



Melinda Watts-CMP  
R&R

ORIGINAL ORIGINAL

4300 Six Forks Road

PO Box 150002

Raleigh, NC 27624

(919) 863-7000

(866) 849-9100

(919) 863-7319 Fax

www.bti telecom.net

MAIL ROOM  
RECORDED  
INDEXED  
FEB 27 2001  
9:54 AM

February 22, 2001

Via Overnight Delivery

DEPOSIT  
D029

DATE  
FEB 27 2001

Ms. Blanca S. Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0870

TIO22

Re: **DN 000348-TI**: Investigation and Determination of Appropriate Method for Refunding Interest and Overcharges on Intrastate 0+ calls made from Pay Telephones and in a Call Aggregator Context by Business Telecom, Inc. d/b/a BTI

Dear Ms. Bayo:

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- LEG 1
- OPC \_\_\_\_\_
- PAI \_\_\_\_\_
- RGO \_\_\_\_\_
- SEC 1
- SER \_\_\_\_\_
- OTH \_\_\_\_\_

Pursuant to Order No. PSC-00-1924-CO-TI and in compliance with Rule 25-4.114, Florida Administrative Code, enclosed for filing is the original and six (6) copies of the refund report filed on behalf of Business Telecom, Inc. d/b/a BTI in response to the above referenced docket.

Also enclosed is a check for \$787.20, which represents the amount that the Company was unable to refund. The check is being remitted to the Florida Public Service Commission pursuant to the above referenced order for deposit to the General Revenue Fund as required by Chapter 364.285(1), Florida Statutes.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed envelope.

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE SECURITY DOCUMENT. CHECK BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.



Business Telecom Inc.  
4300 Six Forks Road  
Raleigh, NC 27609  
Phone: (919)-863-7000

Date 22-FEB-01

No. 308523

66-156  
531

Pay Seven Hundred Eighty-Seven Dollars And 20 Cents\*\*\*\*\*

\$ \*\*\*\*\*787.20

First Union National Bank  
Chapel Hill, NC 27514

Authorized Signature

The Order Of  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK  
TALLAHASSEE, FL 32399-0870

DN 000 348-TI

119.07(1)(z), Florida Statutes: Bank account numbers or debit, charge, or credit card numbers given to an agency for the purpose of payment of any fee or debt owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution . . .

DOCUMENT NUMBER - DATE

02657 FEB 27 2001

PSC-RECORDS/REPORTING



Melinda Watts-CMP  
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4300 Six Forks Road  
PO Box 150002  
Raleigh, NC 27624  
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Dear Ms. Bayo:

Pursuant to Order No. PSC-00-1924-CO-TI and in compliance with Rule 25-4.114, Florida Administrative Code, enclosed for filing is the original and six (6) copies of the refund report filed on behalf of Business Telecom, Inc. d/b/a BTI in response to the above referenced docket.

Also enclosed is a check for \$787.20, which represents the amount that the Company was unable to refund. The check is being remitted to the Florida Public Service Commission pursuant to the above referenced order for deposit to the General Revenue Fund as required by Chapter 364.285(1), Florida Statutes.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. If you have any questions regarding this filing, please do not hesitate to contact me at (919) 863-7325 or by email at [jean.houck@btitele.com](mailto:jean.houck@btitele.com). Thank you for your assistance in this matter.

Sincerely,

Jean Houck  
Director, Regulatory Affairs

cc: Thomas M. Forte, TMI

RECEIVED & FILED

FPS-C-BUREAU OF RECORDS

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
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- SEC \_\_\_\_\_
- SER \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

02657 FEB 27 2001

FPS-C-RECORDS/REPORTING

**DN 000348-TI**

**Refund Report of Business Telecom, Inc. d/b/a BTI**

**Order No.: PSC-00-1924-CO-TI**

By Order No. PSC-00-1691-PAA-TI issued September 21, 2000 (Consummating Order No. PSC-00-1924-CO-TI issued October 19, 2000), Business Telecom, Inc. d/b/a BTI was required to refund \$2,168.60 plus interest of \$184.70 for a total of \$2353.30.

Credits totaling \$1,566.00 were applied either to local phone bills or as credit card refunds, according to the way in which the charges were originally assessed.

Credits totaling \$787.20 were unable to be processed. As required in the above referenced order, a check for that amount, made payable to the Florida Public Service Commission, is enclosed with this report for deposit to the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes.