



# DIAL TONE, INC.

Reaching Alabama With A Tone of Excellence!

Dial Tone, Inc. d/b/a Dial Tone of Alabama, Inc.

September 18, 2000

State of Florida  
Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee FL 3239-0850

001526-TX

Commissioners:  
Joe Garcia, Chairman  
J. Terry Deason  
Susan F. Clark  
E. Leon Jacobs, Jr.

Re: Intent to Cease Operation

Dear Commissioners;

This letter is to advise the State of Florida Service Commission, effective September 30, 2000, Dialtone, Inc. will no longer except applications to provide local telephone service. By October 20, 2000, Dialtone, Inc. will have completed the customer data base conversion with VISION Prepaid Services. Attached is a copy of the letter that accompanied our latest billing to our customers. All payments for October service will be payable to VISION Prepaid Services for those customers who choose VISIONS.

Thank You,

Edward L. Giles  
General Manager

Cc: Tom Debray

10/2/00  
Edward Giles confirmed by telephone, they no longer do business in FL. - Open docket requesting cancellation of cert by Company. TEW

DOCUMENT NUMBER-DATE

P.O. BOX 241602 • MONTGOMERY, AL 36124-1602 • TEL 334.281.4444 • FAX 334.288.2552

12569 OCT-30

FPSC-RECORDS/REPORTING

**Dear Dial-Tone Customer,**

**As of October 1<sup>st</sup> 2000 Dial-Tone Inc. will no longer be a provider of local telephone service. VISION Prepaid Services will be your telephone provider at your option. Starting with your next invoice you will begin to receive a bill from VISION Prepaid Service. You will still receive the same rates on your local phone bill as you currently have with Dial-Tone. Your payments must be remitted to the following....**

**VISION Prepaid Services  
P.O. Box 1087  
Gulf Breeze, FL. 32562**

**Once your payment has been received you will receive a free 30 min. long distance calling card for being a VISION Prepaid Customer.**

**If you have any further questions or customer service inquires please 1-800-373-5355**

**Thank you,**

**VISION Prepaid Service**