

ATTACHMENT B

BellSouth Telecommunications, Inc.
FPSC Docket No. 000028-TL
Request for Confidential Classification
Page 1 of 1
1/31/01

FOR CONFIDENTIAL CLASSIFICATION OF BELLSOUTH'S DIRECT
PANEL TESTIMONY OF NANCY H. SIMS AND PATRICIA K. SHIELDS EXHIBIT
NHS/PKS-1 FILED JANUARY 10, 2001 IN FLORIDA DOCKET NO. 000028-TL

Two Redacted Copies

APP _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
LEG _____
OPC _____
PAI _____
RGO _____
SEC I
SER _____
OTH _____

DOCUMENT NUMBER-DATE

01475 JAN 31 01

FPSC-RECORDS/REPORTING

1
4
7
10
16
19
28
29

	Name and address	Connection to Parks	Telephone Number	Service Dates	Reason for Denial	Balance Due
1	(Res) 3151 Clint Moore Road Boca Raton, FL	Location Leased to Parks/Parks user of service	561-995-0929	07-07-92 to 12-22-92	(PSC Case)	\$1,412.07
2	(Bus) 3151 Clint Moore Road Boca Raton, FL	Location Leased to Parks	561-241-2842	12-22-92 to 04-16-93	Supplied false Corporate Info	\$1,706.68
3	(Bus) 3151 Clint Moore Road Boca Raton, FL	Location Leased to Parks & Parks was registered agent	561-998-2884	06-04-93 to 10-26-93	Supplied False Credit Info & Non Pay Disconnect (PSC Appeal Informal Hearing)	\$1,548.78
4	(Bus) 6135 Mizner Lane, Boca Raton, FL	Location Leased to Parks	561-483-8757	10-15-93 to 09-22-94	Supplied False Info Non Pay Disconnect & DC Checks (PSC Appeal)	\$2,385.91
5	Anthony Parks (Res) 5411 Grand Park PL Boca Raton, FL	Registered Agent	561-447-7569	03-26-96 to 04-26-96	Non Pay Disconnect for Accounts # 1 & 3	\$57.21
6	(Bus) 6050 Verde Trail S B4 Apt 405 Boca Raton, FL	Anthony Parks-President	561-483-2753	09-20-94 to 12-12-96	Non Pay Disconnect (PSC Courtesy Call)	\$5,528.83
7	Inc(Bus) 6050 Verde Trail S, B4 Apt 405 Boca Raton	Parks owned location & Registered Agent	561-883-2246	11-15-96 to 07-14-97	Non Pay Disconnect (PSC Appeal)	\$1,956.23
8	Anthony Parks DBA I (Bus) 5411 Grand Park PL Boca Raton	Location Owned by Parks	561-750-9351	12-12-96 to 07-14-97	Non Pay disconnect (No PSC Handled Informally)	\$1,182.24
9	Anthony Parks DBA (Bus) 6050 Verde Trail S B4 A205 Boca	Location Owned by Parks	561-883-8557	06-06-97 to 11-23-97	Non Pay Disconnect (PSC Appeal)	\$723.82
10	(Res) nova Realty 6755 Montego Bay Blvd Boca Raton, FL	Location Owned by Parks Two stop payment checks by Anthony Parks	561-447-6635	01-05-98 to 08-24-98	Non Pay Disconnect & No Valid Corp(PSC Appeal)	\$1,334.14

