCom's proposed procedures be followed for usage audits for reporting and auditing of PIUs and PLUs? (Part A, Section 21.2.)
6 7	Q.	MR. SCOLLARD OPINES THAT THE WORLDCOM AUDIT
8		PROPOSAL IS CONFUSING AS TO THE SCOPE OF THE AUDIT. DO
9		YOU AGREE AND DO YOU BELIEVE THAT THE BELLSOUTH
10		PROPOSAL IS CLEARER?
11	A.	I do not agree that the WorldCom proposal is unclear, and I strongly believe that
12		the BellSouth proposal is neither clearer nor appropriate for the Agreement. To
13		begin with, BellSouth's proposal commences with a definition of "percent local
14		use" or "PLU." Both "PLU" and Percent Interstate Use or "PIU" are already
15		defined in the agreement. Rather than clarify matters, having two definitions of
16		"PLU" and "PIU" introduces ambiguity into the agreement. Additionally,
17		BellSouth has incorporated by reference the audit process outlined in its tariff
18		regarding IXCs and amended it only slightly to arrive at the audit process it
19		proposes here. The contract should contain all audit language, without reference
20		to BellSouth's access tariffs. If BellSouth believes that something in its access
21		tariffs - which are subject be modification at any time - is important enough to
22		have in the contract, WorldCom is willing to consider any particular language
23		BellSouth would like to propose. Moreover, BellSouth is attempting to treat
24		WorldCom as an IXC, rather than as the local exchange carrier that it is. In
25		short, BellSouth's proposal is inappropriate because the same issues that are of

1		concern in the interexchange arena are not applicable to the LEC-to-LEC traffic
2		that we are discussing here.
3	Q.	IS THE PIU SOMETHING FOR WHICH A LOCAL
4		INTERCONNECTION AGREEMENT SHOULD CONTAIN AUDIT
5		PROCEDURES?
6	A.	Not really. The relevant information is actual local usage data. Local usage is
7		what matters in a local interconnection agreement like this one. PIU has no
8		application under the terms of the agreement. Moreover, WorldCom intends to
9		supply actual PLU data where available (which is most of the time) and the PLU
10		factor would be needed only as a substitute when actual data is not available.
11	Q.	MR. SCOLLARD SAYS THAT BELLSOUTH'S PROPOSAL
12		SPECIFICALLY STATES WHICH PARTY WILL PAY FOR THE
13		AUDIT BUT THAT WORLDCOM'S PROPOSAL IS "COMPLETELY
14		SILENT" ON THIS POINT. DO YOU AGREE?
15	A.	No. WorldCom's proposal is clear that audits are conducted at the expense of
16		the auditing party.
17	Q.	MR. SCOLLARD MAKES THE POINT THAT WORLDCOM'S
18		PROPOSAL CONTAINS NO TERMS FOR RECTIFYING
19		DISCREPANCIES UNCOVERED IN AN AUDIT WHEREAS
20		BELLSOUTH'S DOES. IS THIS A REASONABLE OBJECTION TO
21		WORLDCOM'S AUDIT PROPOSAL?
22	A.	No. The contract provision at issue deals with <u>rights</u> to audit and terms of an
23		audit. Settlement provisions for rectifying billing errors are contained in a

1		different provision of the contract (Part A, Section 21.2.4) and would serve no
2		purpose in this section.
3	Q.	WHAT ABOUT BELLSOUTH'S STATEMENT THAT THE USAGE
4		DATA TRANSMITTED VIA CABS IS COVERED IN ATTACHMENT 8
5		AND SHOULD NOT BE INCLUDED HERE?
6	A.	BellSouth does not state whether it would accede to WorldCom's language in
7		this respect, and if it does not, why not. Thus BellSouth implies that
8		WorldCom's language, which pertains to audits and hence does belong in this
9		section of the Agreement, is acceptable.
10	Q.	NOTWITHSTANDING MR. SCOLLARD'S COMMENTS, DOES
11		WORLDCOM'S PROPOSED LANGUAGE STATE THE
12		RESPONSIBILITIES OF THE PARTIES IN PREPARING FOR THE
13		AUDIT?
14	A.	Yes. What we have proposed in Section 21 is clear and detailed in this respect.
15	Q.	AS TO THE COMPROMISE BELLSOUTH PROPOSES, WHAT IS
16		YOUR RESPONSE?
17	A.	PLU data, including for the "transit" traffic (e.g., ISP-bound traffic) that
18		BellSouth erroneously states is not subject to reciprocal compensation, certainly
19		should be reported on a monthly basis. The point, which Mr. Scollard neglects,
20		upon which the Commission should focus is that the contract must provide for
21		the auditing of actual local usage.
22	Q.	DOES THAT CONCLUDE YOUR REBUTTAL TESTIMONY?
23	A.	Yes, it does.

