

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 990861-TL Date Docketed: 06/29/1999 Title: Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding service.
 Company: Calvin "Bill" Wood
GTE Florida Incorporated

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____ ADM AFA APP CAF CMU EAG GCL (LEG) RAR RRR WAW
 ("(") indicates OPR) _____ _____ _____ X X _____ _____ X _____ _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module B6

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

	<u>Staff Assignments</u>					
<u>OPR Staff</u>	_____	_____	_____	_____	_____	_____
	_____	_____	_____	_____	_____	_____
	_____	_____	_____	_____	_____	_____
<u>Staff Counsel</u>	_____	_____	_____	_____	_____	_____
<u>OCRs ()</u>	_____	_____	_____	_____	_____	_____
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	0	<u>Due Dates</u>	
		Previous	Current
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40.	_____	_____	_____

Recommended assignments for hearing and/or deciding this case:
 Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with RAR: _____
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	

DOCUMENT NO.

17731-00

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: / / _____

Case Scheduling/Rescheduling Advice

Printed on 07/20/1999 at 17:27:19

Page 1 of 1

- To:**
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| <input checked="" type="checkbox"/> Commissioner Deason
<input checked="" type="checkbox"/> Commissioner Clark
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<input checked="" type="checkbox"/> Commissioner Jacobs
<input checked="" type="checkbox"/> Executive Director
<input checked="" type="checkbox"/> Public Information Officer | <input checked="" type="checkbox"/> Deputy Executive Director/Technical
<input checked="" type="checkbox"/> Appeals Director
<input checked="" type="checkbox"/> Legal Director
<input checked="" type="checkbox"/> Auditing & Financial Analysis Director
<input checked="" type="checkbox"/> Telecommunications Director
<input checked="" type="checkbox"/> Consumer Affairs Director | <input type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Records & Reporting Director
<input checked="" type="checkbox"/> PAI Director
<input type="checkbox"/> Water & Wastewater Director
<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Staff Contact - Donna Clemon |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

From: Office of Chairman Joe Garcia

Docket Number: 990861-TL

Docket Title: Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding service.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		03/27/2000	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing		04/12/2000	Tallahassee, Room 148	9:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		
		X	X		X		

Prehearing Officer

Commissioners					
GR	DS	CL	JN	JC	ADM

Commissioners					
GR	DS	CL	JN	JC	ADM
	X				

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Case Scheduling/Rescheduling Advice

Printed on 09/08/1999 at 17:33:55

Page 1 of 1

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/Technical	<input type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input type="checkbox"/> Commissioner Johnson	<input checked="" type="checkbox"/> Legal Director	<input type="checkbox"/> PAI Director
<input checked="" type="checkbox"/> Commissioner Jacobs	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input type="checkbox"/> Water & Wastewater Director
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Telecommunications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - Donna Clemon

From: Office of Chairman Joe Garcia

Docket Number: 990861-TL

Docket Title: Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding service.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	03/27/2000	Cancelled	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing	04/12/2000	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		
		X	X		X		

Prehearing Officer

Commissioners						
GR	DS	CL	JN	JC	ADM	

Commissioners						
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	X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 990961-TP Date Docketed: 07/23/1999 Title: Request by BellSouth Telecommunications, Inc. for approval of interconnection, unbundling, and resale agreement with Communication Service Integrated, Inc.

Company: BellSouth Telecommunications, Inc.
Communication Service Integrated, Inc.

Official Filing Date: _____
Last Day to Suspend: _____ Expiration: _____

Referred to: _____ ADM _____ AFA _____ APP _____ CAF _____ (CMU) X _____ EAG _____ GCL _____ LEG X _____ RAR _____ PAI _____ WAW _____
("()" indicates OPR)

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A20(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level**

<u>Staff Assignments</u>	
<u>OPR Staff</u>	<u>D Wolfe</u>
<u>Staff Counsel</u>	<u>K Pena, C Bedell</u>
<u>OCRs (PAI)</u>	<u>D Clark-Watts</u>
()	
()	
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	<u>Due Dates</u>	
	Previous	Current
1	NONE	09/23/1999
1. Staff Recommendation - BellSouth W/drawal of Pet.	NONE	10/05/1999
2. Agenda - Regular	SAME	10/25/1999
3. Standard Order		
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with RAR: 07/28/1999

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
X							

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: 09/10/1999

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reports (RAR) Completes

Docket No. 990861-TL Date Docketed: 06/29/1999 Title: Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding service.
Company: Calvin "Bill" Wood
GTE Florida Incorporated

Official Filing Date: _____
Last Day to Suspend: _____ Expiration: _____

Referred to: _____
("()") indicates OPR

ADM AFA APP CAF CMP CMU EAG ECR GCL (LEG) PAI RAR RGO SER WAW
_____ X X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module B6

