

M E M O R A N D U M

December 21, 2000

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (CALDWELL) *put*

RE: DOCKET NO. 000109-TI - INVESTIGATION AND DETERMINATION OF AN APPROPRIATE METHOD FOR REFUNDING INTEREST AND OVERCHARGES ON INTRASTATE 0+ CALLS MADE FROM PAY TELEPHONES AND IN A CALL AGGREGATOR CONTEXT BY INTERNATIONAL TELE0SERVICES, INC. D/B/A INTELESERV

Attached are two letters to be filed in the above-referenced docket.

DWC
Attachment
cc: Division of Competitive Services (Kennedy)

16347-00
12-22-00

**Wm. Boyd Lyons
Attorney at Law**

December 18, 2000

DEC 19 2000

Ms. Diana Caldwell
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850


RE: International Tele-Services, Inc. d/b/a InTeleServ
Docket No. 000109-TI
Order No. PSC-00-0752-PAA-TI

Dear Ms. Caldwell:

This is to modify my letter to you dated December 8, 2000.

International Tele-Services, Inc. proposes to make the refunds to customers during the month of April, 2001, rather than February as originally proposed.

All other terms of our proposal remain the same.

Sincerely,

Wm. Boyd Lyons
Attorney for International Tele-Services, Inc.

c. Mr. Larry Butler

**Wm. Boyd Lyons
Attorney at Law**

December 8, 2000

DEC 11 2000

Copy by Fax to 850-413-6250, Original by First Class Mail

Ms. Diana Caldwell
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: International Tele-Services, Inc. d/b/a InTeleServ
Docket No. 000109-TI
Order No. PSC-00-0752-PAA-TI

Dear Ms. Caldwell:

I have been retained by InTeleServ to respond to your inquiries concerning the above referenced order.

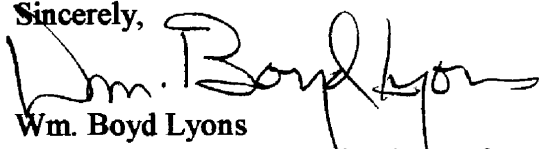
InTeleServ had employed the services of a consultant, Mr. Mark Angelle of Dallas, Texas, to advise the company and to help it follow up on the order. Unfortunately, this consultant failed to follow through and the refund that InTeleServ agreed to make was not made to customers. Of course, we recognize that this is not a legal excuse, but I do want you to know that InTeleServ desires to cooperate with your agency in every way possible to conclude this matter as promptly as possible.

InTeleServ proposes that the customer refunds be made in billing period of February 1, through February 28, 2001 and included in the refund will be the additional interest to reflect the delay in payment from the original date.

If you and your staff can agree with this proposal, please let me know, and we will comply with any formal documentation requirements necessary to implement it.

Thank you for your consideration and patience in this matter.

Sincerely,



Wm. Boyd Lyons
Attorney for International Tele-Services, Inc.

c. Mr. Larry Butler