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BellSouth Telecommunications, Inc 850 224-7798
Suite 400 Fax 850 224-5073
150 South Monroe Street
Tallahassee, Florida 32301-1556

Marshall M. Criser III
Regulatory Vice President

RECORDS AND REPORTING

October 24, 2000

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Docket No. 001012 Approval of Interconnection Agreement and Name Change Amendment
Negotiated by BellSouth Telecommunications, Inc. and Action Communication, Inc. (Now
North American Software Associated, LTD)

Dear Mrs. Bayo:

On August 1, 2000, BellSouth and Action Communications, Inc. a Commercial Mobile Radio
Service provider filed a negotiated interconnection agreement for Florida Public Service
Commission approval. The subject of the cover letter of the filing was styled as "Approval of
the Paging Agreement and Name Change Amendment Negotiated by BellSouth
Telecommunications, Inc. ("BellSouth") and Action Communication, Inc. (Now North American
Software Associates, LTD) ---". The cover letter did not correctly present the subject, and it
should be changed.

Please use this letter to correctly style the submittal and the Docket title as "**Approval of the
Interconnection Agreement and Name Change Amendment Negotiated by BellSouth
Telecommunications, Inc. ("BellSouth") and Action Communication, Inc. (now North
American Software Associates, LTD) pursuant to Sections 251, 252 and 271 of the
Telecommunications Act of 1996**". This interconnection agreement pertains to Action
Communication, Inc. (now North American Software Associates, LTD) as a paging provider.

Please note that this should not be confused with the August 1, 2000 filing carrying a similar
title, as that filing pertains to the BellSouth interconnection agreement with Action
Communication (now North American Software Associates, LTD) as a cellular provider (Docket
No. 001013).

APP _____ I would appreciate your assistance in correcting the filing in question.
CAF _____
CMP _____

COM _____ Yours truly,
CTR _____ *Marshall M. Criser III*
ECR _____ Regulatory Vice President
LEG _____
OPC _____

PAI _____ Copy to: Diana Caldwell
RGO _____ Jerry Hendrix

SEC _____
SER _____
OTH _____

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