Staff Assignments

OPR Staff B Keating

Staff Counsel B Keating

OCRs () _____

(CMP) C Lewis

() _____

() _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**
Current CASR revision level

1

	<u>Due Dates</u>	
	Previous	Current
1. Staff Recommendation	NONE	08/03/2000
2. Agenda	NONE	08/15/2000
3. Standard Order	NONE	09/05/2000
4. Close Docket or Revise CASR	NONE	10/05/2000
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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner X Staff _____

Date filed with RAR: 08/04/2000

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	NC	XX		
<u>X</u>						<u>X</u>	

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	NC	XX	
<u>X</u>					

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: TD/Sm
Date: 08/04/2000

X

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

NOTICE OF COMPLAINT

TO

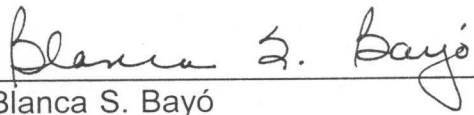
GTE FLORIDA INCORPORATED

Docket No. 990861-TL - Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding **service**.

You are hereby notified that the above complaint, a copy of which is attached, has been filed with this Commission.

You may respond to this complaint by forwarding a response to this Division, with a copy to the complainant.

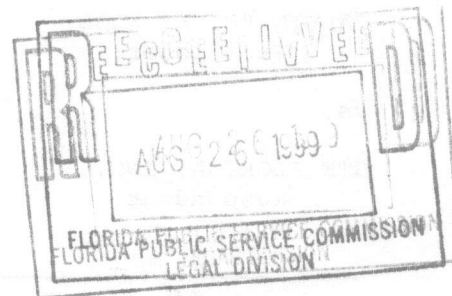
By **DIRECTION** of The Florida Public Service Commission, this 1st day of July, 1999.


Blanca S. Bayó

BSB/lcw
Attachment
cc: Office of Public Counsel
Division of Legal Services
Division of Consumer Affairs
Division of Communications



DONNA CLEMONS ESQUIRE
PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-0850



SUMMARY OF PROCEDURES

This case has been filed in the Division of Administrative Hearings to conduct an evidentiary hearing governed by Chapter 120, Florida Statutes, and Chapter 28-106, Parts I and II, Florida Administrative Code.

THE PARTIES SHALL TAKE NOTICE THAT:

1. Discovery may be undertaken in the manner provided in the Florida Rules of Civil Procedure and should be initiated immediately if desired. Necessary subpoenas and Orders may be obtained through the assigned Judge. Discovery must be completed 5 days before the date of the final hearing unless an extension of time for good cause is granted.
2. The government agency for whom a hearing is conducted will make arrangements for preserving the testimony at the final hearing.
3. A party may appear personally or be represented by an attorney or other qualified representative, pursuant to Rule 28-106.106, Florida Administrative Code.
4. Rule 28-106.210, Florida Administrative Code, provides that requests for continuances must be made at least 5 days prior to the date of hearing, except in cases of extreme emergency, and will be granted only by Order of the Judge for good cause shown.
5. Parties will promptly notify the assigned Judge in the event of a settlement or other development which might alter the scheduled hearing.
6. The parties are expected to discuss the possibility of settlement, enter into prehearing stipulations of fact and law, identify and limit issues, and exchange exhibit and witness lists prior to the hearing.
7. If all parties agree, this case may proceed as a summary hearing, without discovery, if requested by motion within 15 days from the date of this Order. The Judge will enter a Final Order within 30 days after the hearing.

COPIES FURNISHED:

DONNA CLEMONS, ESQUIRE
(850) 413-6199

CALVIN "BILL" WOOD

DEBBY B. KAMPERT

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,
Petitioner,

vs.

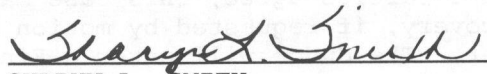
GTE FLORIDA, INC.,
Respondent.

)
) DOAH Case No. 99-3595

)
) 990861-TL

INITIAL ORDER

1. This case is assigned to Judge WILLIAM F. QUATTLEBAUM to whom all questions concerning this case should be addressed.
2. The original and one copy of all pleadings and papers shall be filed on 8.5" X 11" paper at the address below and a copy served upon all other parties. Pleadings and papers may be faxed in lieu of original document filing and a copy served upon all other parties. All pleadings and motions must contain the DOAH style and case number.
3. THE AGENCY OR, WHERE THE AGENCY IS NOT A PARTY, THE PETITIONER SHALL COORDINATE WITH ALL PARTIES, AND THE PARTIES SHALL HAVE 10 DAYS from the date of this Order to file a JOINT response in writing, as follows:
 - a. Any related cases before the Division and, if so, the DOAH case number and/or the Agency case number;
 - b. Estimated length of time necessary to conduct the final hearing;
 - c. Suggested geographic location for the final hearing;
 - d. All dates more than 30 and less than 120 days from the date of this Order on which you are available for the final hearing. If the dates indicated by the parties conflict with the schedule of the assigned Judge, the hearing will be set in accordance with the Judge's schedule.
4. FAILURE TO COMPLY WITH THE PROVISIONS OF THIS ORDER SHALL WAIVE VENUE RIGHTS; AND THE FINAL HEARING WILL BE SET IN TALLAHASSEE, FLORIDA, AT A DATE, TIME, AND DURATION ESTABLISHED BY THE DIVISION.



SHARYN L. SMITH
Chief Judge
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida 32399-3060
(850) 488-9675 SUNCOM 278-9675
Fax Filing (850) 921-6847
www.doah.state.fl.us

Filed with the Clerk of the
Division of Administrative Hearings
this 25th day of August, 1999.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate in this proceeding should contact the Judge's secretary no later than seven days prior to the hearing. The Judge's secretary may be contacted at the address or telephone numbers above, via 1-800-955-8771 (TDD), or 1-800-955-8770 (Voice) Florida Relay Service.

From: Donna Clemons CONFIRMED
To: Kay Flynn
Subject:
fwd: 990861, Complaint of Calvin "Bill" Wood against GTE Florida, Inc.
regarding service

====NOTE====8/30/99==4:16pm=====

Hi Kay,

On the above referenced docket, which has been referred to DOAH for a fact-finding hearing, Kim Caswell tells me that the correct address for GTE, a party of record, is as follows:

GTE Florida, Inc.
Kimberly Caswell, Esq.
P.O. Box 110
Tampa City Center
MC-FLTC0007
Tampa, FL 33601

Please advise if this will suffice to update our records in this regard. Thanks much.

Fwd=by:=Kay=Flynn=====8/30/99==4:31pm=====

Fwd to: Donna Clemons
CC: Monte Reddish

.....
Normally, we use the "MCD version" of GTE's mailing address. But, based on this e-mail, Monte will change what is currently in the docket to the address you've given us.

C. W. "Bill" Wood, J.D.

Cherokee Quality*****Cherokee Pride

10577 Schaefer Lane
Lake Wales, FL 33853-9537

Email: chiefbillwood@yahoo.com

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
99 OCT 25 AM 8:57
MAIL ROOM
Phone: (941) 696-9535
Fax: (941) 696-8914

October 20, 1999

Kimberly Caswell, Esq
GTE Service Corporation
POB 110 FITC0007
Tampa, FL 33610-0110

RECEIVED-FPSC
99 OCT 25 AM 9:21
RECORDS AND
REPORTING

Re: Request for Production

990861-TL

Dear Ms. Caswell:

I am sure we have all gotten the hearing dates set by the administrative judge. My schedule is clear, and I request that if you have conflicts, that you advise us all now. I would like to go on with the appeal process.

I will submit a list of the witnesses next week I intend to call. They will include PSC personal and attorneys. I do not consider them off limits, and intend to subpoena all who were involved as witnesses to lay testimony as to why I received telephone service which did not reach minimal services for such a long period of time. Please submit me a list of the people who were involved, and complete records pertaining thereto in lieu of a motion to produce/compel. I wish to take depositions of these people.

Please make arrangements for me to print the entire files of GTE in my office at 10577 Schaefer Lane, Lake Wales, FL in lieu of a Motion To Produce/Compel. Also please get in touch with me for deposition dates. If you have any questions, do not hesitate to contact me.

Sincerely

Calvin W. Wood

Calvin "Bill" Wood

Copies to:
GTE
PSC
Divisions of Records and Reporting

C. W. "Bill" Wood, J.D.

Cherokee Quality*****Cherokee Pride

10577 Schaefer Lane
Lake Wales, FL 33853-9537

Email: chiefbillwood@yahoo.com

Phone: (941)696-9542
Fax: (941)696-8914

October 20, 1999

Donna Clemons, Esq.
Florida Public Service Commission
2540 Shumard Oak boulevard
Tallahassee, FL. 32399-0850

Re: Request for Production

Dear Ms. Clemons:

I am sure we have all gotten the hearing dates set by the administrative judge. My schedule is clear, and I request that if you have conflicts, that you advise us all now. I would like to go on with the appeal process.

