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ROBERT M. C. ROSE
OF COUNSEL

January 23, 2001

VIA HAND DELIVERY

Ralph Jaeger, Esquire
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

001693-VIS

Re: Aloha Utilities, Inc.
Rate Reduction for Fully Amortized Rate Case Expense
Our File No. 26038.01

Dear Ralph:

As you requested, I am writing in order to update you on the status of the refund credits related to the full amortization of rate case expense from Docket No. 950615-SU. The details are outlined below:

1. All due credits were calculated, including interest, and posted to each customer's account as of January 1, 2001. Those credits will be reflected on bills that are being sent to the customers on January 15, 2001 and January 30, 2001 as I previously advised you. The total amount of the credits being made is \$14,069.42 plus interest of \$538.06.
2. The Utility calculated the refund by taking all of the bills rendered between the July 16, 2000 (required rate effective date) and October 10, 2000 (the actual effective date). All bills for Seven Springs sewer customers rendered during that period of time, were then accumulated. All residential bills had \$.25 subtracted from the base charge and \$.06 per thousand gallons from the gallonage charge (up to the 10,000 maximum). The totals were then stored by customer account.

A similar calculation was done for commercial customers with the amount of the refund rate differential varying by meter size, and using the \$.07 gallonage differential for general service customers. The totals by customer were then stored.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

Ralph Jaeger, Esquire
January 23, 2001
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An interest rate of .03815% was then applied, from the date the reductions for 7 months thereafter. This interest rate was derived from the average commercial paper rate for the period of July through December 2000 (6.5392%). These rates were obtained from the Commission staff. The average monthly rate was therefore .545%. This interest rate was then applied to all monies owed to determine the total credit due each customer, which was then applied on January 1, 2001.

3. The average credit is \$1.52 with interest averaging \$.06 per account. Attached is a copy of a sample bill reflecting the credit.
4. Of the calculated credits, there are 77 such credits of \$1 or greater for customers who have terminated from the Utility's system. The total of these is \$164.02, including interest. Checks have not yet been issued, however, the Utility is in the process of doing so and these will be mailed within this week.

If you have any further questions or need any further information with regard to these prior to your recommendation to be filed this Thursday, please let me know.

Sincerely,

ROSE, SUNDSTROM & BENTLEY, LLP



F. Marshall Deterding
For The Firm

FMD/tmg
cc: Ms. Blanca Bayo
Mr. Stephen Watford
Robert C. Nixon, CPA

aloha3jaeger.ltr

Aloha Utilities, Inc.

6915 Perrine Ranch Road

New Port Richey, FL 34655

(727) 372-0115 Fax (727) 372-2677

ACCOUNT NUMBER

9577

DUE DATE

02/14/01

AMOUNT ENCLOSED

DO NOT SEND CASH
THROUGH THE MAIL

ALFIERI, BENJAMIN
4132 RANDOLPH STREET
NEW PORT RICHEY FL 34653

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE IN U.S. FUNDS TO: Aloha Utilities, Inc
6915 Perrine Ranch Road
New Port Richey, FL 34655

Office Hours
Monday - Friday 8:30 - 4:00
Telephone (727) 372-0115
24 Hour Emergency . . (727) 372-0115

ACCOUNT NUMBER		SERVICE ADDRESS			STATEMENT DATE		DUE DATE	
9577		RANDOLPH STREET, 4132			01/15/01		02/14/01	
METER NUMBER	CLASS	SERVICE USED		# OF DAYS	METER READING		USAGE	
		FROM	TO		CURRENT	PREVIOUS		
4997374	SR0	12/12/00	01/08/01	30	598640	596390	2250	

Last payment received on 01/08/01 for \$37.78 - Thank you

PREVIOUS BALANCE	0.00
WATER	7.17
SEWER	22.75
GARBAGE	8.77
STREET LIGHTS	2.00
RATE CASE EXP REFUND	-0.84
RATE CS EXP INTEREST	-0.03

PAY THIS AMOUNT ►

39.82

Bills are due when rendered, and delinquent if not paid within 20 days. Water service may then, after five (5) days written notice, be discontinued for non-payment of either the water or sewer service. Service will be resumed only upon payment of all past due water and sewer bills and penalties together with a reconnect charge.