



# Case Scheduling/Rescheduling Advice

04/20/1998

To: <input type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical	<input type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input checked="" type="checkbox"/> Commissioner Garcia	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> Research Director
<input type="checkbox"/> Commissioner Jacobs	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input checked="" type="checkbox"/> Water & Wastewater Director
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Communications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Staff Contact -

From: Office of Chairman Julia L. Johnson

Docket No. 980441-WS

**RECEIVED** Title: Application for staff-assisted rate case  
in Polk County by Orchid Springs  
Development Corp. Water & Sewer.  
APR 21 1998

FPSC - Records/Reporting

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		02/03/1999	Tallahassee, 152	09:30-12:00
Staff Assisted Rate Case		03/03/1999	Polk County	10:00-20:30
Staff Assisted Rate Case		03/04/1999	Polk County	10:00-20:30

Remarks: Involves docket(s) 980441-WS -- Change in Location and Time

## 2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

Hearing

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
	X		X	X			

Prehearing  
Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
			X			

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98044102.CCS



Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 980441-WS Date Docketed: 03/27/1998 Title: Application for staff-assisted rate case in Polk County by Orchid Springs Development Corp. Water & Sewer.  
 Company: Orchid Springs Development Corp. Water & Sewer

Official Filing Date: 05/11/1998  
 Last Day to Suspend: \_\_\_\_\_ 15 MoExpiration: 08/11/1999

Referred to: ADM AFA APP CAF CMU EAG GCL LEG RAR RRR (WAW)  
 ("()") indicates OPR \_\_\_\_\_ X \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ X \_\_\_\_\_ \_\_\_\_\_ X

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module A1(b)

Staff Assignments

<u>OPR Staff</u>	<u>R Okome, E Fuchs, T Rendell, M Willis</u>
<u>Staff Counsel</u>	<u>C Ferguson</u>
<u>OCRs (AFA)</u>	<u>D Vandiver</u>
<u>( )</u>	_____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

1

	<u>Due Dates</u>	
	Previous	Current
1. <u>Audit Report Due</u>	SAME	06/30/1998
2. <u>Engineering Report Due</u>	SAME	06/30/1998
3. <u>OPR Provides Legal with Customer Notice Data</u>	SAME	08/04/1998
4. <u>Legal Sends Notice and Reports to Company</u>	SAME	08/07/1998
5. <u>Customer Meeting</u>	SAME	09/02/1998
6. <u>Staff Recommendation</u>	SAME	10/22/1998
7. <u>Agenda - Regular</u>	SAME	11/03/1998
8. <u>PAA Order</u>	SAME	11/23/1998
9. <u>Close Docket or Revise CASR</u>	SAME	12/18/1998
10. <u>Prehearing, if PAA Protested</u>	02/03/1999	02/01/1999
11. <u>Hearing 3/3-4/99, if PAA Protested</u>	SAME	03/03/1999
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 04/22/1998

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JN	DS	CL	GR	JC	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] CSRA  
 Date: 05/15/1998

# Case Scheduling/Rescheduling Advice

06/15/1998

To: <input type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - C Ferguson
---	--	--

From: Office of Chairman Julia L. Johnson

Docket No. 980441-WS

RECEIVED

JUN 15 1998

Title: Application for staff-assisted rate case  
in Polk County by Orchid Springs  
Development Corp. Water & Sewer.

FPSC - Records/Reporting

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	02/03/1999	02/01/1999	Tallahassee,152	13:30-17:00
Staff Assisted Rate Case		03/03/1999	Polk County	10:00-20:30
Staff Assisted Rate Case		03/04/1999	Polk County	10:00-20:30

Remarks: Involves docket(s) 980441-WS Approved by PHO 6/15/1998.