DOCUMENT NUMBER-DATE

01475 JAN 31 8

FPSC-RECORDS/REPORTING

Anthony Parks
Detailed Account Information
NHS/PKS No. 1
Page 1 of 25

1
2
4
7
10
13
16
19
22
25
28
31

11	(Res) 6755 Montego Bay Blvd	Location Owned by Parks	561-417-0170	02-06-98 to 10-12-98	Non Pay Dsiconnect for Account 10 & False Info	\$563.06
12	6755 Montego Bay Blvd, Boca	Location Owned by Parks	561-362-4483	06-09-98 to 03-11-99	Non Pay Disconnect	\$808.31
13	(Bus) MemoryCall Voice Mail Box No Address	Sole Officer Anthony Parks	561-V47-0520	11-29-98 to 02-03-99	Non Pay Disconnect for this Account & # 7	\$199.05
14	(Bus) 6755 Montego Bay Blvd Boca Raton	Parks Owns Location/director signed Dishonored Check Acct Name changed from	561-417-5900	08-21-98 to 04-09-99	Non Pay Disconnect	\$1,069.61
15	(Bus) 6755 Montego Bay Blvd Boca Raton, Fl	Parks Owns location & Director 2nd Line for #14	561-417-2561	09-02-98 to 04-21-99	(PSC Case)	\$731.86
16	(Res) 6755 Montego Bay Blvd Boca Raton, FL	Parks Owns Property & Rented Room	561-361-0023	03-31-99 to 07-01-99	Non Pay disconnect & No Documents	\$169.98
17	(Res) 6755 Montego Bay Blvd Boca Raton, FL	Parks Owns Property & Rented Room/Provided Documents	561-361-0023 change to 561- 750-8522	08-02-99 to 10-15-99	Disconnected at Customer Request	\$193.07
18	(Bus) 6755 Montego Bay Blvd Boca Raton	Parks Owns	561-392-8457	03-16-99 application Date	Tried to connect after #12 was disconnected/Held for \$285 Deposit-Fraud Credit Info	No Bill
19	(Bus) 4750 S Ocean Blvd, Apt 210, Highland Beach	Parks Owns	561-447-0780	05-21-99 application date	Tried to connect after #12 was disconnected/Held for \$250 Deposit-Fraud Credit Info	No Bill
20	(Res) 6755 Montego Bay Blvd Boca Raton	Parks Owns	561-393-7696	05-14-99 to 06-03-99	Non Pay Disconnect	\$794.38
21	(Res) 4750 S Ocean Blvd, Apt 210 Highland	Parks Owns	561-392-8535	04-09-99 to 07-03-99	Disconnected by Mr.	\$198.57

1
2
3
4
5
7
10

22	(Bus) 4750 S Ocean Blvd, Apt 210, Highland Bch	Parks Owns	561-394-6744	07-03-99 to 07-28-99	Disconnected Non Pay & Suspected Fraud/Acct Closed Check Parks/ Acct	\$192.90
23	(Bus) 4750 S Ocean Blvd, Apt 210, Highland Bch	Parks Owns	561-394-6581	07-26-99 New Connect	Cancelled before connected-Final Bill & Fraud # 22	No Bill
24	(Res) Memory Call Voice Mail Box No Address	Parks Landlord (See # 16 & 17)	407-V53-0149	Oct-99	BellSouth cancelled for Final Bills #16 & 17	No Bill
25	(Res) 6755 Montego Bay Blvd Boca Raton	Parks Owns	561-750-8522	Oct-99	BellSouth cancelled for Final Bills #16 & 17	No Bill

ANTHONY PARKS

**SOCIAL PROVIDED ON ACCOUNTS 131-46-3595 (ANTHONY PARKS)
SOCIAL SECURITY NUMBER ON**

**DRIVERS LICENSE CHECK 085-62-9553 (ISSUED IN NEW YORK
Between 1979 & 1980 TO
ANTHONY EUGENE PARKS)**

BOCRIS notes on account #2 (561-241-2842) 1-20-93, show the customer claimed he had the above two social security numbers because his original was stolen while he was in college. If this is the case why is Mr. Parks using the 131 social security number, which would be the old number ? Also is a person allowed to have two social security numbers?

DOB 9-30-55

SYNOPSIS

/ Account No. 1. PSC Appeal (561-995-0929)

Connected at 3151 Clint Moore Road, Boca Raton. Service was connected on 9-7-92 and disconnected on 12-18-92. Final bill amount is \$1412.07. Service was denied 11-97 because customer had given incorrect SS #. PSC appeal was received on 11-12-92 and service was restored until the investigation was completed. The location was found to be leased to Anthony Parks. Account was subsequently denied on 12-18, for non payment and documents/fraud. Toll Call dispute. Additionally, a stop payment check was issued for this account.

