

Case Scheduling/Rescheduling Advice

10/19/1998

To: <input type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Garcia <input type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - R Bellak
---	---	---

From: Office of Chairman Julia L. Johnson

Docket No. 981104-EU

Title: **Proposed amendment of Rule 25-6.049,
F.A.C., Measuring Customer Service.**

1. Schedule Information

Event	Former Date	New Date	Location	Time
Rule Development Workshop		12/17/1998	Tallahassee, 152	09:30-17:00

Remarks: Involves docket(s) 981104-EU

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
<u>Hearing</u>								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
								X

Prehearing Officer

Commissioners					
JN	DS	CL	GR	JC	ADM

Commissioners					
JN	DS	CL	GR	JC	ADM

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98110401.CCS

Case Scheduling/Rescheduling Advice

02/05/1999

To: Commissioner Deason
 Commissioner Clark
 Commissioner Johnson
 Commissioner Jacobs
 Executive Director
 Public Information Officer

Deputy Ex. Director/Technical
 Appeals Director
 Legal Director
 Auditing & Financial Analysis Director
 Communications Director
 Consumer Affairs Director

Electric & Gas Director
 Records & Reporting Director
 Research Director
 Water & Wastewater Director
 Court Reporter
 Staff Contact - **R Bellak**

From: Office of Chairman Joe Garcia

Docket No. 981104-EU

Title: **Proposed amendment of Rule 25-6.049,
F.A.C., Measuring Customer Service.**

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Rule Hearing		03/15/1999	Tallahassee, 148	09:30-17:00

Remarks: Involves docket(s) 981104

2. Hearing/Prehearing Assignment Information:

Former Assignments

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Hearing

New or Changed Assignments

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
							X

Prehearing
Officer

Commissioners					
GR	DS	CL	JN	JC	ADM

Commissioners					
GR	DS	CL	JN	JC	ADM

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98110402.CCS

Case Scheduling/Rescheduling Advice

03/15/1999

To: <input type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Johnson <input type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - R Bellak
--	--	---

From: Office of Chairman Joe Garcia

Docket No. 981104-EU

Title: Proposed amendment of Rule 25-6.049,
F.A.C., Measuring Customer Service.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Rule Hearing		03/15/1999	Tallahassee, 148	09:30-17:00
Staff Rule Hearing (continuation)		05/05/1999	Tallahassee, 152	09:30-17:00

Remarks: Involves docket(s) 981104-EU

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	GR	DS	CL	JN	JC		
<u>Hearing</u>							X	

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	GR	DS	CL	JN	JC		

Prehearing Officer

Commissioners						
GR	DS	CL	JN	JC	ADM	

Commissioners						
GR	DS	CL	JN	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 98110403.CCS

Case Scheduling/Rescheduling Advice

Printed on 10/13/1999 at 16:58:15

Page 1 of 1

To:

<input type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Johnson <input type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Telecommunications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> PAI Director <input type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Mary Anne
--	--	--

From: Office of Chairman Joe Garcia

Docket Number: 981104-EU

Docket Title: Proposed amendment of Rule 25-6.049, F.A.C., Measuring Customer Service.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Rule Hearing		12/02/1999	Tallahassee, Room 152	9:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JN	JC		
							X

Prehearing Officer

Commissioners					
GR	DS	CL	JN	JC	ADM

Commissioners					
GR	DS	CL	JN	JC	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981104-EU Date Docketed: 09/08/1998 Title: Proposed amendment of Rule 25-6.049, F.A.C., Measuring Customer Service.
 Company: All Electric Utilities

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: ADM AFA (APP) CAF CMU EAG GCL LEG RAR PAI WAW
 ("(") indicates OPR) _____ X X _____ _____ X _____ _____ _____ _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module A11(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

Staff Assignments	
OPR Staff	<u>M Helton</u>
Staff Counsel	<u>R Bellak</u>
OCRs (EAG)	<u>D Wheeler</u>
(AFA)	<u>C Hewitt</u>
()	
()	
()	

