

1                   **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2   **In Re:** Request for Review of Proposed

Docket 000604-TL

3           Numbering Plan Relief for the 941

4           Area Code

5                           PRE-FILED TESTIMONY

6                           OF GREGG D. FEAGANS

7           **Q.    Please state your name and your business address for the record.**

8           A.    Gregg D. Feagans, Sarasota County Government, 1660 Ringling Blvd.,  
9                Sarasota, Florida.

10          **Q.    What is your position with Sarasota County Government?**

11          A.    Emergency Management Chief, Emergency Services Business Center

12          **Q.    How long have you held that position and what are your  
13                responsibilities as Emergency Management Chief?**

14          A.    The title "Emergency Management Chief" is a fairly recent title.  
15                Previously, my title was Director, Emergency Management Services.  
16                Although my title changed, my responsibilities remained the same. As  
17                Emergency Management Chief, it is my responsibility to coordinate the  
18                research, training and data for the 911 Center and associated Emergency  
19                Services responses for the Sarasota community.

20          **Q.    This Docket No. 000604-TL is before the Public Service Commission  
21                for a determination as to which of four proposed relief plans for the  
22                941 Area Code service area should be implemented in light of the fact  
23                that the 941 Area Code numbers are predicted to exhaust in the first**

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FPSC-RECORDS/REPORTING

1                    **quarter of 2003. The industry recommends an all services distributed**  
2                    **overlay relief plan, which would result in Sarasota County, Manatee**  
3                    **County, and Charlotte County having multiple area codes without**  
4                    **any relationship to geographical boundaries. As Emergency**  
5                    **Management Chief for Sarasota County, do you have any concerns**  
6                    **about a distributed overlay as a proposed relief plan?**

7                    A.    Yes. My primary concern regarding a distributed overlay is the impact  
8                    multiple area codes in Sarasota County would have on the emergency  
9                    management system in the case of an emergency when computers may not  
10                   be operational. During these times emergency telephone operators and  
11                   response staff must rely on manual map information and their own skills  
12                   to efficiently dispatch emergency staff to calls for service. With the  
13                   current system, operators have the ability to recognize the telephone  
14                   number as belonging to our local community (Sarasota County). If the  
15                   overlay technique occurs, the community will lose that ability and  
16                   therefore the level of service to the community during a major disaster,  
17                   with loss of computer power, will significantly impact the delivery of  
18                   emergency services to the public. As we demonstrated in January of this  
19                   year with the California rolling power blackouts, loss of power can occur  
20                   any time, any place. Each time we lose power in the future we will expose  
21                   the public to a decrease in the timeliness of 9-1-1 services.  
22                   With or without power problems there will be an impact on all automatic  
23                   dialing equipment that is external to the 9-1-1 system. These systems are:

1 reverse 9-1-1, and the Siesta Key Auto Dial Alert system. Also included  
2 is the timely telephone access to the elderly who have registered with the  
3 County as persons with special needs (F.S. 252) for evacuation. Sarasota  
4 County Government has over 1000 people registered in this program..  
5 In conclusion, as a professional in the emergency services business, 9-1-1  
6 for over twenty years, my primary concern regarding the proposed  
7 boundary line split is the impact multiple codes in Sarasota County would  
8 have on the emergency management system in the case of an emergency  
9 when computers may not be operational. The distributed overlay  
10 alternative proposed by the industry is not in the best interest of the public.

11 **Q. Which of the four alternatives proposed by NANPA do you**  
12 **recommend?**

13 A. I strongly recommend Alternative #4 which maintains one area code  
14 throughout Sarasota County and does not split the Englewood community  
15 from the rest of the County. From an emergency management standpoint,  
16 Alternative #4 assures the greatest probability of success in an emergency.

17 **Q. Does this conclude your testimony?**

18 A. Yes, it does.

**CERTIFICATE OF SERVICE  
DOCKET NO. 000604-TL**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by U.S. Mail this 1<sup>st</sup> day of February, 2001 to the following:

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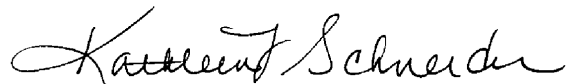
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