**10 Account No. 2- (No PSC Appeal) (Part of Informal)
(561-241-2842)**

Connected at 3151 Clint Moore Rd, Boca Raton. Account was denied 1-93, for fraud because the business was not registered as a corporation with the Secretary of State (see No. 4). The customer was also questioned about an outstanding final bill at the address for [redacted] (No. # 1), which was disconnected. Investigation through the landlord determined that the occupant of the location was Anthony Parks. Service was subsequently restored after Mr. Parks paid a \$250.00 deposit (PSC Appeal). Mr. Parks claimed the reason he had two social security numbers, 131-46-3959 and 085-62-9553, was that his original social security number was stolen while he was in college. Toll Call dispute. Service disconnected April 1993. Final bill amount is \$1,706.68.

**23 Account No. 3. (PSC Appeal received under Account #3 Informal)
(561-998-2884)**

Connected at 3151 Clint Moore Rd, Boca Raton. Deposit requested due to a large interim toll credit limit bill (TCL). Service was denied 7-93 because the corporation was not registered with the State of Florida. Mr. Parks was the registered agent of [redacted]. Final bill amount is \$1,548.78.

(2)

/ Account No. 4- (PSC Appeal) (561-483-8757)

Service Connected at 8133 Mizner Lane, Boca Raton. Customer had disputed toll charges. Corporation status was not completed until 8-25-94. Service connected 10-15-93. Anthony Parks was advised that he was solely responsible for this account because the corporation was not registered with the Secretary of the State. Service was disconnected for false corporate information and for non-payment. Customer also gave BellSouth a stop payment check.

Mr. Parks paid this account, 561-483-8757, with the same checking account he used for No. 3, and thus, he was the sole person responsible for both accounts. Informal PSC conference was held 1-31-95, where the customer was advised by Paula Isler, PSC, to provide BellSouth with corporation papers for the two questionable accounts, Nos. 3 & 4. Mr. 14 Parks produced a document for _____ but it was not acceptable to 15 establish that _____ was a corporation authorized to do business in the 16 State of Florida. As to the second questionable account, _____, it was 17 determined that Mr. Parks used the corporate name of _____, a legitimate foreign corporation, without authorization. The account was disconnected 10-94. Final bill amount is \$2,385.91.

Account No. 5 Anthony Parks (RES) (561-447-7569)

5411 Grand Park Place, Boca Raton, FL.

Mr. Parks established a residential account at this address. Service was disconnected because Mr. Parks issued a stop payment check on Mr. 24 _____ account (No. 1) and for non-payment of the _____ account (No. 3). Mr. Parks said he would settle the matter in court. Final bill amount is \$57.21.

27 Account No. 6 (_____ (PSC CC/Inquiry) (561-483-2753)

6050 Verde Trail South, B4, Apt 405, Boca Raton, FL

30 Service was disconnected for non-payment. Mr. Parks, who was the President of _____ inc, appealed to the PSC, wherein he requested that BellSouth restore the business service until the appeal was resolved. In his appeal, Mr. Parks questioned whether LEC's could deny service for failure to pay long distance carrier charges. BellSouth, Mr. Parks and the PSC held two telephone conferences. The PSC legal office sent Mr. Parks a letter stating that LEC's could bill and deny service for carrier charges. Final bill amount is \$5,528.83.

(3)

/ Account No. 7 () (PSC Case NO. 174737-I Informal) (561-883-2246)

6050 Verde Trail South, B4, Apt 405, Boca Raton, FL

Service connected 11-15-96, prior to 12-12-96, the date service for No. 6 was disconnected for non payment. Mr. Parks owned the property and was listed as the corporation's registered agent. Mr. Parks disputed LCI carrier long distance calls, but never provided a valid claim. Also, Mr. Parks failed to provide a valid billing responsibility party and the corporate information provided was not valid. The PSC was involved with an informal conference call. Service was disconnected on 7-14-97 for non payment and false corporate information. Final bill amount is \$1,956.23.

12 Account No. 8 (Anthony Parks DBA) (Bus) (No PSC Appeal Handled informally) (561-750-9351)

5411 Grand Park Place, Boca Raton, FL

16 Service was connected on 12-12-96 and was billed to . The credit information provided stated that Mr. Parks was the president of the corporation. It was subsequently determined that there was no valid corporation in Florida and Mr. Parks was advised that the billing would be changed to the name of Anthony Parks. The bills were not paid and Mr. Parks disputed the billing. He also said he requested a transfer of contract, but did not provide the appropriate papers. A conference call was held with the PSC and Mr. Parks stated that he had filed for personal bankruptcy in April 1997. He did not pay the bill and the service was disconnected on 7-14-97 for non payment. Mr. Parks never provided bankruptcy papers. The final bill amount is \$1,182.24.

