



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
NOV 16 PM 2:13
RECORDS AND REPORTING

DATE: NOVEMBER 16, 2000

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF REGULATORY OVERSIGHT (HAWKINS)
DIVISION OF COMPETITIVE SERVICES (CATER)
DIVISION OF LEGAL SERVICES (CHRISTENSEN)

Handwritten initials and signatures: BAYO, HAWKINS, CATER, CHRISTENSEN, and others.

RE: DOCKET NO. 001622-TL - PROPOSED TARIFF FILING TO ADD NEW CUSTOM CALLING SERVICES AND TO INCREASE RATES FOR OTHER SPECIFIED CUSTOM CALLING FEATURES BY QUINCY TELEPHONE COMPANY D/B/A TDS TELECOM/QUINCY TELEPHONE. (T-00-1304 FILED 9/25/00)

AGENDA: 11/28/00 - REGULAR AGENDA - INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY EFFECTIVE DATE: EXTENDED BY THE COMPANY

SPECIAL INSTRUCTIONS: NONE

FILE NAME AND LOCATION: S:\PSC\RGO\WP\001622.RCM

CASE BACKGROUND

On October 20, 2000, Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone ("TDS" or "the company") filed a tariff to add New Custom Calling Services and to increase Rates for already tariffed services. The new services include 6-Way Calling Residence, Call Transfer, Warm Line, Do-Not-Disturb and Call Reminder. This filing also proposes to address other issues which require no discussion at this time. TDS, a small local exchange telecommunications company, is still rate base, rate of return regulated. The company has submitted a letter waiving the 30-day effective date of this tariff filing. The tariff is included as ATTACHMENT A.

DOCUMENT NUMBER-DATE

14822 NOV 16 8

FPSC-RECORDS/REPORTING

DOCKET NO. 001622-rL

DATE: November 16, 2000

ISSUE 1: Should the Commission approve TDS' tariff filing to add New Custom Calling Features and to increase Rates for other Specified Custom Calling Features?

RECOMMENDATION: Yes. The Commission should approve TDS' tariff filing to add New Custom Calling Features and to increase Rates for other Specified Custom Calling Features. The tariff filing should become effective November 28, 2000. **(HAWKINS, CATER)**

STAFF ANALYSIS: As previously stated, TDS filed a tariff to add New Custom Calling Features and to increase Rates for Other Specified Custom Calling Features.

The Commission is vested with jurisdiction over this matter through the provisions of Sections 364.04, 364.05 and 364.052, Florida Statutes. Pursuant to Section 364.052, Florida Statutes, Rule 25-4.214, Florida Administrative Code, Tariff Filings, was adopted which states that:

Tariff filings for new services and changes to an existing service that are submitted by small local exchange companies subject to the Commission's rate base and rate of return regulation shall go into effect on the 30 day following the day of filing unless: (1) The company requests a later effective date; or (2) The Commission suspends or denies the filing prior to the 30th day.

The company has submitted a letter waiving implementation of this tariff filing within 30 days.

6-Way Calling Residence allows a customer to call up to five parties and establish a six-way call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges. The proposed monthly rate for this service is \$3.50 and there is no revenue impact because currently there are no customers using this feature.

Call Transfer allows the customer to hold and transfer incoming, out-going and intra-group calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the initiator of the call hangs up. The monthly rate for this service is \$2.00.

Warm Line allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company. The proposed monthly rate for this service is be \$2.00.

Do-Not-Disturb prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer. The proposed monthly rate for this service is be \$2.00.

Call Reminder allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement. The proposed monthly rate for this service is \$2.00.

Call Forward-Remote Access (Additive to Call Forwarding) was approved in a previous tariff for business customers, but is now being offered to residential customers.

Three-Way Calling was approved in a previous tariff filing and will now incur an activation rate increase to \$.75 with a monthly cap increase to \$6.00.

Pay-Per-Use Services are comprised of two features: **Call Return and Repeat Dialing**. They were both approved in a previous tariff filing and will incur a Per-Use Charge increase to \$.75, with a monthly cap increase to \$8.25. These features are free to a customer after the first 11 calls.

