

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981663-WU Date Docketed: 11/20/1998 Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc. Company: Tangerine Water Company, Inc.

Official Filing Date: Last Day to Suspend: Expiration:

Referred to: ("(") indicates OPR) ADM AFA APP CAF CMU EAG GCL LEG RAR RRR (WAW) X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module AI(b)

Staff Assignments

Table with columns for OPR Staff, Staff Counsel, and OCRs () with multiple rows for assignment details.

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level

0

Due Dates

Previous Current

Large table with 40 numbered rows for scheduling and due dates, including columns for Previous and Current dates.

Recommended assignments for hearing and/or deciding this case:

Full Commission Hearing Examiner Commission Panel Staff

Date filed with RAR:

Initials: OPR Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Table for Hearing Officer(s) assignments with columns for Commissioners (ALL, JN, DS, CL, GR, JC), Hrg. Exam., and Staff.

- Prehearing Officer

Table for Prehearing Officer assignments with columns for Commissioners (JN, DS, CL, GR, JC) and Staff.

DOCUMENT NO. ADM 17837-00

Approved:

Date: / /

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Case Scheduling/Rescheduling Advice

12/17/1998

To: <input type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical	<input type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input type="checkbox"/> Commissioner Garcia	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> Research Director
<input checked="" type="checkbox"/> Commissioner Jacobs	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input checked="" type="checkbox"/> Water & Wastewater Director
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Communications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - C Ferguson

From: Office of Chairman Julia L. Johnson

Docket No. 981663-WU

Title: **Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.**

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		11/15/1999	Tallahassee, 152	13:30-17:00
Hearing		12/01/1999	Orange Cty.	10:00-17:00
Hearing		12/02/1999	Orange Cty.	10:00-17:00

Remarks: **Involves docket(s) 981663-WU**

2. Hearing/Prehearing Assignment Information:

Former Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		

New or Changed Assignments

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
	X		X		X		

Prehearing Officer

Commissioners					
JN	DS	CL	GR	JC	ADM

Commissioners					
JN	DS	CL	GR	JC	ADM
X					

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98166301.CCS

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981663-WU Date Docketed: 11/20/1998 Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.
 Company: Tangerine Water Company, Inc.

Official Filing Date: _____
 Last Day to Suspend: _____ 15 MoExpiration: _____

Referred to: _____ ADM _____ AFA _____ APP _____ CAF _____ CMU _____ EAG _____ GCL _____ LEG _____ RAR _____ RRR _____ (WAW) _____
 ("()") indicates OPR _____ X _____ _____ _____ _____ _____ _____ X _____ _____ X

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module A1(b)

<u>Staff Assignments</u>	
<u>OPR Staff</u>	<u>M Chu, N Bethea, B Casey, T Davis, T Rendell, M Willis</u>
<u>Staff Counsel</u>	<u>C Ferguson</u>
<u>OCRs (AFA)</u>	<u>I Forbes</u>
<u>()</u>	_____
<u>()</u>	_____
<u>()</u>	_____
<u>()</u>	_____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

	<u>Due Dates</u>	
	<u>Previous</u>	<u>Current</u>
0		
1. SARC Approval/Denial Letter	NONE	12/18/1998
2. AFA Audit Request	NONE	12/18/1998
3. Company Pays Filing Fee	NONE	01/18/1999
4. Audit Report Due	NONE	02/19/1999
5. Engineering Report Due	NONE	02/19/1999
6. Preliminary Accounting Report to PDS for Analysis	NONE	03/15/1999
7. Reversion/Conservation Report to Staff	NONE	03/22/1999
8. Preliminary Accounting Report to Supervisor	NONE	03/29/1999
9. OPR Provides Legal with Customer Notice Data	NONE	04/02/1999
10. Legal Sends Notice and Reports to Company	NONE	04/09/1999
11. Customer Meeting	NONE	05/05/1999
12. Staff Recommendation	NONE	06/17/1999
13. Agenda - Regular	NONE	06/29/1999
14. PAA Order	NONE	07/19/1999
15. Close Docket or Revise CASR	NONE	08/19/1999
16. Prehearing, if PAA Protested	NONE	11/15/1999
17. Hearing 12/1-2/99, if PAA Protested	NONE	12/01/1999
18. _____		
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 12/15/1998

