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MAILROOM

October 20, 2000

Florida Public Service Commission
2540 Shurnard Oak Boulevard
Tallahassee, FL 32399-0850
Director, Division of Records and Reporting

001450-WU

Re: Notice of Application for Extension for Windstream Utilities Company
Certificate No. 427-W

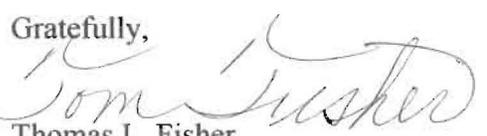
Dear Sir or Madam,

I have recently married and moved to a subdivision served by Windstream Utilities Company. I am protesting the Extension of Service, because the service in the area they currently provide is inadequate. The quality of the water is poor and the water pressure is extremely low.

Mrs. Dlouhy is trying to sell his company to the City of Ocala. The City is not interested. Futhermore, all the infrastructure would have to be replaced due to lack of hydrant pressure. After attending a Majestic Oaks Homeowners meeting on 10/18/00 I found that all the residents are unhappy with the current service.

This is a public health issue. Unless Windstream can provide quality service at competitive rates their service area should not be increased. Furthermore, the territory they currently service should be awarded to another company. I hope you will consider my comments in making your decision.

- APP _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR _____
- LEG I
- OPC _____
- PAI _____
- RGO I
- SEC I
- SER _____
- OTH _____

Gratefully,

Thomas L. Fisher

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