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### 7.1 Introduction – Line Sharing:

7.1.1 BellSouth shall support MCIm's ability to provide combinations of voice services, data services, and voice and data services.

#### 7.2 Definitions:

7.2.1 Use of the High Frequency Spectrum (HFS) portion of the Loop by MCIm or a third party Carrier authorized by MCIm to provide Advanced Services, on Loops employed by MCIm in a UNE-P configuration (a combination of all Network Elements), or a Loop Transport combination, or Loop alone, to provide Customers Telecommunications Service. In this configuration, BellSouth performs operational activities necessary to facilitate extracting the High Frequency Spectrum ("HFS") so that MCIm (or its authorized Advanced Services supplier) can utilize the HFS portion of the Loop.

#### 7.3 General Requirements:

- 7.3.1 MCIm may provide voice service or other telecommunications Services over the same Loop that BellSouth or any data affiliate of BellSouth, or any data CLEC, uses to provide data services to that Customer, and BellSouth shall not interrupt or terminate services provided in the HFS. BellSouth agrees to continue to provide all existing data services in the HFS, to any Customer that chooses MCIm as its Carrier for voice service or other Telecommunications Services where the Customer desires continuation of MCIm's services.
- 7.3.2 Whenever MCIm provides service utilizing a Loop, either as part of a UNE-P or otherwise, MCIm may, at its option, control the entire Loop spectrum in order to provide both voice and HFS services, whether by itself of sharing with an authorized Advanced Services provider.
- 7.3.3 Where the BellSouth is line sharing, convert the voice portion of the Loop to MCIm UNE-P while leaving the service in the HFS portion of the Loop intact. As part of the conversion order, billing of the HFS portion of the Loop to the Advanced Services provider must be terminated if MCIm so requests.
- 7.3.4 Where BellSouth is line sharing, convert the voice portion of the Loop to MCIm UNE-P and, as part of the same transaction, connect the HFS portion of the Loop to MCIm's designated point of interconnection.
- 7.3.5 Add voice capability, where none currently exists, to a Loop where only the HFS is used for service delivery. BellSouth shall provide the capability to utilize the telephone number of any voice line currently

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provided by BellSouth to the Customer at the same location, provided the Customer disconnects the associated BellSouth line with that telephone number, and MCIm provides the service, via UNE-P from the same Central Office. As part of the conversion order, MCIm shall have the ability to redirect billing of the Loop from the Advanced Services Provider to MCIm.

- 7.4 Maintenance Requirements for Loops with and without Advanced Services will be reported as specified in Attachment 10 of this contract.
- 7.5 Advances Services Deployment: BellSouth splitters must be available to MCIm, or its authorized Advanced Services supplier, on a line by line basis. While BellSouth may make splitters available to MCIm on a shelf by shelf basis, this option will not preclude MCIm from obtaining splitters, as needed, on a line by line basis.
- 7.6 Line Sharing –General: BellSouth shall provide MCIm access to the high frequency portion of the local loop as an unbundled network element ("High Frequency Spectrum Network Element" or "HUNE") at the rates set forth in Section 4 herein. BellSouth shall provide MCIm with the HUNE irrespective of whether BellSouth chooses to offer xDSL services on the loop.
  - The HUNE is defined as the frequency range above the voiceband on a copper loop facility carrying analog circuit-switched voiceband transmissions. Access to the HUNE is intended to allow MCIm's the ability to provide Digital Subscriber Line ("xDSL") data services. The HUNE shall be available for any version of xDSL presumed acceptable for deployment pursuant to 47 C.F.R. Section 51.230, including, but not limited to, ADSL, RADSL, and any other xDSL technology that is presumed to be acceptable for deployment pursuant to FCC rules. BellSouth will continue to have access to the low frequency portion of the loop spectrum (from 300 Hertz to at least 3000 Hertz, and potentially up to 3400 Hertz, depending on equipment and facilities) for the purposes of providing voice service, unless MCIM is providing voice service over the loop. MCIm may directly deploy, or deploy through a third party, any Advanced Services equipment that operates within the Spectrum Classes defined in the T1E1.4 Spectrum Management Standard or conforms to other generally recognized and applicable industry standards and which operates within the high frequency portion of the loop.
  - 7.6.2 The following loop requirements are necessary for MCIm to be able to access the HUNE: an unconditioned, 2-wire copper loop. An unconditioned loop is a copper loop with no load coils, low-