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

<u>Commissioners</u>						<u>Hrg. Exam.</u>	<u>Staff</u>
<u>ALL</u>	<u>JN</u>	<u>DS</u>	<u>CL</u>	<u>GR</u>	<u>JC</u>		
X							

- Prehearing Officer

<u>Commissioners</u>					<u>ADM</u>
<u>JN</u>	<u>DS</u>	<u>CL</u>	<u>GR</u>	<u>JC</u>	
X					

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *[Signature]* CSRA
 Date: 12/17/1998

Case Scheduling/Rescheduling Advice

Printed on 08/27/1999 at 15:31:05

Page 1 of 1

To:

<input type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Telecommunications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> PAI Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Donna Clemon
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From: Office of Chairman Joe Garcia

Docket Number: 981663-WU

Docket Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		11/15/1999	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing		12/01/1999	Orange County	10:00 AM - 5:00 PM
Hearing		12/02/1999	Orange County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		
			X		X		

Prehearing Officer

Commissioners					
GR	DS	CL	JN	JC	ADM

Commissioners					
GR	DS	CL	JN	JC	ADM
				X	

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Former form number is 121798084142

Case Scheduling/Rescheduling Advice

Printed on 09/02/1999 at 16:32:37

Page 1 of 1

To:

<input type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Telecommunications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> PAI Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Donna Clemon
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From: Office of Chairman Joe Garcia

Docket Number: 981663-WU

Docket Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	11/15/1999	Cancelled	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing	12/01/1999	Cancelled	Orange County	10:00 AM - 5:00 PM
Hearing	12/02/1999	Cancelled	Orange County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		
			X		X		

Prehearing Officer

Commissioners						
GR	DS	CL	JN	JC	ADM	

Commissioners						
GR	DS	CL	JN	JC	ADM	
				X		

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Former form number is 121798084142

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981663-WU Date Docketed: 11/20/1998 Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.
 Company: Tangerine Water Company, Inc.

Official Filing Date: 01/21/1999
 Last Day to Suspend: _____ 15 MoExpiration: 04/21/2000

Referred to: ADM AFA APP CAF CMU EAG GCL LEG RAR PAI (WAW)
 ("(") indicates OPR) _____ X _____ _____ _____ _____ _____ X _____ _____ X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module Al(b)

Staff Assignments

OPR Staff M Chu, N Bethea, B Casey,
T Davis, J Gilchrist, M Golden,
T Rendell, M Willis

Staff Counsel D Clemons

OCRs (AFA) I Forbes

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 09/13/1999

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

1

	<u>Due Dates</u>	
	Previous	Current
1. Verification of Pro Forma Plant	NONE	02/29/2000
2. Close Docket or Revise CASR	NONE	03/07/2000
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
X							

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: 09/13/1999

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981663-WJ Date Docketed: 11/20/1998 Title: Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.
 Company: Tangerine Water Company, Inc.

Official Filing Date: 01/21/1999
 Last Day to Suspend: _____ 15 MoExpiration: 04/21/2000

Referred to: ADM AFA APP CAF CMU EAG GCL LEG RAR PAI (WAW)
 ("()") indicates OPR) _____ X _____ _____ _____ _____ _____ X _____ _____ X

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

<u>Program/Module</u>	<u>A1(b)</u>
<u>Staff Assignments</u>	
<u>OPR Staff</u>	<u>T Davis, P Daniel, T Davis, B McNulty</u>
<u>Staff Counsel</u>	<u>D Clemons</u>
<u>OCRs (AFA)</u>	<u>I Forbes, C Winston</u>
<u>()</u>	
<u>()</u>	
<u>()</u>	
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WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770		
Current CASR revision level	2	
	Due Dates	
	Previous	Current
1. Verification of Pro Forma Plant	SAME	02/29/2000
2. Staff Recommendation	NONE	04/06/2000
3. Agenda - Regular	NONE	04/18/2000
4. Standard Order	NONE	05/08/2000
5. Close Docket or Revise CASR	SAME	05/29/2000
6. _____		
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Recommended assignments for hearing and/or deciding this case:
 Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with RAR: 03/07/2000
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JC	JB		
X							