	Due Dates	
	Previous	Current
5		
1. Transcripts Due	NONE	12/16/1999
2. Post-Hearing Comments Due	NONE	01/21/2000
3. Hearing Officer's Recommendation	NONE	02/03/2000
4. Agenda - Regular	NONE	02/15/2000
5. Revised CASR Due	NONE	02/25/2000
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Recommended assignments for hearing and/or deciding this case:
 Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff X
 Date filed with RAR: 12/03/1999
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
							X

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]
 Date: 12/03/1999

n

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981104-EU Date Docketed: 09/08/1998 Title: Proposed amendment of Rule 25-6.049, F.A.C., Measuring Customer Service.

Company: All Electric Utilities

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: ADM AFA (APP) CAF CMU EAG GCL LEG RAR PAI WAW
 ("()") indicates OPR _____ X X _____ X _____ _____ _____ _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module A11(a)

Staff Assignments

OPR Staff	<u>M Helton</u>
Staff Counsel	<u>R Bellak</u>
OCRs (EAG)	<u>D Wheeler</u>
(AFA)	<u>C Hewitt</u>
()	_____
()	_____
()	_____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

6

1. Agenda - Deferred from 2/15/2000
2. Revised CASR Due
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Due Dates

Previous Current

	NONE	03/28/2000
1. Agenda - Deferred from 2/15/2000	SAME	04/21/2000
2. Revised CASR Due		
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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff X

Date filed with RAR: 02/15/2000

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
							X

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]

Date: 02/15/2000

[Handwritten Mark]

Case Assignment and Scheduling Record

Section 1 - Division of Records and Report (RAR) Completes

Docket No. 981104-EU Date Docketed: 09/08/1998 Title: Proposed amendment of Rule 25-6.049, F.A.C., Measuring Customer Service.
 Company: All Electric Utilities

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: ADM AFA (APP) CAF CMU EAG GCL LEG RAR PAI WAW
 ("(") indicates OPR) _____ X X _____ _____ X _____ _____ _____ _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module	All(a)
<u>Staff Assignments</u>	
<u>OPR Staff</u>	<u>M Helton</u>
<u>Staff Counsel</u>	<u>R Bellak</u>
<u>OCRs (EAG)</u>	<u>D Wheeler</u>
(AFA)	<u>C Hewitt</u>
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

	<u>Due Dates</u>	
	Previous	Current
6		
1. File Rule for Adoption	NONE	05/05/2000
2. Revised CASR Due	SAME	05/19/2000
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Recommended assignments for hearing and/or deciding this case:
 Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff X
 Date filed with RAR: 04/10/2000
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JC	JB		
							X

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JC	JB	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 04/11/2000



FECA

Florida Electric Cooperatives Association, Inc.

2916 Apalachee Parkway
P.O. Box 590
Tallahassee, Florida 32302
(850) 877-6166
FAX: (850) 656-5485

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
98 OCT 31 AM 8:33
MAIL ROOM

September 29, 1998

Ms. Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RECEIVED-FPSC
98 OCT - 1 AM 10:36
RECORDS AND
REPORTING

Dear Ms. Bayo:

Please accept this letter as our official request to be put on the mailing list for the following docket(s):

Docket No. 981104-EU

Thank you for your assistance in this matter.

Sincerely,

Michelle Hershel
Director of Regulatory
Services

MH/hd

DOCUMENT NO
17973-00

added
10/2/98

RECEIVED-FPSC

98 OCT 22 AM 11:29

RECORDS AND REPORTING

LCB

M E M O R A N D U M

October 21, 1998

TO : DIVISION OF RECORDS & REPORTING
FROM : RICHARD C. BELLAK, ASSOCIATE GENERAL COUNSEL
RE : DOCKET NO. 981104-EU - PROPOSED AMENDMENT OF RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE

Enclosed is a Notice of Proposed Rule Development. Industry distribution is EU. This document must be issued within 5 working days.