## 2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
<u>Hearing</u>		X		X	X			

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		

Prehearing Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
			X			

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98044103.CCS

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770

**Public Service Commission**

March 31, 1998

Albert B. Cassidy, President  
Orchid Springs Development Corporation  
710 Overlook Drive  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS

Dear Mr. Cassidy:

This will acknowledge receipt of an application for staff-assisted rate case in Polk County by Orchid Springs Development Corp. Water & Sewer, which was filed in this office on March 27, 1998 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Division of Records and Reporting  
Florida Public Service Commission



LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

2548 BLAIRSTONE PINES DRIVE  
TALLAHASSEE, FLORIDA 32301

(850) 877-6555

RECEIVED-FPSC

98 AUG 27 PM 2:54

CHRIS H. BENTLEY, P.A.  
E MARSHALL DETERDING  
MARTIN S. FRIEDMAN, P.A.  
JOHN R. JENKINS, P.A.  
STEVEN T. MINDLIN, P.A.  
DAREN L. SHIPPY  
WILLIAM E. SUNDBSTROM, P.A.  
DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

RECEIVED MAILING ADDRESS  
POST OFFICE BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

August 19, 1998

TELECOPIER (850) 656-4029

RECEIVED

ROBERT M. C. ROSE  
OF COUNSEL

AUG 20 1998

Florida Public Service Commission  
Division of Water and Wastewater

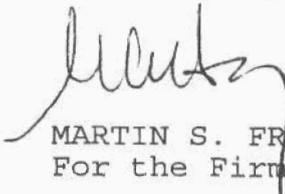
Ms. Paulette Dewberry  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Orchid Springs Development Corp.  
Application for a Staff Assisted Rate Case in Polk County  
Docket No. 980441-WS  
Our File No. 33061.01

Dear Paulette:

I have had an opportunity to review the Accounting Report which the PSC Staff prepared in connection with the above-referenced staff assisted rate case. While I have a number of issues which I will want to address with the Staff after I have had an opportunity to fully discuss them with the Utility, I do need some additional information in order to advise the Utility. In issue 6 on page 12, you address the president's salary and rely upon a 1981 survey which was index forward to 1998 dollars. I would appreciate it if you would provide me a copy of that survey and your working papers showing the indexing and calculation. If you will telephone my office when that information is available, I will have our messenger pick it up.

Very truly yours,

  
MARTIN S. FRIEDMAN  
For the Firm

MSF/brm

handled 8/27/98

AUGUST 21, 1998

DIRECTION, DIVISION OF RECORDS AND REPORTING  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0850

REFERENCE: DOCKET NO. 980441-WS  
ORCHID SPRINGS DEVELOPMENT CORP.  
WATER AND SEWER

GENTLEMEN:

WE THE UNDERSIGNED CUSTOMERS OF ORCHID SPRINGS DEVELOPMENT CORPORATION WATER AND SEWER, DO HEARBY PROTEST THE PROPOSED RATE INCREASES IN YOUR LETTER OF AUGUST 14 1998.

AFTER MANY YEARS OF REAPING PROFITS ORCHID SPRING DEVELOPMENT CORPORATION NOW LOST ABOUT \$8000.00 IN ONE YEAR. CAN THIS JUSTIFY A 50% RATE INCREASE IN WATER AND OVER 100% RATE INCREASE IN SEWAGE. WE THINK NOT.

WE AS CUSTOMERS AND RESIDENTS OF ORCHID SPRINGS FEEL THESE RATES WILL CAUSE A HARDSHIP ON THE MAJORITY OF RESIDENTS WHO ARE SENIOR CITIZENS AND LIVING ON A FIXED INCOME.

WE HUMBLY REQUEST YOU GIVE THIS RATE INCREASE STRONG CONSIDERATION PRIOR TO MAKING A FIRM DECISION.

THANK YOU VERY MUCH.

VERY TRULY YOURS,

RESIDENTS AS FOLLOWS

NAME	ADDRESS
Patricia A. Mace	126 Selva Vista Dr.
Sandra G. Hubbs	122 Selva Vista Drive
William J. Hubbs	122 Selva Vista Dr.