DOCKET NO. 001622-rL

DATE: November 16, 2000

Staff reviewed the revenue impact data provided by T.D.S. The company estimated that the additional revenue generated by these tariff changes would be \$142,605. The company reported an achieved Return On Equity (ROE) of 5.72% on its December 31, 1999 Earnings Surveillance Report (ESR). Based on the December 31, 1999 ESR, an increase of \$107,193 in revenue equates to a 1% increase in ROE. This additional revenue would increase the company ROE by approximately 1.33% to 7.05%.

Therefore, staff recommends that T.D.S.' tariff filing be approved to add new Custom Calling Services and increase rates for other specified Custom Calling Services. Staff also believes that these services will enhance the previously approved services and provide T.D.S. customers with additional "user-friendly" features. If the Commission approves the proposed tariff filing at its November 28, 2000 Agenda Conference, the tariff filing should become effective on that date.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If no protest is filed within 21 days of the issuance of the Order, this docket should be closed upon the issuance of a Consummating Order. **(CHRISTENSEN)**

STAFF ANALYSIS: If a protest is filed within 21 days of the Commission Order approving this tariff, the tariff should remain in effect pending resolution of the protest, with any charges held subject to refund pending resolution of the protest. If no protest is filed, this docket should be closed upon the issuance of a Consummating Order.

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Index
Seventh Revised Sheet 12
Cancels Sixth Revised Sheet 12

SUBJECT INDEX

| <u>SUBJECT</u> | <u>SECTION</u> | <u>SHEET</u> | |
|--|----------------|--------------|-----|
| Cost..... | A5.A1.d | 1 | |
| C.O. Trunk Card | A111.B | 16 | |
| CPE Inside Wire | A4.B.9 | 3.1 | |
| CPE Offerings Listed | A2.K.1 | 36 | |
| Cradle Kit | A111.H.60 | 83 | |
| Credit and Deposits for Applicants | A2.D.2 | 21-24 | |
| Credit Card | A1 | 7 | |
| Currents | A20.A.3.c.(2) | 7 | |
| Custom Calling Services | A13.C.2 | 4-4.6 | (T) |
| Custom Calling Rates | A13.C.5 | 5.1-5.2 | (T) |
| Customer - Owned Equipment | A20.A.3.c.(2) | 7 | (D) |
| Customer Payment Plans | A22.A | 1 | |
| Customer Premises Equipment (CPE) | A1 | 7.1 | |
| Customer Premises | A1 | 7.1 | |
| Customer - Provided Voice Transmitting/ Receiving Terminal Equipment Recording Of Two Way Telephone Conversations | A15.B.4 | 39 | |
| Customer - Complainant..... | A2.H.5 | 35 | |
| Customer - Owned Apparatus | A20.A.3.c.(2) | 8 | |
| Customer - Owned Equipment | A20.A.3.c.(3) | 8 | |
| Customer Premises Inside Wire | A1 | 7.1 | |
| Customer Premises Inside Wire | A2.C.20 | 20.1 | |
| Customer - Provided Communications Systems | A15.A.3.b(1) | 18 | |
| Customer - Provided Communications Systems | A18.B | 1 | |
| Customer - Provided Communications Systems | A19.B | 1 | |
| Customer - Provided Power..... | A20.B.1.a | 10 | |
| Customer - Provided Station Lines and Facilities in Hazardous or Inaccessible Locations | A15.A.12 | 36 | |
| Customer - Provided Terminal Equipment and Communications..... | A15.A | 1 | |
| Customer - Provided Terminal Equipment Specifically Exempted | A15.A.8 | 31 | |
| Customer - Provided Terminal Equipment | A1 | 8 | |
| Customer - Provided Terminal Equipment | A15.A.3.b.(1) | 18 | |
| Customer - Provided Terminal Equipment | A15.B | 37 | |
| Customer - Provided Terminal Equipment | A18.B | 1 | |
| Customer - Provided Terminal Equipment | A19.B | 1 | |
| Customer - Provided Tone - Type Address Signaling | A15.A.3.b.(1) | 19 | |
| Customer - Provided Voice Recording Equipment | A15.A.1.d | 3,4,5 | |
| Customer | A1 | 7 | |
| Customer | A20.A.1.e.(2) | 2 | |