PRD6049.MRD

Attachments

cc: Wanda Terrell
David Wheeler, Division of EAG

See 1

132 NOH + parties

DOCUMENT NO.
17973-00

M E M O R A N D U M

February 11, 1999

RECEIVED-FPSC

99 FEB 11 AM 9:36

RECORDS AND REPORTING

RCB

TO : DIVISION OF RECORDS & REPORTING

FROM : RICHARD C. BELLAK, ASSOCIATE GENERAL COUNSEL

RE : DOCKET NO. 981104-EU - PROPOSED AMENDMENT OF RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE

99-0284-NOR-EU

Attached please find a Notice of Rulemaking for distribution by your office.

Industry distribution is:

- Electric (EI)
- Electric (EM)
- Electric (EC)
- Gas (GU)
- Gas (GS)
- Gas Pipeline (GP)
- Telephone (TL)
- Telephone (TI)
- Telephone (TC)
- Telephone (TS)
- Telephone (TX)
- Telephone Alternate Access Vendors (TA)
- Water and Wastewater (WAW)

See 1

This document has the following priority:

- Must be issued today.
- Must be issued within 48 hours.
- Must be issued within 5 working days.

NOR6049.RCB
 Attachment
 cc: File
 W. Terrell

116 f
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State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 19, 1999
TO: Blanca Bayo, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 981104-EU, RULE HEARING HELD 3-15-99

Attached for filing in the docket file of the captioned docket is Exhibit No. 1, representing a complete filing of the only exhibits admitted during the hearing in this matter.

Acknowledged by:



JK:pc



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: March 16, 1999
TO: Blanca Bayó, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NOS. 981104-SU, RULE HEARING HELD 3-15-99

RE: PROPOSED AMENDMENT OF RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE.

DOCUMENT NO. 03282, 3-16-99

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, E&G

Acknowledged by:

JK

JK/pc

PSC/RAR 28 (Rev7/94)

M E M O R A N D U M

March 18, 1999

RECEIVED-FPSC

99 MAR 18 AM 10:42

RECORDS AND REPORTING

TO : DIVISION OF RECORDS & REPORTING

FROM : MARY ANNE HELTON, ASSOCIATE GENERAL COUNSEL *Walt*

RE : DOCKET NO. 981104-EU - PROPOSED AMENDMENT TO RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE

Attached please find a Notice of Continuance of Rulemaking Hearing for distribution by your office.

Industry distribution is:

- Electric (EI)
 - Electric (EM)
 - Electric (EC)
 - Gas (GU)
 - Gas (GS)
 - Gas Pipeline (GP)
 - Telephone (TL)
 - Telephone (TI)
 - Telephone (TC)
 - Telephone (TS)
 - Telephone (TX)
 - Telephone Alternate Access Vendors (TA)
 - Water and Wastewater (WAW)
- see*

3:17. R.W.

This document has the following priority:

- Must be issued today.
- Must be issued within 48 hours.
- Must be issued within 5 working days.

PROP049.MAH

Attachment

cc: File

- Richard Bellak
- Reese Goad
- Craig Hewitt
- W. Terrell
- David Wheeler

139.

*Self mailed
sent to M.R.
a. 3:30.*



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: April 27, 1999
TO: Blanca Bayó, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NOS. 981104-EU, HEARING HELD 5-5-99.

RE: PROPOSED AMENDMENT OF RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE.

DOCUMENT NO. 05779, 5-6-99

The transcript for the above transcribed hearing has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, E&G, SOLD

Acknowledged by:

mas

JK/pc

PSC/RAR 28 (Rev7/94)

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: May 18, 1999
TO: Blanca Bayo, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 981104-EU, RULE HEARING HELD 5-5-99

Attached for filing in the docket file of the captioned docket are Exhibit Nos. 2 through 7 representing a complete filing of all exhibits admitted into the record during the hearing in this matter.

