

Kay -
As we discussed,
it is OK to open
a docket to
cancel this Co.'s
certificate. Paula

December 19, 2000

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0856

To Whom It May Concern:

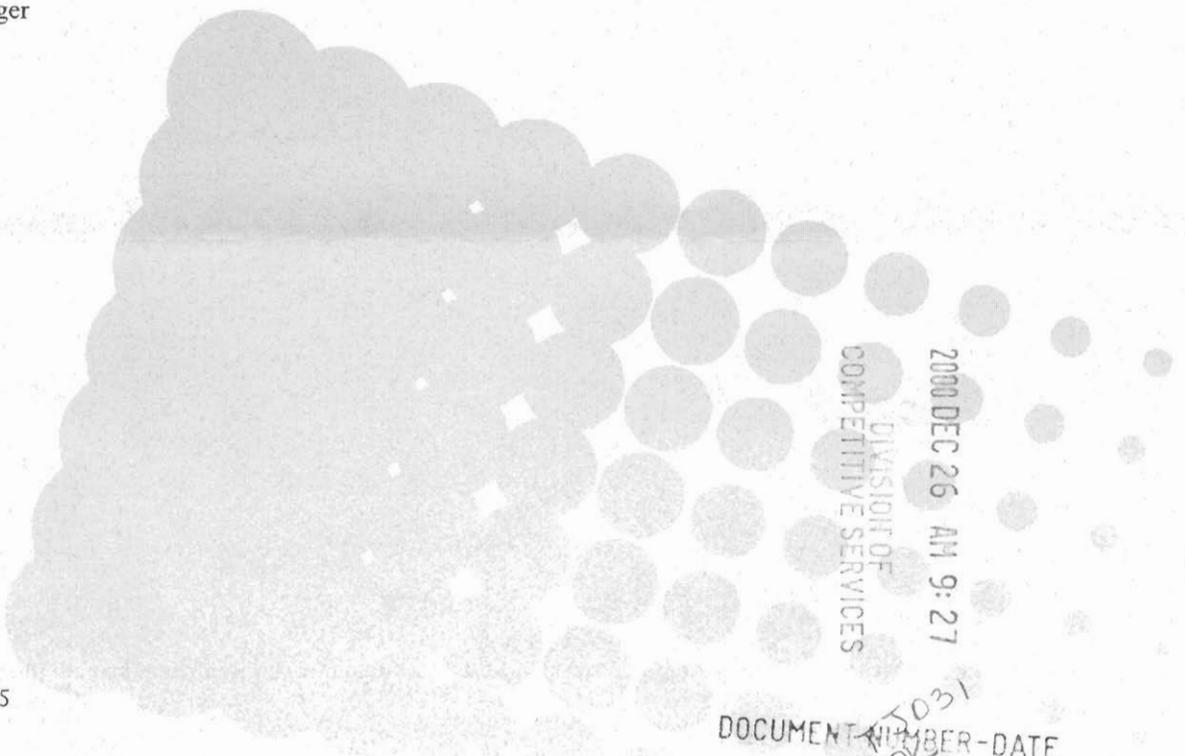
Efficy Group, Inc. 16 Hyland Road Suite D, Greenville, SC 29615 is requesting to withdraw our Certificate of Convenience & Necessity in your state due to the asset purchase of our company by Access Point, Inc. 1100 Crescent Green Suite 109, Cary, NC 27511. The purchase was effective on August 22, 2000, and Efficy Group, Inc. is no longer conducting business as a telecommunications company.

Please feel free to call me with any questions you may have regarding this withdrawal and/or purchase.

Sincerely,

Kaye Davis

Kaye Davis
Regulatory Manager



16 Hyland Road
Suite D
Greenville, South Carolina 29615

864.675.1125
888.533.3429
864.675.5817 fax

2000 DEC 26 AM 9:27
DIVISION OF
COMPETITIVE SERVICES

DOCUMENT NUMBER-DATE

16454 DEC 28 8

FPSC-RECORDS/REPORTING

Efficy Group, Inc.

December 19, 2000

To Whom It May Concern:

Please find attached a copy of the bill front notices that were sent to our customers as of October 3, 2000 and November 6, 2000. We have had no problems associated with these notices.

Thank You

16 Hyland Road
Suite D
Greenville, SC 29615
864-675-1125
888-533-3429
864-675-5817 fax

ACCESS POINT CONVERSION IN PROCESS

We are in the process of converting your account to the Access Point billing platform. We look forward to providing you the same quality customer service you have grown to expect from Efficacy Group, as well as the new products and services now available with Access Point. Call our office at 888-233-3429 for information on our integrated services platform - local service, long distance and high speed Internet access on one bundled circuit.

OCT. BILL FRONT

ACCESS POINT INVOICE COMING NEXT MONTH

Be on the lookout for a few changes on your next month's bill. In conjunction with our merger with Access Point, Inc., we will be moving your account to the API billing platform. You will still get the same detailed information you do today, only in a slightly different format. If you have any questions about your new invoice, please call our Customer Service Department at 888-233-3429.

We look forward to serving you.

NOV. BILL FRONT