NAME	ADDRESS
Dana F. <del>Anty</del>	120 Selva Vista
Cindy Baxter	120 Selva Vista
Danell Vogel	111 Los Flores
Jamel & Lawrence	116 Alta Mesa
Robert Fredericks	117 Poco Poco
Marian Baumgardner	119 Pino Poco
Ernest Baumgardner	119 PIND Poco
Floyd B. Crose	121 Pino Poco
Charlett Crose	121 Poco Poco
Margaret Blamer	125 Pino Poco
Theodore A. King	240 Rosa Blanca
Ruth J. King	240 Rosa Blanca
Mr. & Mrs. Schneider	241 Rosa Rojo
Theresa Kemetz	248 Rosa Rojo
Ruth B. Jones	250 Rosa Rojo
Margaret R. Stephenson	252 Rosa Rojo
Nancy Lee Hill	254 Rosa Rojo
H. Larry Hill	254 Rosa Rojo
Helen Dalton	247 Rosa Rojo
Billy Baxter	230 Mariposa
Judy Baxter	230 Mariposa
Sylvia Okula	245 Rosa Rojo
Mr. & Mrs. Kalogridis	456 San Jose

NAME

ADDRESS

PAGE 3

Marie Hill

329 El Dorado

Helen Houghton

San Jose

David Dwyer

126 Delwood Vista Dr.

NOTE: Of the 23 households canvassed only ~~one~~ one showed no interest. It also seems very odd to us that a rate request comes at a time when all our northern residents are absent.

8-24-98

Attention: Florida Public Service Commission

Re: Docket # 980441-WS

Orchid Springs Development Corp. Water + Sewer

RECEIVED-FPSC

98 AUG 26 AM 11:33

RECORDS AND REPORTING

I am a homeowner in Orchid Springs and wish to offer the following comments on the proposed water and sewer rate hike:

RECEIVED-FPSC

98 SEP 15 PM 2:45

RECORDS AND REPORTING

Based on the preliminary rate schedule and my average monthly water usage of 5000 gallons, I have calculated "old" and "new" rates.

Water

Sewer

	<u>old</u>	
base	6.01	
usage	3.60	
	<hr/>	
	\$ 9.61	

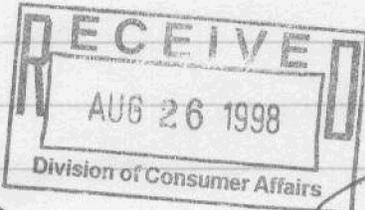
	<u>new</u>	
base	7.14	
usage	6.00	
	<hr/>	
	\$ 13.14	

	<u>old</u>	
flat rate	15.88	

	<u>new</u>	
base	9.54	
usage	11.85	
	<hr/>	
	21.39	

37% increase

35% increase



- ACK
- AFA
- APP
- CAF
- CMU
- CTR
- EAG
- LEG
- LMN
- OPC
- RCH
- SEC
- WAS
- OTH

(over)

It is my feeling that an increase of this magnitude is too much at one time, and any increase of this size should be phased in over a period of time. I have no complaints concerning the quality of service. Thank you for your consideration.

Very sincerely,

Dana F. Baxter Jr.

Dana F. Baxter Jr.

120 Selva Vista

Winter Haven, FL 33884

(941) 294-7411 (daytime phone #)

(941) 294-4017 (daytime fax #)

Please add me to the mailing list on this case.

From: Cleveland Ferguson

To: Bill Talbott, Blanca Bayo, Chuck Hill, Kay Flynn, Lila Jaber, Marshall Willis, Mary Bane, Noreen Davis, Paulette Dewberry, Rob Vandiver, Troy Rendell

Subject: fwd: Public Records Request in Docket No. 980441-WS

====NOTE=====8/27/98==2:39pm=====

The Division of Water and Wastewater received a public records request from the law firm of Rose, Sundstrom & Bentley, LLP on August 20, 1998, for staff working papers showing indexing and calculations in Docket No. 980441-WS, Orchid Springs Development Corp.'s Application for a Staff Assisted Rate Case in Polk County.