27 Account No. 9 (Anthony Parks DBA) (Bus) PSC Appeal (561-883-8557)

6050 Verde Trail South, B4, Apt 405, Boca Raton, FL

Service was connected on 6-6-97 at a location owned by Mr. Parks when the other service at the location (No. 7) was subject to disconnect. Service disconnected 11-23-97 for non payment. Final bill amount is \$723.82.

(4)

/ Account No. 10 (

[561-447-6635)

PSC Appeal (22402-I closed 9-23-98)

6755 Montego Bay Blvd, Boca Raton, FL

Connected 1-5-98 originally at 4750 S Ocean Blvd, Apt 210, Highland Bch, FL. The order was subsequently transferred to the above address. In

6 August 1998, changed the account to be billed in the
7 name of , still a residence service. Mr.
advised BellSouth that he was the president of the corporation. The
business representative who took the order failed to obtain a letter from
the business stating that it would be responsible for the billing. In addition,
11 Mr. failed to provide BellSouth with the requested documents as to
his identity due to a discrepancy with his social security number (two other
parties were identified as using the same social security number, one
being Anthony Parks). The customer also had a claim with MCI for charges
he claimed were to be billed direct by MCI. MCI sustained the charges.
BellSouth advised the customer that payment was needed. Two checks
were written by Anthony Parks on the account. These payments were to
prevent the denial of the service. The checks were returned for stop
payment and the service was subsequently denied. The customer filed a
PSC appeal, and a conference call resulted in Anthony Parks claiming that
he was the officer of the alleged company. BellSouth advised that the
account would be completely disconnected and a new number/service
23 provided for Anthony Parks (561-417-5900 see
No. 14). Final Bill amount \$1,334.14.

25 Account No. 11 (

) (Bus) (561-417-0170)

6755 Montego Bay Blvd, Boca Raton, FL

Connected 2-6-98. Toll Claim Aug 1998. Disconnected 10-12-98 for Non
Payment for Account No. 10 at same address. Final bill amount is \$563.06

(5)

1 Account No. 12 (Res) (561-362-4483)

6755 Montego Bay Blvd, Boca Raton, FL

Service was connected at 4750 S Ocean Blvd, Apt 210, Highland Beach, FL, and subsequently transferred to 6755 Montego Bay Blvd, Boca Raton, FL. The transfer request was initiated by Anthony Parks. The service was disconnected on 3-11-99 for non payment . The final bill amount is \$808.31.

7 At this time customer, connected service on 3-31-99 at the same location. (See No. 16).

9 Account No. 13 (No Psc) (561-V47-0520)

No service address, VMS Only (No Corp # on Account). The corporation's sole officer was Anthony Parks. Service was connected on 11-19-98 and disconnected on 02-03-99 for non payment of the final bill in the amount of \$199.05.

14 Account No 14 (561-417-5900)

PSC Appeal 245981R

6755 Montego Bay Blvd, Boca Raton, FL.

17 Connected 08-21-98 at same location where (Nos. 10, 11 & 12) lines were connected. Note that the account was connected just prior to the date that No. 10 was disconnected on 8-24-98 for non-payment. A PSC case was received on this account with the customer claiming a dispute with the bill and Sprint calls, but he never provided details of the dispute. Toll Blocks were added in March 99, and the service was denied on 4-9-99, to be disconnected for non-payment on 4-26-99. Prior to this

24 service being disconnected, service for 561-361-0023, (No. 16) was connected at this location on 3-31-99. Since fraud was

26 suspected on the account, toll blocks were placed and ID documents were requested. (See also Nos. 10 & 16). Final bill amount is \$1,069.61.

(6)

/ Account No. 15 () (561-417-2561)

(PSC Appeal 245981R)

6755 Montego Bay Blvd, Boca Raton, FL

This service was connected on 9-2-98 after account 561-447-6635

5 (No. 10) was disconnected. Service was disconnected
6 for non-payment (PSC Appeal under , see No. 10). Final
bill amount is \$731.86.

