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DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

December 29, 2000

Mr. Larry Truckermiller  
11200 U.S. 27th South, #31  
Sebring, Florida 33876

**Re: Docket No. 001585-WU** - Application for amendment of Certificate No. 424-W to add territory located in Highlands County by AquaSource Utility, Inc.

Dear Mr. Truckermiller:

Attached for your information is the response of the utility to your letter dated December 13, 2000. The utility has asked that I send this response on to you.

If you have any questions or if I can be of any further assistance, please feel free to contact me at (850) 413-6234. Any correspondence should reference Docket No. 001585-WU.

Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw  
Enclosure

cc: Division of Records and Reporting  
Division of Regulatory Oversight (Redemann, Daniel)  
Martin Friedman, Esquire

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FPSC-RECORDS/REPORTING

LAW OFFICES

**ROSE, SUNDBSTROM & BENTLEY, LLP**

2548 BLAIRSTONE PINES DRIVE  
TALLAHASSEE, FLORIDA 32301

(850) 877-6555

CHRIS H. BENTLEY, P.A.  
F. MARSHALL DETERDING  
MARTIN S. FRIEDMAN, P.A.  
JOHN R. JENKINS, P.A.  
STEVEN T. MINDLIN, P.A.  
JOSEPH P. PATTON  
DAREN L. SHIPPY, LL.M. TAX  
WILLIAM E. SUNDBSTROM, P.A.  
DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

MAILING ADDRESS  
POST OFFICE BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

TELECOPIER (850) 656-4029

**December 19, 2000**

**VIA HAND DELIVERY**

ROBERT M. C. ROSE  
OF COUNSEL

**Ralph Jaeger, Esquire  
Florida Public Service Commission  
Legal Division  
2540 Shumard Oaks Boulevard  
Tallahassee, Florida 32399-0850**

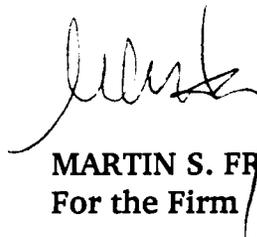
**Re: Lake Josephine Water; Docket No. 001585-WU  
Our File No. 33087.06**

**Dear Ralph:**

**This letter is in response to the letter from Larry Truckermiller regarding his low water pressure complaint. AquaSource Utility, Inc. is aware and concerned about the problems of the customers regarding low water pressure in the Lake Josephine system. As you know, those problems preexisted the acquisition of that system by AquaSource Utility, Inc. There are presently plans by AquaSource Utility, Inc. to upgrade the water treatment plant and the satellite booster station which the company believes will help to alleviate the low water pressure problems. The company is also considering other options in concert with the Florida Department of Environmental Protection to resolve this problem. At present, there are no plans to increase the size of the water mains in this system.**

**AquaSource Utility, Inc. is committed to providing excellent water service to its customers and will be working diligently to resolve this low pressure problem.**

**Very truly yours,**



**MARTIN S. FRIEDMAN  
For the Firm**

**MSF/brm**

**cc: Rick Herskovitz, Esquire**