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Seventh Revised Contents Sheet 1
Cancels Sixth Revised Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

| | <u>Sheet</u> | |
|--------------------------------------|--------------|-----|
| A. <u>GENERAL</u> | 1 | |
| 1. Application for Rates and Changes | 1 | |
| 2. Requirements | 1 | |
| 3. Special Service | 1 | |
| B. <u>TRAP & TRACE SERVICE</u> | 1 | |
| 1. General | 1 | |
| 1. Regulations | 1-2 | |
| C. <u>CUSTOM CALLING SERVICES</u> | 4 | |
| 1. General | 4 | |
| 2. Service Descriptions | 4-4.6 | (T) |
| 3. Limitations | 5 | |
| 4. Rotary Hunting | 5 | (T) |
| 5. Rates | 5.1 | (N) |
| 6. Multi-Service Discount Plan | 5.2 | |
| 7. Pay-Per-Use Rates | 5.2 | (N) |
| D. <u>EXTENSION LINE MILEAGE</u> | 6 | |
| 1. General | 6 | |
| 2. Rates | 8 | |
| E. <u>BILLED NUMBER SCREENING</u> | 9 | |
| 1. General | 9 | |
| 2. Rates | 9 | |

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Ninth Revised Contents Sheet 3
Cancels Eighth Revised Contents Sheet 3

MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

| | <u>Sheet</u> | |
|------------------------------------|--------------|-----|
| H. <u>U-TOUCH SERVICE</u> | 12 | |
| 1. General | 12 | |
| I. <u>976/900 BLOCKING SERVICE</u> | 14 | |
| 1. General | 14 | |
| 2. Rates | 14 | |
| J. <u>RESERVED FOR FUTURE USE</u> | 16 | (T) |
| | | (D) |
| | | |
| | | (D) |
| K. CENTREX | 20 | |
| 1. General | 20 | |
| 2. Features | 21 | |
| 3. Conditions | 25 | |
| 4. Liability | 27 | |
| 5. Rates & Charges | 28 | |
| 6. Term Payment Plan | 29 | |
| 7. Termination Liability | 29 | |

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Second Revised Sheet 4
Cancels First Revised Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES

1. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

2. Service Descriptions

a. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

b. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

c. Call Forwarding-Busy (Programmed by Telco)

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(M)-Material previously appeared on Sheet 4.1 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Second Revised Sheet 4.2
Cancels First Revised Sheet 4.2

MISCELLANEOUS SERVICE ARRANGEMENTS

- C. CUSTOM CALLING SERVICES (Continued) (T)
2. Service Descriptions (Continued) (T)
- g. Call Hold (M) (T)
- This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call. (M) (D)
- h. 3-Way Calling (T)
- This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges. (T)
- This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.
- i. 6-Way Calling (M1) (T)
- This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges. (M1) (T)

(M)-Material previously appeared on Sheet 4.4 of this Section.

(M1)-Material previously appeared on Sheet 4.3 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
First Revised Sheet 4.3
Cancels Original Sheet 4.3

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued)

2. Service Descriptions (Continued)

j. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(N)

(N)

(D)

k. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

(T)

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

l. Long Distance Call Waiting

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

m. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

(M)

(M) (T)

(M)-Material previously appeared on Sheet 4.5 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
First Revised Sheet 4.4
Cancels Original Sheet 4.4

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued)

2. Service Descriptions (Continued)

n. Home Intercom-Enhanced

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

(T)
|
(M) | (T)

o. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

(N)
|
(N)

p. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

(M) | (T)
|
(M)

q. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

(M1)
|
(M1) | (T)

(M)-Material previously appeared on Sheet 4.5 of this Section.

(M1)-Material previously appeared on Sheets 4.5 & 4.6 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
First Revised Sheet 4.5
Cancels Original Sheet 4.5

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued)

2. Service Descriptions (Continued)

r. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

(M)

s. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

(M) (T)

t. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.

(N)

u. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

(N)

v. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

(M1)(C)

(M1)(C)

(M)-Material previously appeared on Sheet 4.4 of this Section.

(M1)-Material previously appeared on Sheets 16-19 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
First Revised Sheet 4.6
Cancels Original Sheet 4.6

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued) (T)

2. Service Descriptions (Continued) (T)

w. Toll Restriction with PIN Override (M) (T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, customers will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a Company recorded announcement will be heard by the caller.