8 Account No 16 (561-361-0023 -635)

PSC Inquiry Courtesy Call 273390C

6755 Montego Bay Blvd, Boca Raton, FL

14 Connected on 3-31-99. Customer claimed he rented a room from Mr. Parks at 6755 Montego Bay Blvd, Boca Raton. Toll Blocks were removed after the customer provided documents showing he resided at a different address when the previous final bill for 561-362-4483, (No. 12), was incurred. This account was denied on 4-24 after a check written on a closed account for Mr. Parks was received. The customer was denied service on 6-30-99 for non payment of a past due balance of \$214.03 and for failure to provide a valid lease. The service was disconnected for non-payment on 7-1-99. The customer then made a toll claim with CBS billing and was given a credit of \$59.85. The final bill amount is \$169.98.

(7)

/ Account No. 17- (561-361-0023 Number changed to 561-
750-8522)

6755 Montego Bay Blvd, Boca Raton, FL

Customer requested new service with the same number as No. 16 after he claimed to have a toll claim. After the customer made a toll claim, service was connected with a \$200 deposit, in addition to a \$50 deposit. Soon thereafter, the customer changed the number to 561-750-8522, and the customer was billed for the current charges and also the final bill for No. 16. The customer attempted to transfer the service to 4750 S Ocean Blvd, Apt 210 without written notice and BellSouth placed the order on hold. The customer then placed an order for a new service Memory Call in the Sky (See No. 24) and subsequently called to disconnect the working service for 561-361-0023, which was done on 10-15. BellSouth then cancelled the order for No. 24 since no written authorization was given. Mr. gave Mr. Parks permission to discuss this account and Mr. Parks placed most of the calls about the account to BellSouth and BellSouth's outside legal counsel. The final bill amount is \$193.07.

18 Account No. 18 - (561-392-8457)

6755 Montego Bay Blvd, Boca Raton, FL

Attempts were made to connect new service in the above corporate name on 3-16-99, at 6755 Montego Bay Blvd, Boca Raton. The account was held for a \$285 deposit, which was not paid. The registered agent was listed as
23 with no social security number. A call back number of 561-
24 392-8457 was given on the new connect for a Mr. . The customer
requested the order be cancelled after he was advised he needed to speak
with the collections office about a Business Final Bill at the location, 561-
27 362-4483 (No. 12). Another attempt was
made to connect service at 4750 S Ocean Blvd, Apt 210, Boca Raton for
29 on 4-8-99. This time, the registered agent was
30 shown as , and a contact # of 954-578-9016.
This order was placed on hold for a \$250 deposit and the order was
cancelled.

(8)

1 Account 19- (561-447-0780)

6755 Montego Bay Blvd, Boca Raton, FL

Customer tried to connect this service on 3-19-99, at 6755 Montego Bay Blvd after 561-362-4483 (No. 12) was disconnected. After the customer was told he needed to speak with the collections office about a final bill at the location, the customer cancelled the order. The only information given was
7 for registered agent for the corporation. The order was placed on hold for a \$285 deposit, but the customer cancelled the order.

9 Account No. 20- (561-393-7696)

6755 Montego Bay Blvd, Boca Raton, FL

Service was connected at 6755 Montego Bay Blvd, Boca Raton, FL. (See Nos. 16 & 17). Service was disconnected on 6-3-99 for toll protection and suspected fraud due to invalid employment information. The final bill amount is \$794.38.

15 Account No. 21 (561-392-8535)

4750 S Ocean Blvd, Apt 210, Highland Bch, FL.

Service was connected at an address which was previously occupied by
18 4750 S Ocean Blvd, Apt 210, Highland. (See No. 12). The customer first installed this service at 5411 Grand Park Place, Boca, which is owned by Anthony Parks and which previously had service. (See Nos. 5, 8 & 12). Customer gave employment information stating that he
22 worked at which is listed
23 for . The customer also provided 561-239-4818, as a personal reference. The service was denied on 6-30-99 for non-payment of the past due amount of \$140.65 and for suspected fraud and toll protection. The customer provided fraudulent employment information when the service was established. This service was disconnected on 7-3-
28 99 at the request of an individual identified as . The final bill amount is \$198.57.