Specifically, the Division was asked to produce a 1981 survey and the work papers supporting it. There are 31 pages in all.

The Division of Water and Wastewater has collected the requested information, and Legal has sent it to the Division of Records and Reporting today so that Rose Sundstrom can be contacted.

Fwd=by:=Kay=Flynn=====8/27/98==2:40pm=====

Fwd to: Cleveland Ferguson  
CC: Blanca Bayo

.....  
Cleveland, please forward a copy of that request for the file, to my attention.  
Thanks. Kay

Fwd=by:=Cleveland=Fer=8/27/98==2:42pm=====

Fwd to: Kay Flynn

.....  
ok, will do. Thanks.

9-1-98

Director, Division of Records & Reporting  
Florida Public Service Commission  
2540 Shommo Oak Blvd  
Tallahassee, FL 32399-0850

Fax: 1-800-511-0809

Subject: Docket No. 980441-W9  
Comments from Orchid Springs Residents

From: David Avsec 1-941-325-8207

Page 1 of 4

RECEIVED-FPSC  
98SEP-1 PM 3:45  
RECORDS AND  
REPORTING



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC  
98 SEP - 8 PM 2:38  
RECORDS AND REPORTING

**DATE:** September 8, 1998  
**TO:** Division of Records and Reporting  
**FROM:** Division of Legal Services (Ferguson) *FR*  
**RE:** Docket No. 980441-WS - Application for staff-assisted rate case in Polk county by Orchid springs Development Corp. Water & Sewer.

Please list the following names and addresses as interested persons in the above-referenced docket.

- |   |   |  |
|---|---|--|
| ✓ Margaret R. Stephenson<br>252 Rosa Rojo<br>Winter Haven, FL 33884 | ✓ Garnell Monts de Oca<br>443 San Jose<br>Winter Haven, FL 33884        | ✓ Mary S. Woods<br>1100 Granada Way<br>Winter Haven, FL 33884-1631 |
| ✓ Sylvia Okula<br>245 rosa Rojo SE<br>Winter Haven, FL 33884        | ✓ Ruth E. Thomson<br>150 El Dorado Drive #301<br>Winter Haven, FL 33884 | ✓ Bud Ennis<br>200 El Camino Suite 305<br>Winter Haven, FL 33884   |
| ✓ Judy Cleaves<br>311 Third Street N.W.<br>Winter Haven, FL 33881   | ✓ Bobbie González<br>200 El Camino #301<br>Winter Haven, FL 33884       |  |

A recommendation and order will need to be mailed to each of them. Thank you.

cc: Division of Water and Wastewater (Rendell, Dewberry)

1:ORCINPER.CF

*M.L.  
9-7-98*

*all added  
9/11/98  
WJ*

RECEIVED-FPSC

Docket No. 980441-WS

98 SEP 10 PM 1:54

RECORDS AND REPORTING

Application of Orchid Springs Development Corporation Water and Sewer For a Staff-Assisted Rate Case In Polk County

As per request on Page 2 - any person may comment or provide information to staff either orally or in writing.

It is almost impossible to judge Orchid Springs Development Corporation's Staff Assisted Rate Case in Polk County, because I do not have the slightest idea of how Mr. Cassidy calculates the charge for Utilities, because we receive no Meter Readings.

I am a second owner at the Hawaiian Bldg. and was given the attached summary of the Maintenance charge which according to the agreement is increased every year at \$1.50.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- LIN \_\_\_\_\_
- QPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC \_\_\_\_\_
- WAS 1 \_\_\_\_\_
- OTH \_\_\_\_\_

Please note according to this agreement water at 5.2% is included in our Maintenance, but we are also charged extra for Water every month (without a previous Meter Reading or current reading, which I have requested but have never received.) See attached bills.