I will submit a list of the witnesses next week I intend to call. They will include PSC personal and attorneys. Since the PSC is not a "client", I will want attorney notes also. I do not consider them off limits, and intend to subpoena all who were involved as witnesses to lay testimony as to why I received telephone service which did not reach minimal services for such a long period of time. I still think you have an ethical problem. Perhaps you should address it before I am forced to. I was told many times the PSC was there to protect me from the improper acts of GTE. Please submit me a list of the people who were involved, and complete records pertaining thereto in lieu of a motion to produce/compel. I wish to take depositions of these people.

Please make arrangements for me to print the entire files of the PSC in my office at 10577 Schaefer Lane, Lake Wales, FL in lieu of a Motion To Produce/Compel. Also please get in touch with me for deposition dates. If you have any questions, do not hesitate to contact me.

Sincerely

Calvin W. Wood

Calvin "Bill" Wood

Copies to: GTE
PSC
Divisions of Records and Reporting

C. W. "Bill" Wood, J.D.

Cherokee Quality****Cherokee Pride

10577 Schaefer Lane
Lake Wales, FL 33853-9537

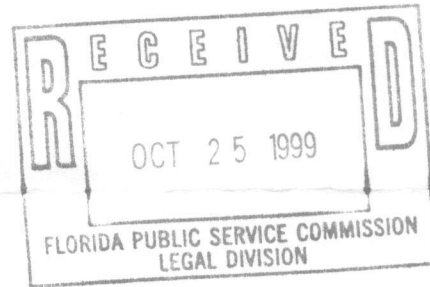
Email: chiefbillwood@yahoo.com

Phone: (941)696-9542
Fax: (941)696-8914

RECEIVED-FPSC
99 NOV - 5 AM 5:16
RECORDS & REPORTING
-14

October 20, 1999

Donna Clemons, Esq.
Florida Public Service Commission
2540 Shumard Oak boulevard
Tallahassee, FL. 32399-0850



Re: Request for Production

990861

Dear Ms. Clemons:

I am sure we have all gotten the hearing dates set by the administrative judge. My schedule is clear, and I request that if you have conflicts, that you advise us all now. I would like to go on with the appeal process.

I will submit a list of the witnesses next week I intend to call. They will include PSC personal and attorneys. Since the PSC is not a "client", I will want attorney notes also. I do not consider them off limits, and intend to subpoena all who were involved as witnesses to lay testimony as to why I received telephone service which did not reach minimal services for such a long period of time. I still think you have an ethical problem. Perhaps you should address it before I am forced to. I was told many times the PSC was there to protect me from the improper acts of GTE. Please submit me a list of the people who were involved, and complete records pertaining thereto in lieu of a motion to produce/compel. I wish to take depositions of these people.

Please make arrangements for me to print the entire files of the PSC in my office at 10577 Schaefer Lane, Lake Wales, FL in lieu of a Motion To Produce/Compel. Also please get in touch with me for deposition dates. If you have any questions, do not hesitate to contact me.

Sincerely

Calvin W. Wood

Calvin "Bill" Wood

Copies to: GTE
PSC
Divisions of Records and Reporting

*See 12/10/99 e-mail
(attached) - request
was withdrawn*

C. W. "Bill" Wood, J.D.

Cherokee Quality*****Cherokee Pride

10577 Schaefer Lane
Lake Wales, FL 33853-9537

Email: chiefbillwood@yahoo.com

Phone: (941)696-9542
Fax: (941)696-8914

October 20, 1999

Kimberly Caswell, Esq
GTE Service Corporation
POB 110 FITC0007
Tampa, FL 33610-0110

Re: Request for Production

Dear Ms. Caswell:

I am sure we have all gotten the hearing dates set by the administrative judge. My schedule is clear, and I request that if you have conflicts, that you advise us all now. I would like to go on with the appeal process.

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Please make arrangements for me to print the entire files of GTE in my office at 10577 Schaefer Lane, Lake Wales, FL in lieu of a Motion To Produce/Compel. Also please get in touch with me for deposition dates. If you have any questions, do not hesitate to contact me.

Sincerely

Calvin W. Wood

Calvin "Bill" Wood

Copies to:
GTE
PSC
Divisions of Records and Reporting

From: Kay Flynn
To: Donna Clemons
Subject: fwd: public records request

===NOTE=====11/08/99==8:18am=

Donna, Kim came by to see me after 5 Friday afternoon, and brought the original of Mr. Wood's PRR. She asked me to call Mr. Wood to confirm he wants only material pertaining to 990861. I've called twice this morning, but haven't been able to reach Mr. Wood yet.

Kay

Fwd=by:=Donna=Clemons=11/08/99==9:20am=
Fwd to: Kay Flynn

.....
Kay, Mr. Wood left me a message on my voicemail yesterday. He states that he is in Virginia because his mother is gravely ill. He said he would be checking his messages, however. If he should call again, I will discuss the matter with him. Thanks.