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pass filters, range extenders, DAMLs, or similar devices and minimal bridged taps consistent with ANSI T1.413 and T1.601. The process of removing such devices is called "conditioning." BellSouth shall charge and MCIm shall pay as interim rates, the same rates that BellSouth charges for conditioning stand-alone loops (e.g., unbundled copper loops, ADSL loops, and HDSL loops) until permanent pricing for loop conditioning is established either by mutual agreement or by a state public utility commission. The interim costs for conditioning are subject to true up as provided in paragraph 4.0. BellSouth will condition loops to enable MCIm to provide xDSL-based services on the same loops used to provide analog voice service, regardless of loop length. BellSouth is not required to condition a loop for shared-line xDSL if conditioning of that loop significantly degrades BellSouth's voice service. BellSouth shall charge, and MCIm shall pay, for such conditioning the same rates BellSouth charges for conditioning stand-alone loops (e.g., unbundled copper loops, ADSL loops, and HDSL loops.) If MCIm requests that BellSouth condition a loop longer than 18,000 ft. and such conditioning significantly degrades the voice services on the loop, MCIm shall pay for the loop to be restored to its original state.

- 7.6.3 MCIm's meet point is the point of termination for MCIm's or the toll main distributing frame in the central office ("Meet Point"). BellSouth will use jumpers to connect the MCIm's connecting block to the splitter. The splitter will route the HUNE on the circuit to the MCIm's xDSL equipment in the MCIm's collocation space.
- 7.6.4 MCIm shall have access to the Splitter for test purposes, irrespective of where the Splitter is placed in the BellSouth premises.

#### 7.7 PROVISIONING OF HUNE AND SPLITTER SPACE

- 7.7.1 BellSouth will provide MCIm with access to the HUNE as follows:
  - 7.7.1.1 BellSouth is unable to obtain a sufficient number of splitters for placement in all central offices requested by competitive local exchange carriers ("CLECs") by June 6, 2000. Therefore, BellSouth, MCIm and other CLECs have developed a process for allocating the initial orders of splitters. BellSouth will install all splitters ordered on or before April 26, 2000, in accordance with the schedule set forth in Attachment 1 of this Agreement. Once all splitters ordered by all CLECs on or before April 26, 2000, have been installed, BellSouth will install splitters within forty-two (42) calendar days of MCIm's submission of such

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order to the BellSouth Complex Resale Support Group; provided, however, that in the event BellSouth did not have reasonable notice that a particular central office was to have a splitter installed therein, the forty-two (42) day interval shall not apply. Collocation itself or an application for collocation will serve as reasonable notice. BellSouth and MCIm will reevaluate this forty-two (42) day interval on or before August 1, 2000.

- 7.7.1.2 After June 6, 2000, once a splitter is installed on behalf of MCIm in a central office, MCIm shall be entitled to order the HUNE on lines served out of that central office.
- 7.7.1.3 BellSouth will select, purchase, install, and maintain a central office POTS splitter and provide MCIm access to data ports on the splitter. In the event that BellSouth elects to use a brand of splitter other than Siecor, the Parties shall renegotiate the recurring and non-recurring rates associated with the splitter. In the event the Parties cannot agree upon such rates, the then current rates (final or interim) for the Siecor splitter shall be the interim rates for the new splitter. BellSouth will provide MCIm with a carrier notification letter at least 30 days before of such change and shall work collaboratively with MCIm to select a mutually agreeable brand of splitter for use by BellSouth. MCIm shall thereafter purchase ports on the splitter as set forth more fully below.
- 7.7.1.4 BellSouth will install the splitter in (i) a common area close to the MCIm collocation area, if possible; or (ii) in a BellSouth relay rack as close to the MCIm DS0 termination point as possible. For purposes of this section, a common area is defined as an area in the central office in which both Parties have access to a common test access point. BellSouth will cross-connect the splitter data ports to a specified MCIm DS0 at such time that a MCIm end user's service is established.
- 7.7.1.5 In the event the end-user's BellSouth provided voice service is terminated for reasons such as non-payment, , and MCIm desires to continue providing xDSL service on such loop, MCIm shall be required to purchase the full stand-alone loop unbundled network element. In the event BellSouth disconnects the end-user's voice service pursuant to its tariffs or applicable law, and MCIm desires to continue providing xDSL service on such loop, MCIm shall be required to purchase the full stand-alone loop unbundled network element.
- 7.7.1.6 MCIm and BellSouth shall continue to work together collaboratively to develop systems and processes for provisioning

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the HUNE in various real life scenarios. BellSouth and MCIm agree that MCIm is entitled to purchase the HUNE on a loop that is provisioned over fiber fed digital loop carrier. BellSouth will provide MCIm with access to feeder subloops at UNE prices. BellSouth and MCIm will work together to establish methods and procedures for providing MCIm access to the HUNE over fiber fed digital loop carriers by August 1, 2000.

