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EXHIBIT A CONFIDENTIAL DOCUMENTS



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DOCUMENT NUMBER-DATE

13160 OCT 178

FPSC-RECORDS/REPORTING





FRANCHISE DESIGNATION REVIEW

2 May 7, 1999

DECLASSIFIED

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Audit Report No. 992-51

Inter Office Correspondence



CONFIDENTIAL

TO: Bill Hamilton DATE: May 7, 1999

Vice President - Customer Service

3 Armando Olivera

Vice President - Distribution

5 FROM: Internal Auditing LOCATION: IA/GO

6 SUBJECT: Franchise Designation Review

- 7 Attached is your copy of the subject audit report. Customer Service's
- 8 proactive efforts to address the accuracy of CIS II's municipal tax
- 9 codes shows timely action given the new 1998 state legislation
- /o outlining municipal tax responsibilities. In addition, the inclusion of
- // franchise fees and optional sales taxes in this effort, further leverages
- 12 the work being performed to these closely related areas.
- /3 Our review did note that better communication by Service Planning in
- /4 the receipt and dissemination of franchise boundary changes is
- 15 necessary, to ensure new premises are accurately designated when
- 16 added to CIS II. Currently, Distribution personnel are working on
- 17 formalizing a process to enhance this communication process, and to
- 18 determine if new automated tools can assist Distribution personnel in

19 the assignment of franchise codes.

21 Rick Del Cueto, Manager

32. G. Mass

22 Internal Auditing

2-3 Attachment

20

24 cc: **Bouchillon** M. Miranda J. M. Davis J. Molyneaux 25 26 M. Fogarty E. Prieto 27 Gomm S. Romig J. 28 M. Gonzalez J. Safarik 29 D. Klinger D. Tomlin 30 W. Lowder J. Vazquez J. McCormick G. Williams 31

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BACKGROUND AND OBJECTIVES:

New state legislation, outlining municipalities' responsibility for submitting revisions for boundary changes and anaexations was enacted in 1998 for municipal taxes. The Customer Service business unit has taken this new legislation as an opportunity to ensure that FPL's records for municipal taxes, as well as franchise fees and optional sales tax, are correct. Customer Service management requested Internal Auditing to review the process of assigning and updating franchise codes to ensure the process is working as intended. Our review concentrated on the:

9 I. Process used to verify accuracy of franchise codes in CIS II;

10 II. Process used when changes to franchise codes result from annexations; and,

// III. Potential tools to assist in franchise code assignment.

| | A | ${\cal B}$ | C |
|--|---|---|----------------|
| 12 | Imue | Management Action/Status | Report Page |
| 14 | Process Used to Verify Accuracy of Franchise Codes in CIS II | | |
| 16 | Current Status | | |
| 17 18 19 20 | To date, approximately 50% of the 4 million premises in CIS II have had the municipal tax, franchise fee, and optional sales tax verified through review of the franchise code designation. | Not applicable. | 2 |
| 2/ | Metered Accounts - Work Prioritization | | |
| 22 23 | Time deadlines set by the Statute were not met for 20 of 125 municipalities. | Customer Service will incorporate a prioritization process when missing a deadline is anticipated. | 2-3 |
| 24 | Streetlights and Traffic Lights (Unmetered Accounts) | | |
| 25 26 27 | Lighting Support Services (LSS) performed their verification for streetlights, but inadvertently omitted traffic lights. | Distribution's LSS personnel will ensure all accounts and facilities are included in their review. | 3 |
| 28 | Process Used for Annexations | | |
| 29 | Streetlight and Traffic Lights | | |
| 30 31 33 33 45 33 33 33 33 33 33 33 33 33 33 33 33 33 | The status of angexations pending field investigations were not verified or followed up by LSS personnel on a timely basis. | Distribution's LSS personnel have committed to keeping their pending list current. As a result of the audit, LSS identified 49 annexations that appeared to be pending field investigations, some dating back over 8 months. During the audit LSS personnel determined that only 2 annexations remained pending. 40 annexations did not impact facilities, 5 were completed by LSS, and 2 were in the process of being worked by LSS personnel. | |

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| <u> BXECUTIVE</u> | SUMMARY | C |
|---|---|---|
| Issue | Management Action/Status | Report Page |
| Premises Under Construction | | |
| Instances were identified where Service Planning either did not either receipt of annexations from within the Company, or communicate the annexations to planners assigned to the affected areas. | Distribution will develop a process to ensure annexation notices are properly received, handled, and maintained by Service Planning locations. Customer Service's Southern Customer Accounting (SCA) will prepare a spreadsheet of annexations as a tool to summarize and communicate the information | 6-7 |
| | to internal customers. | |
| Potential Tools to Assist in Franchise Code Assignment | | |
| Geographic Information Systems (GIS) | | |
| Opportunities to offer enhanced tools to assist in franchise code assignment exist. | Information Management (IM) and Distribution personnel are working together to determine the cost/beneficial functionalities of GIS. | 7-8 |
| Interested Work Management System (TWMS) and Distribution Construction & Planning System (DCPS) | | |
| DCPS to be passed to CIS II is currently not working. | | |
| | Instances were identified where Service Planning either did not either receipt of annexations from within the Company, or communicate the annexations to planners assigned to the affected areas. Potential Teols to Assist in Franchise Code Assignment Geographic Information Systems (GIS) Opportunities to offer enhanced tools to assist in franchise code assignment exist. Interested Work Management System (TWMS) and Distribution Construction & Planning System (DCPS) | Premises Under Construction Instances were identified where Service Planning either did not estiture receipt of annexations from within the Company, or communicate the annexations to planners assigned to the affected areas. Customer Service's Southern Customer Accounting (SCA) will prepare a spreadsheet of annexations as a tool to summarize and communicate the information to internal customers. Potential Teols to Assist in Franchise Code Assignment Geographic Information Systems (GIS) Opportunities to offer enhanced tools to assist in franchise code assignment exist. Intercreted Work Management System (IWMS) and Distribution Construction & Planning System (DCPS) The functionality to allow changes in franchise codes in IM personnel are investigating the recent loss of functionality and will notify appropriate Distribution |

Rick Del Cueto, Manager

2 Internal Auditing

3 Florida Power & Light Company

Miami, Florida May 7, 1999

4 Subject: Franchise Designation Review

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5 BACKGROUND:

- 6 In 1998, FPL remitted to various taxing authorities a total of \$887 million for franchise fees,
- 7 municipal taxes, sales tax, and optional sales taxes. Franchise fees and municipal taxes make up
- g the majority of the remittances, consisting of approximately \$246 million and \$503 million,
- 9 respectively. Sales tax and optional sales taxes make up approximately \$134 million and \$4
- 10 million, respectively. To facilitate the franchise fee and municipal tax billing and remittance
- // process, FPL assigns franchise codes to each premise as an identifier of the taxing authority and
- /2 the tax rate. FPL's franchise codes are assigned based on the physical boundaries set by these
- 13 taxing authorities.
- 14 New state legislation, outlining municipalities' responsibility for submitting revisions for
- /5 boundary changes and annexations was enacted in 1998 for municipal taxes. Municipalities were
- 16 made responsible for updating their address list as changes occurred and for furnishing this
- /7 information to entities affected by the changes. Florida State Statutes 166.231 166.234 ("The
- /8 Statute"), requires a municipality to provide a copy of their annexation ordinances and a current
- 19 address list within 20 days following receipt of any entity's (e.g. FPL) written request. During
- 20 the address "agreement" process, it is both the entity's and municipality's responsibility to
- 2/ respond to correspondence within 60 days following receipt. The Statute generally relieved the
- 22 entity from the liability for inaccurate collection and remittance of municipal taxes prior to the
- 23 address "agreement" process presently underway. The Customer Service business unit has taken
- 24 this new legislation as an opportunity to ensure that FPL's records for municipal taxes, as well as
- 25 franchise fees and optional sales tax, are correct.
- 26 The Customer Service business unit requested Internal Auditing to review the process of
- 27 assigning and updating franchise codes to ensure the process is working as intended.

28 SCOPE AND OBJECTIVES:

- 29 To determine the efficiency and effectiveness of assigning franchise codes, the auditors
- 30 performed a review of the process currently utilized. Our review concentrated on the:
- 3 / I. Process used to verify accuracy of franchise codes in CIS II;
- 32 II. Process used when changes to franchise codes result from annexations; and,
- 33 III. Potential tools to assist in franchise code assignment.

34 I. Process Used to Verify Accuracy of Franchise Codes in CIS II

- 35 Background
- 36 In January 1998, the Customer Service business unit initiated a project to verify the accuracy of
- 37 franchise codes within CIS II. Customer Service identified 226 municipalities within the CIS II



- / system. Two Customer Service Pranchise Analysts assigned to the project, sent letters to 196
 2 municipalities requesting current address lists. The remaining 30 municipalities had already sent
 3 address lists to FPL. Currently, the analysts have received responses from a total of 142
 4 municipalities (including the 30 unsolicited responses). Ms. Martha Gonzalez, Billing and
 5 Customer Accounting Systems Projects & Support Manager, stated that second requests have
 6 been sent to the 84 non-responding municipalities.
- 7 Based on discussions with Customer Service personnel and through our observations, the 8 franchise code verification process consists of the following:
- The Franchise Analysts run a program that compares the data in CIS II to the municipalities' address lists. Seven exception reports are generated which detail any discrepancies between CIS II and the municipalities' lists (ie. franchise code, street name, street suffix, zip code, range of 2 addresses, street directional, and "other"). The exceptions are researched and resolved through 13 the use of maps and through communications with municipality representatives. When FPL and 14 the municipalities are in agreement with the resolution of the exceptions, the Franchise Analysts make any required revisions to the customers' accounts in CIS II. When a municipality is 100% 1/2 verified, the Franchise Analysts send a letter to the municipality to confirm that FPL and the 1/2 municipality are in agreement. In addition, this letter requests quarterly updates for any changes.

18 Current Status

- 79 The 226 municipalities contained in CIS II represent 3,945,515 premises. Of the 142 responding municipalities, 1,986,778 (50%) premises have been verified. Twenty of these municipalities have been 100% verified (137,168 premises).
- 22. Currently, within the 142 responding municipalities there are 549,191 (14%) premises 23 awaiting clarification.
- 24. Of the 84 non-responding municipalities [1,409,546 (36%) premises], 42 municipalities do not have a municipal tax. However, these 84 municipalities may have a franchise fee and/or optional sales tax that would be impacted if franchise codes for premises are incorrect.

27 Audit Tests - Metered Accounts

- In order to test the accuracy of franchise codes in CIS II for the 20 municipalities that are 100% verified, the auditors performed the following:
 - 30 Selected 10 premises from the municipalities' lists and traced the address to the CIS II database and determined whether the franchise code was correct. No exceptions were noted.
 - 32 In order to test the process used by the Franchise Analysts to verify franchise codes, the auditors performed the following:
 - Obtained the seven exception reports generated for one municipality and observed the Franchise Analysts research and resolve several exceptions. Noted that the exceptions were resolved and franchise codes updated accordingly.
 - of the 142 responding municipalities, 125 have a municipal tax and are therefore subject to the time requirements under the Statute. In order to determine whether FPL is in compliance



with the 60 day time requirement for requesting address clarifications, the auditors reviewed the "Address Verification Project Control Report" used to track the project's progress and 2 34 selected correspondence files from the 125 municipalities with municipal tax. The control report indicated that FPL did not meet the time requirements for 20 of the 125 municipalities.

