

STATE OF FLORIDA

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DIVISION OF LEGAL SERVICES
NOREEN Z. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

January 11, 2001

Mr. J. Ray Keen, President
Keen Sales, Rentals and Utilities, Inc.
685 Dyson Road
Haines City, Florida 33844

Re: Docket No. 001118-WU, Application for a Staff Assisted Rate Case by Keen Sales, Rentals and Utilities, Inc. (Keen or utility) for its Sunrise Water Company system. The utility is located in Polk County.

Dear Mr. Keen:

This will confirm that Commission staff will hold a customer meeting in the above-referenced docket at 6:00 p.m. on Monday, February 12, 2001. The location of the meeting will be:

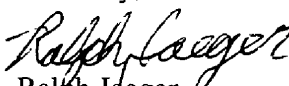
Auburndale Civic Center
119 West Park Street
Auburndale, Florida 33823-3311

We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Three copies of the staff report dated January 5, 2001, are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at the utility or Sunrise Supermarket located at 2581 Sunacres Boulevard, Auburndale, Florida 33823. If you have any questions, please do not hesitate to call me at (850) 413-6234.

Sincerely,


Ralph Jaeger
Senior Attorney

Enclosure (4)

cc: Division of Records and Reporting
Division of Consumer Affairs (DeMello, Rasberry)
Division of Economic Regulation (Willis, Rendell, Butts, Walker, Munroe)
Office of Public Counsel

DOCUMENT NUMBER - DATE
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