



210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

October 12, 2000  
**Via Overnight Delivery**

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0870  
Attention: Nancy Pruitt

**ORIGINAL**  
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00 OCT 13 AM 10:53  
RECORDS AND  
REPORTING

001523-TJ

RE: Replacement page to Initial Tariff for **Congee Communications Corporation, d/b/a CommRad.com**

Dear Ms. Bayo:

Enclosed for filing is the original and six (6) copies of a replacement page, number 15, to initial tariff of Congee Communications Corporation, d/b/a CommRad.com. This filing is made pursuant to discussion with Nancy Pruitt.

Please acknowledge receipt of this filing by returning, filed stamped, the extra copy of this letter in the self-addressed stamped envelope.

I may be reached at (407) 740-8575 with any questions, comments or correspondence regarding this application. Thank you for your assistance.

*done*

Sincerely,

Monique Byrnes  
Consultant to  
Congee Communications Corporation, d/b/a  
CommRad.com

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- LEG \_\_\_\_\_
- OPC \_\_\_\_\_
- PAL \_\_\_\_\_
- RGO Prutt
- SEC \_\_\_\_\_
- SER \_\_\_\_\_
- OTH \_\_\_\_\_

cc: John Han - CommRad.com  
file: Congee - FL  
tms: fli0000a

DOCUMENT NUMBER-DATE  
**13036 OCT 13 8**  
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment for Service, (Cont'd.)**

**2.6.6 Billing Dispute**

- .1 Any objections to billed charges must be reported to the Company or its billing agent in writing within thirty (30) days of the closing date printed on the invoice or statement issued to the Customer. Disputes may be submitted orally or in writing. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- .2 Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- .3 Customers may contact the Company's business office at the following toll free number: 1-888-350-8698.
- .4 If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission at the following address:

Florida Public Service Commission  
Division of Consumer Affairs  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

ISSUED: October 3, 2000

EFFECTIVE:

ISSUED BY: Edmond Eng, President & CEO  
Congee Communications Corporation  
1995 West 190<sup>th</sup> Street, Suite 200  
Torrance, California 90504

DOCUMENT NUMBER - DATE

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