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JC	JB	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 03/08/2000

c

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

November 24, 1998

Connie L. Hurlburt, Treasurer
Tangerine Water Company, Inc.
Post Office Box 304
Tangerine, Florida 32777

Re: Docket No. 981663-WU

Dear Ms. Hurlburt:

This will acknowledge receipt of an application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc., which was filed by this office on November 20, 1998 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Division of Records and Reporting
Florida Public Service Commission

From: TAXINGJO @ SMTP {TaxingJob1@aol.com}
To: Chip Orange
Subject: fwd: Docket #981663

RECEIVED - PSC

====NOTE=====2/10/99==8:07pm=====

FEB 11 AM 9:31

CC: BCASEY @ SMTP {BCasey@aol.com}

RECORDS AND REPORTING

Return-Path: <TaxingJob1@aol.com>

Received: from imo28.mx.aol.com (198.81.17.72)
by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128)
for <corange@psc.state.fl.us>; Wed, 10 Feb 1999 20:27:28 -0500

Received: from TaxingJob1@aol.com
by imo28.mx.aol.com (IMOV18.1) id 0XOYa23181;
Wed, 10 Feb 1999 20:07:54 +1900 (EST)

From: TaxingJob1@aol.com
Message-ID: <addf790c.36c22d6a@aol.com>
Date: Wed, 10 Feb 1999 20:07:54 EST
To: corange@psc.state.fl.us
Cc: BCasey@aol.com
Mime-Version: 1.0
Subject: Docket #981663
Content-type: text/plain; charset=US-ASCII
Content-transfer-encoding: 7bit
X-Mailer: AOL 4.0 for Windows 95 sub 226

During my visit, I noticed that my phone number is listed as (352) 383-9739.
Please correct your records. My phone number is (352) 383-3515.

Connie L. Hurlburt

Fwd-by:=Chip=Orange===2/11/99==7:59am=====

Fwd to: TAXINGJO @ SMTP {TaxingJob1@aol.com}
CC: Hong Wang, Nonnye Grant

I am forwarding your info on to our records and reporting division for further processing. You may contact them directly at (850) 413-6770.

Done 2/11/99



Tangerine Water Company, Inc.

DOCKET NO. 981663-WU

Name Mike Diemer
Address Po Bx 101
Tangerine Fl. 32777-0101

RECORDS AND REPORTING

99 MAY - 9 PM 10:43

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

My main objection to the PSC staff's preliminary analysis is that they have factored in a 9.08% return on a relatively risk free investment. Next to air, water is the second most necessary component of life. To get 9.08% on something everyone must have in my view amounts to a gouge. The PSC staff has an obligation to ensure both the profitability of TWC Inc. and that the public isn't gouged in the process. However, in assuming this high rate of return on an investment, into a 150% rate increase the staff has failed to take into thought their latter obligation.

Once again let me state that getting a 9.08% return from a captive audience is a gouge that the PSC is supposed to protect us from.

Sincerely,
Mike Diemer

Fold and tape -- see back for address

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- WAW _____
- OTH _____

Original to
WAW 5/11/99
B8B

FLORIDA PUBLIC SERVICE COMMISSION

REQUEST FORM FOR STAFF P. A. A. RECOMMENDATION

(PLEASE PRINT)

NAME KENNETH NICCOM

ADDRESS P.O. Box 176

TANGERINE, FL 32777

PHONE # (352) 735-1452

Please fill out and return as soon as possible to PSC staff members.

DOCKET 981663-WU

TANGERINE WATER CO

Tangerine Water Company, Inc.

DOCKET NO. 981663-WU

Name Anita L. Rice

Address 5735 Oak St., P.O. Box 147
Tangerine, FL 32777

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

The Tangerine Water Company has needed a rate raise ever since the last one was denied them. If they don't get one this time, the only option is to sell the company to another water company and then the rates will certainly go up. Our rates in Tangerine have been ridiculously low for a long time. I urge you to grant the rate increase the Tangerine Water Company is requesting at this time.