Other Condo Bldgs in Orchid Springs pay one maintenance fee every month that includes water. This could be the cause for a net loss because they underestimated water usage at the other Bldgs that pay a much lower maintenance fee than our Bldg. Plus the fact that Orchid Springs is known for the many, many water leaks which causes a waste of many gallons of water.

I would appreciate any effort of the committee to suggest that every owner have a separate meter, therefore Orchid Springs would no longer incur a operating loss and that the Hawaiian Bldg. residents would be reimbursed for the 5.2% monthly water charge. plus 9.7% sewer.

All Condo Bldgs have a laundry room which residents pay to use. The money is collected by Orchid Springs, therefore, I would assume that if the suggestion for separate meters was to take place - a separate meter would be installed for the laundry room.

Since I am unable to view the staff's preliminary investigation in person, I would appreciate copies of the report be sent to my address listed below:

Thank you,

Elizabeth Celmer  
32315 Whitley Circle  
Warren, MI 48093

HAWAIIAN

BAY TREE

Estimated Monthly and Annual Operating  
Expense Budget

<u>Percentage</u>	<u>Item</u>
6.1	Common Area Utilities
5.2	Elevator Maintenance
4.4	Irrigation
5.2	Water
9.7	Sewer
5.7	Insurance
12.2	Grounds Maintenance
8.2	Common Area Housekeeping
15.3	Gas
5.7	Trash Removal
3.9	Management
6.2	Repairs and Depreciation
3.7	Private Roads
8.5	Miscellaneous
<u>100.00</u>	

109.85  
 94.50  
 15.35

Docket No.  
 980441-WS

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
WAT	0	0	0	4.61
Sewage				15.88
Maintenance				94.50
Gas				5.85
Contract Credit				-11.50
Utility Tax				0.51

150 EL DORADO #302

CK# 4606  
 5-14-98

ACCOUNT # 324 04-28-1998

METER READ			TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
MONTH	DAY	CLASS			
4	20	5	109.85	10.00	119.85

EMERGENCY 324-3250; BEEPER 325-0651  
 OFFICE HOURS - 8 AM TO 5 PM

Docket No 980441-WS

See Attached Bill for 1 Bedroom Condo Hawaiian Bldg.

Maintenance \$94.50  
 which includes

5.2% Water	\$4.91
9.7% Sewer	9.16
15.3% Gas	14.46
<b>total</b>	<b>\$28.53</b>

Bill Water 4.61  
 Sewage 15.88  
 Gas 5.85  
\$26.34

Contract credit (11.50)  
\$14.84 extra amount paid

Grand Total paid \$14.84  
 28.53  
\$43.37



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** September 23, 1998  
**TO:** Division of Records and Reporting  
**FROM:** Division of Legal Services (Ferguson) *CFH*  
**RE:** Docket No. 980441-WS - Application for staff-assisted rate case in Polk county by Orchid springs Development Corp. Water & Sewer.

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Please list the following name and address as an interested person in the above-referenced docket.

Dana F. Baxter, Jr.  
120 Selva Vista  
Winter Haven, FL 33884

A recommendation and order will need to be mailed to him. Thank you.

cc: Division of Water and Wastewater (Rendell, Dewberry)

13ORCHINT.CF

RECORDS AND REPORTING

SEP 24 AM 11:48

RECEIVED-FPSC

*already added*

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER  
CHARLES H. HILL  
DIRECTOR  
(850) 413-6900

**Public Service Commission**

September 25, 1998

RECEIVED-FPSC  
98 SEP 29 AM 11:58  
RECORDS AND  
REPORTING

Mrs. Elizabeth Celmer  
32315 Whitley Circle  
Warren, MI 48093

**Re: Docket No. 980441-WS, Application for a Staff Assisted Rate Case in Polk County by Orchid Springs Development Corporation Water and Wastewater**

Dear Mrs. Celmer:

We received your letter addressing concerns about Orchid Springs Development Corporation's staff assisted rate case. You listed concerns about numerous water leaks, not receiving meter readings for prior and current usage, and individual meters for every condominium unit and the laundry room.