5 Recommendations

- Prios-to missing deadlines imposed by the Statute, Billing and Customer Accounting should
- 7 determine if there are any negative financial impacts to FPL associated with the individual
- \mathcal{S} municipalities. If there are negative financial consequences, consideration should be given to
- 9 working those municipalities that have the highest financial impact first, or re-aligning tasks and
- 10 resources in a cost/beneficial manner.

Management Response

- /2 Ms. Gonzalez stated that in most cases the information needed to determine the financial impact
- 13 to FPL is not available until the review for a municipality is substantially complete. However,
- 14 she said Customer Service will incorporate a prioritization process when it is determined that a
- / deadline will be missed.
- 16 Audit Tests Streetlights & Traffic Lights (Unmetered Accounts)
- 17 The franchise code verification process for streetlights and traffic lights is being worked by
- /8 Distribution's Lighting Support Services department (LSS). During the audit, LSS personnel
- 19 stated that their review included only streetlights, and inadvertently omitted traffic lights.
- 20 Recommendations
- 2/ LSS personnel should ensure all accounts and facilities are included in their review.
- 22 Management Response
- 23 Mr. Eduardo Prieto, Lighting Support Services Manager, stated the LSS review of franchise
- 24 codes will include all accounts and facilities under their responsibility. He added that LSS
- 25 personnel will backtrack previous work, and determine if any traffic lights require updating.

II. Process Used for Annexations

- Annexation is a process whereby a municipality changes its boundaries. These boundary changes
- 28 may affect franchise codes for (A) existing premises, (B) streetlights & traffic lights, and (C)
- 29 premises under countraction and vacant land available for future premises. Based on discussions
- 30 with Customer Service and Distribution personnel and through our observations, the annexation
- 3 / process consists of the following:
- 32 When municipalities agrees an area, a local ordinance is passed which describes the affected area
- 33 and its boundaries. The municipalities send a copy of the ordinance (and map if available) to

- 33 and as a various departmentalizationals within FPL. The manacipatures counting (SCA) who is the forwarded to an approximating representative in Southern Customer Accounting (SCA) who is the forwarded to an approximating representative in Southern Customer Accounting (SCA) who is the



/ are distributed to various internal users. (See attached Customer Service process flowchart-2. Attachment A).

3 A. Existing Premises

4 Process/Guidelines

- SCA forwards a copy of the municipalities' annexation information to the Meter Reading location covering the affected addresses. Meter Reading is responsible for determining if any existing customer accounts are affected by these annexations, and forwarding their findings to SCA within 30 days as per Customer Service's internal guidelines.
- The SCA representative is responsible for inputting any required franchise code changes in CIS II for residential and commercial premises based on Meter Reading's findings.

// Audit Tests

- 72 To test for the timely: (1) notification of Meter Reading by SCA, (2) identification of affected accounts by Meter Reading, and (3) update of accounts in CIS II by SCA, the auditors performed the following:
- Selected several annexations from the Annexation Log maintained by SCA;
- Reviewed correspondence and other documentation contained in the files noting whether

 Meter Reading is being properly and timely informed by SCA of any boundary changes;
- Examined if the Meter Reading department is informing the SCA accounting representative of any franchise code changes in a timely manner; and,
- 20 Examined if the SCA representative is updating the changes in CIS II in a timely manner.
- 2/ The auditors noted that SCA mails copies of annexations to Meter Reading in a timely
- 22 manner, and that Meter Reading generally responds to SCA within the 30 days specified in
- 23 Customer Service's internal guidelines. The auditors also noted that SCA personnel follow-
- 24 up when the 30 day deadline is missed by Meter Reading, however the number of missed 25 deadlines was noted to be infrequent.
- 26 B. Streetlights & Traffic Lights

Process/Guidelines

27

- SCA forwards a copy of the municipalities' annexation information to the Commercial/
- 29 Industrial (C/I) Field Representatives location covering the affected addresses. The C/I Field
- 30 Representatives are responsible for determining if any existing streetlight and traffic light
- accounts are affected by these annexations, and forwarding their findings to SCA within 30
- days as per Customer Service's internal guidelines. In addition, a copy is sent to LSS for their information. LSS maintains a pending file, to monitor resolution of annexations that
- may affect their workload. The SCA representative forwards the results of C/I's investigation
- onto LSS for input into CIS II's Revenue Facilities Management System (RFMS).

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Andit Tests

- To test for the timely: (1) notification of C/I by SCA, (2) identification of affected accounts by C/I, and (3) update of accounts in CIS II's RFMS by LSS, the auditors performed the following:
- 5 Selected several annexations from the Annexation Log maintained by SCA;
- 6 Reviewed correspondence and other documentation contained in the files noting whether 7 C/I is being properly and timely informed by SCA of any boundary changes;
- Examined if the C/I department is informing the SCA accounting representative of any 9 franchise code changes in a timely manner; and,
- Examined if the LSS receives the disposition of the research and is updating the changes 10 in CIS II's RFMS in a timely manner. 11
- 12 The auditors noted that SCA mails copies of annexations to C/I in a timely manner, and that
- C/I generally responds to SCA within the 30 days specified in Customer Service's internal 13
- guidelines. The auditors also noted that SCA personnel follow-up when the 30 day deadline 14
- 15 is missed by C/L however the number of missed deadlines was noted to be infrequent.
- 16 The auditors reviewed the LSS list of annexations pending responses from C/I, to determine
- if their disposition was being communicated and accounts were being updated in a timely
- 18 manner. The following was noted:
- As a result of the audit, LSS prepared/updated their list of annexations pending results of 19
- C/T's field work. The list contained 35 pending annexations requiring a determination of the
- impact on streetlights, some dating back over 8 months. For these streetlights/accounts, the
- potential exists that not only are their franchise code incorrect, but that the annexation change
- 23 may impact the customer that should be responsible for the bill in practice, at times FPL
- 24 assumes the liability for any under recovery. In discussion with Customer Service personnel
- 25 and the auditors' limited review of SCA files, all but 2 of these amerations (which were
- ng followed-up by SCA with C/I) had in fact fieldwork performed by C/I, and would have
- 27 been forwarded to Lighting Support Services by SCA as part of the process.

Recommendations 28

- 29 LSS should develop internal guidelines to ensure that items pending, and items received, are
- updated to accounts in a timely manner. In addition, LSS should determine if this late updating 30
- of accounts places FPL in a liability position with the associated municipalities for not properly
- 32 maintaining our records.

33 Management Response

- 34 Mr. Prieto stated that LSS has established a pending file to ensure delayed responses to 3*5* annexations are followed up on a timely basis. He stated that, as a result of the sudit, LSS
- personnel identified from their records a revised total of 49 annexations which appeared to be
- 37 pending a response. During the course of the audit, LSS determined that only 2 annexations are
- still panding receipt as confirmed by SCA. Of the remaining 47 annexations, 40 had no facilities 38
- 39 ted, 5 have been completed by LSS, one was delayed by LSS due to a lack of manpower,
- 40 and LSS is currently processing one item that was delayed due to problems with the conversion of
- 4/ RFMS into CIS II. Additionally, Mr. Pricto stated that to ensure consistency across FPL and

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/ compliance with annexations, LSS personnel will contact Ms. Gonzalez of Customer Service to ensure the proper effective date of the franchise code changes is being used by LSS.

3 C. Premises Under Construction or Vacant Land Available for Future Construction

4 Process/Guidelines

- 5 SCA forwards a copy of the municipalities' annexation information to the Service Planning
- 6 location covering the affected area. For the Distribution business unit, based on observations
- and discussions, no standard process or understanding of responsibilities was evident at the
- 8 two Service Planning locations selected in the audit.

9 Audit Tests

- /0 The auditors interviewed Service Planning personnel and reviewed associated files to
- // determine if annexations notices were being received and their impact on premises under
- /2 construction being considered.
- 13 At the first Service Planning location, the clerical assistant recalled receiving them, but no
- 14 file to support the Service Planners was maintained. Neither the supervisor or the
- 15 Designer/Service Planners recall being provided copies or a notice of the changes for their
- 16 use in assigning franchise codes to their affected areas.
- The auditors selected one completed premise with a potential for error (given its proximity to a franchise boundary) and determined that it was in fact assigned the
- 19 incorrect franchise code.
- 20 In the second Service Planning location, the Lead Planner from memory recalled receiving all
- but one of the 9 annexations notices in the auditors selection. However, no file was on hand
- 22 to support the receipt of notifications, or for future reference.
- The auditors randomly reviewed a few accounts for each of the 9 annexation areas. For
- 24 one of the areas, it was noted that 2 of the selected accounts had incorrect franchise
- 25 codes.

26 Recommendations

- 27 1. Since the integrity of the CIS II database is dependent upon Service Planners correctly setting up the franchise codes for the premises and streetlights, the communication of franchise
- up the franchise codes for the premises and streetlights, the communication of franchise boundary changes to them is critical. The process of receiving, filing, and disseminating this
- 30 information within Service Planning should be formalized and adhered to. In addition, the
- 3/ use of additional tools to enhance the ability to determine franchise areas, as discussed in
- 32 Section III below, should be explored.
- 2. To facilitate the annexation communication process from SCA to Service Planning, SCA should provide a spreadsheet or simple database that compiles all annexations. Also, other
- departments such as LSS, C/I, and Meter Reading would reference the spreadsheet to

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determine if they have received the most recent updates to franchise areas.

Management Response

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- 2 1. Mr. Manny Miranda, Director Operations Support, stated that a process will be developed within Service Planning to ensure annexation notices are properly received, handled, and maintained by Service Planning locations. He stated that this process will be communicated to all Service Planning locations.
- Mr. Mike Wilkinson, SCA Supervisor, stated that an Excel spreadsheet will be developed to maintain a list of annexations. The spreadsheet will be periodically e-mailed to Service Planning locations, Meter Reading, C/I, and Lighting Support Services, as a current listing of all annexations.

10 III. Review of Potential Tools to Assist in Franchise Code Assignment

- A. Geographic Information System (GIS)
- One potential tool to assist in franchise code assignment is the Geographic Information System
- 13 (GIS). The GIS is a graphical database that allows the overlaying of desired criteria over a map
- 14 of the FPL service territory. Currently, the resulting views identify primary feeders, secondary
- 15 distribution lines, transformers, etc.
- The auditors discussed the functionality of GIS with Mr. Jim Bouchillon, Manager of GIS IMB,
- and determined that GIS does not currently have an "overlay" capable of designating a franchise
- 18 area for customer premises. The data needed to provide this functionality has been purchased and
- 19 is presently being reviewed for accuracy. To allow this overlay to be used, enhancements to the
- 20 data may be required to update for missing data or recent municipality boundary changes.