(9)

1 Account No. 22- (561-394-6744)

4750 S Ocean Blvd Apt 210, Highland Beach, FL.

6 Connected on 7-3-99. The order was incorrectly released and connected after a \$200 deposit was requested. The service was disconnected for non payment and for receipt of a \$200 deposit check that was written on a closed account for Parks/. Also the corporate papers on file with the State did not match credit information. Final bill amount is \$192.90.

8 Account No. 23 - Inc.-561-394-6581

4750 S Ocean Blvd, Apt. 210, Highland Beach, FL

11 Customer attempted to connect service at the above address. The credit information listed Mr. with a phone number of 561-394-6744, which is the same for No. 22 and a residential number of 561-901-7074, 13 which, upon information and belief, was cell phone number. The order was issued with a 7-30-99 due date, but cancelled for fraud. (See No. 22)

16 Account No. 24 - 407-V53-0149

Attempted to connect Mail Box in the Sky after service for No. 17 was in danger of being disconnected. Order issued on 10-14, with a 10-15 due date. The order was cancelled as the request was not in writing and for non-payment of final bills on Nos. 16 & 17.

21 Account No. 25 - (561-750-8522)

6755 Montego Bay Blvd, Boca Raton, FL

Attempted to connect service on 10-19 under the same number the customer had disconnected for No. 17, 561-750-8522, after service was refused for No. 24. This order was cancelled for the non- payment of the final bills and fraud.

Returned Check History for Anthony Parks

- 1 **Account #1 (561-995-0929)**
12-29-92 Stop Payment check amount of \$189.00. No copy of the check.
- 3 **Account #3 (561-998-2884)**
10-27-93 Stopped payment \$270.00 check written by Anthony Parks
Great Western Bank. Copy of check in file.
- 6 **Account #4 (**
09-07-94 Stopped payment \$1000.00 check written by Anthony Parks
Copy of check in file
- 9 **Account #6 (561-483-2753)**
12-01-95 Stopped payment \$4631.84. No copy of the check
- 11 **Account #7 (561-883-2246)**
06-03-97 Stopped payment. No copy of the check.
- 13 **Account #8 (Anthony Parks, DBA 561-750-9351)**
01-28-97 Non Sufficient Funds \$160.00. No copy of the check.
06-27-97 Non Sufficient Funds \$360.00. No copy of the check.
- 16 **Account #10 (561-447-6635)**
08-08-98 Stopped payment \$818.90. Anthony Parks account, check signed
by Anthony Parks. Copy of check in file.
08-21-98 Stopped payment \$100.00. Anthony Parks account, check signed by
Anthony Parks. Copy of check in file.
- 21 **Account #11 (561-417-0170)**
10-23-98 Stopped payment \$230.00. No copy of the check.
- 23 **Account #12 (561-362-4483)**
03-23-99 Non Sufficient Funds \$285.23. No copy of the check.
04-06-99 Account closed \$290.00. No copy of the check.
- 26 **Account #14 (561-417-5900)**
03-01-99 Non sufficient Funds \$250.00. No copy of the check.
03-22-99 Stopped Payment \$360.00. No copy of the check.
- 29 **Account 15 (561-417-2561)**
03-01-99 Other \$125.00. No copy of the check.
03-22-99 Non sufficient Funds \$125.00. No copy of the check.

(2)

/ **Account #16 (561-361-0023)**

08-04-99 Two checks for \$100 each received. The bank advised the checks were not good and the checks were not deposited. checks on Anthony Parks account.

5 **Account #22 (561-394-6744)**

07-27-99 Account Closed \$200.00 deposit. Copy of check in file.

7 Written on account for Anthony Parks and from
Washington Mutual Bank.

In addition Mr. Parks wrote several returned checks on an account for another customer not involved in this issue. The checks were written on a closed account for Anthony Parks at First Union in June and July 1999. The checks are in file.

PRIVATE/PROPRIETARY

Contains Private and/or Proprietary Information.
Not to be used or Disclosed Outside The BellSouth Companies
Except Pursuant to a Written Agreement

PRIVATE/PROPRIETARY
Contains Private and/or Proprietary Information.
May not be used or Disclosed Outside The [redacted] Utility Companies
Except Pursuant to a Written Agreement.

PRIVATE/PROPRIETARY
Contains Private and/or Proprietary Information.
May not be used or Disclosed Outside The BallSouth Companies
Except Pursuant to a Written Agreement.