The staff engineer, Mr. Ed Fuchs, will investigate utility line breaks and respond to your concern.

As stated in your letter, you reside in the Hawaiian Condominium. Based on a copy of a service and maintenance agreement between Bay Tree Management Company (Bay Tree) and Hawaiian, Inc. (Homeowner's Association), Bay Tree is responsible for billing each condominium unit for all services listed in the contract which includes water and wastewater service. The condominium in which you reside, is master metered. Therefore, the Homeowner's Association is the utility's customer of record and should be billed by the utility. Since all units in the building are not individually metered, the utility cannot provide individual bills for each unit nor is it responsible for providing bills for each unit.

You also suggested individual metering for every condominium unit and the laundry room. You stated that all residents living in condominiums pay for water in their service and maintenance charge, which is billed by Bay Tree, and also pay for the use of washers in the laundry room. The service and maintenance agreement, between Bay Tree and the Homeowner's Association states that Bay Tree has the exclusive right to own and maintain five coin laundry machines, three washers, and two dryers in the laundry room for the residents of the building and all collections from such machines should enure to the benefit of the service and maintenance contractor (Bay Tree) as expense for operation. The Commission does not have jurisdiction over the laundry services.

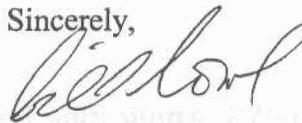
Mrs. Elizabeth Celmer  
Page 2  
September 25, 1998

Therefore, any requested change in the charges for laundry service should be addressed with your Homeowner's Association.

Individual metering could be costly. If you and all residents living in the Hawaiian Condominium wish to have individual meters, the utility should be notified. The utility will submit the cost to staff for analysis. Prudent costs for meter installation will be included in the calculation of rates, which means the customers of the utility would be paying for the meters.

If you have additional questions, please call Paulette Dewberry at (850) 413-6962.

Sincerely,



bill lowe, Assistant Director  
Division of Water and Wastewater

bl:PD:tyg(celmer.ltr)

cc: **Records and Reporting**  
**Division of Water and Wastewater (Willis, Rendell, Crouch, Fuchs)**  
**Division of Legal Services (Jaber, Ferguson)**

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER  
CHARLES H. HILL  
DIRECTOR  
(850) 413-6900

## Public Service Commission

September 28, 1998

RECEIVED-FPSC  
98 SEP 29 AM 11:58  
RECORDS AND  
REPORTING

Mr. Dana F. Baxter, Jr.  
120 Selva Vista  
Winter Haven, FL 33884

**Re: Docket No. 980441-WS, Application for a Staff Assisted Rate Case in Polk County by Orchid Springs Development Corporation Water and Wastewater**

Dear Mr. Baxter:

We received your letter addressing the proposed rate increase for water and wastewater service provided by Orchid Springs Development Corporation water and wastewater (Orchid Springs). In your letter you stated that the magnitude of the proposed increase is too much and you suggested that the increase be phased in over a period of time.

On March 31, 1998, Orchid Springs applied for this staff assisted rate case. Staff has calculated a proposed rate increase for water and wastewater to allow the utility to earn a return on its investment and recover the cost of operating expenses on a going forward basis. In order for the utility to operate adequately, funds must be available when needed. Staff believes that phase in rates would not provide the revenue requirement for day-to-day operations. However, the Commission will make the final decision on the utility's rates and rate structure.