Sincerely,
Anita L. Rice

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG 1
- MAS _____
- OPC _____
- RRR _____
- SEC 3
- WAW 1
- OTH _____

Tangerine Water Company, Inc.

DOCKET NO. 981663-WU

RECEIVED-FPSC
99 MAY 12 AM 11:02

RECEIVED AND REPORTING

Name Stan + Grace Culler
Address P.O. Box 553 - 5700 Huron
Tangerine, Florida 32777
(352) 383-8219

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

We attended May 5th, PSC meeting - Tangerine, Florida
We have been customers of the Tangerine Water Company for 2 years. In those 2 years for the most part we have had no major problems with the exception of low water pressure, but with the size of Tangerine Water Company and water restrictions last year and this year starting, overall we give the water company an excellent rating. WHY---

We only have 1 question - If the water company has not requested a rate increase since 1985 (and PSC members stated they could have requested a rate increase during years 1985-1998) - This would indicate a very serious case of mismanagement by the ^{Tangerine} water company and their shareholders to now want a 150% rate increase from their customers. Lack of planning by the Tangerine Water Company and their shareholders should not constitute a hardship for their current 304 customers.

We agree that the Tangerine Water Company should have a rate increase, but we cannot agree with the rate that is proposed in Docket No. 981663-WU.

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- VAW
- OTH _____

Fold and tape -- see back for address

Thank you - Stan + Grace Culler

5/11 (9:30 am) Called Mr. Neccom. Left message. B&B

5/11 (10:30) Requested copy of this form be faxed to him @ 407-295-1994.
Explained that the recommendation will not be filed until mid-June. If mailed from RAR there may be a cost. B&B

MAIL ROOM
99 MAY 10 AM 9:08
SERVICE COMMISSION
FLORIDA PUBLIC
UTILITY
REGULATORY
COMMISSION



PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard
CAPITAL CIRCLE OFFICE CENTER
TALLAHASSEE, FLORIDA 32399-0850

FACSIMILE TRANSMITTAL COVER SHEET

DATE: 5/11/99 TIME SUBMITTED: 10:35 a.m.

TO: Kenneth Piccon TITLE: _____

OFFICE/BUSINESS: _____

TELEPHONE NO: (407) 295-1994 FAX NO: () _____

FROM: Blanca S. Bayo

OFFICE/DIVISION: Division of Records & Reporting

TELEPHONE NO: (850) _____ FAX NO: (850) _____

COMMENTS: Enclosed is a copy of the form. I spoke to a staff member with our Water and Wastewater Division who explained that this form is handed out at the PSC customer meeting.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: _____

Tangerine Water Company, Inc.

DOCKET NO. 981663-WU

Name KENNETH NICCUM
Address 5528 PINE ST (P.O.B. 176)
TANGERINE, FL 32777

RECEIVED AND
REPORTING

JUN 17 AM 10:36

RECEIVED FPSC

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

I CAN UNDERSTAND THAT THE WATER CO. SHOULD NEED A PRICE INCREASE, SINCE THEY HAVE NOT HAD ONE SINCE 1985.

BUT I THINK THE PRICE INCREASE FROM .54¢ TO 1.10 PER 1000 GAL IS TOO MUCH. HOWEVER, I WOULD ACCEPT THIS INCREASE.

BUT I CANNOT AGREE ON THE PRICE OF 2.20 PER THOUSAND ON GALLONS USED OVER 10,000 GAL. THIS IS A 400% INCREASE AND IS ABSURD.

MOST COMPANIES WILL OFFER A DISCOUNT ON THEIR PRODUCT FOR LARGER QUANTITIES. WHY NOT ON WATER, TOO.