Please note Exhibit No. 1 was previously filed with the 3-15-99 portion of this hearing.

Acknowledged by:

JK:pc

M E M O R A N D U M

October 14, 1999

RECEIVED-FPSC

99 OCT 14 PM 3:12

RECORDS AND
REPORTING

RCB

TO : DIVISION OF RECORDS & REPORTING
FROM : RICHARD C. BELLAK, ASSOCIATE GENERAL COUNSEL
RE : DOCKET NO. 981104-EU - PROPOSED AMENDMENT OF RULE 25-6.049, F.A.C., MEASURING CUSTOMER SERVICE

2010 - NOR

Attached please find a Notice of Rulemaking for distribution by your office.

Industry distribution is:

- Electric (EI)
- Electric (EM)
- Electric (EC)
- Gas (GU)
- Gas (GS)
- Gas Pipeline (GP)
- Telephone (TL)
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- Telephone Alternate Access Vendors (TA)
- Water and Wastewater (WAW)

119/12

This document has the following priority:

- Must be issued today.
- Must be issued within 48 hours.
- Must be issued within 5 working days.

2NOR6049.RCB
Attachment
cc: File
W. Terrell

MOYLE, FLANIGAN, KATZ, KOLINS, RAYMOND & SHEEHAN, P.A.
ATTORNEYS AT LAW

The Perkins House
118 North Gadsden Street
Tallahassee, Florida 32301

Telephone: (850) 681-3828
Facsimile: (850) 681-8788

JON C. MOYLE, JR.
E-mail: jmoylejr@moylslaw.com

November 11, 1999

West Palm Beach Office
(561) 659-7500

BY HAND DELIVERY

Blanca S. Bayo, Director
Records and Reporting
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-PPSC
59 NOV 12 PM 3:16
RECORDS AND
REPORTING

**Re: Docket No. 981104-Proposed Amendment of Rule 25-6.049,F.A.C.,
Measuring Customer Service**

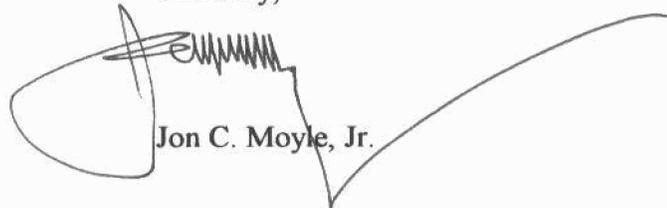
Dear Ms. Bayo:

Please be advised that the correct address for Valencia Condominium Association and Point Management, Inc. is as follows:

7000 W. Atlantic Avenue
Delray Beach, FL 33446

If you have any questions or need additional information, please let me know.

Sincerely,



Jon C. Moyle, Jr.

JCM/jd

cc: All Parties of Record

Done 11/12/99

RECEIVED & FILED

14
FPSC-BUREAU OF RECORDS



RECEIVED-FPSC

99 NOV 18 AM 10:20

RECORDS AND
REPORTING

LEAF

Legal Environmental Assistance Foundation

1114 Thomasville Road, Suite E
Tallahassee, Florida 32303-6290

Tel: (850) 681-2591

Fax: (850) 224-1275

www.leaf-envirolaw.org

leaf@lewisweb.net

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
99 NOV 18 AM 8:25
MAIL ROOM

November 17, 1999

Ms. Blanca Bayo, Director
Division of Records & Reporting
2540 Shumard Oaks Blvd.
Tallahassee, FL 32399--0862

RE: Docket No. 981104 Proposed Amendment of Rule 25-6.049, FAC
Measuring Customer Service

Dear Ms. Bayo:

Please include LEAF as an interested party in the above referenced docket. Notices and other information should be sent to me at LEAF's address. Thank you.