Staff's proposed rates are subject to change. Staff's final recommendation is scheduled to be filed with the Commission on October 22, 1998 and is scheduled to be addressed at the November 3, 1998 agenda conference. The Commission has the authority to approve, deny or modify staff's recommendation. After the Commission makes its final decision, a Proposed Agency Action (PAA) order is issued. If you would like to protest the Commission's PAA order and request a hearing, your protest must be filed within 21 days from the date the PAA order is issued.

Your name has been added to the mailing list for receiving a copy of staff's final recommendation, as requested.

Mr. Dana F. Baxter, Jr.  
Page 2  
September 28, 1998

If you have additional questions, please call Paulette Dewberry at (850) 413-6962.

Sincerely,



bill lowe, Assistant Director  
Division of Water and Wastewater

bl:PD:tyg(baxter.ltr)

cc: **Records and Reporting**  
**Division of Water and Wastewater (Willis, Rendell, Crouch, Fuchs)**  
**Division of Legal Services (Ferguson)**

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



RECEIVED-PPSC  
DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
OCT 23 PM 1:07  
(850) 413-6199

RECORDS AND  
REPORTING

## Public Service Commission

October 22, 1998

Garnell Monts de Oca  
443 San Jose  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Garnell:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

A handwritten signature in cursive script that reads "Cleveland Ferguson III".

Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Mary S. Woods  
1100 Granada Way  
Winter Haven, Florida 33884-1631

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Woods:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

A handwritten signature in black ink, appearing to read "Cleveland Ferguson, III".

Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Margaret R. Stephenson  
252 Rosa Rojo  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Stephenson:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Judy Cleaves  
311 Third Street NW  
Winter Haven, Florida 33881

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Cleaves:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

  
Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Mr. Bud Ennis  
200 El Camino, Suite 305  
Winter Haven, Florida 33881

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Mr. Ennis:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Bobbie Gonzalez  
200 El Camino, Suite 301  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Bobbie:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Dana F. Baxter  
120 Selva Vista  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Baxter:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Orchid Springs Development Corp. Water & Sewer  
710 Overlook Drive  
Winter Haven, Florida 33884-1669

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

To whom it may concern:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Sylvia Okula  
245 Rosa Rojo S.E.  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Okula:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

Ms. Ruth E. Thomson  
150 El Dorado Drive, #301  
Winter Haven, Florida 33884

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Ms. Thomson:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

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Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

October 22, 1998

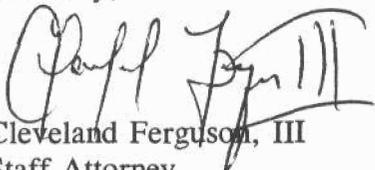
Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

Re: Docket No. 980441-WS - Application for staff-assisted rate case by Orchid Springs Development Corp. water and sewer.

Dear Mr. Friedman:

Enclosed is a copy of the Staff Recommendation filed in this matter on October 22, 1998. The Commission is expected to consider this Recommendation at its November 3, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6185.

Sincerely,

  
Cleveland Ferguson, III  
Staff Attorney

CF/dr

cc: Division of Water and Wastewater (Dewberry, Fuchs, Gilchrist, Rieger, Lingo)  
Division of Records and Reporting

M E M O R A N D U M

RECEIVED-PPSC

November 24, 1998

NOV 24 PM 3:23

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (FERGUSON) *CF*

RE: DOCKET NO. 980441-WS - APPLICATION FOR STAFF-ASSISTED  
RATE CASE IN POLK COUNTY BY ORCHID SPRINGS DEVELOPMENT  
CORP. WATER & SEWER.

*98-1579-10V-WS*

Attached is an ORDER GRANTING TEMPORARY RATES IN THE EVENT OF A PROTEST, REQUIRING CONFORMITY WITH NARUC SYSTEM OF ACCOUNTS, DECLINING TO INITIATE A SHOW CAUSE PROCEEDING, AND NOTICE OF PROPOSED AGENCY ACTION ORDER APPROVING INCREASE IN RATES AND CHARGES, to be issued in the above-referenced docket.