- 7.7.1.7 Only one competitive local exchange carrier shall be permitted access to the HUNE of any particular loop.
- 7.7.1.8 To order HUNE on a particular loop, MCIm must have a DSLAM collocated in the central office that serves the end-user of such loop. BellSouth will work collaboratively with MCIm to create a concurrent process that allows MCIm to order splitters in central offices where MCIm is in the process of obtaining collocation space and enables BellSouth to install such splitters before the end of MCIm's collocation provisioning interval. While that process is being developed, MCIm may order splitters in a central office once it has installed its Digital Subscriber Line Access Multiplexer ("DSLAM") in that central office. BellSouth will install these splitters within the interval provided in paragraph 2.1.
- 7.7.1.9 BellSouth will devise a splitter order form that allows MCIm to order splitter ports in increments of 1, 24 or 96 ports.
- 7.7.1.10 BellSouth will provide MCIm the Local Service Request ("LSR") format to be used when ordering the HUNE.
- 7.7.1.11 BellSouth will initially provide access to the HUNE within the following intervals: Beginning on June 6, 2000, BellSouth will return a Firm Order Confirmation ("FOC") in no more than two (2) business days. BellSouth will provide MCIm with access to the HUNE as follows:
  - 7.7.1.11.1 For 1-5 lines at the same address within three
    (3) business days from the receipt of MCIm's
    LSR; 6-10 lines at same address within 5
    business days; and more than 10 lines at the
    same address is to be negotiated. BellSouth and
    MCIm will re-evaluate these intervals on or
    before August 1, 2000.
- 7.7.1.12 MCIm will initially use BellSouth's existing prequalification functionality and order processes to pre-qualify line

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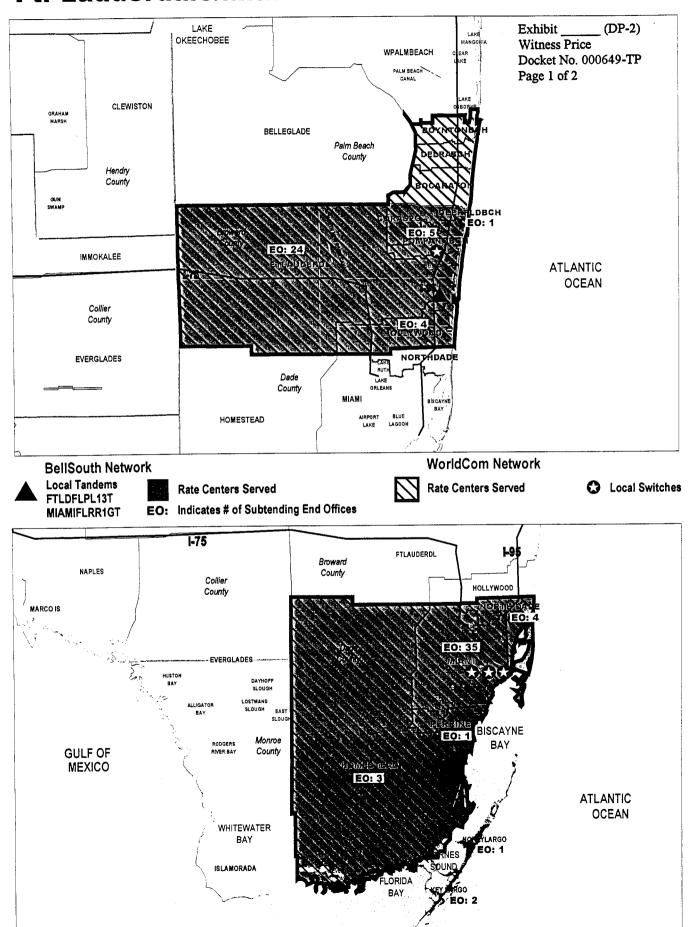
and order the HUNE. MCIm and BellSouth will continue to work together to modify these functionalities and processes to better support provisioning the HUNE. BellSouth will use its best efforts to make available to MCIm, by the fourth quarter of 2000, an electronic pre-ordering, ordering, provisioning, repair and maintenance and billing functionalities for the HUNE.