Fwd=by:=Kay=Flynn=====11/08/99==9:25am=
Fwd to: Donna Clemons

.....
Thanks for letting me know. Will you also explain that the charge for copies is 5 cents per page, payable in advance?

Fwd=by:=Donna=Clemons=11/08/99==9:26am=
Fwd to: Kay Flynn

.....
Yes, I certainly will. Thanks much.

From: CHIEFBIL @ SMTP (chiefbillwood) {chiefbillwood@ithink.net}
To: Donna Clemons
Subject: Re: Public Records Request

====NOTE=====12/06/99==2:16pm=====

Return-Path: <chiefbillwood@ithink.net>
Received: from pompano.ithink.com (207.190.0.12)
by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128)
for <dclemons@mail.psc.state.fl.us>; Mon, 6 Dec 1999 14:14:32 -0500
Received: from billwood (bayshore142.ithink.net [207.190.10.142]) by
pompano.ithink.com
(Rockliffe SMTPRA 3.4.5) with SMTP id <B0004355101@pompano.ithink.com> for
<dclemons@mail.psc.state.fl.us>;
Mon, 6 Dec 1999 14:14:53 -0500
Message-ID: <000901bf401e\$9ec88080\$8e0abecf@billwood>
From: "chiefbillwood" <chiefbillwood@ithink.net>
To: "Donna" <dclemons@mail.psc.state.fl.us>
References: <9FB44B388175B9D1@mail.psc.state.fl.us>
Subject: Re: Public Records Request
Date: Mon, 6 Dec 1999 14:16:43 -0500
MIME-Version: 1.0
Content-Type: text/plain;
charset="iso-8859-1"
Content-Transfer-Encoding: 7bit
X-Priority: 3
X-MSMail-Priority: Normal
X-Mailer: Microsoft Outlook Express 5.00.2314.1300
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2314.1300

Hi
do you take visa or MC?

am short on cash and that is why I have not been able to obtain them

C.W. "Bill"Wood
10577 Schaefer Lane
Lake Wales, FL 33853
Phone: (863)696-9542
Fax: (863)696-8914
email: chiefbillwood@ithink.net

----- Original Message -----
From: Donna <dclemons@mail.psc.state.fl.us>
To: chiefbillwood <chiefbillwood@ithink.net>
Cc: Kay Flynn <kflynn@mail.psc.state.fl.us>
Sent: Monday, December 06, 1999 1:08 PM
Subject: Public Records Request

> Dear Mr. Wood:
>
> Please be reminded that your public
> records request dated October 20, 1999,
> is still outstanding while we await
> further word from you.
>
> We informed you that your October 20,
> 1999 letter would be treated as a
> public records request. Ms. Kay Flynn
> of the Commission's Division of Records
> and Reporting and I both left you
> several telephone messages to confirm
> your request.
>
> Upon your return from West Virginia, I
> spoke to you about the matter and
> attempted to transfer you to Ms. Flynn
> so that she could provide you with
> additional information regarding cost

> and procedures. Ms. Flynn, however,
> states that she never spoke to you.
>
> During our conference call on November
> 18, 1999, I asked you whether you
> intended to follow through with the
> request, and you stated that you could
> not afford to pay until December 1st.
>
> To date, we have not heard any further
> from you regarding your request.
> Please advise.
>
> Thank you.

Fwd=by:=Donna=Clemons=12/06/99==3:23pm=====
Fwd to: Kay Flynn

.....
Kay, Mr. Wood wants to know if we accept credit card payments?

Fwd=by:=Kay=Flynn=====12/09/99==3:11pm=====
Fwd to: Donna Clemons

.....
Donna--sorry not to have responded sooner. No, we do not accept credit
cards; we accept only checks, cash, or money orders.

Fwd=by:=Donna=Clemons=12/09/99==3:14pm=====
Fwd to: Kay Flynn

.....
Thanks, Kay, for getting back to me. The hearing was yesterday in Lake
Wales. I don't think Mr. Wood was serious about the getting the information
because he certainly didn't pursue it.

Fwd=by:=Kay=Flynn=====12/09/99==3:21pm=====
Fwd to: Donna Clemons

.....
Are you going to respond to his question anyway?

Fwd=by:=Donna=Clemons=12/09/99==3:24pm=====
Fwd to: Kay Flynn

.....
I think I will, and at the same time I'll ask him to send me something in
writing if he no longer wishes to pursue the request.

Fwd=by:=Kay=Flynn=====12/09/99==3:24pm=====
Fwd to: Donna Clemons

.....
Sounds good.

From: Donna Clemons
To:
CHIEFBIL @ SMTP (chiefbillwood)
{chiefbillwood@ithink.net}
Subject: Public Records Request

===NOTE=====12/09/99==4:49pm=
CC: Kay Flynn

.....
Mr. Wood, with regard to your public records request of 10/20/99, please advise if you still wish to pursue the matter. Our division of Records and Reporting has informed me that we do not accept credit cards as payment, only cash, checks, and money orders.