(Number of pages in order - *56*)

*see 42  
41, 42 + 43*

CF/dr/lw

Attachment

cc: Division of Water and Wastewater (Willis,  
Rendell, Fuchs, Gilchrist, Lingo, Dewberry)

I:\980441OR.CF

**ATTACHMENT(S) NOT ON-LINE**

State of Florida.



## Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** December 4, 1998  
**TO:** Division of Records and Reporting (Bayo)  
**FROM:** Division of Water and Wastewater (Dewberry) *JD*  
**RE:** Docket No. 980441-WS - Application for a Staff Assisted Rate Case in Polk County by Orchid Springs Development Corporation Water and Sewer

---

Attached is the original tape for the customer meeting held on September 2, 1998 for the above referenced docket. Please make a copy for me and place the original in the docket file.

PD:tyg(980441.mem)  
Attachment

State of Florida

Susan F. Clark  
Commissioner



RECEIVED-PPSC  
FEB -9 PH 12:10

Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
(850) 413-6040  
Fax: (850) 413-6395

Public Service Commission

MEMORANDUM

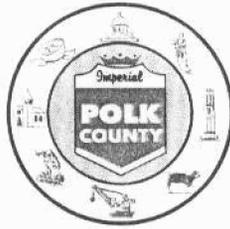
February 8, 1999

TO: BLANCA BAYO, DIRECTOR OF RECORDS AND REPORTING  
FROM: KAY POSEY, COMMISSIONER CLARK'S OFFICE *KP*  
RE: INTERCEPTED COMMUNICATION FROM INTERESTED PARTY RECEIVED  
IN DOCKET NO. 980441-WS

RECEIVED-PPSC  
FEB -9 PH 12:10  
RECORDS AND REPORTING

This office has received the following correspondence. The correspondence has not been viewed or considered in any way by Commissioner Clark. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Clark has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Attachment



Capital Projects: (941) 534-6039  
Permitting/Compliance: (941) 534-6039  
Engineering: (941) 534-6728  
Engineering Fax: (941) 534-7653

305 N. Jackson Ave.  
P.O. Box 2019  
Bartow, FL 33831  
Administration: (941) 534-6039  
Customer Service: (941) 534-6039  
Administration Fax: (941) 534-6059  
Operations/Maintenance: (941) 534-7351

*Board of County Commissioners*

**UTILITIES DIVISION**

January 28, 1999

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL. 32399-0873

Re: DOCKET No. #98044-WS  
ORDER No. #PSC-98-1579-FOF-WS  
ISSUED: November 25, 1998  
RE: Rate Case Application  
Orchid Springs Development Corporation

ATTENTION COMMISSIONERS: Julia L. Johnson, Chairman  
Terry Deason  
Susan F. Clark  
Joe Garcia  
E. Leon Jacobs, Jr.

After reviewing Docket No. 98044-WS rate case application from the Florida Public Service Commission, I submit the following information was verified.

- ◆ Legal description of service area of the Orchid Springs Development Corporation is within Polk County.
- ◆ Orchid Springs Development Corporation service area is not within the Polk County Utilities service area.
- ◆ Orchid Springs Development Corporation may be in the confines of the Garden Grove service area.
- ◆ Polk County Board of County Commissioners (BOCC) turned franchises over to the Florida Public Service Commission on 05/11/96 and Polk County Utilities does not require a review of rates only if the service boundary changes.

If I can be of further assistance or if you have any questions, please contact this office.

Sincerely,

A handwritten signature in cursive script, appearing to read "Teresa M. Atkisson".

Teresa M. Atkisson  
Utilities Administration Service Manager

TMA:sjs

Encl: as stated

cc: Mark F. Carpanini, County Attorney  
Vincent O. Akhimie, Director of Utilities  
File