Kenneth Niccum

AFA
APP
CAF
CMU
CTR
EAG
LEG
MAS
OPC
RRR
SEC
VAV
OTH

Fold and tape -- see back for address

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

May 26, 1999

RECEIVED-FPSC
99 MAY 27 PM 4:11
RECORDS AND REPORTING

Mr. Kenneth Niccum
5528 Pine Street
P.O. Box 176
Tangerine, Florida 32777

Re: Docket No. 981663-WU, Staff Assisted Rate Case for Tangerine Water Company

Dear Mr. Niccum:

Thank you for your comments regarding the rate case which is being processed for Tangerine Water Company, Inc. (Tangerine or utility). The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater utilities such as Tangerine. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As was mentioned at the customer meeting May 5th, the rates and percentage increases contained in the staff report prepared for the customer meeting are preliminary pending the outcome of updated costs, and further staff investigation which is now in process. The investigation will include an analysis of the utility's rate structure, and whether an inverted block rate structure (where the gallonage rate increases as consumption increases) is warranted. It is the goal of the State of Florida to conserve water since it is a precious and finite resource. Allowing a discount for utility customers who use larger quantities of water would be contrary to these goals.

The final recommendation to the Commission is scheduled to be filed June 17, 1999 for consideration by Commissioners at the June 29, 1999 Agenda Conference. You are welcome to attend the Agenda Conference and relay your concerns to the Commissioners. Once the Commissioners vote on staff's recommendation at Agenda, a Proposed Agency Action (PAA) Order will be prepared and issued within 20 days. Any substantially affected party may protest this PAA Order within a 21 day protest period after the Order is issued. If there is no protest of the PAA Order, the Order becomes final.

Mr. Kenneth Niccum
Page 2
May 26, 1999

Your comments will be placed in the utility correspondence file here at the Commission to make it available for all interested persons. If you have any further questions, or we can be of any further service, please don't hesitate to contact Ms. Min Chu at (850)413-6968, or Mr. Bob Casey at (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Bethea, Chu, Casey, Golden, Davis)
Division of Legal Services (Clemons)
Division of Records and Reporting (981663-WU)
Tangerine Water Company

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

May 26, 1999

RECEIVED-FPSC
99 MAY 27 PM 4:11
RECORDS AND
REPORTING

Mr. Mike Diemer
P.O. Box 101
Tangerine, Florida 32777-0101

Re: Docket No. 981663-WU, Staff Assisted Rate Case for Tangerine Water Company

Dear Mr. Diemer:

Thank you for your comments regarding the rate case which is being processed for Tangerine Water Company, Inc. (Tangerine or utility). The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater utilities such as Tangerine. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As was mentioned at the customer meeting May 5th, the rates and percentage increases contained in the staff report prepared for the customer meeting are preliminary pending the outcome of updated costs, and further staff investigation which is now in process. Section 367.081(2)(a), Florida Statutes, states:

“The commission shall, either upon request or upon its own motion, fix rates which are just, reasonable, compensatory, and not unfairly discriminatory. In every such proceeding, the commission shall consider the value and quality of the service and the cost of providing the service, which shall include, but not be limited to, debt interest; the requirements of the utility for working capital; maintenance, depreciation, tax, and operating expenses incurred in the operation of all property used and useful in the public service; and a fair return on the investment of the utility in property used and useful in the public service.”

As you can see from above, the Commission is required to establish a fair return on the investment of the utility in property used and useful in the public service. Each year, the Commission establishes an authorized range of return on common equity for water and wastewater utilities under its jurisdiction. I am enclosing a copy of Commission Order PSC-98-0903-FOF-WS,

Mr. Mike Diemer
Page 2
May 26, 1999

issued July 6, 1998, which establishes the current authorized range of return for water and wastewater utilities and explains the process involved in determining those ranges.

The PSC cannot guarantee the profitability of a utility. We can only provide the utility the opportunity to earn a fair rate of return based on costs set in the rate case. The fact is, based on annual reports submitted to the PSC, the majority of small Class C water and wastewater utilities in the State of Florida do not make a profit.

The final recommendation to the Commission is scheduled to be filed June 17, 1999 for consideration by Commissioners at the June 29, 1999 Agenda Conference. You are welcome to attend the Agenda Conference and relay your concerns to the Commissioners. Once the Commissioners vote on staff's recommendation at Agenda, a Proposed Agency Action (PAA) Order will be prepared and issued within 20 days. Any substantially affected party may protest this PAA Order within a 21 day protest period after the Order is issued. If there is no protest of the PAA Order, the Order becomes final.