Sincerely,

Debra Swim
Senior Attorney

Done 11/18/99

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 22, 1999
TO: Blanca Bayo, Director, Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: DOCKET NO. 981104-EG, HEARING HELD 12-2-99

Attached for filing in the docket file of the captioned docket are Exhibit Nos. 1 through 4, representing a complete filing of all exhibits admitted into the record during the hearing in this matter.

Acknowledged by:



JK:pc



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
00 APR -5 AM 9:45
RECORDS AND REPORTING

DATE: April 4, 2000
TO: DIVISION OF RECORDS AND REPORTING
FROM: MARY ANNE HELTON, DIVISION OF APPEALS *MAH*
RE: ORDER NO. 981104-EU

0635-FOF

FILE NAME: 981104.ORD

Attached is an order to be issued as soon as possible.

8 pgs

MAH
Attachment

cc: Wanda Terrell

*121 f
12 m*

Kay Flynn

981104

Correspondence

From: Kay Flynn
Sent: Wednesday, April 05, 2000 10:58 AM
To: Mary Anne Helton
Cc: Linda Williams
Subject: RE: order in 981104

Okay. Thanks.

-----Original Message-----

From: Mary Anne Helton
Sent: Wednesday, April 05, 2000 10:57 AM
To: Kay Flynn
Subject: RE: order in 981104

No, because we will still have to do an order noticing adoption of the rule. That order will close the docket. We don't normally do these, but I did in this case because there is a good chance Jon Moyle will challenge this rule amendment.

-----Original Message-----

From: Kay Flynn
Sent: Wednesday, April 05, 2000 10:43 AM
To: Mary Anne Helton
Subject: order in 981104
Importance: High

Mary Anne, should this order have an ordering paragraph to close the docket? The recom did include closing the docket. Please advise! I'll hold the order till I hear from you.

Kay

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.
LILA A. JABER



DIVISION OF APPEALS
DAVID SMITH
DIRECTOR
(850) 413-6245

Public Service Commission

April 13, 2000

Ms. Liz Cloud
Department of State
Bureau of Administrative Code
401 S. Monroe Street
Tallahassee, FL 32399-0250

RECEIVED-FPSC
00 APR 13 PM 4:48
RECORDS AND
REPORTING

Re: Rule 25-6.049, Measuring Customer Service

Dear Ms. Cloud:

Please add Sections 366.80, 366.81, and 366.82, Florida Statutes, to the Law Implemented Section of Rule 25-6.049, Florida Administrative Code.

Thank you for your assistance in making this technical change to Rule 25-6.049. Please call me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Mary Anne Helton".

Mary Anne Helton
Associate General Counsel

MAH

cc: James Beasley, Tampa Electric Company
Richard Bellak, Division of Appeals
Kenneth Hoffman, Florida Power & Light Company
James McGee, Florida Power Corporation
Sandy Moses, Division of Records and Reporting
Jon Moyle, Jr., Valencia Condominium Association
Matthew Sirmans, Joint Administrative Procedures Committee
Debra Swim, Legal Environmental Assistance Foundation
Wanda Terrell, Division of Appeals
David Wheeler, Division of Electric and Gas
Docket File for PSC Docket 981104-EU

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State of Florida



Public Service Commission

RECEIVED-FPSC
00 SEP 29 PM 5:23

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND REPORTING

corrected
11 30
10/2
mas

DATE: September 29, 2000
TO: DIVISION OF RECORDS AND REPORTING
FROM: RICHARD C. BELLAK, DIVISION OF APPEALS *RCB*
RE: DOCKET NO. 991104-EU
8

1802-FOF

FILE NAME: 991104.ORD

Attached is an order to be issued in the above referenced docket.

10 pgs.

RCB
Attachments

1
pgs

cc: Wanda Terrell

ATTACHMENT(S) NOT ON-LINE

137 for self mailers