2/ Recommendations

- 22 The GIS group of Information Management (IM) should:
- 23 Determine if the franchise area overlay capability within GIS is cost effective to develop, and
- 24 determine in conjunction with the Distribution and Customer Service business units, if it
- would be an efficient tool for Service Planning and/or Customer Service personnel when
- 26 researching franchise boundaries.
- 27 Obtain potential end-user requirements (Service Planning & Customer Service) that would
- 28 make the system useful for their specific needs.
- > Users may need to search by address, address ranges, legal description, zip codes, etc.,
- 30 which may not be current GIS options.
- 3/ Ensure GIS is accurate and updated. Although the GIS department is on SCA's distribution
- 32. list for annexation updates, a more formalized method may be required to verify that all

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- updates are received. To facilitate the verification of annexation updates, GIS personnel
- 2 should reference the proposed SCA spreadsheet listing annexations noted in Section II. C.
- 3 Appropriate training should be provided to Distribution personnel on the use and functionality of the GIS. In the auditors' discussion with Service Planning personnel, it was
- 5 noted that field personnel were either not aware of GIS's existence, or how to use it.
- 6 Determine if GIS can be used as part of an automated validation process, either when a
- 7 Service and Meter Order (SMO) is created, or when the SMO is completed in the Distribution
- 8 Construction Planning & Scheduling (DCPS) system and the new address is initiated into CIS
- 9 II. This will help ensure new additions to the CIS II database are accurate.
- Determine if GIS data can automatically run against CIS II to perform periodic verification reviews to validate the accuracy of the CIS II database, and vice versa.
- /2 Management Response
- 13 Mr. Bouchillon stated that as part of the process of enhancing the functionality of GIS, his
- 14 department is addressing in a systematic manner all of the recommendations made by Internal
- 15 Auditing as part of this audit.
- 16 B. Integrated Work Management System (TWMS) and/or DCPS
- 77 The Integrated Work Management System (IWMS) and/or DCPS are used by Service Planners to
- 18 designate franchise codes for new construction addresses under a work order. Currently, neither
- 19 the IWMS or DCPS allow a subset of addresses under a work order/franchise to be moved to a
- 20 new work order/franchise, without requiring the canceling and retyping of all the affected
- 2./ addresses.
- 22 Recommendations
- 2.3 1. IM should determine if it is cost beneficial to enhance DCPS with the functionality of moving
- a portion of addresses from one work order/franchise to a new one, instead of requiring the
- retyping of all information. In addition, if the SMO functionality is designed into IWMS in
- the future, this enhancement should also be considered.
- 27 2. Currently, the functionality to allow updates to franchise codes originating in DCPS from
- being updated in CIS II is not working. The possibility exists that Service Planners have
- 29 corrected franchise designations in DCPS with the expectation that the change would be
- 30 forwarded to CIS IL
- > IM should resolve this recent finding and notify Distribution management of the loss of functionality that prevents updates to franchise codes being transmitted to CIS II. In

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addition, the amount of exposure should be quantified. IM should determine if it is possible to use system queries to identify the specific premises that were affected.

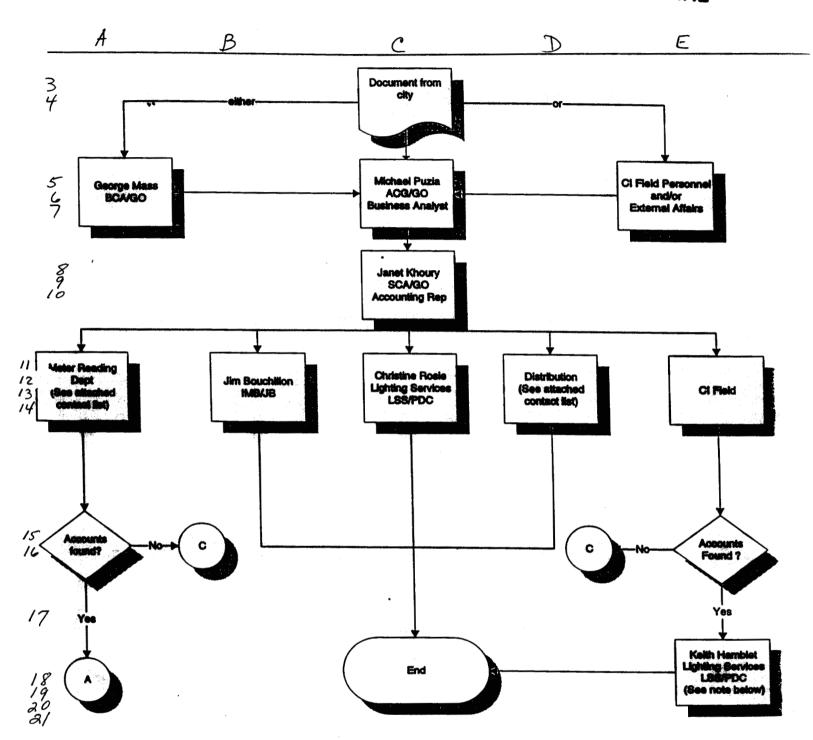
3 Management Response

- 1. Mr. John McCormick, Project Manager IMB, stated that DCPS is planned to be replaced within the next 12 to 18 months. Therefore, updates to DCPS for this functionality are not anticipated, but will be considered if DCPS is not replaced within this timeframe. If either IWMS or an "off-the-shelf" work management system replace DCPS, the option to move addresses to a new work order/franchise will be considered.
- 9 Mr. McCormick stated that a Request for Service (RFS), ticket number DCPS-29, was 10 assigned on Pebruary 11, 1999 to address the recent loss of functionality that prevents the // passing of updated franchise codes from DCPS/IWMS to CIS II. He stated that this RPS has been classified as priority 1. Mr. McCormick added that Distribution management will be 12 notified that this functionality is currently not working. In addition, he stated that a /3 14 determination will be made if the amount of exposure can be quantified. 15 determination will be made if it is possible to identify what specific premises did not have 16 updated franchise codes correctly passed to CIS II.
- The auditors appreciate the assistance and cooperation extended by all personnel contacted throughout the course of the audit.
- 19 Internal Auditors:
- 20 Rosanna Coppola-Borges
- 2/ Ron Midei
- 22 Michael Vogel

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High Level Annexation Process Flow

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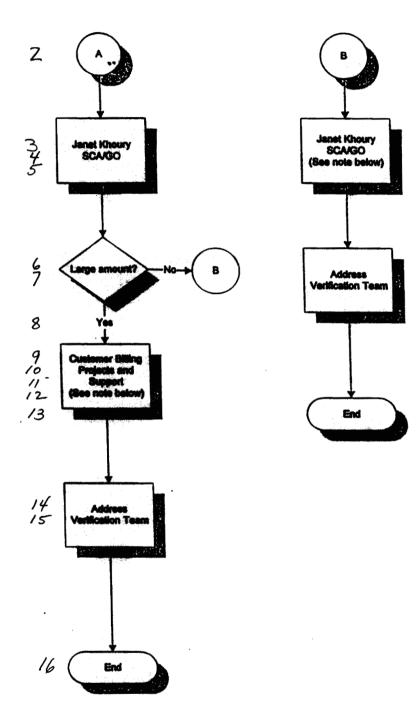
22 Note: Update DIS II as necessary

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P. 14





/7 Note: Update CIS II as necessary

/8 2/19/00

| A B C LUNFIUEN I | | | |
|--|------------------------------|-------------------------|---------------------|
| | ANNEXATION | PROCESS | D |
| | METER READING | ONTACT LIST | |
| ocation | Contact Person | Mett Landing | |
| Chy | W.E. Bill Thomas | Mall Location NFMAIC | Tel # |
| laccienny | W.E. Bill Thomas | NFM/MC | 8-259-7234 |
| alotica | W.E. Bill Thomas | | 8-259-7234 |
| t Augustine. | W.E. Bill Thomas | NFM/MC | 8-259-7234 |
| alahan | W.E. Bill Thomas | NFM/MC | 8-259-7234 |
| lagier County | Joe Coury | NFM/MC | 8-259-7234 |
| leytona | Joe Coury | DYM/CSN | 8-254-2440 |
| ianford | Bart Gaetjens | DYM/CSN | 8 -25 4-2440 |
| eim Bey | Bart Gaetjens | CFM/CM1 | 8-455-8170 |
| fel bourne | Bart Gaetiens | CFM/CM1 | 8-455-6170 |
| 2000a | Anna Graves | CFM/CM1 | 8-456-6170 |
| itusville | Anna Graves | SCM/CM1 | 8-455-6160 |
| ott St. John | Anna Graves | SCM/CM1 | 8-455-6160 |
| Aerritt Island | Anna Graves | SCM/CM1 | 8-455-6160 |
| Aelbourne | | SCM/CM1 | 8-455-6160 |
| elamere | Anna Graves | SCM/CM1 | 8-455-6160 |
| lebesian | Anna Graves | SCM/CM1 | 8-455-6160 |
| Pierce | Anna Graves | SCM/CM1 | 8-455-6160 |
| Machobee | Cariton Evans | TCM/SR | 8-781-3100 |
| The State of the s | Carlton Evans | TCM/SR | 8-781-3100 |
| Palin City | Carlton Eyans | TCM/SR | 8-781-3100 |
| Stuart | Carlton Evans | TCM/SR | 8-781-3100 |
| West Palm (North) | Bob Dewitt | NPMCSE | 8-640-2255 |
| Meet Palm (South) Jelle Glade | Kammi Janisch | SOM/CSE | 8-640-2630 |
| | Kammi Janisch | SOMCSE | 8-640-2530 |
| | Brien Boweman | TCM/8R | 8-265-3138 |
| Ration | Brian Boweman | TCMSR | 8-265-3138 |
| Section . | Brian Bowsman | TCWSR | 8-265-3188 |
| | Ty Ross | BAMBA | 8-708-2904 |
| | Ty Ross | BAMBA | 8-708-2904 |
| en de la companya de | Judy Mass | SSM/AOW | 8-316-6200 |
| /Amico | Judy Mass | SSM/AOW | 8-316-6200 |
| North Dade-Miami Bch | Barbara Santos | NDMMNE | 8-770-7966 |
| | Tom Reeder | MEM/LFO | 8-442-5307 |
| Daide South | Ron Nevarro | DSM/PNC | 8-228-5790 |
| Coral Gables | * Jose Vidal | CGM/DS | 8-228-5090 |
| i i i i i i i i i i i i i i i i i i i | * Chris Moore | HLMHL | 8-882-2122 |
| Worth Broward | Jeff Wade | NBM/NBM | 8-970-6430 |
| latyweed . | Mark Mason | HOMHO | 8-926-1706 |
| R Lauderdale | Fred Staples | FLWFL | 8-765-3220 |
| Central Broward | Jose Rodriguez | CBM/CB | 8-681-3033 |
| Pi Myers | Sherri Rayburn | FMM/FM | 8-332-9206 |
| Planta Gorda | Sherri Rayburn | FMMFM | 8-832-9206 |
| Naples | Jerry Jenkins | NAMANA | 8-434-1243 |
| • • • • • • • • • • • • • • • • • • • | be announced - all correspon | - | |
| MANAGE LANGUAGE STADELASSOL FO | De announced - all comesno | rdence to be forwarded | to the land |

FPL FiberNet LLC
Support for Response to Audit Document/Record Request
Request Dated 8/30/00, No. 8, Item No. ■ ✓

An adjustment (not \$41,045.65) was made to the February Fibernet revenues in Merch (see Merch memo to Tom Keiliher). This adjustment was made to the Merch Fibernet Revenues used to calculate the Merch prevalent for refund on the Provision for Refund Calculation spreaduhest.