Thank you.

From: CHIEFBIL @ SMTP (chiefbillwood) {chiefbillwood@ithink.net}
To:
Donna Clemons, KIMBERLY @ SMTP ("Kimberly Caswell")
{kimberly.caswell@telops.gte.com}
Subject: Re: Public Records Request

====NOTE=====12/10/99=11:01am=====

CC: HONEY196 @ SMTP ("Ginger Farmer") {honey1964@worldnet.att.net}

Return-Path: <chiefbillwood@ithink.net>

Received: from pompano.ithink.com (207.190.0.12)
by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128)
for <dclemons@mail.psc.state.fl.us>; Fri, 10 Dec 1999 10:57:32 -0500

Received: from billwood (sandbar137.ithink.net [207.190.11.137]) by
pompano.ithink.com

(Rockcliffe SMTPRA 3.4.5) with SMTP id <B0004432278@pompano.ithink.com>;
Fri, 10 Dec 1999 10:57:54 -0500

Message-ID: <001201bf4327\$d76b9240\$890bbecf@billwood>

From: "chiefbillwood" <chiefbillwood@ithink.net>

To: "Donna" <dclemons@mail.psc.state.fl.us>,
"Kimberly Caswell" <kimberly.caswell@telops.gte.com>

Cc: "Ginger Farmer" <honey1964@worldnet.att.net>

References: <23DE4F388175B9D1@mail.psc.state.fl.us>

Subject: Re: Public Records Request

Date: Fri, 10 Dec 1999 11:01:36 -0500

MIME-Version: 1.0

Content-Type: text/plain;

charset="iso-8859-1"

Content-Transfer-Encoding: 7bit

X-Priority: 3

X-MSMail-Priority: Normal

X-Mailer: Microsoft Outlook Express 5.00.2314.1300

X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2314.1300

Donna, as you know, I needed the PSC records for the hearing. As I did not get them in time, they are probably useless, except for an appeal. I will use this as an issue to seek to have your documents stricken.

I think you know that as a public body you have the duty to help me get meaningful access to the hearing process and since my disability is non-obvious, the duty does not abate and the PSC did not do it. I am entitled to the contents of documents which are in MY file.

Discovery was interrupted for me because of the death of my mother and my religious duties necessitated by that death. My Motion for expedited discovery from GTE was not timely acted upon. It is not my fault that the PSC does not give it's staff training ON HOW TO PERFORM IT'S JOB and how to properly do it, must less cross culture training.

As you know we have both legal and factual problems to be resolved upon appeal, since DOAH judges cannot make new law. And I am sure by now you know I will dot all i's and cross all t's. GTE must not provide any customer a level of service as defective as I had. And you know it.

Leaving me without 911 service, knowing my health problems is a heathern practice and which I will not tolerate as long as I can crawl to a hearing. As the testimony came in, and no one at GTE knew anything about items necessitated by their jobs, shows that they cared more for their family pets than they cared for the elderly, disabled and/or minority clients on Schaefer Lane. And allowing me to be looted after surrering such losses in the tornado, by not giving me phone service so I could stay in my own home, is beyond comprehension. And then having the audacity to claim they had no fault is below pathetic.

A real biggie will be the due process issue. I, by federal law, am entitled to a hearing (informal conference?) within a reasonable time after I file my complaint, regardless of whether the problem was fixed. This way I would have a chance to get a court order against GTE to fix my problem and could have cut months off the time I recieved defective service. You

recognize the problem, by telling me after the hearing that PSC is now working time limits into it's procedure. It is not my fault PSC does not train it's staff to follow US Supreme Court mandated process.

I feel we will be seeing each other relatively soon, and somewhere along the way, I hope to establish some new law regarding how complaints to the PSC are handled. This is the price we pay for allowing monopolies.

Ms. Farmer, who you met during the break in the afternoon was affronted by what she heard and has offered me a direct line to Governor Bush's desk. I have turned her down, because I believe our issues should be settled in a way we will eventually get a court order outlining what each party must do. She said she was shocked at what GTE did, and discussed legislation that will be pushed to deregulate the telephone business, similar to the one the Florida Senate passed in 1996.

One ray of hope was that Kimberly offered her people without subpoenas. It shows remorse expressed at least by counsel for GTE as to what happened, and of course, as their counsel, Kim can have a great influence. I commend her as a person for that. I wish i had the techs that worked on the lines. They were the ones I really needed.

As you know, the facts that me and the other people on Schaefer Lane were connected by a telephone cable were uncontested and our problems were related.