- 7.8 MAINTENANCE AND REPAIR MCIm shall have access, for test, repair, and maintenance purposes, to any loop as to which it has access to the HUNE. MCIm may access the loop at the point where the combined voice and data signal exits the central office splitter.
  - 7.8.1 BellSouth will be responsible for repairing voice services and the physical line between the network interface device at the customer premise and the Meet Point of demarcation in the central office. MCIm will be responsible for repairing data services. Each Party will be responsible for maintaining its own equipment.
  - 7.8.2 If the problem encountered appears to impact primarily the xDSL service, the end user should call MCIm. If the problem impacts primarily the voice service, the end user should call BellSouth. If both services are impaired, the recipient of the call should coordinate with the other service provider(s).
  - 7.8.3 BellSouth and MCIm will work together to diagnose and resolve any troubles reported by the end-user and to develop a process for repair of lines as to which MCIm has access to the HUNE. The Parties will continue to work together to address customer initiated repair requests and other customer impacting maintenance issues to better support unbundling of HUNE.
    - 7.8.3.1 The Parties will be responsible for testing and isolating troubles on its respective portion of the loop. Once a Party ("Reporting Party") has isolated a trouble to the other Party's ("Repairing Party") portion of the loop, the Reporting Party will notify the Repairing Party that the trouble is on the Repairing Party's portion of the loop. The Repairing Party will take the actions necessary to repair the loop if it determines a trouble exists in its portion of the loop.
    - 7.8.3.2 If a trouble is reported on either Party's portion of the loop and no trouble actually exists, the Repairing Party may charge the Reporting Party for any dispatching and testing (both inside and outside the central office) required by the Repairing Party in order to confirm the loop's working status.

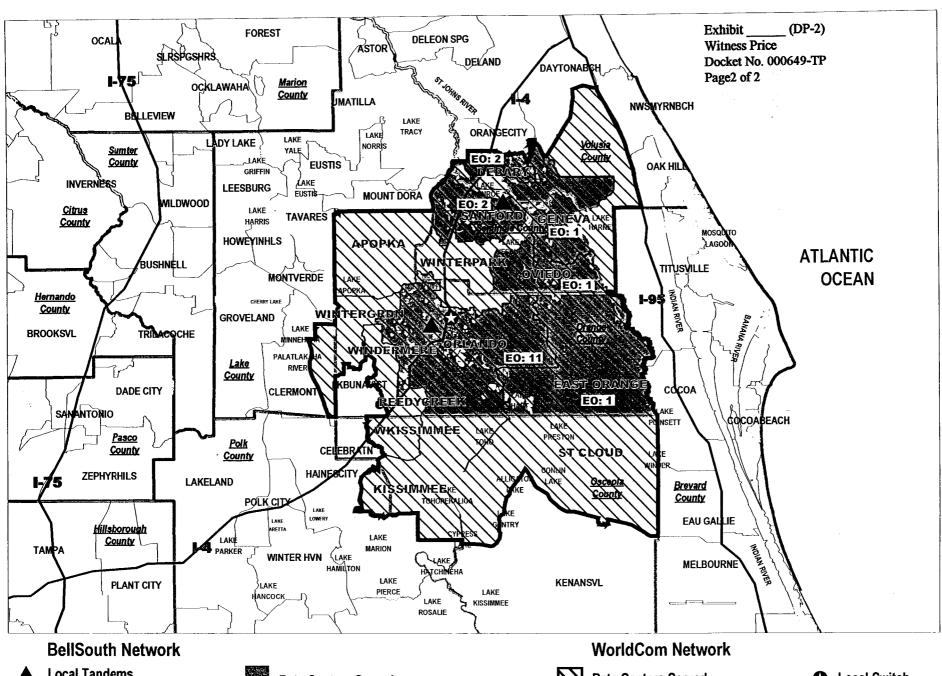
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7.8.4 In the event MCIm's deployment of xDSL on the HUNE significantly degrades the performance of other advanced services or of BellSouth's voice service on the same loop, BellSouth shall notify MCIm and allow twenty-four (24) hours to cure the trouble. If MCIm fails to resolve the trouble, BellSouth may discontinue MCIm's access to the HUNE on such loop.

## Ft. Lauderdale/Miami Market Area Rate Centers



# Central Florida and Greater Orlando Market Area Rate Centers



**Local Tandems ORLDFLMA34T** SNFRFLMA32T

**Rate Centers Served** 

**EO:** Indicates # of Subtending End Offices



**Rate Centers Served** 



**Local Switch**