Your comments will be placed in the utility correspondence file here at the Commission to make it available for all interested persons. If you have any further questions, or we can be of any further service, please don't hesitate to contact Ms. Min Chu at (850)413-6968, or Mr. Bob Casey at (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Bethea, Chu, Casey, Golden, Davis)
Division of Legal Services (Clemons)
Division of Records and Reporting (981663-WU)

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

June 2, 1999

RECEIVED-FPSC
99 JUN -4 AM 8:56
RECORDS AND REPORTING

Ms. Anita L. Rice
5735 Oak Street
P.O. Box 147
Tangerine, Florida 32777

Re: Docket No. 981663-WU, Staff Assisted Rate Case for Tangerine Water Company

Dear Ms. Rice:

Thank you for your comments regarding the rate case which is being processed for Tangerine Water Company, Inc. (Tangerine or utility). The final recommendation to the Commission is scheduled to be filed June 17, 1999 for consideration by Commissioners at the June 29, 1999 Agenda Conference. Once the Commissioners vote on staff's recommendation at Agenda, a Proposed Agency Action (PAA) Order will be prepared and issued within 20 days. Any substantially affected party may protest this PAA Order within a 21 day protest period after the Order is issued. If there is no protest of the PAA Order, the Order becomes final.

Your comments will be placed in the utility correspondence file here at the Commission to make it available for all interested persons. If you have any further questions, or we can be of any further service, please don't hesitate to contact Ms. Min Chu at (850)413-6968, or Mr. Bob Casey at (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,

bill lowe
Assistant Director

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- WAW _____
- OTH _____

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Bethea, Chu, Casey Golden, Davis)
Division of Legal Services (Clemons)
Division of Records and Reporting (981663-WU)

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: www.scri.net/psc

Internet E-mail: contact@psc.state.fl

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

RECEIVED

June 4, 1999

JUN 4 1999

FPSC - Records/Reporting

Stan and Grace Culler
P.O. Box 553
5700 Huron Street
Tangerine, Florida 32777

Re: Docket No. 981663-WU, Staff Assisted Rate Case for Tangerine Water Company

Dear Stan and Grace Culler:

Thank you for your comments regarding the rate case which is being processed for Tangerine Water Company, Inc. (Tangerine or utility). The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater utilities such as Tangerine. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As was mentioned at the customer meeting May 5th, the rates and percentage increases contained in the staff report prepared for the customer meeting are preliminary pending the outcome of updated costs, and further staff investigation which is now in process. You were correct in your comments when you stated that the utility could have applied for rate increases since 1985. The PSC establishes an annual price index for water and wastewater utilities under its jurisdiction, which for 1999 is 1.21%. If the utility took advantage of the price indexes on an annual basis, the amount of increase in this staff assisted rate case would not be so high. However, since the utility chose not to apply for rate cases or price indexes since 1985, it has to absorb all losses incurred. The staff proposed rates are calculated on a going-forward basis. They do not make up for any losses suffered by the utility since 1985.

The final recommendation to the Commission is scheduled to be filed June 17, 1999 for consideration by Commissioners at the June 29, 1999 Agenda Conference. You are welcome to attend the Agenda Conference and relay your concerns to the Commissioners. Once the Commissioners vote on staff's recommendation at Agenda, a Proposed Agency Action (PAA) Order will be prepared and issued within 20 days. Any substantially affected party may protest this PAA

Stan and Grace Culler

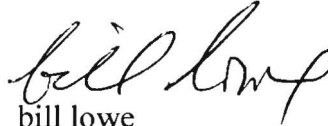
Page 2

June 4, 1999

Order within a 21 day protest period after the Order is issued. If there is no protest of the PAA Order, the Order becomes final.

