

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

DOCKET NO. 000121-TP
ORDER NO. PSC-01-0275-PCO-TP
ISSUED: January 30, 2001

ORDER MODIFYING ORDER ESTABLISHING PROCEDURE

The Commission has opened this docket to develop permanent performance metrics for the ongoing evaluation of operations support systems provided by incumbent local exchange carriers. Pursuant to Order No. PSC-01-0242-PCO-TP (Order Establishing Procedure), issued January 26, 2001, controlling dates were established, including dates for prefiled testimony. Due to a scrivener's error, Order No. PSC-01-0242-PCO-TP incorrectly provides that parties' prefiled direct testimony and exhibits are due on February 7 and March 1, 2001. Order No. PSC-01-0242-PCO-TP is hereby modified to reflect that Commission staff's prefiled direct testimony and exhibits are due on February 7, 2001, and parties' prefiled direct testimony and exhibits are due on March 1, 2001. Except as modified herein, Order No. PSC-01-0242-PCO-TP is hereby reaffirmed in all respects.

Based upon the foregoing, it is

ORDERED by Commissioner Michael A. Palecki, as Prehearing Officer, that Order No. PSC-01-0242-PCO-TP is modified as stated in the body of this Order. It is further

ORDERED that Order No. PSC-01-0242-PCO-TP is reaffirmed in all other aspects.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS-REPORTING

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By ORDER of Commissioner Michael A. Palecki, as Prehearing Officer, this 30th day of January, 2001.



MICHAEL A. PALECKI
Commissioner and Prehearing Officer

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for

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reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.