(M) (T)
|
(M)

(M)-Material previously appeared on Sheet 5 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Fourth Revised Sheet 5
Cancels Third Revised Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued)

3. Limitations

- a. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
- b. Custom Calling Services are only available on single-line party service.
- c. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

4. Rotary Hunting

Call forwarding features shall not be used as a substitute for rotary line service to which the customer would otherwise subscribe. Therefore, business customers who subscribe to more than one access line on a single premises may not also subscribe to Call Forwarding - Busy - Variable. However, business customers with multiple lines at the same premises may subscribe to Call Forwarding - Busy - Fixed, as long as the forward - to number is located at a premises other than the provisioned premises.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Third Revised Sheet 5.1
Cancels Second Revised Sheet 5.1

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES (Continued)

5. Rates

| One Service Per Line | Residence | | | | Business | | | | | |
|---|-----------|------------------|---------|-------|----------|------------------|---------|-------|-----------|-----|
| | Minimum | Current | Maximum | Trans | Minimum | Current | Maximum | Trans | | |
| a. Call Forwarding | 1.00 | 2.50 | 4.00 | CCCF | 2.00 | 2.50 | 6.00 | CCCF | (I) | (T) |
| b. Call Forward-Busy (Variable) | 1.25 | 2.50 | 4.50 | CCFBV | 2.00 | 2.50 | 5.50 | CCFBV | (R) | |
| c. Call Forward-Busy (Fixed) | .50 | 2.00 | 2.00 | CCFBF | 1.50 | 2.00 | 3.50 | CCFBF | (I)(C) | |
| d. Call Forward-No Answer (Var) | 1.25 | 2.50 | 4.50 | CCFNV | 2.00 | 2.50 | 5.50 | CCFNV | (R) | |
| e. Call Forward-No Answer (Fixed) | .50 | 2.00 | 2.00 | CCFNF | 1.50 | 2.00 | 3.50 | CCFNF | (I)(C) | |
| f. Call Forward-Remote Access ¹ (Additive to Call Forwarding) | 2.00 | 3.25 | 7.00 | CCFMR | 3.50 | 5.00 | 10.00 | CCFMB | (C) | (N) |
| g. Call Hold | .50 | 1.50 | 3.50 | CCCH | .50 | 1.50 | 3.50 | CCCH | (I)(C) | |
| h. 3-Way Calling | 1.50 | 3.00 | 4.50 | CCCC | 3.00 | 3.00 | 5.00 | CCCC | (I)(R) | |
| i. 6-Way Calling | 3.50 | 3.50 | 6.00 | CC6W | 3.50 | 3.50 | 17.50 | CC6W | (N)(R) | |
| j. Call Transfer | .50 | 2.00 | 3.50 | CCCT | .50 | 2.00 | 3.50 | CCCT | (N) | |
| k. Call Waiting/Cancel Call Wait | 1.50 | 2.25 | 4.50 | CWCCR | 2.50 | 3.00 | 6.00 | CWCCB | | |
| l. Long Distance Call Waiting ¹ (Additive to Call Waiting) | .50 | 1.50 | 1.50 | CWLD | .75 | 1.50 | 2.00 | CWLD | (I) | (N) |
| m. Home Intercom-Basic | | No Charge | | CCHI | | No Charge | | CCHI | | |
| n. Home Intercom-Enhanced | .50 | 2.50 | 2.50 | CCIE | 2.00 | 2.50 | 5.00 | CCIE | (C)(I)(R) | |
| o. Warm Line | .50 | 2.00 | 3.50 | CCWL | .50 | 2.00 | 3.50 | CCWL | (N) | |
| p. Hotline | .50 | 2.00 | 2.50 | CCHT | 2.00 | 2.00 | 7.50 | CCHT | (C)(I)(R) | |
| q. Personal Ringing | | | | | | | | | | |
| 1. 2 nd Number | 2.50 | 4.00 | 5.50 | CPR2 | 4.00 | 4.00 | 10.00 | CPR2 | (C)(R) | |
| 2. 3 rd Number ¹ | 1.00 | 1.00 (increment) | 3.50 | CPR3 | 1.00 | 1.00 (increment) | 7.50 | CPR3 | (C)(R) | |
| r. Speed Call 8 | 1.00 | 2.50 | 4.00 | CCSE | 1.50 | 2.50 | 4.00 | CCSE | (I)(C) | |
| s. Speed Call 30 | 1.25 | 3.50 | 4.50 | CCST | 3.00 | 3.50 | 6.00 | CCST | (I) | |
| t. Do-Not-Disturb | .50 | 2.00 | 3.50 | CCDD | .50 | 2.00 | 3.50 | CCDD | (N) | |
| u. Call Reminder | .50 | 2.00 | 3.50 | CCCR | .50 | 2.00 | 3.50 | CCCR | (N) | |
| v. Toll Restriction | 1.50 | 2.50 | 3.50 | CCTR | 1.50 | 2.50 | 3.50 | CCTR | (I)(R)(M) | |
| w. Toll Restriction w/PIN | 2.00 | 3.50 | 6.00 | CCTO | 2.00 | 3.50 | 6.00 | CCTO | | (T) |