Also, you never contested that bad service was given in the Schaefer Lane area, because the people were elderly, disabled and/or could not speak good english (minorities). After the transcript is prepared, I expect you to forward this evidence to the state attorney's office for their review and action. Redlining by businesses for the purpose of not providing services for which they are charged with providing, is illegal in the State of Florida.

Please comment if you wish. Especially now that the hearing is over. However, for your gratification, you did extract your pound of flesh. I have lost the rest of the week because of the effect of the stress on my disability and may lose some days next week.

C.W. "Bill"Wood
10577 Schaefer Lane
Lake Wales, FL 33853
Phone: (863)696-9542
Fax: (863)696-8914
email: chiefbillwood@ithink.net

----- Original Message -----
From: Donna <dclemons@mail.psc.state.fl.us>
To: chiefbillwood <chiefbillwood@ithink.net>
Cc: Kay Flynn <kflynn@mail.psc.state.fl.us>
Sent: Thursday, December 09, 1999 4:51 PM
Subject: Public Records Request

> Mr. Wood, with regard to your public
> records request of 10/20/99, please
> advise if you still wish to pursue the
> matter. Our division of Records and
> Reporting has informed me that we do
> not accept credit cards as payment,
> only cash, checks, and money orders.
>
> Thank you.

Fwd=by:=Donna=Clemons=12/10/99=11:20am=====

Fwd to: Kay Flynn
.....
Kay, I think this is the best (straightest) answer we're going to get from Mr. Wood. Since he said that he needed the information for the hearing, I take it that he no longer needs it, and we can close out the request.
Thanks.

From: Donna Clemons

To:

*Commission Suite ALL, Bev DeMello, Bill Talbott, Blanca Bayo, Carmen Pena, Catherine Bedell, Clayton Lewis, Dick Durbin, James Ward, John Plescow, Kate Smith, Kay Flynn, Lennie Fulwood, Leroy Rasberry, Mary Bane, Noreen Davis, Robby Cunningham, Shirley Stokes, Steve Tribble, Walter D'Haeseleer

Subject: Public Records Request in Docket No. 990861

===NOTE=====11/05/99==6:09pm=====

I received a request for public records in the above-referenced docket from Mr. Calvin "Bill" Wood. Mr. Wood is seeking "complete records pertaining" to this docket. He has asked that we make arrangements for him to "print the entire files of the PSC", and we believe that he is requesting only those files pertaining to Docket No. 990861 in which he is involved. We are, however, in the process of confirming this fact with Mr. Wood.

Please bring me the requested information by 10:00 a.m., November 10, 1999, so that we may comply with this request.

I will need to know the number of pages so that RAR may calculate the cost.

In the event that I am out of the office when you bring the material, please identify it with your name, so that I'll know where it came from.

Thank you.

12/6 -

Talked with Donna re request. (She called me.)
Advised I haven't heard from Mr. Wood. She said he told her he would be able to pay after 12/1. Donna & I agreed to not proceed till she e-mailed Mr. Wood for advice.

Fwd=by:=Donna=Clemons=12/10/99=11:22am=====
Fwd to: Kay Flynn

.....
Kay, this is not our decision, is it? Doesn't he have to request if from
the court reporter?

Fwd=by:=Kay=Flynn=====12/13/99==8:04am=====
Fwd to: Donna Clemons
CC: Joy Kelly
.....

Yes, it would be up to the court reporter. We should eventually receive the
transcript and exhibits from DOAH, and at that point we could sell him a
copy of the transcript at 5 cents per page, but he will need to contact the
reporter if he wants to try to arrange to get a copy now. (Joy, FYI, this is
concerning a DOAH hearing--Docket 990861--that was held in central Florida
last week.).....see below for more.....

Updated info: I just talked with Joy. She arranged for the reporter
services, and thus the transcript will be filed here first, along with a
disk. We'll put the transcript on-line and can e-mail a copy to Mr. Wood at
no charge at that time. Joy is going to call the reporter to find out when
we can expect to receive the transcript.

Fwd=by:=Donna=Clemons=12/13/99==9:59am=====
Fwd to: Kay Flynn
.....

Thanks for checking for me, Kay. I'll pass this info on to Mr. Wood.

From: Pat Church CONFIRMED
To: Joy Kelly
Subject: fwd: 990861-DOAH Hearing

===NOTE=====12/13/99==9:25am=

I talked with the reporter. She anticipates having the TR out somewhere around the 20th.