Your comments will be placed in the utility correspondence file here at the Commission to make it available for all interested parties. If you have any further questions, or we can be of any further service, please don't hesitate to contact Ms. Min Chu at (850)413-6968, or Mr. Bob Casey at (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,

A handwritten signature in cursive script that reads "Bill Lowe".

bill lowe

Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Bethea, Chu, Casey, Golden, Davis)
Division of Legal Services (Clemons)
Division of Records and Reporting (981663-WU)

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
JUN 21 AM 9:05
RECORDS AND REPORTING

DATE: June 18, 1999
TO: Division of Records and Reporting
FROM: Division of Legal Services (Clemons) *DMC*
RE: Docket No. 98163-WU - Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc.

Please place the following names on the mailing list in the above-referenced docket:

George Laman
P.O. Box 735
7337 Earlwood
Tangerine, FL 32777
Ph # (352) 383-0970

Kristi Anthony
5715 Oak St. #151
Tangerine, FL 32751
(407) 332-5150 ext. 21

James Hollingshead
c/o St. Johns River Water Management
District
618 E. South St.
Orlando, FL 32801
(407) 897-4305

W.R. Doudna
P.O. Box 215
Tangerine, FL 32777
(352) 383-1018

Donald Johnson
P.O. Box 622
Tangerine, FL 32777
(352) 383-1190

Lynne M. Stonefoot
P.O. Box 35
Tangerine, FL 32777
(352) 383-1505

Sonia Murd
P.O. Box 13
Tangerine, FL 32777
(352) 383-3514

Luigi Mariani
7448 Lake Ola Cir.
Mt. Dora, FL 32757
(352) 735-5741

C.L. Van Waardhuizen
5907 N. Orange Blossom Trl.
Mt. Dora, FL 32757
(352) 383-3435

Kenneth Niccum
P.O. Box 176
Tangerine, FL 32777
(352) 735-1452

DMC/lw

Done 6/21/99

cc: Division of Water and Wastewater (Rendell, Willis, Chu, Casey, T. Davis, Gilchrist, Golden)

M E M O R A N D U M

July 21, 1999

RECEIVED-PPSC

23 JUL 21 AM 10:45

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (CLEMONS) *DMC PSL*

RE: DOCKET NO. 981663-WU - APPLICATION FOR STAFF-
ASSISTED RATE CASE IN ORANGE COUNTY BY TANGERINE
WATER COMPANY, INC.

99-1399-PAA

Attached is an ORDER GRANTING TEMPORARY RATES IN THE EVENT OF A PROTEST, REQUIRING CONFORMANCE WITH NARUC SYSTEM OF ACCOUNTS, DECLINING TO INITIATE A SHOW CAUSE PROCEEDING AND NOTICE OF PROPOSED AGENCY ACTION ORDER APPROVING INCREASE IN RATES AND CHARGES, to be issued in the above-referenced docket.

(Number of pages in order - 52)

DMC/lw

See

Attachment

cc: Division of Water and Wastewater (Chu, Bethea, Casey, T. Davis, Golden, Rendell, Willis)

I:981663OR.DMC

ATTACHMENT(S) NOT ON-LINE

1 clerk

*Sent to M.R.
11. Labels*

M E M O R A N D U M

August 5, 1999

RECEIVED-FPSC

AUG -6 PM 3:48

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (CLEMONS) *DMC*
RE: DOCKET NO. 981663-WU - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN ORANGE COUNTY BY TANGERINE WATER COMPANY,
INC. *msd*

99-1399A

Attached is an ORDER AMENDING ORDER NO. PSC-99-1399-PAA-WU AND
EXTENDING PROTEST PERIOD, to be issued in the above-referenced
docket.

(Number of pages in order - 11)

ATTACHMENT(S) NOT ON-LINE

DMC/lw

Attachment

cc: Division of Water and Wastewater (Chu, Bethea, Casey, T.
Davis, Golden, Rendell, Willis)

I:98166302.DMC

llm

M E M O R A N D U M

September 3, 1999

RECEIVED-FPSC
SEP - 3 PM 4:28

RECORDS AND REPORTING

DMC

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (CLEMONS)
RE: DOCKET NO. 981663-WU - APPLICATION FOR STAFF-ASSISTED RATE CASE IN ORANGE COUNTY BY TANGERINE WATER COMPANY, INC.