¹ Discounts do not apply to these services.

(M) Material previously appeared on Sheet 19 of this Section.
(M1) Material now appears on Sheet 5.2 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
First Revised Sheet 5.2
Cancels Original Sheet 5.2

MISCELLANEOUS SERVICE ARRANGEMENTS

C. CUSTOM CALLING SERVICES(Continued)

6. Multi-Service Discount Plan, Per Line

| <u>Per Service Credit</u> | <u>Credit Per Month</u> | <u>Trans Code</u> | (M)(C) |
|---------------------------|-------------------------|-------------------|--------|
| a) Two Services | \$(0.75) | CFD2 | (M)(C) |
| b) Three Services | (1.75) | CFD3 | |
| c) Four Services | (3.00) | CFD4 | |
| d) Five Services | (4.25) | CFD5 | |
| e) Six Services | (5.50) | CFD6 | |
| f) Seven Services | (6.75) | CFD7 | |
| g) Eight Services | (8.00) | CFD8 | |
| h) Nine Services | (9.25) | CFD9 | |
| i) Ten Services | (10.50) | CFD1 | |
| | | | |

7. Pay-Per-Use Rates

| | <u>Per Successful Activation</u> | <u>Monthly Cap</u> | (I) |
|----------------------|----------------------------------|--------------------|-----|
| a. Three-Way Calling | \$0.75 | \$6.00 | (I) |

(M) Material previously appeared on Sheet 5.1 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A13
Second Revised Sheet 42
Cancels First Revised Sheet 42

MISCELLANEOUS SERVICE ARRANGEMENTS

L. ADVANCED CALLING SERVICES (Continued)

4. Pay-Per-Use Services

Call Return and Repeat Dialing are available, where facilities exist, as Pay-Per-Use Services. On a Pay-Per-Use basis Call Return and Repeat Dialing will have a per activation rate with a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

The following rates apply for Pay-Per-Use Services:

| | Per Successful Activation | Monthly Cap | Activation Code | Deactivation Code | (T) | (I) |
|-------------------|---------------------------------|----------------|--------------------|----------------------|-----|-----|
| a) Call Return | \$0.75 | \$8.25 | *69 | *89 | | (I) |
| b) Repeat Dialing | \$0.75 | \$8.25 | *66 | *86 | (T) | (I) |

5. Privacy Pack

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month \$9.95

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

**QUINCY TELEPHONE COMPANY
REVENUE PROJECTIONS FOR NEW SERVICES**

| Service | Monthly Rate | Expected Sales | Monthly Revenue | Totals |
|---------------------------------------|--------------|----------------|-----------------|-----------------|
| <i>Custom Calling Services</i> | | | | |
| 6-Way Calling Residence | \$3.50 | 2 | \$7.00 | |
| Call Transfer | \$2.00 | 2 | \$4.00 | |
| Warm Line | \$2.00 | 2 | \$4.00 | |
| Do-Not-Disturb | \$2.00 | 2 | \$4.00 | |
| Call Reminder | \$2.00 | 2 | \$4.00 | |
| PROJECTED MONTHLY REVENUE | | | | \$23.00 |
| PROJECTED FIRST YEAR REVENUE | | | | \$276.00 |