Fwd=by:=Joy=Kelly=====12/13/99==9:57am=
Fwd to: Donna Clemons, Kay Flynn

.....
This refers to the Lake Wales DOAH hearing. FYI

From: Donna Clemons
To:
BILLWOOD @ SMTP (billwood)
 {billwood@ithink.net}, CHIEFBIL @
 SMTP (chiefbillwood)
 {chiefbillwood@ithink.net}
Subject: Hearing Transcript

===NOTE=====12/13/99=10:02am=
CC:
Joy Kelly, Kay Flynn, KIMBERLY @
 SMTP
 {kimberly.caswell@telops.gte.com}
.....

Dear Mr. Wood:

In response to your request for a free copy of the Dec. 8 hearing transcript, I have been advised that, once received, the transcript will be placed on-line and that we can then e-mail a copy to you at no charge.

Thank you.

From: KIMBERLY @ SMTP {kimberly.caswell@telops.gte.com}
To: Donna Clemons
Subject: re: Hearing Transcript

===NOTE=====12/13/99=10:19am=====

Return-Path: <kimberly.caswell@telops.gte.com>
Received: from irvmail.bdi.gte.com (192.76.80.129)
by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128)
for <dclemons@mail.psc.state.fl.us>; Mon, 13 Dec 1999 12:58:46 -0500
Received: from irvmail.bdi.gte.com (localhost [127.0.0.1])
by irvmail.bdi.gte.com (8.9.3/8.9.3) with ESMTMP id JAA25978
for <dclemons@mail.psc.state.fl.us>; Mon, 13 Dec 1999 09:19:42 -0600
(CST)
Received: from mail2.irngtx.tel.gte.com (mail2.irngtx.tel.gte.com
[143.91.100.196])
by irvmail.bdi.gte.com (8.9.3/8.9.3) with ESMTMP id JAA25413
for <dclemons@mail.psc.state.fl.us>; Mon, 13 Dec 1999 09:19:06 -0600
(CST)
Received: from txirvhqw064.irngtx.tel.gte.com
(txirvhqw064.irngtx.tel.gte.com [143.91.86.70])
by mail2.irngtx.tel.gte.com (8.9.3/8.9.3) with SMTP id JAA29693
for <dclemons@mail.psc.state.fl.us>; Mon, 13 Dec 1999 09:20:48 -0600
(CST)
Received: by txirvhqw064.irngtx.tel.gte.com with VINES-ISMTMP; Mon, 13 Dec
1999 9:20:55 -0600
Date: Mon, 13 Dec 1999 9:19:31 -0600
Message-ID: <vines.,Ez7+AuEJsA@txirvhqw064.irngtx.tel.gte.com>
X-Priority: 3 (Normal)
To: <dclemons@mail.psc.state.fl.us>
From: "Kimberly Caswell" <kimberly.caswell@telops.gte.com>
Reply-To: <kimberly.caswell@telops.gte.com>
Errors-to: <kimberly.caswell@telops.gte.com>
Subject: re: Hearing Transcript
X-Incognito-SN: 28293
X-Incognito-Version: 5.0.1.93
MIME-Version: 1.0
Content-type: text/plain; charset=us-ascii

Would it be too much trouble to email it to me when you email it to him?
Thanks.

Original Text

From: "Donna" <dclemons@mail.psc.state.fl.us>, on 12/13/99 10:06 AM:
Dear Mr. Wood:

In response to your request for a free
copy of the Dec. 8 hearing transcript,
I have been advised that, once
received, the transcript will be placed
on-line and that we can then e-mail a
copy to you at no charge.

Thank you.

Fwd=by:=Donna=Clemons=12/13/99==1:37pm=====

Fwd to: KIMBERLY @ SMTP {kimberly.caswell@telops.gte.com}
CC: Joy Kelly, Kay Flynn

.....
Sure, no problem.

Fwd=by:=Kay=Flynn=====12/15/99==2:47pm=====

Fwd to: Joy Kelly, Linda Williams, Ruth Nettles
CC: Donna Clemons, Hong Wang

.....
I'll be out of the office from Dec 17 through 23. This transcript (Docket
990861) should be out around the 20th. Ruth, once it's filed and on-line,
please e-mail copies to the following:

chiefbillwood@ithink.net
kimberly.caswell@telops.gte.com

Joy and Linda, since we're getting this request up front rather than after the filing, please help Ruth be on the lookout for it. Thanks. Kay

Fwd=by:=Ruth=Nettles==12/15/99==2:51pm=====

Fwd to: Kay Flynn

.....
No Problem. I'll keep this e-mail for further handling.



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: 1/5/2000

TO: Blanca Bayó, Director, Records and Reporting

FROM: Joy Kelly, Chief, Bureau of Reporting

RE: DOCKET NO. 990861-TR DOAH 99-3593

RE: Hearing, Vol 1+2, 12/8/99

DOCUMENT NO: 00019, 00020

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

Acknowledged by:

Muz

JK/pc

PSC/RAR 28 (Rev7/94)