41-1-

04/06/2000 08:59 AM

To:

Tom Kelliher@FPL

Œ

Sol Stamm@FPL, David Eckmann/IM/FPL@FPL, Joe Ferrel/IM/FPL@FPL, Don Babka@FPL, Winnie

Lohmann@FPL

Subject: Fiber Revenues - March 2000

Please note that a FEBRUARY revenue accrual in the amount of \$48,289 was recorded after revenues subject to reduce the a reparted. Additional ITC Deltacom Feet eseccisted with those revenues were also

| 3 | | \$7,243.36. See revised Febru | ary numbers below. | |
|---------------|------------------------------------|---|--|--|
| 4 | FPL FiberNet Revenu | es for March 2000: Aut A | h March = 1,979,614.0 + 213,50 | 7-48,285+7,248.35 3 = 2,1527,67 h42 |
| 5 | A | Subject to Refund | Not Subject to Refund | Total |
| 47 | Operating Revenues | \$2,471,268.59 | \$ 43,586.89 | \$2,514,855. <i>4</i> 8 |
| ģ. | ITC Deltacom Fees | (491,654.52) | | (491,654.52) |
| 9 10 11 | FPL Chargeback <a> | 1,979,614.07 | 43,586.89 549,582.80 | 2,023,200.98 549,582.80 |
| 13 | , - | \$1,979,614.07 | \$593,169.69 ********************************** | \$2,572,783.76 |
| | Sum of <a> = \$3,064, | 438.28 = Gross Revenue | | -48,2860 + 7,243.35 41,045 |
| 15 | FPL Revenues Not S | ubject to Refund: | | 2, 531,738 |
| H | , A | Original | Adjustment C | <u>}</u> Revised |
| 17 | Pole Attachment Rent | at: | | |
| | § January 9 February 9 March | \$133,816.00 133,816.00 18,043.00 | \$-231 ,546.00 | \$ 133,816.00 133,816.00 - 213,5 0 3.00 |

Forwarded by Peter Clayton on 04/06/2000 08:10 AM



21

Peter Clayton

03/06/2000 10:22 AM

To:

Tom Kelliher@FPL

54,129.00

CONFIDENTIAL

FPL FiberNet LLC
Support for Response to Audit Document / Record Request
Request Dated 8/2/00 No. 4, THEM No. 3

CONFIDENTIAL

| | | Bet 2000 Pates | - L |
|--|---------------------|----------------|-----------------------|
| The second secon | 3/13 | \$ 7.14 | |
| Season of the se | 4,840 | \$ 14.34 | industrial as see the |
| Transmission Tours | 3,877 | 8 32 27 | \$25,10 |
| | | | |
| \$216,517.01÷12=\$ 18,0 | . | | |
| | 13 13 ×4= 72,172 | | |
| | . | | \$ 218,517. |

41-1

| 1 2 | The Fibernet Rent Revenue was estimated for January, February and March 2000 at | \$ 107,000 \$ 35,666 per note |
|----------|---|-------------------------------|
| 3 | In April 2000, the monthly estimate amount was revised at | 34,000 |
| 4 | April 2000 - four months estimate | \$ 141,900 |
| 5 | Actual amount danged to Fiber | الم معم |
| 67 | real performed by state is | 9 32,806 per nutr |
| 8 | (February Invoice down | nevalian) |
| 9 4 | 33,000 K = /32,000 rounded | call dist privile |
| 12 13 | Diff of astimale \$900 | Lers Har |
| 14 | | .0012, not malleria |

| | /00 | | , · | | |
|------------|---------------------------------------|--|----------------|---------------------|--------------|
| | 700 | PAL PIRES MED | | CAAV | /18-M |
| / | _ | FPL FIBER NET | | | |
| 2 | • | CHPARATIVE INCOME STATEMENT | UUNLIDE | ATTAL | |
| 123 | F | OR THE MONTH ENDED 2/28/00 | CONFIDE | NIJAI | |
| _ | Λ | D · | OCIUI IDEI | TIINL | |
| | A . | B | \overline{G} | \mathcal{I} | E |
| 4 | | THIS NORTH | THIS MONTH | W | |
| 4 | | | | NET INCREASE/ | x |
| 5 | | THIS YEAR | LAST YEAR | (DECREASE) | CHANGE |
| | | \$ | \$ | \$ | |
| | • • • • • • • • • • • • • • • • • • • | - | | | |
| 6: | ERATING REVENUES: | () | | | |
| 7 | NON-UTILITY | 2,406,817.67 (^{(A}) | 0.00 | 2,406,817.67 | 0 |
| , | | | | | - |
| 8 | TOTAL OPERATING REVENUES | 2,406,817.67- | 0.00 | 2,406,817.67- | 0 |
| 0 | | -, , | | E14001011101- | v |
| 9 | FRATING EXPENSES: | | | | |
| - | | | | | |
| 10 | UTILITY GPERATIONS: | 467 747 47 | | | |
| 11 | HOM-UTILITY OPERATING EXPENSES | 803,713.13 | 0.00 | 803,713.13 | 0 |
| 12 | DEPRECIATION & AMORTIZATION EXPENSE | The state of the s | 0.00 | 348,852.98 | 0 |
| 13 | TAXES OTHER THAN INCOME TAXES | 68,574.67 | 8.00 | 68,574.67 | 0 |
| - | | | | | |
| 14 | TOTAL OPERATING EXPENSES | 1,221,140.78 | 0.00 | 1,221,140.78 | 0 |
| | | | | - · | |
| 15 | PERATING INCOME (LOSS) | 1,185,676.89 | 0.00 | 1,185,676.89 | 0 |
| • | | | | • | |
| 16 | ITEST EXP & OTHER (INCOME)DEDUCTHS: | | | | |
| 17 | INTEREST ON OTHER LONG-TERM DEST | 0.00 | 0.00 | 0.00 | 0 |
| 18 | (GAINS) LOSSES-DISP NON-UTIL PROPE | RTY 0.00 | 0.00 | 8.00 | Ö |
| 19 | INTEREST (INCOME) | 0.00 | 0.00 | 0.00 | ō |
| | OTHER (INCOME)/DEDUCTIONS | 0.00 | 0.00 | 0.00 | 0 |
| 20 | | • | • | 0.00 | · · |
| ~ / | TOTAL INTERST EXP & OTHER-NET | 0.00 | 0.00 | | |
| 21 | MINT TRIBUTE EN. & CLUER-ME! | 0.00 | 0.00 | 0.00 | 0 |
| - ^ | | 1,185,676.89 | 0.00 | 4 400 400 00 | _ |
| 22 | ICOME(LOGS) CONT OPER SER INC TX | (,100,010.07 | 0.00 | 1,185,676.89 | . 0 |
| | | | | | |
| 23 | COME TAXABLE | | | | |
| 24 | FEBRUAL THEORE TAKES | 346,015.67- | 0.00 | 346,015.67- | 0 |
| 25 | DEFENSED FEMERAL INCOME TAXES | 738,785.92 | 0 .00 | 738,785.92 | 0 |
| | | | | | |
| 26 | TOTAL PEDGRAL INCOME TAXES | 392,770.25 | 0.00 | 392,770.25 | 0 |
| | | | | | |
| 27 | STATE SHOOME TAMES | 57,538.51- | 0.00 | 57,538.51- | 0 |
| 28 | DEFENDED STATE INCOME TAKES | 122,851.78 | 0.00 | 122,851.78 | 0 |
| <i>a O</i> | | | | | - |
| 29 | TOTAL STATE INCOME TAXES | 65,313.27 | 0.00 | 65,313.27 | 0 |
| <i>-</i> 1 | | | | 55,010.0. | • |
| | | | | | |
| 2/ | 2 POTAL INCOME TAMES | 458,063.52 | 0.00 | 458,083.52 | 0 |
| 30 31 | | | 0.00 | 0.00 | . 0 |
| 21 | | | | 0.00 | |
| 77 | ET INCOME (LOSS) | 727,593.37 | 0.00 | 727,593.37 | 0 |
| 32 | | , . , | 0.00 | 161,37 3.3 1 | |
| | | hadal and la | and market | | |
| : | 33 (| (a) 19(1) (b) 19(1) (b) | mr 3362 11 | - 7 911046 I | |
| _ | | 1151 (11 53 | , | المناه | 0 6 |
| | 34 | 62 456,611.67 por | | The Diffe | 9 0 \ |
| | - · | \$ 2863429.20 | | (/1 | WY |
| | 20 | 8 263424.20 | | not | 17x |
| | <u>ح</u> ح ' | 72,000 | _ | 01/- 11:00 | , TV |
| | 36 | | 41-1 | All Millian | Y - |
| | 35 3 6 37 | | 2-1 | to actus | T |
| | - / | | === | OI 18 K 110 | Saidling |
| | | | - | | |

Page: 1 Document Name: untitled

*** FPL II/GL Balance Display ***

FPL FIBER NET

End Time: 16:43:43

Start Time: 16:43:43

TRANSACTION COMPLETE

Basic record:

Rec type: P Year: 2000 Ver: 00 Beg-Per: 02 End-Per: 02

You have selected the following ranges:

06 EAC FROM: 0966

TO: 0966

CONFIDENTIAL

A

YTD Amount

\$952,416.01

Net Amount \$456,611.53 (

Seg (903/905) Read: Master (G4000) Read: 11 11 Not Rt, Yr, Ver, Bypassed: Summary Records Bypassed:

Master Records Used:

11

11

*** Next Transaction *** 840

A Proprietary Product of Walker Interactive Products

411

| | ,,,,, | <u> </u> | • | | | CAAV | /15-M |
|--------------------|--|---------------------|---------------|---------|-----------------|--|-------------|
| 123 | _ | OMPARALIVE INCOME S | | | , | | |
| 2 | | OR THE MONTH ENDED | 3/31/00 | 0 | ONEID | PRITIAL | |
| ~ | • | on the martin sayes | | 1; | IINHII | IENTIAL | |
| 7 | A | | B | C | | D | E |
| 4 | / 1 | | THIS MONTH | THIS MO | et u | NET INCREASE/ | |
| 4 | | | THIS YEAR | LAST YE | | (DECREASE) | X CHANCE |
| | | | \$ | \$ | | (DECKERSE) | CHANGE |
| , | | | - | | | • | |
| 6 * | ERATING REVENUES: | | | _ | | | |
| 7 | NON-UTILITY | | 2,573,270.15 | ا | 0.00 | 2,573,270.15 | 0 |
| 0 | | | | | | | |
| 8 | TOTAL OPERATING REVENUES | | 2,573,270.15- | | 0.00 | 2,573,270.15- | . 0 |
| 9 1 | PERATING EXPENSES: | | | | | | |
| 7 - 10 - | UTILITY OPERATIONS: | | | | | | |
| /U | HON-UTILITY OPERATING EXPENSES | | 822,228.83 | | • • • | | |
| 11 | DEPERCIATION & AMORTIZATION EXPENSE | | 370,553.82 | | 0.00 | 822,228.83 | 0 |
| 13 | TAKES OTHER THAN INCOME TAXES | | 347,542.09 | | 0.00 | 370,553.82 | 0 |
| 5 | | | 541,542.05 | | 0.00 | 347,542.09 | C |
| 14 | TOTAL OPERATING EXPENSES | | 1,540,324.74 | | 0.00 | 1 840 224 74 | • |
| • | | | | | -1-0 | 1,540,324.74 | 0 |
| 15 3 | PERATING INCOME (LOSS) | | 1,032,945.41 | | 0.00 | 1,032,945.41 | 0 |
| | | | | | | 1,002,743,41 | Ū |
| | NTRST EXP & OTHER (INCOME) DEDUCTHS: | | | | | | |
| 17 | INTEREST ON OTHER LONG-TERM DEBT | | 724,278.46 | | 0.00 | 724,278.46 | 0 |
| 18 | (GAJNS) LOGSES-DISP NON-UTIL PROPER | ITY | 0.00 | | 0.00 | 0.00 | 0 |
| | INTEREST (INCOME) | | 0.00 | | 0.00 | 0.00 | - 0 |
| 20 | OTHER (INCOME)/DEBUCTIONS | | 0.00 | | 0.00 | 0.00 | 0 |
| 2/ 1 | TOTAL SHIERST EXP & OTHER-NET | | 724 278 44 | | | | |
| -, | TOTAL TRIBUDI GAP & CTREET-NET | | 724,278.46 | | 0.00 | 724,278.46 | 0 |
| 22 | INCOMECLOSS) CONT OPER BFR INC TX | | 308,666.95 | | 0.00 | 700 444 00 | _ |
| | | | , | | 0.00 | 308,666.95 | 0 |
| 23 | INCOME TAXES: | | | | | | |
| 24 | FEDERAL THOME TAXES | | 289,070.37- | | 0.00 | 289,070.37- | 0 |
| 25 | DEFERRED FEDERAL INCOME TAXES | | 391,796.18 | | 0.00 | 391,796.18 | 0 |
| | | | | | | • | |
| 26 | TOTAL PROBRAL INCOME TAXES | | 102,725.81 | | 0.00 | 102,725.81 | · O. |
| 27 | | | ** *** *** | | | | |
| | STATE INCOME TAKES DEFENSED STATE INCOME TAXES | | 48,069.15- | | 0.00 | 48,069.15- | 0 |
| 28 | DEFERMED STATE INCOME TAXES | | 65,151.29 | | 0.00 | 65,151.29 | 0 |
| 29 | TOTAL STATE INCOME TAXES | | 17,082.14 | | | | |
| 4 | | | 17,002.19 | | 0.00 | 17,082.14 | 0 |
| | | | | | | | |
| 30 | TOTAL INCOME TAMES | | 119,807.95 | | 0.00 | 110 007 07 | |
| | INCOMECLOSS) FROM CONTINUING OPERAT | IONS | 724,278.46 | | 9.00 | 119, 8 07.95 724,27 8. 46 | 0 |
| | And the state of t | | | | 0.00 | 164,610.40 | 0 |
| 32 | NET INCOME (LOSS) | | 188,859.00 | | 0.00 | 188,859.00 | O |
| <i>J</i> - | | | | | | | .• |
| 22 | | A = 502 A DA | .6 | | 100 | 4 | |
| 33 | (<u>\odo</u>) | \$2,593,290 | 、いつ | • | 360,16 | = 41533 | |
| 34 | • | 491,654. | 52 | | ر | MA 11. | 16 H |
| - 1 | Y1 | | | | W.> | 41 045 | 一江 |
| 25 | | 53.04924. | 64 | | المرابع المرابع | \$ 507 | , 1-1 |
| 35 | | ₩ /(••• | | 41. 1 | - 1 | A 20 | lle " |
| 36 | | | | 쑆 | | on the de | 11 |
| | | | | 2-1 | | 6 | do e |
| | | | | (a | | | |

. 27/00 .

Page: 1 Document Name: untitled

*** FPL II/GL Balance Display *** End Time: 16:43:50

Start Time: 16:43:50

TRANSACTION COMPLETE

Basic record:

Rec type: P Year: 2000 Ver: 00 Beg-Per: 03 End-Per: 03

You have selected the following ranges:

FROM: 0966 06 EAC

TO: 0966

CONFIDENTIAL,

YTD Amount

\$1,444,070.53

Seg (903/905) Read: Master (G4000) Read:

Net Amount \$491,654.52 (

Not Rt, Yr, Ver, Bypassed: Summary Records Bypassed: Master Records Used:

11

*** Next Transaction *** 840

A Proprietary Product of Walker Interactive Products

| 11/00 | FPL FIBER NE | · | | CAA | V/1S-M |
|---|--|------------------------|------------------------------|------------------------------------|-------------|
| 7 2 3 | COMPARATIVE INCOME ST FOR THE MONTH ENDED | | CONFIDENTIAL | | |
| A | | $\mathfrak B$ | C | D | Ê |
| 45 | | THIS MONTH THIS YEAR S | THIS MONTH LAST YEAR S | NET INCREASE/ (DECREASE) | % CHANGE |
| • | | | | · | |
| 6 OPERATING REVENUES: 7 NON-UTILITY | | 4,844,610.34 | 0.00 | 4,844,610.34 | 0 |
| 8 TOTAL OPERATING REVENUES | | 4,844,610.34- | 0.00 | 4,844,610.34- | 0 |
| 7 OPERATING EXPENSES: | | | | | |
| O UTILITY OPERATIONS: // MON-UTILITY OPERATING EXPENSES | | 2,967,825.88 | 0.00 | 2 047 025 00 | • |
| // NON-UTILITY OPERATING EXPENSES 12 DEPARCIATION & AMORTIZATION EXPE | ise | 392,046.53 | 0.00 | 2,967, 825.86 392,046.53 | 0 |
| 13 TAXES OTHER THAN INCOME TAXES | | 242,035.58 | 0.00 | 242,035.58 | 0 |
| | | . " | | • | - |
| 4 TOTAL OPERATING EXPENSES | | 3,601,907.99 | 0.00 | 3,601,907.99 | 0 |
| 5 OPERATING INCOME (LOSS) | | 1,242,702.35 | 0.00 | 1,242,702.35 | 0. |
| 6 INTEST EXP & OTHER (INCOME)DEDUCTH | S: | | | | |
| 7 INTEREST ON OTHER LONG-TERM DEST | A | 368,083.54 | 0.00 | 368,083.54 | 0 . |
| (GAINS) LOSSES-DISP NON-UTIL PRO | PERTY | 0.00 | 0.00 | 0.00 | 0.5 |
| 9 INTEREST (INCOME) | | 0.00 | 0.00 | 0.00 | 0 |
| O DOTHER (INCOME)/DEDUCTIONS | | 0.00 | 0.00 | 0.000 | G |
| TOTAL INTERST EXP & OTHER-NET | | 368,083.54 | 0.00 | 368,083.54 | . 0 |
| 2 INCOME(LOSS) CONT OPER BFR INC TX | | 874,618.81 | 0.00 | 874,618.81 | 0 |
| 13 INCOME TAXES: | | | | | |
| 24 FEDERAL INCOME TAXES | | 4,579.88- | 0.00 | 4,579.88- | 0 |
| 25 DEFERRED FEBERAL INCOME TAXES | | 294,520.59 | 0.00 | 294,520.59 | 0 |
| 26 TOTAL FEDERAL INCOME TAXES | | 289,940.71 | 0.00 | 289,940.71 | 0 |
| 27 STATE INCOME TAKES | | 761.58- | 0.00 | 761.58- | . 0 |
| 28 DEFERRED STATE INCOME TAXES | | 48,975.46 | 0.00 | 48,975.46 | 0 |
| 29 TOTAL STATE INCOME TAXES | | 48,213.88 | 0.00 | 48,213.88 | 0 |
| 30 TOTAL INCOME TAXES | | 338,154.59 | 0.00 | 338, 154.59 | . 0 |
| 3/ INCOMECLOSS) FROM CONTINUING OPER | ATIONS | 368,083.54 | 0.00 | 368,083.54 | 0 |
| 32 NET INCOME (LOSS) | | 536,464.22 | 0.00 | 536,464.22 | . 0 |
| 33 1 42,451, 330 | .92 | | * | a reporting the | |
| 34 6 649,709 | 09 | a) *4,844,6' | 10,34 | made during | |
| 33 34 35 12 549,209 36 13,400,5 | - | 261,993,2 | 19.62) | Commissions (ea | |
| 36 \$ 3 400,5 | 39,51 | | | noved from to soles to re | whitim |
| 37 | | \$2,851, | 330.72 6 | 10 2002 | Well |
| | | | - 42/ | Gegense. | |
| | | | JA | | Ř. T |

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. Page: 1 Document Name: untitled

*** FPL II/GL Balance Display ***

End Time: 16:43:57

FPL FIBER NET

Start Time: 16:43:56

TRANSACTION COMPLETE

Basic record:

Rec type: P Year: 2000 Ver: 00 Beg-Per: 04 End-Per: 04

You have selected the following ranges:

06 EAC FROM: 0966

TO: 0966

CONFIDENTIAL 1

A

YTD Amount \$1,993,279.62 \\

Net Amount \$549,209.09 R 423

Seg (903/905) Read: Master (G4000) Read: 11

11

Not Rt, Yr, Ver, Bypassed: Summary Records Bypassed:

Master Records Used:

11

*** Next Transaction *** 840

A Proprietary Product of Walker Interactive Products

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| | | | The state of the s |
|---|---|---|--|
| A | В | C | \mathcal{D} |