NEW RATES FOR TARIFFED SERVICES

| Service | Current Rate | New Rate | Rate Change | Current Customers | Monthly Rate Change Impact | Totals |
|---|--------------|----------|-------------|-------------------|----------------------------|--------|
| Custom Calling Services | | | | | | |
| 3-Way Calling (Residence) | \$2.50 | \$3.00 | \$0.50 | 1814 | \$907.00 | |
| 3-Way Calling (Business) | \$3.50 | \$3.00 | (\$0.50) | 32 | (\$16.00) | |
| Call Forwarding (Residence) | \$1.75 | \$2.50 | \$0.75 | 1348 | \$1,011.00 | |
| Call Forwarding (Business) | \$2.25 | \$2.50 | \$0.25 | 178 | \$44.50 | |
| Call Waiting/Cancel Call Waiting (Res) | \$2.25 | \$2.25 | \$0.00 | 6070 | \$0.00 | |
| Call Waiting/Cancel Call Waiting (Bus) | \$3.00 | \$3.00 | \$0.00 | 191 | \$0.00 | |
| Home Intercom-Enhanced (Residence) | \$1.00 | \$2.50 | \$1.50 | 4 | \$6.00 | |
| Home Intercom-Enhanced (Business) | \$3.00 | \$2.50 | (\$0.50) | 1 | (\$0.50) | |
| Call Forward-No Answer (Fixed)(Residence) | \$1.00 | \$2.00 | \$1.00 | 162 | \$162.00 | |
| Call Forward-No Answer (Fixed)(Business) | \$2.00 | \$2.00 | \$0.00 | 43 | \$0.00 | |
| Call Forward-No Answer (Var)(Residence) | \$2.50 | \$2.50 | \$0.00 | 0 | \$0.00 | |
| Call Forward-No Answer (Var)(Business) | \$3.75 | \$2.50 | (\$1.25) | 1 | (\$1.25) | |
| Call Forward-Busy (Fixed)(Residence) | \$1.00 | \$2.00 | \$1.00 | 24 | \$24.00 | |
| Call Forward-Busy (Fixed)(Business) | \$2.00 | \$2.00 | \$0.00 | 23 | \$0.00 | |
| Call Forward-Busy (Var)(Residence) | \$2.50 | \$2.50 | \$0.00 | 3 | \$0.00 | |
| Call Forward-Busy (Var)(Business) | \$3.75 | \$2.50 | (\$1.25) | 1 | (\$1.25) | |
| Call Hold (Residence) | \$0.50 | \$1.50 | \$1.00 | 0 | \$0.00 | |
| Call Hold (Business) | \$0.75 | \$1.50 | \$0.75 | 0 | \$0.00 | |
| Hotline (Residence) | \$1.00 | \$2.00 | \$1.00 | 0 | \$0.00 | |
| Hotline (Business) | \$5.00 | \$2.00 | (\$3.00) | 0 | \$0.00 | |
| Personal Ringing (2nd #)(Residence) | \$4.00 | \$4.00 | \$0.00 | 22 | \$0.00 | |
| Personal Ringing (2nd #)(Business) | \$7.00 | \$4.00 | (\$3.00) | 7 | (\$21.00) | |
| Personal Ringing (3rd #)(Residence) | \$4.00 | \$1.00 | (\$3.00) | 0 | \$0.00 | |
| Personal Ringing (3rd #)(Business) | \$7.00 | \$1.00 | (\$6.00) | 0 | \$0.00 | |
| Speed Call 8 (Residence) | \$1.50 | \$2.50 | \$1.00 | 1011 | \$1,011.00 | |
| Speed Call 8 (Business) | \$2.00 | \$2.50 | \$0.50 | 17 | \$8.50 | |
| Speed Call 30 (Residence) | \$2.00 | \$3.50 | \$1.50 | 5 | \$7.50 | |
| Speed Call 30 (Business) | \$3.00 | \$3.50 | \$0.50 | 3 | \$1.50 | |
| Long Distance Call Waiting (Residence) | \$0.50 | \$1.50 | \$1.00 | 2 | \$2.00 | |
| Long Distance Call Waiting (Business) | \$1.00 | \$1.50 | \$0.50 | 0 | \$0.00 | |
| 6-Way Calling (Business) | \$10.00 | \$3.50 | (\$6.50) | 0 | \$0.00 | |
| Toll Restriction with PIN | \$3.50 | \$3.50 | \$0.00 | 94 | \$0.00 | |

