

Global Communication

4020 B Cortez Drive
Tampa, Fla. 33614
Office: (813) 935-1624
Fax: (813) 932-5518

ORIGINAL

REVISED

Date: January 24, 2001

To: Florida Public Service Commission – Full Commission Prehrg Officer ADM
LEG: Knight; CMU: M. Watts

From: Maria E. Delgado d/b/a Global Communication

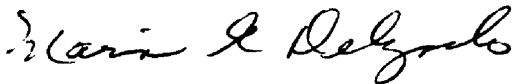
Subject: Docket No. 000482-TC

Since the last agenda, I Maria E. Delgado d/b/a Global Communication was notified that Melinda Watts requested the phone records. Since so much time has lapsed, I was under the impression that this was all behind me and resolved, therefore her phone call caught me by surprise.

As previously stated, I have been working for Kash n' Karry for 16 years. I obtained permission from my supervisor to send the fax in question from this location. Due to the volume of faxes, this may have gone into memory and never transmitted. The only proof I have to offer is a notarized statement from Michael Byars, Chief Operating Officer that is attached to this response. I also want to reinstate that all my responses to the Public Service Commission will be send via certified mail to prevent this problem from ever occurring again (you can verify that I have been doing it since this problem aroused). My offer of \$100 stills stands, as this is the first problem that has ever occurred of this nature.

Please review my history on file and reconsider this offer on good faith.

Sincerely,



Maria E. Delgado
D/B/A Global Communication

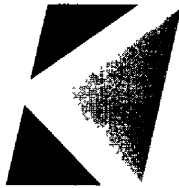
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FPSC-RECORDS/REPORTING



Kash n' Karry

Fresh, Fast n' Friendly

January 25, 2001

Florida Public Service Commission – Full Commission Prehrg Officer ADM
LEG: Knight; CMU: M. Watts

RE: Maria E. Delgado d/b/a Global Communication, Subject: Docket No. 000482-TC

To Whom It May Concern:

Maria Delgado, d/b/a Global Communication, requested authorization to send a personal fax in March '2000, which was granted. I am told you never received this fax, however I do not feel she would have requested permission to send and not follow through.

In working with Maria over the past year and half, I have found Maria to be a person with very high principles. She is honest and very responsible in her job duties. Therefore, I feel judgment should be made in here favor.

Sincerely,

FRESH, FAST n' FRIENDLY

Michael D. Byars
Chief Operating Officer

MDB/tmh

CERTIFICATION

STATE OF FLORIDA

COUNTY OF HILLSBOROUGH

The foregoing instrument was acknowledged before me this 25th day of January 2001 by Michael D. Byars who is personally known to me or has produced n/a as identification and who (did) (did not) take an oath.

Commission #: CC 808067

Expires: February 10, 2003

Notary: Tina M. Hicks

Signature of Notary