| | В | e | \mathcal{D} | E - 111 11 | F |
|---|----------------|------------|----------------------|-----------------|---------------------|
| | | | • | | 77/99 |
| | | Annexation | | | |
| ' | Distri | oution Con | tact Personnel | | |
| | | | | | |
| Samice Center | Dist | Svc Ctr | Contact | Mail Stop | Tel# |
| Patapane Svc Ctr | 71,73 | PMO | Doug Pool | PMA/PM1 | 8-996-2030 |
| Wingets Svo Ctr Gullstream Svo Ctr | 74,71 | WGO | Maria Valbuena | WGAGO | 8-717-2082 |
| Gulletmann Svc Ctr | 72,74,71 | GSO. | Linda Brauer - Ferdi | GFA/HO1 | 8-442-6306 |
| Want Dade Svo Ctr | 83 | WEO | Jose "Pepe" Solares | NDAMWE | 8-559-4010 |
| Northeast Svc Ctr | 86,83 | WEO | Jose "Pepe" Solares | NDAMWE | 8- 559-4 010 |
| Central Sve Ctr | 81,84,85,86, | CEO | Lee Davis | CDAMCE | 8-377-6108 |
| Alchemend Svc Ctr | 81,82 | RIC | Christina E. Lopez | SDAMRI | |
| South Dade Svc Ctr | 82 | SDO | Christina E. Lopez | SDAMRI | 8-387-005 |
| West Palm Svc Ctr | 12 | WBO | Mike Keightley | WBAWP2 | 8-387-0059 |
| Royal Palm Svo Ctr | 42.45 | RPC | Mike Keightley | WBAWP2 | 8-616-1657 |
| hutter 8ve Ctr | 45 | JPO | Mike Keightley | | 8-616-1657 |
| Legitler Svo Ctr | 45 | ixo | Mike Keightley | WBAWP2 | 8-616-1657 |
| Glades Svc Ctr | 45 | GLO | Mike Keightley | WBAWP2 | 8-616-1657 |
| Roca Flaton Svo Ctr | 41 | BRO | Charle Mount | WBAWP2 | 8-616-1657 |
| Rengeline Svc Ctr | 41 | RGC | Charlie Worsham | BRAWP2 | 8-742-2002 |
| Barrier Sec Ctr | 41 | | Charlie Worsham | BRAWP2 | 8-742-200 |
| AND SHOP SHOP SHOP SHOP SHOP SHOP SHOP SHOP | | BYO | Charlie Worsham | BRAWP2 | 8-742-2003 |
| 2 Madenty Svc Ctr | 34 | MCC | Tim Shirley | BRAWP2 | 8-824-765 |
| 3 Augustine Syc Ctr | 13 | SAO | Tim Shirley | BRAWP2 | 8-824-765 |
| Hate City Sve Ctr | 32 | LCC | Tim Shirley | BRAWP2 | 8-824-765 |
| Name and Swo Ctr Palation Swo Ctr | 34 | NSC | · Tim Shirtey | BRAWP2 | 8-824-765 |
| Palatica Svo Ctr | 12 | PLO | Tim Shirley | BRAWP2 | 8-824-765 |
| 7 Post Grange Svc Ctr | 11 | PO1 | Marvin Kriegeman | CFA/PO1 | 8-302-340 |
| Sandord Svo Ctr | 23 | SN1 | Marvin Kriegeman | CFA/PO1 | 8-922-940 |
| Displace Svis Ctr | 11 | BN1 | Mervin Kriegsman | CFA/PO1 | 8-922-940 |
| | 11 | DYO | Marvin Kriegeman | CFA/PO1 | 8-822-840 |
| Malbourne Svc Ctr | 22 | MLO | Raiph Grant | DYD/ML3 | 8-720-480 |
| Browned &re Ctr | 21.22 | BVC | Raiph Grant | DYDML3 | |
| Manufacture Shra Car | 21 | MIO | Raiph Grant | DYDML3 | 8-720-480 |
| / Manufile Bro Ctr | 21 | TIO | Raiph Grant | DYDALS | 8-728-480 |
| Chaestatae Svc Ctr | 43 | OKO | Eric Dillenkofer | TCAVSRV | 8-728-460 |
| Milarcia Bro Ctr | 46 | SLO | Eric Dillenkofer | | 8-857-760 |
| Walton Sve Ctr | 44 | TOC | Eric Dillenkofer | TCAVBRY | 8-887-760 |
| Bland She Cir | 44 | SRO | Eric Dillenkofer | TCAVERV | 8-837-700 |
| Olinit Bvo Otr | 58,57 | CKC | Kim Sprague | TOAKBRY | 8-837-700 |
| Obstracta Svo Ctr | 56,57 | SSO | | WNA/885 | 8-027-425 |
| Manuales Svc Ctr | 58.57 | MNO | Kim Sprague | WNA/885 | 8-027-425 |
| #MPRODUCT NAME OF THE OWNER, THE | 20,57 | | Kim Sprague | WNA/88 5 | 8-027-425 |
| Whithlight Sive Ctr Singlewood Sive Ctr | ~~ | WFO | Kim Sprague | WNA/885 | 8-927-42 |
| Franklin Svc Ctr | 57 | EWC | Gary Carstens | WCA/TB1 | 8-423-48 |
| | 55 | FKC | Gary Ceretens | WCATB1 | 8-423-481 |
| Purite Gorde Svo Ctr | 5 5,5 7 | PGO | Gary Caratens | WCA/TB1 | 8-428-48 |
| Arcada Sve Ctr Totade Stade Sve Ctr | 51 | ARO | Gary Carstens | WCA/TB1 | 8-429-486 |
| . House Swe Cir | 5 5,5 7 | TBO | Gary Caratens | WCA/TB1 | 8-428-48 |
| 8 Maples Ove Cir | 54 | NAO | Lynn Pattyson | WBANA2 | 8-353-60 |
| 9 Bortha Springs Svo Ctr | | BSO | - Lynn Pattyson | WBANA2 | 8-888-60 |
| O Golden Gate Svc Ctr | 54 | GGO | Lynn Pattyson | WBANA2 | 8-883-60 |
| For Shrein Sve Ctr | 53 | FMO | Kip Gaillard | W8ABS1 | 8-947-78 |
| 2 Charles Se Cir | 53,54 | GDO | Kip Gaillard | W8A/B81 | 8-947-78 |

FLORIDA PUBLIC SERVICE COMMISSION AUDIT CUMENT/RECORD REQUEST NOTICE OF INTENT

CONFIDENTIAL

| TO: Dove Unevelopetic |
|---|
| FROM: Bosmund Grant Playmond Grant (AUDITOR PREPARING REDUEST) |
| REQUEST NUMBER: 4 DATE OF REQUEST: 82.13 |
| AUDIT PURPOSE: Economic Surveyllance Papert |
| REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: |
| REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: INCIDENT TO AN INQUIRY |
| ITEM DESCRIPTION: EX OUTSIDE OF AN INQUIRY |
| |
| 7 Please provide delacked - backdood of Gross Files Rivernal |
| 3 |
| 4 Provide supportune decumentation for the fallouing |
| Fer Charge back # 2,198,000 9/6 |
| Re Attechment Rosemus \$ 72,000 |
| 7 Fibernet Rout Remenue \$ 141,000 |
| 8 UND BOOK FRANK |
| 9 See offected schooling |
| |
| |
| |
| TO: AUDIT MANAGER DATE: 9-6-00 |
| THE REQUESTED RECORD OR DOCUMENTATION: |
| (1) HAS BEEN PROVIDED TODAY |
| (2) CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY |
| AND IN MY OPINION. ITEM(S) ALL IS(ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183. 366.093. OR 367.156. F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL. THE UTILITY OR OTHER PERSON MUST. WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006. F.A.C. |
| (4) THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM) |
| (SIGNATURE AND TITLE OF RESPONDENT) |

DISTRIBUTION:
White: Utility Complete and Return to Auditor
Pink: Audit File Copy
Canary: Utility Retain

10-1

FLORIDA UBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

CONFIDENTIAL

| M: Dove was elemeke MILITY: FPL Roymond Grand Roymond Grand |
|---|
| REQUEST NUMBER: AUDIT PURPOSE: CAUDIT MANAGER) DATE OF REQUEST: CONTINUED TO PREPARING REQUEST) |
| REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: CUAIE) REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: CUAIE) INCIDENT TO AN INQUIRY INCIDENT TO AN INQUIRY INCIDENT TO AN INQUIRY |
| D Please provide back-up supportung Fibernat revenue of 449,875 14D not subjected to refund for April 2000. |
| De What is ITC dellacem Feet, why dut is excluded tom Fibernet premied. Deltacem teer to \$569,889.166 for April 2000 |
| |
| TO: AUDIT MANAGER DATE: 9-6-00 THE REQUESTED RECORD OR DOCUMENTATION: |
| (1) HAS BEEN PROVIDED TODAY |
| (2) CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY |
| (3) AND IN MY OPINION. ITEM(S) S64.183, 366.083, OR 367.156, F.S. TO MAINTAIN CONTINED CONFIDENTIAL HAVILING OF THIS MATERIAL. THE UTILITY OR OTHER PERSON MIST. WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C. |
| (4) THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM) (SIGNATURE AND LITTLE OF RESPONDENT) |

DISTRIBUTION:
White: Utility Complete and Return to Auditor
Pink: Audit File Copy
Canary: Utility Retain

FLORIDA TBLIC SERVICE COMMISSION AUDIT WCUMENT/RECORD REQUEST NOTICE OF INTENT

CONFIDENTIAL

| ro: <u>D-W</u> | |
|---|--|
| FROM: CAUDIT MANAGER) | |
| REQUEST NUMBER: 8 | DATE OF REQUEST: 8/30/00 |
| REQUEST THE FOLLOWING ITEM(S) BE PROV REFERENCE RULE 25-22.006, F.A.C., TH | (DATE) |
| ITEM DESCRIPTION: | _ 3313332 31 VIV 21143211 |
| 1) Provide Financial's for 2000 for Fiberall | Junuary Through Sprit |
| Supplements Fib 399,112 and | |
| Mai 549,513 Apr. 569, 889 | |
| | |
| | |
| | |
| TO: AUDIT MANAGER | DATE: 9-6-00 |
| THE REQUESTED RECORD OR DOCUMENTATION: | |
| (1) As been provided today (2) Cannot be provided by the requested date by | IT WILL BE MADE AVAILABLE BY |
| (3) AND IN MY OPINION, ITEM(S) ALL IS(ARE) 364,183, 366,083, OR 367,156, F.S. TO MAINTAIN CONT. | PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN INLED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON OF, FILE A RECLIEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF |
| (4) THE ITEM WILL NOT BE PROVIDED. (SEE ATTAC | Wasidewshi |
| ۵, ۶ | (SIGNATURE AND TITLE OF RESPONDENT) |

DISTRIBUTION:
White: Utility Complete and Return to Auditor
Pink: Audit File Copy
Canary: Utility Retain

10-1

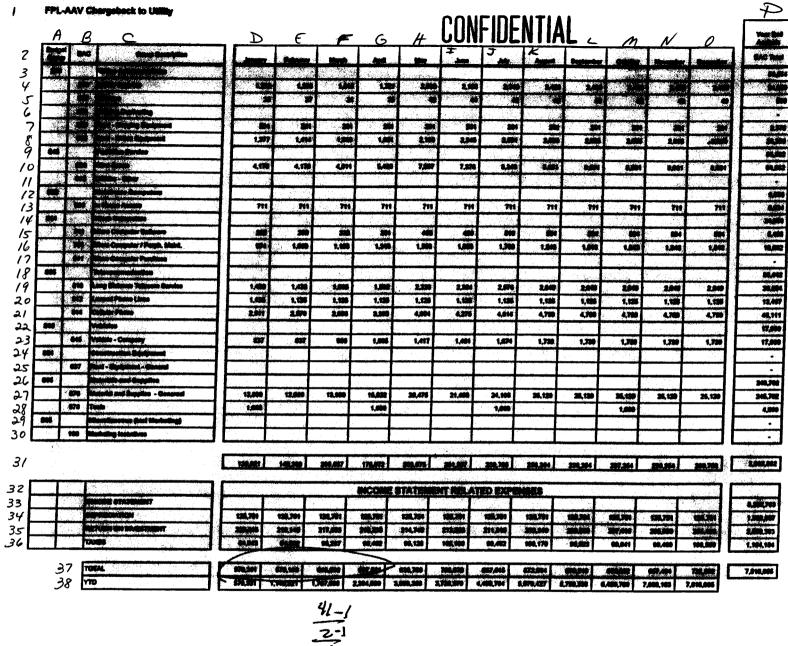
Item #2 - FiberNet Revenues Not Subject to Refund of \$2,198,000:

| | A | В | C | D | ξ | F |
|---|---|------------|------------|------------|-------------------|-----------------------------|
| 2 | | Jan-00 | Feb-00 | Mar-00 | Apr-00 | Total |
| 3 | Gross Budgeted Chargeback Amount 41-1/2-1/2 | \$ 570,331 | \$ 570,190 | \$ 646,568 | \$ 607,521 | \$ 2,394,610 (1) |
| 4 | Exclude Budgeted Sales/Municipal Tax @ 15% 4/-1/2-1 3 | (72,808) | (72,790) | (82,541) | (77,558) | (305,695) |
| 5 | Chargeback, net | 497,523 | 497,400 | 564,027 | 529,965 | 2,088,915 |
| 6 | Revenue Associated with Network Expansion | • | 14,944 | 43,587 | 49,875 4 P 1 2 | 108,406 |
| 7 | | \$ 497,523 | \$ 512,344 | \$ 607,614 | \$ 579,840 | \$ 2,197,321 <u>41-1</u> 2. |

(1) See supporting detailed budget sheet.