1743-CO-WU

Attached is a Consummating Order to be issued in the above-referenced docket. (Number of pages in order - 2)

DMC/sa
Attachment
cc: Division of Water and Wastewater
I:981663co.dmc

forced mailed 10

Sandy Moses

repl. 4-7-00

From: Jackie Edwards
Sent: Thursday, April 06, 2000 4:00 PM
To: Carol Purvis; Sandy Moses
Cc: Jorge Cruz-Bustillo
Subject: RE: Reassignment of cases scheduled for the 4/18 agenda

As directed by Jorge, please go ahead and make the commissioner assignment changes in case management.

-----Original Message-----

From: Carol Purvis
Sent: Thursday, April 06, 2000 3:47 PM
To: Jackie Edwards
Cc: Catherine Bedell; Blanca Bayo; Sandy Moses; Jorge Cruz-Bustillo; JoAnn Chase; Maria Woodward; Bill Talbott; Mary Bane; James Ward
Subject: Reassignment of cases scheduled for the 4/18 agenda

Jorge has directed the following dockets be reassigned to Deason, Clark and Jacobs, instead of Full Commission. They are scheduled for vote on the April 18 Commission Conference and will appear as panel items. I am sending a copy of this E-mail to Dr. Bane, Mr. Talbott, and Mr. Ward. Sandy will make the noted changes in case management once you have issued the case assignment scheduling forms.

Docket No. 970201-WU - Application for transfer of facilities of Lake Region Paradise Island and amendment of Certificate No. 582-W held by Keen Sales, Rentals and Utilities, Inc. in Polk County. ✓

Docket No. 980678-WU - Initiation of show cause proceedings against Gem Estates Utilities, Inc., in Pasco County for violation of Rule 25-30.110(3), F.A.C., Annual Report, and Rule 25-30.120, F.A.C., Regulatory Assessment Fees. ✓

Docket No. 980731-WS - Application for certificate to provide water and wastewater service in Charlotte County by Hunter Creek Utilities, LLC. ✓

Docket No. 980992-WS - Complaint by D.R. Horton Custom Homes, Inc. against Southlake Utilities, Inc. in Lake County regarding collection of certain AFPI charges. ✓

Docket No. 981609-WS - Emergency petition by D.R. Horton Custom Homes, Inc. to eliminate authority of Southlake Utilities, Inc. to collect service availability charges and AFPI charges in Lake County. ✓

Docket No. 981663-WU - Application for staff-assisted rate case in Orange County by Tangerine Water Company, Inc. ✓

*Presby officer changed to DS (as reflected on 4-18-00 agenda).
SM*

Place in CASO2 files.

*SM
4/10/00*

MEMORANDUM

June 5, 2000

✓ RECEIVED-FPSC

00 JUN -5 PM 2:19

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (CLEMONS) *DMC*

RE: DOCKET NO. 981663-WU - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN ORANGE COUNTY BY TANGERINE WATER COMPANY,
INC.

1091-PAA

Attached is a ORDER GRANTING MOTION FOR EXTENSION OF TIME TO COMPLY WITH COMMISSION ORDER, DECLINING TO SHOW CAUSE, AND NOTICE OF PROPOSED AGENCY ACTION REQUIRING MONTHLY REPORTS, to be issued in the above-referenced docket. (Number of pages in order - 10)

DMC/lw

Attachment

cc: Division of Economic Regulation (Tiffany Davis, Ted Davis, Casey)

I: 981663o3.dmc

1/10

M E M O R A N D U M

July 5
~~June 30~~, 2000

✓
RECEIVED-FPSC

00 JUL -5 PM 3:43

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (CLEMONS) *DMC RS*

RE: DOCKET NO. 981663-WU - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN ORANGE COUNTY BY TANGERINE WATER COMPANY,
INC.

1223-0

Attached is a CONSUMMATING ORDER, to be issued in the above-referenced docket.

(Number of pages in order - 2)

DMC/lw

Attachment

cc: Division of Regulatory Oversight (Daniel)
Division of Economic Regulation (Tiffany Davis, Ted Davis)

I:\981663CO.DMC

lf
lom