REVENUE PROJECTIONS FOR PACKAGE BREAKOUT

| Service | Current Rate | New Rate | Rate Change | Current Customers | Monthly Rate Change Impact | Totals |
|--|---------------------|-----------------|--------------------|--------------------------|-----------------------------------|---------------|
| Custom Calling Service Packages | | | | | | |
| Two Service Discount-Residence | (\$0.75) | (\$0.75) | \$0.00 | 804 | \$0.00 | |
| Two Service Discount-Business | (\$1.00) | (\$0.75) | \$0.25 | 41 | \$10.25 | |
| Three Service Discount-Residence | (\$1.75) | (\$1.75) | \$0.00 | 195 | \$0.00 | |
| Three Service Discount-Business | (\$2.25) | (\$1.75) | \$0.50 | 7 | \$3.50 | |
| Four Service Discount-Residence | (\$3.00) | (\$3.00) | \$0.00 | 898 | \$0.00 | |
| Four Service Discount-Business | (\$3.50) | (\$3.00) | \$0.50 | 15 | \$7.50 | |
| Five Service Discount-Residence | (\$4.25) | (\$4.25) | \$0.00 | 7 | \$0.00 | |
| Five Service Discount-Business | (\$4.75) | (\$4.25) | \$0.50 | 0 | \$0.00 | |
| Six Service Discount-Residence | (\$5.50) | (\$5.50) | \$0.00 | 0 | \$0.00 | |
| Six Service Discount-Business | (\$6.00) | (\$5.50) | \$0.50 | 0 | \$0.00 | |
| Seven Service Discount-Residence | (\$6.75) | (\$6.75) | \$0.00 | 0 | \$0.00 | |
| Seven Service Discount-Business | (\$7.25) | (\$6.75) | \$0.50 | 0 | \$0.00 | |
| Eight Service Discount-Residence | (\$8.00) | (\$8.00) | \$0.00 | 0 | \$0.00 | |
| Eight Service Discount-Business | (\$8.50) | (\$8.00) | \$0.50 | 0 | \$0.00 | |
| Nine Service Discount-Residence | (\$9.25) | (\$9.25) | \$0.00 | 0 | \$0.00 | |
| Nine Service Discount-Business | (\$9.75) | (\$9.25) | \$0.50 | 0 | \$0.00 | |
| Ten Service Discount-Residence | (\$10.50) | (\$10.50) | \$0.00 | 0 | \$0.00 | |
| Ten Service Discount-Business | (\$11.00) | (\$10.50) | \$0.50 | 0 | \$0.00 | |

PROJECTED MONTHLY REVENUE IMPACT \$21.25

PROJECTED FIRST YEAR REVENUE IMPACT \$255.00

TOLL RESTRICTION RATE CHANGES

| Option # | Old Code | New Code | Current Rate | New Rate | Rate Change | Current Customers | Monthly Rate Change Impact | Totals |
|----------|----------|-----------|--------------|----------|-------------|-------------------|----------------------------|--------|
| 1 | CR1R | CCTR | \$2.25 | \$2.50 | \$0.25 | 2 | \$0.50 | |
| 1 | CR1B | CCTR | \$3.50 | \$2.50 | (\$1.00) | 1 | (\$1.00) | |
| 2 | CR2R | CCTR | \$2.00 | \$2.50 | \$0.50 | 1 | \$0.50 | |
| 3 | CR3R | CCTR | \$2.25 | \$2.50 | \$0.25 | 1748 | \$437.00 | |
| 3 | CR3B | CCTR | \$3.50 | \$2.50 | (\$1.00) | 150 | (\$150.00) | |
| 3 | CR3RI | eliminate | \$6.00 | \$0.00 | (\$6.00) | 6 | (\$36.00) | |
| 4 | CR4R | CCTR | \$2.00 | \$2.50 | \$0.50 | 153 | \$76.50 | |
| 4 | CR4B | CCTR | \$3.25 | \$2.50 | (\$0.75) | 10 | (\$7.50) | |

Projected Monthly Revenue Impact \$320.00

Projected First Year Revenue Impact \$3,840.00