R1 21

| A E | Chargebook to Willy | 12 | E | F | 6 | _# [| ONE | IDEN | TIĄL | | m | N | | |
|-------|--|--|---------------|-------|--------------|----------------|--------------|--------|--------|--------|--------------|--------|--------|----------|
| | TOTAL CONTRACTOR OF THE CONTRA | | | | And | | | | 8.000 | | | سيدا | - | |
| | | | | | 18.6.1.4 | | MAY CE | aness. | | | | | | |
| | | | | | | 45 | | | | | | 1 | | |
| | | | | | | | f.com | | | | | | 100 | - |
| | | _ *** | • | 200 | - | | | _== | | 94 | | - | | - |
| | en e | نــا ا | • | 449 | <u> </u> | | <u> </u> | | · · · | • | - | - | | \vdash |
| 9 | The American Commence of the C | | | 1 | | **ALC | | | | | 4 | - | - | \vdash |
| | | | - 41 | | | | | | | | 44 | | 100 | - |
| | | <u> </u> | 2.48 | 8,093 | 1230 | 8,740 | | 4 | 400 | | | | | 1 |
| | | 11 | | | | 7.00 | 11,217 | 8/0 | س ا | 1,300 | 6300 | 100 | e Mil | — |
| 0 | Account of the country | _ 49 | . 489 | 48 | 4 | | 144 | 2.0 | | *** | | | | - |
| | a particular comme | | Asset William | | | 300 | | - 4 | en en | 41 | 422 | an | 40 | |
| | 37 37 34 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 | *** | 227 | * | | . # | | | | | = == | | | - |
| | | *** | *** | 771 | | | | | | | | | | - |
| | A STATE OF THE STA | | | | | 200 | 292 | 254 | | 320 | 300 | | | |
| | The state of the s | | 101 | 2.5% | 216 2,760 | 146 | 3,488 | 3,027 | 1,786 | 2,55 | - 1 | 2,795 | 8,706 | |
| | 1.0000000000000000000000000000000000000 | 2,000 | - 145 | 200 | 540 | 701 | - 7 | 900 | 994 | | 994 | - | 634 | |
| | | | | - 40 | | | | | | | | | | |
| - 00 | | —— | 4,43 | | 4 | | | - | | | | | 1 | |
| | | | | | | | | | | | | | | |
| 200 | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| 1 772 | | | 654 | 701 | - | 1,007 | 1,110 | 1,340 | 1,50 | 100 | 1,542 | 1,912 | 1,342 | |
| - 12 | | 1,10 | 1,543 | (JB) | 1,881 | 1,790 | · | 2,045 | 2.00 | 2100 | 2,100 | 2,965 | 2,105 | |
| | | 130 | 1,000 | Land | 1,707 | 2,00 | 238 | 2.01 | - | 240 | 2,000 | 2,600 | 2,900 | |
| | | 1 | | | | | | | 7 | | | | | |
| = = | | | | | | | | | | | | | | |
| 2030 | | - | 996 | | - | | - | 446 | | | | *** | 100 | |
| 979 | Caraca de Caraca | 15,794 | 16,776 | 9.01 | 20,000 | 23,565 | 27,588 | 21,540 | 200 | 80,762 | 20,000 | 22,740 | 22,742 | |
| 348 | | | | | | | | | | | | | | |
| - 2 | Charles and the property of the control of the cont | Lane | 1,010 | 1,000 | 1,010 | 1,010 | 1,010 | 1,000 | i Jane | UP | 1,010 | 1,000 | Les | |
| 300 | | - | -==} | | | | | | | | | | | |
| | | | | | | | | | 12.1 | | | | | 7.5 |
| | Auguste, castinate, el estresament année de la company de | | | | - 1 | | | | | | | | | |
| | processors to the second of th | | + | | | | | | | | | | | |
| | managan an andari a managan daga padahan managan Tanggan angan angan angan angan angan | 200 | - | است | | - | AM. | 200 | 200 | 23,600 | 20,000 | 242 | 30,000 | |



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FPL FiberNet LLC Support for Response to Audit Document/Record Request Request Dated 8/30/00, No. 8, Item No. 2

| /2 | Revenue Less Gross Receipts Tax | \$2,088,915 (| 2500 |
|----|------------------------------------|----------------------|------|
| 3 | Subject to Sales & Municipal Tax | \$2,037,966 x 15% | |
| 5 | Sales & Municipal Tax | \$ 305,695 | 42 |

6 Note: The budget reflects an estimate of 7% for Sales tax and 8% for Municipal tax.

FPL FiberNet LLC Support for Response to Audit Document/Record Request Request Dated 8/200, No. 8, Item No. 2

CONFIDENTIAL

| <i>1</i> 2 | Revenue Less Gross Receipts Tax | \$2,088,915 (50,949) |
|---------------|------------------------------------|-------------------------|
| 3 4 | Subject to Sales & Municipal Tax | \$2,037,966 x (15%) |
| 5 | Sales & Municipal Tax | \$ 305,695 |

FPL FiberNet LLC
Response to Audit Document / Record Request
Request Dated 8/24/00 No. 5

/ Item #1- April 2000 FiberNet Revenue Not Subjected to Refund of \$49,875.40:

The aribunt represents April 2000 dark fiber lease charges and maintenance fees related to an indefeasible right of use of certain dark fibers within the Miami metropolitan fiber network granted to Yipes

4 Communications. Inc. In order to satisfy the requirements of the contract, additional construction had to be

5 completed during 2000. Please see supporting invoice sent to Yipes Communications, Inc.

- 6 Item #2a ITC Deltacom Fees:
- 7 Per an agreement between ITC Deltacom and FPL FiberNet, ITC Deltacom markets and bills for fiber
- 8 service on the FPL FiberNet fiber network. For such services, ITC Deltacom withholds fees from the
- 9 monthly remittance of FiberNet's share of fiber service billings. Consistent with historical treatment, such
- 10 fees have been netted against gross revenues for the revenue refund calculation.
- // ltem #2b Deltacom Fees of \$569,889.66:
- 12. Actual Deltacom fees amounted to \$549,209.09 which consisted of an accrual for amounts to be withheld
- /3 from April billings amounting to \$550,895.73 and the net change in fees associated with an accrual of April
- 14 revenue carned but unbilled amounting to \$(1,686.64). Actual amounts withheld from April billings
- /5 amounted to \$547,389.58 and the true-up was recognized during May. Please see supporting invoice and
- /6 bank statement.

/L14101000003085570000418897937518020043410141

Miami, FL. 33188-0001

A1019 0000410007 4 3 41 01 41

2

Cust. No.: 308557 Inv. No.: 418897 This Month's **Amount Due** Charges This invoice Past Due After 208,157,39 04/13/2000

YIPES COMMUNICATIONS, INC. MANAGER OF CONTRACTS

SUITE 100

DENNER CO 80202

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Florida Power & Light Company

Federal Tax IDS: 50-0247775

9 INVOICE

Customer Name and Address 10

CONFIDENTIAL

E

// YIPES COMMUNICATIONS, INC.
/2 HANAGER OF CONTRACTS
/3 1490 LAMMER STREET
// SUITE 209
/4 DEHVER CO 80202

Customer Number:

308557

Invoice Number:

418897

invoice Date:

03/10/2000

/6 CURRENT CHARGES AND CREDITS

| 17 | Customer No: 308687 Invoice No: 418887 | В | c | B |
|----------------|--|-------------|------------------------------|--------------------------------|
| 18 | DESCRIPTION | QUANTITY | PRICE | AMOUNT |
| 20 | FFN - MISCELLANEOUS RECEIVABLE LANK PIER LEASE CHARGE - FEB (PRO-RATED) AND MAR 2000 | 1 | 53,867.56 | 53,867.56 |
| 23 | FFN - MISCELLANEOUS RECEIVABLE DARK FISER MAINT CHARGE - FEB (PRO-RATED) AND MAR 2000 | 1 | 4,663.63 | 4,663.63 |
| 26 | FFN - MISCELLANEOUS RECEIVABLE DANS MISER LEASE CHARGE - XPRIL THROUGH JUNE 2000 | 1 | 137,837.59 | 137,837.59 |
| 29 | PPN - MECEL LANEOUS RECEIVABLE DAME PAREN MAINT CHARGE - APRIL THROUGH JUNE 2800 | 1 | 11,788.61 | 11,788.61 |
| 3/ 32 33 | For inquiries Content: -ETER CLAYTON -tiens: (305) 862-4475 | Total Amoun | it Due sarges Past Due Af | \$208,157.39 ter 04/13/2000 |
| | Journal of the Control of the Contro | | 5 | (0) |

£(1)=149,626.20 = 3 manths

36

Payment Coupon

/L141010000030L3230000427770354898212078410141

41010 0000427770 7 8 41 01 41 tage mell this parties with your check

2

ITC DELTACOM " ole FIRST AVENUE PG-SCX 810

ATTN: DOUG SHUMATE WEST PORT GA 31833

Cust. No.: 306323 Inv. No.: 427770 This Month's Amount Due Charges This invoice Past Due After 06/23/2000 2,128,984,83

GENERAL MAIL FACILITY MIAMI FL 33188-0001

8 Florida Power & Light Company

Federal Tax 108: 58-0247775

Customer Number:

CONFIDENTIAL

9 INVOICE

10 Customer Name and Address

// ITC DELTACOM

/2 910 FIRST AVENUE
/3 PO NOK 910
/4 ATTH: DOWG SHAMATE
/5 WEST POINT GA 31833

Invoice Number:

306323 427770

Invoice Date:

