



JACK SHREVE  
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STATE OF FLORIDA  
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature  
111 West Madison St.  
Room 812  
Tallahassee, Florida 32399-1400  
850-488-9330

ORIGINAL

November 27, 2000

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00 NOV 27 PM 4:00  
RECORDS AND REPORTING

Blanca S. Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. 991377-TL

Dear Ms. Bayo:

Enclosed for filing in the above-referenced docket are the original and 15 copies of an Amendment to Stipulation and Settlement. Please indicate the time and date of receipt on the enclosed duplicate of this letter and return it to our office.

Sincerely,

Charles J. Beck  
Deputy Public Counsel

CJB:bsr  
Enclosures

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP Howell
- COM 3
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- LEG \_\_\_\_\_
- OPG \_\_\_\_\_
- PAI \_\_\_\_\_
- RGD \_\_\_\_\_
- SEC \_\_\_\_\_
- SER \_\_\_\_\_
- OTH \_\_\_\_\_

Done 11/30/00

RECEIVED & FILED  
Mr  
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

15169 NOV 27 8

FPSC-RECORDS/REPORTING

ORIGINAL

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause	)	Docket No. 991377-TL
proceedings against Sprint-Florida,	)	
Incorporated for violations of	)	
service standards.	)	Filed: November 27, 2000

Amendment to Stipulation and Settlement

Sprint-Florida, Incorporated (Sprint or the Company) and the Office of Public Counsel (OPC or Citizens) hereby make the following amendments to the stipulation and settlement filed on July 27, 2000:

1. Sprint will make a \$75,000 voluntary contribution to the General Fund. Such a payment will be made within 35 days of the issuance of the final order approving the Stipulation and Settlement. Such a voluntary payment will fully resolve any issues for potential or alleged service deficiencies for the period of April 1, 2000 through the date of the final order approving the stipulation and settlement.

2. There will be no safe harbor threshold, as defined in C(10) of the agreement. Instead, the Commission may terminate this agreement at any time for any reason. The company will liable for credits to customers and community service credits, as contemplated by the agreement, until the date of such termination. Upon termination, the company will no longer be liable for such credits and will instead be subject to Commission Rules 25-4.066 (2), 25-4.070 (3)(a), 25-4.073(1) (c) and (1)(d) and 25-4.110(2), Florida Administrative Code. The company will only be subject to sanction for violations of said rules that may occur after termination of the agreement.

DOCUMENT NUMBER-DATE  
15169 NOV 27 8  
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3. The modifications made and agreed to herein are made notwithstanding the last paragraph on page 16 and the first paragraph on page 17 of the Stipulation and Settlement. Furthermore, provisions to the contrary regarding the effect of the Safe Harbor Threshold in Sections D.3 and D.4 will not apply. Provisions regarding payment of fines in Sections 1 and 3.D.2 to the contrary will not apply.

DATED this 27th day of November 2000.

Respectfully submitted,

  
\_\_\_\_\_  
JACK SHREVE

Office of Public Counsel  
c/o The Florida Legislature  
Room 812  
111 West Madison Street  
Tallahassee, Florida 32399-1400

FOR THE CITIZENS OF FLORIDA

  
\_\_\_\_\_  
CHARLES J. REHWINKEL

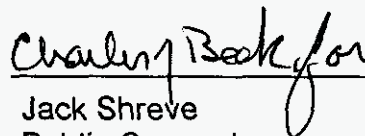
Sprint-Florida, Inc.  
315 S. Calhoun Street  
Suite 500  
Tallahassee, Florida 32301

FOR SPRINT-FLORIDA, INC.

CERTIFICATE OF SERVICE  
DOCKET NO. 991377-TL

I HEREBY CERTIFY that a true and correct copy of the above  
**Amendment to Stipulation and Settlement** has been furnished by U.S. mail to  
the following this 27<sup>th</sup> day of November 2000:

Patricia Christensen  
Division of Legal Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

  
\_\_\_\_\_

Jack Shreve  
Public Counsel