05/24/2000

8 41010 0000427776 7 8 41 91 41 Piesse Retain This Portion for your Recards

/6 IRRENT CHARGES AND CREDITS

| 17 | stomer No: 306323 Invoice No: 427770 A | В | C | D | | | |
|----------------|---|------------------------------------|----------------------|--------------|--|--|--|
| 18 | DESCRIPTION | QUANTITY | PRICE | AMOUNT | | | |
| 19 20 | N - MISCELLANEQUIS RECEIVABLE GROSS BACKBONE REVENUE | 1 | 2,614,119.11 | 2,614,119.11 | | | |
| 2/ 27 | N - MISCELLANGOUS RECEIVABLE GROSS METRO DRIVEN BACKBONE REVENUE | 1 | 62,255.00 | 62,255.00 | | | |
| 23 24 25 | N - MISCELLANGOUS RECEIVABLE TO SALES COMMISSION AND NETWORK MITCHING FEE | 1 | -547,389.68 | -547,389.58 | | | |
| 26 27 28 | r Inquiries Contact: TER CLAYTON one: (305) 552-4475 | Total Amount Due \$2,128,984.53 | | | | | |
| 29 | segle | This Month's C | harges Past Due Afte | 06/23/2900 | | | |

| | / A | ${\cal B}$ | C | D | E Credit | /Debit Detail | NBCC - Select Date | e , | , |
|----------------|--------------------|------------|---|--------------|----------|----------------------------|---|--|----------------|
| | Z 2 DATE | BANK | ACCOUNT HUMBR | BAI | R D | AHOUNT | , G | DESCRIPTIONX | 4 |
| 1 4 | 05/22/2000 | NBCC | 3750132076 | 165 | R 4/2558 | 5,804.00 | DETM ; DES-Paymen PMT INFO: 426681 | nt ;ID=10699 EFF DATE: 000522;INDN:FLORIDA POWER 6 | LIGHT |
| 67 | | | | · | V | 8,600,000.00 | FP4L COMP ; DES=P. 000522; INDN: FLPL | PAYRLL DEP; ID=FL# 20001430463 EFF DATE: | |
| 8 | | | | | | 26, 322, 000.00 | FP4L COMP ;DES-P/ 000522;INDN:FLPL | AYRLL DEP: ID-FL# 20001400442 EFF DATE: IGHB2 | |
| 10 | | | × ' | 423033 | 6426. | 1,052,126.33V | FPL GROUP ; DES-FI & LIGHT PMT INFO: | PL GROUP ;ID=GRPFPLGF EFF DATE: 000522;INDN:FLORIDA :FPL GROUP- | POWER |
| 12 | or BAI CODE | • "165" | | + | | 35, 979, 930. 33 | | |) |
| 14 15 16 | 0 5/22/2000 | NBCC | 3750132076 | 195 i | R | 4,800.00 🗸 | Wire Type: Fed In EMERGY TRADI Send COMPANY AC-375013 | Date: 000522 Time: 1141 Fed Ref:001465 Orig:SEMPRI ling Bk:BANK ONE NA CHGO Pmt Det:FLORIDA POWER AND 1 12 076 | A LIGHT |
| 17 18 19 | | | 3750132076 Class Shirts Class 751 - 6 | X 45 | 15-041- | _ 5,071.50 / | OGB=KOCH Sending I | Date: 000522 Time: 0740 Fed Ref:000296 Orig:979229 Bk:CHASE NYC Pmt Det:FLORIDA POWER AND LIGHT CO GEN C GO MIAMI FL 33188 0001 AC-3750132076 RF | 19001 IERAL |
| 20 21 22 | | | 111/2 | X42 | 4777 - | 13,677.17 | DALLAS AC-37501320 | Dete: 000522 Time: 0710.Fed Ref:000114 Orig:TRUST ding Bk:FIRST UNION CHAR Pmt Det:NATIONSBANK OF TEX 076 RFB=00000003300032449 OBI=N O FLORIDA POWER & LI | GH |
| 23 | | | May 31 | 63x 4 | 1473 | 2, 128, 984.53 / 1 | PISCRNET Sending B | Date: 000522 Time: 1222 Fed Ref:000007 Orig:INTERS Bk:FIRST MATIONAL BK Pmt Det:FLORIDA POWER AND LIGH IAL ACCT P O BOX 029100 MIAMI FLORIDA 33102 AC | TATE T GEN |
| 26 27 78 | | | Con | u, ter | 2e~ 1 | ار 639,468.89 ار ار | OWER & LIG Sending | Date: 000522 Time: 1448 Fed Ref: 003968 Orig: FLORIDA g Bk: CHASE MYC Pmt Det: FLORIDA POWER AND LIGHT COM 6 RFB=0005220141143047 | N PANY |
| 29 30 31 | | 人具 | 125751 - B | 1637 June | pl 1 | , 199, 277. 65 W M N | ARKETI Sending Bk: | Date: 000522 Time: 0716 Fed Ref:001191 Orig:EURON I :CITIBANK NA Pmt bet:FLORIDA POWER & LIGHT COMPANY OBI-UNITY 5533914038 0093968961 | OWER |
| | | | | | | | | | |
| | | | | | IFIDENTI | AL | | 1140 | |

P. 4

FPL FiberNet LLC
Support for Response to Audit Document / Record Request
Request Dated 8/2/00 No. 4 T+FM No. 1

Item #1 - Breekdown of Gross Fiber Revenues of \$10,187,000:

| | A | | B | <u> </u> | D | Ε | F | G |
|-----|--|---------|--------------|-------------|----------------------|-------------|--------------|------------|
| 2 | | | Jan-00 | Feb-00 | Mar-00 | Apr-00 | Total | |
| 3 | FiberNet Gross Commercial Revenues | | \$2,363,532 | \$2,416,028 | "A \$2,514,856 | \$2,830,650 | \$10,125,066 | |
| 4 | Marketing Agent Fees | 41-1 p2 | (495,804) | (449,368) | 4 (491,655) | (549,209) | (1,986,036) | · |
| 5 | FiberNet Commercial Revenues, net | | 1,867,728 | 1,966,660 | 2,023,201 | 2,281,441 | 8,139,030 | |
| 0 | FiberNet Revenue from FPL | | 570,331 | 399,112 | 549,583 | 569,889 | 2,088,915 | total 41-1 |
| 7 | Total FiberNet Revenues, net | | 2,438,059 | 2,365,772 | اتا 2,572,784 علم | 2,851,330 | 10,227,945 | 2-1 |
| 3 1 | February Adjustment Reflected in March | | - | | (41,046) | | (41,046) | |
| 9 | Revised Fiber Revenues | | \$2,438,059 | \$2,365,772 | \$2,531,738 | \$2,851,330 | \$10,186,899 | |

CAAV/15-H

| | 1700 | | | | CA | AV/IS-H |
|------------|--|---------------------------------------|--------------------------|--------------|--------------------------|---------|
| 1a23 | | FPL FIBER NET ONPARATIVE INCOME ST | ATEMENT | CONFIDEN? | [IAL | |
| 3 | | OR THE MONTH ENDED | 1/31/00 | | , , , , , | |
| ,,, | A | | B | C | \mathcal{D} | Ê |
| 4 5 | | | THIS MONTH | THIS MONTH | NET INCREASE/ | × |
| J | | | THIS YEAR | LAST YEAR | (DECREASE) | CHANGE |
| | | | 3 11/1 | \$ * | \$ | |
| 6 | PERATING REVENUES: " | | 472 | | | |
| 7 | NON-UTILITY | | 2,438,058.55 | 0.00 | 2,438,058.55 | 0.50 |
| 8 | TOTAL OPERATING REVENUES | | 2,438,058.55- | 0.00 | 2,438,058.55- | 0 |
| • | OPERATING EXPENSES: | | | | | |
| 10 | UTILITY OPERATIONS: | | 200 444 00 | | | |
| // | NON-UTILITY OPERATING EXPENSES DEPRECIATION & AMORTIZATION EXPENSE | | 509,144.28 321,630.64 | 0.00 0.00 | 509,144.28 | 0 |
| 12 | TAXES OTHER THAN INCOME TAXES | | 365,286.88 | 0.00 | 321,630.64 365,286.88 | 0 |
| 15 | spine time impair time | | 303,600.00 | 0.00 | 303,200.00 | Q |
| 14 | TOTAL OPERATING EXPENSES | | 1,196,061.80 | 0.00 | 1,196,061.80 | 0 |
| 15 | OPERATING INCOME (LOSS) | | 1,241,996.75 | 0.00 | 1,241,996.75 | . 0 |
| 1/. | INTRST EXP & GTHER (INCOME)DEDUCTHS: | | | | | |
| 16 | INTEREST ON OTHER LONG-TERM DEBT | | 0.00 | 0.00 | 0.00 | . 0 |
| 18 | (GAINS) LORES-DISP NON-UTIL PROPER | TY | 0.00 | 0.00 | 0.00 | 0 |
| 19 | INTEREST (INCOME) | | 0.00 | 0.00 | 0.00 | - 0 |
| 20 | GTHER (INCOME)/DEDUCTIONS | | 0.00 | 0.00 | 0.00 | • 0 |
| 2/ | TOTAL INTERST EXP & OTHER-NET | | 0.00 | 0.00 | 0.00 | 0 |
| 22 | INCOME(LOSS) CONT OPER BFR INC TX | | 1,241,996.75 | 0.00 | 1,241,996.75 | . 0 |
| 23 | INCOME TAXES: | | | | | |
| 24 | FEDERAL INCOME TAXES | | 65,294.24 | 0.00 | 65,294.24 | . 0 |
| 25 | DEFERRED FEDERAL INCOME TAXES | | 345,569.70 | 0.00 | 345,569.70 | 0 |
| 26 | TOTAL FEDERAL INCOME TAXES | | 410,863.94 | 0.90 | 410,863.94 | 0 |
| 27 | STATE IMPONE TAVES | | 40 867 70 | 0.00 | | _ |
| 2/ 28 | STATE INCOME TAXES DEFERRED STATE INCOME TAXES | | 10,857.70 57,464.35 | 0.00 0.00 | 10,857.70 57,464.35 | 0 |
| ao | | | <i>31</i> ,404.03 | • | 21,404,33 | U |
| 29 | TOTAL STATE INCOME TAXES | | 68,322.05 | 0.00 | 68,322.05 | . 0 |
| 30: | TOTAL INCOME TAXES | | 479, 185.99 | 0.00 | 479,185.99 | 0 |
| 3/ | INCOME(LOSS) FROM CONTINUING OPERATI | ONS | 0.00 | 0.00 | 0.00 | . 0 |
| 22 | NET INCOME (LOSS) | | 742 840 74 | 0.00 | | |
| 32 | | Char | 762,810.76 | 0.00 | 762,810.76 | 0 |
| 33 | | (a) 4 di | 138,058,55 | | | |
| 34 | _ | | 33,863.03 | | | |
| <i>3</i> 5 | | | 12963.03 | | | 41-1 |
| | | \$ 2,9 | 32,000 | | | 41-1 |

2/21/00

41-1 2-1 6 Page: 1 Document Name: untitled

*** FPL _I/GL Balance Display *** FPL FIBER NET

End Time: 16:43:34

Start Time: 16:43:34

TRANSACTION COMPLETE

Basic record:

Rec type: P Year: 2000 Ver: 00 Beg-Per: 01 End-Per: 01

You have selected the following ranges:

FROM: 0966

TO: 0966

YTD Amount \$495,804.48

Net Amount \$495,804.48

Seg (903/905) Read: Master (G4000) Read: 11 11

Not Rt, Yr, Ver, Bypassed: Summary Records Bypassed:

Master Records Used:

11

11

*** Next Transaction *** 840

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